

ITEM 1 OUR WOLLONGONG 2028 AND STRATEGIC PLANNING DOCUMENTS

At its meeting on 3 April 2018, Council resolved to place on exhibition the draft suite of forward strategic plans collectively referred to as Our Wollongong 2028. These strategic management plans include the draft Community Strategic Plan, draft Delivery Program 2018-2021 and Operational Plan 2018-2019 and draft Resourcing Strategy 2018-2021. The preceding documents inform the delivery of actions over the Council term.

The exhibition period allowed the community an opportunity to provide further feedback and input into the draft Our Wollongong 2028 strategic plans.

RECOMMENDATIONS

- 1 Council incorporate the changes recommended in this report for the following documents, and these documents be adopted:
 - a Our Wollongong 2028 Community Strategic Plan
 - b Delivery Program 2018-2021 and Operational Plan 2018-2019;
 - c Operational and Capital Budget 2018-2021;
 - d Revenue Policy, Fees and Charges 2018-2019 and
 - e Resourcing Strategy 2018-2021.
- 2 Council makes the rates and charges for the period 1 July 2018 to 30 June 2019, outlined in the draft Revenue Policy 2018-19 as amended in this report, including the general rate increase of 2.3% as determined by the Independent Pricing and Regulatory Tribunal (IPART).
- 3 The General Manager be authorised to make any changes to the endorsed draft Operational Plan 2018-19 and draft Resourcing Strategy 2018-2021.

REPORT AUTHORISATIONS

Report of: Jen Menchin, Executive Strategy Manager (Acting)
Authorised by: David Farmer, General Manager

ATTACHMENTS

- 1 Summary of Submissions received during the exhibition of Our Wollongong 2028 Strategic Planning Documents
- 2 Summary of proposed amendments to Our Wollongong 2028
- 3 Financial Statements and Statement of Restricted Cash
- 4 Our Wollongong 2028 Community Engagement Report

BACKGROUND

The suite of draft Our Wollongong 2028 strategic planning documents and attachments were exhibited for 29 days from 9 April to 7 May 2018. 68 submissions were received from community members and organisations during this exhibition period. Prior to this in excess of 1000 people were engaged and consulted during the development of the draft Our Wollongong 2028 strategic planning documents with 48 submissions received from community members and organisations. This engagement process is detailed in the Our Wollongong 2028 Community Engagement Report (Attachment 4)

Council's Our Wollongong 2028 strategic planning documents include the Community Strategic Plan which details the community's visions and goals for the future of Wollongong. Supporting this is the Delivery Program 2018-2021 and Operational Plan 2018-2019 which outlines Council's response to the community vision. The suite also includes service plans, operational and capital budgets, and the Revenue Policy incorporating rates, fees and charges.

Our Wollongong 2028 is supported by the Resourcing Strategy 2018-2021 which includes a Long Term Financial Plan; Strategic Asset Management Plan; workforce planning strategy; and an Information Management and Technology Strategy. This document outlines and assesses Council's capacity to manage our finances, people, technology and assets against the expressed desires of our community.

The preceding documents deliver Council's integrated planning and reporting responsibilities under the Local Government Act 1993.

Submission Summary

68 submissions on 135 items were received from community members and organisations on the draft Our Wollongong 2028 strategic planning documents during the exhibition period 9 April to 7 May 2018. (A summary of these submissions is provided in Attachment 1)

There were four major themes emerging from the submissions, they were:

- *North Wollongong Surf Club* (39 submissions) – Support for the proposal to have the North Wollongong Surf Club's refurbishment timing reviewed.
- *Green House Gas Emissions* (12 submissions) – Requesting that Council include a reduced Green House Gas (GHG) emissions target in line with the Australian government's commitment.
- *Ethical Investment* (8 submissions) – Requesting to add an ethical investment strategy action within our plans.
- *Green Jobs* (7 submissions) – Within the 2028 Community Strategic Plan, make a strong commitment to make the region's economy more sustainable with a transition to green jobs.

All submissions received during the public exhibition period have been reviewed and given due consideration. Responses are provided to all submissions received during the public exhibition period.

Internal Review

Council staff also undertook a further review of the documents to address any irregularities and respond to external factors arising due to the exhibition period, and to confirm capacity to deliver and to refine language and duplication.

PROPOSAL

Attachment 2 outlines the recommended changes to the draft plans based on submissions received during the public exhibition period and feedback from the internal review process.

Of the changes arising from submissions, one recommendation requires an adjustment to the Infrastructure Delivery Program, being North Wollongong Surf Life Saving Club. This will involve amending the Infrastructure Delivery Program and Capital Budget to enable the two projects (roofing & downstairs refurbishment) to be undertaken concurrently commencing the winter of 2020, subject to a review of potential approval conditions. The works will include any necessary protection measures to the adjacent seawall.

Port Kembla Revitalisation Strategy

To address the resolution of Council at its meeting of the 28 May 2018 wayfinding signage for Port Kembla will be undertaken within the existing program and delivered in 2018-19. Signage relates to Port Kembla 2505 Revitalisation Strategy and would be delivered through Action 2.9 'Wayfinding Concept and Strategy' and 2.10 'Wayfinding: Delivery'.

The Port Kembla Revitalisation implementation plan includes an action to review the outdoor dining policy in 2018-19; 'With a focus on the Port Kembla Town Centre, and the strategic intent to activate the main street, review the Outdoor Dining Policy to identify levers to promote outdoor dining in Port Kembla. This review will consider fees, physical locations to support outdoor dining and the approvals process.' It is proposed that this can be resourced and accommodated within existing operational budget in 2018/19.

CONSULTATION AND COMMUNICATION

Preparation of the draft Our Wollongong 2028 strategic planning documents began in September 2017 as Divisions considered business needs and actions. During November and December, Council exhibited the Wollongong 2028 Discussion Paper inviting input from the community, businesses and government on their aspirations for the next ten years.

This approach led to the development of draft documents which have continued to be reviewed and refined with Management and Councillor input. Councillors informed the development of the suite of documents over the past six months, specifically during the Planning Workshops held in November 2017 and February 2018.

The draft Our Wollongong 2028 strategic planning documents and attachments were exhibited for 29 days from 9 April to 7 May 2018. The exhibition included promotion via a media briefing, newspaper advertisements, on Council's Have Your Say Page and via Council's Libraries, Reference Groups, State Government, social media, email's to Our Wollongong 2028 discussion paper feedback providers and in the community newsletter.

In excess of 1250 people were engaged through a range of methods during this process. This includes school visits, stakeholder forums, presentations to neighbourhood forums, attendance and community events and community kiosks in each ward.

PLANNING AND POLICY IMPACT

This report contributes to the delivery of Wollongong 2022 goal 4 "*We are a connected and engaged community*".

It specifically delivers on core business activity: 'Coordinate and prepare Council's strategic management cycle including the Community Strategic Plan, Delivery Program, Operational Plan and Service Plans' in Corporate Strategy's Service Plan 2017-18.

FINANCIAL IMPLICATIONS

The following information outlines the proposed changes to the financial projections and Revenue Policy that were contained in the draft Operational Plan 2018-19 and draft Resourcing Strategy 2018-2021.

RATES FEES AND CHARGES

Rates

As detailed in the draft Revenue Policy – Rates, Fees and Charges 2018-19 document (page i), the 'Rate Yields' and 'Cents in the dollar' used in determining the actual rates charged would be subject to slight variation due to changes in properties and valuations anticipated prior to finalisation of the Operational Plan 2018-19. The revised rates, base charges, minimums, and yields for 2018-19, including the General Income variation approved by IPART and recommended in this report, are shown below.

The final rates calculation includes a 'catch up' for rates forgone in 2017-18 due to decreases in property values following objection by the owners to Property NSW. Total objections in 2017-18 amounted to approximately \$396,000. Although Council's General Rates income will increase in accordance with the IPART increase of 2.3%, individual assessments will vary depending on the value of each residential property. Overall, the average increase in property rates on individual properties will be around 2.6% in 2018-19 to offset the reductions flowing to those who had their valuations reduced on appeal. This revised table will be included in the final Revenue Policy for 2018-19 and is recommended for adoption in making the 2018-19 rates. The Ad Valorem rate is represented as a 'rate in the dollar' (with additional zeros after the decimal point) as opposed to cents in the dollar as was shown in the draft to reflect the rate that will be shown on rate notices.

Table 1

Rating Category	Name of sub-category	Number of Properties	Ad Valorem Rate *	Amount \$	Percentage Total Rate	Notional Income Yield
Residential		77,878.70	0.00256206	\$741.05 (B)	50.00%	115,423,390
Farmland		120.00	0.00193465	\$956.10 (M)	3.33%	314,196
Business	Ordinary	281.00	0.00329437			47,367
Business	Commercial	2,089.94	0.01557875	\$956.10 (M)	10.28%	19,938,436
Business	3c Regional Business	273.48	0.02082675	\$856.12 (M)	2.93%	6,402,942
Business	Light Industrial	1,024.88	0.01219238	\$956.10 (M)	12.72%	6,152,631
Business	Heavy Industrial	356.00	0.01959988	\$956.10 (M)	3.93%	6,658,087
Business	Heavy 1 Activity 1	40.00	0.02840275	\$856.12 (M)	5.00%	8,113,197
Mining		15.00	0.02767438	\$956.10 (M)	33.33%	920,526
Special Rate	Wollongong Mall Rate	73.00	0.00806616			1,107,000
Special Rate	City Centre Rate	662.36	0.00078634			402,708
* Ad valorem Rate is presented as rate in dollar as this is how it will be presented on the rate notice					TOTAL	165,480,479
(B) = Base Amount, (M) = Minimum Rate						

Fees and Charges

There have been no changes proposed to the Stormwater and Domestic Waste Management Charges that were included in the draft Fees and Charges document. The information provided in Tables 2 and 3 below is for information purposes only.

During the exhibition period, the Office of Local Government announced an increase in the life time registration fees for cats and dogs that will become effective on 1 July 2018. Regulatory or statutory fees are increased in line with government pronouncements and the Revenue Policy, Fees and Fees and Charges 2018-2019 document will be revised to reflect the recent advice.

Table 2

Stormwater Charges	Unit Rate	Yield
Stormwater Residential	\$25.00	1,393,726
Stormwater Residential Strata	\$12.50	215,825
Stormwater Business (per 350 sq metres or part capped at a maximum of \$100.00.)	\$25.00	202,600
Stormwater Business Strata (per 350 sq metres or part of the area of land upon which the lot exists capped at a maximum of \$100.00 and divided by the number of business strata lots on that area of land.)	\$25.00	12,919

Table 3

Domestic Waste Management Charges 2018-19		
	General Waste Bin Size	Annual Charge \$
Occupied land	80 litres	313
Occupied land	120 litres	411
Occupied land	240 litres	677
Households with Kidney Dialysis	240 litres	411
Vacant Land - Waste Charge		31

Draft Operational Plan 2018-19

Variations to the final projections are made as part of the annual planning process based on external submissions during the exhibition period, variations to the underlying long term financial estimates that are identified through quarterly review processes and additional information becoming available during the exhibition period.

The post exhibition forecasts include an adjustment for the early payment of the first two quarters of the 2018-19 Federal Assistance Grant in June 2018. This is estimated to be \$9.3 million which will be reflected as an improvement in the annual 2017-18 result and a corresponding reduction in 2018-19.

Financial Forecasts

The impact of the changes to the projected result for the three years is shown in the following table:

Table 4

	2018/19	2019/20	2020/21
	\$M	\$M	\$M
Draft Operational Plan			
Net Surplus (Deficit) [Pre Capital]	3.2	6.2	7.0
Net Surplus (Deficit)	58.9	54.0	48.5
Total Funds Surplus/(Deficit)	1.7	0.3	(0.1)
Draft Operational Plan including changes proposed during exhibition period			
Net Surplus (Deficit) [Pre Capital]	(6.9)	6.1	6.7
Net Surplus (Deficit)	46.9	54.3	48.2
Total Funds Surplus/(Deficit)	(7.7)	0.4	0.0

The proposed revision to the draft Operational Plan includes changes that were identified through the March Quarterly Review, additional information becoming available and the review of longer term operating income and expenditure trends.

The most material impacts on the Long Term Financial Plan Net Surplus (Deficit) [Pre Capital (Operating Result)] are as follows and a more comprehensive list is provided in Table 5 later in this report.

- **Supporting documents timing.** During the March Quarterly Review, it was determined that a number of studies and plans that were in progress would not be able to be fully completed in the current year and were removed from the 2017-18 Budget. Reintroduction of these was considered in the context of planned projects for the next three years and adjustments made across these periods to better reflect expected completion. The rephased forecasts are shown in Table 6 below.
- **Additional projects proposed during exhibition.** The revised projections include the introduction of Hill 60 Conservation Management Plan and Aboriginal Heritage Impact Permit preparation that will be completed over 2018-19 and 2019-20. This has been offset by transfer of unallocated funds for preparation of studies from future years.
- **Timing of grant income and funded projects.** A number of adjustments are included that address revised timeframes for project delivery and grant receipts across a range of programs. Some of these adjustments are a flow on from the March Quarterly review and in most instances are partly or fully funded.
- **Rate income.** Revised rate income projections include the adjustment to the rates calculation for rates forgone in 2017-18 due to decreases in property values following objection by the owners to Property NSW. Total objections in 2017-18 to be recovered in 2018-19 are approximately \$396,000. This is a non-recurrent increase. The revised forecasts propose that an equivalent amount be set aside in the Operational Contingency expense budget. In the past, Council has maintained around a \$1 million Operational Contingency budget to meet unforeseen non recurrent events that arise during a budget year. These were notionally removed through the development of the draft Operational Plan with the intent that future budget improvements could be used to rebuild the Operational Contingency levels as funding is available.

The revised result also includes some refinement of phasing and indexation approaches.

Surplus/(Deficit) [pre capital]

The projected Surplus/Deficit [pre capital] for 2018-19, based on the proposed changes, is anticipated to vary from a surplus of \$3.2 million to a deficit of \$6.9 million. This is primarily due to the early payment of the first two quarters of the 2018-19 Federal Assistance Grant in June 2018 (\$9.3 million) and the revised timing of other projects.

Net Surplus/Deficit

The projected Net Surplus/Deficit for 2018-19 that includes capital income from grants and contributions is anticipated to move from a net surplus of \$58.9 million to a surplus of \$46.9 million, which is attributable to proposed changes that have impacted on the pre capital result along with some more minor changes in timing of capital grants.

Total Fund Surplus / Deficit

The Total Funds Result for 2018-19 is now estimated to move from a surplus of \$1.7 million to a deficit of \$7.7 million. This is largely due to the timing of the Federal Assistance Grant payments discussed above. The Fund result is not impacted by the non-cash adjustments such as timing of grant funded projects.

Table 5 provides a summary of the long term impacts of the changes discussed above.

Table 5

PROPOSED VARIATIONS POST EXHIBITION OPERATIONAL PLAN 2018-19									
	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	2025/26	2026/27
	\$,000	\$,000	\$,000	\$,000	\$,000	\$,000	\$,000	\$,000	\$,000
OPERATING RESULT BEFORE CAPITAL									
Timing									
Early payment of 2018-19 Federal Assistance Grant in 2017-18	(9,282)								
Projects in progress 2017-18 to be completed in 2018-19	(630)	(45)	(210)						
Introduction Hill 60 Conservation Plan & Aboriginal Heritage Impact Permit	(98)	(50)							
Adjustments to future years unallocated supporting documents budgets		123	25						
	(10,010)	28	(185)	0	0	0	0	0	0
Other Adjustments									
Decrease in Southern Phones dividend income	(200)	(97)	(98)	(98)	(98)	(97)	(95)	(92)	(94)
Decrease in projects supported from Southern Phones dividend	97	97	98	98	98	97	95	92	94
Insurance pool premiums	32	254							
Rates catch up	396								
Improvements transferred to Operational Contingency	(396)	(254)							
Various other changes & corrections	33	(102)	(101)	(142)	(476)	(178)	44	258	(417)
	(39)	(102)	(101)	(142)	(476)	(178)	44	258	(417)
Total Impact on Operating Result [pre capital]	(10,049)	(74)	(286)	(142)	(476)	(178)	44	258	(417)
FUND RESULT									
Net Operating Income changes	(10,049)	(74)	(286)	(142)	(476)	(178)	44	258	(417)
Fund adjustments									
Funding associated with projects in progress	360	30							
Southern Phones dividend income transferred to restricted cash	200								
Reduction in restricted cash available from Southern Phone dividend	(97)								
Funds previously approved to support operational costs of approved projects							503	399	
Correction of transfer of grant funds previously removed from budgets									342
Various other changes & corrections	145	157	408	254	416	29	69	74	(23)
Total Non Cash adjustments	608	187	408	254	416	29	69	576	717
Capital Program									
Capital expenditure	1,090	(1,638)	(3,430)	(760)	(3,040)	0	0	0	0
Funding for capital	(1,090)	1,658	3,410	760	3,040	0	0	0	0
Total Capital Adjustments	0	20	(20)	0	0	0	0	0	0
Impact on Total Funds Surplus (Deficit) changes	(9,441)	133	102	112	(60)	(148)	112	835	300

Supporting Documents Table

Table 6

Supporting Documents - Planning Studies & Investigations			
Service & Project	2018/19 Forecast \$000's	2019/20 Forecast \$000's	2020/21 Forecast \$000's
Community Programs	82		
Dapto Pilot Project	82		
Corporate Strategy			199
Centralised Studies & Plans (unallocated)*			199
Stormwater Services	982	350	350
Floodplain Management Studies	175	350	350
Review of Towradgi Creek FRMS - 2015/16	80		
Review of Hewitts Creek FRMS - 2015/16	95		
JJ Kelly Park Land Form Modification	50		
Review of Flood Studies & Floodplain Risk Mgmt Plans	99		
Minnegang Creek Flood Study	20		
Duck Creek Flood Study	65		
Review of Collins Creek Flood Study	46		
Review of Allans Creek Flood Study	70		
Review of Wollongong City Flood Study	17		
Review of Fairy Cabbage Tree Creek Flood Study	120		
Kully Bay Flood Study	60		
Minnegang Creek Flood Study Review	70		
Brooks Creek Flood Study/Floodplain Risk Mgmt.	15		
Economic Development	50		
Review Economic Development Strategy	50		
Governance and Administration	918	7	8
West Dapto Review	918	7	8
Leisure Services	100		
Beaton Park Precinct Masterplan	100		
Land Use Planning	450	245	160
Industrial Land Planning Controls Review	30		
Heritage Asset Management Strategy	25		
Helensburgh Town Centre Planning Study	60		
City Centre Planning Review	100	100	
Bulli Town Centre Planning Study	90		
Berkeley Commercial Centre Study	30		
Windang Town Centre Planning Study	90		
Tourism Accommodation Review Planning Controls	25	25	
Mt Kembla Village Centre Planning Study		30	
Woonona Village Planning Study		30	
Fairy Meadow Town Centre Planning Study		60	60
City Wide LEP Review			100

Table 6 (cont)

