

ITEM 1

POST EXHIBITION - OUR WOLLONGONG OUR FUTURE 2032 INTEGRATED PLANNING DOCUMENTS

At its meeting on 2 May 2022, Council resolved to place on exhibition the draft suite of forward strategic plans collectively referred to as Our Wollongong Our Future 2032. These Plans include the draft Community Strategic Plan 2032, draft Delivery Program 2022-2026 and Operational Plan 2022-2023 and the draft Resourcing Strategy 2032. Also included were attachments to the draft Delivery program: draft Budget 2022-2023; draft Infrastructure Delivery Program 2022-2026 and draft Revenue Policy, Fees and Charges 2022-2023. The documents outline the proposed delivery of actions and resource commitments over the Council term.

The exhibition period allowed the community an opportunity to provide further feedback and input into the draft Plans. These Plans are now presented to Council for adoption with changes resulting from submissions during the exhibition period and other changes.

The exhibition documents included two scenarios for the rate increase for 2022-2023, the post exhibition documents assume a special additional rate variation of 1.8% subject to approval by the Independent Pricing and Regulatory Tribunal (IPART). Should the approval not be granted as anticipated, revised documents will be prepared for Council consideration. Decision is anticipated to be received by 21 June 2022.

RECOMMENDATION

- 1 Council note the engagement feedback and submissions received from the community from the exhibited Our Wollongong Our Future 2032 suite (Attachments 1 and 2).
- 2 Council endorse the proposed amendments to the Our Wollongong Our Future 2032 documents, in response to submissions received from the public exhibition (outlined in Attachment 3) and in response to updated information.
- 3 Council adopt the following post exhibition documents:
 - a Our Wollongong Our Future 2032 Community Strategic Plan
 - b Delivery Program 2022-2026 and Operational Plan 2022-2023
 - c Budget 2022-2023
 - d Infrastructure Delivery Program
 - e Revenue Policy, Fees and Charges 2022-2023
 - f Our Resourcing Strategy 2032
- 4 Council make the rates and annual charges for the period 1 July 2022 to June 2023 as specified in the Post Exhibition Revenue Policy 2022-2023 and note the minor changes from those exhibited in the draft Revenue Policy, Fees and Charges endorsed on 2 May 2022, including the special additional rate variation increase of 1.8% (subject to approval by the Independent Pricing and Regulatory Tribunal (IPART)).
- 5 Council adopt the charge for Interest on Outstanding Rates and Charges of 6.0%.
- 6 Council adopt the updated Asset Management Policy for inclusion to the Post Exhibition Asset Management Strategy
- 7 The General Manager be authorised to make minor editorial amendments to the adopted Our Wollongong Our Future 2032 suite, including attachments.
- 8 Council acknowledge and thank community members and organisations for their participation and feedback during the process of developing the Integrated Planning and Reporting documents.

REPORT AUTHORISATIONS

Report of: Brian Jenkins, Chief Financial Officer
Authorised by: Renee Campbell, Director Corporate Services - Connected + Engaged City

ATTACHMENTS

- 1 Our Wollongong Our Future 2032 Community Strategic Plan Engagement Report
- 2 Summary of Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 Submissions received during Exhibition
- 3 Summary of Proposed Amendments to the Draft Our Wollongong Our Future 2032 suite
- 4 Post Exhibition Draft Our Wollongong Our Future 2032 Community Strategic Plan
- 5 Post Exhibition Draft Delivery Program 2022-2026 and Operational Plan 2022-2032
- 6 Attachment 1 - Post Exhibition Draft Budget 2022-2023
- 7 Attachment 2 - Post Exhibition Draft Infrastructure Delivery Program 2022-2023 - 2025-2026
- 8 Attachment 3 - Post Exhibition Draft Revenue Policy, Fees and Charges 2022-2023
- 9 Post Exhibition Draft Our Resourcing Strategy 2032
- 10 Asset Management Policy

BACKGROUND

Council's Our Wollongong Our Future 2032 strategic planning documents include the Community Strategic Plan which details the community's vision, aspirations and goals for the future of Wollongong. Supporting this is the Delivery Program 2022-2026 and Operational Plan 2022-2023 which outlines Council's response to the community vision. The suite also includes Council services, operational and infrastructure budgets and the Revenue Policy, incorporating rates, fees and charges.

Our Wollongong Our Future 2032 is supported by the Our Resourcing Strategy 2032 which includes a Long Term Financial Plan; Asset Management Strategy; Workforce Management Plan and an Information Management and Technology Strategy. This document outlines and assesses Council's capacity to manage our finances, people, technology and assets against the expressed desires of our community.

The documents achieve Council's integrated planning and reporting responsibilities under the Local Government Act 1993.

The suite of draft Our Wollongong Our Future 2032 strategic planning documents and attachments were exhibited for 28 days from 4 May to 31 May 2022. Three hundred and fifty nine submissions were received from community members and organisations during this exhibition period.

Summary of community feedback Our Wollongong Our Future 2032 Community Strategic Plan

The community shared their support of the draft Community Strategic Plan suggesting it is 'a great reflection of community feedback and goals', well-structured and provides clear direction and actions for the future.

We received a range of feedback to enhance the draft Community Strategic Plan and this feedback is listed below under the relevant goal. The full engagement report can be found in Attachment 1.

Goal 1 We value and Protect the Environment

Our community shared their passion for sustainability and protecting the environment. People want the Community Strategic Plan to demonstrate a stronger commitment to net zero emissions, food security and local sustainable food production, electric vehicles and infrastructure, escarpment conservation and increasing tree canopy cover. We heard requests for new actions to protect mature trees, establish flood resilient parks and improve waste education. Support was indicated for the inclusion of environmental projects to balance development, population growth and housing needs. It was proposed the plan needs to demonstrate commitment to include Aboriginal people in the management of natural areas. An additional goal was suggested, to acknowledge climate change impacts.

Goal 2 We have an innovative and sustainable economy

Our community told us they want an improved and integrated transport network, continued investment in activating the CBD and a sporting and entertainment precinct to harness tourism. People also shared their support for growth in renewables industries. We heard community concerns about housing affordability and the desire to include strategies in the Community Strategic Plan to address housing issues.

Goal 3 Wollongong is a creative and vibrant City

Our community told us they value the creativity and vibrancy of Wollongong and want more low-cost and free community events and festivals. We heard requests for a new regional museum and an integrated cultural, heritage and creative space for the community.

Goal 4 We are a connected and engaged community

Our community told us they want more meaningful engagement opportunities and greater accountability and transparency in decision making. We heard requests to include strategies for undertaking authentic engagement with Aboriginal communities.

Goal 5 We have a healthy community in a liveable city

Local sporting groups strongly supported strategies under this goal. Ideas were presented for future-proofing sporting facilities and outdoor recreation, for the changing climate and weather events.

Our community told us that food security and sustainability is important and shared a range of initiatives to achieve this. The development of a Food Systems Strategy was encouraged. We heard increasing concern about housing and requests to include strategies in the Community Strategic Plan to address housing affordability issues and rental shortages. Our community shared with us the importance of enhancing community connections and coordinated placemaking. We heard that people want to be part of a community where everyone can access services and facilities and participate in community life.

Goal 6 We have affordable and accessible transport

Our community told us they want an integrated transport network with well-planned and maintained roads, footpaths, shared paths and parking. We heard support for a greener network, with enhanced active transport, increased walkability, safer cycleways and public transport networks. People shared ideas to move public transport vehicles to renewable energy and provide a long-term commitment to the Gong Shuttle.

Changes have been made to the Draft Community Strategic Plan as a result of the feedback received. These changes can be found in Attachment 3.

Submission Summary Delivery Program 2022-2026 and Operational Plan 2022-2023

A total of 271 submissions were received from community members and organisations on the draft Delivery Program 2022-2026 and Operational Plan 2022-2023 during the exhibition period. The submissions contained 364 items with the following themes/topics emerging:

- *Illawarra Stingrays United Football Club* – 89 submissions (33%) were received requesting Council provide resources to support the Club in securing a standalone home ground. Submissions also requested a construction budget for the Synthetic football pitch project, a range of changes to the draft Delivery program and Infrastructure Delivery Program including an amended action and capital projects.
- *Sportsfields* – 102 submissions (38%) referenced the need for more all-weather facilities (synthetic pitches).

In addition to wet weather facilities, Figtree Oval amenities received 18 submissions (7%). These referenced the need for upgrades to car parking, lighting, fencing and gender equity change rooms. Several submissions request this project to be brought forward. Sportsfield drainage was a key theme with requests for improvements specifically at Cawley Park, Russell Vale – 12

submissions and at Thomas Gibson Park 6 submissions were supportive of upgrades to existing amenities.

- *Active Transport* - 40 submissions (15%) were received that supported either existing or additional budget for footpaths, cycleways, shared paths or connecting links. Of these, 17 submissions specifically supported implementation of the Wollongong Cycling Strategy 2030 and cycling infrastructure.
- *Recreation* – 27 submissions (10%) featured recreation as a theme. Of these, 9 submissions supported budget for skateboarding and requested additional skate facilities and infrastructure. Four of these specifically mentioned Port Kembla as a desired location for a future skate park and 10 submissions referenced desired playground upgrades at various locations (Otford community hall, Waldron Park, Mount Saint Thomas, Koonawarra) and the need for additional shade at playgrounds.
- *Helensburgh specific infrastructure* - 21 submissions (8%) mentioned Helensburgh specific requests for infrastructure or services. Submissions included acceleration of the new Helensburgh Community Centre & Library, various footpaths and missing links, fenced off-leash area improvements (fencing), bring forward Rex Jackson Oval lighting and fencing, road drainage at Otford weir, more public toilets in CBD, additional enforcement action requested in various locations (illegal dumping; parking; development assessment conditions) and kerb and guttering.
- *Open space and natural area management* - 20 submissions (7%) representing the importance (and support for) resourcing natural areas and community land management and investment in open spaces. Of these 6 submissions related to the Botanic Garden – support to bring forward Rainforest Walk and other infrastructure renewal; support for additional budget to support maintenance and operations; support for implementation of the Plan of Management; funding request for Gleniffer Brae.
- *Road and Pedestrian Safety*- 20 submissions (7%) related to Road and pedestrian safety including reference to traffic and speed limit reviews. Of these 6 submissions requested urgent works to improve safety at The Avenue, Mount Saint Thomas. Other specific locations include West Dapto Road; Shone Avenue (Princes Highway) and various locations in Helensburgh.
- *Stormwater and Flood Management* - 17 submissions (6%) represented the importance of managing floodplain infrastructure. Of these 5 submissions specifically mentioned Lachlan Street, Thirroul (Hewitts Creek) as an issue. Other areas include Keiraville area, Scarborough and Otford.
- *Climate Action* - 14 submissions (5%) represented climate action as a theme. Of these 8 submissions referred to food fairness being an important issue for Council to be part of solving (community gardens). There was Support for Council's net zero emissions target and Climate Mitigation Action Plan and Support for other initiatives including solar panels/farms; community batteries; Electric Vehicle (EV) charging stations and policy.

A range of other items were raised by the community and these, along with the above, are outlined in Attachment 2. The responses contained in this report form part of the reply to correspondence to individuals or organisations who have made a submission following Council adoption of the Plans. Changes have been made to the Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 as a result of the feedback received. These changes can be found in Attachment 3.

All submissions received during the public exhibition period have been reviewed and given due consideration. All submissions received for the Our Wollongong Our Future 2032 Community Strategic Plan have been reflected in the Community engagement report (attachment 1). Responses are provided to all Delivery Program and Operational Plan submissions received during the exhibition period (attachment 2).

Internal Review

Council staff undertook a further review of the documents to address any irregularities and respond to external factors arising from the exhibition period to refine language and duplication and confirm Council's capacity to deliver on the draft Plans.

The suite of documents (Attachments 4-9) has been updated to reflect changes proposed during the exhibition period, as outlined in this report and Attachment 3.

PROPOSAL

The Our Wollongong Our Future 2032 suite of documents be adopted.

CONSULTATION AND COMMUNICATION

Preparation of the draft Our Wollongong Our Future 2032 strategic planning documents began in July 2021 with launching the *Our Wollongong Our Future* engagement process. A three phased approach was developed and implemented to enhance engagement outcomes.

Phase 1 – Awareness Building

Phase 2 – Listening to Our Community, concluded in October 2021. Information collected from various engagement methods has since been collated and analysed.

Phase 3 – Checking In, May 2022 28-day exhibition period, informed the post exhibition suite of documents and this report.

The draft Plans and attachments were exhibited for 28 days from 4 May to 31 May 2022. Exhibition included promotion via a media briefing, newspaper advertisements, Engagement through Art signage across the Local Government Area and on Council's Our Wollongong engagement webpage. Social media and Council's webpage included a video using plain English and simple graphics that was shared on social forums and posted on our website to inform the community of the purpose of the Plans and the opportunity to provide feedback.

The website included Frequently Asked Questions for interested community members, an Easy-to-Read draft Community Strategic Plan and a plain English version was made available from the Council's Our Wollongong engagement webpage which is more easily translated to other languages. The Google Translate link was also made accessible from the webpage.

An interactive draft Infrastructure Delivery Program was available on Council's engagement page along with easy to sort listings of the program.

Government, businesses, and Council's stakeholders were contacted wherever possible, and the Neighbourhood Forums and Northern Illawarra Residents Action Group (NIRAG) were contacted directly to encourage feedback on the draft Plans. Council staff attended five Neighbourhood Forum meetings and one Northern Illawarra Residents Action Group (NIRAG) meeting.

Over 3,163 stakeholders were consulted throughout the community engagement and exhibition period, including:

- Council staff attendance at the 2022 Volunteering Illawarra expo and Disability Sector expo.
- A range of local business and industry groups, including Regional Development Australia Illawarra, Business Illawarra, Property Council of Australia, Urban Developers Institute of Australia and i3net.
- Education groups including the University of Wollongong, Wollongong TAFE, schools.
- Children and Families Network including services that work in the child protection, family support, health Department of Community and Justice, Aboriginal Organisations, Multicultural Services network, Disability networks, Youth networks.
- Food Fairness Illawarra Network comprised of local bodies focused on healthy, sustainable and equitable access to food.

- Environmental Interest Groups.
- Councils reference groups and committees.
- Illawarra Shoalhaven Joint Organisation and relevant Councils.
- Local Members of Parliament.
- State Government Agencies including: New South Wales Premiers and Cabinet; Aboriginal Affairs NSW; Department of Education; Department of Communities and Justice; Service NSW; Illawarra Shoalhaven Local Health District; Illawarra Shoalhaven Joint Organisation; Training Services NSW; NSW Police – Wollongong Local Area Command; Office of Sports; Resilience NSW; Department of Planning, Industry and Environment; Department of Regional NSW; Transport for NSW, NSW National Parks and Wildlife Service, SE Local Land Service, New South Wales Rural Fire Service, New South Wales Department of Corrective Service.

All networks contacted throughout the exhibition period were encouraged to let their contacts, including family and friends, know about the draft Plans to enable feedback to inform Council's decision making.

The draft plans were prepared with extensive input and engagement from Councillors, Executive, Senior Leadership Team and officers from across Council. A range of internal and external data sources informed the development of the draft planning suite, including previous Community Strategic Plans; United Nations Sustainable Development Goals; stakeholder engagement; community engagement feedback; community satisfaction and wellbeing surveys; State and Regional Plans; Councillor Workshops; staff meetings and workshops and current priorities.

PLANNING AND POLICY IMPACT

This report relates to the commitments of Council as contained within the Strategic Management Plans. This report contributes to the delivery of Wollongong 2022 Goal 4 "We are a connected and engaged community".

Specifically, Objective 4.1 "Residents have easy and equitable access to information and play an active role in decisions that affect our city." and 4.4 "Our Council is accountable, financially sustainable and has the trust of the community."

It delivers on core business activities as detailed in the Corporate Strategy Service Plan 2021-2022. Specifically, "Coordinate and prepare Council's strategic management cycle including the Community Strategic Plan, Delivery Program, Operational Plan and Service Plans".

FINANCIAL IMPLICATIONS

The following information outlines the proposed changes to the financial projections and Revenue Policy that were contained in the draft Plans. Substantial variation has been required to the financial estimates and commentary in the Post Exhibition Draft Long Term Financial Plan and the Post Exhibition Draft Budget 2022-23 following additional information in relation to asset valuations for Transport and Stormwater assets. These changes are not proposed to impact the current Delivery Program, although do impact the forecast financial results for the period.

REVENUE POLICY, FEES AND CHARGES

Rates

As detailed in the Draft Revenue Policy, Fees and Charges 2022-2023 for Exhibition document (page ii), the 'Rate Yields' and 'Cents in the dollar' used in determining the actual rates charged would be subject to slight variation due to changes in properties and valuations anticipated prior to finalisation of the Operational Plan 2022-2023. The revised rates, base charges, minimums and yields for 2022-2023, including the General Income variation to be approved by IPART and recommended in this report are shown below.

The final rates calculation includes a 'catch up' for rates foregone in 2021-2022 due to decreases in property values following objection by the owners to the NSW Valuer General. Total objections in 2021-2022 amounted to approximately \$43,881. Although Council's General Rates income will increase by 1.8% subject to IPART approval, individual assessments will vary depending on land values due to the impact of a base (fixed) charge in the Residential Rate category.

Overall, the average increase in property rates on individual properties will be around 1.9% in 2022-2023.

Table 1

Rating Category	Name of sub-category	Number of Properties	Ad Valorem Rate *	Amount \$	Percentage Total Rate	Notional Income Yield
Residential		81,012.90	0.00202887	\$797.29 (B)	50.00%	129,182,316
Farmland		121.00	0.00147277	\$1046.09 (M)	4.13%	340,468
Business	Ordinary	295.00	0.00208308			53,190
Business	Commercial	2,095.15	0.01310682	\$1046.09 (M)	11.69%	21,690,704
Business	3c Regional Business	280.48	0.01658075	\$936.70 (M)	4.99%	6,952,867
Business	Light Industrial	1,330.47	0.01015033	\$1046.09 (M)	17.44%	6,772,202
Business	Heavy Industrial	478.00	0.01649162	\$1046.09 (M)	24.69%	7,313,205
Business	Heavy 1 Activity 1	39.00	0.02569614	\$936.70 (M)	2.56%	8,889,694
Mining		12.00	0.01192137	\$1046.09 (M)	16.67%	997,348
Special Rates	Wollongong Mall Rate	73.00	0.00664115			1,241,092
Special Rates	City Centre Rate	670.19	0.00064411			442,763
* Ad valorem Rate is presented as rate in dollar as this is how it will be presented on the rate notice					TOTAL	183,875,849
(B) = Base Amount, (M) = Minimum Rate						

Fees and Charges

The following proposed changes have advanced during the exhibition period:

- On 2 June 2022, the Office of Local Government released a circular advising of increases to Companion Animal Fees for 2022-23. As these are statutory fees, the Animal Registration Fees in the Draft Revenue Policy, Fees & Charges have been updated to reflect this increase.
- Updates have been made to the commentary under the Waste Management sections of the Fees & Charges.
- Under the Financial Services fees, the commentary "Due to the COVID-19 restrictions Council resolved to waiver all Late Payment Fees and this will continue to remain in place until 30 September 2020" has been removed as it is not relevant to the 2022-2023 Fees & Charges.

Draft Long Term Financial Plan and Draft Budget 2022-2023

Variations to the final projections are made as part of the annual planning process based on external submissions during the exhibition period and additional information becoming available during this time including the recurrent variations identified through the March Quarterly Review process adopted by Council in May.

Council had developed and exhibited financial projections that indicated it should be able to meet its current key performance indicators and targets set in the Financial Strategy and industry benchmarks over the life of the Long-Term Financial Plan. This was based on Council's assumptions and indices including a 1.8% rate increase being approved by IPART.

During the exhibition period of Council's Long Term Financial Plan 2022-2032 a revaluation of Council Transport and Stormwater assets was completed. Those assets classes represent approximately 75% of Council's total depreciable asset base. The newly reported value of Council's assets and the resulting depreciation have had a significant impact on Council's financial estimate reporting and have immediately impacted estimated Financial KPI's. While immediately impacting those measures, the change predominately reflects longer term implications for Council's resourcing requirements and does not require a change to the current planning period.

The revaluation has increased estimates of asset replacement cost without substantially changing useful life assessments, resulting in increased depreciation values. The variation to depreciation is in the order of \$13.5M per annum.

The replacement costs that have been determined through the revaluation process are based on the efficient asset replacement cost, while the anticipated lives of the assets reflect the current assessment of how long assets will be used by council before replacement and how they will be replaced. Asset lives for long lived assets are estimates, based primarily on industry standards and implied asset maintenance treatments required to ensure the asset life is achieved. Both asset classes reviewed include assets that have extensive lives and include an assumption that the asset will be replaced in their entirety at the end of life without any realisable residual value. This assumption may vary in reality as assets are assessed for replacement.

Council will progress its asset planning to review options for optimised treatments and matching these to the accounting practices over the period to provide an advanced position that better reflects longer term asset renewal requirements. In the meantime, Council's exhibited program is considered sufficient to replace assets as they fall due over the period. Council will continue to respond to future asset renewal requirements as informed by these reviews.

Council will also look to review its Financial Strategy Target for 'Funds Available from Operations' in line with new asset plans. This would potentially move away from using the proxy of depreciation as our benchmark, to measuring our capability of providing sufficient Funds from Operations to replace assets as they fall due, based on the revised asset management plans. Financial Forecasts.

Financial Forecasts

The impact of the changes to the projected result for the three years is shown in the following table:

Table 2

	2022/2023	2023/2024	2024/2025	2025/2026
	\$M	\$M	\$M	\$M
Draft Operational Plan				
Net Surplus/(Deficit) [Pre Capital]	4.0	6.2	5.8	(2.2)
Net Surplus/(Deficit)	44.5	46.4	45.5	49.1
Funds Available from Operations	68.6	70.0	69.5	69.0
Total Funds Surplus/(Deficit)	(0.5)	0.1	(0.3)	0.3
Revised Draft Operational Plan - pre-revaluation				
Net Surplus/(Deficit) [Pre Capital]	(13.7)	6.0	5.5	0.8
Net Surplus/(Deficit)	26.7	46.1	45.3	52.1
Funds Available from Operations	52.2	69.7	69.3	72.1
Total Funds Surplus/(Deficit)	(16.9)	(0.1)	(0.4)	3.4
Proposed Operational Plan including revaluation				
Net Surplus/(Deficit) [Pre Capital]	(24.8)	(5.4)	(6.0)	(11.1)
Net Surplus/(Deficit)	15.6	34.8	33.7	40.2
Funds Available from Operations	52.2	69.7	69.3	72.1
Total Funds Surplus/(Deficit)	(16.9)	(0.1)	(0.4)	3.4

The most material impacts on the Long-Term Financial Plan's Operating Result [Pre Capital] are as follows, with a more comprehensive list provided in Table 3 of this report.

- **Financial Assistance Grant:** The post exhibition forecasts include an adjustment for the early payment of \$15.3M of the 2022-2023 Financial Assistance Grant during 2021-2022. This is reflected as an improvement in the annual 2021-2022 result and a corresponding reduction in 2022-2023.
- **Emergency Services contribution:** Council has now received the 2022-2023 assessment notice for contributions to NSW Rural Fire Service, NSW Emergency Service and Fire and Rescue NSW. This indicates a decrease of \$0.8M compared to draft budget projections. An equivalent increase in grant income is proposed in the 2022-2023 budget as it is anticipated that Council will receive grant funding to offset the increase in contribution.

Change in timing of projects: Through the March Quarterly Review, a number of funded and Supporting Document projects were amended to reflect revised completion times resulting in an increase in expenditure and funding in 2022-2023.

- **Waste Facility Operations & Domestic Waste Management:** Through the calculation of the Waste Facility and Domestic Waste fees for 2022-2023, adjustments have been proposed to the budget. The adjustment to the Domestic Waste area has been offset with a transfer from restricted cash.
- **Insurance Premiums:** Council has now received the 2022-2023 contributions from CivicRisk for insurance. This indicates an increase in budget of \$0.4M in 2022-2023. Future year budgets have also been updated to reflect the continuation of insurance premiums at this level.
- **Outdoor Dining Fee Waiver:** The waiver of Outdoor Dining Fees in 2022-2023 has been included in the financial forecasts. This is offset with a transfer from the Strategic Projects reserve.
- **Asset Revaluations:** Asset revaluations have been carried out for Transport and Stormwater assets as at 31 March 2022 that have led to a substantial increase in depreciation. The revaluations were based on evidence based information available at the time. While these valuations and the resultant depreciation has been accounted for in Council's estimates it is considered that further assessment of optimization strategies and improved date maturity may have a positive impact on the future renewal requirements and future accounting estimates for depreciation.
- **Budget Capacity:** The budget capacity included in future years has been removed to reduce the gap between the funds available from operations and depreciation in those years. This carries on from the impact of the asset revaluations discussed above.

Operating Result [pre capital]

The projected Operating Result [pre capital] for 2022-2023, based on the proposed changes, is anticipated to vary from a surplus of \$4.0M to a deficit of \$24.8M. This is primarily due to the early payment of part of the 2022-2023 Financial Assistance Grant in the current financial year and an increase in depreciation from the Transport and Stormwater revaluation.

Net Surplus/Deficit

The projected Net Surplus/Deficit for 2022-2023 that includes capital income from grants and contributions is anticipated to decrease from a net surplus of \$44.5M to a surplus of \$15.6M, which is attributable to proposed changes that have impacted on the pre capital result detailed above.

Total Fund Surplus/Deficit

The Total Funds Result for 2022-2023 is now estimated to move from a deficit of \$0.5M to a deficit of \$16.9M. This is largely due to the timing of the Financial Assistance Grant payments discussed above.

Long Term Financial Projections

Key Performance Information shown below provides a comparison of the long term forecasts that supported the exhibited draft Operational Plan 2022-2023 with the impact of changes that are now proposed. The revised projections reflect additional information that has become available during the exhibition period.

Table 3 provides a summary of the long term impacts of the changes discussed above that have been incorporated in the revised draft Budget.

Table 3

Proposed Variations Post Exhibition Operational Plan 2022-23									
	2022/2023	2023/2024	2024/2025	2025/2026	2026/27	2027/28	2028/29	2029/30	2030/31
	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M	\$M
OPERATING RESULT BEFORE CAPITAL									
Timing									
Early payment of 2022-23 Financial Assistance Grant	(15.3)								
Re-phasing of projects	(0.9)	0.1	(0.1)	(0.1)					
	(16.2)	0.1	(0.1)	(0.1)	0.0	0.0	0.0	0.0	0.0
Other Adjustments									
Insurance Premiums	(0.4)	(0.3)	(0.2)	(0.6)	(0.5)	(0.4)	(0.3)	(0.3)	(0.2)
Depreciation	(11.1)	(11.3)	(11.6)	(11.8)	(12.1)	(12.4)	(12.7)	(13.0)	(13.3)
Outdoor dining fee waiver	(0.2)								
Domestic Waste Management	(0.5)								
Waste Facility Operations	(0.5)								
Budget Capacity				3.6	3.7	3.9	3.1	4.9	5.2
	(12.6)	(11.6)	(11.8)	(8.8)	(8.9)	(9.0)	(9.9)	(8.3)	(8.2)
Total Impact on Operating Result [pre capital]	(28.8)	(11.6)	(11.8)	(8.9)	(8.9)	(9.0)	(9.9)	(8.3)	(8.2)
FUNDS RESULT									
Non Cash & Timing									
Domestic waste transfer from restricted cash	0.5								
Outdoor dining fee waiver - funded from SPRA	0.2								
Re-phasing of projects	0.8	(0.1)	0.1	0.1					
Depreciation - non cash	11.1	11.3	11.6	11.8	12.1	12.4	12.7	13.0	13.3
	12.5	11.3	11.7	12.0	12.1	12.4	12.7	13.0	13.3
Capital									
Expenditure	(4.4)	0.5	(9.3)	(3.0)	(2.8)	(2.9)	(2.3)	(4.0)	(4.4)
Funding	4.4	(0.4)	9.3	3.0					
	(0.1)	0.1	0.0	0.0	(2.8)	(2.9)	(2.3)	(4.0)	(4.4)
Total Impact on Total Funds Surplus (Deficit)	(16.4)	(0.2)	(0.1)	3.1	0.5	0.6	0.6	0.6	0.7

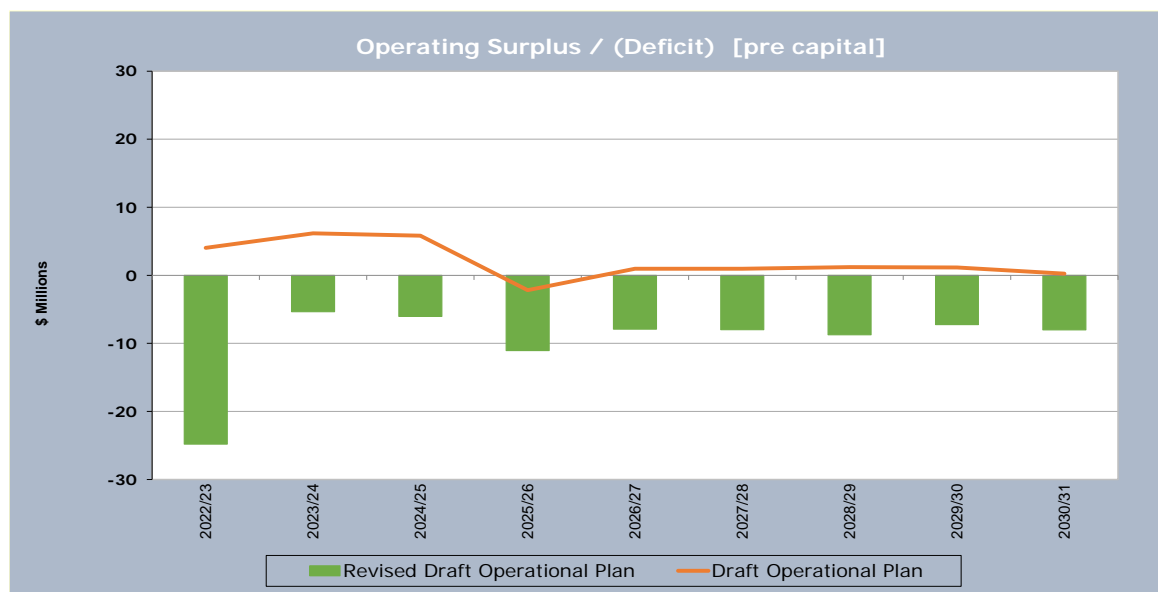
Long Term Operating Surplus/(Deficit) [pre capital]

The Operating Result [pre capital] provides an indication of the long term viability of Council. In broad terms, a deficit from operations indicates that Council is not earning sufficient revenue to fund its ongoing operations (services) and continue to renew existing assets. This measure should be viewed over a long term basis as annual results may be impacted by timing.

The Operating Result is inclusive of depreciation, which is an accounting estimate to reflect use of an asset over its lifetime. As discussed, Council has revalued its Stormwater and Transport assets during the exhibition period based on the best available and evidenced accounting and engineering data. This has led to a substantial increase in the depreciation forecast and a deterioration in the Operating Result. Council will be working to develop revised and further advanced evidence that may reflect lower depreciation levels in future periods.

The revised projections include the proposed changes outlined in Table 3 above.

Graph 1



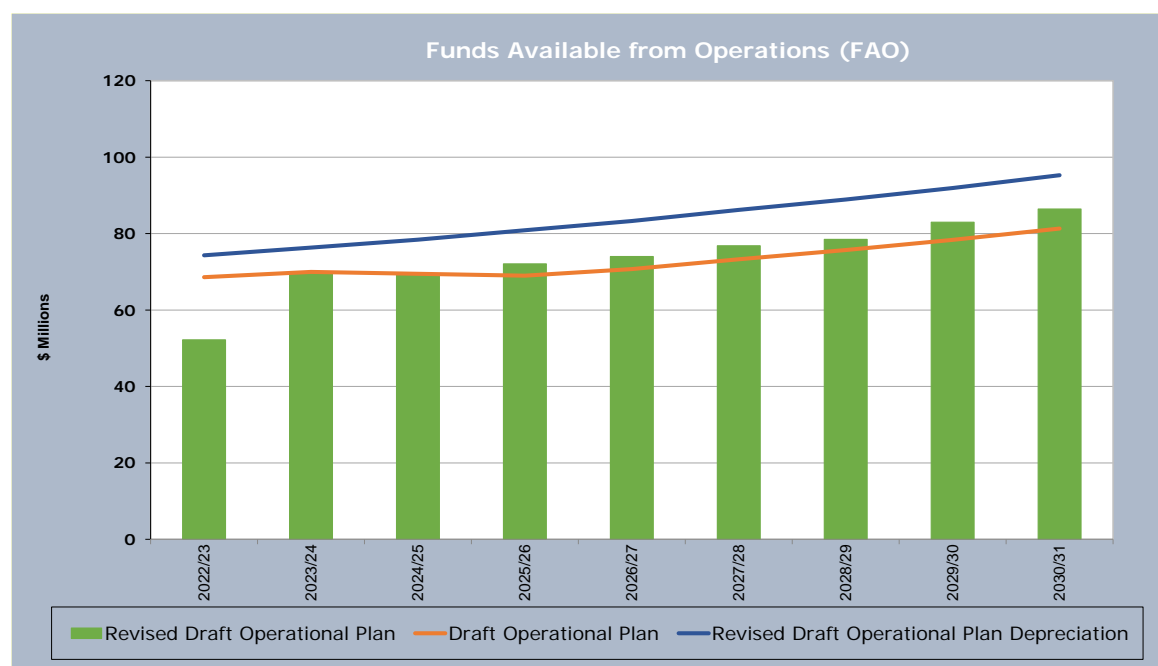
Funds Available from Operations

The Funds Available from Operations is a primary objective of Council over time to provide for effective renewal of assets and growth in assets.

The forecast Funds Available from Operations has been compared against the level of depreciation, as this was Council's proxy for the average funding required to renew existing assets at their end of current life. This does not reflect the need for funds on an annual basis due to the varying lives of Council assets. The current Funds Available from Operations are considered sufficient to deliver the current renewal requirements through the current planning period.

The following graph shows forecast depreciation expenses compared to Funds available from Operations.

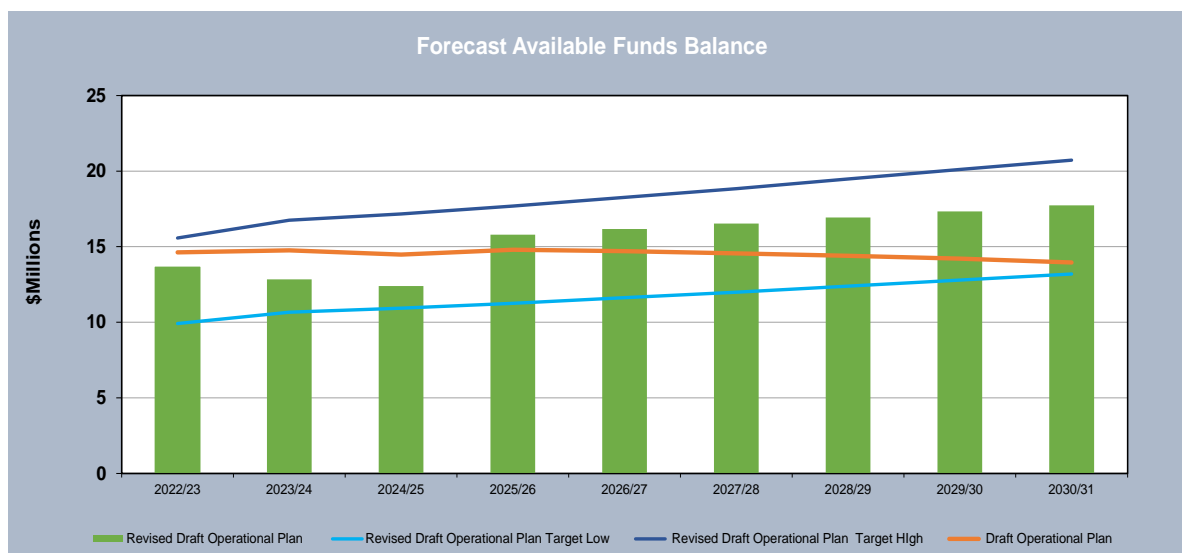
Graph 2



Available Funds

Available Funds are the uncommitted funds of an organisation that assist in meeting the short term cash requirements, provide contingency for unexpected costs or loss of revenue and provide flexibility to take advantage of opportunities that may arise from time to time. Council's Financial Strategy has a target to achieve and maintain an Available Funds position between 3.5% and 5.5% of operational revenue [pre capital].

Graph 3



Infrastructure Delivery Program (IDP) and Capital Budget

The draft IDP has been materially impacted by the wet weather that was experienced during March and April 2022. This has impacted on Council's capacity to delivery of projects in 2021-2022, and as a result, multiple projects that were planned to be completed this financial year now require budget in 2022-2023.

Introducing construction budget for these projects, and the allocation of resourcing to deliver these projects, has necessitated a material shift in projects that Council planned to be delivered in 2022-2023. Where Council has updated the timeframe for the delivery of a project within the draft IDP, a blue highlight has been provided against this project

The Post Exhibition Draft Infrastructure Delivery Program lists a total of 397 projects for delivery in 2022-2023, with 132 projects in design and 265 projects programmed for construction.

Table 4 shows Council's capital investment planned for the next 4 years. The first column is the proposed annual capital budget allocation, and the second column shows the variation from the budget exhibited in May 2022.

Table 4

	2022/2023 Budget		2023/2024 Forecast		2024/2025 Forecast		2025/2026 Forecast	
	Proposed	Variance	Proposed	Variance	Proposed	Variance	Proposed	Variance
Roads And Related Assets	21.1	1.1	16.9	2.1	15.7	-0.1	18.3	0.1
West Dapto	5.3	-5.4	12.9	1.7	10.0	0.4	10.8	3.0
Footpaths And Cycleways	17.1	-0.3	21.3	1.4	10.9	0.2	11.8	-0.1
Carparks	1.2	-0.0	0.9	-0.3	1.4	0.2	1.3	0.0
Stormwater And Floodplain Managemen	6.5	-0.2	7.1	0.4	5.9	-0.0	6.3	0.0
Buildings	16.4	0.6	20.8	-3.8	30.6	6.7	12.9	1.0
Commercial Operations	0.5	-0.8	3.3	0.6	2.1	0.0	1.0	0.0
Parks Gardens And Sportfields	17.2	2.2	3.7	0.3	3.8	0.2	2.2	0.0
Beaches And Pools	3.9	-0.1	0.1	-4.9	2.7	-1.3	6.5	-0.8
Natural Areas	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Waste Facilities	1.5	-1.5	9.2	-0.3	18.0	3.1	8.6	0.0
Fleet	1.8	0.0	1.8	0.0	1.8	0.0	1.8	0.0
Plant And Equipment	3.8	-0.1	3.4	0.0	3.6	0.0	3.4	0.0
Information Technology	1.4	0.0	1.4	0.0	1.3	0.0	1.4	0.0
Library Books	1.3	0.0	1.3	0.0	1.4	0.0	1.4	0.0
Public Art	0.1	-0.0	0.1	-0.0	0.1	-0.0	0.1	-0.0
Emergency Services	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Land Acquisitions	0.0	-0.3	0.2	-0.0	0.2	-0.0	0.2	-0.0
Non-Project Allocations	2.9	0.1	4.8	2.3	2.5	-0.0	3.7	-0.2
Loans	0.0	0.0	-0.0	-0.0	0.0	0.0	-0.0	-0.0
Not Applicable	10.1	0.0	7.9	0.0	7.0	0.0	5.9	0.0
	112.0	-4.4	117.0	-0.4	119.3	9.3	97.5	3.0

Excluding contributed assets (see line-item 'Non-Project Allocations' in Table 4), Council's total capital investment over the next four years is \$414.9M. This is \$7.4M more than the budget included in the draft IDP that was placed on community exhibition in May 2022.

Major budget variances in 2022-2023 are summarised below.

- The West Dapto budget has been reduced by \$5.4M in 2022-2023 and re-phased into future years. This change is associated with a later start date than previously forecast for the West Dapto Road Upgrade project and Bong Bong Road/Station Street Traffic Signals project.
- The Waste budget has been reduced by \$1.5M in 2022-2023 and re-phased into future years. This change is associated with a later start date than previously forecast for the construction of the Whytes Gully Stage 2a Access Road.
- The Roads budget has been increased by \$1.1M in 2022-2023 due to the need to introduce funding for additional repair works to Harry Graham Drive resulting from the rain events in March and April 2022. In addition, the project Harry Graham Drive Rock-Fall Fencing was unable to be completed in 2021-2022 due to the wet weather and some funding associated with this project has been introduced in 2022-2023 to enable the completion of this project.
- The Parks Gardens and Sportsfield budget has increase by \$2.2M in 2022-2023 due to the need to introduce funding from 2021-2022 to enable the completion of both the Criterium Track and Fred Finch Park Netball Court Realignment projects.

The combined capital budget over the forecast four years includes grant funding from a variety of NSW and Commonwealth Government funding programs; including Public Spaces Legacy Program, Local Roads and Community Infrastructure Fund, Resources for Regions and Housing Acceleration Fund.

It is noted that a risk to delivery of the program within existing budget exists due to external impacts of the volatile economy and resulting increasing costs of supply. This will be monitored through quarterly reviews.

Resourcing Strategy (Asset Management)

The Office of Local Government Integrated Planning and Reporting (IPR) guidelines outlines that 'each Council must prepare and adopt an Asset Management Policy, an Asset Management Strategy and Asset Management Plans to support the Community Strategic Plan and Delivery Program'. Combined, these three documents form the Asset Management Planning component of the Resourcing Strategy.

The draft Asset Management Strategy was included in the draft Our Resourcing Strategy 2032 that was exhibited during May 2022. This has now been updated to reflect the outcome of the recent revaluation of Council's transport and stormwater assets, completed in May 2022. Key updates include:

- Adjustments in the value of Council's asset portfolio (\$4.5B to \$5.5B) associated with the identified increase in value of Council's transport and stormwater assets;
- Adjustments to the forecast average investment in infrastructure renewal required over the 10-year forward planning period.

Council's Asset Management Policy has now been updated and provided as an attachment to this report for Council adoption. This policy guides Council's approach to the safe, efficient, and effective management of its asset portfolio to enable the delivery of Council's services. The Asset Management Policy will be an addendum to the Post Exhibition Draft Our Resourcing Strategy 2030.

The Asset Management Policy will be reviewed as part of the cyclical review of the Community Strategic Plan and Resourcing Strategy or if a reason for a change is identified outside of this cycle.

Council is currently reviewing its Transport, Stormwater and Buildings Asset Management Plans (AMPs). The Transport and Stormwater AMPs require further updates to incorporate the findings of the revaluation that was completed in May 2022. These three AMPs (representing ~ 80% of Council's asset portfolio) are programmed to be presented to Council for adoption in 2022-2023.

AMPs for Council's remaining asset classes are programmed to be updated in 2022-2023.

CONCLUSION

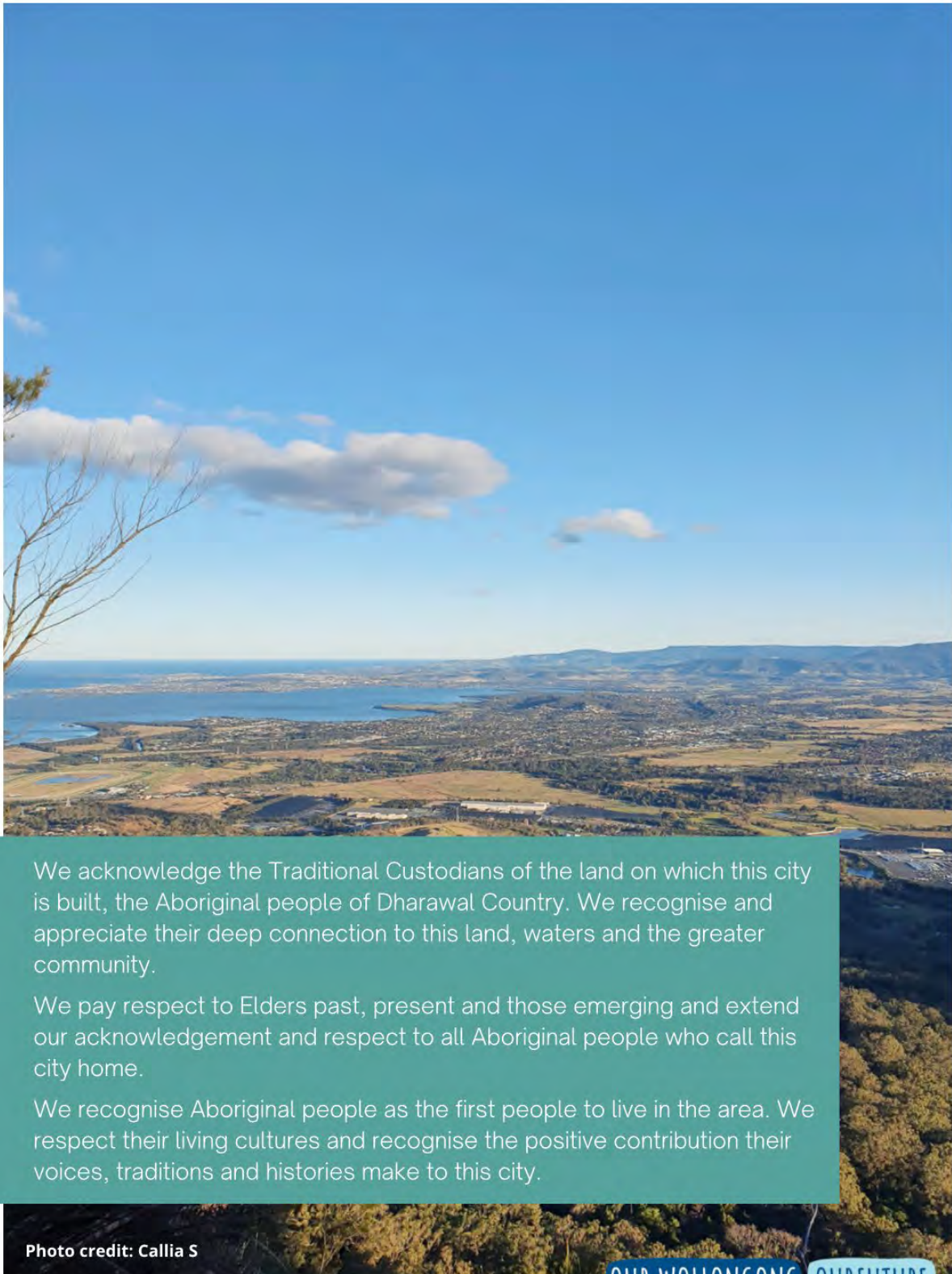
The Post Exhibition Draft Our Wollongong Our Future 2032 Integrated Planning suite of documents outline Council's proposed service delivery and decision making across the short to medium term. The Post Exhibition Draft Our Wollongong Our Future 2032 Community Strategic Plan is an important direction setting document which outlines the vision and goals of the community for the next ten years. The Post Exhibition Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 outline how Council will contribute to the strategies within the Community Strategic plan for which it is responsible. Following a period of public exhibition, feedback on the draft plans has been considered, with a series of changes recommended for inclusion. These documents have been prepared following extensive research, engagement and data analysis, and are recommended for adoption.



OUR WOLLONGONG OUR FUTURE

Engagement Report

2021-2022



We acknowledge the Traditional Custodians of the land on which this city is built, the Aboriginal people of Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community.

We pay respect to Elders past, present and those emerging and extend our acknowledgement and respect to all Aboriginal people who call this city home.

We recognise Aboriginal people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to this city.

Photo credit: Callia S

OUR WOLLONGONG OUR FUTURE

Table of Contents

03	Executive summary
05	Introduction
07	Our engagement goals
08	Our three phased approach
09	Phase 1 - Awareness building
10	Phase 1 - What we asked our community
10	Phase 1 - What we heard
11	Phase 2 - Listening to our community
12	Phase 2 - What we asked our community
13	Phase 2 - What we heard
22	Phase 3 - Checking in
23	Phase 3 - What we asked our community
23	Phase 3 - What we heard
26	Participation results
27	Our stakeholders
28	Acknowledgements

Executive summary

Our Wollongong 2028 Community Strategic Plan (CSP) captures the community's vision for the area and identifies key social, economic and environmental priorities, along with long-term strategies for the next 10 years.

In 2021 we embarked on the review of Our Wollongong 2028. 'Our Wollongong Our Future' engagement strategy was developed and delivered to ensure our CSP is developed in collaboration with our local community.



The approach to developing our next CSP has been progressive and evolving. Many of the themes in terms of values, issues and what's important have been consistent. The love of our coast and beaches, the unique relationship between the escarpment and the coast, the friendly atmosphere, proximity to larger places and connections to family and friends are just some of the themes raised. In addition, feedback on Wollongong's potential and some of the issues we face were raised.


The feedback will be used to develop our next CSP and will guide Council, organisations, business and the community to achieve the community's vision, goals and aspirations.

Here is an overview of what we heard:

- Protect and invest in our natural environment, retain and add green space and trees and achieve net zero emissions.
- Focus on creating local jobs, invest in business that brings economic growth and foster tourism.
- The cost of housing is a concern, affordable housing options are required as are initiatives to address homelessness.
- Avoid over development, preserve and protect heritage and the environment and encourage long term planning.
- The free bus is valued, public transport needs improving and more parking is required in key locations.
- Increase and promote the active transport network and support cycling.
- Create a liveable, accessible and inclusive community, with accessible information and meaningful employment for people with disability.
- Maintain and increase open spaces, invest in maintenance of parks and beaches and improve sporting facilities.
- Provide support and spaces for creatives, host more events and celebrate Aboriginal culture.
- Value history and our heritage, protect buildings and celebrate Aboriginal heritage and culture.
- Our libraries and facilities are loved, increase places and programs for young people and provide accessible community spaces.
- Create a connected and engaged community that is healthy, safe and celebrates diversity.

Executive summary

The following section provides key highlights related to accessibility, engagement methods and participation.



Accessible engagement


Increasing accessibility was a key goal. To achieve this:

- Staff were trained + used plain English
- Easy English FAQ's + CSP developed
- Materials translated into nine languages
- Interpreter services and TTY offered
- Google translate embedded online
- Reply Paid postcard sent to all homes

Engagement methods

A range of methods were used to hear from our diverse community:

- 'I love Wollongong because...'
- Targeted group discussions
- Community Circles
- Surveys
- Reply Paid postcards





Participation

3,163 people provided input. This included:

- 173 'I love Wollongong because...'
- 422 Targeted workshops
- 1,943 Surveys
- 342 Postcards received
- 132 Open feedback
- 151 Phase 3 feedback

Plus 5,765 from previous engagements



Photo credit: Sterling

Introduction

Our Community Strategic Plan (CSP), 'Our Wollongong 2028', captures the community's vision for the area and identifies key social, economic and environmental priorities, along with long-term strategies for the next 10 years. Our CSP seeks to reflect the aspirations, needs and priorities of the local community.

In 2021, Council embarked on the review of Our Wollongong 2028. 'Our Wollongong Our Future' engagement strategy was developed and delivered to ensure our CSP is developed in collaboration with our local community. Our engagement strategy outlined the stakeholders to be engaged and proposed a range of engagement approaches to encourage and enable our diverse community to participate.

All councils in New South Wales are required to plan and report on their activities as part of an integrated planning and reporting framework set out by the *Local Government Act 1993* and *Local Government (General) Regulation 2005*. The framework requires all councils to prepare a Community Strategic Plan (10+ years), Resourcing Strategy, Delivery Program (4 years) and Operational Plan (1 year).

Our Community Strategic Plan sets the future direction for the Wollongong Local Government Area for the next 10 years.

Legislative Requirements

All councils are required to prepare and implement an engagement strategy to meet the provisions of Section 402A of the *Local Government Amendment (Governance and Planning) Act 2016*. The Act specifically states that councils are required to 'establish and implement a strategy for engagement with the local community when developing its plan, policies and programs and for the purpose of determining its activities'.

Previous Engagement

We have been engaging with our community and stakeholders throughout the development of several projects and plans such as:

- Economic Development Strategy
- Disability Inclusion Action Plan
- Climate Change Mitigation Action Plan
- Wollongong Housing Options Paper
- Cycling Strategy
- Creative Wollongong
- Environmental Sustainability Review
- Emissions Reduction Target
- Wollongong Access and Movement
- Community Facilities Planning
- Community Safety Plan
- Lake Illawarra Coastal Plan
- Wollongong Art Gallery Strategic Plan
- Diversity, Inclusion and Belonging
- Our Reconciliation Journey
- Framing Our Future and others.

The feedback we heard through engagement activities about these projects will also be used to inform the development of our new CSP.



Photo credit: Kai

Our engagement goals

In developing our next CSP, we wanted to push our engagement goals further than we have before and we aimed to:

Increase the accessibility of our engagement

Use Plain English, Easy English, translated materials and various engagement methods.

Increase the diversity participants

Use methods to reach people with disability, Aboriginal people, CALD, LGBTQIA+ community, the homeless, young people and children.

Understand the aspirations of our community

Undertake meaningful engagement, ask purposeful questions and use methods to ascertain the vision our community has for Wollongong.

Create a memorable, innovative campaign

Use new and creative approaches to spark interest and engage with our community.

Photo credit: James B

Our three phased approach

The Our Wollongong Our Future engagement process was undertaken over a 12 month period. A three phased approach was implemented to enhance engagement outcomes and ensure the adopted document is a true reflection of the community's aspirations and priorities.



01 Awareness building

Method highlights:

Diverse communication channels
Easy Read + Plain English + translated FAQ's
Campaign – 'I love Wollongong because...'
Using our extensive networks

12 July
-
23 Aug



02 Listening to our community

Method highlights:

Reply Paid Postcards distributed across the LGA,
videos, email banner, engagement via art
Community Circle Kits, targeted workshops,
open surveys, representative surveys,
Discussion Paper

6 Sept
-
18 Oct



03 Checking in

Method highlights:

Our Wollongong Our Future Engagement Snapshot
Plain English CSP - Summary
Easy Read CSP
Engagement through art
Using our extensive networks

May
2022

01 Awareness building

Phase 1 provided the opportunity to build awareness about our Community Strategic Plan, its purpose, history and need for review. A campaign was implemented to engage community through creativity using an Appreciate Inquiry approach.



'I love Wollongong because...'

The community were invited to submit photos, images, stories, etc in response to the question: 'I love Wollongong because...'. Entries were used to promote engagement opportunities and feature throughout this report.



Easy English FAQ's

Easy English uses simple text, pictures to explain text and lots of white space. Easy English is great for people with disability, those with English as a second language, or adults with low literacy.



Translated FAQ's

The Our Wollongong Our Future FAQ's were translated into nine languages including Arabic, Vietnamese, Swahili, Spanish, Macedonian, Italian, Greek, Farsi and Chinese.



What is a CSP? Video

A video providing an explanation about a Community Strategic Plan was made available online and shared via social media to increase awareness.



Using our networks

Our extensive networks across the organisation were used to share key messages and encourage participation.



Social media channels

Our range of social media platforms and accounts were used to share key messages and encourage participation.

01 Awareness building

What we asked our community

In Phase 1 we asked the community to complete the sentence 'I love Wollongong because...' using words, photos, art or short film.

What we heard

We asked our community what they love about Wollongong and heard that people certainly love this place. People shared why they love Wollongong through an array of photos, stories and videos.

"I've lived here my whole life and I could never imagine living somewhere other than Wollongong."

We heard how connected our community are to this place we call Wollongong. Our community feel connected to Wollongong's heritage and appreciate the arts and culture in our city. People love the lifestyle Wollongong offers and are proud of the diverse community that lives here.

"Our people are culturally diverse, adding character to the rich fabric of our smaller communities that web together to make this great, big, beautiful one."

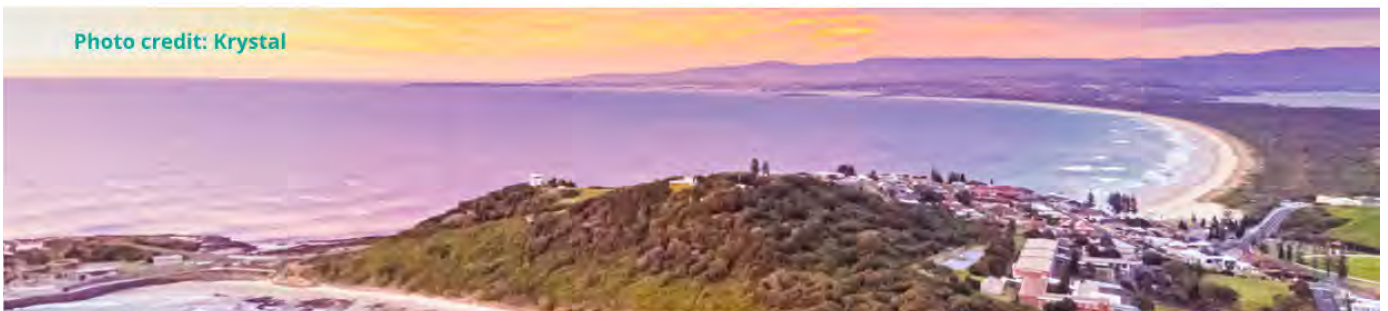
Our community showed their appreciation and love for Wollongong's natural environment. People told us how they love our beaches and coastline, bush walking trails and the opportunity to get out into nature. We heard our community's passion for being more sustainable and preserving the environment.

"I love Wollongong because it's a jewel in the crown of New South Wales' incredible coastline. We're hugged by the Great Dividing Range on one side and freed by the Pacific on the other."

We heard how our community loves having so much to do in Wollongong. This included having fun at our playgrounds, enjoying picnics in our parks, riding bikes along our cycleways and bike tracks and walking dogs on the beach.

"One single day we managed a game of handball with the kids, 2 bike rides, a body surf with the partner and prawning - and managed to fit in a day of work at the office too!"

Photo credit: Krystal



02 Listening to our community

During Phase 2 a range of methods were implemented to provide our diverse community with the opportunity to provide their ideas and aspirations.



Engagement through art

Artwork submitted as part of the 'I love Wollongong because..' campaign was displayed at key locations with a call to action and a QR code which led to our online engagement tool.



Discussion paper

The discussion paper set the context for reviewing the Community Strategic Plan including an environmental scan to see what may have changed since Our Wollongong 2028 was developed in 2017.



Postcards

Reply Paid postcards were distributed to every home in the LGA. The postcard invited the recipient to respond to the question 'Imagine Wollongong Local Government Area 10 years from now, what would you like to see?'.



Community circles

A community circle is a structured conversation with a group about a set topic. Kits were provided to guide the conversation and capture feedback. A video was also developed to explain the approach.



Our Wollongong Our Future: survey

A survey on Engagement HQ provided an opportunity for the community to have input into what they would like Wollongong LGA to be like in 10 years time.



Representative surveys

Specific questions were included in Council's Wellbeing Survey and Community Satisfaction Survey. These representative telephone surveys provided information about the community's aspirations for the future.



Targeted group discussions

Targeted discussions were held with government, young people, children, Aboriginal organisations and multicultural community members.

02 Listening to Our Community

What we asked our community

The following questions were asked during phase 2.

**What three words would you use to describe your vision
for the Wollongong for the next 10 years?**



What do you love about
the Wollongong Local
Government area?



Imagine Wollongong
Local Government area
10 years from now, what
would you like to see?



What needs to change in
the Wollongong Local
Government area?



What are the challenges
facing Wollongong Local
Government Area over
the next 5-10 years?

02 Listening to Our Community

Vision

The most common words used when asked to choose three words to describe their vision for Wollongong are presented in this word cloud.



02 Listening to Our Community

What we heard

An overview of the major themes for each question is presented in the following section.



What do you love about the Wollongong Local Government Area?

Our community told us how connected they feel to this place and its people. People shared how they love the social connections in Wollongong, through their neighbourhoods, community groups and kindness of others. We heard Wollongong is a liveable city that strikes a good balance between city, coastal and country lifestyles. Wollongong's location, close to Sydney, the Southern Highlands and the South Coast was seen as contributing to the great lifestyle.

Our community told us they love being able to access services and places, as it's generally easy to get around for recreation, work and education. We heard that people love our family-friendly places, like playgrounds, sports facilities and the Botanic Gardens.

People love the arts and cultural activities in Wollongong, including restaurants, cafés, small bars and music venues in the CBD and across the suburbs. We heard our community's appreciation for Aboriginal culture and multiculturalism in Wollongong and cultural celebrations and events.

People love Wollongong's natural environment. We heard strong support for initiatives to sustain and improve it and our community are grateful to be able to go from beach to bush in just a few minutes. They value our pristine beaches, ocean pools, creeks, Lake Illawarra, bush, rainforest and escarpment.



Imagine Wollongong Local Government Area 10 years from now, what would you like to see?

When imagining Wollongong in the future, our community wanted to see a greener, connected place that supports arts and culture. People imagined more parks, more trees, community gardens and green space. We heard support for more cycleways, walking paths and playgrounds. People wanted to see more artistic and cultural events, nice cafés and restaurants and more outdoor dining.

Our community highlighted the need to carefully manage development and high-rise buildings in Wollongong. People wanted Crown Street in the CBD revitalised to be more vibrant and inviting.

02 Listening to Our Community

What we heard



Improve

What needs to change in the Wollongong Local Government Area?

We heard lots of ideas from our community of what needs to change in Wollongong. People wanted to maintain agricultural land and don't want too many high-rise buildings. People appreciate the character of our suburbs and villages and want to see those maintained, while revitalising the CBD.

People shared their desires to see more job and business opportunities, and collaboration with industry and UoW to develop and maintain local talent. Our community supported ongoing change to make Wollongong greener and more sustainable. This included improving active transport networks, better public transport, community gardens and more trees.

People showed support for Council consulting and collaborating with groups, businesses and services to respond to community needs. We heard how our community appreciate Wollongong's diversity, culture and heritage. There were calls for more recognition of Aboriginal culture and heritage, along with better support for vulnerable and diverse communities.



Challenges

What are the challenges facing Wollongong Local Government Area over the next 5-10 years?

While we heard how Wollongong is a great place to live, our community acknowledged the range of challenges facing Wollongong in the coming years. People saw the ever-growing population as a challenge, outlining the need for improved infrastructure and the difficulty in maintaining Wollongong's unique lifestyle, amidst population growth.

People shared their concerns around housing supply and affordability. Coupled with a transitioning economy and a lack of jobs, these were highlighted as important issues needing solutions. Developing sustainable industries to transition away from fossil fuels or waning industries was seen as one way of addressing these challenges.

Addressing climate change and showing environmental leadership was highlighted as challenges. People outlined coastal erosion, extreme weather, food security and reliance on cars as key issues to be addressed.

Our community highlighted the challenge to promote and support health and wellbeing in Wollongong. Access to services, including mental health services, was a priority issue, along with female participation in sports and the provision of recreational facilities and amenities.

02 Listening to Our Community

An overview of the major themes from community feedback are presented in the following section. These are presented in no particular order.



Environment

- Protect and invest in our natural environment
- Retain and add green space and trees
- Net zero emissions

We heard protecting and investing in the environment is important to our community, including green spaces, the escarpment, beaches and waterways. There was appetite for more green space, tree planting and public planter boxes, community gardens, verge planting and pest management.

People are anxious to address climate change, and recommended targets be set and sustainable technologies introduced to reach net zero emissions. Suggestions were made about renewable energy options, reducing mining, installing solar panels on schools and public buildings, banning single-use plastics, improving recycling options and increasing electronic vehicle charging stations.

Our community showed a desire for leadership in policy and initiatives focussing on net zero emissions, renewable energies, biodiversity, waste reduction and education. It was also suggested local Aboriginal people be engaged regarding land management.

Heritage

- Value our history
- Protect buildings
- Celebrate Aboriginal heritage and culture

We heard heritage is valued and should be protected to preserve 'Wollongong's character and history'. Suggestions included protection and/or restoration of historic buildings, preservation of older cottages to keep their character and charm and creating a city that celebrates its Aboriginal, European and industrial heritage.

There was a focus on celebrating Aboriginal heritage and cultures. This included cultural walks, providing information and education about Aboriginal significant sites, immersive opportunities and including Aboriginal language for places, flora and fauna. People suggested there should be recognition, support and integration of Indigenous voices in all community decisions.





Community services + facilities

- Libraries and community facilities are loved
- Places and programs for young people
- Accessible community spaces

We heard how our community love our libraries and community facilities. Suggestions were made to provide more places for young people to hang out and learn new things.

There was also interest in having community hubs, social connection groups and community programs. People recommended additional funding and support be provided to libraries and community facilities and that these spaces be free and accessible.

Wellbeing

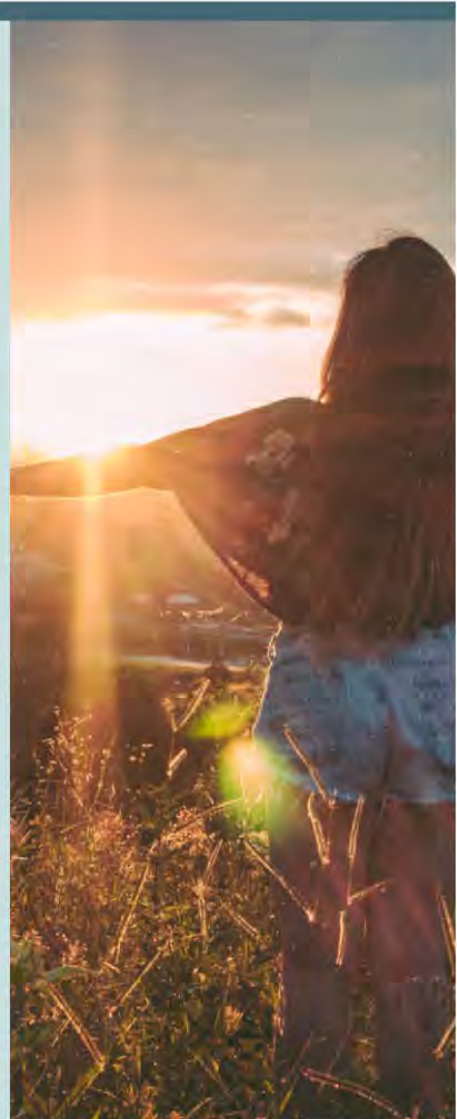
- Promote diversity
- Connected and engaged
- Safety in public
- Healthy

Our community values diversity and said it should be celebrated, including celebrating Aboriginal communities, multicultural communities, refugees and LGBTQIA+. We heard aspirations to be part of a community that feels safe and welcoming and provides opportunities to learn about various cultures, ages, genders, sexuality and ways of thinking. We heard people want to be part of a connected and engaged community and be involved in decisions that affect their lives.

Safety in public was raised as a priority and ideas were shared, such as increased police presence, more CCTV and better lighting in parks and along cycle paths. There were suggestions for reducing drug use, petty crime and alcohol related assaults and initiatives to increase feelings of safety at night.

We heard people want to be part of a healthy community, with access to health care, fresh food and places to exercise. Suggestions included more support for people with disability, mental illness, substance abuse issues and domestic violence victims along with the provision of health programs in schools and workout spaces and equipment.

Food security and access to healthy food options was raised. Ideas included establishing community gardens in every neighbourhood, supporting local, sustainable food production and trade opportunities, fruit trees in public spaces and more education about making healthy choices.





Accessibility

- Create liveable communities
- Improve accessibility of information
- Support meaningful employment

We heard the importance of creating a community where people can move about easily to access services and facilities and participate in community life. This included having safe, unobstructed and even footpaths and accessible parking, toilets, change facilities and playgrounds.

Easy options for communicating and information to help remove barriers to participation are needed. We heard that access to systems and information, including publications and website content, needs to be accessible and alternate communication options should be provided.

Employment for people with disability was raised, including recommendations that initiatives should be implemented to increase meaningful employment for people with disability throughout our city.

Recreation

- Maintain and increase open spaces
- Invest in maintenance of parks and beaches
- Improve sporting facilities

It was evident our recreational spaces are valued. Requests were made for more walking trails, dog friendly beaches and off leash areas, boardwalks, viewing platforms and playgrounds. It was suggested shade options be provided at all playgrounds, more facilities are provided in parks and picnic areas, additional recreation areas in suburbs for young families and young people and toilets and showers and bins be provided at all beaches. There were requests for and against mountain bike trails.

We heard it is important our parks, beaches and facilities are well maintained including regular cleaning of amenities, maintenance of playgrounds, public toilets, barbecues and picnic facilities and improved upkeep of pools and beaches.

Requests were made to construct more skate parks and basketball courts, install additional outdoor fitness equipment, establish bike pump tracks and provide a home ground facility for the Illawarra Stingrays.





Arts + culture

- Provide events and spaces
- Support creatives
- Celebrate Aboriginal heritage and culture

We heard how people value arts and culture and want to live in a vibrant community. There was support for live music, food and night markets, festivals, theatre, outdoor movies, community events and events that celebrate Aboriginal culture and multicultural communities. Our community told us they enjoy events like Spring into Corrimal, Comic Gong and Viva la Gong and showed interest in more large-scale 'signature' events and tournaments to showcase our city.

People recognised the contribution of creative industries to the community and recommended more support through providing grants, spaces and opportunities to showcase their work.

Suggestions were made for more art galleries, museums creative community hubs, spaces for young people and live performance venues. We heard support for activating shop fronts, using the foreshore and harbour, upgrading the WEC, increasing public art and street art and acknowledging First Nations people through public art.

Local economy

- Focus on creating local jobs
- Invest in business that create economic growth
- Foster tourism

We heard ideas about enhancing the local economy, growth and sustainability. Our proximity to Sydney, the Southern highlands and the south coast was recognised as an advantage. Investment in job creation was important with ideas such as supporting young people, diversifying job opportunities and increasing manufacturing and hospitality.

There were recommendations to increase and diversify cafes, restaurants, shops, boutique bars, clubs and outdoor dining options. The night-time economy and activation of the CBD were seen as opportunities.

Support was shown for green industries, renewable energy, industry, social enterprise, creative industries and local food producers. It was suggested that local businesses will need support to recover from the impacts of the pandemic.

Ideas to boost tourism were presented, including harnessing the environmental attributes of our area to grow visitation and increasing hotel and accommodation options.





Transport

- Free bus is valued
- Improve public transport
- Increase parking

We heard the free green bus service is valued and should be maintained and a new route should be established in the southern suburbs.

While a few comments were received suggesting satisfaction, most suggested improvements were needed with our public transport network. Community suggestions included making it cheaper, having more regular trains and buses, increasing options for new suburbs and providing fast and reliable rail transport to Sydney and the South Coast.

People shared ideas for additional parking near the Wollongong foreshore and throughout the CBD. The introduction of electric car charging spaces and providing free or cheaper parking options were also proposed.

Requests were made to improve traffic in the Thirroul and Bulli areas and to reduce the use of cars in the CBD.

Active transport

- Increase network
- Promote network
- Increase cycling

We heard that the walkways and cycleway across our city are an asset. There was a strong appetite to increase the active transport network and infrastructure. Suggestions included creating a city cycle network, a shared path at Puckey's Estate, a shared path from Port Kembla to the National Park, connect the east/beaches to west villages, better bike access between city and suburbs, a continuous path around Lake Illawarra and dedicated bike paths to separate cyclists from traffic.

Promotion of the network and the benefits of active transport was encouraged. Ideas included campaigns to increase cycling in our community, increase students walking and riding to school, increase workers walking and riding to work or public transport and providing network information online.

It was proposed that increased infrastructure, education and awareness would support an increase in cycling across the city providing both health and environmental benefits.





Housing

- Impacts of rising housing costs
- More affordable housing options needed
- Homelessness

The increasing cost of housing was of concern. It was suggested that 'kids are being priced out of their own suburbs' and Council should be a leader in incentivising and creating avenues for the production of affordable housing (both ownership and rental). It was suggested an affordable housing strategy be developed which includes a model for supporting young people into the housing market and that minimum levels of affordable housing should be required as part of developments.

It was suggested housing shortage and poverty are direct causes of homelessness. Support should be provided to mitigate homelessness and support temporary accommodation options. Suggestions were also made to increase and integrate social housing stock and to accommodate for over 55's living.

Development

- Avoid overdevelopment
- Preserve and protect environment and heritage
- Encourage long term planning

We heard strong sentiment to avoid overdevelopment and high-rise buildings. Retaining unique places, farmlands and green space and the feel of our city is important.

People shared their views about the importance of protecting the environment and heritage. Suggestions were made about sustainable development and preserving the history and integrity of an area. We heard how the 'urban sprawl into farmlands and natural environment' should be stopped and it should be a requirement for new houses to have solar panels.

Our community presented the benefits of long-term planning. It was suggested developments should be focussed on people and not economics. We heard that infrastructure for new developments such as shops, roads, schools and off-street parking should be completed in advance. People proposed that impacts of climate change and rising sea levels be considered in development decisions and the Dharawal community be invited to advise on land management and city planning.



03 Checking in

Phase 3 provided the opportunity to check in with the community to see if the draft CSP reflected the aspirations and priorities we heard in Phase 1 and 2. A range of methods were used to encourage our community to review the draft CSP and let us know if we go it right.



Community Engagement Snapshot

A simple two page document was created that reflects the feedback received from the community during phases 1 and 2.



Easy English CSP

An Easy English version of our CSP was developed using simple text, pictures to explain text and lots of white space. This is the first time our organisation has had an Easy English version of our CSP.



CSP summary

A four page summary version of our CSP was developed using plain English. This provides a simple overview of the vision and goals.



Engagement through art

Artwork submitted as part of the 'I love Wollongong because...' campaign was displayed at key locations and events with a call to action and a QR code to lead people to the online engagement options.



Social media channels

Our range of social media platforms and accounts will be used to share key messages and encourage participation.



Using our networks

Our extensive networks across the organisation were used to share key messages and encourage participation. This included business, environment, multicultural, Aboriginal, young people, children, people with disability, sports, heritage, safety, education and more.

03 Checking in

What we asked our community

In Phase 3 we asked the community to review the feedback we had heard during Phase 1 and 2 and let us know if the draft CSP reflected what we heard.

What we heard

Our community shared their support of the draft Community Strategic Plan (CSP), suggesting it is ‘a great reflection of community feedback and goals’, well-structured and provides clear direction and actions for the future.

We received a range of proposed changes to enhance the draft CSP that are presented below under the relevant goal:

GOAL 1: We value and protect the environment

Our community shared their passion for sustainability and protecting the environment. People want the CSP to demonstrate a stronger commitment to net zero emissions, food security and local sustainable food production, electric vehicles and infrastructure, escarpment conservation and increasing tree canopy cover. We heard requests for new actions to protect mature trees, establish flood resilient parks and improve waste education. Support was indicated for the inclusion of environmental projects to balance development, population growth and housing needs. It was proposed the plan needs to demonstrate commitment to including Aboriginal people in the management of natural areas. An additional goal was suggested, to acknowledge climate change impacts.



Photo credit: Krystal

03 Checking in

GOAL 2: We have an innovative and sustainable economy

Our community told us they want an improved and integrated transport network, continued investment in activating the CBD and a sporting and entertainment precinct to harness tourism. People also shared their support for growth in renewables industries.

We heard community concerns about housing affordability and the desire to include strategies in the CSP to address housing issues.

GOAL 3: Wollongong is a creative, vibrant city

Our community told us they value the creativity and vibrancy of Wollongong and want more low-cost and free community events and festivals. We heard requests for a new regional museum and an integrated cultural, heritage and creative space for the community.

GOAL 4: We are a connected and engaged community

Our community told us they want more meaningful engagement opportunities and greater accountability and transparency in decision making. We heard requests to include strategies for undertaking authentic engagement with Aboriginal communities.

GOAL 5: We have a healthy community in a liveable city

Local sporting groups strongly supported strategies under this goal. Ideas were presented for future-proofing sporting facilities and outdoor recreation, for the changing climate and weather events.

Our community told us that food security and sustainability is important and shared a range of initiatives to achieve this. The development of a Food Systems Strategy was encouraged.

We heard increasing concern about housing and requests to include strategies in the CSP to address housing affordability issues and rental shortages.

Our community shared with us the importance of enhancing community connections and coordinated placemaking. We heard that people want to be part of a community where everyone can access services and facilities and participate in community life.

03 Checking in

GOAL 6: We have affordable and accessible transport

Our community told us they want an integrated transport network with well-planned and maintained roads, footpaths, shared paths and parking. We heard support for a greener network, with enhanced active transport, increased walkability, safer cycleways and public transport networks. People shared ideas to move public transport vehicles to renewable energy and provide a long-term commitment to the free bus.

General feedback

We heard a range of suggestions related to structure and design of the draft CSP. These included ordering the goals to reflect their priority and strengthening the links and relationships between the goals. Changes were suggested to Council services and additional community partners. Including Aboriginal country names on the LGA map and identifying the location of images were also suggested.

The community told us they want to see measurable progress across all goals through more specific and targeted indicators for objectives and strategies.

Our community told us that accountability, consistency and transparency were needed by Council to effectively implement the actions.

A range of ideas, initiatives and projects to achieve the goals were suggested, these were considered as part of the Delivery Program and Operational Plan engagement process.

Overview of Phase 3 participation

80,000

Community newsletters

21,452

Social media reach - 4 posts

1,000

Engagement HQ visits

70

Info session attendance

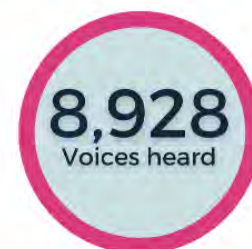
151

Submissions received

Photo credit: Zaine B

Participation results

An overview of the participation results is shown below.















82,500 Postcards distributed	240,000 Community newsletters x 3	80,280 Social media reach - 13 posts	2,920 Engagement HQ visits
109 Social media comments	173 'I love Wollongong because...'	318 Vision survey	381 Our Wollongong Our Future survey
26 Aboriginal Services in 1 workshop	43 Multicultural in 7 workshops	204 Children 3 workshops/survey	200 Young people in 6 workshops
53 Government + Business	100 Neighbourhood Forum sessions x 12	12 Community Circle participants	342 Postcards received
26 Open submissions	1100 Community Satisfaction and Wellbeing Surveys	5,765 Previous relevant engagements	135 Phase 3 - check in survey

Our stakeholders



-  Residents + ratepayers
-  Traditional custodians
-  Aboriginal communities
-  CALD communities
-  LGBTQIA+ communities
-  Young people
-  Children
-  People with disability
-  Commuters
-  Homeless
-  Creatives
-  Interest Groups

-  Staff
-  Volunteers
-  Media
-  Business
-  Visitors + tourists
-  Council Reference Groups
-  Interest Groups
-  Engagement HQ users
-  Neighbourhood Forum/s
-  Non-government agencies
-  Government departments
-  State and federal MP's

Acknowledgements

We thank everyone who joined the conversation about Our Wollongong Our Future. You've contributed to the development of a plan that will guide the direction of Wollongong into the future.

This journey involved conversations with thousands of people at events, schools and community meetings and online. We met many new people along the way, heard their stories and explored how to make their dreams come true.

We hope you feel it has been a creative, interesting and genuine experience. We extend our thanks to you and our wish to continue working together as we strive to achieve your goals.



OUR WOLLONGONG JOIN THE CONVERSATION

our.wollongong.nsw.gov.au
engagement@wollongong.nsw.gov.au
4227 7060



Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
111; 112; 114- 133; 135; 136; 137- 144; 167; 169; 170- 172; 175- 179; 181- 187; 189; 190; 192- 194; 196- 200; 206; 207; 210; 212- 215; 218- 220; 223- 225; 236- 238; 240- 243; 248- 250	Seventy- two (72) Individuals.	Illawarra Stingrays United Football Club – Home ground and sport facilities.	<p>These submissions requested amendments to the draft Operational Plan 2022-2023 and draft Infrastructure Delivery Program to include adequate resources for the selection of a home ground for the Illawarra Stingrays Football Club. Many submissions noted the success and elite level the Club performs at. An existing action was requested to be amended to support the Club with progressing the development of a home ground. Specific requests and comments are summarised below.</p> <p>Requested amendments to draft Operational Plan 2022-2023: The Action “Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location” has no outcome. Please amend this to say “Progress the planning and development of a home ground for the Illawarra United Stingrays” which better achieves the CSP Goals 5.4 and 5.7.</p> <p>How can the Action “Develop and implement the Sportsground and Sporting Facilities Strategy 2022-2026” occur, and effectively inform the Parks and Sports Fields Programs and Plan - when that Strategy has not yet been completed?</p> <p>Draft Budget 2022-2023 The budget lacks provision for improvement and delivery of football facilities including for the Illawarra Stingrays. Why is there no Specific Purpose Operational Grants for Sporting Facilities listed in the table?</p> <p>The \$50K budget for investigations for a synthetic football pitch at Area 1 (North) is welcomed. Where is the budget allocation for its construction?</p> <p>Draft Infrastructure Delivery Program 2022-2026 The list of projects does not include enough new football (soccer) facilities and/or upgrades. The fields/facilities are inadequate for this highest participation sporting group. Add to the list “A new home ground facility for the Illawarra Stingrays”, with ‘Design’ and ‘Construction’ added in the columns to occur within the next four years.</p>	<p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club’s ability to secure external grant funding in 2021 to further develop Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club’s vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the club’s desire for a competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning. At this early stage of the Club’s planning, it would be premature to request Council to allocate resources to “Progress the planning and Development of a home ground” and would be beyond the scope of Council’s discussions with the club. The current proposed action “Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location” is considered appropriate to be retained and accurately reflects the extent of Council’s commitment to the club noting the Stingrays stated intent to pursue funding through external channels.</p> <p>The Sportsground and Sporting Facilities Strategy 2022-2026 will be a key reference and supporting document to current and forward Council Delivery and Operational Plans across the parks and sports field program. The strategies development will feature a clear set of guiding principles, key focus areas and specific actions across our sports grounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>The exhibition of the draft strategy has been rescheduled until the first quarter of 2022-2023 and will build on feedback received as part of the exhibition of the Community Strategic Plan and related documents.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club’s advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club. Page 33 of the Draft delivery program has listed a number of sports ground projects that cater for football including Lakelands Oval drainage, Judy Masters Park Balgownie irrigation, McKinnon Park Coniston fencing and Memorial Park Corrimal Fencing.</p> <p>It is acknowledged the Draft Program list the annual Sports Facilities Grants allocation of \$400,000 and is indeed a small grants fund to assist community sport initiatives that will primarily support increased participation.</p> <p>The positive feedback on allocation of \$50,000 for the investigations for a synthetic football pitch is noted. As this proposal is in the research and feasibility stage which will carefully consider site assessment outcomes and constraints, Council is unable to allocate further financial resources. Additionally, the draft Program lists a number of football related projects. The draft Program provides resources for both Sports Facilities Renew and Sports Facilities Grants items, these will see priority initiatives from a range of sports including football included for consideration.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				Given the current maturity of the Illawarra Stingrays competition ground proposal, Council's discussions with the Stingrays to date and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club. It is noted that Council has provided a proposal to the Stingrays which identifies a home ground to enable the Stingrays to commence planning and approvals for a future competition venue.	
209	Illawarra Stingrays United Football Club	Illawarra United Football Club (Illawarra Stingrays) – Home ground; associated facilities.	<p>This submission requested a range of amendments to the draft Operational Plan 2021-2022 and Infrastructure Delivery Program 2021-2022 to include adequate resources for the selection of a home ground for the Illawarra Stingrays Football Club. These amendments are requested to provide certainty regarding the club's request for a home ground location and associated amenities. The submission suggests the inclusion of the requested amendments is consistent with Council's Community Strategic Plan.</p> <p>The submission contained supporting information which highlighted the challenges facing football in the Wollongong Local Government area, including the need for all weather facilities.</p> <p>The requested amendments and comments on the draft Plans are summarised below.</p> <p>Draft Operational Plan 2022-2023: The 'Parks and Sportsfields Service' (pp94-97) is a key aspect of delivering Goal 5 of the CSP. The 'Actions' table lists many projects; these are understood to be Council's priorities for the next four years for Parks and Sportsfields.</p> <p>However, there appears to be a disconnect with the Draft Delivery Program 2022-26 and Operational Plan 2022-23 – how can these be the priorities for Parks and Sportsfields for the next four years, when the key Supporting Document that should set the priorities (Sportsground and Sporting Facilities Strategy 2022-2026) is still under preparation? Put simply, key projects identified in the 2022-2026 Strategy will not be included in the Delivery Program 2022-26 and Operational Plan 2022-23. This is contrary to the process indicated in the Draft Infrastructure Delivery Program 2022-2023 – 2025-2026 (p3). The submission notes the previous Sportsground and Sporting Facilities Strategy g2017-2021 has expired and finalisation of the new strategy is overdue.</p> <p>The listed action "Develop and implement the Sportsground and Sporting Facilities Strategy 2022-2026" is just one of many Actions. How many recommendations in the forthcoming Strategy should also be included in the Actions list (which informs the Infrastructure Delivery Program)? By the time the Delivery Program 2022-26 and Operational Plan 2022-23 is adopted (with associated budget), the needs of the community will not have been represented with respect to the needs for sporting facilities. There is potentially a minimum of one year lag time between the 2017-21 Strategy concluding and adoption of the 2022-2026 Sportsground and Sporting Facilities Strategy. This is a major policy and delivery disconnect for sporting facilities.</p> <p>The Action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" (applicable for a four year period) is non-committal and does not provide any measurable outcome. Merely supporting the Club in its planning for a home ground location over a period of four years (until 2026) is not satisfactory, particularly considering Council resolved back in 2019 to "work proactively with the Illawarra United Stingrays in the investigation and selection of a home ground location."</p>	<p>The views expressed in the comprehensive submission are indeed in general reflective of the challenges that the city faces in managing over 65 sports field locations and multiple sports with a growing community.</p> <p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop the Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the club's desire for a competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning.</p> <p>At this early stage of the Club's planning, it would be premature to request Council to allocate resources to "Progress the planning and Development of a home ground" and would be beyond the scope of Council's discussions with the club. The current proposed action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is considered appropriate to be retained and accurately reflects the extent of Council's commitment to the club noting the Stingrays stated intent to pursue funding through external channels.</p> <p>Council is taking a fresh look at the challenges faced in the development of the Sportsground and Sporting Facilities Strategy 2022-2026 which will be a key reference and supporting document to current and forward Council Delivery and Operational Plans across the Parks and Sports field program. The strategy's development will feature a clear set of guiding principles, key focus areas and specific actions across our sports grounds and facilities to support both traditional and unstructured sports and in turn ensure our community's resources are utilised in the most effective way.</p> <p>The exhibition of the draft strategy has been rescheduled until the first quarter of 2022-2023 and will build on feedback received as part of the exhibition of the Community Strategic Plan and related documents.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club. It is noted that Page 33 of the Draft delivery program has indeed listed a number of sports ground projects that cater for football including Lakelands Oval</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>We remind Council of the Stingrays' submission to the Community Strategic Plan (dated October 2021), supported by many similar individual submissions in the consultation phase. With such support, why has this not been included as an Action in the Draft Delivery Program 2022-26 and Operational Plan 2022-23? The Stingrays request the Action be reworded to state: "Progress the planning and development of a home ground for the Illawarra United Stingrays."</p> <p>There is a significant lack of football facilities within the list of capital works projects for the 'Parks and Sports Fields' Service (pp32-34) which is limited to the following works over the four year period:</p> <ul style="list-style-type: none"> Fencing: McKinnon Park, Coniston; Lindsay Mayne Park, Unanderra; Corrimal Memorial Park, Corrimal; Irrigation: Judy Masters, Balgownie Drainage: Lakelands Oval, Dapto Lighting: Rex Jackson, Helensburgh <p>This investment does not reflect the needs of the highest participating sport in the LGA. As the Stingrays have recently corresponded to Councillors, there is a dire lack of suitable football (soccer) facilities to all participants in the Wollongong Local Government Area (LGA).</p> <p>It is requested that the Draft Infrastructure Delivery Program 2022-2023 – 2025-2026 be amended to:</p> <ul style="list-style-type: none"> Include more projects to upgrade existing football facilities and provide additional facilities (including synthetic pitches) to accommodate the largest sporting participation in the LGA; Add in Project Name list under 'Sportsfields; Sports Facilities New' on page 35: Home Ground Football Facility for Illawarra Stingrays (insert site location, eg. JJ Kelly Park) Allocate funds to the above to co-contribute to deliver the project, to leverage private funding mentioned above (in addition to any future available government grants). For the above Project Line Item: Include in the 2022-23 Activity: Design; 2023-24 Activity: Construction (Stage 1, synthetic field) <p>The \$400,000 p.a allocation for 'Sports Facilities Grants' within the capital works projects for the 'Parks and Sports Fields' Service (p34), while welcomed, is considered to be an ad-hoc approach to the provision of sports facilities. Only Clubs that have the available resources to prepare grant applications will apply (i.e., via the Sports and Facilities Reference Group process). This is a relatively minor budget allocation as to applies to ALL sporting groups) for an important area of community and health development and should be increased.</p> <p>On this matter, there have been no Sports and Facilities Reference Group meetings since September 2021, and the new members of the Reference Group have not yet been appointed. By the time of the likely appointment of the next Sports and Facilities Reference Group, one year will have passed for decision making for sports facilities by this Group. This is another example of the policy and delivery vacuum in this Service. It is important that his group is reconvened soon and that it represents both men and women's sports in the area at all levels.</p> <p>Our review of the Draft Budget document raises a number of questions as detailed below to the corresponding pages:</p> <ul style="list-style-type: none"> Specific Purpose Operational Grants: why is there no grant associated with sportsfield and Sports facilities in this list? How does the Sports Priority Program fit within this? 	<p>drainage, Judy Masters Park Balgownie irrigation, McKinnon Park Coniston fencing and Memorial Park Corrimal Fencing.</p> <p>In relation to sports grants, the Infrastructure Delivery Program on Page 34 provides a \$400,000 annual allocation to support community club's in the development and delivery of infrastructure projects that will support sports participation.</p> <p>The Wollongong City Council sports Grants will again be pursued with the Grant Funding opportunity to be promoted in early July 2022 and assessment on a number of priority areas identified in the previous Sports Strategy 2017-2021 and anticipated to again remain important consideration in the 2022-2026 strategy. There are a number of key city wide initiatives such as implementing Masterplans and sports grants that are supported through restricted asset accounts and these are determined by Council annually in its preparations for the Infrastructure Delivery Plan utilising key supporting documents such as the Sportsground and Sporting Facilities Strategy 2022-2026.</p> <p>The comments regarding allocation of \$50,000 for the preliminary investigations for a synthetic football pitch are noted and these investigations will inform any future initial investment in synthetic surfaces in the Northern suburbs. The site selection process looked at current obvious constraints, participation levels and supporting infrastructure such as Parking and lighting. As this proposal is in the research and feasibility stage which will carefully considering site assessment outcomes and constraints, Council is unable to allocate further financial resources.</p> <p>The comments on the Sports and Facility Reference Group are noted and it is anticipated the elected Council will review the charter of this and all reference groups in the coming month. It is anticipated that Council will support the continuation of an inclusive sports and Facilities Reference group that will continue to provide invaluable feedback to Council, in addition to assisting Council in facilitating the annual Council Sports Grants.</p>	

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<ul style="list-style-type: none"> Supporting Documents – Planning Studies and Investigations –the table in the Draft budget lists the following investigations associated with sports facilities: With respect to the \$50K allocated in 2022-23 for 'Synthetic Football Pitch in Planning Area 1 (North) – Site investigations': we understand this relates to geotechnical investigations for the Fernhill home ground at Towradgi. <p>Could you please advise of:</p> <ol style="list-style-type: none"> the process of selection of this facility, i.e. compared to other grounds in the area; the approval process should the geotechnical investigations be favourable, including who will be the proponent (Council or Club); likely funding for the construction this facility, including any Council contribution; likely timing of construction of this facility; and <p>details of likely usage of the facility once constructed.</p> <p>Strategic Projects Internally Restricted Asset: what is the approximately \$315,000p.a over the next four years to be spent on for the 'Sports Priority Program'? How does this relate to the \$400,000 p.a allocation for 'Sports Facilities Grants' within the capital works projects for the 'Parks and Sports Fields' Service of the Delivery Program 2022-2026? What will the budget for the sports priority program be allocated to in 2022-23 (and beyond) with the absence of a Sportsground and Sporting Facilities Strategy 2022-2026 and Sporting and Facilities Reference Group? What is the process for allocation of these funds?</p>		
1.1	Neighbourhood Forum 7	Suburb Signage - increase (ward 3).	The Forum requests that a plan be developed to roll out, over a defined period of time, aesthetically pleasing suburb signage for all NF7 suburbs. An example of the desired suburb signage can be found at the Five Islands Road entrance to Cringila.	Wollongong Council has a Park and Suburb Signage Guide which lays out a standard for blade signs at suburb entry points. There is no budget allocated for a widespread roll out of suburb signage across the local government area. Signage is installed on an 'as needs' basis, usually in association with projects in specific suburb or village areas. Existing examples at Corrimal and Bulli.	No.
1.2	Neighbourhood Forum 7	Public Art - Lake Illawarra Cycleway.	The Forum requests that Council develop a plan for the strategic placement of artistic installations along the length of the Lake Illawarra cycleway. An example of such artistic installations is Geelong Baywalk Bollards.	Council is currently developing a new Public Art Strategy Guiding Principles and implementation plan. Through this process actions regarding the process for location and artwork type prioritisation are being reviewed and planned for the future.	No.
1.3	Neighbourhood Forum 7	Natural area management - Lake Illawarra.	The Forum requests that Council develop a works program to remove debris and sediment caught in Lake Illawarra sediment traps on a regular and ongoing basis.	<p>Thank you for your submission about developing a works program to remove debris and sediment.</p> <p>Council is in the process of reviewing its planned maintenance program for Gross pollutant/ sediment traps across the Local Government Area which includes part of Lake Illawarra catchment.</p> <p>Next year, Council will commission an audit of debris control devices to inform an updated program of maintenance, upgrade and replacement.</p>	Already Planned.
1.4	Neighbourhood Forum 7	Foreshore maintenance - (Gabions Repairs).	<p>The Forum requests that Council prioritise the repair of the Gabion Baskets along the cycleway between Merinda Wharf and Dix's Jetty.</p> <p>Crown Lands is currently developing a plan to repair Dix's Jetty. NF7's Vision for the Dix's Jetty site includes</p> <ol style="list-style-type: none"> providing historical information related to Stan Dix's occupation of the site by way of etched metal photo and story plates and a mural wall, signage being erected indicating that the Jetty is "Stan Dix Jetty", seating being installed on the small reserve at the site, bike racks being installed on the small reserve at the site and a water bubbler being installed on the small reserve at the site <p>The Forum requests that Council work with Crown Lands to achieve the desired vision. A</p>	<p>Preparation of designs for the replacement of the gabion wall along the Lake Illawarra cycleway is currently underway and expected to continue across the 2022-23 financial year. This allows the time necessary to complete design works and obtain necessary environmental approvals for the project.</p> <p>Construction is scheduled for commencement in the 2023-24 financial year. If completion of design and receipt of approvals permit, Council may be in a position to commence the project early.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			submission has also been made to Council to have the site formally recognised as Stan Dix Reserve. (13/5 this item has been separated on the request of IGhetti and will be referred to as item 1.11)		
1.5	Neighbourhood Forum 7	Natural area management - Lake Illawarra (Wollamai) Point.	<p>The Forum requests that Council:</p> <ul style="list-style-type: none"> a) develop a Master Plan for Wollamai Point, b) establish a Wollamai Point Vegetation Management Plan, c) implement a weed control program to allow for forest expansion and d) allocate funds for professional restoration works. 	<p>Thank you for your submissions regarding Wollamai Point,</p> <p>a) Wollamai Point is included in the Council's Community Land Plan of Management which can be found at: www.wollongong.nsw.gov.au/_data/assets/pdf_file/0027/159138/Community-Land-Plan-of-Management-for-Council-Owned-Land.PDF</p> <p>A large portion of the reserve is categorised as culturally significant.</p> <p>b), c) and d): there is an existing Vegetation Management Plan which has guided works for many years at Wollamai Point and is scheduled for renewal. Bush regeneration works which includes weed management have been ongoing for at least 10+ years, with \$20,000 currently allocated towards contractor restoration works and approximately \$5,400 value in Bushcare volunteer hours contributed each year.</p> <p>As there are no identified needs for capital improvements at the site, there are no plans for a formal masterplan for this site at this time.</p>	Already Planned
1.6	Neighbourhood Forum 7	Open space maintenance; community land management (enhancement).	<p>NF7 has raised concern regarding the parcel of community land which is encompassed by 23 and 29 Grandview Parade and 316 and 318 Northcliffe Drive Lake Heights. Such concerns relate to the lack of regular maintenance of the parcel of land (particularly the creek) which results in the accumulation of vegetation debris and illegal dumping of material which is unsightly and creates a fire risk to adjoining properties.</p> <p>The Forum requests that Council develop a Vegetation Management Plan and a dedicated plan and associated program of works in consultation with residents with a view to unlocking the full potential of this parcel of community land. Suggested improvements include:</p> <ul style="list-style-type: none"> a) providing improved accessibility by creating a pathway that meanders at creek level through the area, b) providing seating along such pathway, c) establishing a series of weirs that create pond habitat for birds, frogs and lizards, d) planting native ferns and palms that complement the existing significant fig tree and e) providing a concrete pathway on the eastern side the same as existing concrete pathway on the western side. 	<p>Council has a regular Natural Area Maintenance Program for the reserve, which has been operating for the past 8 years. This program has resulted in improvements in the visual amenity and function of the watercourse.</p> <p>Council also has a regular mowing program, 4 week cycle, dependant on weather. A fire risk assessment has been conducted in accordance with the NSW Rural Fire Service guidance and the reserve is low risk and is therefore not classified as fire prone land.</p> <p>A Vegetation Management Plan has been developed for the reserve, with the aim of informing Natural Area works to maximise environmental outcomes.</p> <p>This portion of land is included in Council's Community Land Plan of Management for Council Owned Land 2021, with all of the land being categorised as an area of cultural significance</p> <p>Any modifications to the reserve would need to be subject to Environmental Approvals and would need to be considered by the Council's flood and stormwater staff as they have the potential to impede the flow of water during a storm event or periods of heavy rain.</p>	Already Planned
1.7	Neighbourhood Forum 7	Traffic and transport; road safety - management of heavy vehicles and speed limits.	<p>The Forum has requested Council:</p> <ul style="list-style-type: none"> a) prevent large trucks and heavy vehicles from using Northcliffe Drive and redirect such vehicles to Five Islands Road, b) erect signs at strategic points along Northcliffe Drive prohibiting heavy vehicles from using exhaust brakes, c) to establish a uniform speed limit of 60 kph along the entire length of Northcliffe Drive, d) improve signage and line marking at two identified merging traffic locations on Northcliffe Drive and e) undertake traffic surveys related to traffic travelling from the Shellharbour LGA into the Wollongong LGA along King Street and using Northcliffe Drive to access the M1 Motorway. 	<p>a) Northcliffe Drive is a sub-arterial road connecting the major roads including M1 motorway, Princes Hwy and King St/Shellharbour Rd. As such, it is expected to cater for a degree of heavy vehicle traffic and the road has significant industrial areas at both ends. Notwithstanding this, as part of assessing permit applications for non-general access vehicles (ie specific longer or heavier vehicles), Council have generally sought to direct these vehicles via Five Islands Rd where possible.</p> <p>b) Signage has been erected regarding reducing engine braking noise at the western end of Northcliffe Drive, where heavy vehicle volumes are significantly higher than at the eastern end (ie east of the M1). However, Council has still been receiving ongoing correspondence from the resident near the new</p>	No

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>roundabout since the compression braking signs were installed, indicating that they are not overly effective in reducing truck related noise. Considering this and the fact that the eastern side of Northcliffe Drive is less exposed to heavy vehicle traffic, Council does not believe the wider implementation of these signs along the remainder of Northcliffe Drive is an effective use of the community's money.</p> <p>The Limit Compression Braking signs are advisory only and are not enforceable. Furthermore, research has shown that excessive signage desensitises drivers and leads to disrespect of more important safety related signs, especially where there is a limited ability for enforcement.</p> <p>c) Council does not have the authority to alter speed limits, this responsibility lies with Transport for NSW (TfNSW). Council has written to Transport for NSW (TfNSW) requesting a noise camera be considered for Northcliffe Drive and that the speed limit be reviewed. TfNSW has advised that they have no plans to install a noise camera and that the 70km/hour speed limit has been found suitable for this road type.</p> <p>d) In relation to the two identified merge locations on Northcliffe Dr, Council will review the existing traffic management arrangements and investigate any potential modifications to improve road user safety and legibility.</p> <p>e) To determine the proportion of traffic using Northcliffe Dr to access the M1 Motorway from Shellharbour LGA would involve extensive origin-destination surveys and given that all of these roads are arterial main roads (with the main north-south corridors being TfNSW responsibility), this information would be of limited benefit to Council as options to expand the network or divert traffic are limited.</p>	
1.8	Neighbourhood Forum 7	Public Beaches - Amenities (MM Beach).	The Forum requests that Council address the need for toilet facilities at MM beach.	<p>Thank you for your feedback requesting additional amenities at MM Beach.</p> <p>The MM Beach area lies within the State Heritage Listed precinct.</p> <p>In 2016 in the development of the Hill 60 Masterplan, the provision of public amenities was carefully considered but is not able to be achieved at MM beach given the known Aboriginal Heritage considerations in the area.</p> <p>In 2021 Council Officers commenced discussions with NSW Ports in relation to exploring opportunities at the Port Kembla Heritage Park as an alternative solution to amenities.</p>	Already Planned.
1.9	Neighbourhood Forum 7	Hill 60 planning; (reactivating tunnels).	The Forum requests that Council develop a works program for developing the tourist potential of Hill 60, including activating the Hill 60 Tunnels.	<p>Council recognises the importance of the Hill 60 Precinct and in December 2015 formally adopted the Hill 60 Landscape Masterplan.</p> <p>Following the adoption of the masterplan, Council has pursued key legislative planning approvals to implement the Masterplan. Throughout this time several aspects of the Masterplan have been implemented including three elements of the art trail.</p> <p>During 2022-23 Council will pursue further detailed designs of key areas within the Masterplan and undertake further research and explore options for activation of the Hill 60 Tunnels.</p>	No.
1.10	Neighbourhood Forum 7	Transport; Traffic studies -	The Forum requests Council investigate improvements that could be made to facilitate the movement of traffic turning left from Warrawong Plaza towards Primbee / Windang at the intersection of King Street and Northcliffe Drive.	Thank you for your submissions regarding the intersection of King Street and Northcliffe Drive.	No

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		Warrawong, Primbee area.		<p>Council has raised this matter with Transport for NSW (TfNSW), who manage King Street and all traffic signals sites in NSW. In response, Transport for NSW staff have monitored the operation of this intersection including traffic queues associated with the southbound left turn into King Street.</p> <p>The queue in the left lane of Northcliffe Drive heading west towards King Street was found to clear in one cycle of the traffic signals which is considered acceptable for a significant major road intersection. Any changes to lane arrangements on Northcliffe Drive approaching the King Street intersection would not reduce the queuing time for the left turn traffic mentioned as drivers would need to wait for gaps in King Street traffic which clear after the traffic lights change to green for Northcliffe Drive traffic.</p>	
1.11	Neighbourhood Forum 7	Parking – MM Beach, Port Kembla.	The Forum requests that Council address the undersupply of parking at MM and Port Kembla beaches.	<p>Thank you for your request for additional parking along MM Beach and Port Kembla Beach.</p> <p>A review of the parking needs of Port Kembla beaches will be undertaken as part of Council's Integrated Transport Strategy which includes Foreshore Parking. Funding has been allocated across 2022/23 and 2023/24 to review usage, undertake community consultation and develop options. 2022 and is planned which has commenced.</p> <p>In 2016 in the development of the Hill 60 Masterplan, the provision of public amenities was carefully considered but is not able to be achieved at MM beach given the known Aboriginal Heritage considerations in the area.</p> <p>In 2021 Council Officers commenced discussions with NSW Ports in relation to exploring opportunities at the Port Kembla Heritage Park as an alternative solution to amenities.</p>	Already Planned
1.12	Neighbourhood Forum 7	Stan Dix Jetty - amenities; site and name recognition	<p>Crown Lands is currently developing a plan to repair Dix's Jetty. Neighbourhood Forum 7's Vision for the Dix's Jetty site includes:</p> <ul style="list-style-type: none"> a) providing historical information related to Stan Dix's occupation of the site by way of etched metal photo and story plates and a mural wall; b) signage being erected indicating that the Jetty is "Stan Dix Jetty"; c) seating being installed on the small reserve at the site; d) bike racks being installed on the small reserve at the site and; e) a water bubbler being installed on the small reserve at the site. the Forum requests that Council work with Crown Lands to achieve the desired vision. <p>A submission has also been made to Council to have the site formally recognised as Stan Dix Reserve.</p>	<p>Thank you for your submission relating to Dix's Jetty.</p> <p>In January 2022, both Wollongong City Council and Shellharbour City Council agreed to the establishment of a Lake Illawarra Coastal Management Program (CMP) Implementation Group. The purpose of the Group is to foster communication and productive relationships between the various stakeholders, including relevant NSW Government agencies and the community, to deliver actions in the Lake Illawarra CMP.</p> <p>This Group will provide opportunities for NSW Government agencies, Wollongong City Council and community members to discuss potential opportunities to improve recreational amenity in this precinct to complement the planned investment in the replacement and upgrade of the jetty planned by NSW Crown Lands.</p> <p>Any improvements in recreational amenity would need to align with the adopted Coastal Management Program (CMP) for Lake Illawarra.</p> <p>The request for the Reserve to be formally recognised will be reviewed by Council.</p>	No.
2	Individual	Sportsfields management (drainage); all weather surfaces	I'm heavily involved in sports, more precise involved in coaching football/soccer. However I also support sports in general. Basically I support all sports that help children develop in a safe, educative and healthy environment.	Council acknowledges that Darcy Wentworth Park and the adjoining Noel Mulligan Oval play an import role in the delivery of community sport and recreation opportunities in the southern suburbs.	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		(Darcy Wentworth Park, Warrawong).	<p>My suggestion is based on the lack of sporting facilities. Currently due to the heavy rain experienced we don't have grounds to keep doing sports. This lack of facilities comes from long time ago.</p> <p>Football is the team sport with more participants in Australia and the numbers keep growing. I believe a plan is needed to help the sport keep growing, but also to support the development of other sports.</p> <p>My suggestion is developing/improving Darcy Wentworth in Warrawong into a top facility. A couple of synthetic fields, amenities would be ideal to use all year around. Football, cricket, oztag, etc... Similar to the grounds at Kareela in Sutherland. Part of the funding could be used from the Port Kembla Community Investment Fund and also Development Contributions from the current developments happening around the area. Warrawong, Berkeley, Primbee, Port Kembla are areas with so much potential for development, especially in sports, which like I mentioned, I'm passionate about.</p>	<p>It is recognised that Sutherland Shire Council's significant investment in the provision of synthetic grass fields at the sportsfields at Kareela is heavily utilised by a range of sports year round.</p> <p>Whilst in 2019 Wollongong City Council invested in the provision of a synthetic football pitch at Ian Mc Lennan Oval Kembla Grange, we will carefully consider a range of options to improve climate resilience across our city's sports fields to cater for a diversity of sporting activities.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a City Wide and Multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	
3	Individual	Active Transport – Footpaths; improve connecting paths/network (Woonona).	<p>Regarding the 'footpaths new' program: I live in Edgewood Woonona and note there are no new footpaths listed in the program for Woonona.</p> <p>There are quite a few footpaths in the area, however, there are a lot of disconnected footpaths, especially around the Marco Polo Aged Car facility. Where I live the traffic can be quite heavy at times, especially shift change times and school runs and a lot of people use wheelchairs and walkers, and it can be dangerous for them to negotiate their way to the connecting footpaths e.g. there is no connecting footpath at all linking the one outside of the Aged Care home to the ones in the nearest streets. Consideration should be given to this essential need.</p>	<p>Thank you for your submission about footpaths in the Edgewood Woonona area.</p> <p>We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p> <p>Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. The proximity of schools and educational facilities is considered as a high priority when establishing ranking for new footpaths.</p>	No
4.1	Individual	Labour and workforce management; Use of contractors.	<p>Based on a review of the budget, both my observations together with others, (including feedback from staff), I believe a cost benefit analysis needs to be undertaken as to when to use contractor's vs Council employees, on both large and small scale capital works and maintenance projects. From what I have seen and speaking with other residents from other Council areas, contractors' productivity far exceeds council staff.</p>	<p>Wollongong City Council utilises contractors for many of our capital and maintenance projects. Examples within our current Infrastructure Delivery Program Financial Year 2022 to Financial Year 2026 that are being delivered by contractors include road reconstruction, car park reconstruction, building renewals, design and construction of landfill cells, and playground renewals.</p> <p>Prior to and during the recent wet weather events, a significant portion of Council's outdoor employees were able to be rapidly reassigned to emergency preparedness and clean up works which would be very difficult to deliver with contractors.</p> <p>The Office of Local Government has developed the 'Promoting better practice review process' which will be introduced next financial year. Councils will need to establish a schedule for the review of services.</p> <p>As part of these service reviews, Councils must explore the potential for partnerships with adjoining or nearby councils, as well as other public or private service providers.</p>	Already Planned
4.2	Individual	Infrastructure planning; expenditure during end of financial year.	<p>It would appear that Council like other government departments close to the end of the financial year make sure they spend the funds such as renewing playgrounds, when they are in perfectly good condition (for example, Rae Crescent Balgownie and several others in the area). Other items include installing unnecessary traffic islands, corner of Foot Hills Road and Balmoral Street Balgownie, Sky palms in the mall etc,</p> <p>Stop all Council study tours by staff and councillors, as they are not learning from these tours, when you compare our mall and facilities with other comparable and smaller cities.</p>	<p>Thank you for your submission, please find a response to each of your comments below:</p> <ul style="list-style-type: none"> Council develops a rolling four year infrastructure program and associated budget. The focus is on the delivery of those projects committed over the four year program of works. Within each year timing of delivery can be impacted by external factors resulting delays. Where we experience delays, and where possible, projects are bought forward to maximise the delivery of the program and optimise the resources Council has available within the period; 	No

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<ul style="list-style-type: none"> Playgrounds: Each year Council commissions an independent safety and condition audit across all of Council's playgrounds. The outcome of the audit sets the priority for playground replacement; Traffic and Pedestrian facilities: Council reviews traffic incidents and receives requests for these facilities from the community, NSW Police, and Transport for NSW. Traffic and pedestrian facility requests are prioritised using traffic and incident data. Consultation is undertaken with the community on the designs prior to construction; Palms in the Mall. This artwork was completed in 2018, and therefore no longer appears in our Infrastructure Delivery Program; Mall activation. Council received grant funding under the NSW Government Streets as Shared Spaces program. This will see an increase in outdoor dining opportunities within the Mall and Lower Crown Street with parklets, pop up pavilions, street furniture, lighting and plantings installed and in use from late September 2022. 	
5	Individual	Active Transport - cycleway and footpath upgrades (Scarborough, Coledale, Lawrence Hargrave Drive).	The cycleways/footpath upgrade between Scarborough and Coledale Hospital should be included. Upgrade at Scarborough Public School, similar to Coledale Beach car park and Bald Hill car park should be a priority. There is no continuous footpath across the front of the school nor bike parking. It is the only public school on Lawrence Hargrave Drive (LHD) that does not have the safety of a footpath or any sort of verge to protect pedestrians/school kids and leads them to safety. The current footpath with guard rail is too narrow and ends abruptly. Children wander behind and in front of cars when the footpath ends.	<p>Council's Traffic + Transport Unit, consisting of engineers, planners, and a road safety officer work collaboratively to ensure the existing arrangements around schools serve the community safely and efficiently. This team works together in our Safer Routes to School Working Group to review the existing footpath network to ensure it serves its purpose and remains safe for users.</p> <p>The group works collaboratively with schools, including Parents and Citizens (P&C) representatives and key stakeholders, such as Transport for NSW (TfNSW). The group informs targeted education programs which support schools with respect to transport around schools and develops short, medium and long-term plans to improve safety around schools, promote public transport and encourage walking and cycling to schools. Council will engage with Scarborough Public School as part of this program.</p> <p>Council continues to invest in the delivery of the Grand Pacific Walk (GPW); a long-term project with a vision to allow residents and visitors to the City of Wollongong to walk or cycle from the Royal National Park in the north to Lake Illawarra in the south. Council's 4 year Infrastructure Delivery Program includes:</p> <ol style="list-style-type: none"> 1. Construction of two new sections of the GPW; the section in the suburb of Clifton and the section through the Austinmer town centre 2. Design of the section of GPW connecting the Austinmer town centre to Coledale. <p>The upgrades at Coledale Beach and Bald Hill were significant investments Council has made and have been supported by external funding. The section of GPW between Scarborough and Coledale Hospital will be introduced in a future Infrastructure Delivery Program, however, construction will be subject to the receipt of external funding.</p>	No
6	Individual	Stormwater management; renewal (Scarborough).	Stormwater drain beneath Goodrich Street Scarborough needs to be renewed to prevent flooding of houses downstream.	<p>Council will undertake a condition inspection of the pipe under Goodrich Street to confirm its condition and consider any works required to maintain the existing pipe.</p> <p>It is noted that there are several flow paths running down from the escarpment through Goodrich Street, and while our pipes systems are typically sized for moderate storms, extreme storm flows will overwhelm the piped system and cause flows to follow overland flow paths.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				While Council doesn't have a flood study for this catchment, most properties in the Goodrich Street area are expected to have some level of flood affectation, particularly in larger events.	
7	Individual	Document presentation (praise) - draft Infrastructure Delivery Program.	This is the best looking Infrastructure Delivery Program I've ever seen in my life. Excellent job everyone - you guys are awesome!	Thank you for your feedback on the Infrastructure Delivery Program.	N/A.
8	Individual	Active Transport - additional footpaths (Dapto).	More footpaths around older parts of Dapto, so kids can walk/ride bikes to school safely, learn independence, get exercise and make streets safer because less people will then drive kids to school.	<p>We are pleased to hear your support for more active transport infrastructure. Council is working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p> <p>Council recently resolved to consider as part of its 2023 budget process a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city. The proximity of schools and educational facilities is considered when establishing priorities for new footpaths.</p>	N/A.
9	Individual	Sportsfields and facilities (improvement needed); support for all weather facilities	<p>Our sporting facilities are poor, especially the soccer facilities.</p> <p>We have had two years of COVID-19 and children have had disrupted soccer season's and now with all the bad weather they just can't get on the fields to train.</p> <p>Mental health is a major concern with our children at the moment. The region needs to look at improving some sporting facilities and look at building some synthetic fields. This will allow kids to train when the grass fields are too wet to train and play on. Every child who plays a sport gets an active kids voucher but they can't complete a season of soccer. The voucher should be used to improve the Illawarra's sporting venues and even look to build a football home so our region can hold major soccer tournaments.</p> <p>We have so many grass fields that can't be used, so this needs to be actioned by Wollongong Council. Our premier soccer team Wollongong Wolves have been training at the Frat on the small synthetic pitch for 3 months due to our wet weather. We need to improve our facilities.</p>	<p>Council acknowledges the impact of unprecedented wet weather during 2022 has had on community sport. We will carefully consider a range of options to attempt to improve the availability of its sports fields to adapt to future challenges associated with weather patterns.</p> <p>Council acknowledges the impact of limited access to both elite and community sports and applaud the innovative ways sporting codes have explored with pursuing alternative training arrangements.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post -exhibition Infrastructure Delivery Program has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>The suggestion of reallocating resources associated with the NSW Governments Active Kids Voucher to improve local sport infrastructure is noted and whilst meritorious in its objective would require a policy shift from the NSW Government.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW. Council will carefully consider any recommendations contained within the pending NSW Government report in future investment in sport facilities.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p>	Yes
10	Individual	Sportsfield maintenance; mowing.	It is an absolute disgrace that parents of children playing sport have to mow the playing fields. Wollongong is a neglected place that requires a lot of work from Council.	Thank you for your feedback regarding the maintenance of playing fields. Under normal weather conditions Council currently has the resources to ensure an appropriate mowing schedule of sportsfield is undertaken to allow community sport.	Already Planned

