

The Wollongong City Council Disability Inclusion Action Plan 2016 – 2020 (Plan) is guiding Council to meet its requirements under the NSW Disability Inclusion Act 2014.

The plan has four focus areas:

- Creating Liveable Communities;
- Improving Access to Services through better Systems and Processes:
- Promoting Positive Community Attitudes and Behaviours;
- Supporting Access to Meaningful Employment.

The development of the plan involved extensive community consultation and Council continues to engage the community to ensure the priorities are current. A detailed implementation plan and evaluation framework supports the plan and measures our progress. An internal steering group with representatives across Council divisions is overseeing the implementation of the plan.

Highlights for 2016 - 2017

Annual Progress

Completed	Ongoing	In Progress (Projects)	Pending	Not Started
4	66	28	1	18



Creating Liveable Communities

Council has undertaken the following infrastructure projects to increase access to the built environment for people with disability:

- Upgrades to accessible public toilets at Bald Hill, Nicholson Park,
 Stuart Park and Thirroul Bathers Pavilion including the installation of the City's first 'Adult Change Table' in Stuart Park
- Upgrades to Stuart Park including the installation of accessible BBQ's, picnic shelters and improved accessible parking, all linked by a continuous accessible path of travel
- Increased accessibility at Bald Hill including an accessible observation deck, equal access from the top of the new amenities to Lawrence Hargrave Memorial at the southern end and improved parking
- A number of footpath upgrades including Western Crown Street footpath and Tannery Street, Unanderra.

Council is working towards a greater understanding of access across the city and has allocated funding in the 2017 -18 budget to:

- Develop a Public Toilet Strategy
- Collect data about access as part of the footpath condition audit
- Undertake an access audit of bus stops and shelters
- Undertake an audit of Council's accessible parking both on road and in car parks in key locations.



Improve Access to services through better systems and processes

Council has worked to increase access to information including:

- The development of an 'Easy Read Plan' and Screen Reader version of the Disability Inclusion Action Plan
- The installation of a Communication Board for Luke's Place plays space. Communication boards are now being planned for a number of play spaces across the city
- Upgrades to Council's Disability web page
- Updates to the National Public Toilet Map.

Council officers have participated in training to build their skills and knowledge to support access including:

- Building inclusive events
- 'Universal Access Outdoor Areas' training for Council's design and technical staff.

Council continues to be committed to consulting with people with disability. This includes:

- Consultation with the deaf community to learn about how Council can best provide service to meet their needs
- Facilitating the Access Reference Group to provide advice to Council on access matters.



Promote Positive Community Attitudes and Behaviours

Council has worked towards promoting positive community attitudes and behaviours towards people with disability through:

- The implementation of a media campaign to target illegal use of Mobility Parking Scheme Permits
- A presentation to local business about the National Disability Insurance Scheme.

Council has worked to increase opportunities for people with disability to participate in community activities. This includes:

- Improved access to New Year's Eve celebrations for people with disability
- Provision of a golf cart and mobility scooters at the botanic garden
- Hosting the 'Outsiders Exhibition' and providing a fabric design workshop for people with disability
- Provision of Auslan interpreters for a Bee Workshop and a Decluttering Workshop.

Supporting Access to Meaningful Employment

Council has worked to increase employment opportunities for people with disability including the adoption of a Workforce Diversity Policy and Workforce Diversity Management Plan. Initiatives include:

- Targeted trainee positions in Information Management
- Promotion of Council job vacancies at Council through disability networks.