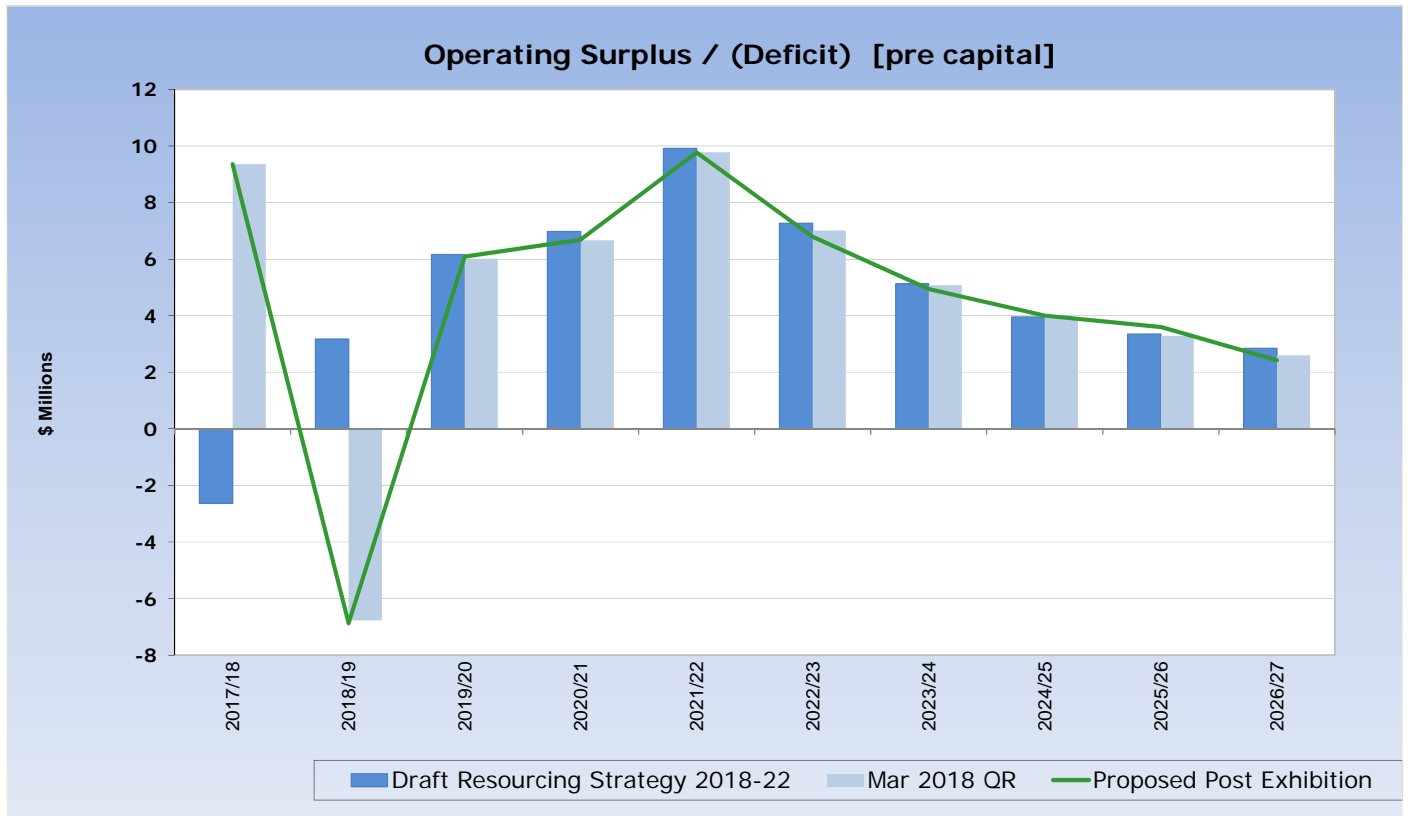
Supporting Documents - Planning Studies & Investigations			
Service & Project	2018/19 Forecast \$000's	2019/20 Forecast \$000's	2020/21 Forecast \$000's
Property Services	20		
Foreshore Parking Strategy	20		
Parks and Sportsfields	298	50	
Cringila Hills Site Assessment	150		
Hill 60 Master plan *	98	50	
Blue Mile Masterplan - update	50		
Transport Services	416	322	205
Accessible Car Parking and Bus Stops audit	125		
Access and Movement Strategy Review	176		
Foreshore Parking Strategy	20		
City Centre Parking Surveys - EMS Report		67	
Bellambi Foreshore Precinct Plan	50	150	100
Wollongong LGA Feasibility Studies	15	15	15
Social Infrastructure Supporting Document	30		
Integrated Transport Strategy		50	50
Review of Inner City Parking Strategy 2020-26		40	40
Total Expenditure *	3,315	974	922
*Expenditure shown above is for full project cost. A number of projects are supported from external grant funds or internal restrictions			

Long Term Financial Projections

Key Performance Information shown below provides a comparison of the long term forecasts that supported the exhibited draft Operational Plan 2018-2021 and Resourcing Strategy 2018-2021 with the impact of changes that are now proposed. The revised projections reflect the ongoing adjustments identified and reported through the March Quarterly Review, additional information that has become available during the exhibition period and a review of longer term operating income and expenditure trends. The 2017-18 and 2018-19 years are distorted by the early payment of the first two quarters of the 2018-19 Federal Assistance Grant in June 2018.

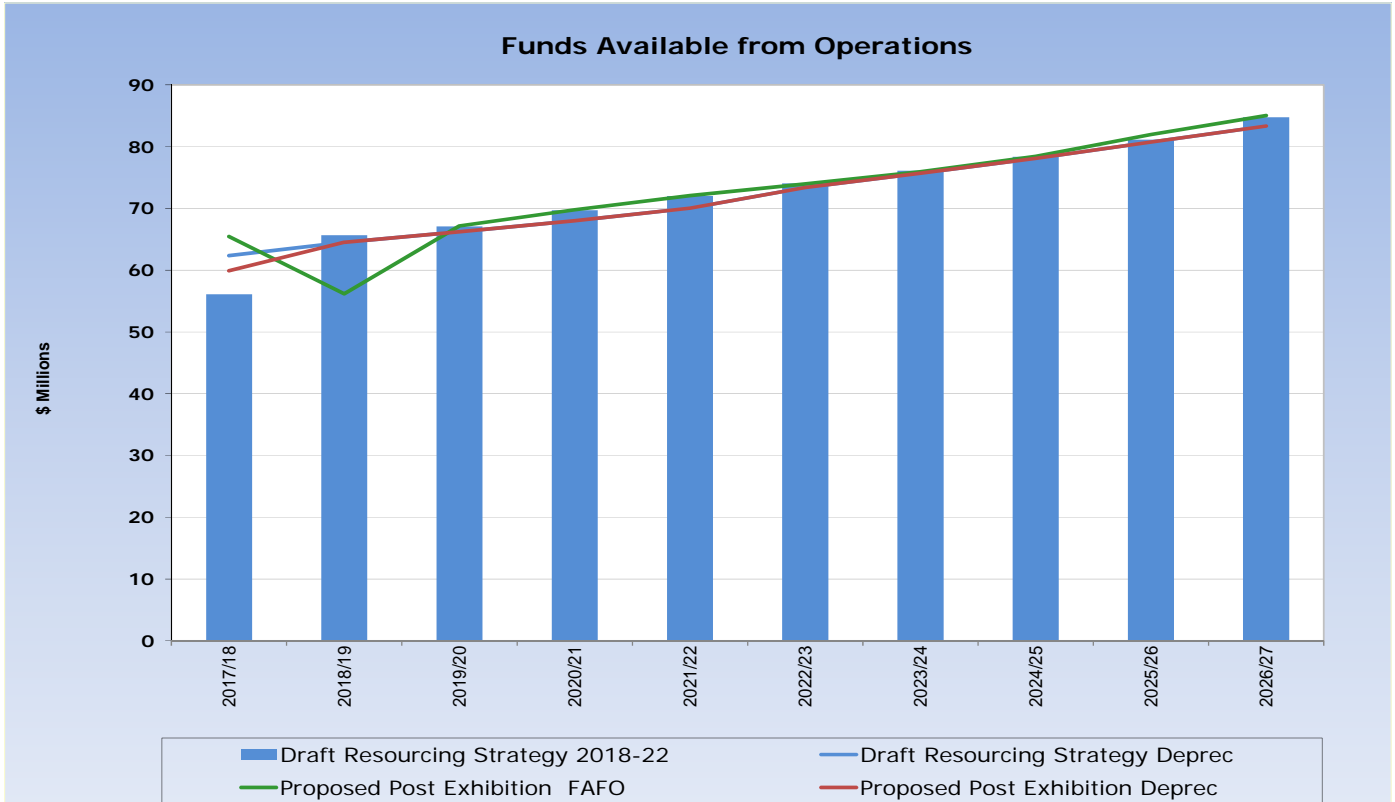
Long Term Operating Surplus/(Deficit) [pre capital]

The Operating Result [pre capital] provides an indication of the long term viability of Council. In broad terms, a deficit from operations indicates that Council is not earning sufficient revenue to fund its ongoing operations (services) and continue to renew existing assets. The revised projections include the proposed changes outlined in Table 5 above.



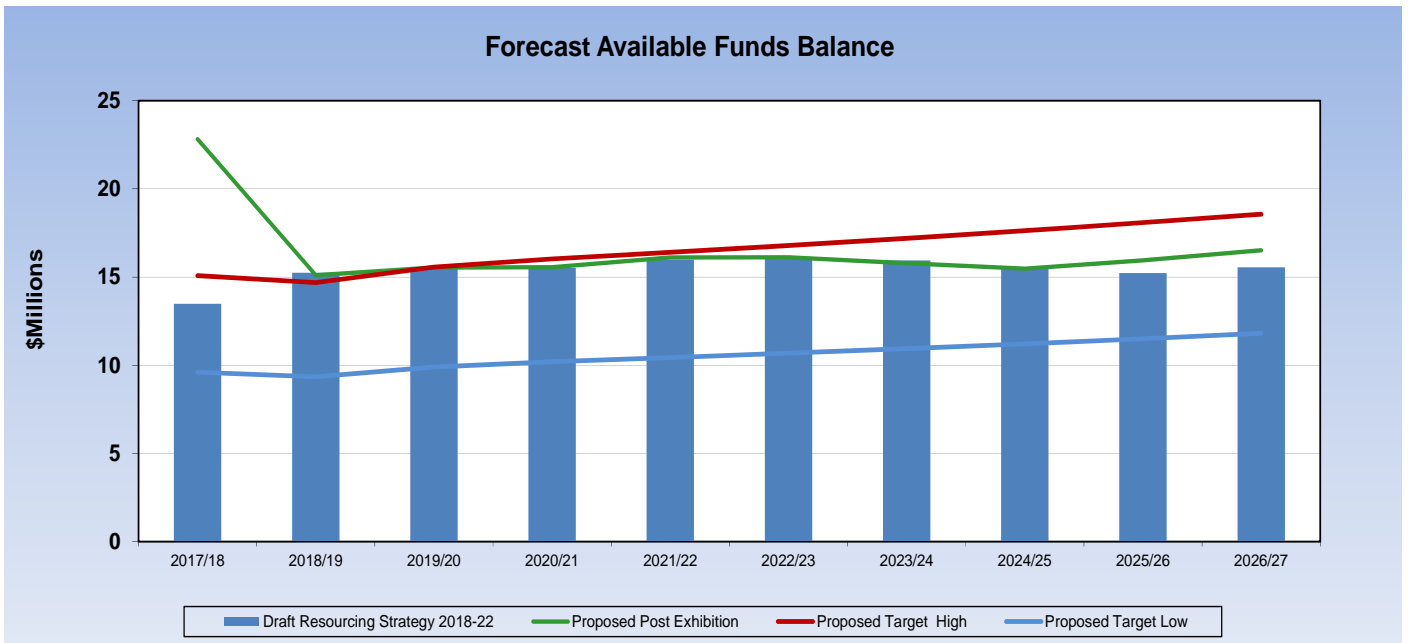
Funds Available from Operations

The Funds Available from Operations is a primary objective of Council over time to provide for effective renewal of assets and growth in assets. The following graph shows forecast depreciation expenses compared to Funds available from Operations. This is an important indicator as it demonstrates the capacity to generate sufficient funds from operations to meet asset renewal requirements. The graph generally show Council achieving its target of providing funds from operations equal to depreciation.



Available Funds

Available Funds are the uncommitted funds of an organisation that assist in meeting the short term cash requirements, provide contingency for unexpected costs or loss of revenue and provide flexibility to take advantage of opportunities that may arise from time to time. Council's Financial Strategy has a target to achieve and maintain an Available Funds position between 3.5% and 5.5% of operational revenue [pre capital]. The post exhibition revised forecast for this indicator shows that Council remains on track to achieve and maintain the Available Funds strategy.



Capital budget

The budget has been reviewed since public exhibition in April 2018. Major changes include the Fowlers Road to Fairwater Drive extension project, Council's largest capital project, which has forecast expenditure for 2018-19 reduced from \$18 million to \$14 million. The scope of the project and the expected construction works to be delivered in the financial year remain consistent. Movements in the West Dapto Access Strategy are listed separately in the budget table below.

The other notable budget movement is in Waste Facilities where funds have been introduced for two main purposes: the Rehabilitation of the old Helensburgh tip site and the delivery of a range of projects primarily at Whytes Gully which will support the City's waste management services for many years to come.

The reduction of \$2.99M in footpaths and cycleways in 2019/20 is the North Beach Seawall construction which has budget allocated to outside the 3 year period shown.

The combined changes have resulted in a \$1.09 million reduction in forecast capital expenditure budget for the 2018-19 financial year with the total moving from \$99.05M to \$97.96M. The table below shows the proposed 2018-19/2020-21 capital budget by asset class, with the changes to the publicly exhibited April budget shown for each year.

ASSET CLASS	2018/19 \$M		2019/20 \$M		2020/21 \$M	
	Proposed budget	Change	Proposed budget	Change	Proposed budget	Change
Roads And Related Assets	19.38	-0.25	15.05	0.82	15.11	
Footpaths and Cycleways	11.52	0.96	15.73	-2.99	12.45	-0.70
Car Parks	2.37	0.50	1.24		1.49	
Stormwater and Floodplain	7.12	0.36	6.36		5.84	
Buildings	11.54	0.22	12.37	-1.76	18.63	2.69
Commercial Operations	1.61	0.30	1.37		1.39	
Parks, Gardens and Sportsfields	5.86	0.24	3.40	0.10	3.96	
Beaches and Pools	2.43	-0.34	3.03	0.16	2.97	0.07
Natural Areas	0.13	-0.10	0.28		0.18	
Waste Facilities	6.25	1.75	9.56	4.75	5.29	2.81
Fleet	1.70		1.70		1.80	0.62
Plant and Equipment	3.95		4.36		4.25	
Information Technology	0.78	-0.78	0.83	0.07	1.00	0.05
Library Books	1.19		1.22		1.25	
Public Art	0.10		0.10		0.10	
Emergency Services	1.20	0.20	0.00		0.00	
Land Acquisitions	0.10		0.10		0.10	
Non-Project allocations	3.49	1.61	6.50	0.19	3.91	-3.40
SUB-TOTAL	80.71	4.66	83.20	1.34	79.72	1.53
West Dapto	17.25	-5.75	26.30	0.30	36.20	1.90
TOTAL	97.96	-1.09	109.50	1.64	115.92	3.43
Draft budget exhibited in April	99.05		107.87		112.49	

CONCLUSION

The draft Our Wollongong 2028 strategic planning documents provide guidance for service delivery and decision making across the short to medium term. The Our Wollongong 2028 Community Strategic Plan is an important direction setting document which outlines the vision and goals of the community for the next ten years. The Delivery Program 2018-2021 and Operational Plan 2018-2019 outlines how council will contribute to the strategies within the community strategic plan for which it is responsible. Following a period of public exhibition, feedback on the draft plans has been considered, with a series of changes recommended for inclusion. These documents have been prepared following extensive research, engagement and data analysis, and are recommended for adoption.

OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
Author/s	Items and Submission Summary	Recommendation to Council	Amendment to Plan?
North Wollongong Surf Life Saving Club			
<p>David Meredith, Iain Adams, Marcus Morais, Glenn Drew, Paul Sparks, Bruce Nugara, Andrew MacKenzie, David Borger, Bob Chapman, Valda Oyston, Natalie Stefas, Severine Napper, Rob Barry, Derek Crowe, Dave Meredith, Phillip Stefas, Dave Forst, Simon Cunliffe, David Mewett, Suzanne McGuinn, Lisa Bourke, Ted Booth, Paul Hanrahan, Peter Gallagher, James Rankine, Kassandra Chan, Nigel Harpley, Darren O'Brien, Heidi Metson, Kerry- Lee Doyle, Scarborough Wombarra Surf Life Saving Club (Bindi Adams), Kimberly Chan, Carole Johnston, Kent Wilton, Blake Mckay, Errol Mckay, Fairy Meadow SLSC Tony Champman), Al Wetten.</p> <p><i>Total 39 submissions</i></p>	<p>Request that Council consider the following information regarding the refurbishment of North Wollongong Surf Life Saving Club.</p> <p>In summary the club requests:</p> <ol style="list-style-type: none"> 1.The DA ready club refurbishment project not be linked to the proposed sea wall in terms of budget, planning and construction 2. The roof and club refurbishment projects occur at the same time in 2019 as originally proposed. 3. The sea wall project be included in future budget priorities due to its cost and only being at a community consultation stage. 	<p>Defer the proposed roof replacement (from 2019 to 2020) and bring forward the building refurbishment (from 2021 to 2020) to deliver both projects in the winter of 2020.</p> <p>This will involve amending the Infrastructure Delivery Program and Capital Budget to enable the two projects (roofing & downstairs refurbishment) to be undertaken concurrently commencing the winter of 2020, subject to a review of potential approval conditions. The works will include any necessary protection measures to the adjacent seawall.</p>	Yes