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>Unfortunately, the current regular and heavy rain patterns since February has been unprecedented, with the fields completely saturated preventing the use of mowing equipment on the fields without causing damage.</p> <p>We request sporting club volunteers do not mow Council's grounds as this can also lead to further extended delays due to damage caused to the playing surface.</p>	
11	Individual	Sportsfields; Fred Finch feasibility study; sportsfield lighting; all weather surfaces (synthetic pitches); Lakeside Leisure centre renewal.	<p>What is the need for a feasibility study regarding Fred Finch lighting when there are so many members/sporting associations utilising the space that would benefit from lighting. Surely the costing for Rex Jackson lighting and other Council operated grounds could be used to determine feasibility.</p> <p>The \$1.1m upgrading of equipment at Lakeside Leisure Centre seems excessive. I do not believe there is enough membership to warrant this investment. Lakeside fees are the same as Beaton Park but the equipment and facilities are not the same.</p> <p>The investment would be better spent on multiple synthetic pitches. Fred Finch south, Beaton Park or north field university grounds - there is a business case that these facilities could generate income through utilisation, hiring facilities and high performance and/or grass roots development football coaching within the community.</p> <p>Greater Sydney areas have multiple facilities, grounds are self-maintained and reduced long term costs for grounds keeping. Opportunity to tap into privatisation of Port Kembla harbour funding and explore facilities also at Warrawong.</p>	<p>In relation to Fred Finch Park lighting, the feasibility work focuses upon the Baseball area and acknowledges that there may be some logistic issues around geotechnical constraints and power supply to consider given the proximity to Lake Illawarra.</p> <p>As a point of clarification regarding budget for Lakeside Leisure Centre, Council has proposed to commit \$510,000 over the next four years, to replace equipment across both Lakeside and Beaton Park Leisure Centre's. The replacement of equipment at both facilities encompasses a variety of areas including pool, gymnasiums, sports hall and courts and athletics track. Upgrades to equipment supports delivery of services at both centres.</p> <p>The comments on synthetic pitches are noted. The NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW. Council will carefully consider any recommendations contained within in the pending NSW Government report in our future investment in sport facilities.</p> <p>Council's 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p>	No
12	Individual	Helensburgh infrastructure investment; kerb and gutters, footpaths	<p>More money needs to be invested into the Helensburgh area. We have just moved here and I'm appalled at the lack of gutters, safe footpaths, etc. As a growing community that has had so much growth in property prices, surely more can be done here.</p>	<p>Council has allocated over \$11 million in infrastructure investment across the suburb of Helensburgh in the next four years. This includes investment in the renewal/repair of existing infrastructure such as roads, footpaths, playgrounds and a significant upgrade to the existing Helensburgh Swimming Pool. Next financial year, Council will be completing the final stages of the Helensburgh Village Centre Upgrade Project; a major project to enhance pedestrian movement, improve pedestrian and vehicle safety and beautify the streetscape.</p> <p>Investment in new infrastructure includes construction of a significant footpath link along The Ridge and the design of a new cycleway/footpath connection from Cemetery Road to Lilyvale Street along Parkes Street. Council's available budget for investment in new infrastructure is limited; but where this budget is available, this investment is guided by priority lists maintained by Council for several infrastructure types, including footpaths, cycle ways and stormwater infrastructure.</p> <p>In addition, Council will be continuing design works on the new Helensburgh Community Centre and Library building which is currently programmed to commence construction in 2025.</p>	Already planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
13	Russell Vale Junior Football Club	Sportsfields drainage, upgrades - (Cawley Park, Russell Vale)	<p>Russell Vale Junior Football Club would like to seek the support of Council for much needed repairs to our playing oval at Cawley Park, Russell Vale.</p> <p>In the recent floods and storms Cawley Park was inundated with water. The oval was so wet that the grass could not be cut by Council staff. This resulted in grass being left for months unattended. A few weeks ago, the club and its dedicated members volunteered their time and cut the grass with whipper snippers. However the ground has sustained extensive damage and still now months after the flooding the ground is extremely soft which is preventing any further rehabilitation of the oval.</p> <p>It will be months before the ground is in any position to be used again if at all for the current football season. The inability to hold any home games at the ground for the entire season will come at a heavy cost for the club. The club relies on its canteen revenue to fund the operational costs of the club including electricity and Council fees to hire the ground.</p> <p>In addition, our players are missing out on the opportunity to train let alone play a game with no fields open in Russell Vale. This is putting all our players at a huge disadvantage. Given Council currently has its draft Plans on exhibition for consultation, our club would like to seek Council's support to include drainage works for Cawley Park in the Infrastructure Delivery Program and forward capital budget. Currently there are no works planned for Cawley Park in Council's plans.</p> <p>Last year Council revealed the Channon Street adjacent to the oval but refused to also include drainage on the side of the road. This run off from the road now flows right down onto the oval which is a major cause of the damage and continued rain is furthering the damage. Our Proposal would involve the installation of a drainage system and turfing would help mitigate the issue of Cawley Park from flooding and will ensure the Russell Vale Soccer Club and community could use the field in the future.</p> <p>Quotes obtained have indicated that the cost of this project would be \$160,000. Over the past 12 months our dedicated committee has worked hard to complete the construction on a new storage shed to the value of \$95,000. A combination of sports grant funding from Council, NSW Community Building Partnership Grant and the Club contribution allowed the Club to complete this important project after having a shipping container on site for 8 years. This project demonstrates the Clubs commitment to improving facilities at Cawley Park for the benefit of all our players.</p> <p>The Club will continue to look for grant opportunities to complete the drainage works but this will take many years and almost impossible with a reduced financial capacity.</p> <p>We meet with a Council representative and were advised in 2018 that drainage would be completed with capital funds within 2 years. Our Club would like to seek your support in prioritising the installation of drainage across our main oval in light of this damage. This will continue to happen if it is not installed and if the Club is faced with another season with no oval our Club will not survive. After 68 years of our community club this would be devastating for the small community of Russell Vale.</p> <p>We have also met with Football South Coast who are supportive of our plans and have identified Cawley Park as a o highest priority site for the area.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Russell Vale Football Club at Cawley Park.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city, site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Russell Vale Football Club are to be commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post -exhibition Infrastructure Delivery Program has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any Grant funding your club has secured through external grants for drainage, the club is also encouraged to apply for further external grants in addition to grant funding through Council's Sports Grants process. The Grants will be promoted via Council's website and peak sports associations in late June and will open to applicants in July 2022.</p> <p>Council staff are available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways Club's have explored in pursuing alternative training arrangements during this difficult period.</p>	Yes.
14	Individual	Skate parks and skate facilities	<p>Skate parks. Could the community please be advised where the intended Wollongong future and mobile skate parks are planned? A skate park already exists near the youth centre in Wollongong and this would appear to be the most appropriate place for any skate park.</p>	<p>Per Council's draft Infrastructure Delivery Program, the Wollongong Skate Facility is scheduled for site selection and concept design in 2022-2023 with construction over the 2023-2024 and 2024-2025 financial years.</p>	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			Strongly object to Lang Park and surrounds being considered for any skate park.	<p>The Northern Suburbs Skate Facility (Thirroul) is scheduled for site selection and concept design in 2022-2023 and 2023-2024 with construction to commence in the 2024-2025 financial year.</p> <p>The site location for both projects will be carefully considered in accordance with the application of industry based site selection assessment criteria.</p> <p>The criteria cover the following aspects.</p> <ul style="list-style-type: none"> • physical site constraints; • access to transport; • natural surveillance, security and safety; • proximity to amenities; • impact on existing facilities and users; • distance from housing; • management and maintenance issues and; • context and amenity <p>Your comments regarding Lang Park and the Youth Centre are noted.</p> <p>The mobile skate facility listed in the Draft Infrastructure Delivery Program in 2022-2023 will be initially considered as a short to medium term skate option at a number of locations, including Port Kembla.</p>	
15	Individual	Sportsfields drainage (Cawley Park, Russell Vale)	<p>Council to prioritise drainage works at Cawley Park, Russell Vale. The oval has suffered significant damage as a result of recent storms and flooding.</p> <p>Council has not made investment in any stormwater mitigation strategies or infrastructure around Channon Street which is causing all the street run off onto the grounds. Without immediate action, the small Russell Vale Football Club will be without a home ground for the entire season and will be at risk of continued flooding into the future.</p> <p>The Club is the backbone of the small suburb of Russell Vale and Cawley Park is the only recreation area in the suburb. The community would like Council to consider its inclusion in its Draft Infrastructure Delivery Program.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Russell Vale Football Club at Cawley Park.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Russell Vale Football Club are to be commended for taking the initiative to be pro active in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sportsgrounds and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post -exhibition Infrastructure Delivery Program has been amended to propose funding a</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any Grant funding your club has secured through External grants for drainage, the club is also encouraged to apply for further external grants in addition to Grant funding through Council's Sports Grants process which will be promoted via Council's website and peak sports associations in late June and will open to applicants in July 2022.</p> <p>Council Officers are also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that Club's have explored in pursuing alternative training arrangements during this difficult period.</p>	
16	Individual	Pedestrian and road safety (The Avenue, Mount Saint Thomas).	<p>Pedestrian and road safety on The Avenue, Mount Saint Thomas, is not included in the Draft plan. It must be included.</p> <p>Residents have been complaining about this stretch of road for many years with Council replying with cut and paste motherhood statements identifying it as a concern which they are aware of, and nothing continues to be done.</p> <p>I'm aware of correspondence dating back 10 years. Residents have now formed an action group and will continue to register complaints and Council's lack of direct action. This issue continues to be ignored by Council and will soon amount to gross misconduct in the event of a death or serious accident as the result of the tight local road being used as a shortcut between Coniston/Wollongong and Figtree/Cordeaux Heights.</p> <p>I also note the petition titled "Make the Avenue Mount Saint Thomas Safe for Everyone" was lodged to Council by Cr Tania Brown on the meeting held 2nd of May 2022.</p>	<p>Thank you for your request for road safety improvements for The Avenue, Mount Saint Thomas.</p> <p>A site meeting was held on 22 April 2022 to discuss resident concerns. Based on the performance of the existing traffic calming measures and Council's priority to invest in improving in safety around schools, the following actions are proposed:</p> <ul style="list-style-type: none"> • Included this location on our Variable Messaging Sign (VMS) driver behaviour education program. The VMS devices have been collecting data on The Avenue from 1 April 2022 for a duration of six (6) weeks. In addition to the communication message displayed on the sign, the VMS captures speed and traffic volume data which can assist in informing future transport planning at this location; • Additional tube monitoring to be installed in July / August 2022; • Analysis of the above data to inform the development of a local area traffic management plan for The Avenue and surrounding streets; • Introduction of works required as part of the local area traffic management plan into Council's Infrastructure Delivery Program 2022-2023 ~2025-2026 which is currently on exhibition; • Should this be adopted by Council, this will be programmed to commence design in 2022-2023. 	Yes.
17	Individual	Sportsfields drainage; upgrades (Cawley Park, Russell Vale).	<p>I don't see Cawley Park, Russell Vale anywhere in terms of repair or improvements.</p> <p>The fields have sustained significant damage from all the rain this year and the state it is in I can't see any games being played there for some time. Which puts not only the Club but it's players at a disadvantage.</p> <p>The ground needs drainage so this isn't a problem in the future. If the works completed on Channon Street last year had included gutters on the east side of the street perhaps the damage sustained to the field this year wouldn't have been as significant. Please consider including Cawley Park to Operational Plan.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Russell Vale Football Club at Cawley Park.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Russell Vale Football Club are to be commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption .</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any Grant funding your club has secured through external grants for drainage, the club is also encouraged to apply for further external grants in addition to grant funding through Council's Sports Grants process which will be promoted via Council's website and peak sports associations in late June and will open to applicants in July 2022.</p> <p>Council staff are also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways Club's have explored pursuing alternative training arrangements during this difficult period.</p>	
18	Wollongong City Little Athletics	User fees and charges - Beaton Park (Kerryn McCann track).	<p>Our club hosts Friday night competition at Kerryn McCann Athletics Track. On average (excluding COVID-19 impacted seasons) our season runs over a 19-20 week period with a weekly track hire cost of \$590 (new proposed price of \$600).</p> <p>Without the ongoing fundraising efforts from our committee, Wollongong City Little Athletics would struggle to be financially viable. We are the largest athletics club in the Illawarra/South Coast region which has built a solid reputation over a >40 year period. Being the only club that competes on synthetic is a big draw card however it comes at a great expense. On average Beaton Park is 10% more expensive than what is the benchmark in Athletic facilities, Sydney Olympic Park Aquatic Centre.</p> <p>We are at a point where Little Athletics NSW (LANSW) as an association is looking for alternatives to Beaton Park due to the daily hire rate. As an example, last season we hosted both Zone and Regional carnivals at Beaton Park in which we lost, on average, \$1000 per carnival.</p> <p>This is obviously unsustainable. Discussions are currently underway on suitable local venues and unfortunately Beaton Park will not be considered. This doesn't only affect Council, it affects our club membership numbers. Athletes will leave the Zone to participate on Synthetic tracks at these progressive competitions, as we will now be competing on Grass for Zone (not ideal for national and now international level athletes based in the Illawarra).</p> <p>We understand that inflation must be passed on but when it's at the detriment of supporting your repeat customers, and losing major competitions, surely a review is necessary.</p>	<p>Beaton Park fees are benchmarked regularly against other suppliers both locally and more broadly regionally to ensure our pricing remains competitive and does not overly burden participants whilst at the same time, enables revenue generation to reinvest in upgrades within the facility.</p> <p>Over the past twelve months, over \$85,000 has been invested in track upgrades with high jump and steeple chase mats; hammer and discus cage nets as well as steeple chase supports all replaced. The athletics track itself has also been cleaned as well as remarked. Council is also currently planning for the full renewal of the track.</p> <p>Council's current pricing structure allows users to either select to pay as you go (per entry) or pay for exclusive use for a set price which allows unlimited entry. Either option can be selected based on your club or the LANSW preferred charging method to its participants as well as on numbers anticipated to attend the event.</p> <p>The best option for your club can be discussed directly with Centre Management to gain an understanding of the cheapest and most viable method. For regional events, LANSW can apply for assistance under Council's financial assistance grants program which is available each year to assist with event expenditure.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
19	Individual	Sportsfields drainage; upgrades (Cawley Park, Russell Vale).	<p>Cawley Park, Russell Vale - I am a parent of two young children who's sense of community, traditionally felt through their football (soccer) team has been left crashed for another year.</p> <p>This year not due to COVID-19, but the lack of drainage and water management at and around Cawley Park, Russell Vale. Due to the recent rain fall and lack of drainage on the field, around the field and on surrounding streets including Channon Street and Terania Street, Cawley Park has been left a soggy, unplayable mess.</p> <p>Our children no longer have a field to train or play on and more importantly a place to connect with their peers, to maintain their physical health and to relieve their mental health tensions. With this in mind, I feel the Council must prioritise Cawley Park and include it in the Draft Infrastructure Delivery Program 2022-2026.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Russell Vale Football Club at Cawley Park.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Russell Vale Football Club are to commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any Grant funding your club has secured through external grants for drainage, the club is also encouraged to apply for further external grants in addition to Grant funding through Council's Sports Grants process which will be promoted via Council's website and peak sports associations in late June and will be open to applicants in July 2022.</p> <p>Council staff are also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that Club's have explored pursuing alternative training arrangements during this difficult period.</p>	Yes.
20	Individual	Sportsfields - all weather surfaces; support for additional synthetic playing surfaces.	<p>Re. multi-purpose synthetic playing fields; I know it is touched on briefly in the draft Plans.</p> <p>I recently attended a synthetic pitch located in Forresterville, Sydney. The facility is a great example of a multi-purpose synthetic pitch. The facility in question contained two full size football (soccer) pitches, AFL posts at either end for training, synthetic cricket wicket in between football fields and also contained markings to enable both Rugby League/Rugby Union training.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on community sport. We will carefully consider a range of options to attempt to improve the availability of its sportsfields to adapt to future challenges associated with weather patterns.</p> <p>We acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that sports have explored in pursuing alternative training arrangements.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>I have seen similar facilities used for Oztag. The facility is the perfect example of multi-purpose pitch that would benefit the Wollongong community to no end. Given the extreme weather events we have experienced this year, a facility such as the one attached (and there are a number similar located throughout Sydney e.g. Blackman Park, Lane Cove) would have been well utilised.</p> <p>Whilst there is an investment in building such a facility, there is also a huge opportunity to get a return on this investment, especially during the winter period when a number of grounds are closed for wet weather. Such a facility would also be great for hosting sporting events as they are all weather and can take increased traffic e.g. Kanga Cup Football Tournament hosted in Canberra, resulting in an increase in tourism to the area. There would be a number of Council sites that potentially would be suitable e.g. Dalton Park. Another opportunity would be to investigate existing facilities that are underutilised and upgrade to multi-purpose synthetic courts.</p> <p>An example of such would be the tennis courts located at Towradgi (next to Fernhill Football field). I am confident these facilities are used sparingly. However, should a facility like this be converted to a facility like Aces at Figtree, it would be regularly used and an opportunity for Council to generate an income by leasing it out for training/competitions. In the current environment, it would be used 7 days a week for training etc by multiple teams and multiple sports. Given there are ~17,000 registered football players in the region and countless others across the other sports, the area is crying out for a facility like that at Forresterville and an area such as Wollongong with such a rich sporting history cannot wait any longer.</p>	<p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the pending NSW Government report in our future investment in sport facilities.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p>	
21	Individual	Sportsfield drainage (Cawley Park, Russell Vale).	<p>Would like to see Council prioritise drainage works at Cawley Park, Russell Vale.</p> <p>The oval has suffered significant damage as a result of recent storms and flooding. Council has not invested into any stormwater mitigation strategies or infrastructure around Channon Street which is causing all the street run off onto the grounds. Without immediate action the small Club of Russell Vale Football Club will be without a home ground for the entire season and will be at risk of continued flooding into the future.</p> <p>The Club is the backbone of the small suburb of Russell Vale and Cawley Park is the only recreation area in the suburb. The community would like Council to consider its inclusion in its Draft Infrastructure Delivery Program 2022-2026. Further to this, both juniors, women and seniors do our best to assist council where we can and minimise works in the area. However, the time has come that Russell Vale needs a long term plan for this sports and rec area which is Cawley Park. Usage of the southern area of Cawley should also be encouraged and possible works on the creek to allow greater usage of that southern area.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Russell Vale Football Club at Cawley Park.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Russell Vale Football Club are to commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any Grant funding your club has secured through external grants for drainage, the club is also encouraged to apply for further external grants in addition to Grant funding through Council's Sports Grants process which will be promoted via Council's website and peak sports associations in late June and will open to applicants in July 2022.</p> <p>Council staff are also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that Club's have explored pursuing alternative training arrangements during this difficult period.</p>	
22	Individual	Playgrounds (new); support for Waldron Park, Mount Saint Thomas; community consultation.	It's great to see some investment in Mount Saint Thomas through the installation of a play space at Waldron Park. Can you advise what the consultation process will be for the design of this space?	<p>Council incorporates a hierarchical approach to playground provision in the management and renewal of over 141 playgrounds across the city.</p> <p>The hierarchy carefully considers a diversity of quality play spaces that are equitably distributed and meet local needs and demand.</p> <p>Our provision of local, neighbourhood, district and regional playgrounds considers best practice principles such as the NSW Government's 'Everyone Can Play' principles with a strong focus on inclusive play and a range of factors including:</p> <ul style="list-style-type: none"> - number of children living in each area; - forecast population figures; - measures of advantage and disadvantage; - transport options; - access to existing infrastructure and services; <p>local geography and topography;</p> <p>The Mount Saint Thomas playground is considered from a playground planning perspective as a local level playground.</p> <p>For local level playgrounds, the final design, layout and features of the play space is predominantly influenced by an assessment of preliminary playground designs by Council's children services staff and other Council planning and project officers with limited opportunity to explore detailed engagement with children in the planning phase.</p> <p>The local level playground assessment seeks how well the preliminary design meets the demographic profile of the area and the pursuit of the 'Everyone Can Play' principles that support inclusiveness and how the play ground can be delivered within the local level playground budget allocation.</p> <p>Council officers are always receptive to feedback any local considerations or issues that may need to be considered in planning the play space and the author of the submission is encouraged to contact Council's Recreation Services team on 42277111 or email council@wollongong.nsw.gov.au to highlight any local considerations.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
23	Individual	Stormwater and floodplain mitigation (Hewitts Creek, Thirroul).	<p>I am a resident of Lachlan Street, Thirroul and was recently heavily impacted by flash flooding of Hewitts Creek on 7 April 2022. This event was traumatic at the time and recovery is still ongoing.</p> <p>We moved into our property in 2014 and this has been the third flood we have been strongly impacted by. During these flash flood events we have up to 1 metre of water through our land and extensive damage to property and belongings. Clean up from the latest April flood was so considerable my husband had to hire an excavator and tipper truck to remove tonnes of creek silt from ours and neighbouring properties.</p> <p>I note that funding has been allocated for high priority options for Hewitts Creek in the draft Delivery Program 2022-2026, however there is no construction of any mitigation structures until 2025-26 at the earliest, and no indication if anything is planned for the section of Hewitts Creek where the creek breaks the banks and causes flash flooding.</p> <p>Considering we have now averaged a flash flood every 2.2 years since our first flash flooding event on Lachlan St on 24 August 2015, the fact that there is no commitment to any design of structures in 2022-23 despite the risks to life and property that we have experienced is deeply troubling.</p> <p>I am asking that Council bring forward an assessment of options to keep the water in the creek and stabilise the banks from 23 George Street downstream to Lachlan Street into the 2022-23 year. This would give us some peace of mind that Council will consider mitigation measures for the area with a greater sense of urgency.</p>	<p>Thank you for raising your concerns regarding flooding in Lachlan Street and the impact it is having on you.</p> <p>Council is aware of the flooding in this area and it is certainly one of the hotspots being investigated as part of the Floodplain Risk Management Study and Plan review.</p> <p>Our current flood study indicates significant flood affectation to your property in the 20% annual exceedance Probability event (20% chance each year for an event to happen) and it is likely that your property will be affected in more frequent events also. This also aligns with your experience.</p> <p>Council previously carried out culvert upgrade works to help manage flooding in the area, however we understand there is a significant flow path bypassing the creek and affecting a number of properties. When this was previously investigated we could not identify an option of creek works that would be suitable for implementation, but are aware of the impact this is having and are reviewing other options.</p> <p>Council is also aware of stability concerns in this section of creek that would need to be considered when carrying out any works, noting that this section of creek is currently privately owned and this information will be included in any designs.</p> <p>The assessment of options for the catchment will be reviewed the completion of the Hewitts Creek Flood Risk Management Study and Plan.</p>	No.
24	Individual	Road and pedestrian safety (The Avenue, Mount Saint Thomas).	<p>I am writing to formally request that traffic engineering and safety improvements for The Avenue, Mount Saint Thomas are added to the Draft Infrastructure Delivery Program 2022-2026.</p> <p>I've been working with a few people around the Mount Saint Thomas area to improve safety on The Avenue - in particular the stretch of road between Taronga Avenue and Ocean Street.</p> <p>This road has been an ongoing danger to pedestrians and drivers for many years, being used as a commuting artery between Figtree and Coniston/Wollongong when it is not designed to do so.</p> <p>I'll note that some of the dangers we discussed and experienced were:</p> <ul style="list-style-type: none"> • High traffic volume; • High traffic speeds; • Poor pedestrian safety <p>In this order, these dangers represent the top problems experienced by residents of The Avenue that we would like Wollongong Council to solve. As our community continues to grow with new families and nearby developments, I'm sure the issue will continue to exacerbate. Council has advised they will be monitoring traffic data on the street to get an accurate framing of the problem.</p> <p>You may have received some passionate communications from locals already - this issue represents a real danger to the lives and wellbeing of our local community, where we see our residential street being treated akin to a highway.</p> <p>We're disappointed not to see our issue in the Draft Infrastructure Delivery Program 2022-</p>	<p>Thank you for your request for road safety improvements for The Avenue, Mount Saint Thomas.</p> <p>A site meeting was held on 22 April 2022 to discuss resident concerns. Based on the poor performance of the existing traffic calming measures and Council's priority to invest in improving in safety around schools, Council has:</p> <ul style="list-style-type: none"> • Included this location on our Variable Messaging Sign (VMS) driver behaviour education program. The VMS devices have been collecting data on The Avenue from 1 April 2022 for a duration of six (6) weeks. In addition to the communication message displayed on the sign, the VMS captures speed and traffic volume data which can assist in informing future transport planning at this location; • Additional tube monitoring to be installed during July-August 2022; • Analysis of the above data to inform the development of a local area traffic management plan for The Avenue and surrounding streets; • The data collected will be analysed and inform the development of a local area traffic management plan for The Avenue and surrounding streets; • Introduction of works required as part of the local area traffic management plan into Council's Infrastructure Delivery Program 2022-2023 ~2025-2026 which is currently on exhibition; • Should this be adopted by Council, this will be programmed to commence design in 2022-2023. 	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			2026 and would like to request for it to be added. With several recent collisions to cars and people, we are strongly urging Council to address this issue before something worse happens.		
25	Individual	Sportsfields and sporting facilities; support for improvements; drainage.	<p>Improved sporting facilities, drainage for grounds and parking.</p> <p>Council needs to work with local sporting clubs to encourage and assist with grant applications as we want to help. Thousands of adults and children use these grounds all year, but nothing gets done. This recent weather events should highlight the need for improvements.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Community Sport.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport and provision of gender equitable facilities, sports field lighting and drainage are key priorities across the city.</p> <p>Council's Draft Sportsgrounds and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	Yes.
26	Individual	Foreshore investment; investment in amenities; tourism.	<p>Suggested Councillors hop on a bus and go visit Shellharbour to see how things are done. The Blue Mile is not the only area in Wollongong that they can spend money. You have Windang for instance which could be a massive tourist area if Council would improve the foreshore and amenities.</p>	<p>Thank you for your feedback and ideas about improving the facilities around the foreshore at Windang.</p> <p>Council's priority is to maintain and renew the current infrastructure for the community. Before we plan and build additional infrastructure, we need to ensure we have sufficient ongoing funding to be able to maintain and renew.</p> <p>Over the past 18 months, plantings have been completed at the southern entrance near the bridge and within Tom Thumb Park.</p> <p>There are several projects within the current and draft Infrastructure Delivery Program that are completed or planned for Windang to improve the facilities for residents and tourists including:</p> <ul style="list-style-type: none"> • Wattle Street playground renewal; • Windang CBD footpath renewal; • Windang Tourist Park - new energy efficient tourist park cabins (in 2022-2023 and 2024-2025); • Windang Tourist Park - new shelter and BBQ; • Windang Tennis Court pathway (commenced); • Lake Illawarra Entrance works (scoping) 	No.
27	Individual	Sportsfields - drainage; all weather surfaces (synthetic fields).	<p>Soccer fields are not useable during wet weather and are often not even mowed in preparation for the season. Funds need to be allocated to allow play for entire season. More Synthetic pitches need to be built. The state of the grounds is hideous. Spend money to make grounds useable. After COVID-19 and wet weather cancellations, our children's mental and physical health is at an all-time low (I can personally vouch for this). Spend the funds to make it right.</p>	<p>Council notes the comments on synthetic football pitches are one option to consider in addressing the impacts of inclement weather.</p> <p>Council's 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				It is acknowledged that future proofing sportsfields with drainage and irrigation is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.	
28	Individual	Sportsfields and sporting facilities upgrades.	I feel that if our politicians think they deserve a pay rise in these hard times while all us normal folk struggle to make ends meet, surely we can have some field upgrades so we can play some sport. I think we should use the funding for the politicians pay rise to pay for field upgrades, not just the millions being spent for the big stadiums.	Comments on financial challenges those involved in sport face are acknowledged. The views on the allocation of resources to provide improved sports grounds and facilities is noted.	N/A.
29	Individual	Road and pedestrian safety (The Avenue, Mount Saint Thomas).	I would like to see the replacement of the passive speed devices along The Avenue and Ocean Street, Mount Saint Thomas contrary to what I was told by a council officer, that they would not be replaced. I disagree that The Avenue should be closed at one end (Illawarra Mercury 14/5/22). Speed humps like the ones installed at Auburn/Swan Streets also need to be installed along both streets and Gladstone Avenue as people use The Avenue/Ocean Street as a quicker alternative to get into the city not just to Coniston (Illawarra Mercury 14/5/22). This was not mentioned in Attachment 2, Traffic Facilities pages 42-43. The replacement of the passive speed devices should happen automatically as part of routine maintenance.	Thank you for your request for road safety improvements for The Avenue, Mount Saint Thomas. A site meeting was held on 22 April 2022 to discuss resident concerns. Based on the poor performance of the existing traffic calming measures and Council's priority to invest in improving in safety around schools, Council has: <ul style="list-style-type: none">Included this location on our Variable Messaging Sign (VMS) driver behaviour education program. The VMS devices have been collecting data on The Avenue from 1 April 2022 for a duration of six (6) weeks. In addition to the communication message displayed on the sign, the VMS captures speed and traffic volume data which can assist in informing future transport planning at this location;Additional tube monitoring to be installed during July-August 2022;Analysis of the above data to inform the development of a local area traffic management plan for The Avenue and surrounding streets;The data collected will be analysed and inform the development of a local area traffic management plan for The Avenue and surrounding streets;Introduction of works required as part of the local area traffic management plan into Council's Infrastructure Delivery Program 2022-2023 –2025-2026 which is currently on exhibition;Should this be adopted by Council, this will be programmed to commence design in 2022-2023.	Yes
30	Individual	Active Transport; support for cycling budget; support for Cycling Strategy implementation.	I support the budget allocation to cycling in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. I support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents.	Thank you for your submission to support the budget allocation to deliver on the Wollongong Cycling Strategy 2030. Our vision is to make Wollongong a cycling city, and to be the place to ride. Through this and future allocations Council will provide a convenient and connected cycling network that is safe, accessible and attractive.	N/A.
31	Individual	Active Transport; support for increased cycling budget.	I support increased funding for bicycle infrastructure. I am 68 and have not driven (except 2 small trips total less than 990km) since 2006. A bicycle is all I need for my shopping and local transport. Car free streets please.	Thank you for sharing your ability to experience of riding your bike to complete your shopping and for transport. Council is committed to implementing the Actions within the Wollongong Cycling Strategy 2030. The draft Infrastructure Delivery Program 2022-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.	N/A.
32	Individual	Active Transport (footpaths and cycleways budget); West Dapto Growth.	The amount of money set aside in the Draft Budget for Footpaths and Cycleways drops dramatically in the 2024-2025 and 2025-2026 financial years. This is disappointing as I believe the West Dapto growth areas will necessitate extra infrastructure spending on maintenance. I support the Draft Infrastructure Delivery Program 2022-2026 in relation to shared path and cycleway construction and renewal.	Thank you for your submission regarding footpaths and cycleways. The previous Council allocated an additional \$7 million to invest in new footpaths across the City of Wollongong. The majority of this budget has now been spent however, the remainder of this funding will be spent in years one and two of Council's Infrastructure Delivery Program 2022-2026.	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>This budget excludes investment in new footpaths in West Dapto. New footpaths in West Dapto will be either:</p> <ul style="list-style-type: none"> Constructed by developers and handed over to Council for ongoing ownership and management. A forecast as to the value of assets to be constructed and handed-over for Council's management is provided against the project 'West Dapto Contributed Assets' (this includes all roads, footpaths, stormwater pipes/pits etc.); Constructed by Council as part of major road infrastructure projects. As an example, the 'West Dapto Road; Shone Avenue to Rainbird Drive' project includes the construction of a new footpath/cycleway connecting the Wongawilli community to the Darkes town centre. 	
33	Individual	Active Transport – cycling budget; Wollongong to Lake Illawarra link	<p>You guys are forming a budget and will include money for cycling. You guys are laying claim to being a cycling destination.</p> <p>I love the trail from Thirroul to Kiama, but the section from Wollongong to Lake Illawarra is very tired and in need of repair. There are quite a number of other trails in similar disrepair.</p>	<p>We are pleased to hear your support for more active transport infrastructure. Council is working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy. Some of the issues you raise are maintenance matters and we endeavour to maintain assets appropriately.</p> <p>However, there are sections that may require significant upgrades to concrete and to a wider surface area with improved intersection treatments. These sections will be identified and put forward for inclusion in the Infrastructure Delivery Program as it is updated each year. Over time, the entire length will be redone with the coastal cycleway forming the longest and most important spine of the network.</p> <p>Designs funds are allocated in 2023-2024 to the shared path around Lake Illawarra. A completed design will allow Council to apply for State or Federal Government funding in the future.</p>	Already Planned.
34	Individual	Infrastructure Investment in Ward 3, Windang; amenity in Windang.	<p>I could only find 1 line item in which Windang is getting money spent on it.</p> <p>There are so many areas in Windang that are public safety issues. From the deteriorating entrance foreshore (including the old boat ramp which has been star-picketed for numerous years), to the requirement for Windang Road around the shops revitalised to reduce the accidents that happen due speeding in a residential area.</p> <p>Why have we not seen a master plan, now that the new Albion Park Rail bypass is in, to reduce the carriage way around Windang shops to two lanes, helping to reduce people speeding up the left hand lane off and on Windang bridge. This lane should be turned into 24/7 parking for the shopping area with trees and gardens, rather than colourful planter boxes, creating parking spaces and greenery to increase the desirability of the shopping strip in Windang. Please spend some money on Windang and its rate paying residents. Come and look at the needs of the area.</p>	<p>Thank you for your feedback and ideas about improving facilities around throughout the Windang area.</p> <p>Council's priority is to maintain and renew the current infrastructure for the community. Before we plan and build additional infrastructure, we need to ensure we have sufficient ongoing funding to be able to maintain and renew.</p> <p>Over the past 18 months, plantings have been completed at the southern entrance near the bridge and within Tom Thumb Park.</p> <p>There are several projects within the current and draft Infrastructure Delivery Program 2022-2026 that are completed or planned for Windang to improve the facilities for residents and tourists including:</p> <ul style="list-style-type: none"> Wattle Street playground renewal; Windang CBD footpath renewals; Windang Tourist Park - new energy efficient tourist park cabins (in 2022-2023 and 2024-2025); Windang Tourist Park - new shelter and BBQ; Windang Tennis Court pathway (commenced); Lake Illawarra Entrance works (scoping). <p>Windang Road is part of the NSW Government managed State Road Network. As a result, Council cannot alter the function of traffic lanes for other purposes such as full time carparking which would significantly reduce the traffic capacity of this route. Notwithstanding the limits of ownership and responsibility of the city's</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				State Road Network links, Council will continue to advocate for improving places along these state road networks including Windang.	
35	Individual	Stormwater and creek management : culvert at University Avenue, North Wollongong/Gwynneville	<p>Trash racks/barriers should be installed on the culverts for the creek that flows under University Avenue, North Wollongong-Gwynneville (near College place to the south end of the TAFE oval)...</p> <p>This creek is often blocked by residential bins, trees and other objects during rains leading to localised severe flooding – and residents risking their personal safety to unblock them during recent storms.</p>	<p>Council has installed a debris control structure (bollards) across the creek at this location, with the intention of reducing the likelihood of blockage of these culverts.</p> <p>Council accepts this hasn't been effective as anticipated during flood events and have observed the blockages you've mentioned. We recommend you contact Council if you notice any blockages and please do not enter floodwaters.</p> <p>Council is looking at potential upgrade or modification options and currently updating the Floodplain Risk Management Study and Plan for this catchment to understand if there are any other flood management options that can be taken.</p>	Already Planned.
36	Individual	Active Transport - support for cycling budget; support for Cycling Strategy implementation	I support the budget allocation to cycling in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. I support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents	<p>Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community. Council is committed to implementing the Actions within the Wollongong Cycling Strategy 2030.</p> <p>The draft Infrastructure Delivery Program 2022-2023 - 2025-2026 includes construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.</p>	Already Planned.
37	Renew Illawarra	Climate action; solar panels budget.	Ensure funds have been allocated for a program to facilitate the installation of solar panels to support the Climate Change and Sustainability Program.	<p>Council is currently developing the next Climate Change Mitigation Plan. This plan will examine the most effective opportunities for progress towards our net zero emissions reduction targets. Community and key stakeholder engagement will form a critical component of this plan's development. Engagement activities will be undertaken in coming months which allow for interested stakeholders to provide ideas and suggestions for consideration in drafting a costed and prioritised plan of action for Council and the community.</p> <p>The suggestions raised in your submission will be highly relevant and valuable to this process. We welcome the group's input into the development of the next Climate Change Mitigation Plan.</p> <p>Council's draft Infrastructure Delivery Program 2022-2026 also includes the following relevant projects:</p> <ul style="list-style-type: none"> Integral Building Roof Replacement and Solar Installation (2022-2023); Botanic Garden Nursery Solar (2022-2023). <p>During September 2021, Council also completed the installation of a 549 panel solar system (219.6 kilowatt peak power), on the multi-story Stewart Street car park. These panels are now offsetting the power used for Council's 6-Star Green Performance Rated Administration Building.</p>	Already Planned.
38	Individual	Public toilets; lack of facilities in Unanderra.	I have made a request for new public toilets in Unanderra Town Centre. Council has adopted a Public Toilet Strategy which has no planned toilet facilities in Unanderra. There are currently no facilities in Unanderra despite the growth in small business, grocery stores and cafes. This needs to be urgently addressed.	<p>Thank you for your request for additional public toilets around the Unanderra Town Centre. Council has no plans to construct additional public toilets in the area as there are currently several public toilets located at:</p> <ul style="list-style-type: none"> Unanderra Park (maintained by Council); Lindsay Maynes Park (maintained by Council); Unanderra Hockey Oval (maintained by Council); Unanderra Community Centre (maintained by Council); Unanderra Train Station (maintained by Sydney Trains); 	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<ul style="list-style-type: none"> Ampol Foodary (maintained by Ampol) <p>A map of Public toilets in the area can also be found at: https://toiletmap.gov.au/find/New%20South%20Wales/Wollongong#</p>	
39	Individual	Sportsfield drainage - (Cawley Park, Russell Vale)	The draft plans do not have any projects for drainage for Cawley Park, Russell Vale. The ground has not been usable for players all this season and has been an issue in previous seasons. Without funds allocated there is no future for the players of Russell Vale Junior Football Club at Cawley Park. Council has an obligation to provide safe and reliable playing fields.	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on participants and volunteers associated with Russell Vale Football Club at Cawley Park.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities access over 75% of our Council controlled sites.</p> <p>In a number of cases across the city site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Russell Vale Football Club are to commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any Grant funding your club has secured through external grants for drainage, the club is also encouraged to apply for further external grants in addition to Grant funding through Council's Sports Grants process which will be promoted via Council's website and peak sports associations in late June and will open to applicants in July 2022.</p> <p>Council staff are also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that Clubs have explored alternative training arrangements during this difficult period.</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
40	Illawarra Bicycle User Group	Active Transport - Cycling Strategy implementation	<p>The Illawarra Bicycle User Group supports the budget allocation to cycling in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. We also support an increase in budget allocation to fully fund the implementation of the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community for all residents.</p> <p>We understand the pandemic and recent weather events have put a strain on the Council's budget. Increasing the resilience of the community to withstand such events and decrease their severity is the reason Council should prioritise the implementation of the Wollongong Cycling Strategy. Your commitment to implementing the Wollongong Cycling Strategy is crucial for the well-being of all residents.</p> <p>In line with Council strategies including the Climate Mitigation Plan and the Cycling Strategy, please ensure the operational resourcing and capital expenditure required to successfully implement the Cycling Strategy is provided.</p> <p>The new Minister for Active Transport has doubled the funding available to Councils for project development and implementation and Transport for New South Wales has reorganised to provide better support to Councils. This is an important opportunity Council should rightly seize as Australia's only Bike City.</p> <p>The Operational Plan is particularly important as adequate staffing levels and expertise is paramount to the successful implementation of the Strategy. A dedicated multidisciplinary team led by a manager whose performance is measured on the implementation of the Cycling Strategy is a proven model to successfully improve infrastructure and increase participation.</p> <p>Capital projects that improve cycling infrastructure safety and function require specific expertise and commitment to best practice. The capital projects that create or renew sport and recreation facilities (i.e. mountain bike parks, criterium courses, pump tracks, etc) should be clearly distinguished from the projects that improve safety and connectivity within and to existing street networks for transport (including transport to access sport and recreation facilities).</p> <p>A strong commitment at the Executive Management level to negotiate with Transport for New South Wales for the necessary reallocation of road space and intersection operation reprioritisation is also critical. New enthusiasm at the state level should assist local efforts to successfully implement the Wollongong Cycling Strategy.</p> <p>Priorities include the following relating to the Council's draft Delivery Program 2022-2026 and Operational Plan 2022-2023:</p> <ul style="list-style-type: none"> ensure the trial-separated cycleways (Pop-Up Bike Lanes) are made permanent, incorporating feedback from users and potential users for improvement of the trial projects, including improved intersection crossings for people riding; accelerate the prioritisation and funding to design and construct critical missing network links. Where possible the links should be built as separated cycleways; prioritise speed reduction and traffic reduction on local streets within 2km catchments of public schools to create low traffic neighbourhoods (LTNs); allocate an adequate operating budget for work undertaken by people with specific expertise related to increasing participation in cycling for transport, this includes data collection, behaviour change programs, social marketing campaigns, courses and events (such as Sunday Streets). 	<p>Council is pleased to hear your support for more active transport infrastructure. We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p> <p>In keeping with this, contemporary trends in safe bicycle facilities (lane, paths, tracks, and improved intersections) call for higher degrees of separation from cars and pedestrians. This is an exciting and challenging task as we work through not only the designs and installation of higher separated bicycle facilities and bring the community along.</p> <p>We need to have many small wins, making bicycle travel more apparent as a good and safe choice, while we continue expanding the network. We need to harness the good will of people like yourself and many more who may not be aware that the public realm could be better or that they could visit the beach or park as a family without the car, to deliver the best outcomes for all.</p> <p>Council agrees we can do more and we have done two significant things to this end:</p> <ol style="list-style-type: none"> Council is proposing approximately \$40 million over the next four years towards active transport infrastructure and; Council have applied to Transport for New South Wales for grant funds for over \$15 million to help pay for the construction of these projects. We aspire to place more time in the maintenance of the assets we do have for cycling to ensure active travel by bicycle remains a key part of the transport mix in Wollongong. <p>Council notes the Illawarra Bicycle User Group's Cycling Strategy implementation Priorities and will continue to work with the group to consider these priorities in our programs and strategies.</p> <p>Council agrees that an East West connection to Corrimal CBD would be desirable. When we prepared our Cycling Strategy, the first step would be to investigate a link from the train station to the foreshore via Duff Parade, Gregory Avenue and Lake Parade. However, we can further consider your suggestion to link via Murray Road.</p> <p>Council continues to evaluate pop-up cycleways to assist recommendations regarding the long term use of these cycling routes and associated infrastructure. We are continuing to make improvements to these routes and are working with Transport for NSW to amend signals to facilitate cycling trips at intersections.</p> <p>Council notes your comments for a link between Port Kembla North Train Station and Shellharbour Road. We note this link is identified as a longer term project as the Train Station is already linked to the existing cycleway network.</p> <p>We are working with Transport for NSW and other providers such as Place Intelligence to gather data and evidence to prioritise cycling links to train stations, other key attractors and schools in our LGA. Discussions will continue over the next year with the Walking Cycling and Mobility Reference Group as well as the Cycling Technical Advisory Group about how to prioritise future cycling projects which will inform future of our Infrastructure Delivery Programs.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>We also identified a critical missing north-south and east-west network connections that we request Council commit to in the upcoming budget in addition to the projects included in the current Infrastructure Delivery Program:</p> <ul style="list-style-type: none"> Murray Road between Cawley Street and Duff Parade, Railway Street between Duff Parade and Underwood Street. This route is not in the draft Infrastructure Delivery Program 2022-2026. This route is an important east-west link in Corrimal, a designated growth hub in NSW and Council planning strategies. The route connects beaches, shared paths from the south, Corrimal High School, Corrimal train station, Corrimal East Public School, Corrimal Coke Works major development site, and the Corrimal town centre. Separated cycleways are necessary to meet strategic planning outcomes; Smith Street, Harbour Street; railway to Cliff Road. This is a long-sought critical link that was implemented as a trial in 2020-2021. It is important that Council make this cycleway permanent with better intersection design to prioritise people who walk and cycle along this route; Link between Port Kembla North Railway Station and Shellharbour Road at Five Islands Road. This route is not in the draft Infrastructure Delivery Program 2022-2026. iBUG has advocated for this route for over 10 years as an alternative to King Street. This route connects to the quiet section of Shellharbour Road between Five Islands Road and Northcliffe Drive and provides a good connection to the Coastline Cycleway at Port Kembla North Railway Station. 		
41	Individual	Sportsfields drainage; all weather surfaces; Cawley Park, Russell Vale	<p>As the recent weather has demonstrated, infrastructure at a number of sports grounds has proven inadequate to deal with changing weather patterns. With the vast majority of fields (as at 17 May 2022) still out of action due the significant rain events, this has significant impacts on winter sports codes. The only ground that is currently in any state, is Thomas Gibson Oval at Thirroul and this is purely due to the investment in drainage infrastructure that was recently installed.</p> <p>Council should be planning for a significant rethink about how sports infrastructure is protected in future - and while the recent rainy weather is one impact - dry spells are also expected. Accordingly, a comprehensive drainage and irrigation plan should be developed across all sportsgrounds. This will ensure grounds are able to drain during wet weather and store this water for later use during the dry periods. It is recognised that the Draft Infrastructure Delivery program was likely drafted in advance of the recent weather, but the forward planning does not appear to cater for drainage and irrigation for sporting fields at scale (there are two projects listed, one irrigation and one drainage).</p> <p>Meanwhile, summer sports such as cricket appear to be receiving an inordinate amount of support. I note the reference to a Climate Change Mitigation and Adaption plan as part of the supporting documents, but it is unclear how the proposed projects actually deliver on climate change mitigation. In my view the draft delivery program should be reconsidered in light of recent events and re-cast the program in response. On an individual front, when looking at the damage caused by the recent weather, it is clear a number of grounds are more badly affected than others. Council should work to identify these grounds and prioritise action to resolve.</p> <p>A clear example is Cawley Park, which has been significantly damaged to the extent it is unlikely to be used for the remainder of the season - a fact that impacts on the many children in the area who are members of the football clubs who use the ground as a base. Not only has the lack of drainage on the field ensured that it remains waterlogged and damaged to an extent that it is dangerous, but the lack of action in providing adequate street drainage to protect the ground from run off from surrounding hard surface areas (i.e. Channon and</p>	<p>Council acknowledges the impact of the unprecedented wet weather of 2022 has had on participants and volunteers associated with Community sports.</p> <p>It is noted the residual wet conditions have restricted Council's maintenance opportunities to access over 75% of Council controlled sites.</p> <p>In a number of cases across the city, site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult. The comments relating to storm water run off in the precinct are noted.</p> <p>The Russell Vale Football Club are to be commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			Nimbin Streets) has led to outsized impacts. There are a number of avenues that council could use through this strategy to reduce the impact of wet weather through the plan, including using the Stormwater Services in addition to the Parks and Sportsfields program. I encourage council to undertake further work on this area.	To supplement any grant funding your Club has secured through external grants for drainage, the Club is also encouraged to apply for further external grants in addition to grant funding through Council's Sports Facilities Grants process which will be promoted via Council's website and peak sports associations in late June, opening for applications in July 2022. Council is also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions. We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that Clubs have explored alternative training arrangements during this difficult period.	
42	Individual	Active Transport - Support for Cycling Strategy implementation and cycling budget	As a previous resident of Wollongong and someone who currently works in the public health sector, I support the budget allocation to cycling in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. I support an increase in budget allocation to fully fund the implementation of the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient, healthy and liveable community for all residents.	Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community. Council is committed to implementing the actions within the Strategy. Council has delivered and/or commenced a number of projects and actions including: <ul style="list-style-type: none">• Cringila Hills Mountain Bike Trails;• Cringila Hills Pump Track;• Cringila Hills Skills Track;• Local bike tracks;• Pop Up Cycleways;• Criterium track at Lindsay Maynes Park; The draft Infrastructure Delivery Program 2022-2023 - 2025-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.	Already Planned.
43	Individual	Active Transport - Support for Cycling Strategy implementation and cycling budget; support for increase to cycling budget	I support the budget allocation to cycling in the Draft Delivery Program 2022-26 and Draft Operational Plan 2022-23. I support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents. I understand the pandemic and recent weather events have put a strain on the Council's budget. Increasing the resilience of the community to withstand such events and decrease their severity is the reason Council should prioritise the implementation of the Wollongong Cycling Strategy. Your commitment to implementing the Wollongong Cycling Strategy is crucial for the well-being of all residents.	Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community. Council is committed to implementing the actions within the Strategy. Council has delivered and/or commenced a number of projects and actions including: <ul style="list-style-type: none">• Cringila Hills Mountain Bike Trails;• Cringila Hills Pump Track;• Cringila Hills Skills Track;• Local bike tracks;• Pop Up Cycleways;• Criterium track at Lindsay Maynes Park; The draft Infrastructure Delivery Program 2022-2023 - 2025-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.	Already Planned.
44	Individual	Sportsfields drainage (Cawley Park, Russell Vale)	The draft plans do not address the forward planning for drainage for Cawley Park, Russell Vale. The ground has not been usable for players all this season and has been an issue in previous seasons. Without funds allocated for the drainage infrastructure required there is no future for the players of Russell Vale Junior Football Club at Cawley Park.	Council acknowledges the impact of the unprecedented wet weather of 2022 has had on participants and volunteers associated with Community sports. It is noted the residual wet conditions have restricted Council's maintenance	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>opportunities to access over 75% of Council controlled sites.</p> <p>In a number of cases across the city, site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult. The comments relating to storm water run off in the precinct are noted.</p> <p>The Russell Vale Football Club are to be commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of Government in the pursuit of drainage at Cawley Park.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>To supplement any grant funding your Club has secured through external grants for drainage, the Club is also encouraged to apply for further external grants in addition to grant funding through Council's Sports Facilities Grants process which will be promoted via Council's website and peak sports associations in late June, opening for applications in July 2022.</p> <p>Council is also available to assist in the provision of typical scope of works and specification documents to assist clubs in sourcing effective drainage solutions.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that Clubs have explored alternative training arrangements during this difficult period.</p>	
45	Individual	Active Transport - support for Cycling Strategy Implementation	I support the budget allocation to cycling in the Draft Delivery Program 2022-26 and Draft Operational Plan 2022-2023. I support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents.	<p>Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community.</p> <p>Council is committed to implementing the actions within the Strategy.</p> <p>Council has delivered and/or commenced a number of projects and actions including:</p> <ul style="list-style-type: none"> • Cringila Hills Mountain Bike Trails; • Cringila Hills Pump Track; • Cringila Hills Skills Track; • Local bike tracks; • Pop Up Cycleways; • Criterium track at Lindsay Maynes Park; 	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				The draft Infrastructure Delivery Program 2022-2023 - 2025-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.	
46	Individual	Active Transport - support for Cycling Strategy Implementation.	I support the budget allocation to cycling in the Draft Delivery Program 2022-26 and Draft Operational Plan 2022-23. I also support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents. I understand the pandemic and recent weather events have put a strain on the Council's budget. Increasing the resilience of the community to withstand such events and decrease their severity is the reason Council should prioritise the implementation of the Wollongong Cycling Strategy. Your commitment to implementing the Wollongong Cycling Strategy is crucial for the well-being of all residents.	<p>Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community.</p> <p>Council is committed to implementing the actions within the Strategy.</p> <p>Council has delivered and/or commenced a number of projects and actions including:</p> <ul style="list-style-type: none"> • Cringila Hills Mountain Bike Trails; • Cringila Hills Pump Track; • Cringila Hills Skills Track; • Local bike tracks; • Pop Up Cycleways; • Criterium track at Lindsay Maynes Park; <p>The draft Infrastructure Delivery Program 2022-2023 - 2025-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.</p>	Already Planned.
47	Russell Vale Golf Club	User fees and charges - Russell Vale Golf Club.	<p>Russell Vale Golf Club requests the following amendments to the Draft Revenue Policy, Fees and Charges 2022-2023:</p> <p>Delete the descriptor "Golf Club student Member Practice Round (maximum 5 holes)" and replace with "Golf Club student Member Practice Round after 3:00pm" and the Year 202-2023 Fee for this item to be \$0.00. This will further encourage young students to take up the game of golf and be able to practice on the golf course after 3:00pm free of charge. This change would have minimal financial impact on Council and the initiative would promote physical activity amongst the younger members of the local community.</p> <p>Under the Pre Purchase Passes section, the following note be added: "Passes can be shared within the family unit".</p>	<p>As per ongoing discussions with the Russell Vale Golf Club, any changes to fees and charges relating to the operation of the golf course requires both a financial feasibility to understand the financial impact as well as consultation with other stakeholders/contractors on site to determine any impacts from those perspectives and in order to support recommendations to remove. Council will undertake this review prior to the next review of fees and charges and will consider whether the proposed fees may be adopted.</p> <p>Council recognises the importance of affordable access to students to participate in the sport of golf. Until the above review is undertaken, the retention of the \$5.00 fee is considered appropriate to support affordable access.</p> <p>Regarding the additional note "Passes may be shared within family household members" is an acceptable consideration for amendment and does not require the same level of review as removing a fee.</p>	Yes.
48	Individual	Sportsfields drainage (Cawley Park, Russell Vale).	I would like to see Council prioritise drainage works at Cawley Park, Russell Vale. The oval has suffered significant damage as a result of recent storms and flooding. Council has not invested into any stormwater mitigation strategies or infrastructure around Channon Street which is causing all the street run off onto the grounds. Without immediate action the small Club of Russell Vale Football Club will be without a home ground for the entire season and will be at risk of continued flooding into the future. The Club is the backbone of the small suburb of Russell Vale and Cawley Park is the only recreation area in the suburb. The community would like Council to consider its inclusion in its Draft Infrastructure Deliver Program	<p>Council acknowledges the impacts stormwater runoff and retention has had on sportsfields such as Cawley Park.</p> <p>Your comments on Channon Street will be forwarded to Council's Floodplain and Stormwater team for consideration.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	Yes.
49	Individual	Sportsfields; amenities (Figtree Oval) support for new facilities.	It's great to see Figtree oval in the plan. The facilities desperately need updating to meet the growing needs of the AFL club especially due to our large female playing base. It'd be great to see some sort of new building that would meet the needs of all the teams that use the area built.	Council acknowledges the significant increase in female participation across a range of traditionally male oriented sports. Following Council's consideration of the draft Delivery Program 2022-2023 Operational Plan 2022-2023, Council will be pursuing further engagement on the proposed new amenities at Figtree Oval with both AFL and cricket clubs to deliver a functional gender equitable amenities building.	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
50	Individual	Active Transport - Support for cycling budget; support increased funding to implement Cycling Strategy.	I support the budget allocation to cycling in the Draft Delivery Program 2022-26 and Draft Operational Plan 2022-23. I support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents.	<p>Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community.</p> <p>Council is committed to implementing the actions within the Strategy.</p> <p>Council has delivered and/or commenced a number of projects and actions including:</p> <ul style="list-style-type: none"> • Cringila Hills Mountain Bike Trails; • Cringila Hills Pump Track; • Cringila Hills Skills Track; • Local bike tracks; • Pop Up Cycleways; • Criterium track at Lindsay Maynes Park; <p>The draft Infrastructure Delivery Program 2022-2023 - 2025-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.</p>	Already Planned.
51	Individual	Sportsfields drainage (Cawley Park, Russell Vale).	Would like to see Council prioritise drainage works at Cawley Park, Russell Vale. The oval has suffered significant damage as a result of recent storms and flooding. Council has not invested into any stormwater mitigation strategies or infrastructure around Channon Street which is causing all the street run off onto the grounds. Without immediate action the small Club of Russell Vale Football Club will be without a home ground for the entire season and will be at risk of continued flooding into the future. The Club is the backbone of the small suburb of Russell Vale and Cawley Park is the only recreation area in the suburb. The community would like Council to consider its inclusion in its Draft Infrastructure Deliver Program.	<p>Council acknowledges the impacts of stormwater run off and retention has had on sportsfields such as Cawley Park.</p> <p>Your comments on Channon Street will be forwarded to Council's Floodplain and Stormwater team for consideration.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	Yes.
52.1	Individual	City planning; Development Control Plan 2009 and Local Environmental Plan; consistency with Community Strategic Plan; developer compliance.	<p>Please ensure the Development Control Plan (DCP) 2009 and Local Environment Plan (LEP) are aligned and consistent with the community endorsed strategic development plan for the region (including West Dapto Master Plan).</p> <p>Developers are not complying with Council intent and are simply elevating issues to the Land and Environment Court and using the inconsistencies in Council's LEP/DCP to achieve a preferred position.</p> <p>This is both costly for Council and frustrates the intent of policy and community expectations. A recent example being the proposed McDonald's development at Wongawilli which was refused by Council and the Independent Planning Panel on basis it was incompatible with the Village Centre concept. Yet the Land and Environment Court on appeal approved the development. (Thankfully Council are appealing this decision). This situation highlights the need for Council to tighten and align the DCP with the clear intent of what is expected for towns and village centres in order to reduce the contempt of developers for the approval process.</p>	<p>Thank you for your submission. Council takes great care in developing comprehensive planning controls that are designed to guide technical requirements and achieve appropriate development outcomes across the city. Our staff regularly review these planning controls in response to changes in legislation, community aspirations and local context.</p> <p>The right to appeal to the Land and Environment Court in response to a development application outcome is built into the planning legislation. When a matter enters a litigated environment, planning controls can be interrogated, and interpretations tested in a very specific legal way. At times this process can highlight an opportunity to clarify our development controls which are addressed through future amendments.</p> <p>In relation to clarifying expectations for town and village centres, the proposed town and village centres within West Dapto are based on a hierarchy, with Dapto retaining its role as the main centre.</p> <p>The planning controls reflect the scale of the centres. The NSW Government is in the process of reviewing the way our Local Environmental Plan addresses employment zones and Council is advocating for appropriate inclusions to reflect the distinction between different scales of centres.</p>	No.
52.2	Individual	Rates increase (supportive); West Dapto	Given the comprehensive plan to be implemented it is appropriate for the scenario 1 rate increase of 1.8%. I would support the Key assumptions for West Dapto with regards to Developer Contributions being held as restricted cash	Thank you for your submission, this information has been noted.	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
52.3	Individual	Sporting facilities; Darkes Town Centre (support increase in priority).	West Dapto Planning - Darkes Town Centre Sports Facility. Concerned this is too low on the priority list. Construction needs to be accelerated to meet the needs of current and planned community. It should not be a lagging development that takes 10 years to be realised. The community would value the acceleration of this development.	Thank you for your submission on the importance of accelerating the Darkes Town Centre Sports Facility. Council acknowledges recreation infrastructure is key to support residents of West Dapto and continues to progress this project through the planning and approvals phase. To further support progress in this phase, Council will explore all funding opportunities including external grants.	No.
52.4	Individual	Workforce management; level of trainees, benchmarking	Very supportive of the draft Workforce Management Strategy, however, I would question whether the current level of trainees etc is adequate. Could be increased. What is an appropriate benchmark for a leading organisation such as Wollongong City Council?	Thank you for expressing your support of the Cadets, Apprentices, Trainee and School Based trainees (CATS) in our 2022-2028 Workforce Management Strategy. Wollongong City Council is considered a leader in the CATS space and are held up as the benchmark for both the employment and development of CATS across NSW Councils. Wollongong City Council is often sought out for their advice on developing, implementing and maintaining a CATS program. Council has a number of CATS whose learning program varies from 1 – 7 years and so there is a difference between the number of CATS employed in any one year (which is provided in the Workforce Strategy table) versus the number of active CATS across Council during any given year, which currently stands at 55-60. This will be made clearer in the document.	Yes.
53	Individual	Sportsfields and sporting facilities; all weather facilities	Wollongong has always valued its sports and its sporting community. We have produced so many sports people of the highest calibre in our great region. Being a coach and a Sport Teacher of more than 25 years I feel deeply disappointed in the facilities on offer in Wollongong and the wider community. I have been lucky enough to play two sports at a high level and coach the region and star in two sports. I introduced T20 (truncated) cricket successfully to the region, with the assistance of council bringing much attention and excitement to our region. Unfortunately, I feel embarrassed when the topic of facilities is raised amongst the other representatives in NSW and Australia wide. We have failed our community greatly. The lack of a National Sporting team in Soccer is definitely a by-product of this. After discussions with members of the Rockdale council, they have added nine all weather football and sports facilities in the last year alone. While we should not compare to other electorates we are severely lacking on this level, and in turn failing our community. Considering the current national push to have Active Kids in our community, as a parent I find it a great concern when Council grounds have now been closed for at least three months and the previous cricket season for example was all but washed out. All this while other areas throughout NSW manage to offer alternatives through multipurpose venues. Why is this not a priority in our Strategic Plan? The question must be asked.	We acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that sports have explored in pursuing alternative training arrangements. It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and the limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW. Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North). Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption. Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.	Yes.
54	Individual	Sportsfields and sporting facilities - maintenance; all weather facilities (synthetic fields)	Recent rain events have highlighted the need for a better plan and facilities to cater for the ever growing youth sports programs that run across Wollongong. This is especially important for the soccer fraternity. When you consider how many soccer sports clubs in Sydney have synthetic pitches, it does leave Wollongong clubs behind in terms of being able to develop local players.	We acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that sports have explored in pursuing alternative training arrangements. It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW. Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities.	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	
55	Individual	Sportsfields and sporting facilities - improvement; all weather facilities	We need better sporting facilities in our region. It is obvious with all the rain we have had it has proved no outdoor sport can be played.	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sportsground and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities.</p> <p>Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p>	Yes.
56	Individual	Sportsfields and sporting facilities - improvement; all weather facilities	The area needs much better sporting facilities that can handle all weather scenarios. Most sport has been on hold for months due to the state of fields after recent rain.	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sportsground and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p>	
57	Individual	Urban greening; budget required for maintenance, bushcare and planting	If this is missing, I would ask that a line be added to provide funds for not only tree planting, but also maintenance and bushcare.	<p>Thank you for your feedback about the maintenance of our tree plantings, including bushcare plantings.</p> <p>Council has committed to implementing the Urban Greening Strategy and has provided ongoing funding for the establishment and maintenance of the street and park plantings and for natural areas under:</p> <ul style="list-style-type: none"> Goal 1: We value and protect our environment – Natural Area Management including Council's restoration works program; Goal 5: We have a healthy community in a liveable city – the Wollongong Botanic Gardens nursery providing the plants for Bushcare, Dunecare and Urban Greening 	Already Planned.
58	Individual	Climate action – Electric Vehicle (EV) charging stations	I'd like to see more EV charging stations.	<p>In 2020 Council adopted its first Climate Change Mitigation Plan, which included actions to promote access to EV charging infrastructure for the community. In delivering on these actions, Council adopted its Electric Vehicles on Public Land Council Policy and has been working in partnership with the NRMA to install two publicly-accessible, super-fast chargers in the Stewart Street East Council carpark. The new chargers are expected to be available during 2022-2023.</p> <p>Council staff are currently developing the next Climate Change Mitigation Plan. This plan will examine the most effective opportunities for progress towards our net zero emissions reduction targets. It is anticipated a continued focus on access to EV charging infrastructure will feature in this next plan.</p> <p>Community and key stakeholder engagement will form a critical component of the plan's development. In this regard engagement activities will be undertaken in the coming months which will allow for interested stakeholders to put forward ideas and suggestions for consideration in drafting a costed and prioritised plan of action for Council and the community.</p>	Already Planned.
59	Individual	Active Transport; Pop up cycleways; CBD management.	<p>Draft plans do not appear to address removal of:</p> <ul style="list-style-type: none"> failed Smith Street/CBD bike track; removal of the tree up the pole (Crown Street Mall) and sufficient future communication with residents directly affected by this type of project. <p>Council needs to look at what the majority of residents want, better roads, foot paths that are disabled friendly, businesses that are accessible by disabled people and parking that increase people coming to the CBD.</p>	<p>Council directly contacted all tenants and property owners fronting the Smith Street and other pop-up cycling routes. The cycleway on Smith Street sees considerable use with some 37,000 bike trips in total on the cycleway since its introduction. Providing safe, convenient cycling connections will be an important part of providing our community with equitable and healthy everyday options and support the community's aspirations for an accessible and sustainable transport.</p> <p>Council's new footpath programs will, where possible, deliver accessible footpaths that connect key destinations including education sites, town and village centres, public transport stops and other popular locations. The renewal footpath program will make existing footpath locations accessible where</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>possible.</p> <p>Data of car parking in Wollongong City Centre shows there is spare capacity available for those that wish to visit or work. Council's Development Control Plan requires developers to provide adequate accessible parking in accordance with national standards.</p> <p>The palms in the Mall are not part of the current draft Infrastructure Delivery Program as they were installed as a public art installation completed several years ago. No further capital funding has therefore been allocated.</p> <p>Council has increased the level of funding in this budget for the renewal of roads as requested by the community.</p>	
60	Individual	Wollongong Mall (support for opening to traffic)	<p>Wollongong is suffering because of the mall (Wollongong is not large enough for a mall).</p> <p>It would be wise to open it to traffic as it once was and will breathe much-needed life back into the city.</p>	<p>Thank you for your submission regarding the reopening of the Mall and activation of the city centre.</p> <p>Council is currently undertaking both city centre planning and city-wide integrated transport strategies. Both these documents will consider amenity and accessibility across the Wollongong CBD, including the function and amenity of Crown Street Mall.</p> <p>In the short-term, to support greater activation of this space, Council has received funding from the NSW Government's Streets as Shared Spaces program to trial pop-up outdoor dining infrastructure in lower Crown Street Mall and lower Crown Street. Council will monitor the activation before and during the trial program.</p>	No.
61	Individual	Active Transport – pedestrian and cyclist safety (dedicated lanes); open spaces and car parks	<p>As a bicycle rider and commuter, with an interest in Cities for People and safe infrastructure I have a few points to make.</p> <p>To me, a painted line along the 100kmph road is not a safe cycle lane. A cycle path that joins on to a single lane pavement on a blind corner is also not safe cycle lane.</p> <p>To encourage new bike commuters, we need more protected cycle lanes to keep cyclists from crossing paths with cars and people (and vice versa) as much as possible, more traffic calming measures, more priority to pedestrians, bicycles (commuters and sports), public transport and with more people centric streets. Bike lanes should be more direct, protected, enjoyable and faster than taking a car. But when the bike lane goes the exact same route as a car, in a more unsafe fashion, why would they bother?</p> <p>Wollongong should be a people-centric area, and unfortunately it's a car-centric city that continues to fold to unnecessary car use. Constantly prioritizing cars over bikes when it comes to lane marking, parking, and moving around the city. We need to shift from focusing on making it easier for cars to get around the CBD to making it easier for people, bikes, and public transport. People create business, not cars.</p> <p>Wollongong lighthouse has not 1, but 3 carparks surrounding it, plus full street parking all the way around that road. I'd love to see all but 1 of those car parks removed to create a beautiful green space for people to enjoy. As opposed to the sprawling asphalt currently in place.</p> <p>In the same vein, we need Amsterdam-tier, protected bike lanes around Endeavor road, removal of most of the street parking, to encourage people to cycle up to the light house and round the blue mile, not drive and park, revving cars etc.</p>	<p>We are pleased to hear your support for more active transport infrastructure. We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy. In keeping with this, contemporary trends in safe bicycle facilities (lane, paths, tracks, and improved intersections) do call for higher degrees of separation from cars and pedestrians. To this end, as we have projects and money to spend, the new standards will be installed and old standards (for example, the white line only markings) will disappear.</p> <p>This is a lengthy process and will require all of us to be patient as we work through not only the designs and installation of higher separated bicycle facilities but also bring the community along on the journey. We need to have many small wins, making bicycle travel more apparent as a good and safe choice, while we continue expanding the network. The key places to start could be the lighthouse, as you say, but possibly this may antagonise more people as it satisfies.</p> <p>We need to harness the good will of people like yourself, and many more who aren't aware the public realm could be better or that they could visit the beach or park as a family without the car, to deliver the best outcomes for all.</p> <p>We agree and want to do more, and Council has agreed to the following:</p> <ul style="list-style-type: none"> • Council has agreed to approximately \$40,000,000 over the next 4 years towards active transport infrastructure; • We have applied for grant funding from Transport for New South Wales for >\$15,000,000 to help us pay for labour and materials; 	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>It's not as simple as it seems, it starts here, and expands into zoning issues, public transport limitations, but we need to start somewhere.</p> <p>An increase in pedestrian priority and people who chose to use clean efficient modes of transport should be the priority moving forward in Wollongong when it comes to infrastructure. Creating spaces for people, not spaces for cars.</p>	<ul style="list-style-type: none"> Undertaking a pop up dining trial throughout the Mall and Lower Crown Street to activate the area; Completed an Expression of Interest with the NSW Government to participate in their e Scooter trial. <p>In addition, we have committed to developing an integrated transport strategy for the city. The strategy will be based on the NSW Government's Movement and Place framework and will integrate with land use planning.</p>	
62	Individual	Climate action - net zero targets; Electric Vehicle (EV) charging stations	<p>Net Zero for the city. One area Council is not addressing is the need to power electric vehicles in the future. All building applications should include power points for every parking space, especially in all apartments. Every carpark in shopping centres should include fast charging stations. To encourage people to purchase electric vehicles, parking in the city should be free for electric vehicles.</p> <p>What needs to be included is a policy on electric vehicles. Building applications should include provision for charging at every parking space, especially in high density developments. Fast charging stations should be included in every Council parking area and shopping centre car parks.</p>	<p>In 2020 Council adopted its first Climate Change Mitigation Plan, which included actions to promote access to Electric Vehicle charging infrastructure for the community. In delivering on these actions Council adopted the Electric Vehicles on Public Land Policy and has been working in partnership with the NRMA to install two publicly-accessible, super-fast chargers in the Stewart Street East Council carpark. The new EV chargers is expected to be available during 2022-2023.</p> <p>Council is also reviewing the local planning framework, including the Development Control Plan, and commencing in June 2022, we will be seeking community feedback on a discussion paper. The paper will provide the opportunity for input and feedback on topics like mandating electric vehicle charging facilities in new multi-unit developments. We will use the community's feedback on the paper to make a decision on what changes to incorporate into our planning framework and how best to support our community in transitioning to net zero emissions.</p> <p>Council is currently developing the next Climate Change Mitigation Plan. This plan will examine the most effective opportunities for progress towards our net zero emissions reduction targets. It is anticipated a continued focus on access to EV charging infrastructure will feature in this next plan.</p> <p>Community and key stakeholder engagement will form a critical component of the plan's development. In this regard engagement activities will be undertaken in the coming months which will allow for interested stakeholders to provide ideas and suggestions for consideration in drafting a costed and prioritised plan of action for Council and the community.</p>	Already Planned.
63	Individual	Pedestrian and road safety (The Avenue, Mount Saint Thomas)	<p>Pedestrian and road safety on The Avenue, Mount Saint Thomas, is not included in the Draft plan. It must be included.</p> <p>Residents have been complaining about this stretch of road for many years with Council replying with cut and paste motherhood statements identifying it as a concern which they are aware of, but nothing has been done. I'm aware of correspondence dating back 10 years.</p> <p>Residents have now formed an action group and will continue to register complaints and Council's lack of direct action. We are regularly communicating to Mount Saint Thomas and Mangerton residents via the Facebook community group which is 800 members strong.</p> <p>This issue continues to be ignored by Council and will soon amount to gross misconduct in the event of a death or serious accident as the result of the tight local road being used as a rat run for motorist (who are not locals) as a shortcut between Coniston/Wollongong and Figtree/Cordeaux Heights.</p> <p>I note the petition titled "Make the Avenue Mount Saint Thomas Safe for Everyone" was lodged to Council by Councillor Tania brown on the meeting held 2nd of May 2022.</p>	<p>Thank you for your request for road safety improvements for The Avenue, Mount Saint Thomas.</p> <p>A site meeting was held on 22 April 2022 to discuss resident concerns. Based on the current performance of the existing traffic calming measures and Council's priority to invest in improving in safety around schools, Council has:</p> <ul style="list-style-type: none"> Included this location on our Variable Messaging Sign (VMS) driver behaviour education program. The VMS devices have been collecting data on The Avenue from 1 April 2022 for a duration of six weeks. In addition to the communication message displayed on the sign, the VMS captures speed and traffic volume data which can assist in informing future transport planning at this location; The data collected will be analysed and inform the development of a local area traffic management plan for The Avenue and surrounding streets, which we are proposing to introduce into Council's draft Infrastructure Delivery Program 2022-2023 – 2025-2026; Should this be adopted by Council, this will be programmed to commence design during 2022-2023 once the traffic data is analysed. 	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
64	Individual	Pedestrian and road safety (The Avenue, Mount Saint Thomas)	<p>Pedestrian and road safety on The Avenue, Mount Saint Thomas, is not included in the Draft plan. It must be included.</p> <p>Residents have been complaining about this stretch of road for many years with Council replying with cut and paste motherhood statements identifying it as a concern which they are aware of, but nothing has been done. I'm aware of correspondence dating back 10 years.</p> <p>Residents have now formed an action group and will continue to register complaints and Council's lack of direct action. We are regularly communicating to Mount Saint Thomas and Mangerton residents via the Facebook community group which is 800 members strong.</p> <p>This issue continues to be ignored by Council and will soon amount to gross misconduct in the event of a death or serious accident as the result of the tight local road being used as a rat run for motorist (who are not locals) as a shortcut between Coniston/Wollongong and Figtree/Cordeaux Heights.</p> <p>I note the petition titled "Make the Avenue Mount Saint Thomas Safe for Everyone" was lodged to Council by Councillor Tania brown on the meeting held 2nd of May 2022.</p>	<p>Thank you for your request for road safety improvements for The Avenue, Mount Saint Thomas.</p> <p>A site meeting was held on 22 April 2022 to discuss resident concerns. Based on the current performance of the existing traffic calming measures and Council's priority to invest in improving in safety around schools, Council has:</p> <ul style="list-style-type: none"> Included this location on our Variable Messaging Sign (VMS) driver behaviour education program. The VMS devices have been collecting data on The Avenue from 1 April 2022 for a duration of six weeks. In addition to the communication message displayed on the sign, the VMS captures speed and traffic volume data which can assist in informing future transport planning at this location; The data collected will be analysed and inform the development of a local area traffic management plan for The Avenue and surrounding streets, which we are proposing to introduce into Council's draft Infrastructure Delivery Program 2022-2023 – 2025-2026; Should this be adopted by Council, this will be programmed to commence design during 2022-2023 once the traffic data is analysed. 	Yes.
65	Individual	Recreation - support for more skate parks	<p>Would like to see more skateparks and less closed circuit television (CCTV) cameras.</p>	<p>Thank you for providing your support for additional skate parks. Council currently has four Skate Park projects included in the draft Infrastructure Delivery Program 2022-2023 - 2025-2026.</p> <p>These include:</p> <ul style="list-style-type: none"> The purchase of mobile skate equipment, which can be relocated and trailed across the Wollongong Local Government Area. The construction of new skate parks in Wollongong and Thirroul. The design of a new Skate Park in a location yet to be determined. <p>In relation to CCTV, there are currently no proposals to incorporate additional CCTV at Council's skate parks. Where appropriate and in accordance with Council's CCTV Policy, the use of CCTV continues to be one of many options Council considers in dealing with community safety.</p>	Already Planned.
66	Individual	Recreation and open space - support for more parks and facilities	<p>We need more money spent on existing parks to encourage our community to use them. We need play areas, tennis courts, goal post, synthetic areas, cricket nets and basketball courts so we entice all of the community to stay active which will help physical/mental health issues. Due to technology the days are over where a community park just gets used without what I have mentioned above.</p>	<p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sportsground and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p>	
67	Individual	Sportsfields and facilities - all weather venues	<p>In relation to goal 5.4 and Sporting Facilities, 2022 has shown how climate change (and specifically this La Nina event) can almost decimate all sport in the area due to the shortage of all-weather fields with synthetic surfaces.</p> <p>Wollongong desperately needs an all-weather, major sporting field hub somewhere in the LGA. Our children play soccer for the Wollongong Wolves. The participation rate for children has been badly affected by all of the rain and the Wolves club is having great difficulty competing with Sydney clubs that have all weather facilities. This is just one example however.</p> <p>I believe that the Wollongong Wolves would be very open to being an anchor club for such a facility, but of course the success and business case will depend on maximising the number of clubs, stakeholders and sports that can use such a facility.</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the important role the Wollongong Wolves play in providing opportunities for skilled and developing athletes to participate in elite competition and their resourcing of academies to support juniors' development.</p> <p>Council also acknowledges the Wolves hard work in the partnerships with various stakeholders in the development of the Albert Butler Park facility at Primbee.</p> <p>Council encourages the Wolves to explore similar opportunities with likeminded sports clubs and associations at sportsfields across the city.</p> <p>Council notes the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p>	Yes.
68	Thirroul Rugby Club	Sportsfields and facilities (Gibson Park, Thirroul amenities refurbishment - supportive)	<p>I strongly support the new amenities building for Gibson Park Rugby League amenities refurbishment. I am the president of Thirroul Rugby League club and have been involved as a player and official for almost 50 years and believe the refurbishment is well overdue and will be greatly appreciated by the whole community.</p>	<p>Thank you for your feedback regarding investment in the upgraded amenities at Thomas Gibson Park, Thirroul.</p> <p>These amenities are currently programmed to be constructed in 2024-2025. The amenities will be designed:</p> <ul style="list-style-type: none"> to modern building standards and; ensure that the facilities are gender equitable. 	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
69	Individual	Sportsfields and facilities (Gibson Park, Thirroul amenities refurbishment - supportive)	I share, with our club members and local community, great excitement for the delivery of the intended Amenities Upgrade Program for Thomas Gibson Park Thirroul. As a life member of the Thirroul Rugby League Football Club I and many more have worked tirelessly to maintain the current, very old, amenities and thank Wollongong City Council for their recognition and commitment to refurbish these amenities. Can't wait! Regards Phil	Thank you for your feedback regarding investment in the upgraded amenities at Thomas Gibson Park, Thirroul. These amenities are currently programmed to be constructed in 2024-2025. The amenities will be designed: <ul style="list-style-type: none"> to modern building standards; and to ensure that the facilities are gender equitable. 	Already Planned.
70	Individual	Sportsfields and facilities (Gibson Park, Thirroul amenities refurbishment - supportive)	Thomas Gibson Park definitely requires an upgrade. The rugby league club now has so many girls involved in playing and the facilities are not equipped to cater for females. The facilities are so old and run down that it is not appropriate for anyone. The public toilets are disgraceful and embarrassing for anyone attending the home games. Compared to the facilities that other grounds have, it is not appropriate that the high level Thirroul Butchers play in any competitions, the ground has not had anything done to it. There is no undercover seating for people who would like to support the club so if it rains, no one goes to watch the games. Thirroul Butchers rely on people attending games for money to make the club operate as they don't have the backing of leagues clubs like most other teams have. I am a volunteer for the club and have been for nearly 10 years. Not once has the ground received any sort of upgrade or work done on it in my time there. For a field that hosts so many junior and senior teams, I think it is our time to have the facilities upgraded.	Thank you for your feedback regarding investment in the upgraded amenities at Thomas Gibson Park, Thirroul. These amenities are currently programmed to be constructed in 2024-2025. The amenities will be designed: <ul style="list-style-type: none"> to modern building standards; and to ensure that the facilities are gender equitable. 	Already Planned.
71.1	Individual	Wollongong Botanic Gardens - budget and upkeep	I would like to provide feedback regarding the draft delivery program for Wollongong Botanic Garden 2022-2026. I find it extraordinary that Wollongong City Council as the caretakers of Wollongong Botanic Garden, a significant and beautiful botanic garden, has only allocated \$720,000 over the next four years to upgrade, maintain and improve this valuable asset. Its importance to research, education, conservation and community wellbeing has never been more apparent than over the last four years. There are many issues at this garden that have exacerbated by constant neglect. A few items that should be on your delivery plan include improving power to the site, maintenance of the duck pond, continuing the improvement of the rainforest area, maintenance of the Joseph Banks hot/humid house. As a regular user of the garden, I am surprised that there is no capital investment in a purpose-built café. I feel the lack of community café is an embarrassment, on one of my walks I met a couple returning to Melbourne from a holiday in Queensland. They had seen a presentation on our beautiful garden by Gardening Australia and decided to stop of for a few days to see the Wollongong Botanic Garden and spend time and money in Wollongong itself. Sadly, when asked to point them to the café I had to admit we had none. On another occasion a middle-aged lady asked me where the Tea House was to take her elderly relative for a light lunch and rest. I cannot understand why Council would not take the opportunity to have a financial asset at the garden, one that would attract conferences, weddings, events and regular use by locals and visitors. The Council states that it pursues capital grant funding for investing in our city - please try harder to access capital grants for the garden itself and our heritage listed manor house Gleniffer Brae.	Thank you for your feedback about the maintenance and capital work for Wollongong Botanic Garden. In relation to maintenance of Wollongong Botanic Garden, the nursery and its annexes, an annual budget of \$3,971,000 has been allocated. The Plan currently allows for two key projects for the Wollongong Botanic Garden including an upgraded amenity facility to cater for the higher number of visitors to the garden, this amenity will also include adult change facilities to support the Wollongong Botanic Garden as a key venue for people with disability. The second project includes upgrade to the nursery area to support Council staff and volunteers in their plant conservation work. Funds are allocated to the design of Stage 2 of the Rainforest Walk in 2022-2023. Once the design is completed Council will be able to apply for NSW Government or Commonwealth Government grant funding. Council is nearing completion of the Wollongong Botanic Garden Masterplan and Conservation Management Plan for Gleniffer Brae. Once endorsed it will list future priorities for infrastructure upgrades in upcoming Infrastructure Delivery Programs. Some of the priority projects recommended by the community included the construction of a cafe / kiosk and upgrading to amenities.	No.
71.2	Individual	Wollongong Botanic Garden budget and maintenance	The budget for the Wollongong Botanic Garden is insignificant for the maintenance and upgrade of the site, \$720, 000 will just continue to see our garden suffer. The hard work of the horticulturists and garden staff can only do so much with adequate resourcing.	Thank you for your feedback. The annual budget for Wollongong Botanic Garden, the nursery and its annexes, including maintenance is \$3,971,000.	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>In relation to the capital works, listed in the plan currently allows for two key projects for Wollongong Botanic Garden:</p> <ul style="list-style-type: none"> an upgraded amenity facility which will include accessible access and adult change facilities to support Wollongong Botanic Garden as a key venue for people with disability. upgrade to the nursery area to support Council's staff and volunteers in their plant conservation work. <p>Council is nearing completion of the Botanic Garden Masterplan and Conservation Management Plan for Gleniffer Brae, and once endorsed by Council, the priority projects like the cafe / kiosk and duck pond treatment can be included in future plans.</p>	
71.3	Individual	Wollongong Botanic Garden budget and maintenance	<p>The Draft Infrastructure Delivery Plan has little plan or funds to address the many issues at Wollongong Botanic Garden that have been exacerbated by constant neglect.</p> <p>A few items that should be on your delivery plan include improving power to the site, maintenance of the duck pond, continuing the improvement of the rainforest area, maintenance of the Joseph Banks hot/humid house.</p> <p>As a regular user of the garden, I am surprised that there is no capital investment in a purpose-built café. I feel the lack of community café is an embarrassment, on one of my walks I met a couple returning to Melbourne from a holiday in Queensland. They had seen a presentation on our beautiful garden by Gardening Australia and decided to stop of for a few days to see the botanic garden and spend time and money in Wollongong itself.</p> <p>Sadly, when asked to point them to the café I had to admit we had none. On another occasion a middle-aged lady asked me where the Tea House was to take her elderly relative for a light lunch and rest. I cannot understand why Council would not take the opportunity to have a financial asset at the garden, one that would attract conferences, weddings, events and regular use by locals and visitors.</p> <p>Council states that it pursues capital grant funding for investing in our city, please try harder to access capital grants for the garden itself and our heritage listed manor house Gleniffer Brae.</p>	<p>Thank you for your feedback about the maintenance and capital work for Wollongong Botanic Garden.</p> <p>In relation to maintenance of Wollongong Botanic Garden, the nursery and its annexes, an annual budget of \$3,971,000 has been allocated.</p> <p>The plan currently allows for two key projects for Wollongong Botanic Garden including an upgraded amenity facility to cater for the higher number of visitors to the garden, this amenity will also include adult change facilities to support the Botanic Garden as a key venue for people with disability.</p> <p>The second project includes an upgrade to the nursery area to support Council staff and volunteers in their plant conservation work.</p> <p>Funds are allocated to the design of Stage 2 of the Rainforest Walk in 2022-2023. Once the design is completed Council will be able to apply for NSW Government or Commonwealth Government grant funding.</p> <p>Council is nearing completion of the Wollongong Botanic Garden Masterplan and Conservation Management Plan for Gleniffer Brae, once endorsed, it will list future priorities for infrastructure upgrades in upcoming Infrastructure Delivery Programs. Some of the priority projects recommended by the community included the construction of a cafe / kiosk and upgrading to amenities.</p>	No.
72	Individual	Sportsfields and facilities in Thirroul; Gibson Park	<p>Thirroul is void of sporting facilities which meet the needs of rate paying residents. Especially Gibson Park, the most used field in the town.</p>	<p>Council acknowledges increased development and topography constraints in the Thirroul area sees limited formal sports infrastructure being available. It is noted Thomas Gibson Park is heavily utilised during the winter months for both Rugby League and Football.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for increased capacity and climate adaption.</p> <p>The Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 has highlighted a commitment to renew the existing amenities at Thomas Gibson Park with design to be undertaken in 2023-2024 and construction in 2024-2025. It is anticipated the provision of new gender equitable amenities may assist in supporting users of these popular sportsfields.</p>	No.
73	Individual	Road and pedestrian safety (northern suburbs); stormwater	<p>Illawarra's forgotten northern suburb needs 'some infrastructure'. It's not the kind of suburb where politicians or heads of council would live, it's historically a blue-collar area, the type of area that raises the people that keep the country running, hospitals, and policing on the move.</p>	<p>Thank you for the feedback regarding safety routes to school for children and infrastructure in Russell Vale,</p> <p>Council's Traffic and Transport Unit, consisting of engineers, planners, and a Road</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		management; Cawley Park, Russell Vale	<p>I think this has been detrimental to its infrastructure development in the past. It's the only suburb from Wollongong north to Bulli (entire stretch of motorway) that does not have a safe passage/overpass over memorial drive. The Eastern side of the highway has many children that walk to school each day, and do so by standing alongside the road while cars zing along often up to 100km/hr.</p> <p>Heaven forbid a tyre blows out, loss of control, or health condition of driver causes an incident there. It's a very busy arterial road junction. I've heard it's a state government road, etc, (all the excuses) but this is a local issue to pursue.</p> <p>Council has a duty of care to ensure the safety of school kids and minimise risks of extreme hazards. I would like to see a risk assessment performed. I suggest a walk at overpass/roadway path, be installed (similar to Corrimal). West Wollongong has one, North Wollongong has one, Fairy Meadow has one, Corrimal has one, Woonona has one, Bulli has one. Russell Vale, that is largely made up almost exclusively of young families, and retirees, has no safety controls for said hazard.</p> <p>The rain that falls on Channon Street is funnelled to Cawley Park. Kids sport is out for the foreseeable future as the grounds are destroyed. It's a perfect opportunity now while soccer is on hold at Cawley Park to lay an angled hard surface at the parking strip, which runs back to Channon Street and ensure water runs off to a drain.</p> <p>While that is happening, a concrete pathway stretching from north to south along Channon Street (eastern side) would make the area far more practical for local families to walk to the fields, keeping kids off roads. There are two families within 50 metres that have kids with cerebral palsy and they need more safe walkways off roads so their families can safely get around.</p>	<p>Safety Officer work collaboratively to ensure the existing arrangements around school's serve the community safely and efficiently. This team works together in our Safer Routes to School Working Group to review the existing footpath network to ensure it serves its purpose and remains safe for users.</p> <p>The group works collaboratively with schools, including Parents and Citizens representatives and key stakeholders, such as Transport for NSW. The group informs targeted education programs which support schools with respect to transport around schools and develops short, medium and long-term plans to improve safety around schools, promote public transport and encourage walking and cycling to schools. Council will engage with local schools around Russell Vale as part of this program.</p> <p>As Memorial Drive is a NSW Government owned and managed road, Council will raise this need at our regular meetings with Transport for NSW.</p> <p>In relation to the impact of the recent weather events on Council's sportsfields, the feasibility and cost of the installation of drainage and irrigation of sports grounds within each of the Wards has been included in the updated draft Infrastructure Delivery Program.</p> <p>The footpath along Channon Street has been included in Council's footpath request list. This list is reviewed and projects prioritised based upon proximity to schools (and feedback from schools) and usage each year. Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	
74	Individual	Sportfields drainage (Cawley Park, Russell Vale)	<p>Would like to see Council prioritise drainage works at Cawley Park, Russell Vale. The oval has suffered significant damage as a result of recent storms and flooding. Council has not invested into any stormwater mitigation strategies or infrastructure around Channon Street which is causing all the street run off onto the grounds.</p> <p>Without immediate action the small Club of Russell Vale Football Club will be without a home ground for the entire season and will be at risk of continued flooding into the future. The Club is the backbone of the small suburb of Russell Vale and Cawley Park is the only recreation area in the suburb. The community would like Council to consider its inclusion in its Draft Infrastructure Deliver Program.</p>	<p>Council acknowledges the impact of storm water runoff and retention has had on sportsfields such as Cawley Park.</p> <p>The comments on Channon Street will be forwarded to Council's floodplain and stormwater teams for consideration.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	No.
75	Individual	Road and pedestrian safety (West Dapto Road; Shoon Avenue; Princes Highway)	<p>Transport Services - The service aims to provide a transport network that is safe, efficient, equitable, effective and sustainable from a safety perspective there needs to be an increased focus on the maintenance of West Dapto Road in its entirety.</p> <p>Whilst it is acknowledged that some work is underway at Shoon Ave Intersection, the deteriorating condition of the road to the intersection with the Princes Highway poses an increased risk of serious incidents / accidents occurring. This has been further compounded by the current closure of Darkes Road. West Dapto Road is a primary transport conduit for residents and heavy vehicle car transport movements and should be given a priority status in both the operational plan and budget 2022 onwards.</p>	<p>Thank you for your submission to the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. The Traffic and Transport Unit at Council have undertaken a transport network review of West Dapto Road at the intersections of Darkes Road and Sheaffs Road.</p> <p>This work has led to the development of interim measures which will include signs, hazard markers and line marking upgrades to be installed at this location to improve road safety along West Dapto Road. This plan is nearing completion and currently scheduled to be presented to the Local Traffic Committee at its August meeting. This plan once completed will also be presented to Neighbourhood Forum 8.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>This matter has been raised at the Neighbourhood Forum 8 meetings consistently over the last two years, if not longer and at the request of the Infrastructure team who have kindly attended a number of the Neighbourhood Forum 8 meetings, which was greatly appreciated, I have submitted this significant community concern.</p> <p>Recommendation would be for Wollongong City Council to conduct a road safety risk assessment on the condition and traffic movements etc and then implement an ongoing maintenance program to mitigate the risk. 2022-2023 and 2023-2024 operational budgets would require adjustment to deliver the required outcome.</p>	The construction of West Dapto Road from Shone Avenue to Rainbird Drive West Dapto is funded for construction over the four year Infrastructure Delivery Program.	
76.1	Individual	Recreation - support for skate facilities	Fully support all skatepark funding including the inclusion of 'future skatepark' and procurement of mobile equipment. Building Wollongong and Thirroul Skatepark should be top priority for WCC.	The positive feedback is noted and Council will be progressing with final site selection and design and construction of Wollongong skate park then Thirroul in accordance with the Draft Plan.	No
76.2	Individual	Open spaces and natural areas; budget for Botanic Garden and natural areas	Why are we spending so much money on grave yards and cemeteries? This spending dwarfs spending on the Wollongong Botanic Garden. Natural areas funding is hard to see, but it should be increased and include funding for an additional bush care officer to engage with community - community engagement is lacking in the program.	<p>Thank you for your feedback and request for transparency of funding for Wollongong Botanic Garden and natural areas compared with cemeteries.</p> <p>In relation to Wollongong Botanic Garden and natural area management, the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023 and Draft Infrastructure Delivery Program, Council has allocated:</p> <ul style="list-style-type: none"> • Annual funding of around \$4M for Natural Area and Asset Protection Zone Management • Annual funding of around \$3.9M for Wollongong Botanic Garden and annexes • Capital funding of around \$720k to Wollongong Botanic Garden projects including new accessible amenities, implementation of the Masterplan and solar for the nursery. <p>In relation to the Cemeteries, the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023 and Draft Infrastructure Delivery Program, Council has allocated:</p> <ul style="list-style-type: none"> • Annual net funding of \$592k which is lower than funds allocated • Capital funding of \$1.8M over four years for the expansion and upgrade of facilities. <p>The management of natural areas including community engagement is being reviewed in 2022-2023.</p>	Already Planned.
76.3	Individual	Active Transport; cycling infrastructure (support)	Support bike path funding, especially the Spring Hill Road upgrade. This will be great for the southern suburbs. I support all bike path, footpath and skatepark funding in the budget and if this can be increased or accelerated in any way by budget reallocation or grants this would be very welcome.	<p>Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community. Council is committed to implementing the Actions within the Wollongong Cycling Strategy 2030.</p> <p>So far Council has delivered or commenced a number of projects and actions including:</p> <ul style="list-style-type: none"> • Cringila Hills Mountain Bike Trails • Cringila Hills Pump Track • Cringila Hills Skills Track • Local bike tracks • Pop Up Cycleways • Criterium track at Lindsay Maynes Park <p>The draft Infrastructure Delivery Program includes the construction of 12 new cycle / shared paths, wayfinding, bike parking and the design of future cycle / shared paths over the next four years.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				In relation to accelerating skateparks across the city, community consultation and site selection and the approvals take time. Therefore, the draft Infrastructure Delivery Program includes the purchase of mobile skate equipment which will be used throughout the city until consultation, site selection, design, approvals and construction are completed.	
76.4	Individual	Community facilities (support) - Warrawong and Helensburgh library and community centre's; Port Kembla Community Centre	Strongly support Warrawong library, Helensburgh Library and Port Kembla Community centre funding.	Thank you for your support for the design and construction of the Warrawong Community Centre and Library and upgrade to the Port Kembla Community Centre.	Already Planned.
76.5	Individual	Recreation - pools; Port Kembla Pool intake pipe project (not supportive)	I do not support funding for the Port Kembla Pool Intake Pipe as at \$700k it is almost enough for a skatepark and the case for the pipe being needed has not been made. It will also damage Paddies rock and important shore bird habitat. It may also be a hazard to children playing in the area. The pipe blocked due to dune works undertaken by Council in 2020 and hasn't blocked since. It is not needed. This project should be paused and reassessed if the primary pipe blocks again.	Thank you for your feedback in relation to ceasing the Port Kembla Pool intake pipe project. During the projects design, community consultation and environmental approvals were completed, with the majority of the community supporting the works. On 13 November 2021, Council resolved to accept the recommendations of staff to enter into negotiations for the construction of a new section of seawater intake pipeline, designed to connect with the existing intake located at the rear of the Port Kembla Pool. Due to the above, works are planned to continue on the intake pipe project.	No.
77.1	Individual	Active transport - new cycleways/shared paths (UOW precinct priority area - Keiraville and Gwynneville)	It is suggested that Gwynneville and Keiraville given their proximity to the main campus of University of Wollongong are in need of more cycleways. One obvious place to put one is on the east side of Foleys Road, just south of the entrance to Beaton Park. Planning should be taking place for a quantum improvement in cycleways in Wollongong, and getting some funding from the NSW Government for this purpose. This could usefully include 'clip on' cycleway/footpath on the northern side of tramway bridge. Braeside Ave, Murphy's Road to Gipps Street in Keiraville. Construction, for at least three reasons, should be advanced to 2022-2023 Firstly, Braeside Ave, which is now seeing overflow parking from the University of Wollongong main campus return and is a pedestrian access route between Gipps Road and much used gate to the Wollongong Botanic Garden, should have a paved footpath on one side of the street. Secondly, the University of Wollongong has given, in early 2022, money to Council as part of a Voluntary Planning Arrangement, for a paved footpath on Braeside Avenue. Thirdly, by way of acknowledgement, of the disruption of the 2022 UCI Road World Championships – Wollongong NSW in September. Indeed, a paved footpath could have reasonably been provided prior to this event. A preference is expressed for a footpath under the western side as this is the side that has street lights.	We thank you for your submission to the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. We can confirm that Foleys Road has been and approved route for investigation with the development of the Wollongong Cycling Strategy 2030. Foleys Road is a key north/south route connecting multiple land uses, the existing network and public transport and will be considered within future Infrastructure Delivery Program Planning. We are developing strong cycling links to promote cycling in our city through the delivery of this program. We have sought funding from Transport for NSW for a number of projects in the program which support walking and cycling we are eagerly anticipating the results of these submissions. Keiraville and Gwynneville including the University of Wollongong and Wollongong Botanic Garden are key destinations in our city and we will be working to improve walking and cycling in this area to these major trip generators. Also, to support walking and cycling in this area. Council will continue to deliver on the actions within the Keiraville Gwynneville Access and Movement study. In relation to the Braeside Avenue footpath, due to the number of designs already approved within the current Infrastructure Delivery Program, we had insufficient resources to design or contract the design out to others.	Already Planned.
77.2	Individual	Active Transport - UCI Event (acceleration of	Council and Wollongong 2022 have notified residents of some road safety facilities to be removed before the event (eg pedestrian refuge on Gipps Street near Wiseman Park Bowling Club). These should be accompanied by temporary refuges, and reinstatement as soon as	Thank you for your feedback about the removal of road safety facilities to accommodate the 2022 UCI Road World Championships - Wollongong NSW.	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		legacy infrastructure)	possible. Consultation has been indicated for some locations. This should take place prior to September 2022 and be implemented as soon as possible. Has Council been able to get any support from the NSW Government for this work?	The current facilities will be removed and replaced with temporary facilities. Council has included the reinstatement of the road safety facilities that are required to be installed within our works program. Council has allocated grant funding received from the Commonwealth Government under the Local Roads and Community Infrastructure Program toward the preparation works.	
77.3	Individual	Stormwater management; capacity of systems in Keiraville (west of Robsons Road); development approval concerns	It is noted that 'Due to the March/April storm events in 2022 it is anticipated that changes will be made to the Infrastructure Delivery Program before adoption. These changes will mostly be associated with repairs to infrastructure that has been damaged due to flooding.' To this can now be added May storm events. Clearly, stormwater is an issue in many parts of Keiraville and this will need addressing without delay. Council now needs to undertake a thorough review of the capacity of stormwater systems in Keiraville particularly west of Robsons Road. Residents should be informed of Council's intentions in this regard. The situation is so serious that Council should not approve any development in the catchments that will lead to an increase in hard surface runoff. This would have precluded the now recently approved development at 328 Gipps Road.	Thank you for your submission to the Draft Infrastructure Delivery Program. With regards to your concerns regarding flooding and the capacity of the stormwater network, Council is currently undertaking a review of the Fairy Creek and Cabbage Tree Creek Floodplain Risk Management Study and Plan. Among other items, this review will include consideration of the trunk drainage network, overland flow paths, increased rainfall as a result of climate change, and review land use planning controls in the catchment area. Council plan to engage with the community in the first half of 2023 to discuss our findings and proposed risk mitigation strategies. The current adopted Floodplain Risk Management Study and Plan for this area considered land use planning and appropriate development controls, and recommended controls to manage the risk in the catchment. These have been incorporated into Council's Development Control Plan (DCP) and are being used to mitigate potential impacts due to development. The controls can be found in Chapter E13 - Floodplain Management available on Council's website. Development in accordance with Council's DCP and Local Environmental Plan (LEP) is currently permissible and we do not presently support a moratorium on development. However, the review of the Floodplain Risk Management Study and Plan will consider the adequacy of our LEP and DCP flood controls and make recommendations for changes where relevant.	Already Planned.
77.4	Individual	Open spaces – Wollongong Botanic Garden (support for Plan of Management implementation); Gleniffer Grae funding request	The Wollongong Botanic Garden Plan of Management needs to be implemented, and funding should be provided not only for a rainforest path, but other paths (eg a contour path from Murphy's Avenue entrance opposite Braeside Avenue to the top of the woodland area). Gleniffer Brae needs funding, but does not appear to rate a mention in the Draft Infrastructure Delivery Program. Part of this historic building could be a 'house museum' similar to Calthorpes House in Canberra. Note that the contribution of the Hoskins family to Wollongong and to the nation as a whole, was far more significant than that of the Calthorpes to Canberra and to the nation.	Thank you for your feedback regarding the implementation of the Wollongong Botanic Garden Masterplan and Plan of Management. Council have been working with Heritage NSW to resolve the Conservation Management Plan (CMP) for Gleniffer Brae. Once the CMP is finalised, a report will be prepared for Council which includes the draft Masterplan and feedback received during the consultation period in July 2018. The community priorities included a cafe / kiosk, and duck pond treatment system. In relation to pathways, the draft masterplan recommends the following: <ul style="list-style-type: none"> • review of paths within the Palm collection for consistency with the Spooner Plan. • repair of paths and re-orientation within the Dryland garden. • accessible pathway through the Rainforest walk. • upgrade to Temple Garden sandstone path. The following projects are included in the draft Infrastructure Delivery Program for the Wollongong Botanic Garden: <ul style="list-style-type: none"> • Design of Botanic Gardens Rainforest Walk - Stage 2 • Design and construction of new Southern Amenities (with accessible facilities) • Upgrades to the Wollongong Botanic Garden nursery 	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				In relation to Gleniffer Brae, the maintenance budget is allocated under our Buildings and Facilities Maintenance budget.	
77.5	Individual	Regional museum-request/support establishment	Regarding Museums, as the third largest city in NSW, Wollongong deserves something at least as extensive as what Newcastle has at Civic, that acknowledges the steel industry. Some leadership from Council in this regard would be appreciated.	Council works closely with the network of museums across the Local Government Area and is committed to the museum sector.	
77.6	Individual	Open spaces (Stuart Park) - support for increased urban greening; parking and pedestrian management	<p>It would be good to see more trees planted on Stuart Park, and seeing it contribute to Council's 35% Urban Greening target.</p> <p>As such, see one third of Stuart Park have trees and shrubs. Stuart Park, which goes back to the 1880s, should be a true 'People's Park' - primarily for passive recreation and nature-based refuge for users.</p> <p>Pressure on parking has increased in recent years, as has population of North Wollongong. The parking pressure warrants attention. Rather than provide more parking, it is suggested that there be payment required from out-of-town visitors. Parking fees at many beachside locations in Sydney is now an accepted fact.</p> <p>The proposals of Neighbourhood Forum 5 along the following lines are commended.</p> <ol style="list-style-type: none"> 1. Develop, engage involve and collaborate with the community, review and adopt, fund and implement Stuart Park access and parking strategy 2. Create 10km/h shared zone/s to improve safety for pedestrians 3. Provide and enforce three or four hour time limits for foreshore parking to avoid all-day use eg by people using the free bus to access the CBD 4. Improve safety for pedestrians, cyclists, motorists and public transport at intersections 5. Confine shared paths for cyclists to the roadside perimeter of the park 6. Infill low-impact missing sections for pedestrians-only path <p>A good case can be made that SkyDive The Beach operations should be relocated away from Stuart Park and moved to Dalton Park.</p>	<p>All six of your items will be considered and further investigated as we continue to develop the Draft Masterplan for Stuart Park. Better access and safe space for all modes of transport are important considerations for the future of the park. We are continuing consultation with the community and will provide future opportunities for the community and neighbourhood forum to review the plan and provide further comments.</p> <p>Thank you for your valuable input to the planning of this very important area.</p>	No.
77.7	Individual	CBD revitalisation (support for further action)	The CBD needs a boost. The WIN development should assist here, but more is needed.	<p>Council has an ongoing commitment to CBD revitalisation through a range of infrastructure, activation and marketing initiatives.</p> <p>This includes red tape reduction and concierge support for outdoor dining, provision of a range of diverse events and programs of activity, dedicated marketing and communications promoting the CBD via the 'Wollongong CBD' website and social media channels and ongoing amenity improvements from cycleways to urban greening.</p>	Already Planned.
77.8	Individual	Affordable transport; Gong Shuttle Bus - support for ongoing service; support for extension to southern suburbs	Gong Shuttle Bus - This should be maintained, and extended to south of Wollongong.	<p>It is Council's intention to work with Transport for NSW (TfNSW) and University of Wollongong to maintain the highly valued Gong Shuttle bus service in the future.</p> <p>At this stage this free service is secured until 30 June 2024. Council and TfNSW have also been investigating potential extension to the south.</p>	Already Planned.
78	Individual	Sportsfields (Figtree Oval amenities and car park) support; request accelerated delivery	<p>Regarding the Figtree Oval Amenities Upgrade. The 2016 to 2029 Figtree Oval master plan is already 6 years old. The facilities required for the Figtree Australian Football club have grown considerably since then with the commencement of competitions for women and girls since 2018.</p> <p>However there has been no updated/new facilities to accommodate the specific needs of female players. The proposed construction for 2024-2025 means current needs remain unaddressed for at least the next three seasons. Proposed amenities upgrades must be implemented as a matter of urgency to address the ongoing potential disincentive for female participation in sport at Figtree oval.</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>It is acknowledged also Council has pursued a number of key initiatives identified in the Figtree Oval Masterplan to support the demand including new drainage, lighting and realignment of the no 2 Oval to better cater for AFL.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>Figtree Park carpark; proposed construction in 2023-2024. Access to parking at Figtree Park is extremely restricted, especially when Figtree Australian Football Club is hosting matches (seniors on Saturday and juniors on Sunday). At junior matches, in excess of 400 junior players, plus families attend Figtree Oval. Any construction of additional parking facilities are welcome. However, it is strongly requested that construction is conducted between October and February to minimise disruption.</p>	<p>Council's Draft Sportsground and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of gender equitable facilities and infrastructure for sport to be better placed for climate adaptation.</p> <p>Council also notes that gender equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sport issue and must be pursued in a planned manner in accordance to current budgetary constraints. In response to the challenge of drainage, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is anticipated that the Draft Infrastructure Delivery Program's commitment to proposed new gender equitable amenities will be designed in consultation with cricket and AFL in 2023-2024 and constructed in 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked.</p> <p>The timing will permit Council to design and deliver a great outcome for the community with public toilets, changerooms and amenities which more effectively support female participation and address a number of the club's current concerns.</p> <p>While the timing of the project may not meet the current needs of the club, it is also acknowledged that AFL (ACT/NSW) have offered to work closely with local clubs on scheduling of matches to minimise the impact on venues during the increased demand in participation levels.</p> <p>The comments on parking have been acknowledged and will be referred to Council's Traffic and Transport section for consideration in future programming.</p>	
79.1	Individual	Domestic waste management; improve kerbside collection	<p>Wollongong needs to fix the sprawling bins lining the streets every single week that are an eyesore and impractical for bin trucks to access due to parked cars.</p> <p>Look into Amsterdam's underground bins that are on most streets where households can dump rubbish and bin trucks can easily access them, collecting a whole street worth of rubbish at a time.</p>	<p>Thank you for recommendation about installing an underground waste collection system in Wollongong to replace the bins and waste collection trucks.</p> <p>Maroochydore is installing the first underground automated waste collection system for their CBD at a capital cost of approximately \$21M and will be funded by residents and business owners within the CBD.</p> <p>Council is commencing the review of the Waste and Resource Recovery Strategy 2022 during 2022-2023 and will include a review of the feasibility of underground systems and constraints within the Wollongong Local Government Area.</p>	No.
79.2	Individual	Active transport - support for improved cycling infrastructure (dedicated lanes)	<p>We need to increase the cycling infrastructure and implement separated cycle lanes on more roads and make them more direct routes cutting through parks to make them more appealing and safer for new cyclists.</p>	<p>Thank you for your feedback about additional cycling infrastructure and separated cycle lanes.</p> <p>Council is committed to implementing the actions within the Wollongong Cycling Strategy 2030.</p> <p>The draft Infrastructure Delivery Program 2022-2026 includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.</p>	Already Planned.
81	Individual	Climate action; sustainability (renewable energy)	<p>Request for the following to be considered in the draft Plans:</p> <ul style="list-style-type: none"> Electrify Illawarra buses and council car fleets; 	<p>In 2020 Council adopted its first Climate Change Mitigation Plan, which included actions to: promote access to Electric Vehicles charging infrastructure for the community, investigate low-emission standards for Council's fleet and work with</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<ul style="list-style-type: none"> put in more fast Electric Vehicle (EV) chargers; make Port Kembla a renewable hydrogen hub and; make steel works carbon neutral with renewable hydrogen. 	<p>businesses and industry to reduce their emissions and attract green industries to the region.</p> <p>In delivering on these actions Council adopted its Electric Vehicles on Public Land Policy and has been working in partnership with the NRMA to install two publicly-accessible, super-fast chargers in the Stewart Street East Council carpark. The new chargers are expected to be available during 2022- 2023.</p> <p>Council's car fleet has a total of 16 hybrid vehicles, and we anticipate the delivery of our first electric vehicle in the second half of 2022. Council is committed to moving our fleet to hybrid or EV vehicles where possible.</p> <p>Council has been advocating for Port Kembla to be established as hydrogen hub and is supportive of investigations into offshore wind farm. Council made a submission to the NSW State Parliamentary Inquiry on the hydrogen sector in 2021 and has been working with industry groups on this issue.</p> <p>Council is currently developing the next Climate Change Mitigation Plan. This plan will examine the most effective opportunities for progress towards our net zero emissions reduction targets. Community and key stakeholder engagement will form a critical component of the plan's development. In this regard engagement activities will be undertaken in the coming months which will allow for interested stakeholders to provide ideas and suggestions for consideration in drafting a costed and prioritised plan of action for Council and the community.</p> <p>The suggestions raised in this submission will be highly relevant and valuable to this process. We welcome your input into development of the next Climate Change Mitigation Plan.</p>	
80	Individual	Sportsfields (Figtree Oval; gender equitable amenities)	<p>Change rooms at Figtree oval are in urgent need of upgrade/replacement before the scheduled date of 2024-2025.</p> <p>Female participation numbers (Women and girls) at Figtree AFC have grown significantly over the last few years to the point where the club has just as many female as male teams. To share one change room is highly inappropriate and unacceptable for approx. 350 players (girls, women, boys and men).</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of gender equitable facilities and infrastructure for sport to be better placed for climate adaptation.</p> <p>Council also notes that Gender Equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sports issue and must be pursued in a planned manner in accordance to current budgetary constraints.</p> <p>It is anticipated the Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 commitment to propose new gender equitable amenities will be designed in consultation with Cricket and AFL Clubs in 2023-2024 and constructed in 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked. The timing will permit Council to design and deliver a great outcome for the community with public toilets, changerooms and amenities more effectively supporting female participation and address a number of the club's current concerns.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
82	Individual	Beach access – accessible amenities and facilities	<p>I could not find any mention of putting in hoists at surf life savers clubs, so that people with a disability can be transferred from their wheelchair in, and out of the all-terrain wheelchairs, which are kept at specific clubs in the Illawarra.</p> <p>Nor could I find any information on the maintained use of Mobi-Mats for wheelchair access to our beaches. Could you please let me know if it is not going to be included, or have I missed it in the documents? If both items, hoists and Mobi-Mats, are not going to be included, can you please tell me why, and what is the process I need to look into with following up. For example, if it is considered outside of the scope of Council responsibility, then how do I proceed with trying to get this happening?</p>	<p>While the timing of the project may not meet the current needs of the club, it is also acknowledged that AFL (ACT/NSW) have offered to work closely with local clubs on scheduling of matches to minimise the impact on venues during the increased demand in participation levels.</p> <p>In June 2019, Council adopted the Beach and Foreshore Access Strategy 2019-2028. This Strategy outlines four key Accessible Destinations to be developed at Austinmer, North Wollongong, Port Kembla and Thirroul. This Strategy is located on Council's website and FAQs can be found on our engagement page https://our.wollongong.nsw.gov.au/beachforeshoreaccess.</p> <p>In September 2020, the Austinmer Amenities upgrade saw the renewal and upgrade of the facilities incorporating an adult hoist within a fully Accessible Changeroom. Austinmer also has beach access with Mobi-Matting.</p> <p>In October 2021, Council completed construction of a fully compliant changing place that services both Port Kembla Beach and Pool. During the winter of 2022 Council will also be pursuing construction of a beach access ramp at Port Kembla beach. This ramp will in turn be provided with Mobi- Matting.</p> <p>The next major focus will be associated with Stage 2 of the North Wollongong Beach Seawall (which remains in design phase) which will focus on an accessible ramp and enhanced accessible amenities.</p> <p>Council is in the process of acquiring a number of mobile hoist devices to deploy at five swimming pools. Council will explore the effectiveness and utilisation of the mobile hoists at these facilities and during the summer will be willing to trial a mobile device at a suitable patrolled beach.</p> <p>Council will also liaise with Surf life Saving Illawarra to explore external grant funding opportunities for further Mobi-Matting and mobile hoists at the conclusion of the trial.</p> <p>Thank you for your submission if you require any further information in relation to foreshore access, please contact us.</p>	Already Planned.
83	Keiraville residents Action Group Inc (KRAG)	Stormwater; floodplain management (Keiraville); Development Assessment	<p>In terms of vulnerability, of specific concern that has emerged in recent decades is flash flooding and property inundation caused by extreme wet weather events coupled with a poorly designed suburban stormwater systems unable to cope with increased runoff and urbanisation. These events have put lives at risk.</p> <p>Following the recent heavy rain events in March 2022 and in April 2022, KRAG Inc. has written to Council regarding the increasing inadequacy of Keiraville's network of stormwater systems (highlighted once again during the recent heavy rains), and the effect increased urbanisation in Keiraville is having on runoff behaviour.</p> <p>Of particular concern is the cumulative impact the growing number of multi-unit development approvals in Keiraville is having on the ageing stormwater systems, much of it running through private properties designed when the catchment land surface was much less impervious with less runoff volumes. Furthermore, the existing ageing stormwater systems do not take into account the effects of climate change.</p> <p>There are numerous examples in Keiraville where the recent heavy rains in March and April this year overwhelmed stormwater systems putting lives at risk, damaging properties and vehicles and alarming residents expecting a repeat of the 1998 floods. The impact of the two</p>	<p>Thank you for your submission to Council's draft Infrastructure Delivery Program.</p> <p>With regards to your concerns regarding flooding and the capacity of the stormwater network, Council is currently undertaking a review of the Fairy and Cabbage Tree Creeks Floodplain Risk Management Study and Plan.</p> <p>Among other items, this review will include consideration of the trunk drainage network, overland flowpaths, increased rainfall as a result of climate change, and review land use planning controls in the catchment area. Council plan to engage with the community in the first half of 2023 to discuss our findings and proposed risk mitigation strategies.</p> <p>The current adopted Floodplain Risk Management Study and Plan for this area considered land use planning and appropriate development controls, and recommended controls to manage the risk in the catchment. These have been incorporated into Council's Development Control Plan (DCP) and are being used to mitigate potential impacts due to development. The controls can be found in Chapter E13 - Floodplain Management available on Council's website.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>major downpours can be summarised as follows:</p> <ol style="list-style-type: none"> 1. Many roads and properties were affected by flash flooding with overflow entering houses in some cases; 2. Stormwater systems were overwhelmed to the point where pits burst exacerbating surface runoff; 3. Boulders, rocks, tonnes of gravel and debris from the Escarpment foothills and upstream properties clogging stormwater pipes; 4. Cars floating or written off after being partially submerged. <p>Residents are increasingly concerned about the escalating stormwater risks associated with climate change, creeping large scale urbanisation (particularly west of Robsons Road) causing accelerated runoff and the higher flow rates from the Escarpment given the extent of disturbed/bare soil areas within the 'forested'/'undeveloped' catchment areas of the Escarpment not to mention the potential for landslips and erosion.</p> <p>In accordance with the climate change strategy, KRAG Inc. has proposed the following to address the risks associated with the recent stormwater damage and flooding in Keiraville:</p> <ol style="list-style-type: none"> 1. Council urgently undertakes a risk management study of the stormwater affected areas in Keiraville; 2. Council undertakes a Keiraville and Gwynneville community engagement process to identify and document the stormwater damage and flooding during the recent heavy rains; 3. Council undertakes a thorough review of the capacity of stormwater systems in Keiraville particularly west of Robsons Road; 4. Council imposes a moratorium on further multi-unit developments (or other developments which increase impervious cover area) until the risks identified above are addressed. 	<p>Development in accordance with Council's DCP and Local Environmental Plan (LEP) is currently permissible and we do not presently support a moratorium on development. However, the review of the Floodplain Risk Management Study and Plan will consider the adequacy of our LEP and DCP flood controls and make recommendations for changes where relevant.</p>	
84	Individual	Sportsfields; all weather facilities (synthetic surfaces)	<p>We need more junior soccer stadiums some of which should have synthetic surface which allows the boys to train on most weekdays or clay.</p>	<p>Council acknowledges the impact the unprecedented wet weather of 2022 has had on community sport. We will carefully consider a range of options to improve the availability of sportsfields to adapt to future challenges associated with weather patterns.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>We acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways sports have explored in pursuing alternative training arrangements.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p>	
85	Individual	Sportsfields upgrades - (Figtree Oval); request for fencing, parking and amenities	<p>The number two Figtree Oval needs a fence around it, as on numerous occasions either playing or training dogs run onto field and someone is going to get hurt.</p> <p>Parking at Figtree oval is atrocious on game days.</p> <p>Change rooms for oval number 2 are needed which could double as female facilities. These changes would not only benefit current sports cricket and AFL but also be a great benefit for schools both local and visiting for carnivals</p>	<p>Figtree Oval is indeed a popular park for both passive users and sports participants. Whilst fencing the number 2 oval may be a solution to delineate between the two user groups, there is general park amenity and local flood constraints identified in the Council adopted Figtree Oval Masterplan which need to be considered.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of gender equitable facilities and infrastructure for sport to be better placed for climate adaptation.</p> <p>Council also notes that Gender Equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sports issue and must be pursued in a planned manner in accordance to current budgetary constraints.</p> <p>It is anticipated the Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 commitment to propose new gender equitable amenities will be designed in consultation with Cricket and AFL Clubs in 2023-2024 and constructed in 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked. The timing will permit Council to design and deliver a great outcome for the community with public toilets, changerooms and amenities more effectively supporting female participation and address a number of the club's current concerns.</p> <p>While the timing of the project may not meet the current needs of the club, it is also acknowledged that AFL (ACT/NSW) have offered to work closely with local clubs on scheduling of matches to minimise the impact on venues during the increased demand in participation levels.</p> <p>The comments on parking have been acknowledged and will be referred to Council's Traffic and Transport section for consideration in future programming.</p>	Already Planned.
86	Individual	Road and pedestrian safety; (The Avenue, Mount Saint Thomas)	<p>The plan is good, but more money needs to be spent on local roads and foot paths, especially on The Avenue, Mount Saint Thomas.</p> <p>I think I can speak for many residents that live in Mount Saint Thomas that The Avenue needs urgent attention and changes. Our 40kmph street should not be used as a short cut between Figtree and Coniston; Gladstone Avenue is much safer option.</p>	<p>Thank you for your request for road safety improvements for The Avenue, Mount Saint Thomas.</p> <p>A site meeting was held on 22 April 2022 to discuss resident concerns. Based on the poor performance of the existing traffic calming measures and Council's priority to invest in improving in safety around schools, Council has:</p> <ul style="list-style-type: none"> Included this location on our Variable Messaging Sign (VMS) driver behaviour education program. The VMS devices have been collecting data on The Avenue from 1 April 2022 for a duration of six (6) weeks. In 	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			Constant speeding cars with just enough room for cars to pass each other, no foot paths so we can't even walk our kids to school, car accidents, smashed car mirrors and injuries are just a few issues in this area. Make The Avenue a cul-de-sac at either Television Avenue or Toronga Avenue or make it one-way only and install a footpath on the road. Mount Saint Thomas residents have been waiting far too long, we deserve better.	addition to the communication message displayed on the sign, the VMS captures speed and traffic volume data which can assist in informing future transport planning at this location; <ul style="list-style-type: none"> The data collected will be analysed and inform the development of a local area traffic management plan for The Avenue and surrounding streets, which we are proposing to introduce into Council's draft Infrastructure Delivery Program 2022-2023 –2025-2026); Should this be adopted by Council, this will be programmed to commence design during 2022-2023. 	
87.1	Individual	Active Transport – support for additional cycling and footpaths investment	I understand the pandemic and recent weather events have put a strain on the Council's budget. I think the plan makes a good attempt to address most issues, however, in particular, Active Transport connectivity is not just a transport issue, it is a health and wellbeing issue and as such, could be measured/evaluated in this component of the plan. To support increasing active transport, more investment in footpaths and safe crossings is needed. I support an increase in budget allocation to fully fund the implementation of the Cycling Strategy to make Wollongong a more resilient and liveable community for all residents.	We thank you for your submission to support the budget allocation to deliver on the Wollongong Cycling Strategy 2030 and transport infrastructure programs. Through this allocation we will provide a convenient and connected walking and cycling network that is safe, accessible and attractive. We too share the understanding that active transport is also a way of addressing community concerns for a range of challenges by improving the liveability of our city, health and wellbeing improvements and works toward targets addressing climate mitigation.	Already Planned.
87.2	Individual	Sportsfields – drainage, maintenance and all weather surfaces (synthetic fields)	I support increases in budgets to improve the drainage and maintenance of sporting and recreational grounds, including synthetic pitches.	It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW. Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North). Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption. Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.	Yes.
88	Figtree Football Club	Sportsfields – (Figtree Oval); facility and amenity upgrades	I'm a member of Figtree football club and have been since 2006 when I was a junior. In recent years I have seen a tremendous growth in interest and participation from young adults. It is an integral our identity for many and I believe to match this growth we could do with facility upgrades at Figtree oval. For example, the grandstand and club rooms could do with an expansion with an indoor workout gym-like facility for times like these when we cannot train. Also an increase in parking most suitable on the grass opposite the park.	Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport. At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for junior and female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand. Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of gender equitable facilities and infrastructure for sport to be better placed for climate adaptation. Council also notes Gender Equitable facilities, lighting, sportsfields drainage and	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>irrigation considerations is a city wide and multi-sports issue and must be pursued in a planned manner in accordance to current budgetary constraints. In response to the challenge of drainage, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is anticipated the draft Infrastructure Delivery Program's commitment to proposed new gender equitable amenities will be designed in consultation with cricket and AFL clubs in 2023-2024 and constructed during 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked. The timing will permit Council to design and deliver a great outcome for the community with public toilets, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns.</p> <p>It is acknowledged the provision of a gymnasium and club room is above the current scope of the district level facility and we encourage the clubs to pursue partner arrangements with the private providers similar to other District level sports clubs, to cater for participants.</p>	
89	Individual	Sportsfields and sporting facilities renewal (Primbee Tennis Courts)	Please make Primbee Tennis Courts restoration a priority. It's such a cute little town and it's not going to get the attention it deserves.	<p>Council acknowledges the Primbee Tennis Courts was recently handed back to Council by the District Tennis Court Association.</p> <p>Council will now carefully consider the long term use of the courts and the retention of an opportunity for tennis onsite in our planning and future investment in sport facilities.</p>	No.
90	Individual	Sportsfields facilities upgrades (Figtree Oval amenities upgrade)	<p>I believe Figtree Oval facilities urgently require an upgrade. With over 100 senior AFL players registered (including 30 female) and 200+ juniors which use the field and facilities on a regular basis, the two old change rooms are not adequate. The need to for additional changeroom/washing facilities for both players and officials is required.</p> <p>Additionally, the parking is horrendous and has only been made worse with the COVID-19 testing tent taking over a third of the carparking spaces. When attending the ground for sport, many people are needing to park in the adjacent shopping centre or sport club as there is such a shortage of parking. A fence around the number 2 field would be great, to help keep the dogs off, especially when there are inconsiderate owners which do not pick up after them at the open dog park).</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the Strategy will present a renewed focus on better planning of gender equitable facilities and infrastructure for sport to be better placed for climate adaptation.</p> <p>Council also notes Gender Equitable facilities, lighting, fencing, sportsfields drainage and irrigation considerations is a city wide and multi-sports issue and must be pursued in a planned manner in accordance to current budgetary constraints. In response to the challenge of drainage, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is anticipated the draft Infrastructure Delivery Program's commitment to proposed new gender equitable amenities will be designed in consultation with cricket and AFL clubs in 2023-2024 and constructed in 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked. The timing will permit Council to design and deliver a great outcome for the community with public toilets, changerooms and amenities more effectively supporting female participation and address a number of the club's</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>current concerns.</p> <p>Whilst the timing of the project may not meet the current needs of the club, it is also acknowledged that AFL (ACT/NSW) have offered to work closely with local clubs on scheduling of matches to minimise the impact on venues during the increased demand in participation levels.</p> <p>The comments on fencing are noted. It is acknowledged the Council adopted Figtree Oval Masterplan for the precinct does not feature fencing due to amenity and flood constraints.</p> <p>The issues around parking have been acknowledged and will be referred to Council's Traffic and Transport section for consideration in future programming.</p>	
91	Individual	Sportsfields facilities upgrade (Thomas Gibson Park amenities, Thirroul)	Could you please give some consideration to the upgrade of Thomas Gibson Park. The amenities are not suitable and are in urgent need of renewal.	<p>Council acknowledges that increased development and topography constraints in the Thirroul area sees limited formal sports infrastructure being available. It is noted that Thomas Gibson Park is heavily utilised during the winter months for both Rugby League and Football.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for increased capacity and climate adaption.</p> <p>The draft Infrastructure Delivery Program 2022-2026 and Operational Plan 2022-2023 has proposed a commitment to renew the existing amenities at Thomas Gibson Park with the design to be undertaken in 2023-2024 and construction in 2024-2025. It is anticipated the provision of new gender equitable amenities may assist in supporting users of this popular sportsfield.</p>	Already Planned.
92	Individual	Sportsfields amenities upgrades (Figtree Oval amenities and fencing)	<p>Regarding upgrades to Figtree Oval Facilities, it would be amazing to see the change rooms overhauled and more suited to the growing needs of Figtree Australian Football Club (FAFC).</p> <p>Fencing around the 2nd oval would also go a long way in making the facility a premier, multi-field, location for AFL and cricket.</p> <p>Lastly, an improvement to the parking situation would be welcomed as the oval will invite larger crowds as it develops in the future.</p>	<p>Figtree Oval is indeed a popular park for both passive users and sports participants.</p> <p>The draft Infrastructure Delivery Program 2022-2026 and Operational Plan proposes Council will be pursuing the design and construction of new Gender equitable amenities at Figtree Oval over 2023-2024 and 2024-2025 which will be a great asset for the precinct.</p> <p>While fencing the number 2 oval may be a solution to delineate between the two user groups, there are general park amenity and local flood constraints identified in the Council adopted Figtree Oval Masterplan to be considered.</p> <p>The comments on parking have been acknowledged and will be referred to Council's Traffic and Transport section for consideration in future programming.</p>	Already Planned.
93	Individual	Transport and traffic; congestion (Dapto and Yallah)	<p>I don't think transport issues are addressed enough in the draft plans.</p> <p>Most of our community need to drive to work and with the rising housing costs, are moving their residence to the southern suburbs. Now we see traffic on the expressway at a standstill in the 100km zone most days heading north. A trip which used to take 20 minutes can now take 1 hour.</p> <p>People are becoming more aggravated as a result. Also, in the southerly direction there is no way for Dapto residents to enter the new expressway south. Dapto needs a south on ramp at Fowlers Road to enable access. The same build-up of traffic occurs as residents travel south in the afternoon. More lanes are required in both directions between Wollongong and Yallah.</p>	<p>Thank you for your feedback in relation to traffic and access to the M1.</p> <p>Council acknowledges the concerns in relation to increasing congestion on the M1 Motorway between Wollongong and Yallah, as well as southbound access to the M1 for Dapto/West Dapto residents.</p> <p>The M1 Motorway is the responsibility of Transport for NSW (TfNSW). TfNSW have advised us that they are currently undertaking an integrated transport strategy that will consider specific locations for new on/off ramps as well as plans for future widening and capacity improvements. Supporting this transport strategy will be a public transport services plan that will aim to alleviate congestion along the M1.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>Council is a key stakeholder in the development of these plans and has been advocating on behalf of the community.</p> <p>The Illawarra-Shoalhaven Special Infrastructure Contributions (SIC) Plan was released by State Government and came into effect on 4th June 2021. This plan levies development in new release areas to help fund the delivery of supporting infrastructure, including road and intersection upgrades. It is noted that the SIC list of infrastructure includes items for improved M1 Motorway efficiency/capacity and connectivity, between Yallah and Wollongong, including the future Yallah (Tallawarra) interchange.</p> <p>Council will continue to collaborate with TfNSW as they develop the transport strategy and any associated improvements to the M1 Motorway corridor.</p>	
94.1	Individual	Climate action (carbon emissions; EV infrastructure)	<p>Protecting and investing in our environment and reducing carbon emissions was at the top of the list for many in the community. I did not see one mention of electric vehicle infrastructure within the plan.</p> <p>A variety of Councils (Waverley, Woollahra and Randwick for example) have put in place public charging stations, particularly at key destinations. With increasing tourism in our local areas another key priority for our community, there seems to be an opportunity here.</p> <p>Would love to see Wollongong push for an electric bus pilot too (even if it is just petitioning government). Ideally by 2030 all busses are electric.</p>	<p>In 2020 Council adopted its first Climate Change Mitigation Plan, which included actions to promote access to Electric Vehicles (EV) charging infrastructure for the community. In delivering on these actions Council adopted its Electric Vehicles on Public Land Policy and has been working in partnership with the NRMA to install two publicly accessible, super-fast chargers in the Stewart Street East Council carpark. The new chargers are expected to be available in the 2022-2023 financial year.</p> <p>Council is currently developing the next Climate Change Mitigation Plan. This plan will examine the most effective opportunities for progress towards our net zero emissions reduction targets. It is anticipated a continued focus on access to EV charging infrastructure will feature in this next plan.</p> <p>Community and key stakeholder engagement will form a critical component of the plan's development. In this regard engagement activities will be undertaken in the coming months which will allow for interested stakeholders to put forward ideas and suggestions for consideration in drafting a costed and prioritised plan of action for Council and the community.</p>	Already Planned..
94.2	Individual	Affordable transport (support for Gong Shuttle to continue)	<p>With tourism, sustainability, community connection and ease of transport outlined as key priority, I did not see mention of continued Council support beyond 2024 of the Gong Shuttle? The shuttle is an important transport option for our team to get around the city and enjoy the local amenities.</p>	<p>Thank you for your request for continued support of the Gong Shuttle beyond 2024.</p> <p>The Draft Budget 2022-2023 includes funding to meet Council's obligations within the current agreement for the Gong shuttle until 2023-2024.</p> <p>The draft Delivery Program 2022-2026 and Operational Plan 2022-2023 includes a continued commitment to multi-modal transport including the Gong Shuttle '6.1 Plan for the delivery of multi-modal public transport together with sustainable transport modes such as the Gong Shuttle, walking and cycling to meet the community's needs.' Further funding will require Council endorsement.</p>	Already Planned.
94.3	Individual	Affordable housing; rental supply	<p>Leasing a rental property has proved very difficult for some in our organisation and can limit movement to the area for new workers. Short-term rentals, such as Airbnb are making the long-term rental market even tighter. What policies are Council looking at to rectify this issue while maintaining the strategic priority of bringing tourism to the region?</p>	<p>Council acknowledges the current shortage of local rental properties which is influenced by a range of factors, many of which are outside of Council's control. Council continues to work on ensuring there is an adequate supply of housing to the market through the roll-out of infrastructure, planning for land release and the assessment of new subdivisions and housing development.</p> <p>Council is also progressing work on its draft Housing Strategy which will explore a range of policy options to address local housing issues, including affordability. The finalisation of the Strategy and commencement of implementation of initial</p>	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>priorities has been included as a commitment in the post-exhibition Draft Delivery Program 2022-2026 and Operational Plan 2022-2023.</p> <p>Short-term rental accommodation is managed under NSW State legislation and Council has little ability to influence this segment of the housing market. There are some 600 properties registered for short-term rental accommodation in the Local Government Area, out of 84,000 dwellings. While an emerging issue to monitor, so far this industry is not proving to have a major impact on the local rental market.</p>	
94.4	Individual	City planning; investment attraction; commercial development approval	How will the Council continue to encourage new investment through the development approvals of commercial real estate?	<p>Commercial (office) developments are important to achieve employment outcomes in our city and to support the retail and hospitality sectors. Since 2007 Council has incentivised commercial development within the Wollongong City Centre through higher floor space ratio development controls, this is proposed to continue.</p> <p>Through the development assessment process Council encourages investment through the introduction of a range of practices to support ongoing improvement to our development assessment process.</p> <p>This includes pre-DA discussions to improve the quality of Applications; engaging an in-house Architect to support the role of the Design Review Panel and working with the NSW Government appointed Planning Panels to proactively schedule determination hearings in a timely manner.</p> <p>A dedicated Small Business planning team has also been established focused on supporting business with the preparation of Development Applications and facilitating approvals.</p>	Already Planned.
95	Individual	Sportsfields and sporting facilities upgrade (Figtree Oval amenities)	A clubhouse for Figtree oval. As seen over the last few months the rain has stopped people from being able to train on the grounds. With a clubhouse and expanded rooms and change rooms, teams would be able to have equipment to train in there instead of training in the mud.	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for junior and female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>It is anticipated the Draft Infrastructure Delivery Plan's commitment to the proposed new gender equitable amenities will be designed in consultation with cricket and AFL clubs in 2023-2024 and constructed in 2024-2025.</p> <p>The timing will permit Council to design and deliver a great outcome for the community with public toilets, storeroom, canteen, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns.</p> <p>It is acknowledged the provision of a gymnasium/training area and club room is above the current scope of the district level facility and we encourage the club to pursue partner arrangements with the private providers similar to other District level sports clubs to cater for participants.</p>	No.
96	Individual	Recreation (skate facilities); support for skateparks budget and acceleration of projects; desire for Port Kembla location	I support budget allocation to skateboarding in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. Opportunities for accelerating this roll out should be investigated. A 'future skatepark' would be best located in Port Kembla.	<p>Your comments on the Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 regarding Skatepark facilities are acknowledged. The draft program reflects our proposed priorities with current budget requirements. Your views on Port Kembla Skate facility are also noted.</p>	No

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
97	Individual	Sportsfields (Figtree Oval amenities upgrade)	Figtree Oval Upgrade - needs male and female change rooms for home and away teams. Also needs lights on the main ground to improve usability for cricket and AFL games. Replacing the existing space for spectators would also be a good idea to include stands and an upper deck for canteen/function space with playing ground still in view. The set up at Bonaira Oval in Kiama is a good representation of a good sports ground facility	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for junior and female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>It is anticipated the Draft Infrastructure Delivery Plan's commitment to proposed new gender equitable amenities will be designed in consultation with cricket and AFL in 2023-2024 and constructed in 2024-2025.</p> <p>The timing will permit Council to design and deliver a great outcome for the community with public toilets, storeroom, canteen, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns.</p> <p>It is acknowledged the provision of a gymnasium/training area and club room is above the current scope of the district level facility and we encourage the club to pursue partner arrangements with the private providers similar to other District level sports clubs to cater for participants.</p> <p>The request for additional sportsfields lighting is noted. Figtree Oval has received a major sports field lighting upgrade in the past three years on the Number 2 Oval which has significantly enhanced training opportunities onsite. Council will continue to explore opportunities to support flood lighting across the city at sportsfield sites within budget limitations.</p>	No.
98	Individual	Recreation; skate facilities; support for skateparks budget	I support the budget allocation to skateboarding in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023	<p>Thank you for your submission.</p> <p>Your comments on the Draft Delivery Program 2022 -2026 and Operational Plan 2022-2023 on Skatepark facilities are acknowledged.</p> <p>The Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 reflects our strategic approach to Skatepark priorities within the current budget requirements.</p>	No.
99	Individual	Active transport - support for budget to implement Cycling Strategy	You all do a great job thanks. I'd like to see Wollongong be a safer cycling city. The budget allocation to cycling in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023 is good to see and I support that and if possible, an increase in budget allocation to fully fund the the cycling strategy. It will take a cultural shift to get more people on bikes but it is a start.	<p>Thank you for your feedback about implementing the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community. Council is committed to implementing the actions within the Wollongong Cycling Strategy 2030.</p> <p>So far Council has delivered or commenced a number of projects and actions including:</p> <ul style="list-style-type: none"> • Cringila Hills Mountain Bike Trails • Cringila Hills Pump Track • Cringila Hills Skills Track • Local bike tracks • Pop Up Cycleways • Criterium track at Lindsay Maynes Park <p>The draft Infrastructure Delivery Program includes the construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.</p> <p>Beside infrastructure, the Wollongong Cycling Strategy 2030 includes actions to promote and enforce safe behaviour by all road and path users including the implementation of the 'share the path' user behaviour campaign.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
100	Individual	Recreation (skate facilities); support for skateparks; budget and acceleration of projects; desire for Port Kembla location	<p>I support budget allocation to skateboarding in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. Opportunities for accelerating this rollout should be investigated. A 'future skatepark' would be best located in Port Kembla.</p> <p>I support the budget allocation to skateboarding in the Draft Delivery Program 2022-2026 Operational Plan 2022-2023. Opportunities for accelerating this rollout should be investigated. A 'future skatepark' would be best located in Port Kembla, further south on Tobruk Avenue from the existing temporary skate spot.</p>	<p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on unstructured sports activities such as skate.</p> <p>The comments on the Draft Delivery Plan on skate facilities are acknowledged. The Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023 reflects our proposed priorities with current budget requirements. The views on Port Kembla Skate facility are noted.</p>	No.
101	Individual	Sportsfields and facilities upgrades (Thomas Gibson Park amenities, Thirroul)	<p>Gibson Park Thirroul Rugby League amenities refurbishment noted in the Draft Delivery Program 2022-2026 Operational Plan 2022-2023, I would like to support this project. The facilities at Thomas Gibson Park are not up to the standards required in such an iconic and heavily used sportsfield. Please proceed with the project and bring forward if at all possible.</p>	<p>Council acknowledges Thomas Gibson Park, Thirroul is heavily utilised during the winter months for both Rugby League and Football. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for increased capacity and climate adaption.</p> <p>The Draft Delivery Program 2022-2026 Operational Plan 2022-2023 has highlighted a commitment to renew the existing amenities at Thomas Gibson Park with the design to be undertaken in 2023-2024 and construction in 2024-2025. It is anticipated the provision of new gender equitable amenities may assist in supporting users of this popular sports field.</p> <p>The timing of the design 2023-2024 and Construction 2024-2025 of the facility is programmed noting the availability of resources and unfortunately cannot be brought forward.</p>	No.
102	Individual	Recreation (skate facilities); support for skateparks; budget and acceleration of projects; desire for Port Kembla location	<p>I support budget allocation to skateboarding in the Draft Delivery Program 2022-2026 Operational Plan 2022-2023. Opportunities for accelerating this roll out should be investigated ASAP. A 'future skatepark' would be best located in Port Kembla.</p>	<p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on unstructured sports activities such as Skate parks.</p> <p>Your comments on the Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 on skate facilities are acknowledged. The draft program reflects our proposed priorities with the current budget requirements. The views on Port Kembla Skate facility are noted.</p>	No.
103	Individual	Sportsfields and sporting facilities (Figtree Oval amenities upgrade)	<p>Figtree Oval Upgrade. Figtree is in great need of a facilities upgrade. In my own opinion I think it would be fantastic to upgrade the change rooms to cater for three male and one female team. Upgrades include fixing changerooms, showers and toilets as well as storage. The facility is also in great need of an upgrade to the stadium and also adding a club room above the grandstand to cater for functions and other events.</p>	<p>It is anticipated the Draft Infrastructure Delivery Program's proposed new gender equitable amenities in 2023-2024 will address a number of the club's concerns. Figtree is a district level facility and hence the design will strictly focus on functional features such as gender equitable amenities, storage, umpires facilities and Kiosk. In line with service standards the proposed facility will not feature club or training rooms to cater for functions.</p>	No.
104	Individual	Sportsfields and sporting facilities (Figtree Oval amenities upgrade);	<p>Figtree Oval needs upgrading. To enhance and encourage sport, training and fitness in the community the Figtree Oval needs lights on oval 1 (the main ground), the club house needs a full rebuild with better facilities, amenities and changeroom and more car parking is needed.</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for junior and female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>The new lighting at Figtree Oval Number 2 has significantly enhanced training onsite and whilst it is acknowledged lighting the Number 1 Oval would further enhance training opportunities onsite. Council's current program has other key sites prioritised over the coming four years.</p> <p>It is anticipated the Draft Infrastructure Delivery Program's commitment to proposed new gender equitable amenities will be designed in consultation with</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>cricket and AFL clubs in 2023-2024 and constructed in 2024-2025.</p> <p>The timing will permit Council to design and deliver a great outcome for the community with public toilets, storeroom, canteen, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns.</p> <p>It is acknowledged the provision of a specific club room onsite is above the current scope of the district level sports facility and Council encourages the club to pursue partner arrangements with the private providers similar to other district level sports clubs to cater for participants.</p> <p>The comments on additional parking are noted and will be forwarded to Council's Traffic and Transport team to consider in the future programs.</p>	
105	Individual	Sportsfields – all weather facilities (artificial surfaces)	With all these constant ground closures for sports which won't ever stop because we'll always have rain. We need an artificial playing ground. Surely that's a no brainer.	<p>It is acknowledged the impact of the inclement weather of 2022 has had on community sports. We will carefully consider a range of options to improve the availability of sportsfields to adapt to future challenges associated with weather patterns.</p> <p>We acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways sports clubs have explored in pursuing alternative training arrangements.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the pending NSW Government Study in our future investment in sport facilities.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport.</p>	No.
106	Individual	Sportsfields and sporting facilities (Figtree Oval amenities upgrade);	Better parking facilities at Figtree AFL oval. - Upgrades of Figtree AFL change rooms	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sportsground and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council notes parking, gender equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sports issue. In response to this challenge, Council will carefully consider funding a Feasibility Assessment across priority sites in Council's three planning districts North, Central and South during the 2022-2023 financial year.</p> <p>It is anticipated the Draft Infrastructure Delivery Program's proposed new gender equitable amenities in 2023-2024 will address a number of the club's concerns.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
107	Individual	Sportsfields and sporting facilities (Figtree Oval amenities upgrade); lighting	Figtree Oval needs improvement. Lights on Oval 1 to allow men's and women's to train on the same nights. Changerooms and clubhouse need to be upgraded to support the numbers of Figtree AFL club.	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for junior and female participation and the challenges for Council in making our sporting infrastructure contemporary to support the demand.</p> <p>The new sportsfield lighting at Figtree Oval Number 2 in 2020 has significantly enhanced training onsite. Whilst it is acknowledged that lighting the Number 1 Oval would further enhance training opportunities onsite, Council's current program has other key sites prioritised over the coming four years.</p> <p>In the Draft Infrastructure Delivery Program 2022-2026, Council is committed to proceed with the proposed gender equitable amenities to be designed in consultation with cricket and AFL clubs in 2023-2024 and constructed in 2024-2025.</p> <p>The timing will permit Council to design and deliver a great outcome for the community with public toilets, storeroom, canteen, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns.</p> <p>It is acknowledged that the provision of a specific club room onsite is above the current scope of the district level sports facility and Council encourages the club to pursue partner arrangements with the private providers similar to other district level sports clubs to cater for participants.</p>	No.
108	Individual	Presentation of draft planning documents	<p>I would like an Index in the Delivery Program, but the cost of doing this may not be worthwhile. In previous years I have suggested this.</p> <p>There are many photographs of scenic features of Wollongong but no statement next to the photo of what has been photographed. I think I know all of them, but I am sure most probably over 90% of residents would not recognise them.</p> <p>I found the Snapshot of the Wollongong Community and the statistics very useful and helpful.</p>	<p>Thank you for your suggestions relating to the layout of the plans. An index would be beneficial and we will investigate the possibility of this being included in future plans. Your recommendation for inclusion of the locations of the photos and images used in the document has been included in the final documents.</p>	Yes.
109	Individual	Sportsfields and sporting facilities (Figtree Oval amenities upgrade); lighting	<p>I am an Auskick co-ordinator at Figtree Australian Football Club. We have 68 registered Auskickers this year (2022) and this keeps increasing year on year. We are the biggest Auskick centre in the South Coast Football League.</p> <p>Unfortunately, the facilities that we use does not represent this. On game day there is only one changeroom for visitors and one for the Figtree players. Each changeroom needs to be boys and girls for the entire junior teams (when girls are getting ready another team needs to be in there to get changed after the game. I would love to see more change rooms. Figtree Oval Number 2 is an excellent ground, but it really needs a fence around it like Figtree Oval Number 1.</p> <p>The carparking is very much inadequate. It overflows into the already full Figtree Grove parking. I would really like to see this improved.</p> <p>Finally it would be great to see lights on Figtree Oval Number 1. This will allow both AFL and cricket to use this facility all through winter and early spring.</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and is anticipated the strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>Council also notes parking, gender equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sports issue. In response to this challenge, Council will carefully consider funding a Feasibility Assessment across priority sites in Council's three planning districts North, Central and South during the 2022-2023 financial year.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				It is anticipated the Draft Infrastructure Delivery Program's proposed new gender equitable amenities in 2023-2024 will address a number of the club's concerns.	
110	Individual	Food fairness and equity	Bolster the draft Community Strategic Plan reference 5.3 by expanding Council's role to also be a service provider and advocate. Match action 5.3 with appropriate measures, targets as well as dedicated budget in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023. Develop a dedicated food system strategy as supportive document to increase coherence, enables a proactive and systematic approach to the future of our food and brings together the range of food system activities undertaken.	<p>Thank you for your submission and suggestion to targets regarding food access, security and sustainability. An additional indicator has been recommended for inclusion in the Community Strategic Plan.</p> <p>Council adopted the Sustainable Wollongong 2030 - A Climate Healthy City Strategy in 2020. The Strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food. Council continues to support relevant bodies and agencies in their response to food security. Council also continues to support the establishment of community gardens across the Wollongong LGA, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	Yes.
113	Individual	Recreation - support for skateboarding budget	I support budget allocation to skateboarding in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. Opportunities for accelerating this roll out should be investigated. A 'future skatepark' would be best located in Port Kembla and Thirroul.	<p>Thank you for your positive feedback.</p> <p>In accordance with the Draft Delivery Program 2022-2026 Operational Plan 2022-2023 the Wollongong skate Facility is scheduled for site selection and concept design in 2022-2023 with Construction over the 2023-2024 and 2024-2025 financial years.</p> <p>The Northern Suburbs Skate Facility (Thirroul) is scheduled for site selection and concept design in 2022-23 and 2023-24 with Construction to commence in the 2024-2025 financial year.</p> <p>The site location for all skate projects will be carefully considered in accordance with the application of industry-based site selection assessment criteria.</p> <p>The criteria cover the following aspects:</p> <ul style="list-style-type: none"> Physical Site Constraints Access to Transport Natural surveillance, security and safety Proximity to amenities Impact on existing facilities and users Distance from Housing Management and Maintenance issues Context and Amenity The submission comments on Port Kembla are noted. <p>The mobile skate facility listed in the Draft Infrastructure Delivery Plan in 2022-2023 will be a skate option at a number of locations including Port Kembla.</p>	Already Planned.
134	Individual	Sportsfields - Rex Jackson Oval (accelerate lighting)	<p>Bring forward planned works for lighting at Rex Jackson Oval.</p> <p>Initial scoping of potential sites for new facilities for the sporting clubs to replace existing standalone facilities for the small sporting clubs that use Rex Jackson Oval.</p>	<p>Thank you for your contribution and views on the sporting infrastructure at Rex Jackson Oval.</p> <p>The comments on the programming of sportsfield lighting are noted. The scheduling of design in 2022-2023 is to permit construction to occur at the conclusion of the 2023 winter season.</p> <p>Council has a range of projects in schedule for 2022-2023 and has scheduled resources accordingly. Works are unable to be complete before the 2023 commencement of the winter sporting code season.</p> <p>Your comments on co-locating of new sports facilities is acknowledged and will be considered in the development of future facilities.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
145	Individual	West Dapto Infrastructure (various)	<p>I am disappointed with the draft documents I have received with its lack of planning and construction of vital infrastructure in the West Dapto area in the immediate future.</p> <p>The West Lake area has been marked as the major housing area for the Illawarra replacing land previously used for farming. In most cases serious farming /agriculture has ceased and the land is in the hands of developers awaiting approval from state government to commence subdivision for housing.</p> <p>It is likely that many more housing estates will commence in the near future yet the draft Infrastructure Delivery Program for this area is devoid of the plans and construction needed deliver the infrastructure urgently required in a timely manner. Comments on specific projects are outlined below.</p> <p>West Dapto Road to Rainbow Drive Money for this has come from a government grant not from Council funds. Construction is spread over four years; this is not good enough, as funds have been received it needs to be finished by 2024 at the latest by contractors that can complete the job in a timely manner. Completion of West Dapto Road past Rainbow Drive is urgent for West Dapto.</p> <p>Bong Bong Road Traffic Lights As this is not a major road project, it should be completed by 2023 not over two years. This delay is unacceptable.</p> <p>West Dapto Road Wongawilli Road Bridge This is upsetting, as this was to be finished by December 2021 as per information given to local residents in early 2021. This is section of Wongawilli Road upgrade started almost five years ago and should be finished. This is showing total disregard for the Wongawilli Community. The rest of infrastructure spending is in design only with no indication of when this infrastructure will commence construction. With the rate of land release, the program must be greatly accelerated.</p> <p>The urgent needs in West Dapto are:</p> <p>Sheaffes Road upgrade Urgent upgrade to the corners of West Dapto Road/Darkes Road and West Dapto Road/Sheaffes Road. These corners are very dangerous with current traffic flows and require immediate attention now and design of these should have been completed years ago for any development to have occurred.</p> <p>Link Road between Sheaffes Rd and Smiths Lane Provide an alternate exit for both the suburb of Wongawilli and the Kembla estate soon to be Stream Hill.</p> <p>West Dapto Road between Princes Highway and Reddalls Road upgrade This not only carries traffic for new housing estates in West Dapto but has a large amount of industrial traffic from the tip and the car import holding areas. Money should be sought from sale of the port to upgrade this portion of road; it cannot wait 10 years for completion of the Northcliffe Drive overpass.</p> <p>Northcliffe Drive Extension Design of the Northcliffe Drive extension needs to be completed by end of 2023 to be ready for government funding, not still designing in 2023-2024.</p> <p>Cleveland Road</p>	<p>Thank you for your feedback regarding infrastructure for West Dapto.</p> <p>The West Dapto Urban Release Area is the largest greenfield urban release area outside of Greater Sydney and is one of Council's most significant strategic programs. Council has allocated just under \$40 million to the West Dapto program in its four-year Infrastructure Delivery Program. In addition, we will be undertaking several major road maintenance projects across the release area, including:</p> <ul style="list-style-type: none"> • Avondale Road; Huntley Road to Huntley Heritage Entrance; • Sheaffes Road; Neeson Road to Paynes Road; • Reddalls Road; West Dapto Road to Keevers Place; • West Dapto Road; Wylie Road to Reddalls Road. <p>The construction timeframe for the West Dapto Road Upgrade, from Shone Avenue to Rainbird Drive is significant, however, includes not only the construction of the road upgrade itself but significant services relocation. In addition, we will be managing the construction such that live traffic can be maintained along this road and disruption to the community minimised. This project is programmed to commence construction in late 2022, and based on preliminary construction programming, will be completed in mid-2025 (carrying-over into 2025-2026 financial year but not taking the full year to complete).</p> <p>In the short-term, a full review of West Dapto Road intersections at Darkes Road and Sheaffes Road is being undertaken by Council staff. The review has identified several signage, line marking and delineation treatments that are expected to be installed following consideration and approval by the Local Traffic Committee (LTC). Currently this is planned for the June 2022 LTC meeting. In addition, Council has worked with Transport for NSW to deliver a reduced speed zone along West Dapto Road in the vicinity of the industrial estate.</p> <p>The scope of the Bong Bong Road/Station Street traffic signals does not include a major road upgrade; however, it does include the relocation of multiple services and technically complex integration between the South Coast Railway Line signals and the new traffic signals at the intersection of Bong Bong Road and Station Street. These works also require approvals from NSW Government agencies such as Sydney Trains and Transport for NSW.</p> <p>During 2022-2023, outstanding works to complete the Wongawilli Road Upgrade project include: the installation of headwalls at the culvert to the west of the intersection with Shone Avenue and drainage and roadworks at the western end of the road near the Wongawilli Community Centre.</p> <p>Council's draft Infrastructure Delivery Program has allocated budget to the design of the majority of the projects identified in your priority project list; however, it is acknowledged that funding is not yet available to allow construction to be programmed. These designs are technically complex and typically take several years to deliver a construction-ready design.</p> <p>Council will also continue to lobby the NSW Government for funding to support the acceleration of infrastructure delivery within the West Dapto Urban Release Area. For the Northcliffe Drive extension, the NSW Government have included this road in the Special Infrastructure Contribution (SIC) schedule for the West Lake Illawarra Release Area. This funding source will assist in funding the delivery</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>Reconstruction must be included in the 2023-24 budget.</p> <p>Darkes Road upgrade Now currently closed because of bridge issues and no word from Council after over two months of investigations.</p> <p>Wongawilli Hall /grounds upgrade Despite the continued release of urban land in the West Dapto area, Council upgrades to infrastructure is lagging many years behind and urgent attention is required. As the major growth of development and future Council income, this area needs to be given far greater priority. As it stands, the draft plans appear to show total disregard to the residents and future residents of West Dapto.</p> <p>How does the design of Hayes Lane bridge take two years; Marshall Mount Road three years and corner of Darkes Road and West Road two years and not be finished until 2025.</p> <p>I am concerned regarding the lack of Council negotiations for land resumptions both from Wollongong Coal and farm land on West Dapto as staff have informed me the land resumed from Wollongong Coal awaits completion. Recent discussions from the land holder on West Dapto Road where resumption is required for work to proceed on the West Dapto Road upgrade reveals, that after 6 months of initial discussions he is still waiting for Council to get back to him with their offer.</p> <p>These draft plans require a major rethink before being put into action as there is little new funds in the West Dapto area until 2026.</p>	<p>of this major infrastructure; however, it still requires Council to cover the majority of project construction costs and for the NSW Government to provide advice regarding how this funding pool can be accessed. More information regarding the SIC is available here: https://www.planning.nsw.gov.au/Plans-for-your-area/Infrastructure-funding/Special-Infrastructure-Contributions/Illawarra-Shoalhaven-SIC.</p> <p>Due to the confidential nature of property negotiations, these can take time to ensure Council staff work toward fair value for the community.</p>	
146	Individual	Stormwater management (Thirroul; Hewitts Creek)	<p>I am a resident of Lachlan Street, Thirroul and was recently impacted by flash flooding of Hewitts Creek. This event was traumatic at the time and recovery is still ongoing.</p> <p>I note funding has been allocated for high priority options for Hewitts Creek in the draft Delivery Program 2022-2026.</p> <p>However there is no construction of any mitigation structures until 2025-26 at the earliest, and no indication if anything is planned for the section of Hewitts Creek where the creek breaks the banks and causes flash flooding.</p> <p>There is also no commitment to any design of structures in 2022-23 despite the risks to life and property that we have experienced.</p> <p>I am asking that Council bring forward an assessment of options to keep the water in the creek and stabilise the banks from 23 George Street downstream to Lachlan Street into the 2022-2023 year.</p> <p>This would give us some peace of mind that Council will consider mitigation measures for the area with a greater sense of urgency.</p>	<p>Thank you for raising your concerns with us regarding flooding in Lachlan Street, and the impact it is having on you. We are aware of the flooding in this area and it is certainly one of the hotspots we are investigating as part of our Floodplain Risk Management Study and Plan review.</p> <p>Our current flood study indicates significant flood affectation in the 20% Annual Exceedance Probability event (20% chance each year for an event to happen). This is aligned with your experiences.</p> <p>Council previously carried out culvert upgrade works to help manage flooding in the area, however we understand there is a significant flow path bypassing the creek and affecting a number of properties. When this was investigated previously, we could not identify an option of creek works that would be suitable for implementation, but we are aware of the impact this is having and are reviewing other options.</p> <p>We are also aware of the bank stability concerns and note that this section of creek is currently privately owned, with management of creek erosion being the responsibility of private landowners. Any flood mitigation works that would be considered in this area should be designed to alleviate not increase the creek bank instability issues.</p> <p>The assessment of options will be completed following the completion of the Hewitts Creek Flood Risk Management Study and Plan.</p>	No.
147	Individual	Active Transport (support for Cycling Strategy; support to	<p>The NSW Government has doubled its funding for walking and cycling projects. Council should increase funding for safe walking and cycling infrastructure and accelerate delivery by leveraging this funding and support.</p>	<p>We are pleased to hear your support for more active transport infrastructure. We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		Increase budget); Climate Action	<p>A strong commitment to fully resourcing the implementation of the Wollongong Cycling Strategy is critical to achieving the Council's Climate Mitigation Plan and becoming a more resilient community.</p> <p>I support the budget allocation to cycling in the draft Delivery Program 2022-2026 and draft Operational Plan 2022-2023. I also support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents.</p>	<p>We have done two significant things to support cycling and walking in the city:</p> <ol style="list-style-type: none"> 1. Council has proposed approximately \$40 million over the next four years towards active transport infrastructure and; 2. we have applied to Transport for New South Wales grants for over \$15 million to help us pay for the construction of these projects and will continue to seek further funding opportunities when they arise. <p>In addition, Council recently resolved to consider as part of its 2023 budget process a 10 year business plan to accelerate the delivery of footpath infrastructure in the city.</p>	
148	Individual	Stormwater management (Thirroul; Hewitts Creek)	<p>We live in Lachlan Street, Thirroul which is where Hewitts Creek recently broke its banks and caused significant flooding to our own and our neighbours properties.</p> <p>This event was very traumatic and stressful to everyone at the time and the recovery process is ongoing.</p> <p>Had this flash flood occurred in the middle of the night, lives could have been at risk.</p> <p>We are aware that funding has been allocated for high priority options for Hewitts Creek in the draft Delivery Program 2022-2026.</p> <p>However there is no construction of any mitigation structures until 2025-26 at the earliest, and no indication if anything is planned for the section of Hewitts Creek where the creek breaks the banks and causes flash flooding.</p> <p>There is also no commitment to any design of structures in 2022-23 despite the risks to life and property that we have experienced.</p> <p>We are asking Council to bring forward an assessment of options to keep the water in the creek and stabilise the banks from 23 George Street downstream to Lachlan Street into the 2022-2023 year.</p> <p>This will give us peace of mind that Council will consider mitigation measures for the area with a greater sense of urgency.</p>	<p>Thank you for raising your concerns with us regarding flooding in Lachlan Street, and the impact it is having on you. We are aware of the flooding in this area and it is certainly one of the hotspots we are investigating as part of our Floodplain Risk Management Study and Plan review.</p> <p>Our current flood study indicates significant flood affectation in the 20% Annual Exceedance Probability event (20% chance each year for an event to happen). This is aligned with your experiences.</p> <p>We previously carried out culvert upgrade works to help manage flooding in the area, however we understand there is a significant flow path bypassing the creek affecting a number of properties. When this was investigated previously, we could not identify an option of creek works that would be suitable for implementation, but we are aware of the impact this is having and are looking into other options.</p> <p>We are also aware of the bank stability concerns and note that this section of creek is currently privately owned, with management of creek erosion being the responsibility of private landowners. Any flood mitigation works that would be considered in this area should be designed not to aggravate the creek bank instability issues.</p> <p>The assessment of options will be completed once the Hewitts Creek Flood Risk Management Study and Plan are completed.</p>	No.
149	Individual	Active Transport (support budget and further increases to cycling; support Cycling Strategy implementation)	<p>I support the budget allocation to cycling in the draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. I support an increase in budget allocation to fully fund the implementation of the cycling strategy to make Wollongong a more resilient and liveable community for all residents.</p> <p>I feel there should be less allocated funding to "parking."</p>	<p>Thank you for your submission to support the budget allocation to deliver on our Wollongong Cycling Strategy 2030. Our vision is to make Wollongong a cycling city, and be the place to ride. Through this and future allocations, we will provide a convenient and connected cycling network that is safe, accessible and attractive.</p> <p>During the consultation period for the Community Strategic Plan, increased parking in the city centre and foreshore areas was listed in the top three priorities for the community. For this to change, we need access to good quality public transport and more active transport.</p> <p>Council has committed to developing an Integrated Transport Strategy.</p>	Already Planned.
150	Individual	Active Transport (support budget and further budget increases)	<p>I support the cycling and walking infrastructure budget in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023.</p> <p>I think there should be a lot more funding for footpaths and cycleways (double, triple) considering their importance in climate change mitigation and healthier communities,</p>	<p>We are pleased to hear your support for more active transport infrastructure. We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p> <p>Council have done two significant things to support cycling and walking in the</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>especially considering how much is being spent on resurfacing roads. Maybe we could resurface roads less often so we have safer streets for kids, walking and cycling?</p>	<p>city:</p> <ol style="list-style-type: none"> 1. Council has agreed to approximately \$40,000,000 over the next 4 years towards active transport infrastructure and; 2. Council have applied to Transport for New South Wales grants to the tune of over \$15,000,000 to help us pay for the construction of these projects and will continue to seek further funding opportunities when they arise. <p>Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. The proximity of schools and educational facilities is considered as a high priority when establishing ranking for new footpaths.</p> <p>We will also aspire to place more time in the maintenance of the assets we do have for cycling to ensure active travel by bicycle remains a key part of the transport mix in Wollongong.</p> <p>Resurfacing roads less often could result in more funds being spent on roads over the long term. Resurfacing is part of the upkeep of a road; if we resurface less often there is a risk that a full reconstruction of the road would be required earlier, which is a lot more expensive.</p> <p>We are always looking at ways of improving efficiency in managing the broad range of Council's assets and note your preference for any savings in this area to be allocated to the support of walking and cycling in the city.</p>	
151	Individual	Climate Action; Food Security	<p>Our food system is under great pressure from climate change and natural disaster related supply chain disruptions. Making matters worse are the impacts of the Ukraine-Russia war and associated sanctions, which are sending food prices to record levels and will push even more people in our community into food insecurity.</p> <p>These complex and systemic challenges require a proactive and intersectoral solutions, with local governments playing a critical role, alongside other levels of government, businesses, and community.</p> <p>While we support the inclusion of food access in the Community Strategic Plan 5.3: 'Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food' we are extremely concerned that this single action, without any measures, targets or dedicated budget is set up to only scratch the surface on a topic that plays such a central role in our community, our health and our environment.</p> <p>We therefore urge Council to bolster its commitment to the future of our food (access to, availability of, use and utilization) by:</p> <ul style="list-style-type: none"> • Matching 5.3 with appropriate measures, targets as well as dedicated budget in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023; • Develop a dedicated food system strategy as supportive document to increase coherence, enable an pro-active and systematic approach and bring together the range of food system activities already undertaken. See for example, City of Canada Bay, Cardinia Shire (VIC), and Bendigo (VIC). Please don't miss the opportunity to future-proof equitable access to safe, nutritious, affordable and sustainably produced food for all people in our community. 	<p>Council adopted the Sustainable Wollongong 2030 - A Climate Healthy City Strategy in 2020. The strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food.</p> <p>Council continues to support relevant bodies and agencies in their response to food security. Council also continues to support the establishment of community gardens across Wollongong, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
152	Individual	Climate Action; Food Security	<p>Food is central to the wellbeing of us, our ecosystems, and planet. Food is both a contributor to climate change and is being dramatically affected by climate change. Our food systems and thus our ability to thrive are in jeopardy. Across our food system, we are not being sustainable, and we are not being healthy, for us or for the planet and ecosystems on which we depend.</p> <p>We have an increasing global population, so we need to balance producing enough food for everyone, but not just any food, nutritious food. And we need to do it in a way that means generations and generations into the future have a planet to live on. We need to protect soil fertility, arable land, biodiversity, water, culture, and dignity. These problems did not pop up overnight. They have become institutionally embedded in legal and regulatory frameworks.</p> <p>These problems been accumulating for a very long time, so the solutions and pathways to a healthy, sustainable, and equitable food system is also going to be a long-game. It will require whole-of-systems, long-term, collaborative, multi-sector approaches. This includes local government. For the past three years, I have been working on this project that is looking at food system governance at the local level, including local governments and civil society organisations. Through our research, we have demonstrated that contrary to popular thinking, Councils are involved in much more than 'roads, rates, and rubbish'.</p> <p>In fact, they are very involved in food system issues. As a resident of Wollongong since 2010, and a passionate 'fair food' advocate, I am immensely concerned Council's draft Community Strategic Plan (CSP) barely touches on this essential issue.</p> <p>I acknowledge the inclusion of food access in the CSP under Action 5.3 'Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food', however am concerned this is a tokenistic inclusion of an integral issue.</p> <p>Any talk of the Illawarra Regional Food Plan has dropped off the radar. The level of specificity regarding how Council will address the vital issue of healthy, sustainable, and equitable food systems is woeful.</p> <p>There are no specific actions/activities listed, no measures or targets, no funding. Council's Sustainability Commitment acknowledges the importance of access to fresh, local and sustainably produced food, yet the CSP and draft Delivery Program include no specific actions that will bring this statement from the page to reality.</p> <p>There is nothing included in the budget to facilitate activities for Action 5.3 (the only mention of 'food' being in relation to the provision of emergency food relief during the pandemic 2021-2022).</p> <p>An additional problem is that the Delivery Program delegates responsibility to Environment and Sustainability, but food system-related issues span most, if not all, departments within local government. A coordinated, cross-department approach is necessary; one that breaks down local government silos.</p> <p>Council has committed to taking action on climate change, yet seems to be ignoring the fact that food systems contribute to climate change by failing to include food system-related issues and actions in these core strategic planning documents. We must do better.</p> <p>I request that Wollongong Council urgently reconsiders its role in relation to food systems action (which is climate change action).</p>	<p>Council adopted the Sustainable Wollongong 2030 - A Climate Healthy City Strategy in 2020. The strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food. Council continues to support relevant bodies and agencies in their response to food security.</p> <p>Council also continues to support the establishment of community gardens across Wollongong, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>Three initial suggestions are:</p> <ol style="list-style-type: none"> 1. Familiarise yourselves with the research that has been conducted on this very issue through the reports and database available on the research project website: https://law-food-systems.sydney.edu.au/; 2. Follow the lead of Councils such as Canada Bay (NSW), Bendigo (VIC), and Cardinia (VIC) in developing (in consultation with community members) and implementing a comprehensive food system policy/strategy that brings together work across different sectors, government departments, and segments of society; 3. In the short-term, strengthening 5.3 of the CSP by including specific and appropriate measures and targets, and supporting 5.3 with dedicated funding. 		
153	Individual	Climate Action; Food Security	<p>Our food system is under great pressure from climate change and natural disaster related supply chain disruptions. Making matters worse are the impacts of the Ukraine-Russia war and associated sanctions, which are sending food prices to record levels and will push even more people in our community into food insecurity.</p> <p>These complex and systemic challenges require a proactive and intersectoral solutions, with local governments playing a critical role, alongside other levels of government, businesses, and community.</p> <p>While we support the inclusion of food access in the draft Community Strategic Plan (CSP) under 5.3: 'Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food' we are extremely concerned that this single action, without any measures, targets or dedicated budget is set up to only scratch the surface on a topic that plays such a central role in our community, our health and our environment.</p> <p>We therefore urge Council to bolster its commitment to the future of our food (access to, availability of, and use and utilization) by:</p> <ul style="list-style-type: none"> • matching 5.3 with appropriate measures, targets as well as dedicated budget in the draft Delivery Program 2022-2026 and Operational Plan 2023-2026; • develop a dedicated food system strategy as a Supporting Document to increase coherence, enables a proactive and systematic approach and brings together the range of food system activities already undertaken. <p>A great research and multiple resources to use in this process can be found here > https://law-food-systems.sydney.edu.au/</p>	<p>Council adopted the Sustainable Wollongong 2030 - A Climate Healthy City Strategy in 2020. The strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food.</p> <p>Council continues to support relevant bodies and agencies in their response to food security. Council also continues to support the establishment of community gardens across Wollongong, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	No.
154	Individual	Climate Action; Food Security	<p>Our food system is under great pressure from climate change and natural disaster-related supply chain disruptions. Making matters worse are the impacts of the Ukraine-Russia war and associated sanctions, which are sending food prices to record levels and will push even more people in our community into food insecurity.</p> <p>These complex and systemic challenges require proactive and intersectoral solutions, with local governments playing a critical role, alongside other levels of government, businesses, and community. While we support the inclusion of food access in the draft Community Strategic Plan (CSP) under 5.3 'Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food' we are concerned this single action, without any measures, targets or dedicated budget is set up to only scratch the surface on a topic that plays such a central role in our community, our health and our environment.</p>	<p>Council adopted the Sustainable Wollongong 2030 - A Climate Healthy City Strategy in 2020. The Strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food.</p> <p>Council continues to support relevant bodies and agencies in their response to food security. Council also continues to support the establishment of community gardens across the Wollongong LGA, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>We therefore urge Council to bolster its commitment to the future of our food (access to, availability of, use and utilization) by:</p> <ul style="list-style-type: none"> • Matching 5.3 with appropriate measures, targets as well as dedicated budget in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023. • Develop a dedicated food system strategy as supportive document to increase coherence, enable an pro-active and systematic approach and bring together the range of food system activities already undertaken. See for example, City of Canada Bay, Cardinia Shire (VIC), and Bendigo (VIC). 		
155	Individual	Climate Action; Food Security	<p>I am disappointed the draft Community Strategic Plan (CSP) only has one point which addresses food. Food is something that is integral for the life and health of our community.</p> <p>Our food system is under great pressure from climate change and natural disaster related supply chain disruptions. Making matters worse are the impacts of the Ukraine-Russia war and associated sanctions, which are sending food prices to record levels and will push even more people in our community into food insecurity.</p> <p>These complex and systemic challenges require a proactive and intersectoral solutions, with local governments playing a critical role, alongside other levels of government, businesses, and community.</p> <p>While we support the inclusion of food access in the CSP under 5.3 'Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food' we are concerned this single action, without any measures, targets or dedicated budget is set up to only scratch the surface on a topic that plays such a central role in our community, our health and our environment.</p> <p>We therefore urge Council to bolster its commitment to the future of our food (access to, availability of, use and utilization) by:</p> <ul style="list-style-type: none"> • Matching action 5.3 with appropriate measures, targets as well as dedicated budget in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023; • Develop a dedicated food system strategy as a Supporting Document to increase coherence, enable an proactive and systematic approach and bring together the range of food system activities already undertaken. A great research and multiple resources to use in this process can be found here > https://law-food-systems.sydney.edu.au/; • Lastly, the Illawarra has a fantastic number of local food producers. By Council actively supporting our local food system we are not only strengthening our local community and economy, we offer our community tangible ways (through buying & eating local food) to mitigate the impacts of climate change which has clearly proven to be a priority for the majority of Australia with the recent Federal election. <p>It is time Council stepped up its commitment to food security and climate mitigation within our region. Please don't miss this vital opportunity to future-proof equitable access to safe, nutritious, affordable and sustainably produced food for all people in our community, and this fantastic opportunity to bolster our local economy simultaneously.</p>	<p>Council adopted the Sustainable Wollongong 2030 – A Climate Healthy City Strategy in 2020. The Strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food.</p> <p>Council continues to support relevant bodies and agencies in their response to food security. Council also continues to support the establishment of community gardens across the Wollongong LGA, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	No.
156	Swim4life	Recreation (pool opening hours)	<p>Keep up with strategies for young and old to enjoy an active lifestyle, particularly our iconic pools which attract many for daily exercise.</p> <p>Consider keeping salt water pools open until end of autumn (5pm) as our autumn weather is generally warm and the water temperature is still around 19/20 degrees.</p>	<p>Thank you for your submissions requesting Council to consider an extension to operating hours to 5pm during the Autumn period at our three salt water community pools.</p> <p>While Council acknowledges that there is indeed evidence of ocean temperatures</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			Also consider the Continental Pool to stay open longer, for example (5pm) to give the public an option as our wonderful rock pools are not always accessible due to the tides etc.	being retained at 19/20 degrees during May, it appears the demand for access to the pools is currently being met with the 1pm closure. At this stage demand does not support a case for extension of operating hours. As noted, there are 9 tidal rock pools available year round, in addition to Dapto, Corrimal or Beaton Park heated Pools that are available for the community to enjoy year round.	
157	Individual	Sportsfields and parks (Unanderra) - safety concerns; renewal	I have been a local in the Unanderra region for 15 years. We now have a young family with children who love outdoor play at parks. Sadly the park that we can walk to is not a safe, inviting and engaging park that we can use. My main concern as a parent is the safety of it. It's in ridiculous need of attention/replacement. In the 15 years we have been here, nothing has been done to maintain it. This is our main park on the main street of central road, where families gather for soccer, tennis and the skate park. It would be amazing if our children and local families could have a safe engaging and inviting place to enjoy. To have a place to sit and enjoy a family lunch while the children play safely.	The comments in relation to community safety at Unanderra Park are noted. Council will carefully consider the NSW Government's "Everyone Can Play" principles in the design of the Unanderra Park Playground renewal. These principles focus strongly on inclusion and safe access to and around play spaces and catering for the time spent at the playground. In planning for the renewal of the playground at Unanderra, Council will consider community safety, adjoining facilities, landscape and the wider environment to enhance the visitor experience.	Already Planned.
158	Individual	Recreation (parks and playgrounds, provision of shade)	There needs to be more shaded space for children to play (shade cloth over some of the playground) to be sun smart and provide kids with a shaded place to play. There is no shade, and it can get quite hot for kids to play.	Thank you for your submissions and expressing your views on the importance of shade in playgrounds. Council recognises the importance of sun protection at our playgrounds and always considers the opportunity to explore and utilise "natural shade" from either existing or new trees in the playground precinct. Where budget allocations permit, exploring built shade structures at District and Regional playgrounds remains a focus in the renewal of play spaces.	No.
159	Individual	Sportsfields (Figtree Oval - amenities, lighting, parking improvement)	Add lighting on Figtree oval, improved lighting, amenities and parking. With the club getting bigger and no improvements being made to the field and club, it is getting congested and messy. Improvement is needed.	Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport. At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for junior and female participation and the challenges for Council in making our sporting infrastructure contemporary to support this growing demand. The new lighting at Figtree Oval No 2 has significantly enhanced training onsite and while it is acknowledged lighting the No 1 Oval would further enhance training opportunities onsite, Council's current program has other key sites prioritised over the coming four years. It is anticipated the draft Infrastructure Delivery Program's commitment to proposed new gender equitable amenities will be designed in consultation with cricket and AFL clubs in 2023-2024 and constructed in 2024-2025. This timing will permit Council to design and deliver a great outcome for the community with public toilets, storeroom, canteen, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns. The comments on additional parking are noted and will be forwarded to Council's Traffic and Transport team to consider in the future programs.	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
160	Individual	Open Spaces (community garden); food security	<p>I was in touch with Council to attempt to create a wicking bed community garden at the corner of Cleveland Road and Western Avenue Dapto - or alternatively at the other end of Western Avenue that has a large corridor that has room for wicking beds for many people and is only used currently for a walk through (which could continue). There was community interest and commitment; a working/planning group was quickly organised via the Dapto Community Facebook page.</p> <p>Although Council staff appeared to be amenable to Council facilitating such initiatives, which could be duplicated throughout Wollongong suburbs extensively (with families even providing their own wicking beds) - when it came to facilitation, the support with funding for very basic infrastructure was not there.</p> <p>A toilet and small shed with water access from local creek should be the minimum provided through Council funds if people involved were prepared to pay minimal membership, ongoing costs for rent contribution for the area (which needs to be very affordable). Such systems are not only practical and vitally necessary for food security they are highly sustaining to community uplift, shared values and wellbeing.</p>	<p>Thank you for your submission. Council has undertaken assessment in accordance with the Community Garden Policy on this site and is willing to work on supporting a Community Garden Application at alternate locations in the Dapto area where there are appropriate services and infrastructure in place.</p>	N/A.
161.1	Individual	Land use planning; impacts of high density development	<p>We need to slow down and rethink the planning practices of increasingly high density living in our suburbs. Dual occupancy approvals need to be stopped until appropriate infrastructure, especially roads, parking, water flows etc. have been installed to support doubling the population density of suburbs.</p> <p>These issues are already creating serious problems across the city including traffic accidents, noise pollution, rising water table, destruction of green tree cover, gardens and wildlife habitat, local flooding etc. and generally decreasing the quality of life for residents in Wollongong.</p> <p>Higher density urban living is not necessarily greener if there are no longer any backyards for children to play in and no space for residents to grow their own food, make compost, etc.</p> <p>Future housing development needs to be truly green with every person given access to either personal garden space or community garden areas. New apartment and office buildings should all have rooftop gardens and rainwater harvesting capabilities and any new large housing developments like the Corrimal Coke Works site should have a mandatory community garden.</p>	<p>A draft Housing and Affordable Housing Strategy is in preparation, following on from the exhibition of the draft Housing and Affordable Housing options Paper (2020). The issue of appropriate housing in the appropriate location, given the constraints of the Local Government Area is being considered.</p> <p>Council is required to provide for additional housing to meet the needs of the growing population and to satisfy NSW State Government housing targets.</p> <p>The post-exhibition Operational Plan 2022-2023 will be amended to include the action 'Finalise the development of the Housing Strategy and commence implementation on initial priorities' prior to being presented to Council for adoption.</p> <p>Community gardens are supported in appropriate locations, where there is an interested local community to manage the space.</p>	Yes.
161.2	Individual	Climate Action; Food Security; Community Gardens	<p>Food security is a growing issue as anthropogenic climate change has started to impact on agricultural production across the globe. We are seeing this already with recent extreme climate events disrupting the food supply chain in Australia.</p> <p>It's time Council got real about planning a sustainable future. We need greener suburbs, not acres of concrete driveways and units jammed onto every suburban block, with excess resident's cars parked on every nature strip and narrow roads clogged with traffic jams.</p> <p>It should be every citizen's right to be able to grow their own food, but this opportunity is being destroyed by poorly planned unsustainable overdevelopment. Recent studies show that 34% of greenhouse gases come from the globalized food system. Agriculture, food transport and processing, and supermarkets are hugely inefficient and most food travels thousands of kilometres to reach consumers. We urgently need a localised sustainable food system and Council needs to be actively supporting urban farming and localized food supply networks.</p>	<p>Council adopted the Sustainable Wollongong 2030 - A Climate Healthy City Strategy in 2020. The Strategy recognises the importance of food system resilience and includes a number of actions for Council to undertake to support its community accessing local and sustainable fresh food.</p> <p>Council continues to support relevant bodies and agencies in their response to food security. Council also continues to support the establishment of community gardens across the Wollongong LGA, including those on public lands and increase the community's knowledge of locations and availability of low cost and free meals.</p>	No.
163 - A	Individual	Stormwater management; parkland drainage	<p>I like to see Council have more activities around improving flood resilience. Excessive concreting is a flash flooding risk, and there currently appear to be no guidelines to limit concrete use either on private property or council land.</p>	<p>Thank you for your submission regarding flood resilience. Council does have controls in our Development Control Plan (DCP) limiting both maximum impervious areas and site discharge as part of development. These controls help limit increases to flows during flood events. As we update our flood information and studies, we will also update the DCP to incorporate controls to manage the</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>Similarly, I would like to see Council improve drainage in local parkland. Guest Park has been unusable for nearly all of the year, largely due to poorly designed drainage around the skate park which prevents the rest of the park from draining effectively. As a geographer and water manager, it is extremely disheartening to see such poor design interfere with the use of public land.</p>	<p>flood risk to our community. We will take your comments into consideration.</p> <p>The start of this year has been excessively wet, with rainfall exceeding annual averages in a matter of months. We have continued to see consistent rainfall which has resulted in saturated grounds. Many of our reserves and fields are typically at flatter grades so they are able to be used for sports. They are generally able to cope with a certain amount of rain but not the excessive amount we have been having. Works can be undertaken to improve field drainage but they come at significant cost. Improvements will be considered from a service level of the reserve for public usage, rather than a stormwater or floodplain management perspective.</p> <p>We will review the area around the skate park to see if any improvements can be made. We currently have a project to improve the drainage around the soccer fields at Guest Park out for quotation.</p> <p>Council notes sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	
163 - B	Individual	Transport; Road Safety (footpaths and parking issues)	<p>I live in Farmborough Heights and used to live in Stanley Avenue, so drove up Waples Road then Panorama Drive to enter. I now live in Highview Drive and travel up Farmborough Road.</p> <p>Until you get to the top shops, the road is narrow and makes parking hard. They have the right to park out the front and some places don't have a garage. Maybe provide some cut outs into the footpath so people can park more in and off the road, so we aren't veering onto the wrong side of the road, missing other cars and holding up traffic if stopped waiting for traffic on the other side to pass parked cars. The same really applies to Blackman Parade. That's a main thoroughfare too and is narrow, hard to pass and has blind spots.</p>	<p>Thank you for providing feedback to our draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. Council staff are continually investigating solutions to the many narrow streets across our Local Government Area (LGA).</p> <p>Section 208 of the NSW Road Rules 2014 outlines the requirements of a driver parallel parking on a road and determines the minimum distance from other vehicles and the dividing strip. We aim to ensure all of our streets are clearly delineated as per the NSW Road Rules 2014 while balancing the high demand for residential parking. Unfortunately, wider roads generally encourage speeding. On-street parking, in effect, reduces the width of the street leading to slower driving.</p> <p>We appreciate you highlighting several locations that may present issues for drivers and we will investigate the widths along the sections of roads and what permanent solutions we could provide to ensure vehicles can travel safely. Council generally does not install parking bay cut outs parallel to the footpath as it can present additional safety concerns for pedestrians utilising the footpath.</p>	N/A.
164.1	Individual	CBD activation; Community Events (Laneways Festival)	Please make Laneways Alive an annual funded event. It was great for the music and arts scene and made me proud to live in the Gong.	We are pleased to hear your support for the Laneways Alive event. Council will be evaluating the outcomes of Laneways Live and will take any learnings forward for future event planning.	No.
164.2	Individual	Active Transport (footpath improvements; walkability)	Make our suburbs more walkable. Make it easier to walk to the shops and parks. I have a young child and live at the top of Unanderra. No footpaths make daily walks so unsafe and difficult. I don't want to have to drive for a safe walk, but currently I mostly do.	<p>We are pleased to hear your support for more active transport infrastructure. We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p> <p>Council recently resolved to consider as part of its 2023 budget process a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city.</p>	Already Planned.
164.3	Individual	Recreation; playground improvement and shade; dog parks	Major improvements to our playground areas are required: more immediate shade cloths; (trees are a long term solution), parks such as Cringila hills; the Lagoon, Woonona, all need shade. Especially as our region has high instances of skin cancer.	<p>Thank you for your submission and expressing your views on the importance of shade in parks and play grounds and the provision of water refill/dog bowls.</p> <p>Council recognises the importance of sun protection at our playgrounds and always considers the opportunity to explore and utilise "natural shade" from</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			More water and dog bowl spouts, for example Figtree Oval (where it's an actual dog park) and the park on Factory Road Unanderra.	<p>either existing or new trees in the playground precinct.</p> <p>Where budget allocations permit, exploring built shade structures at District and Regional playgrounds remains a focus in the renewal of play spaces.</p> <p>Council also acknowledges the popularity of parks like Figtree and Unanderra and will continue to plan for improving amenity with the provision of dog bowl features when opportunities and budget allocations permit.</p>	
165	Individual	Transport; road and pedestrian safety	More footpaths in the Cordeaux heights/Unanderra area. As a new mum who is unable to drive for six weeks, walking the pram on the road to get to a bus stop/shop feels extremely unsafe.	<p>We are pleased to hear your support for more active transport infrastructure. We are working towards an improved footpath and bike network for community members and visitors of all ages and abilities to enjoy.</p> <p>Council recently resolved to consider as part of its 2023 budget process a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city. The proximity of bus routes and bus stops is considered when prioritising footpath delivery.</p>	No.
166	Individual	Sportsfields (Helensburgh – bring forward lighting)	<p>Helensburgh Junior Football Club desperately need a solution urgently. We cannot go another season without lighting or facilities. With this wet weather, all of our gear is getting ruined without a proper building and our kids are unable to train due to field conditions and no lighting.</p> <p>Please bring forward the lighting for Helensburgh Junior Football Club. Helensburgh Junior</p>	<p>Thank you for your submission and views on the sporting infrastructure at Rex Jackson Oval. The comments on the timing of sportsfield lighting are noted.</p> <p>The scheduling of design in 2022-2023 is to allow construction to occur at the conclusion of the 2023 winter season. Council has a range of projects in schedule for 2022-2023 and has scheduled resources accordingly. Unfortunately, works are unable to be completed before the 2023 commencement of the winter sporting code season.</p> <p>The comments on storage for the Junior Rugby League Club are noted and the club is encouraged to pursue dialogue with Council's Recreation Services team to explore grant funding opportunities.</p> <p>Please email council@wollongong.nsw.gov.au</p>	No.
168	Individual	Active Transport; road and pedestrian safety	<p>I am surprised there doesn't seem to be any infrastructure planning to improve active transport and road safety in Figtree with regard to linking up cycle/footpath along Byarong Creek or improving the crossing at Uralba Street.</p> <p>There is plenty of data available regarding the use of this crossing and traffic speed from the Healthy Cities Illawarra program and there is significant community demand for improved infrastructure particularly with regards to the safety of the crossing point. We know that one of the major barriers to families walking and riding to school is poor road safety and the crossing at Uralba Street is well known in the community as dangerous.</p> <p>I also provided feedback when Council staff were collecting information with regard to the bike jumps. We discussed at length the need to connect the pathways and establish creek crossings to enable pedestrian and cycle access, for example for families in the Lindsay park public school catchment area to have safe active routes to school, or for families with prams or mobility needs to be able to access this route.</p> <p>One item which has been proposed is an underpass at the Uralba Street bridge. A request for infrastructure (CR0095481) was submitted last year. This was rejected without explanation despite being a simple cost effective option implemented successfully in many other places.</p> <p>Please include these upgrades in infrastructure planning; they are urgently needed and also align with Council and NSW Government goals to pursue active transport infrastructure.</p>	<p>Thank you for your submission and concern for the safety of pedestrians and cyclists of all ages and abilities and the support around active transport.</p> <p>Many residential streets in the Wollongong Local Government Area (LGA) lack footpaths and crossing facilities, which can pose difficulties for users. To address these issues, as well as improve active transport accessibility and safety generally, we have an ongoing program of footpath and pedestrian crossing construction. Within the budget available, sites are selected and prioritised based on several factors such as road traffic volumes, residential density and proximity to business centres, services, education sites and public transport.</p> <p>Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. The proximity of schools and educational facilities is considered as a high priority when establishing ranking for new footpaths.</p> <p>Due to the proximity to Lindsay Park Public School, Uralba Street, Figtree would rank higher than other sites located further away from schools. Council manages a number of competing transport priorities across our city and this area will remain be considered annually as the ongoing walking and cycling infrastructure programs are developed.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
173	Individual	Road and pedestrian safety; Recreation (pump tracks)	<p>I believe a footpath is required on Augusta Street to connect Pioneer Road with Duff Parade, which will help keep families and kids safer walking to school who live on the south and southwestern side of Corrimall East Public School.</p> <p>A pump track at Towradgi next to or near the current basketball/tennis courts would be a great addition to an area that is seeing much more use. To provide safer access, I believe a footpath is required on both sides of Towradgi Road to minimise the need to cross the road in an undesired location. This path would be useful as far west as the Towradgi hump rail crossing and as far east as the Bowling Club.</p>	<p>We appreciate your concern for the safety of pedestrians of all ages and abilities. Many residential streets in the Wollongong Local Government Area (LGA) lack footpaths, which can pose difficulties for users.</p> <p>To address these issues, as well as improve pedestrian accessibility and safety generally, we have an ongoing program of footpath construction. With the budget available, sites are selected and prioritised based on several factors such as road traffic volumes, residential density and proximity to business centres, services, education sites and public transport which your suggestions strongly support future upgrades.</p> <p>The roads that you have included in your submission will be considered in the review of transport infrastructure in the East Corrimall area. We are working on a plan for the area to encourage walking, cycling and improve road safety for people making the journey between East Corrimall Primary School, Corrimall High School, the East Corrimall village and the foreshore. This plan will develop short term solutions for the area and inform future infrastructure spending.</p> <p>Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. The proximity of schools and educational facilities is considered as a high priority when establishing ranking for new footpaths.</p> <p>Council installed the Cringila Hills Mountain Bike Trails and three local bike tracks during 2021-2022 at Fairy Meadow, Bulli and Dapto. No further tracks are planned at this time.</p>	Already Planned.
174	Individual	Active Transport (footpaths); stormwater management	<p>I am disappointed the Neighbourhood Forum 3 (NF3) area has no new local footpaths in the current construction program, perpetuating the current backlog here.</p> <p>I consider basic provision is footpath on one side of the street, preferably on the same side as the streetlights. My short, long-settled, street this year experienced Collins Creek flowing on top and soggy verges after sustained rain.</p> <p>Other reasons to build missing links in the path network include:</p> <ul style="list-style-type: none"> health concerns over inadequate physical activity; dangers of walking on the road and; our aging population <p>Please review the adequacy of the current footpath works program and increase the future budget to maintain current funding levels.</p>	<p>Thank you for your submission regarding footpath infrastructure within the NF3 area.</p> <p>Council has proposed a \$2.7 million investment in footpath and cycleway infrastructure within NF3 over the next four years. The majority of this investment is in the renewal and upgrade of Council's existing footpath infrastructure, however we will also be completing a feasibility study into the construction of a new footpath during 2024-2025.</p> <p>Council's New Footpaths budget has benefited from investment of \$7 million in new footpaths which was approved by the previous Council. The remainder of this budget will be spent over the next two years before returning to a sustainable budget allocation.</p> <p>On 2 May 2022, Councillors adopted a Notice of Motion for staff to brief Councillors regarding the budget required to ensure all roads within 1km of a School or education facility have a footpath on one side. A briefing on the investment required to achieve this outcome will be provided to Council during 2022-2023.</p>	No.
179	Individual	Sportsfields (Illawarra Stingrays Home Ground)	<p>Progress the planning and development of a home ground for the Illawarra United Stingrays.</p> <p>Why is there no Specific Purpose Operational Grants for Sporting Facilities listed in the table?</p> <p>Where is the budget allocation for the construction of a synthetic football pitch at Area 1 (North)?</p>	<p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>The list of projects does not include enough new soccer facilities and/or upgrades. Field facilities are inadequate. Add to the list a new home ground facility for the Illawarra Stingrays with design and construction to occur within the next four years.</p>	<p>Council notes the club's desire for a competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning. At this early stage of the Club's planning, it would be premature to request Council to allocate resources to "Progress the planning and Development of a home ground" and would be beyond the scope of Council's discussions with the club. The current proposed action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is considered appropriate to be retained and accurately reflects the extent of Council's commitment to the club noting the Stingrays stated intent to pursue funding through external channels.</p> <p>The Sportsground and Sporting Facilities Strategy 2022-2026 will be a key reference and supporting document to current and forward Council Delivery and Operational Plans across the parks and sports field program. The strategies development will feature a clear set of guiding principles, key focus areas and specific actions across our sports grounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>The exhibition of the draft strategy has been rescheduled until the first quarter of 2022-2023 and will build on feedback received as part of the exhibition of the Community Strategic Plan and related documents.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2026 has not allocated specific resources to the club.</p> <p>The Draft delivery program has listed a number of sports ground projects that cater for football including: Lakelands Oval drainage; Judy Masters Park, Balgownie irrigation; McKinnon Park, Coniston fencing and Memorial Park, Corrimal Fencing. Additionally, the Draft Delivery Program 2022-2026 lists the annual Sports Facilities Grants allocation.</p> <p>Regarding Specific Purpose Operational Grants; this section of the budget is referring to external funding Council receives as revenue and does not represent allocations of Council expenditure.</p> <p>The positive feedback on allocation of \$50,000 for the investigations for a synthetic football pitch is noted. As this proposal is in the research and feasibility stage, which will carefully consider site assessment outcomes and constraints, Council is unable to allocate further financial resources for construction. The draft Plans list a number of football related projects (as mentioned above) and in addition provides resources for both Sports Facilities Renew and Sports Facilities Grants items. These will see priority initiatives from a range of sports including football included for consideration.</p> <p>It is noted that Council has provided a proposal to the Stingrays which identifies a home ground to enable the Stingrays to commence planning and approvals for a future competition venue.</p>	

