

Wollongong City Council Interpreter Service provides onsite face-to-face interpreting for public, community and private sector agencies for casework, client assessment, community consultations, conferences, group information sessions and public meetings. All interpreters are accredited by the National Accreditation Authority for Translators and Interpreters (NAATI).

The Service also provides on-site language support workers for languages for which there are no local NAATI accredited interpreters. In particular, this Service provides support for new and emerging communities.

**To make a booking:** Phone: 4227 7650  
Email: [interpreters@wollongong.nsw.gov.au](mailto:interpreters@wollongong.nsw.gov.au)

## CANCELLATIONS

**IMPORTANT: We do not accept cancellations via phone or email.** All cancellations must be submitted online at <http://www.wollongong.nsw.gov.au/services/community/Pages/Interpreter-Service.aspx> and click the green Cancel Bookings button and follow the prompts. Please note that cancellations received within 24 hours of the Interpreter session time will attract 100% cancellation fee.

## 2018-2019 FEES (GST included)

INTERPRETER (Accredited)		LANGUAGE SUPPORT WORKER	
Minimum Booking 1½ hrs	\$194.00	Minimum Booking 1½ hrs	\$174.00
1 Day (up to 7 hrs)	\$675.00	1 Day (up to 7 hrs)	\$615.00
For every ¼ hr over the original booking (or part thereof)	\$35.00	For every ¼ hr over the original booking (or part thereof)	\$31.50

Mileage reimbursement is applicable for any kilometres travelled outside the Local Government Area. The rates range from \$0.80c to \$0.90c per km (depending on the size of the car engine of the relevant interpreter.)

## LANGUAGES AVAILABLE AS AT 1 JULY 2018

### INTERPRETERS

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| <ul style="list-style-type: none"> <li>• Arabic</li> <li>• Bosnian</li> <li>• Croatian</li> <li>• Farsi (Persian)</li> <li>• Greek</li> <li>• Hindi</li> </ul> | <ul style="list-style-type: none"> <li>• Italian</li> <li>• Macedonian</li> <li>• Persian</li> <li>• Polish</li> <li>• Portuguese</li> <li>• Serbian</li> </ul> | <ul style="list-style-type: none"> <li>• Spanish</li> <li>• Thai</li> <li>• Urdu</li> <li>• Vietnamese</li> </ul> |
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### LANGUAGE SUPPORT WORKERS

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| <ul style="list-style-type: none"> <li>• Arabic</li> <li>• Burmese (Myanmar)</li> <li>• Chi Chewa</li> <li>• French</li> <li>• Greek</li> <li>• Italian</li> </ul> | <ul style="list-style-type: none"> <li>• Karenni (Kayah)</li> <li>• Kinyarwanda</li> <li>• Kirundi</li> <li>• Korean (South)</li> <li>• Kurdish</li> <li>• Mandarin</li> </ul> | <ul style="list-style-type: none"> <li>• Russian</li> <li>• Swahili</li> <li>• Turkish</li> <li>• Ukranian</li> </ul> |
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