*Indicates author has made a submission raising multiple issues

OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
Author/s	Items and Submission Summary	Recommendation to Council	Amendment to Plan?
Green House Gas Emissions / Global Covenant of Mayors			
<p>Ian McKinlay, Emma Rooksby*, Rex Graham*, Frances Laverack*, Annie Marlow*, Deidre Stuart*, Stephen Spencer*, Brian Mason (Wilderness Society)*, Angela Sands*, Anne Marett*, Lissy Long, Stephen Young*</p> <p><i>Total 12 submissions</i></p>	<p>A detailed submission and rationale has been provided. It is noted that the following is only a summary of the information.</p> <p>The following amendments are requested:</p> <ol style="list-style-type: none"> 1. Within the 2028 Community Strategic Plan, specify strongly and clearly that Wollongong needs to reduce its greenhouse gas emissions, and to do its share to limit climate change. 2. Within the 2028 Community Strategic Plan, change the Goal 1 list of community indicators to include a measure of total GHG emissions in addition to the already-included Emissions per permanent resident measure, and specify yearly caps for total GHG emissions and for GHG emissions per permanent resident. 3. Within the Draft Delivery Program and Operational Plan 2018-2021, accelerate the Global Covenant of Mayors steps. 	<p>In relation to GHG reduction targets, these should be viewed as an entire community as they are not in the exclusive care and control of Wollongong City Council. This emphasis is not coming from a desire to abdicate responsibility, but to reflect the reality that Council does not control for the vast majority of these emissions (eg industrial, manufacturing etc) and is not in a position to directly affect them.</p> <p>Council recognises that it has a central and critical role to play in facilitating community wide reduction of GHG emissions. With this in mind, Council committed to the Global Covenant of Mayors in 2017 which will result in the following:</p> <ul style="list-style-type: none"> - A baseline inventory of citywide GHG emission profiles (to be completed within 12 months). - The development of a science derived GHG emissions reduction target (to be completed within 24 months). - The development of an action plan to ensure our targets are met, monitored and reported on to the community (to be completed within 36 months). <p>Council is expecting the draft inventory to be finalised and submitted to the Covenant before the end of the financial year. Once submitted we will commence development of the target.</p>	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Ethical Investment			
<p>Emma Rooksby*, Rex Graham*, Frances Laverack*, Annie Marlow*, Stephen Spencer*, Brian Mason (Wilderness Society)*, Angela Sands*, Anne Marett*</p> <p>Total 8 submissions</p>	<p>Support for an ethical investments policy that includes divestment from fossil fuel extraction and fossil fuel energy generation companies. Ethical investment should be clearly stated as a strategy for Council to achieve trust of the community by showing positive leadership and values. Divestment from companies that are a part of the fossil fuel industries or invest in fossil fuel projects must be part of this strategy. It may be that the NSW Treasury determines the bulk of where Council's savings are invested, however, there is value in the Council signing off on an ethical investment strategy and conveying this to the NSW Government. Having an ethical investment policy that includes divestment in its Delivery Program and Operational Plan would send another important signal to the wider NSW community that the Wollongong City Council takes its environmental sustainability commitments seriously.</p> <p>Request that within the Draft Delivery Program and Operational Plan 2018-2021, add an ethical investment strategy under objective 4.3 which currently reads "Our council is accountable, financially sustainable, and has the trust of the community". Ethical investment should be clearly stated as a strategy for Council to achieve trust of the community by showing positive leadership and values.</p>	<p>Council's investments are subject to legislative constraints as set out in the Ministerial Investment Order. Council can only invest in deposits, bonds, bills and notes with Australian Deposit Taking Institutions or managed funds with TCorp.</p> <p>Council's investments are directly with the banks or credit unions and Council is not in a position to determine the banks use of these funds or limit the application of the banks funds.</p> <p>Council considered this issue in 2015 and will review its policy again in the first half of 2018/19 including updates on Ethical Investment opportunities.</p>	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Green Jobs			
<p>Stephen Young*, Stephen Spencer*, Brian Mason (Wilderness Society)*, Angela Sands*, Anne Maret*, Diedre Stuart*, Emma Rooksby*</p> <p><i>Total 7 submissions</i></p>	<p>Within the 2028 Community Strategic Plan, make a strong commitment to make the region's economy more sustainable with a transition to green jobs. We need to transition our economy towards green jobs. Council should express its support for the Green Jobs Illawarra project.</p>	<p>The Green Jobs Illawarra initiative was previously the initiative of Regional Development Australia Illawarra, with funding from the NSW Government. However, as no further funding was provided, the initiative concluded around five years ago. Despite this, there is within our delivery program actions that contribute to the outcomes defined in the green jobs definition below.</p> <p>Green jobs are defined by the United Nations Environment Program as: "positions in agricultural, manufacturing, R&D, administrative, and service activities aimed at alleviating the myriad environmental threats faced by humanity. Specifically, but not exclusively, this includes jobs that help to protect and restore ecosystems and biodiversity, reduce energy, materials, and water consumption through high efficiency and avoidance strategies, de-carbonize the economy, and minimize or altogether avoid generation of all forms of waste and pollution."</p> <p>There are a number of actions within the draft Delivery Program and Operational Plan that contribute to the creation or outcomes delivered by green jobs. Some are listed below:</p> <p>2.2.1.1.1 - Seek out opportunities to incorporate green technology in Council's projects and contracts</p> <p>1.1.1.1.2 - Provide opportunities to work with volunteers, community groups and government to actively participate in urban greening</p> <p>1.1.1.2.2 - Implement priority actions from the Illawarra Biodiversity Strategy</p> <p>1.1.1.2.7 - Coordinate natural area restoration works at priority sites</p> <p>1.1.1.2.8 - Continue to implement and support pest management programs for priority pests</p> <p>1.2.1.1.1 - Coordinate community environmental programs, including Rise and Shine program, Clean Up Australia Day and World Environment Day, National Recycling Week, International Composting Week and other waste education activities</p> <p>1.2.1.1.2 - Deliver waste minimisation programs in accordance with the Waste Strategy</p> <p>1.2.1.1.4 - Maintain active partnerships with NSW EPA, Workcover and NSW Office of Environment and Heritage to minimise pollution and its impacts</p> <p>1.2.1.1.5 - Develop regulatory programs relating to water, air pollution and acoustic issues</p> <p>1.2.1.2.1 - Review public place litter and waste bins and revise service levels and provision</p> <p>1.2.1.2.3 - Implement a Pilot Public Place Recycling Program</p> <p>2.2.1.2.1 - Implement a research & development program targeting alternatives to placing waste into landfill in partnership with the University of Wollongong's iAccelerate program</p> <p>Council is also supporting research into green infrastructure initiatives, such as smart pavement technology that has the capacity to generate electricity from the kinetic energy of passing foot or vehicle traffic. We are hoping to pilot the application of this research in the city centre in future years.</p> <p>Council also recently contributed to an Australian Research Council grant application to look at the use of natural coir fibres as an alternative to geotextile in pavement stabilisation.</p> <p>Wollongong City Council continue to monitor any future initiatives from both the state and federal governments and opportunities for collaboration with University of Wollongong.</p>	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Beaton Park			
Paul Dreghorn	Specifically, I would like to see if not already in place significant renovations to Beaton Park Leisure Centre. I moved down from the Sutherland Shire several years ago and there is nothing in the Illawarra that comes close to Sutherland Leisure Centre. This is an essential hub for kids in the winter for lap swimmers. Sutherland offer aqua aerobics for an aging population, inflatable slides - party packages and learn to swim. On my attendance the pool area was extremely crowded and with only a few lanes open and being 25 mtrs not much room to share with lap swimmers the change rooms were equivalent to an aeroplane bathroom and there were no power points and I requested a refund. I think if expanded this could be a massive resource to the community.	Beaton Park Plan of Management has been exhibited and was considered by Council on 28 May 2018. A comprehensive master plan is currently being completed for the Beaton Park precinct which will significantly enhance the recreation, leisure and wellbeing options available at the site. The master plan will ensure that the programs and facilities offered are able to meet the whole community's needs well into the future and will see significant enhancement to the current facilities on offer.	No
Destination Wollongong Sleigh*	Mark We have appreciated the opportunity to work with Council officers on the development of master plans for Mt Keira and Beaton Park over the past two years and look forward to seeing final reports for both projects. Beaton Park is also a wonderful community asset and Council should be congratulated on the quick turnaround to upgrade four courts at the tennis facility to allow the Fed Cup tennis event to come to Wollongong in April, 2018 providing legacy infrastructure for the tennis community moving forward. Finalisation of this masterplan can only be beneficial to the City's major event program and the community at large.	The finalisation of the master plan will provide a strategic vision for the Beaton Park Precinct and will ensure that the community's needs are well catered for into the future. The master plan is being developed through a precinct approach ensuring larger events can be accommodated across the site. Beaton Park Plan of Management has been exhibited and was considered by Council on 28 May 2018. The Beaton Park master plan is in preparation.	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Affordable Housing			
Illawarra Business Chamber Ross Bain*	Direct and immediate action to increase the supply of affordable housing.	Addressing Affordable Housing requires action from all levels of Government and the private sector. The Delivery Program includes two actions that address this issue: 'Continue the preparation of the housing study', and 'progress an Affordable Housing Scheme'.	No
Family and Community Services Helen Board*	Supports continuation and strengthening of Council's role in the following: Strategic support by Council to improve access to a range of affordable housing options that are located close to transport links, jobs and other important infrastructure; this is referenced in Objective 5.3 'Residents have improved access to a range of affordable options'.	The Delivery Program includes two actions that address this issue: 'Continue the preparation of the housing study', and 'progress an Affordable Housing Scheme'. The provision of affordable housing opportunities close to jobs and transport is important, as well as the consideration of constraints such as flooding.	No
Urban Development Institute of Australia Keiran Thomas*	While we commend Council's use of measures, UDIA NSW reiterates the need for a separate Goal to improve housing affordability. This goal should include not only the proposed measure to reduce mortgage/rental stress, but also measures for key Council functions affecting housing affordability such as: - Increased supply of new residential lots - Increased proportion of residential lots within the LGA below 450m2 - Increased proportion of medium density housing - Increased proportion of dwellings approved as complying development - Reduced timeframes for residential rezonings and DAs - Adoption of DCP controls that encourage efficient small lots in greenfield areas.	The Delivery Program includes two actions that address this issue: 'Continue the preparation of the housing study', and 'progress an Affordable Housing Scheme'. Addressing Affordable Housing requires action from all levels of Government and the private sector. The NSW Department of Planning and Environment have released the Greenfield Housing Code which commences on 6/7/18.	No

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Footpaths			
Professor Shane Clifton	Request for a new footpath in Coledale. States the foot paths that traverse from the cul-de-sac at the end of Park Street Coledale , down Lawrence Hargrave Drive to Sharkey's beach is in poor condition.	Request for a new footpath along Lawrence Hargrave Drive running north from the Park Street cul-de-sac has been added to Council's New Footpath Priority List and will be allocated resources within the Infrastructure Delivery Program based on its relative priority to other new footpath requests across the city. Further investigation of pedestrian treatments and routes for the area will be considered as part of the broader Pedestrian Plan review process.	No
Michelle McInnes	I would love to see footpaths in the Mount Saint Thomas area. It's quite dangerous to walk on the roadside in this hilly area.	Council's forward program for footpaths is based on priorities listed within the City of Wollongong Pedestrian Plan 2017-21 (Objective 5.2). Once these areas of focus are treated, sites which are located in other parts of the city will be addressed. Improvements to pedestrian crossing at The Avenue, Mt St Thomas are the highest priority and are included in the capital works program, with \$150,000 allocated for design and construction over the next two years.	Already Planned
Jennifer Gifford	Wollongong definitely needs to be more cycle friendly so we can ride our bikes to work without fear of being hit by cars, or yelled at by pedestrians. There needs to be clearer marked cycle ways, and shared footpaths/walkways, eg. from Figtree through to Mt St Thomas to Coniston to Wollongong CBD. And perhaps marked footpaths to show people where to walk (keep left) like in Manly.	Council has allocated funds in 2018/19 and 2019/20 to implement line marking on key cycleway links in the city, including centreline markings. An additional \$6.4m is allocated to the construction of New Cycleway links throughout the city over the next 4 years to encourage active transport. However, Council does not have any plans to implement line marking directions on footpaths specifically.	Already Planned

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United Nations Sustainable Development Goals			
Justin Placek Healthy Cities Illawarra and Healthy People Illawarra, Belinda Gibbons University of Wollongong	Support for inclusion of the UN Sustainable Development Goals within the Community Strategic Plan. Recommendation that alignment to the SDG by using the six CSP goals and associated objectives as the structure, and then identifying which SDG specifically relates to each. It is important to recognise that not all SDG will be relevant to each CSP goal, whilst some may relate to many. Given the scope of WCC's activities, it is anticipated that all SDG are relevant to some extent. We also note the goals and objectives aligned to SDG17 - Partnerships for the Goals are identical to SDG15 - Life on Land and should be amended.	The support for the inclusion of the United Nations Sustainable Development Goals is noted. It is recommended that the following action be included in the Delivery Program and Operational Plan 2018-21 to "Develop a project and work with partners to further explore the United Nations Sustainable Development Goals and how they align to the community's goals with funding to be considered through the business proposal process." The recommendation to remap the UN Sustainable Development Goals by Our Wollongong 2028 is supported.	Yes
Deidre Stuart *	Lack of inclusion of guiding sustainability principles framework for decision-making.	Our Wollongong 2028 has been developed using the quadruple bottom line and consideration to social, environmental, economic and civic leadership issues. In addition, the plan has been developed using the social justice principles of equity, access, participation and rights. Council is required by legislation (under the Local Government Act 1993) to have regard to these principles as well as the other components of the quadruple bottom line in addition to sustainability. The focus on sustainability however has been a key driver in the development of Our Wollongong 2028 Community Strategic Plan, and this has resulted in a strong focus on sustainability that has been translated into the vision, goals, objectives and strategies. These strategies are turned into tangible actions through Council's Delivery Program and Operational Plan 2018-2021.	Yes

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Other Issues			
Office of Environment and Heritage Chris Page*	Aboriginal Cultural Heritage Support for inclusion of Aboriginal culture in the document. Office of Environment and Heritage encourages ongoing strategic planning that integrates Aboriginal heritage culture conservation with economic and social development. Detailed assessment at the early stage of development will enable integrated heritage conservation assessment, particularly for West Dapto. The ongoing management and improvement of foreshore amenities at Lake Illawarra is an area that may benefit from more strategic heritage assessment in conjunction with Shellharbour City Council.	Support is noted for Aboriginal heritage management and conservation as a focus of the Plan. Aboriginal Cultural Heritage significance is a key consideration in Council’s assessment of planning proposals, neighbourhood plans, and development applications for all sub-divisions and urban development in West Dapto, as well as the broader LGA. Council is a member of the Lake Illawarra Estuary management committee and actively promotes a strategic heritage assessment and management approach in the committee.	No
Family and Community Services Helen Board*	Accessible Transport Supports continuation and strengthening of Council's role in the following: Provision of affordable and accessible transport to allow our vulnerable target groups to access education and employment opportunities as well as maintain health, social connection and wellbeing - this appears to be included in Objectives 6.1 'Wollongong is supported by an integrated transport system'; 6.2 'Connections between our city and Sydney are strengthened' and 6.3 'Provide connected and accessible places and spaces'.	Your support is noted regarding accessible transport for vulnerable groups. Council's Delivery program and Operational plan 2018-2021 includes a number of actions under Strategy 6.1.1 'Work in partnership to deliver the Gong Shuttle Bus as an affordable transport option for our community'. This supports the delivery of accessible and affordable transport.	No
Deidre Stuart*	Acknowledgement of Country The Acknowledgement of Country that appears on page 2 reads as if it could apply to any place in Australia. It does not mention the local Dharawal people or relevant tribes or nations or custodians by name.	The language Council applies recognises there are a variety of opinions within the local community as to who the Traditional Custodians are. To avoid causing offence to any one group Council acknowledges all the Traditional Custodians of the Land in its Acknowledgment of Country statement.	No
Office of Environment and Heritage Chris Page*	Biodiversity Recommend that Objective 1.1 be expanded to include 'protecting, managing and improving biodiversity in terrestrial natural areas'. This would further contribution to the actions under goal 5 of the Illawarra Shoalhaven Regional Plan.	Objective 1.1 to be amended to include the recommendation of the Office of Environment and Heritage and read 'Our natural environment, waterways and terrestrial areas are protected, managed and improved'.	Yes

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Neighbourhood Forum 5*	<p>City Centre Planning and Design</p> <p>Requests that Council ensure that in its review of City Centre Planning and Design:</p> <ol style="list-style-type: none"> 1. The desired future character statements ensure respect for the existing streetscape; 2. It removes anomalies and rationalises setback controls for residential development; 3. Changes requirements for building separation. 	The planning controls for the City Centre are being reviewed as part of the City Centre Planning and Design Review project, which is scheduled for completion in 2019-20.	No
Neighbourhood Forum 7*	<p>Communication and Engagement</p> <p>The section on 'Methods of Communication' in the Community Satisfaction Survey Results does not mention Neighbourhood Forums, why not? Community Engagement Activities – 65% people indicated they had not participated in a community engagement activity our 2016 / 2017 period.</p> <p>6% - participated in Neighbourhood Forums 8% - public exhibition process submissions 7% - participated in Community Forums 6% - visited Council Kiosks</p> <p>Is there a need to more widely advertise these events to get more people to be more engaged in these decisions? What other strategies can be employed to encourage greater community participation in the decision-making process?</p>	<p>The Community Satisfaction Survey Results do not mention Neighbourhood Forums in its method of communications as the focus of these techniques is for communication methods where council has a strong lead or manages the communications. Eg. Newsletters written by Council, articles in the local newspaper (which may be prompted by Council media releases).</p> <p>Neighbourhood Forums are however captured in the Community Survey in the section Method of Engagement as Neighbourhood Forums often play a key role in engagement processes. Council does promote methods of engagement broadly and will continue to seek ways to encourage greater participation in the decision making process. The Community Engagement Policy is currently being reviewed.</p>	No
Family and Community Services Helen Board*	<p>Community Facilities</p> <p>Supports continuation and strengthening of Council's role in the following: Provision and maintenance of high quality community facilities in key locations (both centres and outdoor areas that can be used by a range of community groups including those funded by FACS) - this is referenced in Objectives 5.1 'There is an increase in the health and wellbeing of our community' and 5.2 'Participation in recreational and lifestyle activities is increased'</p>	Noted	No
Deidre Stuart*	<p>Community Indicators</p> <p>Asking whether Goal 5 'We have a healthy community in a liveable city' could have more community-indicator measures with targets associated with it (and relevant strategies). Suggested a lack of precision around the definition of some indicator measures, and also a lack of transparency about the scope and extent of what were included or excluded in these. Suggestion that maybe future documents could footnote or reference links to where relevant details and specific definitions and data are available, for greater transparency.</p>	<p>The community indicators presented within Our Wollongong 2028 Community Strategic Plan form part of a suite of community indicators that will be used to track our progress toward achieving the goals. The suite of indicators for Goal 5, as presented in End of Term Report 2012-17 includes a number of health indicators such as children on track who reach development targets on all five AEDI domains, obesity and diabetes. These indicators will continue to be tracked and reported on through the End of Term Report, anticipated for September 2020.</p> <p>The Community Indicator Dictionary provides a clear definition of each indicator, baseline (where available) and current data and source. It is recommended that a footnote be added under each goal's community indicator table referencing the Community Indicator Dictionary.</p>	Yes