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
180	Individual	Sportsfields (Rex Jackson Helensburgh Lights and fences)	<p>The lighting upgrade of Rex Jackson sportsfield is in urgent need of accelerating. The Rugby League field is essentially without lighting with the majority of the several decades old lights out of service and not working at all.</p> <p>On the main Rugby League field, only one of the 10 lights is currently operational. This field is utilised by the Senior Rugby League club, the Junior Rugby League Club and the Helensburgh Touch football club, both for training and competition. All three clubs have both men's and women's teams and need the facility after sunset. At present after sunset, competition is not possible due to the state of the lights.</p> <p>This requires urgent and immediate attention. In addition to the lights, an upgrade to perimeter fencing is required, both to reduce the risk of vandalism which has been prominent recently, as well as to allow the above clubs to meet the required criteria to hold finals and representative level competition in Helensburgh, bringing more visitors and business into the town.</p>	<p>Thank you for your contribution and views on the sporting infrastructure at Rex Jackson Oval. The comments on the timing of sportsfield lighting are noted.</p> <p>The scheduling of design in 2022-2023 is to permit construction to occur at the conclusion of the 2023 winter season. Council has a range of projects in schedule for 2022-2023 and has scheduled resources accordingly. Unfortunately, works are unable to be completed before the 2023 commencement of the winter sporting code season.</p>	No.
188	Individual	Active Transport (cycling infrastructure and facilities at Rex Jackson Oval, Helensburgh)	<p>It is inspiring to see more expenditure into cycling. I do however have some feedback as to the lack of expenditure or no planning on improving the cycling facilities at Rex Jackson Oval in Helensburgh.</p> <p>To date, the community mountain bike track at Helensburgh is the only facility that can host a cycling event/race in the Illawarra. It is also noted that Wollongong is a Cycling City. In my opinion funding should be applied to the linkage of accessible cycling routes and footpaths to the Helensburgh Community mountain bike track, along with a necessary budget for the facility to meet the criteria outlined by Wollongong 2022 to be what Council sees as a "Cycling Friendly Venue".</p> <p>For example: shade areas, public seating, bike wash, bike stands, way find signs; rectification to the poor fencing and assisted maintenance budget. It would also make sense to increase the already allocated lighting budget to create the required lighting for the mountain bike track, given that new lighting is already being allocated to Rex Jackson sportsfield.</p>	<p>Thank you for your submission regarding Council's commitment to cycling, related to the implementation of the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community.</p> <p>Council remains committed to implementing the actions within the Wollongong Cycling Strategy 2030. So far Council has delivered or commenced a number of projects and actions including:</p> <ul style="list-style-type: none"> • Cringila Hills Mountain Bike Trails; • Cringila Hills Pump Track; • Cringila Hills Skills Track; • Local bike tracks; • Pop Up cycleways and; • Criterium track at Lindsay Maynes Park. <p>Council's proposed commitment in the draft Infrastructure Delivery Program 2022-2026 includes construction of 12 new cycle/shared paths, wayfinding, bike parking and the design of future cycle/shared paths over the next four years.</p> <p>The drive and ongoing contribution of the Helensburgh community in the development of the Helensburgh mountain bike facility is noted and indeed a key biking destination within the city.</p> <p>While the Club's request for additional supporting infrastructure will be referenced and carefully considered by Council in its forward infrastructure plans, the Club is also encouraged to make application through Council's annual Sports Grants which is scheduled to open in mid-July 2022.</p> <p>It is noted the Club has successfully pursued a series of external grant opportunities to develop the mountain bike trails onsite. Should the Club wish to pursue future external grant opportunities you are encouraged to make contact with Council's Property and Recreation Division to initiate discussions on proposals.</p>	No.
191.1	Individual	Pedestrian and road safety (Dapto and surrounds)	<p>Key priorities for the Dapto area are outlined below:</p> <ul style="list-style-type: none"> • Lakelands Drive median strip curbing to be completed, to prevent U-turns across the median in a school zone. Most is completed, but some is not. We've been waiting 	<p>Thank you for your submission regarding infrastructure around Dapto.</p> <p>We have added the construction of median kerbing onto our traffic facilities priority list, where it is ranked against many other projects across the Local Government Area. Considering the allocated budget for road upgrades such as</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>since the 80s; it's such a busy road now, near a primary school, and people drive over the median strip, creating a hazard in a school zone;</p> <ul style="list-style-type: none"> • Avondale Road resurfacing - currently in a dangerous state; • Exmouth and Kanahooka Road intersection - right hand turn into Exmouth is dangerous, a solution needed; • Address the state of Marshall Mount Road - very busy and only will get busier with encroaching development; • Pedestrian safety measures required near Dapto Leagues Club and train station. This includes Station Street, Osborne Street, Marshall Street and Bong Bong Road. A very dangerous and busy pedestrian area; • Traffic solution to Dapto Public School and; • Improve the intersection for traffic on Station Street to Bong Bong Road. 	<p>kerb and gutter, sites are selected and prioritised based on several factors such as road traffic volumes, speed, residential density and proximity to business centres, services, education sites and public transport. As the project approaches the top of the list, it will be considered for inclusion in future Infrastructure Delivery Programs subject to competing priorities and available budget.</p> <p>In regards to Avondale Road, the maintenance of this road between the intersection with Huntley Road to the Huntley mine site is the responsibility of Huntley Heritage Pty Ltd. Due to the potential impact to road users, Council is committed to reconstruct the section of the road for the benefits of the community and will seek compensation from Huntley Heritage. The works are expected to occur over the coming months.</p> <p>We have investigated the intersection of Exmouth Road and Kanahooka Road and advise that given its proximity to the M1 off ramp, signalised intersection and left turn merge from the offramp, it is not possible to make lane changes to facilitate a sheltered right turn into Exmouth Street without significant changes which would affect the signalised intersection as well. Given there has been two crashes over the last five years that involve a right turning vehicle, weighing the benefit against the high cost would mean it would not rank highly compared to other projects. Notwithstanding this, we will investigate whether any minor signage and delineation improvements can be made to enhance safety.</p> <p>Marshall Mount Road has recently been reconstructed within the Wollongong Local Government area between the Shellharbour/Wollongong border and North Marshall Mount Road. Council has prepared line marking, signage and delineation plans for Marshall Mount Road and Yallah Road which will be implemented following consideration and endorsement of the Local Traffic Committee. These treatments will help improve road user safety on these roads. Over the longer term, the roads will be upgraded to an urban standard with kerb and gutter, shared paths etc as part of the gradual urban development of the area.</p> <p>Traffic signals have been designed for the intersection of Bong Bong Road/Station Street and initial works for services relocations are commencing, with the installation of signals expected during 2022-2023. This will provide dedicated pedestrian crossing facilities and allow a safer and more efficient right turn from Station Street for motorists. The other intersections mentioned will be considered for potential pedestrian improvements as part of broader town centre planning.</p> <p>Council is aware of ongoing traffic concerns surrounding Dapto Public School and has had meetings with the school. We will continue to work with the school to develop strategies to address safety concerns relating to pick-up and drop-off times in this area.</p>	
191.2	Individual	Stormwater and flood management	<p>Stormwater management concerns for consideration include:</p> <ul style="list-style-type: none"> • Heninger House flooding mitigation - recent flooding in that area needs to be addressed; • Sewage connection for Integral Energy Park – it is a popular park and sewage connection is relatively close now with recent developments. 	<p>During 2021-2022 staff conducted a feasibility investigation study for potential sewer and water main upgrades to Integral Energy Park, Kembla Grange.</p> <p>Council assets within Integral Park include the Motoring Museum, Kembla Joggers, amenities, covered area, accessible amenity playground and future Gun Club.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>The feasibility study determined that a Development Assessment is required for the sewer works and that a water upgrade is also required due to insufficient flow to the existing Council owned fire hydrants that service Integral Energy Park.</p> <p>Findings of the feasibility investigations will be subject to Council approval and budget allocation (capital, operational and maintenance costs) in future Infrastructure Delivery Programs.</p>	
191.3	Individual	Open Spaces; Urban Greening (West Dapto)	<p>Commence the arboretum for Dapto.</p> <p>The expansion of public spaces, gardens and tree cover in Dapto is needed.</p>	<p>Thank you for your submission. Increasing tree cover in the broader Dapto area remains one of the ongoing priorities of Council's Urban Greening Program.</p> <p>Current short term focus includes street tree plantings, shading streets on local school routes, shading playgrounds and reserves, and extensive natural areas restoration works.</p>	Already Planned.
195	Individual	Recreation (Dapto Pump Track repairs and maintenance)	<p>Can you please fix the Dapto pump track while you are fixing the skatepark. The track is a clay mess and unusable. It needs to be surfaced properly in bitumen so the track can be utilised by the kids as originally intended.</p> <p>Just correct the original poor decision for the kids and the Dapto community by fixing the pump track while you have staff at the skatepark.</p>	<p>Thank you for your submission. A number of smaller community mountain bike trails were constructed late in 2021 to support local mountain bike riding. These projects play a supporting role to the Cringila Hills Mountain Bike Facility built to support visitation from the broader area and includes dirt trails, and a sealed pump track.</p> <p>Local tracks such as Dapto are not intended to be sealed pump style tracks, but specifically constructed from natural soil, so they can be gradually re-shaped and improved in consultation with users and expert trail designers. We are awaiting dry weather at present to undertake a re-shape of this site with our trail bike design consultant.</p>	Already Planned.
196	Individual	Sportsfields (Illawarra Stingrays Home Ground)	<p>Progress the planning and development of a home ground for the Illawarra United Stingrays.</p> <p>The budget lacks provision for improvement and delivery of football facilities including for the Illawarra Stingrays.</p> <p>The list of projects does not include enough new football (soccer) facilities and/or upgrades. The fields/facilities are inadequate for this highest participation sporting group.</p>	<p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the club's desire for a competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning. At this early stage of the Club's planning, it would be premature to request Council to allocate resources to "Progress the planning and Development of a home ground for the Illawarra Stingrays" and would be beyond the scope of Council's discussions with the club. The current proposed action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is considered appropriate to be retained and accurately reflects the extent of Council's commitment to the club, noting the Stingrays stated intent to pursue funding through external channels.</p> <p>The Sportsground and Sporting Facilities Strategy 2022-2026 will be a key reference and supporting document to current and forward Council Delivery and Operational Plans across the parks and sports field program. The strategies development will feature a clear set of guiding principles, key focus areas and specific actions across our sports grounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>proposal and noting the Club's advice on attracting external funding, the exhibited draft Infrastructure Delivery Program 2022-2026 has not allocated any specific resources to the club. The draft Infrastructure Delivery Program has listed a number of sports ground projects that cater for football including: Lakelands Oval drainage; Judy Masters Park, Balgownie irrigation; McKinnon Park, Coniston fencing and Memorial Park, Corrimal Fencing. In addition, of the draft Program lists the annual Sports Facilities Grants allocation.</p> <p>It is noted that Council has provided a proposal to the Stingrays which identifies a home ground to enable the Stingrays to commence planning and approvals for a future competition venue.</p>	
201	Individual	Sportsfields (Figtree Oval upgrades)	<p>It is great to see the much promised Figtree Oval redevelopment plan. Council's aim to have a healthy community in a liveable city is what the Figtree and greater community have been consistently asking for.</p> <p>The revegetation of the creek line has increased use of the area and made it a much more appealing place for locals. What I would hate to see is an investment of a \$1million shed that will not service the community for years to come. Current plans will not fit teams of 22 adults playing AFL. Current plans do not consider the needs of a club with 200+ juniors and 200+ adults, with nowhere inside to meet, plan and operate.</p> <p>Given the changing climate and increasing to females playing football, Council needs to engage, collaborate and innovate to find a suitable solution for this growing community. Young girls and boys sharing facilities with adults should end now. Great to hear what the plan is for the long term. I would love to hear what the plan is to cater to current needs to increase storage, increase change facilities particularly for women.</p> <p>What grants will Council be applying for to supplement the commitment for carparking, a playground and shed? Will they get AFL NSW/ACT on board for additional budget to deliver a facility that meets the needs of the community? Will they engage with the local club to see if any investment can be made from them?</p>	<p>Council acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport.</p> <p>At Figtree Oval we acknowledge the amazing efforts of the Figtree Kangaroos in providing opportunities for female participation and the challenges for Council in making our sporting infrastructure contemporary to support this demand.</p> <p>It is acknowledged that Council has pursued a number of key initiatives identified in the Figtree Oval Masterplan to support demand, including new drainage, lighting and realignment of the Number 2 Oval to better cater for AFL.</p> <p>Council's Draft Sportsground and Sporting Facilities Strategy 2022-2026 is currently being finalised and it is anticipated the strategy will present a renewed focus on improving planning for gender equitable facilities and infrastructure for sport to be better placed for climate adaptation.</p> <p>Council also notes that gender equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sport issue and must be pursued in a planned manner in accordance to current budgetary constraints.</p> <p>It is anticipated the draft Infrastructure Delivery Program 2022-2026 commitment to proposed new gender equitable amenities will be designed in consultation with Cricket and AFL during 2023-2024 and constructed in 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked. The timing will permit Council to design and deliver a great outcome for the broader community with public toilets, changerooms and amenities more effectively supporting female participation and address a number of the club's current concerns.</p> <p>Council staff have been working collaboratively with representatives of Cricket and AFL for a number of years on pursuing more contemporary amenities to service the two respective sports and the general community using the park.</p> <p>The proposed amenities will be designed in accordance with our current service levels for a District Level Sports amenities with public toilets, gender equitable changerooms for players and umpires, canteen and storage. Given Council has over 65 Sports field locations across the city, the provision of clubrooms or training rooms is not considered within scope of these community projects.</p> <p>Council will continue to work with the two sports in the early design phase of the project and are in dialogue with the two peak sport associations on exploring grant funding opportunities within existing service levels.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>While the timing of the project may not meet the current needs of the club, it is also acknowledged that AFL NSW/ACT have offered to work closely with Local clubs on scheduling of matches to minimise the impact on venues during the increased demand in participation levels.</p> <p>The comments on exploring grant funding on parking have been acknowledged and will be referred to relevant staff for consideration.</p>	
202	Individual	Recreation (Dapto Pump Track repairs and maintenance)	<p>The Dapto pump track needs attention. The track that was put in was literally just piles of dirt so kids could jump over it. It's not good and it's dangerous. A proper track like Kangaroo Valley would have been a better investment for the area now, with housing growth and new families. Kids need somewhere to go to ride.</p> <p>BMX is so popular these days and the kids need a proper pump track to practice on and for those that want to explore. Please re-read through previous comments before the track was built. The community knew this track was going to get overgrown and washed away. What a waste of money. Needs to be sealed and completed properly.</p>	<p>Thank you for your submission. A number of smaller community mountain bike trails were constructed late in 2021 to support local mountain bike riding. These projects play a supporting role to the Cringila Hills Mountain Bike facility, built to support visitation from the broader area and includes dirt trails, and a sealed pump track.</p> <p>Local tracks such as Dapto are not intended to be sealed pump style tracks, but specifically constructed from natural soil, so they can be gradually re-shaped and improved in consultation with users and expert trail designers. We are awaiting dry weather at present to undertake a re-shape of this site with our trail bike design consultant.</p>	Already Planned.
203	Individual	Recreation; Koonawarra playground and basketball court renewal	<p>Please consider doing something about the playground and basketball court in Koonawarra. I know quite a few people who have asked and made complaints to Council.</p> <p>We all want something done. When I moved here 10 years ago, I thought it was great that we had a playground and basketball court only five minutes' walk away. Now I have an almost four year old child and there is no playground, and the court is useless.</p> <p>I don't have a car and it's a pain walking or getting buses to other playgrounds. I can only imagine how frustrating it is for people on Wyndarra Way and the streets in that area.</p> <p>Kids here literally have nothing to do. Maybe talk with the community, use Facebook, letterbox drop flyers with something to post back suggestions or to email.</p> <p>Also maybe look into other kinds of playgrounds that suit all ages, crawlers to late teens, or recycled tyre playgrounds as done in the USA.</p>	<p>The comments in relation to the play and basketball infrastructure at Koonawarra are noted. While funding is yet to be identified for renewal, Council's Infrastructure Delivery program is reviewed annually. This site will be carefully assessed for renewal in future programs.</p> <p>Council will consider the NSW Government's 'Everyone Can Play' principles in the future renewal of the playground. These principles focus strongly on inclusion and safe access to and around play spaces and catering for the stay at the playground.</p> <p>In planning the renewal of the playground at Koonawarra, we will also consider community safety, adjoining facilities such as the basketball court, landscape works and the wider environment to enhance the visitor experience.</p>	No.
204	Individual	Amanda Smith - Recreation; beach shower installation (Blackall Street carpark, Bulli)	<p>A beach shower is needed near Blackall Street carpark Bulli. I am writing with request a shower and tap opposite the Bulli junior soccer grounds. Previously Council acknowledged the benefits of water or a tap in this area would provide to residents and visitors alike.</p> <p>Refer to Council's response (CR0113471): <i>Unfortunately, there is no potable water supply in this area to connect a tap. A request for extending water to this area so in future provision of a beach shower is a possibility - consideration of capital programming.</i></p>	<p>Thank you for your submission for a beach shower near Blackall Street Bulli. Council acknowledges the popularity of the precinct with a variety of uses and the merit of such a facility.</p> <p>The draft Infrastructure Delivery Program 2022-2026 has significant funding allocated in the Bulli Precinct with a new playground currently under construction and outdoor fitness equipment scheduled for 2022-2023.</p> <p>While your request currently remains unfunded, the proposal will be given careful consideration in the development of future Infrastructure Delivery Programs.</p>	No.
205.1	Individual	Helensburgh Infrastructure (active transport; footpaths)	<p>The pathway connecting Parkes Street to Cemetery Road, Helensburgh should be part of the draft Infrastructure Delivery Program for 2022-2023 as a priority.</p> <p>Only recently I encountered a local visually impaired sportsman attempting to walk up the main road to his gym. I had to guide him around an uneven, rocky surface, trees and tree routes and cars. There is no pathway at all, but it is an area well used by walkers as it connects the south end of Helensburgh to the town centre.</p>	<p>While Council would like to be in a position to accelerate the delivery of this project, Council's design resources are already allocated to the existing New Cycleways program. The link from Parkes Street; Lilyvale Street to Cemetery Road is a priority connection identified in the Wollongong Cycling Strategy 2030, however, it does not rank as high as existing projects which have been programmed for design and construction during 2022-2023 and 2023-2024.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>This south end of Helensburgh is an industrial area that provides many key utility services such as mechanics where people are required to drop off their cars then walk home. It provides many opportunities for positive social, physical activity such as children's swimming lessons, three different gyms, a church these are all examples of services accessed by families sometimes with young children.</p> <p>This is also an area not on a public transport route so they only way to access these community facilities that support people in the community is to walk or drive a car. These important facilities need to be easily accessed by all.</p>	<p>If Council identified opportunities to accelerate the design of this project, this will be reflected in future Infrastructure Delivery Program. The four year rolling Program is reviewed and updated annually.</p> <p>In addition, Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. The proximity of schools and educational facilities is considered as a high priority when establishing ranking for new footpaths</p>	
205.2	Individual	Helensburgh Infrastructure (sportsfields and facilities)	<p>The Helensburgh Netball Club supports equal access to all sporting facilities and would love to see fairer support in sports development in Helensburgh.</p> <p>The junior rugby league is without canteen, toilet and lighting facilities whereas some other sports in the area have access to two lots of these facilities in the one precinct. The junior rugby league provides access to sport for all ages and genders.</p> <p>The Helensburgh netball club previously leased a large, grassed area but was asked to relinquish some of its area to support the needs of the cricket club. However, this has left the club with very limited facilities.</p> <p>We also have seen an increase in our members and with limited number of courts available, our players are crowding each other for space during training. The limited courts also mean we have to limit our summer night netball competition that supports the participation of sport of local women in our area. The club has a large-grassed area with developmental approval for two more courts and would love some assistance to complete the development. With the closure of the community centre this also means the community has no access to a full basketball court.</p> <p>We received over 1,800 votes in a NSW Government funded community project for two dual basketball/ netball courts and have received many enquiries about accessing our courts for basketballers over social media and through a petition. The club will continue to apply for grant funding but would also like to see Council assist our club to fund the project as well.</p> <p>Two more all-weather courts would also provide an area for other sports to train during times of ovals closures as we have seen recently. We have been approached by the local soccer club and league tag teams to be able to access our courts for training as teams have been forced to use the carparks, tennis courts to train on. Two more dual purpose courts would provide greater access to all sports to utilise at different times.</p> <p>The club has received a Commonwealth funding commitment to construct a new, more secure fence and has recently installed security cameras to assist in maintaining the quality of our area.</p> <p>Two mixed use courts would provide a positive asset for the council and the 2508 community and provide the possibility of a new sport for the area where current players would be travelling a great distance to access. We support a positive, healthy community that provides access to outdoor sports for all genders, ages and abilities.</p>	<p>Council acknowledges and commends the efforts of the Helensburgh community and in particular the Netball Club for their proactive approach to pursuing better recreational outcomes for the local community.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to hardcourts and the challenges associated with the environment and having our facilities better placed to cater for the community.</p> <p>Over the past two years Council has collaborated with the sport on two key netball projects in the city with the renewal of the courts at Helensburgh and the current redevelopment of courts at Fred Finch Park Berkeley.</p> <p>While the current draft Infrastructure Delivery Program 2022-2026 cannot unfortunately accommodate the proposals you have raised, these will be given further consideration in future planning for the Rex Jackson Oval precinct.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within in the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p>	No.
205.3	Individual	Helensburgh Infrastructure (recreation - dog park improvements)	<p>In relation to the Helensburgh dog park improvements:</p> <p>Due to the poorly maintained dog park at Nixon Place, many dog owners are observed using the sporting fields as off leash areas. The Helensburgh Netball Club has seen an increase in dog waste bags left around its perimeter as dog owners are using the court facilities as an off-</p>	<p>Thank you for your submission on the current situation at the dog park adjacent to Nixon Place and the current informal use of Rex Jackson Park as an off-leash area which is generating dog litter.</p> <p>These will be referenced to the appropriate Council officers to focus on</p>	Yes.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>leash area and our children are having to play sports on fields where owners have not picked up after their dogs.</p> <p>If Council maintained and improved the facilities at the dedicated dog park this will assist the community to maintain a healthy, clean environment for people to be able to utilise for their own sporting purposes whether it be at a club level or as resident.</p>	<p>improving the amenity at both precincts to avoid the current litter situation at the sports fields.</p> <p>The post-exhibition draft Infrastructure Delivery Program 2022-2026 will be amended prior to being presented to Council for adoption to include:</p> <ul style="list-style-type: none"> Fenced Off-Leash Area – North: Construct (2022-2023); Fenced Off-Leash Area – Central: Construct (2022-2023). 	
208	Figtree Australian Football Club	Sportsfields; Figtree Oval improvements (support)	<p>Figtree Australian Football Club (AFC) was excited to see Council release the draft Our Wollongong Our Future 2032 planning documents.</p> <p>The planned implementation of the Figtree Oval Recreational Master Plan 2016-2029 supports Figtree AFC vision for the future of our club and the future of Aussie Rules Football in the Figtree and greater Wollongong area.</p> <p>Figtree AFC has a 20-year history in providing an opportunity for Wollongong residents to expand recreational options in the form of Aussie rules football.</p> <p>Since its inception as a junior club, the club has expanded greatly to seniors with both men and women. With little change to original facilities over the last 20 years these plans recognise the growth of Aussie rules football and the urgency for upgrade to facilities.</p> <p>Figtree AFC now has over 300 members from five years old through to 70 years old. With increased participation, particularly of women and girls, football has significant challenges with respect to safety, access, and equity. Adults sharing facilities with children should be avoided at all costs, improvement to infrastructure would assist to overcome these challenges.</p> <p>Figtree AFC endorses the draft Our Wollongong Our Future 2032 plans and will advocate and engage on behalf of our members and the community to see the Figtree Masterplan implemented with accessible separate change areas for men, women, and children.</p>	<p>Council acknowledges the fine work that Figtree AFL have pursued in growing participation across both genders over its history.</p> <p>We also acknowledge we must use our limited community resources wisely to cater for community participation across the city in sport.</p> <p>We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and is anticipated the strategy will present a renewed focus on better planning of infrastructure for women's participation and climate adaptation.</p> <p>It is acknowledged that Council has pursued a number of key initiatives identified in the Figtree Oval Masterplan to support demand, including new drainage, lighting and realignment of the Number 2 Oval to better cater for AFL.</p> <p>Council also notes parking, gender equitable facilities, lighting, sportsfields drainage and irrigation considerations is a city wide and multi-sports issue.</p> <p>It is anticipated the draft Infrastructure Delivery Program 2022-2026 commitment to propose new gender equitable amenities will be designed in consultation with Cricket and AFL during 2023-2024 and constructed in 2024-2025. The timing will permit Council to design and deliver a great outcome for the broader community with public toilets, changerooms and amenities more effectively supporting female participation and address a number of the club's long-term concerns.</p> <p>The proposed amenities will be designed in accordance with our current service levels for a District Level Sports amenities with public toilets, gender equitable changerooms for players and umpires, canteen and storage. Given Council has over 65 Sports field locations across the city, the provision of clubrooms or training rooms is not considered within scope of these community projects. Council will continue to work with the two sports in the early design phase of the project and are in dialogue with the two peak sport associations on exploring grant funding opportunities within existing service levels.</p>	No.
211	Individual	Sportsfields (provision of netball courts, Thirroul-Dapto)	<p>Money needs to be allocated to build a small number of hardcourt netball courts with lighting from Thirroul down to Dapto to facilitate training for Netball clubs.</p> <p>Each soccer, rugby league, Union, AFL, cricket club have home grounds and lighting to train at, whereas netball have to travel to Berkeley or Fairy Meadow. This is obvious inequality.</p>	<p>Council acknowledges your submission and commends the efforts of the netball community in their proactive approach to pursuing better recreational outcomes for their sport.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to hardcourts and the challenges</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>associated with the environment and having our facilities better placed to cater for the community.</p> <p>Over the past two years Council has collaborated with the sport on two key netball projects in the city with the renewal of the courts at Helensburgh and the current redevelopment of courts at Fred Finch Park Berkeley.</p> <p>While the draft Infrastructure Delivery Program 2022-2026 cannot currently accommodate the proposals you have put forward, these will be given further consideration in future planning for improved training opportunities for netball.</p>	
216	Individual	Heritage; culture (museums); indigenous heritage	<p>It is disappointing to see that new initiatives were not articulated relating to supporting and valuing our local heritage, despite being raised in under more than six of the 12 headings listed as 'What you told us'.</p> <p>For instance, heritage sits under: Tourism, Wellbeing, Arts and Culture, Community Facilities, Heritage, and Development. The definition of heritage is also very narrow with mention of buildings but not collections and cultural heritage. Mention of Indigenous heritage is positive but detail on how this will be achieved is lacking.</p> <p>Goal 3 of the draft Delivery Program 2022-2026 does not list any new or bold initiatives in regard to enhancing the city's heritage presence. There is also no new financial investments in the heritage sector. Museum repairs and maintenance do not appear in the draft Infrastructure Delivery Program 2022-2026 either.</p> <p>It is very much a 'business as usual' Operational Plan with the onus on promoting of the heritage sector rather than taking action to ensure there is an investment in supporting, researching, protecting and developing new and innovative approaches to the city's heritage. The disregard for heritage programs does not align with the aims under Goal 3 outlining a city and fosters innovative and creative industries.</p> <p>The draft Infrastructure Delivery Program 2022-2026 states that funding for Cultural services, libraries and community facilities makes up approximately 7.7% of the total budget. While it is a reasonable slice of the budget, the spend is predominantly allocated to repairs and maintenance (but not of any museums) and as far as I can see there is no new or enhanced investment in new programs or increased personnel.</p> <p>The heritage sector needs significant support if the city is wanting to meet the needs of the community and its own strategic plan.</p>	<p>Council has adopted a Heritage Strategy and Action Plan and Creative Wollongong (a Cultural Plan) which contain actions addressing many of the items mentioned. Only key projects under these strategic documents are listed in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023. Other projects are funded and are managed under the relevant Service.</p>	No.
217	Individual	Sportsfields (Illawarra Stingrays Home Ground)	<p>Progress the planning and development of a home ground for the Illawarra United Stingrays.</p> <p>Why is there no Specific Purpose Operational Grants for Sporting Facilities listed in the table?</p> <p>The \$50K budget for investigations for a synthetic football pitch at Area 1 (North) is welcomed. Where is the budget allocation for its construction?</p>	<p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop the Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the club's desire for a competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning. At this early stage of the Club's planning, it would be premature to request Council to allocate resources to "Progress the planning and Development of a home ground for the Illawarra United Stingrays" and would be beyond the scope of Council's discussions with the club.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>The current proposed action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is considered appropriate to be retained and accurately reflects the extent of Council's commitment to the club noting the Stingrays stated intent to pursue funding through external channels.</p> <p>Regarding Specific Purpose Operational Grants; this section of the budget is referring to external funding Council receives as revenue and does not represent allocations of Council expenditure.</p> <p>The positive feedback on allocation of \$50,000 for the investigations for a synthetic football pitch is noted. As this proposal is in the research and feasibility stage, which will carefully considering site assessment outcomes and constraints, Council is unable to allocate further financial resources for construction.</p>	
221.1	Individual	Sportsfields (Illawarra Stingrays; sport strategy and planning).	<p>The planning process is out of kilter with the Sportsground and Sporting Facilities Strategy 2022-2026 not finalised. Given the volume of usage of sportsgrounds, the insufficient number of grounds and the inability of those grounds to be used in wet weather (and also when the next drought comes) sportsgrounds should be a key Council priority.</p> <p>While it is acknowledged that Council has insufficient funds to address all priorities – there are many ways that Council could be proactive and support the better funding and development of sportsgrounds. This needs to happen as a priority.</p> <p>Regarding the action "Develop and implement the Sportsground and Sporting Facilities Strategy 2022-2026", it should be amended to say: "Develop and implement the Sportsground and Sporting Facilities Strategy 2022-2026 and then revise the Delivery Program 2022-206 and Operational Plan 2022-203 to address the issues and strategies identified."</p> <p>The only measurement goal for sportsfields is "3.75 on a scale of 5." Council should also measure the availability of the fields for a realistic goal of having the available fields in sufficient condition to be used. Council should also measure the usage level of the fields, with an emphasis on usages across multiple sports/user groups for a realistic goal of optimal utilisation of the available fields.</p>	<p>Thank you for your views and thoughts on the provision of sporting infrastructure across the city.</p> <p>Council would like to reassure you that the Sportsground and Sporting Facilities Strategy 2022-2026 will be a key reference and supporting document to current and forward Council Delivery Programs and Operational Plans across the Parks and sportsfield program. Council reviews and updates forward Operational Plans annually.</p> <p>The strategy's development will feature a clear set of guiding principles, key focus areas and specific actions across our sportsgrounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>The exhibition of the draft Strategy has been rescheduled to the first quarter of 2022-2023 to ensure exhibition would attract broad feedback across a range of stakeholders and not conflict with the exhibition of the draft Community Strategic Plan.</p> <p>The suggestion on measurements around the availability and usage of the fields and emphasis on usage across multiple sports, while not reportable, remain key considerations in sports and facility planning.</p>	No.
221.2	Individual	Sportsfields (Illawarra Stingrays home ground)	<p>I am a sponsor of the Illawarra Stingrays and am supportive of their quest to obtain a home ground that meets National Premier League Women's standards for games. I am very disappointed in Council's efforts to make this a reality.</p> <p>Despite Council staff being aware that \$2 million in private funds has been committed to develop a synthetic ground there has still been no action to progress identified fields, nor is there any commitment in the Plans to progress this. Nor has Council engaged with the Illawarra Stingrays to explore ways the field could benefit other groups and the community more widely.</p> <p>Regarding the action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is perceived as Council walking away from its earlier commitments disregarding the previously mentioned private funding. Given the lack of, and competition for public funding – this is a travesty. The action should be amended to say as a minimum: "Progress the planning and development of a home ground for the Illawarra United Stingrays and leverage private and public investment to allow the development of a synthetic field."</p>	<p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities, sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the Club's desire for a competition venue and has provided Club representatives advice and guidance for key considerations during the feasibility stage of their planning. At this early stage of the Club's planning, it would be premature to request Council to allocate resources to "Progress the planning and Development of a home ground for the Illawarra United Stingrays" and would be beyond the scope of Council's discussions with the club. The current proposed action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is considered appropriate to be retained and accurately reflects the extent of Council's commitment to the club, noting</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>the Stingrays stated intent to pursue funding through external channels.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club.</p> <p>The draft Program has listed a number of sportsground projects that cater for football including: Lakelands Oval drainage, Judy Masters Park, Balgownie Irrigation; McKinnon Park, Coniston fencing and Memorial Park, Corrimall Fencing. Additionally, the Program list the annual Sports Facilities Grants allocation.</p> <p>It is noted that Council has provided a proposal to the Stingrays which identifies a home ground to enable the Stingrays to commence planning and approvals for a future competition venue.</p>	
221.3	Individual	Sportsfields (Illawarra Stingrays; all weather facilities - synthetic pitch)	<p>COVID-19 and recent wet weather should have highlighted the desperate community need for usable sportsgrounds. The budget lacks provision for improvement and delivery of sportsground facilities and specifically fields for the largest growing female sport – football.</p> <p>Football is the largest participation sport in the area but seems to have been neglected in the draft Infrastructure Delivery Program 2022-2026. The list of projects does not include enough new football (soccer) facilities and/or upgrades. The fields/facilities are inadequate for this highest participation sporting group and work should emphasis usability of the grounds I note that the main allocation of funds in grounds is for fencing, but I suspect the users of those grounds would agree that work to facilitate actual usability of the grounds would be of greater priority.</p> <p>The draft Budget 2022-2023 has no Specific Purpose Operational Grants for sporting facilities listed in the table. This needs to be addressed. The budget also does not address any support for planning, design or supporting facilities for the development of the Illawarra Stingrays home ground. The \$2 million private funding will go a long way towards the ground – but Council support is still required. Add to the list "A new home ground facility for the Illawarra Stingrays", with 'Design' and 'Construction' added in the columns to occur within the next four years.</p> <p>The \$50K budget for investigations for a synthetic football pitch at Area 1 (North) is noted. However I realise this is the Fernhill fields. Where is a similar budget for the Stingrays field and where are the construction budgets to contribute to both?</p>	<p>Council acknowledges the impact unprecedented wet weather of 2022 has had on participants and volunteers associated with Stingrays Football Club. It is noted the residual wet conditions have restricted Council's maintenance access to over 75% of Council controlled sites. In a number of cases across the city, site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>The Illawarra Stingrays Football Club are to commended for taking the initiative to be proactive in exploring funding initiatives across all tiers of government and the private sector in the pursuit of their training facility at Guest park and pursuit of an all-weather home competition ground.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and anticipates the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation.</p> <p>We also acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways Clubs have explored alternative training arrangements during this difficult period.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club.</p> <p>The draft Program has listed a number of sportsground projects that cater for football including: Lakelands Oval drainage, Judy Masters Park, Balgownie Irrigation; McKinnon Park, Coniston fencing and Memorial Park, Corrimall Fencing. Additionally, the Program list the annual Sports Facilities Grants allocation.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>Regarding Specific Purpose Operational Grants; this section of the budget is referring to external funding Council receives as revenue and does not represent allocations of Council expenditure.</p> <p>The feedback regarding allocation of \$50,000 for the investigations for a synthetic football pitch is noted. As this proposal is in the research and feasibility stage, which will carefully considering site assessment outcomes and constraints, Council is unable to allocate further financial resources for construction.</p> <p>At this stage, the proposal of the home competition ground for the Stingrays is in its preliminary planning phase, being driven by the club and the allocation of resources to investigate a synthetic pitch would be part of the club's requirements.</p>	
221.4	Individual	Council and commercial assets performance	In general, it appears that a number of Council assets are running at significant losses or have lost income potential, for example Russell Vale Golf Course, Leisure Centres and also, the Development Assessment process runs at such a huge cost. While I expect there are expectations that losses are minimised, and opportunities maximised, the plan should have specific goals to be looking at the ways to maximise revenue / minimise losses from these sources and all Council assets.	<p>A number of actions are identified in the draft Delivery Program 2022-2026 that ensure our commercial businesses are minimising losses and maximising returns. These include operating our commercial businesses to maximise service delivery as well as increase usage. These actions are implemented through business plans and marketing strategies at the operational level to ensure long term commercial viability.</p> <p>In relation to the cost of the Development Assessment process, the cost of Development Applications (DAs) is guided by fees that are legislated under the Environmental Planning and Assessment Regulation 2021. Council is always open to system and process improvement in our assessment process and recently participated in the NSW Government's Public Spaces Legacy Program which required us to achieve an improvement in our median assessment timeframes, exceeding the target set by the State, coming in at 46 days. DAs in the system is a corporate KPI which is tracked monthly to ensure ongoing focus on this important area of our business.</p>	N/A.
221.5	Individual	Additional special rate variation (support)	I support the 1.8% rates increase as being necessary. I also support the hardship policy being extended.	Thank you for your submission, this information has been noted.	N/A.
222	Bicycle NSW	Active Transport (support for cycling budget; active transport planning; State Government strategies and frameworks)	<p>We support the delivery of active transport infrastructure to make Wollongong safer, more accessible and equitable for walking and bicycle riding. Any infrastructure that genuinely supports active transport has a proven 1:5 benefit for every dollar spent due to the associated benefits of reduced congestion, improved public health and the benefits to local businesses through increased foot traffic.</p> <p>Walkable, liveable cities are more beautiful, inviting and encourage repeat visitation. In order to achieve its goals for active transport, we encourage Council to closely consider the Transport for NSW (TfNSW) Movement and Place Framework which 'shifts the emphasis in network planning from a hierarchy of roads towards a complete network that is place-based and prioritises walking, cycling, public transport and the safety and comfort of our most vulnerable people.' It also presents 'principles for planning and designing a multimodal transport network that integrates land use and transport at a precinct level.'</p> <p>We encourage planners to be guided by NSW Government planning policies: Road User Space Allocation Policy CP21000 and Projects Policy CP21001.</p> <p>BNSW welcomes consultation with the City of Wollongong as it moves into delivery of the active transport plan. We have a qualified bike planner and advocacy team and rider-members in the Wollongong LGA.</p>	<p>We thank you for your submission and for your support for the delivery of active transport infrastructure.</p> <p>We agree that TfNSW movement and place framework and road user space allocation policy are important documents to guide and inform our transport strategies and programs and have been using these documents to that effect. We also acknowledge the many benefits of active transport infrastructure on our community.</p> <p>We will be pleased to continue consulting with Bicycle NSW and draw on its valuable knowledge to inform our strategies, programs and projects.</p>	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
226	Individual	Stormwater management (Hewitts Creek, Lachlan Street, Thirroul)	<p>I am a resident of Lachlan Street, Thirroul and was recently impacted by flash flooding of Hewitts Creek. This event was traumatic at the time and recovery is still ongoing. My 6 year old son is suffering, every time it rains, he is scared we will flood again. I had to notify his school and we are looking into therapy for his anxiety.</p> <p>I note funding has been allocated for high priority options for Hewitts Creek in the draft Delivery Program 2022-2026.</p> <p>However there is no construction of any mitigation structures until 2025-2026 at the earliest, and no indication if anything is planned for the section of Hewitts Creek where the creek breaks the banks and causes flash flooding.</p> <p>There is also no commitment to any design of structures in 2022-2023 despite the risks to life and property that we have experienced.</p> <p>I am asking that Council bring forward an assessment of options to keep the water in the creek and stabilise the banks from 23 George Street downstream to Lachlan Street into the 2022-2023 year.</p> <p>This would give us some peace of mind that Council will consider mitigation measures for the area with a greater sense of urgency.</p>	<p>Thank you for raising your concerns with us regarding flooding in Lachlan Street, and the impact it is having on you. We are sorry to hear the trauma your 6 year old son is suffering. We are aware of the flooding in this area and it is certainly one of the hotspots we are investigating as part of our Floodplain Risk Management Study and Plan review.</p> <p>Our current flood study indicates significant flood affectation in the 20% Annual Exceedance Probability event (20% chance each year for an event to happen). This is aligned with your experiences.</p> <p>We previously carried out culvert upgrade works to help manage flooding in the area, however we understand there is a significant flow path bypassing the creek and affecting a number of properties. When this was previously investigated we could not identify an option of creek works that would be suitable for implementation, but we are aware of the impact this is having and are looking into other options.</p> <p>We are also aware of the bank stability concerns and note that this section of creek is currently privately owned, with management of creek erosion being the responsibility of private landowners. Any flood mitigation works that would be considered in this area should be designed not to aggravate the creek bank instability issues.</p> <p>The assessment of options for the catchment will be reviewed once the Hewitts Creek Flood Risk Management Study and Plan are completed.</p>	No.
227	Individual	Sportsfields (Illawarra Stingrays Home Ground; all weather facilities; Synthetic Pitches	<p>I am a parent of an Illawarra Stingrays player and would like to know why your Council doesn't provide enough synthetic pitches for elite players? We drive from the Macarthur region and there are many synthetic fields for clubs.</p> <p>At an elite level for these players we are parents pay a lot of money to these clubs, but we don't seem to benefit, leaving us to miss games or make up games during the week which cause unnecessary injuries for our players. We have struggled with COVID-19 over the last two years and with recent rains stopping a lot of our players. Please consider our players at Illawarra Stingrays for a home ground with a synthetic field. Our Stingrays girl wear their uniforms with pride as we represent the Illawarra region. We do have other teams coming to compete in the area, which create opportunities to visit this beautiful region.</p>	<p>Council acknowledges the impact unprecedented wet weather of 2022 has had on participants and volunteers associated with Stingrays Football Club. It is noted the residual wet conditions have restricted Council's maintenance access to over 75% of Council controlled sites. In a number of cases across the city, site constraints such as latent ground conditions and topography of particular grounds has made access extremely difficult.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation across the city in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p> <p>Council's Draft Sports Grounds and Sports Facilities Strategy 2022-2026 is currently being finalised and anticipates the Strategy will present a renewed focus on better planning of infrastructure for climate adaptation. The strategy's development will feature a clear set of guiding principles, key focus areas and specific actions across our sports grounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within the pending NSW Government study in our future investment in sport facilities. Council's draft 2022-2023 budget also includes funding to complete site investigations for a synthetic pitch in Planning Area 1 (North).</p> <p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop the Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision.</p> <p>Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club. The draft Program has listed a number of sports ground projects that cater for football including Lakelands Oval drainage; Judy Masters Park, Balgownie irrigation; McKinnon Park, Coniston fencing and Memorial Park, Corimal Fencing. In addition, the Draft Program lists the annual Sports Facilities Grants allocation.</p> <p>At this stage, the proposal of the home competition ground for the Stingrays is in its preliminary planning phase, being driven by the club and the allocation of resources to investigate a synthetic pitch would be part of the club's requirements.</p> <p>It is noted that Council has provided a proposal to the Stingrays which identifies a home ground to enable the Stingrays to commence planning and approvals for a future competition venue.</p>	
228	Individual	Sportsfields (Illawarra Stingrays Home Ground; all weather facilities; Synthetic Pitches	As the only Women's National Premier League Club at an elite level not to have a home ground or a proper synthetic pitch is a disappointing. If you come out to one of their games or training sessions you will not only see a club you will also see a family. The players, parents and executive members of this club wear the Illawarra Region with pride but unfortunately have not been able to attain a home ground to call their own. Please allow these amazing young ladies to have a place to call home.	<p>Council acknowledges the proactive community based approach of Illawarra Stingrays in their pursuit of a home ground location to support their NLP1 competition status.</p> <p>The Club's ability to secure external grant funding in 2021 to further develop the Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities and sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the club's desire for a synthetic competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning.</p> <p>The Sports Grounds and Sporting Facilities Strategy 2022-2026 will be a key reference and supporting document to current and forward Council Delivery</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>Programs and Operational Plans across the parks and sportsfield program.</p> <p>The strategy's development will feature a clear set of guiding principles, key focus areas and specific actions across our sportsgrounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>It is noted that Council has provided a proposal to the Stingrays which identifies a home ground to enable the Stingrays to commence planning and approvals for a future competition venue.</p>	
229	Individual	Sportsfields; all weather facilities (synthetic pitches)	<p>As a parent of a son who has played soccer for the last 10 years and has yet to have one game this season, I would like to stress that we need more synthetic fields in the Wollongong region. It is unacceptable for a region this size and with the number of kids that play soccer in the area to be fighting over who will be playing on the only field that is available in Kembla Grange. Our kids are suffering and missing their sport.</p>	<p>Council acknowledges the impact that the unprecedented wet weather of 2022 has had on community sport. We will carefully consider a range of options to attempt to improve the availability of its sportsfields to adapt to future challenges associated with weather patterns.</p> <p>We acknowledge the impact of limited access to both elite and community sports and applaud the innovative ways that sports have explored in pursuing alternative training arrangements.</p> <p>Council notes that sportsfields drainage and irrigation considerations is a city wide and multi-sport issue. In response to this challenge, the post-exhibition Infrastructure Delivery Program 2022-2026 has been amended to propose funding a feasibility assessment across priority sites at Council's three planning districts (north, central and south) during the 2022-2023 financial year.</p> <p>It is noted the NSW Government is currently undertaking a study to better understand the social, environmental, and economic impacts, benefits, and limitations of using synthetic turf as a replacement for natural grass in public open spaces across NSW.</p> <p>Council will carefully consider any recommendations contained within the pending NSW Government report in our future investment in sport facilities.</p> <p>Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.</p>	Yes.
230	Individual	Parking management (North Beach Belmore Basin)	<p>Parking in the Wollongong area especially near North Beach and Belmore Basin needs to be fixed. It's impossible to find a park on a normal day and even harder if parts are closed for events. Young families trying to bring their children to swim or play, people meeting up for coffee or trying to exercise are all finding it very frustrating. This is our main attraction in the area, and it's not being prioritised.</p> <p>Traffic is an eyesore from people doing laps competing for a park. Many times we have had to take young kids elsewhere and they have been upset about not going to the beach. Parking in general Wollongong area is horrible too. There are areas that used have parking but have been changed to no parking areas (Crown Street near St. Francis Cathedral is now a huge bus zone).</p> <p>Many times in the last year plans have had to change, and time has been added onto the day due to parking. If Council wants businesses in Wollongong to thrive, they have to make them accessible to the public.</p>	<p>Thank you for your submission and for sharing your observations about the lack of parking in Wollongong and more specifically along the foreshore of North Beach and Belmore Basin.</p> <p>We have committed to develop an Integrated Transport Strategy during 2022-2023 that will include a specific focus about access and parking in foreshore areas.</p> <p>The new bus zone along Crown Street is temporary to allow construction works to be undertaken for the upcoming 2022 UCI Road World Championships - Wollongong NSW. This means the existing bus layover area at the southern end of Marine Drive is being relocated to make way for these construction activities. After the 2022 UCI Road World Championships, more than 70 additional parking spaces will be created.</p>	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			Also, the Belmore Basin Playground fence has a gap onto the road and children often run onto it. I have submitted reports online about this but have not heard a response.	In relation to the playground, Council staff will arrange a building maintenance request to be raised to address the gap in the fence.	
231	Individual	Active transport (support budget for cycling and budget increases; support implementation of Cycling Strategy)	<p>I support the budget allocation to cycling in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. I also support an increase in budget allocation to fully fund the implementation of the Wollongong Cycling Strategy 2030 to make Wollongong a more resilient and liveable community for all residents.</p> <p>There should be a focus in the budget on making streets safe for children walking and riding to school and for other short trips. Children should be safe to move with independence from a young age. Council must consider international best practise for when people (especially children) mix with vehicular traffic in neighbourhoods. International best practice includes speed limits of 30km/hr on non-arterial streets where people live, spend time and play. This has multiple benefits for community and aligns with Council plans for climate mitigation and encouraging modal shifts for short trips.</p> <p>Council should use the upcoming 2022 UCI Road World Championships - Wollongong NSW, COVID-19 recovery and the need to shift away from single person car trips to more active modes to trial low speed neighbourhoods where people live. This approach will allow more children to gain independents in mobility, especially when making school trips and other short community journeys.</p>	<p>Thank you for your submission to support budget allocation to deliver on Wollongong Cycling Strategy 2030 and transport infrastructure programs. Through this allocation we are working on a convenient and connected walking and cycling network that is safe, accessible and attractive.</p> <p>We too share the understanding that active transport is also a way of addressing communities concerns for a range of challenges by improving the liveability of our city, health and wellbeing improvements and works toward targets addressing climate mitigation.</p> <p>A strong focus will be on improving pedestrian and cycling routes within our school precincts. One of the ways we're working to improve safety around schools is through our Safer Routes to School Working Group that encourages walking and cycling to schools, making the journey safe, connected and inviting. Right now we are leading a program for schools that aims to develop both short and long term improvement in and around schools.</p> <p>Council recently resolved to consider as part of its 2023 budget process a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city. The proximity of schools and educational facilities is considered when establishing priorities for new footpaths.</p> <p>Transport for NSW manage speed zones applied to roads. We work closely with Transport for NSW to determine locations which support 30km/h speed zones. Helensburgh Town Centre will be our first centre to become 30km/h in the second half of 2022. We will continue to develop additional locations within our city to improve safety and the community's amenity within areas of high pedestrian activity.</p>	Already Planned.
232	Individual	Community facilities; Warrawong and Helensburgh Libraries and community centres (request to accelerate delivery of Helensburgh)	<p>Council and numerous Councillors promised verbally and in writing before 2021 Council Elections to expedite the building of Helensburgh Library and community centre through:</p> <ol style="list-style-type: none"> 1. selecting a building site by end 2022; 2. delivering, finalising a draft Helensburgh Library and Community Centre building plan and to start the building of this project in 2022-2023, finished by 2025. I note no funding is committed till after 2025; 3. commit \$20 million Capital funding now in the draft Infrastructure Delivery Program 2022-2026. <p>I note in the draft Infrastructure Delivery Program 2022-2026 that it looks like no construction is happening as it states on timelines 'procurement' not construction between 2022-2026.</p> <p>Design is planned by Council to be complete in 2024. That is nothing spent on starting construction until 2025. Construction on this new Helensburgh Library and Community Centre should commence in 2023.</p> <p>Note: 2023-2024-\$8.6 million committed to Library Building - Helensburgh and Warrawong Libraries and \$8.4 million in 2024-2025</p>	<p>Council is aware of the community's keen desire to see the new Community Centre and Library constructed at an earlier date than has been planned. We are endeavouring to expedite the planning and design process to the earliest possible dates. However, the planning, design and construction of the new centre is impacted by a range of contingencies that Council does not necessarily control, and we are working as fast as we can within this context.</p> <p>The preferred building site for the new Community Centre and Library (CC&L) at Helensburgh has been identified, however use of that site for a facility is subject to approval under the Crown Lands Act. As such, Council is working through the necessary steps in the approvals process.</p> <p>The budget flagged in the draft Infrastructure Delivery Program 2022-2026 for the new CC&L is indicative and subject to regular review. We are planning for an integrated Community Centre and Library, rather than two separate facilities, which provides for greater efficiency and improved access and co-delivery of services.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			Both libraries and community centres require \$20 million for each project. That is a funding shortfall of approx. \$20 million. Total cost \$40 million for two facilities libraries.		
233	Individual	Recreation (Western Suburbs Toddlers Pool repairs; inclusive water play and accessible amenities)	<p>I have concerns about the project earmarked for our Toddlers Pool at Western Suburbs Swimming Pool aimed at commencing in late spring 2022 with the goal of opening in the 2022-2023 swim season.</p> <p>Regular users of the pool knew the Toddler Pool was in need of major repairs and therefore unavailable throughout the 2021-2022 season. We were also under the impression the pool was going to be repaired as it is a popular and important part of our swimming environment.</p> <p>We were surprised and shocked upon seeing the notice of the proposed Inclusive Water Play and Accessible Amenities project (which includes demolishing our Toddlers Pool), placed on the front gate, two weeks before the pool closed for the winter.</p> <p>While this may be all the notice Council needs to provide, the weather conditions for the majority of those two weeks were torrential rain and very cold, so the only people who would have seen that poster were a handful of diehard swimmers. As the pool is now closed no one else will see it.</p> <p>On the 11 May 2022 I spoke with a Council staff member who tried to answer my questions to the best of his ability and also apologised to me that I felt we had not been well informed on the project and that he thought notices of the proposals were distributed in April, which I reassured him they were not.</p> <p>This why I am guessing he was responsible for the "Have Your Say-Help Us Plan the Future of Wollongong" article being placed in the Wollongong City Council page in the Illawarra Mercury on Tuesday 17 May 2022. Another major concern is the closing date given is 31 May 2022 which has only given the public a week to navigate through the documents and that it is only those who buy or subscribe to the Mercury who will have seen the article in the first place.</p> <p>Unfortunately I feel that this is not giving the community enough time to even be aware that they need to review these documents as they have no idea that these changes are even occurring let alone when it is happening.</p> <p>After reading the documents, I was still unable to find out the following:</p> <ol style="list-style-type: none"> 1. What the actual reason is for the Toddlers Pool being demolished; 2. Who or which Department made that decision; 3. Who decided and made the decision to replace the pool with a Splash Pad and its own pump; 4. What are the costs involved for both projects? 5. What and how was the community invited to participate in these decisions? 	<p>Thank you for your submission regarding the replacement of the Toddler's Pool at Western Suburbs Pool with a zero depth play splash pad.</p> <p>Consultation undertaken in 2012, 2013 and 2014 identified that the community desired modern facilities including:</p> <ul style="list-style-type: none"> • water space / water play features; and • improved access for people with disabilities. <p>These features were included in the 'The Future of Our Pools Strategy 2014-2024' which was adopted by Council following community consultation. This Strategy can be found at: https://wollongong.nsw.gov.au/_data/assets/pdf_file/0031/9967/Future-of-Our-Pools-Strategy-2014-2024.pdf</p> <p>The release of the 'Have Your Say' media article was not connected to this issue and is related to development of the draft Community Strategic Plan 2032 and draft Delivery Program 2022-2026 and Operational Plan 2022-2023. These important strategic planning documents and forward plans were endorsed by Council on 2 May to be placed on public exhibition for a 28 day period. The community was invited to make submissions on these documents from 4-31 May 2022. Following Council's endorsement of the draft planning suite, a range of announcements were made in the media, including social media and Council's website. The media article raised in your submission served as a reminder to the community of the ongoing engagement process.</p> <p>Please find responses to your questions below:</p> <ol style="list-style-type: none"> 1. The Toddler's pool is at the end of its life. A significant water leak led to structural inspections and pool shell testing which found the ongoing maintenance of the pool unviable due to the deterioration and age of the pool shell and the cost and limited life if refurbished; 2. 'The Future of Our Pools Strategy 2014-2024' was adopted by Council after significant community consultation over a three year period. The design and construction of a zero depth water play/splash pad is aligned with community consultation undertaken in 2012, 2013 and 2014 to modernise pools with water space/water play features and to improve access for people with disabilities; 3. The water play/splash pad has its own pumping and treatment system to meet the Public Health Act and Regulations related to pools; 4. The design and construction of the water play/splash pad and accessible amenities (with adult change table) has recently gone out for tender. Once tenders are received and assessed, this project will go to a Council Meeting for a decision/resolution. The refurbishment of the current Toddler's pool was not viable due to the age and deterioration of the pool shell. 5. The Community was consulted during 2012, 2013 and 2014 as described above. Community members are able to provide further feedback to Council prior to and/or when the tender report is presented at a Council Meeting (expected between September and October). 	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
234	Individual	Open Spaces; Botanic Garden Rainforest Walk; Botanic Garden Infrastructure Renewal	<p>My comments are limited to the budget plans for the Botanic Garden and Annexes.</p> <p>The only new capital works is Stage 2 of the Rainforest Walk. Only the design aspect of this project is listed in the budget (\$50,000 for this current 2022-2023), yet there appears no funding for delivering the project within the next four years, as no funding. It seems odd to design something without an indication of following through with the project.</p> <p>The replacement of failing infrastructure relates to two buildings listed as 'Administration Buildings' and 'Buildings Renew' (\$330,000 and \$390,000 over the four years respectively). My understanding the Administration Building upgrade is to separate the Botanic Garden horticultural work staff room from being immediately adjacent to the machine works area and mulching area to minimise health and safety risks. I commend this expenditure.</p> <p>The Building Renew refers to the replacement of the toilet block at the Murphy's Avenue Entrance Gate. A major opportunity has been missed by not proceeding with a café and information building which would also house the new toilet block.</p> <p>Altogether this replacement and new capital works represents a paltry \$770,000 over the period. This amounts to 5% of the total budget expenditure of the garden, barely in keeping with inflation.</p> <p>There are many other opportunities missed to prevent this great asset to Wollongong falling behind. The lack of adequate power supply near the Murphy's Avenue entrance was identified some years ago. A \$300,000 mini substation would have allowed events such as 'Sunset Cinema' to be run without the use of auxiliary diesel motors by pop-up venue providers.</p>	<p>Thank you for your submission. While the draft Infrastructure Delivery Program 2022-2026 currently identifies a number of projects including building renewals and one new capital project, Council is nearing completion of the Botanic Garden Masterplan and Conservation Management Plan for Gleniffer Brae.</p> <p>It is expected that once the Masterplan is endorsed, the priority projects identified will be submitted for funding through Council's planning process. Projects such as a Cafe/Kiosk facility remain a priority for future funding.</p> <p>In relation to the design of the Rainforest walk, Council proposes to develop the design to allow Council to apply for external funding through State or Federal Government grants.</p> <p>In addition to the design of the Rainforest walk, other capital works listed in the in the Program include:</p> <ul style="list-style-type: none"> an upgraded amenity facility which will include accessible access and adult change facilities to support the Botanic Garden as a key venue for people with disability; upgrade to the Nursery area to support Council's staff and volunteers in their plant conservation work, including installation of solar panels. 	No.
235	BlueScope Steel Limited	Roads; Transport Infrastructure (Northcliffe Dr Extension, Sheaffes Road to West Dapto Road and Sheaffes Road to Existing Northcliffe Dr)	<p>As a significant landholder in the region, BlueScope has reviewed the aforementioned plans and is very concerned with the lack of a construction plan for the Northcliffe Drive extension (both Sheaffes Road to West Dapto Road and Sheaffes Road to Existing Northcliffe Drive).</p> <p>BlueScope has been working with Council and NSW Government agencies for several years now to accelerate the release and activation of its Kembla Grange employment lands, which is vital for the successful delivery of the Illawarra Shoalhaven Regional Plan 2041 and the West Dapto Urban Release Area. As you know, we currently have a draft Neighbourhood Plan and a Planning Proposal being assessed by Council and the NSW Government as critical precursors for future development.</p>	<p>The concept design for the Northcliffe Drive extension (West Dapto Road to existing Northcliffe Drive) is currently programmed to be completed in mid-financial Year 2022-23. The concept design will be shared with any interested parties, including Bluescope.</p> <p>Following completion of the concept design, Council will commence detailed design for the construction of Stage 1 of Northcliffe Drive (West Dapto Road to Sheaffes Road) in late 2022-2023. In parallel with the completion of the detailed design, Council will be proactively seeking opportunities to fund the construction of this project.</p>	No.
244	Individual	Active Transport (footpath upgrades, Mangerton, Mount Saint Thomas)	<p>It is great to see some footpath projects being proposed in Mangerton/Mount Saint Thomas with sections of Taronga and St Johns Avenue. I would like to encourage Council to consider upgrading the almost unusable section of path on St Johns Avenue outside the Mount Saint Thomas School. The community may even want that side more than the Taronga side. There is a sink hole forming under one section near a drain, it is covered with soil, doesn't drain. It needs a path with a small kerb on the high side to act as a small retaining while like part of the path near North Wollongong surf club.</p>	<p>Council's Traffic and Transport Unit, consisting of engineers, planners, and a Road Safety Officer work collaboratively to ensure existing arrangements around schools serve the community safely and efficiently. This team works together in our Safer Routes to School Working Group to review the existing footpath network to ensure it serves its purpose and remains safe for users. The group works collaboratively with schools, including Parents and Citizens (P&C) representatives and key stakeholders, such as Transport for NSW (TFNSW).</p> <p>The group informs targeted education programs which support schools with respect to transport around schools and develops short, medium and long-term plans to improve safety around schools, promote public transport and encourage walking and cycling to schools.</p> <p>Council's Traffic and Transport Unit will include engagement with Mount Saint Thomas Public School as part of this program and will work collaboratively to identify any infrastructure upgrades or new infrastructure that may be required to further improve safety around this school.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				The sink hole has been logged as a customer request. You will be provided with an update once the works are completed.	
245	Individual	Infrastructure strategy and planning (Helensburgh); maintenance; staff management	<p>It would be great if we could get basic infrastructure in Helensburgh. Road maintenance is fine. But where is the vision? There is little in the plan for Helensburgh. The notion of design with the carrot of maybe we'll get something in 5-10 years.</p> <p>Budget ongoing maintenance. Not grand master plans that are not really this. 15 or so staff on site with two working. Savings to be made here if staff were supervised and work performed. Our money is being wasted and we miss out again.</p>	<p>Thank you for your submission and for providing more detail over the phone. As the planning and consultation for Helensburgh Streetscape Masterplan has been completed and approved, we will complete the streetscape, but a review of the project will be undertaken to review the design and construction methods for future projects.</p> <p>Council has allocated over \$11 million in infrastructure investment across the suburb of Helensburgh over the next four years. This includes investment in the renewal/repair of existing infrastructure such as roads, footpaths, playgrounds and a significant upgrade to the existing Helensburgh Swimming Pool.</p> <p>Next financial year (2022-2023), Council will be completing the final stages of the Helensburgh Village Centre Upgrade Project; a major project to enhance pedestrian movement, improve pedestrian and vehicle safety and beautify the streetscape.</p> <p>Investment in new infrastructure includes construction of a significant footpath link along The Ridge and the design of a new cycleway/footpath connection from Cemetery Road to Lilyvale Street along Parkes Street. Council's budget available for investment in new infrastructure is limited; but where this budget is available, this investment is guided by priority lists maintained by Council staff for several infrastructure types, including footpaths, cycle ways and stormwater infrastructure.</p> <p>Council will be continuing design works on the new Helensburgh Community Centre and Library building which is currently programmed to commence construction in 2025.</p>	Already Planned.
246.1	Individual	Recreation; Playgrounds (Otford Community Hall upgrade)	<p>Otford Community Hall is in desperate need of a playground upgrade. This should be part of the existing Development Assessment to upgrade the facility.</p> <p>2508 does not need roadside kerbs. This would detract from the small community feel of the area.</p>	<p>Thank you for your feedback, renewal of the swing and inclusion of additional playground pieces will be considered as part of the current playground renewal program.</p> <p>Your comment regarding roadside kerbs has been noted.</p>	No.
246.2	Individual	Climate action (solar farm and community battery - Otford)	<p>Solar farm on the Lady Carrington land clearing site on Otford Road in Helensburgh.</p> <p>Community battery for Otford.</p>	<p>Council staff are currently developing the next Climate Change Mitigation Plan. This plan will examine the most effective opportunities for progress towards our net zero emissions reduction targets. Community and key stakeholder engagement will form a critical component of the plan's development. In this regard, engagement activities will be undertaken in the coming months which will allow for interested stakeholders to put forward ideas and suggestions for consideration in drafting a costed and prioritised plan of action for Council and the community.</p> <p>The suggestions raised in this submission will be highly relevant and valuable to this process. We welcome your input into development of the next Climate Change Mitigation Plan.</p>	No.
247	Individual	Recreation; Playgrounds (Otford Community Hall upgrade)	<p>Otford Community Hall is about to undergo an upgrade and it is the perfect time to add to the single swing with more play equipment and a seat/picnic table. It is local meeting place for a lot of families in the area and the only nearby parks are accessible by car</p>	<p>Thank you for your feedback. Council will consider additional play pieces as part of the playground renewal program when the swing is replaced. Council's Parks team have been requested to investigate placement of a picnic bench for installation prior to December 2022.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
251	Individual	Sportsfields (Illawarra Stingrays Home Ground)	<p>Progression of planning and the development of the home facility for the Illawarra United Stingrays football club. The goals of the draft Community Strategic Plan 5.4 and 5.7 need to be the main focus. The strategies for the planning and development of this sportsground and facilities need formal policies and plans. This has not been achieved at this point.</p> <p>The draft Plans do not sufficiently address the provisions needed for the improvement and progression of the development of the United Illawarra Stingrays sportsground and facilities. There are No Specific Operational Grants for sporting facilities listed in the draft Budget.</p> <p>Budget allocations for the construction of a synthetic field need to be detailed and accounted for.</p> <p>Football is the highest participation sporting group in the Illawarra yet the list of projects does not include enough upgrades or facilities for the demand of the sport. Over the next four years, United Illawarra Stingrays Football needs a home ground facility development and construction plan. They are a Division 1 Club but lack the home ground to maintain this level competing against Sydney teams which have this luxury at its highest capacity. The girls need you to hear this request please.</p>	<p>The proactive approach of Illawarra Stingrays in their pursuit of a home ground location is acknowledged by Council. The Club's ability to secure external grant funding in 2021 to further develop the Guest Park as a training base for juniors and seniors is acknowledged as a crucial step towards realising the club's vision. Since 2020, Council has continued to support the initiative and work with the Stingrays through the allocation of funding for the upgraded gender equitable amenities, sportsfield lighting and in the provision of a licence agreement proposal to the Guest Park venue.</p> <p>Council notes the club's desire for a competition venue and has provided the Stingrays Club representatives advice and guidance for key considerations during the feasibility stage of their planning. At this early stage of the Club's planning, it would be premature to request Council to allocate resources to progress the planning and development of a home ground and would be beyond the scope of Council's discussions with the club. The current proposed action "Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location" is considered appropriate to be retained and accurately reflects the extent of Council's commitment to the club, noting the Stingrays stated intent to pursue funding through external channels.</p> <p>The Sportsground and Sporting Facilities Strategy 2022-2026 will be a key reference and Supporting Document to current and forward Council Delivery Programs and Operational Plans across the Parks and Sportsfield program. The strategy's development will feature a clear set of guiding principles, key focus areas and specific actions across our sportsgrounds and facilities to support both traditional and unstructured sports and in turn ensure our resources are utilised in the most effective way.</p> <p>The exhibition of the draft strategy has been rescheduled until the first quarter of 2022-2023 and will build on feedback received as part of the exhibition of the Community Strategic Plan and related documents.</p> <p>Given the current maturity of the Illawarra Stingrays competition ground proposal and noting the Club's advice on attracting external funding, the exhibited Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 has not allocated any specific resources to the club. The draft Program has listed a number of sportsground projects that cater for football including Lakelands Oval drainage; Judy Masters Park, Balgownie irrigation; McKinnon Park, Coniston fencing and Memorial Park, Corrimal Fencing. In addition the Draft Program lists the annual Sports Facilities Grants allocation.</p> <p>Regarding Specific Purpose Operational Grants; this section of the budget is referring to external funding Council receives as revenue and does not represent allocations of Council expenditure.</p> <p>Your comment regarding budget for a synthetic field are noted. The draft Budget 2022-2023 proposes a \$50,000 allocation to complete site investigations for a synthetic pitch in Planning Area 1 (North). As this proposal is in the research and feasibility stage, which will carefully consider site assessment outcomes and constraints, Council is unable to allocate further financial resources for construction.</p> <p>It is noted that Council has provided a proposal to the Stingrays which identifies a</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				home ground to enable the Stingrays to commence planning and approvals for a future competition venue.	
252.1	Individual	Active transport; road and pedestrian safety (footpaths, lighting - Otford)	<p>The suburb of Otford is suffering from the lack of footpaths. The roads are narrow with limited lighting, and it is quite dangerous to walk around sharing the roads with cars (for example, Otford Road to Bald Hill).</p> <p>There is also no footpath leading to the train station, where many Otford residents walk daily to (especially children and students catching trains to/from school and walking in the dark on the road during winter months).</p>	<p>We have a commitment to improving pedestrian accessibility and safety for our whole community, and we're focussed on delivering better footpath and bike networks across our city.</p> <p>To carry out this work in a considered and strategic way, we prioritise the construction of new footpaths by looking at a range of factors including proximity to schools, road traffic volumes, residential density and proximity to public infrastructure such as business centres, services, schools and public transport. This approach allows us to provide footpaths in the areas of greatest need first. We are currently considering and investigating two projects in partnership with Transport for NSW in Otford:</p> <ol style="list-style-type: none"> 1. Extension of the footpath on western side of Otford Road bridge to a potential new bus stop at the community hall; 2. Provision of a footpath between bus stop outside of tennis courts to the train station. <p>In addition, Council recently resolved to consider as part of its 2023 budget process a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city. The proximity of schools and educational facilities is considered when establishing priorities for new footpaths.</p>	Already Planned.
252.2	Individual	Playgrounds (lack of in Otford)	The lack of playground for children in Otford has not been addressed in the Parks and Sportsfields Service. I would like to request that the above suggestions are considered before the Plans are finalised.	Thank you for your submission. Your views on the lack of recreation and play facilities in Otford are noted. While we acknowledge the constraints associated with the suburb's topography, your views will be carefully considered in future planning of the northern suburbs.	No.
253	Michael McClelland Athletics Wollongong	User fees and charges (Kerryn McCann Athletics Centre; synthetic track)	<p>This comment is in respect to admission to the Kerryn McCann Athletics Centre (Beaton Park). When the synthetic track was first installed, the decision was made to have price parity with pool entry. My recollection from that time was that there weren't many similar facilities for comparison and that the charge would be reviewed at some time in the future. To my knowledge, this has never occurred, and it has remained in line with the pool fee ever since.</p> <p>This seems strange, given:</p> <ol style="list-style-type: none"> 1. the pool has dedicated, trained staff members on duty at all times whereas there are none for the track; 2. the pool most certainly has higher daily running costs and; 3. the pool only has a handful of school carnivals per year, whereas the track has a fully booked out 3 month block at \$1,200 per hire. <p>While hiring the Beaton Park track is extremely expensive (for example it costs about half as much for schools to use Illawong and Sylvania Waters tracks), the local market can obviously sustain it. The secondary school's regional carnival will never be held in Wollongong, with the coordinator preferring Canberra. I've also heard that recent Little Athletics regional events have been at a loss and they will instead look to hold them at alternative venues. Griffith's new track next year, I believe.</p> <p>My concern is regarding individual use cost and the impact of comparatively high fees on participation. I would first like to commend Beaton Park Leisure Centre for working with the senior athletic clubs and continuing the system of a 'priority booking' (i.e. non-club athletes are welcome to use the track at the same time but must 'work in' club activities). Without this system, our numbers would make hiring the track each week for our club meets untenable;</p>	<p>Thank you for your submission. Beaton Park fees are benchmarked regularly against other suppliers both locally and more broadly regionally to ensure our pricing remains competitive and does not overly burden participants while at the same time, enables revenue generation to reinvest in upgrades within the facility. Over the past twelve months, over \$85,000 has been invested in track upgrades with high jump and steeple chase mats; hammer and discus cage nets as well as steeple chase supports all replaced. The athletics track itself has also been cleaned as well as remarked. Council is also currently planning for the full renewal of the track.</p> <p>Regarding full hire of the track, hirers can choose between exclusive use (set fee) or nonexclusive (per entry) fee. This allows the hirer to choose the option that is most financially beneficial to the group. For a lot of schools or larger hirers (regional etc), this fee can be less than \$1 per competitor, depending on overall numbers. Larger events are also encouraged to apply for grants through Council's financial assistance program to assist in fee coverage if needed.</p> <p>Regular participants have a variety of payment options which reflect their attendance patterns. The addition of the monthly fee will assist those that attend regularly and will work with casual entry, visit cards and full membership options to provide a variety of membership types for users. As the monthly fee is new to our fees and charges, staff will monitor its uptake and will provide recommendations moving forward if the fee is seen as too expensive.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>we would soon have to wind up our activities and the sport of athletics in the region would likely wither away past school-age.</p> <p>Instead of us exclusively hiring the track, our participants pay entry at the front counter each time they attend a club meet. The supportive environment we strive for encourages them to get further involved in the sport, with running training for example and continue to use the facility even more often.</p> <p>Reviewing adult casual entry fees to synthetic tracks in NSW and the ACT, Beaton Park is among the top tier. At the same cost-level are Sydney Olympic Park (SOPAC), the Academy of Sport at Narrabeen, and the Australian Institute of Sport (AIS). At SOPAC, there are staff on duty and implements and equipment available for use; there isn't at Beaton Park. At the AIS, single track entry may be slightly higher at \$7, but you can purchase a 'season pass' - i.e. six months - for \$152; at Beaton Park it would cost you \$264. The Beaton Park figure is based on the proposed new monthly track access charge. Previously only a 25-visit multi pass would have been available.</p> <p>For an athlete doing moderate training, a 25-visit pass would give around 2 months' use (i.e. it would cost \$435 for an equivalent 'season pass' by this means). So, firstly, my congratulations on introducing a monthly track Pass; it is a tremendous step in the right direction. At \$44 though, I believe it is still too expensive. Even Blacktown, which charges \$9 for a single entry on account of it being the only track in the State with the far more expensive Mondo surface, charges \$233 annually: less than half what it would cost at Beaton Park with this new method of payment for entry. I think a monthly fee of around \$20-30 for a Track Pass is more around the mark. Obviously, it's not comparable to the free entry offered at Sutherland Shire tracks, Maitland and Dubbo. And it's still more expensive than using the Fearnley Dawes Track in Newcastle (\$5 single entry; \$100 annually) and Tamworth (\$6 single; \$112 annually). But it would at least be ballpark to the AIS charge. That price point would be very attractive to our members.</p> <p>A monthly Track Pass equivalent to an adult single entry each week would encourage athletes to visit the track more and join training groups, as each attendance outside of our meets would then be "free".</p> <p>The recurring charge would also entice people to participate at more of our meets each month. In any case, upon introduction of a new fee structure, I think it is important to start at a comparable price to track facilities that have a similar existing single entry price and offers a multi-week subscription - AIS and then charge more in the future if necessary. We didn't do that when the synthetic track was first put in and 30 years on we're still paying as much as pool users do and receive less for it.</p> <p>I understand that the Leisure Centres are budgeted to run at a million dollar loss each financial year. I understand that the Athletic Centre must make an effort to minimise this loss, but it appears that there is an outsized contribution being derived from the track. The recurring charge will likely 'balance out' any losses on individual entry costs, as they will still be paying while conditions don't suit and during rest periods or injuries. An appealing price point will at least entice people to pursue it and more informed decisions regarding pricing can be made in the future.</p>		
254	Individual	Flood and stormwater management (Otford causeway)	Regarding the proposes flood gates at Otford causeway, please also include the dredging of accumulated fill/excavation refuse that has flowed down from Walker Street over the past decade and gradually blocked the Hacking River and the weir. The water used to be far deeper and flowed faster. If the river is cleaned out, flooding over the causeway will be far less frequent.	Thank you for your submission to Council's draft Infrastructure Delivery Program 2022-2026. With regards to Otford Causeway, the flooding at the causeway location is determined by the culvert sizes under the causeway. As you indicated, the flows can be quite significant. While we haven't undertaken a catchment wide flood study in this area, preliminary modelling indicates that in order to pass	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>any significant storm event under the causeway, a significant bridge upgrade would be required. As constructed, the causeway is built and designed to be overtopped during storm events.</p> <p>With regards to sedimentation in the river, this is typically a natural process as erosion happens upstream over time. It is noted that generally the creek sections upstream are privately owned and the responsibility for the management of these rests with the property owners.</p>	
255.1	Individual	Environmental protection and enhancement - development compliance	More funding is required to employ qualified staff to undertake proactive development site compliance, monitoring of soil erosion and sediment control. Reliance on private certifiers and community complaints is leaving our waterways wide open to contamination and sedimentation.	<p>Noted and agreed. The following action has been included in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023 under the Regulatory Control Service:</p> <p>'Undertake targeted compliance of subdivision and residential building sites for sediment and erosion control, hours of operation, waste management and dust control' for years 2022-2023 and 2023-2024'.</p>	Yes.
255.2	Individual	Environmental protection and enhancement - education; restoration; volunteers	<p>More funding and staff are required for environmental education of the community and additional on ground staff to implement environmental protection and restoration volunteer programs.</p> <p>I support all actions but am concerned the size of these service budgets is not adequate for actions to be effectively implemented.</p>	<p>Thank you for your submission. Council has recently drafted an Environmental Education Strategy and is developing an action plan to focus on key themes of waste, climate mitigation and adaptation, biodiversity and conservation.</p> <p>The purpose of the action plan is to re-focus community education on these key priorities.</p>	No.
255.3	Individual	Environmental protection and enhancement - land use planning	Use what power Council has to improve West Dapto planning so more long-term affordable housing is built; more robust riparian corridors are provided for; and the ratio of vegetated areas to hard surfaces is considerably increased in favour of the former.	<p>West Dapto is contributing to housing affordability by increasing the supply of available housing. Affordable housing is a complex issue and is difficult to supply in areas with high land prices. A draft Housing and Affordable Housing strategy is in currently underway.</p> <p>The West Dapto vision and planning controls seek to protect riparian corridors and significant bushland. The majority of these areas remain in private ownership.</p> <p>Council encourages water sensitive urban design as part of subdivision development in West Dapto.</p>	No.
255.4	Individual	Environmental protection and enhancement - natural area management	<p>I'm disappointed the Natural Area Management budget has not been substantially increased. In fact, according to the Draft Budget 2022-2023, natural areas management won't be returned to its 2021-2022 operational result in any year of the four year forecast period. Our natural areas are central to Council's obligations to biodiversity conservation and for the liveability of our city. The long list of Supporting Documents make clear that properly resourced Natural Area Management is of importance to many Council plans associated with the Goal 1 of the draft Community Strategic Plan, including the Climate Change Mitigation Plan.</p> <p>Measures and targets listed for Natural Areas Management (p40) are not fit for purpose. We need more staff or contractor hours so that ongoing regular scientific assessment can be made of the biodiversity health and potential of the LGA's natural areas</p>	<p>Thank you for your submission on the Natural Areas budget.</p> <p>The draft Operational Plan 2022-2023 and draft Infrastructure Delivery Program 2022-2026 has allocated annual funding of around \$4M for Natural Area and Asset Protection Zone Management.</p> <p>It is important to note that these services are further supported by external grants, the Botanic Garden Nursery, Council's Urban Greening program, Community Environmental Programs and Volunteers.</p>	No.
255.5	Individual	Environmental protection and enhancement - Stormwater Services	Regarding the Stormwater Service, I suggest an additional action committing to greater use of Water Sensitive Urban Design measures.	Thank you for your submission. We agree that Water Sensitive Urban Design (WSUD) is important. Our floodplain, stormwater and infrastructure projects integrate WSUD principles where possible. We also have WSUD measures in our development control plan, which apply to new developments.	Already Planned.
255.6	Individual	Environmental protection and enhancement - Waste Management	<p>In relation to Waste Management:</p> <ul style="list-style-type: none"> great actions; re-allocate more of the waste budget to the third action, i.e. to educating, encouraging and enabling the community to adopt the '5 Rs' waste principles (refuse, reuse, reduce, repurpose, recycle) and; 	Thank you for your submission. Council has recently drafted an Environmental Education Strategy and is developing an action plan to focus on key themes of waste, climate mitigation and adaptation, Biodiversity and Conservation. The purpose of the action plan is to re-focus community education with key priorities including waste.	Already Planned.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<ul style="list-style-type: none"> more budget for the long-promised energy conversion system to deal with Whytes Gully landfill gas. 	The Landfill Gas project at Whytes Gully continues to progress with an additional 12 wells installed in the past 12 months, with a view to increasing gas harvesting from the site to provide the minimum required gas to power an energy conversion system.	
256.1	Individual	Environmental protection and enhancement - Lake Illawarra CMP	Regarding the Environmental Services Supporting Documents list: I believe the Lake Illawarra Coastal Management Plan needs to be listed. Note, it is referred to in the actions listed.	Noted and agreed. The draft Delivery Program will incorporate this change prior to being presented to Council for adoption.	Yes.
256.2	Individual	Environmental protection and enhancement - Land Use Planning	Land use planning: West Dapto urban development is a major part of the actions listed. The development in West Dapto is a large impact on Lake Illawarra. To reflect this I believe the Lake Illawarra Coastal Management Plan needs to be listed in the Supporting Documents section.	<p>The Lake Illawarra Coastal Management Program 2020-2030 is identified as a Supporting Document on the Supporting Document Road Map (page 122). It is agreed that it should be listed as a Supporting Document under both the Environmental Services Service and Land Use Planning Service.</p> <p>The draft Delivery Program 2022-2026 will incorporate this change prior to being presented to Council for adoption.</p>	Yes.
256.3	Individual	Environmental protection and enhancement - Natural Area Management	<p>Natural Areas is managing many of the estuarine and riparian vegetation (EV) actions in the Lake Illawarra Coastal Management Plan and therefore it needs to be referenced in the actions section and the Supporting Documents list.</p> <p>Council Bushcare is an important support for natural area management in the Local Government Area not only as a volunteer labour force but also as a community network that has potential to expand community engagement in the care of natural areas. This happens best if Council Bushcare volunteers are happy and affirmed because they are well supported by Council. However, currently Bushcare is seriously under resourced. Proper recognition in documents such as this would start to remedy that situation.</p>	<p>Thank you for your suggestion regarding the inclusion of the Lake Illawarra Coastal Management Plan (CMP) reference in the Natural Areas Service. The draft Delivery Program 2022-2026 and Operational Plan 2022-2023 will be updated to reference the Lake Illawarra CMP in the Natural Areas Service 'How' section and Supporting Documents listing.</p> <p>Thank you for your comments which are noted. Our Bushcare programs have been impacted during the past 12 months. As we transition back into a post-COVID-19 operating environment, we are reactivating our volunteer group support and recognition programs for our very important volunteers.</p>	Already Planned.
256.4	Individual	Environmental protection and enhancement - regulatory control; development compliance	In relation to the Regulatory Control service. There are no actions regarding compliance in urban development although it is referred to in the 'How' section. There is a strong action in the Lake Illawarra CMP (WQ5 – reduce sediment load to the Lake by improving compliance with erosion and sediment controls for development sites). I suggest this section of the Regulatory Control service could do with a similar action.	<p>Noted and agreed. The following action has been included in the draft Delivery Program 2022-2026 and Operational Plan 2022-2023 under the Regulatory Control Service:</p> <p>'Undertake targeted compliance of subdivision and residential building sites for sediment and erosion control, hours of operation, waste management and dust control' for years 2022-2023 and 2023-2024'.</p>	Yes.
256.5	Individual	Environmental protection and enhancement - stormwater services	The Lake Illawarra CMP should be included in the Supporting Documents section in the Stormwater Service.	Noted and agreed. The draft Delivery Program 2022-2026 will incorporate this change prior to being presented to Council for adoption.	Yes.
256.6	Individual	Environmental protection and enhancement - volunteer programs	Engagement, Communications and Events service - it is an omission not to include the benefits of volunteering programs as a means for engaging the community.	<p>Volunteering provides an array of benefits for the individual, the organisation and the community. We value our volunteers and continue to provide opportunities across the business to engage our community.</p> <p>We have captured our volunteering programs in other sections of the draft Plans, including Community Programs.</p>	No.
256.7	Individual	Environmental protection and enhancement - parks and sportsfields	Cross departmental benefits are achievable with cooperative actions and could mean an economic benefit because the cost is shared. Please refer to Lake Illawarra Coastal Management Plan action EV1 and include (which should apply to the whole of the LGA): "Assess parks and sports grounds fringing the Lake for areas suitable for native vegetation. This can increase habitat, connect corridors of vegetation as well as adding shade trees to sports field perimeters."	Thank you for your submission. Please be advised that Council through funding from the Urban Greening Program has commenced projects to reduce under-utilised open space (mowed areas) across the LGA and will continue to plant out these spaces as a priority. While this program will not extend to active recreation sportsgrounds, this work will continue in high need/low tree canopy covered suburbs in a business as usual approach.	No.
256.8	Individual	Environmental protection and enhancement -	It is noted Environmental Services and Natural Area Management are given separate budget allocations. These two allocations appear to be the major support for the Goal 1 of the draft	Thank you for your feedback. The amount of budget allocated to Council's Natural Areas program is supplemented significantly with community volunteers participating in Bushcare.	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		environmental services and natural area management budget	<p>Community Strategic Plan 2032, "We value and protect our environment" into on-ground action.</p> <p>However, the priority of this first goal is not evident in the amounts that are allocated in the budget. For instance, Natural Areas Management is just 15% of the Parks and Sportsfields allocation, and the combined allocations of Natural Areas Management and Environmental Services is just 28% of Parks & Sportsfields. The projected 10 year financials follow a similar trend.</p> <p>There is no doubt that Parks and Sportsfields are necessary for community health and amenity. Nevertheless, they have large negative impacts on the natural environment in the land clearing required to accommodate facilities as well as maintenance methods such as extensive turfing, mowing & fertilizing. The disparity in budget allocation does not reflect the Goal 1 of the draft Community Strategic Plan. It's reasonable to expect a comparable and compensating budget to care for the environment.</p>	<p>In addition, funding from a range of budgets across Waste, Botanic Garden, Parks Sportsfields contribute significantly to environmental improvement works, including the support of natural areas restoration projects.</p> <p>Our current commitment to natural areas continues to expand with significant vegetation works recently undertaken at Cringila Hills, and the Urban Greening Program support a range of projects undertaken in our Natural Areas.</p> <p>It should also be noted the financials shown in each Service (of the draft Delivery Program 2022-2023) are operational budgets. The important services you raise are also supported by funding allocated to a range of projects in the draft Infrastructure Delivery Program 2022-2026.</p>	
256.9	Individual	Presentation of draft documents; support inclusion of Acknowledgement of Country	The acknowledgement to country is commendable in any of these documents. However, I believe it could be more meaningful if tailored to this area. Perhaps add a traditional story from the Illawarra area & illustrate them with local Aboriginal artwork.	<p>Thank you for your feedback and consideration for the local Aboriginal community. The Acknowledgement that appears in the front of our publications has been developed in collaboration with local Traditional Custodians and Aboriginal community members.</p> <p>We are in the process of developing a series of videos that showcase local Aboriginal people, places and stories. These videos will be shared with our community as we seek to build awareness and appreciation for Aboriginal culture and histories.</p>	No.
256.10	Individual	Environmental protection and enhancement -cross department collaboration; overlay of actions	Overlay of actions between delivering departments can bring cost effective and multiple benefits for overall for Council. I firmly believe that programs that involve the Aboriginal Care of Country approach would benefit both natural area management as well as a greater engagement from the Aboriginal community plus the wider community.	Thank you for your feedback. Council works closely with the Aboriginal Community on natural area restoration works at a number of culturally significant sites, and actions within the recently released Climate Change Adaptation Plan include actions for bushfire management strategies including traditional burning techniques to manage our landscape in partnership with traditional landowners.	No.
257	Landcare Illawarra	Natural Area Management, funding	<p>While the Strategic, Delivery, and Operational plans refer to many individuals and associations beyond Council Services under "Who will make this happen?", for example Environmental Groups, Community and Community Groups, there is a lack of explanation of what resources, including financial, are being dedicated to support these community organisations and related activities.</p> <p>As the largest 'workforce' towards achieving Goal 1 objectives (aiming to leverage expected unpaid volunteers to support Council management) we would expect early and consistent consultation with relevant stakeholders for co-design of objectives, transparency on budgets and community agreement on activities, and to have continuously resourced coordination at the community level.</p> <p>Recommendations:</p> <ul style="list-style-type: none"> Council could improve the plans by outlining what the scope of need is in terms of Natural Area Management and what resources (including financial % of total dedicated) that are being made to support the execution of Council-community activities. This would allow public comment on whether the resourcing is adequate to address the scope of activities; There are specific groups (like Landcare Illawarra) that either undertake or support Council objectives for native areas and have done so for years. We would suggest that future consultation with such relevant stakeholders is undertaken and remark that outside Council services, public and organisational consultation on the relevant Natural Area aims has been limited; 	<p>Thank you for your feedback, Council appreciates the support from the community, volunteers and groups such as Landcare Illawarra in caring for the local environment.</p> <p>The current Natural Areas program values at \$4m has a defined program of active restoration sites, and is boosted significantly through in-kind volunteer contributions, and a number of separate Council budget streams that contribute to natural areas outcomes.</p> <p>Council works closely with the Aboriginal Community on natural area restoration works at a number of culturally significant sites, and actions within the recently released Climate Change Adaptation Plan include actions for bushfire management strategies including traditional burning techniques to manage our landscape in partnership with traditional landowners.</p> <p>We note your recommendations and will investigate how these can be incorporated into the natural areas program.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<ul style="list-style-type: none"> We note the lack of Aboriginal voices in the draft Plans toward management of natural areas. This is stunning noting the extensive areas particularly around coastal spots where heritage and environmental aspects are intrinsically linked and require more protection. Landcare would support more engagement with various organisations including the Illawarra Local Aboriginal Land Council. We would encourage ongoing consultation with the Aboriginal community to endorse various aspects of Council's natural management plans and ensure that governance arrangements for natural areas provide space for Aboriginal voices, perspectives, and leadership. We believe this should also align with actions that arise from the recent Council endorsement of their first Reconciliation Action Plan; Adding multiple legacy Supporting Documents is not evidence that Council is addressing the recommendations in those documents in the Plans on exhibition. Future iterations should avoid overuse of generic referencing, or specify exact referenced text, but most importantly integrate the recommendations for natural areas with tangible targets. We recommend any targets follow the S.M.A.R.T. framework (Specific, Measurable, Attainable, Relevant, and Time Bound). 		
258	Individual	Recreation (playgrounds - Otford)	<p>I notice there is no mention of an upgrade to Otford play area in the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023.</p> <p>With so many more young families having moved to Otford in the past year, this is very much a priority for the suburb. There is only one swing and ample space for more equipment. Please consider this request to add into the draft Plan.</p>	<p>Thank you for your submission. Your views on play facilities in Otford are noted. We acknowledge that Council has over 143 playgrounds across the city and scheduling renewal and upgrades remains a challenge for Council and prioritisation is heavily influenced by annual condition assessments. Your views will be carefully considered in future play facility renewal for the area.</p>	No.
259.2	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure – kerb and guttering in the 2508 area	<p>Numerous streets in suburbs forming the NF1 area are without kerb and guttering and have been for many years. In numerous cases the lack of these contributes to the flow of water across roadways and damage to roadways over time. Drainage in these streets is usually an issue.</p> <p>Examples include Bulgo Road and Lane Helensburgh; Undola Road, Helensburgh; Stuart Street, Helensburgh (in the main centre of Helensburgh); Old farm Road, Helensburgh; The Drive, Stanwell Park; Walker Street, Helensburgh (open drain); Southview Avenue, Stanwell Tops; Park Parade, Stanwell Park; Station Street, Otford.</p>	<p>Thank you for your submission regarding kerb and gutter in the north areas of our Local Government Area (LGA). We understand this is a concern with many residents around these areas, however many others advise that they do not want kerb and guttering.</p> <p>Council has carried out investigations in the areas you mentioned, and typically we find that the installation of kerb and gutter, while potentially improving the look of the street, will generally not improve stormwater performance. When we do find an area that would benefit from kerb and gutter, we include a project to be considered against other stormwater upgrade projects across the LGA.</p> <p>Some of the issues we have found in these areas that wouldn't be addressed by kerb and gutter include:</p> <ul style="list-style-type: none"> properties with low/no formalised driveways on the low side of the road will be subject to more concentrated flows. The responsibility for appropriate driveway construction rests with the property owners; flow capacity (down road and footpath area) is reduced when placing a kerb, producing more road flows or overtopping; flow paths being changed from natural catchments to follow kerb and gutter may not be able to be managed at discharge point (often onto private property); groundwater issues are not addressed by kerb and gutter (this issue is typical in Helensburgh with shallow bedrock). 	No.
259.3	Neighbourhood Forum 1	Helensburgh infrastructure - Council commitments and promises; roads and bridges	<p>Widening of Railway Crescent, Stanwell Park (in front of Kennett Home and Village) was promised by previous Councillors. When the upper part of the road was rebuilt, this section was never done. This needs to be included in the draft budget for 2022-2023.</p> <p>Disabled access on western side of pedestrian bridge over Lawrence Hargrave Drive at Stanwell Park. This involves the resumption of encroached land by neighbouring properties. Council 'upgraded' the eastern access to the foot bridge for disabled access but did not carry</p>	<p>Thank you for your submission regarding widening of Railway Crescent Stanwell Park and changes to the Helensburgh Town Centre.</p> <p>In relation to the Railway Crescent Road widening:</p> <ul style="list-style-type: none"> funds have been allocating to resurfacing the road in 2022-2023; 	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>out any work on the western side. These made the bridge accessible from the eastern side but not on the western side. This makes aged residents of Kennett Home and Village to cross Lawrence Hargrave Drive after walking on the roadway along Railway crescent due to no footpath and slope of the ground behind the kerbed section of Railway crescent. This work needs to be included in the budget for 2022-2023.</p> <p>Eastern Side of Walker Street (Coles to Witty Road): A previous project was allocated and started but then paused and disappeared from Council's project list, and excluded from the Helensburgh Town Centre project. This project does include heritage kerb stonework that has to be protected and if not has been allowed by Council to be destroyed by developers. This needs to be resumed as funds were allocated then removed and included in the budget for 2022-2023.</p>	<ul style="list-style-type: none"> Council officers prepare a list of priority projects each year which is based upon volume and speed of traffic. The widening of Railway Crescent is not included in the priority list based upon other areas being of higher priority. <p>In relation to the accessible path to cross Lawrence Hargrave Drive, Council has limited funds for new footpaths. When determining priorities we look at how an accessible footpath might connect key destinations including education sites, town and village centres, public transport stops and other popular locations.</p> <p>Council recently resolved to consider a 10 year business plan to accelerate the delivery of footpaths infrastructure in the city as part of its 2023 budget process. The proximity of schools and educational facilities is considered as a high priority when establishing ranking for new footpaths.</p> <p>The Helensburgh Town Centre Consultation Plan in 2020 included Walker Street to the Lilyvale intersection.</p> <p>The priority for new footpaths in Helensburgh over the next four years is along Parkes Street (Lilyvale to Cemetery Road). This funding will allow the design to be completed to allow Council to apply for NSW Government and Commonwealth grant funding.</p>	
259.4	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure - off leash dog park (fencing)	<p>NF1 asks Councillors to take their own dog to Proud Park off leash area, let their dog off the leash and monitor where their dog goes in the unfenced off leash defined 'area.'</p> <p>Off leash dog areas require fencing to restrict the dogs from disappearing into other areas in the park, residential properties or in to the National Park area.</p> <p>NF1 request fencing of Proud Park Off Leash area be included in the draft budget for 2022-2023.</p>	<p>Noted. Council has proposed a change to the post-exhibition draft Infrastructure Delivery Program 2022-2026 to include a budget for the construction of an off-leash fenced area in Helensburgh. Budget will be allocated for construction in 2022-2023.</p>	Yes.
259.5	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure - Bald Hill Lookout to Stanwell Park pedestrian access	<p>Included as the first part of the Grand Pacific Walk, this section has been dropped from future plans and the lack of a safe pedestrian path/route from the top of Bald Hill to Stanwell Park as well as no public transport available, causes pedestrians to walk down Lawrence Hargrave drive putting them in a very unsafe environment.</p> <p>There is a rough 'walking' track down the front of the mountain to The Drive, which is more like a climb than a track, is unusable after rain (as is currently) and is not maintained by any organisation.</p> <p>An alternative of using the old railway tunnel was proposed a number of years ago and was reported by Council to Transport for NSW without the report being publicly released. This is not a short term option and would require assistance from NSW Government agencies. This needs to be included in the four year plan.</p>	<p>Thank you for your submission about the Grand Pacific Walk.</p> <p>The old railway tunnel is owned by the NSW Government. Council facilitated and supported investigations led by Transport for NSW at the time. It is understood that using the tunnel for active transport was not supported by Transport for NSW due to the outcome of investigations.</p> <p>Through the NSW Government's announcement of a hiking path, named the 'Great Southern Walk' from Botany Bay to the Illawarra, there will need to be supporting infrastructure for people and vehicles to access this walk. Council has included funding for a feasibility study which will look at the informal track from Stanwell Park to Bald Hill and opportunities for pedestrian access.</p> <p>Public transport is the care and responsibility of Transport for NSW (TfNSW). Council works closely with TfNSW on enhancing public transport for our city and we see value in improved connections to the northern suburbs and Bald Hill. There are two projects which will lead Wollongong's future public transport which are currently being prepared by TfNSW. These projects are their Integrated Transport Plan which will set out the 10 year plan of all transport infrastructure proposed within Wollongong and the Public Transport Services Plan. We will advocate for these locations to be considered in the future planning with TfNSW.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
259.6	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure - public toilets in CBD	<p>With the closure of the existing community centre, access to toilets in the CBD of Helensburgh is non-existent. This has a big impact on parents of young children when visiting the CBD for any reason including shopping. Imagine being a parent of a pre-schooler taking them to shop in Walker Street and upon parking under the Coles supermarket, getting up the ramp to be told by the child that they have to go to the toilet. Where? Back to the car, strap them in their car seat and go back home to Stanwell Park? The self-cleaning toilet in Charles Harper Park is 10 minute walk away. If it is in cleaning mode, waiting for this to finish may be too late. Would you use this toilet for young children? The library has a toilet and if you make it in time, it may be in use.</p> <p>One public Toilet for the CBD of Helensburgh is not enough and NF1 request that a toilet block be included in the work to be carried out on the existing community centre site after the current centre is demolished.</p>	Council will consult with the community on possible future uses from this vacant site once the Helensburgh Community Centre is demolished. However, among other factors, any future planning for the site will need to take into consideration the topographic conditions of that lot, in particular the amount of water flowing under and through the ground.	No.
259.7	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure - demolition of existing community centre	As the existing community centre has been defined as a health hazard to the community, NF1 asks that the existing community centre be demolished urgently and be included in the budget for 2022-2023. This needs to be carried out as urgently as possible in the view to protect the community and especially the young members of our community using the preschool on the corner of Lilyvale and Walker Streets and the community health centre on the same site.	Demolition of the existing community centre has been programmed to occur prior to Christmas 2022.	Already Planned.
259.8	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure - Active Transport (footpaths and pedestrian safety); cemetery road widening; Lilyvale Street to Cemetery Road	<p>The western section of Cemetery Road is a narrow roadway and does not have a safe path for pedestrian access (Parkes Street to 29 Cemetery Road). From a pedestrian pathway perspective this has been a missing link for many years and the narrow roadway from Parkes Street to Frew Avenue makes the area dangerous for pedestrians to access. Roadway widening and construction of a 'missing link' footpath is requested to be included in the draft budget for 2022-2023 or in the four year Program.</p> <p>There is no safe pathway for pedestrians walking on Parkes Street Helensburgh; Lilyvale Street to Cemetery Road. There is one small section of footpath outside 193 Parkes Street that is not kept clear for pedestrians to use. Newer developments on Parkes Street have not included, or the Development Assessment has not required, construction of a footpath.</p> <p>This was highlighted recently when two mothers pushing prams on the roadway were seen in this section of Parkes Street. NF1 request the inclusion of this section of Parkes Street for footpath construction and completion of the kerb and gutter be included in the budget for 2022-2023.</p>	<p>Thank you for your submission regarding pedestrian access along Parkes Street (Lilyvale Street to Cemetery Road).</p> <p>This project has been listed in Council's Infrastructure Delivery Program (Cycleways New program) for the design a new shared footpath / cycleway connecting Lilyvale Street to Cemetery Road. This would tie-in with the existing shared footpath/cycleway connecting Cemetery Road to the Princes Highway. Once the design is completed, Council can apply for NSW or Commonwealth Government grant funding.</p> <p>Design has been programmed to occur over during 2024-2025 and 2025-2026.</p>	Yes.
259.9	Neighbourhood Forum 1 (NF1)	Enforcement action request - Helensburgh	<p>Additional funding is requested to carry out enforcement the community expects and has been requesting for years. Examples for consideration include:</p> <ul style="list-style-type: none"> 750 princess Highway; 125 Princess Highway; 161 Walker Street; parking on roadway and shoulder against conditions of Development Assessment approval; illegal dumping on numerous sites; non-access to visitor parking spaces in residential and commercial buildings; caravans and mobile homes parked on footpaths; illegal buildings and dwellings on properties; illegal dumping of building waste on properties; parking – over staying times parking zones; parking in no stopping zones, especially on weekends. 	<p>Thank you for your submission, these concerns are noted.</p> <p>The items raised are operational issues that are within the scope of existing compliance programs of Council. A review of Council compliance resources occurs on an ongoing basis and additional resources are brought online as required. Council allocates its compliance resources based on risk to public health and safety and environmental harm as well as other factors, as outlined in the Compliance and Enforcement Policy.</p>	N/A.
259.10	Neighbourhood Forum 1 (NF1)	Helensburgh infrastructure;	<p>Oxford Road drainage shortfall has shown itself with the recent heavy rain this year. Concentrated flows from drains under the roadway or flows over the roadway are reaching</p>	As a short to medium term action, Council staff will arrange for Oxford Road to be inspected and will schedule any necessary repairs to the road shoulder and	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		Otford Road; drainage works and widening	<p>resident's properties and causing erosion and other damage to property.</p> <p>As Otford Road is used as a two way route for train replacement buses and for Sydney Trains to access the railway line for maintenance and repairs, the roadway is not wide enough for large vehicles to use and becomes very dangerous for residents when faced with these large vehicles. With the frequent use of train replacement buses and the inability for smaller vehicles to pass buses and trucks without going off the tared roadway, the road becomes a dangerous travel path for residents and visitors to the area.</p> <p>Otford Causeway crossing – promised upgrade to a higher river crossing that has gone missing in the project list, but needs to be reinstated to the draft Budget 2022-2023.</p> <p>Western side of Hawking river – road drainage and shoulders requires urgent rebuilding to maintain the roadway and need to be included in the draft budget for 2022-2023.</p>	<p>adjacent swale drain. Any works identified will be completed as part of our scheduled road maintenance program.</p> <p>As a longer term option, staff will review the need for upgrading the road to a larger width in view of your valuable comments.</p> <p>With regards to Otford Causeway, our modelling shows that in order to pass any significant storm event a significant bridge would be required. Any upgrade to the causeway would not provide noticeable benefits on how often the causeway is overtopped. This option is therefore no longer pursued. However we are looking at mitigating the risk to road users by managing road closures more efficiently when the road will be overtopped.</p>	
260	Individual	Transport planning; light rail for CBD; affordable transport	<p>I wish to provide the feedback that the planning in Goal 6 regarding Transport does not go far enough for a 10 year vision that traverses this current decade of transition away from dependency on fossil fuels towards reliance on renewable energy.</p> <p>Design, construct and operate an Ultra-Light Rail System linking Wollongong Central Business District with both the University of Wollongong main campus and Innovation campus.</p> <p>Specifically, I think that a plan of this nature and scope should include a proposal to construct a light-rail facility in inner Wollongong. We need a plan with a vision to create a dedicated public service in the form of an electric light rail loop providing regular transport around Wollongong linking the CBD with the University of Wollongong main campus and Innovation campus, along a corridor that also provides access to other key destinations for the people of Wollongong.</p> <p>The main idea is to provide the people of Wollongong, as well as visitors to the area, with a viable alternative to private car transport as a dedicated public service and key community asset that is sustainable into the future, by creating an electric light rail loop that follows a route that maximises access to the CBD and both University of Wollongong campuses while minimising disruption to existing roadways and the Shuttle Bus services during construction and operation. This will greatly reduce dependence on private vehicle transport, and solving the serious problem of parking shortage.</p> <p>Additional benefits would flow from the generation of employment primarily during construction, as well as the relative increase in economic activity that follows greater mobility provided for the residents of inner Wollongong.</p> <p>There are also many other less tangible but no less important benefits that would follow from the implementation of this sustainable public transport vision. Advantages that would flow from the benefits of improved social mobility and spontaneous networking are improved social cohesion, generation of new project ideas, and greater understanding amongst the residents of Wollongong. I am seeking to engage Council as a key project stakeholder in this and subsequent rail projects that together form part of a 12-year transition plan for the south-east region.</p>	<p>Thank you for submission on the Draft Delivery Program 2022-2026 and Draft Operational Plan 2022-2023.</p> <p>We appreciate your valuable feedback on accessible, integrated and sustainable public transport system.</p> <p>We have two major projects that will assist us to deliver on your submission:</p> <ul style="list-style-type: none"> • Council is developing an Integrated Transport Strategy which will develop strategies for improved physical, social, economic and environmental benefits of an integrated transport system for all modes of transport; walking, cycling, public transport, freight and private vehicles; • Council is developing the Wollongong Access and Movement Strategy which will go into finer detail for transport infrastructure, services and road space allocation within the Wollongong CBD only. There will be a strong focus on sustainable transport options for all modes of transport to encourage a reduction in private vehicle usage within our city. These documents will establish the framework for Wollongong to become a vibrant, sustainable and well developed transport network aligning with local and international best practice, such as incorporating Movement and Place principles and a sustainable public transport system which supports climate mitigation by reducing transport emissions. <p>We will also advocate to Transport for NSW who are responsible for public transport services and supporting infrastructure in NSW. The suggestion you have made is frequently raised in stakeholder meetings with Transport for NSW and we too see value in enhancing this loop with a 'green' public transport option for our CBD, health, foreshore and education precincts.</p> <p>We are continuing to advocate for the future development and trials of future public transport which may include light rail, zero emissions buses and driverless electric vehicles (transporting up to 12 occupants). The two projects which will shape Wollongong's future public transport, currently being undertaken by Transport for NSW, is the their Integrated Transport Plan which will set out the 10 year plan of all transport infrastructure proposed within Wollongong and the Public Transport Services Plan. We have passed on your submission to Transport for NSW to inform these plans and there will be community consultation on the draft Plan once they have been developed.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
261.1	Individual	Natural area management; Illawarra Escarpment	<p>Unfortunately integrated management of the escarpment remains a challenge and pressures continue to build, including invasive species and development and construction of illegal tracks. I would like to see the Illawarra Escarpment Reference Group re-established to help ensure community input into escarpment management issues.</p> <p>I would like to see the draft Community Strategic Plan supported and resourced with additional community engagement staff in the natural areas program working on outreach and education</p>	<p>Thank you for your comments which are noted. Council is currently reviewing its environmental education strategy and action plan to re-focus our community engagement and education approach in line with Council priorities.</p>	No.
261.2	Individual	Active Transport – cycling officer position	<p>I would like to see the draft Community Strategic Plan supported and resourced with a cycling officer role seeking to encourage cycling in ways that are not environmentally destructive for example by encouraging active transport; working with police to educate drivers about respecting cyclists and discouraging illegal mountain bike trail construction and use.</p>	<p>Thank you for your submission to the draft Delivery Program 2022-2026 and draft Operational Plan 2022-2023. There are two ways we support cycling and this is from a safety perspective and promotion of this sustainable mode of transport.</p> <p>Council has a Road Safety Officer which is supported through funding from the NSW Government agency Transport for NSW. Through this road safety program we have sought funding to work on a cycling specific safety campaign during the 2022-2023 financial year. Through this campaign the themes suggested in your submission will be included, especially sharing the road and respect to cyclists.</p> <p>Encouraging people to choose to ride in Wollongong is the role of many staff within the Council. There are cycling teams from many areas which bring together a range of ideas and opportunities to help promote the benefits of riding within our city. These teams work on projects such as mapping, route planning, education, promotion material through social media and video content</p>	No.
262	Individual	Homelessness, infrastructure (community halls); affordable transport	<p>Please ensure you have plans in place for people that are homeless, or become homeless, including creative uses of underutilised public spaces for example, sports and community halls being fitted out with relevant amenities.</p> <p>Consideration of designs suitable for those who are acute/short-term homeless and chronic/long-term homeless. More frequent public transport is also needed in Mount Pleasant and the Balgownie area.</p>	<p>During the development of our draft Community Strategic Plan our community told us increasing cost of housing was of concern and how important it is to support temporary accommodation options. Council officers will continue to work with organisations such as Housing NSW and Wollongong Homeless Hub to identify opportunities to address homelessness and assist people who are homeless to connect with accommodation services. Some of our community facilities have amenities (for example, showers and laundry at Dapto Ribbonwood Centre) that people who are homeless can and do on occasion make use of. The planning for new Community Centres and Libraries also makes provision for facilities that will be available to members of the public, including people who are homeless.</p> <p>Thank you for your comments regarding the frequency of public transport in the areas raised. These are noted and have been passed on to the Traffic and Transport planning team.</p>	Already Planned.
263	Wollongong Cultural and Heritage Centre Project	Community facilities; proposal for cultural and heritage centre	<p>Wollongong lacks high quality central facilities that showcase its arts, cultural, community and heritage identity and achievements. It is a major city with a diverse population that possesses a unique mix of culture and heritage. Proximity to Sydney makes it an increasingly desirable residential and tourist destination.</p> <p>Yet, the significant cultural assets of the city are undervalued and poorly promoted. There is no venue that presents the cultural and heritage identity of the city in a manner that is comprehensive, dynamic and compelling. Existing facilities lack visibility and presence. They fail to create a sense of place, are not fit for purpose and are housed in buildings erected for unrelated purposes.</p> <p>It is time for Wollongong to:</p> <ul style="list-style-type: none"> claim its place as a metropolitan centre with world class cultural facilities; promote arts, culture and heritage as major city attractions; 	<p>Thank you for your comments regarding the need for a world-class cultural and heritage centre for Wollongong. While such a facility is not included in Council's draft Community Strategic Plan, Council maintains a commitment to this sector as demonstrated through the objectives and actions inherent within a suite of Council strategic plans. This includes Creative Wollongong 2019 - 2024 and Framing our Future - Wollongong Art Gallery Strategic Plan 2020-2025.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<ul style="list-style-type: none"> consider how key cultural and community services can be housed and developed so that they meet the future needs and expectations of the community; enhance the recognition of Wollongong as a premier place in which to live, visit and invest; <p>Now is an opportune time for Council to initiate planning for a facility to house a variety of community, cultural and heritage activities. The integrated facility needs to be sited in the central business area in a purpose-built, architecturally significant building. Such a facility would bring together those community, heritage and cultural services that are currently housed in a variety of inadequate or insignificant venues.</p> <p>Recommendation - Council:</p> <ul style="list-style-type: none"> recognise the need for a world-class Cultural and Heritage Centre; establish an advisory group of potential stakeholders to specify needs and guide the creation of a robust business case; seek funding from NSW and Commonwealth Government or philanthropic sources to fund the business case and related planning; include the project in Council's future planning. 		
264.1	Neighbourhood Forum 5 (NF5)	Draft Infrastructure Delivery Program (presentation of projects); community engagement and participation	<p>It is noted the four year draft Infrastructure Delivery Program (IDP) 2022-2026 lists projects and indicative year for design and for construction. Unfortunately estimated costs per project are not shown and there is no annual reconciliation available of actual versus planned works, with some projects being two years behind, for a variety of reasons, no doubt many beyond Council's control due to events in recent years.</p> <p>It is understood projects recommended by staff for inclusion in the draft IDP are finalised after workshops with Councillors in February/March, so by the time the draft IDP is exhibited there seems to be no point in making submissions for changes; decisions have been made and are defended.</p> <p>This is reinforced by NF5 experiences each year with rejection of well-researched proposed improvements based on local knowledge and constructive input from residents.</p> <p>While Council's commendable Engagement Policy initiated 17 years ago includes Involvement and Collaboration as highest levels of engagement, unfortunately despite frequent requests from community representatives, these levels that have proven successful elsewhere are seldom if ever attempted here. It appears obvious long-standing systems need review and improvements are essential to achieve different, efficient and effective outcomes.</p>	<p>Thank you for your submission regarding the draft Infrastructure Delivery Program 2022-2026.</p> <p>Regarding the provision of estimated costs, research has shown that the disclosure of estimates at this level leads to higher quotations and therefore Council would not be spending the community's money wisely.</p> <p>In relation to your suggestion for an annual reconciliation of project estimate versus final cost, we would like to work with NF5 on determining a suitable way to measure and report on this. Our senior staff are keen to work on this and the consultation below with NF5.</p> <p>Council staff are currently improving the maintenance and priority of asset request lists, and this may be a way to consult with the community earlier.</p>	Yes.
264.2	Neighbourhood Forum 5	budget (general); financial capacity; employee costs charged to capital	<p>In terms of Council's Budget 2022-2023, it is most encouraging in the statement "The estimates, particularly the Available Funds estimates, show that Council's medium and longer term financial capacity remains sound under Scenario 1 (i.e. 1.8% Rate Increase application to IPART instead of their state-wide peg of 1%)."</p> <p>It is noted that estimated total expenditure is approx. \$293m, of which Employee Salaries and Wages are approx. \$160m (55%), with a comparatively high (16% allocated to capital projects).</p>	Thank you for your submission, this information has been noted.	N/A.
264.3	Neighbourhood Forum 5	Budget; supporting documents (supportive)	The Budget includes lists of funding for proposed capital projects and studies in each of the next four years. Allocations in 2022-2023 for the following impacting on NF5 area are most welcome, including: Stuart Park Master Plan; City Centre Access and Movement Strategy Review; Crown Land Plans of Management; Flood Risk Management Studies Best Practice; Development Control Review; Implement Keiraville/Gwynneville Access and Movement Strategy (also in 2023-2024) and Integrated Transport Strategy (minimal amount also in 2023-2024).	Thank you for your submission, this information has been noted.	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
264.4	Neighbourhood Forum 5	Budget; Supporting Documents (Access and Movement)	Access and Movement Strategy - \$125,000 in one place and \$175,000 in another – together with an Integrated Transport Study. The interaction between them is unclear.	<p>Thank you for seeking clarification on the objectives and differences of the Wollongong Access and Movement Strategy and the Integrated Transport Strategy. The Integrated Transport Strategy will develop strategies across the whole Local Government Area focusing on the improved physical, social, economic and environmental benefits of an integrated transport system for all modes of transport: walking, cycling, public transport, freight and private vehicles.</p> <p>The Wollongong Access and Movement Strategy will go into finer detail for transport infrastructure, services and road space allocation within the Wollongong CBD only. This strategy is a review of the 2013 Wollongong City Centre Access and Movement Strategy. Through reviewing the City Centre Strategy we will ensure Wollongong has a vibrant, sustainable and well developed transport network aligning with local and international best practice such as incorporating Movement and Place principles.</p>	N/A.
264.5	Neighbourhood Forum 5	Budget; Supporting Documents (City Centre Planning)	<p>City Centre Planning Review – given recent studies it is hoped implementation could start without waiting for further studies. The city centre needs an urgent boost to improve its image and performance.</p> <p>City Wide LEP Review (2023/5) – It would be better to do this incrementally addressing the most urgent issues first, from the Forum's standpoint by far the most urgent is the location of medium density housing types and their density.</p>	In December 2020 Council deferred the draft City Centre Planning Strategy, to enable additional studies and work to be undertaken. That additional work is still being completed. Once completed, the draft Strategy will be updated and reported to Council.	N/A.
264.6	Neighbourhood Forum 5	Budget; supporting documents (Housing Strategy)	No mention is made of the Housing Strategy despite being one of Council's Strategic Priorities, presumably because it is being done in house, yet it is 2 years since the draft was exhibited and its provisions will be critical to changes to both LEP and the DCP desired future character statements which should and could proceed as a matter of urgency.	<p>The draft Housing and Affordable Housing Strategy is in preparation and is due to be reported to Council in the coming months prior to exhibition. Finalisation has taken longer than expected.</p> <p>The draft Delivery Program 2022-2026 and Operational Plan 2022-2023 is proposed to be amended to include the following action in relation to the draft Housing Strategy "Finalise the development of the Housing Strategy and commence implementation on initial priorities" applicable to 2022-2023 and 2023-2024, prior to Council adoption.</p>	Yes.
264.7	Neighbourhood Forum 5	Budget; Supporting Documents (Botanic Garden asset improvement deferral, not supportive)	It is unfortunate the Botanic Gardens Design Investigation for Asset Improvement funding has been deferred until 2024-2025 and 2025-2026.	<p>Thank you for your feedback regarding the projects at the Botanic Garden.</p> <p>Council staff have been working with Heritage NSW to resolve the Conservation Management Plan (CMP) for Gleniffer Brae. Once the CMP is finalised, a report will be prepared for Council which includes the draft Masterplan and feedback received during the consultation period in July 2018.</p> <p>The following projects are included in the draft Infrastructure Delivery Program 2022-2026 for the Botanic Garden:</p> <ul style="list-style-type: none"> design of Botanic Gardens Rainforest Walk - Stage 2; design and construction of new southern amenities (with accessible facilities); upgrades to the Botanic Garden Nursery, including solar panel installation. 	Already Planned.
264.8	Neighbourhood Forum 5	Sportsfields (Figtree Oval -request acceleration of amenities upgrade)	The Forum requests advancement of the Figtree Oval amenities upgrade to 2022-2023	<p>It is anticipated that the draft Infrastructure Delivery Program's commitment to proposed new gender equitable amenities will be designed in consultation with cricket and AFL clubs during 2023-2024 and constructed in 2024-2025. These important steps need to be resourced internally which unfortunately cannot be fast tracked.</p> <p>The timing will permit Council to design and deliver a great outcome for the</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				community with public toilets, changerooms and amenities more effectively supporting participation and address a number of the club's current concerns.	
264.9	Neighbourhood Forum 5	Open Spaces; MacCabe Park Masterplan (request acceleration)	The Forum requests advancement of the MacCabe Park Masterplan and Feasibility Investigation to 2023-2024 at the latest.	<p>Council has a number of key landscape masterplan Initiatives underway in the coming two to three years including King George Park, Hill 60 Port Kembla and others including the recent preparation of a draft Masterplan for Stuart and Galvin Parks.</p> <p>It is acknowledged significant resourcing occurs to support these projects beyond the initial draft phase; therefore MacCabe Park cannot be brought forward in this instance.</p>	No.
265	Illawarra Mercury on behalf of resident	Active Transport – footpaths; prioritisation methods; UCI legacy infrastructure	<p>From the Illawarra Mercury, submitted on behalf of a resident:</p> <ul style="list-style-type: none"> A second crossing on Cabbage Tree Lane is needed for the kids walking to Mt Ousley, because at present the closest is out the front of the Catholic primary school. Is Council considering this? Are there any plans for footpaths along Russell Street or other areas in the suburb? What measures does Council use to prioritise where a footpath should be built? Claimed that infrastructure changes being introduced for the UCI Road World Championships – Wollongong (UCI) to make the route safer for cyclists will then be removed after the event. Is this true? What permanent infrastructure benefits will the community receiving after the UCI event is over? 	<p>Thank you for your submission around safer routes to school for our children and your questions about the UCI.</p> <p>One of the ways Council is working to improve safety around schools is through our Safer Routes to School working group that encourages walking and cycling to schools, making the journey safe, connected and inviting. Right now we're leading a program for schools that aims to develop both short and long term improvement in and around schools. Schools located in Balgownie and Fairy Meadow will be included in this program. We'll review the request for a second crossing on Cabbage Tree Lane through our Safer Routes to School Working group in consultation with Transport for NSW, NSW Police and the School. If it's deemed an appropriate upgrade for this location, we'll seek to add this project to Council's Infrastructure Delivery Program and seek funding through future NSW Government programs that support transport infrastructure including paths and crossings.</p> <p>At this time, a footpath in Russell Street or surrounding areas in the suburb of Balgownie, are not listed in our draft Infrastructure Delivery Program.</p> <p>To carry out this work in a considered and strategic way, we prioritise the construction of new footpaths by looking at a range of factors including road traffic volumes, residential density and proximity to public infrastructure such as business centres, services, schools and public transport. This approach allows us to provide footpaths in areas of greatest need first.</p> <p>In addition, Council recently resolved to consider as part of its 2023 budget process a 10 year Business Plan to accelerate the delivery of footpaths infrastructure in the city.</p> <p>There are no planned infrastructure changes in Balgownie to support the 2022 UCI Road World Championships – Wollongong NSW.</p> <p>A full list of planned pre-event works is available on Council's website: https://www.wollongong.nsw.gov.au/about/parking-transport/cycling/2022-uci-road-world-championships/planned-works.</p> <p>The Championships are one of the World's largest annual sporting events, and to support the safe delivery of this exciting, global event, there is a mix of works that will happen before and after the Championships. Some of these are part of our existing Infrastructure Delivery Program and some will take place to facilitate the delivery of the course. Many modifications are minor, such as the smoothing of roundabout surfaces and are to ensure the safety of participants in this renowned international event.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				<p>There is also a long-term legacy benefit to the 2022 UCI Road World Championships – Wollongong. This event has provided a unique opportunity to implement a number of legacy infrastructure projects that will improve transport services and safety that will benefit our community into the future. These are projects to be delivered after the event and are located in key areas such as along Marine Drive, Wollongong; Gipps Road, Gwynneville; and Park Road, Woonona.</p> <p>Information on the sites where both temporary and legacy road works and upgrades will take place are listed on our website: https://www.wollongong.nsw.gov.au/about/parking-transport/cycling/2022-uci-road-world-championships/planned-works and there will be opportunities for community members to provide feedback on these projects as they move through their planning and design phases after Championships.</p> <p>As a UCI Bike City, Council is committed to improving our roads and pathways for cyclists so that everyone can benefit and enjoy improved cycling infrastructure.</p>	
266.1	Northern Illawarra Residents Action Group (NIRAG)	Document presentation; consultation; Active Transport (footpaths)	<p>Thank you for addressing the NIRAG/Neighbourhood Forum 3 (NF3) meeting on 4 May 2022 and providing the opportunity to provide feedback on documents.</p> <p>The summary document of infrastructure projects for our area and the interactive on-line map have helped identify local projects. As we noted in our previous submission there is still a need to provide timely additional information (more details of design in progress, scoping and budget allocations) for collaboration (rather than mere last minute consultation) on projects of interest.</p> <p>Since the above meeting no details of the replacement of the Point Street footbridge over the South Coast railway line cycleway bridge have been provided to date, despite this being in our submission for the draft Infrastructure Delivery Program (IDP) 2021-2025 and a request at the May meeting.</p> <p>It is regrettable details of the 'upgrade' of the cycleway from Aragan Circuit, Bulli to Hamilton Road, Thirroul was not sent in time for discussion and consultation at our 4th May meeting. Although it was in the previous 2021 IDP it was not helpful the presentation of the new draft IDP to the meeting made no mention that this outstanding work was still planned to commence in 2022. A separate submission has been made rejecting the proposal as wasteful and inadequate to serve present and future requirements and recommend that a real upgrade is required by increasing the width to 4 metres.</p> <p>There was no opportunity to discuss city wide project priorities or provide sufficient general details of even the local projects in the programs.</p>	<p>A full response following-up on the conversation between the NIRAG secretary with the Acting Manager Infrastructure Strategy and Planning and Director of Infrastructure and Works in early May is currently being prepared.</p> <p>Regarding the Point Street, Bulli foot bridge, Council staff have identified widespread corrosion throughout the bridge superstructure and other material defects. Given the condition of the bridge, it has now been included in Council's draft Infrastructure Delivery Program 2022-2026 for 'Design' in 2022-2023.</p> <p>Council staff are working to identify the most cost-effective option for the ongoing management of this asset; including a total replacement of the pedestrian bridge or a refurbishment of the existing structure. While the bridge could be removed, the available width on the north side of the Point Street road bridge provides is insufficient to provide a safe, accessible pedestrian connection across the South Coast Railway line.</p> <p>Acknowledging concerns regarding the availability of width along the cycleway connecting Aragan Circuit, Bulli and Hamilton Street, Thirroul, Council has introduced another year of design (in 2022-2023) so relevant approvals can be received to ensure a wider cycleway can be constructed at this location. This has now been programmed for construction in 2023-2024. The Blackall/ Trinity Row shared path will be constructed first, as per emails sent on the 26 and 31 May.</p>	Yes.
266.2	Northern Illawarra Residents Action Group (NIRAG)	Draft document presentation and production; intended audience; usefulness and purpose; community indicators; Active	<p>The document this year is a lovely glossy production, with full colour pages and revised format. It has exactly the same goals, but the new format makes comparison difficult with previous years. Unfortunately it seems many specific suggestions for improvement NIRAG made last year have not been included in the new draft Community Strategic Plan.</p> <p>It is important to ask who is this document written for? What is its purpose? If it is meant to be useful, read, and understood by the community then it should not be written as a 'feel</p>	<p>Thank you for your comments. The Community Goals were reviewed in light of community feedback undertaken in the second half of 2021. The feedback provided aligned with the existing community goals and based on this it was determined no change to the goals were required.</p> <p>The Delivery Program and Operational are written for the Community as a statement of commitment from the newly elected Council.</p> <p>LM and GM message comments have been noted.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
		Transport (Grand Pacific Walk); UCI	<p>good' production which just ticks a lot of boxes. It is far too long and reads like a textbook full of motherhood statements (which could be separated as a separate glossy handout).</p> <p>'Measures of Success' like the ones that are simply 'Increase' are unhelpful, giving no targets or trends.</p> <p>In the messages from the Lord Mayor and General Manager, it was pleasing to see the City leaders promoting healthy lifestyles, cycling, pedestrian and road safety projects. We strongly encourage cycling, the UCI Bike City initiative and associated programs to educate and change community attitudes. Notwithstanding this, there is opportunity for a greater and more focused effort to really make Wollongong feel like and live up to the name of 'Bike City'.</p> <p>We note that there is now a commitment to working with Transport for NSW (TfNSW) to improve on-road cycle safety along the Grand Pacific Drive (Lawrence Hargrave Drive) between Austinmer and Stanwell Park, but there is little evidence of any improvement to date. With 2022 UCI Road World Championships – Wollongong approaching, this trip is going to be more popular. A cooperative and coordinated approach with TfNSW is urgently needed. There are many locations where shoulder maintenance, resheeting or minor widening would allow cyclists to stay out of the traffic lanes and allow traffic to overtake more easily. Vegetation overhanging the shoulder needs to be trimmed also.</p>	Regarding Lawrence Hargrave Drive, due to the complexity and timing of the submission, Infrastructure and Works will provide a response through Neighbourhood Forum 3/Northern Illawarra Residents Action Group.	
266.3	Northern Illawarra Residents Action Group (NIRAG)	Community engagement; Draft document presentation and production; intended audience; usefulness and purpose; community indicators	<p>It is considered that the Engagement team makes a huge but misguided effort to talk to the community, encourage residents to "Join the Conversation" and send in their three words that describe Wollongong, and handout postcard surveys, yet consultation is usually too late to prevent design errors and wasteful mistakes.</p> <p>A collaborative approach that uses the skills of volunteers and values the experience of community leaders and experts is required. Unfortunately offers of skills and time are often rejected and comments are perceived as criticism, because the projects are completed and the designs and funds are already committed.</p> <p>It is time that this document is recognised as the Wollongong Council Strategic Plan. It is produced by Council mainly to comply with government requirements. It seems it is written more as a staff training manual, to build a customer focussed culture, and to assist programming and justification of projects rather than for the community's benefit.</p> <p>The community needs a document that shows how Council measures performance and demonstrates how the Council is working toward and achieving each of the goals. More than half of the Measuring Success / Target / Trend columns are simply 'Increase' 'Decrease' or refer to an arbitrary target of 3.75, which only shows a clear lack of understanding of performance measures in general. As it is, the draft Community Strategic Plan does not provide this information, or show past performance, or trends.</p> <p>A common complaint that is voiced at meetings and informally is the difficulty residents have finding information or lodging a request on the Council website. Some progress has recently been made to make the Council's customer service system more customer-focussed, but this requires follow up. The relevant satisfaction 'measures' listed are not particularly helpful or meaningful to the community, unless the trend is included.</p> <p>Why aren't the draft Community Strategic Plan and Delivery Program and Operational consolidated into one meaningful volume that is half the size, without the glossy large format photos and without the self-congratulatory spin? Having similar information presented in different documents in different formats does not help and I consider there must be a simpler and more easily understandable way to communicate Council's strategy. Who is the target</p>	<p>Thank you for your feedback. Council undertook extensive community engagement in the second half of 2021 which informed the development of the suite of documents. In addition to this, Council also took into account any recent community engagement that had occurred on other projects.</p> <p>Your feedback on Performance measures has been noted.</p> <p>Your feedback on duplication has been noted. It is a requirement that Council develop both a Community Strategic Plan and a Delivery Program and Operational Plan. Where possible there was deliberate effort to reduce duplication but also ensure the documents can stand alone if a community member decides to read one without the other. We thank you again for your feedback and look to continuously improve on the information we provide in these documents and how we can provide better information to the community.</p> <p>Reviewing our website's performance, including menu structure and search, is an ongoing process. We have noted this feedback and will consider it as part of future website improvements. Your comments in relation to performance measures are noted.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			audience? Are there any performance measures that ask who reads these two documents? Who finds them useful (or who finds them more useful than last years)? It seems these are very expensive productions that obviously take a lot of staff time and resources. How is success measured?		
266.4	Northern Illawarra Residents Action Group (NIRAG)	Active Transport (Cycling); support for cycling strategy implementation and additional funding for cycling infrastructure	<p>Regarding Goal 6 Active Transport; the goals here and the budget allocation to cycling are supported and strongly endorsed. An increase in budget allocation to fully fund the implementation of the cycling strategy would make Wollongong a more resilient and liveable community for all residents.</p> <p>The success measures however should be more than target "satisfactions". Why not have more meaningful targets that commit to increase cycleways by x km per year or %; increase numbers of women cycling; revise the 2018 cycle map every two years; develop and promote a wayfinding App for urban cycle connections?</p>	<p>Thank you for your support for increased funding for cycling. Council is committed to the delivery of its cycling strategy and will continue to seek opportunities to support and accelerate its delivery through allocation of specific budgets and grant applications to Commonwealth and NSW Governments.</p> <p>In regard to your comments on measures of success, Our Cycling Strategy identifies a range of indicators that we will monitor, You can find them on page 35 here https://wollongong.nsw.gov.au/_data/assets/pdf_file/0022/120586/Wollongong-Cycling-Strategy-2030.pdf</p> <p>We are currently developing a dashboard to measure the success of our shared paths and cycleways. Your comments on measures are noted.</p>	No.
266.5	Northern Illawarra Residents Action Group (NIRAG)	Customer service; Council website functionality	The Council's website search engine and drop down menus need improvement. These are important aspects of Customer Service yet none of the performance measures listed 118 addresses this major area of dissatisfaction. The satisfaction 'measures' listed are not particularly helpful or meaningful to the community unless trend data is included.	Reviewing our website's performance, including menu structure and search, is an ongoing process. We have noted this feedback and will consider it as part of future website improvements.	No.
266.6	Northern Illawarra Residents Action Group (NIRAG)	Draft Infrastructure Delivery Program – accessibility of information; various infrastructure projects within the NIRAG area	<p>An informed comment on the draft Infrastructure Delivery Program 2022-2026 items and priorities is not possible because of the lack of "drill down" detail. Even the "Program Highlights - NIRAG" (why does this only include the suburb of BULLI?) on the unnumbered previous page, do not expand on or describe construction projects like Hutton Avenue roadworks; Point Street, Bulli Footbridge; Gordon Hutton debris control, or the Bulli Rural Fire Service roof. This is not enough to be helpful and the impression is that this whole tabulation is just a list for Council's own administrative purposes. It announces the projects in the most general terms and does allow comparison of projects between suburbs or even within the same suburb. This is not a collaborative approach and does not promote or assist informed community involvement.</p> <p>What comment is expected on the Bridge program which includes three in Bulli? Are we to question whether these bridges need more regular maintenance rather than replacement? Will they be widened to provide better for cyclists? It is suggested that a new shared path bridge across Flannagan's Creek at the northern end of Thirroul Beach should be included in the draft Program.</p> <p>What additional work is proposed to be done for the cycleway Beacon Avenue to Coast Cycleway?</p> <p>We have been told that the Ursula Road to Farrell Road cycleway will be upgraded to 4 metres. This is strongly supported. Grand Pacific Walk Austinmer/ Clifton has a new design in 2022-2023 (how is Grand Pacific Walk Coledale to be upgraded?). We would like a collaborative approach to design that considers the needs and reduces risk to cyclists and vulnerable users in the community.</p> <p>NIRAG has been advised that Point Street footpath will now be introduced as a feasibility study for the draft Infrastructure Delivery Program 2022-2026 that goes to Council for adoption in late June 2022. The feasibility study will identify options and costings to deliver a footpath along Point Street from the South Coast Railway line to Sandon Point. This is endorsed with the hope that following design, construction could commence in the near</p>	<p>Thank you for your submission. Due to the complexity and timing of the submission, Infrastructure and Works will provide a response through Neighbourhood Forum 3/Northern Illawarra Residents Action Group.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
			<p>future or be staged over several years. In view of competing priorities, we question whether some of the carparks scheduled for reconstruction/ (design and construction) could be maintained more regularly to save costs.</p> <p>There has been consultation about the Ryan's Hotel intersection but there is no detail or information to explain what is proposed or why the North Depot access or Park Road/ Railway Parade requires upgrade and construction.</p> <p>Stormwater and drainage works generally seem routine maintenance, but what is the scope and impact of the Wharton's Creek bank support?</p> <p>What upgrade is proposed for community facilities like Bulli Beach Café, noting the Rural Fire Service replacement roof is a program highlight?</p> <p>There is strong support for the concept of a Thirroul/Bulli Skate park, but the location is problematic. The location previously suggested in Jackson Park, in the centre of Thirroul needs to be integrated with a complete urban design for the Plaza redevelopment and Thirroul bridge reconstruction. Another location that has been suggested is the former Bulli Bowling Club site at Grevillea Park Road opposite Mailbag Hollow, Bulli.</p>		
267.1	Thirroul Village Committee (TVC)	Recreation (playgrounds - Thirroul Beach)	<p>It is good to see the Hicks Road Reserve playground is to be replaced. However, there was one notable omission from the list of playgrounds being replaced or built. This is the children's playground in Thirroul Beach Reserve (near Thirroul Pool). This well patronised playground is in urgent need of repair/ replacement. The surface is severely degraded and dangerous in parts. There are large holes on the rubberised surface, making walking and running difficult for all who regularly use this playground. This playground needs attention as a matter of urgency before someone gets seriously hurt.</p>	<p>Thank you for your submission. Council is aware of the current poor condition of the soft fall at Thirroul Beach Reserve Playground and this work is scheduled for replacement and renewal in June-July 2022, subject to prevailing weather conditions.</p>	Already Planned.
267.2	Thirroul Village Committee (TVC)	Pedestrian safety; traffic facilities	<p>Pedestrian Crossing Phillip Street near Ryan's Hotel</p> <p>The TVC is concerned about the impact these changes will have on traffic flows along Phillip Street and the side streets to Phillip Street. It is already difficult to join Phillip Street from the side streets such as Roxburgh Avenue, George Street, Virginia Terrace or from the Community Centre and Library carpark. This is especially the case during school drop off and pick up times. The changes as proposed will certainly increase this level of difficulty and add to the frustration of drivers.</p> <p>At present those turning left towards Thirroul can use the shoulder to line up and turn towards Thirroul. The changes as proposed will mean this is no longer possible. As a result, it is obvious that longer queues will happen up Phillip Street, leading to increased frustration of drivers and a reduction in courtesy in allowing drivers from side streets, especially George Street to join the traffic queue. As a result, a number of locals will resort to driving along the western side streets in order to join Lawrence Hargrave Drive (LHD). This is not a desirable outcome.</p> <p>A major issue is that when the lights finally do turn, the time allocated for those turning onto LHD from Phillip Street only allows three to five cars to enter LHD. As a result, the traffic queue remains and grows. This is becoming more commonplace of late. The sequencing of traffic lights has been an issue for some time.</p> <p>Prior to commencement of work, it would be worth Council has discussions with Transport for NSW about the sequencing of traffic lights to ensure more cars can exit Phillip Street at any time and avoid long queues developing along Phillip Street, especially given that access for those turning left will be lost. This will be the only way to prevent traffic queues and avoid frustration and complaints.</p>	<p>The Phillip Street crossing location was determined to be retained in its original position as it services the key pedestrian line from the significant residential catchment from George Street, Mason Street and Soudan Street.</p> <p>Importantly, the crossing is being upgraded since the existing facility presents a safety risk to pedestrians with several near misses recorded and not being compliant with the current standards for pedestrian crossings.</p> <p>Council understands that this area of the transport network is very congested with the high pedestrian activity drawn to and from the surrounding local businesses, library and Thirroul Public School, compounded with the vehicular traffic that is generated and passed through Lawrence Hargrave Drive.</p> <p>In this regard, Transport for NSW is working with Council to make further improvements to this part of the network and alleviate congestion along the pinch points of Lawrence Hargrave Drive while maintaining pedestrian safety and amenity to the Thirroul Centre.</p> <p>Together, the Phillips Street Pedestrian Crossing Upgrade and Thirroul Traffic Improvements will ensure that the transport network continues to meet the needs of the growing population while providing a safe outcome for all members of the community.</p>	No.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
267.3	Thirroul Village Committee (TVC)	Recreation; skate facility for Thirroul - location)	<p>It is noted Council is proposing constructing a skate park in Thirroul. The question is where will this be located? The skate park will need a sizable space for construction and the TVC is concerned that no such available land exists. Wherever the skate park is located it would need to be in a highly visible position to reduce anti-social behaviour. In addition, it would need to be located away from neighbouring residents to reduce noise disturbances and complaints. Jackson Park was previously suggested, perhaps this could be revisited. The only issue may be the proposed Plaza development.</p> <p>Given the lack of suitable sites, perhaps Bulli would be a better location for a northern suburbs skate park.</p>	<p>Thank you for your feedback on key considerations in relation to the proposed skate facility.</p> <p>The Northern Suburbs Skate Facility (Thirroul) is scheduled for site selection and concept design in 2022-2023 and 2023-2024 with construction to commence during 2024-2025.</p> <p>The site location for all skate projects will be carefully considered in accordance with the application of industry based site selection assessment criteria.</p> <p>The criteria covers the following aspects:</p> <ul style="list-style-type: none"> • physical site constraints; • access to transport; • natural surveillance, security and safety; • proximity to amenities; • impact on existing facilities and users; • distance from housing; • management and maintenance issues; • context and amenity. <p>Your comments on Bulli as an option to be considered for the northern suburbs is noted and will be carefully considered in any outcomes of initial assessments.</p>	No.
267.4	Thirroul Village Committee	Active transport; walkability; footbridge	<p>Footbridge across Flannagan's Creek near Thirroul Beach</p> <p>There is a real need for a footbridge across Flannagan's Creek at the northern end of Thirroul Beach. Given the increasing visitation to the area this is becoming an issue. For those parking at the northern end of the beach, access to amenities in the Thirroul Pavilion mean a lengthy walk or drive to these facilities. If a bridge were present access would be easy and faster.</p>	<p>Thank you for your submission regarding a request for a new foot bridge at over Flannagan's Creek in Thirroul.</p> <p>Your request for a new bridge has been included in Council's New Bridges request list. Bridges on the list are prioritised based on several factors and as budget is made available for investment in new pedestrian bridge infrastructure, the highest priority projects will be introduced into Council's Infrastructure Delivery Program for design and construction.</p> <p>Council's New Bridges request list is reviewed annually as part of the development of Council's rolling four year Infrastructure Delivery Program.</p>	No.
268.1	Individual	Active transport; pop-up cycleways (not supportive); safety; risk assessment and audit report	<p>With regard to the cycle track on Smith Street, I have asked for the risk assessment report, and an audit report based on the risk assessment. I have never received either. The Lord Mayor assured me that an independent review would be undertaken on the safety features highlighted to Council, and the fact that the works contravene the Australian Standards in several instances. I have yet to have a Council response to our November 2021 correspondence pointing out these instances. This seems to contradict the Lord Mayor's message regarding transparency with the community.</p>	<p>Council staff will investigate previous customer correspondence in relation to this matter and reply with a customer response.</p>	N/A..
268.2	Individual	Active transport; Smith Street pop-up cycleways (not supportive); reducing CBD speed limits	<p>What the council has done by converting Smith Street into one way has severely impacted the majority according to the 2016 statistics in preference to the minority (i.e. "3.6% used active transport"). Wollongong Public school and St Mary's have also been impacted with school drop off and pick up times as well as those travelling west after school from St Mary's.</p> <p>There are already 40 km/h speed zones for schools, so it would make sense to expand that and make a blanket 40 km/h speed zone in the CBD and surrounds and not have on-road cycleways. This will satisfy the majority and the minority.</p>	<p>Use of private motor vehicles is high in the City of Wollongong due in large part, to the lack of a safe, connected and convenient cycling network across the city. The Smith Street connection is an initial part of a network that will be provided over time in Wollongong City Centre to make a cycling an equitable, viable and attractive transport option in the precinct.</p> <p>While 40km/h zones do enhance safety for cycling compared to typical 50km/h streets, speed limit reductions alone, particularly in streets without low traffic volumes, do not attract significant cycling use.</p>	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
268.3	Individual	Active transport; Smith Street pop-up cycleways (not supportive); issues contrary to net zero targets and community engagement requesting more parking.	<p>One of the stated aims of the draft Plans is to have “net zero carbon emissions” and the “What you Told Us” section refers to community feedback requesting increased parking. Both of which cannot occur if the cycle way on Smith Street is maintained.</p> <p>For residents of Smith Street, cars travelling west are forced to travel around the block (up to 550 metres) and wait at traffic lights (up to a minute) thus increasing pollution (this also applies on the way home but in reverse).</p> <p>Service vehicles (ambulance, fire, police etc.) can be grid locked between Kembla and Corrimal streets if the lights are red at Corrimal street, also causing pollution. There is no way for them to overtake due to the cars parked in the west lane of Smith street. This is also a safety issue.</p> <p>There is reduced parking in Smith and Kembla streets which is the opposite of the stated community engagement feedback to “increase parking.”</p>	<p>Use of private motor vehicles is high in the City of Wollongong due, in large part, to the lack of a safe, connected and convenient cycling network around the city. A key approach to minimising greenhouse gas emissions is to reduce private motor vehicle use by increasing the use of sustainable transport modes such as cycling. Experience across Australia and internationally is that cycling facilities separated from vehicles, like the one in Smith Street, see the most take up. Making streets more attractive for motor vehicles will not support the goal of net zero carbon emissions.</p> <p>Instances of ‘grid lock’ for any significant period on Smith Street are likely to be low. There is also a low occurrence of emergency response movements in Smith Street where alternate route options are available through the network. The design of the Cycleway was approved by the Local Traffic Committee who carefully considers emergency vehicles access and operations.</p> <p>While there has been impact on parking in Smith and Kembla streets, Council where opportunity arises has also been seeking to increase parking, following the UCI additional parking will be provided along Marine Drive where the bus terminus was located.</p>	No.
268.4	Individual	Active transport; Smith Street pop-up cycleways (not supportive); safety issues and Disability Discrimination Act concerns	<p>At each intersection cyclists are directed onto the footpath hence the safety of pedestrians and cyclists at every intersection is compromised. Service vehicles can also be grid locked on Smith street on the way to e.g. a fire or a person requiring emergency care.</p> <p>Cycling in the city can be enhanced and promoted by reducing the speed limit to 40 Kph without the impact that has been experienced by Smith and Kembla street residents with the cycleway that is contrary to Australian Standards and unsafe. In past studies, the majority of cycle accidents occur at intersections and the set up on Smith street for cyclists only exacerbates this as there are many intersections for cyclists to traverse as well as less visibility at driveways.</p> <p>In respect of section 5 of the Disability Discrimination Act 1992 “For the purposes of this Act, a person (the discriminator) discriminates against another person on the ground of a disability if: the discriminator does not make, or proposes not to make, reasonable adjustments for the person.” It would be reasonable for Council to have not installed the traffic lane delineator (trip hazards) where any person (let alone a disabled person or person of lower mobility) in locations where those persons would have to pass when traversing to/from the designated locations of parked cars.</p>	<p>Kerb ramps were installed, sections of footpath were upgraded to shared paths and shared bicycle and pedestrian traffic lights crossings were installed to allow for cyclists to safely cross intersections with pedestrians. In response to user feedback to make the route more convenient for cyclists, Council has been working with Transport for NSW to provide bicycle detectors at the Smith-Corrimal and Smith-Church intersections to allow cyclists to stay on road without needing to use these sections of path and these will be installed by August 2022.</p> <p>Instances of ‘grid lock’ for any significant period on Smith Street are likely to be low. There is also a low occurrence of emergency response movements in Smith Street where alternate route options are available through the network.</p> <p>The placement of traffic separators between parking and cycleways is adopted widely in separated cycleways in NSW. Kerb ramps, and to a lesser extent driveway, used by people with mobility needs to access footpaths has not been blocked by traffic separators.</p>	No.
268.5	Individual	Recreation facilities; Berkeley	<p>Recreation: the aim is to improve “sporting facilities” so why is Council putting every barrier in place to prevent the expansion of facilities at Berkeley?</p>	<p>Thank you for your submission in relation to improving sports facilities at Berkeley.</p> <p>Council acknowledges the importance of working with clubs and associations to improve sports infrastructure throughout the city.</p> <p>Council has collaborated with a range of sports clubs to pursue improvements across the Local Government area and in particular has assisted both Berkeley Football Club on sports amenity improvements and aided Berkeley Rugby League in their grant applications for a contemporary demountable canteen.</p> <p>In relation to the current program, the feasibility for Fred Finch Park Berkeley (Lighting (Baseball)) remains an important informing study that will consider logistic issues around geotechnical constraints and power supply to consider given the proximity to Lake Illawarra.</p>	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
				Council also acknowledges it must use its limited community resources wisely to cater for community participation in sport. We appreciate the delicate balance in catering for the growing demand for access to sportsfields and the challenges associated with the environment and having our facilities better placed for climate adaption.	
268.6	Individual	Active Transport; footpath conditions (CBD)	The footpath on the south side of Smith Street is so bad that a number of people choose to walk on the cycleway. Statistics show pedestrians are in the majority, yet the needs of pedestrians are ignored in preference to the needs for cyclists. This is despite the fact that very few cyclists actually use the cycleway in Smith Street.	<p>To provide some context, Council manages a footpath and shared user path network of over 595 km long, comprising of 6294 individual footpaths and shared user path segments.</p> <p>A contractor is engaged to inspect our entire footpath and shared user path network on an approximately 5-yearly basis, to gather imagery and assess the condition of each footpath and shared user path. The latest network inspections were carried out in 2018 and we are planning to undertake a new inspection in the next 6 months.</p> <p>The footpath on the south side of Smith Street will be further considered for inclusion in the footpath renewal program based on the outcome of the new inspection.</p> <p>The Smith Street cycleway has had over 38,000 cycling trips on it since its introduction in 2021.</p>	No.
268.7	Individual	CBD management and accessibility; amenity; public transport	<p>If Wollongong is to be the preferred location for work, living and shopping etc it has to be high on the priority list. Both the mall and train transport are 2 of the major impediments to this.</p> <ul style="list-style-type: none"> The mall is not attractive and has caused transport around the city to be severely affected. Shellharbour, Shell Cove, Warrawong, Figtree, Corrimal etc are more attractive shopping locations and parking is free; Train transport to Sydney is slower than it was in 1985. If you want to attract people to live or work in Wollongong this has to be a priority to make it efficient to commute from Wollongong to Sydney for work, or commute from Sydney to Wollongong for work; A tram up crown street would revitalise the city centre and provide wanted tourism. 	<p>The Wollongong City Centre incorporates a variety of businesses ranging from professional services through to retail services. It also accommodates the workers who deliver these services, as well as visitors and community.</p> <p>At the heart of the Wollongong City Centre District is the Crown Street Mall. As such, this public domain community space has been designed to reflect the 'city experience' as a vibrant and modern City with a local community based approach. We are delivering this through a variety of activation programs and public amenity initiatives. These include a range of music programs, street art programs, local student projects, outdoor dining initiatives, attractive seating areas, community events and comfortable and attractive public places to be enjoyed.</p> <p>The Wollongong CBD website and social media channels are also utilised to promote the various components of the 'city experience' and attract visitors to the 'city experience'.</p> <p>Transport for NSW (TfNSW) provides rail services in NSW. "Sydney to Bomaderry Fast Rail Improvements" have been listed as an initiative for investigation in the TfNSW Illawarra-Shoalhaven Regional Transport Plan. TfNSW have also committed to a higher frequency of trains servicing our city centre through the More Trains More Services program; the date of delivery has not been announced. Council will continue to lobby TfNSW to seek improve public transport services for Wollongong.</p> <p>Council is exploring a range of avenues to expand transport options in Crown Street, Wollongong to enhance activation along this corridor. Information on the outcomes of these investigations will be shared with the community later this year.</p>	N/A.

Draft Delivery Program 2022-2026 and Operational Plan 2022-2023 – SUBMISSIONS AND RESPONSES

#	Author	Theme	Submission summary	Response	Proposed Amendment to plans
269	Individual	Stormwater management (Hewitts Creek; Lachlan Street, Thirroul)	<p>I am a resident of Lachlan Street, Thirroul and was recently impacted by flash flooding of Hewitts Creek. This event was certainly dramatic and only recently Council clean-up crews returned to remove soil and debris still lining the street.</p> <p>I note funding has been allocated for high priority options for Hewitts Creek in the draft Delivery Program 2022-2026. However there is no construction of any mitigation structures until 2025-2026 at the earliest, and no indication if anything is planned for the section of Hewitts Creek where the creek breaks the banks and causes flash flooding. There is also no commitment to any design of structures in 2022-2023 despite the risks to life and property that we have experienced.</p> <p>I am writing to ask Council to bring forward an assessment of options to keep the water in the creek and stabilise the banks from 23 George Street downstream to Lachlan Street into the 2022-2023 year. This would give us some peace of mind that Council will consider mitigation measures for the area with a greater sense of urgency.</p>	<p>Thank you for raising your concerns with us regarding flooding in Lachlan Street, and the impact it is having on you. We are aware of the flooding in this area and it is certainly one of the hotspots we are investigating as part of our Floodplain Risk Management Study and Plan review.</p> <p>Our current flood study indicates significant flood affectation in the 20% Annual Exceedance Probability event (20% chance each year for an event to happen). This is backed up by your experiences.</p> <p>We previously carried out culvert upgrade works to help manage flooding in the area, however we understand there is a significant flow path bypassing the creek and affecting a number of properties. When this was investigated previously, we could not identify an option of creek works that would be suitable for implementation, but we are aware of the impact this is having and are looking into other options.</p> <p>We are also aware of the bank stability concerns and note that this section of creek is currently privately owned, with management of creek erosion being the responsibility of private landowners. Any flood mitigation works that would be considered in this area should be designed not to aggravate the creek bank instability issues.</p> <p>The assessment of options for the catchment will be reviewed once the Hewitts Creek Flood Risk Management Study and Plan are completed.</p>	No.
270	Individual	Helensburgh infrastructure; active transport accessibility (footpaths, Harper Lane); stormwater management	<p>I note with interest the lack of road and footpath upgrades in the Northern suburbs in the draft Infrastructure Delivery Program 2022-2026. Can I please draw your attention to an area that has been significantly degraded by the combination of recent rainfall, and new development opposite in Harper Lane.</p> <p>This property has recently been developed into duplexes, with two fronting Harper Lane. New curbing and guttering has been installed in front of this property on Harper Lane. Since this installation, due to the natural fall of the land, water runs off from further north of this property and crosses the lane. With recent rainfall, this has gouged large holes and crumbled the edge of the road surface causing a significant danger to pedestrians and vehicles.</p> <p>I am aware of two residents vehicles having tyre punctures as they tried to access their property, as well as an ankle injury trying to access their home. The reason for my interest in this location is that my 5 year old son with complex disabilities spends regular time with his disability support worker at her home in the area. We transport him there in our accessible vehicle, and he is loaded and unloaded via rear wheelchair ramp. It is not at all safe, or possible to access this property for a person with disability either at the front on Parkes Street (narrow footpath lower than road level with collapsing retaining wall), or at the back without parking with vehicles in the middle of Harper Lane blocking the roadway.</p> <p>Given loading and unloading can take 10 minutes, this is not a suitable option. Parking a distance away is not an option either as we would still need to access the property from Harper Lane which is extremely dangerous in his wheelchair. I would hope that given the increase in duplex developments backing onto this laneway, and more still being built that council would expedite repairs to this important access point. Harper lane also provides access to the parking area for Helensburgh Anglican Church so is often busy with cars accessing this area.</p>	<p>Thank you for your submission. We are sorry to hear about the impacts scouring from rainwater has had on your son.</p> <p>Council staff inspected Harper Lane on 10 June 2022 to assess the condition of the road. During this inspection it was observed that the scouring along the edge of the road pavement had been repaired and at the time the road was observed to be in a good to fair condition.</p> <p>Harper Lane is not currently scheduled for reconstruction within our draft Infrastructure Delivery Program 2022-2026; however, we are looking to accelerate road condition inspections for a clearer picture of how the road network was impacted by heavy rainfall and natural disasters experienced earlier this year. The information from these condition inspections will allow us to reprioritise and reschedule our future roadworks project to better reflect their current condition.</p> <p>Should further scouring occur in future, please address your request via our Customer Service team on 4227 7111 so that repairs and maintenance can be undertaken promptly.</p>	No.

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Proposed Amendments Resulting from Submissions			
Document Name	Amendment Type	Amendment	Page Number
Draft Our Wollongong Our Future Community Strategic Plan 2032	Update	Services against various strategies.	Various
Draft Our Wollongong Our Future Community Strategic Plan 2032	Update	Image captions to identify location wherever possible.	Various
Draft Our Wollongong Our Future Community Strategic Plan 2032	Addition	Reference to Country on Local Government Area map.	p. 12
Draft Our Wollongong Our Future Community Strategic Plan 2032	Addition	<p><u>Community Indicators</u></p> <p>Addition of the following Goal 1 Community Indicator-</p> <p>‘Average urban tree canopy cover (Target/Desired trend – Increase)’</p> <p>Addition of the following Goal 5 Community Indicators-</p> <p>‘Proportion of residents satisfied with access to affordable fresh food (Target/Desired trend – At least 3.75 on a scale of 5.00)’</p>	pp.25; 35

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Proposed Amendments Resulting from Submissions			
Document Name	Amendment Type	Amendment	Page Number
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	<p>Amend Strategy 3.4:</p> <p>‘We work in partnership to build on opportunities to strengthen vulnerable communities.’</p> <p>Amend to read: ‘We work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.’</p>	p. 28
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	<p>Amend Strategy 6.4 to add the words ‘sustainable’ and ‘safe’.</p> <p>Current: ‘Plan and provide infrastructure for liveable places integrated with the environment and access to key transport routes.’</p> <p>Amend to read: ‘Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.’</p>	p. 37
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Update	Location names on all photos.	Various
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Update	All financial information across the 33 Services as a result of budget adjustments.	Various
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<p><u>Land Use Planning</u></p> <p>Add a new action, relating to the finalisation of the Housing Strategy and its implementation-</p> <p>‘Finalise the development of the Housing Strategy and commence implementation on initial priorities and tick years 2022-2023 and 2023-2024.’</p>	p. 31

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Amendments Resulting from Submissions			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<p><u>Environmental Service</u></p> <p>Add the following sentence under the HOW-</p> <p>‘Consider opportunities for suitable locations for community gardens.</p> <p>Addition of the following Supporting Document:</p> <p>‘Lake Illawarra Coastal Management Program 2020-2030’</p>	p. 29
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<p><u>Land Use Planning</u></p> <p>Addition of the following Supporting Document:</p> <p>‘Lake Illawarra Coastal Management Program 2020-2030’</p>	p. 31

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Amendments Resulting from Submissions			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Amend	<u>Regulatory Control</u> Amend the Regulatory Control service name to: Regulatory Compliance	pp. 21; 34-35; 41
	Addition	Addition of the following action in response to requests for additional building compliance and sediment management from development- 'Undertake targeted compliance of subdivision and residential building sites for sediment and erosion control, hours of operation, waste management and dust control' for years 2022-2023 and 2023-2024.	p. 35

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Amendments Resulting from Submissions			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<u>Stormwater Services</u> Addition of the following Supporting Document: 'Lake Illawarra Coastal Management Program 2020-2030'.	p. 37
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<u>Natural Area Management</u> Add the following sentence to the HOW- 'Carry out riparian vegetation management at Lake Illawarra.' Addition of the following Supporting Document: 'Lake Illawarra Coastal Management Program 2020-2030'.	p. 33
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<u>Stormwater Services</u> Addition of the following Supporting Document: 'Lake Illawarra Coastal Management Program 2020-2030'.	p. 37
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Addition	<u>Parks and Sportsfields</u> Additional of the following action- 'Undertake feasibility assessments for sportsfields drainage and irrigation across priority sites' tick the year 2022-2023.	p. 97

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Amendments Resulting from Submissions			
Document Name	Amendment Type	Amendment	Page Number
Draft Infrastructure Delivery Program 2022-2026	Addition	<u>Parks & Sportsfields</u> Addition of the following projects– Project/s: 'Fenced Off-Leash Area-North' Description: 'Construction' Years: '2022-2023'	p. 33
	Addition	Project/s: 'Sportsfield Drainage/Irrigation – North / Central / South' Description: 'Feasibility' Years: '2022-2023'	p. 33
Draft Infrastructure Delivery Program 2022-2026	Addition	<u>Transport Services</u> Addition of the following projects – Project: 'Pedestrian/Cyclist Access along Parkes Street (Lilyvale to Cemetery Road).' Description: 'Design' Years: '2024-2025 & 2025-2026'	p. 40
	Addition	Project: North Cycleway – Hamilton Rd – Aragan Cct Description: 'Design' and 'Construction' Years: '2022-2023' and '2023-2024'	p. 41
	Addition	Project: 'Point Street – Footpath Feasibility' Description: 'Design' Years: '2024-2025'	p. 43
	Addition	Project: 'The Avenue Traffic Calming' Description: 'Design' Years: '2022-2023 & 2023-2024'.	p. 43

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	Services across a number of strategies.	Various
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	<p>Amend the unemployment rate to reflect updated data –</p> <p>Current: 'Wollongong LGA's unemployment rate is now equal to the state average at 5.5% in September 2021 compared with 5.5% for New South Wales'.</p> <p>Amend to read: 'Wollongong LGA's unemployment rate was 5.3% in December 2021 compared with 5% for New South Wales'.</p>	p. 15
Draft Our Wollongong Our Future Community Strategic Plan 2032	Update	Engagement numbers.	p. 17
Draft Our Wollongong Our Future Community Strategic Plan 2032	Remove	Remove: 'Culturally and Linguistically Diverse Groups' from the stakeholder list to Strategy 5.2 (pg. 33).	p. 33
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	<p>Amend Strategy 5.12: 'Plan and deliver a safe, clean and inviting public domain' to add the word 'accessible'.</p> <p>Updated Strategy to read: 'Plan and deliver a safe, accessible, clean and inviting public domain'.</p>	pp. 21; 35

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	Add the following state plan to the list of State and Regional Plans: ‘Ageing Well in NSW: Seniors Strategy 2021-2031’	p. 40
Draft Our Wollongong Our Future Community Strategic Plan 2032	Amend	Supporting Document Roadmap to remove the ‘Ageing Plan 2018 – 2022’ as this plan has been finalised.	p. 41
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	Image captions to identify location wherever possible.	Various
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	Amend the unemployment rate to reflect updated data – Current: ‘Wollongong LGA’s unemployment rate is now equal to the state average at 5.5% in September 2021 compared with 5.5% for New South Wales’. Amend to read: ‘Wollongong LGA’s unemployment rate was 5.3% in December 2021 compared with 5% for New South Wales’.	p. 11

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Update	<p><u>Amend text relating to Additional Special Variation</u></p> <p>Current: 'Council and the community have worked together over the past decade to achieve a financially sustainable future for our city and Council operations. The latter part of the 2021 year has seen the cost of living and doing business increase due to supply issues and inflation across the world. To operate sustainably, Council needs our future rates and other revenue to keep pace with future costs to enable us to provide expected service levels. Council is applying to the Independent Pricing and Regulatory Tribunal (IPART) to retain the rate increase adopted in our Operational Plan in June 2021 of 1.8% as opposed to the original rate peg for Wollongong of 1%. The IPART rate peg was based on cost increases from June 2020 to June to June 2021 and no longer reflect the anticipated level of costs for the coming year. This proposed increase remains below expected inflation for 2022-2023 and has been included in the draft Revenue Policy and draft Budget for community consultation as part of the exhibition of the Delivery Program 2022-2026 and Operational Plan 2022-2023.'</p> <p>Amend to read: 'Council and the community have worked together over the past decade to achieve a financially sustainable future for our city and Council operations. The latter part of the 2021 year saw the cost of living and doing business increase due to supply issues and inflation across the world. To operate sustainably, Council needs our future rates and other revenue to keep pace with future costs to enable us to provide expected service levels.'</p> <p>The draft Delivery Program 2022-2026 and Operational Plan 2022-2023 is based on Council's assumptions and indices including a 1.8% rate increase approved by Independent Pricing and Regulatory Tribunal (IPART). The rapid increase in some current costs and future cost estimates has already created a substantial gap between the IPART approved Rate increase of 1.8% and Council's estimated costs for 2022-2023 and beyond. Further detail is provided in the draft Long Term Financial Plan 2022-2032 and draft Revenue Policy 2022-2023'.</p>	p. 18

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Update	Financial information included in all Services and financial tables.	pp. 24 – 123
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Amend	<u>Development Assessment Service</u> Add the following Supporting Document: 'Coastal Zone Management Plan 2017'	p. 25
Draft Delivery Program 2022-2026 and Operation Plan 2022-2023	Amend	<u>Emergency Management Service</u> Add the following sentence to the 'HOW'- 'Plan for predicted increases in frequency and severity of extreme weather due to climate change.' Add the following Supporting Documents: 'Climate Change Adaptation Plan 2022' 'Coastal Zone Management Plan 2017'.	p. 27

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	<p><u>Environmental Services</u></p> <p>Amend the WHY:</p> <p>Current: 'To address the community desire for climate action and healthy natural environments, where government and the community work together to improve, preserve and protect the environment'.</p> <p>Amend to read: 'To address the community's desire for climate action and healthy natural environments, where government and the community work together to improve, preserve and protect the environment, and plan for Council and the community to transition to net-zero emissions'.</p>	pp. 28-29
	Amend	<p>Amend the WHAT statement:</p> <p>Current: This service involves Council and the community working together to improve the local environment and reduce the city's ecological footprint. This includes education and awareness programs, volunteer management and partnerships, civic pride/clean-up activities, tree removal assessments and approvals, and environmental sustainability initiatives.'</p> <p>Amend to read: 'This service involves Council working with the community in relation to local climate change mitigation, adaptation, monitoring and reporting, environmental education, volunteer management and partnerships, waste minimisation and environmental advocacy'.</p>	
	Addition	<p>Under HOW, amend the sentence:</p> <p>Current: Undertake the Lake Illawarra Water Quality Monitoring Program and coordinate the Lake Illawarra Estuary Management Committee.</p> <p>Amend to read: change from Lake Illawarra Estuary Management Committee to Lake Illawarra Coastal Management Program Implementation Group.</p>	
	Amend	<p>Add the following United Nations Sustainable Development Goals:</p> <p>'2: No Hunger'</p>	

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

		'11: Sustainable Cities'	
	Addition	<p>Amend timing of action 4 'Deliver commitments made under the Global Covenant of Mayors and support Council's climate emergency declaration'-</p> <p>Add ticks to all years.</p> <p>Add the following Supporting Document:</p> <p>'Coastal Zone Management Plan 2017'</p>	

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023		<u>Land Use Planning</u>	p. 31
	Amend	Amend the Delivery Stream for Action 2: 'Local Government Area Wide Retail Centres Study and Southwest Sydney Development Impacts Study'- From: 'Local Environmental Planning'	
	Amend	Amend to read: 'Urban Renewal and Civic Improvement'.	
	Amend	Amend the Delivery Stream for Action 4: 'Review West Dapto recreation needs in line with the bi-annual review of the West Dapto Development Contribution Plan'- From: 'Urban Renewal and Civic Improvement' Amend to read 'West Dapto Planning'.	
	Amend	Amend the Delivery Stream for Action 6: 'Progress the City Centre Planning Strategy'- From: 'Community Land Management Planning' Amend to read: 'Urban Renewal and Civic Improvement'.	
	Amend	Amend the Delivery Stream for Action 7: 'Develop and install the Sandon Point Aboriginal Place Interpretive Strategy and Indigenous Art Project'- From: 'Local Environmental Planning' Amend to read: 'Community Land Management Planning'.	

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	<u>Land Use Planning Continued</u> Amend the Delivery Stream for Action 8: 'Review the Local Strategic Planning Statement'- From: 'Environmental and Sustainability Planning' Amend to read: 'Local Environmental Planning'.	p. 31
	Addition	Add the following Supporting Documents: 'Climate Change Adaptation Plan 2022'.	
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Remove	<u>Natural Area Management</u> Remove the following Supporting Document: 'Open Coast Coastal Management Plan'.	p. 33
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<u>Stormwater Services</u> Add the following Supporting Document: 'Lake Illawarra Coastal Management Program 2020-2030'.	p. 37
	Remove	Remove the following Supporting Document: 'Coastal Lake and Lagoons Entrance Management Plans'.	

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<p><u>Waste Management</u></p> <p>Add the following United Nations Sustainable Development Goals:</p> <p>‘13: Climate Action’</p>	p. 38
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	<p><u>Goal 1 Measuring Success</u></p> <p>Amend the trend for ‘Waste diverted from landfill (including recycling and organics)’</p> <p>From: ‘Decrease’</p> <p>Amend to read: ‘Increase’.</p>	p. 41
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<p><u>Tourist Parks</u></p> <p>Add the following Supporting Document:</p> <p>‘Coastal Zone Management Plan 2017’.</p>	p. 49
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<p><u>Engagement, Communication and Events</u></p> <p>Add the following Supporting Document:</p> <p>‘Disability Inclusion Action plan 2020-2025’.</p>	p. 57

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Remove	<p><u>Aged and Disability Services</u></p> <p>Remove the following sentence from the HOW as this document has been finalised.</p> <p>‘Support delivery of outcomes against Ageing Plan 2018-2022 Implementation Plan’</p>	pp. 62; 63
	Remove	<p>Remove the following Supporting Document:</p> <p>‘Ageing Plan 2018-2022 Implementation Plan’.</p> <p>Amend to read:</p> <p>‘Disability Inclusion Action Plan 2020-2025’</p>	
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	<p><u>Community Programs</u></p> <p>Amend timing of Action 1: ‘Deliver a range of community development activities and programs that focus on diversity, access, inclusion, and capacity building’-</p> <p>Include ticks for all years.</p>	pp. 65-66
	Amend	<p>Amend the Delivery Stream for Action 11 ‘Advocate for accessible and appropriate medical services to be available to the community.’</p> <p>Current: ‘Community Development’</p> <p>Amend to read: ‘Corporate Strategy’.</p>	

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Amend	<p><u>Libraries</u></p> <p>Amend Action 1 and replace 'The Hub' to read 'The Lab'-</p> <p>Current: 'Deliver learning programs for employment, digital inclusion, innovation and creativity from 'The Hub' digital learning space'.</p> <p>Amend to read: 'Deliver learning programs for employment, digital inclusion, innovation and creativity from 'The Lab' digital learning space.</p>	pp. 72- 73
	Remove	<p>Amend timing of Action 2 'Implement the Wollongong Learning City Project based on the United Nations Educational, Scientific and Cultural Organisation framework and principles'-</p> <p>Remove tick from the 2025-2026 year.</p>	
	Remove	<p>Amend timing Action 4 'Investigate opportunities to enhance Library opening hours'-</p> <p>Remove ticks from years 2023-2024 and 2025-2026.</p>	
	Remove	<p>Amend timing Action 8: 'Review and deliver the Wollongong City Libraries Marketing Strategy'-</p> <p>Remove ticks from 2023-2024 and 2024-2025.</p>	
	Amend	<p>Amend Action 9 to include reference to 'technology'-</p> <p>Current: 'Investigate and deploy enhancements to library multimedia and digital services'.</p> <p>Amend to read: 'Investigate and deploy enhancements to library multimedia, and digital services, and technology'.</p>	

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<p><u>Property Services</u></p> <p>Addition of the following Supporting Documents:</p> <p>'Climate Change Adaptation Plan 2020-2022'</p> <p>'Coastal Zone Management Plan 2017'.</p>	p. 77
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<p><u>Aquatic Services</u></p> <p>Addition of the following Supporting Documents:</p> <p>'Climate Change Adaptation Plan 2020-2022'</p> <p>'Coastal Zone Management Program 2017'.</p>	p. 85
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<p><u>Community Facilities</u></p> <p>Amend the Delivery Stream for the Action 'Complete Community Needs Analysis for social, cultural and recreational infrastructure for emerging West Dapto communities.</p> <p>Current: 'Community Facilities'</p> <p>Amend to read: 'Land Use Planning'</p> <p>Addition of the following Supporting Documents:</p> <p>'Coastal Zone Management Plan 2017'</p> <p>'Climate Change Adaptation Plan 2020-2022'.</p>	p. 89

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<u>Parks and Sportsfields</u> Addition of the following Supporting Documents: 'Coastal Zone Management Plan 2017'.	p. 97
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition	<u>Transport Services</u> Addition of the following Supporting Document: 'Coastal Zone Management Plan 2017'.	p. 105
Draft Delivery Program 2022-2026 and Operational Plan 2022-2023	Addition Update	<u>Support Services Cover Pages</u> Addition of Support Services Cover pages. Update to all subsequent numbers.	pp. 108-109

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Attachment 2 Draft Infrastructure Delivery Program 2022-2023 -2025-2026	Multiple Amendments	<p>The Infrastructure Delivery Program includes a number of project adjustments as highlighted in the updated Post Exhibition Draft. The March/April 2022 storm events has impacted on programmed works, and as a result, changes have been made to the Draft Infrastructure Delivery Program that was exhibited in May 2022.</p> <p>Project changes as highlighted in the Infrastructure Delivery Program 2022-2026 (reflected by the blue tags).</p>	<p>Various</p> <p>Various</p>
Our Resourcing Strategy 2032 – Snapshot of the Wollongong Community	Update	<p>Amend the unemployment rate to reflect updated data –</p> <p>Current: ‘Wollongong LGA’s unemployment rate remains equal to the state average at 5.5% in September 2021 compared with 5.5% for New South Wales’.</p> <p>Amend to read: ‘Wollongong LGA’s unemployment rate was 5.3% in December 2021 compared with 5% for New South Wales’.</p>	p. 9
Draft Our Resourcing Strategy 2032 – Introduction	Update	<p><u>Resourcing Our Services</u></p> <p>Financial forecasts have been updated across all Services to reflect the post exhibition draft Budget 2022-2023.</p>	pp. 14-15

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Our Resourcing Strategy 2032 – Introduction	Amend	<p><u>Additional Special Variation</u></p> <p>Amend the following:</p> <p>Current: ‘Council and the community have worked together over the past decade to achieve a financially sustainable future for our city and Council operations. The latter part of the 2021 year has seen the cost of living and doing business increase due to supply issues and inflation across the world. To operate sustainably, Council needs our future rates and other revenue to keep pace with future costs to enable us to provide expected service levels. Council is applying to the Independent Pricing and Regulatory Tribunal (IPART) to retain the rate increase adopted in our Operational Plan in June 2021 of 1.8% as opposed to the original rate peg for Wollongong of 1%. The IPART rate peg was based on cost increases from June 2020 to June to June 2021 and no longer reflect the anticipated level of costs for the coming year. This proposed increase remains below expected inflation for 2022-2023 and has been included in the draft Revenue Policy 2022-2023. Further detail is also provided in the draft Long Term Financial Plan 2022-2032.’</p> <p>Amend to read: ‘Council and the community have worked together over the past decade to achieve a financially sustainable future for our city and Council operations. The latter part of the 2021 year saw the cost of living and doing business increase due to supply issues and inflation across the world. To operate sustainably, Council needs our future rates and other revenue to keep pace with future costs to enable us to provide expected service levels. The draft Long Term Financial Plan within this Resourcing Strategy is based on Council’s assumptions and indices including a 1.8% rate increase approved by Independent Pricing and Regulatory Tribunal (IPART). The rapid increase in some current costs and future cost estimates has already created a substantial gap between the IPART approved Rate increase of 1.8% and Council’s estimated costs for 2022-2023 and beyond. Further detail is provided in the draft Long Term Financial Plan 2022-2032 and draft Revenue Policy 2022-2023’.</p>	p. 17

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Our Resourcing Strategy 2032 – Introduction	Addition	<p><u>Asset Revaluation</u></p> <p>Addition of new paragraph-</p> <p>‘During the exhibition period of Council’s draft Resourcing Strategy 2032, a revaluation of Council Transport and Stormwater assets was completed (representing 75% of Council’s total depreciable asset base). The revaluation has increased estimates of asset replacement cost without substantially changing useful life assessments, resulting in increased depreciation values. The variation to depreciation is in the order of \$13.5M per annum and have immediately impacted estimated financial KPI’s. While these impacts to reporting are immediate, the change predominately reflects longer term implications and does not require changes to the current planning period. Additional detail is provided in draft Long Term Financial Plan and Asset Management Strategy’.</p>	p. 18
Draft Our Resourcing Strategy 2032 – Long Term Financial Plan	Multiple Amendments	<p>The Draft Long Term Financial Plan 2032 has been updated to reflect:</p> <ul style="list-style-type: none"> • Budget adjustments resulting from the adopted March 2022 Quarterly Review; • Impacts relating to the recent revaluation of Transport and Stormwater Assets; • Inclusion of the approved IPART special rate variation of 1.8% (preferred scenario) and removal of scenario 2 (alternate, reflecting the lower IPART rate cap of 1%); • Additional commentary on Council’s revised financial forecasts in response to the above updates. 	Various

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Our Resourcing Strategy 2032 – Asset Management Strategy	Multiple Amendments	The Draft Asset Management Strategy has been updated to recognise impacts relating to the recent revaluation of Transport and Stormwater Assets.	Various
Draft Our Resourcing Strategy 2032 – Workforce Strategy	Amendment	<p><u>Focus Area 1 Our Workforce is Inclusive and Engaged (Continued) – Cadets, Apprentices and Trainees</u></p> <p>The table listing Council’s Cadets, Apprentices and Trainees was removed and replaced with the following paragraph for clarification:</p> <p><i>During the term of the 2018-2022 Workforce Management Strategy, Council employed a combined average of 21 Cadets, Apprentices, Trainees and School Based Trainees across each year of the 4 year strategy. The programs that Cadets, Apprentices, Trainees and School Based Trainees undertake at Council varies between 1 – 7 years. This means that Council has had 55-60 active Cadets, Apprentices, Trainees and School Based Trainees across the organisation at any given time.</i></p>	p. 124
Draft Our Resourcing Strategy 2032: Attachment A	Addition	<p><u>Attachment A - Draft Asset Management Policy</u></p> <p>Council’s Asset Management Policy has been updated and provided as an attachment to this report (27 June 2022) for Council adoption. The Post-Exhibition Draft Resourcing Strategy 2032 has now been updated to include the Policy as an attachment, to support the draft Asset Management Strategy.</p>	p. 184

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Revenue Policy, Fees and Charges 2022-2023	Update	Update of watermark: Current: 'Draft' Amended: 'Post Exhibition Draft'	All pages
Draft Revenue Policy, Fees and Charges 2022-2023	Update	Update footer: Current: 'Draft Fees and Charges 2022-2023 for Exhibition.' Amended: 'Post Exhibition Draft Revenue Policy, Fees and Charges 2022-2023 for Adoption 27 June 2022.'	All pages
Draft Revenue Policy, Fees and Charges 2022-2023	Amendment	<u>Libraries – fines</u> Removal of duplicative information under the Fines note. This information is shown under each applicable fee's section. <i>When a borrow does not return library material by the due date, the library may need to recover the library material through a collection service</i>	p. 30
Draft Revenue Policy, Fees and Charges 2022-2023	Removal	<u>Transport Services – Parking Fees – Surface Parking Fees</u> Removal of the asterisk on the following fee: <i>Establishment Fee – Access card (permanent surface parks)*</i>	p. 33
Draft Revenue Policy, Fees and Charges 2022-2023	Removal	<u>Financial Services – Payment Fees</u> Removal of the COVID-19 waiver comment as this is no longer applicable: <i>Due to the COVID-19 restrictions Council resolved to waiver all Late Payment Fees and this will continue to remain in place until 30 September 2020.</i>	p. 61

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Revenue Policy, Fees and Charges 2022-2023	Removal	<p><u>Information Management & Technology – Spatial Information – Map Products – Map Books (Coverage for Wollongong LGA)</u></p> <p>The map book provision has been discontinued and has been removed from the post exhibition draft Fees and Charges 2022-2023.</p>	p. 74
Draft Revenue Policy, Fees and Charges 2022-2023	Removal	<p><u>Information Management & Technology – Spatial Information – Map Products – Laboratory Tests</u></p> <p>The text under ‘Laboratory Tests’ has been removed as there are no longer fees connected to this section.</p>	p. 74
Draft Revenue Policy, Fees and Charges 2022-2023	Amendment	<p><u>Waste Management</u></p> <p>Various amendments (removals) to text under the ‘Waste Management’ section have been made to reflect changes to the Wollongong Waste and Resource Recovery Park – Fees and Exemptions Policy.</p> <p>Current: Exemptions apply in accordance with the Wollongong Waste and Resource Recovery Park – Fees and Exemption Policy.</p> <p>Amended: Exemptions apply in accordance with the Wollongong Waste and Resource Recovery Park – Fees and Exemption Policy for Community Service Organisations with a valid NSW Waste Levy Exemption from the NSW Environment Protection Authority.</p>	p.65

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE
SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Revenue Policy, Fees and Charges 2022-2023	Amendment	<p><u>Household Waste- Wollongong Waste and Resource Recovery Park Only/Mixed General Waste</u></p> <p><u>Commercial and Business Waste - Wollongong Waste and Resource Recovery Park Only/Mixed General Waste</u></p> <p><u>Dead Animals – Domestic and Commercial</u></p> <p>Footnote has been amended:</p> <p>Current: 'Mixed general waste fees have as an element EPA Levy. Rate was subject to EPA levy increase for 2021-2022.'</p> <p>Amended: 'The Mixed Waste fee includes the 2022-2023 EPA Waste Levy of \$151.60/tonne.'</p>	pp. 69-71
Draft Revenue Policy, Fees and Charges 2022-2023	Removal	<p><u>Companion Animals Pound Fees (Dogs and Cats)</u></p> <p>For the following items:</p> <ul style="list-style-type: none"> – Euthanasia of a dog including puppy; – Euthanasia of a cat including kitten; – Euthanasia of a restricted, dangerous or menacing dog; – Euthanasia of a feral, aggressive or nuisance cat; – Disposal of a dog under 10kg; – Disposal of a dog over 10kg; – Disposal of a cat including kitten <p>The comment 'Effective from 1st December 2020' has been removed as it is no longer applicable.</p>	p. 100

DRAFT OUR WOLLONGONG OUR FUTURE 2032 SUITE

SUMMARY OF PROPOSED AMENDMENTS

Other Proposed Changes and Amendments			
Document Name	Amendment Type	Amendment	Page Number
Draft Revenue Policy, Fees and Charges 2022-2023	Amendment	<u>Lifetime Registration (Companion Animals Act, 1998) (Statutory Fee) – Subject to CPI increase as noticed by Office of Local Government</u> All fees in this category have been increased as required as per the NSW Local Government Circular 22-16 (A821940).	pp. 100-101



Image: Sunrise at Lake Illawarra

Wollongong City Council

Our Wollongong Our Future 2032 Community Strategic Plan Post Exhibition Draft



Image: Aboriginal Smoking Ceremony, Blue Mile Tramway, Wollongong

Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which our city is built, Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community. We pay respect to Elders past, present and those emerging and extend our respect to all Aboriginal and Torres Strait Islander people who call this city home. We recognise Aboriginal and Torres Strait Islander people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to the city.

Contents

Lord Mayor's Message	2
About Our Wollongong Our Future 2032	4
What is a Community Strategic Plan?	6
Draft Vision and Goals	8
Who is responsible for the Community Strategic Plan?	10
Who we are Planning for	12
What our Community told us	16
Our Wollongong Our Future 2032 Summary	20
How to Interpret this Plan	23
Goal 1 - We value and protect our environment	24
Goal 2 - We have an innovative and sustainable economy	26
Goal 3 - Wollongong is a creative, vibrant city	28
Goal 4 - We are a connected and engaged community	30
Goal 5 - We have a healthy community in a liveable city	33
Goal 6 - We have affordable and accessible transport	36
The United Nations Sustainable Development Goals (Global Goals)	38
State and Regional Plans	40
Council's Supporting Document Roadmap	41
Resourcing and Implementing the Community Strategic Plan	42
Monitoring and Reporting	42
Appendix 1: Our Wollongong Our Future 2032 Community Strategic Plan Planning Principles	43

*Image: North Beach, Wollongong
Photo Caitlyn Phanith (Unsplash)*

Lord Mayor's Message

Preparing our city's Community Strategic Plan – Our Wollongong Our Future 2032 is an important process, and I am pleased to have supported the development of this document on behalf of the community.

These documents provide transparency and demonstrate to our community that Council undertakes considered and cohesive planning to meet the expectations of residents. This Community Strategic Plan has been revised during a period of uncertainty and change. We have seen global issues and events – primarily the pandemic, climate change and the global economy – having a significant impact locally.

The COVID-19 pandemic changed our lifestyles and created a greater appreciation of our parks, gardens, beaches and foreshore areas, and other community spaces that allow us to gather safely with family and friends.

The context in which the Community Strategic Plan has been revised is reflected in the Community goals; to value and protect our environment, to have an innovative and sustainable economy that supports our young people to keep their talents in the region and attracts new business investment and enterprise to the city, for the city to be creative and vibrant, for our community to be healthy, connected and engaged and for everyone to have access to affordable and accessible transport.

This plan sets out the goals that we can achieve collaboratively to ensure Wollongong is the city where we all can live, work and enjoy our downtime.

Together, we can increase our resilience to natural disasters and a changing climate, work together to achieve net zero carbon emissions, and work

with partners to facilitate sustainable and green industries and support the growth of those sectors that will facilitate the proactive transitioning of Wollongong's economy.

We will encourage creativity and innovation and ensure our cultural infrastructure such as museums and galleries are enhanced as an important part of our city's cultural landscape, while also providing residents with spaces to meet, share and celebrate.

We're focussed on building awareness and understanding of local Aboriginal and Torres Strait Islander culture, heritage and histories while also improving digital access and participation across all communities.

And we know our much-loved beaches, pools and aquatic facilities are really important to our residents and will continue to support these spaces into the future.

Our Wollongong Our Future 2032 is the overarching Plan that guides all of Council's work, decisions and priorities for the next 10 years. It is not a Plan for only Council and our residents, but a Plan for other stakeholders, investors, businesses and community groups to use so that we can work collaboratively towards agreed goals.

I encourage everyone to read this document to better understand Council's plans for the future, and how we will continue to advocate on behalf of all those who call Wollongong home. I look forward to working with my fellow Councillors towards the goals in this document and to ensure Wollongong is a great place and thrives sustainably.

Wollongong City Lord Mayor
Councillor Gordon Bradbery AM

Image: North Beach Photo Caitlyn Phanith (Unsplash)



Image: Bald Hill Lookout, Stanwell Park

About Our Wollongong Our Future 2032

Our region is made up of the natural and built environment, its history, and the people who live, work, and play in it. We need to plan, review and adapt in order to meet the needs of both the current and future community.

The Community Strategic Plan is a shared community vision to inform action over the next 10 years. This plan is reviewed every term of Council to ensure it meets our community's needs.

This Community Strategic Plan review was carried out in a challenging time following bushfires, floods and during the COVID-19 pandemic. While we need to respond to these significant events, we also continue to plan for the future of the Wollongong Local Government Area.

This Community Strategic Plan has been developed using feedback from our engagement activities and representative survey about what the community's vision and goals are for Wollongong.

Image: Children enjoying activities at the Discovery Centre on Botanic Gardens Day





Our Wollongong Our Future

From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community.

Image: Coledale Beach

Post Exhibition Draft • Our Wollongong Our Future 2032 Community Strategic Plan • Wollongong City Council

5



What is a Community Strategic Plan?

A Community Strategic Plan is an aspirational document that outlines the community's desired future for the Wollongong Local Government Area. The Plan identifies the community's main priorities and strategies for achieving these goals. It outlines what success looks like creating a roadmap for achieving the community's desired outcome.