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Neighbourhood Forum 5*	Deep Soil Zones Reiterates its request to amend Chapter B1 Residential Development to prefer deep soil zones within the front setback, not merely allow it, noting that this should be a crucial element of the Greening Strategy.	Suggestion will be added to the list of suggested improvements / changes to the DCP, and considered as part of a future DCP review.	No
Deidre Stuart*	EPA Related to Goal 1 We value and protect our environment, can WCC more strongly commit to environmental stewardship through education/monitoring/enforcement of its own agreements/consents to ensure that individuals/corporations adhere to rules around zoning or land-use/developments? Can and does WCC require all new buildings and all renovations to meet a minimum of various environmental standards? Similarly, can WCC commit more strongly within these documents towards working with state government regulators (e.g. EPA) or planning assessors/approvers (DPE) to protect the environment. Could WCC specify within their strategic planning documents, targets for proportions of reports of environmental failures or non-compliances that are dealt with by Council or reported to EPA (or other relevant body) within a specified time-frame?	Council respond to customer requests regarding alleged non-compliance but also undertake proactive inspections. There are a number business types that are required to be registered with Council. Council regulates compliance through a system of Licenses, Regulations & Permits. Most residential buildings are required to comply with BASIX requirements. In addition, development applications are required to be assessed under Chapter A2: Ecologically Sustainable Development of WDCP2009. Council also encourages the use of other environmental building rating tools e.g. Green Star or NABERS, to document and demonstrate the environmental performance of a proposed development. State Government regulators such as the Environment Protection Authority or Department of Planning and Environment have their own programs and licence mechanisms to protect the environment which in many cases operate in conjunction with Council assessment processes. Council aims to investigate all reports of environmental non compliances or failures in accordance with the adopted Compliance and Enforcement Policy.	No
Office of Environment and Heritage Chris Page*	Flooding The Plan elaborate on Council's strategies and responsibilities in preparing Coastal Management Plans and Floodplain Risk Management Plans. This would be in strategic alignment with the Illawarra Shoalhaven Regional Plan and NSW Coastal Management Framework.	Actions to implement Coastal Management Plans and Floodplain Management Plans are included in Council's Delivery Program 1.1.3.2 'Establish effective urban stormwater and floodplain management Programs'. Further implementation plans are included in the Coastal Management Plans and Floodplain Risk Management Plans.	No
Lissy Long*	Plastic Bags Wollongong city should be plastic bag free before 2028.	Council has written to the State and Federal Government previously to seek to introduce a local ban on single use plastic bags. Unfortunately, we were denied and informed if a ban is imposed it will be from a whole of State point of view and not through individual Councils. Council has implemented a number of plastic reduction education and litter-reduction programmes. Council is also working with Plastic Free Wollongong and Ban the Bag Illawarra to reduce plastic bag use.	No
Destination Wollongong Mark Sleigh*	Flagstaff Hill When evaluating tourist hot spots in the area, there is no greater place of visitation than Flagstaff Hill, particularly for international visitors. We have noticed recently that the space has become slightly neglected and could do with a facelift to do justice to its location and history. There is a potential opportunity to look at how the bunker and retail face, leading into the third tier of carpark might be activated for the good of the community and visitors alike, another genuine celebration of Wollongong's history.	Council do not have any landscape plans that encompass Flagstaff Hill in the short to medium term. We understand that the NSW Government will soon be exhibiting a Draft Masterplan for the Wollongong Harbour precinct. Council staff regularly monitor and maintain this area and undertake tasks such as graffiti removal and general maintenance.	No

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Destination Wollongong Mark Sleight*	<p>Grand Pacific Way/Walk Support for Grand Pacific Way/ Walk that is a project that amplifies the work undertaken by Destination Wollongong on the Grand Pacific Drive and fits perfectly into the healthy living aspects of the City.</p> <p>We are aware of several event operators who are looking at the Way/ Walk for a variety of events and encourage council to continue to look at funding opportunities to continue to create the linkages required to finalise this asset as a matter of priority.</p> <p>This infrastructure could also play a vital part in the review and update of the Wollongong Bike Plan.</p>	<p>Support for current and future stages of the Grand Pacific Walk is noted. Stage 1 works, Stanwell Park to Coalcliff are nearing completion.</p> <p>As a result, Council has allocated \$250,000 in the 2018/19-19/20 financial year budgets for the review and detailed design of further stages and works.</p> <p>We appreciate Destination Wollongong’s consideration of utilising the Grand Pacific Walk for events, and look forward to further work with Destination Wollongong regarding future grant submissions.</p>	No
Neighbourhood Forum 7*	<p>High Rise, Major Themes Any future high-rise developments considered need to cater for green space, parking spaces, sewage & water management, & social amenities included. Community Concerns listed will hopefully be a consideration in all decisions concerning our Region but Community Engagement is a major omission in this list. Effective Public Relations is not Community Engagement. Most people are not aware of Neighbourhood Forum Meetings access for them.</p>	<p>The consideration of green space, parking, sewerage and water management and other issues are an integral part of the planning of precincts for high-rise development and as part of the assessment of individual development applications.</p> <p>With regard to the list of community concerns, these are based on extensive feedback received in November and December when the Our Wollongong 2028 discussion paper was released.</p> <p>With regard to neighbourhood forums, Council recognises the importance of engagement and attendance at Neighbourhood Forums, however this was not a priority concern voiced by the wider community when conducting the engagement for Our Wollongong 2028 and identifying these themes.</p> <p>Council puts information about the meeting times and venues for each of the Neighbourhood Forums twice each month in the Wollongong Advertiser. We also promote the Neighbourhood forums on our website.</p> <p>One of the four annual Council Community Newsletters lists details of the Neighbourhood Forums. This newsletter is delivered to letter boxes across the Wollongong LGA.</p> <p>In addition, Council offers to annually produce 2100 DL flyers for each of the Neighbourhood Forums if requested. The printed flyers are then given to the Forum to distribute in their local community.</p>	No

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Neighbourhood Forum 7*	<p>Information Accessibility</p> <p>Residents who do not have access to internet or IT devices do not have easy & equitable access to information to be able to play an active role in the future decisions that affect our city. Some people also do not want to be in any decisions & are quite happy to complain about some decisions after they have been made if they feel it doesn't suit them. These people need to be made aware that IT access is available through community portals – Community Centres, Libraries, Neighbourhood Forum Meetings, etc. Again, here there is no mention of Neighbourhood Forums.</p>	<p>Council always attempts to make information available to the community in a range of different ways. Copies of documents on exhibition are put into libraries, we hold kiosks and drop in sessions to ensure that participation is available to all. Council promotes its public exhibitions and community engagement activities through a range of channels including notices in the Wollongong Advertiser and on our website.</p> <p>Council puts information about the meeting times and venues for each of the Neighbourhood Forums twice each month in the Wollongong Advertiser and promotes the Neighbourhood forums on our website, and in one of the four annual community newsletters delivered to homes across the local government area.</p> <p>In addition, Council offers to annually produce 2100 DL flyers for each of the Neighbourhood Forums if requested. The printed flyers are then given to the Forum to distribute in their local community.</p>	No
Neighbourhood Forum 5*	<p>Keiraville Gwynneville Implementation Plan</p> <p>Request a review of the time frame.</p>	The Keiraville Gwynneville Implementation Plan is reviewed annually as part of the preparation of the draft Operational Plan.	No
Neighbourhood Forum 5*	<p>Keiraville/Gwynneville planning proposal</p> <p>Reiterates its request to include processing the Planning Proposal for Keiraville/Gwynneville and, noting the response that NF 5 had withdrawn the proposal, suggest that this is a little ingenious as it was done under duress and the matter has become more urgent with the new Complying Development provisions.</p>	The draft Planning Proposal request submitted by NF5 was not supported by the NSW Department of Planning and Environment, and was subsequently withdrawn by NF5. The Low Rise Medium Density Code will apply to the State and enable dual occupancy development and other forms of housing in residential zones.	No
Illawarra Business Chamber, Ross Bain*	<p>LEP</p> <p>Provision of a certain, affordable and effective planning scheme including a new Wollongong City Council, Local Environment Plan.</p>	The Delivery Program includes an action to 'Commence city wide LEP review' in 2020/21	No
Family and Community Services, Helen Board*	<p>Local Employment</p> <p>Supports continuation and strengthening of Council's role in the following. Opportunities for local employment, which are key to breaking the cycle of disadvantage. FACS encourages and appreciates local government support for new business investment and for Social Enterprises and Social Businesses to give vulnerable people work experience and training opportunities - this is referenced in Objective 2.1 'Local employment opportunities are increased with a strong local economy.</p>	Noted.	No
Illawarra Business Chamber, Ross Bain*	<p>Marketing the Wollongong Advantage</p> <p>The Illawarra Business Chamber supports the proposed additional funding provided by Council for the "Marketing the Wollongong Advantage" project.</p>	Council appreciates the support of the Illawarra Business Chamber in regards to the proposed funding for the 'Marketing the Wollongong Advantage' program. These additional funds will help to promote Wollongong, change perceptions and attract business and investment to Wollongong.	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
Author/s	Items and Submission Summary	Recommendation to Council	Amendment to Plan?
Neighbourhood Forum 5*	<p>Master Plan for MacCabe Park</p> <p>Forum 5 reiterates its request to include the preparation and adoption of a Master Plan for MacCabe Park and, noting the response was that it was planned for 2017/18, is unable to locate it in the Annual Service Plan.</p>	The Masterplan for MacCabe Park will be considered in future planning cycles as part of a supporting document prioritisation exercise. Council's resources are fully deployed due to the implementation of the Hill 60 Masterplan, development of Fairy Creek Corridor Masterplan and a review of the Stuart Park and Galvin Park Masterplans.	No
Neighbourhood Forum 1 Lorraine Rodden	<p>Mobile Phone Expenses</p> <p>On page 31 of the Draft Operational and Capital Budget 2018-2021 the item Councillor Expenses, the mobile phone expense budget forecast appears to be \$174,000</p>	Page 31 of the Draft Operational & Capital Budget (Attachment 1 to the Draft Delivery Program/Operational Plan) includes a series of tables. Each table has its own heading. Only the first table on the page relates to Councillor's Expenses. Then follows telephone expenses for WCC as a whole; mobile expenses; postage expenses; and finally Council Rates. The Mobile Phone table shows a forecast budget of \$174,000 for 2018/19 for mobile phone and data charges for the entire organisation – this is not councillor expenses.	No
Destination Wollongong Mark Sleigh*	<p>Mt Keira Masterplan</p> <p>We have appreciated the opportunity to work with Council officers on the development of master plans for Mt Keira and Beaton Park over the past two years and look forward to seeing final reports for both projects. We are strongly of the view that Mt Keira is a key strategic asset of Wollongong and sensible commercial activation will drive our visitor economy into the future. In particular, the opportunity to facilitate mountain biking, an activity which is happening every day of the week on the Illawarra Escarpment, is a tremendous opportunity for Wollongong as there is no comparable experience in the Sydney basin.</p>	The preparation of the Mt Keira Plan of Management is progressing and is anticipated to be exhibited in the coming year.	Already Planned
Neighbourhood Forum 7*	<p>Neighbourhood Youth Programs and Youth Services</p> <p>1. Example of Accounting Figures are confusing to people who cannot understand monetary figures without a written description. There are other headings but just for an example we will discuss Youth Services. Example- P.4 of the Draft Infrastructure Delivery Program 2018-2022, Youth Services Infrastructure Maintenance & Operations - \$ 212,000, \$ 225,000, \$ 231,000, \$ 234,000 Why are these figures so high and what does the money go to? 2. Page 30 of the Draft Operational and Capital Budget 2018-2021, Neighbourhood Youth Program – \$ 130,000 from 2018 onwards. Are these figures separate or part of the same heading 'Youth Services' mentioned above?</p>	<p>1. This figure represents the costs associated with the use and operations of the facility. This includes costs such as building maintenance, depreciation, insurances, utilities (electricity, telephone etc.).</p> <p>2. These costs are part of the overall Youth Services Program that Council delivers, as are the asset facility costs shown above. The total cost of this program is expected to be \$1.223 million for 2018/19 (Page 43 Attachment 1Draft 2018-2021 Operational and Capital Budget). The Neighbourhood Youth Work Program is an aspect of this program and represents an outreach service where Council funds community groups to deliver youth services specifically in their geographical area on Council's behalf.</p>	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Destination Wollongong Mark Sleigh*	<p>Mt Keira Masterplan</p> <p>We have appreciated the opportunity to work with Council officers on the development of master plans for Mt Keira and Beaton Park over the past two years and look forward to seeing final reports for both projects. We are strongly of the view that Mt Keira is a key strategic asset of Wollongong and sensible commercial activation will drive our visitor economy into the future. In particular, the opportunity to facilitate mountain biking, an activity which is happening every day of the week on the Illawarra Escarpment, is a tremendous opportunity for Wollongong as there is no comparable experience in the Sydney basin.</p>	The preparation of the Mt Keira Plan of Management is progressing and is anticipated to be exhibited in the coming year.	No
Neighbourhood Forum 7*	<p>Neighbourhood Youth Programs and Youth Services</p> <p>1. Example of Accounting Figures are confusing to people who cannot understand monetary figures without a written description. There are other headings but just for an example we will discuss Youth Services. Example- P.4 of the Draft Infrastructure Delivery Program 2018-2022, Youth Services Infrastructure Maintenance & Operations - \$ 212,000, \$ 225,000, \$ 231,000, \$ 234,000 Why are these figures so high and what does the money go to? 2. Page 30 of the Draft Operational and Capital Budget 2018-2021, Neighbourhood Youth Program – \$ 130,000 from 2018 onwards. Are these figures separate or part of the same heading 'Youth Services' mentioned above?</p>	<p>1. This figure represents the costs associated with the use and operations of the facility. This includes costs such as building maintenance, depreciation, insurances, utilities (electricity, telephone etc.).</p> <p>2. These costs are part of the overall Youth Services Program that Council delivers, as are the asset facility costs shown above. The total cost of this program is expected to be \$1.223 million for 2018/19 (Page 43 Attachment 1 Draft 2018-2021 Operational and Capital Budget). The Neighbourhood Youth Work Program is an aspect of this program and represents an outreach service where Council funds community groups to deliver youth services specifically in their geographical area on Council's behalf.</p>	No
Neighbourhood Forum 5*	<p>Parking Spaces Marking</p> <p>Reiterates its request to amend Chapter E3 of the DCP to require parking spaces needed for customers to be clearly marked and signposted (as with visitor parking) and, noting the response that this is impossible to police suggest that there is review into how to ensure equitable provision and use of such car parks.</p>	Suggestion will be added to the list of suggested improvements/changes to the DCP, and considered as part of a future DCP review.	No
'Paul E'	<p>Pedestrian Safety Zone at Corrimal Leagues Club</p> <p>Section 94 Developer Contributions: funds should be set aside from the development of the Corrimal Leagues Club site to provide for the installation of a pedestrian safety zone near the Railway and High Streets intersection. Railway Street is becoming increasingly busy and pedestrian traffic is also increasing and it is only a matter of time before there is a serious traffic/pedestrian accident. Prevention is better.</p>	The Wollongong City-Wide Development Contributions Plan (Section 94) contributes to the funding of projects identified in the Capital Works Plan. The provision of a pedestrian refuge at this location is currently not on the 4-year Capital Works Program. However, safety improvement projects are reviewed and prioritised during budget cycles.	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
Author/s	Items and Submission Summary	Recommendation to Council	Amendment to Plan?
Family and Community Services Helen Board*	<p>Plan Alignment</p> <p>Key aspects of the Plan closely align with overarching strategic goals for FACS, in particular:</p> <ul style="list-style-type: none"> - Community engagement activities for families with children and young people in priority locations of disadvantage. - Working in partnership to strengthen our communities and celebrate diversity. - Local crime prevention and partnerships toward a safe, accessible and resilient community. - An integrated transport system focussed on reducing private car dependency by increasing the use of public transport, cycling and walking. - Diverse and accessible recreation and lifestyle activities to foster community wellbeing for people of all ages, abilities, cultural backgrounds. 	Noted	No
Destination Wollongong Mark Sleigh*	<p>Planning Controls for Tourist Accommodation</p> <p>In 2009, Tourism Wollongong prepared a submission in relation to the draft Wollongong Local Environmental Plan 2009 (LEP), making the point that in order to facilitate future tourism growth in the region, it was imperative that the LEP not only serve to protect existing tourism assets, but also identify new optimal tourism development sites.</p> <p>Since 2009, the visitor economy of Wollongong has seen significant growth; however available hotel rooms are in decline. Four stand-alone hotels have been repurposed for other uses, a serviced apartment property in the CBD has recently been sold and is zoned for residential upgrades and only Headlands Hotel has been developed.</p> <p>Hotel occupancy data for the region received recently suggests that in 2014 average occupancy across the region was 68%, growing to 79% year end 2017. This growth has occurred at time when disruptors such as AirBnB and Stayz have come into the market and challenged traditional hotel occupancy.</p> <p>An additional challenge lies in the fact that ten existing, older style hotel/motel operations (marking up a further 350 rooms) are zoned for residential development and are unlikely to be used for short term accommodation within the next ten years.</p> <p>Given these facts, we are very encouraged that Wollongong City Council plans to undertake a review of the planning controls for Tourist Accommodation in the local government area.</p> <p>We commend Wollongong City Council for their vision in including this extremely important work in their strategic plan.</p> <p>We would welcome the opportunity to be involved in this project over the coming year.</p>	Support for Tourism Accommodation Review study noted. Destination Wollongong will be a stakeholder in the project. A review of the planning controls for Tourism Accommodation will be undertaken in 2018/19 and 2019/20.	Already Planned

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
Author/s	Items and Submission Summary	Recommendation to Council	Amendment to Plan?
Illawarra Business Chamber Ross Bain*	Procurement Measures Sustaining and supporting local business through directed procurement measures. Reducing payment timeframes to businesses by Wollongong City Council.	Council provides preference for local suppliers by including a criteria, “Strengthening of Local Economic Capacity” in all Tender actions. When reviewing a lower priced purchases Council gives preference to a local supplier if the assessment of selection criteria is equal. The levels and weightings for these criteria are currently under review and will be reported to Council for further consideration. In terms of payment timeframes Council has continued to improve its consistency and timeliness in meeting acceptable payment targets in recent years. Council is currently exceeding the identified target for invoices paid within the existing 30 days after end of month terms and is committed to maintaining or exceeding this benchmark for payment on time. Council joined the NSW Government’s ‘Small Business Friendly Council’s Program’ and has agreed to investigate options in relation to alignment of Council’s payment policy with that of the NSW State Government (30 days) for small business. While supporting the implementation of a 30 day payment policy and working towards that goal, there are some challenges faced by Council to ensure any such commitments can be delivered consistently.	No
Destination Wollongong Mark Sleigh	Renewal of Assets We note with interest the intention to look at complimentary commercial uses of the Continental Baths and also potential upgrades to the North Wollongong Surf Club. The Destination Development Plan developed by Destination Wollongong in 2014 identified underutilised Council assets as being a prime opportunity for the city given they are often located in areas of high visitation. Queensland is very much the world leader in activating such assets and we see this as a tremendous opportunity for Wollongong to take the lead from a New South Wales perspective. The operations of the three Wollongong City Council run tourist parks have improved immeasurably over the last three years and they now form an integral part of our Major Event Strategy. Located in beach side locations, they are perfectly positioned to provide accommodation for families travelling to events and also teams looking to share affordable accommodation options. Upgrades to recreation facilities will only make the parks more attractive to these groups moving forward. Port Kembla is currently included in several scoping studies looking at the potential for new industry and new ideas to regenerate the area. Destination Wollongong is currently completing a Destination Development Plan for the suburb which will look at opportunities to create commercial tourist product to encourage visitation and create jobs in the area. Port Kembla is home to several distinct precincts, one of which is Hill 60, which has a rich tapestry of history and has been recently master planned by Wollongong City Council. We acknowledge the comment of Council to undertake landscape masterplan recommendations as part of this budget cycle and hope that further thought may be given to activating potential commercial opportunities celebrating the space in the near future.	Comments are noted on the continued input to the master planning in the City and the implementation of plans for Hill 60 and the Port Kembla precinct. Once Heritage approvals have been gained the ongoing renewal of Recreation and Sporting Infrastructure such as North Wollongong Surf Life Saving Club to enable and attract events to the city will remain a focus.	No
Neighbourhood Forum 5 David Winterbottom*	Single Storey Restriction Reiterates its request to amend the Development Control Plan to extend the single storey restriction to all development on battle-axe lots and to clarify site width definition.	Suggestion will be added to the list of suggested improvements/changes to the Development Control Plan, and considered as part of a future Development Control Plan review.	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Neighbourhood Forum 5 David Winterbottom*	Solar Panels Reiterates its request to amend Chapter D 13 City Centre to require all buildings over four stories to have at least 50% of green roofs or solar panels, noting that this should be a crucial element of the Greening Strategy.	The planning controls for the City Centre are being reviewed as part of the City Centre Planning and Design Review project, which is scheduled for completion in 2019/20.	No
Illawarra Business Chamber Ross Bain*	Transport Connectivity Focus on investment in transport connectivity to facilitate growth and investment.	Council has recently made two submissions to the NSW Government recommending improved transport connectivity for the Illawarra (one for the Future Transport 2056 and for the Freight and Ports Plan). Council has also provided feedback to the Illawarra Business Chamber to assist in the recent development of road and rail connectivity studies. One of the five top strategic priorities is 'Active Transport and Connectivity'. This Council is planning for, and progressively working towards, an integrated and active transport network with improved connectivity across the Local Government Area. A series of actions will be undertaken across this Term of Council to facilitate the upgrade of our public transport and bicycle networks and pedestrian access. This renewed focus is complemented by a significant investment into our footpaths and cycleways.	No
Emma Rooksby*	Urban Greening Advocate for adequate funding for the Urban Greening Strategy and particularly for supporting use of local native plant species in urban street tree and other plantings, as well as (of course) in bush regeneration projects. I would also like to see stronger protections of and valuing of remnant vegetation to the LGA. Urban development continues to destroy remnant vegetation, including critically endangered ecological communities such as Illawarra Lowlands Grassy Woodlands in the West Dapto area. Council has an important role to play in preventing further loss of endangered species and ecological communities and needs to act urgently and decisively to do so.	The exhibited draft Delivery Plan (see page 14 of the draft Operational and Capital Budget) proposes additional investment into Urban Greening. This project is a key priority for the city, and will involve the use and trial of various species including local native species in urban open spaces. Council notes your comments relating to urban development and the management of endangered ecological communities. The environmental impacts of proposed urban developments are considered in the planning and approval stages, and Council agrees it has an important role to play in the management and protection of endangered species and ecological communities. Council will also undertake a review of the Illawarra Biodiversity Strategy during the delivery period to both understand the effectiveness of its implementation to date and ensure that we are affording appropriate protection of biodiversity within the LGA.	Already Planned
Destination Wollongong Mark Sleight*	Visitor Information Centre Strategy We look forward to working with Council officers to finalise a Visitor Information Strategy for the region ensuring that as many visitors as possible have access to quality information in convenient locations.	Council's 2017-18 Annual Plan currently identifies that a new Visitor Information Strategy will be developed which best reflects visitor needs. It is noted that Destination Wollongong has strategically placed Visitor Information 'touch screens' in locations with heavy visitor foot traffic including Novotel Wollongong North Beach; Bald Hill; the University of Wollongong and Wollongong City Council. These screens serve up real time information to visitors and provide the ability to book local accommodation and tourist attractions with the click of a button.	Already Planned

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Neighbourhood Forum 5* John Rigall	<p>Waste and Resource Recovery Strategy</p> <p>It is obvious that Reports to Council have not been able to provide meaningful evaluation or reporting of progress on the WARR Strategy because the Action Plan is not specific, measurable, achievable, realistic or time based</p> <p>Therefore NF5 again requests, re the WARR Strategy 2022, that WCC urgently develop, engage the community and adopt:</p> <ul style="list-style-type: none"> • A detailed Action Plan must be provided which will form a satisfactory basis for planning, implementing and measuring performance. • A Financial Assessment • A Funding Strategy 	<p>The Waste and Resource Recovery Strategy provides a list of beneficial actions that will enable Council to work towards achievement of Waste Strategy strategic goals.</p> <p>Completion of these actions is subject to resourcing and as described in the strategy, subject to Council and the community's finite financial resources. By including these actions inside the approved strategic framework, Council is better able to take advantage of grant opportunities when they arise.</p> <p>Accordingly, the strategic actions are not time based as this may mislead the community into thinking the actions are funded.</p>	No
Deidre Stuart*	<p>Waste Management</p> <p>On page 14 in the Community Strategic Plan, in the paragraph about Waste Management, the text reads 'Wollongong's ecological footprint is 6.14 global hectares per person, 2.3 times more than the global average'. This is written in a very unusual way. This actually means that Wollongong residents have an ecological footprint that is 3.3 times the global average (that is, the global average plus 2.3 times the global average more). Is this what is intended? If yes, then perhaps just replace '2.3 times more than the global average' with '3.3 times the global average' which is a clearer way to present this information and which is more likely to be interpreted correctly. Alternatively, if Wollongong residents' ecological footprint is actually 2.3 times the global average, then remove the 'more' from the phrase '2.3 times more than the global average'.</p>	<p>This highlights a commonly misunderstood concept. Rather than explain the significance of global ecological footprint in greater detail to educate the wider audience, it has been decided that the issues surrounding unsustainable resource management are better explained by the following text:</p> <p>"The management of the waste that our community generates is a significant issue. Increasing population and consumption places pressure on diminishing landfill space. Measures need to be taken to reduce this pressure, including reducing the amount of waste that we, as a community send to landfill. It is the responsibility of all residents, business owners, industry and Council to reduce our impact on the environment".</p>	Yes
Deidre Stuart*	<p>Water Consumption</p> <p>Related to Goal 1 We value and protect our environment, has WCC investigated the likely causes of the higher water consumption in 2015/2016 compared to 2011? Has WCC come up with specific strategies to address this particular issue?</p>	<p>Water usage has increased by 1.268,477kL and in that time our population has increased by 6,800 people. Consumption of water has decreased from 181kL per household per year to 179kL per year per household. Sydney Water deliver water conservation programs to encourage households to reduce water consumption. Council continues to educate the community on how to implement sustainable behaviours which help to reduce their ecological footprint.</p> <p>An action is proposed to be added to the Delivery Program: 'Implement resourced priority actions from the Environmental Sustainable Strategy 2014-22'. This Strategy includes actions to reduce water use.</p>	Yes

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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Urban Development Institute of Australian Keiran Thomas*	<p>West Dapto / Planning</p> <p>1 West Dapto is heavily reliant on unconfirmed capital grants and developer contributions based on estimated lot production. Council’s main source of past capital grants – LIGS – is being phased out. In addition, the removal of the cap on Section 94 developer contributions and the planned introduction of an Illawarra special Infrastructure Contribution have the potential to reduce lot production in the future. Developer contributions will also be servicing previous loans. This could create a vicious cycle that will stagnate development in West Dapto. UDIA NSW commends Council for its previous work in securing grants and interest-free loans for infrastructure in West Dapto and will continue to support Council’s pursuit of further grants. We also encourage Council to seek further low-interest or interest-free loans to ensure consistent capital expenditure on new assets in West Dapto over the life of the Plan. These loans can be repaid through future developer contributions and give developers and the community greater certainty about the future of West Dapto. UDIA NSW also encourages Council to:</p> <ul style="list-style-type: none"> - index the contributions for these assets at the cost of borrowing - accept VPAs or WIKs that lock I the contribution amount at DA lodgement, rather than determination - look at other options to fund infrastructure, which does not enable development through a special rate variation. 	<p>1 Council will continue to apply for loans and grants to assist with the delivery of West Dapto, and projects in other parts of the LGA. A further review of the West Dapto Development Contributions Plan is scheduled for 2018-19.</p>	No
	<p>2 Focus not just on existing urban areas but on early acquisition and construction of stormwater land and infrastructure in the West Dapto Urban Release Area. Significant budget savings can be achieved from the early acquisition of land and coordinated construction that achieves economies of scale.</p>	<p>2 Council is reviewing stormwater and floodplain management in West Dapto. We are currently updating the flood studies for both Duck and Mullet Creeks. We are also concurrently reviewing previous work and masterplans for West Dapto. Following completion of the Flood Studies, Council will undertake a comprehensive Floodplain Risk Management Study for West Dapto which will incorporate a new Water Cycle Masterplan including both water quality and quantity considerations. This will enable more informed decisions in West Dapto.</p>	No
	<p>3 Relevant draft action – Delivery Program 5.1.4.3 Action 1 Review West Dapto recreation needs. Suggestions for improvement – provide more detail on the review process and implication for infrastructure.</p>	<p>3 Comments noted. More details can be provided during the preparation of the study.</p>	No
	<p>4 Relevant draft action – Delivery Program 5.1.5.2 Action 4 Commence preliminary planning for the provision of social infrastructure for the emerging West Dapto community. Suggestions for improvement – complete preliminary planning in the next three years.</p>	<p>4 The West Dapto community will emerge over many years and both soft and hard social infrastructure requirements will need to be considered as different stages to ensure emerging needs are taken into consideration. Planning will occur across the life of the Delivery Program.</p>	Already Planned
	<p>5 Relevant draft action – Delivery Program 5.2.1.1 Action 1 Investigate a suitable location for an integrated West Dapto Leisure/Community Facility. Suggestions for improvement – identify, rezone and acquire the site. Investigation was part of the 2012-17 Delivery Program: 5.1.4.2 Investigate provision of Leisure Services in the greater Dapto area, taking into account expansion of West Dapto, and determine Council’s role in the market.</p>	<p>5 The suggestions on improvements are noted. Identifying, rezoning and acquiring the site will be applied if Council is unable to identify an appropriate site under its ownership and zoning.</p>	No

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OUR WOLLONGONG 2028 – SUBMISSIONS AND RESPONSES			
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	<p>6 Rezoning and development consent processes. UDIA NSW is encouraged by the indications in the draft Annual Service Plan that Council will focus on rezoning West Dapto and improving development assessment services in 2018/19 but this needs to be supported by clear actions in the plan. UDIA NSW encourages Council to include actions to speed up rezonings and the negotiation of voluntary planning agreements. We would also like to see actions to streamline referrals, delegations and the administration of the Design Review Panel, Independent Hearing and Assessment Panel and Joint Regional Planning Panel. Delivery Program 1.3.1.1 Actions 1 and 2, Delivery program 1.3.1.2 Action 7, Delivery program 1.3.2.1 Actions 1, 2 and 3, Delivery Program 1.3.2.2 Actions 1, 2 and 3. All relate to the efficient administration of the development control functions in light of many changes and challenges.</p>	<p>6 The timing of the assessment of rezoning proposal, Neighbourhood Plans and Planning Agreements is partially dependent on the information or lack of information provided by proponents, the complexity of the NSW Planning System, liaising with other Government agencies, as well as Council resources. All projects are aimed to be managed effectively and efficiently.</p>	No
	<p>7 Delivery Program 5.4.2.1 Action 5 Provide Crime Prevention through Environmental Design (CPTED) advice in Development Assessments: Broaden this to focus on all DA referral and response timeframes. Delegations and information requirements should also be reviewed.</p>	<p>7 Suggestion noted. The proposed change would digress from the original intended community safety focus during DA design/assessment. The proposed changes also relate to external referral agency performance which is outside Council control. Staff delegations are reviewed quarterly by management and executive.</p>	No
	<p>8 Delivery Program 2.1.5.1 Action 1 Continue to implement the Infrastructure Delivery Program to support the West Dapto Urban Release Area. Council could include additional actions to encourage employment opportunities in West Dapto.</p>	<p>8 Strategies to increase employment opportunities and participation levels are important across the LGA. The Economic Development Plan contains additional information and actions.</p>	No
	<p>9 Council should consider acquiring and zoning land for the provision of regional stormwater basins in the Stage 3 release area ahead of development to save costs and improve housing affordability.</p>	<p>9 Suggestion noted. The revised Mullet Creek Flood Study has been exhibited and will soon be reported to Council for adoption. The Mullet Creek Flood Risk Management Study and Plan will then be prepared which will review the proposed detention basin system for West Dapto. Council will then determine the priorities for the implementation of the Plan, including the timing of the acquisition of land for basins.</p>	No

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Author/s	Items and Submission Summary	Recommendation to Council	Amendment to Plan?
Illawarra Business Chamber Ross Bain*	Youth Unemployment Providing more employment and training opportunities to address youth unemployment.	Council manages a range of ongoing programs that directly address youth employment including the School Workplace Learning program which, in partnership with the Illawarra Careers Advisers Network and other stakeholders, provides: - school work experience VET placement opportunities and school-based traineeships which build employability skills and provide valuable on the job experience; - an Internship program for students in the region which provides opportunities to fulfil the work integrated learning requirements of their courses and address current and future skills shortages; - targeted recruitment strategies with local education providers to provide short term employment opportunities to students in the area so that they gain the necessary workplace experience to become more employable once they complete their studies and the \$2.1M a year Undergraduate, Apprentice and Trainee Program which currently employs more than 60 cadets, trainees and apprentices in supported education and employment pathways that will result in skilled and qualified employees. Council also works closely with stakeholders to identify other activities that will promote local government as an employer, provide information and assistance in improving opportunities, and create inclusive programs that increase diversity.	No
Neighbourhood Forum 5 David Winterbottom*	Discussion/input into major projects and proposals The Forum resolved that Council be advised that the Forum seeks discussion/input into major projects and proposals which relate to their area; in due course: 1. development assessment process improvements; 2. review the Economic Development Strategy 2013-23; 3. City Centre Revitalisation - preferably through a Reference Group; 4. review of City Centre Planning and Design; 5. updated Landscape Master plan for Stuart and Galvin Parks, North Wollongong; 6. review of Inner City Parking Strategy 2010-2026; 7. Expansion of Paid Public Parking Regime; 8. Review of Wollongong City Centre Access and Movement Strategy 2013-23; 9. review of the Wollongong Bike Plan; and 10. development of an Integrated and Sustainable Transport Strategy. It also resolved to prepare separate submissions on the Annual Service Plans.	Noted. 1. The process improvement and project referred to here is the actual implementation of Council's electronic application assessment and mobility measures (next steps). This includes process mapping and introducing technology to enhance electronic DA lodgement, assessment, mobility, amended plan lodgement, and plan stamping. There is no requirement for community consultation for this system improvement as it relates to internal processes. 3. Council recently undertook a review of reference committees and has endorsed a new mechanism for engagement via a 'Register of Interest'. The Register of Interest is currently being established and will enable interested stakeholders to receive information and provide input into engagement activities across a range of Council programs and services at a time and location convenient to them. In addition, a 'Register of Interest' establishes a database of community members, where participants can be contacted and/or kept informed throughout the life cycle of a project. A platform for the 'Register of Interest' will be created using Council's current online engagement platform (Bang the Table). The webpage will provide an introduction to the 'Register of Interest' opportunity and outline the expectations of participants. Those interested in registering would be invited to complete a registration form and invited to nominate their areas of interest. When a community engagement opportunity arises, community members registered for the related subject area will be sent an email notification linking them to the webpage related to their identified area of interest. 7. Council currently has no plans for the "Expansion of Paid Public Parking Regime" and should this be considered in the future would be with wide community consultation. 10. The Integrated and Sustainable Transport Strategy will be on public exhibition and community input will be welcomed at this time. This will be undertaken either with Transport for NSW or post the expected Transport for NSW Regional Transport Plan. Items 2,4, 5, 6, 8, 9 will be on public exhibition and community input will be welcomed at this time.	No

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OUR WOLLONGONG 2028 – SUMMARY OF PROPOSED AMENDMENTS

Recommended changes resulting from external submissions

North Wollongong Surf Life Saving Club

Infrastructure Delivery Program 2018-2022

Recommendation to defer the proposed roof replacement (from 2019 to 2020) and bring forward the building refurbishment (from 2021 to 2020) to deliver both projects in the winter of 2020.

This will involve amending the Infrastructure Delivery Program and Capital Budget to enable the two projects (roofing & downstairs refurbishment) to be undertaken concurrently commencing the winter of 2020, subject to a review of potential approval conditions. The works will include any necessary protection measures to the adjacent seawall.

Biodiversity

Our Wollongong 2028 Community Strategic Plan pg.22-24.

Amend Objective 1.1 to include reference to terrestrial areas: 'Our natural environment, waterways and terrestrial areas are protected, managed and improved'.

Community Indicators

Our Wollongong 2028 Community Strategic Plan, pgs. 26, 30, 33, 36 & 43.

Add a footnote under each goal's community indicator table referencing the Community Indicator Dictionary.

UN Sustainable Development Goals

Our Wollongong 2028 Community Strategic Plan, pgs. 48-51.

The UN Sustainable Development Goals will also be remapped by Our Wollongong 2028 Objectives first to focus on more localised issues.

Delivery Program and Operational Plan 2018-21

Include the following action in the Delivery Program and Operational Plan 2018-21: 'Develop a project and work with partners to further explore the United Nations Sustainable Development Goals and how they align to the community's goals with funding to be considered through the business proposal process.'

OUR WOLLONGONG 2028 – SUMMARY OF PROPOSED AMENDMENTS

Internal Amendments Recommended

Waste Management

Our Wollongong 2028 Community Strategic Plan, pg. 14, amend the words under 'Waste Management':

Paragraph to be updated in the plan to a sentence that provides more user friendly information: 'The management of the waste that our community generates is a significant issue. Increasing population and consumption places pressure on diminishing landfill space. Measures need to be taken to reduce this pressure, including reducing the amount of waste that we, as a community send to landfill. It is the responsibility of all residents, business owners, industry and Council to reduce our impact on the environment.'

Water Consumption

Delivery Program and Operational Plan 2018-21

Include the following action in the Delivery Program and Operational Plan 2018-21: 'Implement resourced priority actions from the Environmental Sustainability Strategy 2014-22'. This strategy includes actions to reduce water use.

Coastal Zone Management Plan

Delivery Program and Operational Plan 2018-21

Include the following action in the Delivery Program and Operational Plan relating to the implementation of the Coastal Zone Management Plan: 'Implement priority actions from the Coastal Zone Management Plan'. Delivery Stream 'Environmental and Sustainability Planning and Infrastructure Strategic Planning' and Supporting Document 'Coastal Zone Management Plan 2017'.

Update Reference to Environmental and Sustainability Strategy 2014-22

Delivery Program and Operational Plan 2018-21, pg. 26.

Change Operational Plan Action 1.2.1.1.1 Supporting Document from "Environmental Sustainability Policy" to "Environmental Sustainability Strategy 2014-22 and Action Plan".

Update Workforce Strategy Action

Resource Strategy 2018-2021, Workforce Strategy 2018-2022, pg. 15

Amend Action 1.4 relating to recruitment and attraction to read:

"What? – Identify and implement improvements in attraction and recruitment strategies and processes using a business improvement approach

Why? – To streamline internal and external processes and improve the applicant experience.

How? – Develop and implement contemporary streamlined processes that improve attraction and recruitment."

OUR WOLLONGONG 2028 – SUMMARY OF PROPOSED AMENDMENTS

Internal Amendments Recommended

Update Reference to Port Kembla 2025 Implementation

Delivery Program and Operational Plan 2018-21, pg. 52

Update action 5.1.4.2.7 relating to Port Kembla 2025 implementation to reflect the adoption of the Port Kembla 2505 Revitalisation Plan from 'Finalise Port Kembla 2505 Revitalisation Plan' to 'Deployment of the Port Kembla 2505 Revitalisation Strategy in accordance with the strategy implementation plan'.

Update Reference to City for People

Delivery Program and Operational Plan 2018-21, pg. 32

Amend action 2.1.2.2 'Progress implementation of the CBD Action Plan.' to 'Progress implementation of a City for People and its accompanying Implementation Plan.'

Update Supporting Documents Table

Delivery Program and Operational Plan 2018-21, Attachment 1 Operational and Capital Budget, p. 32

Update the Supporting Document table on page 32 of Attachment 1 Operational and Capital Budget 2018-2021 to include restricted assets and changes since the last Quarterly Review process.