The Plan is therefore an important reference for stakeholders, investors, businesses, community groups and

residents so that together, we are all working toward the same goal. For Wollongong City Council, it is the central reference point for planning and prioritising services and resources for the community in the Delivery Program.

The Community Strategic Plan is carefully prepared to balance the desires of the community, with population growth projections, current and future challenges and gives consideration to global, federal and state priorities, as well as regional plans.

Image: Community enjoying Viva la Gong Festival, Wollongong

Wollongong
2022 Community
Strategic Plan



Our Wollongong
2028 Community
Strategic Plan



Our Wollongong
Our Future 2032
Community Strategic Plan





*Image: Ghost Trees
by artist Greer Taylor,
Sculpture in the Garden
at Wollongong Botanic
Garden. Tad Souden
Photography*



Vision and Goals

Image: Fun activities at the Discovery Centre on Botanic Gardens Day

Vision

From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community.

Goals

We value and protect our environment

We have an innovative and sustainable economy

Wollongong is a creative, vibrant city

We are a connected and engaged community

We have a healthy community in a liveable city

We have affordable and accessible transport

*Image: Children
enjoying Cringila Hills
Mountain Bike Track*





Who is responsible for the Community Strategic Plan?

Image: King George V Oval basketball court, Port Kembla

Local councils prepare the Community Strategic Plan working with the community and partners on behalf of the community. While Council has a custodial role in preparing the Community Strategic Plan on behalf of the Local Government Area, it is not wholly responsible for its implementation.

Other partners, such as state agencies, non-government organisations, business, industry and community groups may also be involved in the delivery of the Plan.

Wollongong City Council has the following roles in implementing the Plan:

Service Provider

We provide direct services to meet the needs of the community.

Partner

We partner with government or organisations to provide services and infrastructure, facilities or programs alongside other organisations and businesses.

Advocate

We advocate to achieve benefits and best possible outcomes for the community.



Image: Gardening
Australia's Costa
Georgiadis celebrates
Wollongong Botanic
Gardens Day - BGANZ
50 years Celebration

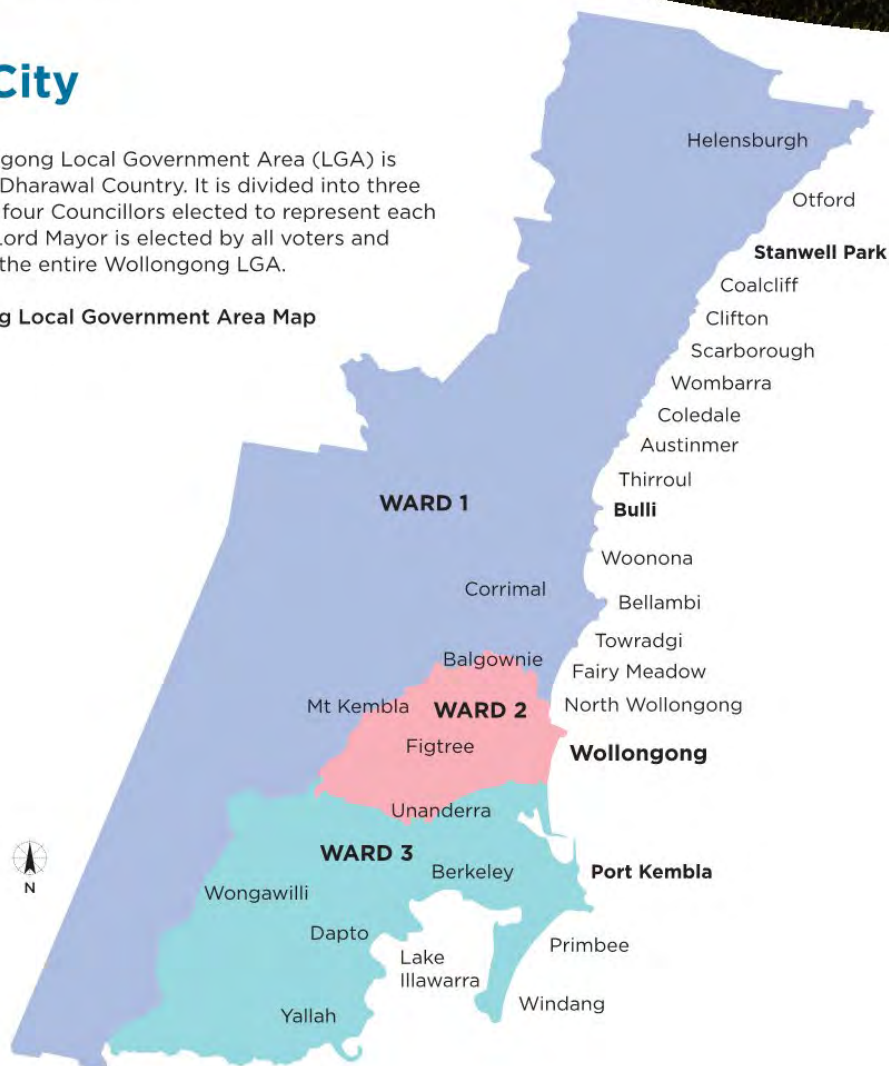


Image: Sunrise at Lake Illawarra

Our City

The Wollongong Local Government Area (LGA) is located on Dharawal Country. It is divided into three wards with four Councillors elected to represent each ward. The Lord Mayor is elected by all voters and represents the entire Wollongong LGA.

Wollongong Local Government Area Map





*Image: Wollongong
Botanic Garden
celebrates 50 years*

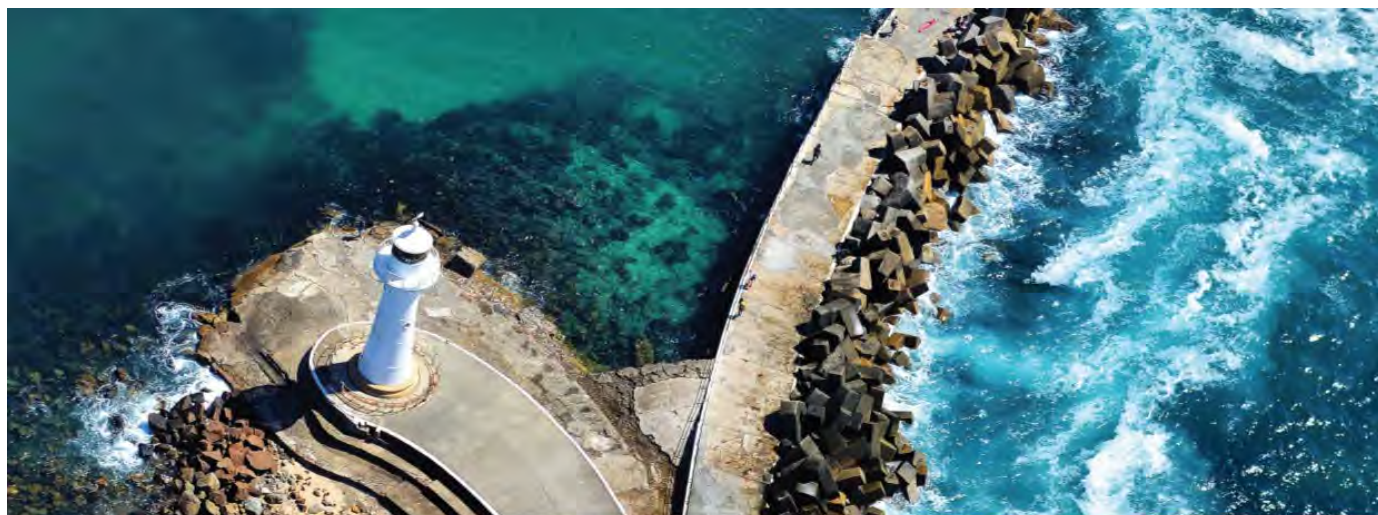


Image: Flagstaff Point
(Wollongong Head)
Lighthouse

Snapshot of the Wollongong Community



Wollongong is said to originate from the Aboriginal word Woolyungah, meaning Five Islands. The fourth largest city in New South Wales and 11th largest city in Australia in terms of population (ABS* - significant urban areas).



The median age of the population of Wollongong was 39 years. We have an ageing population, 17.6% of our community are age 65+.



In 2016, 19.9% of households earned a high household income (\$2,500 per week or more) and 20.8% of households earned a low income (\$0 to \$650 per week).



In July 2021, 6.7% of Wollongong's working age population were eligible to receive jobseeker allowance or youth allowance (excluding students), up from 5.4% in March 2020.



A total of 72.6% of the population of Wollongong stated they were Australian born (5.8% not stated). Of the 21.5% born overseas the five main countries of birth were UK, China, North Macedonia, Italy and New Zealand.



Separate housing provided accommodation for 67.3% of the Wollongong LGA population; 20.7% occupied a medium density dwelling; while 10.3% occupied high density dwellings¹. In Wollongong City, 63.2% of households were purchasing or fully owned their home, 21.3% were renting privately, and 7.4% were in social housing in 2016².



In 2021, there were 220,659 people counted as living in Wollongong (estimated resident population). It is projected that the population will increase to 252,514 residents by 2032.

*Australian Bureau of Statistics

Information has been taken from the 2016 ABS Census Data and Profile ID.

1. Caravans, cabins and houseboats (0.5%); other (0.5%) and not stated (0.6%).

2. Renting – not stated (0.4%); other (0.9%) and not stated (6.9%).



Image: Children on Corrimal Beach



In 2016, 30.2% were couple families with children compared to 33.2% in 2001.



And 11.5% were one-parent households compared to 10.9% 2001.



24.3% of households were one person households, with almost half of these people over the age of 65.



In 2016, the median weekly mortgage repayment was \$449 and the median weekly rent payment was \$460 compared to \$456 and \$465 respectively for New South Wales.



Wollongong LGA's unemployment rate was 5.3% in December 2021 compared with 5% for New South Wales.



In 2016, there were 5,368 people in the Wollongong LGA who identified as Aboriginal or Torres Strait Islander, representing 2.9% of the total population (estimated resident population).



English was stated as the only language spoken at home by 78.2% of the population. The four most common languages other than English spoken at home are Macedonian, Italian, Mandarin and Arabic, with Mandarin as the fastest growing language.



A total of 76.6% of Wollongong's households had broadband internet connection up from 71% in 2011. This varies across the city from a low of 55% in Warrawong to a high of 88.4% in Austinmer.



In 2016, 71.2% of people who live in Wollongong indicated they travel to work in a motor vehicle, 5.5% travelled by train, 2.0% travelled by bus. 3.5% worked at home. 3.6% used active transport.

Information has been taken from the 2016 ABS Census Data and Department of Education, Skills & Employment.



Image: Refugee Week,
Flagstaff Point Lighthouse,
Wollongong

What our community told us...

We've talked to all parts of our community to create a shared vision for our future. Many of the themes in terms of values, issues and what's important have been consistent. The love of our beaches, the unique relationship between the escarpment and the coast, the friendly atmosphere, proximity to larger places and connections to family and friends are just some of the themes raised. In addition, feedback on Wollongong's potential and some of the issues we face were raised.

Our Three Phased Approach

A three phased approach was implemented to enhance engagement outcomes and ensure our Community Strategic Plan is a true reflection of the community's aspirations and priorities.

Phase 1 - Awareness Building

July - August 2021

Method highlights:
Diverse communication channels
Easy Read + Plain English + translated FAQ's
Campaign - I love Wollongong because...
Using our extensive networks



Phase 2 - Listening to Our Community

August - October 2021

Reply Paid Postcards distributed across the LGA,
Videos
Email banner
Engagement via Art
Community Circle Kits
Targeted workshops,
Open surveys + representative surveys,
Discussion Paper



Phase 3 - Checking In

May 2022

Our Wollongong Our Future Engagement Snapshot
Plain English Community Strategic Plan - summary
Easy Read Community Strategic Plan
Engagement through Art



A Snapshot of Participation

Here's an overview of ways we heard people's ideas and how many voices we heard.

8928
Voices heard

Image: Children playing at Windang

173
participated

I love Wollongong because...

The community shared their art, photos, stories and poetry finishing the sentence 'I love Wollongong because...'.
[View all responses](#)

12
participated

Community Circles

Community members volunteered to lead structured conversations in an existing group or one created just for the purpose of talking about Our Wollongong Our Future.
[View all responses](#)

2078
submitted

Surveys

Our community had the opportunity to participate in these surveys:

- Our Wollongong Our Future Surveys
- Vision survey
- Council Customer Satisfaction Survey and Wellbeing Survey.

342
received

Postcard

Over 80,000 reply paid postcards were distributed to properties across the Local Government Area.
[View all responses](#)

136
received

Open Feedback

Feedback was provided via social media, emails, letters and over the phone.
[View all responses](#)

422
participated

Workshops

A range of targeted workshops were held to capture the voices of our diverse community. Workshops were held for young people, children, government, Aboriginal organisations, multicultural community and Neighbourhood Forums.
[View all responses](#)

5765
received

Previous Engagement Feedback

Over the past few years we've engaged with our community about the development of several projects and plans. We've also used this feedback to inform the development of the Community Strategic Plan.
[View all responses](#)



Image: Coalcliff Rock Pool

What you told us



Environment

- Protect + invest
- Retain + add green space + trees
- Net zero carbon emissions



Local Economy

- Create local jobs
- Invest in economic growth
- Foster tourism



Accessibility

- Create liveable communities
- Improve systems + processes
- Support meaningful employment



Development

- Avoid over-development
- Preserve + protect environment + heritage
- Encourage long term planning



Heritage

- Protect + preserve buildings
- Celebrate Aboriginal heritage + culture
- Value our history



Wellbeing

- Offer initiatives to support health
- Safety in public
- Connected + engaged
- Celebrate diversity



Active Transport

- Increase network
- Promote network
- Increase cycling



Arts + Culture

- Support creatives
- Provide events + spaces
- Celebrate Aboriginal heritage + culture



Housing

- Impacts of housing costs
- More affordable housing
- Address homelessness



Transport

- Increase parking
- Improve public transport
- Maintain free bus



Recreation

- Maintain + increase open space/s
- Maintenance of parks + beaches
- Improve sporting facilities



Community Services + Facilities

- Libraries and facilities are loved
- Places + programs for young people
- Accessible community facilities



Our Wollongong Our Future 2032 Summary



Goal 1 We value and protect our environment



- 1.1 The community is actively involved in the expansion, improvement and preservation of our waterways, green corridors and other natural areas connecting the escarpment to the sea.
- 1.2 Manage and effectively improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans.
- 1.3 Increase our resilience to natural disasters and a changing climate to protect life, property and the environment.
- 1.4 Work together to achieve net zero carbon emissions and reduce waste going to landfill.
- 1.5 Maintain the unique character of the Wollongong Local Government Area, whilst balancing development, population growth and housing needs.
- 1.6 West Dapto urban growth is effectively managed with facilities and spaces to support the future community.
- 1.7 Develop and implement programs and projects that achieve proactive heritage management, education and promotion.

Goal 2 We have an innovative and sustainable economy



- 2.1 Support educational and employment opportunities that retain young people and local talent, attract new workers and provide opportunities for the unemployed.
- 2.2 Continue to diversify and grow Metro Wollongong economy as the Illawarra's regional capital and employment centre.
- 2.3 Increase and attract new business investment and enterprise to Wollongong while supporting and growing existing local businesses.
- 2.4 Encourage an innovative economy, which drives entrepreneurship and research capability in the Wollongong Local Government Area.
- 2.5 Work with partners to facilitate sustainable and green industries.
- 2.6 Support growth sectors to assist in the ongoing transition of Wollongong's economy.
- 2.7 Promote the Wollongong Local Government Area as an event, conference and visitor destination.
- 2.8 Continue to build Wollongong as a vibrant, modern city with a revitalised city centre and an active evening economy.

Goal 3 Wollongong is a creative, vibrant city



- 3.1 Using community art and cultural development practices, our places and spaces reflect the creativity, history and identity of our people.
- 3.2 We encourage innovation and creativity.
- 3.3 Museums and galleries are promoted as part of the cultural landscape.
- 3.4 We work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.
- 3.5 Provide communities with access to quality local spaces and places to meet, share and celebrate.
- 3.6 Enable signature events and festivals where communities and visitors can gather and celebrate.

Image: Lake Illawarra
Photo Liam Pozz (Unsplash)

How will we get there?

Goal 4 We are a connected and engaged community



- 4.1 Provide our community with equitable access to information and opportunities to inform decision-making.
- 4.2 Improve digital access and participation across all communities.
- 4.3 Partner with First Nations People and Culturally and Linguistically Diverse communities on programs and projects.
- 4.4 Build awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.
- 4.5 Our community strives for social harmony and values and respects differences.
- 4.6 Support and strengthen the local community services sector.
- 4.7 Demonstrate responsible decision-making based on our values, collaboration, and transparent and accountable leadership.
- 4.8 Council's resources are managed effectively to ensure long term financial sustainability.
- 4.9 Excellent customer service is core business.
- 4.10 Wollongong's role as a Learning City is supported by lifelong learning initiatives.
- 4.11 Quality services, libraries and facilities are available to communities to access and gather.
- 4.12 Technology is used to enhance urban planning and service provision for our community.

Goal 5 We have a healthy community in a liveable city



- 5.1 Accessible and appropriate medical services are available to the community.
- 5.2 Urban areas are created and maintained to provide a healthy and safe living environment for our community.
- 5.3 Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food.
- 5.4 Provide a variety of quality and accessible public places and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.
- 5.5 Provide safe, well-maintained and accessible beaches and aquatic recreation facilities.
- 5.6 Healthy, active ageing programs are provided and promoted in partnership with government agencies and community organisations.
- 5.7 Provide an appropriate range of active and passive open spaces and facilities to cater for traditional and emerging recreational pursuits.
- 5.8 Housing choice in the Wollongong Local Government Area is improved, considering population growth, community needs and affordability.
- 5.9 Integrated services are provided to residents in need of urgent shelter.
- 5.10 Partnerships continue to strengthen and achieve a safe, accessible and resilient community.
- 5.11 Local crime continues to be prevented and levels of crime reduced.
- 5.12 Plan and deliver an accessible, safe, clean and inviting public domain.

Goal 6 We have affordable and accessible transport



- 6.1 Plan for the delivery of multi-modal public transport together with sustainable transport modes such as the Gong Shuttle, walking and cycling to meet the community's needs.
- 6.2 Wollongong continues to build infrastructure and programs to fulfill its role as a UCI Bike city.
- 6.3 Effective and integrated regional transport with a focus on road, bus, rail and freight movement (including the port of Port Kembla).
- 6.4 Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.
- 6.5 Advocate for strong transport links within the Local Government Area and connections to Sydney, the South Coast, and the Southern Highlands to provide physical and economic opportunities.
- 6.6 Improve active transport links and connectivity to our unique places and spaces, including marine access along the Local Government Area and accessibility from the Central Business District to the foreshore.
- 6.7 Maintain the service levels of our roads, footpaths and cycleways to an acceptable standard.
- 6.8 Community transport options for frail older people, people with disabilities and the transport disadvantaged are actively promoted and available.



Our Wollongong Our Future 2032

Community Strategic Plan

Through collaborative efforts and partnerships, we will make the aspirations of the Wollongong community a reality. This document will require further community engagement as it progresses to finalisation. The community is invited to identify opportunities for partnership.

*Image: Community
Farm, Dapto.*

How to Interpret this Plan



Goal - define what the community's long-term vision will look like once it is realised.

United Nations Sustainable Development Goals - Global Goals relevant to each local goal.

Goal 1 | We value and protect our environment

Objectives

We will work together to reduce emissions and the effects of a changing climate.

Our natural environments are protected, and our resources will be managed effectively.

Development is well planned and sustainable and we protect our heritage.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
1.1 The community is actively involved in the expansion, improvement and preservation of our waterways, green corridors and other natural areas connecting the escarpment to the sea.	Wollongong City Council State Government Businesses Non-Government Organisations (NGOs) Environmental Groups Community	Service Provider & Partner	Botanic Garden & Annexes Environmental Services Natural Area Management

Strategies that outline how the vision and goals will be achieved.

The organisations or persons responsible for implementing the strategy. Wollongong City Council's role is listed and may include **Service Provider, Partner, or Advocate**.

Goal 1 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Proportion of beaches sampled for recreational water quality through the NSW Beachwatch Program rated as good to very good	100%

Community Indicators are used to measure our progress toward achieving the goal. They may be the responsibility of more than one stakeholder. These indicators are tracked and will be reported in the State of the City Report.



Goal 1 | We value and protect our environment

Objectives

We will work together to reduce emissions and the effects of a changing climate.

Our natural environments are protected, and our resources will be managed effectively.

Development is well planned and sustainable and we protect our heritage.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
1.1 The community is actively involved in the expansion, improvement and preservation of our waterways, green corridors and other natural areas connecting the escarpment to the sea.	Wollongong City Council State Government Businesses Non-Government Organisations Environmental Groups Community	Service Provider & Partner	Botanic Garden & Annexes Environmental Services Natural Area Management
1.2 Manage and effectively improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans.	Wollongong City Council State Government Businesses Non-Government Organisations Educational Institutions Environmental Groups Community Groups	Service Provider & Partner	Environmental Services
1.3 Increase our resilience to natural disasters and a changing climate to protect life, property and the environment.	Wollongong City Council State Government Businesses Non-Government Organisations Environmental Groups	Service Provider & Partner	Environmental Services Waste Services Stormwater Services Transport Services Various
1.4 Work together to achieve net zero carbon emissions and reduce waste going to landfill.	Wollongong City Council State Government Businesses Educational Institutions Environmental Groups Community	Advocate, Service Provider & Partner	Environmental Services Waste Services Regulatory Control Transport Services Various
1.5 Maintain the unique character of the Wollongong Local Government Area, whilst balancing development, population growth and housing needs.	Wollongong City Council State Government Businesses Educational Institutions Environmental Groups Community	Advocate, Service Provider & Partner	Development Assessment Land Use Planning Regulatory Control

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
1.6 West Dapto urban growth is effectively managed with facilities and spaces to support the future community.	Wollongong City Council State Government Transport Industry Investors Developers Businesses Community	Service Provider & Partner	Land Use Planning
1.7 Develop and implement programs and projects that achieve proactive heritage management, education and promotion.	Wollongong City Council State Government Businesses Non-Government Organisations Community Groups Community	Advocate, Service Provider & Partner	Land Use Planning

Goal 1 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Greenhouse gas emissions: • Council • Community	Zero by 2030 Zero by 2050
Participation rate in environmental programs (environmental programs include Bushcare, FiReady, Indian Myna Bird Program, Greenplan, Tours/events, Discovery Centre, Community Cleanups, Community Service Personnel, Greenhouse Park, Waste promotions and education, and Botanic Garden events)	At least 85,000 p.a
Ratio of trees planted versus trees removed	2:1
Average urban tree canopy cover	Increase
Proportion of beaches sampled for recreational water quality through the NSW Beachwatch Program rated as good to very good	100%
Proportion of sites sampled through the Lake Illawarra Estuary Health Monitoring Program rated as fair to good	100%
Proportion of residents satisfied Council's development controls facilitate sustainable outcomes	Increase
Proportion of residents satisfied with Council's management and preservation of our heritage	At least 3.75 on a scale of 5.00



Goal 2 | We have an innovative and sustainable economy

Objectives

The region's industry base continues to diversify and local employment opportunities increase.

Wollongong is established as the regional capital of the Illawarra-Shoalhaven.

We are leaders in innovative and sustainable research and development of new industries.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
2.1 Support educational and employment opportunities that retain young people and local talent, attract new workers and provide opportunities for the unemployed.	Wollongong City Council State Government Businesses Educational Institutions Industry	Partner & Advocate	Economic Development Youth Services
2.2 Continue to diversify and grow Metro Wollongong economy as the Illawarra's regional capital and employment centre.	Wollongong City Council State Government Businesses Educational Institutions Industry	Partner & Advocate	Economic Development Land Use Planning
2.3 Increase and attract new business investment and enterprise to Wollongong while supporting and growing existing local businesses.	Wollongong City Council State Government Businesses Tourism Groups	Partner	Economic Development City Centre Management
2.4 Encourage an innovative economy, which drives entrepreneurship and research capability in the Wollongong Local Government Area.	Wollongong City Council State Government Businesses Educational Institutions Cultural and Arts Groups	Partner	Economic Development
2.5 Work with partners to facilitate sustainable and green industries.	Wollongong City Council State Government Businesses Non-Government Organisations Educational Institutions Industry	Advocate & Partner	Economic Development Environment Planning
2.6 Support growth sectors to assist in the ongoing transition of Wollongong's economy.	Wollongong City Council State Government Wollongong City Council Businesses Educational Institutions Cultural and Arts Groups Tourism Groups	Partner	Economic Development

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
2.7 Promote the Wollongong Local Government Area as an event, conference and visitor destination.	Wollongong City Council State Government Businesses Educational Institutions Cultural and Arts Groups Tourism Groups	Partner & Service Provider	Economic Development City Centre Management Engagement, Communication & Events Tourist Parks
2.8 Continue to build Wollongong as a vibrant, modern City with revitalised city centre and an active evening economy.	Wollongong City Council State Government Businesses Educational Institutions Cultural and Arts Groups	Partner & Advocate	City Centre Management Economic Development Property Services Land Use Planning

Goal 2 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Number of local jobs	Increase
Jobs to Worker Ratio	Increase
Wollongong Local Government Area unemployment rate (12-month average)	Maintain in line with the NSW average
Wollongong City's Gross Regional Product (GRP) as a proportion of the Illawarra	At least 58%
Total value of Wollongong Non-Residential Building Approvals	Increase
Number of people movements within Crown Street Mall	Increase



Goal 3 | Wollongong is a creative, vibrant city

Objectives

Creative, cultural industries are fostered and thriving.

Community have access to the arts, and participation in events and festivals is increased.

Strong diverse local cultures are supported.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
3.1 Using community art and cultural development practices, our places and spaces reflect the creativity, history and identity of our people.	Wollongong City Council State Government Non-Government Organisations Businesses Educational Institutions Community	Service Provider & Partner	Community Programs Cultural Services Libraries
3.2 We encourage innovation and creativity.	Wollongong City Council State Government Non-Government Organisations Businesses Educational Institutions Community	Service Provider & Partner	Community Programs Cultural Services Libraries
3.3 Museums and galleries are promoted as part of the cultural landscape.	Wollongong City Council State Government Non-Government Organisations Businesses Educational Institutions Community	Service Provider & Partner	Community Programs Cultural Services Libraries
3.4 We work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.	Wollongong City Council State Government Non-Government Organisations Businesses Educational Institutions Community	Service Provider, Partner & Advocate	Community Programs Aged and Disability Services Youth Services Community Facilities Libraries
3.5 Provide communities with access to quality local spaces and places to meet, share and celebrate.	Wollongong City Council State Government	Service Provider, Partner & Advocate	Infrastructure Strategy & Planning Community Facilities

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
3.6 Enable signature events and festivals where communities and visitors can gather and celebrate.	Wollongong City Council State Government	Service Provider, Partner & Advocate	Economic Development Parks and Sports fields Cultural Services Engagement, Communications and Events Libraries

Goal 3 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Proportion of residents who agree there are enough opportunities to attend arts and related cultural activities	At least 3.75 on a scale of 5.00
Proportion of residents who participate in arts and related cultural activities	75%
Number of event approvals issued	Increase
Number of events secured by Destination Wollongong on behalf of Council. <i>(events secured across all priority sectors including: the Great Outdoors, Sport, Arts and Technology, Cycling and Food and Beverage)</i>	20 plus events contracted p.a
Proportion of residents who agree Wollongong's cultural history and creativity is reflected in built environment	At least 3.75 on a scale of 5.00
Proportion of residents who agree cultural diversity and creativity is valued and celebrated	At least 3.75 on a scale of 5.00
Proportion of residents who agree it's a good thing for society to be made up of people from different cultures and communities	At least 3.75 on a scale of 5.00



Goal 4 | We are a connected and engaged community

Objectives

Residents have easy and equitable access to information and play an active role in the decisions that affect our city.

There is greater awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.

Our Council is accountable, financially sustainable and has the trust of the community.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
4.1 Provide our community with equitable access to information and opportunities to inform decision-making.	Wollongong City Council State Government	Service Provider	Integrated Customer Service Information Management and Technology Corporate Strategy Engagement, Communication & Events Libraries
4.2 Improve digital access and participation across all communities	Wollongong City Council State Government Education Institutions	Service Provider, Partner & Advocate	Integrated Customer Service Engagement, Communication & Events Libraries
4.3 Partner with First Nations People and Culturally and Linguistically Diverse communities on programs and projects.	Wollongong City Council State Government Aboriginal and Torres Strait Islander People and organisations Businesses Non-Government Organisations Educational Institutions Community	Service Provider, Partner & Advocate	Community Programs Landuse Planning Libraries
4.4 Build awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.	Wollongong City Council State Government Businesses Non-Government Organisations Educational Institutions Community	Service Provider, Partner & Advocate	Community Programs Landuse Planning Libraries

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
4.5 Our community strives for social harmony and values and respects differences.	Wollongong City Council All	Service Provider, Partner & Advocate	Community Programs Youth Services Libraries
4.6 Support and strengthen the local community services sector.	Wollongong City Council State Government Non-Government Organisations Businesses Educational Institutions Communities	Service Provider, Partner & Advocate	Community Programs Libraries
4.7 Demonstrate responsible decision-making based on our values, collaboration, and transparent and accountable leadership.	Wollongong City Council State Government	Service Provider	Employee Services Governance and Administration Information Management Technology
4.8 Council's resources are managed effectively to ensure long term financial sustainability.	Wollongong City Council State Government	Service Provider	Employee Services Financial Services Corporate Strategy Property Services Various
4.9 Excellent customer service is core business.	Wollongong City Council State Government	Service Provider	Information Management and Technology Integrated Customer Services Libraries
4.10 Wollongong's role as a Learning City is supported by lifelong learning initiatives.	Wollongong City Council State Government Non-Government Organisations Businesses Educational Institutions Community	Service Provider, Partner & Advocate	Libraries
4.11 Quality services, libraries and facilities are available to communities to access and gather.	Wollongong City Council Non-Government Organisations Community	Service Provider & Partner	Libraries Community Facilities
4.12 Technology is used to enhance urban planning and service provision for our community.	Wollongong City Council State Government Businesses Educational Institutions	Partner	Information Management and Technology

Goal 4 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Proportion of residents who know how to contact their local councillor and/or Member of Parliament	100%
Proportion of residents who feel they have their say on important issues	At least 3.75 on a scale of 5.00
Number of curated art exhibitions engaging with First Nations heritage and culture	Increase
Proportion of residents satisfied with Wollongong City Council's overall performance	At least 3.75 on a scale of 5.00
Proportion of residents who are satisfied Council acts with the best interests of the community in mind	At least 3.75 on a scale of 5.00



Goal 5 | We have a healthy community in a liveable city

Objectives

There is an increase in the physical and mental health and wellbeing of our community.

Our community participation in recreation and lifestyle activities increases.

Residents have improved access to a range of affordable housing options.

Suburbs and places are liveable and safe.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
5.1 Accessible and appropriate medical services are available to the community.	Wollongong City Council State Government Illawarra Shoalhaven Local Health District Health Industry	Advocate	Community Programs Corporate Strategy
5.2 Urban areas are created and maintained to provide a healthy and safe living environment for our community.	Wollongong City Council State Government Culturally and Linguistically Diverse Groups Non-Government Organisations Businesses Educational Institutions Community	Service Provider & Partner	Land Use Planning Infrastructure Strategy and Support Regulatory Control
5.3 Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food.	Wollongong City Council Non-Government Organisations Environmental Groups Community	Partner	Botanic Garden Environmental Services
5.4 Provide a variety of quality and accessible public places and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.	Wollongong City Council State Government Businesses Non-Government Organisations Community	Service Provider	Aquatic Services Memorial Gardens and Cemeteries Botanic Garden Regulatory Control Parks and Sportsgrounds Community Programs Community Facilities Libraries Leisure Centres Youth Services Infrastructure Strategy and Support

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
5.5 Provide safe, well-maintained and accessible beaches and aquatic recreation facilities.	Wollongong City Council State Government Businesses Sporting Groups Community	Service Provider	Aquatic Services
5.6 Healthy, active ageing programs are provided and promoted in partnership with government agencies and community organisations.	Wollongong City Council State Government Businesses Community	Service Provider & Partner	Aged & Disability Services Leisure Centres Community Programs Libraries
5.7 Provide an appropriate range of active and passive open spaces and facilities to cater for traditional and emerging recreational pursuits.	Wollongong City Council State Government Businesses Sporting Groups Community	Service Provider	Parks and Sportsfields Aquatic Services
5.8 Housing choice in the Wollongong Local Government Area is improved, considering population growth, community needs and affordability.	Wollongong City Council State Government Housing Industry Developers	Advocate	Land Use Planning Community Programs
5.9 Integrated services are provided to residents in need of urgent shelter.	Wollongong City Council State Government Housing Industry Developers	Advocate	Land Use Planning Community Programs
5.10 Partnerships continue to strengthen and achieve a safe, accessible and resilient community.	Wollongong City Council State Government Businesses Non-Government Organisations Community Groups	Advocate & Partner	Community Programs

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
5.11 Local crime continues to be prevented and levels of crime reduced.	Wollongong City Council State Government Wollongong Local District Police Lake Illawarra Local District Police Specialist non-government agencies Businesses Community	Partner	Community Programs Development Assessment
5.12 Plan and deliver an accessible, safe, clean and inviting public domain.	Wollongong City Council State Government Businesses Non-Government Organisations	Service Provider & Partner	City Centre Management Aquatic Services Community Facilities Botanic Garden Parks and Sportsgrounds

Goal 5 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Proportion of residents satisfied with access to affordable fresh food	At least 3.75 on a scale of 5.00
Wollongong City's (Local Government Area) personal wellbeing index	At least 80 on a scale of 100
Proportion of residents who agree they have enough opportunity in local area to participate in sport and recreational activities	At least 3.75 on a scale of 5.00
Proportion of residents who participate in a sport or recreational activity	Increase
Proportion of residents satisfied with access to housing they can afford to rent or buy	At least 3.75 on a scale of 5.00
Proportion of residents who agree their neighbourhood is a good place to live	At least 3.75 on a scale of 5.00
Proportion of residents who feel safe in their home and in their local area during the day	At least 3.75 on a scale of 5.00



Goal 6 | We have affordable and accessible transport

Objectives

There is an increase in sustainable transport use including public transport, walking, and cycling.
Transport links and connection to Sydney, the South Coast and Southern Highlands are strengthened.
The community have access to a safe, affordable and reliable transport network.

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
6.1 Plan for the delivery of multi-modal public transport together with sustainable transport modes such as the Gong Shuttle, walking and cycling to meet the community's needs.	Wollongong City Council State Government Businesses Transport Industry Community	Service Provider, Advocate & Partner	Transport Services Regulatory Services
6.2 Wollongong continues to build infrastructure and programs to fulfill its role as a UCI Bike city.	Wollongong City Council State Government Sporting Groups	Service Provider, Advocate	Transport Services Infrastructure Strategy and Support
6.3 Effective and integrated regional transport with a focus on road, bus, rail and freight movement (including the port of Port Kembla).	Wollongong City Council State Government Transport Industry Developers Businesses Community	Service Provider, Partner & Advocate	Transport Services
6.4 Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.	Wollongong City Council State Government Transport Industry Investors Developers Businesses Community	Service Provider & Partner	Transport Services
6.5 Advocate for strong transport links within the Local Government Area and connections to Sydney, the South Coast, and the Southern Highlands to provide physical and economic opportunities.	Wollongong City Council State Government Transport Industry Investors Developers Businesses Community	Advocate & Partner	Transport Services

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
6.6 Improve active transport links and connectivity to our unique places and spaces, including marine access along the Local Government Area and accessibility from the Central Business District to the foreshore.	Wollongong City Council State Government Transport Industry Investors Developers Businesses Community	Service Provider & Partner	Transport Services
6.7 Maintain the service levels of our roads, footpaths and cycleways to an acceptable standard.	Wollongong City Council State Government Businesses Non-Government Organisations Community Groups Community	Service Provider & Partner	Transport Services Infrastructure Strategy & Support
6.8 Community transport options for frail older people, people with disabilities and the transport disadvantaged are actively promoted and available.	Wollongong City Council State Government Transport Industry Developers Businesses Community	Service Provider & Partner	Aged and Disability Services

Goal 6 | Community Indicators

How we'll measure progress

Indicator	Target/ Desired Trend
Percentage of residents who use non-car transport options to undertake a variety of activities including work, shopping, school, dining out, socialising.	Increase
Proportion of residents who are satisfied with access to public transport	At least 3.75 on a scale of 5.00
Proportion of residents who are satisfied with public transport	At least 3.75 on a scale of 5.00
Proportion of residents who are satisfied with availability of footpaths, cycleways and shared use paths	At least 3.75 on a scale of 5.00
Proportion of residents satisfied with their ability to access private or public transport to meet your mobility needs	At least 3.75 on a scale of 5.00



The relationship between the Community Strategic Plan and other Strategies and Plans



Image: Knitting Nannas at Wollongong City Library

The United Nations Sustainable Development Goals (Global Goals)

The Global Goals were agreed and adopted by the United Nations member states, including Australia, in September 2015 as part of the 2030 Agenda for Sustainable Development. Seventeen Goals underpinned by 169 targets will guide efforts to increase global well-being by addressing some of society's key challenges.

As the goals relate to the global environment, some of the issues that are explored are not as relevant to Wollongong as they are to developing

countries. There are other goals, such as Sustainable Cities and Communities that are very relevant to Local Government, and focus on urban planning and accessible transport.

Each of the Global Goals have been considered in the preparation of this Plan, and where there is alignment, the Global Goals have been mapped to each strategy in this Community Strategic Plan, and linked to our local goals below.

Our Wollongong Our Future Goals						
We value and protect our environment	6 CLEAN WATER AND SANITATION	7 AFFORDABLE AND CLEAN ENERGY	11 SUSTAINABLE CITIES AND COMMUNITIES	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	13 CLIMATE ACTION	14 LIFE BELOW WATER
We have an innovative and sustainable economy	1 NO POVERTY	8 DECENT WORK AND ECONOMIC GROWTH	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	11 SUSTAINABLE CITIES AND COMMUNITIES	13 CLIMATE ACTION	17 PARTNERSHIPS FOR THE GOALS
Wollongong is a creative, vibrant city	5 GENDER EQUALITY	8 DECENT WORK AND ECONOMIC GROWTH	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES	16 PEACE, JUSTICE AND STRONG INSTITUTIONS	17 PARTNERSHIPS FOR THE GOALS
We are a connected and engaged community	4 QUALITY EDUCATION	5 GENDER EQUALITY	8 DECENT WORK AND ECONOMIC GROWTH	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES	16 PEACE, JUSTICE AND STRONG INSTITUTIONS
We are a healthy community in a liveable city	1 NO POVERTY	2 ZERO HUNGER	3 GOOD HEALTH AND WELL-BEING	5 GENDER EQUALITY	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES
We have affordable and accessible transport	3 GOOD HEALTH AND WELL-BEING	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	11 SUSTAINABLE CITIES AND COMMUNITIES	13 CLIMATE ACTION	17 PARTNERSHIPS FOR THE GOALS	



Image: Aboriginal Smoking Ceremony,
Viva la Gong Festival, Wollongong





Image: FOGO Food Organics & Garden
Organics Campaign

State and Regional Plans

There are a number of state strategies and plans that Council works towards and these documents have been considered in the development of Our Wollongong Our Future 2032.

These include the Premier's Priorities, Future Transport 2056 (2020), Building Momentum - NSW State Infrastructure Strategy 2018-2038, NSW 2040 Economic Blueprint, Net zero plan stage 1 2020-2030, Illawarra Shoalhaven Regional Plan 2041, Illawarra Shoalhaven Transport Plan 2056, Ageing Well in NSW: Seniors Strategy 2021-2031 and the Illawarra Shoalhaven Joint Organisation Statement of Regional Priorities to name to but a few.

The plan builds on existing regional strengths and supports a number of key outcomes including:

- Strengthening Metro Wollongong
- Growing the Port of Port Kembla
- Increasing urban tree canopy
- Building resilient places and communities
- Reducing emissions
- Improving transport connectivity
- Increasing active and public transport usage

There are several key projects Council is working on with state agencies, some of these include:

- Wollongong Shellharbour Integrated Transport Plan
- Northcliffe Drive Extension Project to facilitate east/west connection to West Dapto.
- State zero emissions by 2050 targets
- Port Kembla Regional Employment Precinct Profile
- Open Coast Coastal Management Program
- Plans of Management for Crown Lands
- Floodplain Planning



Resourcing and Implementing the Community Strategic Plan

Image: Illawarra Cycle Club, Sea Cliff Bridge

Council's Delivery Program and Operational Plan responds to the community's vision and goals and outlines the services and projects that Council has capacity to deliver. It is a result of rigorous planning and prioritisation and aims to provide the best valuable services to the community. The Resourcing Strategy outlines the finances, assets, workforce and information management technology that will be used to achieve the Program and Plan.

To help make the aspirations of this plan a reality, Council will work together with other levels of government, business, educational institutions, community groups and individuals to contribute to the delivery of goals and strategies.

Monitoring and Reporting

Wollongong City Council regularly tracks and monitors the Delivery Program and Operational Plan, and reports to the community on progress on a quarterly and annual basis. Council also tracks progress towards the Community Strategic Plan through the State of the City Report. All reports will be available on Council's website at www.wollongong.nsw.gov.au

All Councils in New South Wales are required to plan and report on their activities as part of an integrated planning and reporting framework set out by the Local Government Act 1993 and Local Government (General) Regulation 2005.





Image: Wollongong Botanic Garden

Appendix 1: Our Wollongong Our Future 2032 Community Strategic Plan Planning Principles

Our Wollongong Our Future 2032 is underpinned by the Social Justice Principles of equity, access, participation and rights. These principles are our community's 'rights to the city' and are reflected throughout this document via the provision of infrastructure, recognition of our diverse population, and through democratic and effective governance.

These principles have also been applied in the development of this Delivery Program and Operational Plan.

Our Community Engagement Policy outlines Council's commitments and principles for engaging with our community. In developing the Community Strategic Plan, we wanted to push our engagement goals further than we have before and aimed to:

Increase the accessibility of our engagement

Use Plain English, Easy English, translated materials and various engagement methods.

Increase the diversity participants

Use methods to reach people with disability, Aboriginal people, CALD, LGBTQIA + community, the homeless, young people and children.

Understand the aspirations of our community

Undertake meaningful engagement, ask purposeful questions and use methods to ascertain the vision our community has for Wollongong.

Create a memorable, innovative campaign

Use new and creative approaches to spark interest and engage with our community.



Our Wollongong Our Future

From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community.

We value and protect our environment

We have an innovative and sustainable economy

Wollongong is a creative, vibrant city

We are a connected and engaged community

We have a healthy community in a liveable city

We have affordable and accessible transport



Wollongong City Council
wollongong.nsw.gov.au
Phone (02) 4227 7111



Wollongong City Council

Delivery Program 2022-2026 and Operational Plan 2022-2032 Post Exhibition Draft



Image: Children on Corrimal Beach



Image: Aboriginal Smoking Ceremony, Blue Mile Tramway, Wollongong

Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which our city is built, Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community. We pay respect to Elders past, present and those emerging and extend our respect to all Aboriginal and Torres Strait Islander people who call this city home. We recognise Aboriginal and Torres Strait Islander people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to the city.

Contents

Lord Mayor's Message	2
General Manager's Message	3
Our Councillors	4
Our Executive	5
About Council's Delivery Program and Operational Plan	6
Delivering to our Community	7
Council's Strategic Priorities	7
Who we are Planning for	8
Snapshot of the Wollongong Community	10
Listening to our community	12
Our Values and Purpose	13
What you told us	14
Vision and Goals	16
Draft Delivery Program and Operational Plan 2022 - 2026	18
How to Interpret this Plan	20
Services under main Community Strategic Plan Goals	21
Funding at a glance	122
Council's Supporting Document Roadmap	124
The United Nations Sustainable Development Goals (Global Goals)	126
Appendix 1: Our Wollongong Our Future 2032	
Community Strategic Plan Planning Principle	128
Our Sustainability Commitment	129
Appendix 2: Terms Used in This Plan	130



Lord Mayor's Message

This document provides a detailed view of Council's work and priorities for 2022-2023 and beyond. The breadth of activity reflects the bright future for the city as well as some big challenges we will need to face.

The attention of the world will be on our beaches, escarpment and roads this year as the world's top cyclists hit the streets for the prestigious UCI Road World Championships. Between 18-25 September 2022 our city's natural beauty will be seen by some 300 million viewers across the globe.

The UCI and its ongoing legacy provides an opportunity to celebrate Wollongong's ongoing transformation.

Wollongong is a progressive city built on a proud history of heavy industry. Our local economy is diversifying through cutting-edge technologies and skills, we value our cultural diversity and celebrate and foster our creative community. We are addressing the challenges of a changing climate, putting in place measures to mitigate or adapt to the impact of changing weather patterns.

We're seeing big changes in Wollongong. Council has been actively working to shake up outdoor dining opportunities across the Local Government Area, we're investing in our parks and gardens and opening new community spaces like the Cringila Hills Mountain Bike Park and refurbishing playgrounds.

We're driving our city's cycling strategy and celebrating our success as the only city in the Southern Hemisphere to boast the UCI Bike City Status by improving our biking infrastructure such as on-road cycling lanes, improved bike tracks and biking trails in parks to give everyone the chance to ride to their confidence levels.

We're also investing in our environment. As we prepare this document, we're experiencing intense rain events along the east coast.

As a city, we need to be prepared that this kind of weather - and its associated risks to people, infrastructure and property - will become more prevalent.

The Delivery Program and Operational Plan breaks down the 33 services Council delivers and sets out how we will prioritise our work moving forward. These are dense documents so here's a snapshot:

- We're prioritising greening our suburbs, building biking links around the lake, maintaining and building new footpaths including safer school routes.
- We'll deliver some 1041 infrastructure projects, with 52 of them valued at more than \$1M.
- We'll deliver 239 construction projects, and design a further 148 projects.
- We'll continue to move forward on the Warrawong Community Centre and Library project and CBD upgrade, the North Wollongong Seawall project, new links in the Grand Pacific Walk and Helensburgh Community Centre and Library.
- We're also stepping through plans for the Beaton Park precinct and our popular public pools.
- We'll progress the planning and development skate parks for Wollongong City and the northern suburbs.
- And we'll continue to collaborate with Destination Wollongong to encourage local sporting associations to host and facilitate events in the city.

I am pleased to present these Plans and look forward to seeing all we can achieve in the years ahead.

Wollongong City Lord Mayor
Councillor Gordon Bradbery AM



*Image: North Beach, Wollongong
Photo Caitlyn Phanith (Unsplash)*

General Manager's Message

I am pleased to present the Delivery Program and Operational Plan which outlines the actions we're committed to delivering for our city and our community over the next four years.

This Program has been created using feedback from our community members about what they value, and the services required for the Wollongong Local Government Area. Recently, we've seen community recognition of our public spaces really shift in perception. Our parks, foreshore areas and playgrounds have always been a valued space for recreation, relaxation and sports, but during COVID they became a safer space to exercise, meet up and for a change of scene.

This Program includes a \$400M budget for major projects and maintaining our existing infrastructure and facilities. Priorities include the Warrawong Community Centre and Library, plans for the Helensburgh Community Centre and Library, bringing forward our work on the growth suburbs around West Dapto, and the continuation of the Grand Pacific Walk.

We're also focussed on delivering our mitigation and adaptation plans to reduce the impact of climate change on our city. The actions included in this documentation take a wide variety of forms - from composting our food and garden waste, to introducing solar power to our buildings, and planting more trees across the city. We've got ambitious net zero emissions targets - by 2030 for Council operations, and by 2050 for the City of Wollongong - and each step we take in this journey is an important one.

We continue to invest in footpaths, shared paths and dedicated cycleways to make it safer for kids to get to school and more enticing for people of all ages and all skill levels to participate in active modes of transport. As we draw closer to the UCI Road World Cycling Championships in September 2022, we will prepare our roads for the race and showcase the city with activation events and tourism services. Our continued investment in cycling infrastructure improvements will remain a legacy of the event and will benefit our broader community into the future.

I hope you feel as inspired as I do reading these important plans for our future. This Delivery Program and Operational Plan sets out a clear framework for the future so that people and places remain connected, inclusive, and cohesive as we grow.

Greg Doyle
General Manager

Our Councillors



Lord Mayor
Councillor Gordon Bradbery AM

Email
records@wollongong.nsw.gov.au
Phone
(02) 4227 7111

Ward 1



Councillor Mithra Cox

Email
cr.MCox@wollongong.nsw.gov.au
Phone
0425 351 844



Councillor Richard Martin

Email
cr.rmartin@wollongong.nsw.gov.au
Phone
0437 553 175



Councillor Janice Kershaw

Email
cr.JKershaw@wollongong.nsw.gov.au
Phone
0407 383 927



Councillor Cameron Walters

Email
cr.CWalters@wollongong.nsw.gov.au
Phone
0401 558 359

Ward 2



Councillor Cath Blakey

Email
cr.cblakey@wollongong.nsw.gov.au
Phone
0420 618 617



Councillor Tania Brown
(Deputy Lord Mayor)

Email
cr.TBrown@wollongong.nsw.gov.au
Phone
0439 524 488



Councillor David Brown

Email
cr.DBrown@wollongong.nsw.gov.au
Phone
0409 897 597



Councillor John Dorahy

Email
cr.jdorahy@wollongong.nsw.gov.au
Phone
0450 917 262

Ward 3



Councillor Elisha Aitken

Email
cr.eaitken@wollongong.nsw.gov.au
Phone
0432 778 334



Councillor Dom Figliomeni

Email
cr.DFigliomeni@wollongong.nsw.gov.au
Phone
0400 055 460



Councillor Linda Campbell

Email
cr.lcampbell@wollongong.nsw.gov.au
Phone
0437 570 708



Councillor Ann Martin

Email
cr.amartin@wollongong.nsw.gov.au
Phone
0435 575 370

Our Executive



Greg Doyle
General Manager



Renee Campbell
Director
Corporate Services



Linda Davis
Director
Planning and Environment



Joanne Page
Director
Infrastructure and Works



Kerry Hunt
Director
Community Services



About Council's Delivery Program and Operational Plan

Image: Kembla Street, Wollongong separated cycleway - dedicated cycling space

The Delivery Program and Operational Plan sets out the services the Council will deliver over the next four years.

The Delivery Program and Operational Plan includes the 33 services Council will deliver in response to the aspirations outlined in the draft Our Wollongong Our Future 2032 Community Strategic Plan. Council is not solely responsible for the implementation of the Our Wollongong Our Future 2032 Community Strategic Plan. It is the community's Plan, and Council works together with business, government, community groups and individuals to deliver the community's aspirations.

The Delivery Program has been prepared in response to community engagement and feedback, as well as Council's legislative responsibilities.

The Delivery Program and Operational Plan have been developed utilising the resources available through the Resourcing Strategy 2022-2032.

Reporting to Our Community

Wollongong City Council regularly tracks and monitors the Delivery Program and Operational Plan, and reports to the community on progress on a quarterly and annual basis. Council also tracks progress towards the Community Strategic Plan through the State of the City Report. All reports will be available on Council's website.



Delivering to our Community

Over the last few years, our community has faced many challenges from bushfires and floods, and the COVID-19 pandemic. Council has responded to these challenges by adapting and changing the way it delivers its services to best support the needs of the Wollongong community.

While we need to plan for the future, Council will continue to review this Delivery Program and Operational Plan to ensure that service provision is appropriate and responsive to the changes facing our community.

Localised
Suburbs and
Places

Sustainable
Wollongong

Active
Transport and
Connectivity

Business and
Investment

West Dapto

Council's Strategic Priorities

To focus Council's attention on this outcome the Councillors identified five key focus areas for the life of the Delivery Program. These are known as the Council's Strategic Priorities.

Localised Suburbs and Places

Our localised suburbs and places will be well planned so that they are liveable and safe. This includes important transport infrastructure and footpaths, as well as the necessary facilities and spaces are available for a variety of uses for communities. We will endeavour to maintain and protect the unique character of our local areas and encourage community spirit and civic pride through appropriate activities and land uses.

Sustainable Wollongong

Achieving a sustainable future and addressing a changing climate are a significant focus during this Council term. Our program includes the implementation of key priorities including reducing emissions and reducing waste to landfill, continuing urban greening and protecting our natural environment.

Active Transport and Connectivity

We are planning for and progressively working towards an integrated and active transport network with improved connectivity across the Local Government Area. We will continue to facilitate the upgrade of our public transport, bicycle networks, pedestrian access routes and safety around schools. This focus will see further investment into our footpaths and cycle ways, complementing our commitment to our suburbs and places.

Business and Investment

We will continue to grow the Wollongong economy through jobs growth, attracting business, investment, major events, and tourism to the region. We will continue to promote our local advantages, including our proximity to Sydney, supportive business environment, innovative ecosystem, world class university and superb liveability. We will work with key stakeholders, including peak business groups and state and federal governments to further promote our city and attract greater investment in infrastructure and other key assets.

West Dapto

We will continue to work in collaboration with key agencies to provide the infrastructure needed to support West Dapto's existing and growing community and employment lands of the urban release area. This will include coordinated planning for access improvements including new roads and bridges which are needed to support the expected 19,500 total housing lots and 8,500 jobs required over the next 30 years.

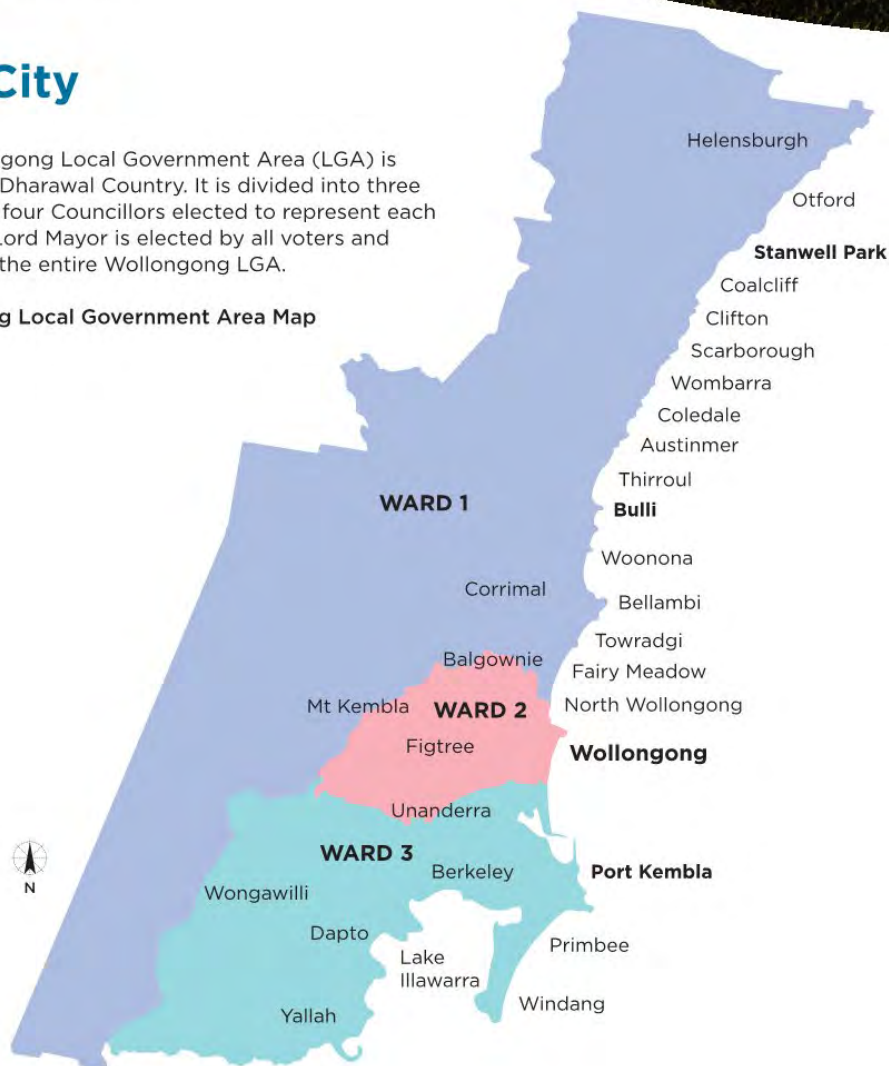


Image: Sunrise at Lake Illawarra

Our City

The Wollongong Local Government Area (LGA) is located on Dharawal Country. It is divided into three wards with four Councillors elected to represent each ward. The Lord Mayor is elected by all voters and represents the entire Wollongong LGA.

Wollongong Local Government Area Map





*Image: Wollongong
Botanic Garden
celebrates 50 years*



Image: Flagstaff Point
(Wollongong Head)
Lighthouse

Snapshot of the Wollongong Community



Wollongong is said to originate from the Aboriginal word Woolyungah, meaning Five Islands. The fourth largest city in New South Wales and 11th largest city in Australia in terms of population (ABS* - significant urban areas).



The median age of the population of Wollongong was 39 years. We have an ageing population, 17.6% of our community are age 65+.



In 2016, 19.9% of households earned a high household income (\$2,500 per week or more) and 20.8% of households earned a low income (\$0 to \$650 per week).



In July 2021, 6.7% of Wollongong's working age population were eligible to receive jobseeker allowance or youth allowance (excluding students), up from 5.4% in March 2020.



A total of 72.6% of the population of Wollongong stated they were Australian born (5.8% not stated). Of the 21.5% born overseas the five main countries of birth were UK, China, North Macedonia, Italy and New Zealand.



Separate housing provided accommodation for 67.3% of the Wollongong LGA population; 20.7% occupied a medium density dwelling; while 10.3% occupied high density dwellings¹. In Wollongong City, 63.2% of households were purchasing or fully owned their home, 21.3% were renting privately, and 7.4% were in social housing in 2016².



In 2021, there were 220,659 people counted as living in Wollongong (estimated resident population). It is projected that the population will increase to 252,514 residents by 2032.

*Australian Bureau of Statistics

Information has been taken from the 2016 ABS Census Data and Profile ID.

1. Caravans, cabins and houseboats (0.5%); other (0.5%) and not stated (0.6%).

2. Renting – not stated (0.4%); other (0.9%) and not stated (6.9%).



Image: Children on Corrimal Beach



In 2016, 30.2% were couple families with children compared to 33.2% in 2001.



And 11.5% were one-parent households compared to 10.9% 2001.



24.3% of households were one person households, with almost half of these people over the age of 65.



In 2016, the median weekly mortgage repayment was \$449 and the median weekly rent payment was \$460 compared to \$456 and \$465 respectively for New South Wales.



Wollongong LGA's unemployment rate was 5.3% in December 2021 compared with 5% for New South Wales.



In 2016, there were 5,368 people in the Wollongong LGA who identified as Aboriginal or Torres Strait Islander, representing 2.9% of the total population (estimated resident population).



English was stated as the only language spoken at home by 78.2% of the population. The four most common languages other than English spoken at home are Macedonian, Italian, Mandarin and Arabic, with Mandarin as the fastest growing language.



A total of 76.6% of Wollongong's households had broadband internet connection up from 71% in 2011. This varies across the city from a low of 55% in Warrawong to a high of 88.4% in Austinmer.



In 2016, 71.2% of people who live in Wollongong indicated they travel to work in a motor vehicle, 5.5% travelled by train, 2.0% travelled by bus. 3.5% worked at home. 3.6% used active transport.

Information has been taken from the 2016 ABS Census Data and Department of Education, Skills & Employment.

Listening to our community

Community engagement is how we reach out and encourage our community to talk with us about the plans, projects and policies we develop on their behalf. Community engagement helps us make better decisions, it builds relationships and trust; builds a sense of belonging; and keeps the community informed. The feedback we receive from community is considered along with legislation, policies, technical assessment, financial, environmental and social impacts.

The COVID-19 pandemic has changed the way we connect and engage with our community and we have continued to use new methods to ensure

we reach our community, particularly the isolated and vulnerable. We are committed to providing opportunities for everyone in our community to help us make informed decisions.

An extensive engagement process was carried out as part of the review of the Our Wollongong Our Future 2032 Community Strategic Plan. To date, a total of 8928 voices have informed the development of the Community Strategic Plan, and this feedback has informed this Delivery Program and Operational Plan, where Council's 33 Services work to deliver the community's aspirations.

Image: Fun activities at the Discovery Centre on Botanic Gardens Day





Image: Pavement improvements on Lower Crown Street, Wollongong

Our Values and Purpose

Wollongong City Council is committed to being a local government of excellence that enhances our City's quality of life and environment through effective leadership, community involvement and commitment to service. As a purpose-led, values driven organisation our values are part of everything we do every day and provide the foundation of our organisational culture and guide how we deliver the strategies and actions outlined in the Delivery Program.

We live these values through:

Enabling daily work that encourages collaboration, innovation, interdependence, belonging and inclusion

Living the values in everyday work through behaviours and interactions

Supporting and enabling people to deliver on the promise of an Extraordinary Wollongong

OUR VALUES IN ACTION


SUSTAINABLE
use our community's resources responsibly


RESPECT
inclusive and considerate


COURAGE
challenge the norm to be better


INTEGRITY
honest and reliable


ONE TEAM
together we deliver excellent service



Image: Coalcliff Rock Pool

What you told us



Environment

- Protect + invest
- Retain + add green space + trees
- Net zero carbon emissions



Local Economy

- Create local jobs
- Invest in economic growth
- Foster tourism



Accessibility

- Create liveable communities
- Improve systems + processes
- Support meaningful employment



Development

- Avoid over-development
- Preserve + protect environment + heritage
- Encourage long term planning



Heritage

- Protect + preserve buildings
- Celebrate Aboriginal heritage + culture
- Value our history



Wellbeing

- Offer initiatives to support health
- Safety in public
- Connected + engaged
- Celebrate diversity



Active Transport

- Increase network
- Promote network
- Increase cycling



Arts + Culture

- Support creatives
- Provide events + spaces
- Celebrate Aboriginal heritage + culture



Housing

- Impacts of housing costs
- More affordable housing
- Address homelessness



Transport

- Increase parking
- Improve public transport
- Maintain free bus



Recreation

- Maintain + increase open space/s
- Maintenance of parks + beaches
- Improve sporting facilities



Community Services + Facilities

- Libraries and facilities are loved
- Places + programs for young people
- Accessible community facilities





Vision and Goals

Image: Fun activities at the Discovery Centre on Botanic Gardens Day

Vision

From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community.

Goals

We value and protect our environment

We have an innovative and sustainable economy

Wollongong is a creative, vibrant city

We are a connected and engaged community

We have a healthy community in a liveable city

We have affordable and accessible transport

*Image: Children
enjoying Cringila Hills
Mountain Bike Track*





Draft Delivery Program 2022-2026 and Operational Plan 2022-2023

Council's Delivery Program and Operational Plan responds to the community's vision and goals and outlines the services and projects that Council has capacity to deliver. It is a result of rigorous planning and prioritisation and aims to provide the best valuable services to the community. The Resourcing Strategy 2022-2032 outlines the finances, assets, workforce and information management technology that will be used to achieve the Program and Plan.

Council's 33 Services form the foundation of the Delivery Program and Operational Plan. Council's Services are presented under their best fit goal. Council's internal Services form an additional group called Support Services to demonstrate that these Services support the delivery of all goals.

Council reviews its services as part of a continuous improvement approach based on community feedback with the aim of creating efficiencies and improving service delivery to the community. Wollongong City Council will review and revise its methodology for Service Reviews over the coming

year and develop a program that will be delivered through the remainder of our Delivery Program.

Council and the community have worked together over the past decade to achieve a financially sustainable future for our city and Council operations. The latter part of the 2021 year saw the cost of living and doing business increase due to supply issues and inflation across the world. To operate sustainably, Council needs our future rates and other revenue to keep pace with future costs to enable us to provide expected service levels.

The draft Delivery Program 2022-2026 and Operational Plan 2022-2023 is based on Council's assumptions and indices including a 1.8% rate increase approved by Independent Pricing and Regulatory Tribunal (IPART). The rapid increase in some current costs and future cost estimates has already created a substantial gap between the IPART approved Rate increase of 1.8% and Council's estimated costs for 2022-2023 and beyond. Further detail is provided in the draft Long Term Financial Plan 2022-2032 and draft Revenue Policy 2022-2023.



Image: Children enjoying activities at the Discovery Centre on Botanic Gardens Day



How to Interpret this Plan

Goal 1 | We value and protect our environment

All Services have been grouped under the main goal

Natural Area Management

Service Name
Responsibility

Responsibility *Manager Open Space and Environmental Services*

Why

The community want Council to preserve and improve the natural environment.

Why - Council delivers the service

What

This service includes the management of natural areas under Council care and control undertaken as part of this service include restoration of natural areas, weed management, bushfire management as well as the conservation of endangered ecological communities and threatened species. These activities are funded through a combination of Council's own operating funds, external grants, partnerships with other organisations and the support of community volunteers.

What - Description of the service

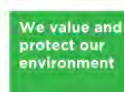
Delivery Streams

- Natural Area Management
- Asset Protection Zone (Bushfire) Management

Delivery Streams are sub-services

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Relevant CSP Goal/s
Relevant UN SDG Goals



Finances (000'S)

Revenue \$267

Expense \$(4,020)

Net \$(3,754)

Resourcing information for the Operational Plan year

How

Manage Council's restoration works program.

Respond to community complaints and issues regarding the condition of natural areas under Council control.

HOW - core business followed by a list of key actions and timing for when they will be delivered

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Coordinate natural area restoration works at priority sites	✓	✓	✓	✓	1.1	Natural Area Management
Continue implementation of priority actions from the Dune Management Strategy	✓	✓	✓	✓	1.1	Natural Area Management

Supporting Documents

Sustainable Wollongong 2030: A Climate Healthy City Strategy
Illawarra Bush Fire Risk Management Plan
Urban Greening Strategy 2017 - 2037

Relevant Supporting Documents to the Service

Measuring Success

Participation rate in environmental programs

Target/Desired Trend

At least 85,000 per annum

Key measures for the service

Services under main Community Strategic Plan Goals

Goal 1: We value and protect our environment

Development Assessment	24
Emergency Management	26
Environmental Services	28
Land Use Planning	30
Natural Area Management	32
Regulatory Compliance	34
Stormwater Services	36
Waste Management	38

Goal 2: We have an innovative and sustainable economy

City Centre Management	44
Economic Development	46
Tourist Parks	48

Goal 3: Wollongong is a creative, vibrant city

Cultural Services	54
Engagement, Communications and Events	56

Goal 4: We are a connected and engaged community

Aged & Disability Services	62
Community Programs	64
Corporate Strategy	68
Integrated Customer Service	70
Libraries	72
Property Services	76
Youth Services	78

Goal 5: We have a healthy community in a liveable city

Aquatic Services	84
Botanic Garden & Annexes	86
Community Facilities	88
Leisure Centres	90
Memorial Gardens & Cemeteries	92
Parks & Sportfields	94
Public Health & Safety	98

Goal 6 - We have affordable and accessible transport

Transport Services	104
--------------------	-----

Support Services

Employee Services	108
Financial Services	110
Governance & Administration	112
Information Management & Technology	114
Infrastructure Strategy & Support	116



Image: Food Organics, Garden Organics (FOGO)

Our Wollongong Our Future 2032 Community Strategic Plan

Goal 1 | We value and protect our environment

Objectives

We will work together to reduce emissions and the effects of a changing climate.

Our natural environments are protected, and our resources will be managed effectively.

Development is well planned and sustainable and we protect our heritage.

How will we get there?

1.1 The community is actively involved in the expansion, improvement and preservation of our waterways, green corridors and other natural areas connecting the escarpment to the sea.

1.2 Manage and effectively improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans.

1.3 Increase our resilience to natural disasters and a changing climate to protect life, property and the environment.

1.4 Work together to achieve net zero carbon emissions and reduce waste going to landfill.

1.5 Maintain the unique character of the Wollongong Local Government Area, whilst balancing development, population growth and housing needs.

1.6 West Dapto urban growth is effectively managed with facilities and spaces to support the future community.

1.7 Develop and implement programs and projects that achieve proactive heritage management, education and promotion.

Goal 1 | We value and protect our environment

Development Assessment

Responsibility Manager Development Assessment and Certification

Why

The community want confidence and transparency that our development assessment processes take a balanced approach to development while meeting our legislative obligations.

What

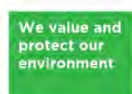
The service undertakes assessment and determination of planning matters to facilitate balanced planning outcomes to serve the current and future community. This includes development applications, construction certificates, complying development, building and subdivision certificates, pre-lodgement advice, managing panels, Fire Safety Statements and upgrades, building compliance inspections, audits on completed buildings, providing expert evidence in Land and Environment Court Appeals, and advice to Council and stakeholders in all aspects of the development assessment process.

Delivery Streams

- Development Assessment
- Building Certification
- Development Engineering

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$3,794

Expense \$(8,592)

Net \$(4,799)

How

Provide high quality development and certification assessment and advice in accordance with the State and Local Planning requirements and taking into consideration the environment, social and economic impacts.

Develop and implement new systems for approval and certification in response to New South Wales planning reforms.

Provide specialist advice as it relates to engineering issues within the development and planning framework.

The service manages Council functions relating to the Wollongong Local Planning Panel, the Southern Regional Planning Panel, and the Design Review Panel.

Development Assessment

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Engage with NSW Government, agencies, development/building industry and the broader community to achieve improved development outcomes	✓	✓	✓	✓	1.5	Development Assessment
Administer Design Review Panel in relation to key sites or significant development	✓	✓	✓	✓	1.5	Development Assessment
Administer the Wollongong Local Planning Panel	✓	✓	✓	✓	1.5	Development Assessment
In conjunction with the Department of Planning, Industry and Environment administer the Southern Regional Planning Panel	✓	✓	✓	✓	1.5	Development Assessment

Supporting Documents

Wollongong Local Environment Plan 2009
Wollongong Development Control Plan 2009
Developer Contribution Plans
Coastal Zone Management Plan 2017

Goal 1 | We value and protect our environment

Emergency Management

Responsibility Manager Infrastructure Strategy and Planning

Why

To increase our resilience to risks, natural disasters and a changing climate to protect life, property and the environment.

What

The service provides support in the planning and preparation for significant emergencies that may impact the safety and security of residents and visitors to the city. This involves Council's operational response to support Emergency Service Agencies during incidents and emergencies.

Delivery Stream

- Emergency Management and Support

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$1,250

Expense \$(6,496)

Net \$(5,246)

How

Actively participate in and support Illawarra Local Emergency Management Committee in achieving its responsibilities to prepare plans in relation to the prevention of, preparation for, response to and recovery from emergencies in the Illawarra Emergency Management Area (Wollongong, Shellharbour and Kiama Local Government Areas).

Maintain vehicles, equipment and buildings for the local Rural Fire Service brigades and State Emergency Service unit.

Provide financial support to Fire and Rescue New South Wales, State Emergency Service and Rural Fire Service.

Work with the Rural Fire Service and Illawarra Shoalhaven Joint Organisation to minimise and mitigate the impact of bushfires on our communities.

Provide mechanical support in relation to Rural Fire Service fleet maintenance and undertake maintenance to emergency facilities and fire trails, when required.

Provide operational response to support emergency combat agencies during incidents and emergencies.

Contribute to the ongoing maintenance of the two Illawarra Emergency Operations Centres (Wollongong and Albion Park).

Plan for predicted increases in frequency and severity of extreme weather due to climate change.

Emergency Management

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Collaborate with Shellharbour City Council and Kiama Municipal Council under the Illawarra Emergency Management Memorandum of Understanding	✓	✓	✓	✓	1.3	Emergency Management and Support
Prepare resilience and response plans to respond to unforeseen events	✓	✓	✓	✓	1.3	Emergency Management and Support
Continue to progress design and construction of a new Wollongong State Emergency Services unit	✓	✓	✓	✓	1.3	Emergency Management and Support

Supporting Documents

Illawarra - Local Emergency Management Plan
 Business Continuity Plans
 Emergency Operations Plan
 Service Level Agreements with Emergency Services Organisations
 Illawarra Emergency Management - Memorandum of Understanding
 Coastal Zone Management Plan 2017
 Climate Change Adaptation Plan 2022

Goal 1 | We value and protect our environment

Environmental Services

Responsibility Manager Open Space and Environmental Services

Why

To address the community's desire for climate action and healthy natural environments, where government and the community work together to improve, preserve and protect the environment, and plan for Council and the community to transition to net-zero emissions.

What

This service involves Council working with the community in relation to local climate change mitigation, adaptation, monitoring and reporting, environmental education, volunteer management and partnerships, waste minimisation and environmental advocacy.

Delivery Stream

- Environmental Community Programs and Partnerships
- Environmental Assessment and Compliance
- Environmental and Sustainability Planning

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$497

Expense \$(3,303)

Net \$(2,806)

How

Leadership in local climate change mitigation, adaptation, monitoring and reporting.
 Environmental education and waste minimisation programs, resource recovery and advocacy.
 Preparing, monitoring, reporting and reviewing environmental policies, strategies and plans.
 Operations management of the Greenhouse Park practical demonstration site.
 Assessment of environmental issues associated with planning proposals and development applications, and management of the Tree Management Permit process.
 Consider opportunities for suitable locations for community gardens.
 Undertake the Lake Illawarra Water Quality Monitoring Program and coordinate the Lake Illawarra Coastal Management Program Implementation Group.
 Implement and review annual water and energy saving actions.

Environmental Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Coordinate Council's waste, volunteer, environmental and conservation programs, activities and events	✓	✓	✓	✓	1.1	Environmental Community Programs and Partnerships
Implement priority actions of the certified Coastal Management Program for Lake Illawarra	✓	✓	✓	✓	1.2	Environmental and Sustainability Planning
Develop a Coastal Management Program for the Open Coast	✓	✓			1.2	Environmental and Sustainability Planning
Deliver commitments made under the Global Covenant of Mayors and support Council's climate emergency declaration	✓	✓	✓	✓	1.3	Environmental and Sustainability Planning
Prepare the Climate Change Mitigation Plan 2022-2026	✓	✓			1.3	Environmental and Sustainability Planning
Implement priority actions from the Climate Change Adaptation Plan 2022	✓	✓	✓	✓	1.4	Environmental and Sustainability Planning
Council support local food security outcomes through advocacy, sponsorship, partnering and local initiatives	✓	✓	✓	✓	5.3	Environmental and Sustainability Planning

Supporting Documents

Sustainable Wollongong 2030: A Climate Healthy City Strategy
 Climate Change Mitigation Plan 2020-2022
 Climate Change Adaptation Plan 2022
 Coastal Zone Management Plan 2017
 Lake Illawarra Coastal Management Program 2020-2030
 Waste and Resource Recovery Strategy Plan 2015-2022

Goal 1 | We value and protect our environment

Land Use Planning

Responsibility Manager City Strategy

Why

To ensure urban areas are well-planned to achieve appropriate land uses and a healthy, safe and sustainable living environment in line with our legislative responsibilities.

What

Land Use Planning manages the plans, policies and certificates that help our community understand the role and function of land within Wollongong. The team undertakes detailed studies to make long-term plans for how we can live, work and play sustainably, protecting what we value and ensuring development contributes to great places for our community.

Delivery Stream

- West Dapto Planning
- Developer Contributions Planning
- Local Environmental Planning
- Urban Renewal and Civic Improvement
- Heritage
- Planning Certificates
- Community Land Management Planning

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We value and protect our environment	We have an innovative and sustainable economy	We are a connected and engaged community	We have a healthy community in a liveable city	11 SUSTAINABLE CITIES AND COMMUNITIES
--------------------------------------	---	--	--	---------------------------------------

Finances (000'S)

Revenue \$898

Expense \$(4,398)

Net \$(3,499)

How

Plan for the current and future community of Wollongong Local Government Area taking into consideration environmental, economic, social and other external factors.

Review and prepare planning policies, strategic and urban design studies to inform land use planning for the city.

Prepare Local Environmental Plans and Development Control Plans, which enable the community's goals for liveability, sustainability and amenity.

Prepare and assess Planning Proposals which change how land can be used and developed.

Prepare Plans of Management for community and Crown lands.

Develop town and village plans to inform place-based updates to planning policy and initiate projects to improve the public domain.

Plan and manage the West Dapto Urban Release Area and carry out partnerships to facilitate the infrastructure and facilities required to support the growing community.

Promote and protect heritage through internal and external advice and coordination of the Heritage Assistance Fund.

Prepare and issue Planning Certificates and maintain data in the Land Information System to provide information for residents and investors.

Participate in regional planning and infrastructure forums.

Engage with the New South Wales State Government Planning Reforms to ensure the best outcomes for Wollongong.

Prepare and implement Development Contributions Plans and Planning Agreements.

Land Use Planning

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Continue the review of West Dapto Land Release Area by developing a Local Infrastructure Plan	✓	✓	✓	✓	1.6	West Dapto Planning
Local Government Area Wide Retail Centres Study and South West Sydney Development Impacts Study	✓				1.5	Urban Renewal and Civic Improvement
In collaboration with key agencies, facilitate the West Dapto Review Committee to deliver the West Dapto Urban Release Area	✓	✓	✓	✓	1.6	West Dapto Planning
Review West Dapto recreation needs in line with the bi-annual review of the West Dapto Development Contribution Plan	✓	✓		✓	1.6	West Dapto Planning
Prepare a Local Government Area Industrial Lands Study	✓				1.5	Urban Renewal and Civic Improvement
Progress the City Centre Planning Strategy	✓	✓			2.8	Urban Renewal and Civic Improvement
Develop and install the Sandon Point Aboriginal Place Interpretive Strategy and Indigenous Art Project	✓	✓			4.3	Community Land Management Planning
Review the Local Strategic Planning Statement	✓				1.5	Local Environmental Planning
Finalise the development of the Housing Strategy and commence implementation on initial priorities	✓	✓			5.8	Local Environmental Planning

Supporting Documents

West Dapto Vision
 West Dapto Development Contributions Plan
 Local Environmental Plan and Development Control Plan
 Wollongong Local Strategic Planning Statement 2020
 City Centre Urban Design Framework
 Wollongong Heritage Strategy 2019-2022
 Plans of Management
 Climate Change Adaptation Plan 2022
 Lake Illawarra Coastal Management Program 2020-2030

Goal 1 | We value and protect our environment

Natural Area Management

Responsibility Manager Open Space and Environmental Services

Why

The community want Council to preserve and improve the natural environment.

What

This service includes the management of natural areas under Council care and control. Activities undertaken as part of this service include restoration of natural areas, weed management, pest management, bushfire management as well as the conservation of endangered ecological communities and threatened species. These activities are funded through a combination of Council's own operating funds, external grants, partnerships with other organisations and the support of community volunteers.

Delivery Stream

- Natural Area Management
- Asset Protection Zone (Bushfire) Management

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$462

Expense \$(4,251)

Net \$(3,789)

How

Manage Council's restoration works program.

Carry out riparian vegetation management at Lake Illawarra.

Respond to community complaints and issues regarding the condition of natural areas under Council control.

Carry out pest animal management programs.

Support for the Illawarra District Weeds Authority to fulfil and prioritise weed control obligations under the Biosecurity Act 2015.

Volunteer management and training through Council's Bushcare, Dunecare and Fiready programs.

Conduct community education events.

Asset protection zone management program and participation in the Illawarra Bushfire Management Committee Programs.

Natural Area Management

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Coordinate natural area restoration works at priority sites	✓	✓	✓	✓	1.1	Natural Area Management
Continue implementation of priority actions from the Dune Management Strategy	✓	✓			1.1	Natural Area Management
Implement annual bushfire hazard reduction works program for Asset Protection Zones on Council managed lands	✓	✓	✓	✓	1.1	Asset Protection Zone (Bushfire) Management

Supporting Documents

Sustainable Wollongong 2030: A Climate Healthy City Strategy
 Illawarra Bush Fire Risk Management Plan
 Urban Greening Strategy 2017-2037
 Illawarra Biodiversity Strategy
 Generic Plan of Management (Natural Areas)
 Wollongong City Council Vertebrate Pest Animal Policy
 Estuary and Coastal Zone Management Plans
 Climate Change Mitigation Plan 2020
 Climate Change Adaptation Plan 2022
 Illawarra Escarpment Strategy Management Plan
 Stormwater Management Plans
 Floodplain Risk Management Plans
 Wollongong Dune Management Strategy
 Beach and Foreshore Access Strategy 2019 - 2032
 Lake Illawarra Coastal Management Program 2020-2030

Goal 1 | We value and protect our environment

Regulatory Compliance

Responsibility Manager Regulation and Enforcement

Why

Council is required to protect public amenity, public safety and meet statutory requirements relating to environmental protection, unauthorised development and animal control.

What

This service involves environment and development compliance; animal control and parking in accordance with statutory requirements and Council Policy.

Providing education programs and information to raise community awareness also forms part of this service.

Delivery Stream

- Environmental Development, Compliance and Education
- Animal Control
- Parking Enforcement

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$3,974

Expense \$(5,939)

Net \$(1,965)

How

Undertake Council's prescribed regulatory role in relation to unauthorised and non-compliant building and development, environmental protection, animal control, illegal dumping and parking.

Investigate and respond to customer requests relating to development and implement programs of inspection of buildings and construction sites with an emphasis on soil and water management and the protection of waterways.

Investigate and respond to customer requests relating to overgrown land, illegally dumped waste and abandoned motor vehicles.

Manage Council's responsibilities around Companion Animals including proactive patrols of public places, investigate and respond to customer requests, provide education to residents', update and maintain the Companion Animals Register.

Work collaboratively with other agencies, government departments and the community to make the city safer and more accessible.

Undertake regulatory inspections of swimming pool safety barriers.

Regulatory Compliance

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Maintain a proactive surveillance and inspection program of known dumping hot-spots and implement education and awareness raising programs aimed at reducing illegally dumped waste	✓	✓	✓	✓	1.4	Environment Development, Compliance and Education
Maintain a proactive compliance program for companion animals in public places	✓	✓	✓	✓	5.4	Animal Control
Develop and implement an education and awareness raising program regarding swimming pool barriers	✓	✓	✓	✓	5.2	Inspections, Education and Registration
Undertake targeted compliance of subdivision and residential building sites for sediment and erosion control, hours of operation, waste management and dust control	✓	✓			5.2	Environment Development, Compliance and Education

Supporting Documents

Not applicable to this Service

Goal 1 | We value and protect our environment

Stormwater Services

Responsibility Manager Infrastructure Strategy and Planning

Why

To manage and effectively improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans, and increase resilience to natural disasters and a changing climate to protect life, property and the environment.

What

This service strategically plans for a coordinated approach to floodplain risk management and stormwater management including protection of waterways, beaches, lakes, lagoons and creeks.

This service manages and maintains 835 kilometres of drainage and associated infrastructure assets across the city that aim to be safe, efficient, effective and sustainable.

Delivery Stream

- Floodplain Management
- Stormwater Management

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$2,171

Expense \$(21,628)

Net \$(19,456)

How

Develop and Implement floodplain risk management plans.

Implement coordinated approach to floodplain, stormwater quality and quantity management.

Develop and implement prioritised programs for flood and stormwater assets renewal, maintenance and upgrade; including pits and pipes, detention basins and water quality devices.

Implement flood and stormwater related actions of Council's strategic documents including floodplain management plans, coastal management programs, stormwater asset management plan and entrance management policies to support environmental, coastal, flood and stormwater management outcomes.

Provide flood information and flood related development controls to manage flood and stormwater risk related to developments.

Inspect stormwater infrastructure and undertake priority maintenance or upgrade works to maximise public safety.

Stormwater Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop and implement the Floodplain Risk Management Plans including Voluntary Purchase Scheme	✓	✓	✓	✓	1.3	Floodplain Management
Plan and deliver stormwater maintenance, renewal and upgrade works	✓	✓	✓	✓	1.3	Stormwater Management
Deliver rolling program of flood and stormwater infrastructure condition and safety inspections	✓	✓	✓	✓	1.3	Stormwater Management
Enhance the management of Council owned water and wastewater assets	✓	✓			5.2	Support Assets

Supporting Documents

Stormwater Asset Management Plan
 Flood Studies and Floodplain Risk Management Plans
 Coastal Zone Management Plan
 Lake Illawarra Coastal Management Program 2020-2030

Goal 1 | We value and protect our environment

Waste Management

Responsibility Manager Open Space and Environmental Services

Why

To work together to reduce waste going to landfill through prevention, education and the use of innovative practises and technologies.

What

Waste management includes the environmentally responsible, customer focused resource recovery, recycling and solid waste management. The service includes community education programs, waste collection and recycling, operation of the Wollongong Waste and Resource Recovery Park, public domain waste collection and facilities cleaning.

Delivery Stream

- Public Litter Bin Collection
- Wollongong Waste and Resource Recovery Park
- Domestic Waste Collection Services
- Cleaning of Public Toilets

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$47,368

Expense \$(44,821)

Net \$2,547

How

Deliver high quality, value for money, customer focused municipal waste services to the Wollongong community in the form of waste facilities and collection services.

Domestic waste collection, recycling, on-call household clean-up and organics collection contracts

Provide education activities for the community on Council's services and environmentally focused values.

Public bin and litter collection and cleaning of public toilet facilities.

Operation of Wollongong Waste and Resource Recovery Park at Kembla Grange.

Waste Management

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Deliver options for a Food Organics Garden Organics (FOGO) trial for multi-unit dwellings	✓				1.4	Wollongong Waste and Resource Recovery Park
Deliver a Food Organics Garden Organics (FOGO) program across the LGA	✓	✓	✓	✓	1.4	Wollongong Waste and Resource Recovery Park
Continue to educate the community on waste principles – avoid, reduce, reuse, recycle to increase waste diversion from household waste streams	✓	✓	✓	✓	1.4	Wollongong Waste and Resource Recovery Park/ Environmental Community Programs and Partnerships
Continue to develop and implement the landfill gas management system at Whytes Gully	✓	✓	✓	✓	1.4	Wollongong Waste and Resource Recovery Park
Implement a research and development program targeting waste diversion from landfill with the University of Wollongong	✓				1.3	Wollongong Waste and Resource Recovery Park
Continue to monitor environmentally sustainable actions for charitable waste	✓	✓	✓	✓	1.3	Wollongong Waste and Resource Recovery Park

Supporting Documents

Wollongong Waste and Resource Recovery Strategy 2022
Sustainable Wollongong 2030: A Climate Healthy City Strategy
Climate Change Mitigation Plan 2020 - 2022
Climate Change Adaptation Plan 2022

Goal 1 | We value and protect our environment

Measuring Success

Development Assessment

Measures	Target/Desired Trend
Outstanding development applications	
• DAs under 90 days	200
• DAs over 90 days	50
Average net determination days	50

Environmental Services

Measures	Target/Desired Trend
Number of participants in education programs	Increase
Tonnes of waste collected from clean up activities	Decrease
Net zero emissions from Council operations by 2030	Zero by 2030
Proportion of residents satisfied with environmental programs and education	Increase

Land Use Planning

Measure	Target/ Desired Trend
Proportion of residents satisfied with planning controls for development in your local area/town centre	Increase

Natural Area Management

Measures	Target/Desired Trend
Participation rate in environmental programs	At least 85,000 per annum
Number of volunteers who worked at Bushcare, Dunecare and Fireready sites	Increase
Ratio of trees planted versus trees removed	2:1
Proportion of residents satisfied with protection of our natural environment	At least 3.75 on a scale of 5.00

Goal 1 | We value and protect our environment

Measuring Success

Regulatory Compliance

Measures	Target/Desired Trend
Proportion of residents satisfied with:	
• companion animal compliance	At least 3.75 on a scale of 5.00
• compliance and regulation of parking	At least 3.75 on a scale of 5.00

Stormwater Services

Measure	Target/Desired Trend
Number of actions completed in floodplain risk management studies	Increase

Waste Management

Measures	Target/Desired Trend
Waste diverted from landfill (including recycling and organics)	Increase
Number of waste education workshops and events	Increase
Number of participants in waste education workshops and events	Increase
Waste removed from our creek and waterway SQIDs and trash racks	Decrease
Recycling contamination in public place bins	Decrease
Proportion of residents satisfied with:	
• Street cleaning	At least 3.75 on a scale of 5.00
• Public bin collection	At least 3.75 on a scale of 5.00
• Waste disposal depot facilities	At least 3.75 on a scale of 5.00



Image: Full Set Festival, Globe Lane Wollongong



Our Wollongong Our Future 2032 Community Strategic Plan

Goal 2 | We have an innovative and sustainable economy

Objectives

The region's industry base continues to diversify and local employment opportunities increase.

Wollongong is established as the regional capital of the Illawarra-Shoalhaven.

We are leaders in innovative and sustainable research and development of new industries.

How will we get there?

2.1 Support educational and employment opportunities that retain young people and local talent, attract new workers and provide opportunities for the unemployed.

2.2 Continue to diversify and grow Metro Wollongong economy as the Illawarra's regional capital and employment centre.

2.3 Increase and attract new business investment and enterprise to Wollongong while supporting and growing existing local businesses.

2.4 Encourage an innovative economy, which drives entrepreneurship and research capability in the Wollongong Local Government Area.

2.5 Work with partners to facilitate sustainable and green industries.

2.6 Support growth sectors to assist in the ongoing transition of Wollongong's economy.

2.7 Promote the Wollongong Local Government Area as an event, conference and visitor destination.

2.8 Continue to build Wollongong as a vibrant, modern city with revitalised city centre and an active evening economy.

Goal 2 | We have an innovative and sustainable economy

City Centre Management

Responsibility Manager Community Cultural and Economic Development

Why

Wollongong Central Business District is the regional centre providing employment and amenity for our community. Our community want to see Wollongong City Centre as a vibrant, modern, revitalised city with an active evening economy.

What

From Wollongong Station to the foreshore, City Centre Management supports the revitalisation of the City Centre through the coordination and delivery of a range of strategies in collaboration with various stakeholders.

The service also ensures the smooth operation of the City Centre, particularly Crown Street Mall which is funded by the Special Mall Levy. This includes day-to-day management, security, CCTV operations, graffiti removal, events and activation opportunities and marketing.

Delivery Stream

- City Centre and Crown Street Mall

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We have an innovative and sustainable economy



Finances (000'S)

Revenue \$1,758

Expense \$(4,077)

Net \$(2,319)

How

Manage the operations of the City Centre.

Deliver City Centre marketing, promotions and activation program.

Work with partners to improve the attractiveness of and increase visitation to the Wollongong City Centre.

City Centre Management including security, CCTV, graffiti removal, cleaning, waste, civil and grounds maintenance and Crown Street Mall access – including vehicle permits.

City Centre Management

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Deliver increased City Centre marketing and activation initiatives to support local and regional economic recovery in response to COVID-19	✓	✓	✓		2.2	City Centre & Crown Street Mall
Implement a range of pilot projects and activation initiatives across the City Centre precincts	✓	✓	✓	✓	2.8	City Centre & Crown Street Mall
Deliver an integrated marketing campaign that reflects the 'city experience'	✓	✓	✓	✓	2.8	City Centre & Crown Street Mall
Develop and implement City Centre Wayfinding	✓	✓			2.8	City Centre & Crown Street Mall

Supporting Documents

A City for People - Public Spaces Public Life 2016-2019
 Economic Development Strategy and Action Plan 2019-2029
 Wollongong Community Safety Plan 2021-2025
 Creative Wollongong Implementation Plan 2019-2024
 Wollongong Local Environmental Plan (LEP) 2009
 Wollongong Development Control Plans (DCP) 2009
 Wollongong City Centre Access and Movement Strategy 2013-2033

Goal 2 | We have an innovative and sustainable economy

Economic Development

Responsibility General Manager

Why

To attract business, support educational and employment opportunities, retain young people, local talent and create employment pathways for the unemployed. We support growth sectors and seek opportunities to diversify and grow the Wollongong economy as the Illawarra's regional capital and employment centre.

What

This service promotes sustainable economic development across Wollongong Local Government Area through implementation of the Economic Development Strategy 2019-2029. The service contributes to a number of economic development programs and initiatives in partnership with business, government, the University of Wollongong and a range of business and industry stakeholders.

Delivery Stream

- Economic Development
- Destination Wollongong

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$-

Expense \$(2,548)

Net \$(2,548)

How

Implementation of the Economic Development Strategy 2019-2029 to attract future investment, business and jobs growth in key target growth sectors and existing industry in line with the 10,500 new net jobs target by 2029.

Ongoing delivery of the Invest Wollongong program in partnership with the NSW Government and University of Wollongong promoting Wollongong as a superior business location, particularly in a post COVID-19 pandemic environment, including opportunities to promote the Wollongong Central Business District as a legitimate alternate office market.

Facilitate a coordinated response to business and investment enquiries, including facilitating major projects.

Facilitate the engagement with the local small business community including opportunities to make it easier to do business, providing them with accessible information including business support programs and business opportunities.

Continue to monitor and advise Council on current economic trends, including opportunities and challenges facing the economy, particularly in the recovery post the COVID-19 pandemic.

Administer the Destination Wollongong 2021-2026 Funding Agreement.

Work with our existing industry groups, local Chambers of Commerce and networks to support the ongoing growth and development of our existing industries.

Economic Development

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Deliver the Economic Development Strategy 2019-2029	✓	✓	✓		2.1	Economic Development
In partnership with NSW Government and the University of Wollongong, deliver the Invest Wollongong program	✓	✓	✓	✓	2.4	Economic Development
Support the ongoing development of key target sectors	✓	✓	✓	✓	2.6	Economic Development
Work with other levels of government and the business community to respond to the post COVID-19 pandemic economic recovery	✓				2.3	Economic Development
Continue to support growth of our local small business sector	✓	✓	✓	✓	2.1	Economic Development
Seek funding for key iconic tourism infrastructure	✓	✓	✓	✓	6.2	Infrastructure Strategic Planning
Deliver against the five pillars of the Destination Wollongong Funding Agreement 2021-2026 including: Marketing, Major Events, Business Visitor Economy, Tourism Infrastructure and Product Development and Cycling.	✓	✓	✓	✓	2.4	Economic Development

Supporting Documents

Economic Development Strategy 2019-2029
Destination Wollongong 2021-2025 Funding Agreement
Destination Wollongong Major Events Strategy 2021-2026

Goal 2 | We have an innovative and sustainable economy

Tourist Parks

Responsibility Manager Property and Recreation

Why

To promote the Wollongong Local Government Area as an event, conference and visitor destination.

What

Wollongong City Tourist Parks provide beachside accommodation for visitors to the Wollongong Local Government Area. Our Tourist Parks are located at Bulli, Corrimal and Windang, and include annual sites and tourist accommodation.

The three Tourist Parks compete in a commercial environment and operate accordingly to ensure they remain commercially viable and provide an acceptable return to Council.

Delivery Stream

- Tourist Parks

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$7,952

Expense \$(6,565)

Net \$1,387

How

Provide holiday accommodation for tourists in the Wollongong Local Government Area through the provision of accommodation such as cabins, powered sites, unpowered sites and annual sites.

Operate an efficient, well managed business providing a return to Council.

Contribute to the promotion of tourism in Wollongong Local Government Area through the provision of industry leading facilities.

Implementation of Masterplans to maximise utilisation.

Tourist Parks

Actions	Operational	Operational	Operational	Operational	CSP Ref:	Delivery Stream
	Plan 2022 2023	Plan 2023 2024	Plan 2024 2025	Plan 2025 2026		
Contribute to the promotion of tourism in the Wollongong Local Government Area through the management of Council's three tourist parks at Bulli, Corrimal and Windang	✓	✓	✓	✓	2.7	Tourist Parks

Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018
Wollongong City Tourist Parks Marketing Strategy 2021-2024
Coastal Zone Management Plan 2017

Goal 2 | We have an innovative and sustainable economy

Measuring Success

City Centre Management

Measure	Target/Desired Trend
Number of people movements within Crown Street Mall	500,000 per quarter

Economic Development

Measure	Target/Desired Trend
Business enquiries facilitated	Increase

Tourist Parks

Measures	Target/ Desired Trend
Tourist park occupancy rate:	
• cabins	Greater than 60%
• powered site	Greater than 50%



Image: Bulli Beach Tourist Park



Image: Corrimal Library, Customer Service



Our Wollongong Our Future 2032 Community Strategic Plan

Goal 3 | Wollongong is a creative, vibrant city

Objectives

Creative, cultural industries are fostered and thriving.

Community have access to the arts, and participation in events and festivals is increased.

Strong diverse local cultures are supported.

3.4 We work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.

3.5 Provide communities with access to quality local spaces and places to meet, share and celebrate.

3.6 Enable signature events and festivals where communities and visitors can gather and celebrate.

How will we get there?

3.1 Using community art and cultural development practices, our places and spaces reflect the creativity, history and identity of our people.

3.2 We encourage innovation and creativity.

3.3 Museums and galleries are promoted as part of the cultural landscape.

Goal 3 | Wollongong is a creative, vibrant city

Cultural Services

Responsibility Manager Community, Cultural and Economic Development

Why

Our community want to support and advocate for creative practitioners in Wollongong. They want access to a variety of high quality public places and opportunities for learning and cultural activities.

What

This service delivers cultural programs, infrastructure such as public art, exhibitions and events to the community. The service also engages in community cultural development programs, including advocacy for and support of the creative industries sector, development of artists and performers funding opportunities.

Delivery Stream

- Cultural Development
- Public Art
- Wollongong Art Gallery
- Illawarra Performing Arts Centre (IPAC)
- Wollongong Town Hall

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$134

Expense \$(7,594)

Net \$(7,460)

How

Develop, advocate and support creative industries in the Wollongong Local Government Area.

Promote cultural assets, museums and heritage.

Manage cultural programs including exhibitions, education projects, forums and networks to engage artists and performers and the community and deliver other cultural development activities.

Manage the Cultural Grants Program to provide opportunities to support local creative practitioners.

Deliver an annual program of exhibitions, education and community participation opportunities at the Wollongong Art Gallery.

Manage the Wollongong Art Gallery collection, including acquisition of new works.

Manage the Service Agreement with IPAC to deliver a performance program, venue for hire and community events in the Wollongong Town Hall and IPAC.

Deliver the annual Public Art program and projects from the Public Art Strategy.

Manage and implement the Lower Town Hall Artist Studios.

Develop and support community cultural event programs.

Cultural Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop a new Cultural Plan 2025-2030			✓	✓	3.1	Cultural Development
Deliver key strategies from Creative Wollongong Implementation Plan 2019-2024	✓	✓			3.2	Cultural Development
Deliver annual community cultural development festival	✓	✓	✓	✓	3.1	Cultural Development
Facilitate the Lower Town Hall as a creative space	✓	✓	✓	✓	3.3	Cultural Development
Implement priorities from Framing our Future: Wollongong Art Gallery Strategic Plan 2020-2025	✓	✓	✓		3.3	Wollongong Art Gallery

Supporting Documents

Creative Wollongong Implementation Plan 2019-2024
 Disability Inclusion Action Plan 2020-2025
 Economic Development Strategy 2019-2029
 Framing Our Future: Wollongong Art Gallery Strategic Plan 2020-2025

Goal 3 | Wollongong is a creative, vibrant city

Engagement, Communications & Events

Responsibility Manager Community, Cultural and Economic Development

Why

Our community want to have access to information and opportunities to inform decision making. They wish to participate in civic events and have the opportunity to attend events and festivals where communities and visitors can gather together and celebrate.

What

The service is responsible for internal and external communications including media, community engagement, delivery of major community events (in particular New Year's Eve and Australia Day), management of Sister City Relations, coordination of Council's Financial Assistance Policy and the provision of graphic design, digital content, print and signage needs for the organisation.

Delivery Stream

- Community Engagement
- Events Coordination
- Communications
- Marketing, Sign Shop and Printing
- Corporate Relations

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$146

Expense \$(4,560)

Net \$(4,415)

How

Promote and grow use of online engagement tools to connect and gather feedback from the community.

Implementation of Community Engagement Policy and Framework and targeted engagement plans.

Develop and deliver a more integrated approach to marketing.

Support the workforce in producing Plain English and Accessible English communications.

Management of Council's online profile, including Council's website, and social media channels.

Continue to streamline processes and optimise efficiencies in the design, printery and sign shop areas.

Deliver major community celebrations including New Year's Eve and Australia Day and Civic Receptions.

Support local, major and international events within the region to benefit the community and showcase the Wollongong Local Government Area (LGA).

Coordinate the Community Grants and Financial Assistance Policy.

Contribute to The Salvation Army, Southern Stars and Wollongong Eisteddfod.

Provide an Events Concierge Service to event holders looking to deliver major events across the LGA.

Coordinate information and communication updates to the community.

Deliver Council's annual community events program

Provide transparent, timely, effective media and communications and promote Council's services and activities to our community.

Engagement, Communications & Events

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Deliver a diverse range of community engagement opportunities to receive feedback and guide Council's services	✓	✓	✓	✓	4.1	Community Engagement
Engage with the local community regarding the Draft Illawarra Escarpment Mountain Bike Strategy	✓	✓			4.1	Community Engagement
Host six major events reflecting priority sectors and contribute to the acquisition and management of signature events	✓	✓	✓	✓	3.6	Events Coordination
In conjunction with the Local Organising Committee, prepare for and support the delivery of the 2022 UCI Road World Championships – September 2022	✓				2.7	Events Coordination
Develop and deliver an organisational marketing framework and Council-wide marketing and branding strategic objectives.	✓				4.1	Communications
Deliver civic activities which recognise and celebrate the city's people	✓	✓	✓	✓	3.6	Corporate Relations

Supporting Documents

Destination Wollongong Major Events Strategy 2021-2026
 Community Engagement Policy and Framework
 Creative Wollongong Implementation Plan 2019-2024
 Economic Development Strategy 2019-2029
 Disability Inclusion Action plan 2020-2025

Goal 3 | Wollongong is a creative, vibrant city

Measuring Success

Cultural Services

Measures	Target/Desired Trend
Number of Wollongong Art Gallery partnership projects engaging with First Nations and CALD communities	2 per annum
Provision of subsidised artist studio space:	6 per annum
• Number of opportunities accessed	
Proportion of residents using:	
• Wollongong Art Gallery	Increase
• Illawarra Performing Arts Centre and Town Hall	Increase
Proportion of residents satisfied with:	
• Wollongong Art Gallery	At least 3.75 on a scale of 5.00
• Illawarra Performing Arts Centre and Town Hall	At least 3.75 on a scale of 5.00

Engagement, Communications & Events

Measures	Target/Desired Trend
Followers, reach and engagement across Council's social media channels	Increase
Proportion of residents satisfied with effectiveness in informing the community about its services, facilities and overall achievements	Increase
Participation rate in Council community engagement activities	Increase



Image: Full Set Festival, Globe Lane Wollongong



Image: King George V Oval, Port Kembla



Our Wollongong Our Future 2032 Community Strategic Plan

Goal 4 | We are a connected and engaged community

Objectives

Residents have easy and equitable access to information and play an active role in the decisions that affect our city.

There is greater awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.

Our council is accountable, financially sustainable and has the trust of the community.

How will we get there?

4.1 Provide our community with equitable access to information and opportunities to inform decision-making.

4.2 Improve digital access and participation across all communities

4.3 Partner with First Nations People and Culturally and Linguistically Diverse communities on programs and projects.

4.4 Build awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.

4.5 Our community strives for social harmony and values and respects differences.

4.6 Support and strengthen the local community services sector.

4.7 Demonstrate responsible decision-making based on our values, collaboration, and transparent and accountable leadership.

4.8 Council's resources are managed effectively to ensure long term financial sustainability.

4.9 Excellent customer service is core business.

4.10 Wollongong's role as a Learning City is supported by lifelong learning initiatives.

4.11 Quality services, libraries and facilities are available to communities to access and gather.

4.12 Technology is used to enhance urban planning and service provision for our community.

Goal 4 | We are a connected and engaged community

Aged and Disability Services

Responsibility Manager Library and Community Services

Why

Our community want us to work in partnership with other organisations to strengthen our vulnerable communities, to provide support, programs and transport options for older people, people with disability and their carers.

What

Council works in partnership with government, community and business organisations to provide services for older people, people with disability and their carers, to support them to maintain quality of life and continue to live independently in the community. This includes direct provision of Community Transport Services to people aged over 65 years, or who are transport disadvantaged to maintain access to essential services and participation in community life. Council also directly delivers Social Support Services, including respite, home maintenance, group and individual support programs, which enhance the quality of life of older people living in our community.

Delivery Stream

- Community Transport
- Social Support Programs

2032 Community Strategic Plan

We have affordable and accessible transport

Wollongong is a creative, vibrant city

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$3,193

Expense \$(3,375)

Net \$(182)

How

Build the capacity of older people and people with disability to participate fully in community life. Enhance access to services for frail, older people and people with disability and their carers to enable them to continue to live independently in the community. Deliver Social Support Services, including individual and group support, home maintenance and respite services to older people, and their carers.

Aged and Disability Services

Actions	Operational Plan	Operational Plan	Operational Plan	Operational Plan	CSP Ref:	Delivery Stream
	2022 2023	2023 2024	2024 2025	2025 2026		
Deliver Community Transport Services across the Wollongong and Shellharbour Local Government Areas to connect older people to social and recreational activities	✓				6.8	Community Transport
Promote access to community transport services to meet the needs of eligible consumers	✓				6.8	Community Transport
Continue to investigate options for alternative service delivery models for Community Transport, in response to Commonwealth and NSW Government policy	✓	✓			6.8	Community Transport
Support the delivery of programs providing social connection for frail aged people and their carers	✓	✓			3.5	Social Support Programs

Supporting Documents

Disability Inclusion Action Plan 2020-2025

Goal 4 | We are a connected and engaged community

Community Programs

Responsibility Manager Community, Cultural and Economic Development

Why

Our community have told us they want a safe community that values and respects differences and works in partnership to build and strengthen vulnerable communities. Our community want to build awareness and understanding of local Aboriginal and Torres Strait Islander culture, heritage and histories. Local groups and communities are supported by programs, events and festivals to celebrate cultural traditions and contemporary practices.

What

Community programs deliver support to people living in Wollongong Local Government Area. These services deliver community programs, building community capacity and wellbeing related to target groups and communities. Language Services (Interpreter service and Language Aides), volunteer services, placemaking, community safety and social planning.

Delivery Stream

- Community Development
- Social Planning
- Community Safety and Graffiti Prevention
- Volunteering Illawarra

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$292

Expense \$(2,260)

Net \$(1,968)

How

Plan and deliver community development and placemaking initiatives related to relevant target groups and communities.

Involve children in Council's planning and decision-making processes.

Deliver Language Services (Interpreter service and Language Aides).

Deliver volunteer resource services, including promotion of volunteering opportunities, recruitment and placement of volunteers, coordination of Corporate Volunteering initiatives and research in the voluntary sector.

Deliver projects and activities which aim to reduce crime and increase the perception of safety in the community (Graffiti removal).

In partnership with local Aboriginal organisations deliver community development activities to foster reconciliation, social inclusion and celebrate the contribution of Aboriginal people to the city.

Provide internal advice on access, planning and community safety.

Resource and support organisations within the sector to deliver high quality services to the community.

Community Programs

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Deliver a range of community development activities and programs that focus on diversity, access, inclusion, and capacity building	✓	✓	✓	✓	4.5	Community Development
Deliver the Reconciliation Action Plan 2021-2023	✓	✓			4.4	Community Development
Deliver the Community Safety Action Plan 2021 2025	✓	✓	✓		5.11	Community Safety and Graffiti Prevention
Deliver the Disability Inclusion Action Plan 2020 2025	✓	✓	✓	✓	4.5	Community Development
Initiate opportunities and projects to support the community specifically in response to COVID-19 pandemic	✓				3.5	Community Development
Implement the Child Safe Implementation Plan	✓	✓	✓	✓	4.10	Community Development
Continue to review and adapt the Volunteering Illawarra program in line with changes to funding contracts and the volunteering sector	✓	✓	✓	✓	3.4	Volunteering Illawarra
Provide support and participate in the Illawarra Domestic and Family Violence Trauma Recovery Centre Consultative Working Group	✓	✓	✓	✓	4.6	Community Development
Deliver the Council Resolution for Affordable Housing (targeting of commonwealth funding)	✓	✓	✓	✓	5.8	Community Development

Community Programs

Actions	Operational Plan	Operational Plan	Operational Plan	Operational Plan	CSP Ref:	Delivery Stream
	2022 2023	2023 2024	2024 2025	2025 2026		
Explore opportunities to work in partnership with other relevant agencies that provide services for the homeless	✓	✓	✓	✓	5.9	Community Development
Advocate for accessible and appropriate medical services are available to the community	✓	✓	✓	✓	5.1	Corporate Strategy

Supporting Documents

Community Safety Action Plan 2021-2025
 Disability Inclusion Action Plan 2020-2025
 Reconciliation Action Plan 2021-2023
 Child Safe Implementation Plan



Image: Accessible access at Thirroul shared pathway

Goal 4 | We are a connected and engaged community

Corporate Strategy

Responsibility Chief Financial Officer

Why

To work with Council to prepare long term strategies and plans to achieve the communities vision as outlined in the Community Strategic Plan.

What

This service facilitates the development of the ten year Community Strategic Plan and Council's four year Delivery Program and Operational Plan.

Corporate Strategy monitors and reports on progress to our community, coordinates research and performance measurement and carries out strategic and business improvement projects.

Delivery Stream

- Organisational Planning
- Business Improvement

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We are a
connected
and engaged
community



Finances (000'S)

Revenue \$-

Expense \$(1,406)

Net \$(1,406)

How

Coordinate Council's Integrated Planning and Reporting including the development of the Community Strategic Plan, Delivery Program and Operational Plan.

Prepare reports to the community on progress toward Council's Community Strategic Plan and Delivery Program.

Coordinate organisational research to support decision making and service delivery to the community.

Coordinate an organisational approach to developing Supporting Documents (strategies and plans) that are integrated into the Delivery Program process.

Provide strategic analysis and project management support as required.

Coordinate and report on Council's key performance measures.

Undertake the Wollongong Community Survey and Wollongong Wellbeing Survey.

Coordinate major corporate projects.

Corporate Strategy

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop a Service Review methodology	✓				4.8	Business Improvement
Undertake service reviews		✓	✓	✓	4.8	Business Improvement
Coordinate the preparation and review of Council's Operational Plan	✓	✓	✓	✓	4.1	Corporate Planning
Facilitate the review of the Community Strategic Plan and Council's Delivery Program.			✓		4.1	Corporate Planning

Supporting Documents

Our Wollongong Our Future 2032 Community Strategic Plan
Our Resourcing Strategy 2032
Delivery Program 2022-2026

Goal 4 | We are a connected and engaged community

Integrated Customer Service

Responsibility Manager Governance and Customer Service

Why

Excellent customer service is core business from development enquiries to feedback on projects or interactions. Council will provide our community with equitable access to information and opportunities to inform decision making.

What

Provision of a professional and efficient customer service experiences with Council through a variety of methods.

Delivery Stream

- Customer Service Delivery

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We are a connected and engaged community



Finances (000'S)

Revenue \$8

Expense \$(2,967)

Net \$(2,960)

How

Initial contact management for face to face, online and telephone enquiries.

Provision of information and logging of more complicated enquiries to be appropriately addressed in a timely manner.

Respond and resolve customer complaints in a timely manner.

Development and support of customer service request system.

Development and support of Council's Knowledge Base.

Integrated Customer Service

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Review and enhance Council's digital customer service and engagement channels with a focus on inclusion and participation	✓	✓	✓	✓	4.2	Customer Service Delivery
Identify and implement customer service improvement opportunities	✓	✓	✓	✓	4.9	Customer Service Delivery
Upgrade Customer Contact Centre System	✓	✓			4.1	Customer Service Delivery

Supporting Documents

Not applicable to this Service

Goal 4 | We are a connected and engaged community

Libraries

Responsibility Manager Library and Community Services

Why

Quality services, libraries and facilities are available to communities to access and gather information.

What

Wollongong City Libraries delivers information, learning outcomes and access to resources for residents and visitors to the Wollongong Local Government Area. The service is delivered from seven libraries and ten street libraries, across the city, and through the Home Library Service, and a range of online services.

Delivery Stream

- Library Services

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$722

Expense \$(11,963)

Net \$(11,241)

How

Library services to meet the information, recreation, literacy and participation needs of the community by offering accessible print, movies, music and games, and a range of downloadable media services.

Develop and deliver diverse Local Studies Library projects contributing to the preservation and continued relevance of local history and community stories.

Deliver programs, events and activities building community connections, engagement and inclusion.

Provide safe and welcoming spaces for people to meet, connect, study and participate in community life.

Deliver Home Library services to people unable to access their local libraries.

Deliver programs and activities to facilitate learning by community members: Storytime, Born to Read; History Week workshops; Book Clubs, Author talks, craft groups, and a makerspace.

Foster the development of Wollongong as a United Nations Educational, Scientific and Cultural Organization Learning City.

Libraries

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Deliver learning programs for employment, digital inclusion, innovation and creativity from 'The Lab' digital learning space	✓	✓	✓	✓	4.11	Library Services
Implement the Wollongong Learning City Project based on the United Nations Educational, Scientific and Cultural Organization framework and principles	✓	✓	✓		4.10	Library Services
Deliver customer-driven, evolving library collections	✓	✓	✓	✓	4.11	Library Services
Investigate opportunities to enhance Library opening hours	✓		✓		4.11	Library Services
Deliver the annual Comic Gong Festival	✓	✓	✓	✓	3.5	Library Services
Deliver library programs that recognise and reflect the cultural diversity of our community	✓	✓	✓	✓	4.5	Library Services
Deliver tailored library programs to facilitate access and participation of people with disability	✓	✓	✓	✓	4.11	Library Services
Review and deliver the Wollongong City Libraries Marketing Strategy	✓			✓	4.11	Library Services

Libraries

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Investigate and deploy enhancements to library multimedia, and digital services, and technology	✓	✓	✓	✓	4.11	Library Services
Collect, analyse and review customer feedback to continually improve the Wollongong City Library customer experience	✓	✓	✓	✓	4.11	Library Services

Supporting Documents

Wollongong City Libraries Strategy: 2017-2022

Wollongong City Libraries Collection Development Plan



Image: Kids enjoying reading at Corrimal Library

Goal 4 | We are a connected and engaged community

Property Services

Responsibility Manager Property and Recreation

Why

Council's property portfolio, including Crown Lands, is well managed and supports the delivery of services and business

What

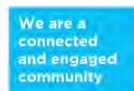
This service manages over 450 leases and licenses on behalf of Council and includes the management, development, maintenance and disposal of Council owned property in order to meet Council's statutory requirements and contribute to the expansion of Council's revenue base. Leases and licenses also ensure the effective management and coordination of community and business use of Council's public spaces, buildings and facilities.

Delivery Stream

- Leasing and Licenses
- Property Sales and Development

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$6,095

Expense \$(4,922)

Net \$1,174

How

Manage Council's commercial property portfolio including purchases, sales and leasing.

Achieve market return on commercial leases.

Facilitate the management of easements and other encumbrances on Council lands.

Facilitate the strategic acquisition of property on behalf of Council.

Manage the statutory requirements of Council's property portfolio for Community Lands and management of Crown Lands held under trust.

Identify property-based investment opportunities.

Property Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Review, update and deliver the Property Strategy	✓	✓			4.8	Property Sales and Development
Finalise Land Title requirements for the transfer of private land occupied by Russell Vale Golf Course	✓	✓	✓	✓	4.8	Property Sales and Development
Continue to undertake Council's surplus land review	✓	✓	✓	✓	4.8	Property Sales and Development

Supporting Documents

Plans of Management
 Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028
 Property Strategy
 Commercial Property Strategy
 Inner City Parking Strategy 2010-2026
 Climate Change Adaptation Plan 2020-2022
 Coastal Zone Management Plan 2017

Goal 4 | We are a connected and engaged community

Youth Services

Responsibility Manager Community, Cultural and Economic Development

Why

Our community values and respects young people and provides opportunities for learning, support, social connections, and community engagement.

What

Youth Services provides a program of recreation, cultural and education activities to meet the needs of young people aged 12 - 24 at Wollongong Youth Centre and across the Wollongong Local Government Area.

These programs build social connections and inclusion, community engagement, information and referrals.

Council funds the Neighbourhood Youth Work Program (NYWP) in three areas (Port Kembla, Berkeley and Dapto and surrounds) to support the needs of young people in the community.

Delivery Stream

- Neighbourhood Youth Work Program
- Wollongong Youth Services

2032 Community Strategic Plan



United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$40

Expense \$(1,360)

Net \$(1,320)

How

Provide information and referrals for target groups

Involve young people in Council planning and decision-making processes

Advocate for the needs of young people and showcase the positive contribution they make to our community

Coordinate, monitor and evaluate the Neighbourhood Youth Work Program

Provide sector support including coordination of the Wollongong Youth Network

Manage the operation of Wollongong Youth Centre

Youth Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Provide opportunities for young people to develop skills, experience and exposure in creative industries	✓	✓	✓	✓	5.4	Wollongong Youth Services
Deliver a range of youth development opportunities with a focus on engagement, inclusion, skill development, sector development and support.	✓	✓	✓	✓	4.5	Wollongong Youth Services

Supporting Documents

Not applicable to this Service

Goal 4 | We are a connected and engaged community

Measuring Success

Aged and Disability Services

Measures	Target/Desired Trend
Number of people over 65 using community transport	Increase
Number of hours of social support provided to people aged over 65	Maintain
Proportion of residents satisfied with:	
• Services for older people	At least 3.75 on a scale of 5.00
• Services for people with disability	At least 3.75 on a scale of 5.00

Community Programs

Measures	Target/Desired Trend
Proportion of residents satisfied with:	
• Children's services	At least 3.75 on a scale of 5.00
• Inclusive services	At least 3.75 on a scale of 5.00
• Graffiti prevention and removal	At least 3.75 on a scale of 5.00

Integrated Customer Service

Measures	Target/Desired Trend
Telephone calls answered within 30 seconds	80%
Percent of customer requests responded to within 10 days	90%
Proportion of residents satisfied with customer service centre	At least 3.75 on a scale of 5.00

Libraries

Measures	Target/Desired Trend
Usage of library services:	
• visitation	Increase
• membership	Increase
• loans - physical and digital	Increase
Participation in library learning programs:	
• number of programs	Increase
• number of program participants	Increase
Proportion of residents satisfied with:	
• libraries	At least 3.75 on a scale of 5.00
• library services	At least 3.75 on a scale of 5.00

Goal 4 | We are a connected and engaged community

Measuring Success

Property Services

Measure	Target/Desired Trend
Occupancy rate of commercial buildings	95%

Youth Services

Measure	Target/Desired Trend
Participation in programs and activities delivered to young people	At least 24,000 per annum



Image: King George V Oval playground, Port Kembla



Our Wollongong Our Future 2032 Community Strategic Plan

Goal 5 | We have a healthy community in a liveable city

Objectives

There is an increase in the physical and mental health and wellbeing of our community.

Our community participation in recreation and lifestyle activities increases.

Residents have improved access to a range of affordable housing options.

Suburbs and places are liveable and safe.

How will we get there?

5.1 Accessible and appropriate medical services are available to the community.

5.2 Urban areas are created and maintained to provide a healthy and safe living environment for our community.

5.3 Work towards enabling all people in our community to have access to safe, nutritious, affordable and sustainably produced food.

5.4 Provide a variety of quality and accessible public places and

opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.

5.5 Provide safe, well-maintained and accessible beaches and aquatic recreation facilities.

5.6 Healthy, active ageing programs are provided and promoted in partnership with government agencies and community organisations.

5.7 Provide an appropriate range of active and passive open spaces and facilities to cater for traditional and emerging recreational pursuits.

5.8 Housing choice in the Wollongong Local Government Area is improved, considering population growth, community needs and affordability.

5.9 Integrated services are provided to residents in need of urgent shelter.

5.10 Partnerships continue to strengthen and achieve a safe, accessible and resilient community.

5.11 Local crime continues to be prevented and levels of crime reduced.

5.12 Plan and deliver an accessible, safe, clean and inviting public domain.

Goal 5 | We have a healthy community in a liveable city

Aquatic Services

Responsibility Manager Property and Recreation

Why

Our community wants a variety of quality, safe, well maintained and accessible beaches and aquatic recreation facilities.

What

Wollongong City Council operates 17 patrolled beaches, two heated swimming pools at Dapto and Corrimal, six free public swimming pools located at Helensburgh, Thirroul, Western Suburbs (Unanderra), Continental Baths Wollongong, Port Kembla and Berkeley. We have nine ocean rock pools situated at Coalcliff, Wombarra, Coledale, Austinmer, Bulli, Woonona, Bellambi, Towradgi and Wollongong Gentleman's pool. Aquatic Services also provides ocean and pool lifeguard services and surf education programs.

Delivery Stream

- Community Pools
- Commercial Heated Pools
- Lifeguard Services
- Ocean Rock Pools

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We have a healthy community in a liveable city

We are a connected and engaged community



Finances (000'S)

Revenue \$1,379

Expense \$(15,753)

Net \$(14,374)

How

Provide affordable and equitable access to beach and pool recreational services for the Wollongong community.

Operational management at Council's 17 patrolled beaches throughout the Wollongong Local Government Area.

We work with volunteers and contractors to provide services including surf lifesaving, surfing tuition, swim training, and learn to swim programs.

Monitor and implement appropriate responses to ensure improved mobility, surveillance, surf education and emergency response.

Monitor and respond to the demands on our foreshore areas, including lifeguarding services, garbage, littering and waste collection.

Operate and maintain two heated swimming pools at Dapto and Corrimal and six free public swimming pools located at Helensburgh, Thirroul, Western Suburbs (Unanderra), Continental Baths (Wollongong), Port Kembla and Berkeley.

Maintain nine ocean rock pools situated at Coalcliff, Wombarra, Coledale, Austinmer, Bulli, Woonona, Bellambi, Towradgi and Wollongong Gentleman's pool.

Deliver Water Safety Education Programs to schools, TAFE and University of Wollongong students and coordinate a range of education programs to enhance safe community access to beaches.

Implement program opportunities and innovative activity options to encourage healthy living, enhance user experience and increase patronage and new revenue streams at our supervised public swimming pools.

Maintain key statistics on beach usage, incidents and preventative actions based on year-on-year comparisons and manage service levels accordingly.

Implement a program to maintain and enhance pool amenities, consistent with good design principles.

Aquatic Services

Actions	Operational Plan 2022	Operational Plan 2023	Operational Plan 2024	Operational Plan 2025	Operational Plan 2026	CSP Ref:	Delivery Stream
	2022	2023	2024	2025	2026		
Progress concept plans, investigations, and detailed designs for a Community Recreation & Aquatic Centre at Cleveland to service the Southern Suburbs	✓		✓	✓	✓	5.4	Leisure Centres
Implement funded actions from The Future of Our Pools Strategy 2014-2024	✓		✓	✓		5.5	Community Pools
Implement funded actions from the Beach and Foreshore Access Strategy 2019-2032	✓		✓	✓	✓	5.5	Lifeguard Services
Plan, design and complete the renewal of the downstairs Lifesaving building of North Wollongong Surf Life Saving Club	✓					5.4	Lifeguard Services
Design and construct a boat storage shed for North Wollongong Surf Life Saving Club	✓					5.12	Lifeguard Services
Explore and deploy Smart Technology options to better obtain and utilise attendance and event data to inform Lifeguard services provision	✓		✓	✓	✓	4.12	Lifeguard Services / Information Management and Technology
Plan, design and undertake renewal works at Council's Community, Commercial Pools and Ocean Rock Pools in accordance with the Infrastructure Delivery Program	✓		✓	✓	✓	5.7	Community Pools / Ocean Rock Pools
Design and implement the North Wollongong Beach Seawall Renewal	✓		✓			5.4	Infrastructure Strategic Planning

Supporting Documents

Places for People Wollongong Social Infrastructure Planning Framework 2018 - 2028
 Asset Management Plans
 The Future of Our Pools Strategy 2014 - 2024
 Beach and Foreshore Access Strategy 2018 - 2028
 Climate Change Adaptation Plan 2020-2022
 Coastal Zone Management Program 2017

Goal 5 | We have a healthy community in a liveable city

Botanic Garden and Annexes

Responsibility Manager Open Space and Environmental Services

Why

Our community want to see a variety of quality and accessible public places for sport, play, leisure, recreation, learning and cultural activities in the community.

What

The Botanic Garden and Nursery service involves managing and promoting the conservation, education, recreation and aesthetic values of the main 30 hectare site in Keiraville, including the maintenance of the Gleniffer Brae grounds and the three natural area annexes of Mt Keira, Puckey's Estate and Korrungulla Wetland. Environmental education programs and interpretation are conducted at the Discovery Centre.

Delivery Stream

- Botanic Garden and Annexes
- Nursery
- Discovery Centre
- Gleniffer Brae

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We have
a healthy
community in
a liveable city

We value and
protect our
environment



Finances (000'S)

Revenue \$294

Expense \$(3,971)

Net \$(3,677)

How

Develop, interpret and maintain the botanic collection.

Provide environmental sustainability education programs.

Produce and distribute local native plants through the Bushcare, Dunecare, Urban Greening and Greenplan programs.

Manage Botanic Garden events.

Provide conservation programs and support Botanic Garden partnerships, including the Friends of the Botanic Garden.

Botanic Garden and Annexes

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Implement actions arising from the Mt Keira Summit Park Plan of Management	✓	✓	✓	✓	5.12	Botanic Garden and Annexes
Enhance Botanic Garden visitor experience with programs, interpretation, education and events	✓	✓	✓	✓	5.4	Botanic Garden and Annexes
Finalise the review of the Botanic Garden Plan of Management and Masterplan	✓				5.4	Botanic Garden and Annexes
Implement priority actions from the Botanic Garden Masterplan	✓	✓	✓	✓	5.4	Botanic Garden and Annexes
Deliver priority actions from the Urban Greening Strategy Implementation Plan 2017 2021	✓				1.1	Nursery
Facilitate future uses of Gleniffer Brae	✓	✓	✓	✓	5.4	Gleniffer Brae

Supporting Documents

Botanic Garden Plan of Management
 Wollongong Local Environmental Plan 2009
 Illawarra Biodiversity Strategy
 Mt Keira Summit Park Plan of Management
 Sustainable Wollongong 2030: A Climate Healthy City Strategy
 Urban Greening Strategy 2017-2037

Goal 5 | We have a healthy community in a liveable city

Community Facilities

Responsibility Manager Library and Community Services

Why

Our community want to have a variety of safe, accessible and quality community facilities to meet, share and celebrate.

What

This service manages and operates 56 Council-owned community facilities across the Wollongong Local Government Area. This includes Neighbourhood Centres, Senior Citizens Centres, Childcare Centres, Libraries, Community Centres and Community Halls. The service provides accessible community spaces to support the delivery of a diverse range of community programs, activities and events. The service also manages a number of 'direct-run' Council facilities, supporting community development and enabling community groups to develop and deliver community services.

The service includes long-term social infrastructure planning and managing a range of functions associated with the maintenance, design, replacement or refurbishment of new and existing community facilities.

Delivery Stream

- Community Facilities

2032 Community Strategic Plan



United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$1,101

Expense \$(6,268)

Net \$(5,168)

How

Provision of quality, accessible and affordable community facilities and day to day management of Council run facilities.

Social infrastructure planning and design to inform decision-making and long-term strategies for existing and future community facilities.

Manage Licence Agreements, licensee relationships and the sustainability of licensing arrangements

Support community groups and community members who access Council's community facilities to learn, create, celebrate and connect.

Provide affordable, accessible venues for small, start-up enterprises to deliver services, recreational activities and programs.

Provide support for not-for-profit groups via provision of affordable access to community assets.

Maintain, improve and reinvest in community facilities to better meet the needs of community groups, including compliance and improved sustainability.

Community Facilities

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop and deploy 'Places for People' Forward Directions Plan 2022-2036 (Implementation Plan)	✓	✓	✓	✓	5.12	Community Facilities
Plan for a new Community Centre and Library at Warrawong to serve Wollongong's southern suburbs	✓	✓	✓	✓	4.11	Community Facilities
Plan for a new Community Centre and Library to meet the needs of the community in Helensburgh and surrounding suburbs	✓	✓	✓	✓	4.11	Community Facilities
Complete Social Infrastructure Feasibility Studies at Bong Bong Road, Yallah/Marshall Mount and Figtree	✓	✓	✓	✓	5.2	Community Facilities
Progress planning and construction of Wongawilli Hall extension and refurbishment	✓	✓	✓	✓	5.4	Community Facilities
Complete Community Needs Analysis for City Centre Social Infrastructure	✓	✓			5.4	Community Facilities
Complete Community Needs Analysis for social, cultural and recreational infrastructure for emerging West Dapto communities	✓				5.2	Land Use Planning

Supporting Documents

Places for People Wollongong Social Infrastructure Planning Framework: 2018-2028
 Asset Management Plans
 Wollongong City Libraries Strategy 2017-2022
 Ageing Plan 2018-2022
 Coastal Zone Management Plan 2017
 Climate Change Adaptation Plan 2020-2022

Goal 5 | We have a healthy community in a liveable city

Leisure Centres

Responsibility Manager Property and Recreation

Why

Provide quality and accessible leisure facilities for sport, play, leisure and recreation that contributes to the health and wellbeing of our community.

What

This service involves the provision of commercially operated recreation centres at Beaton Park Wollongong and Lakeside Leisure Kanahooka.

Delivery Stream

- Leisure Centres

2032 Community Strategic Plan

We have a healthy community in a liveable city

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$3,104

Expense \$(4,259)

Net \$(1,155)

How

Provide affordable and equitable access to health and leisure facilities and public access to community recreational pursuits.

Provision of Learn to Swim Programs.

Operate efficient, well managed businesses providing a return to Council at Beaton Park and Lakeside Leisure Centres which provide a range of health and fitness opportunities to the community.

Pursue key actions outlined in the updated Sportsground & Sporting Facilities Strategy.

Leisure Centres

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop a concept plan for the Beaton Park Regional Precinct	✓	✓	✓	✓	5.4	Leisure Centres
Pursue the renewal and relocation of Beaton Park Tennis Courts in accordance with the Beaton Park Masterplan	✓	✓			5.4	Leisure Centres
Provide a variety of affordable senior programs at the Leisure Centres	✓	✓	✓	✓	5.6	Leisure Centres
Increase utilisation of Council's recreation and leisure assets.	✓	✓	✓	✓	5.4	Leisure Centres

Supporting Documents

Beaton Park Regional Precinct Masterplan 2018 - 2038
Beaton Park Plan of Management

Goal 5 | We have a healthy community in a liveable city

Memorial Gardens and Cemeteries

Responsibility Manager Property and Recreation

Why

To operate an efficient, well managed commercial business that meets the needs of the community.

What

This service provides memorial, burial and funeral service facilities at six sites across the Local Government Area.

Delivery Stream

- Wollongong Memorial Gardens and Cemeteries

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We have
a healthy
community in
a liveable city



Finances (000'S)

Revenue \$1,829

Expense \$(2,422)

Net \$(592)

How

To provide excellent, efficient and respectful service to customers through the provision of memorial and burial options.

The provision of funeral service facilities, burial and memorial sites.

Maintenance of the Memorial Gardens and cemeteries.

Operate an efficient, well managed competitive business that meets the needs of the community.

Memorial Gardens and Cemeteries

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Manage Council's commercial businesses to optimise service delivery at Wollongong Memorial Gardens and cemeteries	✓	✓	✓	✓	5.4	Wollongong Memorial Gardens and Cemeteries
Reinstate the Cemetery at Waterfall (Garrawarra)	✓	✓	✓	✓	5.4	Memorial Gardens and Cemeteries

Supporting Documents

Memorial Gardens Masterplan

Goal 5 | We have a healthy community in a liveable city

Parks and Sports Fields

Responsibility Manager Property and Recreation

Why

Our community have asked for a variety of quality and accessible public places and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.

What

This service operates 493 parks, 65 sports fields, 220 playing fields, 7 outdoor fitness stations, 9 turf wickets and 154 playgrounds across the Wollongong Local Government Area and includes Russell Vale Golf Course. Provision of passive access to community parks and playgrounds, and affordable and equitable access to sports fields and facilities. Service planning for the creation of enhanced public amenity and recreational opportunities. These services are supported through facilitating casual hire and bookings of parks and sports fields. Twenty two sports fields are licensed by volunteer or semi-professional sporting clubs.

Delivery Stream

- Parks
- Playgrounds
- Sports fields
- Russell Vale Golf Course

2032 Community Strategic Plan

United Nations Sustainable Development Goals

We have a healthy community in a liveable city

Wollongong is a creative, vibrant city



Finances (000'S)

Revenue \$1,208

Expense \$(23,571)

Net \$(22,363)

How

Pursue Recreation Planning and operate safe and accessible open spaces and recreational facilities including parks, sports fields and playgrounds.

The Russell Vale Golf course includes maintenance and operation of the 18 hole public golf course.

Coordinate bookings for sports fields and parks.

Develop, implement and review policies aligned to public open space, playgrounds and sports fields.

Provision of safe playground equipment in appropriate locations based on equity and inclusion.

Involve children in the design of public art features within key regional play space renewals.

Coordinate the Sports Grants Program with the Sports and Facilities Reference Group.

Undertake high priority works, as per Council's adopted Landscape Masterplans to strengthen connections and support people movements.

Support development of local athletes by Funding Agreements with the Illawarra Academy of Sport.

Parks and Sports Fields

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Involve children in the design of public art features within key regional play space renewals	✓	✓	✓	✓	3.1	Parks
Implement the Figtree Oval Recreational MasterPlan 2016-2029	✓	✓	✓	✓	5.4	Parks
Finalise the Bulli Showground Masterplan	✓	✓			5.4	Parks
Preparation of the Bellambi Foreshore Precinct Plan	✓	✓			5.4	Infrastructure Strategic Planning
Progress the planning and development of a Wollongong City Centre Skate Park	✓	✓	✓		5.7	Parks
Implement the Landscape Masterplan recommendations for Hill 60 Reserve, Port Kembla	✓	✓	✓	✓	5.4	Parks
Implement key projects identified in the Cringila Hills Recreation Masterplan	✓	✓	✓	✓	5.7	Parks
Develop and implement the Landscape Masterplan for Stuart and Galvin Parks, North Wollongong	✓	✓	✓	✓	5.4	Parks
Progress the staged realignment of the outdoor netball courts at Fred Finch Park, Berkeley	✓	✓	✓	✓	5.4	Parks
Implement recommendations of the Public Toilets Strategy 2019-2029 to improve accessibility	✓	✓	✓	✓	5.12	Parks

Parks and Sports Fields

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Collaborate with Destination Wollongong to encourage local sporting associations to host and facilitate events	✓	✓	✓	✓	3.6	Sportsfields
Develop and implement the Sportsgrounds and Sporting Facilities Strategy 2022-2026	✓	✓	✓	✓	5.7	Sportsfields
Implement the Landscape Masterplan for King George V Oval, Port Kembla	✓	✓	✓	✓	5.4	Sportsfields
Manage the multi-use criterium cycle track at Lindsay Maynes Park, Unanderra	✓	✓	✓	✓	5.7	Sportsfields
Provide in principle support to the Illawarra United Stingrays in their planning for a home ground location	✓	✓	✓	✓	5.4	Sportsfields
Collaborate with Destination Wollongong and the Australian Baseball League to establish Wollongong as a home base location for a National Baseball League team	✓	✓	✓	✓	5.4	Sportsfields
Progress the planning and development of a Northern Suburbs Skate Park			✓	✓	5.7	Parks
Undertake feasibility assessments for sportsfields drainage and irrigation across priority sites	✓				5.7	Sportsfields



Parks and Sports Fields

Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028
Current and future Sportsgrounds and Sporting Facilities Strategy
Play Wollongong Strategy 2014-2024
Figtree Oval Recreational Master Plan 2016-2029
King George V Oval Port Kembla Masterplan
Hill 60 Reserve, Port Kembla Masterplan
Cringila Hills Recreation Park Masterplan
Wollongong Cycling Strategy 2030
Sustainable Wollongong 2030 – A Climate Healthy City Strategy
Climate Change Mitigation and Adaptation Plans
Coastal Zone Management Plan 2017

Goal 5 | We have a healthy community in a liveable city

Public Health and Safety

Responsibility Manager Regulation and Enforcement

Why

Public health is important to our community, and Council has a role in community education, monitoring and compliance of public health matters.

What

This service conducts and manages the registration, inspections and monitoring of regulated public and environmental health premises including public swimming pools and On-site Sewage Management systems with the aim of ensuring compliance. The service provides environmental and public health related assessment and referrals as part of the development assessment process. It also involves the development of environmental and public health policies, community education programs and customer information .

Delivery Stream

- Inspections, Education and Registrations

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$535

Expense \$(1,228)

Net \$(692)

How

Undertake Council's regulatory role in relation to public and environmental health.

Monitor and inspect food premises, boarding houses, sex industry premises, ear and body piercing premises, hairdressers, beauty salons and tattooists.

Review all submitted Legionella Premises Audits for compliance and follow up on all air conditioning systems with overdue Certificates/Audits in accordance with the requirements of the Public Health Act 2010.

Assess and determine applications and associated inspections relating to the installation and operation of On-site Sewage Management systems.

Inspect and register places of shared accommodation (boarding houses), private swimming pools, and mortuaries.

Undertake routine parking patrols of school zones to protect the safety of children and community

Public Health and Safety

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Inspect all medium and high-risk food premises annually	✓	✓	✓	✓	5.3	Inspections, Education and Registrations
Implement a community safety and parking awareness raising programs based on scheduled patrols of schools and identified high risk areas	✓	✓	✓	✓	6.1	Inspections, Education and Registrations
Maintain inspection programs for public swimming pools, places of shared accommodation and mortuaries	✓	✓	✓	✓	5.2	Inspections, Education and Registrations

Supporting Documents

Not applicable to this Service

Goal 5 | We have a healthy community in a liveable city

Measuring Success

Aquatic Services

Measures	Target/Desired Trend
Visitation to Council commercial heated pools	At least 180,000 per annum
Proportion of residents satisfied with:	
• Patrolled beaches	At least 3.75 on a scale of 5.00
• Tidal rock pool	At least 3.75 on a scale of 5.00
• Heated pools	At least 3.75 on a scale of 5.00
• Public swimming pools (free)	At least 3.75 on a scale of 5.00

Botanic Garden and Annexes

Measures	Target/Desired Trend
Visitation to Wollongong Botanic Garden	At least 400,000 per annum
Proportion of residents satisfied with Botanic Garden	At least 3.75 on a scale of 5.00

Community Facilities

Measures	Target/Desired Trend
Community centre at Thirroul, Corrimal or Dapto	
a. Hours of use	Increase
b. Visits to centre (number of people)	Increase
Community hall / centre	
a. Hours of use	Increase
b. Visits to centre (number of people)	Increase
Proportion of residents satisfied with:	
• Community centre at Thirroul, Corrimal or Dapto	At least 3.75 on a scale of 5.00
• Community hall/ centre	At least 3.75 on a scale of 5.00

Goal 5 | We have a healthy community in a liveable city

Measuring Success

Leisure Centres

Measure	Target/Desired Trend
Proportion of residents satisfied with leisure centres	At least 3.75 on a scale of 5.00

Parks and Sports Fields

Measures	Target/Desired Trend
Proportion of residents satisfied with:	
• parks, open spaces and sports fields for active sport or recreation activities	At least 3.75 on a scale of 5.00
• parks, open spaces and sports fields for passive recreation purpose	At least 3.75 on a scale of 5.00
• children's playgrounds	At least 3.75 on a scale of 5.00
• hours Council public toilets are open	At least 3.75 on a scale of 5.00
• Russell Vale Golf Course	At least 3.75 on a scale of 5.00



Image: Illawarra Cycle Club, Sea Cliff Bridge



Our Wollongong Our Future 2032 Community Strategic Plan

Goal 6 | We have affordable and accessible transport

Objectives

There is an increase in sustainable transport use including public transport, walking, and cycling.

Transport links and connection to Sydney, the South Coast and Southern Highlands are strengthened.

The community have access to a safe, affordable and reliable transport network.

How will we get there?

6.1 Plan for the delivery of multi-modal public transport together with sustainable transport modes such as the Gong Shuttle, walking and cycling to meet the community's needs.

6.2 Wollongong continues to build infrastructure and programs to fulfill its role as a UCI Bike city.

6.3 Effective and integrated regional transport with a focus on road, bus, rail and freight movement (including the port of Port Kembla).

6.4 Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.

6.5 Advocate for strong transport links within the Local Government Area and connections to Sydney, the South Coast, and the Southern Highlands to provide physical and economic opportunities.

6.6 Improve active transport links and connectivity to our unique places and spaces, including marine access along the Local Government Area and accessibility from the Central Business District to the foreshore.

6.7 Maintain the service levels of our roads, footpaths and cycleways to an acceptable standard.

6.8 Community transport options for frail older people, people with disabilities and the transport disadvantaged are actively promoted and available.

Goal 6 | We have affordable and accessible transport

Transport Services

Responsibility Manager Infrastructure Strategy and Planning

Why

Our community wants the Wollongong Local Government Area to have a safe and affordable transport network connecting people to places and spaces in a convenient and timely way.

What

This service provides the delivery, management and advocacy of transport infrastructure. The service aims to provide a transport network that is safe, efficient, equitable, effective and sustainable. The service supports the community through creating the provision of transport access for residential, business, recreation, leisure and tourism activities.

This Service also includes provision of road safety, traffic and integrated transport planning support and advice. Road Safety Education Programs and promotion is a critical activity implemented across all aspects of our transport services.

Delivery Stream

- Road Safety, Traffic and Transport Planning
- Roads and Bridges
- Footpaths, Cycleways and Transport Nodes
- Car Parks and Boat Ramps
- Traffic Facilities including Street Lighting
- Street Sweeping

2032 Community Strategic Plan

We have affordable and accessible transport

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$4,191

Expense \$(49,966)

Net \$(45,775)

How

Planning, delivery and maintenance of Council's transport related assets, including roads and bridges, footpaths and cycleways, retaining walls and traffic facilities, boat ramps and jetties, carparks, metered parking and street-lights.

Advocacy towards local, regional and state transport initiatives.

Work with Transport for NSW on the implementation of the Illawarra Regional Transport Strategy.

Coordination of a local Traffic Committee including regulation of traffic, installation of regulatory signs, approval of new traffic management devices and facilities, constructive collaboration between Council, NSW Police, Transport for New South Wales, State elected member representatives and local bus companies.

Ensure that investments in tourism, recreation and leisure infrastructure are integrated into Council's transport network.

Develop and implement a best-practice transport data collection and evaluation program.

Deliver a rolling program of transport infrastructure condition and compliance inspections.

Work with key agencies and partners to reduce traffic congestion and consider emergency services requirements.

Integrate Movement and Place framework across transport infrastructure and services.

Lead and manage the Walking, Cycling, Access and Mobility Reference Group.

Approval of the National Heavy Vehicle Registry Applications within the Wollongong Local Government Area.

Transport Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop and implement the Integrated Transport Strategy	✓	✓			6.3	Road Safety, Traffic and Transport Planning
Collaborate with the New South Wales Government to fund and deliver the Safe Routes to School Program	✓	✓	✓	✓	6.1	Road Safety, Traffic and Transport Planning
Work with key agencies and partners to progress the Illawarra Regional Transport Plan	✓	✓	✓	✓	6.4	Road Safety, Traffic and Transport Planning
Advocate for the provision of expanded public transport services and support the provision of existing services	✓	✓	✓	✓	6.5	Road Safety, Traffic and Transport Planning
Develop road safety programs, education and promotion of sustainable multi-modal transport options	✓	✓	✓	✓	6.6	Road Safety, Traffic and Transport Planning
Implement actions from the Wollongong Cycling Strategy 2030	✓	✓	✓	✓	6.2	Road Safety, Traffic and Transport Planning
Subject to funding, explore the installation of tactile and braille street signage to support navigation and wayfinding throughout the Wollongong Local Government Area	✓	✓			6.7	Road Safety, Traffic and Transport Planning

Supporting Documents

West Dapto Development Contributions Plan 2020
 Town and Village Centre 'Access and Movement Plans'
 Wollongong Cycling Strategy 2030
 Urban Greening Strategy 2017-2037
 City of Wollongong Foreshore Parking Strategy (In Development)
 Wollongong City Centre Movement and Place Strategy 2023
 Illawarra Regional Transport Plan
 Integrated Transport Strategy 2023
 Coastal Zone Management Plan 2017



Goal 6 | We have affordable and accessible transport

Measuring Success

Transport Services

Measures	Target/Desired Trend
Proportion of residents satisfied with:	
• maintenance of local roads	At least 3,75 on a scale of 5.00
• maintenance of footpaths, cycle ways and shared use paths	At least 3,75 on a scale of 5.00
• availability of footpaths, cycle ways and shared use paths	At least 3,75 on a scale of 5.00



Image: Family at Coniston Village Shops on a shared pathway



Image: Corporate Services, Wollongong City Council



Our Wollongong Our Future 2032 Community Strategic Plan

Support Services

Council's 33 Services form the foundation of the Delivery Program and Operational Plan.

Council's Services are presented under their best fit goal. Five Services form an additional group called Support Services to demonstrate that these Services support the delivery of all goals.

What are the Support Services?

Employee Services
Financial Services
Governance & Administration
Infrastructure Strategy & Support
Information Management & Technology



Support Services

Employee Services

Responsibility Manager Organisational Development

Why

Our workforce is able to support Council's service delivery now and into the future. Our workplace values and respects differences and operates in keeping with Council's values: Integrity; Courage; Respect, Sustainability and One-Team.

What

Council's Employee Services provides support, advice and information to staff, including staff attraction and retention, health and wellbeing initiatives, and ongoing learning and development. This service fosters a safe and equitable work environment where people are skilled, valued and supported.

Delivery Stream

- Organisational Development and Change
- Learning and Development
- Industrial Relations
- Attraction and Retention
- Work Health and Safety
- Workers' Compensation and Injury Management
- Remuneration and Performance Management

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$145

Expense \$(8,652)

Net \$(8,507)

How

Strategic workforce planning and internal human resource management services.

Diversity, Inclusion and Belonging Program.

Employee learning and development, and educational support for Council's Cadet, Apprentice and Trainee program.

Performance management and staff recognition.

Recruitment support and advice to hiring managers, staff and candidates.

Industrial Relations support, advice and advocacy.

Human resource policy development and review including the Enterprise Agreement development and application.

Workplace health, safety and Wellbeing.

Worker's compensation and injury management.

Payroll services and support.

Workplace innovation and change.

Employee Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Implement the Workforce Strategy 2022-2026	✓	✓	✓	✓	4,7	Organisational Development
Refresh Council's Attraction and Retention Strategies	✓			✓	4,8	Organisational Development
Support Council's Cadet, Apprentice and Trainee program	✓	✓	✓	✓	4,8	Organisational Development
Enhance Council's Diversity, Inclusion and Belonging Programs	✓	✓	✓	✓	4,8	Organisational Development
Implement Safety and Wellbeing Programs	✓	✓	✓	✓	4,8	Work Health and Safety

Supporting Documents

Workforce Management Strategy 2022 - 2026

Support Services

Financial Services

Responsibility *Chief Financial Officer*

Why

Council's resources are managed effectively to ensure long term financial sustainability.

What

Wollongong City Council is a large and diverse organisation that provides services from the funding it receives from its community through rates, fees, and charges. Financial Sustainability and efficiency are aims of this service. This is achieved through financial strategy, policy, budgets and controls; while ensuring Council meets its taxation obligations, investment return, and internal and external reporting that provides transparency about decision-making. Council's primary source of income is property rates and sundry debtors systems used for billing and recovery, and customer service relating to these areas.

Delivery Stream

- Rates and Sundry Debtors
- Management Accounting and Support
- Financial Accounting and Control
- Funds Management
- Tax Management and Compliance

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$188,252

Expense \$(8,370)

Net \$179,882

How

Development and management of Council's Financial Strategy and Policy.

Long term financial planning and management of financial performance, cash flow, working capital, in accordance with Financial Strategy.

Internal management accounting, budgeting, financial analysis, and financial acquittals.

Management of Asset Accounting.

Management of banking, loans, and investments in accordance with Council's Investment Policy.

Financial management systems, procedures, and training.

Ensuring Council's tax obligations are met.

Monitoring and reporting of financial compliance.

Managing Council's annual income and expenditure through the Delivery Program and Operational Plan.

Provision of accurate and timely monthly and quarterly financial reports and Council's Annual Financial Statement.

Development of Council's Revenue Policy, maintenance of rating information, billing and recovery of rates, and rates customer service.

Management of the payment of Council's suppliers.

Financial Services

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Continue the review of the rating structure to align to legislative changes	✓	✓	✓	✓	4.8	Rates and Sundry Debtors
Manage and further develop a compliance program to promote awareness of Council's Procurement Policies and Procedures and other related policies	✓	✓	✓	✓	4.8	Tax Management and Compliance
Review Financial Strategy to include goals and actions aimed to improve financial capacity to respond to increased service demands	✓	✓	✓	✓	4.8	Financial Accounting and Control

Supporting Documents

Financial Strategy
Our Resourcing Strategy 2032
Budget 2022-2023

Support Services

Governance and Administration

Responsibility Manager Governance and Customer Service

Why

Council exhibits responsible decision making based on our values and collaboration.

What

The Governance and Administration Service includes policy, internal audit, legal, insurance, claims management, supply chain, risk management, business paper functions and corporate governance. The service also captures the Office of the General Manager and Executive Group, support for Councillors and the Professional Conduct Coordinator.

Delivery Stream

- Corporate and Councillor Support
- General Manager and Executive Group
- Corporate Governance and Internal Audit
- Legal Services
- Risk and Insurance Management
- Internal Ombudsman/Professional Conduct Coordinator
- Supply Chain Management
- Vehicle Management

2032 Community Strategic Plan

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$98

Expense \$(10,010)

Net \$(9,912)

How

Councillor and Council Committee support, policy and procedure.

Risk Management, risk registers and treatment plans, and insurances and claims management.

Management of delegations, policy register and governance procedure.

Provide access to the community to Council business including the business papers on Council's website and webcasting of Council meetings.

Deliver Council's internal audit function and Council's Audit, Risk and Improvement Committee.

Management of complaints, probity and investigations.

Effective resolution of claims against Council in a manner consistent with Council's policies, insurance, legal rights and obligations.

Develop, maintain and monitor business continuity planning and testing.

Provide legal advice and assistance.

Governance and Administration

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Continue to collaborate with NSW Government and partners to help the Wollongong community navigate COVID-19 pandemic	✓				4,7	Corporate and Councillor Support
Deliver the Internal Audit Program	✓	✓	✓	✓	4,7	Corporate Governance & Internal Audit

Supporting Documents

Not applicable to this Service

Support Services

Information Management and Technology

Responsibility *Chief Information Officer*

Why

Council uses technology to support services, secure information, and provide our community with equitable access to information and opportunities to inform decision making.

What

This service delivers digitally enabled, information driven and secure services that empower our customer community.

Delivery Stream

- Web Development and Integration Services
- Technology Infrastructure Services
- Information Management

2032 Community Strategic Plan

We are a
connected
and engaged
community

United Nations Sustainable Development Goals



Finances (000'S)

Revenue \$25

Expense \$(12,268)

Net \$(12,243)

How

Develop, implement and support Council's Information Management and Technology Strategy.

Delivery of high-quality customer support across the organisation.

Ensure Information Management Technology Infrastructure is fit for purpose and aligns with business needs.

Empower a data driven culture to enable Council to meet its strategic objectives.

Analyse, monitor and address risks of cybersecurity.

Ensure the organisations information technology takes advantage of emerging technologies, are optimised and aligned with business needs.

Information Management and Technology

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Finalise the Information Technology Cloud Transformation Program	✓	✓			4.1	Web Development and Integration Services
Pilot and expand the use of robust SMART technologies across Council	✓	✓	✓	✓	4.12	Information Management
Implement the CCTV Strategy	✓	✓	✓	✓	4.1	Technology Infrastructure Services
Implement the Cyber Security Strategy	✓	✓	✓	✓	4.1	Information Management
Continue to consolidate information technology systems and platforms	✓	✓	✓	✓	4.8	Technology Infrastructure Services

Supporting Documents

Information Management and Technology Strategy 2022-2024
 Our Resourcing Strategy 2032
 Coastal Zone Management Plan 2017
 Climate Change Mitigation Plan 2020
 Climate Change Adaptation Plan 2020-2022
 Sustainable Wollongong 2030

Support Services

Infrastructure Strategy and Support

Responsibility Manager Infrastructure Strategy and Planning

Why

Plan and deliver well managed assets and infrastructure to support Council's services and meet the needs of our community now and into the future.

What

This service includes the strategic management and technical planning of Council's infrastructure that supports all Council Services. It also includes the development and review of Council's Asset Management Strategy, Asset Management Plans, the development and delivery of rolling capital works and planned annual maintenance programs.

Delivery Stream

- Infrastructure Strategic Planning
- Capital Program Control
- Design and Technical Services
- Infrastructure Information and Systems Support
- Support Assets

2032 Community Strategic Plan

Wollongong is a creative, vibrant city	We have a healthy community in a liveable city	We have affordable and accessible transport
---	---	--

United Nations Sustainable Development Goals

7 AFFORDABLE AND CLEAN ENERGY	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	11 SUSTAINABLE CITIES AND COMMUNITIES
--------------------------------------	--	--

Finances (000'S)

Revenue \$243

Expense \$(8,308)

Net \$(8,065)

How

Integrated asset management planning and contribution of asset advice to strategy and plan development.

Provision of project management and oversight of capital works projects, design and technical services and information within Council.

Review and implementation of the Asset Management Strategy and Asset Management Plans.

Infrastructure Delivery Program development, budget and reporting as part of Council's Delivery Program and Operational Plans.

Partner with the University of Wollongong on landslide research initiatives.

Lobby government for financial assistance to accelerate investment in key regional projects and community infrastructure projects.

Continue to respond and work with the community to review levels of service.

Establish a program to ensure Disability Discrimination Act compliance is integrated with Council's Asset Management Plans.

Infrastructure Strategy and Support

Actions	Operational Plan 2022 2023	Operational Plan 2023 2024	Operational Plan 2024 2025	Operational Plan 2025 2026	CSP Ref:	Delivery Stream
Develop and regularly review Asset Management Plans to ensure appropriate investment in Council's asset base	✓	✓	✓	✓	4.8	Infrastructure Strategic Planning
Progressively implement the Asset Management Improvement Program	✓	✓	✓	✓	6.7	Infrastructure Strategic Planning
Review Asset Management Plans to include latest methodology, asset condition and performance data	✓	✓			4.8	Infrastructure Strategic Planning

Supporting Documents

Our Resourcing Strategy 2032
 Asset Management Strategy 2032
 Asset Management Plans
 Access and Movement Strategies
 Town and Village Plans
 Site specific Masterplans
 Illawarra - Shoalhaven Smart Region Strategy
 Port Kembla 2505 Revitalisation Strategy
 State Emergency Service - Service Level Agreement
 Disability Inclusion Action Plan 2020-2025
 Coastal Zone Management Plan 2017
 Climate Change Mitigation Plan 2020
 Climate Change Adaptation Plan 2020-2022
 Sustainable Wollongong 2030



Support Services

Measuring Success

Financial Services

Measures	Target/Desired Trend
Available funds	3.5% to 5.5%
Operating result (pre capital)	Small operational surplus (average over 3 years)

Information Management and Technology

Measures	Target/Desired Trend
Formal GIPA applications processed within 20 days	100%
Records and Information Management maturity (as defined by NSW State Archives and Records Authority)	Increase



Image: Wollongong City Council staff, Burelli Street Wollongong

Image: King George V Oval,
Port Kembla

Funding at a glance

The charts and tables below provide a snapshot of Council's estimates for sources of revenue and expense categories for 2022-2023 to 2025-2026. More detailed information is provided in Attachment 1 - Budget 2022-2023 and Attachment 3 - Revenue Policy, Fees and Charges 2022-2023.

The draft Delivery Program 2022-2026 and Operational Plan 2022-2023 is based on Council's assumptions and indices including a 1.8% rate increase approved by Independent Pricing and Regulatory Tribunal (IPART).

The rapid increase in some current costs and future cost estimates has already created a substantial gap between the IPART approved Rate increase of 1.8% and Council's estimated costs for 2022-2023 and beyond. Further detail is provided in the draft Long Term Financial Plan 2022-2032 and draft Revenue Policy 2022-2023

Projected Sources of Revenue

Revenue Type	2022-2023 Forecast (\$M)	2023-2024 Forecast (\$M)	2024-2025 Forecast (\$M)	2025-2026 Forecast (\$M)
Rates and Annual Charges	221.3	227.3	234.4	241.9
Grants and Contributions - operating	13.8	28.0	27.7	27.9
User Charges + Fees and Other Revenue	39.6	40.6	41.2	42.3
Rental Income	5.9	6.0	6.2	6.4
Fair Value Adjustment on Investment Properties	0.2	0.2	0.2	0.2
Interest + Investment Revenues	2.3	2.4	2.5	2.9
Capital Grants and Contributions	40.4	40.2	39.7	51.3
Total Income from Continuing Operations	323.6	344.8	351.9	372.9

Funding at a glance

Projected Expenses

Expense Type	2022-2023 Forecast (\$M)	2023-2024 Forecast (\$M)	2024-2025 Forecast (\$M)	2025-2026 Forecast (\$M)
Employee Costs less Internal Charges	125.9	128.3	131.4	135.2
Borrowing Costs	0.2	0.2	0.2	0.2
Materials, Contracts, Other Expenses	106.2	103.8	109.2	115.0
Depreciation	75.6	77.7	79.7	82.2
Profit/Loss on Disposal of Assets	0.0	0.0	(2.3)	0.0
Total Expenses from Continuing Operations	308.0	310.0	318.3	332.7

Capital Budget 2022-2026 Summary

The table below demonstrates Council's four year commitment to asset renewal with a significant allocation of capital expenditure. This approach goes towards improving key community assets and delivering on community priorities of roads, community buildings, footpaths and cycle ways and public facilities.

Capital Budget Funding Sources

Revenue Type	2022-2023 Forecast (\$M)	2023-2024 Forecast (\$M)	2024-2025 Forecast (\$M)	2025-2026 Forecast (\$M)
Operational Funds	63.1	64.7	66.4	65.7
Asset Sales	1.9	1.7	4.0	1.7
Grants and Contributions including Developer Contributions (previously s94)	29.7	28.1	21.5	11.6
Restricted Cash (internal and external)	6.3	12.8	19.4	11.9
Borrowings	0.0	0.0	0.0	0.0
Other Capital Contributions	11.0	9.7	8.0	6.6
Total	112.0	117.0	119.3	97.5

Council's Supporting Document Roadmap

Our Wollongong Our Future 2032 Community Strategic Plan represents the highest level of strategic planning undertaken by Council. Council has many other strategies and plans for specific focuses that are developed following planning and engagement.

Council refers to its adopted strategies and plans as Supporting Documents. These direction setting documents support the development of the Community Strategic Plan, Council's Resourcing Strategy, Delivery Program and Operational Plans.

These documents include goals, strategies and actions specific to a project or location. However, until the actions are enabled through resourcing and included in the Delivery Program and Operational Plan, they remain aspirational.

Council's Supporting Documents have been considered in the development of the Community Strategic Plan. These Supporting Documents have been informed by extensive data, research and community input, making them an important source for consideration in the future vision and goals for the Wollongong Local Government Area.

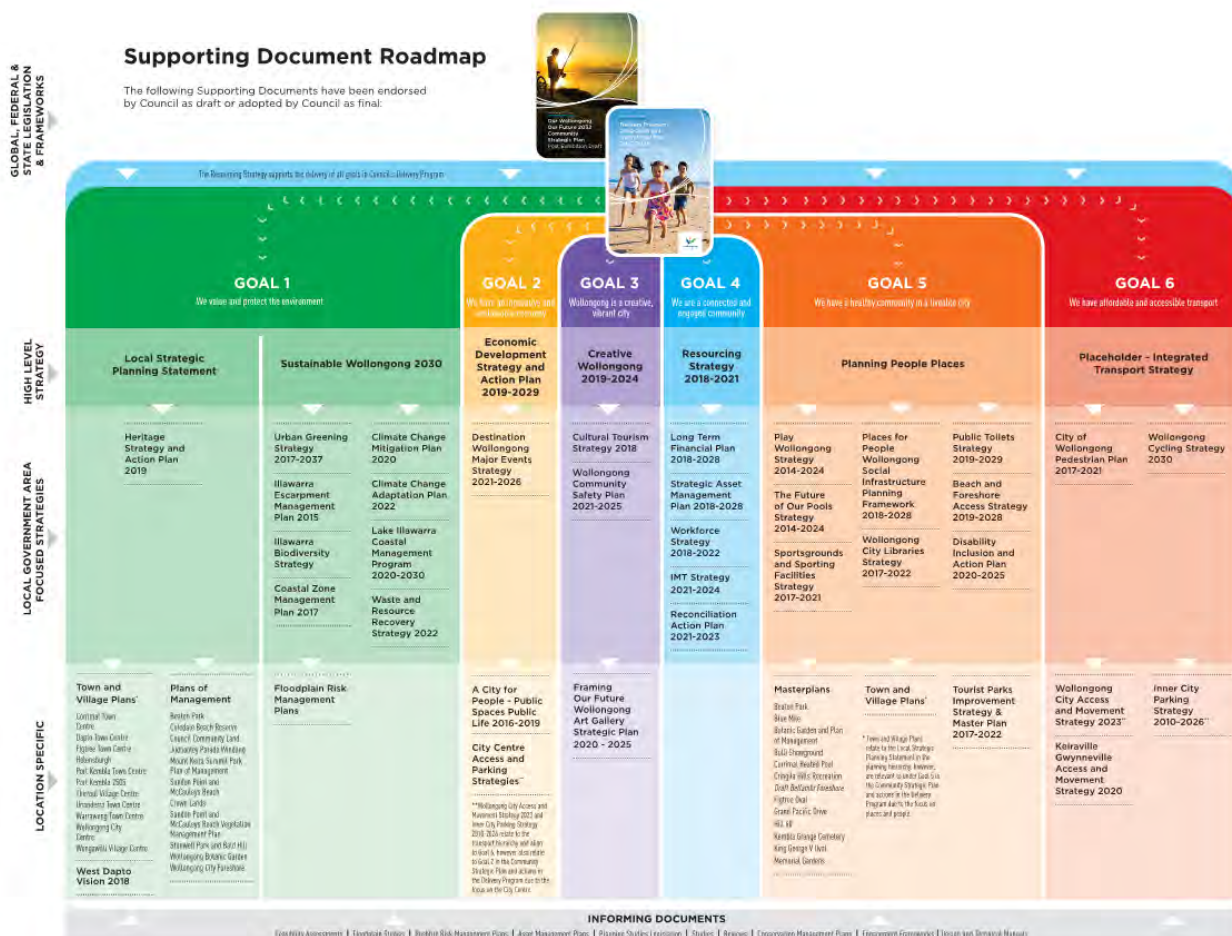




Image: Bald Hill Lookout, Stanwell Park



The relationship between the Community Strategic Plan and other Strategies and Plans



Image: Knitting Nannas at Wollongong City Library

The United Nations Sustainable Development Goals (Global Goals)

The Global Goals were agreed and adopted by the United Nations member states, including Australia, in September 2015 as part of the 2030 Agenda for Sustainable Development. Seventeen Goals underpinned by 169 targets will guide efforts to increase global well-being by addressing some of society's key challenges.

As the goals relate to the global environment, some of the issues that are explored are not as relevant to Wollongong as they are to developing

countries. There are other goals, such as Sustainable Cities and Communities that are very relevant to Local Government, and focus on urban planning and accessible transport.

Each of the Global Goals have been considered in the preparation of this Plan, and where there is alignment, the Global Goals have been mapped to each strategy in this Community Strategic Plan, and linked to our local goals below.

Our Wollongong Our Future Goals						
We value and protect our environment	6 CLEAN WATER AND SANITATION	7 AFFORDABLE AND CLEAN ENERGY	11 SUSTAINABLE CITIES AND COMMUNITIES	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	13 CLIMATE ACTION	14 LIFE BELOW WATER
We have an innovative and sustainable economy	1 NO POVERTY	8 DECENT WORK AND ECONOMIC GROWTH	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	11 SUSTAINABLE CITIES AND COMMUNITIES	13 CLIMATE ACTION	17 PARTNERSHIPS FOR THE GOALS
Wollongong is a creative, vibrant city	5 GENDER EQUALITY	8 DECENT WORK AND ECONOMIC GROWTH	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES	16 PEACE, JUSTICE AND STRONG INSTITUTIONS	17 PARTNERSHIPS FOR THE GOALS
We are a connected and engaged community	4 QUALITY EDUCATION	5 GENDER EQUALITY	8 DECENT WORK AND ECONOMIC GROWTH	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES	16 PEACE, JUSTICE AND STRONG INSTITUTIONS
We are a healthy community in a liveable city	1 NO POVERTY	2 ZERO HUNGER	3 GOOD HEALTH AND WELL-BEING	5 GENDER EQUALITY	10 REDUCED INEQUALITIES	11 SUSTAINABLE CITIES AND COMMUNITIES
We have affordable and accessible transport	3 GOOD HEALTH AND WELL-BEING	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	11 SUSTAINABLE CITIES AND COMMUNITIES	13 CLIMATE ACTION	17 PARTNERSHIPS FOR THE GOALS	



Image: Aboriginal Smoking Ceremony,
Viva la Gong Festival, Wollongong





Image: Wollongong Botanic Garden

Appendix 1: Our Wollongong Our Future 2032 Community Strategic Plan Planning Principles

Our Wollongong Our Future 2032 is underpinned by the Social Justice Principles of equity, access, participation and rights. These principles are our community's 'rights to the city' and are reflected throughout this document via the provision of infrastructure, recognition of our diverse population, and through democratic and effective governance.

These principles have also been applied in the development of this Delivery Program and Operational Plan.

Our Community Engagement Policy outlines Council's commitments and principles for engaging with our community. In developing the Community Strategic Plan, we wanted to push our engagement goals further than we have before and aimed to:

Increase the accessibility of our engagement

Use Plain English, Easy English, translated materials and various engagement methods.

Increase the diversity participants

Use methods to reach people with disability, Aboriginal people, CALD, LGBTQIA + community, the homeless, young people and children.

Understand the aspirations of our community

Undertake meaningful engagement, ask purposeful questions and use methods to ascertain the vision our community has for Wollongong.

Create a memorable, innovative campaign

Use new and creative approaches to spark interest and engage with our community.

Our Sustainability Commitment

Wollongong City Council will work to protect our local environment, reduce the use of natural resources and to support our quality of life for present and future generations. We will demonstrate leadership and responsible planning and decision-making to avoid any harmful local and global effects of our actions. We will also work in partnership with the community, stakeholders and other government organisations to achieve our sustainability and climate change commitments.

A quadruple bottom line approach, based on achieving integrated sustainability through the interlinked areas of environmental, social, economic and governance activities, underpin Council's commitment to sustainability. Principles have been developed which further clarify how these areas will be considered by Council in carrying out its operations.

Governance:

- a) We value sustainability leadership and will demonstrate how sustainability can be practically implemented;
- b) We believe that sustainability should be intrinsic to all decision-making and will incorporate it as a fundamental component of all Council processes;
- c) We support understanding of the importance of sustainability and will improve sustainability awareness throughout Council and the community; and
- d) We recognize the importance of issues beyond our borders and aim to create a balance between local and global issues.

Environmental sustainability:

- a) We respect our natural resources and will work to protect and enhance these for current and future generations;
- b) We value our natural biodiversity and will work to protect and enhance local native habitat;
- c) We treasure our coastal areas and waterways and will work to maintain their health and special qualities;

- d) We will not undertake any actions that have a potential risk to cause serious harm to the community or the environment even in the absence of scientific certainty (the precautionary principle);
- e) We recognise the importance of access to fresh, local and sustainably produced food.
- f) Climate Change - Council is committed to a whole of organisation approach to reducing the impacts of climate change, from planning for future sustainable infrastructure, to modes of transport, planning considerations and community education

Social-cultural sustainability:

- a) We respect universal social justice and will work to improve community wellbeing and quality of life;
- b) We value social equity and believe that services, facilities and community amenities should be accessible and equitable;
- c) We support equal rights and constructive engagement with the community in decision-making;
- d) We will actively involve people from diverse linguistic, cultural and spiritual backgrounds.

Economic sustainability:

- a) We will use resources efficiently and responsibly and reduce our ecological footprint;
- b) We support sustainable asset management principles;
- c) We understand the impact of poverty on quality of life and will work to address disadvantage in our community;
- d) We value a strong local economy and will encourage the use of local businesses and resources in our operations;
- e) We believe in local economic growth that respects our natural heritage and values and will foster sustainable and green economic opportunities.

Appendix 2: Terms Used in This Plan

ABS Census	Australian Bureau of Statistics (ABS) undertakes a census every five years. The census provides information about the characteristics of the Australian population and its housing within small geographic areas and for small population groups. This information supports the planning, administration, policy development and evaluation activities of governments and other users. The Census provides a snapshot of the nation. Data gathered helps decide what funding is needed for infrastructure, community services and facilities.
Annual Report	Report on the achievements in implementing the Delivery Program and the effectiveness of the principal activities undertaken in achieving the objectives in the Community Strategic Plan at which those activities are directed.
Asset Management Strategy	A ten year strategy included in Council's Resourcing Strategy for the provision of asset and infrastructure resources required to implement the Community Strategic Plan.
Biodiversity	Has been described as the 'web of life' 'the variety of living things' or 'the different plants, animals and micro-organisms, their genes and ecosystems of which they are a part'.
Community	Includes residents, rate payers/land owners, business owners and operators, people who work in the local government area, visitors, government agencies, users of council services, local community groups and associations.
Community Goal	These are about the end result we want for children, adults, families, business and communities.
Community Indicators	Are a way to track trends in quality of life for the community and are used as a basis for improving community engagement, community planning and policy making.
Community Strategic Plan	A plan which identifies the community's main priorities and aspirations for the future of the local government area. This plan is for a minimum of ten years.
Delivery Program	Details the principal activities to be undertaken by Council to implement strategies established by the Community Strategic Plan.
Global Goals	Seventeen Global Goals adopted by the United Nations member states, including Australia, in September 2015 as part of the 2030 Agenda for Sustainable Development.
Governance	The values, policies and procedures Council and its staff adopt, to provide ethical, transparent and accountable local governance.
Green Technology	Technology that is considered environmentally friendly based on its production process or supply chain.
Infrastructure	Is built structures like roads, railways, airports, water supply, sewers, power grids, telecommunications, buildings and facilities.
Innovative	Using or showing new methods, ideas.
Liveable	The degree to which a city meets the needs of the residents who live there.

Appendix 2: Terms Used in This Plan

Long Term Financial Plan	Included in Council's Resourcing Strategy for the provision of resources required to implement the Community Strategic Plan. This is the point where long-term community aspirations and goals are tested against financial realities.
Objectives	Outlines a series of sub-goals required to achieve the Community Goals.
Operational Plan	Details the services and activities to be delivered by Council during the year.
Principles	Are a set of high-level statements or goals used to guide our thinking and activities. They provide a framework for decision making and action, and form the basis for developing action-oriented goals and objectives.
Quadruple Bottom Line (QBL)	A balanced and holistic approach to achieving sustainability. This means that social, environmental, economic and civic leadership considerations must be addressed in planning, decision making and reporting.
Quarterly Review	Reports on progress against indicators and major projects in our Delivery Program and Operational Plan.
Resourcing Strategy	Consists of four components, these are the Long Term Financial Plan, Workforce Management Strategy, Asset Management Strategy and the Information Management and Technology Strategy. The Resourcing Strategy is where Council outlines who is responsible for what, in terms of the issues identified in the Community Strategic Plan. The Resourcing Strategy focuses in detail on matters that are the responsibility of Council, and looks generally at matters that are the responsibility of others.
State of the City Report	Reports on progress achieved toward the Community Strategic Plan.
Strategies	How we plan to achieve the objectives.
Supporting Document	Council's aspirational strategies and plans. Supporting Documents include actions that are considered for resourcing as part of the Delivery Program.
Sustainability	There are many different views in what constitutes a 'sustainable community'. Wollongong City Council carries out its decision-making based on the principle of sustainability which is based on environmental, intergenerational, social, economic equity and good governance.
Stormwater Quality Improvement Device (SQID)	Stormwater Quality Improvement Devices are designed to remove a wide range of pollutants including sediments, metals, oils, nutrients, and gross pollutants from stormwater before it has a chance to join any natural bodies of water.
Vision	Our community's aspiration for how we want our city, our community and our lives to be in the future.
Wollongong	Refers to the whole of Wollongong Local Government Area.
Workforce Management Strategy	Included in Council's Resourcing Strategy for the provision of workforce resources required to implement the services Council is responsible for as outlined in the Community Strategic Plan. This Strategy addresses the human resourcing requirements of Council's Delivery Program.



Image: Coledale Beach

Acronyms and Symbols used in this plan

ABS	Australian Bureau of Statistics
ATSI	Aboriginal and Torres Strait Islanders
CBD	Central Business District
EPA	Environment Protection Authority
GIPA	Government Information (Public Access) Act 2009
HVAC	Heating Ventilation and Air Conditioning
IMT	Information Management and Technology
LGA	Local Government Area
LTFM	Long Term Financial Model
NAIDOC	National Aborigines and Islanders Day Observance Committee
NGO	Non-Government Organisation
SAMP	Strategic Asset Management Plan
SQID	Stormwater Quality Improvement Device
WCC	Wollongong City Council



*Image: Ghost Trees
by artist Greer Taylor,
Sculpture in the Garden
at Wollongong Botanic
Garden. Tad Souden
Photography*

Our Wollongong Our Future

From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community.

We value and protect our environment

We have an innovative and sustainable economy

Wollongong is a creative, vibrant city

We are a connected and engaged community

We have a healthy community in a liveable city

We have affordable and accessible transport



Wollongong City Council
wollongong.nsw.gov.au
Phone (02) 4227 7111





Wollongong City Council

Attachment 1 Draft Budget 2022-2023 Post Exhibition Draft

This page intentionally left blank

Contents

<u>Introduction</u>	<u>3</u>
<u>Financial Strategy</u>	<u>4</u>
<u>Financial Forecasts</u>	<u>5</u>
<u>Financial Budget Reports</u>	<u>13</u>
<u>Budget 2022-2023</u>	<u>18</u>
<u>Current Assumptions</u>	<u>18</u>
Service levels	18
Indexation	18
<u>Revenue</u>	<u>20</u>
Rates	20
Pensioner Rebates	21
Annual Charges	22
Stormwater Management	22
Waste Management Services – Non-Domestic Premises	22
User Fees, Charges and Other Revenue	23
Interest on Investments	24
Operational Grants	25
Financial Assistance Grant	25
Specific Purpose Operational Grants	26
Capital Income	26
Profit/Loss on Disposal of Assets	26
<u>Expenses</u>	<u>27</u>
Employee Costs	27
Salary & Wages	27
Superannuation	28
Parental Leave	28
Workers' Compensation	29
Salary & Wages Recovery	29
<u>Other Employee Costs</u>	<u>29</u>
Learning & Development	29
Cadets, Apprentices & Trainees	29
Fringe Benefits Tax	30
<u>Borrowing Costs (Financing)</u>	<u>30</u>
<u>Materials, Contracts & Other Expenses</u>	<u>30</u>
EPA Levy	30
Street Lighting	31
Emergency Services	31
Insurance	32
Legal Costs	33
Fuel & Oil	33
Affiliates Contributions	33

Supporting Documents - Planning Studies & Investigations	33
Other Contributions, Donations, Memberships & Subsidies	36
Councillors' Expenses	36
Telephone	36
Mobile Phone	36
Postage	37
Council Rates	37
Housing Affordability Program	37
Centrally Held Budget Capacity	37
Rates Growth	37
Operational Contingency	38
Depreciation	38
<u>Key Assumptions</u>	<u>39</u>
West Dapto Development	39
Revenue	39
Capital Programs	39
Contributed Assets	40
Operational Expenses	40
Loans	40
Enhanced Community Centre & Library Services	40
Restricted Revenue	40
Strategic Projects Internally Restricted Asset	41
City Parking Strategy Internally Restricted Asset	41
Waste Disposal Facilities Internally Restricted Cash	41
Overview of Domestic Waste Model	45
<u>Budget Limitations/Development</u>	<u>46</u>
COVID-19	46
Indices	46
Utility Cost	46
Asset Management – Valuation and Asset Lives	46
Lake Illawarra	46
Internal Charging	47
Contributed Assets	47
Developer Contributions (excluding West Dapto)	47
Property Sales and Investment	47
Climate Change	47
<u>Section 2</u>	<u>48</u>
<u>Capital Program and Budget 2022-2023 to 2025-2026</u>	<u>48</u>
Capital Budget Funding 2022-2023	48
Capital Budget by Funding Sources – Summary Graph	48
Capital Budget by Funding Sources - Table	49
Capital Budget by Asset Class	49
Upcoming Capital Projects in 2022-2023	50

Introduction

In June 2021, Council adopted its current Financial Strategy that recognised Council had reached its target of financial sustainability and committed to maintain that position. The period from late 2019 to the current period has been an exceptionally challenging time for Council with significant impacts from fire, COVID-19 and flooding. Council has been able to respond financially to these issues to date by utilising existing reserves, with the assistance of additional funding from other levels of government, and the support of the community during closures and restricted operations. During this time, Council has been able to broadly maintain its financial strength and has continued to exceed its expectations in some areas that has allowed some reserves to be re-established.

While Council plans to achieve long term financial sustainability to maintain existing levels of service into the future, the community demand and desire is for improved levels of service across a broad range of existing and emerging services. As Council has limited resources, funded primarily by the Wollongong community, it is intended to include goals and actions in the current Delivery Plan that aims to improve the capacity of the organisation to respond to increases in service demand. This will lead to review of the current Financial Strategy and there will be actions derived from that to achieve this goal.

As we move into the next plan there are new challenges due to current valuation estimates and clear demand for more than just sustainability. Our recent community engagement has provided clear evidence of the desire for increased service and improved levels of service across several Council operations.

Council's recent Transport and Stormwater asset revaluation, which was finalised during the community consultation period, has resulted in calculated asset values and depreciation that is substantially higher than previously forecast. The asset valuations just completed are based on our existing asset management plans and accounting requirements which may result in the overstatement of future needs. While these adjustments will negatively impact our financial Key Performance Indicators (KPIs) in the short term, they will not impact the current delivery program or our capacity to maintain and renew assets over the reporting period.

Council's position will remain sustainable, although actions will be required in future years to address the reporting and/or funding issues. It is considered that options are available to review the asset management assumptions and depreciation estimates to better reflect optimised practices available for some asset classes. It is also acknowledged that in line with increasing values additional allocation may be required to maintain assets in future periods.

Council's ability to increase services, service levels, or manage the increased cost of asset renewal is limited, however, Council has included an action to review its Financial Strategy over the coming period with the view to creating greater capacity to do more. Council will also review its asset management plans for Transport and Stormwater to identify and verify optimised methodologies that it is anticipated will result in longer lives for some assets and lower levels of depreciation.

At the same time, there are significant external risks that are impacting the degree of certainty over the financial results and forecasts. These risks include increasing inflation and costs to Council, the rate income increase being well below increasing costs of providing service, proposed variations to the allocation of Council's Financial Assistance Grant and additional superannuation costs. With these changes it is likely Council will incur further shortfalls for at least the first three years of this Plan.

The allocations of the Financial Assistance Grant, a Federal Government Grant allocated in NSW by the Grants Commission on behalf of the State Government, is being changed to better advantage councils in the greatest relative need in NSW. The impact of this change is that Wollongong will not experience the expected real growth in its funding and may experience an actual decrease in funding over time. The Grants Commission is not able to

forecast future grants, although have advised their direction and its potential negative impact on Wollongong City Council. While a decision has not been made on a change to the allocation methodology that would allow reductions in future grants, it is considered prudent to budget for zero increases for at least four years of this Plan while the methodology and its impacts are better determined. The Financial Assistance Grant is a substantial portion of Council's revenue and this variation had an impact of \$0.4M in year one and \$1.7M per annum by year four. In addition, the early payment of \$15.3M of the 2022-2023 Financial Assistance Grant has had a significant impact on the results for 2022-2023.

Active Super (previously Local Government Superannuation) manage a Defined Benefits Scheme on behalf of Local Government that has insufficient contributions to maintain a sound financial position without additional council payments. The scheme, which closed to new employees in 1991, has required councils to fund a catch up payment that has been in place since 2009. While it was initially envisaged that this would be a short term requirement, the scheme will now require additional payment for the fourteenth year. Council had not funded this extension into future years in the expectation that it would cease, however, recent correspondence has indicated a payment of \$1.0M (half of previous payments) would still be required in 2022-2023. As this has been a year by year proposition for an extended period, it is considered prudent to include costs in future years of this Plan.

With these challenges, Council remains committed to achieving an extensive Infrastructure Delivery Program to ensure the highest levels of renewal and construction activity is maintained. This level of activity will assist in continuing to support our local economy and community assets as we emerge from COVID-19.

Financial Strategy

Wollongong City Council is committed to the principles of financial sustainability and good financial management. Council will use ratepayers' money, together with other funding available, wisely to provide prioritised services, improve financial sustainability and asset management. Financial Sustainability is defined as where the planned, long term service and infrastructure levels and standards of Council can be met without unplanned increases in rates or disruptive cuts to service.

Financial forecasts are built within the parameters of Council's Financial Strategy (Council Policy) that provides the direction and context for decision making in the allocation, management and use of Council's limited financial resources. The Financial Strategy sets the parameters within which Council plans to operate to provide financial stability, affordability, focus and efficiency (value for money), over the short, medium and longer terms. The key performance indicators outlined in the Financial Strategy are supported by clear targets for these to support continuous measurement of financial sustainability.

The Financial Strategy is reviewed on an ongoing basis and targets are modified over time to reflect Council's financial sustainability, maturity, evolution and, in this year, to respond to crisis and external influences. The Financial Strategy is viewed as an enabling Strategy that provides the guiding principles to allow for financial stability over the short, medium and longer term.

The current Financial Strategy has clear objectives that include:

- Council will aim to maintain Available Funds between 3.5% and 5.5% of Income from Continuing Operations [pre-capital].
- Council will plan to maintain a small Operating Result surplus (average over three years) in the future.
- Council's annual allocations to Operating and Capital Budgets will generally not exceed anticipated cash inflows. Where the Available Funds level is above minimum requirements, additional funds will be transferred to the Strategic Projects Restricted

Asset and consideration given to the allocation of funds through the Strategic Planning process.

- Council will plan for Funds Available from Operations at least equal to depreciation.
- In determining the approval of budget for additional or enhanced assets, Council will ensure that the whole of life cost is considered and is able to be sustainably accommodated within future forecasts.
- Council will actively consider borrowings through its Resource Strategy & Capital Budget as a source to finance timing mismatches between cash availability and expenditure requirements and to provide for intergenerational equity where it is determined to be applicable.

Financial Forecasts

The financial forecasts contained in this document provide a financial view that encapsulates the Service levels and outcomes as documented in the Resourcing Strategy and Delivery Program 2022-2026 and Operational Plan 2022-2023.

The forecasts have been informed by asset management plans, timing of capital program and are supported by the range of underlying indices and assumptions that are discussed throughout this document.

The development and maintenance of Council's forecasts are centred around a 10 year continuous budget process that is updated in line with longer term and annual delivery planning, annual resets of assumptions and indices, Quarterly Review changes and one-off changes where new information leads to a requirement to alter the forecast. Underlying indices support the long-term forecasts and these are revised through the annual planning process to reflect most recent economic indicators. The greatest risk in this process is that the underlying indices, particularly the correlation between the rates index and the cost of service, are mismatched in the future.

Key financial forecasts for the years 2022-2023 to 2025-2026 are shown in the tables below.

KEY INCOME & EXPENSE RESULTS				
	2022/2023 Budget \$M	2023/2024 Forecast \$M	2024/2025 Forecast \$M	2025/2026 Forecast \$M
Operating Result [pre capital]	(24.8)	(5.4)	(6.0)	(11.1)
Funds Available from Operations	52.2	69.7	69.3	72.1
Available Funds	13.5	13.4	13.0	16.4

Over the past three devastating years that have seen threats of fire, flood and pandemic, Council's resources have been stretched and existing reserves were in part depleted to maintain operations. Council has been able to financially manage through this period and replace some of that lost capacity through savings, however, will incur further shortfalls in this Plan.

While Council aims to achieve a small Operating Surplus [pre capital], our estimates and results do show that we have experienced or are estimating deficit results. The forecast deficit results for the Operating Result [pre capital] and Total Funds for 2022-2023 have been impacted by the early payment of part of the 2022-2023 Financial Assistance Grant of \$15.3M in the previous financial year.

Continued investment, service enhancement and recovery actions

In past years where Council achieved financial improvements beyond the targets set in the financial forecasts, these were transferred to Strategic Projects internally restricted cash to be

held for allocation through the annual planning cycle. This provided a level of additional capacity that could be applied to enhance some service deliveries, accelerate planned projects or introduce additional projects. The Operational Plan 2022-2023 includes capital and operational projects that are non-recurrent or fixed duration to be funded from Strategic Projects restricted cash. The projects to be funded from Strategic Projects restricted cash over the next four years are detailed in the diagram below.

Diagram 1

PROPOSED PROJECTS & PROGRAMS				
Funded from Strategic Projects Restricted Cash				
	2022/23 Budget \$000'S	2023/24 Forecast \$000'S	2024/25 Forecast \$000'S	2025/26 Forecast \$000'S
Capital Projects				
Beaton Park Tennis Court Relocation and Upgrade	1,100			
The Ridge; House no. 48 to end	1,000			
North Wollongong Beach Seawall Renewal	725	2,461		
Cliff Rd; Stuart Park to Marine Dr	270			
Mt Kembla Mountain Bike Trails (plan and design)	250			
Crown St; Parkside Ave to Marine Drive	130			
Fred Finch Park Netball Court realignment	100			
Mobile Skate Equipment	100			
Botanic Gardens Rainforest Walk - Stage 2	50			
Disabled Viewing Platform on Hill 60	50			
Additional Outdoor Exercise Equipment		313		
Rex Jackson Sports Field Lighting		250		
Design & Implementation of King George V Park Masterplan		20	235	
Traffic Facilities Improvements			300	300
Helensburgh Library + Community Centre			400	2,600
Various Traffic Facilities, Footpaths & Shared Paths	310	160	80	
	4,085	3,204	1,015	2,900
Studies & Supporting Documents				
Management of Councils Water Supply & Waterwaste Infrastructure	233			
Stuart Park Masterplan	145			
Access and Movement Strategy Review	125			
Landscape development plan for West Dapto - for riparian corridor	100			
Development of Crown Land Plans of Management	118			
Climate Change Adaptation Plan - Assessment of Heat Impact	80			
West Dapto Review WaterCycle Masterplan	75			
Western Sydney Development Impacts Study	70			
Flood Risk Management Studies Best Practice	65			
Biodiversity Strategy	61			
Towradgi Creek Shared Path Feasibility Investigations	56			
Lake Illawarra Shared Path Masterplan	55	55		
Flood Impact Assessment Automation	50			
Social Infrastructure Planning Framework	50	100		
Synthetic Football Pitch in Planning Area 1 (North) - Site Investigations	50			
Fred Finch Park Lighting Feasibility	40			
Review Planning Controls - Wilga St, Corrimal	40			
Review of Duck Creek Flood Risk Management Study	37			
Feasibility Study Synthetic Football Pitch in Planning Area	35			
Fred Finch Park - Landscape Masterplan	35			
Hill 60 Tunnels Reopening- Detailed Concept Plans	25	125		
Development Control Plan Review	24			
Implement Keiraville Gwynneville Access & Movement Strategy	20	41		
Integrated Transport Strategy	4			
West Dapto Flood Risk Review	9			
Art Gallery 2nd Entrance Design				120
Bald Hill to Stanwell Park Pathway Feasibility				25
Mt Keira Summit Park Interpretation Design Guide				50
Battery Park, Smiths Hill & Flagstaff Hill Forts Heritage Consultant		120		
Botanic Gardens Design Investigation for Asset Improvement			60	146
Pedestrian Bridge Thurston Av - Feasibility Study		30		
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation Phase		103		
Thirroul Village - Character and Heritage Study			75	77
	1,602	574	135	418

PROPOSED PROJECTS & PROGRAMS				
Funded from Strategic Projects Restricted Cash				
	2022/23 Budget \$000's	2023/24 Forecast \$000's	2024/25 Forecast \$000's	2025/26 Forecast \$000's
Other non recurrent projects				
Union Cycliste Internationale (UCI) Event	961			
Climate Change and Sustainability Program	238	157		
Outdoor Dining Fee Waiver	175			
Events Support Specialist	141			
Wollongong Biennial Acquisitive Sculpture Award	140		140	
Events Re-Emergence - Covid	135			
Sandon Point Interpretive Signage & Indigenous Art Work	103			
Wollongong Learning City Project	98	100	68	
Interpretive Historical Signage Grand Pacific Walk	80	40		
IPAC Additional Support	63	64	65	
Cultural Festival 2022	50			
Major Event Support	49			
Change Management Specialist Support	34			
King George V Masterplan - Vegetation Management	30			
Innovation App Competition	40			
Relocation of "Amy" Monument Thirroul Beach	30			
COVID Outdoor Dining Initiative	30			
Artist in Residence - Covid	25			
Arts Mentorship - Covid	7			
ANNUAL TOTAL	2,427	361	273	0
Cumulative total funded from Strategic Projects Restricted Cash	8,114	4,138	1,423	3,318
				16,994

Financial Position - Available Funds

Available funds are funds Council has earned but not allocated to specific expenditure in the past or future.

They are held as Council's savings and are used to act as a buffer against unanticipated future costs or can be used to provide flexibility to take advantage of opportunities that may arise.

Council aims to maintain Available Funds (the unallocated portion of all future revenues) between 3.5% and 5.5% of Income from Continuing Operations [pre-capital].

While the Available Funds balance may fall below or towards the bottom of the targeted level during the period, our Financial Strategy provides an onus in our planning to ensure adequate adjustment is made to restore the balance through future programs within an acceptable timeframe.

In response to COVID-19, a provision of \$16M was introduced that was funded from the Property Investment restricted asset (\$5M), Available Funds (\$7M) and the Strategic Projects restricted asset (\$4M). The Property Investment restricted asset has been repaid and \$4M of savings has been achieved to restore the Available Funds position. The financial forecasts include the remaining \$3M being restored through existing Available Funds in 2022-2023 (\$2M) and in 2023-2024 (\$1M).

The diagram below provides the forecast levels of Available Funds with the targeted upper and lower levels.

Diagram 2



Operational Performance – Operating Result [pre capital]

Council's Financial Strategy targets a small operational surplus [pre capital] (average over three years).

The Operating Result [pre capital] is one of the main indicators of the long-term financial viability of Council. The long-term nature of Operating Result is often misunderstood by reflection on single year surplus or deficit results that may be impacted by unusual circumstances or events.

In broad terms, a deficit from operations over time indicates that Council is not earning sufficient revenue to fund its ongoing operations (services) and renewal of assets, which are an integral part of that service, when required. This measure should be viewed over the long-term as annual results may be impacted by timing. For example, in the diagrams below, 2022-2023 is a deficit result mainly due to the early payment of \$15.3M of the 2022-2023 Financial Assistance Grant in the 2021-2022 financial year, while 2025-2026 is a deficit due to a planned one off grant payment for Affordable Housing that was funded and approved in prior years. Other timing impacts may result from grants or contributions received in one year where they are recognised as income and then expended in future years. Similarly, the introduction of operational projects funded from internally restricted assets has the same impact.

In addition, the Operating Result is inclusive of depreciation, which is an accounting estimate to reflect the use of an asset over its lifetime. As discussed, Council has revalued its Stormwater and Transport assets during the exhibition period based on the best available and evidenced accounting and engineering data. This has led to a substantial increase in the depreciation forecast and a deterioration in the Operating Result. Council will be working to develop revised and further advanced evidence that may reflect lower depreciation levels in future periods.

The diagram below shows Council's Operating Result [pre capital] against the result pre-revaluation to highlight the impact of the depreciation changes on this result.

Diagram 3



Operational Performance – Funds Available from Operations

The Financial Strategy requires that Council plan for a Funds Available from Operations result at least equal to depreciation.

Council receives income and elects to spend that money on day to day activities to provide services and operate the organisation. This is reflected in the Income and Expense Statement. The Operating Result [pre capital] disclosed in the Income Statement includes depreciation and other non-cash expenses, so a deficit Operating Result can still produce an operating cash surplus. It is this cash surplus that is available to fund the renewal of existing assets that Council considers a more reliable indicator. The cash does not change when depreciation is adjusted.

The forecast Funds Available from Operations has been compared against the level of depreciation, as this was Council's proxy for the average funding required to renew existing assets at their end of current life. This does not reflect the need for funds on an annual basis due to the varying lives of Council assets. The current Funds Available from Operations are considered sufficient to deliver the current renewal requirements through the current planning period.

Council's Financial Strategy acknowledges not all Funds Available from Operations will be applied to renewing assets and assets will not always be replaced on a like for like basis. Provision needs to be made for upgraded, enhanced and new assets as the community demands and expectations change. Additional capacity is created where: existing asset renewal is funded from other revenue sources such as grants and contributions; efficiencies in the replacement or life of assets is achieved; additional rate revenue is received through growth and rationalisation of assets through efficiency while maintaining an agreed service level is achieved. While such capacity is inevitable over time, it is not easy to forecast and may need to be supplemented through other financial options if higher levels of enhanced service is required.

Diagram 4 shows Council's forecast Funds Available from Operations position. The financial forecast does include an increase in funding beyond prior years, although is now below the post revaluation depreciation. The additional level of funding is required over the next four years to accommodate the enhanced future program commitments.

Diagram 4



Note: The depreciation figures in the diagram above exclude the depreciation on Waste Remediation, SES & RFS vehicles, right-of-use assets and HACC vehicles that do not require funding from Council.

Borrowings

The Financial Strategy requires that:

- Council will actively consider borrowings through its Resource Strategy and Capital Budget as a source to finance timing mismatches between cash availability and expenditure requirements and to provide for intergenerational equity, where determined applicable.
- Borrowings will be considered for investment in assets acquired to provide additional service and service level or to provide for timing mismatches in asset renewal funding.
- Internal borrowing will be applied first where funds are available and it is determined to be more economical.
- Interest on internal borrowings will be costed to Income Activity Services to reflect the opportunity cost and will be applied in business cases to reflect the actual return on investment.
- Borrowing terms will preferably be structured to match, but not exceed, asset life where there is appropriate product in the market to do so.

Details of proposed internal borrowing are included in the detailed components of the assumptions for works at the Whytes Gully Waste Facility.

Council currently has a loan portfolio comprised of several loans under the Local Infrastructure Renewal Scheme (LIRS) program. The LIRS program was introduced by the State Government as incentive to councils to accelerate infrastructure renewal that provided a loan subsidy. Loans entered into under this program have been used to accelerate the City wide Footpaths, Shared Path Renewal, Missing Links Construction Program, building refurbishment works for a number of Council facilities and to support the West Dapto Access-Fowlers Road project. These loans were taken over a 10 year period and will be completed by June 2025.

Council's current forecasts indicate that Council will remain a low debt user although capacity remains for Council to take on new debt in line with our Financial Strategy. The timing of infrastructure development and progress for West Dapto release areas and other asset requirements is continuously reviewed to determine need for financing through debt. The current modelling for West Dapto development and asset requirements indicates that there is

a possibility that some infrastructure assets will need to be built in preparation for development and could require borrowing in future years. If that were to occur, the debt would be repaid by future development contributions and restricted assets created from revenue growth in the West Dapto area. At this stage, the Long Term Financial Plan does not indicate that debt financing will be required, however, this could change as development is realised over the period. The extent of borrowing requirements will be dependent both on timing of infrastructure provision as well as availability of other funding sources such as grants and contributions.

Within the next four years, internal borrowings will be required for the Waste Facility. This is discussed in further detail within the Borrowing Costs section.

Council will continue to evaluate and consider opportunities that may arise in line with the Financial Strategy.

Supporting Document Initiatives

The terminology 'Supporting Documents' is used at Wollongong City Council in reference to a range of documents that includes plans, strategies or studies that inform future direction and priorities. Council has a large number of Supporting Document initiatives that have not yet been funded through the delivery planning process. The large volume of Supporting Documents provides clear, longer term intent and direction for Council in terms of what it would like to do and what it will endeavour to do with the resources that may be available. These Supporting Documents are important in planning future Council services and are used to identify and respond to opportunities for future external funding and/or an increase or redirection of own source funds available to Council.

One of the major sets of Supporting Documents relate to the West Dapto Release Area. A significant part of Wollongong's population growth is expected to be centred on new residential developments at West Dapto in Wollongong's south-west. Growth in West Dapto will require significant new services supported by a substantial level of new infrastructure. Supporting Documents, such as the West Dapto LEP, Infrastructure Plan, Access Strategy and West Dapto Development Contribution Plans have articulated proposed services, assets and potential future sources of funds to some extent, and this has informed the development of a West Dapto release area financial forecast model. The implications of this model have been incorporated into the financial forecasts. The model is based on extremely broad assumptions for actions that may vary markedly as the future unfolds. A conservative approach has been taken that assumes a self-funding model and only includes agreed grant programs in these forecasts. The financial impacts of West Dapto within the current assumptions and modelling are discussed further throughout this document.

There are a number of other potential initiatives or programs that have not been included in the financial estimates at this stage due to the lack of certainty around the timing, funding and/or probability of completion. These include actions such as:

- Foreshore Parking Strategy implications
- Community & Recreation facilities at West Dapto
- Potential development of Council owned land in West Dapto
- Grand Pacific Walk future stages
- Implications of Lake Illawarra
- Alternate waste technologies
- Further street lighting alternate lighting technologies
- Potential ongoing impacts of COVID-19
- Beaton Park Re-development
- Wollongong Entertainment Centre Precinct
- Bellambi Foreshore

Other Risks and Exposures

The financial forecasts are based on the information available at a point in time and may also be impacted by external factors. There are several potential risk areas that include:

- **Economic volatility & upward price trends.** While our current indices are based around a 2.0% price increase for labour and commodities for 2022-2023 and small increases beyond that, current economic conditions indicate more significant movements and volatility in the immediate future that are not included within budget.
- **Financial Assistance Grant.** Council currently receives an annual allocation of approximately \$19M per annum that represents 6.5% of total operating revenues. Potential changes to distribution and indexation application may impact on financial forecasts.
- **Superannuation Defined Benefits Scheme.** While final additional payments were expected to end in the 2021-2022 financial year, an extension into 2022-2023 was advised in early January 2022 and has been included in the financial forecasts. The additional payment has been included in the financial forecasts for 2022-2023 as well as a contingency for these payments to continue.
- **Interest on investments.** Impacted by continued volatility in investment market conditions.
- **Waste Facility Income and Operational Costs.** The waste facility forecasts include \$7.8M income projections from commercial customers that are subject to increasingly competitive external market conditions. Operational costs in this area may also be impacted by changing environmental compliance requirements and emerging technologies.
- Potential longer term impacts of COVID-19.
- Shifts in policy in other layers of Government that may affect funding or expenditure requirements.

Financial Budget Reports

The following budget reports are provided for the 2022-2023 Budget and Long-Term Financial Position:

Whole of Council Four Year Financial Forecasts:

- Income Statement
- Funding Statement (including Capital Budget)
- Statement of Financial Position
- Statement of Cash Flows
- Services Financial Report

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000
INCOME STATEMENT				
Income From Continuing Operations				
Revenue:				
Rates & Annual Charges	221,315	227,303	234,416	241,874
User Charges and Fees	33,841	34,725	35,170	36,168
Interest and Investment Revenues	2,333	2,428	2,474	2,863
Other Revenues	5,783	5,893	6,003	6,162
Fair Value Adjustment on Investment Properties	194	198	202	207
Rental Income	5,874	6,044	6,230	6,420
Grants and Contributions - Operating	13,818	28,046	27,727	27,933
Capital Grants & Contributions	40,442	40,191	39,717	51,276
Total Income From Continuing Operations	323,601	344,829	351,939	372,902
Expenses From Continuing Operations				
Employee Costs	145,502	148,307	151,955	156,269
Borrowing Costs	242	157	182	232
Materials and Contracts	88,796	87,583	92,727	95,320
Other Expenses	19,155	18,824	18,968	22,319
Depreciation, Amortisation + Impairment	75,642	77,670	79,735	82,211
Internal Charges (labour)	(19,578)	(19,983)	(20,521)	(21,078)
Internal Charges (not labour)	(1,795)	(2,563)	(2,522)	(2,593)
Profit/Loss on Disposal of Assets	0	0	(2,260)	0
Total Expenses From Continuing Operations	307,964	309,994	318,264	332,680
Operating Result from Continuing Operations	15,637	34,835	33,674	40,223
Operating Result [pre capital]	(24,806)	(5,356)	(6,042)	(11,053)

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000
FUNDING STATEMENT				
Surplus (Deficit) [Net Operating Result for the Year]	15,637	34,835	33,674	40,223
Add back :				
- Non-cash Operating Transactions	92,764	95,205	95,575	100,989
- Restricted cash used for operations	15,710	11,546	10,773	14,044
- Income transferred to Restricted Cash	(57,120)	(57,058)	(55,536)	(67,535)
- Payment of Right of Use Leases	(413)	(152)	(132)	(135)
- Payment of Accrued Leave Entitlements	(14,354)	(14,670)	(15,031)	(15,494)
- Payment of Carbon Contributions	0	0	0	0
Net Share Joint Venture using Equity Method	0	0	0	0
Funds Available from Operations	52,224	69,706	69,324	72,091
Borrowings repaid	(3,702)	(2,564)	(656)	0
Advances (made by) / repaid to Council	0	0	0	0
Operational Funds Available for Capital Budget	48,522	67,142	68,669	72,091
CAPITAL BUDGET				
Assets Acquired	(101,916)	(109,078)	(112,250)	(91,642)
Contributed Assets	(10,056)	(7,876)	(7,014)	(5,871)
Transfers to Restricted Cash	(2,367)	(2,546)	(2,697)	(3,022)
Funded From :-				
- Operational Funds	48,522	67,142	68,669	72,091
- Sale of Assets	1,885	1,728	3,989	1,731
- Internally Restricted Cash	6,310	12,754	19,435	11,930
- Borrowings	0	0	0	0
- Capital Grants	22,825	15,565	9,475	4,500
- Developer Contributions (previously S.94)	6,834	12,539	11,996	7,050
- Other Externally Restricted Cash	0	0	0	0
- Other Capital Contributions	11,031	9,651	7,964	6,637
TOTAL FUNDS SURPLUS / (DEFICIT)	(16,931)	(123)	(435)	3,403

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000
STATEMENT OF FINANCIAL POSITION				
CURRENT ASSETS				
Cash and cash equivalents	121,529	117,795	116,179	142,566
Investments	13,503	13,088	12,909	15,841
Receivables	25,241	26,897	27,451	29,086
Inventories	463	463	463	463
Contract assets	4,707	4,707	4,707	4,707
Assets held for sale (previously non-current)	0	0	0	0
Other	6,904	7,008	7,148	7,291
TOTAL CURRENT ASSETS	172,347	169,957	168,857	199,954
NON-CURRENT ASSETS				
Inventories	5,972	5,972	5,972	5,972
Investment property	4,984	5,182	5,384	5,591
Intangible assets	152	152	152	152
Right of use assets	1,471	1,471	1,471	1,471
Infrastructure, property, plant and equipment	2,738,835	2,767,240	2,787,021	2,791,963
TOTAL NON-CURRENT ASSETS	2,751,413	2,780,017	2,800,000	2,805,148
TOTAL ASSETS	2,923,760	2,949,974	2,968,857	3,005,102
CURRENT LIABILITIES				
Payables	27,717	27,899	28,644	29,941
Provisions < 12 Months	14,481	14,699	14,993	15,292
Provisions > 12 Months	46,883	47,586	48,537	49,508
Contract liabilities	8,177	8,177	8,177	8,177
Interest bearing liabilities	2,564	656	0	0
Lease liabilities	152	132	135	138
TOTAL CURRENT LIABILITIES	99,974	99,148	100,486	103,057
NON-CURRENT LIABILITIES				
Interest bearing liabilities	691	35	35	35
Lease liabilities	702	594	478	357
Provisions	40,402	33,370	17,356	10,930
TOTAL NON-CURRENT LIABILITIES	41,794	33,999	17,870	11,322
TOTAL LIABILITIES	141,769	133,148	118,356	114,379
NET ASSETS	2,781,992	2,816,827	2,850,501	2,890,724
EQUITY				
Accumulated surplus	(1,429,318)	(1,447,405)	(1,483,650)	(1,490,927)
Surplus (Deficit) for period	(15,637)	(34,835)	(33,674)	(40,223)
Revaluation reserves	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)
Restricted assets	(120,360)	(117,910)	(116,500)	(142,897)
TOTAL EQUITY	(2,781,992)	(2,816,827)	(2,850,501)	(2,890,724)

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000
STATEMENT OF CASH FLOWS				
CASH FLOWS FROM OPERATING ACTIVITIES				
Receipts				
Rates and annual charges	221,889	225,648	233,862	240,239
User charges and fees	33,841	34,725	35,170	36,168
Investment and interest revenue received	2,333	2,428	2,474	2,863
Grants and contributions	44,204	60,362	60,429	73,339
Other operating receipts	11,568	11,834	12,092	12,439
Payments				
Employee benefits and on-costs	(123,002)	(125,333)	(128,317)	(131,931)
Materials and contracts	(86,360)	(84,836)	(89,461)	(91,429)
Borrowing costs	(226)	(104)	(27)	(18)
Other	(19,155)	(18,824)	(18,968)	(22,319)
Other operating payments	0	0	0	0
NET CASH PROVIDED BY (OR USED IN) OPERATING ACTIVITIES	85,094	105,898	107,254	119,349
CASH FLOWS FROM INVESTING ACTIVITIES				
Receipts				
Sale of Investment securities	1,903	415	180	(2,932)
Sale of infrastructure, property, plant and equipment	1,885	1,728	3,989	1,731
Repayments from deferred debtors	0	0	0	0
Payments				
Purchase of infrastructure, property, plant and equipment	(101,916)	(109,078)	(112,250)	(91,642)
Advances to deferred debtors	0	0	0	0
Purchase of interest in joint ventures				
NET CASH PROVIDED BY (OR USED IN) INVESTING ACTIVITIES	(98,128)	(106,935)	(108,082)	(92,844)
CASH FLOWS FROM FINANCING ACTIVITIES				
Receipts				
Proceeds from borrowings and advances	0	0	0	0
Payments				
Repayments of borrowings and advances	(3,702)	(2,564)	(656)	0
Repayment of lease finance liabilities	(389)	(133)	(132)	(118)
NET CASH PROVIDED BY (OR USED IN) FINANCING ACTIVITIES	(4,092)	(2,697)	(787)	(118)
NET INCREASE (DECREASE) IN CASH & CASH EQUIVALENTS HELD	(17,125)	(3,734)	(1,616)	26,387
Cash and cash equivalents - beginning of period	138,654	121,529	117,795	116,179
CASH & CASH EQUIVALENTS AT EOY	121,529	117,795	116,179	142,566
PLUS other investment securities	13,503	13,088	12,909	15,841
TOTAL CASH & INVESTMENTS	135,032	130,883	129,088	158,407
TOTAL CASH & CASH EQUIVALENTS PER B/S	121,529	117,795	116,179	142,566

WOLLONGONG CITY COUNCIL				
Services - 4 Year Financials				
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000
Operating Result [Pre Capital]				
Goal 1 - We value and protect our environment				
Development Assessment and Certification	(4,799)	(4,933)	(5,082)	(5,251)
Emergency Management	(5,246)	(5,375)	(5,502)	(5,634)
Environmental Services	(2,806)	(2,562)	(2,473)	(2,380)
Land Use Planning	(3,499)	(3,604)	(3,899)	(4,060)
Natural Area Management	(3,789)	(3,820)	(3,851)	(3,935)
Regulatory Compliance	(1,965)	(2,006)	(2,059)	(2,118)
Stormwater Services	(19,456)	(19,416)	(20,009)	(20,441)
Waste Management	2,547	3,251	2,155	1,679
Goal 2 - We have an innovative and sustainable economy				
City Centre Management	(2,319)	(2,449)	(2,481)	(2,511)
Economic Development	(2,548)	(2,520)	(2,584)	(2,650)
Tourist Parks	1,387	1,415	1,452	1,497
Goal 3 - Wollongong is a creative, vibrant city				
Cultural Services	(7,460)	(7,495)	(7,786)	(7,928)
Engagement, Communications and Events	(4,415)	(2,906)	(2,992)	(3,084)
Goal 4 - We are a connected and engaged community				
Aged and Disability Services	(182)	(15)	(30)	(46)
Community Programs	(1,968)	(1,964)	(2,025)	(4,980)
Corporate Strategy	(1,406)	(1,426)	(1,378)	(1,871)
Integrated Customer Service	(2,960)	(3,037)	(3,122)	(3,213)
Libraries	(11,241)	(11,666)	(12,740)	(12,922)
Property Services	1,174	1,535	1,688	1,733
Youth Services	(1,320)	(1,353)	(1,389)	(1,432)
Goal 5 - We have a healthy community in a liveable city				
Aquatic Services	(14,374)	(14,665)	(15,113)	(15,409)
Botanic Garden and Annexes	(3,677)	(3,778)	(3,935)	(4,180)
Community Facilities	(5,168)	(5,330)	(5,279)	(5,372)
Leisure Centres	(1,155)	(1,193)	(1,222)	(1,260)
Memorial Garden and Cemeteries	(592)	(606)	(628)	(652)
Parks and Sportsfields	(22,363)	(22,268)	(22,469)	(22,978)
Public Health & Safety	(692)	(711)	(731)	(754)
Goal 6 - We have affordable and accessible transport				
Transport Services	(45,775)	(43,800)	(44,681)	(45,927)
Support Services				
Employee Services	(8,507)	(8,656)	(8,860)	(9,090)
Financial Services	179,882	196,265	200,006	205,172
Governance and Administration	(9,912)	(10,049)	(10,787)	(10,486)
Infrastructure Strategy & Support	(8,065)	(7,901)	(5,863)	(7,948)
Information Management and Technology	(12,243)	(12,472)	(12,547)	(12,814)
Internal Charges Service	107	152	171	191
Operating Result [pre capital]	(24,806)	(5,356)	(6,042)	(11,053)

Budget 2022-2023

Current Assumptions

Service levels

The current budget includes service levels as outlined in the Adopted Resourcing Strategy and Delivery Program 2022-2026 and Draft Operational Plan 2022-2023. Estimates for expenses and income in future years have been applied based on existing service levels unless a decision has been made, or a plan is in place, to vary this level. The detail of services to be provided is outlined in the Service summaries. Changes to existing services or levels of service progressed through the Strategic Planning Process are incorporated into forward estimates as deployment delivery strategies are confirmed.

COVID-19 has impacted on a number of service and delivery modes since 2019-2020 that, at this stage, are not expected to continue into future years. Council will need to monitor developments and changes in circumstances that may require further consideration.

The table below shows the recurrent enhancements to existing service levels proposed through the 2022-2023 planning process.

Service Enhancements				
	2022/23 Budget \$'000's	2023/24 Forecast \$'000's	2024/25 Forecast \$'000's	2025/26 Forecast \$'000's
Cyber Security & Access Management	286	191	196	201
Additional move to Cloud services	40	46	47	54
CCTV	54	70	80	82
Service Reviews	208	138		
Enhanced Library & Community Services			798	818
TOTAL SERVICE ENHANCEMENTS	588	445	1,121	1,154

Indexation

The financial forecasts are comprised of both recurrent and non-recurrent income and expenditure. The non-recurrent items have specified values and timing of delivery. Recurrent items may be subject to the application of indices or may be set based on known commitments for expenditure, such as loan repayments, or may be adjusted for volume impacts or future pricing changes.

Where indices have been used, these are based on information sourced from a number of sources including various bank financial reports and economic reports, ABS reports, and KPMG Quarterly Economic Outlook-Australian Outlook. The annual process for the preparation and review of the financial forecasts for the Long Term Financial Plan provides for an initial review of these indices and continuous update through the process for significant changes. Variations in recurrent budget costs in excess of expected indices will be considered through the annual planning process and will be included in the budget where agreed. The base for 2022-2023 has been sourced from information available in September 2021. There is significant risk at present that the upward trends in costs of service to Council generally will place significant risk on Council's budget moving forward, however, this budget indexation will need to be limited at this level to reflect the restricted income levels based on the IPART rate index.

The financial forecasts have been prepared using the following indices where applicable:

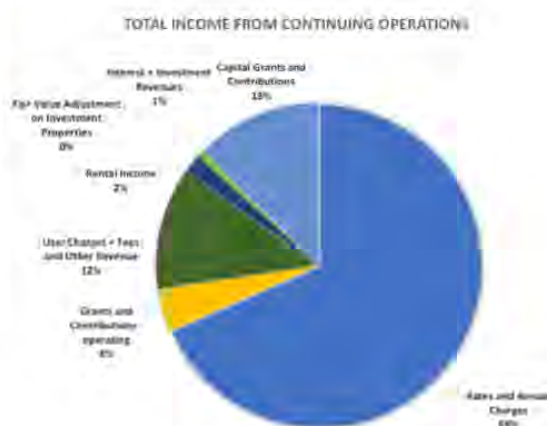
Indices			
	2022/23	2023/24	2024/25+
Rate Increase	1.50%	2.25%	2.50%
Rate Increase - supplementary rate growth		0.40%	0.40%
Rate Increase - IPART population growth gap	0.30%	0.30%	0.30%
Fees & Charges	2.00%	2.50%	2.70%
Interest Rate (90 day bill rate)	0.80%	1.50%	2.50%
Labour	2.00%	2.25%	2.50%
Superannuation Guarantee	10.50%	11.00%	11.50%
CPI General Increase	2.00%	2.40%	2.40%
Utilities			
- electricity	3.00%	3.40%	3.40%
- street lighting	3.00%	3.40%	3.40%
- other utilities	3.00%	3.40%	3.40%

Note: Further information regarding the indices above can be found in the relevant Revenue or Expenses sections below.

The following information under the headings of Revenue and Expenses, provide additional details for key areas.

Revenue

Revenue Type	2022/23 Budget (\$M)
Rates and Annual Charges	221.3
Grants and Contributions - operating	13.8
User Charges + Fees and Other Revenue	39.6
Rental Income	5.9
Fair Value Adjustment on Investment Properties	0.2
Interest + Investment Revenues	2.3
Capital Grants and Contributions	40.4
Total Income from Continuing Operations	323.6



Rates

For the financial year 2022-2023, rates income is indexed by 1.8% in line with the IPART approved increase.

Rate increases are set by IPART using a base reference called the Local Government Cost Index (LGCI), which is considered a better measure of cost impacts on councils than CPI. The rate peg is typically based on the change in the LGCI and consideration of a productivity factor. However, IPART has discretion over the rate peg percentage and can adjust the rate peg above the percentage produced by the LGCI and productivity factor, if considered appropriate.

Unfortunately, forward projections are not available for the LGCI, and the rate peg is currently lagged to reflect the LGCI of the previous year (to June 2021). In a rapidly inflationary period such as we are experiencing, this means that if adjustment is not made the costs of Council services will not be matched by rate increases creating a shortage in Council finances. As publications are not available that provide forecast data on these indices, Council's Long-Term Financial forecasts beyond 2022-2023 for rates have been based on the expected labour increases. Without this balance Council's financial sustainability is difficult to maintain.

IPART's initial Rate Peg of 1.0% included a 0.7% variation that is calculated by IPART to reflect the estimated variation in cost of Council resources used in providing services, like the CPI does for general consumption, and 0.3% to provide for growth in population that is not otherwise provided for from the current General Rate Income calculation. This was the first time IPART has included a population factor in the Rate Peg, following a review that determined Council rates were not sufficiently allowing for growth in demand and costs due to population increases. Council's increase of 1.8% does not allow for this growth amount, but it is now expected that this cost will continue to be absorbed.

There is now an underlying assumption in the Long Term Financial Plan projections that Council rates revenue will grow by 0.7% per annum for new properties (Rates Growth - excluding West Dapto). This is based on historical trends and future expectations inclusive of a 0.3% population growth adjustment estimated through the IPART Rate Peg. Growth has also been built into the long-term forecasts for expected development at West Dapto and this has been aligned with the estimated staging of that release area, as shown in the table below.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
West Dapto Rates Growth	252	681	1,208	1,874

In addition to general rates, Council currently applies two special rates: the Mall Special Rate and the City Centre Special Rate. Special Rates are projected to generate \$1.66M of revenue for 2022-2023.

The projected rate revenues shown below are based on the current rating structure and property information as at February 2022 and these projections will change marginally through the planning process as property information changes. More detailed information relating to the rates and rating policy are provided as part of the Revenue Policy, Fees and Charges.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Rates Revenue	183,677	189,498	196,014	202,860

With the development of new properties in West Dapto, there will be increasing rate revenue for Council over time. This revenue increase will precede operational demand and assets built will require little renewal or maintenance for approximately seven to 15 years, creating a perception of improved financial capacity. Experience has shown the potential for long-term negative impacts on budgets if the delayed expense pattern results in additional rate revenue being built into other recurrent operations.

To assist in managing this, the Financial Strategy requires that increased annual rate revenue created from subdivision in West Dapto will be restricted and only allocated to operational expenditure as the area develops. The annual revenue will be made available to meet infrastructure or planning requirements in the area or be applied to meet existing infrastructure renewal requirements.

Pensioner Rebates

Council is required to provide a rebate to pensioners under the Local Government Act and has also continued to provide a voluntary rebate to eligible pensioners who were receiving a Council rebate prior to 1994. There is a steady increase in the number of rate payers who are entitled to the State Government pensioner rebate, while rate payers still entitled to the Council rebate dwindles slowly as entitlement has been held to only those pensioners who were eligible for the rebate in 1993.

The compulsory pensioner rebate to eligible rate payers is 50% of rates and annual charges up to \$250. This rebate has not been increased by the State Government since it was introduced over 25 years ago. A significant portion (55%) of this rebate is funded from government subsidy which is included in untied grant revenues. The component funding splits are 50% from the State Government and 5% from the Federal Government.

The voluntary Council rebate is currently indexed annually in line with the rates increase, which will result in a rebate of \$278.09 for 2022-2023.

Pensioner rebates are netted off against rates revenue for reporting purposes (\$3.1M for Rates and \$0.9M for Domestic Waste Management based on the current estimates for 2022-2023).

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Pensioner Rebates				
Pensioner Rate Rebate - Statutory s575	2,790	2,820	2,850	2,880
Pensioner Rate Rebate - Council s582	272	225	174	119
Total Pensioner Rates Rebates	3,062	3,045	3,024	2,999
Pensioner DWM Rebate - Statutory s575	831	838	846	853
Pensioner DWM Rebate - Council s582	67	55	42	29
Total Pensioner DWM Rebates	898	893	888	882
Total Pensioner Rebates	3,961	3,938	3,912	3,881

Annual Charges

The Annual Charges revenue is predominately from Domestic Waste Management. Under the Local Government Act, Council must not apply income from an ordinary rate towards the cost of providing domestic waste management services. Income obtained from charges for Domestic Waste Management must be calculated to not exceed the reasonable cost to the Council of providing those services.

The charge calculated is based on the full recovery of the service, including appropriate charge for the domestic waste tipping fees at Whytes Gully. The Waste Facility tipping charge includes pricing for future capital costs associated with the management of the facility and long-term site remediation.

Pricing and revenue for Domestic Waste Management are applied on an averaging basis over the period to avoid abnormal fluctuations in price. Details on the charges are included in the Revenue Policy, Fees and Charges booklet provided under separate cover.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Domestic Waste Management Revenue				
Annual Charges Domestic Waste Management	37,595	37,699	38,229	38,767

Stormwater Management

Council levies a Stormwater Management Charge on all parcels of rateable land, other than those exempted under the Local Government Act. The pricing of the Stormwater Management charge is to remain unchanged for 2022-2023. The rate has remained static since the original setting by the State Government in April 2006.

The budget yield and future estimates from Stormwater is shown below with charges to be included as part of the Revenue Policy, Fees and Charges booklet that will be provided under separate cover. The income from this charge is transferred to a restricted asset and the projects proposed to be funded from this revenue are detailed by theme in the Revenue Policy, Fees and Charges booklet.

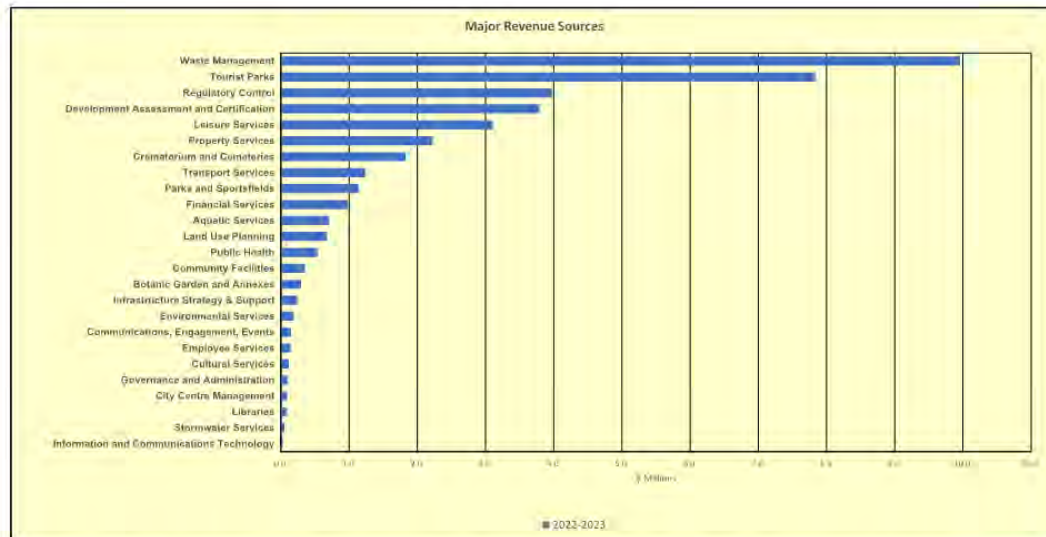
	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Stormwater Management Revenue				
Annual Charges Stormwater Management Service	1,888	1,903	1,918	1,934

Waste Management Services – Non-Domestic Premises

Council levies a Waste Management fee on approximately 501 non-residential properties where approved. The operations of this service are currently managed through the kerbside collection contracts and costs have not been separated from Domestic Waste. The fee for this service has historically been set in line with Domestic Waste Management fees to avoid cross subsidisation.

User Fees, Charges and Other Revenue

User Fees, Charges and Other Revenue account for 12% of Council's revenue [pre-capital]. The major elements are shown in the below table.



Council's user fees and other income is primarily attributable to its commercial operations of Council's waste facility, tourist parks, property management, recreation centre, heated swimming pools and other park facilities. Other major income sources include planning and building applications, ranger services, including parking infringements, and Memorial Gardens and cemeteries.

The balance of fees and charges is made up of smaller elements such as hire charges for community halls. It is important to recognise that major parts of these operations represent commercial activities and compete in the market place, such as leisure centres and tourist parks. Revenue pressures will continue to limit growth in these areas.

Council charges a range of fees. The income received from fees reduces the amount of rates and other untied income required for these services. Other charges are generally not for service and include penalty income, leasing, recoveries, sponsorship etc.

Fees for services are set having due consideration to the following factors:

- The cost of providing the service.
- The importance of the service to the community.
- The price fixed by a relevant industry body.
- Any factors specified in the Local Government Act.
- Market rates or pricing.

Council assesses its pricing for services under the following categories which are identified against individual fees in the Revenue Policy, Fees and Charges booklet.

Pricing Method	Description
Full Cost Pricing	Fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service.
Subsidised Pricing	Fees and charges are set at a level that recovers less than the full cost incurred in service delivery. In effect some level of subsidisation is factored into the price.
Rate of Return Pricing	Fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service plus a profit margin.
Market Pricing	Fees and charges are based on current market fee structures. The market price is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service.
Statutory Pricing	Fees and charges are set to comply with statutory legislation. Council identifies in its Revenue Policy, Fees & Charges Booklet where it adopts the maximum statutory fee.
Rate of Return/Market Pricing	Fees are based on a combination of Rate of Return & Market Pricing and relate mainly to Waste Services currently.

While IPART has determined a 0.7% cost index for councils based on indexes as at June 2021, the estimated increase in costs for Council delivery in 2022-2023 far exceeds that index. Council has conservatively forecast a 2.0% increase in the cost of its resources while there is evidence in recent months of higher increases in many resources such as fuel, road works, plant and equipment, employee costs etc. In reflection of these costs that are central to our delivery, a 2.0% increase is proposed for Fees & Charges generally. In some cases, fees based on market rates, rate of return, or full recovery have been varied specifically, while statutory fees are set externally.

Interest on Investments

Interest and investment revenues shown in the Income Statement are inclusive of interest on Council's investment portfolio and charges for overdue rates applied at statutory percentage.

Investment portfolio income forecasts are based on anticipated cash holdings and projected interest rates that are derived from a number of sources including banking sector projections and Council's investment adviser. Projected interest rates are based on forecast 90 day bill rates plus a small premium to reflect current investment strategies and the continuing performance of Council's investment portfolio compared to this benchmark. Cash holdings projections are drawn from the budgeted revenues and expenditures in the budget and anticipated internal and external restricted cash balances. Council is required to restrict any interest attributed to Developer Contributions, Domestic Waste Management and a number of grants.

Investments are made in accordance with the current Adopted Policy Guidelines which are compliant with the Office of Local Government Guidelines and the Minister's Investment Order.

There has been a significant reduction in interest rates over the past 12-18 months that is impacting on this revenue stream. Interest revenues included in the financial projections for 2022-2023 onwards are of a preliminary nature and will need to be monitored and reviewed as part of the quarterly budget review process.

The Civic Risk West (formerly Westpool) and Civic Risk Mutual (formerly United Independent Pools) Self Insurance pools were combined into CivicRisk Mutual Limited at 1 July 2020 and are no longer recognised as joint ventures. The change in business structure means that this will be reported as a passive interest financial asset under the Accounting Standards (AASB 9). As there are many unknown elements that impact on the valuation of this item and definitive trend information is not available, a budget is not provided for this.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Interest on Investments and transfers of Interest to Restricted Assets				
Sources				
General Interest	1,650	1,728	1,757	2,129
Property Rating	684	700	717	734
	<u>2,333</u>	<u>2,428</u>	<u>2,474</u>	<u>2,863</u>
Interest transferred to Restricted Assets	343	236	242	355
Net General Interest after Restricted Assets transfers	<u>1,990</u>	<u>2,193</u>	<u>2,232</u>	<u>2,508</u>

Operational Grants

The Financial Strategy states that Council will actively pursue grant funding and other contributions to assist in the delivery of core services.

State and Federal Government planning and the announcement of one off specific purpose grants does not generally align with Council's planning cycle. It is anticipated that Council will become aware of, and make application for, a range of grants during the next reporting period that are not budgeted at this stage. Where grants are provided, the budget will be updated to make allowance for the additional income and expense of the program as approved.

Operational grant forecasts include annual funding from Federal and State sources for community transport and social support programs. Council has been delivering these services to the community for over 20 years and, in the last five years, those services have been operating at cost neutral to Council. The Federal Government has commenced a reform of Aged and Disability Services that will impact on how these services may be delivered in the future and what Council's role may be. Recently, advice has been received that funding has been confirmed for Social Support Services until June 2023.

It should be noted the current service model recovers all operational costs associated with this service delivery from external funding including accommodation costs, administrative support, use of IT facilities, etc. In the event that Council no longer provides this service, there may be a negative impact if the operational costs that were attributed to this cannot be recovered from other sources or be removed.

Financial Assistance Grant

The Financial Assistance Grant (FAG) is a general purpose annual grant funded by the Federal Government through the States. Although the Grant has two components, general purpose and roads component, it is an unconditional grant. The general purpose component is distributed to the States based on population whilst the road component is distributed based on a fixed share of the national pool.

Distribution criteria include population changes, changes in standard costs, disability measures, local roads and bridges lengths and changes in property values.

The current formula for distribution of the Financial Assistance Grant has been changing and is expected to change again moving forward. The change is based on policy to better advantage councils in the greatest relative need in NSW. The impact of this change is that Wollongong would not experience the expected real growth in its funding and may experience an actual decrease in funding over time. The Grants Commission is not able to forecast future grants although have advised their direction and its potential negative impact on Wollongong City Council. While a decision has not been made on a change to the allocation methodology that would allow reductions in future grants, it is considered prudent to budget for zero increases for at least four years of this Plan while the methodology and its impacts are better determined. The Financial Assistance Grant is a substantial portion of Council's revenue and this variation would have an annual impact of \$0.4M in year one and \$1.7M per annum by year four.

The Federal Government may from time to time choose to partly prepay the annual grant allocation which can create a distortion of income on an annual basis. While there has been

early payment of the first two quarters of the grant in the preceding year since 2018-2019, early payment is usually confirmed through the annual Federal Budget process, generally in April. The financial projections shown below reflect the early payment of \$15.3M of the 2022-2023 grant in the 2021-2022 financial year.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Financial Assistance (Revenue Sharing) Grant				
General Purpose component	3,403	16,693	16,693	16,693
Roads component	536	2,649	2,712	2,777
Total Financial Assistance Grant	3,939	19,342	19,405	19,470

Specific Purpose Operational Grants

There is a small range of Specific Purpose Operational Grants that are recurrent in nature and form part of Council's ongoing budget. The budget and forecast amounts for ongoing funding is provided below by service.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Specific Purpose Operating Grants				
Aged and Disability Services	2,795	2,861	2,931	2,999
Community Facilities	22	22	23	23
Community Programs	199	201	203	206
Emergency Management	1,250	412	412	412
Employee Services	4	4	4	4
Environmental Services	309	314	0	0
Financial Services	155	62	3	0
Land Use Planning	226	0	0	0
Libraries	588	568	584	600
Natural Area Management	401	260	58	35
Stormwater Services	233	233	233	233
Transport Services	152	155	159	163
Youth Services	40	41	42	43
Total Specific Purpose Operating Grants	6,373	5,133	4,652	4,718

Capital Income

Capital income refers to revenue that is specifically for additional assets acquired by Council. The funding may be in the form of cash contributions or may represent the value of assets dedicated to Council by land developers or other levels of Government. Capital income is inconsistent from one period to another and is also difficult to predict due to the nature of the transactions.

Wollongong City Council usually eliminates capital income from its key financial measures and discussions as it is not income that can be used to fund the day to day operations of the Council or generally be used to replace existing assets. Capital income is, however, important to the Council and its community as it is a source of funds that allow increased assets that can improve services and/or provide new services to growing areas such as roads, bridges, drains and playing fields in a new release area such as West Dapto. The operation of these assets will be reflected in Council's operating costs in future years and will form part of the operating financial measures at that time.

Any changes in the quantum or timing in the availability of these grants and contributions will have a direct impact on the capital works program. Impacts may include changes in timing of projects pending as alternate sources of funding or substitution of Council funding which may result in a delay in non-funded projects.

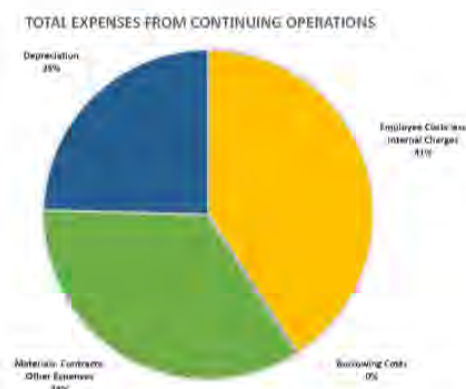
Profit/Loss on Disposal of Assets

A budget is not provided for the impact of asset disposals as the underlying assumption is that depreciation estimates should sufficiently recognise the asset value diminution over time.

The next section of this document discusses the key expense items of Council.

Expenses

Expense Type	2022/23 Budget (\$M)
Employee Costs less Internal Charges	125.9
Borrowing Costs	0.2
Materials, Contracts, Other Expenses	106.2
Depreciation	75.6
Profit/Loss on Disposal of Assets	0.0
Total Expenses from Continuing Operations	308.0



Employee Costs

Employee costs are inclusive of labour on costs such as superannuation, workers' compensation costs, parental leave, annual leave, provision for long service leave and payroll tax, where applicable. Superannuation expenditure forecasts are determined by fund membership as well as expected wage increases. Employee costs are indexed in accordance with the Enterprise Agreement (EA) rates with indicative indexation for years beyond the current EA.

Salary & Wages

Labour and associated employee costs are based on position complement required to deliver current service levels with a small allowance for growth of approximately 0.1% to provide for changing resourcing needs over time. Additional labour costs related to specific non-recurrent projects (where identified) are also included.

Labour costs are budgeted in accordance with the EA rates with indicative indexation for increases beyond the current EA. The current EA covers the three years commencing 1 July 2021. The financial forecasts reflect an increase in the indexation from 2.00% to 2.25% in 2023-2024 and 2.50% in 2024-2025 onwards. This is to take into consideration that the last year of the EA reflects an increase of 2.0% or the NSW Local Government (State) Award figure, whichever is greater.

Recurrent casual and overtime budgets are maintained to match the service and structure levels required for 2022-2023. It is usual that some of these budgets are exceeded during the year as additional employee resources are used for projects that are planned but not allocated to labour in the first instance, or for new projects introduced with funding.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Salaries & Wages				
Salaries & Wages	109,119	111,320	114,107	116,956
Superannuation	11,945	12,678	13,444	14,230
Defined Scheme Superannuation Top Up	976	998	1,023	1,049
Fringe Benefits Tax	181	186	190	195
Labour Hire	51	52	53	54
Payroll Tax	53	54	56	57
Protective Clothing	318	326	334	342
Training Costs (excluding Salaries)	1,405	1,408	1,442	1,476
Change in Workers Comp Provision	267	273	281	288
Workers' Compensation Insurance	1,986	1,921	1,851	1,890
Other Employee Costs	2,203	1,707	1,328	1,266
Direct Labour Oncosts	31,193	32,259	33,423	34,874
Total Employee Salaries & Wages	159,697	163,182	167,531	172,676
Capitalised & Distributed Employee Costs	21,365	27,022	32,270	4,483
Total Operational Employee Salaries & Wages	138,332	136,160	135,260	168,193

The amount shown as Other Employee Costs in future years is largely the result of projects or activities that are planned to be delivered by additional labour resources where these positions have not been sufficiently defined to be recognised through the labour budget process.

Superannuation

Superannuation projections are based on Employee Establishment, casual labour estimates and superannuation scheme membership.

The majority of Council employees belong either to a Defined Benefits Scheme, which ceased taking new members in 1991, or various accumulation schemes. Defined Benefits Scheme expenses are tied to employee contributions while accumulation scheme contributions are calculated as a pre-determined percentage of the employee's salary charged at the current Superannuation Guarantee Levy (SG) rate of 10.5%.

As part of the 2014 Federal Budget negotiations, previously legislated SG increases were paused until June 2021. There are now a series of 0.5% annual increases proposed from 2021-2022 to 2025-2026 which will bring the total levy to 12% by 1 July 2025.

Estimates for Defined Benefit Scheme members are based on Council contributing 1.9 times the employee's contribution plus a 'basic benefit' charge of 2.5% of salary or wages. Defined Benefit Scheme members who are at full contribution points, who are in the 'award' phase for contributions, are covered by a percentage contribution level reflecting the SG levels (basic benefit % + award %), similar to an accumulation scheme.

Councils have been required to make an additional annual contribution to the Defined Benefits Scheme initially for a period of 10 years to address funding requirements for remaining participants in the Scheme. The final payment of this top up was originally expected to be in 2018-2019 based on discussion with the Superannuation Board in 2014-2015 year. The requirement for an extension of the additional payment was subsequently extended until 2020-2021 with annual contribution of \$1.8M. Advice was received from the Superannuation Board in January 2021 that there would be a further extension of the top up payment into 2021-2022 with a contribution of \$1.9M required.

Further advice received from the Superannuation Board in January 2022, provided a reduction to the top up payment for the second half of 2021-2022, however, notified of a \$1.0M top up payment required in 2022-2023. This has a significant impact on Council's financial position. At this stage, although there is no indication if this will continue beyond 2022-2023, the budget for the top up payment has been introduced recurrently to accommodate potential future payments.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Superannuation	12,921	13,676	14,467	15,279

Parental Leave

The current Enterprise Agreement provides for parental leave at full pay of 12 weeks' maternity leave and nine weeks' paternity leave. This is paid from a central provision and an estimate of this cost is distributed as part of the labour on costs. The budget and forecast takings are shown below.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Parental Leave	264	270	275	280

The Federal Government paid parental leave scheme (FGPPLS) does not impact this element of Council's on-cost. The FGPPLS funds the additional time through our payroll process, but Council does not incur any further entitlement impacts (ie, additional accrual of leave) as employees on the Federal scheme are effectively on 'leave without pay' from Council.

Workers' Compensation

Council has maintained a self-insurance licence for workers' compensation for over 20 years. Conditions for self-insurance include the requirement of an annual reassessment of liability by a qualified actuary. The value of the liability must be supported either by restricted cash or a bank guarantee. Council currently supports this liability through a bank guarantee. Under this arrangement, Council meets all workers' compensation related costs including salary and wages, medical and associated costs up to \$750,000 on any individual claim. Claims beyond this are supported by an external insurance policy. This policy is reviewed annually.

During 2018, Council commenced a Work Health and Safety Behavioural Program that is expected to result in significant improvements in this risk area with a net cost improvement in the vicinity of \$2.4M over the next 10 years.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Workers Compensation				
Total Payments	1,986	1,921	1,851	1,890
Increase/(Decrease) in Provision	267	273	281	288

Salary & Wages Recovery

The cost of employees working on capital or other division's projects is allocated to the specific projects as work is completed (through work order costing). This includes design, survey, project management and supervision, community consultation and construction or maintenance staff. The Employee Cost budget includes labour costs for all employees and an estimate for the annual employee allocation required to be recovered from capital works or other divisions. This recovery is shown in Internal Charges as a negative expense which reduces the operating cost to the correct level. Under this structure, the capital budget is required to include sufficient works to employ these resources and, where other divisional work is intended, it should be negotiated and provided for in advance.

Other Employee Costs

Learning & Development

The Learning & Development budget is held centrally with a portion provided for corporate programs and the remainder allocated to divisions. The following budget is for external provision of training and does not include programs that are delivered internally or labour costs.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Learning & Development				
Training, Conferences & Seminars	1,398	1,401	1,435	1,469

Cadets, Apprentices & Trainees

Council has a commitment to providing training opportunities through its cadet, apprentices and trainee program. The following budget includes payments to employees under this scheme, other supporting expenses such as reimbursement of study expenses as well as allocation of support salary staff that administer the program. This is recognised as a corporate initiative with the budget held in a central area.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Cadets & Apprentices				
	2,313	2,372	2,411	2,464

Fringe Benefits Tax

Council incurs a range of fringe benefit costs, some of which are recovered through salary packaging. Future years' FBT has been reduced via the pricing and management of motor vehicle use. The majority of FBT exposure in future years is associated with housing benefits at tourist parks.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Fringe Benefits Tax	181	186	190	195

Borrowing Costs (Financing)

Borrowings are considered as part of the Capital Budget process in accordance with the adopted Financial Strategy and Asset Management Policy. The current adopted Financial Strategy indicates Council will remain a low debt user by maintaining a debt service ratio (principal and interest repayments compared to operational revenue) below 4%.

The introduction of the Local Infrastructure Renewal Scheme (LIRS) by the State Government provided an incentive to councils to accelerate infrastructure renewal through a subsidised loan program. Council has been successful in securing subsidies for loans under the three rounds of the LIRS program and has entered into loans of \$20M in 2012-2013 for Round 1, \$4.3M in 2013-2014 for Round 2, \$15M for Round 3 in 2014-2015 and a further \$5.5M in 2016-2017. The LIRS program provides a loan subsidy of 4% for Round 1 and 3% for the subsequent rounds. Loan funds have been used to accelerate the City wide Footpaths, Shared Path Renewal, Missing Links Construction Program, building refurbishment works for Berkeley Community Centre, Corrimall Library and Community Centre, Thirroul Pavilion and Kiosk and to support the West Dapto Access – Fowlers Road project respectively. These loans are planned to be generally repaid over a 10 year period with final payment due in 2024-2025.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Borrowing Cost on LIRS				
Interest	189	79	6	0
Recognise interest on loan funds associated with Local Infrastructure Renewal Scheme (LIRS) (excludes subsidy)				

The Infrastructure Delivery Program includes works in Waste Services of \$37M over the next four years. These works are funded from the Waste Facility income that is collected through the gate fee over the life of the facility. The fees collected have exceeded the capital expenditure to date with the excess funds being held in the Waste Disposal Facility restricted asset. The programmed expenditure to 2025-2026 will require internal borrowing of approximately \$16M with internal interest allocated against the restricted asset during the period of debt to offset the lost income to general operations.

Materials, Contracts & Other Expenses

Forecasts for materials, contracts and other expenses are either specifically budgeted or based on existing service level resourcing plus indexation. The following sections and tables provide background to the key items in this category.

EPA Levy

The EPA levy is applicable to waste and cover materials going to landfill. Rates applicable are determined by the Department of Environment and Climate Change based on geographic location with Wollongong classified as being within the Extended Regulated Area. Application of the levy to cover materials was introduced in March 2007. Current operational expenditure forecasts and fee structures propose that Council will be able to source an amount of cover materials on site to reduce the overall cost of this levy.

A portion of the levy relates to Domestic Waste which is recovered through the Domestic Waste Management Charge.

Application of the levy to cover materials was introduced in March 2007. At Council's current landfill site, there are two types of cover materials in use: slag and VENM (Virgin Excavated Natural Material). The quantity of cover material required is impacted by tonnages of waste that are processed to landfill. The current model is based on slag cover ratio of 0.15 and VENM of 0.25 to waste tonnages. Both slag and VENM incur the EPA levy, however, VENM attracts a 10% pricing discount. Where cover materials are site sourced, these do not attract the levy. Current projections are based on Council being able to site source 100% up until 2023-2024 then 50% of VENM requirements on site for the next five years. Again, these projections are reviewed annually both in terms of waste tonnages and availability of site sourced materials as well as changes in practices that may impact on the quantity of material required. The values shown below are subject to the annual review of the waste model that is currently in progress and will be updated through this process.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
EPA Levy				
EPA Levy - Council	489	778	804	829
EPA Levy - Commercial	3,412	3,043	3,175	3,313
EPA Levy - Domestic	5,638	6,320	6,474	6,631
EPA Levy - Cover Material	577	609	628	647
TOTAL EPA Levy	10,116	10,751	11,080	11,420

Street Lighting

Street lighting costs are made up of an infrastructure charge and a consumption charge. Council also receives a rebate from the State Government resulting in a net cost to Council.

Council secured contracts for electricity and street lighting consumption pricing for a period of three years commencing 1 January 2020. The rate secured is significantly more favourable than current market rates. Mitigation strategies were commenced during 2019-2020 with the planned conversion of a number of street lights to LED at a cost of \$1.6M that is funded from internally restricted asset for Strategic Projects. It is expected that this will contribute to a reduction in electricity consumption.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Street Lighting	3,439	3,566	3,698	3,835
Street Lighting Subsidy	(750)	(767)	(785)	(803)

Emergency Services

Emergency services operations are contributed to by Council as below. The budget for 2022-2023 reflects the contribution notice issued in April 2022. It is anticipated that Council will receive a grant to fund the increase in the contribution for 2022-2023.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Emergency Services Contributions				
Rural Fire Service	840	658	674	690
State Emergency Service	589	334	342	351
NSW Fire Brigade	3,610	3,308	3,387	3,469
Total Emergency Services Contributions	5,038	4,301	4,404	4,510

Early in 2013, the State Government commenced a review of the way emergency services, including Fire and Rescue NSW, the NSW Rural Fire Service and the NSW State Emergency Service are funded with a view of making this funding less complicated and more equitable

and efficient. Under current arrangements, the bulk of funding (73.7%) is provided by a tax on insurance companies, while the remainder of the funds are provided by local governments (11.7%) and the State Government (14.6%). At that time, the State Government had advised that a wide range of alternative revenue sources were being considered and there had been considerable discussion of a property based levy in place of current arrangements similar to the approach used by some of the other Australian states.

A working group that included representatives from State and Local Government was formed during 2016-2017 and preliminary investigation into the collection of the levy by councils as an element on the Property Rates notices was commenced. The State Government has deferred the final determination of this change pending further consultation with the broader community. Councils were reimbursed for the costs of investigation into implementing the deferred levy and no further impacts have been foreshadowed on the contributions side at this stage while there still is no indication of any rescheduled implementation dates currently.

Insurance

Council joined the Civic Risk West (formerly Westpool) and Civic Risk Mutual (formerly United Independent Pools) Self Insurance pools on 31 October 2010. The pools are comprised of a number of Sydney councils. The advantages of joining a mutual pool include savings through bulk purchasing power, access to learning and networking across other councils, reducing exposure to market fluctuations through better management of claims and retention of equity in the pool.

The excess levels applicable to the two major risks, Industrial Special Risk (property damage) and Public & Professional Liability are \$20,000 and \$100,000 respectively. These levels are under constant review and may change in the future.

The insurance premiums budgets below reflect the 2022-2023 contributions memo provided by CivicRisk Mutual in April 2022.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Insurances				
Insurance Premiums				
ISR Property Insurance	1,346	1,346	1,346	1,346
Motor Vehicle/Plant Insurance	349	349	349	349
Statutory Liability/CDO Insurance	225	225	225	225
Public Liability/Professional Indemnity	1,848	1,848	1,848	1,848
Crime/Fidelity Guarantee Insurance	108	108	108	108
Fine Arts	20	23	19	22
Other	21	20	20	20
Total Insurance Premiums	3,917	3,919	3,915	3,918
Excess Payments				
PL Above Excess Payments	0	0	0	0
PL Below Excess Payments	200	200	200	200
Insurance Claims Below Excess covered from Divisional Budgets	100	100	100	100
Total Excess Payments	300	300	300	300

Legal Costs

The following expenditure represents payments to external professional providers for legal services as well as in house lawyers who have been directly employed by Council since their introduction in the middle of 2010-2011. The use of internal legal professionals has resulted in a decrease in external costs in both legal costs and other associated fields and improved services to the organisation as a whole, by providing this expertise on a readily available rather than ad hoc basis.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Legal Expenses				
External Legal Costs	658	674	690	707
"In House" Legal expenditure including employees	1,024	1,050	1,079	1,109

Fuel & Oil

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Fuel & Oil	1,707	1,716	1,725	1,734

Fuel is subject to fluctuation in global oil pricing and currency valuations and due to this volatility is subject to an annual review rather than an application of indices. With rising fuel prices experienced due to the current global environment, there is a risk the financial forecasts may not be sufficient to cover the costs if they continue to rise in the future.

Affiliates Contributions

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Affiliates Contributions				
Tourism Support & Contributions	1,526	1,563	1,600	1,639
Performing Arts Centre	814	833	853	807
TOTAL Affiliates Contributions	2,340	2,396	2,453	2,445

This represents the direct financial support to these organisations and does not include in kind support like asset use charges such as building occupancy.

Supporting Documents - Planning Studies & Investigations

Supporting Documents may be in the form of plans, strategies or studies that inform future direction and priorities. These Supporting Documents are important in planning future Council services and are used to identify and respond to opportunities for future external funding and/or an increase or redirection of own source funds available to Council.

The below table reflects the general revenue, internal and external funding allocated for Supporting Documents in the financial forecasts.

Service & Project	2022/23 Budget \$'000	2023/24 Forecast \$'000	2024/25 Forecast \$'000	2025/26 Forecast \$'000
Corporate Strategy	0	57	111	566
Centralised Studies & Plans	0	57	34	566
Community Strategic Plan Review	0	0	77	0
Infrastructure Strategy & Support	233	0	0	0
Management of Councils Water Supply & Waterwaste Infrastructure	233	0	0	0
Land Use Planning	741	498	409	77
West Dapto Flood Risk Review	27	0	0	0
West Dapto Review WaterCycle Masterplan	75	0	0	0
Industrial Land Planning Controls Review	50	0	0	0
City Centre Planning Review	40	0	0	0
City Wide Local Environment Plan Review	0	100	100	0
Development of Crown Land Plans of Management	118	0	0	0
Landscape development plan for West Dapto - for riparian corridors	100	0	0	0
Sandon Point Interpretive Signage & Indigenous Art Consultan	0	0	0	0
Battery Park, Smiths Hill & Flagstaff Hill Forts Heritage Consultant	0	120	0	0
LGA Wide Retail Centres Study	50	0	0	0
Review Riparian Corridor Management Study & Policy	82	0	0	0
West Dapto Open Space and Community Facilities Needs Assessment	90	0	0	0
Western Sydney Development Impacts Study	70	0	0	0
Review Planning Controls - Wilga St, Corrimal	40	0	0	0
Planning Controls for South Wollongong	0	103	105	0
Development Controls Plan Chapter B4 Development in Business Zones	0	150	103	0
Thirroul Village - Character and Heritage Study	0	0	75	77
West Dapto Vision Implementation - Infrastructure and Development Strategy, including Performance Indicators	0	25	26	0
Stormwater Services	674	265	389	389
Floodplain Management Studies	0	0	120	120
Review of Towradgi Creek Flood Risk Management Study	25	0	0	0
Review of Hewitts Creek Flood Risk Management Study	15	0	0	0
Flood Risk Management Studies Best Practice	75	75	219	219
Review of Allans Creek Flood Risk Management Study	60	60	0	0
Review of Fairy Cabbage Creeks Flood Risk Management Study	100	50	0	0
Development Controls Plan Review	24	0	0	0
Flood Impact Assessment Automation	50	0	0	0
Review of Duck Creek Flood Risk Management Study	55	0	0	0
Review of Collins Creek Flood Risk Management Study	50	0	0	0
Review of Wollongong City Flood Risk Management Study	50	30	0	0
Review of Brooks Creek Flood Risk Management Study	120	0	0	0
Review of Minnegang Creek Flood Risk Management Study	50	50	50	50
Environmental Services	685	471	158	0
Biodiversity Strategy	61	0	0	0
Coastal Management Program for the Open Coast	464	471	0	0
Prepare Subsequent Climate Change Mitigation Plan	81	0	0	0
Climate Change Adaptation Plan - Assessment of Heat Impact	80	0	0	0
Develop design guidelines for green roofs, green walls and facades, rain gardens and other structural vegetation	0	0	158	0

Service & Project	2022/23 Budget \$'000	2023/24 Forecast \$'000	2024/25 Forecast \$'000	2025/26 Forecast \$'000
Natural Area Management	32	33	33	34
Vegetation Management Plans for High Priority Natural Areas	32	33	33	34
Transport Services	470	220	15	113
Access and Movement Strategy Review	175	0	0	0
City Centre Parking Surveys - EMS Report	69	0	0	73
Integrated Transport Strategy	80	79	0	0
Wollongong LGA Feasibility Studies	15	15	15	15
Lake Illawarra Shared Path Masterplan	55	55	0	0
Towradgi Creek Shared Path Feasibility Investigations	56	0	0	0
Bald Hill to Stanwell Park Pathway Feasibility	0	0	0	25
Pedestrian Bridge Thurston Av - Feasibility Study	0	30	0	0
Implement Keiraville Gwynneville Access & Movement Strategy	20	41	0	0
Community Facilities	50	100	0	0
Social Infrastructure Planning Framework	50	100	0	0
Cultural Services	0	0	0	172
Art Gallery 2nd Entrance Design	0	0	0	120
West Dapto Vision Implementation - Cultural Strategy & Plan	0	0	0	52
Aquatic Services	44	0	100	0
Community Recreation & Aquatic Centre Concept Plan West Dapto	32	0	0	0
Coalcliff Surf Club Proposed Refurbishment Works - Feasibility	12	0	0	0
Surf Club Strategy	0	0	100	0
Botanic Garden and Annexes	0	0	60	196
Mt Keira Summit Park Interpretation Design Guide	0	0	0	50
Botanic Gardens Design Investigation for Asset Improvement	0	0	60	146
Parks and Sportsfields	470	253	0	0
Bellambi Foreshore Precinct Plan	140	51	0	0
Fred Finch Park - Landscape Masterplan	35	0	0	0
Hill 60 Tunnels Reopening- Detailed Concept Plans	25	125	0	0
Feasibility Study Synthetic Football Pitch in Planning Area	35	0	0	0
Stuart Park Masterplan	145	77	0	0
Fred Finch Park Lighting Feasibility	40	0	0	0
Synthetic Football Pitch in Planning Area 1 (North) - Site Investigations	50	0	0	0
Financial Services	(711)	0	0	0
Projects in Progress	(711)	0	0	0
Property Services	0	103	0	0
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation Phase	0	103	0	0
Total Expenditure *	2,688	1,999	1,275	1,547

*Expenditure shown above is for full project cost. A number of projects are supported from external grant funds or internal restrictions

Other Contributions, Donations, Memberships & Subsidies

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Gong Shuttle Contribution	355	362	0	0
UCI - Operational Bulk	288	0	0	0
Neighbourhood Youth Program	101	103	106	108
Illawarra Shoalhaven Joint Organisation	86	88	90	92
Dam Safety Emergency Mgmt Plans	78	78	78	78
Sponsorship Fund	72	74	76	77
Natural Area Management	68	70	72	74
Local Grants Scheme Heritage Properties	66	67	68	70
Illawarra Surf Lifesaving Contribution	59	60	62	63
Business/Industry Development Activities	58	59	61	62
Illawarra Escarpment - Geotech. Research	54	54	54	54
City Centre - Events and Marketing	45	48	51	51
Community Arts Programme -Small Grants P	43	44	45	46
Illawarra Institute Sport Contribution	39	40	41	42
Economic Development Projects	33	34	35	36
CAWS Project (RSPCA)	26	26	27	28
Reed Park - Court Resurfacing	25	0	0	0
Neighbourhood Small Grants Program	21	22	22	23
Anzac Day Support	15	16	16	17
UOW Scholarships	15	15	15	16
Public Bands Contribution	9	10	10	10
Life Education Illawarra Contribution	8	8	8	8
Southern Stars Contribution	8	8	9	9
Aboriginal Activities	7	7	7	8
Mentor Walks Wollongong	5	5	0	0
Illawarra Historical Society	4	4	4	4
WCC Social Club	4	4	4	4
Minor Donations	4	4	4	4
Wollongong Eisteddfod	4	4	4	4
Affordable Housing	0	0	0	2,894
Other	12	12	12	12
TOTAL Other Contributions, Donations and Subsidies	1,611	1,327	981	3,894

Councillors' Expenses

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Councillor support costs	17	18	18	19
Councillors	597	611	626	642
Councillor Expense	615	629	644	661

Telephone

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Telephone - Central Admin budget	108	110	113	116
Telephone - other areas budget	113	116	118	121
Total Telephone	221	226	231	237

Mobile Phone

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Mobile Telephone	188	193	197	202

Postage

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Postage - Central Admin budget	222	227	233	238
Postage - other areas budget	251	257	263	269
Total Postage	473	484	496	507

Council Rates

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Council Rates Expense (Council owned properties)	388	397	407	417

This budget represents the costs of Council owned or controlled properties used for commercial purposes or that are currently under lease agreements to other parties.

Housing Affordability Program

Council has entered into a Memorandum of Understanding with the Commonwealth Government that has allowed Council to retain funding originally provided through the Building Better Regional Cities Program to develop a program that facilitates the delivery of affordable housing in the region.

At its meeting on 10 December 2018, Council provided a range of guidelines for the program that included a focus on innovative, energy efficient and sustainable solutions, the ability for proposals to generate income streams that will support a continuation or expansion of the program into the future and support for schemes that target (but are not limited to) single women aged over 50 years. Council also resolved that existing funds be equally committed to affordable housing delivery proposals from not-for-profit organisations and an affordable home ownership scheme for low to moderate income earners to enter the housing market that could be combined with land owned by Council in the West Dapto release area.

During December 2019, Council completed a tender process for the provision of the first part of the above commitment. Council has entered into an agreement with the Illawarra Community Housing Trust Ltd (trading as Housing Trust) for the delivery of affordable rental housing managed by the Illawarra Housing Trust. The agreement seeks the completion of 17 units (minimum) to be constructed to target, but not limited to, single women over 50 years. Through this agreement, Council will make a one-off grant payment to the Housing Trust that is reflected in the 2025-2026 financial forecasts resulting in a negative Operating Result [pre capital] for that period.

Centrally Held Budget Capacity

The operational expense budget also includes centrally held amounts that are intended to be distributed for specific purposes through the year. These are held in the financial projections as follows.

Rates Growth

The growth in rateable assessments and population leads to additional requirements in some services and the need for additional resources to meet those demands. The Rates Growth provision provides financial resourcing for these additional impacts directly from the additional rate income. An allocation model based on the assessment of the impacts of increased population on services has been devised to be used in the forward estimates. While some Services are directly or indirectly impacted by growth other areas are not, thereby creating natural economies of scale that lead to increased capacity.

Council's modelling indicates that 40% of the rates increase is required to maintain existing service levels to a broader population in the short to medium term and 30% is required to fund depreciation relating to additional assets and future renewal. The remaining 30% will be

available for allocation to new or enhanced service through the planning process. Funds are generally allocated through the annual process to ensure it matches growth and service demand driven by that growth.

The following table provides funding provision and availability for the four year period.

	2022/2023 Budget \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Rates Growth	667	2,136	4,572	6,338
<i>Comprised Of:</i>				
Volume increase impacts	166	778	1,928	2,682
Asset Enhancement impacts	376	774	1,197	1,644
Economies of scale	124	583	1,446	2,011

Operational Contingency

In past years, a central Operational Contingency has been held in the Corporate Strategy Service that was intended to support non-recurrent or unplanned projects and events or addressing short term issues that may arise from time to time. This has been relatively small compared to Council's overall operating expense budget with an indicative annual target of around \$1.0M. Access to these funds has generally been through the strategic planning process including Impact Statements, Business Proposals, Service Reviews, Pricing Adjustments or as otherwise directed by the Executive Management Committee. This provision has been almost completely eliminated from the first four years of the program due to funding limitations. The intent is that future budget improvements and windfalls could be used to rebuild the Operational Contingency levels as funding is available.

	2022/2023 Forecast \$'000s	2023/2024 Forecast \$'000s	2024/2025 Forecast \$'000s	2025/2026 Forecast \$'000s
Operational Contingency	0	0	0	9
Insurance Claim Below Excess	100	100	100	100
	100	100	100	109

Depreciation

Depreciation represents nearly 25% of the operating expenses budget. While depreciation is not cash expenditure, it is an important part of the real cost of maintaining Council services. Depreciation represents the consumption of an asset over its life. This deterioration in value of assets occurs through use, ageing or obsolescence.

Council is required to ensure that the value of its assets reflect their fair value at each reporting period with the revaluation of asset classes occurring at least every five years. Revaluations based on current cost of renewal and environmental aspects can significantly impact the depreciation due to changes in asset values and lives.

Asset revaluations have been carried out for Transport and Stormwater assets as at 31 March 2022 that have led to a substantial increase in depreciation. The revaluations were based on evidence based on information available at the time. While these valuations and the resultant depreciation has been accounted for in Council's estimates, it is considered that further assessment of optimization strategies and improved date maturity may have a positive impact on the future renewal requirements and future accounting estimates for depreciation.

Depreciation forecasts in the long-term financial projections include provision for additional assets that are included in the capital works program (excluding West Dapto) and conservative estimates for expected growth through revaluation. No provision is currently included for any assets that may be contributed to Council from other levels of government or future developments.

Key Assumptions

West Dapto Development

The development at West Dapto in Wollongong's south-west will be the largest stand-alone growth for this City. The development commenced in 2011-2012 and is expected to add in the vicinity of 19,800 new dwellings and increase the local government area population by 57,400 over a 40 to 60 year period. The development has extensive infrastructure requirements and poses some challenges due to the geographic and environmental factors as well as uncertain development patterns and timing due to disaggregated land ownership.

Council has invested significant resources in planning for the construction of infrastructure and analysing potential financial impacts. The long-term financial forecasts are based on the most recent plans and data, however, these projections may need to be modified over time as the underlying assumptions that support these changes.

Revenue

The main income streams from this development will be from developer contributions and rates.

Developer contributions income is based on pricing that is contained in the West Dapto Section 7.11 Developer Contributions Plan and expected timing of lot release. Council adopted a revised contribution plan on 14 December 2020 that replaced the prior Plan that was in effect since 2017. The current Plan was subject to a review by IPART during May 2020 and Council was directed by the Minister for Planning to incorporate the recommendations that came from this review. The new Plan is no longer subject to State capped developer contributions that were supported through the Local Infrastructure Growth Scheme that ended on 30 June 2020. Developer contributions income forecasts for West Dapto are based on the 2020 Plan and lot release timing projections. Developer contributions will be held as restricted cash and are planned to be used to support the capital program and loan repayments.

Rates income estimates are aligned to estimated staging of the release area. It is expected that the rate revenue increase will precede operational demand and assets built will require little renewal or maintenance in the initial years of the Long Term Financial Plan 2022-2032, creating an improved cash position through increased Funds Available from Operations. Experience in developing councils has shown the negative long-term impacts that the delayed expense pattern has if additional rate revenue is built into other recurrent operations. Under the Financial Strategy, this income will be restricted and only allocated to operational expenditure as the area develops. The annual revenue in the early stages of development will be made available to meet infrastructure or planning requirements in the area or be applied to meet existing infrastructure renewal requirements and repayments of loans for the West Dapto Access Strategy.

Capital Programs

Council continues to support the West Dapto Urban Release Area through delivering capital projects, particularly to improve transport links. For example, Council was pleased to open the Fowlers Road extension including Karrara Bridge in April 2020.

These works are funded from Section 7.11 Developer Contributions, grant funds including NSW Housing Acceleration Fund and NSW Resources for Regions and a LIRS loan. Council continues to investigate funding opportunities to accelerate the delivery of infrastructure in the West Dapto Urban Release Area.

The West Dapto capital budget shows a significant investment in the completion of conceptual and detailed civil designs of the key transport infrastructure identified in Council's West Dapto Access Strategy. In addition to specific projects, forward projections also include capital budgets at an aggregated level that will become specific projects as project scopes are further developed.

Contributed Assets

Financial projections for the West Dapto release area recognise that a level of infrastructure requirements will be provided by developers. This includes works in kind where the developer will complete elements of infrastructure that are contained in the West Dapto Developer Contributions Plan in lieu of contributions, as well as contributed assets that are normally associated with new subdivisions. The value of these assets is reflected in the financial projections as capital income and contributed assets based on expected timing of receipt of these. Future depreciation, operating and maintenance cost for these have been included in forecast operational expenses.

Operational Expenses

The financial forecasts include depreciation, operating and maintenance costs associated with services that will be required by the new population in that area such as community, library and open space facilities that are aligned to population growth. These estimates are based on planned asset construction and cost of providing these services to our existing population. As the development progresses, revenue from the area will be used to fund the maintenance and operation of new assets and services as part of Council's overall budget. Operational costs also include additional staff costs for the introduction of a dedicated West Dapto development team and expected cost for the delivery of services as the population grows. Service delivery costs are currently held centrally at this stage and will be distributed to relevant service delivery areas when timing and requirements can be better defined.

Loans

Council borrowed \$20.5M under Round 3 of the Local Infrastructure Renewal Scheme (LIRS) that has been used to support the West Dapto Access – Fowlers Road project. The final payment for these loans is due in 2024-2025. It is intended that for the most part, the loan repayment will be funded by future Section 7.11 Developer Contributions and rates revenue from West Dapto. Funding has been applied to debt repayments over the first 10 years. Council also had an earlier \$26.1M interest free loan from the Department of Planning that was used to accelerate construction of the West Dapto Access Strategy. Repayment of this loan was completed in 2019-2020.

Enhanced Community Centre & Library Services

Financial forecasts include a preliminary estimate for the potential impact on operational costs associated with proposed new community centre and library at Warrawong and Helensburgh. These projects are currently planned for construction to commence within the next four years. As the projects progress, the level of additional costs may need to be reviewed. These projects will be funded from the rates growth for enhanced services relating to population growth.

Restricted Revenue

The level of available or untied cash is expressed as cash and investment holdings after allowance for restricted assets. Assets, generally cash, may be externally or internally restricted. External restrictions are usually imposed by an external or legislative requirement that funds be spent for a specific purpose. This may include unspent grant funds that have been provided to Council for the delivery of a particular project or service, funds collected as developer contribution under Section 7.11 Developer Contributions, or surpluses achieved in the delivery of domestic waste. In some of these instances, Council is also required to restrict investment earnings that are generated by these cash holdings. Internal restrictions are funds that Council has determined will be used for a specific future purpose such as the future replacement of waste facilities.

The following table shows anticipated restrictions and the subsequent table outlines the nature of funding and purpose of the current internally restricted asset funds.

Strategic Projects Internally Restricted Asset

The Strategic Projects internally restricted assets has been created largely from prior year financial improvements that exceeded planned targets, along with a number of non-recurrent windfall gains such as the proceeds from the settlement of a long term litigation matter and a number of land sales such as the Flinders Street property. Accumulated funds have provided a level of additional capacity to support enhancement of some service deliveries, accelerate planned projects or introduce additional projects. The Draft Operational Plan 2022-2023 and 2022-2026 Delivery Program include a range of projects with a total value of \$17.0M to be funded from this source between 2022-2023 and 2025-2026. This will leave an estimated unallocated funds balance of approximately \$6.9M.

City Parking Strategy Internally Restricted Asset

This restriction is created from the net surplus from the Inner City Parking Strategy that included the introduction of parking meters. In the past, it has been applied to parking, transport and pedestrian access, bicycle and public transport projects in the City Centre. The Adopted Operational Plan 2020-2021 approved the application of the net estimated annual surplus for the next 10 years to be applied to projects that will support the recovery and reactivation of the City Centre post COVID-19.

Waste Disposal Facilities Internally Restricted Cash

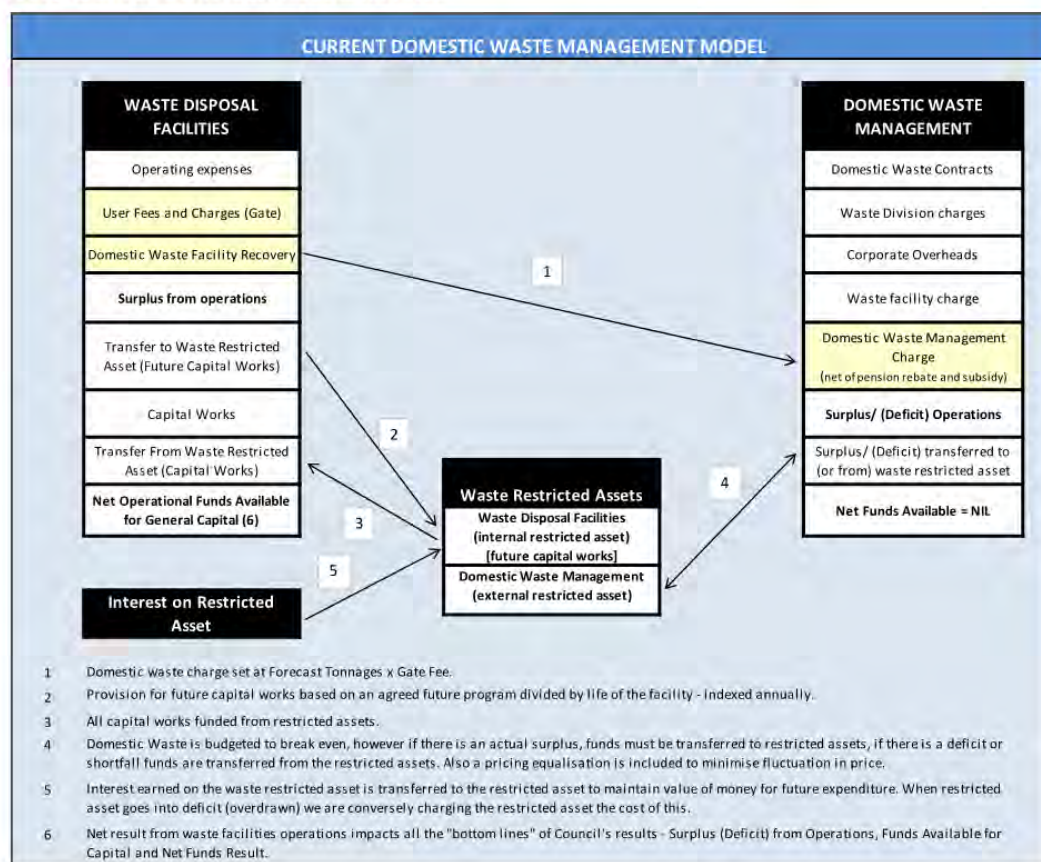
The Waste Disposal Facilities Restricted Asset is held for development and renewal of assets within Council's waste facilities and for the rehabilitation of sites at the end of their lives. The waste facility fee structure includes a component for future replacement of facilities that is transferred to the restricted asset and offsets expenditure as it is incurred. The nature of asset construction and renewal is 'lumpy' and can result in periods when the restricted asset becomes 'overdrawn' as can be seen in the schedules below. Internal interest will be allocated against the restriction during the period of debt to offset lost interest income to the general operations of the organisation. As assets tend to be long lived, it is expected that the position will be recovered over time.

4 YEAR RESTRICTED ASSETS SUMMARY													
PURPOSE OF RESTRICTED ASSET	Opening Balance 1/07/22	2022/2023 Forecast \$'000			2023/2024 Forecast \$'000			2024/2025 Forecast \$'000			2025/2026 Forecast \$'000		
		Transfer		Balance	Transfer		Balance	Transfer		Balance	Transfer		Balance
		In	Out	30/06/23	In	Out	30/06/24	In	Out	30/06/25	In	Out	30/06/26
		Internally Restricted Assets											
Strategic Projects	25,943		8,414	17,529		4,138	13,391		1,423	11,968		3,318	8,650
Strategic Projects (unallocated)	5,089			5,089			5,089			5,089			5,089
Property Investment Fund	9,275	76	220	9,132	80	123	9,089	75	127	9,038	91	130	8,998
MacCabe Park Development	1,740	150		1,890	150		2,040	150		2,190	150		2,340
City Parking Strategy	1,035	741	599	1,177	718	508	1,387	696	489	1,594	674	542	1,726
Sports Priority Program	666	317	574	409	322	400	331	327	400	258	332	400	190
Natural Areas Fund	173			173			173			173			173
West Dapto Rates (additional)	8,046	2,845	901	9,990	3,320	715	12,595	3,739	732	15,603	4,377	749	19,231
Lake Illawarra Estuary Management Fund	459	165	159	465	165	167	463	165	167	462	165	167	460
Darcy Wentworth Park	171			171			171			171			171
Waste Disposal Facilities ***	5,852	4,216	1,586	8,483	4,432	9,211	3,704	3,157	18,082	(11,221)	3,311	8,693	(16,604)
Total Internal Restricted Assets	58,450	8,510	12,453	54,507	9,188	15,262	48,433	8,310	21,419	35,324	9,099	14,000	30,424
Externally Restricted Assets													
Developer Contributions (formerly S 94)	33,348	19,459	7,263	45,544	20,550	12,978	53,116	26,393	12,447	67,061	25,837	7,514	85,384
Planning Agreements	2,655			2,655			2,655			2,655	17,342		19,997
Grants	10,661	17,044	28,780	(1,076)	17,504	21,967	(5,539)	11,645	14,770	(8,663)	7,698	9,696	(10,662)
Loan Repayment	965	(17)		948	(19)		930	(19)		910	(21)		889
Domestic Waste Management	6,770	85	203	6,652	77	74	6,655	357		7,012	62	189	6,885
Contributed Assets		10,056	10,056		7,876	7,876		7,014	7,014		5,871	5,871	
External Service Charges to Restricted Assets	33	66		100	66		166	70		236	72		308
Other Contributions	4,177	650	356	4,471	647	341	4,777	677	347	5,106	681	348	5,439
Special Rates Levies - City Centre + Mall	301	1,673	1,742	232	1,715	1,789	158	1,761	1,837	82	1,809	1,880	11
Housing Affordability Program	9,575	63	80	9,558	85		9,643	95		9,738	160	2,894	7,004
Local Infrastructure Renewal Scheme	278	10		289	12		300	12		312	13		325
Stormwater Management	1,961	1,888	1,778	2,070	1,903	1,767	2,205	1,918	1,808	2,316	1,934	1,768	2,482
Total External Restricted Assets	70,724	50,977	50,258	71,443	50,417	46,792	75,067	49,923	38,224	86,766	61,458	30,161	118,063
Grand Total	129,174	59,487	62,710	125,950	59,604	62,054	123,500	58,233	59,643	122,090	70,558	44,160	148,487
*** The Waste Disposal Facilities Restricted Asset is held for the development and renewal of assets within Council's waste facilities and for the rehabilitation of the sites at the end of their lives. Council's Waste Strategy and Master Plan for facilities is currently being reviewed and will potentially change the life and capital requirements of the facilities. While this review is being progressed the forward capital works program only includes specific works that are not impacted by a revised strategy. Adjustments to the works program will be made where necessary following completion of the review program. Cash collections have been estimated in accordance with the current program.													

4 YEAR DEVELOPER CONTRIBUTIONS RESTRICTED ASSETS SUMMARY													
		2022/2023 Forecast \$'000			2023/2024 Forecast \$'000			2024/2025 Forecast \$'000			2025/2026 Forecast \$'000		
PURPOSE OF RESTRICTED ASSET	Opening Balance 1/07/22	Transfer		Balance 30/06/23	Transfer		Balance 30/06/24	Transfer		Balance 30/06/25	Transfer		Balance 30/06/26
		In	Out		In	Out		In	Out		In	Out	
Externally Restricted Assets													
Old Plans	431			431			431			431			431
West Dapto	9,854	16,806	4,237	22,423	17,880	6,604	33,699	23,671	2,964	54,406	23,053	6,627	70,832
Calderwood	357	14		371	14		385	15		400	15		415
City Centre	3,011	(4)	200	2,807	(8)	500	2,298	(12)	560	1,726	(22)		1,705
City Wide	19,696	2,643	2,826	19,513	2,664	5,874	16,303	2,718	8,923	10,098	2,790	887	12,002
Total Developer Contributions Restricted Assets	33,348	19,459	7,263	45,544	20,550	12,978	53,116	26,393	12,447	67,061	25,837	7,514	85,384

Internally Restricted Assets	
Purpose	Source of Funds
Strategic Projects	
Support for future strategic projects to be approved by Council.	Where Available Funds level are above minimum requirements, additional funds will be transferred to the Strategic Projects Restricted Asset and consideration given to the allocation of funds through the Strategic Planning process.
MacCabe Park Development	
To accumulate cash for the acquisition of properties adjacent to MacCabe Park, as and when they are offered to Council in accordance with the planning provisions to achieve the objectives of extending MacCabe Park.	Recurring annual allocation made by Council.
City Parking Strategy	
To fund future parking, transport and pedestrian access, bicycle and public transport projects in the City Centre.	Net surplus of the Inner City Parking Strategy.
Sports Priority Program	
To provide funding for projects recommended by the Sports & Facilities Reference Group.	Annual allocation made by Council and telecommunication licence fees (50% Fernhill & Woonona soccer club, and Berkeley Sports & Social Club grounds and 100% of other sports grounds).
West Dapto Rates (additional)	
Increased annual rate revenue created from subdivision in West Dapto will be restricted and only allocated to operational expenditure as the area develops. In the interim period, the annual revenue should be made available to meet infrastructure or planning requirements in the area.	Increased annual rate revenue created from subdivisions in West Dapto.
Darcy Wentworth Park	
Upgrading sporting facilities in the local ward. On completion of these facilities, additional funds to be allocated to the Sports & Facilities Reference Group, to embellish sporting facilities across the City.	Rental proceeds from Darcy Wentworth Park car park.
Waste Disposal Facilities	
The Waste Facilities restricted asset is held for the development and renewal of assets within Council's waste facilities and for the rehabilitation of the sites at the end of their lives.	A proportion of the annual waste fee is allocated for the estimated future development and rehabilitation of waste facilities. This estimate is included in the annual calculation of the waste fees.
Property Investment Fund	
To provide funding for investment in longer term income generating activities.	Proceeds from property sales (excluding those already identified through the property rationalisation program), investment income on accumulated funds held and dividends from investments funded from this source.
Lake Illawarra Estuary Management Fund	
Wollongong and Shellharbour Council now share the responsibility for the management of Lake Illawarra and its surroundings after the State Government disbanded the Lake Illawarra Authority in July 2014.	Funding the LIEM Fund will be initially in the proportion of 2/3rds Wollongong to 1/3rd Shellharbour. Shellharbour's portion will come as an external contribution. The Initial Memorandum of Understanding (MOU) set the contribution per annum of \$165,000 for Wollongong and \$85,000 for Shellharbour. The funding may be allocated over multiple years, so unspent funds are retained in this Restricted Asset and the external contributions restricted asset.

Overview of Domestic Waste Model



Budget Limitations/Development

The current financial information has a number of recognised limitations as follows that will require adjustment over a period of time.

COVID-19

There is still uncertainty about the ongoing or future impacts of COVID-19. The financial forecasts in the Operational Plan 2022-2023 are based on the assumption that generally Council will return to full service provision in the new financial year, there will not be significant changes in the operation and delivery of services and Council will have the planned capacity to work towards reinstating the pre COVID-19 financial position. These assumptions will be extremely sensitive to actual restrictions and community responses, the duration and nature of the recovery phase and any longer term changes that may be required in the way services are delivered. These developments will need to be monitored and potential impacts on Council's business reassessed.

Indices

Variation in actual prices and cost to Council compared to applied indices will impact financial results. The extent of this impact will depend on the size of the income or expenditure that is subject to the indices, the extent of variation and the degree to which Council is able to actively mitigate the variation. Council reviews its indices at least annually and analyses the impacts of these changes. Significant changes are addressed as they become known.

Utility Cost

Projected increases for utility costs are generally based on the Independent Pricing and Regulatory Tribunal (IPART) publications where applicable other than for electricity which also includes recognition of specific negotiated contracts that are in place for street lighting and Council Buildings and Facilities Sites and Small Sites. Street lighting is subject to separate contracts for infrastructure and electricity. Council's electricity contracts for street lighting and large sites are for a three year period commencing in January 2020. Small sites contracts were finalised subsequently and are linked to IPART pricing.

Asset Management – Valuation and Asset Lives

As an industry, Local Government has recognised a need to provide for ongoing asset replacement. The consumption of these assets is represented by depreciation, which is based on expected asset lives, condition assessments and valuations. While the maturity of this information is improving, many of the assumptions are unproven due to the nature of this exercise. For example, it is difficult to estimate asset lives in relatively new cities, such as Wollongong, where there may not be historical data available or comparability with other cities due to differing environmental factors and construction approaches. In addition, changing technologies may impact on renewal and maintenance costs. Ongoing refinement of these forecasts may result in revised useful lives which would impact on depreciation expenditure in either direction.

Asset revaluations have been carried out for Transport and Stormwater assets as at 31 March 2022 that have led to a substantial increase in depreciation. The revaluations were based on evidence based on information available at the time. While these valuations and the resultant depreciation has been accounted for in Council's estimates, it is considered that further assessment of optimization strategies and improved data maturity may have a positive impact on the future renewal requirements and future accounting estimates for depreciation.

In addition, changing technologies may impact on renewal and maintenance costs.

Lake Illawarra

The Coastal Management Plan (CMP) for Lake Illawarra was gazetted in late 2020. The CMP sets out actions to be undertaken over the next 10 years to protect and enhance the health of the lake. The total cost to undertake all actions is approximately \$35.3M. The CMP nominates

an indicative funding arrangement shared between Wollongong City Council, Shellharbour City Council and various State Government agencies. The development of future Delivery Plans will need to consider allocations towards unfunded actions in the CMP.

Internal Charging

There have been continuing efforts to better reflect the costs of capital and services by distributing the cost of internal assets and services. There are existing charges for buildings, plant, vehicles, desktop computing, marketing, printing, waste tipping fees, insurances, Fringe Benefits Tax (FBT), cost of capital (plant and vehicles only) and internal labour services. There has been some change in the current plan to provide greater levels of service cost understanding by increasing the use of internal charging to include other asset classes where assets are used in specific services but are managed and maintained by another area. This has included such things as roads, bridges and footpaths in parks, tourist parks, crematorium and cemeteries and recreation assets that were not previously captured against that service.

Contributed Assets

Council's estimates do not currently provide fully for potential assets that may be contributed or donated to Council over time. An estimate has been made for contributions from West Dapto developers which are based on the broad assumptions for West Dapto. Other contributions are not reasonably forecast.

Developer Contributions (excluding West Dapto)

Developer contributions income projections are based on the adopted plan and anticipated timing of receipts. The recent economic climate has had a significant impact on projected income. There are a range of projects included in the Delivery Program dependent on funding from this source. The timing and capacity to deliver these will need to be monitored in the context of ability to achieve income projections.

Property Sales and Investment

While Council is actively pursuing the sale of some properties, a decision has been made not to forecast sale dates or values due to uncertainty in delivery. As property sales become more certain, they will be added to budgeted sources of funding. Consideration of advancing existing projects or investing in new assets to be funded from sales will be given at that time.

Climate Change

Local Government is considered to be on the frontline facing the impact of climate change on communities. The Federal Government has indicated councils have a role in early planning to identify and prepare for the risk from climate change and help protect the wellbeing of communities, local economies, the built and natural environment and to contribute to a low pollution future. In addition to a planning role, councils also own or directly manage a range of assets that potentially will be impacted by climate change. Increased emphasis on climate change related activities may require a redirection of funding. Activities in this regard will be guided by Climate Change Mitigation Plans (current and future) and the Climate Change Adaptation Plan currently under development.

Section 2

Capital Program and Budget 2022-2023 to 2025-2026

Section 2 of this report sets out Council's four year Capital Works Budget for the renewal, upgrade and creation of new infrastructure assets to meet the existing and future needs of the City. The significant drivers for this program are:

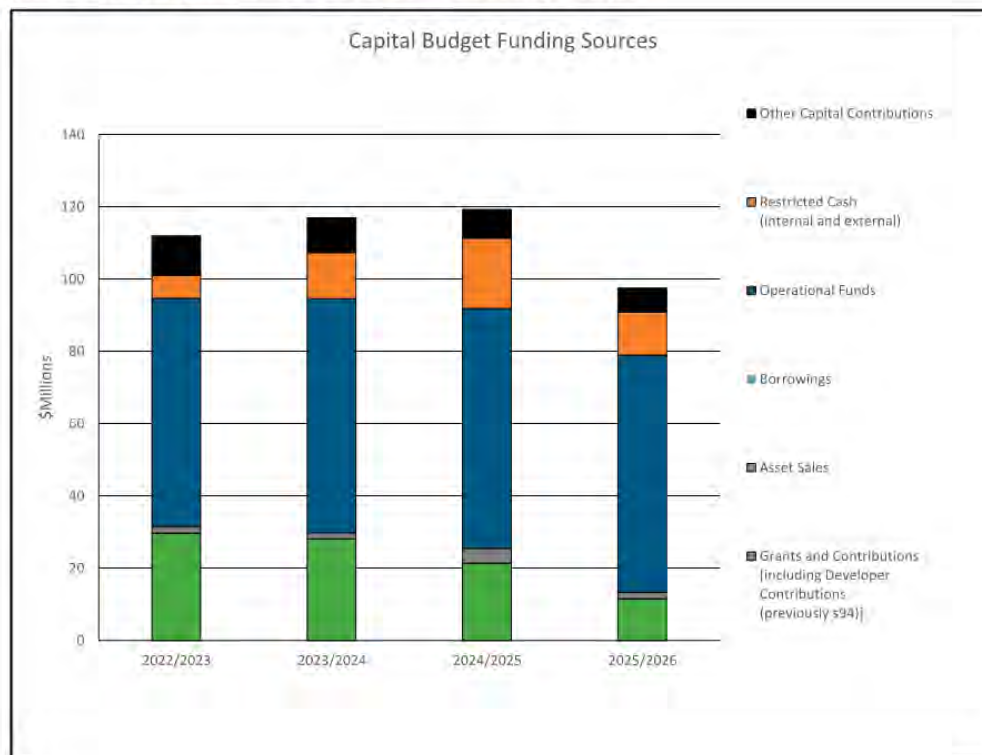
- Community input and strategic directions stated in the Our Wollongong Our Future 2032 - Community Strategic Plan
- Council's Asset Management Policy and Strategies
- Economic, tourism and growth factors including West Dapto
- Availability of funding

The Infrastructure Delivery Program is structured to provide a significant amount of renewal funding to community assets such as Roads, Footpaths, Cycleways, Buildings, Stormwater, Recreation, Sporting and Aquatic facilities using inputs from both the community and Council's Asset Management Plans.

Capital Budget Funding 2022-2023

In 2022-2023, \$112.0M including contributed assets will be allocated for capital works, much of which will go towards improving the condition of existing community assets with a focus on replacing assets. The total Capital Budget for 2022-2023 is derived from the allocation of operational funds (including contributions from operational savings), asset sales, contributions from restricted assets, allocations from Section 7.11 Developer Contributions funds and funding from State and Federal Government grants.

Capital Budget by Funding Sources – Summary Graph



Capital Budget by Funding Sources - Table

Revenue Type	2022/2023 Budget \$M	2023/2024 Forecast \$M	2024/2025 Forecast \$M	2025/2026 Forecast \$M
Operational Funds	63.1	64.7	66.4	65.7
Asset Sales	1.9	1.7	4.0	1.7
Grants and Contributions [including Developer Contributions (previously s94)]	29.7	28.1	21.5	11.6
Restricted Cash (internal and external)	6.3	12.8	19.4	11.9
Borrowings	0.0	0.0	0.0	0.0
Other Capital Contributions	11.0	9.7	8.0	6.6
TOTAL	112.0	117.0	119.3	97.5

Capital Budget by Asset Class

Asset Class	2022/2023 Budget \$ M	2023/2024 Forecast \$ M	2024/2025 Forecast \$ M	2025/2026 Forecast \$ M
Roads And Related Assets	21.1	16.9	15.7	18.3
West Dapto	5.3	12.9	10.0	10.8
Footpaths And Cycleways	17.1	21.3	10.9	11.8
Carparks	1.2	0.9	1.4	1.3
Stormwater And Floodplain Management	6.5	7.1	5.9	6.3
Buildings	16.4	20.8	30.6	12.9
Commercial Operations	0.5	3.3	2.1	1.0
Parks Gardens And Sportfields	17.2	3.7	3.8	2.2
Beaches And Pools	3.9	0.1	2.7	6.5
Natural Areas	0.0	0.0	0.0	0.0
Waste Facilities	1.5	9.2	18.0	8.6
Fleet	1.8	1.8	1.8	1.8
Plant And Equipment	3.8	3.4	3.6	3.4
Information Technology	1.4	1.4	1.3	1.4
Library Books	1.3	1.3	1.4	1.4
Public Art	0.1	0.1	0.1	0.1
Emergency Services	0.0	0.0	0.0	0.0
Land Acquisitions	0.0	0.2	0.2	0.2
Non-Project Allocations	2.9	4.8	2.5	3.7
Loans	0.0	0.0	0.0	0.0
Not Applicable	10.1	7.9	7.0	5.9
	112.0	117.0	119.3	97.5
Contributed Assets	10.1	7.9	7.0	5.9
Total Excluding Contributed Assets	101.9	109.1	112.3	91.6

Upcoming Capital Projects in 2022-2023

PROJECTS – PLANNING AND DESIGN

During 2022-2023 Wollongong City Council plans to continue and complete approximately 130 design projects including the following:

- Helensburgh Library and Community Centre
- Warrawong CBD Upgrade
- Hill 60 Masterplan
- Beaton Park Masterplan
- Wollongong and Thirroul Skate Parks
- Botanic Gardens Southern Amenities Replacement

PROJECTS – CONSTRUCTION

During 2022-2023, Wollongong City Council plans to commence or continue over 260 construction projects including the following:

- North Wollongong Beach Seawall
- North Wollongong SLSC
- Beaton Park Regional Tennis Complex Upgrade
- Cringila Hills Amenities
- Warrawong Library and Community Centre
- Channel Reconstruction – Railway to Holy Spirit College
- IPAC – Roof Replacement, Solar Installation and HVAC Upgrade

CAPITAL BUDGET 2022/23 to 2025/26 \$'000												
Asset Class	2022/2023			2023/2024			2024/2025			2025/2026		
	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding
Roads And Related Assets												
Traffic Facilities	4,183	(3,221)	962	1,915	(1,445)	470	380	(300)	80	600	(300)	300
Public Transport Facilities	365	0	365	245	0	245	300	0	300	600	0	600
Roadworks	14,533	(5,393)	9,140	12,975	(3,825)	9,150	12,410	(2,400)	10,010	14,125	(766)	13,359
Bridges, Boardwalks and Jetties	2,005	(167)	1,838	1,730	0	1,730	2,585	0	2,585	2,940	0	2,940
Total Roads And Related Assets	21,085	(8,780)	12,305	16,865	(5,270)	11,595	15,675	(2,700)	12,975	18,265	(1,066)	17,199
West Dapto												
West Dapto Infrastructure Expansion	5,310	(5,310)	0	12,930	(12,930)	0	10,015	(10,015)	0	10,800	(10,800)	0
Total West Dapto	5,310	(5,310)	0	12,930	(12,930)	0	10,015	(10,015)	0	10,800	(10,800)	0
Footpaths And Cycleways												
Footpaths	10,230	(3,020)	7,210	9,746	(5,091)	4,655	4,480	(240)	4,240	5,660	0	5,660
Cycle/Shared Paths	3,575	(2,170)	1,405	6,800	(3,900)	2,900	2,465	(200)	2,265	2,100	(500)	1,600
Commercial Centre Upgrades - Footpaths and Cycles	3,275	(200)	3,075	4,785	0	4,785	4,000	0	4,000	4,000	0	4,000
Total Footpaths And Cycleways	17,080	(5,390)	11,690	21,331	(8,991)	12,340	10,945	(440)	10,505	11,760	(500)	11,260
Carparks												
Carpark Construction/Formalising	140	0	140	150	0	150	450	(300)	150	200	0	200
Carpark Reconstruction or Upgrading	1,060	0	1,060	710	0	710	970	0	970	1,100	0	1,100
Total Carparks	1,200	0	1,200	860	0	860	1,420	(300)	1,120	1,300	0	1,300
Stormwater And Floodplain Management												
Floodplain Management	2,375	(650)	1,725	3,975	(1,570)	2,405	2,980	0	2,980	3,050	0	3,050
Stormwater Management	4,100	(75)	4,025	2,610	(225)	2,385	2,760	0	2,760	3,250	0	3,250
Stormwater Treatment Devices	20	0	20	530	0	530	150	0	150	0	0	0
Total Stormwater And Floodplain Management	6,495	(725)	5,770	7,115	(1,795)	5,320	5,890	0	5,890	6,300	0	6,300

CAPITAL BUDGET 2022/23 to 2025/26 \$'000											
Buildings											
Cultural Centres (IPAC, Gallery, Townhall)	9,900	0	9,900	4,560	0	4,560	4,500	0	4,500	0	0
Administration Buildings	360	0	360	3,735	0	3,735	1,125	0	1,125	1,200	1,200
Community Buildings	5,950	(1,600)	4,350	12,195	0	12,195	24,570	(9,400)	15,170	11,170	(2,600)
Public Facilities (Shelters, Toilets etc.)	150	0	150	310	0	310	450	0	450	575	575
Total Buildings	16,360	(1,600)	14,760	20,800	0	20,800	30,645	(9,400)	21,245	12,945	(2,600)
Commercial Operations											
Tourist Park - Upgrades and Renewal	175	0	175	1,850	0	1,850	1,750	0	1,750	800	800
Crematorium/Cemetery - Upgrades and Renewal	195	0	195	1,255	0	1,255	240	0	240	0	0
Leisure Centres & RVGC	100	0	100	150	0	150	100	0	100	160	160
Total Commercial Operations	470	0	470	3,255	0	3,255	2,090	0	2,090	960	960
Parks Gardens And Sportfields											
Play Facilities	2,290	(1,100)	1,190	1,848	(813)	1,035	2,300	(1,300)	1,000	1,150	1,150
Recreation Facilities	3,330	(2,200)	1,130	320	(20)	300	565	(235)	330	340	340
Sporting Facilities	11,625	(7,390)	4,235	1,470	(850)	620	980	(800)	180	700	(400)
Lake Illawarra Foreshore	0	0	0	25	0	25	0	0	0	0	0
Total Parks Gardens And Sportfields	17,245	(10,690)	6,555	3,663	(1,683)	1,980	3,845	(2,335)	1,510	2,190	(400)
Beaches And Pools											
Beach Facilities	450	(450)	0	0	0	0	0	0	0	200	200
Rock/Tidal Pools	0	0	0	0	0	0	0	0	0	200	200
Treated Water Pools	3,400	0	3,400	120	0	120	2,730	0	2,730	6,060	6,060
Total Beaches And Pools	3,850	(450)	3,400	120	0	120	2,730	0	2,730	6,460	6,460
Natural Areas											
Natural Area Management and Rehabilitation	0	0	0	0	0	0	0	0	0	0	0
Total Natural Areas	0	0	0	0	0	0	0	0	0	0	0

CAPITAL BUDGET 2022/23 to 2025/26 \$'000												
Waste Facilities												
Whytes Gully New Cells	1,525	(1,525)	0	9,150	(9,150)	0	18,020	(18,020)	0	8,630	(8,630)	0
Total Waste Facilities	1,525	(1,525)	0	9,150	(9,150)	0	18,020	(18,020)	0	8,630	(8,630)	0
Fleet												
Motor Vehicles	1,800	(949)	851	1,800	(949)	851	1,800	(949)	851	1,800	(949)	851
Total Fleet	1,800	(949)	851	1,800	(949)	851	1,800	(949)	851	1,800	(949)	851
Plant And Equipment												
Mobile Plant (trucks, backhoes etc.)	3,800	(937)	2,863	3,350	(779)	2,571	3,600	(780)	2,820	3,428	(782)	2,646
Fixed Equipment	0	0	0	0	0	0	0	0	0	0	0	0
Total Plant And Equipment	3,800	(937)	2,863	3,350	(779)	2,571	3,600	(780)	2,820	3,428	(782)	2,646
Information Technology												
Information Technology	1,350	0	1,350	1,350	0	1,350	1,340	0	1,340	1,400	0	1,400
Total Information Technology	1,350	0	1,350	1,350	0	1,350	1,340	0	1,340	1,400	0	1,400
Library Books												
Library Books	1,315	0	1,315	1,340	0	1,340	1,374	0	1,374	1,404	0	1,404
Total Library Books	1,315	0	1,315	1,340	0	1,340	1,374	0	1,374	1,404	0	1,404
Public Art												
Art Gallery Acquisitions	100	0	100	100	0	100	100	0	100	100	0	100
Total Public Art	100	0	100	100	0	100	100	0	100	100	0	100
Emergency Services												
Emergency Services Plant and Equipment	0	0	0	0	0	0	0	0	0	0	0	0
Total Emergency Services	0	0	0	0	0	0	0	0	0	0	0	0

CAPITAL BUDGET 2022/23 to 2025/26 \$'000												
Land Acquisitions												
Land Acquisitions	0	0	0	250	(250)	(0)	250	(250)	(0)	250	(250)	(0)
Total Land Acquisitions	0	0	0	250	(250)	(0)	250	(250)	(0)	250	(250)	(0)
Non-Project Allocations												
Capital Project Contingency	2,931	0	2,931	4,799	0	4,799	2,512	0	2,512	3,651	0	3,651
Capital Project Plan	0	0	0	0	0	0	0	0	0	0	0	0
Total Non-Project Allocations	2,931	0	2,931	4,799	0	4,799	2,512	0	2,512	3,651	0	3,651
Loans												
West Dapto Loan	0	0	0	0	0	0	0	0	0	0	0	0
LIRS Loan	0	(2,474)	(2,474)	0	(2,564)	(2,564)	0	(656)	(656)	0	0	0
Total Loans	0	(2,474)	(2,474)	0	(2,564)	(2,564)	0	(656)	(656)	0	0	0
Not Applicable												
Not Applicable	10,056	(10,056)	0	7,876	(7,876)	0	7,014	(7,014)	0	5,871	(5,871)	0
Total Not Applicable	10,056	(10,056)	0	7,876	(7,876)	0	7,014	(7,014)	0	5,871	(5,871)	0
TOTAL	111,971	(48,886)	63,086	116,954	(52,236)	64,718	119,265	(52,859)	66,406	97,513	(31,847)	65,666
NET REVENUE FUNDED	63,086			64,718			66,406			65,666		
"Contributed Assets" in Non-Project	10,056	(10,056)	0	7,876	(7,876)	0	7,014	(7,014)	0	5,871	(5,871)	0
Total Excluding "contributed assets"	101,916	(38,830)	63,086	109,078	(44,360)	64,718	112,250	(45,844)	66,406	91,642	(25,976)	65,666



Wollongong City Council

Attachment 2 Draft Infrastructure Delivery Program 2022-2023 - 2025-2026 Post Exhibition Draft

Infrastructure Delivery Program

What is the Infrastructure Delivery Program?	2
Understanding this document	3
Reading this document	3
Infrastructure Delivery Program Summary	4
Emergency Management	5
Land Use Planning	7
Stormwater Services	9
Waste Management	12
Tourist Parks	14
Cultural Services	16
Libraries	18
Property Services	20
Aquatic Services	22
Botanic Garden and Annexes	24
Community Facilities	26
Leisure Centres	28
Memorial Gardens and Cemeteries	30
Parks and Sports Fields	32
Transport Services	35
Support Services	44
Infrastructure Strategy & Support	46

What is the Infrastructure Delivery Program?

Wollongong City Council is responsible for building, operating and managing over \$4 billion worth of infrastructure assets that support a variety of services for our community.

Infrastructure assets managed by Council include:

- Footpaths and cycleways
- Local roads and car parks
- Public swimming pools
- Stormwater pipes and drains
- Libraries and other community buildings

A key deliverable from Council's annual planning cycle is the development of the 4-year Infrastructure Delivery Program. Through this process, Council reviews the needs of our community as well as the services Council provides, then prioritises the projects that can be delivered to help facilitate these services based on the resources available.

The 2022-23 – 2025-26 Infrastructure Delivery Program identifies investments in approximately 700 projects; all of which contribute to building an extraordinary Wollongong!

Key infrastructure investment priorities include:

- Extending Council's shared path and footpath network and maintaining Council's existing shared path and footpath network.
- Construction of new infrastructure to reduce flood risk and investment in the maintenance of Council's existing stormwater network.
- The delivery of new community infrastructure identified in Council's supporting documents, including the new Warrawong Community Centre and Library and Helensburgh Community Centre and Library.
- Design and construction of significant infrastructure to support continued growth in the West Dapto Urban Release Area.
- The renewal and upgrade of Council's treated water pools.

Council continues to benefit from an injection of funds provided by NSW State and the Australian governments, who have invested in local infrastructure in response to the challenges of the past 2 years. This funding assists in accelerating the delivery of priority projects across the city.



Understanding this document

Annual investment in infrastructure consists of the following:

Capital Expenditure

- Constructing new Council infrastructure
- Renewing or replacing Council assets that have reached the end of their useful life

Operations and Maintenance (O&M) Expenditure*

- Asset Operations – Expenditure required to keep things running.
- Maintenance – Expenditure on routine activities to maintain infrastructure in a reasonable working condition.

**Budgets have been updated to reflect investment in infrastructure only and unlike in previous years do not include service costs e.g staffing of libraries and pools, mowing of grass for parks*

Service Streams

Council's Services form the foundation of the Delivery Program and Operational Plan. Council's Services are presented under their best fit goal. Council's internal Services form an additional group called Support Services to demonstrate that these Services support the delivery of all goals.

Supporting Documents

Council refers to its adopted strategies and plans as Supporting Documents. These direction setting documents support the development of the Community Strategic Plan, Council's Resourcing Strategy, Delivery Program and Operational Plans.

These documents include goals, strategies and actions specific to a project or location. However, until the actions are enabled through resourcing and included in the Delivery Program and Operational Plan, they remain aspirational.

Council's Supporting Documents have been considered in the development of the Community Strategic Plan. These Supporting Documents have been informed by extensive data, research and community input, making them an important source for consideration in the future vision and goals for the Wollongong Local Government Area.

Reading this document

For ease of navigation capital works projects have been grouped by Council services. Each capital works project is listed with a description of the works to be undertaken. Examples include Construct New, Upgrade and Reconstruction.

Activity type given to a project is either:

- *Design - The project is being investigated and designed*
- *Construction - The project is programmed to be built*
- *Procure - The project is the purchase of a new asset*

Projects are planned, developed and delivered across the project life cycle. The largest projects may span several years of design and construction.

Project Timing

This is a forward planning document and many projects have not been through a detailed design process, therefore the timing of the delivery of the project may change. Some projects may have their work re-phased to a later date, while others are brought forward and delivered sooner than expected.

Due to the March/April storm events in 2022 changes have been made to the Draft Infrastructure Delivery Program that was exhibited in May 2022. Where project completion timeframes have been adjusted, or a new project has been added due a submission, this has been reflected with the blue tag. ■

Infrastructure Delivery Program Summary

Capital	2022-23	2023-24	2024-25	2025-26
Emergency Management	\$40,000	\$0	\$0	\$0
Land Use Planning	\$5,310,000	\$12,930,000	\$10,015,000	\$10,800,000
Stormwater Services	\$6,495,000	\$7,115,000	\$5,890,000	\$6,300,000
Waste Management	\$2,975,000	\$9,450,000	\$14,970,000	\$8,630,000
Tourist Parks	\$475,000	\$1,870,000	\$2,130,000	\$1,850,000
Cultural Services	\$10,000,000	\$4,660,000	\$4,600,000	\$100,000
Libraries	\$3,124,752	\$8,650,243	\$19,773,749	\$4,403,749
Property Services	\$260,000	\$3,050,000	\$260,000	\$250,000
Aquatic Services	\$4,850,000	\$120,000	\$2,730,000	\$6,510,000
Botanic Garden & Annexes	\$50,000	\$375,000	\$215,000	\$250,000
Community Facilities	\$1,540,000	\$1,595,000	\$3,590,000	\$7,070,000
Leisure Centres	\$100,000	\$150,000	\$100,000	\$160,000
Memorial Gardens and Cemeteries	\$195,000	\$1,255,000	\$240,000	\$0
Parks and Sportsfields	\$18,345,000	\$4,087,642	\$6,295,000	\$2,765,000
Transport Services	\$39,365,100	\$39,090,871	\$28,040,000	\$31,325,000
Financial Services	\$1,800,000	\$1,800,000	\$1,800,000	\$1,800,000
Information Technology	\$1,350,000	\$1,350,000	\$1,340,000	\$1,400,000
Infrastructure Planning and Support	\$7,090,783	\$11,829,036	\$7,211,679	\$8,028,448
Sub-Total	\$101,915,635	\$109,077,792	\$112,250,428	\$91,642,197

Operations and Maintenance	2022-23	2023-24	2024-25	2025-26
Sub-Total	\$51,742,148	\$51,388,876	\$53,299,983	\$54,717,691

Total Infrastructure Delivery Program Expenditure 2022/23 – 2025/26

	2022-23	2023-24	2024-25	2025-26
Total	\$153,657,783	\$160,466,668	\$165,550,411	\$146,359,888



**\$626m
Infrastructure
Delivery
Program**



Emergency Management

Responsibility Manager Infrastructure Strategy and Planning

Why

To increase our resilience to risks, natural disasters and a changing climate to protect life, property and the environment.

What

The service provides support in the planning and preparation for significant emergencies that may impact the safety and security of residents and visitors to the city. This involves Council's operational response to support Emergency Service Agencies during incidents and emergencies

Service Delivery Streams

- Emergency Management and Support

Supporting Documents

Illawarra - Local Emergency Management Plan
 Business Continuity Plans
 Emergency Operations Plan
 Service Level Agreements with Emergency Services Organisations
 Illawarra Emergency Management - Memorandum of Understanding

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$40,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Emergency Management			\$40,000	\$0	\$0	\$0
Emergency Management & Support			\$40,000	\$0	\$0	\$0
Buildings - New			\$40,000	\$0	\$0	\$0
SES Facilities Master Planning	Various	Not Applicable	Design			



Land Use Planning

Responsibility Manager City Strategy

Why

To ensure urban areas are well-planned to achieve appropriate land uses and a healthy, safe and sustainable living environment in line with our legislative responsibilities.

What

Land Use Planning manages the plans, policies and certificates that help our community understand the role and function of land within Wollongong. The team undertakes detailed studies to make longterm plans for how we can live, work and play sustainably, protecting what we value and ensuring development contributes to great places for our community.

Service Delivery Streams

- West Dapto Planning

Supporting Documents

West Dapto Vision
West Dapto Development Contributions Plan
Local Environmental Plan and Development Control Plan
Wollongong Local Strategic Planning Statement 2020
City Centre Urban Design Framework
Wollongong Heritage Strategy 2019-2022
Plans of Management

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$39,055,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
West Dapto			\$5,310,000	\$12,930,000	\$10,015,000	\$10,800,000
West Dapto Planning			\$5,310,000	\$12,930,000	\$10,015,000	\$10,800,000
West Dapto Expansion			\$5,310,000	\$12,930,000	\$10,015,000	\$10,800,000
Cleveland Rd Upgrade	Cleveland	Reconstruction	Design			
Bong Bong Rd -Station St traffic lights	Dapto	Construct New	Construction	Construction		
Hayes Ln Bridge Detailed Design	Horsley	Construct New	Design	Design		
North South Link Road - Bong Bong Rd to Fowlers Rd	Horsley	Construct New			Design	
Darke Town Centre Sporting Facilities	Kembla Grange	Construct New	Design			
Marshall Mount Road and Connecting Roads Upgrade	Marshall Mount	Construct New	Design	Design	Design	
Bus Shelters - West Dapto	Various	Construct New	Design	Design	Construction	
West Dapto Rd - Rainbird Dr to Shone Ave	Wongawilli	Construct New	Construction	Construction	Construction	Construction
Northcliffe Dr Extension (Stage 1) - Sheaffes Rd to West Dapto Rd	Wongawilli	Construct New		Design	Design	
Concept Design - Sheaffes Road to Existing Northcliffe Drive	Wongawilli	Construct New	Design			
West Dapto Rd/Wongawilli Rd/bridge upgrade	Wongawilli	Reconstruction	Construction			
Sheaffes Rd - Sheaffes Rd to West Dapto Rd Intersection	Wongawilli	Reconstruction			Design	Design
Darke Rd - Princes Hwy to West Dapto Rd Intersection	Wongawilli	Reconstruction		Design	Design	



Stormwater Services

Responsibility Manager Infrastructure Strategy and Planning

Why

To manage and effectively improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans, and increase resilience to natural disasters and a changing climate to protect life, property and the environment.

What

This service strategically plans for a coordinated approach to floodplain risk management and stormwater management including protection of waterways, beaches, lakes, lagoons and creeks. This service manages and maintains 835 kilometres of drainage and associated infrastructure assets across the city that aim to be safe, efficient, effective and sustainable.

Service Delivery Streams

- Floodplain Management
- Stormwater Management

Supporting Documents

Stormwater Asset Management Plans
 Flood Studies and Floodplain Risk Management Plans
 Coastal Zone Management Plan
 Coastal Lake and Lagoons Entrance Management Policies

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$25,800,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Stormwater Services			\$6,495,000	\$7,115,000	\$5,890,000	\$6,300,000
Floodplain Management			\$2,375,000	\$3,975,000	\$2,980,000	\$3,050,000
Floodplain Structures - New			\$2,375,000	\$3,975,000	\$2,980,000	\$3,050,000
Balgownie Rd, Dorrans Bridge, Debris Control Structure	Balgownie	Construct New			Design	Construction
Brompton Rd, Debris Control Structure	Bellambi	Construct New	Construction			
Channel recon Railway to Holy Spirit College	Bellambi	Upgrade	Construction	Construction		
Gordon Hutton Park, Debris Control Structure	Bulli	Construct New	Construction			
Ursula Rd Flood Mitigation Scheme	Bulli	Upgrade	Design	Construction	Construction	
Memorial Dr, Bellambi Gully, Debris Control Structure	Corrimal	Construct New	Construction	Construction		
Brooks Creek, Byamsee St, Debris Control Structure	Dapto	Construct New		Design	Construction	Construction
Kanahooka Rd Flap Gate	Dapto	Construct New	Design	Construction		
McMahons St Detention Basin	Fairy Meadow	Construct New	Design	Design	Construction	Construction
Cabbage Tree Ln, Debris Control Structure	Fairy Meadow	Construct New		Design	Construction	
Dawson St Culvert Flood Mitigation	Fairy Meadow	Upgrade		Design	Construction	
35 Uralba St - Channel Works	Figtree	Construct New		Design	Construction	
The Avenue, Debris Control Structure	Figtree	Construct New	Design	Construction	Construction	
Byarong Creek (Arrow Avenue), bank support	Figtree	Construct New		Design	Design	
Golf Course, Debris Control Structure	Russell Vale	Construct New	Construction			
Tallegalla St Flood Mitigation	Unanderra	Construct New		Design	Design	
Voluntary Purchasing Scheme	Various	Procurement	Procure	Procure	Procure	
Implement High Priority Options Hewitts Creek FRMSP	Various	Construct New		Design	Design	Construction
Implement High Priority Options Towardgi Creek FRMSP	Various	Construct New		Design	Design	Construction
Implement High Priority Options Allans Creek FRMSP	Various	Construct New		Design	Design	
Stormwater Management			\$4,120,000	\$3,140,000	\$2,910,000	\$3,250,000
Stormwater Drainage - New			\$1,430,000	\$375,000	\$260,000	\$250,000
39 Franklin Ave Drainage Improvements	Bulli	Upgrade			Design	
Byamsee St Drainage Upgrade	Dapto	Upgrade				Design
Mount Brown Rd drainage upgrade	Dapto	Upgrade	Construction			
Dawson St Channel Stabilisation	Fairy Meadow	Upgrade	Construction	Construction		
Bank Stabilisation adjacent to Fraternity Club Carpark	Fairy Meadow	Construct New	Construction			
River Oak Rd Drainage Upgrade	Farmborough Heights	Construct New			Design	Construction
O'Briens Ln pit upgrade	Figtree	Upgrade	Design	Construction		
High St pit modification and kerb & gutter	Helensburgh	Upgrade		Design	Construction	
Old Station Rd drainage	Helensburgh	Upgrade	Design			Construction
Eirene Ave/Meares Ave overland flow	Mangerton	Upgrade			Design	Construction
Wollongong High School Detention Basin Drainage	North Wollongong	Upgrade	Construction			
Russell Vale Golf Course Drainage Improvements	Russell Vale	Upgrade	Construction			
27A Murrumbidgee Rd drainage upgrade	Stanwell Park	Upgrade			Design	Construction
Beach Rd Drainage Upgrade	Stanwell Park	Upgrade				Design
73 George St, Debris Control Structure	Thirroul	Upgrade				Design
1-3 Spray St	Thirroul	Upgrade	Construction			
Blackman Pde drainage swale	Unanderra	Upgrade				Design
Bevels Avenue Bank Stabilisation	Unanderra	Construct New	Design	Design	Construction	
Swan St Channel maintenance access	Wollongong	Construct New	Construction			
61 Market St drainage upgrade	Wollongong	Upgrade		Design	Construction	
19 Auburn St drainage upgrade	Wollongong	Upgrade				Design
Parkside Ave stormwater drainage upgrade	Wollongong	Upgrade			Design	Construction
29 Gipps Street Drainage Upgrade	Wollongong	Upgrade	Design	Construction		
Dam Rd Headwall and guardrail	Wombarra	Upgrade		Design	Construction	
Strahan Park drainage upgrade	Woonona	Upgrade		Design	Construction	
2 Muir St, pit	Woonona	Construct New			Design	Construction
83 Popes Rd pit	Woonona	Upgrade				Design
Stormwater Drainage - Renew			\$2,670,000	\$2,235,000	\$2,500,000	\$3,000,000
48 Railway Ave, pit and pipe reconstruction	Austinmer	Reconstruction	Design	Construction		
Asquith St - Trash rack modification	Austinmer	Reconstruction		Design	Construction	
38 Railway Avenue (Austinmer), pipe reline	Austinmer	Reline		Construction		
Hennings Ln, pipe reconstruction	Austinmer	Reconstruction	Construction			
24 Bootie St, channel lining	Balgownie	Reconstruction	Construction			
10 Lang St, pipe reline	Balgownie	Reline	Construction	Construction		
34 Chalmers St, pipe reconstruction	Balgownie	Reconstruction	Construction	Construction		
23 Wollamai Cr, headwall reconstruction	Berkeley	Reconstruction	Construction	Construction		
33 Imperial Dr, headwall and open channel reconstruction	Berkeley	Reconstruction	Design	Design	Construction	
223 Northcliffe Drive (Berkeley), pipe reline	Berkeley	Reline			Construction	
Whartons Creek, bank support	Bulli	Reconstruction	Construction			

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
3 Waterloo Street (Bulli), pipe reline	Bulli	Reline	Construction		Construction	
46 Trinity Row, pipe reline	Bulli	Reline		Construction		
1 Sturt place (Bulli), pipe reline	Bulli	Reline		Construction		
11 Lutana Place (Coniston), pipe reline	Coniston	Reline		Construction		
4 Cheryl Pl, pipe recon	Corimal	Reconstruction	Design	Construction		
110A Collins St, pipe reconstruction	Corimal	Reconstruction	Construction			
34 Robson St, culvert reconstruction	Corimal	Reconstruction	Design	Construction	Construction	
19 Birch Cr, pipe reline	Corimal	Reline	Construction			
20 Birmingham St, pipe reline	Cringila	Reline	Construction			
50 Kundie St, pipe reconstruction	Dapto	Reconstruction	Construction			
128 Burke Rd, pipe reline	Dapto	Reline	Construction			
35 Mount Brown Rd, pipe reline	Dapto	Reline	Construction			
28 Prince Edward Dr, pipe reconstruction	Dapto	Reconstruction	Construction	Construction		
28 Burrell Cr, pit replacement	Dapto	Reconstruction	Design	Construction		
12 Yorkshire Rd, pipe reconstruction	Dapto	Reconstruction		Design	Construction	
84 Emerson Rd, pit reconstruction	Dapto	Reconstruction	Construction			
33 Cabbage Tree Lane (Fairy Meadow), pipe reline	Fairy Meadow	Reline		Construction		
14 Jaylang Place, pipe reconstruction	Figtree	Reconstruction	Construction			
Darragh Dr Bank Support	Figtree	Reconstruction	Construction			
13 Foy Ave, pipe reline	Figtree	Reline	Construction		Construction	
56 Benny Ave, pipe reconstruction	Figtree	Reconstruction		Design	Construction	
48 Koloona Avenue, pipe reline	Figtree	Reline			Construction	
35 Foster St, culvert reconstruction	Helensburgh	Reconstruction	Design	Construction		
38 Cowper Street (Helensburgh), Pipe Reline	Helensburgh	Reline		Construction		
41 Myee St, pipe reconstruction	Kanahooka	Reconstruction	Construction			
92 Tait Ave, pipe reconstruction	Kanahooka	Reconstruction	Construction			
27 Hayward St, pipe reconstruction	Kanahooka	Reconstruction			Design	
11 Burrows Avenue, pipe reline	Kanahooka	Reline			Construction	
44 Georgina Ave, pipe reconstruction	Keiraville	Reconstruction	Construction			
Keira Mine Rd, Bank Rehabilitation	Keiraville	Reconstruction	Construction			
1 Willawa Place (Koonawarra), pipe reline	Koonawarra	Reline		Construction		
1 Northcliffe Dr, pipe reconstruction	Lake Heights	Reconstruction	Construction			
80 Dumfries Avenue (Mount Ousley), pipe reline	Mount Ousley	Reline		Construction		
2 Virginia St, pipe reconstruction	North Wollongong	Reconstruction	Design	Construction		
42 Donville Road, pipe reline	Otford	Reline		Construction		
Old Port Rd - Culvert Refurbishment	Port Kembla	Reconstruction	Design			
32 Gloucester Boulevard (Port Kembla), pipe reline	Port Kembla	Reline		Construction		
3b Old Coast Rd, open channel	Stanwell Park	Reconstruction	Construction			
18 The Drive - Brick Arch Culvert renewal	Stanwell Park	Reconstruction	Design	Construction	Construction	
Stanwell Beach Reserve pit reconstruction	Stanwell Park	Reconstruction			Design	
21 Cliff Pde, headwall reconstruction	Thirroul	Reconstruction	Construction	Construction		
11 Jennifer Cr, pipe reline	Thirroul	Reline			Construction	
59 Armagh Pde, pipe reline	Thirroul	Reline			Construction	
67 Thirroul Rd, pipe reconstruction	Thirroul	Reconstruction		Design	Construction	
10 Colgong Cr, bank support	Towradgi	Reconstruction		Design	Design	
Towradgi Creek, bank support	Towradgi	Reconstruction		Design	Construction	Construction
12 Waples Rd, pipe reconstruction	Unanderra	Reconstruction		Design	Construction	
21 Coachwood Drive, pipe reline	Unanderra	Reline		Construction		
4 Trevor Ave, pipe reline	Warrawong	Reline	Construction			
Northcliffe Dr (Jackson Way & Kully Way) - Culvert	Warrawong	Reconstruction		Design	Design	
248 Northcliffe Dr (Denise St and Griffin St) - Culvert	Warrawong	Reconstruction		Design	Design	
82 Flagstaff Rd, pipe reconstruction	Warrawong	Reconstruction			Design	
27 Fairfax Road, pipe reline	Warrawong	Reline		Construction		
23 Wilma Avenue, pipe reline	Warrawong	Reline		Construction		
25 Gundarun street (West Wollongong), pipe reline	West Wollongong	Reline			Construction	
90 Gipps St, gabion basket	Wollongong	Reconstruction	Design	Construction		
81 Cliff Rd, Pipe reconstruction	Wollongong	Reconstruction	Design	Construction		
27 Evans St, culvert reconstruction	Wollongong	Reconstruction		Design	Design	Construction
21 Stewart St, culvert reconstruction	Wollongong	Reconstruction		Design	Design	
153 Campbell St - Culvert refurbishment	Woonona	Reconstruction	Construction			
Water Quality Facilities			\$20,000	\$530,000	\$150,000	\$0
Port Kembla Beach, Stormwater Quality Improvement Device	Port Kembla	Construct New	Design	Construction		
Belmore Basin, Stormwater Quality Improvement Device	Wollongong	Construct New	Design	Design	Construction	



Waste Management

Responsibility Manager Open Space and Environmental Services

Why

To work together to reduce waste going to landfill through prevention, education and the use of innovative practises and technologies.

What

Waste management includes the environmentally responsible, customer focused resource recovery, recycling and solid waste management. The service includes community education programs, waste collection and recycling, operation of the Wollongong Waste and Resource Recovery Park, public domain waste collection and facilities cleaning.

Service Delivery Streams

- Public Litter Bin Collection
- Wollongong Waste and Resource Recovery Park
- Domestic Waste Collection Services
- Cleaning of Public Toilets

Supporting Documents

Wollongong Waste and Resource Recovery Strategy 2022
Sustainable Wollongong 2030: A Climate Healthy City Strategy
Climate Change Mitigation Plan 2020 - 2022
Climate Change Adaptation Plan 2022

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$37,325,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Waste Management			\$2,975,000	\$9,450,000	\$14,970,000	\$8,630,000
Domestic Waste Collection Services			\$2,975,000	\$9,450,000	\$14,970,000	\$8,630,000
Waste Facilities			\$2,975,000	\$9,450,000	\$14,970,000	\$8,630,000
Whytes Gully Leachate Treatment System and Pond Upgrade	Kembla Grange	Upgrade	Construction			
Whytes Gully Stage 2A Access Road / Early Earthworks	Kembla Grange	Construct New	Construction	Construction		
Leachate Pond Asset Integration	Kembla Grange	Construct New	Construction			
Whytes Gully - Stormwater Pond Upgrade	Kembla Grange	Upgrade	Construction			
Whytes Gully New Cell Design (Stage 2A)	Kembla Grange	Construct New	Design	Design		
Eastern Stormwater Diversion	Kembla Grange	Construct New	Design	Construction	Construction	
Whytes Gully New Cell Design Stage 2B	Kembla Grange	Construct New	Design	Construction	Construction	
Eastern Gully and Package 1 Landfill Capping	Kembla Grange	Construct New				Design
Helensburgh Rehabilitation	Various	Residual Bulk	Design	Design	Construction	Construction
Whytes Gully Capital Minor works/ upgrades	Various	Residual Bulk			Bulk	
Greenhouse Park Former Landfill Environment Remediation Proj	Wollongong	Reconstruction	Design	Design	Construction	Construction



Tourist Parks

Responsibility Manager Property and Recreation

Why

To promote the Wollongong Local Government Area as an event, conference and visitor destination.

What

Wollongong City Tourist Parks provide beachside accommodation for visitors to the Wollongong

Local Government Area. Our Tourist Parks are located at Bulli, Corrimal and Windang, and include annual sites and tourist accommodation.

The three Tourist Parks compete in a commercial environment and operate accordingly to ensure they remain commercially viable and provide an acceptable return to Council.

Service Delivery Streams

- Tourist Parks

Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018
Wollongong City Tourist Parks Marketing Strategy 2021-2024

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$6,325,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Tourist Parks			\$475,000	\$1,870,000	\$2,130,000	\$1,850,000
Tourist Parks			\$475,000	\$1,870,000	\$2,130,000	\$1,850,000
Buildings - Renew			\$300,000	\$20,000	\$380,000	\$1,050,000
Bulli Tourist Park Northern Amenities / Kitchen	Bulli	Refurbishment			Design	Construction
Corrimal Tourist Park Demand Management and MSB Upgrade	Corrimal	Construct New		Design	Construction	
Corrimal Tourist Park Amenities Roof Replacement (3,4)	Corrimal	Replacement	Construction			
Corrimal Tourist Park Amenities Block 2	Corrimal	Refurbishment				Construction
Corrimal Tourist Park Camp Kitchen and Amenities Block 1	Corrimal	Refurbishment				Design
Tourist Park Cabins - Renew			\$175,000	\$1,850,000	\$1,750,000	\$800,000
Bulli Tourist MSB and Demand Management System	Bulli	Construct New		Construction		
Bulli Tourist Park Light and Pole Replacement	Bulli	Replacement			Construction	
Bulli Tourist Park Cabins	Bulli	Replacement		Construction		
Corrimal Tourist Park Light and Pole Replacement and Relocation	Corrimal	Replacement	Construction	Construction		
Tourist Parks: Accessible Cabins	Various	Replacement			Construction	Construction
Windang Tourist Park MSB and Demand Management System	Windang	Construct New		Construction		
Windang Tourist Park Light and Pole Replacement	Windang	Replacement		Construction		
Windang Tourist Park Cabins	Windang	Replacement			Construction	



Cultural Services

Responsibility Manager Community, Cultural and Economic Development

Why

Our community want to support and advocate for creative practitioners in Wollongong. They want access to a variety of high quality public places and opportunities for learning and cultural activities.

What

This service delivers cultural programs, infrastructure such as public art, exhibitions and events to the community. The service also engages in community cultural development programs, including advocacy for and support of the creative industries sector, development of artists and performers funding opportunities.

Service Delivery Streams

- Cultural Development
- Public Art
- Wollongong Art Gallery
- Illawarra Performing Arts Centre (IPAC)
- Wollongong Town Hall

Supporting Documents

Creative Wollongong Implementation Plan 2019-2024
 Disability Inclusion Action Plan 2020-2025
 Economic Development Strategy 2019-2029
 Framing Our Future: Wollongong Art Gallery Strategic Plan 2020-2025

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$19,360,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Cultural Services			\$10,000,000	\$4,660,000	\$4,600,000	\$100,000
Wollongong Art Gallery			\$100,000	\$100,000	\$100,000	\$100,000
Art Gallery Acquisitions			\$100,000	\$100,000	\$100,000	\$100,000
Illawarra Performing Arts Centre			\$9,860,000	\$60,000	\$0	\$0
Cultural Centres			\$9,860,000	\$60,000	\$0	\$0
IPAC Air Conditioning Plant and Equipment	Wollongong	Upgrade	Construction			
IPAC Foyer and Theatre Refurbishment Works	Wollongong	Upgrade	Construction			
IPAC Roof and Replacement and Solar PV Install	Wollongong	Replacement	Construction			
IPAC IMB Theatre Flying System Compliance	Wollongong	Upgrade		Design		
IPAC IMB Theatre Seating	Wollongong	Upgrade	Construction			
IPAC Bruce Gordon Theatre Seating + Carpet	Wollongong	Replacement	Construction			
Wollongong Town Hall			\$40,000	\$4,500,000	\$4,500,000	\$0
Cultural Centres			\$40,000	\$4,500,000	\$4,500,000	\$0
Gallery & Town Hall - HVAC Upgrades	Wollongong	Upgrade	Design	Construction	Construction	



Libraries

Responsibility Manager Library and Community Services

Why

Quality services, libraries and facilities are available to communities to access and gather information.

What

Wollongong City Libraries delivers information, learning outcomes and access to resources for residents and visitors to the Wollongong Local Government Area. The service is delivered from seven libraries and ten street libraries, across the city, and through the Home Library Service, and a range of online services.

Service Delivery Streams

- Library Services

Supporting Documents

Wollongong City Libraries Strategy: 2017-2022
Wollongong City Libraries Collection Development Plan

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$35,952,493

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Libraries			\$3,124,752	\$8,650,243	\$19,773,749	\$4,403,749
Library Services			\$1,124,752	\$3,650,243	\$10,773,749	\$4,403,749
Buildings - New			\$1,700,000	\$7,200,000	\$18,400,000	\$3,000,000
Helensburgh Library + Community Centre	Helensburgh	Construct New	Design	Design	Construction	Construction
Warrawong Library + Community Centre	Warrawong	Construct New	Construction	Construction	Construction	
Buildings - Renew			\$110,000	\$110,000	\$0	\$0
Thirroul Library Study Room	Thirroul	Construct New	Construction	Construction		
Library Books			\$1,314,752	\$1,340,243	\$1,373,749	\$1,403,749



Property Services

Responsibility Manager Property and Recreation

Why

Council's property portfolio, including Crown Lands, is well managed and supports the delivery of services and business

What

This service manages over 450 leases and licenses on behalf of Council and includes the management, development, maintenance and disposal of Council owned property in order to meet Council's statutory requirements and contribute to the expansion of Council's revenue base. Leases and licenses also ensure the effective management and coordination of community and business use of Council's public spaces, buildings and facilities.

Service Delivery Streams

- Leasing and Licenses
- Property Sales and Development

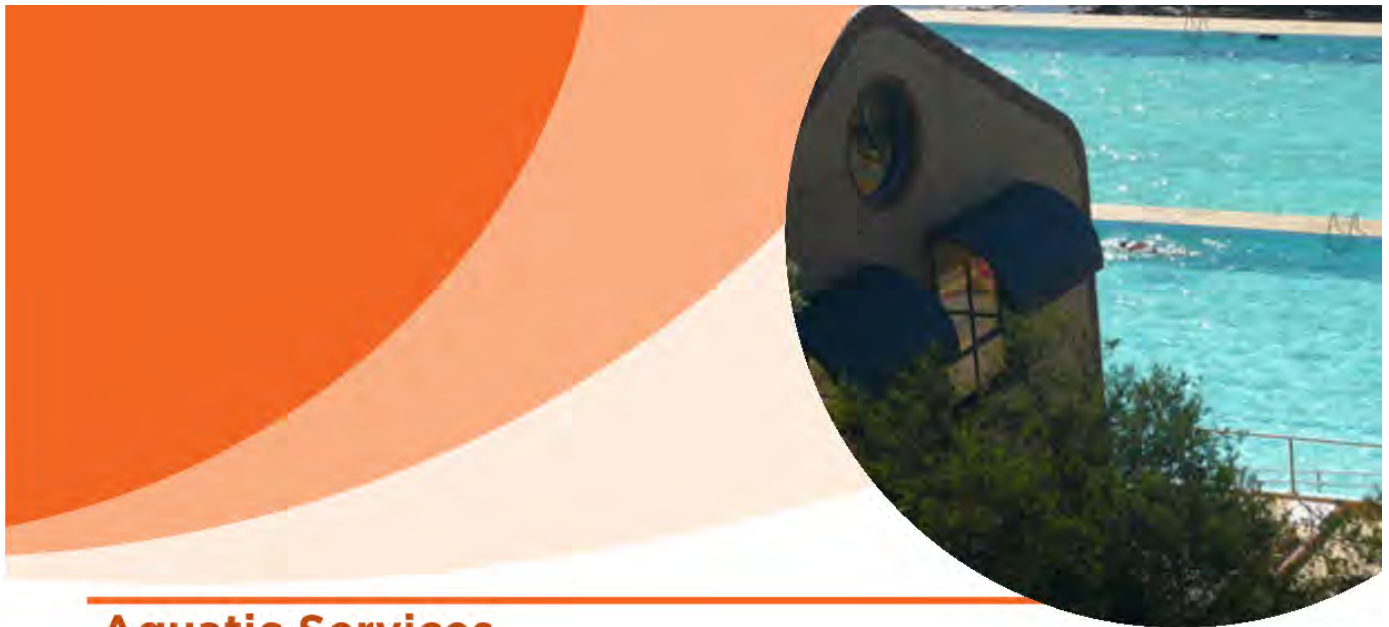
Supporting Documents

Plans of Management
Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028
Property Strategy
Commercial Property Strategy
Inner City Parking Strategy 2010-2026

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$3,820,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Property Services			\$260,000	\$3,050,000	\$260,000	\$250,000
Leasing and Licences			\$280,000	\$2,800,000	\$10,000	\$0
Buildings - Renew			\$260,000	\$2,800,000	\$10,000	\$0
Slacks Flat Grandstand Roof	Bulli	Replacement			Design	
Gateway Centre Drainage	Maddens Plains	Upgrade	Design			
Gateway Centre Sewer Refurbishment	Maddens Plains	Refurbishment	Design	Construction		
City Beach Building Refurbishment	Wollongong	Refurbishment	Construction	Construction		
Property Sales and Development			\$0	\$250,000	\$250,000	\$250,000
Land Acquisitions			\$0	\$250,000	\$250,000	\$250,000



Aquatic Services

Responsibility Manager Property and Recreation

Why

Our community wants a variety of quality, safe, well maintained and accessible beaches and aquatic recreation facilities.