Amend Actions relating to Community Planning

Delivery Program and Operational Plan 2018-21, p. 49

Amend action 5.1.1.2.1 from 'Assess the changing profile of the community and reprioritise services appropriately' to 'Assess the changing profile of the community to inform service delivery'.

Delivery Program and Operational Plan 2018-21, p. 49

Amend action 5.1.1.2.3 from 'Focus on Place Making projects so that suburbs reflect communities' to 'Focus on Place Making projects in partnership with the local community'.

Update Reference to Wollongong Art Gallery

Delivery Program and Operational Plan 2018-21, various pages.

Update all references from Wollongong City Gallery to Wollongong Art Gallery.

OUR WOLLONGONG 2028 – SUMMARY OF PROPOSED AMENDMENTS

Internal Amendments Recommended

Addition of action relating to Environmental Sustainability Strategy

Delivery Program and Operational Plan 2018-21, pg. 27

Add action: 'Implement resourced priority actions from the Environmental Sustainability Strategy 2014-22' under delivery program 1.2.2.1

Amend Actions relating to Illawarra Biodiversity Strategy

Delivery Program and Operational Plan 2018-21, pg. 23

Amend action 1.1.1.2.3 from 'Review and update the Illawarra Biodiversity Strategy 2011-2016' to 'Review and update the Illawarra Biodiversity Strategy 2011-2015'.

Updated actions relating to Community Safety

Delivery Program and Operational Plan 2018-21, pg 58

Change action 5.4.1.2.1 from 'Contribute to a range of community based initiatives in conjunction with partner organisations and volunteers, such as Illawarra White Ribbon Walk and Illawarra Reclaim the Night' to 'Contribute to a range of community safety initiatives in conjunction with community partners'.

Delivery Program and Operational Plan 2018-21, pg 58

*Reword action 5.4.2.1.1 to read 'Provide Crime Prevention through Environmental Design (CPTED) advice in Development assessments and Planning'.
Delete action 5.4.2.1.5.*

Amend action relating to Cultural Plan

Delivery Program and Operational Plan 2018-21, pg 38

Amend action 3.1.1.1.1 to indicate that the Cultural Plan will be complete in 2018-19, remove any action for 2019-20.

Amend Delivery Stream

Delivery Program and Operational Plan 2018-21, pg 39

Update Delivery Stream to 'Sportsfields' for action 3.1.1.5.1 'Collaborate with Destination Wollongong to encourage local sporting associations to host and facilitate events'.

OUR WOLLONGONG 2028 – SUMMARY OF PROPOSED AMENDMENTS

Internal Amendments Recommended

Amend reference to Seniors Week

Delivery Program and Operational Plan 2018-21, pg 41

Remove reference to Seniors Weeks in action 3.2.3.1.4 which relates to Youth Program. Seniors week is covered by action 3.1.1.4.2.

Remove reference to Inner City Parking Strategy

Delivery Program and Operational Plan 2018-21, pg 49

Under actions 5.1.1.2.2 – 5.1.1.2.4, remove 'Inner City Parking Strategy' as the supporting document.

Remove action Dapto Town Centre study – pilot project

Delivery Program and Operational Plan 2018-21, pg. 52

Remove action 5.1.4.2.6: 'Implementation of the Dapto Town Centre study - pilot project' as it is not funded in this delivery program.

Rewording of action regarding Homelessness

Delivery Program and Operational Plan 2018-21, pg. 57

Reword action 5.3.2.1.1 from 'Explore opportunities to work in partnership with other relevant agencies' to 'Explore opportunities to work in partnership with other relevant agencies that provide services for the homeless'.

Financial Statements and Statement of Restricted Cash

WOLLONGONG CITY COUNCIL			
3 Year Financials			
	2018/19 Budget \$'000	2019/20 Forecast \$'000	2020/21 Forecast \$'000
INCOME STATEMENT			
Income From Continuing Operations			
Revenue:			
Rates and Annual Charges	197,686	203,454	209,573
User Charges and Fees	34,967	35,197	35,606
Interest and Investment Revenues	4,572	4,981	6,193
Other Revenues	10,062	10,311	10,608
Grants and Contributions - Operating	19,837	29,090	29,406
Capital Grants & Contributions	53,752	48,203	41,541
Other Income:			
Share of Interest in Joint Venture	0	0	0
Profit/Loss on Disposal of Assets	0	0	0
Total Income From Continuing Operations	320,876	331,237	332,926
Expenses From Continuing Operations			
Employee Costs	129,419	131,950	135,102
Borrowing Costs	3,310	2,722	2,374
Materials, Contracts & Other Expenses	94,996	94,745	98,340
Depreciation, Amortisation + Impairment	64,508	66,220	68,025
Internal Charges (labour)	(16,581)	(17,000)	(17,412)
Internal Charges (not labour)	(1,653)	(1,690)	(1,736)
Total Expenses From Continuing Operations	273,999	276,947	284,693
Operating Result	46,877	54,290	48,233
Operating Result [pre capital]	(6,874)	6,087	6,692

WOLLONGONG CITY COUNCIL			
3 Year Financials			
	2018/19 Budget \$'000	2019/20 Forecast \$'000	2020/21 Forecast \$'000
FUNDING STATEMENT			
Surplus (Deficit) [Net Operating Result for the Year]	46,877	54,290	48,233
Add back :			
- Non-cash Operating Transactions	82,076	83,753	85,899
- Restricted cash used for operations	13,030	10,083	10,279
- Income transferred to Restricted Cash	(72,658)	(67,383)	(60,627)
- Payment of Accrued Leave Entitlements	(13,146)	(13,565)	(13,980)
- Payment of Carbon Contributions	0	0	0
Net Share Joint Venture using Equity Method	0	0	0
Funds Available from Operations	56,178	67,178	69,803
Borrowings repaid	(7,692)	(7,913)	(5,242)
Advances (made by) / repaid to Council	0	0	0
Operational Funds Available for Capital Budget	48,486	59,265	64,561
CAPITAL BUDGET			
Assets Acquired	(97,962)	(109,503)	(115,923)
Contributed Assets	(10,169)	(10,853)	(12,591)
Transfers to Restricted Cash	(1,497)	(2,073)	(2,644)
Funded From :-			
- Operational Funds	48,486	59,265	64,561
- Sale of Assets	1,795	1,292	1,801
- Internally Restricted Cash	11,310	13,816	8,079
- Borrowings	0	0	0
- Capital Grants	12,210	15,845	2,702
- Developer Contributions (Section 94)	8,195	10,241	36,407
- Other Externally Restricted Cash	9,230	12,595	4,525
- Other Capital Contributions	10,689	9,809	13,091
TOTAL FUNDS SURPLUS / (DEFICIT)	(7,713)	435	9

WOLLONGONG CITY COUNCIL			
3 Year Financials			
	2018/19 Budget \$'000	2019/20 Forecast \$'000	2020/21 Forecast \$'000
STATEMENT OF FINANCIAL POSITION			
CURRENT ASSETS			
Cash Assets	133,642	130,642	120,258
Investment Securities	14,849	14,516	13,362
Receivables	25,028	25,836	25,968
Inventories	298	298	298
Assets held for Sale (previously non-current)	0	0	0
Other	11,259	11,551	11,852
TOTAL CURRENT ASSETS	185,076	182,843	171,738
NON-CURRENT ASSETS			
Non Current Cash Assets	0	0	0
Non Current Investment Securities	0	0	0
Non-Current Receivables	0	0	0
Non-Current Inventories	5,791	5,791	5,791
Investments Accounted for using Equity Method	1,835	1,835	1,835
Investment Property	5,129	5,312	5,498
Intangible Assets	653	653	653
Property, Plant & Equipment	2,425,145	2,473,989	2,529,837
TOTAL NON-CURRENT ASSETS	2,438,554	2,487,580	2,543,614
TOTAL ASSETS	2,623,631	2,670,424	2,715,352
CURRENT LIABILITIES			
Current Payables	24,660	24,925	25,622
Provisions < 12 Months	11,792	12,098	12,413
Provisions > 12 Months	39,711	40,743	41,803
Interest Bearing Liabilities	7,913	5,242	5,482
TOTAL CURRENT LIABILITIES	84,075	83,009	85,320
NON-CURRENT LIABILITIES			
Non Current Interest Bearing Liabilities	17,568	12,529	7,047
Non Current Provisions	51,941	50,550	50,416
TOTAL NON-CURRENT LIABILITIES	69,510	63,079	57,463
TOTAL LIABILITIES	153,585	146,088	142,783
NET ASSETS	2,470,046	2,524,336	2,572,569
EQUITY			
Accumulated Surplus	(1,303,425)	(1,353,235)	(1,419,336)
Surplus (Deficit) for period	(46,877)	(54,290)	(48,233)
Asset Revaluation Reserve	(974,736)	(974,736)	(974,736)
Restricted Assets	(145,008)	(142,075)	(130,264)
TOTAL EQUITY	(2,470,046)	(2,524,336)	(2,572,569)

WOLLONGONG CITY COUNCIL			
3 Year Financials			
	2018/19 Budget \$'000	2019/20 Forecast \$'000	2020/21 Forecast \$'000
STATEMENT OF CASH FLOWS			
CASH FLOWS FROM OPERATIONS			
Receipts			
Rates and Annual Charges	197,421	202,646	209,441
User Charges & Fees	34,967	35,197	35,606
Investment Incomes	4,572	4,981	6,193
Grants & Contributions	63,420	66,440	58,356
Other Operating Receipts	9,598	9,836	10,121
Payments			
Employee Costs	(110,458)	(112,651)	(115,341)
Materials & Contracts	(92,522)	(92,790)	(95,907)
Borrowing Costs	(1,089)	(870)	(643)
Other Operating Payments	0	0	0
NET CASH PROVIDED BY (OR USED IN) OPERATIONS	105,908	112,790	107,826
CASH FLOWS FROM INVESTING ACTIVITIES			
Receipts			
Sale of Investment securities	(205)	333	1,154
Proceeds from Sale of Property, Plant & Equip	1,795	1,292	1,801
Repayments from Deferred Debtors	0	0	0
Payments			
Purchase of Property Plant & Equipment	(97,962)	(109,503)	(115,923)
Advances to Deferred Debtors	0	0	0
Purchase of Interest in Joint Ventures			
NET CASH PROVIDED BY (OR USED IN) INVESTING ACTIVITIES	(96,372)	(107,877)	(112,968)
CASH FLOWS FROM FINANCING ACTIVITIES			
Receipts			
Proceeds from Borrowings and advances	0	0	0
Payments			
Repayments of Borrowings and Advances	(7,692)	(7,913)	(5,242)
Repayment of Lease Finance Liabilities			
NET CASH PROVIDED BY (OR USED IN) FINANCING ACTIVITIES	(7,692)	(7,913)	(5,242)
NET INCREASE (DECREASE) IN CASH & CASH EQUIVALENTS HELD	1,845	(3,001)	(10,384)
Cash at Beginning of Period	131,797	133,642	130,642
CASH & CASH EQUIVALENTS AT EOY	133,642	130,642	120,258
PLUS other investment securities	14,849	14,516	13,362
TOTAL CASH & INVESTMENTS	148,491	145,158	133,620

3 YEAR RESTRICTED ASSETS SUMMARY										
PURPOSE OF RESTRICTED ASSET	Opening Balance 1/07/18	2018/19 Forecast \$'000			2019/20 Forecast \$'000			2020/21 Forecast \$'000		
		Transfer		Balance 30/06/19	Transfer		Balance 30/06/20	Transfer		Balance 30/06/21
		In	Out		In	Out		In	Out	
		In	Out	30/06/19	In	Out	30/06/20	In	Out	30/06/21
Internally Restricted Assets										
Strategic Projects	37,683	2,609	7,182	33,110	2,629	5,190	30,549	1,923	2,314	30,159
Strategic Projects (unallocated)	9,394			9,394			9,394			9,394
Property Investment Fund	8,276	192	255	8,214	217	112	8,318	301	115	8,504
City Centre residual funds										
City Parking Strategy	986	632	590	1,028	619	238	1,409	605	1,389	625
Sports Priority Program	704	298	300	703	303	300	706	307	300	713
Natural Areas Fund	247		92	155	103	94	164	102	96	170
West Dapto Rates (additional)	4,759	1,497	1,627	4,629	2,073	591	6,111	2,644	730	8,025
Lake Illawarra Estuary Management Fund	241	165	165	241	165	165	241	165	165	241
Darcy Wentworth Park	171			171			171			171
Waste Disposal Facilities ***	1,580	3,056	6,300	(1,664)	3,138	9,605	(8,131)	3,063	5,343	(10,410)
Total Internal Restricted Assets	65,171	8,599	16,511	57,259	9,396	16,296	50,359	9,261	10,451	49,170
Externally Restricted Assets										
Section 94	21,157	30,555	8,642	43,071	22,177	10,628	54,620	29,856	36,805	47,672
Grants	495	20,717	17,580	3,631	23,398	20,472	6,557	6,280	7,622	5,216
Loan Repayment	6,505	146	2,350	4,301	128	2,400	2,029	51	4,129	(2,049)
Domestic Waste Management	12,413	629	139	12,902	452	220	13,134	523	390	13,267
Contributed Assets		8,469	8,469		9,236	9,236		12,591	12,591	
External Service Charges to Restricted Assets	92	94		186	96		281	98		379
Other Contributions	5,149	1,042	1,853	4,338	764	662	4,440	767	377	4,829
Special Rates Levies - City Centre + Mall	163	1,528	1,560	131	1,557	1,595	93	1,589	1,632	50
Housing Affordability Program	10,506	245		10,751	282		11,033	397		11,430
Local Infrastructure Renewal Scheme	12,679	307	6,000	6,986	139	9,500	(2,375)	19		(2,356)
Stormwater Management	1,186	1,825	1,559	1,452	1,830	1,380	1,903	1,839	1,086	2,656
Total External Restricted Assets	70,345	65,556	48,152	87,749	60,060	56,093	91,715	54,010	64,632	81,094
Grand Total	135,516	74,155	64,663	145,008	69,456	72,389	142,075	63,271	75,083	130,264
<p>*** The Waste Disposal Facilities Restricted Asset is held for the development and renewal of assets within Council's waste facilities and for the rehabilitation of the sites at the end of their lives. Council's Waste Strategy and Master Plan for facilities is currently being reviewed and will potentially change the life and capital requirements of the facilities. While this review is being progressed the forward capital works program only includes specific works that are not impacted by a revised strategy. Adjustments to the works program will be made where necessary following completion of the review program. Cash collections have been estimated in accordance with the current program.</p>										

3YEAR S94 RESTRICTED ASSETS SUMMARY										
PURPOSE OF RESTRICTED ASSET	Opening Balance 1/07/18	2018/19 Forecast \$'000			2019/20 Forecast \$'000			2020/21 Forecast \$'000		
		Transfer		Balance	Transfer		Balance	Transfer		Balance
		In	Out	30/06/19	In	Out	30/06/20	In	Out	30/06/21
Externally Restricted Assets										
S94 Plans										
S94 West Dapto	6,573	29,019	6,325	29,267	20,587	8,863	40,991	28,112	34,554	34,549
S94 Calderwood	328	8		336	9		345	13		358
S94A City Centre	(1,186)	(2)	250	(1,438)	(8)		(1,446)	(27)	300	(1,773)
S94A City Wide	15,441	1,530	2,067	14,905	1,589	1,765	14,730	1,758	1,950	14,538
Total S94 Restricted Assets	21,157	30,555	8,642	43,071	22,177	10,628	54,620	29,856	36,805	47,672



TABLE OF CONTENTS

1. EXECUTIVE SUMMARY	3
2. INTRODUCTION	5
3. METHODOLOGY	7
3.1 Engagement Activities	9
3.2 Engagement Results	13
4. FEEDBACK – WHAT WE HEARD	14
a) Our Wollongong 2028 Survey	14
b) Wishes for Wollongong	15
c) Community Satisfaction Survey	16
d) Primary school students	18
e) Councillor workshops	19
f) Neighbourhood Forums and regional action groups	20
g) Multicultural Workshop	22
g) Business Community	22
h) University of Wollongong	23
h) State Government and other organisations	24
4.1 Summary of feedback	27
Attachment A: Overview of engagement activities	29

1. EXECUTIVE SUMMARY

In 2012, Wollongong City Council endorsed the Wollongong 2022 Community Strategic Plan. Six years later, it is time for a refreshed Community Strategic Plan following the input and involvement of stakeholders.

A discussion paper *Our Wollongong 2028* was released in November 2017 to commence conversations with the community on the future of Wollongong. A variety of promotional and engagement methods were used to seek the community and stakeholder views on the future of Wollongong.

Highlights from the engagement in November include:

- 1,026 people engaged, including 608 through the Community Satisfaction Survey;
- Engagement with 92 people through the Neighbourhood Forums;
- Engagement with 90 local primary school students;
- 131 people engaged through community kiosks and Wishes for Wollongong;
- Engagement with Councillors, Council staff and representatives from the NSW Government, University of Wollongong and business community.

The majority of responses were supportive of the current goals and vision for Wollongong. The most common themes identified through the consultation included:

- Ensuring appropriate levels of development in the city centre and near beaches;
- Urban greening;
- Increasing employment opportunities for local residents with an emphasis on youth employment;
- Housing affordability,
- Traffic, reducing congestion and improving public transport;
- Parking, including cost and availability in the city centre;
- Retaining green spaces; and
- Protecting our local environment and planning for and managing impacts of climate change.

In addition to the refresh of the Community Strategy Plan, strategic management plans including the draft Delivery Program 2018-2021 and Operational Plan 2018-2019, and attachments including the draft Operational and Capital Budget 2018-2021, draft Revenue Policy, Fees and Charges 2018-2019 and Resourcing Strategy 2018-2021 were developed.

This suite of documents was exhibited for 29 days from 9 April to 7 May 2018. The exhibition period allowed the community an opportunity to provide further feedback and input into the draft *Our Wollongong 2028* strategic management plans.

The exhibition included promotion via a media briefing, newspaper advertisements, on Council's Have Your Say Page and via Council's Libraries, Reference Groups, State Government, social media and emails to Our Wollongong 2028 discussion paper feedback providers. A number of engagement activities were also undertaken to seek feedback from the community on the draft Plans and attachments. This included attendance at all Neighbourhood Forums and a kiosk held in each ward.

Highlights from the exhibition period include:

- 241 people engaged,
- Engagement with 83 people through the six Neighbourhood Forums;
- Engagement with Councillors, Council staff, University of Wollongong and business community

A further 68 submissions were received from community members and organisations during this period. The submissions raised 135 items.

All submissions received during the public exhibition period have been reviewed and given due consideration. Based on this review a number of changes to the strategic plans are recommended to Council.

2. INTRODUCTION

Under the *Local Government Act 1993*, each local government is required to have a strategic plan that identifies the main priorities and aspirations for the future. The Community Strategic Plan is a whole of community plan, in which everyone has an important role to play.

In 2011, Wollongong City Council carried out extensive engagement with more than 1,500 community members, government and partners. The *Community Engagement Strategy for the Community Strategic Plan* outlined a thorough process for engaging with the community and was developed using the spectrum developed by the International Association of Public Participation: *Inform, Consult, Involve and Collaborate*. It also included the social justice principles of *rights, equity, access and participation* to ensure all community members have the opportunity to actively participate.

This process led to the development of the Wollongong 2022 Community Strategic Plan, with the vision:

From the mountains to the sea, we value and protect our natural environment and we will be leaders in building an educated, creative and connected community.

The Wollongong 2022 goals include:

1. We value and protect our environment
2. We have an innovative and sustainable economy
3. Wollongong is a creative, vibrant city
4. We are a connected and engaged community
5. We are a healthy community in a liveable city
6. We have sustainable, affordable and accessible transport

Six years later, it was time for a refresh to ensure our vision, goals and strategies are still heading in the right direction. In June 2018, a refreshed CSP will be released, following input and involvement from a range of stakeholders, including representatives from our community, government, business, educational institutions, non-government organisations, Councillors and Council staff.



The refreshed CSP will be a whole of community plan, in which all levels of government, business, educational institutions, community groups and individuals have an important role to play.

Engagement with the community is an essential part of ensuring that the refreshed CSP meets the community's expectations and wishes. In order to seek the views of the community, Council undertook engagement during November- December 2017. A Discussion Paper *Our Wollongong 2028* was released to start the conversation with the community on the future of Wollongong which outlined what has changed over the last six years and the current issues and challenges facing our community. It looked back on what Council has achieved and asked a series of questions to encourage discussion and conversation about Wollongong's future to inform the development of the CSP refresh:

- What changes have you noticed or experienced in the Wollongong Local Government Area (LGA) since 2012?
- Are our vision and goals for the Wollongong LGA current or have they shifted?
- Where do we want to be in ten years' time?
- How will we get there?
- How will we know we have arrived?

The following documents were exhibited in April and May 2018.

- Our Wollongong 2028 Community Strategic Plan
- Delivery Program 2018-2021 and Operational Plan 2018-2019;
- Operational and Capital Budget 2018-2021;
- Revenue Policy, Fees and Charges 2018-2019 and
- Resourcing Strategy 2018-2021.

The engagement process utilised a wide variety of techniques to engage with a wide variety of stakeholders, with a number of different activities undertaken.

This report outlines the engagement activities undertaken and results that have informed the development of the draft refreshed CSP and associated documents.

3. METHODOLOGY

A media release ‘Our Wollongong 2028: Have your say on City’s future’ was issued on 8 November 2017 with information also distributed through social media, hard copy flyers and The Advertiser. A video on Council’s Facebook page promoting the engagement process had 3,500 views, 73 likes, 22 shares and 27 comments. A further video aimed at young people had 3,500 views, 50 likes, 5 shares and 20 comments.

A media briefing was held on the 27 March 2018 to announce the exhibition of the suite of strategic planning documents of which three Illawarra Mercury articles were produced and a feature was aired on Nine News. An article in the Council newsletter was also distributed across the Local Government Area and the exhibition was promoted via social media.

Tables one and two outline the engagement activities undertaken.

Table One: Engagement during Our Wollongong 2028 discussion paper exhibition

Engagement type	Date & Activity	Number of people engaged
Wishes for Wollongong	Viva La Gong: Saturday 11 November 2017	102 people
	Thirroul Library and Community Centre: Thursday 16 November 2017	12 people
	Warrawong Plaza: Monday 13 November 2017	17 people
Neighbourhood Forums	Neighbourhood Forum 5 Wollongong: Wednesday 1 November 2017	28 people
	Neighbourhood Forum 4 Corrimal: Tuesday 7 November 2017	20 people
	Neighbourhood Forum 1 Helensburgh: Wednesday 8 November 2017	10 people
	Neighbourhood Forum 8 Dapto: Wednesday 8 November 2017	14 people
	Neighbourhood Forum 3 Thirroul: Tuesday 21 November 2017	8 people
	Neighbourhood Forum 7 Berkeley: 21 November 2017	12 people
Survey on “Have your Say”	Hard copies also provided at libraries, customer service desks, kiosks, neighbourhood forums, community hubs and to local Aboriginal groups.	45 surveys completed
Primary school students	Tarrawanna Primary School: Wednesday 8 November 2017	30 children
	Mt St Thomas Public School: Tuesday 14 November 2017	30 children
	Windang Public School: Monday 4 December 2017	30 children
Councillor workshop	Sunday 12 November 2017	17 people
Council staff workshop	Tuesday 7 November 2017	10 people
Local business community	Following a meeting with the Illawarra Business	2,400 people emailed

	Chamber, over 2,400 people were contacted via email seeking their thoughts and comments on the CSP refresh.	
Local Aboriginal community	Aboriginal groups were sent a pack with the discussion paper, surveys, FAQs and flyers	13 groups mailed
Workshop with NSW Government agencies	Department of Premier and Cabinet, NSW Police, NSW Health, Roads and Maritime Services, Office of Local Government, Family and Community Services and the Department of Planning and Environment: Thursday 7 December 2017.	17 people
Local multicultural community	Workshop held 1 December 2017	17 people
Community Satisfaction Survey 2017	IRIS Research were engaged to conduct a Community Satisfaction Survey on behalf of Council	608 people surveyed
University of Wollongong	Roundtable discussion held on 24 January 2018	9 UOW representatives

Table Two: Engagement during exhibition of Our Wollongong 2028 and strategic planning documents exhibition

Engagement type	Date & Activity	Number of people engaged
Kiosks	Thirroul Seaside Festival: 7 April 2018	19 people
	Eat Street Markets Wollongong: 12 April 2018	15 people
	Warrawong Markets: 21 April 2018	10 people
Neighbourhood Forums	Neighbourhood Forum 5 Wollongong: 4 April 2018	23 people
	Neighbourhood Forum 4 Corrimal: 1 May 2018	12 people
	Neighbourhood Forum 1 Helensburgh: 11 April 2018	10 people
	Neighbourhood Forum 8 Dapto: 11 April 2018	18 people
	Neighbourhood Forum 3 Thirroul: 17 April 2018	8 people
	Neighbourhood Forum 7 Berkeley: 17 April 2018	12 people
Submissions received	Hard copies provided at libraries, customer service desks, kiosks, neighbourhood forums and community hubs.	68 submissions
Letterbox Drop	Council newsletter distributed from Sat 7 April 2018	LGA
Councillor workshop	Saturday 17 February 2018	17 people
Council lunch and learn	13 April 2018	17 people
	30 April 2018	12 people
Media Briefing	27 March 2018	3 Illawarra Mercury articles 1 Nine News feature

Email	Groups and individuals engaged during discussion paper exhibition including; 'Have Your Say' participants, Illawarra Business Chamber, department of premier and cabinet and other state government groups, multicultural and aboriginal groups, schools, University of Wollongong, Healthy Cities Illawarra.	45 emails sent
Social Media post	Facebook	20 likes, 49 comments and 2 shares

3.1 Engagement Activities

a) Our Wollongong 2028 Survey

The *Our Wollongong 2028* survey was released for comment on Council's *Have your Say website* from 28 October – 26 November 2017.

As part of the survey, participants were asked five questions:

- What changes have you noticed or experienced in the Wollongong Local Government Area since 2012?
- Are the Wollongong 2022 goals still current and relevant? If not, what changes would you make?
- What do you consider to be the top 3 challenges facing the Wollongong LGA over the next three years?
- What are the top 3 priorities for the Wollongong LGA over the next 10 years?
- What would you like Wollongong to look like in 10 years?

b) Wishes for Wollongong

Community kiosks were held at Viva La Gong, Warrawong Plaza and the Thirroul Library and Community Centre. As part of this engagement, residents were asked to make a 'Wish for Wollongong' and identify what they would like Wollongong to look like in 10 years' time.



c) Community Satisfaction Survey

IRIS Research was engaged by Council to undertake the 2017 Community Satisfaction Survey. This survey tracks Council's performance in the delivery of key services and facilities and provides an overview of the perceptions of Council and the needs of the community. The telephone survey was conducted in October 2017.

As part of the survey, participants were asked to name 3 key areas they would like Council to focus on over the next three years and what they would like Council to look in 10 years' time.

d) Primary school students

Council staff engaged with three local primary schools to seek feedback and the thoughts of our children on the future of Wollongong, including Tarrawanna Primary School, Mount St Thomas Public School and Windang Public School. The children aged 5 to 12 years were provided the opportunity to voice their opinions, which have informed the CSP refresh.

e) Councillor workshops

Councillors attended a full day workshop in November 2017 and February, where they participated in a range of activities to inform the future direction of Wollongong. In November, Councillors participated in an activity where they were asked to hypothetically allocate money to ideas to demonstrate their priorities, recognising that resource constraints are a reality. A broad range of opportunities and ideas were suggested and prioritised which will inform future planning.

Councillors were also asked to complete a destination postcard, sending Council a postcard from the year 2028. This is a well utilised visioning exercise that helps test whether our Wollongong 2022 vision and goals still reflect our desired state.



In February, Councillors were given the opportunity to provide feedback on the draft CSP, delivery program and operational plan. They also workshoped the community indicators to be used in these documents.

f) Neighbourhood Forums and regional action groups

Council staff attended six neighbourhood forums to provide an update on the refreshed CSP and to encourage members to participate in the engagement process.

- Neighbourhood Forum 5 Wollongong: Wednesday 1 November 2017
- Neighbourhood Forum 4 Corrimal: Tuesday 7 November 2017
- Neighbourhood Forum 1 Helensburgh: Wednesday 8 November 2017
- Neighbourhood Forum 8 Dapto: Wednesday 8 November 2017
- Neighbourhood Forum 3 Thirroul: Tuesday 21 November 2017
- Neighbourhood Forum 7 Berkeley: 21 November 2017

This was followed by staff attending all six Neighbourhood Forums held in April and May 2018 during the exhibition of the suite of strategic management documents.

g) Multicultural Workshop

In December 2017, members of the Illawarra's various multicultural communities met to review Wollongong 2022 and identify areas of improvement as part of the CSP refresh. Participants engaged in an activity where they had to hypothetically allocate funds to identify priority areas for the coming year. This was followed up by emailing the group in April 2018 advising that the planning documents were on exhibition and encouraging the group to provide feedback.



g) Government workshop

A workshop was held with key state government agencies including Department of Planning and Cabinet, NSW Police, NSW Health, Roads and Maritime Services, Office of Local Government, Family and Community Services and Department of Planning and Environment. The rail network, economic development, West Dapto challenges, land prices, changes in the industry from the traditional to the new, specific group initiatives as well as other projects and priorities were discussed. This was followed by a letter to the members outlining where the CSP aligned with regional state priorities and encouraging feedback on the plans.



3.2 Engagement Results

In total, 1,275 people were engaged, including 512 people through face to face activities. An overview of the participation results is shown below.

Diagram 1: Engagement Activities and Participation Results



4. FEEDBACK – WHAT WE HEARD

This section outlines the key findings of the community engagement undertaken in the development of the refreshed CSP.

a) Our Wollongong 2028 Survey

A webpage on Council’s *Have your Say* website was created for this project. The page ‘Our Wollongong 2028’ included a link to the survey, FAQs and a range of documents including the Discussion Paper, End of Term Report, Wollongong 2022 CSP and Wollongong 2022 Children’s Report. The survey was available *Our Wollongong 2028* survey was released for comment on Council’s *Have your Say website* from 28 October – 26 November 2017.

In total, 658 people visited the webpage ‘Our Wollongong 2028’ to view the survey.

45 people participated in the survey, including 38 online and 7 through hard copy. The usage statistics for the project page on Council’s website are shown in Table 2 below.

Table 2: Our Wollongong 2028 website usage statistics

Measure and Explanation	Usage
Unique Site Visits – Total number of visits to the project page	658
Aware – Total number of users who viewed the project page	479
Informed – Total number of users who opened hyperlink	194
Engaged – Total number of users who completed survey	38

As part of the survey, participants were asked five questions, with the results outlined below.

The most noticeable changes in the Wollongong LGA were identified as:

- Density of housing and high-rise
- Decline in state government train services
- Increase in traffic and less parking
- Infrastructure improvements particularly in the CBD, rock pools, children’s playgrounds and the Blue Mile
- Increase in arts and cultural events

70% of respondents agreed that the Wollongong 2022 goals are still current and relevant. Other comments regarding the goals include increasing the emphasis to protect the environment (Goal One), increased emphasis on increasing local jobs (Goal Two), increase emphasis on housing affordability (Goal Five) and improving public transport including rail and buses (Goal Six).

Participants identified the top challenges for Wollongong over the next 3 years as:

- Environment, climate change, waste management and renewable energy

- Transport, parking and connectivity
- Employment and local jobs

Similarly, the top three priorities for the Wollongong LGA over the next 10 years were identified as:

- Environment, green spaces and waste management
- Transport – Gong Shuttle, buses, bikes and trains
- Employment, education and local jobs

Participants envisioned Wollongong in 2028 to have preserved natural environment and open green spaces, to have a clean city with well-maintained community facilities and to continue to improve on roads, infrastructure, cycle ways and footpaths.

b) Wishes for Wollongong

A total of 131 wishes were made. As a whole, residents were quite content with Wollongong, and most wishes were centred on how the city can continue to improve and become more innovative.

Dominant themes included:

- Environment: more trees, retaining green spaces
- Transport: retain the free Shuttle Bus, extend the free shuttle route, increasing parking spaces and reducing parking fees in the city centre, bike lanes
- Employment: more employment opportunities particularly for our young people
- Young people: more parks and playgrounds
- Mall: revitalise the mall, more shops/cafes/small bars/markets and events
- Community: better support for disadvantaged members of our community



c) Community Satisfaction Survey

IRIS Research was engaged by Council to undertake the 2017 Community Satisfaction Survey. This survey tracks Council's performance in the delivery of key services and facilities and provides an overview of the perceptions of Council and the needs of the community. The telephone survey was conducted in October with 608 residents participating.

As part of the survey, participants were asked to name 3 key areas they would like Council to focus on over the next three years and what they would like Council to look in 10 years' time.

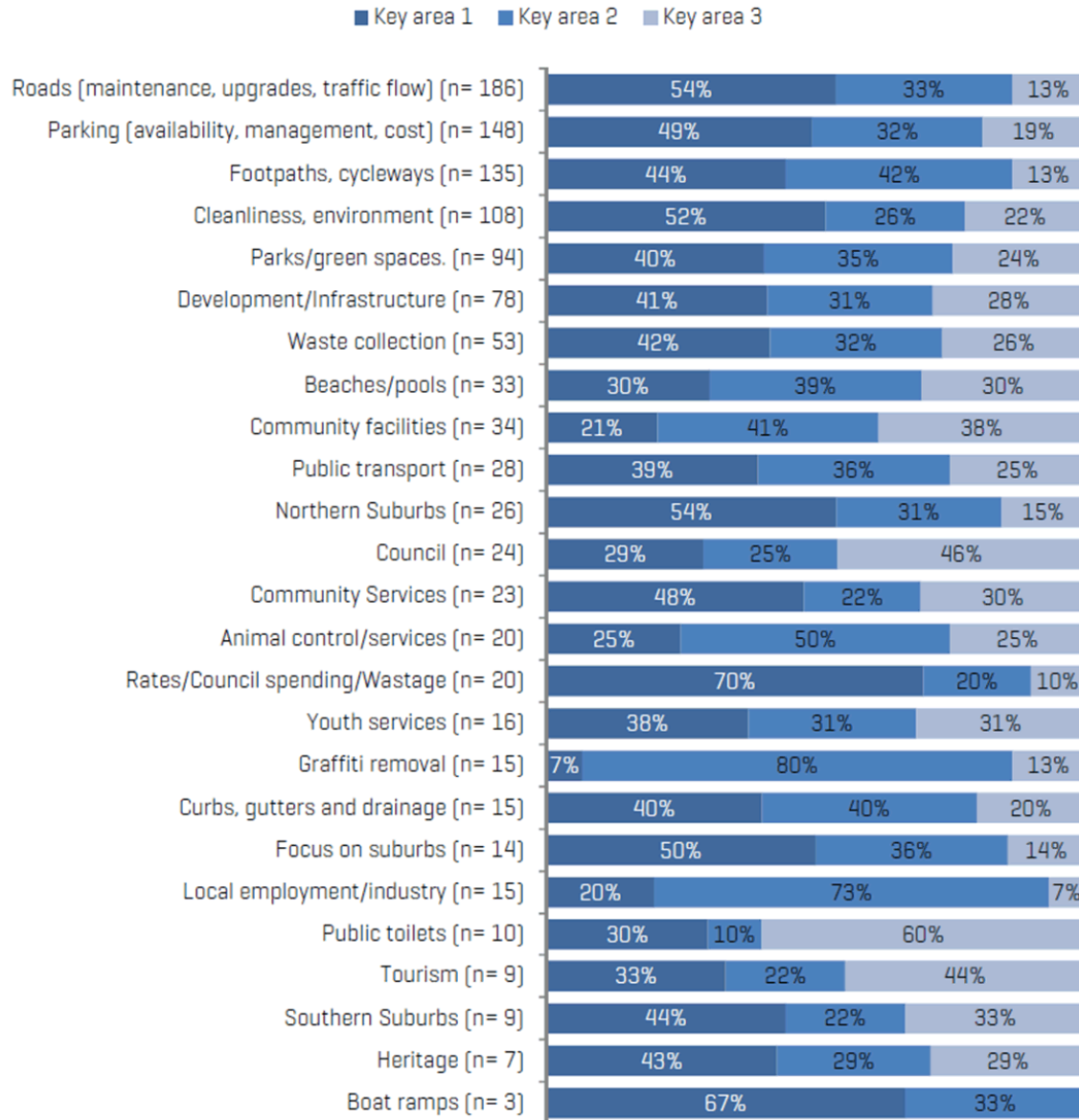
What key areas should Council focus on over the next three years?

The top responses included:

- Roads (maintenance, upgrades and traffic flow)
- Parking (availability, management and cost)
- Footpaths and cycle ways
- Cleanliness and the environment
- Parks and green spaces

Roads was selected by 54% of residents as the first key priority. 54% of respondents who mentioned roads suggested it is the first key improvement area. Parking, including availability, management and cost, were suggested as the first key improvement area by 49% who mentioned it.

Figure 2: Key improvement areas over the next three years (IRIS Research)



What would you like Wollongong to look like in 10 years' time?

In order of prevalence, the most common themes were:

1. Less high rise development, particularly in the CBD and around beaches.
2. Wollongong to be a clean, liveable and inviting city
3. a green city with parks, gardens and trees
4. Wollongong to be a modern and vibrant city (arts, nightlife, restaurants and infrastructure)
5. Maintain the status quo
6. Improvements to the city centre and making Wollongong a tourist destination.

d) Primary school students

Council staff engaged with three local primary schools to seek feedback and the thoughts of our children on the future of Wollongong.

The children aged 5 to 12 years were provided the opportunity to voice their opinions on the CSP refresh. 80% of the children agreed that Wollongong was a good place to live.

Children identified the natural environment (beaches, botanic gardens, bushwalks, cleanliness and parks); the good quality schools and the quietness as the best aspects to living in Wollongong.

They identified key issues for improvement, which included more bins provided, affordability of products, graffiti managed better, libraries and Windang jetty improved and more public transport.

The children envisioned that in 2028, Wollongong will have more jobs, new parks, no rubbish, the Windang jetty fixed, cheaper housing, less pollution, more sporting facilities, more animal areas/shelters, free Wi-Fi, more activities, bins and skate parks and no smoking/cigarettes.