What

Wollongong City Council operates 17 patrolled beaches, two heated swimming pools at Dapto and Corrimal, six free public swimming pools located at Helensburgh, Thirroul, Western Suburbs (Unanderra), Continental Baths Wollongong, Port Kembla and Berkeley. We have nine ocean rock pools situated at Coalcliff, Wombarra, Coledale, Austinmer, Bulli, Woonona, Bellambi, Towradgi and Wollongong Gentleman's pool. Aquatic Services also provides ocean and pool lifeguard services and surf education programs.

Service Delivery Streams

- Community Pools
- Commercial Heated Pools
- Lifeguard Services
- Ocean Rock Pools

Supporting Documents

Places for People Wollongong Social Infrastructure Planning Framework 2018 - 2028
Asset Management Plans
The Future of Our Pools Strategy 2014 - 2024
Beach and Foreshore Access Strategy 2018 - 2028

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$14,210,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Aquatic Services			\$4,850,000	\$120,000	\$2,730,000	\$6,510,000
Community Pools			\$3,400,000	\$120,000	\$2,730,000	\$6,110,000
Buildings - Renew			\$0	\$0	\$0	\$50,000
Corrimal Pool Amenities	Corrimal	Refurbishment				Design
Pool Facilities - Renew			\$3,400,000	\$120,000	\$2,730,000	\$6,060,000
Corrimal Pool Upgrade	Corrimal	Replacement			Design	Construction
Corrimal Pool Pole and Light Replacement	Corrimal	Replacement			Design	Design
Helensburgh Pool Upgrade	Helensburgh	Replacement		Design	Construction	Construction
Helensburgh Pool Light Replacement	Helensburgh	Replacement		Design	Construction	
Helensburgh Pool Amenities	Helensburgh	Construct New		Design	Construction	
Port Kembla Pool Inlet	Port Kembla	Replacement	Construction			
Stage 1: Western Suburbs Pool Replacement and Upgrade	Unanderra	Replacement	Construction			
Stage 2: Western Suburbs Pool Replacement and Upgrade	Unanderra	Replacement		Design	Design	Construction
Continental Pool Inlet	Wollongong	Replacement	Construction			
Continental Pool Reconstruction	Wollongong	Replacement			Design	Design
Lifeguard Services			\$1,450,000	\$0	\$0	\$200,000
Buildings - Renew			\$1,000,000	\$0	\$0	\$0
North Wollongong SLSC	North Wollongong	Replacement	Construction			
Beach Facilities - New			\$450,000	\$0	\$0	\$0
Port Kembla Beach Access Ramp	Port Kembla	Construct New	Construction			
Beach Facilities - Renew			\$0	\$0	\$0	\$200,000
Ocean Rock Pools			\$0	\$0	\$0	\$200,000
Rock/Tidal Pools - Renew			\$0	\$0	\$0	\$200,000
Bulli Rock Pool	Bulli	Refurbishment				Design



Botanic Garden and Annexes

Responsibility Manager Open Space and Environmental Services

Why

Our community want to see a variety of quality and accessible public places for sport, play, leisure, recreation, learning and cultural activities in the community.

What

The Botanic Garden and Nursery service involves managing and promoting the conservation, education, recreation and aesthetic values of the main 30 hectare site in Keiraville, including the maintenance of the Gleniffer Brae grounds and the three natural area annexes of Mt Keira, Puckey's Estate and Korrungulla Wetland. Environmental education programs and interpretation are conducted at the Discovery Centre.

Service Delivery Streams

- Botanic Garden and Annexes
- Nursery
- Discovery Centre
- Gleniffer Brae

Supporting Documents

Botanic Garden Plan of Management
 Wollongong Local Environmental Plan 2009
 Illawarra Biodiversity Strategy
 Mt Keira Summit Park Plan of Management
 Sustainable Wollongong 2030: A Climate Healthy City Strategy
 Urban Greening Strategy 2017-2037

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$890,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Botanic Garden & Annexes			\$50,000	\$375,000	\$215,000	\$250,000
Botanic Garden & Annexes			\$50,000	\$375,000	\$215,000	\$250,000
Administration Buildings			\$0	\$55,000	\$25,000	\$250,000
Botanic Garden Masterplan Implementation	Keiraville	Upgrade		Design	Design	Construction
Botanic Garden Depot	Keiraville	Refurbishment		Design		
Buildings - Renew			\$50,000	\$320,000	\$190,000	\$0
Botanic Garden Southern Amenities Replacement	Gwynneville	Replacement	Design	Construction		
Botanic Garden Propagation Glasshouse and Beds	Keiraville	Refurbishment		Design	Construction	
Botanic Garden Nursery Solar	Keiraville	Upgrade			Construction	



Community Facilities

Responsibility Manager Library and Community Services

Why

Our community want to have a variety of safe, accessible and quality community facilities to meet, share and celebrate.

What

This service manages and operates 56 Council-owned community facilities across the Wollongong Local Government Area. This includes Neighbourhood Centres, Senior Citizens Centres, Childcare Centres, Libraries, Community Centres and Community Halls. The service provides accessible community spaces to support the delivery of a diverse range of community programs, activities and events. The service also manages a number of 'direct-run' Council facilities, supporting community development and enabling community groups to develop and deliver community services. The service includes long-term social infrastructure planning and managing a range of functions associated with the maintenance, design, replacement or refurbishment of new and existing community facilities.

Service Delivery Streams

- Community Facilities

Supporting Documents

Places for People Wollongong Social Infrastructure Planning Framework: 2018-2028
Asset Management Plans
Wollongong City Libraries Strategy 2017-2022
Ageing Plan 2018-2022

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$13,795,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Community Facilities			\$1,540,000	\$1,585,000	\$3,590,000	\$7,070,000
Community Facilities			\$1,540,000	\$1,585,000	\$3,590,000	\$7,070,000
Buildings - Renew			\$1,460,000	\$1,505,000	\$3,500,000	\$7,000,000
Belgownie Village Community Centre - Kitchen & Access	Belgownie	Refurbishment		Design	Construction	
Bulli Seniors Roof	Bulli	Replacement	Construction			
Bulli Beach Café	Bulli	Upgrade		Design	Construction	
Bulli Community Centre Kitchenette	Bulli	Refurbishment	Construction			
Bulli RFS Roof Replacement	Bulli	Replacement	Construction			
Western Suburbs Preschool Kitchen	Cordeaux Heights	Refurbishment	Construction			
Corrimal District Library Air Conditioning	Corrimal	Refurbishment	Design	Design		
Ribbonwood HVAC Upgrade	Dapto	Replacement		Design	Design	Construction
Ribbonwood Refurbishment	Dapto	Replacement		Design	Design	Construction
Figtree Community Hall Amenities	Figtree	Upgrade		Design	Construction	
Wollongong Senior Citizens Roof	Gwynneville	Replacement		Design	Construction	Construction
Kembla Heights Community Hall Kitchen	Mount Kembla	Replacement		Construction		
Otford RFS access	Otford	Upgrade		Construction		
Otford Community Centre, Kitchen, Amenities and Accessibility	Otford	Refurbishment	Construction			
Port Kembla Community Centre Hall, Workshop and Forecourt Stage 2	Port Kembla	Upgrade	Design	Design	Construction	Construction
Unanderra Community Centre Roof	Unanderra	Refurbishment		Design	Construction	
Wollongong Youth Centre Kitchen Replacement	Wollongong	Replacement		Construction		
Belmore Basin Amenities Replacement	Wollongong	Replacement		Design	Design	Construction
Wongawilli Hall Refurbishment and Upgrade	Wongawilli	Refurbishment	Design	Design	Construction	Construction
Furniture and Fittings - Renew			\$80,000	\$90,000	\$90,000	\$70,000



Leisure Centres

Responsibility Manager Property and Recreation

Why

Provide quality and accessible leisure facilities for sport, play, leisure and recreation that contributes to the health and wellbeing of our community.

What

This service involves the provision of commercially operated recreation centres at Beaton Park Wollongong and Lakeside Leisure Kanahooka.

Service Delivery Streams

- Leisure Centres

Supporting Documents

Beaton Park Regional Precinct Masterplan 2018 - 2038
Beaton Park Plan of Management

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$510,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Leisure Centres			\$100,000	\$150,000	\$100,000	\$160,000
Leisure Centres			\$100,000	\$150,000	\$100,000	\$160,000
Leisure Centres and RVGC			\$100,000	\$150,000	\$100,000	\$160,000
Lakeside Equipment Replacement	Kaňahookā	Replacement	Procure	Procure		



Memorial Gardens and Cemeteries

Responsibility Manager Property and Recreation

Why

To operate an efficient, well managed commercial business that meets the needs of the community.

What

This service provides memorial, burial and funeral service facilities at six sites across the Local Government Area.

Service Delivery Streams

- Wollongong Memorial Gardens and Cemeteries

Supporting Documents

Memorial Gardens Masterplan

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$1,690,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Crematorium and Cemeteries			\$195,000	\$1,255,000	\$240,000	\$0
Wollongong Memorial Gardens and Cemeteries			\$195,000	\$1,255,000	\$240,000	\$0
Crematorium/Cemetery - Renew			\$195,000	\$1,255,000	\$240,000	\$0
Wollongong Memorial Gardens Stage 4	Berkeley	Upgrade	Design	Construction	Construction	
Lawn Cemetery, Lawn Beams	Kembla Grange	Bulk	Construction	Construction	Construction	
Baby Garden, Kembla Grange	Kembla Grange	Upgrade	Construction			
Wollongong Lawn Cemetery, Garden Construction	Kembla Grange	Bulk		Construction	Construction	
Wollongong Lawn Cemetery Condolence Room & Amenities	Kembla Grange	Replacement	Design	Construction		
Kembla Grange Concrete pathways - Macedonian	Kembla Grange	Upgrade	Design	Design		
Scarborough Cemetery Memorial Gardens	Wombarra	Construct New	Construction	Construction		



Parks and Sports Fields

Responsibility Manager Property and Recreation

Why

Our community have asked for a variety of quality and accessible public places and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.

What

This service operates 493 parks, 65 sports fields, 220 playing fields, 7 outdoor fitness stations, 9 turf wickets and 154 playgrounds across the Wollongong Local Government Area and includes Russell Vale Golf Course. Provision of passive access to community parks and playgrounds, and affordable and equitable access to sports fields and facilities. Service planning for the creation of enhanced public amenity and recreational opportunities. These services are supported through facilitating casual hire and bookings of parks and sports fields. Twenty two sports fields are licensed by volunteer or semiprofessional sporting clubs.

Service Delivery Streams

- Parks
- Playgrounds
- Sports fields
- Russell Vale Golf Course

Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028
Current and future Sportsgrounds and Sporting Facilities Strategy
Play Wollongong Strategy 2014-2024
Figtree Oval Recreational Master Plan 2016-2029
King George V Oval Port Kembla Masterplan
Hill 60 Reserve, Port Kembla Masterplan
Cringila Hills Recreation Park Masterplan
Wollongong Cycling Strategy 2030
Sustainable Wollongong 2030 – A Climate Healthy City Strategy
Climate Change Mitigation and Adaptation Plans

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$31,492,642

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Parks and Sportsfields			\$18,345,000	\$4,087,642	\$6,295,000	\$2,765,000
Parks			\$4,580,000	\$155,000	\$2,315,000	\$965,000
Buildings - Renew			\$950,000	\$0	\$0	\$0
Bellambi Boat Ramp Amenities	Bellambi	Replacement	Construction			
Gilmore Park Amenities	West Wollongong	Replacement	Construction			
Public Facilities - Renew			\$150,000	\$310,000	\$450,000	\$575,000
Bulli Beach Reserve Shelter	Bulli	Replacement	Construction			
Flagstaff Hill Shelters	Wollongong	Replacement		Design	Construction	
Skate Facilities			\$150,000	\$525,000	\$1,300,000	\$50,000
Thirroul Skate Park	Thirroul	Construct New	Design	Design	Construction	
Mobile Skate Equipment	Various	Construct New	Procure			
Future Skate Park	Various	Construct New				Design
Wollongong Skate Park	Wollongong	Construct New	Design	Construction	Construction	
Recreation Facilities - New			\$3,130,000	\$20,000	\$335,000	\$100,000
Cringila Hills MTB amenities inc DDA,	Cringila	Construct New	Construction			
Mt Kembla Mountain Bike Trails (plan and design)	Mount Kembla	Construct New	Design			
Design & Implementation of King George V Park Masterplan Stage 1	Port Kembla	Construct New		Design	Construction	
Implement Hill 60 Masterplan	Port Kembla	Upgrade	Design			
Disabled Viewing Platform on Hill 60	Port Kembla	Construct New	Design			
Multipurpose Criterion Track	Unanderra	Construct New	Construction			
Lindsay Mayne Park Perimeter Control and Landscaping	Unanderra	Construct New	Construction			
Lindsay Mayne Park Amenities Works	Unanderra	Upgrade	Construction			
Recreation Facilities - Renew			\$200,000	\$300,000	\$230,000	\$240,000
Fenced Off-Leash Area - North	Various	Upgrade	Construction			
Fenced Off-Leash Area - Central	Various	Upgrade	Construction			
Nicholson Park Upgrade	Woonona	Upgrade	Construction			
Playgrounds			\$1,140,000	\$1,312,642	\$1,000,000	\$1,100,000
Play Facilities - Renew			\$2,140,000	\$1,312,642	\$1,000,000	\$1,100,000
Williams St Reserve	Bulli	Replacement	Construction			
Gordon Hutton Park Playground	Bulli	Replacement	Construction			
Kallara Link Playground	Cordeaux Heights	Replacement	Construction			
Southspur Reserve Playground	Cordeaux Heights	Replacement		Construction		
Figtree Oval Playground	Figtree	Replacement	Construction			
Beaton Park Playground Replacement and New Shade Sail	Gwynneville	Replacement		Design		
Gymea Glades Playground	Helenburgh	Replacement	Construction			
Hector Harvey Playground	Koonawarra	Replacement	Construction			
Waldron Park Playground	Mount Saint Thomas	Construct New	Construction			
Lang Park Playground	North Wollongong	Replacement			Construction	
King George Oval Playground	Port Kembla	Replacement		Design		
Stanwell Park Playground	Stanwell Park	Replacement		Construction		
Thirroul Beach Reserve	Thirroul	Replacement	Construction			
Hicks Rd Reserve Playground	Thirroul	Replacement	Construction			
Riley Park Playground	Unanderra	Replacement	Construction	Construction		
Charcoal Park Playground	Unanderra	Replacement		Construction		
Additional Outdoor Exercise Equipment General	Various	Construct New		Construction		
Correen Avenue Reserve Playground	West Wollongong	Replacement		Construction		
Wattle St Park Playground	Windang	Replacement		Construction		
Stuart Park All-Access, All-Abilities Playground	Wollongong	Replacement	Construction			
Jim Allen Oval Playground	Wombarra	Replacement	Construction			
Buildings - New			\$0	\$20,000	\$0	\$0
Stuart Park Changing Place Amenities	North Wollongong	Construct New		Design		
Stuart Park DDA Amenities - Near Playground	North Wollongong	Refurbishment		Design		
Sportsfields			\$1,625,000	\$1,600,000	\$2,380,000	\$700,000
Buildings - Renew			\$0	\$80,000	\$2,000,000	\$0
Figtree Oval Amenities Upgrade	Figtree	Refurbishment		Design	Construction	
Gibson Park Rugby League Amenities Refurbishment	Thirroul	Refurbishment		Design	Construction	
Sports Facilities - New			\$100,000	\$500,000	\$400,000	\$0
Judy Masters Irrigation	Balgownie	Construct New		Construction		
Corrimal Memorial Park Fencing	Corrimal	Replacement		Construction		
Lakelands Oval Drainage	Dapto	Construct New	Design	Construction		
Synthetic Wickets Minor Replacement	Various	Bulk	Construction			
Sportsfield Drainage/Irrigation - North	Various	Construct New	Feasibility			

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Sportsfield Drainage/Irrigation - Central	Various	Construct New	Feasibility			
Sportsfield Drainage/Irrigation - South	Various	Construct New	Feasibility			
Sports Facilities - Renew			\$10,935,000	\$620,000	\$180,000	\$300,000
Fred Finch Park Netball Court realignment	Berkeley	Upgrade	Construction			
McKinnon Park Fencing	Coniston	Replacement		Construction		
North Dalton Park Turf Wicket	Fairy Meadow	Replacement		Construction		
Figtree Oval Turf Wicket	Figtree	Replacement		Construction		
Beaton Park Tennis Pro-Shop	Gwynneville	Refurbishment		Design		
Beaton Park Regional Tennis Complex Upgrade	Gwynneville	Upgrade	Construction			
Beaton Park Masterplan Enabling Works	Gwynneville	Upgrade	Construction			
Beaton Park Masterplan	Gwynneville	Upgrade	Design			
Beaton Park Pool Roof Replacement	Gwynneville	Upgrade				Design
Beaton Park Ted Tobin Hall and Main Building Reskin	Gwynneville	Upgrade				Design
Beaton Park Ted Tobin Hall and Gym Light Replacement	Gwynneville	Upgrade				Design
Rex Jackson Sports Field Lighting	Helensburgh	Construct New	Design	Construction		
Keira Village Park Turf Wicket	Mount Keira	Replacement			Construction	
Keira Village Park Fencing	Mount Keira	Replacement			Construction	
Hollymount Park Turf Wicket	Woonona	Construct New		Construction		
Sports Facilities - Grants			\$590,000	\$400,000	\$400,000	\$400,000
Lakelands Lighting Renewal	Dapto	Upgrade	Construction			
Pop Errington Park Lighting Upgrade	Fernhill	Upgrade	Construction			
Stanwell Park Reserve New Fencing and Lighting Upgrade	Stanwell Park	Upgrade	Construction			
Unanderra Reserve Field 3 Lighting	Unanderra	Upgrade	Construction			
Ocean Park Fence	Woonona	Upgrade	Construction			



Transport Services

Responsibility Manager Infrastructure Strategy and Planning

Why

Our community wants the Wollongong Local Government Area to have a safe and affordable transport network connecting people to places and spaces in a convenient and timely way.

What

This service provides the delivery, management and advocacy of transport infrastructure. The service aims to provide a transport network that is safe, efficient, equitable, effective and sustainable. The service supports the community through creating the provision of transport access for residential, business, recreation, leisure and tourism activities.

This Service also includes provision of road safety, traffic and integrated transport planning support and advice. Road Safety Education Programs and promotion is a critical activity implemented across all aspects of our transport services.

Service Delivery Streams

- Road Safety, Traffic and Transport Planning
- Roads and Bridges
- Footpaths, Cycleways and Transport Nodes
- Car Parks and Boat Ramps
- Traffic Facilities including Street Lighting
- Street Sweeping

Supporting Documents

West Dapto Development Contributions Plan 2020
Town and Village Centre 'Access and Movement Plans'
Wollongong Cycling Strategy 2030
Urban Greening Strategy 2017-2037
City of Wollongong Foreshore Parking Strategy (In Development)
Wollongong City Centre Access and Movement Strategy 2023
Illawarra Regional Transport Plan

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$137,820,971

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Transport Services			\$39,365,100	\$39,090,871	\$28,040,000	\$31,325,000
Roads & Bridges			\$16,357,600	\$14,705,000	\$14,995,000	\$17,065,000
Roadworks - Renew			\$13,260,000	\$11,975,000	\$11,935,000	\$13,450,000
Hill St, Foothills Rd to House #3	Austinmer	Resurface	Design	Construction		
Avondale Rd, Huntley Rd to the entry Gales of Huntley Heritage Tip site	Avondale	Reconstruction	Construction			
Balgownie Rd, Foothills Rd to Church St	Balgownie	Resurface	Construction			
Chalmers St, Duncan St to Margaret St	Balgownie	Resurface	Design	Construction		
Boatie St, Gore St to End	Balgownie	Reconstruction			Design	Construction
Dawson St, Dymock St to Cabbage Tree Ln	Balgownie	Resurface	Construction			
Gownie Pl, Church St to End	Balgownie	Resurface		Design	Construction	
Meadow St, Brian St to Balgownie Rd	Balgownie	Resurface				Design
Robert Cram Dr, Rothery St to Waley Ave	Bellambi	Resurface		Design	Construction	
Sellers Cres, Cawley St to Gleeson Cres	Bellambi	Resurface		Design	Construction	
Nannawili St, Deniss St to Massey St	Berkeley	Resurface	Construction			
Northcliffe Dr, Northbound M1 Ramp to Southbound M1 Ramp	Berkeley	Resurface	Construction			
Whimbrel Ave, Shearwater Dr to Osprey Dr	Berkeley	Reconstruction	Construction			
Nannawili St, Barnes St to Dennis St	Berkeley	Resurface	Design	Construction		
Bedford St, Northcliffe Dr to Hertford St	Berkeley	Reconstruction				Design
Burke St, Venn St to #32	Berkeley	Reconstruction				Design
Carringle St, Caroona St to Goolah St	Berkeley	Reconstruction			Design	Construction
Eleban Pl, Carringle St to End	Berkeley	Reconstruction			Design	Construction
Lane 124, Short St to Caroona St	Berkeley	Reconstruction			Design	Construction
Matilda Way, Winnima Way to Winnima Way	Berkeley	Reconstruction			Design	Construction
Nolan St, Warwick St to Roche Pl	Berkeley	Reconstruction			Design	Construction
Oxford St, Hertford St to End	Berkeley	Reconstruction				Design
Salisbury St, End to Hertford St	Berkeley	Reconstruction				Design
Venn St, Northcliffe Dr to Burke Way	Berkeley	Reconstruction				Design
Hutton Ave, End to End	Bulli	Resurface	Design	Construction		
Westmacott Pde, Point St to Southview St	Bulli	Reconstruction	Design	Construction		
George Ave, Princes Hwy to Rex Ave	Bulli	Resurface		Design	Construction	
Range Pl, Beacon Ave to End	Bulli	Resurface				Design
William St, Princes Hwy to Chilby Ln	Bulli	Resurface				Design
Union St, Gladstone Ave to Myrtle St	Coniston	Resurface	Design	Construction		
Bridge St, Beresford St to Harold St	Coniston	Resurface				Design
Mackie St, Union St to Heaslip St	Coniston	Reconstruction			Design	Construction
Derribong Dr, Booreea Blvd to Deenyl Cl	Cordeaux Heights	Reconstruction			Design	Construction
Derribong Dr, Carbeen Cres to Tyalla Pl	Cordeaux Heights	Reconstruction			Design	Construction
Staff Rd, Central Rd to Callistemon Rd	Cordeaux Heights	Resurface			Design	Construction
Gregory Ave, Pioneer Rd to Duff Pde	Corrimal	Reconstruction	Construction			
Daphne St, Hardie St to Brompton Rd	Corrimal	Reconstruction	Design	Construction		
Midgley St, Robsons St to #62	Corrimal	Reconstruction	Design	Construction		
Short St, Princes Hwy to Car Park	Corrimal	Reconstruction	Design	Construction		
Underwood St, Russell St to Railway St	Corrimal	Reconstruction	Design	Construction		
Albert St, Arthur St to End (East)	Corrimal	Reconstruction			Design	Construction
Eager St, Albert St to Rothery Rd	Corrimal	Reconstruction			Design	Construction
Edwina St, Rothery St to Mountbatten St	Corrimal	Resurface				Design
Jones Pl, Daphne St to End	Corrimal	Resurface				Design
Louis St, Mountbatten to End	Corrimal	Reconstruction			Design	Construction
Mountbatten Street, End to End	Corrimal	Resurface				Design
Railway St, Pioneer Rd to Duff Pde	Corrimal	Resurface		Design	Construction	
Robson St, Bloomfield Ave to Parmenter Ave	Corrimal	Resurface		Design	Construction	
Robsons Rd, Murphys Ave to Gipps Rd	Corrimal	Resurface		Design	Construction	
Rothery St, Wilga St to Princes Hwy	Corrimal	Resurface		Design	Construction	
Underwood St, Cox Ave to Collins St	Corrimal	Reconstruction		Design	Construction	
Yuill Ave, Angel St to Tarrawanna Rd	Corrimal	Resurface	Design	Construction		
Avondale Rd, Princes Hwy to Rail Crossing	Dapto	Reconstruction	Construction			
Barellan Ave, Yalunga St to Mulda St	Dapto	Reconstruction	Construction			
Mall Ln, Moomba St to Dapto Square Ln	Dapto	Resurface	Construction			
Barellan Ave, Coolabah Rd to Mulda St	Dapto	Reconstruction	Design	Construction		
Bong Bong Rd, Osbourne St to Rail Crossing	Dapto	Resurface	Design	Construction	Construction	
Bambill Cr, Bangaroo Ave to Byamsee St (East)	Dapto	Reconstruction			Design	Construction
Cambridge Rd, Fowlers Rd to Lakelands Dr	Dapto	Reconstruction			Design	Construction

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Emerson Rd, #91 to Princes Hwy	Dapto	Reconstruction				Design
Kapooka Ave; Kundle St to Kundle St	Dapto	Reconstruction		Design	Construction	
Kylie Pl, Parkside Dr to End	Dapto	Reconstruction				Design
Mt Brown Rd, Cabernet Dr to End	Dapto	Resurface			Design	Construction
Mt Brown Rd, Princes Hwy to McPaul Ave	Dapto	Resurface		Design	Construction	
Scott Rd, Laver Rd to Burke Rd	Dapto	Reconstruction				Design
Sierra Dr, Bong Bong Rd to #36	Dapto	Resurface		Design	Construction	
Werowi St, Princes Hwy to Mulda St	Dapto	Resurface		Design	Construction	
Thalassa Ave, Cawley St to Carroll Rd	East Corrimal	Resurface				Design
Vereker St, Hamilton St to Macarthur Ave	Fairy Meadow	Resurface	Construction			
Balgownie Rd, Alexander St to Tobruk Ave	Fairy Meadow	Resurface	Design	Construction		
Jardine St, Princes Hwy to End	Fairy Meadow	Resurface	Design	Construction		
Anama St, Princes Hwy to End	Fairy Meadow	Resurface			Design	Construction
Balfour St, Alexander St to #28	Fairy Meadow	Reconstruction				Design
Dymock St, Hopewood Cr to Dawson St	Fairy Meadow	Resurface			Design	Construction
Fairy Ave, Cabbage Tree Ln to Cabbage Tree Ln	Fairy Meadow	Reconstruction			Design	Construction
Gerratt Ave, Lombard Ave to Hopewood Cr	Fairy Meadow	Reconstruction				Design
Helen Brae Ave, McLean Ave to End	Fairy Meadow	Reconstruction			Design	Construction
McGrath St, Princes Hwy to David Cres	Fairy Meadow	Resurface		Design	Construction	
Rann St, Holder to End (North)	Fairy Meadow	Resurface		Design	Construction	
Winton Pl, Hopewood Cr to End	Fairy Meadow	Resurface		Design	Construction	
Farmborough Rd, Hse #151 to Farlooh Ave (east)	Farmborough Heights	Reconstruction		Design	Construction	
Madden St, Devenish St to Buckland St	Fernhill	Reconstruction			Design	Construction
Central Rd, Cordeaux Rd to Leign Cres	Figtree	Resurface	Construction			
Koloon Ave, Walang Ave to Valley Dr	Figtree	Reconstruction	Construction			
Nareena Ave, Branch Ave to Gellatly Ave	Figtree	Resurface	Construction			
Alandale Ave, O'Donnell Dr to End (west)	Figtree	Reconstruction	Design	Construction		
Bellevue Rd, Princes Hwy to start Div C/way	Figtree	Reconstruction				Design
Garden Ave, Brentwood Ave to Murray Park Rd	Figtree	Resurface				Design
Marengo Ave, St Marks Cres to End	Figtree	Resurface				Design
Shaftsbury Ave, Mavis Gr to London Dr	Figtree	Reconstruction	Design	Construction		
Whelan Ave, Langson Ave to Langson Ave	Figtree	Resurface				Design
William St, Princes Hwy to End	Figtree	Resurface			Design	Construction
Zelang Ave, Bellevue Rd to Uralba St	Figtree	Resurface		Design	Construction	
Lamerton Dr, Jalna Ave to O'Briens Rd	Figtree	Reconstruction		Design	Construction	
Uralba St, Pooraka Ave to Bridge	Figtree	Reconstruction				Design
Cudgee Cres, Cordeaux Rd to End	Gwynneville	Resurface	Construction			
Foley St, Porter St to Gipps Rd	Gwynneville	Reconstruction	Construction			
John St, Gipps Rd to Murphys Ave	Gwynneville	Resurface		Design	Construction	
Murphy's Ave, Irvine St to End (East)	Gwynneville	Resurface			Design	Construction
Bennett Ln, Parkes St to Lilyvale St	Helensburgh	Reconstruction			Design	Construction
Blackwell St, Park Ave to Laurina Ave	Helensburgh	Resurface				Design
Fletcher St, Junction Rd to Sutherland St	Helensburgh	Resurface		Design	Construction	
High St, Junction Rd to Fletcher St	Helensburgh	Resurface		Design	Construction	
Old Station Rd, Foster St to The Crescent	Helensburgh	Resurface			Design	Construction
Parkes St, surface - From McMillan St to Hallis Rd	Helensburgh	Resurface		Design	Construction	
Parkes St, Cemetery rd, to Princes Hwy	Helensburgh	Reconstruction				Design
Unnamed Road 1021286, Frances St to Tabrathong Rd	Helensburgh	Resurface				Design
Fairywater Dr, Lucas Dr to Highcroft Blvd	Horsley	Reconstruction	Construction			
Huxley Dr, Ritchie Cres to Ritchie Cres	Horsley	Reconstruction	Design	Construction		
Homestead Dr, Horsley Dr to House #3	Horsley	Resurface		Design	Construction	
Horsley Dr, Robins Creek Dr to Shone Ave	Horsley	Resurface				Design
Kanahooka Rd, Myee St to Thirroul Rd	Kanahooka	Resurface				Design
Murphys Ave, Rosedale Ave to Robsons Rd	Keiraville	Resurface	Construction			
Robsons Rd, Northfields Ave to Murphys Ave	Keiraville	Reconstruction	Construction			
Andrew Ave, Cedar Grove to Murphys Ave	Keiraville	Reconstruction				Design
Princes Highway, Northcliffe Dr to West Dapto Rd	Kembla Grange	Resurface	Design	Construction		
Sheaffes Rd - Neeson Rd to Paynes Rd	Kembla Grange	Reconstruction	Construction			
Pharlap Ave, Northcliffe Dr to End	Kembla Grange	Resurface	Design	Construction		
Reddalls Rd, West Dapto Rd to Keever's Place	Kembla Grange	Resurface	Design	Construction		
Trifecta Ave, Pharlap Ave to End	Kembla Grange	Resurface	Design	Construction		
West Dapto Rd, Wiley Rd to Reddalls Rd	Kembla Grange	Resurface	Design	Construction		
Farm Rd, End to Paynes Rd	Kembla Grange	Reconstruction		Design	Construction	

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Rockfall Catching Fencing - Harry Graham Dr	Kembla Heights	Reconstruction	Construction			
Harry Graham Dr, High St to Morans Rd	Kembla Heights	Reconstruction	Design	Construction	Construction	
Harry Graham Dr, Embankment Stabilisation and Repairs	Kembla Heights	Reconstruction	Construction			
Harry Graham Dr, Kembla Heights - Feb 2022 Disaster Repair	Kembla Heights	Reconstruction	Construction			
Gowrie St, Fowlers Rd to Galong Cr	Koonawarra	Resurface				Design
Barina Ave, Flagstaff Rd to Gilgandra St	Lake Heights	Reconstruction	Construction			
Lake Heights Rd, Flagstaff Rd to Gloria Cr	Lake Heights	Resurface	Construction	Construction		
Northcliffe Dr - Denise St to Lake Heights Rd	Lake Heights	Resurface	Construction			
Buena Vista Ave, Weringa Ave to Lake Heights Rd	Lake Heights	Reconstruction			Design	Construction
Gilgandra St, Mirabooka Rd to Barina Ave	Lake Heights	Reconstruction			Design	Construction
Kingsley Dr, Noble Parade to End	Lake Heights	Resurface				Design
Weringa Ave, Flagstaff Rd to Denise St	Lake Heights	Reconstruction	Design	Design	Construction	
Norman St, Meares Ave to Mangerton Rd	Mangerton	Resurface	Construction			
Phillips Cres, Byarong Ave to St Johns Ave	Mangerton	Resurface	Construction			
Payne St, Woodlawn Ave to End	Mangerton	Reconstruction	Design	Construction		
Gorell Cres, Western Ave to St Johns Ave	Mangerton	Reconstruction			Design	Construction
Mangerton Rd, Rowland Ave to Norman St	Mangerton	Resurface		Design	Construction	
Powell St, Woodlawn Ave to End	Mangerton	Resurface		Design	Construction	
Marshall Mount Rd, Nth Marshall Mount Rd to End (Boundary)	Marshall Mount	Reconstruction			Design	Construction
Caroola St, Yates Ave to Kooloona Ave	Mount Keira	Reconstruction	Construction			
Lara Pl, Shauna Cres to End	Mount Keira	Resurface		Design	Construction	
Lane 99, James Rd to Stafford Rd	Mount Kembla	Resurface		Design	Construction	
Burling, Strone Ave to Macarthur Ave	Mount Ousley	Reconstruction	Design	Construction		
Macarthur Ave, Strone Ave to Vereker St	Mount Ousley	Resurface	Design	Construction		
Aristo Cr, Jobson Ave to End	Mount Ousley	Reconstruction			Design	Construction
Paradise Ave, Rose Pde to The Glen	Mount Pleasant	Resurface		Design	Construction	
Montague St, Ralph Black Dr (South) to Bourke St	North Wollongong	Reconstruction	Design	Construction	Construction	
Pleasant Ave, Virginia St to Bode Ave	North Wollongong	Reconstruction	Design	Construction		
Stafford St, Station St to End	North Wollongong	Resurface		Design	Construction	
Station St, Flinders St to Stafford St	North Wollongong	Reconstruction			Design	Construction
Robertson St, Keira St to Bland St	Port Kembla	Resurface	Construction			
Donaldson St, Parker St to Illawarra St	Port Kembla	Resurface			Design	Construction
First Ave, Military Rd to Tobruk Ave	Port Kembla	Resurface			Design	Construction
Horne St, Wentworth St to Allan St	Port Kembla	Reconstruction			Design	Construction
Kembla St, Church St to Fitzwilliam St	Port Kembla	Resurface		Design	Construction	
Quarry St, Military Rd to Reservoir St	Port Kembla	Resurface		Design	Construction	
Shellharbour Rd, Cowper St to Illawarra St	Port Kembla	Resurface		Design	Construction	
Sixth Ave, Church St to Cowper St	Port Kembla	Resurface		Design	Construction	
Illawarra Cr, Shellharbour Rd to Overhill Rd	Primrose	Reconstruction	Construction			
Bundah Pl, Lakeview Pde to Purry Burry Ave	Primrose	Resurface		Design	Construction	
Nimbin St, Channon St to Princes Hwy	Russell Vale	Reconstruction	Design	Construction		
Keerong Ave, End to Princes Hwy	Russell Vale	Reconstruction				Design
Leslie St, End to Neville Ave	Russell Vale	Resurface				Design
Railway Cres, Lawrence Hargrave Dr to #34	Stanwell Park	Resurface	Construction			
Station St, Lawrence Hargrave Dr to End	Stanwell Park	Reconstruction	Design	Construction		
Chellow Dene Ave, Lawrence Hargrave Dr to Sheriden Cres (West)	Stanwell Park	Resurface		Design	Construction	
Brissendon Cl, Corrimal St to End	Tarrawanna	Resurface	Construction			
Meads Ave, Kendall St to Charles Rd	Tarrawanna	Reconstruction	Construction			
Prosper Cl, End to Cul de sac	Tarrawanna	Resurface	Construction			
Palmyra Ave, Robinsville Cres to Armagh Pde	Thirroul	Resurface	Construction			
Pass Ave, Prince St to Princes Hwy	Thirroul	Resurface	Construction			
Sum Tree Lvy, Lawrence Hargrave Dr to Pass Ave	Thirroul	Reconstruction	Design	Construction		
Armagh Pde, Robinsville Cres to Robinsville Cres	Thirroul	Resurface		Design	Construction	
Henley Rd, Mary St to Kirton Rd	Thirroul	Resurface				Design
Roxburgh Ave, Phillips St to Church St	Thirroul	Reconstruction			Design	Construction
Seabreeze Pl, Surfers Pde (Amy St) to End	Thirroul	Resurface				Design
The Esplanade, Lawrence Hargrave Dr to Arthur St	Thirroul	Reconstruction			Design	Construction
The Waves, Seafoam Ave to Phillip St	Thirroul	Resurface				Design
Cassell Ave, Sturdee St to End	Towradgi	Reconstruction	Construction			
Towradgi Rd, Pioneer Rd to Carters Ln	Towradgi	Reconstruction	Construction			
Sturdee St, Pioneer Rd to Moray Rd	Towradgi	Resurface	Construction		Construction	
Tannery St, Blackman Pde to Tallegalla St	Unanderra	Reconstruction	Construction			

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Investigator Dr, Berkeley Rd to Sirius Rd	Unanderra	Resurface	Design	Construction		
Nolan St, Doyle Ave to Investigator Dr	Unanderra	Reconstruction	Design	Construction		
Thornbury Ave, Orana St to Orana St	Unanderra	Reconstruction	Design	Construction		
Tresnan Ave, Cummins St to Blackman Pde	Unanderra	Reconstruction	Design	Construction		
Berkeley Rd, Lady Penrhyn Dr to Bridge	Unanderra	Resurface		Design	Construction	
Beverley Ave, Bevels Ave to Beatius St	Unanderra	Reconstruction				Design
Cook St, Central rd. to Carr Pde	Unanderra	Resurface			Design	Construction
Factory Rd, Princes Hwy to Tallegalla St	Unanderra	Resurface		Design	Construction	
Hessell St, Thornbury Ave to End	Unanderra	Resurface			Design	Construction
Lady Penrhyn Dr, Berkeley Rd to Prince of Wales Ave (South)	Unanderra	Resurface		Design	Construction	
Leigh Cres, Central Rd to End	Unanderra	Resurface		Design	Construction	
Second Ave, Princes Hwy to End	Unanderra	Reconstruction			Design	Construction
Cowper St, #250 Cowper St to Taurus Ave	Warrawong	Reconstruction	Design	Construction	Construction	
Barbara Ave, Minnegang St to Jackson Ave	Warrawong	Resurface			Design	Construction
Cowper St, Lee St to Fairfax Rd	Warrawong	Resurface		Design	Construction	
Fairfax Rd, Cowper St to Vermont Rd	Warrawong	Resurface		Design	Construction	
Jackson Ave, Dean Rd to End	Warrawong	Resurface				Design
Vermont Rd, Fairfax Rd to End	Warrawong	Resurface			Design	Construction
Euroka St, Div. Carriageway West to Div. Carriageway East	West Wollongong	Reconstruction	Construction			
Gundarrn St, Abercrombie St to Koorabel Ave	West Wollongong	Reconstruction	Construction			
London Dr, Shaftsbury Ave to Therry St	West Wollongong	Resurface		Design	Construction	
Sheppard St, Robsons Rd to End	West Wollongong	Resurface		Design	Construction	
The Mall, Thames St to London Dr	West Wollongong	Resurface		Design	Construction	
Therry St, Abercrombie St to Yellagong St	West Wollongong	Reconstruction			Design	Construction
Yellagong St, Immarna Ave to Iraga Ave	West Wollongong	Resurface			Design	Construction
Yellagong St, Pooraka Ave to Koorabel Ave	West Wollongong	Resurface			Design	Construction
McKenzie Ave, Rowland Ave to Mailer Ave	Wollongong	Resurface	Construction			
Parkinson St, Disbourne St to End	Wollongong	Reconstruction	Construction			
Denison St - Robinson to Throsby	Wollongong	Resurface	Design	Construction		
Harbour St, Market St to Crown St	Wollongong	Reconstruction	Design	Construction		
Strathearn Ave, Rawlinson Ave to South St	Wollongong	Resurface	Design	Construction		
Bank St, Corimal St to Kembra St	Wollongong	Reconstruction				Design
Coombe St, Market St to End	Wollongong	Resurface			Design	Construction
First St, Campbell St to End	Wollongong	Resurface		Design	Construction	
Hercules St, New Dapto Rd to Denison St	Wollongong	Resurface		Design	Construction	
Marr St, Gipps St to Campbell St	Wollongong	Resurface		Design	Construction	
Moore Ln, Crown St to End	Wollongong	Resurface			Design	Construction
New Dapto Rd, Sperry St to Hercules St	Wollongong	Resurface				Design
West St, Auburn St to End (west)	Wollongong	Reconstruction			Design	Construction
Haig St, Monash Ave to End	Wombarra	Resurface			Design	Construction
Lighthorse Dr, Lassiter Ave to Pendlebury Pde	Woonona	Reconstruction	Construction			
Pitman Ln, End to Hopetoun St	Woonona	Resurface	Construction			
Dorrigo Ave, Bech Dr to Royal Cr	Woonona	Reconstruction	Design	Construction		
Sahans Ln, High St to Fretus Ave	Woonona	Resurface		Design	Construction	
Halley Cres, Duke St to Duke St	Woonona	Reconstruction			Design	Construction
Linda Pl, End to Tristan Ave	Woonona	Reconstruction				Design
Royal Cres, End to Dorrigo Ave	Woonona	Resurface			Design	Construction
Yallah Bay Rd, Princes Hwy to Princes Hwy +12km	Yallah	Resurface	Design	Construction		
Roadworks - New			\$872,600	\$800,000	\$200,000	\$200,000
Walker Ln to rear 53 Walker St	Helensburgh	Upgrade	Construction			
Mount Keira Rd, Queen Elizabeth Dr to Mount Keira Rd RFS	Mount Keira	Construct New	Construction	Construction		
Factory Rd, kerb and gutter	Unanderra	Construct New	Construction			
Central Road, Leigh Cres to bus stop	Unanderra	Construct New	Construction			
Guardrails - Renew			\$300,000	\$200,000	\$200,000	\$400,000
Gladstone Avenue, opposite #4 Robertson Street	Coniston	Replacement	Construction			
Princes Hwy, Adjacent to Shiraz Drive to F6 off ramp	Dapto	Replacement	Construction			
Princes Hwy, 1st Guardrail South from Huntley Rd (Left)	Dapto	Replacement	Construction			
Princes Hwy, 2nd Guardrail side from Huntley Rd (Right)	Dapto	Replacement	Construction			
Princes Hwy, Right Rail (On West Side of South Bridge to Kanahooka Rd)	Dapto	Replacement	Construction			
Princes Hwy, Right Guard Rail Princes Hwy 080/ 2.26km From F6 Off Ramp (Opposite Old Ckook Farm)	Darke Forest	Replacement	Construction			
Princes Hwy, Right and Left Guard Rail Princes Hwy 080/ 1.23km From F6 Off Ramp (Just Before overtaking lane)	Darke Forest	Replacement	Construction			

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Pioneer Road, Pioneer Rd-Murray Rd Corner (Both sides)	East Corrimal	Replacement	Construction			
Murray Park Rd, 109 Murray Park Rd, Guardrail	Figtree	Replacement	Construction			
Murray Park Rd, 116 to 98 Murray Park Rd, Guardrail	Figtree	Replacement	Construction			
Cordeaux Rd, 400m past lookout Hairpin bend	Figtree	Replacement	Construction			
Guardrails - New			\$100,000	\$0	\$75,000	\$75,000
Cordeaux Road at Harry Graham Dr	Kembla Heights	Construct New	Construction			
Bridges, Boardwalks and Jetties - Renew			\$1,800,000	\$1,580,000	\$2,585,000	\$2,940,000
Bellambi Boat Ramp Jetty	Bellambi	Reconstruction	Design	Design	Construction	Construction
Bellambi Lagoon Carpark Footbridge	Bellambi	Reconstruction			Design	Construction
Hooka Point Footbridge and Jetty	Berkeley	Reconstruction	Construction			
Point St Footbridge	Bulli	Replacement	Design	Construction	Construction	
Bulli Beach Tourist Park Access Road Bridge	Bulli	Reconstruction		Design	Construction	Construction
Beach St Reserve Bridge	Bulli	Reconstruction			Design	Construction
Lawrence Hargrave Dr Boardwalk - Clifton School Pde to Sea Cliff Bridge	Clifton	Reconstruction	Construction			
Horsley Pond Jetty	Horsley	Reconstruction	Construction			
Youngs Creek Bridge, Cordeaux	Kembla Heights	Reconstruction	Design	Construction		
Jobson Ave Major Culvert	Mount Ousley	Reconstruction				Design
Fisherman's Beach Access Ramp	Port Kembla	Replacement	Construction			
Hibiscus St Bridge - Wollongong Surf Leisure Resort	Towradgi	Reconstruction	Design	Design	Construction	Construction
Princes Highway Major Culvert - Factory Rd	Unanderra	Reconstruction		Design	Design	Construction
Princes Highway Major Culvert - Victoria St	Unanderra	Reconstruction			Design	Design
Alukea Rd Major Culvert	Unanderra	Reconstruction		Design	Design	Construction
Bridges, Boardwalks and Jetties - New			\$25,000	\$150,000	\$0	\$0
Otford Road - Flood Gates at Hacking River	Otford	Construct New	Design	Construction		
Footpaths, Cycleways & Transport Nodes			\$7,625,000	\$2,610,871	\$11,245,000	\$12,360,000
Retaining Wall - Renew			\$5,190,000	\$6,390,871	\$1,520,000	\$1,660,000
35-37 Balfour Rd	Austinmer	Reconstruction	Construction			
143-145 Princes Hwy	Bulli	Replacement			Design	
25-35 Lake Heights Rd	Lake Heights	Replacement	Construction			
St Northcliffe Dr to Barnes Park, Lake Illawarra Cycleway Gabion Repairs	Lake Heights	Reconstruction	Design	Construction		
Mt Keira Rd Retaining Wall - Hse #218 to Water Board Entry	Mount Keira	Reconstruction	Design	Design	Construction	
2 Kirkwood Pl	Mount Kembla	Replacement		Design	Construction	
North Wollongong Beach, Seawall Renewal Stage 2	North Wollongong	Reconstruction	Construction	Construction		
North Wollongong Beach, Seawall Renewal Stage 1	North Wollongong	Reconstruction	Construction			
Darcy Rd, Footpath Retaining Wall	Port Kembla	Reconstruction	Construction			
555 Lawrence Hargrave Dr	Wombarra	Reconstruction		Design	Construction	
Public Transport - New			\$365,000	\$245,000	\$300,000	\$600,000
Barnes Street at Gura Street	Berkeley	Construct New	Construction			
Nolan St opp Suffolk St	Berkeley	Construct New		Construction		
Heaslip St after Gladstone Ave	Coniston	Construct New			Construction	
Coachwood Park, Coachwood Dr	Cordeaux Heights	Construct New	Construction			
Staff Rd opp Maynes Pde	Cordeaux Heights	Construct New		Construction		
Princes Hwy opp Dapto Mall	Dapto	Construct New	Design			
Dapto Mall Bus Stop	Dapto	Construct New	Construction			
Coachwood Dr After Waples Rd	Farnborough Heights	Construct New	Construction			
Mangerton Rd At Howarth Pl	Mangerton	Upgrade		Construction		
Port Kembla Swimming Pool, Cowper St, East Side	Port Kembla	Construct New		Construction		
Wentworth St opp Jubilee Rd	Port Kembla	Construct New			Construction	
Northcliffe Drive opp Jackson Avenue	Warrawong	Construct New		Construction		
Northcliffe Dr after Caroon St	Warrawong	Upgrade		Construction		
Smiths Hill High School, Bus Stops - Both Sides	Wollongong	Construct New	Construction			
Gladstone Ave opp TAFE Illawarra	Wollongong	Construct New	Construction			
Campbell St at Corrimal St	Wollongong	Construct New		Design	Construction	
Myrtle St at Union St Stop - Both Sides	Wollongong	Construct New		Design	Construction	
Cycle/Shared Paths - New			\$1,465,000	\$4,535,000	\$1,315,000	\$720,000
Beacon Ave, Showground to Coastline Cycleway	Bulli	Construct New	Construction			
Princes Hwy, North Wollongong Station to Guest Ave	Fairy Meadow	Construct New	Construction	Construction		
Elliots Rd, Princes Hwy to Fairy Meadow SLSC, via Clifford St - shared user path and on-road cycleway	Fairy Meadow	Construct New	Design			
Gipps Rd, Vickery St to Foley St, Southern side	Gwynneville	Construct New	Construction			
Parkes St, Lilyvale St to Cemetery Rd	Helensburgh	Construct New			Design	Design
Lakelande Dr, Shops to Existing Footpath	Kanahooka	Construct New		Design		

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Virginia St, Bourke St to Squires Way	North Wollongong	Construct New	Design	Construction		
Military Rd, Church St to Olympic Blvd - Shared User Path	Port Kembla	Construct New		Construction		
Upgrade Existing Path from Port Kembla Railway Station to MM Beach	Port Kembla	Upgrade	Design			
Regional Network Wayfinding signage	Various	Construct New	Construction			
Bike Parking	Various	Construct New	Construction	Construction	Construction	
Crown St, Mount Keira Rd to Denison St	Various	Construct New		Design		
Lake Illawarra Shared Path Masterplan	Various	Construct New		Design		
Five Islands Rd/King St/Flagstaff Rd Intersection	Warrawong	Construct New				Design
Reserve St, Gilmore St to Robsons Rd, south side	West Wollongong	Construct New		Construction		
Abercrombie St, Mount Keira Rd to Princes Hwy	West Wollongong	Construct New	Design	Construction		
Fairy Creek Shared Path, Reserve St to Foley St via Gilmore St	West Wollongong	Construct New	Construction			
Bourke St, North Wollongong Train Station to Cliff Rd	Wollongong	Construct New		Design	Construction	
Cliff Rd, Stuart Park to Marine Dr	Wollongong	Construct New	Construction	Construction		
Church St, Swan St to Crown St	Wollongong	Construct New	Design			
Throsby Dr, Foley St to Flinders St	Wollongong	Construct New		Design	Construction	
Kembla St - Crown St to Stewart St	Wollongong	Construct New	Construction			
Tale St, Bridge St to Kenny St Access via Keira St	Wollongong	Construct New			Design	Construction
Smith St, Harbour St, railway to Cliff Rd	Wollongong	Construct New		Design	Design	
Kembla St, Smith St to Stewart St	Wollongong	Construct New		Design	Design	
Cycle/Shared Paths - Renew			\$1,130,000	\$1,840,000	\$1,000,000	\$1,380,000
N.Cycleway, Ursula Rd to Farrell Rd	Bulli	Upgrade	Construction	Construction		
N. Cycleway, Hamilton Rd End - Ararat Cct	Bulli	Reconstruction	Design	Construction		
Princes Hwy, Elizabeth St to Avonlea St	Dapto	Reconstruction		Design	Construction	
Gwynneville Cycleway, Beaton Park to Gipps St	Gwynneville	Reconstruction	Design	Construction		
Horsley Cycleway, Jenail Pl to Horsley Dr	Horsley	Reconstruction	Construction			
Kanahooka Cycleway, Murra Murra Rd to Lakeside Dr	Kanahooka	Reconstruction	Construction			
George Hanley Cycleway, Cliff Rd to Squires Way	North Wollongong	Reconstruction	Design	Construction	Construction	
Southern Cycleway, Springhill Rd to Lysaghts Station	Port Kembla	Reconstruction	Construction			
S.Cycleway, Christy Dr to Railcrossing	Port Kembla	Reconstruction	Construction			
Princes Hwy, Collaery Rd to Bellambi Ln	Russell Vale	Replacement		Construction	Construction	
Five Island Cycleway, Springhill Rd crossing to Bluescope St	Unanderra	Reconstruction	Construction	Construction		
N.Cycleway, Pioneer Dr to Woonona Beach (Blue Lagoon)	Woonona	Reconstruction	Construction	Construction		
Grand Pacific Walk			\$980,000	\$800,000	\$500,000	\$0
Grand Pacific Walk - Austinmer	Austinmer	Construct New	Design	Construction	Construction	
Grand Pacific Walk - Clifton	Clifton	Construct New	Construction	Construction		
Grand Pacific Walk - Headlands Avenue to Coledale Ave	Coledale	Upgrade		Design	Design	
Footpaths - New			\$2,170,000	\$880,000	\$855,000	\$300,000
Seacliff Bridge Lookout Design	Clifton	Construct New	Design			
Saynor Ave, Mount Ousley Rd to end	Fairy Meadow	Construct New	Construction			
Braeside Ave, Murphys Rd to Gipps St	Gwynneville	Construct New	Design	Construction		
Rose St, Robsons Rd to William St	Gwynneville	Construct New		Design	Construction	
Wisemans Park Pathways	Gwynneville	Construct New	Construction			
The Ridge, 48 The Ridge to end	Helensburgh	Construct New	Construction			
Botanic Gardens Rainforest Walk - Stage 2	Keiraville	Construct New	Design			
St Johns Ave, Woodlawn Ave to Heaslip St	Mangerlon	Construct New	Construction			
Woodlawn Ave, Norman St to St Johns Ave	Mangerlon	Construct New	Design	Construction		
Stuart Park Accessibility Enhancement	North Wollongong	Construct New		Design		
Railway Cr Pedestrian Facility	Stanwell Park	Construct New	Design	Construction		
Factory Rd, Shared User path and Footpath	Unanderra	Construct New	Construction			
Beaton St, 41 Beaton St to 202-206 Corrimal St	Wollongong	Construct New		Construction		
Union St, Strathearn Ave to Gladstone Ave	Wollongong	Construct New		Design	Construction	
Allan St, Staff St to Rowland Ave, east side	Wollongong	Construct New		Construction		
Burrell Street, Continuous Footpath Treatments	Wollongong	Construct New		Design	Construction	
Market Street, Continuous Footpath Treatments	Wollongong	Construct New		Design	Construction	
Swan St, Auburn St to eastern end, north side	Wollongong	Construct New		Design	Design	
Bode Ave, Virginia St to Blacket St	Wollongong	Construct New		Design	Construction	
Park St, Bourke St to Edward St	Wollongong	Construct New			Design	Construction
Young St, Victoria St to Belmore St, west side	Wollongong	Construct New		Design		
Footpaths - Renew			\$3,050,000	\$2,135,000	\$1,755,000	\$3,700,000
Lawrence Hargrave Dr, Toxteth Avenue to Austinmer St	Austinmer	Replacement	Construction			
Prince Edward Dr, Kanahooka Rd to St Lukes Ave	Brownsville	Replacement		Design	Construction	
Cringila Link Cycle Way, Five Islands Rd crossing to Lake Ave	Cringila	Replacement		Construction		

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Cringila Community Park Footpath	Cringila	Replacement	Construction	Construction		
Prince Edward Dr, Yalunga St to Kanahooka Rd	Dapto	Replacement	Construction			
Princes Hwy, Elizabeth St to Cleveland Rd	Dapto	Replacement	Construction			
Prince Edward Dr, Khan Park path	Dapto	Replacement	Construction			
Marshall St, Cleveland Rd to Ayondale Rd	Dapto	Replacement	Construction			
Offroad Footpath - Risley Rd to Harry Graham Park	Figtree	Replacement	Construction			
Benney Ave, Figtree Cr to End	Figtree	Replacement	Construction			
Lukin St, 72-74 Park St to End	Helensburgh	Replacement		Design	Construction	
Celoolia Ave, Culgoa Cr to Camira St	Koonawarra	Replacement	Construction			
Culgoa Cr, Wallabah Way to Caloola Ave	Koonawarra	Replacement	Construction			
Kyeema Ave, Goodah Ave to Karingal Ave	Koonawarra	Replacement	Construction			
Offroad Footpath - Hassan St to Northcliffe Dr	Lake Heights	Replacement	Construction			
Taronga Ave, Heaslip St to Toorak Ave	Mangerton	Replacement	Construction	Construction		
Offroad Footpath - Robertson St to McGowen St	Port Kembla	Replacement	Construction			
Princes Hwy, Factory Rd to Victoria St	Unanderra	Replacement		Construction		
Cowper St, Olive Ave to Minnegang St	Warrawong	Replacement	Construction			
Therry St, London Dr to Abercrombie St	West Wollongong	Replacement	Construction			
Offroad Footpath - Highway Ave to Mt Keira Rd	West Wollongong	Replacement	Construction			
Keira St, Gipps St to Edward St	Wollongong	Replacement	Construction			
Mangerton Rd, Brownlee St to Rowland Ave	Wollongong	Replacement	Construction			
Strathearn Ave, Lauder Ave to South St	Wollongong	Replacement	Construction	Construction		
Gilmore St, David St to Crown St/Princes Hwy	Wollongong	Replacement		Construction		
Pioneer Rest Park Footpath	Wollongong	Replacement				
Princes Hwy, Powell St to Geards Place	Wollongong	Replacement	Design	Construction	Construction	
CBD Public Domain			\$2,455,000	\$1,435,000	\$2,000,000	\$2,000,000
Kembla St, Crown St - Market St, West sides	Wollongong	Upgrade	Construction			
Burelli St, Atchison St Intersection Footpath	Wollongong	Upgrade	Design			
Keira St, Burelli St to Crown St, East and West sides	Wollongong	Upgrade	Construction	Construction		
Globe Lane, Burelli St to Crown St Mall	Wollongong	Upgrade	Design			
Burelli St, Kembla St to Corrimal St, South sides	Wollongong	Upgrade		Design	Construction	
Burelli St, Simpson Pl to Kembla St, North sides	Wollongong	Upgrade	Design	Construction		
Bourke Street, Cliff Rd to Kembla St, North and South sides	Wollongong	Upgrade		Design	Construction	
Crown St, Corrimal St to Kembla St North and South sides	Wollongong	Upgrade	Construction			
Kembla St, Crown St to Market St, West sides	Wollongong	Upgrade		Design		
Wollongong City Centre Wayfinding Signage	Wollongong	Upgrade	Construction			
Market St, Thomas St to Market St, West side	Wollongong	Upgrade	Construction			
Crown St, Railway Pde to Gladstone Rd (South Side)	Wollongong	Upgrade	Construction			
Village and Town Centres			\$820,000	\$3,350,000	\$2,000,000	\$2,000,000
Helensburgh Village Centre - Stage 3	Helensburgh	Upgrade	Construction			
Warrawong CBD Upgrade	Warrawong	Upgrade	Design	Construction	Construction	
Windang Footpath Renewal Program	Windang	Upgrade	Design	Construction		
Car Parks & Boat Ramps			\$1,200,000	\$360,000	\$1,420,000	\$1,300,000
Car Parks - New			\$140,000	\$150,000	\$450,000	\$200,000
Baan Baan Rd Car Park Access realignment	Dapto	Upgrade	Construction			
City Centre Car Park Lighting Upgrades	Wollongong	Construct New		Construction	Construction	
Swan Street, east of Corrimal St	Wollongong	Construct New		Design	Construction	
Smith St Underpass Car Park Upgrade	Wollongong	Upgrade		Design	Construction	
Car Parks - Renew			\$1,060,000	\$710,000	\$970,000	\$1,100,000
Austinmer Beach Carpark	Austinmer	Reconstruction	Design	Construction		
Bellambi Pre School Carpark	Bellambi	Reconstruction	Construction			
Bullii Tourist Park Carpark	Bullii	Reconstruction	Construction			
Rube Hargrave Park Parking	Clifton	Upgrade	Design	Construction		
Coledale Beach Top Carpark on Lawrence Hargrave Dr	Coledale	Reconstruction	Construction			
Shark Beach Carpark	Coledale	Reconstruction	Construction			
Dapto Swimming Pool Carpark	Dapto	Reconstruction		Design	Construction	
Sid Parish Park Carpark	Figtree	Reconstruction	Construction			
Figtree Park Carpark	Figtree	Reconstruction		Design	Construction	
Corbett Avenue, Thirroul - McCauley's Beach Carpark	Thirroul	Reconstruction	Construction			
Towradgi SLSC Carpark	Towradgi	Reconstruction	Construction			
South Depot Carpark	Unanderra	Reconstruction		Design	Construction	
Darcy Wentworth Park Carpark	Warrawong	Reconstruction	Construction			
Ocean Park Carpark	Woonona	Reconstruction	Construction			
Traffic Facilities Including Street Lighting			\$4,182,500	\$1,615,000	\$1,380,000	\$600,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Traffic Facilities			\$4,182,500	\$1,915,000	\$380,000	\$600,000
Hill St; Connection to Railway Station	Austinmer	Upgrade	Design			
Pioneer Rd - Rothery St Traffic Lights	Bellambi	Upgrade	Construction			
Pioneer Rd and Bellambi Ln Roundabout Upgrade	Bellambi	Upgrade	Construction			
George St Pedestrian Facilities	Berkeley	Construct New	Construction			
North Depot Access Upgrade	Bulli	Construct New			Design	
Point St - Footpath Feasibility	Bulli	Upgrade			Design	
Princes Hwy and Railway St traffic lights upgrade	Corrimal	Construct New	Construction			
Princes Hwy and Mount Brown Road Traffic Lights Upgrade?	Dapto	Upgrade	Construction			
Princes Hwy - Moombar St Intersection Upgrade	Dapto	Upgrade			Design	Design
St Johns Primary School - Safer Routes to School Improvement?	Dapto	Construct New	Construction			
Murray Rd Pedestrian Crossing Facility at Carrol Rd	East Corrimal	Construct New	Design	Construction		
Princes Hwy Intersection Upgrade - Daisy St/Cambridge St?	Fairy Meadow	Upgrade		Design		
Carters Ln & Dixon Ave Intersection	Fairy Meadow	Upgrade	Construction			
Cordeaux Rd - Princes Hwy Roundabout Upgrade	Figtree	Construct New			Design	
Lewis Dr School Crossing	Figtree	Construct New	Construction			
Foley St Road Safety Upgrades	Gwynneville	Construct New	Construction			
Gipps Rd; Foley St to Vickery St	Gwynneville	Upgrade	Design	Construction		
Intersection University Ave and Graham Ave	Gwynneville	Upgrade	Construction			
University Ave Roundabout	Gwynneville	Upgrade	Construction			
Lilyvale St/Walker St intersection upgrade	Helensburgh	Upgrade	Construction			
Northcliffe Dr pedestrian refuge near Lake Heights Rd	Lake Heights	Construct New	Construction			
Mount Keira Rd - Spring St Roundabout	Mount Keira	Construct New	Construction			
Cordeaux Rd Speed Humps	Mount Kembla	Upgrade	Construction			
Intersection Foothills Rd and Dumfries Ave	Mount Ousley	Upgrade	Construction			
Intersection of Strone Ave and Dumfries Ave	Mount Ousley	Upgrade	Construction			
The Avenue Traffic Calming	Mount Saint Thomas	Upgrade	Design	Design		
Bourke St/Cliff Rd Intersection Improvements	North Wollongong	Construct New		Design		
George Hanley Dr & Kembla St Intersection	North Wollongong	Upgrade	Construction			
Phillips St near Ryan's Hotel Pedestrian Facility	Thirroul	Upgrade	Construction			
Towradgi Rd Traffic Calming	Towradgi	Construct New		Design		
Pioneer Rd - Towradgi Road Traffic Lights	Towradgi	Upgrade	Construction			
Cummins St Childrens Crossing	Unanderra	Construct New	Design			
King St/Greene St/Montgomery St	Warrawong	Construct New	Design	Construction		
King St/Cowper St Traffic Light Upgrade	Warrawong	Upgrade	Design	Construction		
Pedestrian refuge in Minnegang St near Cowper St	Warrawong	Construct New	Construction			
Crown St, Parkside Ave to Marine Dr	Wollongong	Upgrade	Construction	Construction		
Marine Dr Road Realignment	Wollongong	Upgrade	Construction			
Intersection Park Rd/Railway Pde	Woonona	Upgrade	Construction	Construction		
Carrington St/Campbell Street Roundabout	Woonona	Upgrade	Construction			
Campbell St Roundabouts	Woonona	Upgrade	Construction			



Support Services

Responsibility Chief Information Officer/Chief Financial Officer

Why

IT - Council uses technology to support services, secure information, and provide our community with equitable access to information and opportunities to inform decision making.

Finance - Council's resources are managed effectively to ensure long term financial sustainability.

What

IT - This service delivers digitally enabled, information driven and secure services that empower our customer community.

Finance - Wollongong City Council is a large and diverse organisation that provides services from the funding it receives from its community through rates, fees, and charges. Financial Sustainability and efficiency are aims of this service. This is achieved through financial strategy, policy, budgets and controls; while ensuring Council meets its taxation obligations, investment return, and internal and external reporting that provides transparency about decision-making. Council's primary source of income is property rates and sundry debtors systems used for billing and recovery, and customer service relating to these areas.

Service Delivery Streams

- Rates and Sundry Debtors
- Management Accounting and Support
- Financial Accounting and Control
- Funds Management
- Tax Management and Compliance
- Web Development and Integration Services
- Technology Infrastructure Services
- Information Management

Supporting Documents

Financial Strategy
Our Resourcing Strategy 2032
Budget 2022-2023
Information Management and Technology Strategy 2021-2024
Our Resourcing Strategy 2032

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$12,640,000

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Financial Services			\$1,800,000	\$1,800,000	\$1,800,000	\$1,800,000
Vehicle Management			\$1,800,000	\$1,800,000	\$1,800,000	\$1,800,000
Motor Vehicle Replacement			\$1,800,000	\$1,800,000	\$1,800,000	\$1,800,000
Information Technology			\$1,350,000	\$1,350,000	\$1,340,000	\$1,400,000
Technology Infrastructure Services			\$1,350,000	\$1,350,000	\$1,340,000	\$1,400,000
Technology			\$1,350,000	\$1,350,000	\$1,340,000	\$1,400,000



Infrastructure Strategy and Support

Responsibility Manager Infrastructure Strategy and Planning

Why

Plan and deliver well managed assets and infrastructure to support Council's services and meet the needs of our community now and into the future.

What

This service includes the strategic management and technical planning of Council's infrastructure that supports all Council Services. It also includes the development and review of Council's Asset Management Strategy, Asset Management Plans, the development and delivery of rolling capital works and planned annual maintenance programs.

Service Delivery Streams

- Infrastructure Strategic Planning
- Capital Program Control
- Design and Technical Services
- Infrastructure Information and Systems Support
- Support Assets

Supporting Documents

Our Resourcing Strategy 2032
 Asset Management Strategy 2032
 Asset Management Plans Access and Movement Strategies
 Town and Village Plans
 Site specific Masterplans Illawarra - Shoalhaven Smart Region Strategy
 Port Kembla 2505 Revitalisation Strategy
 State Emergency Service - Service Level Agreement
 Disability Inclusion Action Plan 2020-2025

Total capital budget over 4 years | 2022/2023 to 2025/2026

\$34,159,946

Project Name	Suburb	Description	2022-23 Activity	2023-24 Activity	2024-25 Activity	2025-26 Activity
Infrastructure Planning and Support			\$7,090,783	\$11,829,036	\$7,211,679	\$8,028,448
Capital Program Control			\$2,930,783	\$4,799,036	\$2,511,679	\$3,650,528
Capital Project Contingency			\$2,930,783	\$4,799,036	\$2,511,679	\$3,650,528
Support Assets			\$4,160,000	\$7,030,000	\$4,700,000	\$4,377,920
Administration Buildings			\$360,000	\$3,680,000	\$1,100,000	\$950,000
Works Depots-Asset Renewal	Not Applicable	Upgrade			Construction	Construction
Admin Building Roof Sheetting and Facade	Wollongong	Replacement	Design	Construction		
Floor VAV Refurbishments - Air Conditioning	Wollongong	Replacement	Construction			
Central Depot Accommodation + Workplace Upgrades	Wollongong	Refurbishment		Construction	Construction	
Admin Building Burrell St - Building Efficiency Upgrades	Wollongong	Replacement	Construction	Construction		
Admin Building Office Fitouts	Wollongong	Bulk	Procure	Procure		
Admin Building Chairs	Wollongong	Bulk	Procure	Procure		
Integral Building Roof Replacement and Solar Installation	Wollongong	Replacement			Design	Construction
Integral Building Fire System Replacement	Wollongong	Replacement				Construction
Integral Building Refurbishment and HVAC	Wollongong	Replacement			Design	Construction
Plant and Equipment			\$3,800,000	\$3,350,000	\$3,600,000	\$3,427,920



Wollongong City Council

Attachment 3

Draft Revenue Policy

Fees and Charges

2022-2023

Post Exhibition Draft

This page intentionally left blank

Revenue Policy, Fees and Charges 2022-2023

Contents

Rates	ii
Rating Categories	ii
Residential	ii
Farmland	iii
Mining	iii
Business	iii
Special Rates	iii
Wollongong Mall Special Rate	iii
City Centre Special Rate	iii
Categorisation Maps	iii
Interest Charge for Overdue Rates and Charges	iii
Revaluation	iv
Hardship	iv
Pensioner Rates	iv
Pensioners' Deferral Scheme	v
Late Payment Fee – Sundry Debtors	v
Annual Charges	vi
Stormwater Management Annual Charges	vi
Stormwater Management Service	vi
Stormwater Quantity Management	vii
Stormwater Quality Management	vii
Declared Dam Management	vii
Stormwater Management Service Charge Project Program	viii
Domestic Waste Management Services Annual Charges	viii
Domestic Waste Management Services – Additional Services	x
Domestic Waste Management Services - Wheel Out – Wheel Back Service	x
Waste Management Services – Subdivisions, New Developments and Multi-Unit Dwellings (MUDs)	x
Waste Management Services – Bin Rationalisations in Multi-Unit Dwellings (MUDs) and Complexes	x
Waste Management Services – Non-Domestic Premises	xi
Waste Management Services – Disputed Domestic Waste Management Charges	xii
Exemptions	xii

Fees & Other Charges	xiii
Local Government Act	xiii
Tourist Parks	xiv
Waste Disposal	xiv
Health and Fitness	xv
Charges for Works Carried Out on Private Land	xv
Schedule of Fees and Charges	1

DRAFT

Council's Revenue Policy, Fees and Charges 2022-2023 outlines those areas that Council receives income in accordance with the requirements of the Local Government Act 1993. The Revenue Policy is developed along with the Operational Plan each year. The Revenue Policy, including its fees and charges, has been exhibited with the Operational Plan for 28 days to allow for community feedback.

The Revenue Policy outlines how Council should collect income while the Operational Plan shows how Council intends to use community resources across its many services based on current and future need. There are several sources of income available for Council, however, rates income remains the predominant source of income and is supplemented by user fees for services, statutory charges, grants and facilities and income from commercial endeavours.

For the financial year 2022-2023, rates income is indexed by 1.8%. This rate is higher than the initial IPART Rate Peg of 1.0% (inclusive of a 0.3% population growth) and required application and approval by IPART. The initial IPART rate peg included 0.3% to provide for growth in population that is not otherwise provided for from the current General Rate Income calculation. This was the first time IPART has included a population factor in the Rate Peg following a review that determined Council rates were not sufficiently allowing for growth in demand and costs due to population increases. The approved 1.8% increase does not allow for growth and was based on Council's anticipated cost index in June 2021.

The 1.8% remains below the actual cost increases and expected increases for 2022-2023. The Long Term Financial Plan and Operating Plan have been managed to address the impacts that the lower rate will have on Council's financial sustainability over the reporting period.

Council has conservatively forecast a 2.0% increase in the cost of its resources while there is evidence in recent months of higher increases in many resources such as fuel, road works, plant and equipment, employee costs etc. As a result of these costs that are central to our delivery, a 2.0% increase is applied to Council's Fees & Charges generally. In some cases, fees based on market rates, rate of return or full recovery, have been varied specifically, while statutory fees are set externally.

Council's Rates, Fees and Charges Relief

Wollongong City Council's [Debt Recovery and Hardship Assistance Policy](#) provides a range of support actions for those in financial distress. The Hardship Policy will be extended to all ratepayers during 2022-2023 as part of Council's continuing COVID-19 initiatives to further assist business in our area.

RATES

Council is responsible for determining how it will charge and collect some of its sources of income, however, the collection of rates is governed by the Local Government Act 1993. Section 494(1) of the Local Government Act 1993 states 'A council must make and levy an ordinary rate for each year on all rateable land in its area'.

Council's General Income from rates is indexed by 1.8% in line with the IPART approved increase.

While General Income increases by 1.8%, due to the changing nature and makeup of rateable properties within the Council area, the average impact to ratepayers will be 1.9%. Ratepayers who own residential properties will have varying increases due to the impact of the 50% base charge that is fixed for all residential ratepayers. Low valued properties will have increases below 1.6% while higher valued properties will increase above that percentage.

The tables below show Council's rating structure, rateable properties and pricing to be applied for the 2022-2023 rating period.

Rating Category	Name of sub-category	Number of Properties	Ad Valorem Rate *	Amount \$	Percentage Total Rate	Notional Income Yield
Residential		81,012.90	0.00202887	\$797.29 (B)	50.00%	129,182,316
Farmland		121.00	0.00147277	\$1046.09 (M)	4.13%	340,468
Business	Ordinary	295.00	0.00208308			53,190
Business	Commercial	2,095.15	0.01310682	\$1046.09 (M)	11.69%	21,690,704
Business	3c Regional Business	280.48	0.01658075	\$936.70 (M)	4.99%	6,952,867
Business	Light Industrial	1,330.47	0.01015033	\$1046.09 (M)	17.44%	6,772,202
Business	Heavy Industrial	478.00	0.01649162	\$1046.09 (M)	24.69%	7,313,205
Business	Heavy 1 Activity 1	39.00	0.02569614	\$936.70 (M)	2.56%	8,889,694
Mining		12.00	0.01192137	\$1046.09 (M)	16.67%	997,348
Special Rates	Wollongong Mall Rate	73.00	0.00664115			1,241,092
Special Rates	City Centre Rate	670.19	0.00064411			442,763
* Ad valorem Rate is presented as rate in dollar as this is how it will be presented on the rate notice					TOTAL	183,875,849
(B) = Base Amount, (M) = Minimum Rate						

The total rates income above includes a 'catch up' for rates adjustments in 2021-2022 due to decreases in property values following objection by the owners to the NSW Valuer General. The total impact from objections in 2021-2022 amounted to \$43,881.

In accordance with Section 514 of the Local Government Act 1993, each parcel of land within the City has been categorised for rating purposes and owners are notified in conjunction with their annual rate notice or where varied during the period at the time in writing.

Under Section 554 of the Local Government Act 1993, all land is rateable unless it is exempt from rating. Sections 555 and 556 of the Local Government Act define the categories under which a parcel of land must fall in order to be eligible for exemption from rating. Ratepayers that are eligible under these sections may apply to Council for exemption from rating. Council's website has further information and guidance on rates exemptions for entities to assist in determining whether they may have claim for exemption.

The following comments are made in respect of each ordinary rate to be levied by Council.

RATING CATEGORIES

Residential

Section 516 as it relates to Wollongong City Council states that land is to be categorised as 'residential' if it is a parcel of rateable land valued as one assessment, and:

- its dominant use is for residential accommodation, or
- in the case of vacant land, is zoned or otherwise designated for use for residential purposes under an environmental planning instrument.

Council has determined that 50% of its residential rate income will be levied as a base amount.

Farmland

Section 515(1) sets out the prerequisites for occupied land to be categorised as 'farmland'. Land will be categorised as farmland if it is a parcel of rateable land valued as one assessment and it must be:

- i the dominant use of which is for farming (that is, the business or industry as it is defined within the Act) which
 - ii has a significant and substantial commercial purpose or character, and
 - iii is engaged in for the purpose of profit on a continuous or repetitive basis (whether or not a profit is actually made).

Mining

Section 517(1) states that land is to be categorised as mining if it is a parcel of rateable land valued as one assessment and it is the dominant use of a coal mine or metalliferous mine.

Business

Section 518 of the Act states that land is to be categorised as 'business' if it cannot be categorised as farmland, residential or mining. Under Section 529(1), Council has determined that there will be six sub-categories of the 'business' category as follows:

- Business – Ordinary
- Business – Commercial
- Business – 3 (c) Regional
- Business – Light Industrial
- Business – Heavy Industrial
- Business – Heavy I Activity 1

SPECIAL RATES

Wollongong Mall Special Rate

The rate will be levied on business properties to provide Council with revenue to defray the expenses in connection with the management, promotion, working, maintenance, cleaning and provision of additional works and services for the Wollongong Mall and its environs.

City Centre Special Rate

The rate will be levied on business properties to provide Council with revenue sufficient to defray the expenses in connection with crime prevention and community safety strategies in the City Centre.

Categorisation Maps

Maps showing property categorisation, sub-categorisation and special rates are available for perusal on Council's webpage at <https://wollongong.nsw.gov.au/book-and-apply/pay-your-rates/rating-categories>.

INTEREST CHARGE FOR OVERDUE RATES AND CHARGES

In accordance with Section 566(3) of the Local Government Act 1993, the interest rate applicable to overdue rates and charges is set in accordance with the maximum charge determined by the Office of Local Government. The charge is set as a percentage per annum of simple interest calculated and applied on a daily basis.

The interest rate of 6% will be shown on the 2022-2023 Rates and Charges Notice.

Pensioners who have formally entered into a Deferral Agreement will be charged a reduced interest rate equivalent to the IPART Local Government Discount Rate.

Upon notification of a ratepayer's death, Council will grant a 12 month interest free period to allow for probate or Letters of Administration to be processed. After the 12 month period ends or the property is transferred, whichever comes first, interest accrues at the prescribed rate.

REVALUATION

The general revaluation of land within council areas usually occurs every three years. These valuations, determined by the State Government's Valuer General, are the basis of the rates notices issued by Council. Valuations are the primary factor used in determining landowners' level of rates. Council rates are calculated on the valuations as at 1 July 2019 for 2022-2023.

Council's total General Income is determined through State Government rules that determines the percentage Council can increase its total rate income over the previous year. Variations in land value through the revaluation process does not affect the total rate income of Council. Individual assessments, however, will vary depending on the change in land value in relation to the average change in land value within a rate category. Effectively, if the value of an individual parcel of land has increased by more than the average increase across the Local Government Area, the rates will increase. If the property value increase is lower than average, the rates will decrease. As there is a significant spread in valuation changes, individual properties could vary substantially in rates applied.

HARDSHIP

Council recognises that due to exceptional circumstances, ratepayers may at times encounter difficulty paying their annual rates and charges. Council has a [Debt Recovery and Hardship Assistance Policy](#) that provides a framework for providing relief to any ratepayers who are suffering genuine financial hardship.

PENSIONER RATES

Council offers a mandatory rebate of \$250 to all eligible pensioners if they hold a pensioner concession card from Centrelink. Eligible pensioners should contact Council's Customer Service Centre on 4227 7111 to apply.

The pensioner concession will only be granted for the current rating year. The amount of the rebate will be proportioned according to the number of full quarters in the rating year after the commencement of pensioner eligibility.

The eligible pensioner must:

- Be the owner, or spouse of the owner, and reside at the property.
- Hold either a Pensioner Concession Card (PCC) or,
- Gold card embossed with 'TPI' (Totally Permanently Incapacitated) or,
- Gold card embossed with 'EDA' (Extreme Disablement Adjustment).

A mandatory rebate under Section 575 of the Local Government Act (LGA) will be applied to all eligible pensioners. A voluntary Council rebate will apply to eligible pensioners who received the mandatory and voluntary Council rebate under Section 582 of the LGA prior to 1 January 1994. The voluntary rebate of rates will be adjusted annually by the same percentage increase as has been applied to rates. The voluntary rebate for 2022-2023 will be \$278.09.

Council will verify the concessional eligibility on a regular basis. If eligibility is not confirmed, the rebate will be reversed based on the number of full quarters remaining for the year as per s584 of the Local Government Act 1993. A letter will be forwarded to the ratepayer advising the rebate has been removed from the account and any balance remaining to be paid.

If the land is jointly owned by others that are not the spouse of the eligible pensioner, the rebate will be apportioned based on the percentage of the ownership for the eligible pensioner residing at the location.

PENSIONERS' DEFERRAL SCHEME

Council offers all eligible pensioners in receipt of the mandatory rebate an option to enter into a formal Pensioner Agreement to Defer Rates, Charges and Interest. The ratepayer should contact Council to discuss further options available.

Council will apply a reduced interest rate equivalent to the IPART Local Government Discount Rate to those eligible ratepayers who have entered into a formal Pensioner Agreement to Defer Rates, Charges and Interest.

LATE PAYMENT FEE – SUNDRY DEBTORS

The late payment fee for 2022-2023 will be \$10.00. This fee will apply to all sundry debtor accounts that are overdue by greater than 60 days at the time a reminder letter is processed.

DRAFT

ANNUAL CHARGES

Council provides a range of services for which it charges an annual charge authorised under various sections of the Local Government Act 1993, summarised as follows:

Stormwater Management Annual Charges

In accordance with Section 496A of the Local Government Act 1993, Council will levy a stormwater management charge on all parcels of rateable land within the urban area of the City of Wollongong categorised for rating purposes as 'Residential' or 'Business' (including all sub-categories), not being vacant land, or land owned by the Crown, or land held under a lease for private purposes granted under the Housing Act 2001 or The Aboriginal Housing Act 1998.

The following charges will apply:

- Land categorised as residential (not being a strata lot) \$25.00. (Estimated Yield \$1,426,101)
- Residential strata lot \$12.50. (Estimated Yield \$241,638)
- Land categorised as business (not being a business strata lot) \$25.00 per 350 sq metres or part capped at a maximum of \$100.00. (Estimated Yield \$199,446)
- Business strata lot \$25.00 per 350 sq metres or part of the area of land upon which the lot exists capped at a maximum of \$100.00 and divided by the number of business strata lots on that area of land. (Estimated Yield \$14,659)

The total estimated yield for 2022-2023 for the Stormwater Management charge is \$1,881,844.

Stormwater Management Service

The Wollongong Local Government Area is prone to high intensity rainfall which can lead to flash flooding. The quantity of runoff during periods of high intensity rainfall is large and only a small proportion of the total flow is carried within both the stormwater networks and creek channels. As a result, floodplain inundation is substantial, often fast-flowing and at considerable depths. During these periods of high intensity rainfall, flooding is generally characterised by rapid rises and falls in water level.

Sustainable management of stormwater is also crucial to the functioning of the City's natural assets and the management of stormwater flows is critical to the safety of the people of Wollongong. Accordingly, there is an urgent need to address water quality and water quantity (volumes and flow rates) issues throughout the City.

To protect our residents, infrastructure and natural assets, Wollongong City Council is addressing the important role water quality and quantity plays in the management of our City's social, economic and natural environment through the Stormwater Management Service Charge. This charge assists in funding the improvements to the drainage networks and maintenance of the stormwater drainage system in the City.

In addition, the Stormwater Charge enables Council to provide additional support to implement the strategies identified in Council's Floodplain Risk Management Plans that have been prepared and periodically reviewed for all Wollongong catchments. The total forecast cost of implementing all the strategies in these plans exceeds \$140M.

Every member of this community will benefit from this Stormwater Management Service Charge through the improvement of our infrastructure that affects the way we live and ultimately our environment. It will allow Council to tackle critical stormwater management tasks that have been identified to significantly benefit both present and future generations.

Council will utilise the Stormwater Management Service Charge to deliver increased services (new or additional stormwater management services) in the management of stormwater including:

- planning, construction and maintenance of drainage systems including pipes, channels, retarding basins and waterways receiving urban stormwater;

- planning, construction and maintenance of stormwater treatment measures, including gross pollutant traps and constructed wetlands;
- planning, construction and maintenance of stormwater harvesting and reuse projects;
- planning and undertaking of community and industry stormwater pollution education campaigns;
- inspection of commercial and industrial premises for stormwater pollution prevention;
- clean up of stormwater pollution incidents (charge can fund a proportion);
- water quality and aquatic ecosystem health monitoring of waterways, to assess the effectiveness of stormwater pollution controls (charge can fund a proportion) and
- monitoring of flows in drains and creeks to assess the effectiveness for flow management (flooding) controls (charge can fund a proportion).

The Stormwater Management Service Charge enables Council to deliver important stormwater management activities including stormwater quantity and stormwater quality projects.

Examples of some of the high priority works in the Stormwater Management Service Charge include:

Stormwater Quantity Management

Large sections of Wollongong are flood risk affected and have a history of flooding, an example of which is the August 1998 flood. This illustrates the need for an integrated long term solution. In response, Council is systematically investigating the risks of flooding with the aim of developing mitigating strategies. This is dealt with through the Floodplain Management program.

Floodplain Management can cover a range of activities to reduce potential flood damage within a catchment including:

- design and construction of flood mitigation works;
- policy and planning control review, and
- purchase of 'at risk' properties.

Stormwater Quality Management

Stormwater quality and quantity can play a significant direct or indirect role in the degradation of the natural environment. Council has prepared Estuary Management Plans and Coastal Zone Management Plan as part of the State Government's initiatives for managing stormwater. These Plans have shown a reduction in water quality due to increased sedimentation, nutrients and pathogens which has led to:

- a degradation of aquatic habitat, and
- reduced stream fish and invertebrate populations.

Solutions identified in the Estuary Management Plans and Coastal Management Program include the installation of Stormwater Quality Improvement Devices (SQIDs) at a number of locations and innovative water treatment techniques of both on-line and off-line wetland schemes to reduce harmful nutrient and sediment loads on Lake Illawarra and other estuaries.

Declared Dam Management

The Dam Safety Regulation 2019 reflects the changing standards and practice applied to dams with an emphasis on safety and accountability for the public and the environment. The legislation requires Council to have a Dam Safety Management System (DSMS) which complies with ISO 55001 and a Dam Safety Management Plan (DSMP) that meets the requirements of the Act and Regulations. Due to this change, Council is undertaking the following:

- Rewrite of Dam Safety Emergency Plans (DSEP) and Operations and Maintenance Plans (O&MP).
- Development of emergency training curriculum and programs.

- Additional detailed monitoring and reporting.
- Additional risk management documentation.

Stormwater Management Service Charge Project Program

The table below provides details of how additional projects, listed by theme, are to be funded by the Stormwater Management Service Charge.

Project Theme	2022/23 \$'000	2023/24 \$'000	2024/25 \$'000	2025/26 \$'000
Stormwater Management Service Charge Income				
Unspent funds brought forward from previous year	1,811	1,921	2,056	2,166
Annual Charge	1,888	1,903	1,918	1,934
Available funds	3,699	3,824	3,975	4,101
Proposed Expenditure				
Stormwater Quality Management	761	761	712	712
Stormwater Operational Management	683	752	842	843
Dam Safety Management	254	254	254	212
Stormwater Quality Devices Audit	80			
	1,778	1,767	1,808	1,768

Domestic Waste Management Services Annual Charges

In accordance with Section 496(1), Section 496(2) and Section 541 of the Local Government Act 1993, Council will levy an annual charge for the provision of domestic waste management services. There will be a minimal increase in cost for these services in 2021-2022.

Council's Food Organics Garden Organics (FOGO) service has now been rolled out to more than 80,000 residences across the City providing residents with a weekly Green bin collection service for organic food waste in addition to garden waste. This service is aimed at reducing waste to landfill and overall greenhouse gas emissions.

Residents will continue to receive the following services:

Bin Lid	Waste Type	Frequency	Treatment or disposal
Red	General 'mixed' waste	Weekly	Landfilled
Green	Food and garden organics	Weekly	Composted
Yellow	Recyclables	Fortnightly	Recycled

In addition to these collections, the annual Domestic Waste Management charge entitles residents to two on-call household clean up services each financial year and access to an annual additional green waste drop off service prior to summer and a cardboard drop off service at Christmas.

The Domestic Waste Management Charge will continue to be based on the size of the general 'mixed' waste (landfill) bin provided for Domestic Waste Management during 2022-2023. A minimum of one Domestic Waste Management Service/Charge is to be levied for each separate dwelling upon a property whether or not the dwellings are subdivided. A separate dwelling for the purpose of this Policy is defined as being self-contained and/or leased on the open market.

The following options are available to property owners:

- Weekly service of an 80 litre general waste bin, or
- Weekly service of a 120 litre general waste bin, or
- Weekly service of a 240 litre general waste bin.

Property owners are able to decrease the size of their general waste bin throughout the year without an administration fee. New charges are applied, pro rata, to their rates account from the date of delivery.

Where property owners nominate to increase their bin size, an administration fee of \$200.00 is applicable. Where a property owner did not nominate a change in bin size for 2022-2023, the Domestic Waste Management Charge will automatically be levied for the bin size charged in 2021-2022.

The charges for the provision of the total service during the year commencing 1 July 2022 will be:

	General Waste Bin Size	Annual Charge \$	Estimated Yield \$
Occupied land	80 litres	316.00	6,645,638
Occupied land	120 litres	421.60	23,823,299
Occupied land	240 litres	800.00	6,788,042
Households with Kidney Dialysis	240 litres	421.60	
Vacant Land - Waste Charge		31.00	34,400

In determining the amount to be charged, Council has calculated its cost per annum under the following headings.

Domestic Waste Management Cost 2022-23		\$'000
Waste Facility Costs		
Waste disposal costs		13,741
Capital Contribution		552
Waste disposal costs		14,293
		14,293
Collection Costs		
Collections & Processing Contracts		17,759
Education & Promotion		529
Operational & Administration costs		4,703
Total Direct Costs		22,992
Pricing equalisation		311
Statutory Charges		
Pensioner Rebate		898
TOTAL EXPENDITURE		38,495
Pensioner subsidy		(470)
Other Revenue		(107)
Total Domestic Waste Management Cost		37,919

It is estimated that a total of 88,047 serviced properties and 1,129 parcels of vacant land with service availability will be charged during 2022-2023. In determining the charge to be applied to serviced properties, all the costs listed above have been taken into account.

Council cannot apply income from ordinary rates towards the cost of providing Domestic Waste Management Services. In determining the annual Domestic Waste Management Charge, Council must include all expenditure that relates to the delivery of this service and may include provision for future increases to allow for equalisation of pricing from year to year. This is considered a prudent approach as the waste area is subject to changing industry regulation and costs and operational requirements that have the potential for significant variations in the future. Equalisation funds along with any annual improvements beyond planned results for the delivery of the domestic waste service are held as externally restricted cash.

Domestic Waste Management Services – Additional Services

Additional waste and recycling collection services are available to domestic properties and are priced as follows:

Additional Services		\$
Service Type	Bin Size	Annual charge
Green Waste	240 litres	76
Recycling	240 litres	49
General Waste	80 litres	211
	120 litres	281
	240 litres	533

Additional general waste collection services can only be purchased where a household is currently receiving the 240 litre weekly service. A maximum of two additional service types can be purchased at the charges listed above in conjunction with an existing service. Where additional bins across all service types are required, these will be charged at the appropriate annual Domestic Waste Management Charge.

Domestic Waste Management Services – Wheel Out - Wheel Back Service

Residents can apply for the 'Wheel Out – Wheel Back' service to assist with having their bins placed out for collection and returned to their property each week at an annual fee of \$270. Property owners must complete an application form for this service and will be required to provide supporting evidence such as a medical certificate. Once authorised by Council, the cost for this service will be applied to the rates account for the property. Residents will need to provide written consent for the collection contractor to access their property and indemnify the collection contractor and Council against all claims.

Waste Management Services – Subdivisions, New Developments and Multi Unit Dwellings (MUDs)

Where a domestic property has been subdivided or newly developed, Council is required to levy a Domestic Waste Management Charge. When this occurs, a 120 litre charge will be levied on a pro rata basis unless otherwise notified by the property owner. For vacant land, a charge of \$31.00 will be levied from the date of registration on a pro rata basis.

Waste Management Services – Bin Rationalisations in Multi Unit Dwellings (MUDs) and Complexes

Where a multi-unit complex has restricted capacity to store waste and recycling receptacles, Council may issue a bulk waste bin or larger Mobile Garbage Bins (MGBs) to equal a waste disposal capacity for each unit within the complex of 80, 120 or 240 litres. Where a bin rationalisation is implemented, all property owners will be levied the same domestic Waste

Management Charge. It is up to each individual owner/complex to present the bins for collection at a designated collection point.

For complexes wishing to reduce the number of bins at their property, Council will require minutes from a strata meeting demonstrating that the application of a standard Domestic Waste Management Charge across all units has been adopted by a quorum.

Waste Management Services – Non-Domestic Premises

In accordance with Section 501 of the Local Government Act 1993, Council will levy an annual charge for the provision of waste management services to non-domestic properties. Waste means garbage, being all refuse other than trade waste and effluent as defined in the Local Government Act 1993 dictionary. There will be a minimal increase in cost for these services in 2022-2023.

The Non-Domestic Waste Management Charge varies depending on the size of the general waste container provided for waste management during 2022-2023.

Bin Lid	Waste Type	Frequency	Treatment or disposal
Red	General 'mixed' waste	Weekly	Landfilled
Green	Food and garden organics	Weekly	Composted
Yellow	Recyclables	Fortnightly	Recycled

The charges for the provision of the total service during the year commencing 1 July 2022 will be:

	General Waste Bin Size	Annual Charge \$	Estimated Yield \$
Non Domestic (includes land exempt from rating)	80 litres	316.00	33,496
Non Domestic (includes land exempt from rating)	120 litres	421.60	49,327
Non Domestic (includes land exempt from rating)	240 litres	800.00	220,800

In determining the amount to be charged, Council has calculated its cost per annum under the following headings:

Waste Management Services Non Domestic Cost 2022-23	
	\$'000
Waste Facility Costs	
Waste disposal costs	111
Capital Contribution	4
Waste disposal costs	115
	115
Collection Costs	
Collections & Processing Contracts	143
Education & Promotion	4
Operational & Administration costs	38
Total Direct Costs	186
TOTAL COST	304
Total Proceeds	304

It is estimated that these charges will be applicable to a total of 499 properties during 2022-2023.

Waste Management Services - Disputed Domestic Waste Management Charges

The annual rate notice that is issued in July includes details of the Domestic Waste Management charge attributed to each property, including any additional bins or services. Where it becomes known that charges have not been levied correctly, Council will verify the rate and bin size and apply an adjustment to the current rating year. If the error relates to multiple years, the adjustment will be processed to a maximum of one previous rating year. All adjustments will be limited to the date of property ownership.

Residents must pay their rates instalments as issued and any amendments agreed to will be adjusted on the next instalment notice.

Exemptions

Under the Local Government Act 1993, Council is required to make and levy an annual charge for the provision of domestic waste management services. Pensioners receive subsidies to this charge and no other exemptions apply.

FEES & OTHER CHARGES

Local Government Act

In accordance with Section 608 of the Local Government Act 1993, Council advises a range of fees as scheduled in this document.

Generally, these fees are intended to cover the following:

- supply of a service, product or commodity;
- providing information;
- providing a service in connection with the Council's regulatory functions, including receiving an application for approval, granting an approval, making an inspection and issuing a certificate and
- allowing admission to any building or enclosure.

The income received from these fees and charges will reduce the level of cross subsidisation and inherent in-service provision from general rates.

Section 610 of the Local Government Act 1993 states that a fee should not be determined if it is inconsistent with the amount determined under another Act or is in addition to the amount determined under another Act.

The Local Government Act 1993 provides the framework for setting fees. Increases to fees and other charges have generally increased in line with the estimated increases for 2022-2023 of 2.00% aligned to the CPI increase. Some prices vary outside the index based on specific issues impacting the operations, costs, or pricing parameters of the particular service. Regulatory or statutory fees will increase in line with government pronouncements.

Fees have been set for various activities after giving due consideration to the Local Government Act and the following factors:

- The cost to Council of providing the service.
- The importance of the service to the community.
- The price fixed by the relevant industry body.
- Any factors specified in the Local Government regulations.
- Market rates/pricing.

All Rates, Fees and Charges are set at the maximum and can be adjusted in accordance with this Revenue Policy which allows for a discount, exemption or waiver of fees to be given where specifically included in the schedule of Rates, Fees and Charges or provided for under a Council policy. The criteria for the application of the discount, exemption or waiver is defined in the schedule of Rates, Fees and Charges or a stand-alone policy. A list of these policies is provided in the Appendix to the schedule of Rates, Fees and Charges. Discounts, exemptions, or a waiver of fees outside these delegations can only be approved by the General Manager. Requests granted by the General Manager outside of the policy are to be entered into a register and reported to the Audit, Risk and Improvement Committee at regular intervals.

The following pricing categories have been used in determining the fees, which are summarised below:

- Full Cost Pricing - Fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service.
- Subsidised Pricing - Fees and charges are set at a level that recovers less than the full cost incurred in service delivery. In effect, some level of subsidisation is factored into the price.
- Rate of Return Pricing - Fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service plus a profit margin.

- **Market Pricing** - Fees and charges are based on current market fee structures. The market price is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service.
- **Statutory Pricing** - Fees and charges are set to comply with statutory legislation.
- **Rate of Return/Market Pricing** – Fees and charges that are a combination of Rate of Return and Market Pricing and relate to Waste Services.

Goods and Services Tax (GST) has been included in the fees and charges on those items that are subject to GST. Some fees and charges are GST free under Division 38 and some are exempt from GST under Division 81 of the Goods and Services Tax Act 1999.

In general, those fees and charges that are of a regulatory nature are exempt from GST, whereas those that constitute a fee for service or competitive supply will be subject to GST.

Council has identified its Category 1 and Category 2 Business Activities for the purpose of competitive neutrality. Category 1 businesses have a gross turnover greater than \$2M; they are:

- Tourist Parks
- Leisure Centres
- Waste Disposal

Council does not have Category 2 businesses identified that have a gross turnover of less than \$2M. National Competition Policy requires disclosure of the pricing methods Council used in determining the fees and charges of these declared business activities. The pricing methods that Council used in determining these fees and charges are detailed in the declared business activities section.

In accordance with *Pricing and Costing for Council Businesses – A Guide to Competitive Neutrality*, a document published by the NSW Department of Local Government [now Office of Local Government], Wollongong City Council has declared that the following are to be considered as business activities and these business activities have income earned from fees and charges.

Tourist Parks

The Tourist Parks' function is concerned with the operation, management and development of caravan parks (tourist parks) at Bulli, Corrimal and Windang to achieve the best available financial return and the provision of a high standard amenity to park patrons and local residents. Key activities for this function include:

- Operation of the Tourist Parks
- Maintenance of Tourist Park grounds, buildings and surrounds
- Marketing
- Provision of additional facilities and accommodation types

The pricing method used in determining Tourist Parks' Fees and Charges is the **market pricing** method whereby fees and charges are based on current market fee structures. The market price is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service. It is anticipated that it will not be necessary for Council to subsidise this business activity.

Waste Disposal

The Waste Disposal function manages the disposal of solid waste generated within the City. This function works closely with the waste collection and recycling function to ensure waste is disposed of in a manner which best utilises limited landfill resources. The key activities of this function are:

- Landfill management
- Environmental control
- Rehabilitation of closed landfill sites.

The pricing method used in determining Waste Disposal Fees and Charges is the **rate of return/market pricing** method. This is where fees are set to enable the recovery of all direct and indirect costs involved in the provision of a service plus a profit margin taking into account market factors. It is anticipated that it will not be necessary for Council to subsidise this business activity.

Health & Fitness

This function is responsible for the management and upkeep of Council's leisure centres. The key activity of this function is:

- Management of the commercial leisure centres.

The pricing methods used in determining Health & Fitness fees and charges are the **market, full, statutory and subsidised pricing** methods. Market price is based on current market fee structures and is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service. Full cost pricing is where fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service. Statutory pricing is where fees and charges are set to comply with statutory legislation. Subsidised pricing is where fees and charges are set at a level that recovers less than the full cost incurred in service delivery. In effect, some level of subsidisation is factored into the price.

It is anticipated that Council will be subsidising this business activity due to the service being provided on a less than cost recovery basis.

Charges for Works Carried Out on Private Land

Council's Policy in relation to charges for works on private land arises from two different types of activities.

- 1 Where work is carried out on private property by Council labour utilising materials purchased by Council, the work is charged at full cost recovery including all administrative overheads.
- 2 For works requiring the clearing of land or of such other regulatory nature, Council has a policy of employing private contractors to perform the work. Council adds to the contractor's charges an amount to cover the cost of overseeing the adequacy of the work performed. This amount will be \$160.00 (including GST) during the 2022-2023 financial year.

Draft

Fees & Charges

Wollongong City Council

Table Of Contents

CITY CENTRE MANAGEMENT - CROWN STREET MALL	12
SERVICE VEHICLES	12
BUSKERS	12
STREET ARTISTS/TRADING	12
PRODUCT ADVERTISING PROMOTIONS	12
EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS	12
RECURRING MARKETS	12
ONGOING MARKETS	12
DAMAGE/WASTE BOND (where applicable)	12
PUBLIC RELATIONS	13
FILMING APPLICATION FEES	13
PHOTOGRAPHY APPLICATION FEES	13
MARKET STALLS	13
Market Stalls - New Year's Eve / part day or evening events	13
Movie Events	13
Market Stalls - Australia Day / or full day festivals (excluding Viva)	13
Event Management	14
COMMUNITY PROGRAMS	15
WOLLONGONG INTERPRETER SERVICE	15
Charge for mileage for out of Local Government Area sessions	15
VOLUNTEERING ILLAWARRA	15
CULTURAL SERVICES	16
WOLLONGONG ART GALLERY	16
BLUESCOPE STEEL GALLERY	16
WEDDING CEREMONY	16
THE GALLERY FOYER	16
THE GUIDES ROOM	16
YOUTH SERVICES	17
WOLLONGONG YOUTH CENTRE	17
Non-Profit Organisations	17
Ocean Room/Mountain Room	17
Auditorium/Drop In Room/Kitchen/Art Room	17
All other organisations including government	17
Ocean Room/Mountain Room	17
Auditorium/Drop In Room/Kitchen/Art Room	17
Music Room Hire	17
AGED & DISABILITY SERVICES	18
COMMUNITY TRANSPORT - Wollongong Shellharbour	18
Individual Transport	18
IT Buses	18
Individual Transport Car	18

Table Of Contents [continued]

Taxi Vouchers	18
GROUP TRANSPORT	18
CHSP GROUPS	18
CTP Groups	18
SOCIAL SUPPORT/RESPITE	19
Social Support Group	19
Social Support Individual	19
Flexible Respite	19
Home Maintenance	19
COMMUNITY FACILITIES	21
BULLI SENIOR CITIZENS' CENTRE	21
COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL	21
CORRIMAL DISTRICT LIBRARY & COMMUNITY CENTRE	21
Grevillea Halls 1 and 2 Combined	21
Grevillea Hall 1	21
Grevillea Hall 2	22
General Hire Offices	22
Non-Profit Hire Offices	22
Flame Tree Room	22
Lilly Pilly Room	22
Myrtle Room	22
Bottle Brush Room	22
DAPTO RIBBONWOOD CENTRE	23
Kurrajong Hall 1 and 2	23
Kurrajong Hall 1	23
Kurrajong Hall 2	23
Heininger Hall	23
Scribbly Gum Room or Laurel Room	23
Acacia Room	23
Banksia Room	23
Sassafras Room	23
Community Office Space	24
HELENSBURGH COMMUNITY CENTRE	24
Hall	24
Meeting Room 1 or 3	24
Meeting Room 2 or 4	24
STANWELL PARK CHILDREN'S CENTRE	24
Room 1	24
Room 2	24
THIRROUL DISTRICT COMMUNITY CENTRE AND LIBRARY	24
Excelsior Hall and Black Diamond Room	24

Table Of Contents [continued]

Excelsior Hall and Red Cedar Room	25
Excelsior Hall	25
Escarpment Room	25
Red Cedar Room or Ocean Room	25
Black Diamond	25
Cabbage Palm	25
Tasman Room	25
WARRAWONG COMMUNITY CENTRE	25
Hall	25
Meeting Rooms 1 and 2	26
Interview Room	26
Meeting Room 1 or 2 or Youth Room	26
WINDANG SENIOR CITIZENS' CENTRE	26
WOLLONGONG PIONEER HALL	26
LIBRARIES	27
REPLACEMENT OF BORROWER'S CARDS	27
SERVICE FEES	27
PHOTOCOPYING CHARGES (PER COPY)	27
INTERNET	27
COMPUTER PERIPHERALS	27
LOCAL STUDIES PHOTOGRAPHS	27
LOST AND DAMAGED ITEMS – (NON-REFUNDABLE)	27
TRAINING	28
WOLLONGONG LIBRARY THEATRETTE AND THE LAB	28
Other Charges	28
Events and Activities	28
WOLLONGONG MEMORIAL GARDENS AND CEMETERIES	29
CEMETERY FEES	29
MISCELLANEOUS FEES	29
PILLARS AND BASES	30
URNS	30
MEMORIAL SITE (site only, does not include plaque)	30
PHOTOS	31
PLAQUES	31
PROOFS	32
TRANSPORT SERVICES	33
CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)	33
PARKING FEES	33
Surface Parking Areas	33
Administration Building Car Park (monthly)	33

Table Of Contents [continued]

Metered Parking Charges	33
CONTRIBUTION TO WORKS	34
REINSTATEMENT OF ROAD AND FOOTPATH SURFACES	34
Roads (per square metre) up to 10m2 - Minimum charge is 1m2.....	34
Roads greater than 10m2 - Minimum charge is 10 times rate above	35
Footpaths up to 10m2.....	35
REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES.....	35
DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS	35
AQUATIC SERVICES	36
After Hours Exclusive Main Pool Use Only	36
Carnivals generally including Swimming Club, South Coast or Tablelands ASC and pool complex hire (during normal operation hours) (Helensburgh half fee).....	36
School Swimming Carnivals (within Wollongong LGA)	36
Lane Hire (per lane per hour or part thereof).....	36
CORRIMAL & DAPTO HEATED SWIMMING POOLS.....	36
Unlimited Pass Out Entry	37
50m Pool Hire for Private Bookings per hour or part thereof (after hours pool use).....	37
Education Department	37
Department of Sport and Recreation.....	37
Swimming Clubs/South Coast and Tablelands Amateur Swimming Association Carnivals (50m Pool for maximum 5 hours)	37
Lane Hire (per lane per hour or part thereof).....	38
Aquarobics	38
PORT KEMBLA POOL COMMUNITY ROOM HIRE	38
CONTINENTAL POOL COMMUNITY ROOM HIRE.....	38
BEACH HIRE	38
LEISURE SERVICES.....	39
BEATON PARK LEISURE CENTRE	39
Facility Hire	39
Group Exercise/Circuit/Gymnasium.....	39
Client Services.....	39
Individual Personal Training	40
Group Personal Training	40
Membership	40
Concession Membership.....	41
Off Peak Membership (between 11am & 4pm and after 7.30pm).....	41
Child Minding.....	41
Promotional Memberships	41
Corporate Memberships	41
Pool.....	42
Swim School	42
Aquatic Memberships	42
Kerryn McCann Athletic Centre	43

Table Of Contents [continued]

Casual Trainer.....	43
Multi-Tickets.....	43
Hire of Facility.....	43
LAKESIDE LEISURE CENTRE.....	44
Hire	44
Tennis Competition - per Court.....	44
Group Exercise/Gymnasium	44
Membership	45
Off Peak Membership (between 11am & 4.30pm and after 7.30pm)	45
Promotional Memberships	45
Membership Concession.....	45
Client Services.....	45
Individual Personal Training	46
Child Minding.....	46
Corporate Memberships	46
RUSSELL VALE GOLF COURSE	47
Social Weekday 9 Holes	47
Social Weekday 18 Holes	47
Social Weekend 9 Holes	47
Social Weekend 18 Holes	47
Club Competition 9 Holes.....	48
Club Competition 18 Holes.....	48
Pre Purchase Passes	48
12 Month - 100 games	48
12 Month - 50 Game	48
1 Month - unlimited games	48
PARKS & SPORTFIELDS	49
COMPETITION	49
Illawarra Cricket Association (per hour/per field)	49
Netball (per hour/per court).....	49
Rugby League (per hour/per field).....	49
Touch (per hour/per field).....	49
All Other Sports not specifically mentioned.....	49
TRAINING	50
Netball (per hour/per court).....	50
All Other Sports not specifically mentioned (per hour/per field).....	50
PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS	50
PARKS AND RESERVES.....	50
Hire of Portable Grandstands	50
SPECIAL EVENTS (incorporating public participation).....	50
Tier 1 Signature Events	51

Table Of Contents [continued]

Tier 2 Major Events	51
Tier 3 Regional Events	51
Tier 4 Local Community Events	51
TOURIST PARKS	52
BULLI, CORRIMAL AND WINDANG BEACH TOURIST PARKS	52
Extra Charges	52
Function Hall Hire - Bulli Beach Tourist Park	53
Discounts, Promotions & online bookings	53
CARAVAN AND CAMPING AREAS (MAXIMUM PER SITE, 8 PERSONS)	53
ON SEASON - including one car and/or caravan/trailer/tent.....	53
Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends.....	53
Senior Card Holder Discount	53
SHOULDER SEASON - including one car and/or caravan/trailer/tent.....	53
Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)	53
Senior Card Holder Discount	54
OFF SEASON - including one car and/or caravan/trailer/tent.....	54
First day to second last day of Board of Studies NSW School Terms.....	54
Senior Card Holder Discount	54
OCCUPATION FEE FOR HOLIDAY VANS.....	54
ON-SITE ACCOMMODATION.....	55
ON SEASON - ALL Parks (Direct Rate) - per cabin basis	55
Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends.....	55
SHOULDER SEASON - ALL PARKS (Direct Rate) - per cabin basis.....	55
Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)	55
OFF SEASON - ALL PARKS (Direct Rate) - per cabin basis.....	55
First day to second last day of Board of Studies NSW School Terms.....	55
PROPERTY SERVICES.....	56
GRAZING RIGHTS LICENCE FEES	56
LEASES/LICENCES/APPROVALS.....	56
PREPARATION OF LEASE AND LICENCE AGREEMENTS.....	56
COMMUNITY AND SPORTING GROUPS LEASES/LICENSES.....	56
FEES FOR COMMERCIAL LEASED PREMISES	56
ROAD CLOSURE FEES	57
SALE OF COMMUNITY LAND.....	57
EASEMENTS	57
FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE	57
COMMUNICATION INSTALLATIONS	57
Administration and Site Set-up.....	58
Communication Sites.....	58
APPROVAL FEES - OUTDOOR RESTAURANTS/DINING	59

Table Of Contents [continued]

TRADING LICENCE AND STREET VENDING	59
COMMERCIAL OR INDUSTRIAL INSTALLATIONS - WITHIN COUNCIL LAND or ROAD RESERVE	59
Annual Fee	59
WATER SUPPLY CHARGES.....	59
FEEES FOR COMMERCIAL SURF SCHOOLS - NON PRIME SITES	60
FINANCIAL SERVICES	61
PAYMENT FEES	61
RATES INFORMATION	61
OVERDUE RATES.....	61
SECTION 603 CERTIFICATES	61
GAS MAINS CHARGE (Australian Gas Limited).....	61
GOVERNANCE & ADMINISTRATION	63
ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT.....	63
ACCESS APPLICATIONS - ALL OTHER REQUESTS	63
COPYING/SCANNING DOCUMENTS	63
Application Scanning Fees for Building Certificate, Section 68, Pre-Lodgement or Subdivision Certificates	63
Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review	63
Map and Plan Copying	63
ACCESS APPLICATIONS - Subpoena	63
SALE OF FLAGS.....	64
INFORMATION MANAGEMENT & TECHNOLOGY – Spatial Information	65
DIGITAL DATA SUPPLY - Spatial & Non-Spatial	65
3D CITY CENTRE MODEL - Data Supply and Services.....	65
MAP PRODUCTS	65
PROJECT DELIVERY.....	66
INFRASTRUCTURE PLANNING & SUPPORT	67
TRAFFIC RELATED FEES.....	67
A Traffic COUNT Data (limited locations available)	67
Data for five or more locations	67
B Tracks Traffic Modelling.....	67
C Traffic Committee	67
Work Zone Application	67
WASTE MANAGEMENT	69
HOUSEHOLD WASTE - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY.....	69
MIXED GENERAL WASTE.....	69
GARDEN ORGANICS & WOOD WASTE	69
WASTE CHARGES PER SPECIFIED ITEM.....	69
COMMERCIAL AND BUSINESS WASTE - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY...	70
MIXED GENERAL WASTE.....	70
GARDEN ORGANICS AND WOOD WASTE	70

Table Of Contents [continued]

SPECIAL WASTE DISPOSAL - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY	70
SPECIAL WASTE - Commercial only	70
SPECIAL WASTE – Non Conforming Charity Waste	71
SPECIAL WASTE - Expanded plastic	71
DEAD ANIMALS - Domestic and Commercial	71
COVER MATERIAL - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK	71
CHARGES DURING WEIGHBRIDGE FAILURE - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY	71
GENERAL WASTE	71
Garden Organics	71
Weighbridge Tare Tickets	72
'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES	72
LAND USE PLANNING	73
A Local Environmental Plans (where Council has to prepare or assess)	73
B Development Control Plans (where Council has to prepare or assess)	73
LAND USE PLANNING MAP PUBLICATIONS	74
Screen Dumps of Mapping Data	74
STRATEGIC DIGITAL DATA (External Clients)	74
CERTIFICATE RELATED FEES	74
Air Photos	74
Planning Certificate	75
ENVIRONMENTAL SERVICES	76
NATURAL AREA MANAGEMENT	77
Illawarra District Weeds Authority (IDWA)	77
STORMWATER SERVICES	78
FLOODPLAIN & DRAINAGE INFORMATION	78
BOTANIC GARDEN	79
COMMUNITY EVENTS	79
DISCOVERY CENTRE / GREENHOUSE PARK	79
BOTANIC GARDEN NURSERY	79
TECHNICAL SERVICES	80
GREENHOUSE PARK	80
WASTE WISE EVENTS	80
DEVELOPMENT ASSESSMENT	81
DEVELOPMENT APPLICATION FEES	81
Application Type	81
Erection of buildings, Carrying out of Work, Demolition of a Building or Work	81
Subdivision of Land	81
Advertising Development Applications	82
Design Review Panel	82
Review of Determination	83

Table Of Contents [continued]

Modification of Development Consent.....	83
COMPLYING DEVELOPMENT CERTIFICATE FEES.....	85
Complying Development Certificate.....	85
CIVIL CONSTRUCTION WORKS IN THE ROAD - Engineering Plan Assessment	86
Value of the construction work within the road	86
CONSTRUCTION CERTIFICATES ONLY	87
Modification of CC.....	87
ROAD NAMING FEE	88
PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)	88
Compliance Certificate (includes one inspection)	88
PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections).....	89
SUBDIVISION WORKS CERTIFICATE.....	89
Construction Certificates	89
Modification of Subdivision Works Certificate	89
Special inspections (remove any building and relocate within Wollongong Local Government Area)	89
SUBDIVISION CERTIFICATES	89
Involving subdivision works required by a Development Approval	89
Strata Subdivision.....	89
Submission of Additional Information	89
SUBDIVISION FEES – TORRENS/COMMUNITY/STRATA.....	90
Endorsement of documents to create, release, vary or modify easements, restrictions or covenants.....	90
ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY	90
CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES	91
CERTIFICATE FEES – MISCELLANEOUS	92
PRE-LODGE MEETING FOR PROPOSED DEVELOPMENT (fee per meeting).....	92
Design Review Panel Pre-lodgement Meeting.....	92
BUSHFIRE ATTACK LEVEL ASSESSMENT	92
FIRE SAFETY	93
MISCELLANEOUS FEES.....	93
Notices of Intention by Private Certifiers.....	93
Refund of Fees	93
Miscellaneous Fees.....	93
File Retrieval	94
Photocopying	94
EPIs, Codes and Policies.....	94
APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS.....	94
APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993	94
Rental Fee	95
Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993.....	95
OCCUPATION BY OTHER THAN HOARDING.....	95

Table Of Contents [continued]

UNAUTHORISED WORKS.....	96
PUBLIC HEALTH & SAFETY	97
LEGISLATIVE ENFORCEMENT	97
HEALTH & SAFETY ISSUES	97
SEX INDUSTRY PREMISES	97
FOOD PREMISES INSPECTION AND CLASSIFICATION.....	97
PLACES OF SHARED ACCOMMODATION.....	97
Registration and Inspection Fee.....	97
WATER COOLING TOWER.....	97
Inspection and Sampling Fee.....	98
WARM WATER SYSTEMS	98
HAIRDRESSING PREMISES/BEAUTY SALON	98
SKIN PENETRATION	98
ON-SITE SEWAGE MANAGEMENT SYSTEMS.....	98
REGULATORY CONTROL	99
LEGISLATIVE ENFORCEMENT	99
PROTECTION OF THE ENVIRONMENT OPERATIONS	99
EVENTS	99
STOCK ANIMAL IMPOUNDING FEES	99
Walking or Transporting Animals	99
Sustenance	99
ARTICLES IMPOUNDING FEES (includes abandoned motor vehicles trolleys and signs etc).....	99
Conveyance to Pound.....	99
COMPANION ANIMALS POUND FEES (dogs and cats).....	100
MICROCHIPPING FEES.....	100
Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government	100
Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)	101

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

CITY CENTRE MANAGEMENT - CROWN STREET MALL

SERVICE VEHICLES

Annual Administration Fee for service vehicles to enter the Mall – charge per vehicle per year

Full	N	\$82.50
------	---	---------

BUSKERS

Daily Fee	Full	N	\$4.50
Half Day Fee	Full	N	\$3.00
3-monthly Fee Buskers	Full	N	\$14.00
Annual Fee Buskers	Full	N	\$42.00

STREET ARTISTS/TRADING

Daily Fee	Full	N	\$23.50
-----------	------	---	---------

PRODUCT ADVERTISING PROMOTIONS

Fees can be waived or reduced by the City Centre Activation Manager for not for profit groups, social and small to medium enterprises.

Daily Fee	Full	N	\$177.00
Weekly Fee	Full	N	\$1,245.00

EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS

Fees can be waived or reduced by the City Centre Activation Manager for not for profit groups, social and small to medium enterprises.

Commercial and Private Users – Per Day	Full	N	\$344.00
Cost recovery for services provided by Council – Per Hour	Full	Y	At direct cost

RECURRING MARKETS

Note: Recurring Markets are Markets which are held on more than one occasion in a financial year.

Commercial and Private Users – Per Day	Full	N	By Negotiation
--	------	---	----------------

By negotiation based on size, day and type of market.

ONGOING MARKETS

Note: Ongoing Markets are Markets that are held over a period exceeding 12 months

All User Categories	Full	N	By Negotiation
---------------------	------	---	----------------

DAMAGE/WASTE BOND (where applicable)

Per Event	Full	N	\$805.00
-----------	------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

PUBLIC RELATIONS

FILMING APPLICATION FEES

Fee Waiver as determined by Management Policy. Ultra Low Impact is free

Ultra Low Impact	Stat	N	Free
Low Impact	Stat	N	\$150.00
Filming Reassessment - Low Impact	Stat	N	\$114.00
Medium Impact	Stat	N	\$300.00
Filming Reassessment - Medium Impact	Stat	N	\$225.00
High Impact	Stat	N	\$500.00
Filming Reassessment - High Impact	Stat	N	\$382.00
Cost recovery for services provided by Council	Stat	N	at direct cost
Bond	Stat	N	\$565 up to \$1,130
Late Application - Filming	Stat	N	\$302.00

PHOTOGRAPHY APPLICATION FEES

Ultra Low Photography Fee - Commercial	Market	N	\$26.00
Photography Reassessment - Ultra Low Impact	Market	N	\$19.50
Low Impact – 11 – 25 crew and cast, up to 4 vans / trucks, minimal equipment, no construction	Market	N	\$54.50
Photography Reassessment - Low Impact	Market	N	\$40.50
Medium / High Impact – More than 25 crew and cast, more than 4 trucks / vans, some construction, some equipment / structures, up to 4 locations	Market	N	\$109.00
Photography Reassessment - Medium/High Impact	Market	N	\$80.50
Cost recovery for services provided by Council	Stat	N	at direct cost
Late Application Fee - Photography	Market	N	\$102.00

MARKET STALLS

Market Stalls - New Year's Eve / part day or evening events

Food Stalls	Market	N	\$187.00
Showbags	Market	N	\$196.00
Other Stalls eg Face Painting	Market	N	\$111.00
Electricity Fee	Full	Y	\$174.00

Movie Events

Stalls	Market	N	\$61.50
--------	--------	---	---------

Market Stalls - Australia Day / or full day festivals (excluding Viva)

Craft Stall – 3m x 3m	Market	N	\$63.00
Late Fee – Craft Stall – 3m x 3m (paid after 31st October)	Market	N	\$86.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Market Stalls - Australia Day / or full day festivals (excluding Viva) [continued]

Craft Stall – 3m x 6m	Market	N	\$126.00
Late Fee – Craft Stall – 3m x 6m (paid after 31st October)	Market	N	\$144.00
Food Stall 3m x 3m	Market	N	\$152.00
Late Fee – Food Stall 3m x 3m (paid after 31 October)	Market	N	\$172.00
Food Stall 3m x 6m	Market	N	\$226.00
Late Fee – Food Stall 3m x 6m (paid after 31 October)	Market	N	\$258.00
Stall 8m x 9m or mobile van	Market	N	\$441.00
Late Fee – Stall 8m x 9m or mobile van (paid after 31 October)	Market	N	\$459.00
Electricity Fee	Full	Y	\$174.00
Late Fee – Electricity Fee (paid after 31 October)	Full	Y	\$217.00
Stall on Cliff Road priority – additional charge on top of stall fee	Market	N	\$73.50

Event Management

Application Assessment Fee	Market	N	\$156.00
Late Application Assessment Fee – for applications received less than one calendar month prior to event	Market	N	\$260.00
Event Staff - on-site attendance fee (out of hours) per hour	Market	Y	\$103.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

COMMUNITY PROGRAMS

WOLLONGONG INTERPRETER SERVICE

Qualified interpreter - Minimum 1 1/2 hour session	Subs	Y	\$198.00
Qualified interpreter - Full Day (up to 7 hours)	Subs	Y	\$690.00
Qualified interpreter - Every 1/4 hour after	Subs	Y	\$35.50
Qualified interpreter - Minimum 1 1/2 hour session – Language Support Worker	Subs	Y	\$177.00
Qualified interpreter - Full Day (up to 7 hours) – Language Support Worker	Subs	Y	\$625.00
Qualified interpreter - Every 1/4 hour after – Language Support Worker	Subs	Y	\$32.00

Charge for mileage for out of Local Government Area sessions

Under 2.5 ltr vehicle – per klm	Full	Y	\$0.80
2.5 ltr and over vehicle – per klm	Full	Y	\$0.90

VOLUNTEERING ILLAWARRA

All Volunteering Illawarra fees and charges are subsidised and paid by organisations

Volunteering Expo	Subs	Y	\$30.00
Training Only	Subs	Y	\$16.00 to \$164.00 per person depending on the type and duration of the course,

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

CULTURAL SERVICES

WOLLONGONG ART GALLERY

Functions (social functions, weddings receptions, conferences, etc)

Function raising funds for a registered charity or public appeal	Market	Y	Less 25%
Use of Projector per booking	Market	Y	\$9.30

BLUESCOPE STEEL GALLERY

Hourly booking (after 5pm weekday)	Market	Y	\$289.00
Half day (3 hours)	Market	Y	\$374.00
Full day booking (10am-5pm)	Market	Y	\$780.00

WEDDING CEREMONY

Hourly booking (includes set up)	Market	Y	\$428.00
----------------------------------	--------	---	----------

THE GALLERY FOYER

Functions (social functions, weddings receptions, conferences, etc)

Hourly booking (after 5pm weekdays and 4pm weekends)	Market	Y	\$249.00
--	--------	---	----------

THE GUIDES ROOM

Meetings, workshops and seminars

Hourly booking Monday to Friday	Market	Y	\$39.50
Half day (3hrs) Monday to Friday	Market	Y	\$134.00
Full day booking (10am-5pm) Monday to Friday	Market	Y	\$209.00
Hourly booking Saturday and Sunday	Market	Y	\$84.50
Half day (12pm-4pm) Saturday and Sunday	Market	Y	\$215.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

YOUTH SERVICES

Meeting Space Hire (includes auditorium, drop-in room and 2 other small meeting rooms)

Additional Costs (see Wollongong Youth Centre General Information & Conditions of Use)

Additional Services (fees to be determined by Coordinator in each individual case)

WOLLONGONG YOUTH CENTRE

Non profit organisations (community based and charity organisations with identifiable source of income)

Non-Profit Organisations

Community based and charity organisations with identifiable source of income

Ocean Room/Mountain Room

Hourly rate	Subs	Y	\$10.00
Daily rate	Subs	Y	\$53.00

Auditorium/Drop In Room/Kitchen/Art Room

Hourly rate	Subs	Y	\$20.00
Daily rate	Subs	Y	\$100.00

All other organisations including government

Ocean Room/Mountain Room

Hourly	Subs	Y	\$56.50
Daily	Subs	Y	\$224.00

Auditorium/Drop In Room/Kitchen/Art Room

Hourly	Subs	Y	\$93.00
Daily	Subs	Y	\$426.00

Music Room Hire

Usage per person per two hour session	Subs	Y	\$5.00
---------------------------------------	------	---	--------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

AGED & DISABILITY SERVICES

COMMUNITY TRANSPORT - Wollongong Shellharbour

Individual Transport

IT Buses

Return trip (discretionary) within Wollongong & Shellharbour LGAs

Pensioner Rate	Subs	N	\$14.00
Part Pension Rate	Subs	N	\$17.00
Self-Funded Retiree Contribution	Subs	N	\$21.00

Individual Transport Car

Return trip (discretionary) within and outside LGA

Pensioner Rate	Subs	N	Variable rate depending on distance travelled. Minimum - \$7.00 to \$71.00
Part Pension Rate	Subs	N	Variable rate depending on distance travelled. Minimum - \$11.00 to \$83.00
Self-Funded Retiree Contribution	Subs	N	Variable rate depending on distance travelled. Minimum - \$16.00 to \$92.00

Taxi Vouchers

Pensioner Rate	Subs	N	\$30.00 per 3 months for \$150.00 worth of vouchers
Part Pension Rate	Subs	N	\$45.00 per 3 months for \$150.00 worth of vouchers
Self-Funded Retiree Contribution	Subs	N	\$60.00 per 3 months for \$150.00 worth of vouchers

GROUP TRANSPORT

CHSP GROUPS

Fee per kilometre travelled requested toward bus replacement and maintenance costs (discretionary)

Weekday Use – per kilometer	Subs	N	\$1.20
Evening and Weekend Use – per kilometer	Subs	N	\$1.20
Minimum fee per use applicable to all groups travelling less than 80 kms	Subs	N	\$75.00

CTP Groups

Fee per kilometre travelled requested toward bus replacement and maintenance costs (discretionary)

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

CTP Groups [continued]

Weekday Use – per kilometer	Subs	Y	\$1.20
Evening and Weekend Use – per kilometer	Subs	Y	\$1.20
Minimum fee per use applicable to all groups travelling less than 80 kms	Subs	N	\$75.00

SOCIAL SUPPORT/RESPITE

Pension Rate	Subs	N	\$155.00
Part Pension Rate	Subs	N	\$193.00
Self-Funded Retiree Contribution	Subs	N	\$232.00

Social Support Group

Pension Rate	Subs	N	\$15.00 and \$25.00
Part Pension Rate	Subs	N	\$20.00 and \$30.00
Self-Funded Retiree Contribution	Subs	N	\$25.00 and \$35.00

Social Support Individual

Pension Rate – volunteer per hour	Subs	N	\$4.00
Pension Rate – brokerage per hour	Subs	N	\$12.00
Part Pension Rate – volunteer per hour	Subs	N	\$5.00
Part Pension Rate – brokerage per hour	Subs	N	\$14.00
Self-Funded Retiree Contribution – volunteer per hour	Subs	N	\$6.00
Self-Funded Retiree Contribution – brokerage per hour	Subs	N	\$18.50

Flexible Respite

Pension Rate – Twilight Tours – per trip	Subs	N	\$11.00
Pension Rate – volunteer per hour	Subs	N	\$4.50
Pension Rate – brokerage per hour	Subs	N	\$12.00
Part Pension Rate – Twilight Tours – per trip	Subs	N	\$14.00
Part Pension Rate – volunteer per hour	Subs	N	\$5.00
Part Pension Rate – brokerage per hour	Subs	N	\$14.00
Self-Funded Retiree Contribution – Twilight Tours – per trip	Subs	N	\$18.50
Self-Funded Retiree Contribution – volunteer per hour	Subs	N	\$6.00
Self-Funded Retiree Contribution – brokerage per hour	Subs	N	\$18.50

Home Maintenance

Pension Rate – minor maintenance	Subs	N	15% of service costs as per funding guidelines
Pension Rate – garden maintenance per hour	Subs	N	\$15.00
Part Pension Rate – minor maintenance	Subs	N	20% of service costs
Part Pension Rate – garden maintenance per hour	Subs	N	\$20.00
Self-Funded Retiree Contribution – minor maintenance	Subs	N	30% of service costs

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Home Maintenance [continued]

Self-Funded Retiree Contribution – garden maintenance per hour	Subs	N	\$25.00
--	------	---	---------

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure GST

2022-2023
Fee
(incl. GST)

COMMUNITY FACILITIES

Additional Costs - Refer to Site Specific General Information & Conditions of Use

Attendant Services - Refer to Site Specific General Information to check for availability

Definitions:

Functions - social functions, weddings, balls, plays, conferences, exhibitions, dances, etc

All Other Activities - meetings, classes etc

Classification Definition - Non-Profit = Groups meeting non-profit status Other = Government Departments, Commercial, Private

Promotion Fee for Children's Birthday Parties / Functions	Subs	Y	\$99.00
Age up to 10 years, Red Cedar and Escarpment Rooms together, Lillypilly, Scribbly Gum, Laurel and rooms only, 4 hour booking including set up and pack up time, weekends and school holidays only, booking must conclude by 2pm			
Preparation and clean up time – Functions only	Subs	Y	1/2 hourly rate
Function raising funds for a registered charity or public appeal	Subs	Y	Less 25%
Stage Lights – Flat rate per booking (up to 4 hours)	Subs	Y	\$15.50
Stage Lights – Flat rate per booking (over 4 hours)	Subs	Y	\$26.00
Bond - Halls	Subs	N	\$300.00
Bond - Halls - 'High Risk' Activity	Subs	N	\$600.00
Bond - Meeting Rooms	Subs	N	\$200.00
Bond - Meeting Rooms - 'High Risk' Activity	Subs	N	\$400.00
Bond - Offices	Subs	N	\$100.00

BULLI SENIOR CITIZENS' CENTRE

Hourly rate – Function	Subs	Y	\$47.00
Hourly rate – Non Profit	Subs	Y	\$13.50
Hourly rate – Other	Subs	Y	\$23.00

COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL

Hourly rate – Function	Subs	Y	\$45.00
Hourly rate – Non Profit	Subs	Y	\$11.00
Hourly rate – Other	Subs	Y	\$20.00

CORRIMAL DISTRICT LIBRARY & COMMUNITY CENTRE

Grevillea Halls 1 and 2 Combined

Hourly rate – Function	Subs	Y	\$66.00
Hourly rate – Non Profit	Subs	Y	\$37.00
Hourly rate – Other	Subs	Y	\$59.00

Grevillea Hall 1

Hourly rate – Function	Subs	Y	\$59.00
------------------------	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Grevillea Hall 1 [continued]

Hourly rate – Non Profit	Subs	Y	\$26.00
Hourly rate – Other	Subs	Y	\$41.00

Grevillea Hall 2

Hourly rate – Non Profit	Subs	Y	\$23.00
Hourly rate – Other	Subs	Y	\$36.50

General Hire Offices

Daily rate Office 1,2,3,4 (9am to 5pm)	Subs	Y	\$35.00
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$20.00
Hourly rate – Office 1,2,3,4	Subs	Y	\$10.00
Daily Rate Office 5 (9am to 5pm)	Subs	Y	\$27.50
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$17.00
Hourly rate – Office 5	Subs	Y	\$8.50

Non-Profit Hire Offices

Daily rate Office 1,2,3,4 (9am to 5pm)	Subs	Y	\$26.50
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$16.50
Hourly rate – Office 1,2,3,4	Subs	Y	\$9.00
Daily rate Office 5 (9am to 5pm)	Subs	Y	\$21.50
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$14.00
Hourly rate – Office 5	Subs	Y	\$7.50

Flame Tree Room

Hourly rate – Non Profit	Subs	Y	\$10.00
Hourly rate – Other	Subs	Y	\$15.00

Lilly Pilly Room

Hourly rate – Function	Subs	Y	\$39.00
Hourly rate – Non Profit	Subs	Y	\$20.00
Hourly rate – Other	Subs	Y	\$32.00

Myrtle Room

Hourly rate – Non Profit	Subs	Y	\$16.00
Hourly rate – Other	Subs	Y	\$24.00

Bottle Brush Room

Hourly rate – Non Profit	Subs	Y	\$14.00
Hourly rate – Other	Subs	Y	\$17.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

DAPTO RIBBONWOOD CENTRE

Kurrajong Hall 1 and 2

Hourly rate – Function	Subs	Y	\$74.00
Hourly rate – Non Profit	Subs	Y	\$37.50
Hourly rate – Other	Subs	Y	\$59.00

Kurrajong Hall 1

Hourly rate – Function	Subs	Y	\$65.00
Hourly rate – Non Profit	Subs	Y	\$25.50
Hourly rate – Other	Subs	Y	\$42.00

Kurrajong Hall 2

Hourly rate – Function	Subs	Y	\$46.00
Hourly rate – Non Profit	Subs	Y	\$22.50
Hourly rate – Other	Subs	Y	\$32.00

Heininger Hall

Hourly rate – Function	Subs	Y	\$56.00
Hourly rate – Non Profit	Subs	Y	\$25.00
Hourly rate – Other	Subs	Y	\$39.00

Scribbly Gum Room or Laurel Room

Hourly rate – Function	Subs	Y	\$40.00
Hourly rate – Non Profit	Subs	Y	\$18.50
Hourly rate – Other	Subs	Y	\$32.50

Acacia Room

Hourly rate – Non Profit	Subs	Y	\$16.50
Hourly rate – Other	Subs	Y	\$25.50

Banksia Room

Hourly rate – Non Profit	Subs	Y	\$14.50
Hourly rate – Other	Subs	Y	\$21.00

Sassafras Room

Hourly rate – Non Profit	Subs	Y	\$13.50
Hourly rate – Other	Subs	Y	\$20.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Community Office Space

Day session (9.00 am to 5.00pm) – Non Profit	Subs	Y	\$44.00
Day session (½ day – 9am – 1pm or 1pm – 5pm only) – Non Profit	Subs	Y	\$23.50
Hourly rate – Non Profit	Subs	Y	\$13.50
Day session (9.00 am to 5.00pm) – Other	Subs	Y	\$54.50
Day session (½ day – 9am – 1pm or 1pm to 5pm only) – Other	Subs	Y	\$29.50
Hourly rate – Other	Subs	Y	\$16.00

HELENSBURGH COMMUNITY CENTRE

Hall

Hourly rate – Function	Subs	Y	\$40.00
Hourly rate – Non Profit	Subs	Y	\$15.00
Hourly rate – Other	Subs	Y	\$30.00

Meeting Room 1 or 3

Hourly rate – Function	Subs	Y	\$27.00
Hourly rate – Non Profit	Subs	Y	\$12.50
Hourly rate – Other	Subs	Y	\$19.00

Meeting Room 2 or 4

Hourly rate – Non Profit	Subs	Y	\$6.50
Hourly rate – Other	Subs	Y	\$8.50

STANWELL PARK CHILDREN'S CENTRE

Room 1

Hourly rate – per hour per room – Function	Subs	Y	\$47.00
Hourly rate – per hour per room – Non Profit	Subs	Y	\$14.00
Hourly rate – per hour per room – Other	Subs	Y	\$23.50

Room 2

Hourly rate – per hour per room – Function	Subs	Y	\$45.00
Hourly rate – per hour per room – Non Profit	Subs	Y	\$13.50
Hourly rate – per hour per room – Other	Subs	Y	\$22.50

THIRROUL DISTRICT COMMUNITY CENTRE AND LIBRARY

Excelsior Hall and Black Diamond Room

Hourly rate – Function	Subs	Y	\$61.00
------------------------	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Excelsior Hall and Red Cedar Room

Hourly rate – Function	Subs	Y	\$62.00
------------------------	------	---	---------

Excelsior Hall

Hourly rate – Function	Subs	Y	\$52.00
Hourly rate – Non Profit	Subs	Y	\$24.00
Hourly rate – Other	Subs	Y	\$41.50

Escarpment Room

Hourly rate – Function	Subs	Y	\$36.00
Hourly rate – Non Profit	Subs	Y	\$18.00
Hourly rate – Other	Subs	Y	\$25.00

Red Cedar Room or Ocean Room

Hourly rate – Function	Subs	Y	\$29.00
Hourly rate – Non Profit	Subs	Y	\$16.00
Hourly rate – Other	Subs	Y	\$23.00

Black Diamond

Hourly rate – Function	Subs	Y	\$27.00
Hourly rate – Non Profit	Subs	Y	\$15.00
Hourly rate – Other	Subs	Y	\$20.00
Kitchen hire in conjunction with room hire (Not hall)	Subs	Y	\$14.00

Cabbage Palm

Hourly rate – Non Profit	Subs	Y	\$10.50
Hourly Rate – Other	Subs	Y	\$14.00

Tasman Room

Day session (9.00 am to 5.00pm) – Non Profit	Subs	Y	\$25.50
Day session (9am to 1pm or 1pm to 5pm) – Non Profit	Subs	Y	\$18.00
Hourly rate – Non Profit	Subs	Y	\$10.00
Hourly rate – Other	Subs	Y	\$12.50
Day session (9am to 1pm or 1pm to 5pm) – Other	Subs	Y	\$23.50
Day session (9am to 5pm) – Other	Subs	Y	\$42.00

WARRAWONG COMMUNITY CENTRE

Hall

Hourly rate – Function	Subs	Y	\$41.00
------------------------	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Hall [continued]

Hourly rate – Non Profit	Subs	Y	\$16.00
Hourly rate – Other	Subs	Y	\$20.00

Meeting Rooms 1 and 2

Hourly rate – Non Profit	Subs	Y	\$14.00
Hourly rate – Other	Subs	Y	\$20.00

Interview Room

Hourly rate – Non Profit	Subs	Y	\$7.50
Hourly rate – Other	Subs	Y	\$9.50

Meeting Room 1 or 2 or Youth Room

Hourly rate – Non Profit	Subs	Y	\$11.00
Hourly rate – Other	Subs	Y	\$16.00

WINDANG SENIOR CITIZENS' CENTRE

Hourly rate – Function	Subs	Y	\$41.00
Hourly rate – Non Profit	Subs	Y	\$16.00
Hourly rate – Other	Subs	Y	\$20.00

WOLLONGONG PIONEER HALL

Hourly rate – Function	Subs	Y	\$40.00
Hourly rate – Non Profit	Subs	Y	\$12.00
Hourly rate – Other	Subs	Y	\$20.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

LIBRARIES

REPLACEMENT OF BORROWER'S CARDS

Individual	Market	N	\$5.50
Family cards (maximum charge)	Market	N	\$12.00

SERVICE FEES

Recovery Action (Where a collection service is used to retrieve library materials.)	Full	N	\$131.00
Inter-Library Loan – handling fee (or full cost of recovery if a charge is made by the lending Library)	Market	Y	\$8.50

PHOTOCOPYING CHARGES (PER COPY)

Photocopies – Black and White A4	Market	Y	\$0.20
Photocopies – Black and White A3	Market	Y	\$0.40
Micro copies	Market	Y	\$0.20
Photocopies – Colour A4	Market	Y	\$0.40
Photocopies – Colour A3	Market	Y	\$0.80

INTERNET

Black and White Prints – A4 – per page	Market	Y	\$0.20
Colour prints – A4 – per page	Market	Y	\$0.40
Colour prints – A3 – per page	Market	Y	\$0.80
3D Printing	Market	Y	\$4.00 per print for a 30 minute print and \$6.00 per print for a 60 minute print

COMPUTER PERIPHERALS

Computer peripherals (ie ear buds, USBs, etc) as per customer demand. Cost plus	Market	Y	\$3.80
---	--------	---	--------

LOCAL STUDIES PHOTOGRAPHS

Digital Image (800dpi – High Resolution)	Market	Y	\$28.00
Postage & packing	Market	Y	\$8.90

LOST AND DAMAGED ITEMS – (NON-REFUNDABLE)

Replacement fee calculated at cost of library item being replaced plus \$17.00 service fee for cataloguing, accessioning and processing	Full	N	\$17.00
---	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

TRAINING

All training sessions - Library and Community Services Manager may establish an entry fee or other charge for a library training session to offset the cost of the activity.	Subs	Y	\$15.00
--	------	---	---------

WOLLONGONG LIBRARY THEATRETTE AND THE LAB

Use of Video/DVD per booking	Subs	Y	\$12.00
Use of data projector and screen	Subs	Y	\$12.00
Community Groups (for classes, groupwork, meetings etc) Hourly rate	Subs	Y	\$20.00
All other organisations (including commercial, private, Government departments.) Hourly rate	Subs	Y	\$34.00
Full cost recovery for specialised services (as determined by the Manager Library Services) Hourly rate	Full	Y	\$99.00
Specialised Searching and Database Searching (as determined by the Manager Library Services)			

Other Charges

Library and Community Services Manager may undertake to secure for a borrower through the Library any service, interlibrary, reference or information upon payment of sum sufficient to cover the estimated cost incurred by the Library in rendering the service	Full	Y	At Cost
---	------	---	---------

Events and Activities

Library and Community Services Manager may establish an entry fee or other charge for a library event or activity to meet or offset the cost of the activity.	Full	Y	At Cost
---	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

WOLLONGONG MEMORIAL GARDENS AND CEMETERIES

CEMETERY FEES

Children's Gardenia Beam/Islamic Beam Package - reservation, interment and childrens beam plaque - weekend	Full	Y	\$3,465.00
Children's Gardenia Beam/Islamic Beam Package - reservation, interment and childrens beam plaque - weekdays	Full	Y	\$2,030.00
Indigent burial (adult) - at need lawn reservation, interment and memorial plaque	Full	Y	\$2,600.00
Indigent burial (stillborn/infant/child) - at need lawn reservation, interment and memorial plaque	Full	Y	\$1,560.00
Interments - all sites - Monday - Friday until 3pm - includes pre-digging, vault, reception of body for mausoleum	Full	Y	\$1,645.00
Interments - all sites (Sat after 12noon & all day Sunday) - includes pre-digging, vault, reception of body for mausoleum	Full	Y	\$3,845.00
Interments - all sites (Sat before 12noon) - includes pre-digging, vault, reception of body for mausoleum	Full	Y	\$2,445.00
Reservation - all beams (except Islamic)	Full	Y	\$2,405.00
Reservation - Bulli, Scarborough, Wollongong if available	Full	Y	\$8,325.00
Reservation - Greek Monument/Traditional Monument	Full	Y	\$3,675.00
Reservation - Macedonian	Full	Y	\$4,425.00
Reservation - Maronite/Antiochian/Bahai Headstone & Islamic Beam	Full	Y	\$2,960.00

MISCELLANEOUS FEES

Handing back of interment site	Full	Y	Purchase Price less 10% administration fee
Chapel Fee - per hour or part there of (Weekdays between 9am - 3pm) incl. livestreaming of service	Full	Y	\$280.00
Chapel fee - per hour or part there of (Saturday 9am - 12noon) incl. livestreaming of service	Market	Y	\$630.00
Catering space hire - per hour or part there of	Market	Y	\$70.00
Scattering cremated remains	Full	Y	\$66.00
Scattering of Neonatal cremated remains in nominated garden	Subs	Y	Free
Lifting and preparation of cremated remains for collection or placement of cremated remains into previous memorial only site, or placement into new memorial site	Full	Y	\$196.00
Family Attendance at Placement of cremated remains - weekdays	Full	Y	\$104.00
Family attendance at placement of cremated remains Saturday between 9.00am - 12noon only	Full	Y	\$482.00
Administration Fee - for services not covered by fees	Full	Y	\$129.00
Posting of cremated remains (Australia only)	Full	Y	\$181.00
Posting of cremated remains - Insurance	Full	Y	At Cost
Permit to erect a headstone, monument or an above ground crypt	Full	N	\$305.00
Clean sand (30cm layer upon coffin)	Full	Y	\$119.00
Late fee - where funeral arrives more than 30 minutes after designated time	Full	Y	\$259.00
Late fee - for services booked after 3pm for every 30 minutes thereafter	Full	Y	\$259.00
Exhumation (weekdays only)	Full	Y	\$6,105.00
Interment of cremated remains into an existing grave site (all sections)	Full	Y	\$540.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

MISCELLANEOUS FEES [continued]

After hours call out fee for administration of interments	Full	Y	\$1,430.00
Exhumation or transfer from crypt vault to another cemetery (weekdays)	Full	Y	\$1,475.00
Interment of abandoned cremated remains - up to 6 or 30 kg maximum in general plot	Full	Y	\$129.00
Memorial Wooden Cross (included in burial site price for Monumental Sections) - placement at other sites & replacement cross	Full	Y	\$129.00

PILLARS AND BASES

Engrave flowers	Market	Y	\$114.00
Engrave letters (all colours) - each letter	Market	Y	\$12.00
Gold Border	Market	Y	\$114.00
Granite base (250 x 450mm), flat face (all colours)	Market	Y	\$369.00
Granite base (50/75 slant)	Market	Y	\$473.00
Granite pillar for family plaque (rockery) (all colours)	Market	Y	\$312.00
Granite pillar, (all colours) - to fit Mini Book of Life	Market	Y	\$473.00
Granite pillar, double (all colours) - to fit bronze plaques	Market	Y	\$312.00
Granite pillar, single (all colours)	Market	Y	\$250.00
Granite pillar, triple (all colours)	Market	Y	\$473.00
Sandblast edges (granite)	Market	Y	\$114.00
Sandstone base (50/75 slant)	Market	Y	\$312.00
Sandstone base (flat)	Market	Y	\$250.00
Sandstone pillar, other (double to fit Mini Book of Life; family plaque; Claycraft)	Market	Y	\$250.00
Sandstone pillar, single	Market	Y	\$83.00
Vase-to suit base (chrome or ceramic)	Market	Y	\$151.00

URNS

Urns	Market	Y	Current cost price plus 30%
------	--------	---	-----------------------------

MEMORIAL SITE (site only, does not include plaque)

Tier one includes: Memorial only- Jasmine Garden/Eternity Tree/Starlight Remembrance/Bulli Cemetery Garden of Memory/Scarborough Memorial Rock/Helensburgh Garden of Memory-memorial only plinths); Walls of Memory 1 & 2; War Graves Wall; Garden of Peace (babies- includes plaque); Garden Wall; Porte Cochere Wall; Rose Garden Wall; Contour Walls; Chapel Wall; Any similar new memorial	Market	Y	\$416.00
Tier two includes: First Rose Garden/Second Rose Garden/Third Rose Garden; Any similar new memorial	Market	Y	\$830.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

MEMORIAL SITE (site only, does not include plaque) [continued]

Tier three includes (all singles sites in): Native Garden Surround (9K & 9J); Garden Rocks 9L Granite Edge; Gardenia Walk; Ex-Services Lest We Forget; Bulli Seaview Gardens; Bulli Garden of Memory Rocks; Helensburgh Native Garden & Garden of Memory; Bulli/Helensburgh Memorial Walls; Lawn Cemetery Indo Chinese Wall; Family Gardens Option (Quadrant/Sanctuary/Rose/Shrub/Rock- reservation or subsequent placement); Circular Rose Garden; Bulli Oceanview Garden Surround B; The Kembla Memorial Garden; Everafter Garden; Any similar new memorial	Market	Y	\$1,140.00
Tier four includes: Wall of Peace/Serenity/Tranquility/Forget Me Not Wall; Bulli Ocean View Wall; all positions on Scarborough Seaview Memorial Walls One and Two; Scarborough Section Two- any single site; The Kembla Wall; Any similar new memorial	Market	Y	\$1,460.00
Tier five includes: Family site (includes first position); Any similar new memorial	Market	Y	\$2,390.00
Tier six includes: Companion Options- Walls and Gardens (include two positions). Columbarium Wall (includes two positions); Any similar new memorial	Market	Y	\$3,120.00
Tier seven includes: Quadrant Garden (includes first and second position); Any similar new memorial	Market	Y	\$9,575.00

PHOTOS

Ceramic/Aluminium (Black & White) - 3 x 4 cm (aluminium only)	Market	Y	\$292.00
Ceramic/Aluminium (Black & White) - 5 x 7 cm	Market	Y	\$322.00
Ceramic/Aluminium (Black & White) - 6 x 8 cm	Market	Y	\$339.00
Ceramic/Aluminium (Black & White) - 7 x 9 cm	Market	Y	\$354.00
Ceramic/Aluminium (Black & White) - 8 x 10 cm	Market	Y	\$385.00
Ceramic/Aluminium (Colour) - 3 x 4 cm	Market	Y	\$374.00
Ceramic/Aluminium (Colour) - 5 x 7 cm	Market	Y	\$396.00
Ceramic/Aluminium (Colour) - 6 x 8 cm	Market	Y	\$426.00
Ceramic/Aluminium (Colour) - 7 x 9 cm	Market	Y	\$458.00
Ceramic/Aluminium (Colour) - 8 X 10 cm	Market	Y	\$478.00

PLAQUES

Additional line of inscription - all plaques	Market	Y	\$42.00
Different paint colour - all plaques	Market	Y	\$83.00
Engraving of emblem/motif	Market	Y	\$68.00
Plaque accessories - includes basic chrome or bronze frame - all sizes; Milling - all sizes; Perpetual flowers (Arrow); Conical Vase - bronze or chrome	Market	Y	\$156.00
Refurbishment of plaques (bronze lawn plaque)	Market	Y	\$364.00
Refurbishment of plaque (bronze memorial plaque under 380 x 215mm) >1985	Market	Y	\$208.00
Refurbishment of plaque (linished steel) - only available within past five years	Market	Y	\$52.00
Tier One includes: Linished steel garden; bronze garden, Eternity leaf	Market	Y	\$235.00
Tier two includes: Bronze photoset, Bronze oval, Bronze wall (phoenix); Bronze bar border; Linished steel wall; Aluminium (silver or black); Granite; Bronze wall plaque (second insert-Arrow); Arrow Dual Lawn plaque (second insert); Star plaque	Market	Y	\$364.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

PLAQUES [continued]

Tier three includes: Bronze Mini Book of Life (second page); Phoenix or Arrow Book of Life (second page); Granite Walls (base plaque-no vase); Children's Beam Plaque; Plaque for Still Born Memorial Garden (Wollongong Cemetery -includes memorial site); Family Name Plaque	Market	Y	\$416.00
Tier four includes: Bronze Mini Book of Life (first page); Bronze Wall Plaque with vase (Arrow); Heritage Glass Plaque (110 x 75mm)	Market	Y	\$620.00
Tier five includes: Double Bronze Wall Plaque-first insert with vase (Arrow); Book Of Life- first page (Arrow); Standard Lawn Plaque; Teddy Bear/Train/Toybox design (children's plaques)	Market	Y	\$730.00
Tier six includes: Single Lawn Plaque with sculptured border; Phoenix Sculpture Series; Phoenix or Arrow Dual Lawn Plaque (base and first insert); Single Casting Book Plaque; Phoenix or Arrow Book of Life (first page and base)	Market	Y	\$830.00
Tier seven includes: Phoenix Sculpture Series (dual design)	Market	Y	\$1,040.00
Tier eight includes: Lasting Memorials - single plaque	Market	Y	\$1,560.00

PROOFS

Photos or plaques - first proof free of charge - subsequent proofs (each)	Market	Y	\$34.00
---	--------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

TRANSPORT SERVICES

CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)

Construction of Footpaths on Private Lands (excavate, waste disposal, prepare subgrade and lay new surface) excluding service adjustments.

Where not all components of the work are applicable (eg existing subgrade is adequate) the Civil Coordinator shall reduce the rate to determine the appropriate approved fee in accordance with the previous estimate.

Asphaltic concrete with brick headers (square metre rate)	Full	Y	\$289.00
Basalt pavers (Core street standard of the Public Domain Technical Manual) (square metre rate)	Full	Y	\$342.00
Oxide coloured concrete (square metre rate)	Full	Y	\$241.00

PARKING FEES

Surface Parking Areas

Thomas Street, Victoria Street, Rawson Street, Belmore Street, Keira Street, George Street, Auburn Street, Court Lane
(monthly)

Permanent Parking	Full	Y	\$97.50
Establishment Fee – Access card (permanent surface car parks)	Full	Y	\$33.00

Administration Building Car Park (monthly)

Covered parking	Full	Y	\$140.00
Rooftop parking	Full	Y	\$97.50

Metered Parking Charges

Note: The Inner City Parking Strategy adopted by Council 24 March 2009, defines the inner city parking area and is available on Council's website.

Work Zone Parking - refer to S138 Roads Act listed under Application to Occupy a Roadway/Footpath - Occupation by other than Hoarding

1/2 hour, 1 hour, 2 hours, on-street and off-street parking within the inner city parking area (per hour pro rata)	Full	Y	\$1.00
3 hours and 4 hours on-street and off-street parking within the inner city parking area (per hour pro rata)	Full	Y	\$0.80
8 hours off-street parking within the inner city parking area (per hour pro rata)	Full	Y	\$0.60
Removal and re-installation of parking meters within construction zones (per meter)	Full	N	\$2,285.00
Holding deposit for damage to parking meter located within construction zone	Full	N	\$1,265.00
Replacement access card, when the original card has been lost or stolen	Full	Y	\$78.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Metered Parking Charges [continued]

Replacement parking permit, when the original has been lost or stolen	Full	Y	\$78.50
Release of non-licensed vehicle from surface car parks	Full	Y	\$36.00

CONTRIBUTION TO WORKS

Trimming of trees on Council land	Full	N	\$357.00
When compliant with approved Development Applications and in accordance with tree management approval - per hour- minimum 2 hours			
Residential Vehicular Crossing fee (excluding layback) – up to 10m2 (Plain concrete)	Full	Y	\$1,360.00
From rear of kerb crossing (layback) to property boundary. Only available in conjunction with closely associated works undertaken by Council - to be assessed by Civil Coordinator.			
Residential Vehicular Crossing – per square metre up to 10m2 (plain concrete)	Full	Y	\$122.00
In addition to the above fee for vehicular construction up to 10m2 - to be assessed by Civil Coordinator			
Costs exclude service relocation			
Residential Vehicular Crossing – greater than 10m2	Full	Y	The full cost of the residential driveway will be invoiced. Quote/cost estimate will be agreed with the proponent upon application. (POA)
Quote/cost estimate assessed and prepared by Civil Coordinator for the applicant. Agreement to be reached prior to works commencing.			
Costs exclude service relocation.			
Residential Kerb Crossing (layback only) – up to 5.6m wide (plain concrete)	Full	Y	\$1,360.00
Only available in conjunction with closely associated works undertaken by Council - to be assessed by Civil Coordinator.			
Costs exclude service relocation.			
Utility and service adjustments associated with residential vehicular/kerb crossing, road and footpath reinstatement works	Full	Y	Calculated as per Utility Authority pricing - POA
To be assessed by Civil Coordinator in consultation with service authorities.			

REINSTATEMENT OF ROAD AND FOOTPATH SURFACES

Roads (per square metre) up to 10m2 - Minimum charge is 1m2

Surfaces within the Road Reserves (Asphaltic concrete or other) up to 10m2. (excavate temporary restoration, prepare subgrade and lay new surface material) – Minimum charge is 1m2, to be assessed by Civil Coordinator (Rate is per square metre)	Full	Y	\$755.00
---	------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Roads greater than 10m2 - Minimum charge is 10 times rate above

Surfaces within the Road Reserves (Asphaltic concrete or other) greater than 10m2 (excavate temporary restoration, prepare subgrade and lay new surface material) – Full cost recovery of works, to be assessed by Civil Coordinator, minimum charge is 10 times square metre rate	Full	Y	The full cost is calculated as per reinstatement costs
--	------	---	--

Footpaths up to 10m2

NOTES: Minimum area of restoration shall be in accordance with the requirements of the Guide to Codes and Practices for street openings. Footpaths Hard Surfaces (up to 10m2) has both a Minimum base fee and an additional square metre rate fee as costed in the relevant figures.

Footpaths Hard Surfaces Minimum Base fee (Concrete, pavers, asphaltic concrete or other) up to 10m2 (excavate temporary restoration, disposal, prepare subgrade and lay new surface material) – to be assessed by Civil Coordinator. Cost excludes service relocations. Please note that a further square metre rate fee is also applicable.	Full	Y	\$2,215.00
Footpaths Hard Surfaces Square Metre rate fee – to be added to the Minimum Base fee referred to in Footpaths Hard Surfaces (up to 10m2). To be assessed by Civil Coordinator. Cost excludes service relocations.	Full	Y	\$136.00
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	Full	Y	The full cost is calculated as per reinstatement costs
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	Full	Y	\$145.00

REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES

Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	Full	Y	\$145.00
Fencing, stormwater services, major landscaping or other reinstatement works	Full	Y	The full cost is calculated as per reinstatement costs
Full cost recovery of works, to be assessed by Civil Coordinator. Cost excludes service relocation.			

DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS

NOTES: Council will be the sole body to erect signs

Application Fee	Full	Y	\$117.00
Erection on existing post (plus \$5.50 per letter in excess of twelve)	Full	Y	\$575.00
Erection on suitable post (plus \$5.50 per letter in excess of twelve)	Full	Y	\$795.00
Annual charge for rental and maintenance – per sign	Full	Y	\$118.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

AQUATIC SERVICES

Exclusive 50m Pool Hire for Swimming Club Point Score (per hour or part thereof)	Subs	Y	\$103.00
For the use of any pool by schools from outside Council's area for organised activities/events involving 50 or more persons – excluding carnivals (per hour or part thereof)	Subs	Y	\$157.00
Normal Hours Exclusive Main Pool use only (per hour or part thereof)	Subs	Y	\$208.00

After Hours Exclusive Main Pool Use Only

Monday to Friday (per hour or part thereof)	Subs	Y	\$245.00
Saturday, Sunday and Public Holidays (per hour or part thereof)	Subs	Y	\$270.00
Pool grounds and surrounds for social event (excluding pool) (per hour part of)	Subs	Y	\$170.00

Carnivals generally including Swimming Club, South Coast or Tablelands ASC and pool complex hire (during normal operation hours) (Helensburgh half fee)

Saturday (per hour or part thereof)	Subs	Y	\$208.00
Sunday or Public Holiday (per hour or part thereof)	Subs	Y	\$245.00
Promotion at Swimming Pool Commercial	Subs	Y	\$1,390.00
Promotion at Swimming Pool Non-Commercial	Subs	Y	\$312.00

School Swimming Carnivals (within Wollongong LGA)

Pool Hire for School Swimming Carnivals 1/2 day (up to 4 Hours)	Subs	Y	\$148.00
Pool Hire for School Swimming Carnivals Full Day (up to 8 Hours)	Subs	Y	\$297.00

Lane Hire (per lane per hour or part thereof)

Olympic Pool Complex	Subs	Y	\$47.00
Half Olympic Pool Complex	Subs	Y	\$23.50
School Sport / Not for Profit Activities (within Wollongong LGA excludes Department of Education SSS Learn to swim program)	Subs	Y	\$11.50
Licensed LTS teaching (per lane per hour)	Subs	Y	\$23.50

CORRIMAL & DAPTO HEATED SWIMMING POOLS

Concession charges available on production of current concession cards (Centrelink, Veteran Affairs, Seniors, Full Time Student). Concessions are issued to individual qualifying patrons and are not transferable. Valid identification must be produced at time of entry.

Lane Hire - not for profit group (pre booked) per lane per hour (+ entry fee payable)	Subs	Y	\$12.00
Children under 5 years with adult supervision are exempt	Subs	Y	Free
Carers/Companion Card Holders with paying adult/child are exempt	Subs	Y	Free
Adult actively supervising child under 5 years in pool	Subs	Y	\$2.60
Adult per visit	Subs	Y	\$5.40

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

CORRIMAL & DAPTO HEATED SWIMMING POOLS [continued]

Child/Concession per visit	Subs	Y	\$3.70
Unemployed per visit	Subs	Y	\$3.70
Family Pass per visit	Subs	Y	\$18.50
Organised school/social group activities (per person Pre Booked – Child/Concession) – minimum 5 participants	Subs	Y	\$3.00
Adult Voucher Book (25 tickets)	Subs	Y	\$119.00
Child/Concession Voucher Book (25 tickets)	Subs	Y	\$67.50
Adult 3 month Pass (unlimited entry – non transferable)	Subs	Y	\$217.00
Child/Concession 3 Month Pass (unlimited entry – non transferable)	Subs	Y	\$161.00
Spectators per visit	Subs	Y	\$0.60
Use of Water Slide including entry	Subs	Y	\$5.20

Unlimited Pass Out Entry

Adult	Subs	Y	\$8.70
Child	Subs	Y	\$5.10
Concessions	Subs	Y	\$5.10
Family	Subs	Y	\$25.50

50m Pool Hire for Private Bookings per hour or part thereof (after hours pool use)

Monday to Friday	Subs	Y	\$255.00
Saturday, Sunday and Public Holidays	Subs	Y	\$282.00
Exclusive 50m Pool Hire for Swimming Club Point Score (per hour or part thereof)	Subs	Y	\$128.00
No entry fee charged			

Education Department

Carnivals	Subs	Y	Entry Fee Only
Learn to Swim	Subs	Y	Entry Fee Only
School Sport/Activities	Subs	Y	Entry Fee Only

Department of Sport and Recreation

Learn to Swim	Subs	Y	Entry Fee Only
---------------	------	---	----------------

Swimming Clubs/South Coast and Tablelands Amateur Swimming Association Carnivals (50m Pool for maximum 5 hours)

Entry fees are additional

Saturday	Subs	Y	\$64.00
Sunday and Public Holidays	Subs	Y	\$64.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Lane Hire (per lane per hour or part thereof)

Entry fees are additional

50m Pool	Subs	Y	\$48.50
25m & 18m Pool	Subs	Y	\$24.00
Licenced LTS teaching (per lane per hour)	Subs	Y	\$40.00

Aquarobics

Adult	Subs	Y	\$16.00
Aquarobics 15 Visit pass (Adult)	Subs	Y	\$188.00
Child/Concession/Unemployed	Subs	Y	\$10.50
Aquarobics 15 Visit pass (Child/ Concession)	Subs	Y	\$124.00

PORT KEMBLA POOL COMMUNITY ROOM HIRE

Meetings, training, presentations and the like (per hour or part thereof - with a minimum booking payable of 2 hours)

Non-Profit Sporting or Community Organisation	Subs	Y	\$38.00
---	------	---	---------

CONTINENTAL POOL COMMUNITY ROOM HIRE

Meetings, training, presentations and the like (per hour or part thereof - with a minimum booking payable of 2 hours)

Non-Profit Sporting or Community Organisation	Subs	Y	\$38.00
---	------	---	---------

BEACH HIRE

For the use of parks and playing fields - directly booked and managed by Registered Charities (Charity No. must be quoted), Church Groups, Ex-Services and Schools - a 100% discount will be applied if prior booking arrangements are made.

For the use of any beach for organised events involving 50 or more persons	Subs	Y	\$172.00
Use of any beach for commercial activities	Subs	Y	\$1,545.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

LEISURE SERVICES

Note: Fees are shown at the following rates:

Per Hour = p/h

Per Visit = p/v

Per Purchase = p/p

Peak (after 5pm Monday- Friday) = P

Off Peak (before 5pm Monday to Friday & Weekends) = OP

Members receive a 50% discount on badminton/table tennis/basketball/adult swim training

BEATON PARK LEISURE CENTRE

Concession charges available on production of current concession cards (Centrelink, Veteran Affairs, Seniors, Full Time Student). Concessions are issued to individual qualifying patrons and are not transferable. Valid identification must be produced at time of entry.

Facility Hire

Badminton/table tennis per court p/h	Market	Y	\$24.00
Badminton/table tennis per court p/h concession	Market	Y	\$21.00
Equipment Hire Badminton (1 piece), Table Tennis (up to 4 pieces)	Market	Y	\$4.00
Main Hall p/h – P	Market	Y	\$94.50
Main Hall p/h – OP	Market	Y	\$77.00
Main Hall p/h permanent	Market	Y	\$80.00
Main Hall – Not for Profit (8 hours)	Subs	Y	\$510.00
Activities Room p/h	Market	Y	\$68.00
Leisure Kidz p/h	Subs	Y	\$54.00
Meeting Room/Fitness Testing Room Hire p/h	Market	Y	\$15.50
Any school/not for profit group activity (pre-booked) – per person p/v Min 15	Subs	Y	\$8.60
Basketball – per person p/h	Full	Y	\$8.50

Group Exercise/Circuit/Gymnasium

Carers/Companion Card Holders with paying adult are exempt

Adult p/v	Full	Y	\$19.50
Kids Class p/v	Subs	Y	\$8.60
Teen fit up to 2 classes per week as per structured program (term fee)	Subs	Y	\$153.00
Beaton Park -Lite Pace or Seniors classes – 15 visit	Subs	Y	\$100.00
Concession p/v	Subs	Y	\$15.50
Adult – 15 visit pass	Full	Y	\$224.00
Concession – 15 visit pass	Subs	Y	\$170.00
Lite Pace or Seniors classes – Adult p/v	Subs	Y	\$10.00
Lite Pace or Seniors classes – Concession p/v	Subs	Y	\$8.60
Multi Use p/v	Full	Y	\$29.00
Early Morning Gym only (pre 10:00am) p/v	Subs	Y	\$17.00

Client Services

Retail Stock	Full	Y	Recommended retail price
--------------	------	---	--------------------------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Client Services [continued]

Retail Stock – Minimum (discount) rate (Management Use Only)	Full	Y	Cost Price
Program Design (Non Member), Assessment & Program (Member)	Market	Y	\$85.00
Fitness Assessment and Program (Non Member)	Market	Y	\$122.00
Assessment (Non Member), Program (Member) program, re-design	Market	Y	\$61.00
Rehabilitation Services – as per SafeWork schedule of charges	Stat	Y	As per SafeWork Schedule of Charges

Individual Personal Training

60min Personal Training P	Market	Y	\$79.50
60min Personal Training OP/Member rate	Market	Y	\$76.00
30min Personal Training	Market	Y	\$55.00
5-pack 30min Personal Training	Market	Y	\$250.00
5-pack 60min Personal Training P	Market	Y	\$359.00
5-pack 60min Personal Training OP/Member rate	Market	Y	\$341.00
10-pack 60min Personal Training P	Market	Y	\$680.00
10-pack 60min Personal Training OP/Member rate	Market	Y	\$640.00

Group Personal Training

60min Group Personal Training (2-person) P	Market	Y	\$105.00
60min Group Personal Training (2-person) OP/Member rate	Market	Y	\$98.00
60min Group Personal Training (3-person) P	Market	Y	\$121.00
60min Group Personal Training (3-person) OP/Member rate	Market	Y	\$114.00
5-pack 60min Group Personal Training (2-person) P	Market	Y	\$471.00
5-pack 60min Group Personal Training (2-person) OP/Member rate	Market	Y	\$441.00
5-pack 60min Group Personal Training (3-person) P	Market	Y	\$545.00
5-pack 60min Group Personal Training (3-person) OP/Member rate	Market	Y	\$515.00
10-pack 60min Group Personal Training (2-person) P	Market	Y	\$890.00
10-pack 60min Group Personal Training (2-person) OP/Member rate	Market	Y	\$830.00
10-pack 60min Group Personal Training (3-person) P	Market	Y	\$1,090.00
10-pack 60min Group Personal Training (3-person) OP/Member rate	Market	Y	\$970.00
Private Coaching Licence Aqua/Track per trainer per month	Full	Y	\$69.00
Rehabilitation Licence – per organisation per year	Full	Y	\$615.00
Personal Training Licence – Minimum Yearly Fee (terms and conditions apply, excludes client entry)	Market	Y	\$17,010.00

Membership

Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership.	Market	Y	\$65.50
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y	At Cost
Monthly Billing early exit fee (applicable if terminating within 3 month minimum term)	Market	Y	\$116.00
1 month – No contract	Market	Y	\$92.00
12 months	Market	Y	\$920.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Membership [continued]

12 month renewing member prior to expiry	Market	Y	\$780.00
--	--------	---	----------

Concession Membership

25% discount off full price membership

12 months (on presentation of Government concession of health care card)	Market	Y	\$690.00
--	--------	---	----------

Off Peak Membership (between 11am & 4pm and after 7.30pm)

Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership.	Subs	Y	\$56.00
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y	At Cost

Child Minding

First Child Casual p/v	Subs	Y	\$7.80
First Child Member rate p/v	Subs	Y	\$5.00
Second and subsequent children p/v	Subs	Y	\$3.00
Per month direct debit (with membership)	Subs	Y	\$34.50

Promotional Memberships

6 weeks	Market	Y	\$89.50
Schools Age Student Holiday Membership - 7 days	Subs	Y	\$10.00
7 day trial membership package, limited to one per calendar year	Subs	Y	\$20.00
Minimum (discount) rate (Management Use Only) 1 visit	Subs	Y	\$1.00
Minimum (discount) rate (Management Use Only) 1 day	Subs	Y	\$1.00

Corporate Memberships

Based on total employees with organisation

Fitness Passport – minimum per visit rate	Market	Y	Ongoing Monthly Membership Fee divided by 13 visits per month to gain a visit rate. This is adjusted based on monthly membership fee each year. 2022/23 fee will be \$66.00 / 13 = \$5.08 incl GST.
Company Membership: Fee applies per 50 employees within the organisation, payable monthly by the organisation.	Full	Y	\$409.00
Individual Membership: Per person, payable monthly via direct debit. 3month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	Full	Y	\$57.50
Instructed Classes per person (internal and external) minimum 15 participants	Full	Y	\$12.00
3 month Rehabilitation Membership	Full	Y	\$360.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Pool

Children under 5 years (preschool age) with adult supervision are exempt and Carers/Companion Card Holders with paying adult/child are exempt

Adult p/v	Full	Y	\$6.60
Concession p/v	Subs	Y	\$3.90
Adult after Activity p/v	Full	Y	\$3.90
Concession after Activity p/v	Subs	Y	\$2.60
Family Pass p/v (2 adults, 2 children)	Subs	Y	\$17.50
Adult actively supervising child under 5 years in pool	Subs	Y	\$2.60
Swimming Competency Test	Full	Y	\$16.50
Pool Inflatable (including entry for participant and one parent/guardian spectator)	Subs	Y	\$7.00
Adult – 25 visit pass	Full	Y	\$145.00
Concession – 25 visit pass	Subs	Y	\$84.00
Lane Hire p/h Monday – Sunday (entry not included)	Full	Y	\$40.00
Pool Hire p/h Monday – Friday (entry included)	Full	Y	\$196.00
Pool Hire p/h Saturday (entry included)	Full	Y	\$293.00
Pool Hire p/h Sunday (entry included)	Full	Y	\$392.00
Swim Club Carnival Hire – pool per hour (entry not included)	Full	Y	\$64.50
Spectators p/v	Full	Y	\$1.00
Aquarobics – Adult p/v	Full	Y	\$17.00
Aquarobics – Concession p/v	Subs	Y	\$14.00
Aquarobics – Adult 15 visit pass	Full	Y	\$180.00
Aquarobics – Concession 15 visit pass	Subs	Y	\$142.00

Swim School

Note: All Learn to Swim lessons cover appropriate tuition beginning with babies progressing through Levels 1 to 6 of the Learn to Swim Program. The object of all the following learn to Swim Lessons is to train individuals in personal aquatic survival skills.

Learn to Swim – the 1st child and adults per lesson (payable per term)	Market	N	\$17.00
Learn to Swim – Third and subsequent children -Per lesson (payable per term)	Market	N	\$15.50
Learn to Swim – Private Lessons – adults and children per lesson (payable per term)	Market	N	\$55.00
Learn to Swim – Private lessons – disabled adults and children – per person (payable per term)	Subs	N	\$32.50
Swim Squads – per lesson (payable per term)	Market	Y	\$17.00
Swim Squads – Third and subsequent children -Per lesson (payable per term)	Market	Y	\$15.50
Swim Squads – Private Lessons – per lesson (payable per term)	Market	Y	\$55.00
Swim Squads – Private lessons – disabled – per person (payable per term)	Subs	Y	\$32.50

Aquatic Memberships

6 months	Market	Y	\$463.00
6 months – child	Market	Y	\$269.00
6 months – concession	Market	Y	\$395.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Aquatic Memberships [continued]

12 months	Market	Y	\$805.00
12 months – child	Market	Y	\$451.00
12 months – concession	Market	Y	\$685.00
6 months – family (2 adults & 2 children)	Market	Y	\$805.00
12 months – family (2 adults & 2 children)	Market	Y	\$1,305.00
Adult – Sauna and Spa p/v	Market	Y	\$11.50
After activity – Sauna and Spa p/v	Full	Y	\$8.80
Concession – Sauna and Spa p/v	Full	Y	\$8.80
Sauna and Spa – 15 visit pass	Full	Y	\$137.00
Pool, Spa Sauna - Multi Visit combination	Full	Y	\$15.50
Pool, Spa Sauna Concession- Multi Visit combination	Full	Y	\$11.00

Kerryn McCann Athletic Centre

Casual Trainer

Adult p/v	Full	Y	\$6.60
Concession p/v	Subs	Y	\$3.90
Spectator p/v	Subs	Y	\$1.00
Family Pass p/v (2 adults, 2 children)	Subs	Y	\$17.50

Multi-Tickets

Track Pass monthly - Adult	Subs	Y	\$44.00
Track Pass monthly - Concession/Child	Subs	Y	\$33.00
Adult – 25 visit pass	Full	Y	\$145.00
Concession – 25 visit pass	Subs	Y	\$84.00

Hire of Facility

Full day Schools – 7 hrs (includes entry)	Full	Y	\$1,120.00
Full Day Regional & District – 7 hrs (includes entry)	Full	Y	\$1,485.00
Half day – up to 3.5 hours (includes entry)	Full	Y	\$600.00
Cleaning Fee – per booking	Full	Y	\$101.00
Lane Hire (per lane per hour) entry not included	Full	Y	\$21.00
Equipment Hire per booking (no set up) – Schools	Subs	Y	\$80.50
Equipment Hire per booking (no set up) – Regional & District	Subs	Y	\$126.00
Additional Lighting (back straight) – per hour	Full	Y	\$18.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

LAKESIDE LEISURE CENTRE

Concession charges available on production of current concession cards (Centrelink, Veteran Affairs, Seniors, Full Time Student). Concessions are issued to individual qualifying patrons and are not transferable. Valid identification must be produced

Note: Fees are shown at the following rates:

Per Hour = p/h

Per Visit = p/v

Per Purchase = p/p

Peak (after 5pm Monday- Friday) = P

Off Peak (before 5pm Monday to Friday & Weekends) = OP

Hire

Non-Members Tennis / Squash Peak per court per hour	Market	Y	\$20.00
Non-Members Tennis / Squash Off Peak per court per hour	Market	Y	\$15.00
Members – Tennis / Squash Peak per court per hour	Subs	Y	\$10.00
Members – Tennis / Squash Off Peak per court per hour	Subs	Y	\$7.00
Lakeside Tennis / Squash Club Members – Tennis / Squash per court per hour anytime	Subs	Y	\$10.00
Squash Round Robin – per person p/v	Subs	Y	\$5.00
Squash Competition per player	Stat	Y	As per Illawarra Squash Association Schedule of Fees

Tennis Competition - per Court

Note: coaching fees are subject to a minimum of 2 hours

Midweek p/h	Subs	Y	\$25.00
Night p/h	Subs	Y	\$35.00
Saturday – Juniors p/h	Subs	Y	\$17.00
Saturday – Seniors p/h	Subs	Y	\$25.50
WDTA Competition p/h	Subs	Y	\$45.00
Coaching Fees (per court per hour)	Subs	Y	\$8.80
Racquet Hire – 1 piece	Full	Y	\$4.00
Towel Hire – 1 piece	Full	Y	\$1.00
Ball Hire	Full	Y	\$1.00
Room Hire p/h – P	Full	Y	\$46.00
Room Hire p/h – OP	Subs	Y	\$23.00
Any School or not for profit group Activities (booked) – per student – minimum 15	Subs	Y	\$8.60
Meeting Room/Fitness Testing Room Hire p/h	Full	Y	\$15.50

Group Exercise/Gymnasium

Carers/Companion Card Holders with paying adult are exempt

Adults p/v	Full	Y	\$19.50
Teen fit up to 2 classes per week as per structured program (term fee)	Subs	Y	\$153.00
Concession p/v	Subs	Y	\$15.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Group Exercise/Gymnasium [continued]

Adult – 15 visit pass (use at Lakeside only)	Full	Y	\$204.00
Concession – 15 visit pass (use at Lakeside only)	Subs	Y	\$148.00
Lite Pace or Seniors Class p/v	Subs	Y	\$8.60
Lite Pace or Seniors Classes – 15 visit pass	Subs	Y	\$100.00
Kids Class p/v	Subs	Y	\$8.60
Multi Use p/v	Subs	Y	\$29.00
Retail Stock	Full	Y	Recommended Retail Price
Retail Stock – Minimum (discount) rate (Management Use Only)	Full	Y	Cost Price

Membership

Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership.	Market	Y	\$65.50
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y	At Cost
Monthly Billing early exit fee (applicable if terminating within 3month minimum term)	Market	Y	\$116.00
1 Month – no contract	Market	Y	\$92.00
12 months	Market	Y	\$920.00
12 months renewing member	Market	Y	\$780.00

Off Peak Membership (between 11am & 4.30pm and after 7.30pm)

Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership	Subs	Y	\$56.00
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y	At Cost

Promotional Memberships

6 weeks	Subs	Y	\$89.50
Schools Age Student Holiday Membership - 7 days	Subs	Y	\$10.00
7 day trial membership package, limited to one per calendar year	Subs	Y	\$20.00
Minimum (discount) rate (Management Use Only) 1 visit	Subs	Y	\$1.00
Minimum (discount) rate (Management Use Only) 1 day	Subs	Y	\$1.00

Membership Concession

25% discount off full price membership

12 months	Subs	Y	\$690.00
-----------	------	---	----------

Client Services

Program Design (Non Member), Assessment & Program (Member)	Market	Y	\$85.00
Fitness Assessment and Program (Non Member)	Market	Y	\$122.00
Assessment (Non Member), Program (Member) program, re-design	Market	Y	\$61.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Individual Personal Training

60min Personal Training P	Full	Y	\$80.00
60min Personal Training OP/Member rate	Full	Y	\$76.00
5-pack 60min Personal Training P	Full	Y	\$359.00
5-pack 60min Personal Training OP/Member rate	Full	Y	\$341.00
10-pack 60min Personal Training P	Full	Y	\$680.00
10-pack 60min Personal Training OP/Member rate	Full	Y	\$645.00
Rehabilitation Licence – per organisation per year	Full	Y	\$344.00
Private Personal Training Licence per month	Full	Y	\$305.00
Rehabilitation Services – As per SafeWork schedule of charges	Stat	Y	As per SafeWork Schedule of Charges

Child Minding

First Child casual p/v	Subs	Y	\$7.20
First Child Member rate p/v	Subs	Y	\$5.00
Second and subsequent children p/v	Subs	Y	\$3.00
Per month direct debit (with membership)	Subs	Y	\$34.50

Corporate Memberships

Based on total employees with organisation

Fitness Passport – minimum per visit rate	Market	Y	Ongoing Monthly membership fee divided by 13 visits per month to gain a visit rate. This is adjusted based on monthly membership rate each year. 2022/23 fee is \$66.00 / 13 = \$5.08 incl GST.
Company Membership: Fee applies per 50 employees within the organisation, payable monthly by the organisation.	Full	Y	\$409.00
Individual Membership: Per person, payable monthly via direct debit. 3 month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	Full	Y	\$57.50
Instructed Classes per person (internal and external) minimum 15 participants	Full	Y	\$12.00
3 month Rehabilitation Membership	Full	Y	\$360.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

RUSSELL VALE GOLF COURSE

Note: For all Public Holidays, weekend rates will apply

Organised Charity Events – Mid week	Market	Y	\$22.00
Organised Charity Events – Weekends	Market	Y	\$24.50
Monday Promotional Rate (all day)	Market	Y	\$15.00
Sunday Promotional Rate (after 1 pm) 18 holes	Market	Y	\$19.00
Footgolf – Adult 9 holes	Market	Y	\$15.00
Footgolf – Under 16 9 holes	Market	Y	\$9.70
Footgolf – Structured School Sport Group pre-booked	Market	Y	\$7.60
Footgolf – Structured Junior Football Club Group pre-booked	Market	Y	\$7.60
Footgolf – The Vale Golf Club under 16 Birthday Party Group pre-booked	Market	Y	\$7.60
Structured School Golf Clinic (up to 5 holes)	Market	Y	\$5.10
Golf Club student Member Practice Round (maximum 5 holes)	Subs	Y	\$5.10
9 Holes - Low Demand period	Subs	Y	price range \$9.90 - \$13.50
18 Holes - Low Demand period	Subs	Y	price range \$15.00 - \$23.00
Spring & Summer Promotion	Subs	Y	\$17.00

Social Weekday 9 Holes

Adult	Market	Y	\$20.00
Junior Rate (21 and under)	Market	Y	\$9.70
Pensioner	Market	Y	\$14.00
Organised School Sport	Market	Y	\$9.90

Social Weekday 18 Holes

Adult	Market	Y	\$23.50
Junior Rate (21 and under)	Market	Y	\$9.70
Pensioner	Market	Y	\$15.50
Twilight Promotion (after 3:00pm during Daylight Saving)	Market	Y	\$16.50

Social Weekend 9 Holes

Adult	Market	Y	\$23.00
Junior Rate (21 and under)	Market	Y	\$9.70
Pensioner	Market	Y	\$18.50

Social Weekend 18 Holes

Adult	Market	Y	\$28.50
Junior Rate (21 and under)	Market	Y	\$14.00
Pensioner	Market	Y	\$22.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Club Competition 9 Holes

Adult	Market	Y	\$16.50
Junior Rate (21 and under)	Market	Y	\$9.70
Pensioner and Veterans	Market	Y	\$13.50

Club Competition 18 Holes

Adult	Market	Y	\$20.50
Junior Rate (21 and under)	Market	Y	\$13.00
Pensioner and Veterans	Market	Y	\$16.50

Pre Purchase Passes

Passes may be shared within family household members.

12 Month - 100 games

The Ultimate (Adult)	Market	Y	\$1,200.00
The Junior (21 and under)	Market	Y	\$715.00
The Legend (Pensioner)	Market	Y	\$955.00
The After3 (access after 3pm)	Market	Y	\$730.00

12 Month - 50 Game

The Flexi Adult	Market	Y	\$710.00
The Flexi Junior (21 & under)	Market	Y	\$408.00
The Flexi Pensioner	Market	Y	\$575.00
The Midweek (Mon-Fri)	Market	Y	\$575.00
The Midweek Plus (Mon-Fri + Sun at Sunday Promotional rate)	Market	Y	\$620.00
The Winter Warrior (All Days – Apr to Oct only)	Market	Y	\$489.00

1 Month - unlimited games

The Taster (only used once within each calendar year)	Market	Y	\$103.00
---	--------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

PARKS & SPORTFIELDS

All sports fields (Athletics, Aussie Rules, Baseball, Concrete and Synthetic Cricket Wickets for non ICA use, Hockey, Rugby League, Rugby Union, Soccer, Softball, Social) are hired PER HOUR OR PART THEREOF - WITH A MINIMUM OF 2 HOUR BOOKING.

Note: Schools from outside Council area are subject to normal booking fees.

Sports Coaching Clinics (per hour/per field)	Subs	Y	\$43.50
Note: Sports Coaching Clinics are not subject to minimum of 2 hours			
Use of Sportsfield Lighting (50 Lux) per hour / per field – (minimum 2 hours)	Subs	Y	\$11.00
Use of Sportsfield Lighting (100 Lux) per hour / per field – (minimum 2 hours)	Subs	Y	\$14.50

COMPETITION

Junior Bookings applicable for Under 18s.

Illawarra Cricket Association (per hour/per field)

Turf	Subs	Y	\$55.00
Turf – Schools (subject to availability)	Subs	Y	\$55.00
Concrete/Synthetic – Senior	Subs	Y	\$25.50
Concrete/Synthetic – Junior	Subs	Y	\$21.00
Booking of turf wicket for additional games outside of regular competition	Subs	Y	\$645.00

Netball (per hour/per court)

Senior	Subs	Y	\$8.20
Junior	Subs	Y	\$6.60

Rugby League (per hour/per field)

Junior – Mini	Subs	Y	\$9.00
Junior – Mod	Subs	Y	\$13.50

Touch (per hour/per field)

Senior	Subs	Y	\$21.50
Junior (u18)	Subs	Y	\$9.00

All Other Sports not specifically mentioned

Senior – per hour/per field	Subs	Y	\$44.50
Junior – per hour/per field	Subs	Y	\$19.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

TRAINING

Netball (per hour/per court)

Senior	Subs	Y	\$0.50
Junior	Subs	Y	\$0.40

All Other Sports not specifically mentioned (per hour/per field)

Senior	Subs	Y	\$21.00
Junior	Subs	Y	\$1.60

PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS

On Public Land

Park Hire per day	Subs	Y	\$860.00
Bond to be lodged to cover damage, if any	Subs	N	\$7,375.00

PARKS AND RESERVES

For the use of parks and playing fields - directly booked and managed by Registered Charities (Charity No. must be quoted), Church Groups, Ex-Services and Schools - a 100% discount will be applied if prior booking arrangements are made.

For the use of parks for organised picnics involving 50 or more persons (per day)	Subs	Y	\$172.00
Use of parks for wedding ceremonies (bookings on a per hour basis)	Subs	Y	\$172.00
Erection of marquee or jumping castle	Subs	Y	\$172.00
Stuart Park – bookings for picnics in excess of 100 people	Subs	Y	\$345.00
Use of power within a park or reserve (per day)	Subs	Y	\$75.00
Damage/Garbage Deposit (excluding carnivals & designated special events)	Subs	N	\$345.00
Commercial Advertising/Promotion at Parks (per full day)	Subs	Y	\$1,545.00
Commercial Advertising/Promotion at Parks (maximum 4 hours)	Subs	Y	\$685.00
Mechanical Ride Fee (including use of electricity)	Subs	Y	\$155.00
Access Bond – general	Subs	N	\$2,040.00
Key Deposits – Refundable	Subs	N	\$94.00
Access Bond - Development Approval Works	Subs	N	\$5,100.00

Hire of Portable Grandstands

Weekly hire of portable grandstand-seating per unit	Subs	Y	\$67.50
Bond -1 to 6 units	Subs	N	\$378.00
Bond – 7 to 12 units	Subs	N	\$765.00

SPECIAL EVENTS (incorporating public participation)

Tier description/classifications are in accordance with Wollongong Major Event Strategy.

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Tier 1 Signature Events

Tier 1 – Park Hire (per day)	Subs	Y	\$4,080.00
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$2,025.00
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – 4 hours maximum)	Subs	Y	\$1,010.00
Tier 1 – Damage/Garbage Bond (per event)	Subs	N	\$13,795.00

Tier 2 Major Events

Tier 2 – Park Hire (per day)	Subs	Y	\$2,015.00
Tier 2 – Park Hire (per 1/2 day – 4 hours maximum)	Subs	Y	\$1,015.00
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$1,015.00
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – 4 hours maximum)	Subs	Y	\$505.00
Tier 2 – Damage/Garbage Bond (per event)	Subs	N	\$7,520.00

Tier 3 Regional Events

Tier 3 – Park Hire (per day)	Subs	Y	\$690.00
Tier 3 – Park Hire (per 1/2 day – 4 hours maximum)	Subs	Y	\$345.00
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$345.00
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – 4 hours maximum)	Subs	Y	\$172.00
Tier 3 – Damage/Garbage Bond (per event)	Subs	N	\$3,735.00

Tier 4 Local Community Events

Tier 4 – Park Hire (per day)	Subs	Y	\$172.00
Tier 4 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$86.00
Tier 4 – Damage/Garbage Bond (per event)	Subs	N	\$1,280.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

TOURIST PARKS

BULLI, CORRIMAL AND WINDANG BEACH TOURIST PARKS

Extra Charges

Additional Vehicle - Disability Parking Permit Holder (Permit to be displayed and vehicle parked within site boundary) – per night	Subs	Y	\$0.00
Extra persons – unpowered and powered (5-17 years) – per night	Market	Y	\$16.50
Extra persons – unpowered and powered (5-17 years) – per night (Off Season Only – maximum of two extra persons per site)	Market	Y	Free
Extra persons – unpowered and powered (18 years and over) – per night	Market	Y	\$22.50
Additional car/trailer/boat per site (no more than one of either per site) – per night	Market	Y	\$15.50
Additional car/trailer/boat per week per site (no more than one of either per site)	Market	Y	\$76.50
Late check out (conditions apply) up to 4:00pm	Market	Y	50% of Equivalent Nightly Rate
Late check out (conditions apply) after 4:00pm	Market	Y	Full Nightly Rate
Standard Key (conditions apply) each	Market	Y	\$20.50
Fob Set (conditions apply) each	Market	Y	\$71.50
Cabin & Site Booking Deposit - Year round	Market	Y	Equivalent Nightly Rate
Cancellation Fee – Notification less than 14 days prior to arrival (except on/peak season)	Market	Y	Equivalent Nightly Rate
On/Peak Season Cancellation Fee – Notification within 8 weeks and until 15 days prior to arrival	Market	Y	Equivalent Nightly Rate
On/Peak Season Cancellation Fee – Notification within 14 days prior to arrival	Market	Y	Full Cost of Booking
Property Damage or Cleaning Charge (minimum fee) – (Costs associated with repair/replacement of property or extra cleaning and/or restoration when a cabin or site is left in an unreasonable condition and/or for smoke removal and/or for unauthorised animals within cabin) minimum fee up to cost price	Full	Y	\$204.00
Breach Charge – (costs associated with required rectification necessitated by breaches of Park Rules and/or conditions of occupation)	Full	Y	At Cost
Sale & Hire Charge – (for sale/hire of items such as beach towels, board games etc.)	Subs	Y	\$2.20 to \$111.00
Weekly Servicing of Cabins – per service (mid-stay clean and linen change)	Market	Y	Free
Metered Electricity Usage	Full	Y	At Cost
Metered Water Usage	Full	Y	At Cost
Single Use of Park Amenities Block – per person	Market	Y	\$4.20
Day Use of Park Amenities Block – per person	Market	Y	\$7.20
Priority Early Check-in (conditions apply) Guaranteed 12:00pm check-in or earlier as available	Market	Y	25% of Equivalent Nightly Rate
Mid Stay Cabin Clean and Linen Change – per service (mid-stay clean and linen change)	Market	Y	\$60.00
Mid Stay Linen Change – per service (linen swap only)	Market	Y	\$29.50
Non Guest use of Dump Point – per use	Market	Y	\$5.10

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Function Hall Hire - Bulli Beach Tourist Park

Includes use of video and audio equipment and kitchenette (Not to be used for accommodation, closed between 10:00pm & 6:00am)

1 to 6 hours – per hour (maximum of 6 hours charged in a 24 hour period)	Market	Y	\$38.00
Full Day Hire – (6+ hrs in a 24 hr period)	Market	Y	\$198.00

Discounts, Promotions & online bookings

Promotional Rate - Year Round - Maximum discount percentage, calculated per stay	Market	Y	Maximum 30%
Wollongong City Tourist Parks - Loyalty Member Rate - Year Round	Market	Y	Maximum 10%
Corporate/Group Rate - Year Round	Market	Y	Maximum 10%
Online booking surcharge	Market	Y	Maximum 20% on nightly direct rate

CARAVAN AND CAMPING AREAS (MAXIMUM PER SITE, 8 PERSONS)

ON SEASON - including one car and/or caravan/trailer/tent

Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends

Unpowered site – per night (2 persons)	Market	Y	\$49.00
Powered site – per night (2 persons)	Market	Y	\$60.00
Drive through powered site – per night (2 persons)	Market	Y	\$69.50
Ensuite site – per night (2 persons)	Market	Y	\$100.00

Senior Card Holder Discount

2 persons (unpowered site) – per night	Market	Y	\$39.00
2 persons (powered site) – per night	Market	Y	\$49.00
Drive through powered site – per night (2 persons)	Market	Y	\$55.00
2 persons (ensuite site) – per night	Market	Y	\$79.50

SHOULDER SEASON - including one car and/or caravan/trailer/tent

Commencing the final day of Board of Studies NSW School Terms up to an including the day prior to commencement of next School term (excluding On/Peak Season)

Maximum 30% discount may be applied as per Discounting Policy

Unpowered site – per night (2 persons)	Market	Y	\$39.00
Powered site – per night (2 persons)	Market	Y	\$48.00
Drive through powered site – per night (2 persons)	Market	Y	\$54.00
Ensuite site – per night (2 persons)	Market	Y	\$79.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Senior Card Holder Discount

2 persons (unpowered site) – per night	Market	Y	\$30.50
2 persons (powered site) – per night	Market	Y	\$39.00
Drive through powered site – per night (2 persons)	Market	Y	\$43.00
2 persons (ensuite site) – per night	Market	Y	\$63.00

OFF SEASON - including one car and/or caravan/trailer/tent

First day to second last day of Board of Studies NSW School Terms

Maximum 30% discount may be applied as per Discounting Policy

Unpowered site – per night (2 persons)	Market	Y	\$31.50
Powered site – per night (2 persons)	Market	Y	\$40.00
Drive through powered site – per night (2 persons)	Market	Y	\$45.00
Ensuite site – per night (2 persons)	Market	Y	\$66.50

Senior Card Holder Discount

2 persons (unpowered site) – per night	Market	Y	\$25.50
2 persons (powered site) – per night	Market	Y	\$31.50
Drive through powered site – per night (2 persons)	Market	Y	\$35.50
2 persons (ensuite site) – per night	Market	Y	\$53.00

OCCUPATION FEE FOR HOLIDAY VANS

The annual fee is to be paid in four equal instalments. Occupation fees are payable in advance on the first day of every quarter (1 July, 1 October, 1 January, and 1 April), the final quarter being 1 April.

Council may give notice of termination of an occupation agreement if the occupant fails to pay the occupation fees in accordance with Term 11 of the agreement.

Alternatively, a discount of 2.5% is available to an occupant who pays the annual fee as a lump sum by the due date of the first quarter fees, commencing 1 July.

The fee is set by Council on an annual basis and is applicable for the period 1 July to 30 June.

Powered Sullaged Sites	Market	N	\$6,225.00
Maximum of 8 persons per site			
Powered Unsullaged Site – Corrimal Beach Site W27	Market	N	\$5,840.00
Maximum of 8 persons per site			
Administration Fee – Transfer of an existing occupation agreement, execution of a new occupation agreement or for document preparation for NSW Civil and Administrative Tribunal for abandoned goods	Market	Y	\$560.00
Late Fee – for failure to pay occupation fees in accordance with Term 11	Market	Y	\$152.00
Air Conditioner Levy – per annum (payable with first instalment of occupation fees or payable pro-rata if air conditioning installed after 1 July)	Market	Y	\$81.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

OCCUPATION FEE FOR HOLIDAY VANS [continued]

Removal Fee for caravan, annex and concrete slab - minimum fee up to cost price	Full	Y	\$2,550.00
Additional Parking Space – allocation of an additional parking space to that provided on designated site of occupation.	Market	Y	\$1,115.00

ON-SITE ACCOMMODATION

ON SEASON - ALL Parks (Direct Rate) - per cabin basis

Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends

3 Bedroom Deluxe 6 Berth Cabin	Market	Y	\$358.00
2 Bedroom Deluxe 6 Berth Cabin	Market	Y	\$321.00
2 Bedroom Family 6 Berth Cabin	Market	Y	\$289.00
2 Bedroom Deluxe 5 Berth Cabin	Market	Y	\$289.00
2 Bedroom Deluxe 4 Berth Cabin	Market	Y	\$263.00
1 and 2 Bedroom Ensuite 4 Berth Cabin	Market	Y	\$224.00

SHOULDER SEASON - ALL PARKS (Direct Rate) - per cabin basis

Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)

Maximum 30% discount may be applied as per Discounting Policy.

3 Bedroom Deluxe 6 Berth Cabin	Market	Y	\$292.00
2 Bedroom Deluxe 6 Berth Cabin	Market	Y	\$254.00
2 Bedroom Family 6 Berth Cabin	Market	Y	\$234.00
2 Bedroom Deluxe 5 Berth Cabin	Market	Y	\$234.00
2 Bedroom Deluxe 4 Berth Cabin	Market	Y	\$213.00
1 and 2 Bedroom Ensuite 4 Berth Cabin	Market	Y	\$183.00

OFF SEASON - ALL PARKS (Direct Rate) - per cabin basis

First day to second last day of Board of Studies NSW School Terms

Maximum 30% discount may be applied as per Discounting Policy.

3 Bedroom Deluxe 6 Berth Cabin	Market	Y	\$244.00
2 Bedroom Deluxe 6 Berth Cabin	Market	Y	\$213.00
2 Bedroom Family 6 Berth Cabin	Market	Y	\$192.00
2 Bedroom Deluxe 5 Berth Cabin	Market	Y	\$192.00
2 Bedroom Deluxe 4 Berth Cabin	Market	Y	\$175.00
1 and 2 Bedroom Ensuite 4 Berth Cabin	Market	Y	\$150.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

PROPERTY SERVICES

GRAZING RIGHTS LICENCE FEES

Per horse per week	Market	Y	\$27.00
--------------------	--------	---	---------

LEASES/LICENCES/APPROVALS

Application Fee – New applications Commercial Leases and Licences (excluding Outdoor Dining and Fitness Trainers)	Subs	Y	\$324.00
Administration Fee – Assignment/variations	Subs	Y	\$463.00
Valuation fee (excluding rent reviews & renewals)	Subs	Y	At cost
Interest Payable Default by Lessees and Licensees	Stat	N	maximum % as per legislation subject to change
The rate of interest is that set by the Council but must not exceed the rate specified for the time being by the Minister by Notice in the Government Gazette.			
Environment Management Charge - per unit/patron	Subs	Y	\$3.70
per unit/patron (as applicable)			

PREPARATION OF LEASE AND LICENCE AGREEMENTS

Land Registry Services Registration Fees	Full	Y	At Cost
PEXA Registration Fee	Full	Y	At Cost
Community & Sporting Groups (not for profit organisations excluding Community Gardens)	Subs	Y	\$190.00
Preparation of Agreement for Lease/Lease	Subs	Y	\$1,260.00
Commercial Lease or Licence only (minimum fee excluding Outdoor Dining and Fitness Trainers)	Subs	Y	\$935.00
Approvals/Consents Under Roads Act	Subs	N	\$260.00
Section 2.20 Licence (Crown Land)	Subs	Y	\$314.00
Short Term Licence (under Section 46(3) (Community Land)	Subs	Y	\$315.00
Commercial Trainers – (Primary Site Fitness Trainers, Surf Schools, Swimming Coaches, etc)	Subs	Y	\$315.00
Assignment and/or variation of existing agreements	Subs	Y	\$305.00
Assessment Fee - Short term Licence – more than 45 days notice	Full	Y	\$327.00
Assessment Fee – Urgent Request - Short term Licence – 45 days or less notice	Full	Y	\$660.00

COMMUNITY AND SPORTING GROUPS LEASES/LICENSES

Lease/Licence Annual Fee	Subs	Y	\$735.00
Community Garden and Museums	Subs	Y	\$125.00

FEES FOR COMMERCIAL LEASED PREMISES

Backflow Protection Service for Boundary & Zone Devices – Annual – per device per year	Market	N	\$119.00
Temperature Control Devices, 6 monthly – per device per year	Market	Y	\$269.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

FEES FOR COMMERCIAL LEASED PREMISES [continued]

Emergency & Exit Lights, 6 monthly – per building per year	Market	Y	\$530.00
Fire Service Testing, several different testing requirements – per year	Market	Y	\$2,680.00
Testing & Tagging, different frequencies – per hour	Market	Y	\$106.00
Gas appliance testing & servicing – per year	Market	Y	\$740.00

ROAD CLOSURE FEES

Road Closure Application Fee	Full	N	\$2,905.00
Road Status Search Fee	Full	N	At Cost
Valuation Fee	Full	N	At Cost

SALE OF COMMUNITY LAND

Valuation Fee	Full	Y	at cost
Application Fee (excluding reclassification costs)	Full	Y	\$2,395.00

EASEMENTS

Application Fee for Creation of Easement over Council Owned or Managed Land including Valuation Report	Full	Y	\$2,340.00
Compensation Payable – Creation of Easement over Council Owned or Managed Land	Market	N	As per Valuation report
Application Fee for Extinguishment of Council Easement over Private Land including Valuation Report	Full	Y	\$2,340.00
Compensation Payable – Extinguishment of Council Easement over Private Land	Market	N	As per Valuation report

FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE

Zone A – Band 1 (3 to 10 participants)	Market	Y	\$1,790.00
Zone A – Band 2 (11 to 18 participants)	Market	Y	\$3,300.00
Zone A – Band 3 (19 to 36 participants)	Market	Y	\$6,600.00
Zone A – Band 4 (37 to 54 participants)	Market	Y	\$9,900.00
Zone B – Band 1 (3 to 10 participants)	Market	Y	\$1,135.00
Zone B – Band 2 (11 to 18 participants)	Market	Y	\$2,050.00
Zone B – Band 3 (19 to 36 participants)	Market	Y	\$4,100.00
Zone B – Band 4 (37 to 54 participants)	Market	Y	\$6,150.00
Zone C – Band 1 (3 to 10 participants)	Market	Y	\$795.00
Zone C – Band 2 (11 to 18 participants)	Market	Y	\$1,440.00
Zone C – Band 3 (19 to 36 participants)	Market	Y	\$2,865.00
Zone C – Band 4 (37 to 54 participants)	Market	Y	\$4,305.00
Licence Fee – Mobile Fitness Trainers (3 clients or less)	Subs	Y	\$217.00

COMMUNICATION INSTALLATIONS

Initial Investigation & Feasibility Administration Fee	Subs	N	\$3,290.00
--	------	---	------------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Administration and Site Set-up

Initial Site Set-Up (tower analysis required and provided by client) Fee for processing application, includes new equipment schedule.	Full	Y	\$2,725.00
Initial Site Set-Up (tower analysis not required) Fee for processing application, includes new equipment schedule	Full	Y	\$1,805.00
Amended Site Set-Up (tower analysis required and provided by client). Fee for processing application, includes amended equipment schedule	Full	Y	\$1,805.00
Amended Site Set-Up (tower analysis not required) – Fee for processing application, includes amended equipment schedule	Full	Y	\$930.00
Standard Site Lease/Licence/Deed (not including legal fees) – Fee for processing Lease/Licence/Deed.	Full	Y	\$1,805.00
Generator Access – (When available) – Commercial Rate Rental for access to Council's back up power unit.	Market	Y	\$2,835.00

Communication Sites

Daily rental (use of existing infrastructure on tower) – to recover cost of short-term users of tower	Full	Y	\$40.00
Spread Spectrum Link (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site For use of Council's radio tower and hut space	Market	Y	\$2,015.00
Supply site key card, first key card (per key card) – Fee for processing application and ordering key card	Full	Y	\$158.00
Private Mobile Radio (one repeater base up to 50W, Tx & Rx antenna or access to multi-coupled antenna) – Commercial rate – Prime Site. Rental for use of Council's radio tower.	Market	Y	\$6,000.00
Private Mobile Radio – Extra antenna (per antenna) – Commercial rate – prime site. Rental for use of Council's radio tower only	Market	Y	\$2,015.00
VHF-UHF Link System (per link, includes one yagi antenna and 3 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut	Market	Y	\$2,015.00
VHF-UHF yagi Link – Extra antenna (per antenna) – Commercial rate – Prime Site Rental for use of Council's radio tower	Market	Y	\$660.00
Other equipment: (Paging base, Nav Beacon etc, per unit-up to 100W, includes on transmit antenna and 5 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut space	Market	Y	\$6,000.00
Mobile Phone System. Rental for use of Council's radio tower and hut space	Market	Y	\$75,235.00
FM Broadcast System (includes 1 transmit antenna, 1 input signal antenna and up to 20 rack units of space) per Tx. Rental for use of Council's radio tower and jut space	Market	Y	\$9,810.00
TV Broadcast System (includes space for one transmitter or translator, one shared Tx antenna and one input signal antenna) – Commercial rate – Prime Site For use of Council's radio tower and hut space	Market	Y	\$98,135.00
Spread Spectrum Repeater (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site. Rental for use of Council's radio tower and hut	Market	Y	\$3,980.00
Microwave dish (solid), up to a 2410mm diameter dish with cover) – Commercial rate – Prime Site. Rental for use of Council's tower	Market	Y	\$19,080.00
Microwave Dishes (solids with Cover) greater than 2400mm – Rental for use of Council's tower	Market	Y	\$5,450.00
Microwave Dish (Gridpack), up to 2410mm diameter – Full Commercial Rate. Rental for use of Council's tower	Market	Y	\$11,340.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Communication Sites [continued]

Microwave Dish (Gridpack), greater than 2400mm – Rental for use of Council's tower	Market	Y	\$3,275.00
Rental for Client's Hut (Maximum area 3 metres by 4 metres) – Commercial rate – Prime Site. Rental for use of Council's communication site compound	Market	Y	\$38,170.00
Additional rack space in Council's hut (per rack unit) – Commercial rate – Prime Site	Market	Y	\$132.00
Site Management Fee – Communication Site Induction (per application)	Full	Y	\$420.00
Annual rent for equipment shelter	Market	Y	\$16,900.00
Annual rent for equipment shelter & light pole	Market	Y	\$21,265.00

APPROVAL FEES - OUTDOOR RESTAURANTS/DINING

Annual Fee for Beach or Foreshore locations	Market	N	Independent Valuation
Per square metre for Zone 1 (except for beach and foreshore locations)	Market	N	\$175.00
Per square metre for Zone 2 (except for beach and foreshore locations)	Market	N	\$92.00
Per square metre for Zone 3 (except for beach and Foreshore locations)	Market	N	\$62.00
Outdoor Restaurant Bond	Market	N	\$700.00

TRADING LICENCE AND STREET VENDING

Community and Sporting Groups (per day)	Market	N	\$57.00
Commercial Activities (per day)	Market	N	\$146.00

COMMERCIAL OR INDUSTRIAL INSTALLATIONS - WITHIN COUNCIL LAND or ROAD RESERVE

Application Fee – Application must be accompanied by a Traffic/ Pedestrian Management Plan	Full	N	\$106.00
--	------	---	----------

Annual Fee

Should a company require to install infrastructure in or above a Council road reserve or Council land they will be required to enter into an agreement and pay the annual fee

For every 150 metres or part thereof	Full	N	\$1,480.00
Signs (per sign – minimum)	Market	N	\$550.00
Daily charge for use of Council land for a Service Authority	Market	N	\$4.90
Daily charge for use of Council land for a commercial purpose	Market	N	\$9.90
Bond – minimum \$5,000 plus additional charges based on equipment, use of land, area occupied and affected infrastructure	Market	N	\$5,100.00

WATER SUPPLY CHARGES

Water Supply charge 20mm Water Meter size	Market	N	\$285.00
---	--------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

WATER SUPPLY CHARGES [continued]

Water Supply charge 25mm Water Meter size	Market	N	\$446.00
Water Supply charge 40mm Water Meter size	Market	N	\$1,130.00
Water Supply Charge – meter size > 40mm	Market	N	\$1,775.00
Water Usage charge (Per kl)	Market	N	\$2.60
Water meter reading charge per hour	Market	N	\$29.00
Special Water Meter reading (per reading)	Market	N	\$94.50

FEES FOR COMMERCIAL SURF SCHOOLS - NON PRIME SITES

Annual Licence Fee	Market	N	\$1,280.00
--------------------	--------	---	------------

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

FINANCIAL SERVICES

PAYMENT FEES

Credit Card Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments not attracting GST	Full	N	0.50%
Credit Card Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments attracting GST	Full	Y	0.50%
Dishonoured Payments Fee – on-charge of bank/agent fee	Full	N	direct on-charge
Late Payment Fee – Sundry Debtors	Full	Y	\$10.00

RATES INFORMATION

Provide copy of Rate Notice	Full	N	\$20.00
Rates or Property Search current rating year	Full	N	\$20.00
Rates or Property Search (per hour or part thereof). Including Possessory Title applications, historical ownership requests, former title descriptions, previous valuations, previous rates, etc.	Full	N	\$67.00
On-charge of Archival Retrieval Fees incurred by Rates/Property Search	Full	N	direct on-charge

OVERDUE RATES

Extra Charge, Section 566 of Local Government Act

Council's rate of interest is the maximum rate specified by the Minister by Notice in the Government Gazette	Stat	N	Interest rate for the period of 1 July 2022 to 30 June 2023 is set at 6.0%.
Deferred Pensioner Interest	Subs	N	Interest rate for the period of 1 July 2022 to 30 June 2023 will be set at the IPART nominal local government discount rate
Council will apply a reduced interest rate equivalent to the IPART discounted interest rate, to those eligible ratepayers who have entered into a formal Pensioner Agreement to Defer Rates, Charges and Interest.			

SECTION 603 CERTIFICATES

Certificates under Section 603 (as determined by the Department of Local Government)	Stat	N	\$90.00
Additional charge for priority issue of Section 603 Certificate – 24 hour turnaround	Full	N	\$18.50

GAS MAINS CHARGE (Australian Gas Limited)

Annual fee under Section 611 of Local Government Act, 1993

Tariff Sales	Market	N	0.75% of Sales Revenue
Standard Contract Sales	Market	N	0.075% of Sales Revenue

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

GAS MAINS CHARGE (Australian Gas Limited) [continued]

Corporate Contract Sales

Market

N

0.075% of Sales Revenue

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

GOVERNANCE & ADMINISTRATION

Government Information (Public Access) Act 2009 No 52

ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT

Amendment of records at no charge.

Note: Discounts apply for financial hardship and information related to special public benefit generally.

Application	Stat	N	\$30.00
Processing Charge – per hour after first 20 hours	Stat	N	\$30.00

ACCESS APPLICATIONS - ALL OTHER REQUESTS

Application	Stat	N	\$30.00
Processing Charge – per hour after first hour	Stat	N	\$30.00
Internal Review	Stat	N	\$40.00
Access to Information as per GIPA Regulations Schedule 1 Open Access Documents	Full	N	fee to copy documents or supply on disk may apply

COPYING/SCANNING DOCUMENTS

Application Scanning Fees for Building Certificate, Section 68, Pre-Lodgement or Subdivision Certificates

Application Scanning Fees for more than 15 pages	Full	N	\$43.50
--	------	---	---------

Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review

Original estimated cost of development up to \$250,000	Full	N	\$43.50
Original estimated cost of development up to \$250,000 to \$1,000,000	Full	N	\$117.00
Original estimated cost of development over \$1,000,000	Full	N	\$231.00

Map and Plan Copying

For all other map and plan copying - the fees are listed under LAND USE PLANNING

Supply of Documents on CD/DVD	Full	N	\$19.00
-------------------------------	------	---	---------

ACCESS APPLICATIONS - Subpoena

Subpoena Conduct Money for Court Attendance	Full	N	\$58.50
Subpoena Processing Fee – per hour	Full	N	\$58.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

SALE OF FLAGS

Council purchases Australian and Wollongong flags for sale to the public as a community service. Prices may vary at the time they are purchased by Council however they are sold on a cost recovery basis only.

Australian Flag	Full	Y	at cost
Wollongong Flag	Full	Y	at cost

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

INFORMATION MANAGEMENT & TECHNOLOGY – Spatial Information

DIGITAL DATA SUPPLY - Spatial & Non-Spatial

Subject to Conditions: Supply of digital data is subject to licence conditions. A License Agreement must be signed by both parties before data can be distributed. Supply of some data may require the consent of a 3rd party.

Unless otherwise noted, Spatial data is supplied in ESRI shape format. Contact the Spatial Information team for available alternate formats and costs for data conversion.

Aerial photo imagery and LiDAR/ALS data is not available for supply in digital format due to 3rd party licensing restrictions.

Data extraction only – labour component (hourly rate)	Full	N	\$106.00
Note: Minimum charge of half an hour			

3D CITY CENTRE MODEL - Data Supply and Services

Data extraction and conversion (labour component – hourly rate)	Full	N	\$106.00
Note: Labour Rate covers import/export building models (including conversion), texture import/export, model terrain clip(per site), 3D analysis and consultancy	Full	N	At cost plus processing fee
Minimum one (1) hour per building site	Full	N	\$106.00

MAP PRODUCTS

Map production incurs a labour and consumables component.

Supply of maps containing aerial photography is subject to licence restrictions - refer Mapping Services team for Conditions of Supply.

Minimum charge of half an hour.

Map production - soft copy – labour component (hourly rate)	Full	N	\$97.00
---	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

PROJECT DELIVERY

Road Widening Certificates	Full	N	\$44.50
Consulting Rate (Engineers) (per hour)	Market	Y	\$250.00

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

INFRASTRUCTURE PLANNING & SUPPORT

TRAFFIC RELATED FEES

A Traffic COUNT Data (limited locations available)

Volume Only	Subs	Y	\$26.00
Volume, Speed, Classification	Subs	Y	\$76.00

Data for five or more locations

Volume per location	Subs	Y	\$22.50
Volume, Speed, Classification per location	Subs	Y	\$61.00

B Tracks Traffic Modelling

Undertake traffic modelling for outside organisations – per day	Market	Y	\$1,610.00
Supply of base traffic models (TRACKS or PARAMICS) for development planning	Market	Y	\$2,010.00

C Traffic Committee

Work Zone Application

Work Zone Application Fee	Full	N	\$181.00
Cost for 1 Sign and new post	Full	N	\$245.00
Cost for 1 Sign on existing post	Full	N	\$153.00
Work Zone Non Ticketed Rate - per lineal metre per month of kerbside space	Market	N	\$10.50
Work Zone Fee A - Up to 12 metres of non ticketed work zone kerbside space (per month)	Market	N	\$129.00
Work Zone Fee B - Up to 24 metres of non ticketed work zone kerbside space (per month)	Market	N	\$257.00
Work Zone Fee C - Up to 36 metres of non ticketed work zone kerbside space (per month)	Market	N	\$386.00
Work Zone Fee D - Site Specific measurement for non ticketed work zone greater than 36 metres kerbside space	Market	N	Charge will be based on site specific requirements at a rate define under "Work Zone Non Ticketed Rate - per lineal metre per month of kerbside space"
Work Zone Ticketed Rate - per lineal metre per month kerbside space	Market	N	\$21.50
Work Zone Fee E - Up to 12 metres of ticketed work zone kerbside space (per month)	Market	N	\$257.00
Work Zone Fee F - Up to 24 metres of ticketed work zone kerbside space (per month)	Market	N	\$515.00
Work Zone Fee G - Up to 36 metres of ticketed work zone kerbside space (per month)	Market	N	\$770.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Work Zone Application [continued]

Work Zone Fee H - Site Specific measurement for ticketed work zone greater than 36 metres kerbside space	Market	N	Charge will be based on site specific requirements at a rate define under "Work Zone Ticketed Rate - per lineal metre per month of kerbside space"
--	--------	---	--

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

WASTE MANAGEMENT

Commercial or business waste not accepted as household waste, as assessed by Weighbridge Operator(s).

Garden Organics are not accepted to landfill and must be separated from mixed general waste and be free of contamination for depositing in the garden organics drop off area.

Specified items are required to be deposited in recycling areas prior to mixed general waste being deposited for disposal.

Failure of site users to follow directions may result in specified item(s) weights being included in mixed general waste charges.

Wollongong Waste and Resource Recovery Park is not permitted to accept builders waste for landfill disposal including mixed soils, concrete, bricks, tiles, plasterboard, wood waste and general mixed builders waste.

Asbestos material and commercial amounts of polystyrene are not accepted at Wollongong Waste and Resource Recovery Park.

The Product Stewardship Act, 2011 effective 1 July 2012 provides for televisions, computers and computer peripherals to be accepted for recycling by an 'Approved Arrangement' free of charge, providing the material presented meets industry standards.

Exemptions apply in accordance with the Wollongong Waste and Resource Recovery Park - Fees and Exemption Policy for Community Service Organisations with a valid NSW Waste Levy Exemption from the NSW Environment Protection Authority.

HOUSEHOLD WASTE - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY

MIXED GENERAL WASTE

Minimum charge (20kg or less)	Rate of Return	Y	\$8.00
Charge per tonne (mixed general waste)* #	Rate of Return	Y	\$402.00
* \$30/tonne rebate offered to individual customers with volumes greater than 500t/quarter. Terms and Conditions apply. # The Mixed Waste fee includes the 2022-2023 EPA Waste Levy of \$151.60/tonne.			

Expanded Plastic (polystyrene & other light) loads by volume – Charge per m3	Rate of Return	Y	\$221.00
--	----------------	---	----------

GARDEN ORGANICS & WOOD WASTE

Minimum charge (100kg or less)	Rate of Return	Y	\$14.50
Charge per tonne (Greater than 100kg)	Rate of Return	Y	\$143.00

WASTE CHARGES PER SPECIFIED ITEM

Mattresses (per item)	Market	Y	\$30.00
-----------------------	--------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

WASTE CHARGES PER SPECIFIED ITEM [continued]

Car and motorcycle tyres (each)	Rate of Return	Y	\$8.50
Car and motorcycle tyres (each) with rim	Rate of Return	Y	\$20.00
Light truck and 4WD tyres (each) [Truck and Tractor Tyres are not accepted]	Rate of Return	Y	\$17.00
Light truck and 4WD tyres (each) with rim [Truck and Tractor Tyres are not accepted]	Rate of Return	Y	\$32.00
Televisions, Computers and Computer Peripherals for items deemed suitable for acceptance under the Product Stewardship Act, 2011	Rate of Return	Y	Free
Fridge and Airconditioner (per item)	Rate of Return	Y	\$9.00

COMMERCIAL AND BUSINESS WASTE - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY

MIXED GENERAL WASTE

Minimum charge (200kg or less)	Rate of Return	Y	\$80.50
Charge per tonne (Greater than 200kg)* #	Rate of Return	Y	\$402.00

* \$30/tonne rebate offered to individual customers with volumes greater than 500t/quarter. Terms and Conditions apply.
The mixed waste fee includes the 2022-2023 EPA Waste Levy of \$151.60/tonne.

GARDEN ORGANICS AND WOOD WASTE

Minimum charge (200kg or less)	Rate of Return	Y	\$28.50
Charge per tonne (Greater than 200kg)	Rate of Return	Y	\$143.00

SPECIAL WASTE DISPOSAL - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY

SPECIAL WASTE - Commercial only

Including waste requiring immediate or supervised burial or special handling; animal processing waste; loads greater than 25% paper and or cardboard; product destructions. All special waste must be classified and permitted to enter a Class 1 Landfill under the POEO Act, 1997.	Rate of Return	Y	\$426.00
--	----------------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

SPECIAL WASTE – Non Conforming Charity Waste

This charge applies to Charities who have been granted Section 88 Levy exemption by the Environment Protection Authority and who deliver material that does not comply with Councils Wollongong Waste and Resource Recovery Park – Fees and Exemptions Policy. Charities that do not have an EPA Section 88 Exemption will incur full commercial waste disposal rates.	Rate of Return	Y	\$250.00
--	----------------	---	----------

SPECIAL WASTE - Expanded plastic

SPECIAL WASTE – Expanded plastic (polystyrene & other light) loads by volume – Charge per m3 (applicable to loads > 25% by volume polystyrene)	Rate of Return	Y	\$221.00
--	----------------	---	----------

DEAD ANIMALS - Domestic and Commercial

RSPCA animal disposal is exempt

Minimum Charge (100kg or less)	Rate of Return	Y	\$40.00
Charge per tonne (Greater than 100kg) #	Rate of Return	Y	\$402.00
The mixed waste fee includes the 2022-2023 EPA Waste Levy of \$151.60/tonne.			

COVER MATERIAL - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK

Material suitable for use as waste cover at Wollongong Waste and Resource Recovery Park. Application and Approval Process applies (acceptance subject to Council's sole discretion).	Subs	Y	Price by negotiation with Waste & Resource Recovery Manager
--	------	---	---

CHARGES DURING WEIGHBRIDGE FAILURE - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK ONLY

GENERAL WASTE

Domestic small (cars, station wagons, + 1/2 ute tray or trailer loads)	Rate of Return	Y	\$40.00
Domestic large (car or wagon with trailer loads, full ute/trailer loads)	Rate of Return	Y	\$119.00
Truck – Small Commercial	Rate of Return	Y	\$244.00
Truck – Medium Commercial	Rate of Return	Y	\$1,470.00
Truck – Large Commercial	Rate of Return	Y	\$3,125.00

Garden Organics

Garden Organics small (cars, station wagons, + 1/2 ute tray or trailer loads)	Rate of Return	Y	\$14.50
---	----------------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Garden Organics [continued]

Garden Organics large (car or wagon with trailer loads, full ute/trailer loads)	Rate of Return	Y	\$39.00
Truck – Small Commercial	Rate of Return	Y	\$79.00
Truck – Medium Commercial	Rate of Return	Y	\$479.00
Truck – Large Commercial	Rate of Return	Y	\$1,025.00

Weighbridge Tare Tickets

Vehicles 4.5 tonnes or less (per weigh)	Rate of Return	Y	\$27.00
Vehicles 4.5 tonnes or more (per weigh)	Rate of Return	Y	\$54.50

'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES

Upsize of domestic Residual Waste 'Red Top' bin	Rate of Return	N	\$200.00
Downsize of domestic Residual Waste 'Red Top' bin	Rate of Return	N	Free

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

LAND USE PLANNING

A Local Environmental Plans (where Council has to prepare or assess)

Minor Rezoning	Subs	N	A \$23,460 lodgement, assessment and processing fee for Planning Proposals, including reporting to Wollongong Local Planning Panel, Council and the NSW Department of Planning, Industry and Environment. If Council does not support the preparation of a draft Planning Proposal, a refund of the unexpended fees will be provided.
External requests for spot rezonings (1 lot or less than 1500m2) and planning proposals. Excludes minor boundary adjustment Planning Proposals that are consistent with Neighbourhood Planning in West Dapto (no charge).			
Major Rezoning	Subs	N	A \$61,200 lodgement, assessment and processing fee for Planning Proposals, including reporting to Wollongong Local Planning Panel, Council and the NSW Department of Planning, Industry and Environment. If Council does not support the preparation of a draft Planning Proposal, a refund of the unexpended fees will be provided.
External requests for rezonings including spot rezonings (more than 1 lot and 1,500m2), creation of new zones, rezonings where a LES or technical study(s) is required (eg flood, heritage, land capability). Includes zoning amendments within Release Areas already zoned for urban use. Excludes minor boundary adjustment Planning Proposals that are consistent with Neighbourhood Planning in West Dapto (no charge). No refunds.			

Major Rezoning - New Release Areas	Subs	N	\$102,000.00
Fee for preparation of a Planning Panel agenda and meeting for a pre-Gateway Appeal	Subs	N	\$20,810.00
Preparation of Local Environmental Study or technical study	Market	N	The full cost of the preparation of the LES / technical study will be invoiced. Quote/cost estimate will be agreed with the proponent at the start of the process.
Reclassification of community land to operational land via external party request, including public hearing. In addition to rezoning fee	Subs	N	\$5,200.00

B Development Control Plans (where Council has to prepare or assess)

Assessment of external applications to amend a DCP Chapter – including Neighbourhood Plans	Market	N	\$10,404.00
--	--------	---	-------------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

B Development Control Plans (where Council has to prepare or assess) [continued]

Preparation of a new DCP Chapter – including Neighbourhood Plans, on behalf of proponent

Market

N

The full cost of the preparation of the DCP will be invoiced. Quote/cost estimate will be agreed with the proponent at the start of the process.

LAND USE PLANNING MAP PUBLICATIONS

LEP map printing A4 or A3 colour (no production) per page

Full

N

\$6.20

Map production – labour component (hourly rate)

Full

N

\$86.00

Printing of produced maps A4 or A3 size, per page

Full

N

\$6.20

Printing of produced maps A2, A1 or A0 size, per page

Full

N

\$21.50

LEP, DCP, Section 94 Plan, planning study or other document printing (excluding maps) – Black & white – per page A4

Full

N

\$0.20

LEP, DCP, Section 94 Plan, planning study or other document printing (excluding maps) – Colour – per page A4

Full

N

\$0.50

LEP, DCP, Section 94 Plan, planning study or other document printing (excluding maps) – per page A3

Full

N

\$6.90

Screen Dumps of Mapping Data

Screen Dumps (per sheet)

Full

N

\$6.90

STRATEGIC DIGITAL DATA (External Clients)

Note: Data is supplied and costed in ArcInfo format.

Contact the Strategic Mapping Services Section for translators and media available.

Consultancy rates are charged for conversions. Also available on Councils internet site at no charge.

Subject to Conditions a digital base licence agreement must be signed by both parties before data is distributed.

Some data requires the custodian consent.

Contact the Strategic Mapping Services Section for data availability.

Zones, Zone Text (28 map partitions @ \$7.90 per partition)

Subs

N

\$253.00

Additional layers – Contact the Strategic Mapping Services Section for data availability (per theme per 1:20,000 map partition)

Subs

N

\$31.00

C.D. production containing policies, strategies, LEPs & DCPs.

Full

N

\$6.90

CERTIFICATE RELATED FEES

Air Photos

Scanning of air photos (per hour) (for printing see printing charges)

Full

N

\$85.50

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Planning Certificate

S10.7 (2) (minimum certificate) per parcel of land	Stat	N	\$62.00
S10.7 (2) and (5) (additional information) per parcel of land	Stat	N	\$156.00
Priority issue of certificate	Subs	N	\$148.00
S88G Conveyancing Act Certificate	Stat	N	Regulated fee of \$10, and Council will not inspect the relevant land for the purpose of issuing the certificate

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

ENVIRONMENTAL SERVICES

Tree Management Permit Application	Subs	N	\$80.50
Tree Management Permit Review Application	Subs	N	\$41.00
Tree Management Permit Breaches – per offence – for individuals	Stat	N	\$3,000.00
Tree Management Permit Breaches – per offence – for corporations	Stat	N	\$6,000.00
Tree Management Permit Pensioner Rate (50% of application fee subject to receiving pensioner rebate from Council)	Subs	N	\$41.00

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

NATURAL AREA MANAGEMENT

Illawarra District Weeds Authority (IDWA)

Private Work Charges – Small scale jobs up to 1 hr to complete. Includes labour (one operator), plant and chemical (assumes chemical usage of 500ml or 50L of mix)	Stat	N	\$115.00
Private Work Charges – Large scale jobs requiring more than 1 hour to complete. Includes one operator and all plant/equipment (chemical extra)	Stat	N	\$100.00
Private Work Charges – All jobs where two operators are required. Includes two operators and all plant/equipment (chemical extra)	Stat	N	\$155.00

Note: An administration fee of 16.5% applies to all large-scale private works undertaken.

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

STORMWATER SERVICES

FLOODPLAIN & DRAINAGE INFORMATION

Note: Should the customer fail to collect the requested information described below within a period of 7 days, a new application with applicable fees will be required.

Supply spatial Flood data layers - see DIGITAL DATA SUPPLY

Supply of Council's flood models (per model) for available catchments. The supply of these models will be subject to a digital data licence agreement.	Subs	N	\$2,260.00
Copies of available Flood Studies and Floodplain Management Studies – cost per study	Subs	N	\$171.00
Supply of Site Specific Flood Information	Subs	N	\$95.00

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

BOTANIC GARDEN

Weddings & Events: exclusive use of section - per hour	Subs	Y	\$610.00
Dedications: Picnic Benches or Bench Seats - per item	Full	N	\$2,800.00
Dedications: Trees	Full	N	\$5,100.00
Weddings & Events: Bond (refundable) – per event	Subs	N	\$402.00
Weddings & Events: Function Package - per package	Subs	Y	\$181.00
After Hours Services - per hour	Full	Y	\$362.00
Tours & Workshops: within opening hours - per participant	Subs	Y	\$13.00
Children's Party Package: up to 20 children - per party	Market	Y	\$491.00
Children's Party Package: extra children - per child	Market	Y	\$17.00
Commercial Activity: external booking - per participant	Subs	Y	\$3.30
Tours & Workshops: outside operating hours – per participant	Subs	Y	\$24.00
Hire of venue (exclusive use) or outdoor section (non exclusive use) - per 4 hours	Subs	Y	\$211.00
Hire of venue (exclusive use) or outdoor section (non exclusive use) – per 8 hours	Subs	Y	\$313.00

COMMUNITY EVENTS

Tier 4 Community Event: venue hire - per day	Subs	Y	\$345.00
Tier 4 Community Event: bump in / bump out - per day	Subs	Y	\$172.00
Tier 4 Community Event: Bond (refundable) - per event	Subs	N	\$1,280.00
Tier 3 Regional Event: venue hire - per day	Subs	Y	\$1,725.00
Tier 3 Regional Event: venue hire - per 4 hours	Subs	Y	\$860.00
Tier 3 Regional Event: bump in / bump out - per day	Subs	Y	\$860.00
Tier 3 Regional Event: Bond (refundable) - per event	Subs	N	\$5,750.00

DISCOVERY CENTRE / GREENHOUSE PARK

Long workshop participant (> 8 hours)	Subs	Y	\$80.00
Workshop – up to 30 people	Subs	Y	\$352.00
Interpretation Program (3 Hours) – participant fee	Subs	Y	\$25.00
School Holiday Program: Individual (also hourly rate for weekends) – per participant	Subs	Y	\$13.00
School Holiday Program: Family of 2 children – per family	Subs	Y	\$24.00
Workshops: Group sessions off-site (plus travel at cost) - per session	Subs	Y	\$1,100.00
Education - Large Scale Events - per student	Subs	Y	\$3.20

BOTANIC GARDEN NURSERY

Individual Plants 50mm Tube	Subs	Y	\$2.40
Multiple Plants 50mm Tube >50 plants (WCC Projects only)	Subs	Y	\$1.40
Individual Plants (70mm) Forest Tube	Subs	Y	\$3.20
Multiple Plants (70mm) Forest Tube >50 plants (WCC Projects only)	Subs	Y	\$2.90
Individual Jumbo Tube 75mm	Subs	Y	\$4.20
Multiple Jumbo Tube 75mm >20 plants (WCC Projects only)	Subs	Y	\$3.80
Individual Plants 140mm Pot	Subs	Y	\$8.30

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

BOTANIC GARDEN NURSERY [continued]

Individual Plants 200mm Pot	Subs	Y	\$15.00
Individual Plants 250mm Pot	Subs	Y	\$21.00
Individual Plants 300mm Pot	Subs	Y	\$38.00
Trees – 25 litre to 400 litre sizes	Market	Y	Market Rate
Plant Sale Discount 25%	Market	Y	By Approval
Request for approved discount structure to be approved by Botanic Garden Curator for plant stock assessed as being of lower quality - 25% discount would apply to plants that would not be of a quality to sell at full price.			
Plant Sale Discount 50%	Market	Y	By Approval
Request for approved discount structure to be approved by Botanic Garden Curator for plant stock assessed as being of poor quality or old stock - 50% discount would apply to plants that would otherwise be written off.			
School Planting Program – Fee Waiver	Market	Y	By Approval
30 x Plants maximum 140mm size provided to schools (via application) per financial year			
100 x Plants maximum 140mm size provided to up to 8 schools for National Tree Day per annum			
Charitable Donations – Fee Waiver	Market	Y	By Approval
30 x Plants Maximum 140mm size provided to charities (via application).			
Curator to approve based on plants used in charitable projects only, not for onsell / use as raffle prizes.			
Worm farms	Full	Y	\$89.50
Compost Bins 220L	Full	Y	\$53.00

TECHNICAL SERVICES

Expert Vegetation/Horticultural Advice per hour	Subs	Y	\$236.00
Seed Collection Service per half day	Full	Y	\$455.00

GREENHOUSE PARK

Corporate hire small up to 10 people	Full	Y	\$230.00
Corporate hire large over 10 people	Full	Y	\$459.00
Long workshop participant (> 8 hours)	Subs	Y	\$78.50
Individual participant fee (also hourly rate for weekends)	Subs	Y	\$11.50

WASTE WISE EVENTS

Hire of Equipment	Deposit	Y	\$115.00
-------------------	---------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

DEVELOPMENT ASSESSMENT

DEVELOPMENT APPLICATION FEES

Application Type

Dwelling house – \$100,000 or less	Stat	N	\$532.00
Advertisements	Stat	N	Note: Maximum fee for advertisements is \$333 + \$93 for each advertisement in excess of one or the fee calculated in accordance with the schedule below whichever is the greater

Erection of buildings, Carrying out of Work, Demolition of a Building or Work

Up to \$5,000	Stat	N	\$129.00
\$5,001 to \$50,000	Stat	N	\$198 + an additional \$3.00 for each \$1,000 (or part of \$1,000) of the estimated cost
\$50,001 to \$250,000	Stat	N	\$412, + an additional \$3.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$50,000
\$250,001 to \$500,000	Stat	N	\$1,356 + an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000
\$500,001 to \$1,000,000	Stat	N	\$2,041 + an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000
\$1,000,001 to \$10,000,000	Stat	N	\$3,058 + additional \$1.44 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000
More than \$10,000,000	Stat	N	\$18,565 + an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000
Development not involving the erection of a building, the carrying out of a work, subdivision of land or the demolition of a building	Stat	N	\$333.00

Subdivision of Land

Incorporating new roads	Stat	N	\$777 + \$65 per additional lot
Not incorporating new roads	Stat	N	\$386 + \$53 per additional lot

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Subdivision of Land [continued]

Strata subdivision	Stat	N	\$386 + \$65 per additional lot
Designated development fee additional to that calculated above	Stat	N	Additional \$1,076
Integrated development fee additional to that calculated above	Stat	N	\$164 + \$374 for each approval body (approval body fee will be separately invoiced by the relevant approval body)
Development requiring concurrence fee additional to that calculated above	Stat	N	\$164 + \$374 for each concurrence authority (concurrence authority fee will be separately invoiced by the relevant concurrence authority)

Advertising Development Applications

Designated development	Stat	N	\$2,596.00
Advertised development	Stat	N	\$1,292.00
Newspaper advertisement (Clause 252(1)(d))	Market	N	\$424.00
Written Notice to adjoining landowners for Development Applications (Clause 252(1)(d))	Market	N	\$286.00
Prohibited development	Stat	N	\$1,292.00
Notification in accordance with the Community Participation Plan	Stat	N	Fee estimate of the relevant Area Manager
Amendments to application – fee where application is permitted to be amended after application processing has commenced	Stat	N	25% of application fee + additional fee (calculated in accordance with the advertising scale above) if re-advertising of the application is required

Design Review Panel

Application under SEPP 65	Stat	N	\$3,508.00
For applications where WLEP 2009 and SEPP 65 apply, the higher fee is applicable. Additional meetings are charged at the above rates.			
Application under WLEP 2009 (Cl 7.18) and SEPP 65	Stat	N	\$3,508.00
For applications where WLEP 2009 and SEPP 65 apply, the higher fee is applicable. Additional meetings are charged at the above rates.			
Multi-Dwelling Housing (>10 Villas / Townhouses)	Market	N	\$3,275.00
Additional meetings are charged at the above rates.			
Mixed Use / Commercial Developments >\$5 Million	Market	N	\$3,275.00
Additional meetings are charged at the above rates.			
Senior's Housing Developments	Market	N	\$3,275.00
Additional meetings are charged at the above rates.			
Refund for Withdrawal of Development Application (prior to determination)	Market	N	Up to 80% of original DA fee (at the discretion of Area Manager)

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Review of Determination

In relation to a request that involves the erection of a dwelling house with an estimated cost of \$100,000 or less	Stat	N	\$222.00
Up to \$5,000	Stat	N	\$64 + an additional amount of not more than \$500 if notice of the application is required to be given under S82 of the Act.
\$5,001 to \$250,000	Stat	N	\$100 + an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost + an additional amount of not more than \$500 if notice of the application is required to be given under S82 of the Act.
\$250,001 to \$500,000	Stat	N	\$585 + an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 + an additional amount of up to \$500 if notice is required under Section 82 of the Act.
\$500,001 to \$1,000,000	Stat	N	\$833 + an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 + an additional amount of not more than \$500 if notice of the application is required to be given under Section 82 of the Act.
\$1,000,001 to \$10,000,000	Stat	N	\$1,154 + an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 + an additional amount of not more than \$500 if notice of the application is required to be given under Section 82 of the Act.
More than \$10,000,000	Stat	N	\$5,540 + an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 + an additional amount of \$500 if notice of the application is required to be given under Section 82 of the Act.
Review of determination – erection of a dwelling house with construction cost \$100,000 or less	Stat	N	\$222.00
Additional Fee – notification of review of determination	Stat	N	\$725.00

Modification of Development Consent

\$4.55(1)	Stat	N	\$83.00
-----------	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Modification of Development Consent [continued]

S4.55(1)	Stat	N	Free of charge for S4.55(1) Modifications involving minor error, misdescription or miscalculation resulting from typographical error or minor administrative correction.
S4.55(1A) or S4.56 of minimal environmental impact	Stat	N	\$754 OR 50% of the DA fee – whichever is the LESSER
S4.55(1A) minor modifications to class 1 and 10 buildings	Stat	N	\$754 OR 25% of the DA fee – whichever is the LESSER
S4.55(2) or S4.56 not of minimal environmental impact	Stat	N	If the fee for the original application was LESS THAN \$100 then 50% of that fee + an additional amount of up to \$665 if notice is required under Section 4.55(2) of the Act, or \$100 or more and the original development application did not involve the erection of a building, the carrying out of a work or the demolition of a work or building.
S4.55(2)	Stat	N	If the fee for the original application was MORE THAN \$100, in the case of a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building, 50% of the fee for the original development application.
S4.55(2)	Stat	N	If the fee for the original application was MORE THAN \$100, in the case of a development application that involves the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less, \$150+ an additional amount of up to \$500 if not
S4.55(2)	Stat	N	For any other development application - as per the following table:
Up to \$5,000	Stat	N	\$64 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Modification of Development Consent [continued]

\$5,001 to \$250,000	Stat	N	\$99 + an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act
\$250,001 to \$500,000	Stat	N	\$585 + an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act
\$500,001 to \$1,000,000	Stat	N	\$833 + an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act
\$1,000,001 to \$10,000,000	Stat	N	\$1,154 + an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act
More than \$10,000,000	Stat	N	\$5,540 + an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act
Refund for Withdrawal of Section 4.55 Application	Stat	N	Refund of up to 80% of original fee (at the discretion of Area Manager)
Additional Fee S4.55(2) or S4.56 – residential flat design verification	Stat	N	\$760.00
Extension of consents	Stat	N	\$82.00

COMPLYING DEVELOPMENT CERTIFICATE FEES

Complying Development Certificate

Dwellings – Single Storey	Market	Y	\$1,430.00
Dwellings – Two Storey or more	Market	Y	\$1,830.00
Alterations & additions to dwellings up to \$20,000	Market	Y	\$730.00
Alterations & additions to dwellings \$20,001 up to \$50,000	Market	Y	\$860.00
Alterations & additions to dwellings \$50,001 up to \$100,000	Market	Y	\$1,140.00
Alterations & additions to dwellings \$100,001 up to \$250,000	Market	Y	\$1,190.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Complying Development Certificate [continued]

Alterations & additions to dwellings more than \$250,000	Market	Y	\$1,430.00
Ancillary or incidental development to dwellings (including carports and detached garages)	Market	Y	\$700.00
Secondary dwellings (under Affordable Housing SEPP)	Market	Y	\$1,430.00
Dual Occupancies (under Affordable Housing SEPP)	Market	Y	\$2,435.00
Dual Occupancy (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	Market	Y	\$2,505.00
Manor Houses (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	Market	Y	by quotation of relevant area manager
Multi Dwelling Housing (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	Market	Y	by quotation of relevant area manager
Swimming pools	Market	Y	\$620.00
Bed and Breakfast accommodation	Market	Y	\$1,430.00
Subdivision 1 LOT	Market	Y	\$371.00
Subdivision (PER ADDITIONAL LOT)	Market	Y	\$75.00
Advertisements	Market	Y	\$478.00
Change of building use for areas less than 200m2	Market	Y	\$478.00
Change of building use for areas above 200m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80
Internal alterations to shops and other commercial buildings for areas less than 200m2	Market	Y	\$665.00
Internal alterations to shops and other commercial buildings for areas above 200m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80
Erection, alterations and additions to industrial and warehouse buildings for areas less than 500m2	Market	Y	\$2,065.00
Erection, alterations and additions to industrial and warehouse buildings for areas above 500m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80
Demolition	Market	Y	\$327.00
Portable classrooms for areas less than 200m2	Market	Y	\$429.00
Portable classrooms for areas above 200m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80
COMPLYING DEVELOPMENT CERTIFICATE & PC APPLICATION COMBINED Under Three Ports SEPP	Market	Y	by quotation of relevant area manager
All other cases	Market	Y	by quotation of area manager
Refund for Withdrawal of Complying Development Certificates (prior to determination)	Market	Y	Up to 80% of original CDC fee (at the discretion of Area Manager)
Modification of CDC	Market	Y	50% of original fee
Minor modification of CDC	Market	Y	25% of original fee

CIVIL CONSTRUCTION WORKS IN THE ROAD - Engineering Plan Assessment

Value of the construction work within the road

Up to \$50,000	Market	N	\$675.00
\$50,000 to \$250,000	Market	N	\$1,050.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Value of the construction work within the road [continued]

More than \$250,000	Market	N	\$1,525.00
---------------------	--------	---	------------

CONSTRUCTION CERTIFICATES ONLY

Single Storey Dwellings	Market	Y	\$1,430.00
Two Storey Dwellings	Market	Y	\$1,650.00
Secondary Dwelling	Market	Y	\$1,475.00
Dual Occupancy	Market	Y	\$2,505.00
Alterations and additions to dwellings up to \$20,000	Market	Y	\$615.00
Alterations and additions to dwellings \$20,001 up to \$50,000	Market	Y	\$760.00
Alterations and additions to dwellings \$50,001 up to \$100,000	Market	Y	\$1,140.00
Alterations and additions to dwellings \$100,001 up to \$250,000	Market	Y	\$1,190.00
Alterations and additions to dwellings more than \$250,000	Market	Y	\$1,430.00
Swimming pools up to \$12,000	Market	Y	\$348.00
Swimming pools \$12,001 to \$50,000	Market	Y	\$459.00
Swimming pools more than \$50,000	Market	Y	\$620.00
Garages, carports and outbuildings up to \$12,000	Market	Y	\$348.00
Garages, carports and outbuildings \$12,001 to \$50,000	Market	Y	\$459.00
Garages, carports and outbuildings more than \$50,000	Market	Y	\$695.00
Villa/townhouse development for first sole occupancy unit	Market	Y	\$1,300.00
Villa/townhouse development per sole occupancy unit greater than one plus above fee	Market	Y	plus 40%
Multi storey residential for first sole occupancy unit	Market	Y	\$1,300.00
Multi storey residential per sole occupancy unit greater than one plus above fee	Market	Y	plus 40%
Commercial for areas less than 500m ²	Market	Y	\$2,055.00
Commercial for areas above 500m ² or part thereof charged per m ² plus fee above	Market	Y	\$0.80
Industrial for areas less than 500m ²	Market	Y	\$1,565.00
Industrial for areas above 500m ² or part thereof charged per m ² plus fee above	Market	Y	\$0.80
Shop/fitout/Change of use for areas less than 200m ²	Market	Y	\$665.00
Shop/fitout/Change of use for areas above 200m ² or part thereof charged per m ² plus fee above	Market	Y	\$0.80
Advertisements	Market	Y	\$478.00
All other cases not listed & applications involving alternative solutions	Market	Y	by quotation of relevant area manager
Refund for Withdrawal of Construction Certificates (prior to determination)	Market	Y	Up to 80% of original CC fee (at the discretion of Area Manager)

Modification of CC

Minor modification or where original fee was less than \$1,000	Market	Y	50% of the original fee or \$500 whichever is lesser
All other cases	Market	Y	50% of the original fee
Minor modification to Class 1 and 10 buildings	Market	Y	25% of the original fee

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

ROAD NAMING FEE

Road naming fee for 1 to 5 road names	Market	N	\$890.00
Road Naming fee for 6 or more names	Market	N	\$1,235.00

PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)

Dwellings (single and two storey)	Market	Y	\$1,185.00
Manor Houses (Under Low Rise Medium Density Housing Code) [Complying Development Certificate]	Market	Y	by quotation of relevant area manager
Interim/Part Occupation Certificate Class 2-9	Market	Y	by quotation of relevant area manager
Dual Occupancy	Market	Y	\$1,925.00
Alterations & additions to dwellings	Market	Y	\$1,185.00
Secondary Dwelling	Market	Y	\$1,185.00
Additions to dwellings (not including wet areas)	Market	Y	\$950.00
Swimming Pools (concrete)	Market	Y	\$705.00
Swimming Pools (fibreglass, above ground)	Market	Y	\$473.00
Garages, carports and outbuildings	Market	Y	\$473.00
Villa/Town House Development fee	Market	Y	\$1,185.00
Villa/Town House Development PC fee per dwelling plus above fee	Market	Y	\$560.00
Advertising Structures	Market	Y	\$473.00
Multi Storey Residential fee	Market	Y	\$1,185.00
Multi Storey Residential PC fee per dwelling plus above fee	Market	Y	\$560 or quotation approved by area Manager
Commercial fee	Market	Y	\$1,385.00
Commercial PC fee per 500m2 or part thereof plus above fee	Market	Y	\$560 or quotation approved by area Manager
Industrial fee	Market	Y	\$1,385.00
Industrial PC fee per 500m2 or part thereof plus above fee	Market	Y	\$560 or quotation approved by area Manager
Change of PC to WCC from another PC fee (Dwellings)	Market	Y	by quotation of area Manager
Change of PC to WCC from another PC. PC fee per 500m2 or part thereof plus above fee (Commercial/Industrial)	Market	Y	by quotation of area Manager
Shop Fitout/Change of Use fee	Market	N	\$215.00
Shop Fitout/Change of Use PC fee plus above fee	Market	N	\$215.00
Interim/Part Occupation Certificate Application Class 1 & 10	Market	Y	\$260.00
Additional Inspection Fee	Market	Y	\$238.00

Compliance Certificate (includes one inspection)

Class 1 and 10 Buildings	Market	Y	\$238.00
Class 2 to 9 Buildings	Market	Y	\$399.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

**2022-2023
Fee
(incl. GST)**

PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)

Minimum Application Fee	Market	N	\$2,035.00
Application Fee per lot	Market	N	\$510.00
Additional Inspection Fee – This fee is payable on third inspection of failed mandatory holdpoint. Practical Completion Inspection will not be done until outstanding PCA fees paid	Market	N	\$238.00

SUBDIVISION WORKS CERTIFICATE

Construction Certificates

Application Fee	Market	Y	\$2,030.00
Application Fee per additional lots plus above fee	Market	Y	\$370.00
Submission of information where required by conditions of development consent and not lodged at the time of subdivision construction certificate application	Market	Y	\$155.00

Modification of Subdivision Works Certificate

Modification requiring minimal assessment	Market	Y	\$150.00
Modification	Market	Y	50% of the original fee or \$645, whichever is lesser

Special inspections (remove any building and relocate within Wollongong Local Government Area)

From outside Wollongong Local Government Area	Market	Y	\$975.00
From within Wollongong Local Government Area	Market	Y	\$488.00

SUBDIVISION CERTIFICATES

Involving subdivision works required by a Development Approval

Application Fee (Torrens and Community Title Subdivision)	Market	N	\$555.00
Application Fee per additional lots above one plus above fee	Market	N	\$299.00
Boundary Adjustment	Market	N	\$555.00

Strata Subdivision

Application Fee	Market	Y	\$610.00
Application Fee per additional lots above one plus above fee	Market	Y	\$208.00

Submission of Additional Information

Submission of information where required by conditions of development consent and not lodged at time of subdivision certificate application	Market	N	\$155.00
---	--------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Submission of Additional Information [continued]

Application to lodge security deposit or bank guarantee to enable construction works to be deferred and/or bonded. Note: no fee applicable where works to be bonded are required by conditions of development consent or in compliance with a relevant Council Policy	Market	N	\$478.00
Application for full/partial release of security deposit or bank guarantee	Market	N	\$478.00

SUBDIVISION FEES – TORRENS/COMMUNITY/STRATA

Amendment or resigning of Plan of Subdivision and/or 88b instrument	Market	N	\$266.00
---	--------	---	----------

Endorsement of documents to create, release, vary or modify easements, restrictions or covenants

By Authorised Person	Market	N	\$215.00
By Council Seal	Market	N	\$820.00
Strata Title Certificate	Market	N	\$215.00

ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY

Manufactured Home and Moveable Dwelling	Market	N	\$246.00
Manufactured Home Estate/Caravan Park & or Camping Ground – Initial Approval to Operate	Market	N	\$292.00
Manufactured Home Estate/Caravan Park & or Camping Ground – Renewal to Operate	Market	N	\$292.00
Review of Determination Section 100 of Local Government Act 1993	Market	N	\$292.00
Section 82 Local Government Act Objection Assessment Fee	Market	N	\$243.00
Transfer of Approval to Operate (Change in Ownership)	Market	N	\$68.00
Application to Amend Approval Operate Manufactured Home Estate/Caravan Park & or Camping Ground	Market	N	\$146.00
Temporary structure	Market	N	\$165.00
Amusement devices	Market	N	\$165.00
Application to operate a Public Carpark	Market	N	\$875.00
Urgent Fee (For Applications within 30 days of booking date)	Market	N	\$332.00
Other Activities under LGA 1993	Market	N	\$163.00
Installation of Wood Heater	Market	N	\$163.00
Mobile Food Vans in a Public Place (not associated with an event)	Market	N	\$297.00
Minor Charity / Non-Profit Organisation Event	Market	N	\$34.00
Application to Modify Installation Approval	Market	N	\$112.00
Compliance inspection of established Caravan Park/Camping Ground/Manufactured Home Estate (Per Site)	Market	N	\$7.80
Compliance re-inspection fee of caravan park/camping ground/manufactured home estate	Market	N	\$146.00
Inspection fee associated with installation approval of manufactured home or moveable dwelling on land other than in a caravan park/manufactured home estate (Per inspection)	Market	N	\$215.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY [continued]

Inspection fee associated with installation approval of manufactured home or associated structure in manufactured home estate (Per inspection)	Market	N	\$215.00
Reinspection – installation fee	Market	N	\$215.00
Registration of Notice of Completion under Local Government (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005	Market	N	\$97.50

CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES

Building Certificate (Clause 260 EP&A Regulations 2000)

Class 1 Buildings	Stat	N	\$250 for each dwelling contained in the building or in any other building on the allotment
Class 2 Buildings comprising 2 dwellings	Stat	N	\$250.00 per dwelling
Class 2-9 Buildings (not exceeding 200m ²)	Stat	N	\$250.00
Class 2-9 Buildings (200-2,000m ²)	Stat	N	\$250.00 Plus \$0.50 per sq mtr over 200 sq mtrs
Class 2-9 Buildings (greater than 2,000m ²)	Stat	N	\$1165 + an additional \$0.075 per square metre over 2,000m ² /sq
Class 10 Buildings	Stat	N	\$250.00
Part of Building Consisting of an External Wall	Stat	N	\$250.00
Fee for a Certificate for Unauthorised Work to a Class 1 and Class 10 Building	Stat	N	\$250.00 plus the maximum fee payable if the application were an application for Development Consent and Construction Certificate or for a Complying Development Certificate
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (not exceeding 200m ²)	Stat	N	\$250.00 plus the relevant fee that should have been paid for the Development Application, Construction Certificate or for a Complying Development Certificate
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (200-2,000m ²)	Stat	N	\$250.00 plus \$0.50 per m ² over 200m ² and the relevant fee that should have been paid for the Construction Certificate or Complying Development Certificate
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (greater than 2,000m ²)	Stat	N	\$1,165.00 plus \$0.075 per m ² over 2,000m ² and the relevant fee that should have been paid for the Construction Certificate or Complying Development Certificate

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES [continued]

Additional inspection if more than one is required before issue of certificate	Stat	N	\$90.00
Priority issue of certificate (N/A for Unauthorised Works)	Market	N	\$189.00
Copy of certificate	Stat	N	\$13.00

CERTIFICATE FEES – MISCELLANEOUS

Occupation certificate involving change of building use of existing building (no building work)	Market	N	\$251.00
Swimming Pools Act 1992 (Swimming Pools Amendment Act 2012) – Compliance Certificate	Stat	Y	\$150.00
Swimming Pools – Per Inspection Fee – Compliance Certificate	Stat	Y	\$100.00
Registration of swimming pool on the Department of Local Government swimming pool register	Stat	Y	\$10.00
Swimming Pools – Per inspection- other including inspection related to a complaint or the issuing of a Notice or Direction.	Full	N	\$100.00
Swimming Pools - Application for Exemption Certificate Section 22 of the Swimming Pools Act 1992.	Subs	Y	\$255.00
S150 (2) Certificate (Certified copy of a document, map or plan held by Council) – See Clause 262 of EP&A Regulations 2000	Stat	N	\$53.00
Outstanding Notices – S735A LGA	Market	N	\$94.50
Outstanding Orders – S121ZP EPA	Market	N	\$94.50

PRE-LODGE MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)

Projects involving an estimated cost of development of \$5 Million or greater and / or development projects involving the erection of 15 dwellings / units or more and / or subdivisions (residential) involving 25 lots or more	Market	Y	\$2,180.00
Projects involving an estimated cost of development of between \$1 Million up to \$5 Million and / or involving the erection of between 3 dwellings / units to 14 dwellings / units	Market	Y	\$725.00
Projects involving an estimated cost of development of up to \$1 Million	Market	Y	\$357.00

Design Review Panel Pre-lodgement Meeting

Development under SEPP 65	Market	N	\$3,275.00
Development under WLEP 2009 (CI 7.18)	Market	N	\$3,275.00
Other development proposals	Market	N	\$2,510.00

BUSHFIRE ATTACK LEVEL ASSESSMENT

Bushfire Attack Level (BAL) Assessment Certificate Fee	Market	Y	\$456.00
--	--------	---	----------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

FIRE SAFETY

Annual Fire Safety Statement - Request to Stay Penalty Infringement Notice (AFSS Overdue)	Market	Y	\$600.00
Registration of Final Fire Safety Certificate Submitted with Occupation Certificate (New Building)	Market	Y	\$122.00
Renewal administration service fee for first licence – S608 of LGA	Market	Y	\$121.00
Renewal administration service fee for second and subsequent licences associated with the same property – S608 of LGA	Market	Y	50% of above fee
Boarding House & Fire Safety Non-compliance Inspections – first inspection	Market	Y	\$320.00
Boarding House & Fire Safety – Follow-up Inspections	Market	Y	\$238.00
Annual Fire Safety Statement - Request to stay penalty infringement notice	Market	N	\$406.00
Compliance Cost Notice - In respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	Stat	N	\$750.00
In respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 Issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders			
Compliance Cost Notice - In respect of any costs or expenses relating to an investigation that leads to the giving of an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	Stat	N	\$0.00

MISCELLANEOUS FEES

Notices of Intention by Private Certifiers

Administration/investigation service	Market	N	\$705.00
--------------------------------------	--------	---	----------

Refund of Fees

Where GST was charged	Stat	Y	Up to 50% of the assessment, damage default, notification fees (if notification not undertaken) paid depending upon the amount of processing undertaken
Where no GST was charged	Stat	N	Up to 50% of the assessment, damage default, notification fees (if notification not undertaken) paid depending upon the amount of processing undertaken

Miscellaneous Fees

Registration and filing of privately issued certificates	Stat	N	\$36.00
--	------	---	---------

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Miscellaneous Fees [continued]

Use not involving erection of buildings, carrying out of a work, subdivision of land, demolition of a building or work	Stat	N	\$285.00
Application for outdoor seating associated with a restaurant or café	Stat	N	\$110.00

File Retrieval

File retrieval per file – per hour or part thereof	Market	N	\$42.50
Request for information involving research and written response – per hour or part thereof	Market	N	\$90.50

Photocopying

Printing of stamped plans and documents - Charged as per COPYING/SCANNING DOCUMENTS - Discretionary fees under the Governance & Information Fees & Charges

A4 size – per sheet	Stat	N	\$0.20
A3 size – per sheet	Stat	N	\$0.40

EPIs, Codes and Policies

WDCP 2009	Stat	N	\$30.00
Notification Policy	Stat	N	\$5.00
DCP – Other per A4 page	Stat	N	\$5.00
3D Model Data Input Fee DA Lodgement – for buildings 4 storeys and over located within area identified under Wollongong LEP	Market	N	\$1,410.00
3D Model Data Input Fee Amended Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	Market	N	\$1,410.00
3D Model Data Input Fee Modified Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	Market	N	\$1,410.00

APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS

Application Fee – (Vehicular crossings) including up to two (2) inspections	Market	N	\$278.00
Additional Inspection Fees	Market	N	\$102.00
Application for Footpath Levels (includes one (1) inspection)	Market	N	\$102.00

APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993

Road Opening Permit Application Fee	Market	N	\$185.00
Construction Inspection fee for work on Existing or New Council Assets (Road Opening) – per Inspection	Market	N	\$136.00
Works on Road Reserves pursuant to a contract with Council	Full	N	Free

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

Rental Fee

Rental – per lineal metre (per metre per month)	Market	N	\$21.50
Rental Category A – Up to 5m Occupation zone	Market	N	\$103.00
Rental Category B – Up to 10m Occupation zone	Market	N	\$207.00
Rental Category C – Up to 25m long Occupation zone	Market	N	\$515.00
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	Market	N	Rental amount will be based on site specific requirements at a rate defined under "Rental - per lineal metre length"

Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993

Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993.

Deposit refundable upon satisfactory inspection. Any damage may result in deposit not being refunded. Retained amount will be costed on Council's Fees and Charges for "Reinstatement of Road and Footpath Surfaces".

Rental Category A – Up to 5m Occupation zone	Market	N	Free
Rental Category B – Up to 10m Occupation zone	Market	N	\$2,205.00
Rental Category C – Up to 25m long Occupation zone	Market	N	\$3,675.00
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	Market	N	Damage Deposit amount based on Council's Fees and Charges for "Reinstatement of Road and Footpath Surfaces"

OCCUPATION BY OTHER THAN HOARDING

Application fee – where the charges apply to permits under sections 138 (Roads Act) and 68 (Local Government Act) and Traffic Management Services Agreements issued under section 116 of the Roads Act.	Market	N	\$185.00
Occupation Fee – Occupation of roadway/footway – full road closure	Market	N	\$413.00
Application Fee – Occupation of roadway/footway – Integral	Market	N	\$109.00
Additional Inspection Fees	Market	N	\$102.00
Occupation – per lineal metre length	Market	N	\$21.50
Occupation Fee per day for 6 metre or part thereof for area within 3 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	Market	N	\$7.40
Occupation Fee per day for 6 metre or part thereof for area within 2 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	Market	N	\$9.60
Occupation Fee per day for 6 metre or part thereof for area within 1 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	Market	N	\$9.60
Occupation Fee per day for 6 metre or part thereof for area within 1/2 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	Market	N	\$9.60

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

UNAUTHORISED WORKS

Reinstatement of unauthorised works and associated administration costs.	Market	N	At Cost
--	--------	---	---------

Draft

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

PUBLIC HEALTH & SAFETY

LEGISLATIVE ENFORCEMENT

Entry and Inspection Fee (LGA) Section 197	Full	N	\$125.00
--	------	---	----------

HEALTH & SAFETY ISSUES

Mortuaries Inspection Fee	Full	N	\$399.00
Mortuaries Re inspection Fee	Subs	N	\$64.00
Improvement Or Prohibition Notice Public Health Act 2010 (public swimming pools)	Stat	N	\$270.00
Inspection Fees – Public Swimming Pools – water quality	Subs	N	\$147.00
Reinspections fee – Public Swimming pools -water quality	Subs	N	\$64.00

SEX INDUSTRY PREMISES

Inspection and Registration of premises	Full	N	\$402.00
Sex industry Re inspection fee	Full	N	\$347.00

FOOD PREMISES INSPECTION AND CLASSIFICATION

Improvement Notices Sect 66AA(1) Food Act 2008	Stat	N	\$330.00
Administration Charge Medium & High Risk – 0 to 5 handlers	Subs	N	\$286.00
Administration Charge Medium & High Risk – 6 to 50 Handlers	Subs	N	\$443.00
Administration Charge – Low Risk	Subs	N	\$87.50
Inspection fee Medium and High Risk	Subs	N	\$173.00
Inspection fee Low Risk	Subs	N	\$64.00
Food Premises Re Inspection fee	Subs	N	\$106.00
Charitable/ Non Profit Organisations – per annum	Subs	N	\$64.00
Markets/Temporary Events – per annum fee	Subs	N	\$64.00

PLACES OF SHARED ACCOMMODATION

Registration and Inspection Fee

Per annum to 10 boarders	Full	N	\$469.00
Per annum above 10 boarders	Full	N	\$700.00
Shared Accommodation Re Inspection Fee	Subs	N	\$64.00

WATER COOLING TOWER

Improvement Or Prohibition Notice Public Health Act 2010	Stat	N	\$560.00
Registration Fee	Subs	N	\$76.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

Inspection and Sampling Fee

1 to 9 per location	Full	N	\$479.00
More than 10 per location	Subs	N	\$432.00
Reinspection Fee – General	Subs	N	\$137.00
Sampling	Full	N	At cost

WARM WATER SYSTEMS

Registration and inspection of premises	Full	N	\$505.00
---	------	---	----------

HAIRDRESSING PREMISES/BEAUTY SALON

Registration and Inspection Fee	Subs	N	\$212.00
Hairdressing/Beauty Salon Re Inspection fee	Subs	N	\$64.00

SKIN PENETRATION

Improvement Or Prohibition Notice Public Health Act 2010	Stat	N	\$270.00
Registration and Inspection Fee	Subs	N	\$236.00
Skin Penetration Re Inspection Fee	Subs	N	\$70.00
Foot Spa Sampling	Subs	N	At cost

ON-SITE SEWAGE MANAGEMENT SYSTEMS

Install and operate On-site Sewage Management systems	Subs	N	\$246.00
Approval to operate On-site Sewage Management systems	Subs	N	\$109.00
Inspection fee for On-site Sewage Management systems LGA Sect 197	Subs	N	\$125.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing Structure

GST

2022-2023
Fee
(incl. GST)

REGULATORY CONTROL

LEGISLATIVE ENFORCEMENT

Entry and Inspection Fee POEO Section 104	Full	N	\$125.00
Entry and Inspection Fee EPA ACT Section 9.29	Full	N	\$125.00
Cost compliance per Hour LGA Section 197 POEO Section 104 & EPA Act Section 9.29	Full	N	\$125.00
Execution of Orders, Notices and Directions – Administration fee	Full	N	\$163.00

PROTECTION OF THE ENVIRONMENT OPERATIONS

Protection of the Environment Operations Act 1997, S94 & S100 (POEO) (Statutory Fee)	Stat	N	\$605.00
--	------	---	----------

EVENTS

Cost of labour/hour – General Ranger	Full	Y	\$133.00
Cost of labour/hour – Parking Ranger	Full	Y	\$110.00

STOCK ANIMAL IMPOUNDING FEES

Walking or Transporting Animals

Labour per hour – or part thereof (excluding after hours call out)	Full	N	\$133.00
Plant/Equipment per hour – or part thereof – inclusive of Insurance and maintenance etc.	Full	N	\$134.00
Contractors	Full	N	At Cost
Labour – after hours call out	Full	N	At Cost

Sustenance

Food/Water per stock/animal per day	Full	N	\$54.50
Vet Care	Full	N	At Cost as per RSPCA agreement

ARTICLES IMPOUNDING FEES (includes abandoned motor vehicles trolleys and signs etc)

Conveyance to Pound

Labour per hour (including allowances and on costs) – per staff used or part thereof	Full	N	\$133.00
Plant/Equipment per hour – or part thereof	Full	N	\$134.00
Contractors	Full	N	At Cost
Storing Impounded Article per item per day	Full	N	\$38.00
Storage of Vehicle/Machinery per day	Full	N	\$77.50
Administration Fee for Serving Notice – per notice	Full	N	\$57.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies	Pricing Structure	GST	2022-2023 Fee (incl. GST)
---	-------------------	-----	---------------------------

COMPANION ANIMALS POUND FEES (dogs and cats)

Release Fee – For the release of a seized companion animal	Subs	N	\$38.00
Sustenance/Maintenance Charges – For the maintenance of each companion animal detained by the Council for each day (or part thereof) exclusive of the day delivered to the pound	Full	N	\$28.50
Veterinary Costs – as per veterinary charges	Full	N	At Cost
Euthanasia of a dog including puppy	Full	N	\$52.00
Euthanasia of a cat including kitten	Full	N	\$26.00
Euthanasia of a restricted, dangerous or menacing dog	Full	N	\$105.00
Euthanasia of a feral, aggressive or nuisance cat	Full	N	\$52.00
Disposal of a dog under 10kg	Full	N	\$41.00
Disposal of a dog over 10kg	Full	N	\$55.00
Disposal of a cat including kitten	Full	N	\$41.00

MICROCHIPPING FEES

Micro Chipping request from Police or as agreed by delegated manager

Microchipping at special events/programs	Subs	Y	\$14.00
Micro chipping in any other case except as a request from Police or authorised officer and special events/programs	Subs	Y	\$60.50
Dangerous/Restricted Dog Enclosure Certificate of Compliance	Stat	N	\$150.00

Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government

The following are exempt:

Companion animal used as a guide or assistance animal.

A dog used for working on farm land properties categorised under Section 515 Local Government Act.

Greyhound that is registered under the Greyhound Racing Act.

Whole Companion Animal (not desexed) or desexed after 6 months of age - Dog	Stat	N	\$234.00
Desexed Companion Animal (except eligible pensioners) - Dog	Stat	N	\$69.00
Desexed Companion Animal (owner is an eligible pensioner) - Dog	Stat	N	\$29.00
Desexed animal sold by eligible Pound/shelter - Dog	Stat	N	\$0.00
Whole Companion animal owned by recognised breeder - Dog	Stat	N	\$69.00
Whole Companion animal (where desexing is not recommended) - Dog	Stat	N	\$69.00
Where the owner of a companion animal is an eligible pensioner and the companion animal is not desexed - Dog	Stat	N	\$234.00
Whole Companion Animal (not desexed) or Desexed Companion Animal (except eligible pensioners) – Cat	Stat	N	\$59.00
Desexed Companion Animal (owner is an eligible pensioner) - Cat	Stat	N	\$29.00
Desexed animal sold by eligible Pound/shelter - Cat	Stat	N	\$0.00
Whole Companion animal owned by recognised breeder - Cat	Stat	N	\$59.00
Whole Companion animal (where desexing is not recommended) - Cat	Stat	N	\$59.00

All Fees and Charges are set at the maximum and can be adjusted in accordance with Council's Discount and Waiver Policies

Pricing
Structure

GST

2022-2023
Fee
(incl. GST)

Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government [continued]

Late Registration fee - Dog or cat

Stat

N

\$19.00

Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)

Intact or non de-sexed cats > 4 months age

Stat

N

\$85.00 P.A.

(This Fee does not apply to cats already registered by 1 July 2020, those kept for breeding purposes by members of recognised breeding bodies, and cats which cannot be de-sexed for medical reasons. Note: Proof of medical exemption will be required to be produced.)

Restricted dog breeds or formally declared Dangerous Dogs

Stat

N

\$206.00 P.A.

(Note: This annual Permit Fee applies to existing registered dogs.)

Permit late fee

Stat

N

\$19.00

Fee Name	Parent Name	Page
----------	-------------	------

Index of all Fees

1

1 and 2 Bedroom Ensuite 4 Berth Cabin	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	55
1 and 2 Bedroom Ensuite 4 Berth Cabin	[Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	55
1 and 2 Bedroom Ensuite 4 Berth Cabin	[First day to second last day of Board of Studies NSW School Terms]	55
1 Month – no contract	[Membership]	45
1 month – No contract	[Membership]	40
1 to 6 hours – per hour (maximum of 6 hours charged in a 24 hour period)	[Function Hall Hire - Bulli Beach Tourist Park]	53
1 to 9 per location	[Inspection and Sampling Fee]	98
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[General Hire Offices]	22
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[Non-Profit Hire Offices]	22
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[General Hire Offices]	22
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[Non-Profit Hire Offices]	22
1/2 hour, 1 hour, 2 hours, on-street and off-street parking within the inner city parking area (per hour pro rata)	[Metered Parking Charges]	33
10-pack 60min Group Personal Training (2-person) OP/Member rate	[Group Personal Training]	40
10-pack 60min Group Personal Training (2-person) P	[Group Personal Training]	40
10-pack 60min Group Personal Training (3-person) OP/Member rate	[Group Personal Training]	40
10-pack 60min Group Personal Training (3-person) P	[Group Personal Training]	40
10-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	40
10-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	46
10-pack 60min Personal Training P	[Individual Personal Training]	40
10-pack 60min Personal Training P	[Individual Personal Training]	46
12 month renewing member prior to expiry	[Membership]	41
12 months	[Membership]	40
12 months	[Aquatic Memberships]	43
12 months	[Membership]	45
12 months	[Membership Concession]	45
12 months – child	[Aquatic Memberships]	43
12 months – concession	[Aquatic Memberships]	43
12 months – family (2 adults & 2 children)	[Aquatic Memberships]	43
12 months (on presentation of Government concession of health care card)	[Concession Membership]	41
12 months renewing member	[Membership]	45
18 Holes - Low Demand period	[RUSSELL VALE GOLF COURSE]	47

2

2 Bedroom Deluxe 4 Berth Cabin	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	55
2 Bedroom Deluxe 4 Berth Cabin	[Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	55
2 Bedroom Deluxe 4 Berth Cabin	[First day to second last day of Board of Studies NSW School Terms]	55
2 Bedroom Deluxe 5 Berth Cabin	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	55
2 Bedroom Deluxe 5 Berth Cabin	[Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	55
2 Bedroom Deluxe 5 Berth Cabin	[First day to second last day of Board of Studies NSW School Terms]	55
2 Bedroom Deluxe 6 Berth Cabin	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	55
2 Bedroom Deluxe 6 Berth Cabin	[Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	55

Fee Name	Parent Name	Page
2 [continued]		
2 Bedroom Deluxe 6 Berth Cabin	[First day to second last day of Board of Studies NSW School Terms]	55
2 Bedroom Family 6 Berth Cabin	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	55
2 Bedroom Family 6 Berth Cabin	[Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	55
2 Bedroom Family 6 Berth Cabin	[First day to second last day of Board of Studies NSW School Terms]	55
2 persons (ensuite site) – per night	[Senior Card Holder Discount]	53
2 persons (ensuite site) – per night	[Senior Card Holder Discount]	54
2 persons (ensuite site) – per night	[Senior Card Holder Discount]	54
2 persons (powered site) – per night	[Senior Card Holder Discount]	53
2 persons (powered site) – per night	[Senior Card Holder Discount]	54
2 persons (powered site) – per night	[Senior Card Holder Discount]	54
2 persons (unpowered site) – per night	[Senior Card Holder Discount]	53
2 persons (unpowered site) – per night	[Senior Card Holder Discount]	54
2 persons (unpowered site) – per night	[Senior Card Holder Discount]	54
2.5 ltr and over vehicle – per klm	[Charge for mileage for out of Local Government Area sessions]	15
25m & 18m Pool	[Lane Hire (per lane per hour or part thereof)]	38
3		
3 Bedroom Deluxe 6 Berth Cabin	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	55
3 Bedroom Deluxe 6 Berth Cabin	[Commencing the final day of Board of Studies NSW School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	55
3 Bedroom Deluxe 6 Berth Cabin	[First day to second last day of Board of Studies NSW School Terms]	55
3 hours and 4 hours on-street and off-street parking within the inner city parking area (per hour pro rata)	[Metered Parking Charges]	33
3 month Rehabilitation Membership	[Corporate Memberships]	46
3 month Rehabilitation Membership	[Corporate Memberships]	41
30min Personal Training	[Individual Personal Training]	40
3D Model Data Input Fee Amended Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	[EPs, Codes and Policies]	94
3D Model Data Input Fee DA Lodgement – for buildings 4 storeys and over located within area identified under Wollongong LEP	[EPs, Codes and Policies]	94
3D Model Data Input Fee Modified Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	[EPs, Codes and Policies]	94
3D Printing	[INTERNET]	27
3-monthly Fee Buskers	[BUSKERS]	12
5		
50m Pool	[Lane Hire (per lane per hour or part thereof)]	38
5-pack 30min Personal Training	[Individual Personal Training]	40
5-pack 60min Group Personal Training (2-person) OP/Member rate	[Group Personal Training]	40
5-pack 60min Group Personal Training (2-person) P	[Group Personal Training]	40
5-pack 60min Group Personal Training (3-person) OP/Member rate	[Group Personal Training]	40
5-pack 60min Group Personal Training (3-person) P	[Group Personal Training]	40
5-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	40
5-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	46
5-pack 60min Personal Training P	[Individual Personal Training]	40
5-pack 60min Personal Training P	[Individual Personal Training]	46
6		
6 months	[Aquatic Memberships]	42
6 months – child	[Aquatic Memberships]	42
6 months – concession	[Aquatic Memberships]	42
6 months – family (2 adults & 2 children)	[Aquatic Memberships]	43
6 weeks	[Promotional Memberships]	41

Fee Name	Parent Name	Page
6 [continued]		
6 weeks	[Promotional Memberships]	45
60min Group Personal Training (2-person) OP/Member rate	[Group Personal Training]	40
60min Group Personal Training (2-person) P	[Group Personal Training]	40
60min Group Personal Training (3-person) OP/Member rate	[Group Personal Training]	40
60min Group Personal Training (3-person) P	[Group Personal Training]	40
60min Personal Training OP/Member rate	[Individual Personal Training]	40
60min Personal Training OP/Member rate	[Individual Personal Training]	46
60min Personal Training P	[Individual Personal Training]	40
60min Personal Training P	[Individual Personal Training]	46
7		
7 day trial membership package, limited to one per calendar year	[Promotional Memberships]	41
7 day trial membership package, limited to one per calendar year	[Promotional Memberships]	45
8		
8 hours off-street parking within the inner city parking area (per hour pro rata)	[Metered Parking Charges]	33
9		
9 Holes - Low Demand period	[RUSSELL VALE GOLF COURSE]	47
A		
Aquarobics 15 Visit pass (Adult)	[Aquarobics]	38
Aquarobics 15 Visit pass (Child/ Concession)	[Aquarobics]	38
A3 size – per sheet	[Photocopying]	94
A4 size – per sheet	[Photocopying]	94
Access Bond – general	[PARKS AND RESERVES]	50
Access Bond - Development Approval Works	[PARKS AND RESERVES]	50
Access to Information as per GIPA Regulations	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	63
Schedule 1 Open Access Documents		
Activities Room p/h	[Facility Hire]	39
Additional car/trailer/boat per site (no more than one of either per site) – per night	[Extra Charges]	52
Additional car/trailer/boat per week per site (no more than one of either per site)	[Extra Charges]	52
Additional charge for priority issue of Section 603 Certificate – 24 hour turnaround	[SECTION 603 CERTIFICATES]	61
Additional Fee – notification of review of determination	[Review of Determination]	83
Additional Fee \$4.55(2) or \$4.56 – residential flat design verification	[Modification of Development Consent]	85
Additional Inspection Fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Additional Inspection Fee – This fee is payable on third inspection of failed mandatory holdpoint. Practical Completion Inspection will not be done until outstanding PCA fees paid	[PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)]	89
Additional Inspection Fees	[APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS]	94
Additional Inspection Fees	[OCCUPATION BY OTHER THAN HOARDING]	95
Additional inspection if more than one is required before issue of certificate	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	92
Additional layers – Contact the Strategic Mapping Services Section for data availability (per theme per 1:20,000 map partition)	[STRATEGIC DIGITAL DATA (External Clients)]	74
Additional Lighting (back straight) – per hour	[Hire of Facility]	43
Additional line of inscription - all plaques	[PLAQUES]	31
Additional Parking Space – allocation of an additional parking space to that provided on designated site of occupation.	[OCCUPATION FEE FOR HOLIDAY VANS]	55

Fee Name	Parent Name	Page
A [continued]		
Additional rack space in Council's hut (per rack unit) – Commercial rate – Prime Site	[Communication Sites]	59
Additional Vehicle - Disability Parking Permit Holder (Permit to be displayed and vehicle parked within site boundary) – per night	[Extra Charges]	52
Additions to dwellings (not including wet areas)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Administration Charge – Low Risk	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Administration Charge Medium & High Risk – 0 to 5 handlers	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Administration Charge Medium & High Risk – 6 to 50 Handlers	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Administration Fee – Assignment/variations	[LEASES/LICENCES/APPROVALS]	56
Administration Fee – for services not covered by fees	[MISCELLANEOUS FEES]	29
Administration Fee – Transfer of an existing occupation agreement, execution of a new occupation agreement or for document preparation for NSW Civil and Administrative Tribunal for abandoned goods	[OCCUPATION FEE FOR HOLIDAY VANS]	54
Administration Fee for Serving Notice – per notice	[Conveyance to Pound]	99
Administration/investigation service	[Notices of Intention by Private Certifiers]	93
Adult	[Unlimited Pass Out Entry]	37
Adult	[Aquarobics]	38
Adult	[Social Weekday 9 Holes]	47
Adult	[Social Weekday 18 Holes]	47
Adult	[Social Weekend 9 Holes]	47
Adult	[Social Weekend 18 Holes]	47
Adult	[Club Competition 9 Holes]	48
Adult	[Club Competition 18 Holes]	48
Adult – 15 visit pass	[Group Exercise/Circuit/Gymnasium]	39
Adult – 15 visit pass (use at Lakeside only)	[Group Exercise/Gymnasium]	45
Adult – 25 visit pass	[Pool]	42
Adult – 25 visit pass	[Multi-Tickets]	43
Adult – Sauna and Spa p/v	[Aquatic Memberships]	43
Adult 3 month Pass (unlimited entry – non transferable)	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Adult actively supervising child under 5 years in pool	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	36
Adult actively supervising child under 5 years in pool	[Pool]	42
Adult after Activity p/v	[Pool]	42
Adult p/v	[Group Exercise/Circuit/Gymnasium]	39
Adult p/v	[Pool]	42
Adult p/v	[Casual Trainer]	43
Adult per visit	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	36
Adult Voucher Book (25 tickets)	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Adults p/v	[Group Exercise/Gymnasium]	44
Advertised development	[Advertising Development Applications]	82
Advertisements	[Application Type]	81
Advertisements	[Complying Development Certificate]	86
Advertisements	[CONSTRUCTION CERTIFICATES ONLY]	87
Advertising Structures	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
After activity – Sauna and Spa p/v	[Aquatic Memberships]	43
After hours call out fee for administration of interments	[MISCELLANEOUS FEES]	30
After Hours Services - per hour	[BOTANIC GARDEN]	79
Air Conditioner Levy – per annum (payable with first instalment of occupation fees or payable pro-rata if air conditioning installed after 1 July)	[OCCUPATION FEE FOR HOLIDAY VANS]	54
All other cases	[Complying Development Certificate]	86
All other cases	[Modification of CC]	87
All other cases not listed & applications involving alternative solutions	[CONSTRUCTION CERTIFICATES ONLY]	87
All other organisations (including commercial, private, Government departments.) Hourly rate	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	28

Fee Name	Parent Name	Page
A [continued]		
All training sessions - Library and Community Services Manager may establish an entry fee or other charge for a library training session to offset the cost of the activity.	[TRAINING]	28
All User Categories	[ONGOING MARKETS]	12
Alterations & additions to dwellings	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Alterations & additions to dwellings \$100,001 up to \$250,000	[Complying Development Certificate]	85
Alterations & additions to dwellings \$20,001 up to \$50,000	[Complying Development Certificate]	85
Alterations & additions to dwellings \$50,001 up to \$100,000	[Complying Development Certificate]	85
Alterations & additions to dwellings more than \$250,000	[Complying Development Certificate]	86
Alterations & additions to dwellings up to \$20,000	[Complying Development Certificate]	85
Alterations and additions to dwellings \$100,001 up to \$250,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Alterations and additions to dwellings \$20,001 up to \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Alterations and additions to dwellings \$50,001 up to \$100,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Alterations and additions to dwellings more than \$250,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Alterations and additions to dwellings up to \$20,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Amended Site Set-Up (tower analysis not required) – Fee for processing application, includes amended equipment schedule	[Administration and Site Set-up]	58
Amended Site Set-Up (tower analysis required and provided by client). Fee for processing application, includes amended equipment schedule	[Administration and Site Set-up]	58
Amendment or resigning of Plan of Subdivision and/or 88b instrument	[SUBDIVISION FEES – TORRENS/COMMUNITY/STRATA]	90
Amendments to application – fee where application is permitted to be amended after application processing has commenced	[Advertising Development Applications]	82
Amusement devices	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Ancillary or incidental development to dwellings (including carports and detached garages)	[Complying Development Certificate]	86
Annual Administration Fee for service vehicles to enter the Mall – charge per vehicle per year	[SERVICE VEHICLES]	12
Annual charge for rental and maintenance – per sign	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	35
Annual Fee Buskers	[BUSKERS]	12
Annual Fee for Beach or Foreshore locations	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	59
Annual Fire Safety Statement - Request to stay penalty infringement notice	[FIRE SAFETY]	93
Annual Fire Safety Statement - Request to Stay	[FIRE SAFETY]	93
Penalty Infringement Notice (AFSS Overdue)		
Annual Licence Fee	[FEES FOR COMMERCIAL SURF SCHOOLS - NON PRIME SITES]	60
Annual rent for equipment shelter	[Communication Sites]	59
Annual rent for equipment shelter & light pole	[Communication Sites]	59
Any School or not for profit group Activities (booked) – per student – minimum 15	[Tennis Competition - per Court]	44
Any school/not for profit group activity (pre-booked) – per person p/v Min 15	[Facility Hire]	39
Application	[ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT]	63
Application Assessment Fee	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	63
Application Fee	[Event Management]	14
Application Fee	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	35
Application Fee	[Construction Certificates]	89
Application Fee	[Strata Subdivision]	89
Application Fee – (Vehicular crossings) including up to two (2) inspections	[APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS]	94
Application Fee – Application must be accompanied by a Traffic/Pedestrian Management Plan	[COMMERCIAL OR INDUSTRIAL INSTALLATIONS - WITHIN COUNCIL LAND or ROAD RESERVE]	59

Fee Name	Parent Name	Page
----------	-------------	------

A [continued]

Application Fee – New applications Commercial Leases and Licences (excluding Outdoor Dining and Fitness Trainers)	[LEASES/LICENCES/APPROVALS]	56
Application Fee – Occupation of roadway/footway – Integral	[OCCUPATION BY OTHER THAN HOARDING]	95
Application fee – where the charges apply to permits under sections 138 (Roads Act) and 68 (Local Government Act) and Traffic Management Services Agreements issued under section 116 of the Roads Act.	[OCCUPATION BY OTHER THAN HOARDING]	95
Application Fee (excluding reclassification costs)	[SALE OF COMMUNITY LAND]	57
Application Fee (Torrens and Community Title Subdivision)	[Involving subdivision works required by a Development Approval]	89
Application Fee for Creation of Easement over Council Owned or Managed Land including Valuation Report	[EASEMENTS]	57
Application Fee for Extinguishment of Council Easement over Private Land including Valuation Report	[EASEMENTS]	57
Application Fee per additional lots above one plus above fee	[Involving subdivision works required by a Development Approval]	89
Application Fee per additional lots above one plus above fee	[Strata Subdivision]	89
Application Fee per additional lots plus above fee	[Construction Certificates]	89
Application Fee per lot	[PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)]	89
Application for Footpath Levels (includes one (1) inspection)	[APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS]	94
Application for full/partial release of security deposit or bank guarantee	[Submission of Additional Information]	90
Application for outdoor seating associated with a restaurant or café	[Miscellaneous Fees]	94
Application Scanning Fees for more than 15 pages	[Application Scanning Fees for Building Certificate, Section 68, Pre-Lodgement or Subdivision Certificates]	63
Application to Amend Approval Operate Manufactured Home Estate/Caravan Park & or Camping Ground	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Application to lodge security deposit or bank guarantee to enable construction works to be deferred and/or bonded. Note: no fee applicable where works to be bonded are required by conditions of development consent or in compliance with a relevant Council Policy	[Submission of Additional Information]	90
Application to Modify Installation Approval	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Application to operate a Public Carpark	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Application under SEPP 65	[Design Review Panel]	82
Application under WLEP 2009 (CI 7.18) and SEPP 65	[Design Review Panel]	82
Approval to operate On-site Sewage Management systems	[ON-SITE SEWAGE MANAGEMENT SYSTEMS]	98
Approvals/Consents Under Roads Act	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Aquarobics – Adult 15 visit pass	[Pool]	42
Aquarobics – Adult p/v	[Pool]	42
Aquarobics – Concession 15 visit pass	[Pool]	42
Aquarobics – Concession p/v	[Pool]	42
Asphaltic concrete with brick headers (square metre rate)	[CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)]	33
Assessment (Non Member), Program (Member) program, re-design	[Client Services]	40
Assessment (Non Member), Program (Member) program, re-design	[Client Services]	45
Assessment Fee - Short term Licence – more than 45 days notice	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Assessment Fee – Urgent Request - Short term Licence – 45 days or less notice	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56

Fee Name	Parent Name	Page
----------	-------------	------

A [continued]

Assessment of external applications to amend a DCP Chapter – including Neighbourhood Plans	[B Development Control Plans (where Council has to prepare or assess)]	73
Assignment and/or variation of existing agreements	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Australian Flag	[SALE OF FLAGS]	64

B

Backflow Protection Service for Boundary & Zone Devices – Annual – per device per year	[FEES FOR COMMERCIAL LEASED PREMISES]	56
Badminton/table tennis per court p/h	[Facility Hire]	39
Badminton/table tennis per court p/h concession	[Facility Hire]	39
Ball Hire	[Tennis Competition - per Court]	44
Basalt pavers (Core street standard of the Public Domain Technical Manual) (square metre rate)	[CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)]	33
Basketball – per person p/h	[Facility Hire]	39
Beaton Park -Lite Pace or Seniors classes – 15 visit	[Group Exercise/Circuit/Gymnasium]	39
Bed and Breakfast accommodation	[Complying Development Certificate]	86
Black and White Prints – A4 – per page	[INTERNET]	27
Boarding House & Fire Safety – Follow-up Inspections	[FIRE SAFETY]	93
Boarding House & Fire Safety Non-compliance Inspections – first inspection	[FIRE SAFETY]	93
Bond	[FILMING APPLICATION FEES]	13
Bond – 7 to 12 units	[Hire of Portable Grandstands]	50
Bond - Halls	[COMMUNITY FACILITIES]	21
Bond - Halls - 'High Risk' Activity	[COMMUNITY FACILITIES]	21
Bond - Meeting Rooms	[COMMUNITY FACILITIES]	21
Bond - Meeting Rooms - 'High Risk' Activity	[COMMUNITY FACILITIES]	21
Bond – minimum \$5,000 plus additional charges based on equipment, use of land, area occupied and affected infrastructure	[Annual Fee]	59
Bond - Offices	[COMMUNITY FACILITIES]	21
Bond -1 to 6 units	[Hire of Portable Grandstands]	50
Bond to be lodged to cover damage, if any	[PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS]	50
Booking of turf wicket for additional games outside of regular competition	[Illawarra Cricket Association (per hour/per field)]	49
Boundary Adjustment	[Involving subdivision works required by a Development Approval]	89
Breach Charge – (costs associated with required rectification necessitated by breaches of Park Rules and/or conditions of occupation)	[Extra Charges]	52
Bushfire Attack Level (BAL) Assessment Certificate Fee	[BUSHFIRE ATTACK LEVEL ASSESSMENT]	92
By Authorised Person	[Endorsement of documents to create, release, vary or modify easements, restrictions or covenants]	90
By Council Seal	[Endorsement of documents to create, release, vary or modify easements, restrictions or covenants]	90

C

C.D. production containing policies, strategies, LEPS & DCPs.	[STRATEGIC DIGITAL DATA (External Clients)]	74
Cabin & Site Booking Deposit - Year round	[Extra Charges]	52
Cancellation Fee – Notification less than 14 days prior to arrival (except on/peak season)	[Extra Charges]	52
Car and motorcycle tyres (each)	[WASTE CHARGES PER SPECIFIED ITEM]	70
Car and motorcycle tyres (each) with rim	[WASTE CHARGES PER SPECIFIED ITEM]	70
Carers/Companion Card Holders with paying adult/child are exempt	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	36
Carnivals	[Education Department]	37
Catering space hire - per hour or part there of	[MISCELLANEOUS FEES]	29
Ceramic/Aluminium (Black & White) - 3 x 4 cm (aluminium only)	[PHOTOS]	31
Ceramic/Aluminium (Black & White) - 5 x 7 cm	[PHOTOS]	31
Ceramic/Aluminium (Black & White) - 6 x 8 cm	[PHOTOS]	31
Ceramic/Aluminium (Black & White) - 7 x 9 cm	[PHOTOS]	31
Ceramic/Aluminium (Black & White) - 8 x 10 cm	[PHOTOS]	31
Ceramic/Aluminium (Colour) - 3 x 4 cm	[PHOTOS]	31

Fee Name	Parent Name	Page
----------	-------------	------

C [continued]

Ceramic/Aluminium (Colour) - 5 x 7 cm	[PHOTOS]	31
Ceramic/Aluminium (Colour) - 6 x 8 cm	[PHOTOS]	31
Ceramic/Aluminium (Colour) - 7 x 9 cm	[PHOTOS]	31
Ceramic/Aluminium (Colour) - 8 X 10 cm	[PHOTOS]	31
Certificates under Section 603 (as determined by the Department of Local Government)	[SECTION 603 CERTIFICATES]	61
Change of building use for areas above 200m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	86
Change of building use for areas less than 200m2	[Complying Development Certificate]	86
Change of PC to WCC from another PC fee (Dwellings)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Change of PC to WCC from another PC. PC fee per 500m2 or part thereof plus above fee (Commercial/ Industrial)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Chapel fee - per hour or part there of (Saturday 9am - 12noon) incl. livestreaming of service	[MISCELLANEOUS FEES]	29
Chapel Fee - per hour or part there of (Weekdays between 9am - 3pm) incl. livestreaming of service	[MISCELLANEOUS FEES]	29
Charge per tonne (Greater than 100kg)	[GARDEN ORGANICS & WOOD WASTE]	69
Charge per tonne (Greater than 100kg) #	[DEAD ANIMALS - Domestic and Commercial]	71
Charge per tonne (Greater than 200kg)	[GARDEN ORGANICS AND WOOD WASTE]	70
Charge per tonne (Greater than 200kg)* #	[MIXED GENERAL WASTE]	70
Charge per tonne (mixed general waste)* #	[MIXED GENERAL WASTE]	69
Charitable Donations – Fee Waiver	[BOTANIC GARDEN NURSERY]	80
Charitable/ Non Profit Organisations – per annum	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Child	[Unlimited Pass Out Entry]	37
Child/Concession 3 Month Pass (unlimited entry – non transferable)	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Child/Concession per visit	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Child/Concession Voucher Book (25 tickets)	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Child/Concession/Unemployed	[Aquarobics]	38
Children under 5 years with adult supervision are exempt	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	36
Children's Gardenia Beam/Islamic Beam Package - reservation, interment and childrens beam plaque - weekdays	[CEMETERY FEES]	29
Children's Gardenia Beam/Islamic Beam Package - reservation, interment and childrens beam plaque - weekend	[CEMETERY FEES]	29
Children's Party Package: extra children - per child	[BOTANIC GARDEN]	79
Children's Party Package: up to 20 children - per party	[BOTANIC GARDEN]	79
Class 1 and 10 Buildings	[Compliance Certificate (includes one inspection)]	88
Class 1 Buildings	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Class 10 Buildings	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Class 2 Buildings comprising 2 dwellings	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Class 2 to 9 Buildings	[Compliance Certificate (includes one inspection)]	88
Class 2-9 Buildings (200-2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Class 2-9 Buildings (greater than 2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Class 2-9 Buildings (not exceeding 200m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Clean sand (30cm layer upon coffin)	[MISCELLANEOUS FEES]	29
Cleaning Fee – per booking	[Hire of Facility]	43
Coaching Fees (per court per hour)	[Tennis Competition - per Court]	44
Colour prints – A3 – per page	[INTERNET]	27
Colour prints – A4 – per page	[INTERNET]	27
Commercial Activities (per day)	[TRADING LICENCE AND STREET VENDING]	59
Commercial Activity: external booking - per participant	[BOTANIC GARDEN]	79
Commercial Advertising/Promotion at Parks (maximum 4 hours)	[PARKS AND RESERVES]	50
Commercial Advertising/Promotion at Parks (per full day)	[PARKS AND RESERVES]	50
Commercial and Private Users – Per Day	[EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS]	12
Commercial and Private Users – Per Day	[RECURRING MARKETS]	12
Commercial fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Commercial for areas above 500m2 or part thereof charged per m2 plus fee above	[CONSTRUCTION CERTIFICATES ONLY]	87

Fee Name	Parent Name	Page
C [continued]		
Commercial for areas less than 500m ²	[CONSTRUCTION CERTIFICATES ONLY]	87
Commercial Lease or Licence only (minimum fee excluding Outdoor Dining and Fitness Trainers)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Commercial PC fee per 500m ² or part thereof plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Commercial Trainers – (Primary Site Fitness Trainers, Surf Schools, Swimming Coaches, etc)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Community & Sporting Groups (not for profit organisations excluding Community Gardens)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Community and Sporting Groups (per day)	[TRADING LICENCE AND STREET VENDING]	59
Community Garden and Museums	[COMMUNITY AND SPORTING GROUPS LEASES/LICENCES]	56
Community Groups (for classes, groupwork, meetings etc) Hourly rate	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	28
Company Membership: Fee applies per 50 employees within the organisation, payable monthly by the organisation.	[Corporate Memberships]	41
Company Membership: Fee applies per 50 employees within the organisation, payable monthly by the organisation.	[Corporate Memberships]	46
Compensation Payable – Creation of Easement over Council Owned or Managed Land	[EASEMENTS]	57
Compensation Payable – Extinguishment of Council Easement over Private Land	[EASEMENTS]	57
Compliance Cost Notice - In respect of any costs or expenses relating to an investigation that leads to the giving of an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	[FIRE SAFETY]	93
Compliance Cost Notice - In respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	[FIRE SAFETY]	93
Compliance inspection of established Caravan Park/ Camping Ground/Manufactured Home Estate (Per Site)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Compliance re-inspection fee of caravan park/ camping ground/manufactured home estate	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
COMPLYING DEVELOPMENT CERTIFICATE & PC APPLICATION COMBINED Under Three Ports SEPP	[Complying Development Certificate]	86
Compost Bins 220L	[BOTANIC GARDEN NURSERY]	80
Computer peripherals (ie ear buds, USBs, etc) as per customer demand. Cost plus	[COMPUTER PERIPHERALS]	27
Concession – 15 visit pass	[Group Exercise/Circuit/Gymnasium]	39
Concession – 15 visit pass (use at Lakeside only)	[Group Exercise/Gymnasium]	45
Concession – 25 visit pass	[Pool]	42
Concession – 25 visit pass	[Multi-Tickets]	43
Concession – Sauna and Spa p/v	[Aquatic Memberships]	43
Concession after Activity p/v	[Pool]	42
Concession p/v	[Group Exercise/Circuit/Gymnasium]	39
Concession p/v	[Pool]	42
Concession p/v	[Casual Trainer]	43
Concession p/v	[Group Exercise/Gymnasium]	44
Concessions	[Unlimited Pass Out Entry]	37
Concrete/Synthetic – Junior	[Illawarra Cricket Association (per hour/per field)]	49
Concrete/Synthetic – Senior	[Illawarra Cricket Association (per hour/per field)]	49
Construction Inspection fee for work on Existing or New Council Assets (Road Opening) – per Inspection	[APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993]	94
Consulting Rate (Engineers) (per hour)	[PROJECT DELIVERY]	66
Contractors	[Walking or Transporting Animals]	99
Contractors	[Conveyance to Pound]	99

Fee Name	Parent Name	Page
----------	-------------	------

C [continued]

Copies of available Flood Studies and Floodplain Management Studies – cost per study	[FLOODPLAIN & DRAINAGE INFORMATION]	78
Copy of certificate	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	92
Corporate Contract Sales	[GAS MAINS CHARGE (Australian Gas Limited)]	62
Corporate hire large over 10 people	[GREENHOUSE PARK]	80
Corporate hire small up to 10 people	[GREENHOUSE PARK]	80
Corporate/Group Rate - Year Round	[Discounts, Promotions & online bookings]	53
Cost compliance per Hour LGA Section 197 POEO Section 104 & EPA Act Section 9.29	[LEGISLATIVE ENFORCEMENT]	99
Cost for 1 Sign and new post	[Work Zone Application]	67
Cost for 1 Sign on existing post	[Work Zone Application]	67
Cost of labour/hour – General Ranger	[EVENTS]	99
Cost of labour/hour – Parking Ranger	[EVENTS]	99
Cost recovery for services provided by Council	[FILMING APPLICATION FEES]	13
Cost recovery for services provided by Council	[PHOTOGRAPHY APPLICATION FEES]	13
Cost recovery for services provided by Council – Per Hour	[EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS]	12
Council's rate of interest is the maximum rate specified by the Minister by Notice in the Government Gazette	[OVERDUE RATES]	61
Covered parking	[Administration Building Car Park (monthly)]	33
Craft Stall – 3m x 3m	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	13
Craft Stall – 3m x 6m	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Credit Card Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments attracting GST	[PAYMENT FEES]	61
Credit Card Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments not attracting GST	[PAYMENT FEES]	61

D

Daily	[Ocean Room/Mountain Room]	17
Daily	[Auditorium/Drop In Room/Kitchen/Art Room]	17
Daily charge for use of Council land for a commercial purpose	[Annual Fee]	59
Daily charge for use of Council land for a Service Authority	[Annual Fee]	59
Daily Fee	[BUSKERS]	12
Daily Fee	[STREET ARTISTS/TRADING]	12
Daily Fee	[PRODUCT ADVERTISING PROMOTIONS]	12
Daily rate	[Ocean Room/Mountain Room]	17
Daily rate	[Auditorium/Drop In Room/Kitchen/Art Room]	17
Daily rate Office 1,2,3,4 (9am to 5pm)	[General Hire Offices]	22
Daily rate Office 1,2,3,4 (9am to 5pm)	[Non-Profit Hire Offices]	22
Daily rate Office 5 (9am to 5pm)	[Non-Profit Hire Offices]	22
Daily Rate Office 5 (9am to 5pm)	[General Hire Offices]	22
Daily rental (use of existing infrastructure on tower) – to recover cost of short-term users of tower	[Communication Sites]	58
Damage/Garbage Deposit (excluding carnivals & designated special events)	[PARKS AND RESERVES]	50
Dangerous/Restricted Dog Enclosure Certificate of Compliance	[MICROCHIPPING FEES]	100
Data extraction and conversion (labour component – hourly rate)	[3D CITY CENTRE MODEL - Data Supply and Services]	65
Data extraction only – labour component (hourly rate)	[DIGITAL DATA SUPPLY - Spatial & Non-Spatial]	65
Day session (½ day – 9am – 1pm or 1pm – 5pm only) – Non Profit	[Community Office Space]	24
Day session (½ day – 9am – 1pm or 1pm to 5pm only) – Other	[Community Office Space]	24
Day session (9.00 am to 5.00pm) – Non Profit	[Community Office Space]	24
Day session (9.00 am to 5.00pm) – Non Profit	[Tasman Room]	25
Day session (9.00 am to 5.00pm) – Other	[Community Office Space]	24
Day session (9am to 1pm or 1pm to 5pm) – Non Profit	[Tasman Room]	25

Fee Name	Parent Name	Page
----------	-------------	------

D [continued]

Day session (9am to 1pm or 1pm to 5pm) – Other	[Tasman Room]	25
Day session (9am to 5pm) – Other	[Tasman Room]	25
Day Use of Park Amenities Block – per person	[Extra Charges]	52
DCP – Other per A4 page	[EPs, Codes and Policies]	94
Dedications: Picnic Benches or Bench Seats - per item	[BOTANIC GARDEN]	79
Dedications: Trees	[BOTANIC GARDEN]	79
Deferred Pensioner Interest	[OVERDUE RATES]	61
Demolition	[Complying Development Certificate]	86
Desexed animal sold by eligible Pound/shelter - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Desexed animal sold by eligible Pound/shelter - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Desexed Companion Animal (except eligible pensioners) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Desexed Companion Animal (owner is an eligible pensioner) - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Desexed Companion Animal (owner is an eligible pensioner) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Designated development	[Advertising Development Applications]	82
Designated development fee additional to that calculated above	[Subdivision of Land]	82
Development not involving the erection of a building, the carrying out of a work, subdivision of land or the demolition of a building	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
Development requiring concurrence fee additional to that calculated above	[Subdivision of Land]	82
Development under SEPP 65	[Design Review Panel Pre-lodgement Meeting]	92
Development under WLEP 2009 (CI 7.18)	[Design Review Panel Pre-lodgement Meeting]	92
Different paint colour - all plaques	[PLAQUES]	31
Digital Image (800dpi – High Resolution)	[LOCAL STUDIES PHOTOGRAPHS]	27
Dishonoured Payments Fee – on-charge of bank/agent fee	[PAYMENT FEES]	61
Disposal of a cat including kitten	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Disposal of a dog over 10kg	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Disposal of a dog under 10kg	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Domestic large (car or wagon with trailer loads, full ute/trailer loads)	[GENERAL WASTE]	71
Domestic small (cars, station wagons, + 1/2 ute tray or trailer loads)	[GENERAL WASTE]	71
Downsize of domestic Residual Waste 'Red Top' bin	['RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES]	72
Drive through powered site – per night (2 persons)	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	53
Drive through powered site – per night (2 persons)	[Senior Card Holder Discount]	53
Drive through powered site – per night (2 persons)	[Commencing the final day of Board of Studies NSW School Terms up to an including the day prior to commencement of next School term (excluding On/Peak Season)]	53
Drive through powered site – per night (2 persons)	[Senior Card Holder Discount]	54
Drive through powered site – per night (2 persons)	[First day to second last day of Board of Studies NSW School Terms]	54
Drive through powered site – per night (2 persons)	[Senior Card Holder Discount]	54
Dual Occupancies (under Affordable Housing SEPP)	[Complying Development Certificate]	86
Dual Occupancy	[CONSTRUCTION CERTIFICATES ONLY]	87
Dual Occupancy	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Dual Occupancy (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	[Complying Development Certificate]	86
Dwelling house – \$100,000 or less	[Application Type]	81
Dwellings – Single Storey	[Complying Development Certificate]	85
Dwellings – Two Storey or more	[Complying Development Certificate]	85
Dwellings (single and two storey)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88

E

Early Morning Gym only (pre 10:00am) p/v	[Group Exercise/Circuit/Gymnasium]	39
Education - Large Scale Events - per student	[DISCOVERY CENTRE / GREENHOUSE PARK]	79
Electricity Fee	[Market Stalls - New Year's Eve / part day or evening events]	13
Electricity Fee	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14

Fee Name	Parent Name	Page
E [continued]		
Emergency & Exit Lights, 6 monthly – per building per year	[FEES FOR COMMERCIAL LEASED PREMISES]	57
Engrave flowers	[PILLARS AND BASES]	30
Engrave letters (all colours) - each letter	[PILLARS AND BASES]	30
Engraving of emblem/motif	[PLAQUES]	31
Ensuite site – per night (2 persons)	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	53
Ensuite site – per night (2 persons)	[Commencing the final day of Board of Studies NSW School Terms up to an including the day prior to commencement of next School term (excluding On/Peak Season)]	53
Ensuite site – per night (2 persons)	[First day to second last day of Board of Studies NSW School Terms]	54
Entry and Inspection Fee (LGA) Section 197	[LEGISLATIVE ENFORCEMENT]	97
Entry and Inspection Fee EPA ACT Section 9.29	[LEGISLATIVE ENFORCEMENT]	99
Entry and Inspection Fee POEO Section 104	[LEGISLATIVE ENFORCEMENT]	99
Environment Management Charge - per unit/patron	[LEASES/LICENCES/APPROVALS]	56
Equipment Hire Badminton (1 piece), Table Tennis (up to 4 pieces)	[Facility Hire]	39
Equipment Hire per booking (no set up) – Regional & District	[Hire of Facility]	43
Equipment Hire per booking (no set up) – Schools	[Hire of Facility]	43
Erection of marquee or jumping castle	[PARKS AND RESERVES]	50
Erection on existing post (plus \$5.50 per letter in excess of twelve)	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	35
Erection on suitable post (plus \$5.50 per letter in excess of twelve)	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	35
Erection, alterations and additions to industrial and warehouse buildings for areas above 500m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	86
Erection, alterations and additions to industrial and warehouse buildings for areas less than 500m2	[Complying Development Certificate]	86
Establishment Fee – Access card (permanent surface car parks)	[Surface Parking Areas]	33
Euthanasia of a cat including kitten	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Euthanasia of a dog including puppy	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Euthanasia of a feral, aggressive or nuisance cat	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Euthanasia of a restricted, dangerous or menacing dog	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Evening and Weekend Use – per kilometer	[CHSP GROUPS]	18
Evening and Weekend Use – per kilometer	[CTP Groups]	19
Event Staff - on-site attendance fee (out of hours) per hour	[Event Management]	14
Exclusive 50m Pool Hire for Swimming Club Point Score (per hour or part thereof)	[AQUATIC SERVICES]	36
Exclusive 50m Pool Hire for Swimming Club Point Score (per hour or part thereof)	[50m Pool Hire for Private Bookings per hour or part thereof (after hours pool use)]	37
Execution of Orders, Notices and Directions – Administration fee	[LEGISLATIVE ENFORCEMENT]	99
Exhumation (weekdays only)	[MISCELLANEOUS FEES]	29
Exhumation or transfer from crypt vault to another cemetery (weekdays)	[MISCELLANEOUS FEES]	30
Expanded Plastic (polystyrene & other light) loads by volume – Charge per m3	[MIXED GENERAL WASTE]	69
Expert Vegetation/Horticultural Advice per hour	[TECHNICAL SERVICES]	80
Extension of consents	[Modification of Development Consent]	85
Extra persons – unpowered and powered (18 years and over) – per night	[Extra Charges]	52
Extra persons – unpowered and powered (5-17 years) – per night	[Extra Charges]	52
Extra persons – unpowered and powered (5-17 years) – per night (Off Season Only – maximum of two extra persons per site)	[Extra Charges]	52
F		
Family	[Unlimited Pass Out Entry]	37
Family Attendance at Placement of cremated remains - weekdays	[MISCELLANEOUS FEES]	29

Fee Name	Parent Name	Page
F [continued]		
Family attendance at placement of cremated remains Saturday between 9.00am - 12noon only	[MISCELLANEOUS FEES]	29
Family cards (maximum charge)	[REPLACEMENT OF BORROWER'S CARDS]	27
Family Pass p/v (2 adults, 2 children)	[Pool]	42
Family Pass p/v (2 adults, 2 children)	[Casual Trainer]	43
Family Pass per visit	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Fee for a Certificate for Unauthorised Work to a Class 1 and Class 10 Building	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (200-2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (greater than 2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (not exceeding 200m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Fee for preparation of a Planning Panel agenda and meeting for a pre-Gateway Appeal	[A Local Environmental Plans (where Council has to prepare or assess)]	73
Fencing, stormwater services, major landscaping or other reinstatement works	[REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES]	35
File retrieval per file – per hour or part thereof	[File Retrieval]	94
Filming Reassessment - High Impact	[FILMING APPLICATION FEES]	13
Filming Reassessment - Low Impact	[FILMING APPLICATION FEES]	13
Filming Reassessment - Medium Impact	[FILMING APPLICATION FEES]	13
Fire Service Testing, several different testing requirements – per year	[FEES FOR COMMERCIAL LEASED PREMISES]	57
First Child casual p/v	[Child Minding]	46
First Child Casual p/v	[Child Minding]	41
First Child Member rate p/v	[Child Minding]	41
First Child Member rate p/v	[Child Minding]	46
Fitness Assessment and Program (Non Member)	[Client Services]	40
Fitness Assessment and Program (Non Member)	[Client Services]	45
Fitness Passport – minimum per visit rate	[Corporate Memberships]	41
Fitness Passport – minimum per visit rate	[Corporate Memberships]	46
FM Broadcast System (includes 1 transmit antenna, 1 input signal antenna and up to 20 rack units of space) per Tx. Rental for use of Council's radio tower and jut space	[Communication Sites]	58
Fob Set (conditions apply) each	[Extra Charges]	52
Food Premises Re Inspection fee	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Food Stall 3m x 3m	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Food Stall 3m x 6m	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Food Stalls	[Market Stalls - New Year's Eve / part day or evening events]	13
Food/Water per stock/animal per day	[Sustenance]	99
Foot Spa Sampling	[SKIN PENETRATION]	98
Footgolf – Adult 9 holes	[RUSSELL VALE GOLF COURSE]	47
Footgolf – Structured Junior Football Club Group pre-booked	[RUSSELL VALE GOLF COURSE]	47
Footgolf – Structured School Sport Group pre-booked	[RUSSELL VALE GOLF COURSE]	47
Footgolf – The Vale Golf Club under 16 Birthday Party Group pre-booked	[RUSSELL VALE GOLF COURSE]	47
Footgolf – Under 16 9 holes	[RUSSELL VALE GOLF COURSE]	47
Footpaths Hard Surfaces Minimum Base fee (Concrete, pavers, asphaltic concrete or other) up to 10m2 (excavate temporary restoration, disposal, prepare subgrade and lay new surface material) – to be assessed by Civil Coordinator. Cost excludes service relocations. Please note that a further square metre rate fee is also applicable.	[Footpaths up to 10m2]	35
Footpaths Hard Surfaces Square Metre rate fee – to be added to the Minimum Base fee referred to in Footpaths Hard Surfaces (up to 10m2). To be assessed by Civil Coordinator. Cost excludes service relocations.		
For every 150 metres or part thereof	[Annual Fee]	59
For the use of any beach for organised events involving 50 or more persons	[BEACH HIRE]	38

Fee Name	Parent Name	Page
----------	-------------	------

F [continued]

For the use of any pool by schools from outside Council's area for organised activities/events involving 50 or more persons – excluding carnivals (per hour or part thereof)	[AQUATIC SERVICES]	36
For the use of parks for organised picnics involving 50 or more persons (per day)	[PARKS AND RESERVES]	50
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m ² , landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	[Footpaths up to 10m ²]	35
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m ² , landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	[Footpaths up to 10m ²]	35
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m ² , landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	[REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES]	35
Fridge and Airconditioner (per item)	[WASTE CHARGES PER SPECIFIED ITEM]	70
From outside Wollongong Local Government Area	[Special inspections (remove any building and relocate within Wollongong Local Government Area)]	89
From within Wollongong Local Government Area	[Special inspections (remove any building and relocate within Wollongong Local Government Area)]	89
Full cost recovery for specialised services (as determined by the Manager Library Services) Hourly rate	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	28
Full day booking (10am-5pm)	[BLUESCOPE STEEL GALLERY]	16
Full day booking (10am-5pm)	[THE GUIDES ROOM]	16
Full Day Hire – (6+ hrs in a 24 hr period)	[Function Hall Hire - Bulli Beach Tourist Park]	53
Full Day Regional & District – 7 hrs (includes entry)	[Hire of Facility]	43
Full day Schools – 7 hrs (includes entry)	[Hire of Facility]	43
Function raising funds for a registered charity or public appeal	[COMMUNITY FACILITIES]	21
Function raising funds for a registered charity or public appeal	[WOLLONGONG ART GALLERY]	16

G

Garages, carports and outbuildings	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Garages, carports and outbuildings \$12,001 to \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Garages, carports and outbuildings more than \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Garages, carports and outbuildings up to \$12,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Garden Organics large (car or wagon with trailer loads, full ute/trailer loads)	[Garden Organics]	72
Garden Organics small (cars, station wagons, + 1/2 ute tray or trailer loads)	[Garden Organics]	71
Gas appliance testing & servicing – per year	[FEES FOR COMMERCIAL LEASED PREMISES]	57
Generator Access – (When available) – Commercial Rate Rental for access to Council's back up power unit.	[Administration and Site Set-up]	58
Gold Border	[PILLARS AND BASES]	30
Golf Club student Member Practice Round (maximum 5 holes)	[RUSSELL VALE GOLF COURSE]	47
Granite base (250 x 450mm), flat face (all colours)	[PILLARS AND BASES]	30
Granite base (50/75 slant)	[PILLARS AND BASES]	30
Granite pillar for family plaque (rockery) (all colours)	[PILLARS AND BASES]	30
Granite pillar, (all colours) - to fit Mini Book of Life	[PILLARS AND BASES]	30
Granite pillar, double (all colours) - to fit bronze plaques	[PILLARS AND BASES]	30
Granite pillar, single (all colours)	[PILLARS AND BASES]	30
Granite pillar, triple (all colours)	[PILLARS AND BASES]	30

H

Hairdressing/Beauty Salon Re Inspection fee	[HAIRDRESSING PREMISES/BEAUTY SALON]	98
---	--------------------------------------	----

Fee Name	Parent Name	Page
----------	-------------	------

H [continued]

Half day – up to 3.5 hours (includes entry)	[Hire of Facility]	43
Half day (12pm-4pm)	[THE GUIDES ROOM]	16
Half day (3 hours)	[BLUESCOPE STEEL GALLERY]	16
Half day (3hrs)	[THE GUIDES ROOM]	16
Half Day Fee	[BUSKERS]	12
Half Olympic Pool Complex	[Lane Hire (per lane per hour or part thereof)]	36
Handing back of interment site	[MISCELLANEOUS FEES]	29
High Impact	[FILMING APPLICATION FEES]	13
Hire of Equipment	[WASTE WISE EVENTS]	80
Hire of venue (exclusive use) or outdoor section (non exclusive use) - per 4 hours	[BOTANIC GARDEN]	79
Hire of venue (exclusive use) or outdoor section (non exclusive use) – per 8 hours	[BOTANIC GARDEN]	79
Holding deposit for damage to parking meter located within construction zone	[Metered Parking Charges]	33
Hourly	[Ocean Room/Mountain Room]	17
Hourly	[Auditorium/Drop In Room/Kitchen/Art Room]	17
Hourly booking	[THE GUIDES ROOM]	16
Hourly booking	[THE GUIDES ROOM]	16
Hourly booking (after 5pm weekday)	[BLUESCOPE STEEL GALLERY]	16
Hourly booking (after 5pm weekdays and 4pm weekends)	[THE GALLERY FOYER]	16
Hourly booking (includes set up)	[WEDDING CEREMONY]	16
Hourly rate	[Ocean Room/Mountain Room]	17
Hourly rate	[Auditorium/Drop In Room/Kitchen/Art Room]	17
Hourly rate – Function	[WOLLONGONG PIONEER HALL]	26
Hourly rate – Function	[BULLI SENIOR CITIZENS' CENTRE]	21
Hourly rate – Function	[COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL]	21
Hourly rate – Function	[Grevillea Halls 1 and 2 Combined]	21
Hourly rate – Function	[Grevillea Hall 1]	21
Hourly rate – Function	[Lilly Pilly Room]	22
Hourly rate – Function	[Kurrajong Hall 1 and 2]	23
Hourly rate – Function	[Kurrajong Hall 1]	23
Hourly rate – Function	[Kurrajong Hall 2]	23
Hourly rate – Function	[Heininger Hall]	23
Hourly rate – Function	[Scribbly Gum Room or Laurel Room]	23
Hourly rate – Function	[Meeting Room 1 or 3]	24
Hourly rate – Function	[Excelsior Hall and Black Diamond Room]	24
Hourly rate – Function	[Excelsior Hall and Red Cedar Room]	25
Hourly rate – Function	[Excelsior Hall]	25
Hourly rate – Function	[Escarpment Room]	25
Hourly rate – Function	[Red Cedar Room or Ocean Room]	25
Hourly rate – Function	[Black Diamond]	25
Hourly rate – Function	[Hall]	25
Hourly rate – Function	[WINDANG SENIOR CITIZENS' CENTRE]	26
Hourly rate – Function	[Hall]	24
Hourly rate – Non Profit	[WOLLONGONG PIONEER HALL]	26
Hourly rate – Non Profit	[BULLI SENIOR CITIZENS' CENTRE]	21
Hourly rate – Non Profit	[COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL]	21
Hourly rate – Non Profit	[Grevillea Halls 1 and 2 Combined]	21
Hourly rate – Non Profit	[Grevillea Hall 1]	22
Hourly rate – Non Profit	[Grevillea Hall 2]	22
Hourly rate – Non Profit	[Flame Tree Room]	22
Hourly rate – Non Profit	[Lilly Pilly Room]	22
Hourly rate – Non Profit	[Myrtle Room]	22
Hourly rate – Non Profit	[Bottle Brush Room]	22
Hourly rate – Non Profit	[Kurrajong Hall 1 and 2]	23
Hourly rate – Non Profit	[Kurrajong Hall 1]	23
Hourly rate – Non Profit	[Kurrajong Hall 2]	23
Hourly rate – Non Profit	[Heininger Hall]	23
Hourly rate – Non Profit	[Scribbly Gum Room or Laurel Room]	23
Hourly rate – Non Profit	[Acacia Room]	23
Hourly rate – Non Profit	[Banksia Room]	23
Hourly rate – Non Profit	[Sassafras Room]	23
Hourly rate – Non Profit	[Community Office Space]	24
Hourly rate – Non Profit	[Meeting Room 1 or 3]	24

Fee Name	Parent Name	Page
----------	-------------	------

H [continued]

Hourly rate – Non Profit	[Meeting Room 2 or 4]	24
Hourly rate – Non Profit	[Excelsior Hall]	25
Hourly rate – Non Profit	[Escarpment Room]	25
Hourly rate – Non Profit	[Red Cedar Room or Ocean Room]	25
Hourly rate – Non Profit	[Black Diamond]	25
Hourly rate – Non Profit	[Cabbage Palm]	25
Hourly rate – Non Profit	[Tasman Room]	25
Hourly rate – Non Profit	[Hall]	26
Hourly rate – Non Profit	[Meeting Rooms 1 and 2]	26
Hourly rate – Non Profit	[Interview Room]	26
Hourly rate – Non Profit	[Meeting Room 1 or 2 or Youth Room]	26
Hourly rate – Non Profit	[WINDANG SENIOR CITIZENS' CENTRE]	26
Hourly rate – Non Profit	[Hall]	24
Hourly rate – Office 1,2,3,4	[General Hire Offices]	22
Hourly rate – Office 1,2,3,4	[Non-Profit Hire Offices]	22
Hourly rate – Office 5	[General Hire Offices]	22
Hourly rate – Office 5	[Non-Profit Hire Offices]	22
Hourly rate – Other	[WOLLONGONG PIONEER HALL]	26
Hourly rate – Other	[BULLI SENIOR CITIZENS' CENTRE]	21
Hourly rate – Other	[COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL]	21
Hourly rate – Other	[Grevillea Halls 1 and 2 Combined]	21
Hourly rate – Other	[Grevillea Hall 1]	22
Hourly rate – Other	[Grevillea Hall 2]	22
Hourly rate – Other	[Flame Tree Room]	22
Hourly rate – Other	[Lilly Pilly Room]	22
Hourly rate – Other	[Myrtle Room]	22
Hourly rate – Other	[Bottle Brush Room]	22
Hourly rate – Other	[Kurrajong Hall 1 and 2]	23
Hourly rate – Other	[Kurrajong Hall 1]	23
Hourly rate – Other	[Kurrajong Hall 2]	23
Hourly rate – Other	[Heininger Hall]	23
Hourly rate – Other	[Scribbly Gum Room or Laurel Room]	23
Hourly rate – Other	[Acacia Room]	23
Hourly rate – Other	[Banksia Room]	23
Hourly rate – Other	[Sassafras Room]	23
Hourly rate – Other	[Community Office Space]	24
Hourly rate – Other	[Hall]	24
Hourly rate – Other	[Meeting Room 1 or 3]	24
Hourly rate – Other	[Meeting Room 2 or 4]	24
Hourly rate – Other	[Excelsior Hall]	25
Hourly rate – Other	[Escarpment Room]	25
Hourly rate – Other	[Red Cedar Room or Ocean Room]	25
Hourly rate – Other	[Black Diamond]	25
Hourly rate – Other	[Tasman Room]	25
Hourly rate – Other	[Hall]	26
Hourly rate – Other	[Meeting Rooms 1 and 2]	26
Hourly rate – Other	[Interview Room]	26
Hourly rate – Other	[Meeting Room 1 or 2 or Youth Room]	26
Hourly rate – Other	[WINDANG SENIOR CITIZENS' CENTRE]	26
Hourly rate – Other	[Cabbage Palm]	25
Hourly rate – per hour per room – Function	[Room 1]	24
Hourly rate – per hour per room – Function	[Room 2]	24
Hourly rate – per hour per room – Non Profit	[Room 1]	24
Hourly rate – per hour per room – Non Profit	[Room 2]	24
Hourly rate – per hour per room – Other	[Room 1]	24
Hourly rate – per hour per room – Other	[Room 2]	24

I

Improvement Notices Sect 66AA(1) Food Act 2008	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Improvement Or Prohibition Notice Public Health Act 2010	[WATER COOLING TOWER]	97
Improvement Or Prohibition Notice Public Health Act 2010	[SKIN PENETRATION]	98
Improvement Or Prohibition Notice Public Health Act 2010 (public swimming pools)	[HEALTH & SAFETY ISSUES]	97

Fee Name	Parent Name	Page
I [continued]		
In relation to a request that involves the erection of a dwelling house with an estimated cost of \$100,000 or less	[Review of Determination]	83
Including waste requiring immediate or supervised burial or special handling; animal processing waste; loads greater than 25% paper and or cardboard; product destructions. All special waste must be classified and permitted to enter a Class 1 Landfill under the POEO Act, 1997.	[SPECIAL WASTE - Commercial only]	70
Incorporating new roads	[Subdivision of Land]	81
Indigent burial (adult) - at need lawn reservation, interment and memorial plaque	[CEMETERY FEES]	29
Indigent burial (stillborn/infant/child) - at need lawn reservation, interment and memorial plaque	[CEMETERY FEES]	29
Individual	[REPLACEMENT OF BORROWER'S CARDS]	27
Individual Jumbo Tube 75mm	[BOTANIC GARDEN NURSERY]	79
Individual Membership: Per person, payable monthly via direct debit. 3 month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	[Corporate Memberships]	46
Individual Membership: Per person, payable monthly via direct debit. 3month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	[Corporate Memberships]	41
Individual Plants (70mm) Forest Tube	[BOTANIC GARDEN NURSERY]	79
Individual Plants 140mm Pot	[BOTANIC GARDEN NURSERY]	79
Individual Plants 200mm Pot	[BOTANIC GARDEN NURSERY]	80
Individual Plants 250mm Pot	[BOTANIC GARDEN NURSERY]	80
Individual Plants 300mm Pot	[BOTANIC GARDEN NURSERY]	80
Individual Plants 50mm Tube	[BOTANIC GARDEN NURSERY]	79
Individual participant fee (also hourly rate for weekends)	[GREENHOUSE PARK]	80
Industrial fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Industrial for areas above 500m2 or part thereof charged per m2 plus fee above	[CONSTRUCTION CERTIFICATES ONLY]	87
Industrial for areas less than 500m ²	[CONSTRUCTION CERTIFICATES ONLY]	87
Industrial PC fee per 500m2 or part thereof plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Initial Investigation & Feasibility Administration Fee	[COMMUNICATION INSTALLATIONS]	57
Initial Site Set-Up (tower analysis not required) Fee for processing application, includes new equipment schedule	[Administration and Site Set-up]	58
Initial Site Set-Up (tower analysis required and provided by client) Fee for processing application, includes new equipment schedule.	[Administration and Site Set-up]	58
Inspection and Registration of premises	[SEX INDUSTRY PREMISES]	97
Inspection fee associated with installation approval of manufactured home or associated structure in manufactured home estate (Per inspection)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	91
Inspection fee associated with installation approval of manufactured home or moveable dwelling on land other than in a caravan park/manufactured home estate (Per inspection)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Inspection fee for On-site Sewage Management systems LGA Sect 197	[ON-SITE SEWAGE MANAGEMENT SYSTEMS]	98
Inspection fee Low Risk	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Inspection fee Medium and High Risk	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Inspection Fees – Public Swimming Pools – water quality	[HEALTH & SAFETY ISSUES]	97
Install and operate On-site Sewage Management systems	[ON-SITE SEWAGE MANAGEMENT SYSTEMS]	98
Installation of Wood Heater	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Instructed Classes per person (internal and external) minimum 15 participants	[Corporate Memberships]	41
Instructed Classes per person (internal and external) minimum 15 participants	[Corporate Memberships]	46

Fee Name	Parent Name	Page
----------	-------------	------

I [continued]

Intact or non de-sexed cats > 4 months age	[Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)]	101
Integrated development fee additional to that calculated above	[Subdivision of Land]	82
Interest Payable Default by Lesses and Licensees	[LEASES/LICENCES/APPROVALS]	56
Interim/Part Occupation Certificate Application Class 1 & 10	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Interim/Part Occupation Certificate Class 2-9	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Inter-Library Loan – handling fee (or full cost of recovery if a charge is made by the lending Library)	[SERVICE FEES]	27
Interment of abandoned cremated remains - up to 6 or 30 kg maximum in general plot	[MISCELLANEOUS FEES]	30
Interment of cremated remains into an existing grave site (all sections)	[MISCELLANEOUS FEES]	29
Interments - all sites - Monday - Friday until 3pm - includes pre-digging, vault, reception of body for mausoleum	[CEMETERY FEES]	29
Interments - all sites (Sat after 12noon & all day Sunday) - includes pre-digging, vault, reception of body for mausoleum	[CEMETERY FEES]	29
Interments - all sites (Sat before 12noon) - includes pre-digging, vault, reception of body for mausoleum	[CEMETERY FEES]	29
Internal alterations to shops and other commercial buildings for areas above 200m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	86
Internal alterations to shops and other commercial buildings for areas less than 200m2	[Complying Development Certificate]	86
Internal Review	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	63
Interpretation Program (3 Hours) – participant fee	[DISCOVERY CENTRE / GREENHOUSE PARK]	79

J

Junior	[Netball (per hour/per court)]	49
Junior	[Netball (per hour/per court)]	50
Junior	[All Other Sports not specifically mentioned (per hour/per field)]	50
Junior – Mini	[Rugby League (per hour/per field)]	49
Junior – Mod	[Rugby League (per hour/per field)]	49
Junior – per hour/per field	[All Other Sports not specifically mentioned]	49
Junior (u18)	[Touch (per hour/per field)]	49
Junior Rate (21 and under)	[Social Weekday 9 Holes]	47
Junior Rate (21 and under)	[Social Weekday 18 Holes]	47
Junior Rate (21 and under)	[Social Weekend 9 Holes]	47
Junior Rate (21 and under)	[Social Weekend 18 Holes]	47
Junior Rate (21 and under)	[Club Competition 9 Holes]	48
Junior Rate (21 and under)	[Club Competition 18 Holes]	48