In 2016, the Lord Mayor met with the school captains from high schools across the LGA to discuss issues of importance of young people¹. Key issues discussed included:

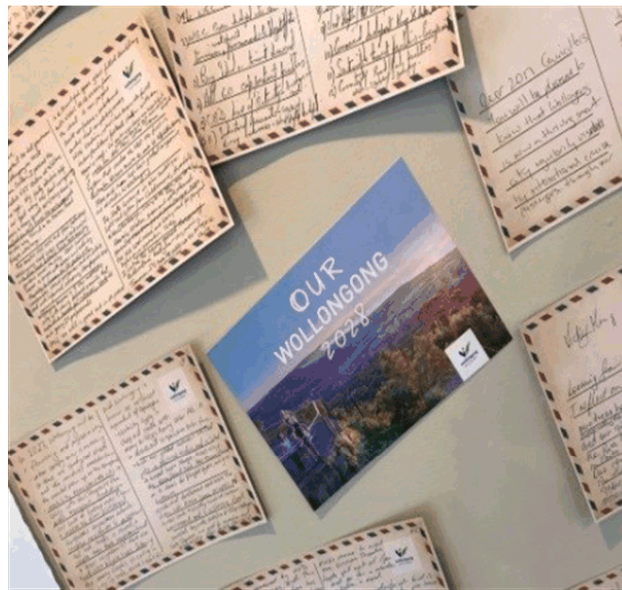
- Employment prospect pathways to employment, i.e.; mentors
- Affordable housing
- Poverty gap
- Cost of tertiary education
- Teachers not vested in students – individual learning styles need to be addressed
- Opportunities to develop a sense of self
- Promote Wollongong as a great place to live
- Be a voice of people who can't be heard
- Better planning for the city in relation to tourism opportunities and how to encourage people to come off the F6 and visit us but still uphold balance.

e) Councillor workshops

The most common themes envisioned from the postcards exercise included:

- Wollongong is a vibrant, well-connected, green city that uses renewable energy and is accessible by all.
- With our low unemployment levels, Wollongong is thriving because of the tourism sector boom and the 24/7 CBD.
- There is world class art and our suburbs are reflective of the communities.

In February, Councillors also workshopped projects that aligned with the visions and goals of the community which have been incorporated into the plans as actions.



¹ This was not specifically part of the CSP engagement undertaken, however, provided another opportunity for young people to discuss issues of importance.

f) Neighbourhood Forums and regional action groups

Neighbourhood Forum Five (NF5) provided a submission to Council, suggesting the inclusion of an additional goal 'We have a transparent and accountable Council which manages resources efficiently and effectively.'

A number of changes were noticed in the Wollongong LGA since 2012, including a reduction in tree cover; growth of the University and decline of TAFE; increase in high rise development; lack of Council engagement; increased traffic congestion and parking frustration; and a decrease in interaction with other organisations and agencies.

NF5 envisioned the following for Wollongong LGA in 2028:

- a greener city with fewer carbon emissions;
- increased role of economic development in promoting the growth of services in the city centre, the re-use of redundant industrial land and the creation of Business Parks providing employment for a variety of sectors;
- a successful University and TAFE;
- improved activities and ambience in the city centre;
- greater community participation and collaboration;
- up-to-date Master and Action Plans for all major parks;
- sustainable planning controls to make development responsive to its immediate context by improving liveability and protecting the ambience of ordinary streets;
- implement a City Centre traffic and parking regime with a few large parking stations and greater connectedness;
- improved public transport connections to Sydney and elsewhere; and
- improved participation and ideas from leading organisations.

NF5 suggested that these could be achieved by:

- Implementing the Urban Greening Strategy and providing more resources for natural area management;
- Providing extra economic development resources and creating stronger links to business, politicians and government;
- Improve liaison with the University and lobby for TAFE recovery;
- Implement further actions and initiatives of the Public Spaces Public Lives program;
- Empower and support local communities, particularly Neighbourhood Forums, and create more reference groups;
- Prepare park plans in collaboration with users and communities; and
- Review controls.

Corrimal Regional Action Group Two (CRAG2) identified a need for cycle ways and shared pathways from east to west which will in turn increase walkability and the use of bikes. Other items identified by CRAG2 in their submission include:

- The need for Ziems Park Sporting Complex be addressed and turned into a state class level sporting complex.
- Bellambi boat ramp and surrounding area turned into a marina.
- Consideration given to the development of the Aboriginal area in Bellambi, 'Keeping Place' into a cultural heritage site, providing tourist facilities. Promoting this cultural heritage can also be achieved through the integration of 'Bush tucker' vegetation along the east-west pathways proposed.
- Upgrade to the railway station and a bridge over Railway Street need to be considered, given the pending Coke Works development.

During the exhibition of the suite of planning documents in April and May 2018, three submissions were received from Neighbourhood Forums 1, 5 and 7.

Neighbourhood Forum 5 requested:

- an amendment of Solar Panel requirements in the City Centre
- certain inclusions are considered when reviewing the City Centre Planning and Design
- preference to include deep soil zones within residential development
- a review of the Keiraville/Gwynneville Implementation plan and a request to include processing the Planning Proposal for Keiraville/Gwynneville.
- MacCabe Park masterplan inclusion
- Amend Development Control Plan (DCP) to require parking spaces for customers to be clearly marked.
- Amend DCP to extend the single storey restriction to all development on battle-axe lots and to clarify site width definition.
- Requested discussion and input into the following major projects and proposals:
 - development assessment process improvements
 - review the Economic Development Strategy 2013-23;
 - City Centre Revitalisation - preferably through a Reference Group;
 - review of City Centre Planning and Design;
 - updated Landscape Master plan for Stuart and Galvin Parks, North Wollongong;
 - review of Inner City Parking Strategy 2010-2026;
 - Expansion of Paid Public Parking Regime;
 - Review of Wollongong City Centre Access and Movement Strategy 2013-23;
 - review of the Wollongong Bike Plan; and
 - development of an Integrated and Sustainable Transport Strategy.

Neighbourhood 7 submission included:

- suggestions on how to improve communication and engagement
- a request that future high-rise developments considered need to cater for green space, parking spaces, sewage & water management, & social amenities included.
- Ideas on promotion of IT and information access

Neighbourhood Forum 1 requested clarity on some monetary figures displayed in the Operational budget.

g) Multicultural Workshop

In December 2017, 17 members of the Illawarra’s various multicultural communities met to review Wollongong 2022 and identify areas of improvement as part of the CSP refresh. Participants engaged in an activity where they had to hypothetically allocate funds to identify priority areas for the coming year. The areas which received the highest allocation of funds were:

- Public transport: faster bus and train service, Free Gong Shuttle, ferry service between Wollongong and Kiama
- More accessible Council website and material – easily translatable or interpreter services available
- Partnerships with local community groups (e.g. University, local businesses)



Participants of the workshop all felt strongly that creating a more accessible network of services, as well as having a more readily available public transport network, would create a more connected and engaged community.

g) Business Community

Council officers met with representatives of the Illawarra Business Chamber(IBC).

Following this meeting, over 2,400 people were contacted via email seeking their thoughts and comments on the CSP refresh.

The IBC prepared a formal submission in November 2017 and May 2018, identifying that the Wollongong economy is undergoing a transition, which presents an important opportunity for the NSW and national economies. Key recommendations from the submission included:

- Investment in transport connectivity to facilitate growth and investment
- Provision of a certain, affordable and effective planning scheme including a new Wollongong City Council, Local Environment Plan
- Direct and immediate action to increase the supply of affordable housing
- Sustaining and supporting local business through directed procurement measures

- Providing more employment and training opportunities to address youth unemployment
- Reducing payment timeframes to businesses by Wollongong City Council.

A formal submission was also received from Food Fairness Illawarra, which focused on reducing our ecological footprint, local food initiatives, improvement employment opportunities through local food production, consideration of regional food security, creating supportive environments for healthy eating and suggesting new development plans for access to healthy food choices. A number of objectives were also identified under Goal 5, including considering regional food security and creating supportive environments for healthy eating.

h) University of Wollongong

Representatives from the University of Wollongong (UOW) and Council held a round table meeting to discuss the refreshed CSP. UOW representatives agreed that the current vision and goals are still relevant and acknowledged that a lot of work went into the development of these in 2011. It was noted, however, that Goal Four could be less Council specific and more inclusive and collaborative.

Since 2012, UOW staff have noticed a transition in the economic sector of Wollongong and that we are now more closely aligned with the state through diversification and advancement. The way the city presents itself has improved, specifically the Blue Mile is in its final stages, improving the face of the city for visitors. The CBD and public domain has improved and there is greater pride in the city. Wayfinding has improved but Aboriginal heritage needs to be incorporated. There has been an increase in tourism, including the cruise ship visits and the change in expectations of the community has placed greater pressure on services. Housing affordability was also identified as a major concern.

By 2028, UOW representatives noted that they would like to see the LGA leverage opportunities with Western Sydney. UOW would like to see Wollongong embedded as a 'University town', noting the positive flow on effects this could have on the local economy. It was noted that the current vision statement mentions education, however, this is not specifically mentioned in the goals. The importance of the flow on effects from an educated community on our local community were noted.

Challenges for the LGA discussed include:

- The ageing population will provide interesting challenges as post war immigrants may revert back to their native language and cultural ways.
- Housing affordability.
- Appropriate management of growth.
- An increase in community expectations (resulting in reduced turnaround times).
- Service delivery through digital platforms increased but don't exclude community members that don't have access

Priorities identified for the LGA include:

- Walkability momentum continued to link with the healthy community goal
- East West cycle links
- Support aspirations of Aboriginal and Torres Strait Islanders – collaborate with UOW, Council and the community
- Decrease gaps of wealth and underprivileged
- Improve measures and indicators
- ‘Internet of Things’
- Keeping up with current technology trends, the digital age and rapid growth
- Modern smart city and NBN implementation

The University of Wollongong in collaboration with Healthy Cities Illawarra also submitted a submission during the later exhibition period. It praised the inclusion of the United Nations Sustainable Development Goals and outlined how the addition could be refined.

h) State Government and other organisations

Office of Environment and Heritage

The Office of Environment and Heritage (OEH) supported the inclusion of Aboriginal culture in the Community Strategic Plan and encouraged ongoing strategic planning that integrates Aboriginal heritage culture conservation with economic and social development. The OEH encouraged particular focus on conserving heritage areas in the West Dapto development and Lake Illawarra area. The OEH also recommended that Objective 1.1 be expanded to include 'protecting, managing and improving biodiversity in terrestrial natural areas' as it would further contribution to the actions under goal 5 of the Illawarra Shoalhaven Regional Plan. They also requested that the CSP elaborate on Council's flooding in preparing Coastal Management Plans and Floodplain Management Plans as it would be a strategic alignment with the Illawarra Shoalhaven Regional Plan and NSW Coastal Management Framework.

Family and Community Services

Family and Community Services (FACS) highlighted key aspects of the Plan that closely align with overarching strategic goals for FACS, in particular:

- Community engagement activities for families with children and young people in priority locations of disadvantage.
- Working in partnership to strengthen our communities and celebrate diversity.
- Local crime prevention and partnerships toward a safe, accessible and resilient community.
- An integrated transport system focussed on reducing private car dependency by increasing the use of public transport, cycling and walking.
- Diverse and accessible recreation and lifestyle activities to foster community wellbeing for people of all ages, abilities, cultural backgrounds.

They also support continuation and strengthening of Council's role in the following:

- Strategic support by Council to improve access to a range of affordable housing options that are located close to transport links, jobs and other important infrastructure; this is referenced in Objective 5.3 'Residents have improved access to a range of affordable options'.
- Provision of affordable and accessible transport to allow our vulnerable target groups to access education and employment opportunities as well as maintain health, social connection and wellbeing - this appears to be included in Objectives 6.1 'Wollongong is supported by an integrated transport system'; 6.2 'Connections between our city and Sydney are strengthened' and 6.3 'Provide connected and accessible places and spaces'.
- Opportunities for local employment, which are key to breaking the cycle of disadvantage. FACS encourages and appreciates local government support for new business investment and for Social Enterprises and Social Businesses to give vulnerable people work experience and training opportunities - this is referenced in Objective 2.1 'Local employment opportunities are increased with a strong local economy'.
- Provision and maintenance of high quality community facilities in key locations (both centres and outdoor areas that can be used by a range of community groups including those funded by FACS) - this is referenced in Objectives 5.1 'There is an increase in the health and wellbeing of our community' and 5.2 'Participation in recreational and lifestyle activities is increased'
- Opportunities for local employment, which are key to breaking the cycle of disadvantage. FACS encourages and appreciates local government support for new business investment and for Social Enterprises and Social Businesses to give vulnerable people work experience and training opportunities - this is referenced in Objective 2.1 'Local employment opportunities are increased with a strong local economy'.

Wilderness Society Illawarra

The Wilderness Society Illawarra (WSI) stated Council's current draft planning documents for the next decade do not currently specify greenhouse gas (GHG) emission reduction targets in line with Australian commitments. They requested five changes to the council's current 10-year draft planning documents: four changes to the Draft Our Wollongong 2028 Community Strategic Plan and one change to the Draft Delivery Program and Operational Plan 2018-2021. The requested changes are as follows:

- Requested Change 1: Within the 2028 Community Strategic Plan, specify strongly and clearly that Wollongong needs to reduce its greenhouse gas emissions, and to do its share to limit climate change.
- Requested Change 2: Within the 2028 Community Strategic Plan, change the Goal 1 list of community indicators to include a measure of total GHG emissions in addition

to the already-included Emissions per permanent resident measure, and specify yearly caps for total GHG emissions and for GHG emissions per permanent resident.

- Requested Change 3: Within the 2028 Community Strategic Plan, make a strong commitment to make the region's economy more sustainable with a transition to green jobs.
- Requested Change 4: Within the Draft Delivery Program and Operational Plan 2018-2021, accelerate the Global Covenant of Mayors steps.
- Requested Change 5. Within the Draft Delivery Program and Operational Plan 2018-2021, add an ethical investment strategy under objective 4.3 which currently reads "Our council is accountable, financially sustainable, and has the trust of the community". Ethical investment should be clearly stated as a strategy for Council to achieve trust of the community by showing positive leadership and values. WSI submits that divestment from companies that are a part of the fossil fuel industries or invest in fossil fuel projects must be part of this strategy.

Destination Wollongong

Destination Wollongong wrote a comprehensive submission around the strong strategic alignment to visitor economy growth. They were also encouraged by the review of Tourist Accommodation planning controls planned. Destination Wollongong commended work undertaken at Mt Keira and Beaton Park and are looking forward to seeing the final masterplans produced for these two areas. Destination Wollongong mentioned the parts of the plans that focus on the renewal of certain assets such as North Wollongong Surf Club, Tourist Parks, Port Kembla and Flagstaff Hill.

They showed support for Grand Pacific Way/ Walk that is a project that amplifies the work undertaken by Destination Wollongong on the Grand Pacific Drive and fits perfectly into the healthy living aspects of the City.

4.1 Summary of feedback

Overall, 1,280 people were engaged throughout the process.

An overview of the major themes that came through the engagement process are presented below (Diagram 2).



Diagram 2: Key Themes from Engagement – Our Wollongong 2028 Discussion Paper

Based on the extensive engagement and feedback received from the community a refreshed Community Strategic Plan, Our Wollongong 2028 was produced and exhibited. The community’s thoughts were referenced and adjustments to the strategies and objectives are now better align with the community’s priorities and aspirations for the future.

Following the exhibition of the strategic planning documents in April and May 2018, the following items were included within submissions:

Diagram 3: Key Themes from Engagement – Our Wollongong 2028 Strategic Planning Documents



Attachment A: Overview of engagement activities

Event	When	Location	No. people
Neighbourhood Forum 5 Wollongong	Wednesday 1 November 2017, 7pm	Wollongong Town Hall, Corner Crown and Kembla streets, Wollongong	28
Neighbourhood Forum 4 Corrimal	Tuesday 7 November 2017, 7pm	Towradgi Community Hall, Corner Towradgi and Moray roads, Towradgi	20
Staff Workshop	Tuesday 7 November 2017, 3:45	Council Building, Burelli Street, Wollongong	10
Tarrawanna Primary school activity	Wednesday 8 November 2017, 10am-11am	Meadow Street, Tarrawanna	30
Neighbourhood Forum 1 Helensburgh	Wednesday 8 November 2017, 7pm	Helensburgh Community Centre, Walker Street Helensburgh	10
Neighbourhood Forum 8 Dapto	Wednesday 8 November 2017, 7pm	Dapto Ribbonwood Centre, Princes Highway, Dapto	14
Viva La Gong	Saturday 11 November 2017 12pm to 3pm	MacCabe Park, Burelli Street, Wollongong	102
Councillor Workshop	Sunday 12 November 10am to 4pm	Council Building, Burelli Street, Wollongong	17
Warrawong Plaza	Monday 13 November 2017 11am to 1pm	Corner King and Cowper streets, Warrawong	17
Mount Saint Thomas Public School	Tue 14 November 2017 2pm-3pm	Taronga Avenue, Wollongong	30
Thirroul Library and Community Centre	Thursday 16 November 2017, 11am to 1pm	Thirroul Community Centre, Lawrence Hargrave Drive, Thirroul	12
Neighbourhood Forum 3 Thirroul	Tuesday 21 November 2017, 7pm	Thirroul Community Centre, Lawrence Hargrave Drive Thirroul	8
Neighbourhood Forum 7 Berkeley	Tuesday 21 November 2017, 6pm	Collegians, Port Kembla Leagues Club, Port Kembla	12
Windang Public School	Monday 4 December 2017, 10am	Oakland Avenue, Windang	30
NSW Government workshop	Thursday 7 December 2017	Level 0 Conference Room, 84 Crown Street, Wollongong	17

Councillor Planning Workshop	Saturday 17 February 2018	Council Building, Burelli Street, Wollongong	12
Neighbourhood Forum 5 Wollongong	Wednesday 4 April 2018, 7pm	Wollongong Town Hall, Corner Crown and Kembla streets, Wollongong	23
Thirroul Seaside Festival	Saturday 7 April 2018, 7pm	Thirroul Community Centre, Lawrence Hargrave Drive, Thirroul	19
Neighbourhood Forum 1 Helensburgh	Wednesday 11 April 2018, 7pm	Helensburgh Community Centre, Walker Street Helensburgh	10
Neighbourhood Forum 8 Dapto	Wednesday 11 April 2018, 7pm	Dapto Ribbonwood Centre, Princes Highway, Dapto	18
Eat Street Markets Wollongong	Thursday 12 April 2018, 5pm	Crown Street Mall	15
Council Staff Lunch and Learn	Friday 13 April 2018,	Council Building, Burelli Street, Wollongong	17
Neighbourhood Forum 3 Thirroul	Tuesday 17 April 2018, 7pm	Thirroul Community Centre, Lawrence Hargrave Drive Thirroul	8
Neighbourhood Forum 7 Berkeley	Tuesday 17 April, 6pm	Collegians, Port Kembla Leagues Club, Port Kembla	12
Warrawong Markets	Saturday 21 April, 9am	By the lake, Northcliffe Drive, Warrawong	10
Council Staff Lunch and Learn	Monday 30 April 2018,	Council Building, Burelli Street, Wollongong	12
Neighbourhood Forum 5 Wollongong	Wednesday 4 April 2018, 7pm	Wollongong Town Hall, Corner Crown and Kembla streets, Wollongong	23