K

Key Deposits – Refundable	[PARKS AND RESERVES]	50
Kids Class p/v	[Group Exercise/Circuit/Gymnasium]	39
Kids Class p/v	[Group Exercise/Gymnasium]	45
Kitchen hire in conjunction with room hire (Not hall)	[Black Diamond]	25

L

Labour – after hours call out	[Walking or Transporting Animals]	99
Labour per hour – or part thereof (excluding after hours call out)	[Walking or Transporting Animals]	99
Labour per hour (including allowances and on costs) – per staff used or part thereof	[Conveyance to Pound]	99
Lakeside Tennis / Squash Club Members – Tennis / Squash per court per hour anytime	[Hire]	44
Land Registry Services Registration Fees	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Lane Hire - not for profit group (pre booked) per lane per hour (+ entry fee payable)	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	36
Lane Hire (per lane per hour) entry not included	[Hire of Facility]	43
Lane Hire p/h Monday – Sunday (entry not included)	[Pool]	42

Fee Name	Parent Name	Page
L [continued]		
Late Application - Filming	[FILMING APPLICATION FEES]	13
Late Application Assessment Fee – for applications received less than one calendar month prior to event	[Event Management]	14
Late Application Fee - Photography	[PHOTOGRAPHY APPLICATION FEES]	13
Late check out (conditions apply) after 4:00pm	[Extra Charges]	52
Late check out (conditions apply) up to 4:00pm	[Extra Charges]	52
Late Fee – Craft Stall – 3m x 3m (paid after 31st October)	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	13
Late Fee – Craft Stall – 3m x 6m (paid after 31st October)	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Late Fee – Electricity Fee (paid after 31 October)	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Late Fee – Food Stall 3m x 3m (paid after 31 October)	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Late Fee – Food Stall 3m x 6m (paid after 31 October)	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Late Fee – for failure to pay occupation fees in accordance with Term 11	[OCCUPATION FEE FOR HOLIDAY VANS]	54
Late fee - for services booked after 3pm for every 30 minutes thereafter	[MISCELLANEOUS FEES]	29
Late Fee – Stall 8m x 9m or mobile van (paid after 31 October)	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Late fee - where funeral arrives more than 30 minutes after designated time	[MISCELLANEOUS FEES]	29
Late Payment Fee – Sundry Debtors	[PAYMENT FEES]	61
Late Registration fee - Dog or cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	101
Learn to Swim	[Education Department]	37
Learn to Swim	[Department of Sport and Recreation]	37
Learn to Swim – Private Lessons – adults and children per lesson (payable per term)	[Swim School]	42
Learn to Swim – Private lessons – disabled adults and children – per person (payable per term)	[Swim School]	42
Learn to Swim – the 1st child and adults per lesson (payable per term)	[Swim School]	42
Learn to Swim - Third and subsequent children -Per lesson (payable per term)	[Swim School]	42
Lease/Licence Annual Fee	[COMMUNITY AND SPORTING GROUPS LEASES/LICENSES]	56
Leisure Kidz p/h	[Facility Hire]	39
LEP map printing A4 or A3 colour (no production) per page	[LAND USE PLANNING MAP PUBLICATIONS]	74
LEP, DCP, Section 94 Plan, planning study or other document printing (excluding maps) – Black & white – per page A4	[LAND USE PLANNING MAP PUBLICATIONS]	74
LEP, DCP, Section 94 Plan, planning study or other document printing (excluding maps) – Colour – per page A4	[LAND USE PLANNING MAP PUBLICATIONS]	74
LEP, DCP, Section 94 Plan, planning study or other document printing (excluding maps) – per page A3	[LAND USE PLANNING MAP PUBLICATIONS]	74
Library and Community Services Manager may establish an entry fee or other charge for a library event or activity to meet or offset the cost of the activity.	[Events and Activities]	28
Library and Community Services Manager may undertake to secure for a borrower through the Library any service, interlibrary, reference or information upon payment of sum sufficient to cover the estimated cost incurred by the Library in rendering the service	[Other Charges]	28
Licence Fee – Mobile Fitness Trainers (3 clients or less)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Licensed LTS teaching (per lane per hour)	[Lane Hire (per lane per hour or part thereof)]	36
Licensed LTS teaching (per lane per hour)	[Lane Hire (per lane per hour or part thereof)]	38
Lifting and preparation of cremated remains for collection or placement of cremated remains into previous memorial only site, or placement into new memorial site	[MISCELLANEOUS FEES]	29
Light truck and 4WD tyres (each) [Truck and Tractor Tyres are not accepted]	[WASTE CHARGES PER SPECIFIED ITEM]	70

Fee Name	Parent Name	Page
L [continued]		
Light truck and 4WD tyres (each) with rim [Truck and Tractor Tyres are not accepted]	[WASTE CHARGES PER SPECIFIED ITEM]	70
Lite Pace or Seniors Class p/v	[Group Exercise/Gymnasium]	45
Lite Pace or Seniors Classes – 15 visit pass	[Group Exercise/Gymnasium]	45
Lite Pace or Seniors classes – Adult p/v	[Group Exercise/Circuit/Gymnasium]	39
Lite Pace or Seniors classes – Concession p/v	[Group Exercise/Circuit/Gymnasium]	39
Long workshop participant (> 8 hours)	[DISCOVERY CENTRE / GREENHOUSE PARK]	79
Long workshop participant (> 8 hours)	[GREENHOUSE PARK]	80
Low Impact	[FILMING APPLICATION FEES]	13
Low Impact – 11 – 25 crew and cast, up to 4 vans / trucks, minimal equipment, no construction	[PHOTOGRAPHY APPLICATION FEES]	13
M		
Main Hall – Not for Profit (8 hours)	[Facility Hire]	39
Main Hall p/h – OP	[Facility Hire]	39
Main Hall p/h – P	[Facility Hire]	39
Main Hall p/h permanent	[Facility Hire]	39
Major Rezoning	[A Local Environmental Plans (where Council has to prepare or assess)]	73
Major Rezoning - New Release Areas	[A Local Environmental Plans (where Council has to prepare or assess)]	73
Manor Houses (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	[Complying Development Certificate]	86
Manor Houses (Under Low Rise Medium Density Housing Code) [Complying Development Certificate]	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Manufactured Home and Moveable Dwelling	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Manufactured Home Estate/Caravan Park & or Camping Ground – Initial Approval to Operate	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Manufactured Home Estate/Caravan Park & or Camping Ground – Renewal to Operate	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Map production – labour component (hourly rate)	[LAND USE PLANNING MAP PUBLICATIONS]	74
Map production - soft copy – labour component (hourly rate)	[MAP PRODUCTS]	65
Markets/Temporary Events – per annum fee	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	97
Material suitable for use as waste cover at Wollongong Waste and Resource Recovery Park. Application and Approval Process applies (acceptance subject to Council's sole discretion).	[COVER MATERIAL - WOLLONGONG WASTE AND RESOURCE RECOVERY PARK]	71
Mattresses (per item)	[WASTE CHARGES PER SPECIFIED ITEM]	69
Mechanical Ride Fee (including use of electricity)	[PARKS AND RESERVES]	50
Medium / High Impact – More than 25 crew and cast, more than 4 trucks / vans, some construction, some equipment / structures, up to 4 locations	[PHOTOGRAPHY APPLICATION FEES]	13
Medium Impact	[FILMING APPLICATION FEES]	13
Meeting Room/Fitness Testing Room Hire p/h	[Facility Hire]	39
Meeting Room/Fitness Testing Room Hire p/h	[Tennis Competition - per Court]	44
Members – Tennis / Squash Off Peak per court per hour	[Hire]	44
Members – Tennis / Squash Peak per court per hour	[Hire]	44
Memorial Wooden Cross (included in burial site price for Monumental Sections) - placement at other sites & replacement cross	[MISCELLANEOUS FEES]	30
Metered Electricity Usage	[Extra Charges]	52
Metered Water Usage	[Extra Charges]	52
Micro chipping in any other case except as a request from Police or authorised officer and special events/ programs	[MICROCHIPPING FEES]	100
Micro copies	[PHOTOCOPYING CHARGES (PER COPY)]	27
Microchipping at special events/programs	[MICROCHIPPING FEES]	100
Microwave Dish (Gridpack), greater than 2400mm – Rental for use of Council's tower	[Communication Sites]	59
Microwave Dish (Gridpack), up to 2410mm diameter – Full Commercial Rate. Rental for use of Council's tower	[Communication Sites]	58
Microwave dish (solid), up to a 2410mm diameter dish with cover) – Commercial rate – Prime Site. Rental for use of Council's tower	[Communication Sites]	58

Fee Name	Parent Name	Page
----------	-------------	------

M [continued]

Microwave Dishes (solids with Cover) greater than 2400mm – Rental for use of Council's tower	[Communication Sites]	58
Mid Stay Cabin Clean and Linen Change – per service (mid-stay clean and linen change)	[Extra Charges]	52
Mid Stay Linen Change – per service (linen swap only)	[Extra Charges]	52
Midweek p/h	[Tennis Competition - per Court]	44
Minimum (discount) rate (Management Use Only) 1 day	[Promotional Memberships]	41
Minimum (discount) rate (Management Use Only) 1 day	[Promotional Memberships]	45
Minimum (discount) rate (Management Use Only) 1 visit	[Promotional Memberships]	41
Minimum (discount) rate (Management Use Only) 1 visit	[Promotional Memberships]	45
Minimum Application Fee	[PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)]	89
Minimum charge (100kg or less)	[GARDEN ORGANICS & WOOD WASTE]	69
Minimum Charge (100kg or less)	[DEAD ANIMALS - Domestic and Commercial]	71
Minimum charge (200kg or less)	[MIXED GENERAL WASTE]	70
Minimum charge (200kg or less)	[GARDEN ORGANICS AND WOOD WASTE]	70
Minimum charge (20kg or less)	[MIXED GENERAL WASTE]	69
Minimum fee per use applicable to all groups travelling less than 80 kms	[CHSP GROUPS]	18
Minimum fee per use applicable to all groups travelling less than 80 kms	[CTP Groups]	19
Minimum one (1) hour per building site	[3D CITY CENTRE MODEL - Data Supply and Services]	65
Minor Charity / Non-Profit Organisation Event	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Minor modification of CDC	[Complying Development Certificate]	86
Minor modification or where original fee was less than \$1,000	[Modification of CC]	87
Minor modification to Class 1 and 10 buildings	[Modification of CC]	87
Minor Rezoning	[A Local Environmental Plans (where Council has to prepare or assess)]	73
Mixed Use / Commercial Developments >\$5 Million	[Design Review Panel]	82
Mobile Food Vans in a Public Place (not associated with an event)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Mobile Phone System. Rental for use of Council's radio tower and hut space	[Communication Sites]	58
Modification	[Modification of Subdivision Works Certificate]	89
Modification of CDC	[Complying Development Certificate]	86
Modification requiring minimal assessment	[Modification of Subdivision Works Certificate]	89
Monday Promotional Rate (all day)	[RUSSELL VALE GOLF COURSE]	47
Monday to Friday	[50m Pool Hire for Private Bookings per hour or part thereof (after hours pool use)]	37
Monday to Friday (per hour or part thereof)	[After Hours Exclusive Main Pool Use Only]	36
Monthly Billing early exit fee (applicable if terminating within 3 month minimum term)	[Membership]	40
Monthly Billing early exit fee (applicable if terminating within 3month minimum term)	[Membership]	45
Monthly direct debit administration charge (third party service). Payable per DD membership	[Membership]	40
Monthly direct debit administration charge (third party service). Payable per DD membership	[Off Peak Membership (between 11am & 4pm and after 7.30pm)]	41
Monthly direct debit administration charge (third party service). Payable per DD membership	[Membership]	45
Monthly direct debit administration charge (third party service). Payable per DD membership	[Off Peak Membership (between 11am & 4.30pm and after 7.30pm)]	45
More than \$10,000,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
More than \$10,000,000	[Review of Determination]	83
More than \$10,000,000	[Modification of Development Consent]	85
More than \$250,000	[Value of the construction work within the road]	87
More than 10 per location	[Inspection and Sampling Fee]	98
Mortuaries Inspection Fee	[HEALTH & SAFETY ISSUES]	97
Mortuaries Re inspection Fee	[HEALTH & SAFETY ISSUES]	97
Multi Dwelling Housing (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	[Complying Development Certificate]	86

Fee Name	Parent Name	Page
M [continued]		
Multi Storey Residential fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Multi storey residential for first sole occupancy unit	[CONSTRUCTION CERTIFICATES ONLY]	87
Multi Storey Residential PC fee per dwelling plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Multi storey residential per sole occupancy unit greater than one plus above fee	[CONSTRUCTION CERTIFICATES ONLY]	87
Multi Use p/v	[Group Exercise/Circuit/Gymnasium]	39
Multi Use p/v	[Group Exercise/Gymnasium]	45
Multi-Dwelling Housing (>10 Villas / Townhouses)	[Design Review Panel]	82
Multiple Jumbo Tube 75mm >20 plants (WCC Projects only)	[BOTANIC GARDEN NURSERY]	79
Multiple Plants (70mm) Forest Tube >50 plants (WCC Projects only)	[BOTANIC GARDEN NURSERY]	79
Multiple Plants 50mm Tube >50 plants (WCC Projects only)	[BOTANIC GARDEN NURSERY]	79
N		
Newspaper advertisement (Clause 252(1)(d))	[Advertising Development Applications]	82
Night p/h	[Tennis Competition - per Court]	44
Non Guest use of Dump Point – per use	[Extra Charges]	52
Non-Members Tennis / Squash Off Peak per court per hour	[Hire]	44
Non-Members Tennis / Squash Peak per court per hour	[Hire]	44
Non-Profit Sporting or Community Organisation	[PORT KEMBLA POOL COMMUNITY ROOM HIRE]	38
Non-Profit Sporting or Community Organisation	[CONTINENTAL POOL COMMUNITY ROOM HIRE]	38
Normal Hours Exclusive Main Pool use only (per hour or part thereof)	[AQUATIC SERVICES]	36
Not incorporating new roads	[Subdivision of Land]	81
Note: Labour Rate covers import/export building models (including conversion), texture import/export, model terrain clip(per site), 3D analysis and consultancy	[3D CITY CENTRE MODEL - Data Supply and Services]	65
Notification in accordance with the Community Participation Plan	[Advertising Development Applications]	82
Notification Policy	[EPIs, Codes and Policies]	94
O		
Occupation – per lineal metre length	[OCCUPATION BY OTHER THAN HOARDING]	95
Occupation certificate involving change of building use of existing building (no building work)	[CERTIFICATE FEES – MISCELLANEOUS]	92
Occupation Fee – Occupation of roadway/footway – full road closure	[OCCUPATION BY OTHER THAN HOARDING]	95
Occupation Fee per day for 6 metre or part thereof for area within 1 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	95
Occupation Fee per day for 6 metre or part thereof for area within 1/2 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	95
Occupation Fee per day for 6 metre or part thereof for area within 2 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	95
Occupation Fee per day for 6 metre or part thereof for area within 3 hour metered zones (excluding Saturday, Sunday & Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	95
Olympic Pool Complex	[Lane Hire (per lane per hour or part thereof)]	36
On/Peak Season Cancellation Fee – Notification within 14 days prior to arrival	[Extra Charges]	52
On/Peak Season Cancellation Fee – Notification within 8 weeks and until 15 days prior to arrival	[Extra Charges]	52
On-charge of Archival Retrieval Fees incurred by Rates/Property Search	[RATES INFORMATION]	61
Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership	[Off Peak Membership (between 11am & 4.30pm and after 7.30pm)]	45

Fee Name	Parent Name	Page
----------	-------------	------

O [continued]

Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership.	[Membership]	40
Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership.	[Off Peak Membership (between 11am & 4pm and after 7.30pm)]	41
Ongoing Monthly Billing (direct debit – 3 month minimum term). Fixed price for term of membership.	[Membership]	45
Online booking surcharge	[Discounts, Promotions & online bookings]	53
Organised Charity Events – Mid week	[RUSSELL VALE GOLF COURSE]	47
Organised Charity Events – Weekends	[RUSSELL VALE GOLF COURSE]	47
Organised School Sport	[Social Weekday 9 Holes]	47
Organised school/social group activities (per person Pre Booked – Child/Concession) – minimum 5 participants	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Original estimated cost of development over \$1,000,000	[Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review]	63
Original estimated cost of development up to \$250,000	[Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review]	63
Original estimated cost of development up to \$250,000 to \$1,000,000	[Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review]	63
Other Activities under LGA 1993	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Other development proposals	[Design Review Panel Pre-lodgement Meeting]	92
Other equipment: (Paging base, Nav Beacon etc, per unit-up to 100W, includes on transmit antenna and 5 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut space	[Communication Sites]	58
Other Stalls eg Face Painting	[Market Stalls - New Year's Eve / part day or evening events]	13
Outdoor Restaurant Bond	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	59
Outstanding Notices – S735A LGA	[CERTIFICATE FEES – MISCELLANEOUS]	92
Outstanding Orders – S121ZP EPA	[CERTIFICATE FEES – MISCELLANEOUS]	92
Oxide coloured concrete (square metre rate)	[CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)]	33

P

Park Hire per day	[PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS]	50
Part of Building Consisting of an External Wall	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	91
Part Pension Rate	[IT Buses]	18
Part Pension Rate	[Individual Transport Car]	18
Part Pension Rate	[Taxi Vouchers]	18
Part Pension Rate	[SOCIAL SUPPORT/RESPITE]	19
Part Pension Rate	[Social Support Group]	19
Part Pension Rate – brokerage per hour	[Social Support Individual]	19
Part Pension Rate – brokerage per hour	[Flexible Respite]	19
Part Pension Rate – garden maintenance per hour	[Home Maintenance]	19
Part Pension Rate – minor maintenance	[Home Maintenance]	19
Part Pension Rate – Twilight Tours – per trip	[Flexible Respite]	19
Part Pension Rate – volunteer per hour	[Social Support Individual]	19
Part Pension Rate – volunteer per hour	[Flexible Respite]	19
Pension Rate	[SOCIAL SUPPORT/RESPITE]	19
Pension Rate	[Social Support Group]	19
Pension Rate – brokerage per hour	[Social Support Individual]	19
Pension Rate – brokerage per hour	[Flexible Respite]	19
Pension Rate – garden maintenance per hour	[Home Maintenance]	19
Pension Rate – minor maintenance	[Home Maintenance]	19
Pension Rate – Twilight Tours – per trip	[Flexible Respite]	19
Pension Rate – volunteer per hour	[Social Support Individual]	19
Pension Rate – volunteer per hour	[Flexible Respite]	19
Pensioner	[Social Weekday 9 Holes]	47
Pensioner	[Social Weekday 18 Holes]	47
Pensioner	[Social Weekend 9 Holes]	47
Pensioner	[Social Weekend 18 Holes]	47
Pensioner and Veterans	[Club Competition 9 Holes]	48

Fee Name	Parent Name	Page
P [continued]		
Pensioner and Veterans	[Club Competition 18 Holes]	48
Pensioner Rate	[IT Buses]	18
Pensioner Rate	[Individual Transport Car]	18
Pensioner Rate	[Taxi Vouchers]	18
Per annum above 10 boarders	[Registration and Inspection Fee]	97
Per annum to 10 boarders	[Registration and Inspection Fee]	97
Per Event	[DAMAGE/WASTE BOND (where applicable)]	12
Per horse per week	[GRAZING RIGHTS LICENCE FEES]	56
Per month direct debit (with membership)	[Child Minding]	41
Per month direct debit (with membership)	[Child Minding]	46
Per square metre for Zone 1 (except for beach and foreshore locations)	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	59
Per square metre for Zone 2 (except for beach and foreshore locations)	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	59
Per square metre for Zone 3 (except for beach and foreshore locations)	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	59
Permanent Parking	[Surface Parking Areas]	33
Permit late fee	[Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)]	101
Permit to erect a headstone, monument or an above ground crypt	[MISCELLANEOUS FEES]	29
Personal Training Licence – Minimum Yearly Fee (terms and conditions apply, excludes client entry)	[Group Personal Training]	40
PEXA Registration Fee	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Photocopies – Black and White A3	[PHOTOCOPYING CHARGES (PER COPY)]	27
Photocopies – Black and White A4	[PHOTOCOPYING CHARGES (PER COPY)]	27
Photocopies – Colour A3	[PHOTOCOPYING CHARGES (PER COPY)]	27
Photocopies – Colour A4	[PHOTOCOPYING CHARGES (PER COPY)]	27
Photography Reassessment - Low Impact	[PHOTOGRAPHY APPLICATION FEES]	13
Photography Reassessment - Medium/High Impact	[PHOTOGRAPHY APPLICATION FEES]	13
Photography Reassessment - Ultra Low Impact	[PHOTOGRAPHY APPLICATION FEES]	13
Photos or plaques - first proof free of charge - subsequent proofs (each)	[PROOFS]	32
Plant Sale Discount 25%	[BOTANIC GARDEN NURSERY]	80
Plant Sale Discount 50%	[BOTANIC GARDEN NURSERY]	80
Plant/Equipment per hour – or part thereof	[Conveyance to Pound]	99
Plant/Equipment per hour – or part thereof – inclusive of Insurance and maintenance etc.	[Walking or Transporting Animals]	99
Plaque accessories - includes basic chrome or bronze frame - all sizes; Milling - all sizes; Perpetual flowers (Arrow); Conical Vase - bronze or chrome	[PLAQUES]	31
Pool grounds and surrounds for social event (excluding pool) (per hour part of)	[After Hours Exclusive Main Pool Use Only]	36
Pool Hire for School Swimming Carnivals 1/2 day (up to 4 Hours)	[School Swimming Carnivals (within Wollongong LGA)]	36
Pool Hire for School Swimming Carnivals Full Day (up to 8 Hours)	[School Swimming Carnivals (within Wollongong LGA)]	36
Pool Hire p/h Monday – Friday (entry included)	[Pool]	42
Pool Hire p/h Saturday (entry included)	[Pool]	42
Pool Hire p/h Sunday (entry included)	[Pool]	42
Pool Inflatable (including entry for participant and one parent/guardian spectator)	[Pool]	42
Pool, Spa Sauna - Multi Visit combination	[Aquatic Memberships]	43
Pool, Spa Sauna Concession- Multi Visit combination	[Aquatic Memberships]	43
Portable classrooms for areas above 200m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	86
Portable classrooms for areas less than 200m2	[Complying Development Certificate]	86
Postage & packing	[LOCAL STUDIES PHOTOGRAPHS]	27
Posting of cremated remains - Insurance	[MISCELLANEOUS FEES]	29
Posting of cremated remains (Australia only)	[MISCELLANEOUS FEES]	29
Powered site – per night (2 persons)	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	53
Powered site – per night (2 persons)	[Commencing the final day of Board of Studies NSW School Terms up to an including the day prior to commencement of next School term (excluding On/Peak Season)]	53
Powered site – per night (2 persons)	[First day to second last day of Board of Studies NSW School Terms]	54
Powered Sullaged Sites	[OCCUPATION FEE FOR HOLIDAY VANS]	54

Fee Name	Parent Name	Page
P [continued]		
Powered Unullaged Site – Corrimal Beach Site W27	[OCCUPATION FEE FOR HOLIDAY VANS]	54
Preparation and clean up time – Functions only	[COMMUNITY FACILITIES]	21
Preparation of a new DCP Chapter – including Neighbourhood Plans, on behalf of proponent	[B Development Control Plans (where Council has to prepare or assess)]	74
Preparation of Agreement for Lease/Lease	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Preparation of Local Environmental Study or technical study	[A Local Environmental Plans (where Council has to prepare or assess)]	73
Printing of produced maps A2, A1 or A0 size, per page	[LAND USE PLANNING MAP PUBLICATIONS]	74
Printing of produced maps A4 or A3 size, per page	[LAND USE PLANNING MAP PUBLICATIONS]	74
Priority Early Check-in (conditions apply)	[Extra Charges]	52
Guaranteed 12:00pm check-in or earlier as available		
Priority issue of certificate	[Planning Certificate]	75
Priority issue of certificate (N/A for Unauthorised Works)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	92
Private Coaching Licence Aqua/Track per trainer per month	[Group Personal Training]	40
Private Mobile Radio – Extra antenna (per antenna) – Commercial rate – prime site. Rental for use of Council's radio tower only	[Communication Sites]	58
Private Mobile Radio (one repeater base up to 50W, Tx & Rx antenna or access to multi-coupled antenna) – Commercial rate – Prime Site. Rental for use of Council's radio tower.	[Communication Sites]	58
Private Personal Training Licence per month	[Individual Personal Training]	46
Private Work Charges – All jobs where two operators are required. Includes two operators and all plant/equipment (chemical extra)	[Illawarra District Weeds Authority (IDWA)]	77
Private Work Charges – Large scale jobs requiring more than 1 hour to complete. Includes one operator and all plant/equipment (chemical extra)	[Illawarra District Weeds Authority (IDWA)]	77
Private Work Charges – Small scale jobs up to 1 hr to complete. Includes labour (one operator), plant and chemical (assumes chemical usage of 500ml or 50L of mix)	[Illawarra District Weeds Authority (IDWA)]	77
Processing Charge – per hour after first 20 hours	[ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT]	63
Processing Charge – per hour after first hour	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	63
Program Design (Non Member), Assessment & Program (Member)	[Client Services]	40
Program Design (Non Member), Assessment & Program (Member)	[Client Services]	45
Prohibited development	[Advertising Development Applications]	82
Projects involving an estimated cost of development of \$5 Million or greater and / or development projects involving the erection of 15 dwellings / units or more and / or subdivisions (residential) involving 25 lots or more	[PRE-LODGEEMENT MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)]	92
Projects involving an estimated cost of development of between \$1 Million up to \$5 Million and / or involving the erection of between 3 dwellings / units to 14 dwellings / units	[PRE-LODGEEMENT MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)]	92
Projects involving an estimated cost of development of up to \$1 Million	[PRE-LODGEEMENT MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)]	92
Promotion at Swimming Pool Commercial	[Carnivals generally including Swimming Club, South Coast or Tablelands ASC and pool complex hire (during normal operation hours) (Helensburgh half fee)]	36
Promotion at Swimming Pool Non-Commercial	[Carnivals generally including Swimming Club, South Coast or Tablelands ASC and pool complex hire (during normal operation hours) (Helensburgh half fee)]	36
Promotion Fee for Children's Birthday Parties / Functions	[COMMUNITY FACILITIES]	21
Promotional Rate - Year Round - Maximum discount percentage, calculated per stay	[Discounts, Promotions & online bookings]	53

Fee Name	Parent Name	Page
P [continued]		
Property Damage or Cleaning Charge (minimum fee) – (Costs associated with repair/replacement of property or extra cleaning and/or restoration when a cabin or site is left in an unreasonable condition and/or for smoke removal and/or for unauthorised animals within cabin) minimum fee up to cost price	[Extra Charges]	52
Protection of the Environment Operations Act 1997, S94 & S100 (POEO) (Statutory Fee)	[PROTECTION OF THE ENVIRONMENT OPERATIONS]	99
Provide copy of Rate Notice	[RATES INFORMATION]	61
Q		
Qualified interpreter - Every 1/4 hour after	[WOLLONGONG INTERPRETER SERVICE]	15
Qualified interpreter - Every 1/4 hour after – Language Support Worker	[WOLLONGONG INTERPRETER SERVICE]	15
Qualified interpreter - Full Day (up to 7 hours)	[WOLLONGONG INTERPRETER SERVICE]	15
Qualified interpreter - Full Day (up to 7 hours) – Language Support Worker	[WOLLONGONG INTERPRETER SERVICE]	15
Qualified interpreter - Minimum 1 1/2 hour session	[WOLLONGONG INTERPRETER SERVICE]	15
Qualified interpreter - Minimum 1 1/2 hour session – Language Support Worker	[WOLLONGONG INTERPRETER SERVICE]	15
R		
Racquet Hire – 1 piece	[Tennis Competition - per Court]	44
Rates or Property Search (per hour or part thereof). Including Possessory Title applications, historical ownership requests, former title descriptions, previous valuations, previous rates, etc.	[RATES INFORMATION]	61
Rates or Property Search current rating year	[RATES INFORMATION]	61
Reclassification of community land to operational land via external party request, including public hearing. In addition to rezoning fee	[A Local Environmental Plans (where Council has to prepare or assess)]	73
Recovery Action (Where a collection service is used to retrieve library materials.)	[SERVICE FEES]	27
Refund for Withdrawal of Complying Development Certificates (prior to determination)	[Complying Development Certificate]	86
Refund for Withdrawal of Construction Certificates (prior to determination)	[CONSTRUCTION CERTIFICATES ONLY]	87
Refund for Withdrawal of Development Application (prior to determination)	[Design Review Panel]	82
Refund for Withdrawal of Section 4.55 Application	[Modification of Development Consent]	85
Refurbishment of plaque (bronze memorial plaque under 380 x 215mm) >1985	[PLAQUES]	31
Refurbishment of plaque (finished steel) - only available within past five years	[PLAQUES]	31
Refurbishment of plaques (bronze lawn plaque)	[PLAQUES]	31
Registration and filing of privately issued certificates	[Miscellaneous Fees]	93
Registration and Inspection Fee	[HAIRDRESSING PREMISES/BEAUTY SALON]	98
Registration and Inspection Fee	[SKIN PENETRATION]	98
Registration and inspection of premises	[WARM WATER SYSTEMS]	98
Registration Fee	[WATER COOLING TOWER]	97
Registration of Final Fire Safety Certificate Submitted with Occupation Certificate (New Building)	[FIRE SAFETY]	93
Registration of Notice of Completion under Local Government (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Regulation 2005	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	91
Registration of swimming pool on the Department of Local Government swimming pool register	[CERTIFICATE FEES – MISCELLANEOUS]	92
Rehabilitation Licence – per organisation per year	[Group Personal Training]	40
Rehabilitation Licence – per organisation per year	[Individual Personal Training]	46
Rehabilitation Services – as per SafeWork schedule of charges	[Client Services]	40
Rehabilitation Services – As per SafeWork schedule of charges	[Individual Personal Training]	46

Fee Name	Parent Name	Page
----------	-------------	------

R [continued]

Reinspection – installation fee	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	91
Reinspection Fee – General	[Inspection and Sampling Fee]	98
Reinspections fee – Public Swimming pools -water quality	[HEALTH & SAFETY ISSUES]	97
Reinstatement of unauthorised works and associated administration costs.	[UNAUTHORISED WORKS]	96
Release Fee – For the release of a seized companion animal	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Release of non-licensed vehicle from surface car parks	[Metered Parking Charges]	34
Removal and re-installation of parking meters within construction zones (per meter)	[Metered Parking Charges]	33
Removal Fee for caravan, annex and concrete slab - minimum fee up to cost price	[OCCUPATION FEE FOR HOLIDAY VANS]	55
Renewal administration service fee for first licence – S608 of LGA	[FIRE SAFETY]	93
Renewal administration service fee for second and subsequent licences associated with the same property – S608 of LGA	[FIRE SAFETY]	93
Rental – per lineal metre (per metre per month)	[Rental Fee]	95
Rental Category A – Up to 5m Occupation zone	[Rental Fee]	95
Rental Category A – Up to 5m Occupation zone	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	95
Rental Category B – Up to 10m Occupation zone	[Rental Fee]	95
Rental Category B – Up to 10m Occupation zone	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	95
Rental Category C – Up to 25m long Occupation zone	[Rental Fee]	95
Rental Category C – Up to 25m long Occupation zone	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	95
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	[Rental Fee]	95
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	95
Rental for Client's Hut (Maximum area 3 metres by 4 metres) – Commercial rate – Prime Site. Rental for use of Council's communication site compound	[Communication Sites]	59
Replacement access card, when the original card has been lost or stolen	[Metered Parking Charges]	33
Replacement fee calculated at cost of library item being replaced plus \$17.00 service fee for cataloguing, accessioning and processing	[LOST AND DAMAGED ITEMS – (NON-REFUNDABLE)]	27
Replacement parking permit, when the original has been lost or stolen	[Metered Parking Charges]	34
Request for information involving research and written response – per hour or part thereof	[File Retrieval]	94
Reservation - all beams (except Islamic)	[CEMETERY FEES]	29
Reservation - Bulli, Scarborough, Wollongong if available	[CEMETERY FEES]	29
Reservation - Greek Monument/Traditional Monument	[CEMETERY FEES]	29
Reservation - Macedonian	[CEMETERY FEES]	29
Reservation - Maronite/Antiochian/Bahai Headstone & Islamic Beam	[CEMETERY FEES]	29
Residential Kerb Crossing (layback only) – up to 5.6m wide (plain concrete)	[CONTRIBUTION TO WORKS]	34
Residential Vehicular Crossing – greater than 10m2	[CONTRIBUTION TO WORKS]	34
Residential Vehicular Crossing – per square metre up to 10m2 (plain concrete)	[CONTRIBUTION TO WORKS]	34
Residential Vehicular Crossing fee (excluding layback) – up to 10m2 (Plain concrete)	[CONTRIBUTION TO WORKS]	34
Restricted dog breeds or formally declared Dangerous Dogs	[Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)]	101
Retail Stock	[Client Services]	39
Retail Stock	[Group Exercise/Gymnasium]	45
Retail Stock – Minimum (discount) rate (Management Use Only)	[Client Services]	40

Fee Name	Parent Name	Page
----------	-------------	------

R [continued]

Retail Stock – Minimum (discount) rate (Management Use Only)	[Group Exercise/Gymnasium]	45
Review of determination – erection of a dwelling house with construction cost \$100,000 or less	[Review of Determination]	83
Review of Determination Section 100 of Local Government Act 1993	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Road Closure Application Fee	[ROAD CLOSURE FEES]	57
Road naming fee for 1 to 5 road names	[ROAD NAMING FEE]	88
Road Naming fee for 6 or more names	[ROAD NAMING FEE]	88
Road Opening Permit Application Fee	[APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993]	94
Road Status Search Fee	[ROAD CLOSURE FEES]	57
Road Widening Certificates	[PROJECT DELIVERY]	66
Rooftop parking	[Administration Building Car Park (monthly)]	33
Room Hire p/h – OP	[Tennis Competition - per Court]	44
Room Hire p/h – P	[Tennis Competition - per Court]	44

S

S10.7 (2) (minimum certificate) per parcel of land	[Planning Certificate]	75
S10.7 (2) and (5) (additional information) per parcel of land	[Planning Certificate]	75
S150 (2) Certificate (Certified copy of a document, map or plan held by Council) – See Clause 262 of EP&A Regulations 2000	[CERTIFICATE FEES – MISCELLANEOUS]	92
S4.55(1)	[Modification of Development Consent]	83
S4.55(1)	[Modification of Development Consent]	84
S4.55(1A) minor modifications to class 1 and 10 buildings	[Modification of Development Consent]	84
S4.55(1A) or S4.56 of minimal environmental impact	[Modification of Development Consent]	84
S4.55(2)	[Modification of Development Consent]	84
S4.55(2)	[Modification of Development Consent]	84
S4.55(2)	[Modification of Development Consent]	84
S4.55(2) or S4.56 not of minimal environmental impact	[Modification of Development Consent]	84
S88G Conveyancing Act Certificate	[Planning Certificate]	75
Sale & Hire Charge – (for sale/hire of items such as beach towels, board games etc.)	[Extra Charges]	52
Sampling	[Inspection and Sampling Fee]	98
Sandblast edges (granite)	[PILLARS AND BASES]	30
Sandstone base (50/75 slant)	[PILLARS AND BASES]	30
Sandstone base (flat)	[PILLARS AND BASES]	30
Sandstone pillar, other (double to fit Mini Book of Life; family plaque; Claycraft)	[PILLARS AND BASES]	30
Sandstone pillar, single	[PILLARS AND BASES]	30
Saturday	[Swimming Clubs/South Coast and Tablelands Amateur Swimming Association Carnivals (50m Pool for maximum 5 hours)]	37
Saturday – Juniors p/h	[Tennis Competition - per Court]	44
Saturday – Seniors p/h	[Tennis Competition - per Court]	44
Saturday (per hour or part thereof)	[Carnivals generally including Swimming Club, South Coast or Tablelands ASC and pool complex hire (during normal operation hours) (Helensburgh half fee)]	36
Saturday, Sunday and Public Holidays	[50m Pool Hire for Private Bookings per hour or part thereof (after hours pool use)]	37
Saturday, Sunday and Public Holidays (per hour or part thereof)	[After Hours Exclusive Main Pool Use Only]	36
Sauna and Spa – 15 visit pass	[Aquatic Memberships]	43
Scanning of air photos (per hour) (for printing see printing charges)	[Air Photos]	74
Scattering cremated remains	[MISCELLANEOUS FEES]	29
Scattering of Neonatal cremated remains in nominated garden	[MISCELLANEOUS FEES]	29
School Holiday Program: Family of 2 children – per family	[DISCOVERY CENTRE / GREENHOUSE PARK]	79
School Holiday Program: Individual (also hourly rate for weekends) – per participant	[DISCOVERY CENTRE / GREENHOUSE PARK]	79
School Planting Program – Fee Waiver	[BOTANIC GARDEN NURSERY]	80

Fee Name	Parent Name	Page
S [continued]		
School Sport / Not for Profit Activities (within Wollongong LGA excludes Department of Education SSS Learn to swim program)	[Lane Hire (per lane per hour or part thereof)]	36
School Sport/Activities	[Education Department]	37
Schools Age Student Holiday Membership - 7 days	[Promotional Memberships]	41
Schools Age Student Holiday Membership - 7 days	[Promotional Memberships]	45
Screen Dumps (per sheet)	[Screen Dumps of Mapping Data]	74
Second and subsequent children p/v	[Child Minding]	41
Second and subsequent children p/v	[Child Minding]	46
Secondary Dwelling	[CONSTRUCTION CERTIFICATES ONLY]	87
Secondary Dwelling	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Secondary dwellings (under Affordable Housing SEPP)	[Complying Development Certificate]	86
Section 2.20 Licence (Crown Land)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Section 82 Local Government Act Objection Assessment Fee	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Seed Collection Service per half day	[TECHNICAL SERVICES]	80
Self-Funded Retiree Contribution	[IT Buses]	18
Self-Funded Retiree Contribution	[Individual Transport Car]	18
Self-Funded Retiree Contribution	[Taxi Vouchers]	18
Self-Funded Retiree Contribution	[SOCIAL SUPPORT/RESPITE]	19
Self-Funded Retiree Contribution	[Social Support Group]	19
Self-Funded Retiree Contribution – brokerage per hour	[Social Support Individual]	19
Self-Funded Retiree Contribution – brokerage per hour	[Flexible Respite]	19
Self-Funded Retiree Contribution – garden maintenance per hour	[Home Maintenance]	20
Self-Funded Retiree Contribution – minor maintenance	[Home Maintenance]	19
Self-Funded Retiree Contribution – Twilight Tours – per trip	[Flexible Respite]	19
Self-Funded Retiree Contribution – volunteer per hour	[Social Support Individual]	19
Self-Funded Retiree Contribution – volunteer per hour	[Flexible Respite]	19
Senior	[Netball (per hour/per court)]	49
Senior	[Touch (per hour/per field)]	49
Senior	[Netball (per hour/per court)]	50
Senior	[All Other Sports not specifically mentioned (per hour/per field)]	50
Senior – per hour/per field	[All Other Sports not specifically mentioned]	49
Senior's Housing Developments	[Design Review Panel]	82
Sex industry Re inspection fee	[SEX INDUSTRY PREMISES]	97
Shared Accommodation Re Inspection Fee	[Registration and Inspection Fee]	97
Shop Fitout/Change of Use fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Shop Fitout/Change of Use PC fee plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Shop/fitout/Change of use for areas above 200m2 or part thereof charged per m2 plus fee above	[CONSTRUCTION CERTIFICATES ONLY]	87
Shop/fitout/Change of use for areas less than 200m2	[CONSTRUCTION CERTIFICATES ONLY]	87
Short Term Licence (under Section 46(3) (Community Land)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	56
Showbags	[Market Stalls - New Year's Eve / part day or evening events]	13
Signs (per sign – minimum)	[Annual Fee]	59
Single Storey Dwellings	[CONSTRUCTION CERTIFICATES ONLY]	87
Single Use of Park Amenities Block – per person	[Extra Charges]	52
Site Management Fee – Communication Site Induction (per application)	[Communication Sites]	59
Skin Penetration Re Inspection Fee	[SKIN PENETRATION]	98
SPECIAL WASTE – Expanded plastic (polystyrene & other light) loads by volume – Charge per m3 (applicable to loads > 25% by volume polystyrene)	[SPECIAL WASTE - Expanded plastic]	71
Special Water Meter reading (per reading)	[WATER SUPPLY CHARGES]	60
Spectator p/v	[Casual Trainer]	43
Spectators p/v	[Pool]	42
Spectators per visit	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37

Fee Name	Parent Name	Page
----------	-------------	------

S [continued]

Sports Coaching Clinics (per hour/per field)	[PARKS & SPORTFIELDS]	49
Spread Spectrum Link (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site For use of Council's radio tower and hut space	[Communication Sites]	58
Spread Spectrum Repeater (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site. Rental for use of Council's radio tower and hut	[Communication Sites]	58
Spring & Summer Promotion	[RUSSELL VALE GOLF COURSE]	47
Squash Competition per player	[Hire]	44
Squash Round Robin – per person p/v	[Hire]	44
Stage Lights – Flat rate per booking (over 4 hours)	[COMMUNITY FACILITIES]	21
Stage Lights – Flat rate per booking (up to 4 hours)	[COMMUNITY FACILITIES]	21
Stall 8m x 9m or mobile van	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Stall on Cliff Road priority – additional charge on top of stall fee	[Market Stalls - Australia Day / or full day festivals (excluding Viva)]	14
Stalls	[Movie Events]	13
Standard Contract Sales	[GAS MAINS CHARGE (Australian Gas Limited)]	61
Standard Key (conditions apply) each	[Extra Charges]	52
Standard Site Lease/Licence/Deed (not including legal fees) – Fee for processing Lease/Licence/Deed.	[Administration and Site Set-up]	58
Storage of Vehicle/Machinery per day	[Conveyance to Pound]	99
Storing Impounded Article per item per day	[Conveyance to Pound]	99
Strata subdivision	[Subdivision of Land]	82
Strata Title Certificate	[Endorsement of documents to create, release, vary or modify easements, restrictions or covenants]	90
Structured School Golf Clinic (up to 5 holes)	[RUSSELL VALE GOLF COURSE]	47
Stuart Park – bookings for picnics in excess of 100 people	[PARKS AND RESERVES]	50
Subdivision (PER ADDITIONAL LOT)	[Complying Development Certificate]	86
Subdivision 1 LOT	[Complying Development Certificate]	86
Submission of information where required by conditions of development consent and not lodged at the time of subdivision construction certificate application	[Construction Certificates]	89
Submission of information where required by conditions of development consent and not lodged at time of subdivision certificate application	[Submission of Additional Information]	89
Subpoena Conduct Money for Court Attendance	[ACCESS APPLICATIONS - Subpoena]	63
Subpoena Processing Fee – per hour	[ACCESS APPLICATIONS - Subpoena]	63
Sunday and Public Holidays	[Swimming Clubs/South Coast and Tablelands Amateur Swimming Association Carnivals (50m Pool for maximum 5 hours)]	37
Sunday or Public Holiday (per hour or part thereof)	[Carnivals generally including Swimming Club, South Coast or Tablelands ASC and pool complex hire (during normal operation hours) (Helensburgh half fee)]	36
Sunday Promotional Rate (after 1 pm) 18 holes	[RUSSELL VALE GOLF COURSE]	47
Supply of base traffic models (TRACKS or PARAMICS) for development planning	[B Tracks Traffic Modelling]	67
Supply of Council's flood models (per model) for available catchments. The supply of these models will be subject to a digital data licence agreement.	[FLOODPLAIN & DRAINAGE INFORMATION]	78
Supply of Documents on CD/DVD	[Map and Plan Copying]	63
Supply of Site Specific Flood Information	[FLOODPLAIN & DRAINAGE INFORMATION]	78
Supply site key card, first key card (per key card) – Fee for processing application and ordering key card	[Communication Sites]	58
Surfaces within the Road Reserves (Asphaltic concrete or other) greater than 10m2 (excavate temporary restoration, prepare subgrade and lay new surface material) – Full cost recovery of works, to be assessed by Civil Coordinator, minimum charge is 10 times square metre rate	[Roads greater than 10m2 - Minimum charge is 10 times rate above]	35
Surfaces within the Road Reserves (Asphaltic concrete or other) up to 10m2. (excavate temporary restoration, prepare subgrade and lay new surface material) – Minimum charge is 1m2, to be assessed by Civil Coordinator (Rate is per square metre)	[Roads (per square metre) up to 10m2 - Minimum charge is 1m2]	34

Fee Name	Parent Name	Page
----------	-------------	------

S [continued]

Sustenance/Maintenance Charges – For the maintenance of each companion animal detained by the Council for each day (or part thereof) exclusive of the day delivered to the pound	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
Swim Club Carnival Hire – pool per hour (entry not included)	[Pool]	42
Swim Squads – per lesson (payable per term)	[Swim School]	42
Swim Squads – Private lessons – disabled – per person (payable per term)	[Swim School]	42
Swim Squads – Private Lessons – per lesson (payable per term)	[Swim School]	42
Swim Squads – Third and subsequent children -Per lesson (payable per term)	[Swim School]	42
Swimming Competency Test	[Pool]	42
Swimming pools	[Complying Development Certificate]	86
Swimming Pools - Application for Exemption Certificate Section 22 of the Swimming Pools Act 1992.	[CERTIFICATE FEES – MISCELLANEOUS]	92
Swimming Pools – Per Inspection Fee – Compliance Certificate	[CERTIFICATE FEES – MISCELLANEOUS]	92
Swimming Pools – Per inspection- other including inspection related to a complaint or the issuing of a Notice or Direction.	[CERTIFICATE FEES – MISCELLANEOUS]	92
Swimming pools \$12,001 to \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Swimming Pools (concrete)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Swimming Pools (fibreglass,above ground)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Swimming Pools Act 1992 (Swimming Pools Amendment Act 2012) – Compliance Certificate	[CERTIFICATE FEES – MISCELLANEOUS]	92
Swimming pools more than \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	87
Swimming pools up to \$12,000	[CONSTRUCTION CERTIFICATES ONLY]	87

T

Tariff Sales	[GAS MAINS CHARGE (Australian Gas Limited)]	61
Teen fit up to 2 classes per week as per structured program (term fee)	[Group Exercise/Circuit/Gymnasium]	39
Teen fit up to 2 classes per week as per structured program (term fee)	[Group Exercise/Gymnasium]	44
Televisions, Computers and Computer Peripherals for items deemed suitable for acceptance under the Product Stewardship Act, 2011	[WASTE CHARGES PER SPECIFIED ITEM]	70
Temperature Control Devices, 6 monthly – per device per year	[FEES FOR COMMERCIAL LEASED PREMISES]	56
Temporary structure	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Testing & Tagging, different frequencies – per hour	[FEES FOR COMMERCIAL LEASED PREMISES]	57
The After3 (access after 3pm)	[12 Month - 100 games]	48
The Flexi Adult	[12 Month - 50 Game]	48
The Flexi Junior (21 & under)	[12 Month - 50 Game]	48
The Flexi Pensioner	[12 Month - 50 Game]	48
The Junior (21 and under)	[12 Month - 100 games]	48
The Legend (Pensioner)	[12 Month - 100 games]	48
The Midweek (Mon-Fri)	[12 Month - 50 Game]	48
The Midweek Plus (Mon-Fri + Sun at Sunday Promotional rate)	[12 Month - 50 Game]	48
The Taster (only used once within each calendar year)	[1 Month - unlimited games]	48
The Ultimate (Adult)	[12 Month - 100 games]	48
The Winter Warrior (All Days – Apr to Oct only)	[12 Month - 50 Game]	48

Fee Name	Parent Name	Page
----------	-------------	------

T [continued]

This charge applies to Charities who have been granted Section 88 Levy exemption by the Environment Protection Authority and who deliver material that does not comply with Councils Wollongong Waste and Resource Recovery Park – Fees and Exemptions Policy. Charities that do not have an EPA Section 88 Exemption will incur full commercial waste disposal rates.	[SPECIAL WASTE – Non Conforming Charity Waste]	71
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – 4 hours maximum)	[Tier 1 Signature Events]	51
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 1 Signature Events]	51
Tier 1 – Damage/Garbage Bond (per event)	[Tier 1 Signature Events]	51
Tier 1 – Park Hire (per day)	[Tier 1 Signature Events]	51
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – 4 hours maximum)	[Tier 2 Major Events]	51
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 2 Major Events]	51
Tier 2 – Damage/Garbage Bond (per event)	[Tier 2 Major Events]	51
Tier 2 – Park Hire (per 1/2 day – 4 hours maximum)	[Tier 2 Major Events]	51
Tier 2 – Park Hire (per day)	[Tier 2 Major Events]	51
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – 4 hours maximum)	[Tier 3 Regional Events]	51
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 3 Regional Events]	51
Tier 3 – Damage/Garbage Bond (per event)	[Tier 3 Regional Events]	51
Tier 3 – Park Hire (per 1/2 day – 4 hours maximum)	[Tier 3 Regional Events]	51
Tier 3 – Park Hire (per day)	[Tier 3 Regional Events]	51
Tier 3 Regional Event: Bond (refundable) - per event	[COMMUNITY EVENTS]	79
Tier 3 Regional Event: bump in / bump out - per day	[COMMUNITY EVENTS]	79
Tier 3 Regional Event: venue hire - per 4 hours	[COMMUNITY EVENTS]	79
Tier 3 Regional Event: venue hire - per day	[COMMUNITY EVENTS]	79
Tier 4 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 4 Local Community Events]	51
Tier 4 – Damage/Garbage Bond (per event)	[Tier 4 Local Community Events]	51
Tier 4 – Park Hire (per day)	[Tier 4 Local Community Events]	51
Tier 4 Community Event: Bond (refundable) - per event	[COMMUNITY EVENTS]	79
Tier 4 Community Event: bump in / bump out - per day	[COMMUNITY EVENTS]	79
Tier 4 Community Event: venue hire - per day	[COMMUNITY EVENTS]	79
Tier eight includes: Lasting Memorials - single plaque	[PLAQUES]	32
Tier five includes: Double Bronze Wall Plaque-first insert with vase (Arrow); Book Of Life- first page (Arrow); Standard Lawn Plaque; Teddy Bear/Train/ Toybox design (children's plaques)	[PLAQUES]	32
Tier five includes: Family site (includes first position); Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	31
Tier four includes: Bronze Mini Book of Life (first page); Bronze Wall Plaque with vase (Arrow); Heritage Glass Plaque (110 x 75mm)	[PLAQUES]	32
Tier four includes: Wall of Peace/Serenity/ Tranquility/Forget Me Not Wall; Bulli Ocean View Wall; all positions on Scarborough Seaview Memorial Walls One and Two; Scarborough Section Two- any single site; The Kembla Wall; Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	31
Tier One includes: Linished steel garden; bronze garden, Eternity leaf	[PLAQUES]	31

Fee Name	Parent Name	Page
----------	-------------	------

T [continued]

Tier one includes: Memorial only- Jasmine Garden/ Eternity Tree/Starlight Remembrance/Bulli Cemetery Garden of Memory/Scarborough Memorial Rock/ Helensburgh Garden of Memory-memorial only plinths); Walls of Memory 1 & 2; War Graves Wall; Garden of Peace (babies- includes plaque); Garden Wall; Porte Cochere Wall; Rose Garden Wall; Contour Walls; Chapel Wall; Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	30
Tier seven includes: Phoenix Sculpture Series (dual design)	[PLAQUES]	32
Tier seven includes: Quadrant Garden (includes first and second position); Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	31
Tier six includes: Companion Options- Walls and Gardens (include two positions). Columbarium Wall (includes two positions); Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	31
Tier six includes: Single Lawn Plaque with sculptured border; Phoenix Sculpture Series; Phoenix or Arrow Dual Lawn Plaque (base and first insert); Single Casting Book Plaque; Phoenix or Arrow Book of Life (first page and base)	[PLAQUES]	32
Tier three includes (all singles sites in): Native Garden Surround (9K & 9J); Garden Rocks 9L Granite Edge; Gardenia Walk; Ex-Services Lest We Forget; Bulli Seaview Gardens; Bulli Garden of Memory Rocks; Helensburgh Native Garden & Garden of Memory; Bulli/Helensburgh Memorial Walls; Lawn Cemetery Indo Chinese Wall; Family Gardens Option (Quadrant/Sanctuary/Rose/Shrub/ Rock- reservation or subsequent placement); Circular Rose Garden; Bulli Oceanview Garden Surround B; The Kembla Memorial Garden; Everafter Garden; Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	31
Tier three includes: Bronze Mini Book of Life (second page); Phoenix or Arrow Book of Life (second page); Granite Walls (base plaque-no vase); Children's Beam Plaque; Plaque for Still Born Memorial Garden (Wollongong Cemetery -includes memorial site); Family Name Plaque	[PLAQUES]	32
Tier two includes: Bronze photoset, Bronze oval, Bronze wall (phoenix); Bronze bar border; Linished steel wall; Aluminium (silver or black); Granite; Bronze wall plaque (second insert-Arrow); Arrow Dual Lawn plaque (second insert); Star plaque	[PLAQUES]	31
Tier two includes: First Rose Garden/Second Rose Garden/Third Rose Garden; Any similar new memorial	[MEMORIAL SITE (site only, does not include plaque)]	30
Tours & Workshops: outside operating hours – per participant	[BOTANIC GARDEN]	79
Tours & Workshops: within opening hours - per participant	[BOTANIC GARDEN]	79
Towel Hire – 1 piece	[Tennis Competition - per Court]	44
Track Pass monthly - Adult	[Multi-Tickets]	43
Track Pass monthly - Concession/Child	[Multi-Tickets]	43
Training Only	[VOLUNTEERING ILLAWARRA]	15
Transfer of Approval to Operate (Change in Ownership)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Tree Management Permit Application	[ENVIRONMENTAL SERVICES]	76
Tree Management Permit Breaches – per offence – for corporations	[ENVIRONMENTAL SERVICES]	76
Tree Management Permit Breaches – per offence – for individuals	[ENVIRONMENTAL SERVICES]	76
Tree Management Permit Pensioner Rate (50% of application fee subject to receiving pensioner rebate from Council)	[ENVIRONMENTAL SERVICES]	76
Tree Management Permit Review Application	[ENVIRONMENTAL SERVICES]	76
Trees – 25 litre to 400 litre sizes	[BOTANIC GARDEN NURSERY]	80
Trimming of trees on Council land	[CONTRIBUTION TO WORKS]	34

Fee Name	Parent Name	Page
T [continued]		
Truck – Large Commercial	[GENERAL WASTE]	71
Truck – Large Commercial	[Garden Organics]	72
Truck – Medium Commercial	[GENERAL WASTE]	71
Truck – Medium Commercial	[Garden Organics]	72
Truck – Small Commercial	[GENERAL WASTE]	71
Truck – Small Commercial	[Garden Organics]	72
Turf	[Illawarra Cricket Association (per hour/per field)]	49
Turf – Schools (subject to availability)	[Illawarra Cricket Association (per hour/per field)]	49
TV Broadcast System (includes space for one transmitter or translator, one shared Tx antenna and one input signal antenna) – Commercial rate – Prime	[Communication Sites]	58
Site For use of Council's radio tower and hut space		
Twilight Promotion (after 3:00pm during Daylight Saving)	[Social Weekday 18 Holes]	47
Two Storey Dwellings	[CONSTRUCTION CERTIFICATES ONLY]	87
U		
Ultra Low Impact	[FILMING APPLICATION FEES]	13
Ultra Low Photography Fee - Commercial	[PHOTOGRAPHY APPLICATION FEES]	13
Under 2.5 ltr vehicle – per klm	[Charge for mileage for out of Local Government Area sessions]	15
Undertake traffic modelling for outside organisations – per day	[B Tracks Traffic Modelling]	67
Unemployed per visit	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Unpowered site – per night (2 persons)	[Board of Studies NSW Christmas School Holidays, and Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekends]	53
Unpowered site – per night (2 persons)	[Commencing the final day of Board of Studies NSW School Terms up to an including the day prior to commencement of next School term (excluding On/Peak Season)]	53
Unpowered site – per night (2 persons)	[First day to second last day of Board of Studies NSW School Terms]	54
Up to \$5,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
Up to \$5,000	[Review of Determination]	83
Up to \$5,000	[Modification of Development Consent]	84
Up to \$50,000	[Value of the construction work within the road]	86
Upsize of domestic Residual Waste 'Red Top' bin	['RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES]	72
Urgent Fee (For Applications within 30 days of booking date)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	90
Urns	[URNS]	30
Usage per person per two hour session	[Music Room Hire]	17
Use not involving erection of buildings, carrying out of a work, subdivision of land, demolition of a building or work	[Miscellaneous Fees]	94
Use of any beach for commercial activities	[BEACH HIRE]	38
Use of data projector and screen	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	28
Use of parks for wedding ceremonies (bookings on a per hour basis)	[PARKS AND RESERVES]	50
Use of power within a park or reserve (per day)	[PARKS AND RESERVES]	50
Use of Projector per booking	[WOLLONGONG ART GALLERY]	16
Use of Sportsfield Lighting (100 Lux) per hour / per field – (minimum 2 hours)	[PARKS & SPORTFIELDS]	49
Use of Sportsfield Lighting (50 Lux) per hour / per field – (minimum 2 hours)	[PARKS & SPORTFIELDS]	49
Use of Video/DVD per booking	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	28
Use of Water Slide including entry	[CORRIMAL & DAPTO HEATED SWIMMING POOLS]	37
Utility and service adjustments associated with residential vehicular/kerb crossing, road and footpath reinstatement works	[CONTRIBUTION TO WORKS]	34
V		
Valuation Fee	[ROAD CLOSURE FEES]	57
Valuation Fee	[SALE OF COMMUNITY LAND]	57
Valuation fee (excluding rent reviews & renewals)	[LEASES/LICENCES/APPROVALS]	56
Vase-to suit base (chrome or ceramic)	[PILLARS AND BASES]	30
Vehicles 4.5 tonnes or less (per weigh)	[Weighbridge Tare Tickets]	72
Vehicles 4.5 tonnes or more (per weigh)	[Weighbridge Tare Tickets]	72
Vet Care	[Sustenance]	99

Fee Name	Parent Name	Page
----------	-------------	------

V [continued]

Veterinary Costs – as per veterinary charges	[COMPANION ANIMALS POUND FEES (dogs and cats)]	100
VHF-UHF Link System (per link, includes one yagi antenna and 3 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut	[Communication Sites]	58
VHF-UHF yagi Link – Extra antenna (per antenna) – Commercial rate – Prime Site Rental for use of Council's radio tower	[Communication Sites]	58
Villa/Town House Development fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Villa/Town House Development PC fee per dwelling plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	88
Villa/townhouse development for first sole occupancy unit	[CONSTRUCTION CERTIFICATES ONLY]	87
Villa/townhouse development per sole occupancy unit greater than one plus above fee	[CONSTRUCTION CERTIFICATES ONLY]	87
Volume Only	[A Traffic COUNT Data (limited locations available)]	67
Volume per location	[Data for five or more locations]	67
Volume, Speed, Classification	[A Traffic COUNT Data (limited locations available)]	67
Volume, Speed, Classification per location	[Data for five or more locations]	67
Volunteering Expo	[VOLUNTEERING ILLAWARRA]	15

W

Water meter reading charge per hour	[WATER SUPPLY CHARGES]	60
Water Supply Charge – meter size > 40mm	[WATER SUPPLY CHARGES]	60
Water Supply charge 20mm Water Meter size	[WATER SUPPLY CHARGES]	59
Water Supply charge 25mm Water Meter size	[WATER SUPPLY CHARGES]	60
Water Supply charge 40mm Water Meter size	[WATER SUPPLY CHARGES]	60
Water Usage charge (Per kl)	[WATER SUPPLY CHARGES]	60
WDCP 2009	[EPs, Codes and Policies]	94
WDTA Competition p/h	[Tennis Competition – per Court]	44
Weddings & Events: Bond (refundable) – per event	[BOTANIC GARDEN]	79
Weddings & Events: exclusive use of section - per hour	[BOTANIC GARDEN]	79
Weddings & Events: Function Package - per package	[BOTANIC GARDEN]	79
Weekday Use – per kilometer	[CHSP GROUPS]	18
Weekday Use – per kilometer	[CTP Groups]	19
Weekly Fee	[PRODUCT ADVERTISING PROMOTIONS]	12
Weekly hire of portable grandstand-seating per unit	[Hire of Portable Grandstands]	50
Weekly Servicing of Cabins – per service (mid-stay clean and linen change)	[Extra Charges]	52
Where GST was charged	[Refund of Fees]	93
Where no GST was charged	[Refund of Fees]	93
Where the owner of a companion animal is an eligible pensioner and the companion animal is not desexed - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Whole Companion Animal (not desexed) or desexed after 6 months of age - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Whole Companion Animal (not desexed) or Desexed Companion Animal (except eligible pensioners) – Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Whole Companion animal (where desexing is not recommended) - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Whole Companion animal (where desexing is not recommended) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Whole Companion animal owned by recognised breeder - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Whole Companion animal owned by recognised breeder - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	100
Wollongong City Tourist Parks - Loyalty Member Rate - Year Round	[Discounts, Promotions & online bookings]	53
Wollongong Flag	[SALE OF FLAGS]	64
Work Zone Application Fee	[Work Zone Application]	67
Work Zone Fee D - Site Specific measurement for non ticketed work zone greater than 36 metres kerbside space	[Work Zone Application]	67

Fee Name	Parent Name	Page
----------	-------------	------

W [continued]

Work Zone Fee H - Site Specific measurement for ticketed work zone greater than 36 metres kerbside space	[Work Zone Application]	68
Work Zone Fee A - Up to 12 metres of non ticketed work zone kerbside space (per month)	[Work Zone Application]	67
Work Zone Fee B - Up to 24 metres of non ticketed work zone kerbside space (per month)	[Work Zone Application]	67
Work Zone Fee C - Up to 36 metres of non ticketed work zone kerbside space (per month)	[Work Zone Application]	67
Work Zone Fee E - Up to 12 metres of ticketed work zone kerbside space (per month)	[Work Zone Application]	67
Work Zone Fee F - Up to 24 metres of ticketed work zone kerbside space (per month)	[Work Zone Application]	67
Work Zone Fee G - Up to 36 metres of ticketed work zone kerbside space (per month)	[Work Zone Application]	67
Work Zone Non Ticketed Rate - per lineal metre per month of kerbside space	[Work Zone Application]	67
Work Zone Ticketed Rate - per lineal metre per month kerbside space	[Work Zone Application]	67
Works on Road Reserves pursuant to a contract with Council	[APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993]	94
Workshop – up to 30 people	[DISCOVERY CENTRE / GREENHOUSE PARK]	79
Workshops: Group sessions off-site (plus travel at cost) - per session	[DISCOVERY CENTRE / GREENHOUSE PARK]	79
Worm farms	[BOTANIC GARDEN NURSERY]	80
Written Notice to adjoining landowners for Development Applications (Clause 252(1)(d))	[Advertising Development Applications]	82

Z

Zone A – Band 1 (3 to 10 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone A – Band 2 (11 to 18 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone A – Band 3 (19 to 36 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone A – Band 4 (37 to 54 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone B – Band 1 (3 to 10 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone B – Band 2 (11 to 18 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone B – Band 3 (19 to 36 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone B – Band 4 (37 to 54 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone C – Band 1 (3 to 10 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone C – Band 2 (11 to 18 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone C – Band 3 (19 to 36 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zone C – Band 4 (37 to 54 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	57
Zones, Zone Text (28 map partitions @ \$7.90 per partition)	[STRATEGIC DIGITAL DATA (External Clients)]	74

Other

\$1,000,001 to \$10,000,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
\$1,000,001 to \$10,000,000	[Review of Determination]	83
\$1,000,001 to \$10,000,000	[Modification of Development Consent]	85
\$250,001 to \$500,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
\$250,001 to \$500,000	[Review of Determination]	83
\$250,001 to \$500,000	[Modification of Development Consent]	85
\$5,001 to \$250,000	[Review of Determination]	83
\$5,001 to \$250,000	[Modification of Development Consent]	85
\$5,001 to \$50,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
\$50,000 to \$250,000	[Value of the construction work within the road]	86
\$50,001 to \$250,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
\$500,001 to \$1,000,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	81
\$500,001 to \$1,000,000	[Review of Determination]	83
\$500,001 to \$1,000,000	[Modification of Development Consent]	85

Wollongong City Council

Our Resourcing Strategy 2032

Supporting the Community Strategic Plan

Our Wollongong Our Future 2032

Post-Exhibition Draft





Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which our city is built, Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community. We pay respect to Elders past, present and those emerging and extend our respect to all Aboriginal and Torres Strait Islander people who call this city home. We recognise Aboriginal and Torres Strait Islander people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to the city.



Contents

Our Resourcing Strategy 2032	
Supporting the Community Strategic Plan 2032	
and Delivery Program 2022-2026	6
Who are we planning for	8
Our City	8
Snapshot of the Wollongong Community	9
Draft Our Wollongong Our Future 2032 Community Strategic Plan	10
Draft Delivery Program 2022-2026 and Council Services	10
What Our Community Told Us	10
Challenges	11
Delivery Program 2022-2026 and Council's Services	16
Resourcing Our Services	14
Our Values and Purpose	16
Supporting our Community - COVID-19	17
Additional Special Variation	17
Asset Revaluation - Transport and Stormwater Assets	18
Draft Delivery Program Key Projects	18
Planning For The Future	18
Long Term Financial Plan 2022-2032	20
Strategic Asset Management Plan 2022-2032	58
Workforce Strategy 2022-2026	112
Information Management and Technology Strategy 2022-2024	140
Attachment A - Draft Asset Management Policy	184



Our Resourcing Strategy 2032

Supporting the **Community Strategic Plan 2032** and **Delivery Program 2022-2026**

Our Resourcing Strategy outlines how Council will allocate resources to achieve the vision and goals set out in Our Wollongong Our Future 2032. This Strategy identifies how we best plan, develop and utilise our resources to enhance performance of our business to deliver better outcomes for our community.

This Strategy is a supporting document to the Delivery Program 2022-2026 and focuses on those matters that are the responsibility of Council.

The Resourcing Strategy outlines the finances, assets, workforce and information management technology that will be used to achieve the Program

and Plan via the delivery of projects, programs and services.

Council's Delivery Program and Operational Plan responds to the Wollongong community's vision and goals and outlines the services and projects that Council has capacity to deliver. It is a result of rigorous planning and prioritisation and aims to provide best value services to the community.

Throughout this Delivery Program we will continue to focus on improving our customer service to best serve our community and are committed to be the best possible local government authority we can be.

Our Resourcing Strategy consists of four components:





Who are we planning for

Our City

The Wollongong Local Government Area (LGA) is located on Dharawal Country. It is divided into three wards with four Councillors elected to represent each ward. The Lord Mayor is elected by all voters and represents the entire Wollongong LGA.

Wollongong Local Government Area Map



Snapshot of the Wollongong Community



In 2021, there were 220,659 people counted as living in Wollongong (estimated resident population). It is projected that the population will increase to 252,514 residents by 2032.



A total of 72.6% of the population of Wollongong stated they were Australian born (5.8% not stated). Of the 21.5% born overseas the five main countries of birth were UK, China, North Macedonia, Italy and New Zealand.



Separate housing provided accommodation for 67.3% of the Wollongong LGA population; 20.7% occupied a medium density dwelling; while 10.3% occupied high density dwellings. In Wollongong City, 63.2% of households were purchasing or fully owned their home, 21.3% were renting privately, and 7.4% were in social housing in 2016.



In 2022, there is an estimated 85,266 private dwellings. By 2032, this is expected to increase to 96,370 private dwellings.



The median age of the population of Wollongong was 39 years. We have an ageing population, 17.6% of our community are age 65+. In 2022, the dominant age structure for the Wollongong LGA is parents and homebuilders (35-49), which account for 18.9% of total persons. By 2032, this group is expected to increase by 5,881 and account for 19.1% of total persons.



In 2016, 19.9% of households earned a high household income (\$2,500 per week or more) and 20.8% of households earned a low income (\$0 to \$650 per week).



In 2016 30.2% were couple families with children compared to 33.2% in 2001. By 2032, this rate is forecast to remain stable. By 2032, couple families without children is expected to grow slightly faster than with those children. However, by 2032 couple families with children is forecast to remain the dominant household type.



And 11.5% were one-parent households compared to 10.9% 2001. By 2032, this is expected to reduce to 10.8%.



24.3% of households were one person households, with almost half of these people over the age of 65.



In 2016, the median weekly mortgage repayment was \$449 and the median weekly rent payment was \$460 compared to \$456 and \$465 respectively for New South Wales.



Wollongong LGA's unemployment is now above the state average at 5.3% in December 2021 compared with 5.0% for New South Wales. Overall this reflects a continued downward trend from the September 2020 result of 7.1% (Wollongong) and 6.1% (New South Wales).



In 2016, there were 5,368 people in the Wollongong LGA who identified as Aboriginal or Torres Strait Islander, representing 2.5% of the total population (estimated resident population).



English was stated as the only language spoken at home by 78.2% of the population. The four most common languages other than English spoken at home are Macedonian, Italian, Mandarin and Arabic, with Mandarin as the fastest growing language. By 2032, net migration is expected to increase to 2,320 compared to an estimated 1,754 in 2022.



A total of 76.6% of Wollongong's households had broadband internet connection, up from 71% in 2011. This varies across the city from a low of 55% in Warrawong to a high of 88.4% in Austinmer.



In 2016, 71.2% of people who live in Wollongong indicated they travel to work in a motor vehicle, 5.5% travelled by train, 2.0% travelled by bus, 3.5% worked at home, 3.6% used active transport.

Our Goals

Value and protect our environment

Have an innovative and sustainable economy

Have a creative and vibrant city

A connected and engaged community

Have a healthy community in a liveable city

Have affordable and accessible transport

Draft Our Wollongong Our Future 2032 Community Strategic Plan

A Community Strategic Plan is an aspirational document that outlines the community's desired future for the Wollongong Local Government Area. It outlines where community wants to be, the strategies for how we will get there, and who is responsible. It outlines what success looks like creating a roadmap for achieving the community's desired outcome.

Draft Delivery Program 2022-2026 and Council Services

Council's Delivery Program cascades down from the Community Strategic Plan and is structured by Council's Services. Council's Delivery Program sets out the services, projects and programs that Council will achieve over the next four years. The Delivery Program is the vehicle Council will use to achieve its areas of responsibility outlined in the Our Wollongong Our Future Community Strategic Plan. With competing and finite resources, the services, projects and resources are all determined following rigorous prioritisation and deliberation, looking to the community's vision and goals.

Our strategic alignment model includes alignment of Council's Services to the Community Strategic Plan.



What Our Community Told Us

We've talked to all parts of our community to create a shared vision for our future. Many of the themes in terms of values, issues and what's important have been consistent. The love of our beaches, the unique relationship between the escarpment and the coast, the friendly atmosphere, proximity to larger places and connections to family and friends are just some of the themes raised.

The feedback we received has been used to develop Our Wollongong Our Future 2032 and will guide Council, organisations, business and the community to achieve the community's vision and aspirations.

Challenges

Over the next ten years, there are several challenges anticipated for the Wollongong local government area. These challenges and opportunities have been considered when developing the four elements which comprise this Strategy and include:

- Supporting the community and adapting service delivery in response to the COVID-19 pandemic;
- Anticipated growth in population and visitors and pressure on Council's services;
- Balancing investment and urban development with preserving heritage and character;
- Maintaining financial sustainability;
- Increasing cost of materials and supply of labour;
- Housing affordability;
- Diversity, inclusion and accessibility;
- West Dapto Urban Release Area growth;
- Managing the impacts of climate change, including severe weather events and protecting the natural and built environment.

What you told us



Environment

- Protect + invest
- Retain + add green space + trees
- Net zero carbon emissions



Local Economy

- Create local jobs
- Invest in economic growth
- Foster tourism



Accessibility

- Create liveable communities
- Improve systems + processes
- Support meaningful employment



Development

- Avoid over-development
- Preserve + protect environment + heritage
- Encourage long term planning



Heritage

- Protect + preserve buildings
- Celebrate Aboriginal heritage + culture
- Value our history



Wellbeing

- Offer initiatives to support health
- Safety in public
- Connected + engaged
- Celebrate diversity



Active Transport

- Increase network
- Promote network
- Increase cycling



Arts + Culture

- Support creatives
- Provide events + spaces
- Celebrate Aboriginal heritage + culture



Housing

- Impacts of housing costs
- More affordable housing
- Address homelessness



Transport

- Increase parking
- Improve public transport
- Maintain free bus



Recreation

- Maintain + increase open space/s
- Maintenance of parks + beaches
- Improve sporting facilities



Community Services + Facilities

- Libraries and facilities are loved
- Places + programs for young people
- Accessible community facilities

Council's role in delivering the Community Strategic Plan and Delivery Program is supported by the Resourcing Strategy. Where the Community Strategic Plan outlines the community's main priorities and aspirations for the future and the strategies to achieve them, Council's Delivery Program details the principal activities to be undertaken by Council to perform

its functions (including implementing the strategies it is responsible for in the CSP) within the limits of the resources available under the Resourcing Strategy.

The Delivery Program is then implemented by the delivery of Council's services, and resourced as per this strategy.





Resourcing Our Services

The Resourcing Strategy outlines how Council will manage and allocate its resources (finances, assets, people and information management and technology) to implement the Delivery Program, delivered through 33 Council Services.

Ultimately, these resources are reflected and quantified by the allocation of budget.

Service	Operating \$'000		
	Income	Expense	Net
Goal 1 - We value and protect our environment			
Development Assessment and Certification	3,794	(8,592)	(4,799)
Emergency Management	1,250	(6,496)	(5,246)
Environmental Services	497	(3,303)	(2,806)
Land Use Planning	898	(4,398)	(3,499)
Natural Area Management	462	(4,251)	(3,789)
Regulatory Compliance	3,974	(5,939)	(1,965)
Stormwater Services	2,171	(21,628)	(19,456)
Waste Management	47,368	(44,821)	2,547
Goal 2 - We have an innovative and sustainable economy			
City Centre Management	1,758	(4,077)	(2,319)
Economic Development	-	(2,548)	(2,548)
Tourist Parks	7,952	(6,565)	1,387
Goal 3 - Wollongong is a creative, vibrant city			
Cultural Services	134	(7,594)	(7,460)
Engagement, Communications and Events	146	(4,560)	(4,415)
Goal 4 - We are a connected and engaged community			
Aged and Disability Services	3,193	(3,375)	(182)
Community Programs	292	(2,260)	(1,968)
Corporate Strategy	-	(1,406)	(1,406)
Integrated Customer Service	8	(2,967)	(2,960)
Libraries	722	(11,963)	(11,241)
Property Services	6,095	(4,922)	1,174
Youth Services	40	(1,360)	(1,320)

Service	Operating \$'000		
	Income	Expense	Net
Goal 5 - We have a healthy community in a liveable city			
Aquatic Services	1,379	(15,753)	(14,374)
Botanic Garden and Annexes	294	(3,971)	(3,677)
Community Facilities	1,101	(6,268)	(5,168)
Leisure Centres	3,104	(4,259)	(1,155)
Memorial Gardens and Cemeteries	1,829	(2,422)	(592)
Parks and Sportsfields	1,208	(23,571)	(22,363)
Public Health and Safety	535	(1,228)	(692)
Goal 6 - We have affordable and accessible transport			
Transport Services	4,191	(49,966)	(45,775)
Support Services			
Employee Services	145	(8,652)	(8,507)
Financial Services	188,252	(8,370)	179,882
Governance and Administration	98	(10,010)	(9,912)
Information Management and Technology	25	(12,268)	(12,243)
Infrastructure Planning and Support	243	(8,308)	(8,065)



Our Values and Purpose

Wollongong City Council is committed to being a local government of excellence that enhances our City's quality of life and environment through effective leadership, community involvement and commitment to service. As a purpose-led, values driven organisation our values are part of everything we do every day and provide the foundation of our organisational culture and guide how we deliver the strategies and actions outlined in the Delivery Program.

We live these values through:

Enabling daily work that encourages collaboration, innovation, interdependence, belonging and inclusion

Living the values in everyday work through behaviours and interactions

Supporting and enabling people to deliver on the promise of an Extraordinary Wollongong

OUR VALUES IN ACTION


SUSTAINABLE
use our community's resources responsibly


RESPECT
inclusive and considerate


COURAGE
challenge the norm to be better


INTEGRITY
honest and reliable


ONE TEAM
together we deliver excellent service

Supporting our Community – COVID-19

At the height of COVID-19 in 2020, we were focussed on the future. We were putting plans in place to support our community and economy into the future.

This will continue throughout the draft four year Delivery Program as we roll out a significant infrastructure program that continues to provide employment opportunities to local contractors, suppliers and businesses. We're grateful to the Federal and State Governments as we've secured significant external funding over the past 12 months. This is being used to deliver valued community services and improvements to our local roads and community assets.

Support measures that are proposed to continue for the community into 2022-2023 include:

- Deferred payment arrangements for all ratepayers
- Application of Council's Debt Recovery and Hardship Assistance Policy
- Enhanced city centre marketing and activation
- Artist in residence and mentorship program
- Events re-emergence
- Outdoor Dining Fee waiver

Additional Special Variation

Council and the community have worked together over the past decade to achieve a financially sustainable future for our city and Council operations. The latter part of the 2021 year saw the cost of living and doing business increase due to supply issues and inflation across the world. To operate sustainably, Council needs our future rates and other revenue to keep pace with future costs to enable us to provide expected service levels.

The draft Long Term Financial Plan within this Resourcing Strategy is based on Council's assumptions and indices including a 1.8% rate increase approved by Independent Pricing and Regulatory Tribunal (IPART). The rapid increase in some current costs and future cost estimates has already created a substantial gap between the IPART approved Rate increase of 1.8% and Council's estimated costs for 2022-2023 and beyond. Further detail is provided in the draft Long Term Financial Plan 2022-2032 and draft Revenue Policy 2022-2023.



Asset Revaluation - Transport and Stormwater Assets

During the exhibition period of Council's draft Resourcing Strategy 2032, a revaluation of Council Transport and Stormwater assets was completed. These asset classes represent approximately 75% of Council's total depreciable asset base. The revaluation has increased estimates of asset replacement cost without substantially changing useful life assessments, resulting in increased depreciation values. The variation to depreciation is in the order of \$13.5M per annum and has immediately impacted estimated financial KPI's. While these impacts to reporting are immediate, the change predominately reflects longer term implications and does not require changes to the current planning period. Additional detail is provided in draft Long Term Financial Plan and Asset Management Strategy.

Draft Delivery Program Key Projects

New Integrated Library and Community Centres

Council's draft Infrastructure Delivery Program 2022-2026 includes the delivery of priority community infrastructure identified in Council supporting documents, including new and upgraded community centres and libraries at Warrawong and Helensburgh.

To support these significant uplifts to service, additional operating costs have been recognised in the draft Long Term Financial Plan. Other resourcing implications have also been considered in the draft Asset Management Plan 2022-2032 and Workforce Management Strategy 2022-2026.

Improving Our Safety

This draft Resourcing Strategy 2032 includes commitments to implement a Cyber Security Strategy and enhanced access management, as well as upgrades to Council's CCTV network.

Reviewing and Improving Our Services

Council reviews its services as part of a continuous improvement approach based on community feedback with the aim of creating efficiencies and improving service delivery to the community. Council's draft Delivery Program 2022-2026 includes a commitment to review and refine its methodology for service reviews in the coming year and then develop a program that will be delivered through the remainder of our Delivery Program. Service reviews will aim to match community needs and wants with available resources and to identify optimised delivery for the future. Over time, as changes are identified to Services, the Resourcing Strategy will be updated on an ongoing basis to reflect any changes to services.

Planning For The Future

While we're delivering the best for our community now, it's important we're also making plans for the future. The draft 2022-2026 Delivery Program proposes additional investment in planning studies and investigations. These studies will help support our growing community, understanding future needs and how we can support these being met.

These studies cover diverse areas including:

- Draft Stuart Park Masterplan
- Reviewing planning controls for South Wollongong
- Character and heritage studies for our villages
- Assessing heat impacts as part of the Climate Adaptation Plan
- West Dapto future community infrastructure, feasibility assessments on proposed recreation facilities
- Keiraville Gwynnneville access and movement studies.







Long Term Financial Plan 2022-2032

Post Exhibition Draft

Contents

Financial Planning	24
Introduction	24
Financial Strategy	25
Operating Result [pre capital]	26
Funds Available from Operations	26
Available Funds	26
Total Funds Result	26
Capital Expenditure	27
Borrowing	27
West Dapto	28
Operational Services	28
Service Reviews	28
Current Financial Situation	29
Key Financial Strategy Forecast	30
Operating Result [pre capital]	31
Funds Available from Operations	32
Available Funds	33
Long Term Financial Plan - Forecasts	34
Detailed Financials	38
Long Term Financial Plan Assumptions, Indices and Measurements	44
Service Levels	44
Indexation	44
Rates	45
Fees and Charges	45
Interest on Investments	45
Grants and Contributions	45
Operational Grants	46
Capital Grants and Contributions	46
Employee Costs	47
Borrowings	47
Utility Cost	47
Waste Facility	48
Domestic Waste Management Services	48
Climate Change	48
Restricted Assets	48

West Dapto Development	53
Revenue	53
Capital Programs	53
Contributed Assets	53
Operational Expenses	53
Loans	54
Developer Contribution Income (excluding West Dapto)	54
Asset Management - Valuation and Asset Lives	54
Property Sales and Investment	54
Information Technology	54
Helensburgh Library and Warrawong Library and Community Centres	56
Sensitivity Analysis	55
Sensitivity Analysis 1	55
Sensitivity Analysis 2	56
Other Risks and Limitations	57
COVID-19	57
West Dapto Development	57
Lake Illawarra	57
Contributed Assets	57
Rehabilitation Greenhouse Park	57



Financial Planning

Introduction

Wollongong City Council is committed to the principles of financial sustainability and good financial management. Council will wisely use ratepayers' money, together with other funding available, to provide prioritised services and improve financial sustainability and asset management. To Council, financial sustainability means we can provide quality planned, long-term service and infrastructure levels to the community and standards without having to consider unplanned increases to rates or disruptive reductions in service levels. Good financial management requires the understanding of the short and long term financial impacts of decisions - now, in the past and into the future. It also requires consideration of the potential influences outside of Council's control that may impact on our finances.

The **Long Term Financial Plan** is a component of the **Resourcing Strategy** that provides the financial projections for the next ten years based on the direction proposed, and decisions of Council. It details the planning assumptions that underlie these, the key indicators that are used to measure performance, and discussion of risk areas.

It is a living document intended to support decision making and provide a guide for future action. It is continually updated to reflect both internal decisions and external impacts.

The plan and corresponding financial forecasts are built within the parameters of Council's **Financial Strategy** (Council Policy). The **Financial Strategy** provides direction and context for decision making in the allocation, management and use of Council's limited financial resources. It sets the parameters within which Council provides financial stability, affordability, focus, efficiency, or value for money, over the short, medium and longer terms. The key performance indicators outlined in the **Financial Strategy** set clear targets to support continuous measurement of financial sustainability.

In this context, the **Long Term Financial Plan** is the compass for providing direction for financial sustainability.

Image: Hill 60



Financial Strategy

The **Financial Strategy**, in its current form, was first developed in 2008 and has had several revisions, particularly to the targets for key indicators. The changes in these targets have been modified over time to reflect Council's financial position, maturity, and evolution. The first major revision was made in 2014 when, following an extensive community consultation process, the **'Securing Our Future' plan** was adopted by Council creating the blueprint for the final steps in the journey towards financial sustainability. It is important to remember the 'Securing Our Future' targets were aimed at providing sustainability at the current service levels, by allowing sufficient funding to carry out existing services at existing levels and replace assets with equivalents as required over time.

In April 2017, having reached a sustainable position, Council adopted a revised **Financial Strategy** that fine-tuned targets to continue to provide direction and context for decision making in a sustainable way. Further refinement was made in 2021.

As we move into the next plan there are new challenges due to current valuation estimates and clear demand for more than just sustainability. Our recent community engagement has provided clear evidence of the desire for increased service and improved levels of service across several Council operations.

Council's recent Transport and Stormwater asset revaluation, which was finalised during the community consultation period, has resulted in calculated asset values and depreciation that is substantially higher than previously forecast. The asset valuations just completed are based on our existing asset management plans and accounting requirements which may result in the overstatement of future needs. While these adjustments will negatively impact our financial Key Performance Indicators (KPI's) in the short term, they will not impact the current delivery program or our capacity to maintain and renew assets over the reporting period.

Council's position will remain sustainable, although actions will be required in future years to address the reporting and/or funding issues. It is considered that options are available to review the asset management assumptions and depreciation estimates to better reflect optimised practices available for some asset classes. It is also acknowledged that in line with increasing values additional allocation may be required to maintain assets in future periods.

Council's ability to increase services, service levels, or manage the increased cost of asset renewal is limited, however Council has included an action to review its **Financial Strategy** over the coming period with the view to creating greater capacity to do more. Council will also review

its asset management plans for Transport and Stormwater to identify and verify optimised methodologies that it is anticipated will result in longer lives for some assets and lower levels of depreciation.

It is considered that there are three options available to create capacity for new or enhanced services:

- Increase revenue from rates, fees, investments, rental and other property returns, grants and contributions.
- Improve efficiency through better operations and efficiency that reduce the cost of services - by reducing the lifecycle cost or improving the utilisation of assets used in the delivery of services.
- Decrease delivery of services or service levels that are not required by our community.

It is important to note that Council will focus on increasing capacity outside of increasing rates or reducing service levels.

The most significant financial principles of Council's **Financial Strategy** and their targets are outlined on the following pages. A full copy of the Financial Strategy can be accessed under Policies on Council's website.

Operating Result [pre capital]

Council will plan to maintain a small operational surplus [pre capital] (average over 3 years).

From a financial planning perspective, the operational performance of an organisation is the key to long term financial viability and sustainability. In broad terms, a deficit from operations indicates that Council is not earning sufficient revenue to fund its ongoing operations (services) and continues to renew the assets that are an integral part of that service, when required. The Operating Result [pre capital] (that is, before capital grants and contributions for new assets) is used because capital income is not available for managing the existing services.

The operating result should be viewed over time, to get a true indication of performance. This is important as the annual results can be impacted by short term timing of transactions that are not indicative of performance.

Funds Available from Operations

Council will plan for Funds Available from Operations at least equal to depreciation.

Funds Available from Operations is a Wollongong City Council indicator that is considered to be a more reliable indicator of Council's capacity to manage its assets over the longer term. Unlike the Operating Result, it does not include non-cash transactions and excludes transfers to and from funds which are externally or internally restricted (Restricted Assets).

Council's intent is to provide at least sufficient funds from operations for the capital budget to replace assets as they fall due. The depreciation target is currently used as a proxy for the long-term annual funding requirement to replace Council's assets at their gross replacement value.

This target does not allow for new assets, or the enhancement of assets being replaced. Nor does the target assist in managing the actual timing of replacement based on renewal schedules that may vary significantly from year to year. The delivery planning process will include consideration of enhanced services requiring additional assets and planning for any financing and/or restricted funds movements to manage timing issues.

Available Funds

Council will aim to maintain Available Funds (the unallocated portion of revenues) between 3.5% and 5.5% of operational revenue [pre capital].

Available funds are funds that Council has earned but not allocated to specific expenditure in the past or future. They are held as Council's savings and are used to act as a buffer against unanticipated future costs or can be used to provide capability to take advantage of opportunities that may arise.

Where the Available Fund balance falls below the targeted level in a period, the onus through planning is to ensure adequate adjustment is made to restore the balance through future programs, within an acceptable timeframe.

Total Funds Result

Council's annual allocations to operational and capital budgets will generally not exceed anticipated cash inflows.

Where the Available Funds level are above minimum requirements, additional funds will be transferred to the Strategic Projects Restricted Asset and consideration given to the allocation of funds through the Strategic Planning process.

Short term stability requires the annual budget be affordable and cash managed to ensure that payments can be made as required. By holding a level of available funds and planning for near breakeven funds results, this position can be maintained. The total funds result is inclusive of financing cash flow and movements in Restricted Assets.

Capital Expenditure

Funding for the renewal of assets will be applied to asset replacement.

In determining the approval of budget for additional or enhanced assets, Council will ensure that the whole of life cost is considered and are able to be sustainably accommodated within future forecasts.

Asset renewal, maintenance and operational costs impacting on future budgets will be included in forecasts as part of the capital budgeting process. Capital expenditure decisions need to be fully informed by understanding the impacts on future results. For example, a building cannot be considered as a one-off cost, it will have operational costs for electricity, water and consumables and will normally involve services that will require operational budgets, including employee costs. The building will then need to be maintained and eventually renewed and/or be disposed of. Consideration of these costs and any potential revenue must be part of the initial evaluation and approval process and be recognised in future estimates to aid future planning.

Borrowing

Council will actively consider borrowings through its Resource Strategy and Capital Budget as a source to finance timing mismatches between cash availability and expenditure requirements and to provide for intergenerational equity where determined applicable.

Borrowings will be considered for investment in assets acquired to provide additional service and service level or to provide for timing mismatches in asset renewal funding.

Internal borrowing will be applied first where funds are available, and it is determined to be more economical.

Interest on internal borrowings will be costed to Income Activity Services to reflect the opportunity cost and will be applied in business cases to reflect the actual return on investment.

Borrowing terms will preferably be structured to match, but not exceed, asset life where there is appropriate product in the market to do so.

This Strategy focuses on ensuring that Council continually sets a financial plan that ensures financial sustainability. Consideration of the Council services and the resources, including assets, required to provide those services must be affordable, that is, they must be within existing capacity, funded by increased capacity through efficiencies or based on a willingness of the community to provide additional revenue to fund increased service. Borrowings do not generate income and don't allow Council to acquire things we couldn't otherwise afford. They do provide for timing mismatches between cash and expenditure with an interest cost and they do allow Council to provide assets for future community use without impacting on past or present communities (Intergenerational Equity). They also allow for investment in assets that provide future positive returns.

Consideration of borrowings will be based on the needs or community demand for services and the projected capacity to pay for those services, or the willingness to raise additional revenue for them. Actual borrowings will be based on liquidity requirements and not specific assets or investments.

West Dapto

Increased annual rates, fees & charges created from subdivision in West Dapto will be applied to meet West Dapto operational costs, and the net Funds Available from Operations and funding for Depreciation in the area will be restricted.

In the transition to full development of the area, the West Dapto restricted asset will be made available to meet infrastructure and planning requirements in the area.

West Dapto is the last significant 'green fields' development in Wollongong. It will have significant financial impacts over time. It is anticipated that there will be substantial developer contributions and capital expenditure. The management of the Development Contributions Plan has inherent risks due to estimating, scoping, and timing variables. Rates and other revenues will usually precede operational demand and assets built will require little renewal or maintenance for seven to 15 years creating a perception of improved financial performance. Experience in developing councils has shown the negative long-term impacts that the delayed expense pattern has if additional rate revenue is built into other recurrent operations. It is considered important that this longer term view of additional revenue is given and appropriate long-term provisions are made throughout the development.

Service Reviews

Council will maintain an ongoing review of its services that seeks to better define service requirements, refine delivery methods, and balance service aims against affordability for both the Council and our customers.

Wollongong Council's **Financial Strategy** has included the desire to carry out service reviews on a cyclical basis to create the underlying operational and financial base for each service to ensure our long term and continuous budgeting process is supplemented by detailed analysis and periodical refocusing.

The new Integrated Planning and Reporting requirements make it mandatory for councils to plan for and carry out Service Reviews and report on their outcomes. While there isn't a prescribed methodology for Service Reviews, Wollongong Council will review and revise its methodology for Service Reviews over the coming year and then develop a program that will be delivered through the remainder of our **Delivery Program**. The service reviews will aim to better understand and define service requirements, refine delivery methods, optimise resourcing, and balance service aims against affordability for both the Council and the community.

Operational Services

Council's Delivery and Operational Plans will be used to:

- **determine core and value added services,**
- **identify, deliver, and report on business improvement initiatives, and**
- **set actions to improve service levels, costs, and delivery methods.**

Alignment of Council services with **Our Wollongong 2032** will continue to play an important part in determining the future needs and operations of the organisation. Assuring that the right things are done in the most efficient way and being able to measure that performance should provide a sound platform for communicating and planning to meet agreed community expectations.

Current Financial Situation

Council had developed and exhibited financial projections that indicate it should be able to meet its current key performance indicators and targets set in the **Financial Strategy**, and industry benchmarks over the life of the **Long Term Financial Plan**. This was based on Council's assumptions and indices including a 1.8% rate increase approved by IPART.

During the exhibition period of Council's **Long Term Financial Plan 2022-2032**, a revaluation of Council Transport and Stormwater assets was completed. Those asset classes represent approximately 75% of Council's total depreciable asset base. The newly reported value of Council's assets and the resulting depreciation have had a significant impact on Council's financial estimate reporting, and have immediately impacted estimated financial KPI's. While immediately impacting those measures, the change predominately reflects longer term implications for Council's resourcing requirements and does not require a change to the current planning period.

The revaluation has increased estimates of asset replacement cost without substantially changing useful life assessments, resulting in increased depreciation values. The variation to depreciation is in the order of \$13.5M per annum.

The replacement costs that have been determined through the revaluation process are based on the efficient asset replacement cost, while the anticipated lives of the assets reflect the current assessment of how long assets will be used by Council before replacement and how they will be replaced. Asset lives for long lived assets are estimates, based primarily on industry standards and implied asset maintenance treatments required to ensure the asset life is achieved. Both asset classes reviewed include assets that have extensive lives and include an assumption that the asset will be replaced in its entirety at the end of life without any realisable residual value. This assumption may vary in reality as assets are assessed for replacement.

Council will progress its asset planning to review options for optimised treatments and matching these to the accounting practices over the period to provide an advanced position that better reflects longer term asset renewal requirements. In the meantime, Council's exhibited program is considered sufficient to replace assets as they fall due over the period. Council will continue to respond to future asset renewal requirements as informed by these reviews.

Council will also look to review its **Financial Strategy Target** for 'Funds Available from Operations' in line with new asset plans. This would potentially move away from using the proxy of depreciation as our benchmark, to measuring our capability of providing sufficient Funds from Operations to replace assets as they fall due, based on the revised asset management plans.

Council's financial goal is to balance the demand for increased service, threats to the cost of providing services, and improvements and efficiency in the delivery of service, with the willingness of the community to fund Council's activities. Council's **Financial Strategy** and management seek to continue to drive efficiency. Where efficiency is achieved, decisions will be made through Council's planning process to direct new capacity to improvement or enhancement of services based on community demand or to restraining the cost to the community.

Key Financial Strategy Forecast

The financial forecasts included in this plan are based on estimated costs for Council's continued delivery of existing services and planned variations. Underlying the financial estimates for services are assumptions and indices relating to costs and revenues. The economic period emerging appears to have a higher degree of volatility and likely upward variation in costs, lower levels of unemployment, and restrictions or pressure on supply. This comes after a very long period of relative stability and low variation in economic conditions.

The rapid increase in some current costs and future cost estimates has already created a substantial gap between the IPART approved Rate increase of 1.8% and Council's estimated costs for 2022-2023 and beyond. It is also now highly likely that the cost increases included in Council's estimates will be exceeded by pricing outside of Council's control.

The proposed budget assumes the cost increase estimates at a sustainable level that would allow Council to deliver its program and existing level of service to the community. If the pricing estimates are exceeded, Council will be required to manage this through budget review and may incur further depletion in its financial position and short to medium term sustainability.

The following analysis of Council's Key Financial Indicators is provided with the forecasts pre and post asset revaluation adjustments completed in May 2022 (during the exhibition period). The pre-asset revaluation result is provided as a reference to the position exhibited for consultation (as adjusted during the exhibition period by issues other than revaluation).

There has also been a significant impact on the 2022-2023 Operating Result due to the early payment of approximately 75% of the Financial Assistance Grant for that year. The timing of this payment, announced in the Federal Budget, has resulted in a \$15.3M reduction in the 2022-2023 result offset by an improvement in the 2021-2022 result. This does not impact on Council's capacity to deliver on the current program.

The following financial estimates should be read in the context of the potential risk around the underlying indices and the impact of pricing increases above the estimates that may occur.

Image: Bald Hill



Operating Result [pre capital]

The Operating Result [pre capital] provides an indication of the long-term viability of Council and its capacity to earn sufficient revenue to fund ongoing operations (services) and continue to renew existing assets over the long term.

This measure should be viewed over a long-term basis as annual results may be impacted by timing. For example, in the diagrams below, 2022-2023 shows a larger deficit result mainly due to the timing of receipts for the Financial Assistance Grant, and 2025-2026 is a deficit due to a planned one off grant payment for Affordable Housing that was funded and approved in prior years. Other timing impacts may result from grants or contributions received in one year where they are recognised as income and then expended in future years. Similarly, the introduction of operational projects funded from internally restricted assets have negative impacts on individual years.

In addition, the Operating Result is inclusive of depreciation, which is an accounting estimate to reflect use of an asset over its lifetime. As discussed, Council has revalued its Stormwater and Transport assets during the exhibition period based on the best available and evidenced accounting and engineering data. This has led to a substantial increase in the depreciation forecast and a deterioration in the Operating Result. Council will be working to develop revised and further advanced evidence that may reflect lower depreciation levels in future periods.

Diagram 1 shows the forecast Operating Result [pre capital] for the next ten years pre and post revaluation of assets. The current revised or post-revaluation position is inclusive of the increased depreciation and shows a negative result in future years. While Council's **Financial Strategy** targets a 'small annual surplus average over three years' this post revaluation result will not impact Council's cash position or impact the proposed **Delivery Program**. Council will address any potential long term issues following review of its Asset Management Plans, asset lives, optimal replacement treatments and costs, and depreciation rates.

Diagram 1



Funds Available from Operations

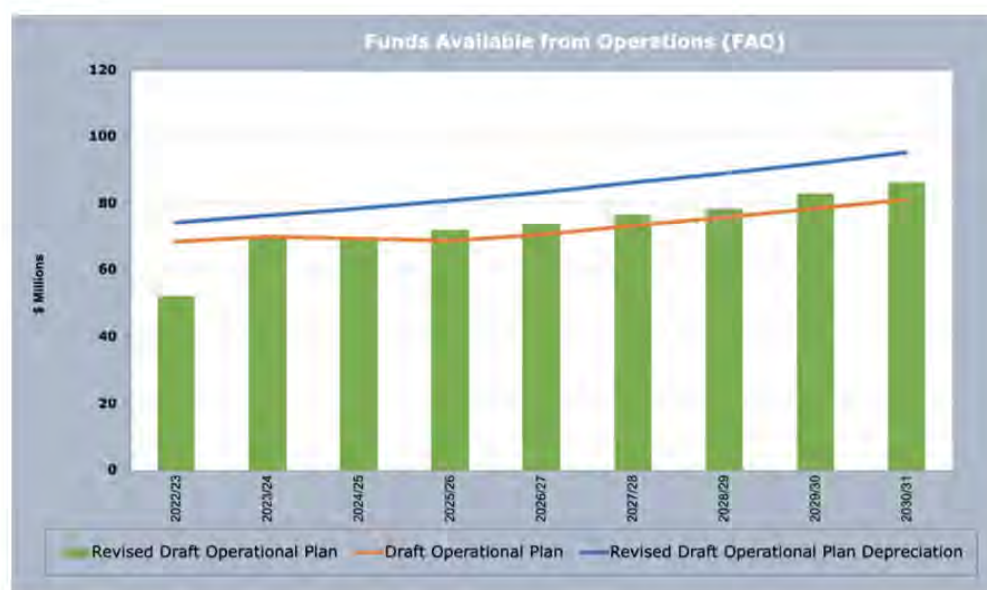
The Operating Result [pre capital] is an accounting result which can provide variable results and does not necessarily best reflect long term financial sustainability. The ultimate 'financial sustainability' goal for Council is to provide services at an agreed level on a continuous basis and be able to maintain and replace assets used in providing those services on an ongoing basis. Council receives income and elects to spend that money on day-to-day activities to provide services and operate the organisation. This is reflected in the Income and Expense Statement. The Operating Result [pre capital] disclosed in the Income and Expense Statement includes depreciation and other non-cash expenses so a deficit Operating Result [pre capital] can still produce an operating cash surplus. This cash surplus is available to fund renewal of existing assets that Council considers a more reliable indicator. The cash result does not change when depreciation is adjusted.

The forecast Funds Available from Operations has been compared against the level of depreciation, as this was Council's proxy for the average funding required to renew existing assets at their end of current life. This does not reflect the need for funds on an annual basis due to the varying lives of Council assets. The current Funds Available from Operations are considered sufficient to deliver the current renewal requirements through the current planning period.

Council's **Financial Strategy** acknowledges not all Funds Available from Operations will be applied to renewing assets and assets will not always be replaced on a like for like basis. Provision needs to be made for upgraded, enhanced and new assets as the community demands and expectations change. Additional capacity is created where: existing asset renewal is funded from other revenue sources such as grants and contributions; efficiencies in the replacement or life of assets is achieved; additional rate revenue is received through growth and rationalisation of assets through efficiency while maintaining an agreed service level is achieved. While such capacity is inevitable over time, it is not easy to forecast and may need to be supplemented through other financial options if higher levels of enhanced service is required.

Diagram 2 shows Council's forecast Funds Available from Operations position. The financial forecast does include an increase in funding beyond prior years, although is now below the post revaluation depreciation. The additional level of funding is required over the next four years to accommodate the enhanced future program commitments.

Diagram 2



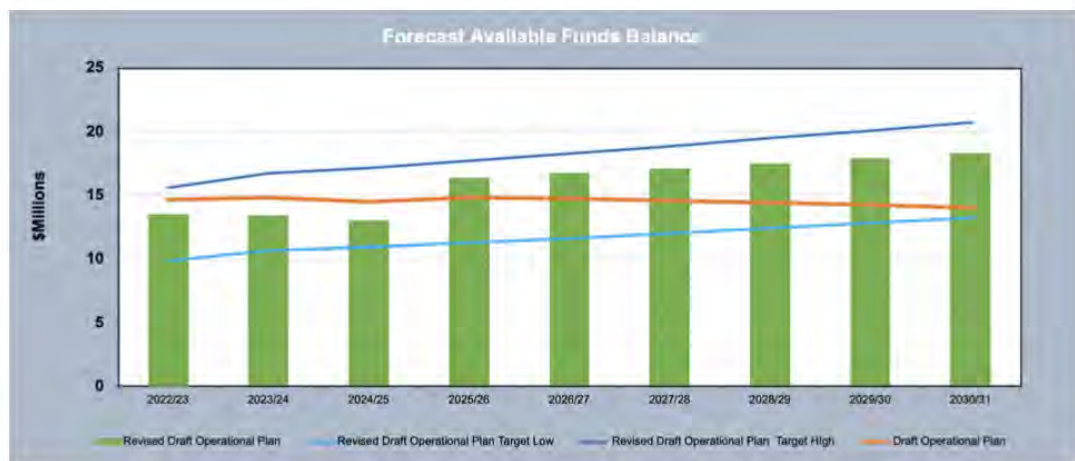
Available Funds

Available Funds are the uncommitted funds of an organisation that assist in meeting the short term cash requirements, provide contingency for unexpected costs or loss of revenue and provide flexibility to take advantage of opportunities that may arise from time to time. Council's **Financial Strategy** has a target to achieve and maintain an Available Funds position between 3.5% and 5.5% of operational revenue [pre capital].

Forecasts indicate that Council would be able to remain within the target, however there would be a deterioration in the result and a move to the lower level of the target over the period. Council would normally review future budgets for options to restore the Available Funds towards the midpoint (see Diagram 3 - Forecast Available Funds Balance).

The long term financial projections that support the **Resourcing Strategy 2022-2032** indicate that the target range for Available Funds is between \$9.6M and \$13.2M (lower range) and between \$15.1M and \$20.8M (upper range) over the life of the **Long Term Financial Plan**.

Diagram 3



Long Term Financial Plan - Forecasts

The objective of Council's **Long Term Financial Plan (LTFP)** is to provide Council's decision makers and the community with information that outlines the financial balance between aspirations of the **Community Strategic Plan and Delivery Program** and Council capacity. It also identifies future financial opportunities or challenges. The forecasts highlight the financial implications of Council's estimated funding available and proposed activities to which the funding will be applied.

As assumptions and realities change throughout the delivery period, these forecasts will be updated through quarterly and annual reviews to provide up to date information. Council's ten year financial forecasts are reviewed on an ongoing basis so that information is made available continuously. Specific updates and reporting against the forecast are made on a quarterly basis in conjunction with Council's quarterly reviews.

Like all forecasts, this **Financial Plan** is based on a range of assumptions that are detailed throughout the document and, more particularly, in the assumptions section of this Plan.

Resourcing Allocations Proposed

The ten year financial forecast includes a continuation of existing, and in some cases of enhanced, service and levels of service as outlined in the **Delivery Program 2022-26**. Estimates for expenses and income in future years have been applied based on existing service levels unless a decision has been made, or a proposal is in place, to vary this level. In setting this plan there are proposals included to provide increased service and assets used in providing services in a number of key service areas over a period of time.

Council's current finances have not allowed for substantial enhancements due to the impacts of the past 2 years and the effect of a rate peg increase well below the anticipated cost of services. There are some costs of service that have increased primarily to external factors and threats that will need to be accommodated in future

budgets. Significantly the existing and growing threat of cyber security and the need for Council to change its technology to a more secure and resilient cloud-based operation will require additional investment. Likewise, Council's physical security systems need to be modernised and managed holistically to achieve desired outcomes. There continues to be some legislative requirements, such as the new requirement for Service Reviews, that have a cost to Council, although this is expected to assist with creating better alignment to community need and capacity in the future. The most substantial service enhancement in this plan is through the construction of a new library and community centres at at both Warrawong and Helensburgh; the increased operations costs for which will be funded from rates growth. Proposals for improvements and enhancements are included in the plan for the following areas:

Service Enhancements				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Cyber Security and Access Management	286	191	196	201
Additional move to Cloud services	40	46	47	54
CCTV	54	70	80	82
Service Reviews	208	138		
Enhanced Library and Community Services			798	818
Total Service Enhancements	588	445	1,121	1,154

During this and prior planning cycles a range of capital and non-recurrent projects have also been included that will be funded from the Strategic Projects internally restricted cash. These funds have been restricted from prior year revenues that have resulted from improved operations or savings

against budget. The following table shows the value Strategic Projects internally restricted cash to be applied to projects over the next four years. There is in some cases other funding applied to these projects.

Proposed Projects and Programs				
Funded from Strategic Projects Restricted Cash				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Capital Projects				
Beaton Park Tennis Court Relocation and Upgrade	1,100			
The Ridge; House no. 48 to end	1,000			
North Wollongong Beach Seawall Renewal	725	2,461		
Cliff Rd; Stuart Park to Marine Dr	270			
Mt Kembla Mountain Bike Trails (plan and design)	250			
Crown St; Parkside Ave to Marine Drive	130			
Fred Finch Park Netball Court realignment	100			
Mobile Skate Equipment	100			
Botanic Gardens Rainforest Walk - Stage 2	50			
Disabled Viewing Platform on Hill 60	50			
Additional Outdoor Exercise Equipment		313		
Rex Jackson Sports Field Lighting		250		
Design and Implementation of King George V Park Masterplan		20	235	
Traffic Facilities Improvements			300	300
Helensburgh Library + Community Centre			400	2,600
Various Traffic Facilities, Footpaths and Shared Paths	310	160	80	
	4,085	3,204	1,015	2,900

Proposed Projects and Programs				
Funded from Strategic Projects Restricted Cash				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Studies and Supporting Documents				
Management of Councils Water Supply and Waterwaste Infrastructure	233			
Stuart Park Masterplan	145			
Access and Movement Strategy Review	125			
Landscape development plan for West Dapto - for riparian corridor	100			
Development of Crown Land Plans of Management	118			
Climate Change Adaptation Plan - Assessment of Heat Impact	80			
West Dapto Review WaterCycle Masterplan	75			
Western Sydney Development Impacts Study	70			
Flood Risk Management Studies Best Practice	65			
Biodiversity Strategy	61			
Towradgi Creek Shared Path Feasibility Investigations	56			
Lake Illawarra Shared Path Masterplan	55	55		
Flood Impact Assessment Automation	50			
Social Infrastructure Planning Framework	50	100		
Synthetic Football Pitch in Planning Area 1 (North) - Site Investigations	50			
Fred Finch Park Lighting Feasibility	40			
Review Planning Controls - Wilga St, Corrimal	40			
Review of Duck Creek Flood Risk Management Study	37			
Feasibility Study Synthetic Football Pitch in Planning Area	35			
Fred Finch Park - Landscape Masterplan	35			
Hill 60 Tunnels Reopening - Detailed Concept Plans	25	125		
Development Control Plan Review	24			
Implement Keiraville Gwynneville Access and Movement Strategy	20	41		
Integrated Transport Strategy	4			
West Dapto Flood Risk Review	9			
Art Gallery 2nd Entrance Design				120
Bald Hill to Stanwell Park Pathway Feasibility				25
Mt Keira Summit Park Interpretation Design Guide				50
Battery Park, Smiths Hill and Flagstaff Hill Forts Heritage Consultant		120		
Botanic Gardens Design Investigation for Asset Improvement			60	146
Pedestrian Bridge Thurston Av - Feasibility Study		30		
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation Phase		103		
Thirroul Village - Character and Heritage Study			75	77
	1,602	574	135	418

Proposed Projects and Programs				
Funded from Strategic Projects Restricted Cash				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Other non recurrent projects				
Union Cycliste Internationale (UCI) Event	961			
Climate Change and Sustainability Program	238	157		
Outdoor Dining Fee Waiver	175			
Events Support Specialist	141			
Wollongong Biennial Acquisitive Sculpture Award	140		140	
Events Re-Emergence - Covid	135			
Sandon Point Interpretive Signage and Indigenous Art Work	103			
Wollongong Learning City Project	98	100	68	
Interpretive Historical Signage Grand Pacific Walk	80	40		
Illawarra Performing Arts Centre Additional Support	63	64	65	
Cultural Festival 2022	50			
Major Event Support	49			
Change Management Specialist Support	34			
King George V Masterplan - Vegetation Management	30			
Innovation App Competition	40			
Relocation of "Amy" Monument Thirroul Beach	30			
COVID-19 Outdoor Dining Initiative	30			
Artist in Residence - COVID-19	25			
Arts Mentorship - COVID-19	7			
	2,427	361	273	0
Annual Total	8,114	4,138	1,423	3,318
Cumulative total funded from Strategic Projects Restricted Cash				16,994

In addition to funds allocated to service and asset enhancements, Council retains funds as Internally Restricted assets that it may apply through future variations to its plan and budget. There is a detailed listing, explanation and forecast movement in Restricted Assets provided in the assumptions section of this plan.

One important restricted asset relating to Council's future decision making during the life of this plan is the Strategic Projects - Uncommitted Restricted Asset which remains available to assist in advancing existing or additional projects, predominately in progress but not sufficiently developed to include in the program.

Council's strategic planning process has identified unfunded issues and/or projects that require consideration of investment to respond to its **Community Strategic Plan** Goals, Strategies, and Actions. These actions are in their early stages of development and will require research and investigation prior to consideration of funding and inclusion in a **Delivery Program**. Not all projects or works considered will necessarily lead to an action as it may be envisaged today. Council will continue to develop these and other issues within its **Community Strategic Plan** and will further consider their introduction over time.

The following provides an overview of issues currently at this stage of development:

- Foreshore Parking Strategy implications
- Community and Recreation facilities at West Dapto
- Potential development of Council owned land in West Dapto
- Grand Pacific Walk future stages
- Implications of Lake Illawarra
- Alternate waste technologies
- Further climate change measures
- Additional alternate street lighting technologies
- Potential ongoing impacts of COVID-19
- Beaton Park Re-development
- Wollongong Entertainment Centre Precinct
- Bellambi Foreshore
- Supporting Document Implementation

Detailed Financials

Ten year detailed financial reports provided are based on the assumptions and indices outlined through this report and support the deliverables outlined in the **Delivery Program** and **Resourcing Strategy**.

These reports include:

- Income Statement
- Funding and Capital Budget Statement
- Statement of Financial Position
- Cash Flow Statement

Image: Thirroul Beach



Wollongong City Council 10 Year Financials												
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000	2026/2027 Forecast \$'000	2027/2028 Forecast \$'000	2028/2029 Forecast \$'000	2029/2030 Forecast \$'000	2030/2031 Forecast \$'000	2031/2032 LTM Budget \$'000		
Income Statement												
Income From Continuing Operations												
<i>Revenue:</i>												
Rates and Annual Charges	221,315	227,303	234,416	241,874	250,061	258,557	267,439	276,369	285,308	294,542		
User Charges and Fees	33,841	34,725	35,170	36,168	37,196	38,249	39,477	40,639	41,728	42,546		
Interest and Investment Revenues	2,333	2,428	2,474	2,863	3,532	3,397	3,781	4,200	4,520	4,739		
Other Revenues	5,783	5,893	6,003	6,162	6,371	6,576	6,649	6,715	6,810	6,894		
Fair Value Adjustment on Investment Properties	194	198	202	207	211	215	220	224	229	234		
Rental Income	5,874	6,044	6,230	6,420	6,607	6,802	6,977	7,158	7,345	7,537		
Grants and Contributions - Operating	13,818	28,046	27,727	27,933	28,173	28,829	29,541	30,223	30,887	31,601		
Capital Grants & Contributions	40,442	40,191	39,717	51,276	45,704	42,189	52,314	46,566	49,114	44,922		
Total Income From Continuing Operations	323,601	344,829	351,939	372,902	377,855	384,814	406,400	412,095	425,940	433,016		
Expenses From Continuing Operations												
Employee Costs	145,502	148,307	151,955	156,269	160,826	165,106	169,443	173,924	178,644	181,557		
Borrowing Costs	242	157	182	232	260	306	338	277	303	324		
Materials and Contracts	88,796	87,583	92,727	95,320	98,637	101,897	107,080	109,509	113,637	116,337		
Other Expenses	19,155	18,824	18,968	22,319	19,964	20,519	21,092	21,841	22,290	22,834		
Depreciation, Amortisation + Impairment	75,642	77,670	79,735	82,211	84,634	87,641	90,369	93,378	96,733	100,557		
Internal Charges (labour)	(19,578)	(19,983)	(20,521)	(21,078)	(21,593)	(22,126)	(22,651)	(23,216)	(23,487)	(24,258)		
Internal Charges (not labour)	(1,795)	(2,563)	(2,522)	(2,593)	(2,667)	(2,744)	(2,851)	(2,936)	(3,285)	(2,773)		
Profit/Loss on Disposal of Assets	0	0	(2,260)	0	0	0	0	0	0	0		
Total Expenses From Continuing Operations	307,964	309,994	318,264	332,680	340,069	350,600	362,821	372,778	384,834	394,578		
Operating Result from Continuing Operations	15,637	34,835	33,674	40,223	37,785	34,214	43,578	39,317	41,105	38,438		
Operating Result [pre capital]	(24,806)	(5,356)	(6,042)	(11,053)	(7,919)	(7,975)	(8,736)	(7,249)	(8,009)	(6,484)		

Wollongong City Council 10 Year Financials											
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000	2026/2027 Forecast \$'000	2027/2028 Forecast \$'000	2028/2029 Forecast \$'000	2029/2030 Forecast \$'000	2030/2031 Forecast \$'000	2031/2032 LTM Budget \$'000	
Funding Statement											
Surplus (Deficit) [Net Operating Result for the Year]	15,637	34,835	33,674	40,223	37,785	34,214	43,578	39,317	41,105	38,438	
Add back :											
- Non-cash Operating Transactions	92,764	95,205	95,575	100,989	104,061	107,715	111,131	114,762	119,172	123,356	
- Restricted cash used for operations	15,710	11,546	10,773	14,044	11,032	11,067	11,481	11,221	11,521	10,650	
- Income transferred to Restricted Cash	(57,120)	(57,058)	(55,536)	(67,535)	(62,890)	(59,716)	(70,844)	(65,108)	(67,756)	(62,575)	
- Payment of Right of Use Leases	(413)	(152)	(132)	(135)	(138)	(141)	(145)	(5)	(5)	(5)	
- Payment of Accrued Leave Entitlements	(14,354)	(14,670)	(15,031)	(15,494)	(15,851)	(16,320)	(16,701)	(17,193)	(17,599)	(18,027)	
- Payment of Carbon Contributions	0	0	0	0	0	0	0	0	0	0	
Net Share Joint Venture using Equity Method	0	0	0	0	0	0	0	0	0	0	
Funds Available from Operations	52,224	69,706	69,324	72,091	74,000	76,819	78,501	82,994	86,437	91,838	
Borrowings repaid	(3,702)	(2,564)	(656)	0	0	0	0	0	0	0	
Advances (made by) / repaid to Council	0	0	0	0	0	0	0	0	0	0	
Operational Funds Available for Capital Budget	48,522	67,142	68,669	72,091	74,000	76,819	78,501	82,994	86,437	91,838	
Capital Budget											
Assets Acquired	(101,916)	(109,078)	(112,250)	(91,642)	(106,040)	(108,093)	(105,982)	(110,481)	(107,846)	(89,298)	
Contributed Assets	(10,056)	(7,876)	(7,014)	(5,871)	(14,585)	(14,129)	(22,467)	(16,561)	(18,921)	(12,994)	
Transfers to Restricted Cash	(2,367)	(2,546)	(2,697)	(3,022)	(3,320)	(4,106)	(4,573)	(5,253)	(6,207)	(7,231)	
Funded From :-											
- Operational Funds	48,522	67,142	68,669	72,091	74,000	76,819	78,501	82,994	86,437	91,838	
- Sale of Assets	1,885	1,728	3,989	1,731	1,748	1,765	1,784	1,803	1,823	1,843	
- Internally Restricted Cash	6,310	12,754	19,435	11,930	3,678	3,678	408	428	428	428	
- Borrowings	0	0	0	0	0	0	0	0	0	0	
- Capital Grants	22,825	15,565	9,475	4,500	1,255	1,255	1,215	1,405	1,255	1,255	
- Developer Contributions (previously S.94)	6,834	12,539	11,996	7,050	28,146	28,146	28,146	28,603	23,603	603	
- Other Externally Restricted Cash	0	0	0	0	465	465	465	465	465	465	
- Other Capital Contributions	11,031	9,651	7,964	6,637	15,022	14,567	22,905	16,999	19,359	13,431	
Total Funds Surplus / (Deficit)	(16,931)	(123)	(435)	3,403	369	367	401	401	395	340	

Wollongong City Council 10 Year Financials											
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000	2026/2027 Forecast \$'000	2027/2028 Forecast \$'000	2028/2029 Forecast \$'000	2029/2030 Forecast \$'000	2030/2031 Forecast \$'000	2031/2032 LTM Budget \$'000	
Statement of Financial Position											
Current Assets											
Cash and cash equivalents	121,529	117,795	116,179	142,566	148,968	153,708	163,125	173,870	189,688	228,818	
Investments	13,503	13,088	12,090	15,841	16,552	17,079	18,125	19,319	21,076	25,424	
Receivables	25,241	26,897	27,451	29,086	29,473	30,015	31,699	32,143	33,223	33,775	
Inventories	463	463	463	463	463	463	463	463	463	463	
Contract assets	4,707	4,707	4,707	4,707	4,707	4,707	4,707	4,707	4,707	4,707	
Assets held for sale (previously non-current)	0	0	0	0	0	0	0	0	0	0	
Other	6,904	7,008	7,148	7,291	7,436	7,585	7,737	7,892	8,049	8,210	
Total Current Assets	172,347	169,957	168,857	199,954	207,599	213,558	225,856	238,394	257,207	301,398	
Non-Current Assets											
Inventories	5,972	5,972	5,972	5,972	5,972	5,972	5,972	5,972	5,972	5,972	
Investment property	4,984	5,182	5,384	5,591	5,802	6,017	6,237	6,461	6,690	6,924	
Intangible assets	152	152	152	152	152	152	152	152	152	152	
Right of use assets	1,471	1,471	1,471	1,471	1,471	1,471	1,471	1,471	1,471	1,471	
Infrastructure, property, plant and equipment	2,738,835	2,767,240	2,787,021	2,791,963	2,882,947	2,852,514	2,888,810	2,920,672	2,948,883	2,948,774	
Total Non-Current Assets	2,751,413	2,780,017	2,800,000	2,805,148	2,836,344	2,866,126	2,902,642	2,934,728	2,963,169	2,963,294	
Total Assets	2,923,760	2,949,974	2,968,857	3,005,102	3,043,943	3,079,683	3,128,498	3,173,122	3,220,376	3,266,692	
Current Liabilities											
Payables	27,717	27,899	28,644	29,941	30,606	31,554	32,654	33,550	34,635	35,512	
Provisions < 12 Months	14,481	14,699	14,993	15,292	15,598	15,910	16,228	16,553	16,884	17,222	
Provisions > 12 Months	46,883	47,586	48,537	49,508	50,498	51,508	52,539	53,589	54,661	55,754	
Contract liabilities	8,177	8,177	8,177	8,177	8,177	8,177	8,177	8,177	8,177	8,177	
Interest bearing liabilities	2,564	656	0	0	0	0	0	0	0	0	
Lease liabilities	152	132	135	138	141	145	5	5	5	5	
Total Current Liabilities	99,974	99,148	100,486	103,057	105,022	107,295	109,603	111,874	114,362	116,670	
Non-Current Liabilities											
Interest bearing liabilities	691	35	35	35	35	35	35	35	35	35	
Lease liabilities	702	594	478	357	228	92	93	89	85	80	
Provisions	40,402	33,370	17,356	10,930	10,149	9,538	12,466	15,505	19,170	22,744	
Total Non-Current Liabilities	41,794	33,999	17,870	11,322	10,413	9,666	12,594	15,629	19,290	22,860	
Total Liabilities	141,769	133,148	118,356	114,379	115,434	116,961	122,197	127,503	133,652	139,530	
Net Assets	2,781,992	2,816,827	2,850,501	2,890,724	2,928,509	2,962,723	3,006,301	3,045,618	3,086,723	3,125,162	
Equity											
Accumulated surplus	(1,429,318)	(1,447,405)	(1,483,650)	(1,490,927)	(1,524,538)	(1,557,679)	(1,581,095)	(1,613,433)	(1,635,418)	(1,633,549)	
Surplus (Deficit) for period	(15,637)	(34,835)	(33,674)	(40,223)	(37,785)	(34,214)	(43,578)	(39,317)	(41,105)	(38,438)	
Revaluation reserves	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	(1,216,676)	
Restricted assets	(120,360)	(117,910)	(116,500)	(142,897)	(149,509)	(154,153)	(164,951)	(176,191)	(193,524)	(236,498)	
Total Equity	(2,781,992)	(2,816,827)	(2,850,501)	(2,890,724)	(2,928,509)	(2,962,723)	(3,006,301)	(3,045,618)	(3,086,723)	(3,125,162)	

Wollongong City Council 10 Year Financials											
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000	2026/2027 Forecast \$'000	2027/2028 Forecast \$'000	2028/2029 Forecast \$'000	2029/2030 Forecast \$'000	2030/2031 Forecast \$'000	2031/2032 LTM Budget \$'000	
Statement of Cash Flows											
Cash Flows from Operating Activities											
Receipts											
Rates and annual charges	221,889	225,648	233,862	240,239	249,674	258,014	265,756	275,925	284,228	293,990	
User charges and fees	33,841	34,725	35,170	36,168	37,196	38,249	39,477	40,639	41,728	42,546	
Investment and interest revenue received	2,333	2,428	2,474	2,863	3,532	3,397	3,781	4,200	4,520	4,739	
Grants and contributions	44,204	60,362	60,429	73,339	59,292	56,888	59,389	60,227	61,079	63,580	
Other operating receipts	11,568	11,834	12,092	12,439	12,833	13,230	13,474	13,719	13,997	14,271	
Payments											
Employee benefits and on-costs	(123,002)	(125,333)	(128,317)	(131,931)	(135,712)	(139,305)	(142,854)	(146,574)	(150,390)	(152,617)	
Materials and contracts	(86,360)	(84,836)	(89,461)	(91,429)	(95,305)	(98,205)	(103,129)	(105,678)	(109,267)	(112,687)	
Borrowing costs	(226)	(104)	(27)	(18)	(15)	(11)	(5)	(1)	(1)	(1)	
Other	(19,155)	(18,824)	(18,968)	(22,319)	(19,964)	(20,519)	(21,092)	(21,841)	(22,290)	(22,834)	
Other operating payments	0	0	0	0	0	0	0	0	0	0	
Net Cash Provided By (Or Used In) Operating Activities	85,094	105,898	107,254	119,349	111,531	111,736	114,797	120,616	123,604	130,937	
Cash Flows From Investing Activities											
Receipts											
Sale of investment securities	1,903	415	180	(2,932)	(711)	(527)	(1,046)	(1,194)	(1,758)	(4,348)	
Sale of infrastructure, property, plant and equipment	1,885	1,728	3,989	1,731	1,748	1,765	1,784	1,803	1,823	1,843	
Repayments from deferred debtors	0	0	0	0	0	0	0	0	0	0	
Payments											
Purchase of infrastructure, property, plant and equipment	(101,916)	(109,078)	(112,250)	(91,642)	(106,040)	(108,093)	(105,982)	(110,481)	(107,846)	(89,298)	
Advances to deferred debtors	0	0	0	0	0	0	0	0	0	0	
Purchase of interest in joint ventures	0	0	0	0	0	0	0	0	0	0	
Net Cash Provided By (Or Used In) Investing Activities	(98,128)	(106,935)	(108,082)	(92,844)	(105,004)	(106,854)	(105,245)	(109,872)	(107,781)	(91,803)	
Cash Flows From Financing Activities											
Receipts											
Proceeds from borrowings and advances	0	0	0	0	0	0	0	0	0	0	
Payments											
Repayments of borrowings and advances	(3,702)	(2,564)	(656)	0	0	0	0	0	0	0	
Repayment of lease finance liabilities	(389)	(133)	(132)	(118)	(125)	(141)	(136)	0	(5)	(4)	
Net Cash Provided By (Or Used In) Financing Activities	(4,092)	(2,697)	(787)	(118)	(125)	(141)	(136)	0	(5)	(4)	
Net Increase (Decrease) In Cash & Cash Equivalents Held											
Cash & cash equivalents - beginning of period	138,654	121,529	117,795	116,179	142,566	148,968	153,708	163,125	173,870	189,688	
Cash & Cash Equivalents at EOY	121,529	117,795	116,179	142,566	148,968	153,708	163,125	173,870	189,688	228,818	
Plus other investment securities	13,503	13,088	12,909	15,841	16,552	17,079	18,125	19,319	21,076	25,424	
Total Cash & Investments	135,032	130,883	129,088	158,407	165,520	170,787	181,250	193,189	210,765	254,243	
Total Cash & Cash Equivalents Per B/s	121,529	117,795	116,179	142,566	148,968	153,708	163,125	173,870	189,688	228,818	

Wollongong City Council Services - 10 Year Financials												
	2022/2023 Budget \$'000	2023/2024 Forecast \$'000	2024/2025 Forecast \$'000	2025/2026 Forecast \$'000	2026/2027 Forecast \$'000	2027/2028 Forecast \$'000	2028/2029 Forecast \$'000	2029/2030 Forecast \$'000	2030/2031 Forecast \$'000	2031/2032 Forecast \$'000		
Operating Result [pre capital]												
Goal 1 - We value and protect our environment												
Development Assessment and Certification	(4,799)	(4,933)	(5,082)	(5,251)	(5,391)	(5,530)	(5,699)	(5,848)	(6,009)	(6,133)		
Emergency Management	(5,246)	(5,375)	(5,502)	(5,634)	(5,774)	(5,916)	(6,063)	(6,205)	(6,355)	(6,514)		
Environmental Services	(2,806)	(2,562)	(2,473)	(2,380)	(2,441)	(2,503)	(2,566)	(2,631)	(2,700)	(2,765)		
Land Use Planning	(3,499)	(3,604)	(3,899)	(4,060)	(4,403)	(5,290)	(6,080)	(6,852)	(7,981)	(9,157)		
Natural Area Management	(3,789)	(3,820)	(3,851)	(3,935)	(4,004)	(4,032)	(4,103)	(4,171)	(4,281)	(4,348)		
Regulatory Compliance	(1,965)	(2,006)	(2,059)	(2,118)	(2,164)	(2,209)	(2,262)	(2,318)	(2,383)	(2,441)		
Stormwater Services	(19,456)	(19,416)	(20,009)	(20,441)	(20,943)	(21,288)	(21,791)	(22,307)	(22,837)	(23,388)		
Waste Management	2,547	3,251	2,155	1,679	1,735	1,807	2,300	2,442	2,834	1,786		
Goal 2 - We have an innovative and sustainable economy												
City Centre Management	(2,319)	(2,449)	(2,481)	(2,511)	(2,520)	(2,569)	(2,611)	(2,216)	(2,269)	(2,321)		
Economic Development	(2,548)	(2,520)	(2,584)	(2,650)	(2,716)	(2,781)	(2,848)	(2,917)	(2,988)	(3,060)		
Tourist Parks	1,387	1,415	1,452	1,497	1,545	1,596	1,647	1,701	1,753	1,802		
Goal 3 - Wollongong is a creative, vibrant city												
Cultural Services	(7,460)	(7,495)	(7,786)	(7,928)	(8,112)	(8,178)	(8,570)	(8,599)	(8,946)	(8,958)		
Engagement, Communications and Events	(4,415)	(2,906)	(2,992)	(3,084)	(3,164)	(3,245)	(3,329)	(3,414)	(3,505)	(3,608)		
Goal 4 - We are a connected and engaged community												
Aged and Disability Services	(182)	(15)	(30)	(46)	(66)	(102)	(281)	(313)	(350)	(252)		
Community Programs	(1,968)	(1,964)	(2,025)	(4,980)	(2,151)	(2,203)	(2,270)	(2,330)	(2,382)	(2,442)		
Corporate Strategy	(1,406)	(1,426)	(1,378)	(1,871)	(1,940)	(1,913)	(1,970)	(2,101)	(2,152)	(2,204)		
Integrated Customer Service	(2,960)	(3,037)	(3,122)	(3,213)	(3,296)	(3,379)	(3,465)	(3,553)	(3,646)	(3,733)		
Libraries	(11,241)	(11,666)	(12,740)	(12,922)	(13,229)	(13,606)	(13,848)	(14,162)	(14,539)	(14,856)		
Property Services	1,174	1,535	1,688	1,733	1,780	1,834	1,883	1,947	1,999	2,057		
Youth Services	(1,320)	(1,353)	(1,389)	(1,432)	(1,472)	(1,508)	(1,550)	(1,579)	(1,624)	(1,665)		
Goal 5 - We have a healthy community in a liveable city												
Aquatic Services	(14,374)	(14,665)	(15,113)	(15,409)	(15,825)	(16,211)	(16,654)	(17,019)	(17,449)	(17,872)		
Botanic Garden and Annexes	(3,677)	(3,778)	(3,935)	(4,180)	(4,094)	(4,197)	(4,313)	(4,414)	(4,529)	(4,640)		
Community Facilities	(5,168)	(5,330)	(5,279)	(5,372)	(5,513)	(5,610)	(5,821)	(6,063)	(6,243)	(6,283)		
Leisure Centres	(1,155)	(1,193)	(1,222)	(1,260)	(1,295)	(1,324)	(1,361)	(1,382)	(1,414)	(1,443)		
Memorial Garden and Cemeteries	(592)	(606)	(628)	(652)	(670)	(688)	(707)	(706)	(727)	(742)		
Parks and Sportsfields	(22,363)	(22,268)	(22,469)	(22,978)	(23,537)	(24,107)	(24,552)	(25,018)	(25,561)	(26,848)		
Public Health & Safety	(692)	(711)	(731)	(754)	(773)	(791)	(811)	(831)	(854)	(873)		
Goal 6 - We have affordable and accessible transport												
Transport Services	(45,775)	(43,800)	(44,681)	(45,927)	(47,000)	(48,245)	(49,369)	(50,720)	(52,244)	(53,020)		
Support Services												
Employee Services	(8,507)	(8,656)	(8,860)	(9,090)	(9,302)	(9,513)	(9,724)	(9,963)	(10,221)	(9,083)		
Financial Services	179,882	196,265	200,006	205,172	210,524	216,008	222,031	227,964	234,622	241,788		
Governance and Administration	(9,912)	(10,049)	(10,787)	(10,486)	(10,650)	(10,816)	(11,028)	(11,158)	(11,342)	(10,965)		
Infrastructure Strategy & Support	(8,065)	(7,901)	(5,863)	(7,948)	(8,134)	(8,324)	(8,286)	(8,532)	(9,236)	(9,744)		
Information Management and Technology	(12,243)	(12,472)	(12,547)	(12,814)	(13,148)	(13,358)	(13,778)	(13,999)	(14,370)	(14,202)		
Internal Charges Service	107	152	171	191	224	217	215	219	221	42		
Operating Result [pre capital]	(24,086)	(5,356)	(6,042)	(11,053)	(7,919)	(7,975)	(8,736)	(7,249)	(8,009)	(6,484)		

Long Term Financial Plan Assumptions, Indices and Measurements

Service Levels

The financial forecast includes revenue and expense estimates for the service levels outlined in the **Delivery Program 2022-2026** with the detail of services provided outlined in the Service Plans. The estimates for expenses and income in future years have been applied based on existing service levels unless a decision has been made, or a plan is in place, to vary this level. Changes to existing services or levels of service progressed through the planning process are incorporated into forward estimates as deployment delivery strategies are confirmed. Council considers the allocation of resources to the improvement or enhancement of services based on community demand or to restraining the cost of Council services to its community. The **Long Term Financial Plan** includes the recurrent enhancement of service delivery in some areas that have been outlined earlier in this document.

These indices were derived from publications, including long term economic projections published by various banks, and also IPART recommendations for various utilities and rates pegging.

It is considered that 2022-23 may be a difficult year with the potential for more significant movements in costs and other economic conditions. Variation in actual prices and cost to Council compared to these indices will impact financial results. The extent of this impact will depend on the size of the income or expenditure that is subject to the indices, the extent of variation and the degree to which Council is able to actively mitigate the variation. Council will review its indices at least annually and analyse the impacts of these changes. Significant changes will be addressed as they become known.

Indexation

The financial forecasts supporting the **Long Term Financial Plan** are comprised of both recurrent and non-recurrent income and expenditure. The non-recurrent items have specified values and timing of delivery. Recurrent items may be subject to the application of indices or may be set based on known commitments for expenditure, such as loan repayments or may be adjusted for volume impacts or future pricing changes.

The following table provides a summary of the indices that support the **Long Term Financial Plan**.

Indices			
	2022/2023 Forecast	2023/2024 Forecast	2024/2025+ Forecast
Rate Increase	1.50%	2.25%	2.50%
Rate Increase - supplementary rate growth		0.40%	0.40%
Rate Increase - IPART population growth gap	0.30%	0.30%	0.30%
Fees and Charges	2.00%	2.50%	2.70%
Interest Rate (90 day bill rate)	0.80%	1.50%	2.50%
Labour	2.00%	2.25%	2.50%
Superannuation Guarantee	10.50%	11.00%	11.50%
CPI General Increase	2.00%	2.40%	2.40%
Utilities			
- electricity	3.00%	3.40%	3.40%
- street lighting	3.00%	3.40%	3.40%
- other utilities	3.00%	3.40%	3.40%

Rates

For the financial year 2022-2023. Rate revenue projections are indexed by 1.8% in line with the IPART approved rate increase.

Rate increases in NSW have been determined by the State Government since 1977 through an approach known as 'rate pegging'. In 2011, the responsibility for determining the annual rate pegging increase was delegated to IPART. Councils are advised of the permissible increase annually. The rate peg is based on previous year movement in the Local Government Cost Index (LGCI) and consideration of a productivity factor.

Unfortunately, forward projections are not available for the LGCI, and the rate peg is currently lagged to reflect the LGCI of the previous year (to June 2021). In a rapidly inflationary period such as we are currently experiencing, this means that if appropriate adjustment is not made the costs of Council services will not be matched by rate increases, creating a shortage in Council finances. As there are not any publications providing forecast data on the LGCI, the Long Term Financial forecasts beyond 2022-2023 for rates have been based on the expected labour increases.

The rates forecasts include an assumption of increased rate income due to growth of 0.7%. This assumption relates to the existing city base for more minor subdivisions, infill and strata development and excludes West Dapto. This is based on historical trends and future expectations inclusive of a 0.3% population growth estimated to be provided through the IPART Rate Peg.

Additional rate revenue has also been built into the forecasts for expected development at West Dapto. These estimates have been aligned to a modelled staging of the release area. Growth in West Dapto will require significant new services supported by a substantial level of new infrastructure. The cost of services in this area is intended to be funded from the additional rate revenue as properties are developed. Council has decided to 'ring fence' net revenues from West Dapto so it may be used in supporting infrastructure development and providing these services into the future.

Fees and Charges

Fees and Charges have generally been indexed in line with labour costs or CPI where these are of a statutory nature.

Interest on Investments

Council's anticipated cash holdings are drawn from the forecast revenues and expenditures and anticipated internal and external restricted cash balances and will fluctuate over the life of the **Long Term Financial Plan**. Council is required to restrict any interest attributed to developer contributions, domestic waste management and some grants. Investment returns are based on anticipated cash holdings and forecast 90 day bill rates with an additional margin to reflect current investment strategies.

A baseline return on investments has been included in the **Long Term Financial Plan**. Any additional returns above the baseline will be treated as short term capacity within the Strategic Planning process and be allocated on a non-recurrent basis in accordance with the **Financial Strategy**.

Grants and Contributions

Grants and contributions provide a significant source of revenue for Council. These can be of a capital or operational nature and may be provided for general or specific purposes.

Operational Grants

Operational grant income for 2022-23 is estimated at \$13.8M and represents approximately 4.9% of operational revenue. The major general purpose or untied grants are the Financial Assistance Grant and the Pensioner Rate Subsidy.

The Financial Assistance Grant is funded by the Federal Government and distributed to councils through the States and although it is comprised of two components, general purpose and roads component, it is an unconditional grant. Distribution criteria include population changes, changes in standard costs, disability measures, local roads and bridges lengths and changes in property values.

The current formula for distribution of the Financial Assistance Grant has been changing and is expected to change again moving forward. The change is based on policy to better advantage Council's in the greatest relative need in NSW. The impact of this change is that Wollongong would not experience the expected real growth in its funding and may experience an actual decrease in funding over time. The Grants Commission is not able to forecast future grants although have advised their direction and its potential negative impact on Wollongong City Council. While a decision has not been made on a change to the allocation methodology that would allow reductions in future grants it is considered prudent to budget for zero increases for at least four years of this plan while the methodology and its impacts are better determined. The Financial Assistance Grant is a substantial portion of Council's revenue, and this variation would have an annual impact of \$0.4M in year one and \$1.7M per annum by year four. In addition, the Grants Commission has made an early payment of \$15.3M of the 2022-23 Financial Assistance Grant in the 2021-22 financial year. The budget for 2022-23 has been updated to reflect this early payment.

The Pensioner Rate Subsidy is provided by the State Government to offset the cost of the mandatory pensioner rebate. It is expected Council will receive \$2.1M income for this in 2022-23. In addition, Council expects to receive a number of recurrent operational grants that are tied to specific service deliveries or outcomes.

Operational grant forecasts include annual funding from Federal and State sources for community transport and social support programs.

Council has been delivering these services to the community for over 20 years and, in the last five years; those services have been operating at cost neutral to Council. The Federal Government has commenced a reform of Aged and Disability Services impacting how these services may be delivered in the future and what Council's role may be. The programs for Social Support Services and Community Transport are currently funded until June 2023. The financial projections of the long term forecast assume Social Services will not be provided by Council beyond 30 June 2023. As the delivery model for Community Transport has not been finalised, Council's long term financial projections are premised on continuation of the existing arrangement. It should be noted the current service model recovers all operational costs associated with this service delivery from external funding including accommodation costs, administrative support, use of IT facilities, etc. In the event Council no longer provides this service, there may be a negative impact if the operational costs attributed to this cannot be recovered from other sources or be removed.

Capital Grants and Contributions

The **Long Term Financial Plan** also includes an estimate for unconfirmed capital grants and contributions that are expected to be received in future years. This capital income comes mainly from developer contributions or grants from other tiers of government. Grant income is tied to specific works while developer contributions are related to individual Contribution Plans and are based on historical receipts for city wide and estimated land lot production and release for West Dapto. Any changes in the quantum or timing in the availability of these grants and contributions will have a direct impact on the Infrastructure Delivery Program. Impacts may include changes in timing of projects pending as alternate sources of funding or substitution of Council funding which may result in delays in non-funded projects. Projects heavily reliant on external funding include West Dapto.

Employee Costs

Operational Employee costs represent 49.7% of Council's operating expenses and include the payment of salary and wages, overtime, casual labour, labour on costs such as annual leave, superannuation, workers' compensation, long service leave, associated costs such as training, protective clothing and fringe benefits tax. The **Long Term Financial Plan** projections are based on position complement required to deliver current service levels. Additional labour costs related to specific non-recurrent projects (where identified) are also included. Most staff are employed under a negotiated Enterprise Agreement that is subject to renewal every three years, with the next renewal period being 1 July 2024.

The cost of employees working on capital projects is allocated to specific projects as work is undertaken. These costs are reflected in the Income Statement under the heading of Employee Costs and are offset by an estimate of the annual employee allocation expected to be made to capital works reflected as Internal Charges (labour) in the Income Statement. This includes design, survey, project management and supervision and construction staff.

Labour costs have been indexed by the labour cost index while associated costs have generally been indexed by CPI. The labour cost index reflects expected overall increases in labour costs and is based on several factors including the Local Government (State) Award, the current employee Enterprise Agreement, information from external forecasting bodies and staff movements. Any material deviation from this assumption will have a significant impact on forecasts due to the overall quantum of this expense category.

Superannuation expenditure forecasts are determined by fund membership and expected wage increases. Most Council employees belong either to a defined benefits scheme, which ceased taking new members in 1991 or an accumulation scheme. Defined benefits scheme expenses are tied to employee contributions while the accumulation scheme contributions are calculated at the current Superannuation Guarantee Levy. Employee cost forecasts include the impact of an increase to the Superannuation Guarantee levy which commenced in 2021-22 with a series of annual increases of 0.5% bringing the total levy to 12% by July 2025. Council has been required to make an additional annual contribution to the defined benefits scheme initially for a period of ten years to address funding requirements for remaining participants in the scheme. The final payment of this top up was originally expected to be in 2018-19 based on discussion with the Superannuation Board in 2014-15. The additional payment was subsequently extended until 2022-23. Council's forecasts include an annual budget of \$1.0M across all future years. Further extensions or revision of the amount payable may also occur, depending on market conditions and fund performance.

Borrowings

Loan borrowings are based on an indicative ten year Treasury bond rate plus 1.5% margin for benchmarking purposes only. When specific loans are required, they are sourced through a competitive process with financial institutions to ensure best possible rates. Details of specific loans are as follows:

• Waste Facility Remediation

Council is required under its accounting standards to recognise the value of its waste facilities inclusive of remediation works required. The anticipated cost of the remediation is added to the value of the waste facility asset and also held as a provision (liability) against the asset. Both sides of this transaction are held at NPV. As the NPV increases over time, the increase in provision is transacted through the Income and Expense Statement as borrowing costs.

• Local Infrastructure Renewal Scheme

The Local Infrastructure Renewal Scheme (LIRS) funded by the State Government provided an incentive for Council to accelerate infrastructure renewal through the subsidised loan program. Council has been successful in securing subsidies for loans under the three rounds of the LIRS program and has entered into loans of \$20M in 2012-13 for Round 1, \$4.3M in 2013-14 for Round 2 and \$15M for Round 3 in 2014-15. The LIRS program provides a loan subsidy of 4% for Round 1 and up to 3% for the subsequent rounds. Loan funds have been used to accelerate the Citywide Footpaths, Shared Path Renewal, Missing Links Construction Program, building refurbishment works at Berkeley Community Centre, Corral Library and Community Centre, Thirroul Pavilion and Kiosk and to support the West Dapto Access - Fowlers Road project respectively. Council was advised of eligibility for further subsidy under Round 3 and an additional amount of \$5.5M was drawn down during 2016-17 that will also be used to support the West Dapto Access - Fowlers Road project. These loans are planned to be generally repaid over a ten year period.

Utility Cost

Projected increases for utility costs are generally based on IPART publications where applicable, other than for electricity which also includes recognition of specific negotiated contracts in place for street lighting and Council Buildings and Facilities Sites and Small Sites. Street lighting is subject to separate contracts for infrastructure and electricity. These contracts are due to end in December 2022. Expenditure has been indexed at CPI plus 1.0% allowing for some infrastructure charges pending further information as contracts are renewed.

Waste Facility

Waste facility costs are impacted by a range of external factors including increased industry regulation, State Government environmental levies and environmental standards. Waste facilities operations are significantly impacted by requirements to pay an Environmental Levy on waste going to land fill and on any externally sourced cover materials used to manage waste. The levy cost for 2022-23 is anticipated to be \$150 per tonne and is expected to increase by CPI each year. Current operational expenditure forecasts and fee structures propose that Council will be able to source an amount of cover materials onsite to reduce the overall cost of this levy.

Domestic Waste Management Services

Under the Local Government Act, Council must not apply income from an ordinary rate towards the cost of providing Domestic Waste Management Services. Income obtained from charges for Domestic Waste Management Services must be calculated and not exceed the reasonable cost to Council in providing those services. The charge calculated for 2022-23 and beyond is based on the full recovery of the service, including appropriate charges for the Domestic Waste tipping fees at Whyte's Gully. The Waste Facility tipping charge includes pricing for future capital costs associated with management of the facility, long term site remediation and environmental levies for landfill. The future charges could also be impacted by the changes to the long term cost of the landfill and recycling activities.

Climate Change

Local Government is considered to be on the frontline facing the impact of climate change on communities. The Federal Government has indicated councils have a role in early planning to identify and prepare for the risk from climate change and help protect the wellbeing of communities, local economies, the built and natural environment and should contribute to a low pollution future. In addition to a planning role, Council also owns or directly manages a range of assets potentially impacted by climate change. Increased emphasis on climate change related activities may require a redirection of funding in the future.

Restricted Assets

The level of available or untied cash is expressed as cash and investment holdings after allowance for restricted assets. Assets, generally cash, may be externally or internally restricted. External restrictions are usually imposed by an external or legislative requirement that funds be spent for a specific purpose. This may include unspent grant funds provided to Council for the delivery of a particular project or service, funds collected as developer contributions or surpluses achieved in the delivery of domestic waste. In some of these instances, Council is also required to restrict investment earnings that are generated by these cash holdings. Internal restrictions are funds Council has determined will be used for a specific future purpose such as the future replacement of waste facilities. Internal restrictions are reviewed periodically, and any additions or changes require Council resolution.

Strategic Projects restricted cash has been classed into cash that has been currently allocated to specific projects within the budget and **Long Term Financial Plan** or notionally committed to future projects and Uncommitted Cash. The projected balance of \$16.0M in allocated cash includes notional commitments for projects that have not been sufficiently progressed to determine specific timing of delivery. Unallocated Strategic Projects restricted cash, based on current financial projections is available for future projects.

It should also be noted that current projections indicate that internally restricted cash for the replacement of Waste Facilities is indicating that this will be 'overdrawn' by approximately \$16M during the life of the current **Financial Plan**. This is due to the timing of construction of replacement facilities compared to how this cash is collected and set aside. The calculation of the waste facility gate fees includes a component for replacement and renewal of these facilities that is annualised over the projected life of the facility and is held as restricted cash as collected. Construction does not occur in a linear manner. Internal borrowings will be facilitated with internal interest allocated against the restricted asset during periods of debt to offset the lost income to general operations.

10 Year Restricted Assets Summary															
Purpose of Restricted Asset	2022/2023 Budget			2023/2024 Forecast			2024/2025 Forecast			2025/2026 Forecast			2026/2027 Forecast		
	\$'000			\$'000			\$'000			\$'000			\$'000		
	Opening Balance 1/07/22	Transfer In	Balance 30/06/23	Transfer In	Out	Balance 30/06/24	Transfer In	Out	Balance 30/06/25	Transfer In	Out	Balance 30/06/26	Transfer In	Out	Balance 30/06/27
Internally Restricted Assets															
Strategic Projects	25,943		17,529	8,414	4,138	13,391	1,423		11,968	3,318		8,650	148		8,502
Strategic Projects (unallocated)	5,089		5,089			5,089			5,089			5,089			5,089
Property Investment Fund	9,275	76	9,132	80	123	9,089	75	127	9,038	91	130	8,998	201	134	9,065
MacCabe Park Development	1,740	150	1,890			2,040	150		2,190	150		2,340	150		2,490
City Parking Strategy	1,035	741	1,177	599	508	1,387	696	489	1,594	674	542	1,726	650	449	1,927
Sports Priority Program	666	317	574	574	400	331	327	400	258	332	400	190	336	400	126
Natural Areas Fund	173		173			173			173			173			173
West Dapto Rates (additional)	8,046	2,845	9,901	9,990	3,320	715	12,595	3,739	732	15,603	4,377	749	19,231	5,062	23,527
Lake Illawarra Estuary Management Fund	459	165	465	159	167	463	165	167	462	165	167	460	165	167	458
Darcy Wentworth Park	171		171			171			171			171			171
Waste Disposal Facilities ***	5,852	4,216	1,586	8,483	4,432	9,211	3,704	3,157	18,082	(1,221)	3,311	8,693	(16,604)	3,469	(16,449)
Total Internal Restricted Assets	58,450	8,510	12,453	54,507	9,188	15,262	48,433	8,310	21,419	35,324	9,099	14,000	30,424	10,033	35,079
Externally Restricted Assets															
Developer Contributions (formerly S94)	33,348	19,459	7,263	45,544	20,550	12,978	53,116	26,393	12,447	67,061	25,837	7,514	85,384	28,934	85,695
Planning Agreements	2,655		2,655			2,655			2,655		17,342		19,997		19,997
Grants	10,661	17,044	28,780	(1,076)	17,504	21,967	(5,539)	11,645	14,770	(8,663)	7,698	9,696	(10,662)	7,803	(9,237)
Loan Repayment	965	(17)	948		(19)	930	(19)		910	(21)		889	889	(23)	867
Domestic Waste Management	6,770	85	203	6,652	77	74	6,655	357	7,012	62	189	6,885	6,885	9	6,701
Contributed Assets		10,056	10,056		7,876	7,876		7,014	7,014		5,871	5,871		14,585	
External Service Charges to Restricted Assets	33	66	100		66	166		70	236		72	308	308	74	382
Other Contributions	4,177	650	356	4,471	647	341	4,777	677	347	5,106	681	348	5,439	685	5,778
Special Rates Levies - City Centre + Mall	301	1,673	1,742	232	1,715	1,789	158	1,761	1,837	82	1,809	1,880	11	1,858	(62)
Housing Affordability Program	9,575	63	80	9,558	85	9,643	95	9,738	160	2,894	7,004	7,004	288		7,292
Local Infrastructure Renewal Scheme	278	10	289		12	300	12		312	13		325	325	14	339
Stormwater Management	1,961	1,888	1,778	2,070	1,903	1,767	2,205	1,918	1,808	2,316	1,934	1,768	2,482	1,951	2,267
Total External Restricted Assets	70,724	50,977	50,258	71,443	50,417	46,792	75,067	49,923	38,224	86,766	61,458	30,161	118,063	56,177	120,020
Grand Total	129,174	59,487	62,710	125,950	59,604	62,054	123,500	58,233	59,643	122,090	70,558	44,160	148,487	66,210	155,099

*** The Waste Disposal Facilities Restricted Asset is held for the development and renewal of assets within Council's waste facilities and for the rehabilitation of the sites at the end of their lives. Council's Waste Strategy and Master Plan for facilities is currently being reviewed and will potentially change the life and capital requirements of the facilities. While this review is being progressed the forward capital works program only includes specific works that are not impacted by a revised strategy. Adjustments to the works program will be made where necessary following completion of the review program. Cash collections have been estimated in accordance with the current program.

10 Year Restricted Assets Summary															
Purpose of Restricted Asset	2027/2028 Forecast \$'000			2028/2029 Forecast \$'000			2029/2030 Forecast \$'000			2030/2031 Forecast \$'000			2031/2032 Forecast \$'000		
	Transfer		Balance 30/06/28	Transfer		Balance 30/06/29	Transfer		Balance 30/06/30	Transfer		Balance 30/06/31	Transfer		Balance 30/06/32
	In	Out		In	Out		In	Out		In	Out		In	Out	
Internally Restricted Assets															
Strategic Projects	8		8,494	148		8,346	8		8,338	148		8,191	8		8,183
Strategic Projects (unallocated)			5,089			5,089			5,089			5,089			5,089
Property Investment Fund	188	137	9,116	358	141	9,334	365	144	9,555	372	148	9,779	379	151	10,006
MacCabe Park Development	150		2,640	150		2,790	150		2,940	150		3,090	150		3,240
City Parking Strategy	626	524	2,030	614	420	2,223	601	97	2,728	595	20	3,303	588	99	3,792
Sports Priority Program	398	400	124	400	400	124	400	400	124	482	400	206	494	400	300
Natural Areas Fund			173			173			173			173			173
West Dapto Rates (additional)	5,812	783	28,555	6,331	801	34,805	7121	819	40,388	7845	837	47,396	8,629	312	55,713
Lake Illawarra Estuary Management Fund	165	167	457	165	167	455	165	167	453	165	167	452	165	146	471
Darcy Wentworth Park			171			171			171			171			171
Waste Disposal Facilities ***	3,166	3,315	(16,598)	2,775	66	(13,888)	2,399	67	(11,556)	2,403	68	(9,220)	2,407	61	(6,874)
Total Internal Restricted Assets	10,506	5,334	40,251	10,793	2,142	48,903	11,202	1,701	58,404	12,012	1,787	68,628	12,813	1,177	80,264
Externally Restricted Assets															
Developer Contributions	26,191	28,634	83,252	28,538	28,618	83,172	28,819	29,087	82,904	29,030	24,100	87,834	30,145	891	117,088
Planning Agreements			19,997			19,997			19,997			19,997			19,997
Grants	7,934	6,512	(7,815)	8,033	6,724	(6,507)	8,141	7,039	(5,404)	8,256	7,032	(4,180)	8,523	6,953	(2,610)
Loan Repayment	121		988	226		1,213	226		1,439	226		1,665	226		1,890
Domestic Waste Management	(45)	197	6,459	(55)	201	6,204	(25)	205	5,974	(37)	209	5,729	213	213	5,516
Contributed Assets	14,129	14,129		22,467	22,467		16,561	16,561		18,921	18,921		12,994	12,994	
External Service Charges to Restricted Assets	76		458	78		536	80		615	82		698	84		782
Other Contributions	690	340	6,128	751	374	6,505	781	380	6,906	771	389	7,287	776	381	7,683
Special Rates Levies - City Centre + Mall	1,908	1,965	(119)	1,959	2,027	(187)	2,012	2,079	(253)	2,066	2,122	(309)	2,084	2,150	(374)
Housing Affordability Program	279		7,571	521		8,092	441		8,533	494		9,027			9,027
Local Infrastructure Renewal Scheme	65		404	121		525	121		647	121		768	121		889
Stormwater Management	1,968	2,066	2,169	1,985	2,067	2,086	2,002	2,069	2,019	2,020	2,071	1,969	2,040	2,073	1,936
Total External Restricted Assets	53,316	53,843	119,492	64,624	62,478	121,638	59,159	57,419	123,378	61,951	54,843	130,486	56,993	25,655	161,824
Grand Total	63,821	59,177	159,743	75,417	64,619	170,541	70,361	59,121	181,781	73,963	56,630	199,114	69,806	26,832	242,088

*** The Waste Disposal Facilities Restricted Asset is held for the development and renewal of assets within Council's waste facilities and for the rehabilitation of the sites at the end of their lives. Council's Waste Strategy and Master Plan for facilities is currently being reviewed and will potentially change the life and capital requirements of the facilities. While this review is being progressed the forward capital works program only includes specific works that are not impacted by a revised strategy. Adjustments to the works program will be made where necessary following completion of the review program. Cash collections have been estimated in accordance with the current program.



Image: Bellambi Lagoon



Image: West Dapto

West Dapto Development

The development at West Dapto in Wollongong's south-east will be the largest stand-alone growth for this city. The development commenced in 2011-12 and is expected to add in the vicinity of 19,500 new dwellings and increase the local government area population by 56,500 people over a 40 to 60 year period. The development has extensive infrastructure requirements and poses some challenges due to geographic and environmental factors, as well as uncertain development patterns and timing due to disaggregated land ownership.

Council has invested significant resources in planning for the construction of infrastructure and analysing potential financial impacts. The **Long Term Financial Plan** is based on the most recent plans and data, however, these projections may need to be modified over time as the underlying assumptions that support these change.

Revenue

The main income streams from this development will be from developer contributions and rates.

Developer contributions are based on pricing contained in the West Dapto Section 7.11 Developer Contributions Plan that was adopted in 2020 and expected lot release timing. The developer contributions shown in the Long Term Financial Model are based on this plan and are reflected in the Capital Grants and Contributions part of the Income Statement. These contributions will be held as restricted cash and are planned to be used to support the capital program and loan repayments.

Rates income estimates are aligned to estimated staging of the release area. It is expected the rate revenue increase will precede operational demand and assets built will require little renewal or maintenance in the initial years of the **Long Term Financial Plan**, creating an improved cash position through increased Funds Available from Operations. Experience in developing councils has shown the long-term negative impacts that the delayed expense pattern has if additional rate revenue is built into other non-related recurrent operations. Under the Financial Strategy, this income will be restricted and only allocated to operational expenditure as the area develops. The annual revenue in the early stages of development will be made available to meet infrastructure or planning requirements in the area, or be applied to meet existing infrastructure renewal requirements and repayments of loans for the West Dapto Access Strategy.

Capital Programs

Some aspects of the West Dapto Release Area have been progressed to a stage where they have been introduced into Council's forward capital program as specific projects. These include the West Dapto Road – Rainbird Drive to Shone Avenue (\$24.5M), Bong Bong Road – Station Street Traffic Lights (\$2.0M) Marshall Mount Road and Connecting Roads Upgrade (\$1.7M), Northcliffe Drive Extension (Stage 1) – Sheaffes Road to West Dapto Road (\$1.3M) and a number of other relatively smaller projects. These works are to be funded from Section 7.11 Developer Contributions, loans under LIRS (3) (\$20.5M) and grant funds.

In addition to these specific projects, forward projections also include capital budgets at an aggregated level that will become specific projects as the scope and design for these are further developed. The **Long Term Financial Plan** includes an assumption these projects, where possible, will be funded from accumulated developer contribution funds, net restricted additional rate revenue cash holdings and any remaining loan balances in the first instance.

Contributed Assets

Financial projections for the West Dapto release area recognise a level of infrastructure requirements will be provided by developers. This includes works "in kind" where the developer will complete elements of infrastructure contained in the **West Dapto Developer Contribution Plan** in lieu of contributions, as well as contributed assets normally associated with new subdivisions. The value of these assets is reflected in the financial projections as capital income and contributed assets based on expected timing of receipt of these. Future depreciation, operating and maintenance cost for these have been included in forecast operational expenses.

Operational Expenses

The **Long Term Financial Plan** includes depreciation, operating and maintenance costs associated with services that will be required by the new population in that area such as community, library and open space facilities. These estimates are based on planned asset construction and cost of providing these services to our existing population. As the development progresses, revenue from the area will be used to fund the maintenance and operation of new assets and services as part of Council's overall budget. Operational costs also include additional staff costs for the introduction of a dedicated West Dapto development team and expected cost for the delivery of services as the population grows. Service delivery costs are currently held centrally and will be distributed to relevant service delivery areas when timing and requirements can be better defined.

Loans

Council borrowed \$20.5M under Round 3 of the Local Infrastructure Renewal Scheme (LIRS) that has been used to support the West Dapto Access – Fowlers Road project. The final payment for these loans is due in 2024-2025. It is intended that for the most part, the loan repayment will be funded by future Section 7.11 Developer Contributions and rates revenue from West Dapto. Funding has been applied to debt repayments over the first 10 years. Council also had an earlier \$26.1M interest free loan from the Department of Planning that was used to accelerate construction of the **West Dapto Access Strategy**. Repayment of this loan was completed in 2019-2020.

Asset revaluations have been carried out for Transport and Stormwater assets as at 31 March 2022 that have led to a substantial increase in depreciation. The revaluations were based on evidence based information available at the time. While these valuations and the resultant depreciation has been accounted for in Council's estimates it is considered that further assessment of optimisation strategies and improved data maturity may have a positive impact on the future renewal requirements and future accounting estimates for depreciation.

In addition, changing technologies may impact on renewal and maintenance costs.

Developer Contribution Income (excluding West Dapto)

Developer Contribution income projections are based on the adopted plan and anticipated timing of receipts. Economic conditions may have a significant impact on projected income. There are a range of projects included in the **Delivery Program** dependent on funding from this source. The timing and capacity to deliver these will need to be monitored in the context of ability to achieve income projections.

Property Sales and Investment

While Council is actively pursuing the sale of some properties, a decision has been made not to forecast sale dates or values due to uncertainty in delivery. As property sales become more certain they will be introduced into the budget along with consideration of application of these funds for advancing existing projects or investing in new assets at that time.

Asset Management – Valuation and Asset Lives

Council's Statement of Financial Position shows the extent of assets managed by Council for the community. The written down value (WDV) for Property, Plant and Equipment of \$2.7B represents the value of the assets after they have been depreciated since purchase or construction. These assets have a current replacement cost (CRC) at 1 July 2021 in of \$4.6B. These assets represent the community wealth created over time. Council's stewardship role requires that those assets required for future service delivery be maintained for future generations at best value to the community.

The consumption of these assets is represented by depreciation, which is based on expected asset lives, condition assessments and valuations. While the maturity of this information is improving, many of the assumptions are unproven due to the nature of this exercise. For example, it is difficult to estimate asset lives in relatively new cities such as Wollongong where there may not be historical data available or comparability with other cities due to differing environmental factors and construction approaches.

Information Technology

Council is progressively moving to cloud based solutions across the core of its systems and hence moving from capital based investment with depreciation to an operational cost model. Replacement of remaining IT hardware is provided for in the capital budget. In addition to this, the operating budget has an annual allocation for operating initiatives to support the review of existing services and delivery of future services as Councils' requirements change.

Helensburgh Library and Warrawong Library and Community Centres

Financial forecasts include a preliminary estimate for the potential impact on operational costs associated with proposed new library and community facilities at Warrawong and Helensburgh. As these projects progress, the level of additional costs may need to be reviewed.

Sensitivity Analysis

The breadth of external influences on Council's operations means the relationship between long term estimates for income and expenses and eventualities may vary markedly. Long term financial plans are not designed to predict the actual costs of the future with accuracy but need to be capable of providing a base upon which decisions can be made and changing environments can be assessed.

Council's **Long Term Financial Plan** is based on a vast number of assumptions, indices and parameters, which remain under constant watch to improve knowledge of future impacts. While indices are important in understanding future costs, it is the relationship between the changes in cost and the changes in revenues that impact KPIs the most. For example, if CPI increases by a percentage higher than anticipated and IPART take this into account in the rate rise, the impact on the bottom line may be low. From a sensitivity perspective it is more important to analyse which indicators may move apart and impact the bottom line.

Sensitivity Analysis 1

From Wollongong City Council's perspective, the greatest risk is related to the relationship between the largest cost item (Employee Costs) and the largest revenue item (Rates).

The net impact of these indices on the bottom line for the first four years is shown below:

Net Cost of Indexation - Employee Costs VS Rates (Proposed Budget)				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Total Employee Costs	145,502	148,307	151,955	156,269
Total Rates Revenue	(183,677)	(189,498)	(196,014)	(202,860)
Net Revenue	(38,176)	(41,191)	(44,059)	(46,591)

This relationship has created an increase in the net revenue result each year. The risk to Council is that employee cost increases exceed the rates increase by a margin greater than the forecast going forward. Employee costs are a reflection of employee wages and establishment numbers and, as such, adjustments are able to be made to numbers if the individual rates exceed expectation but this is difficult to achieve without impacting services.

As an indication of risk associated with variation in indexation, for example, should employee costs increase by 2.75% instead of the assumed 2.25% (increase of 0.5%) the net revenue variation would be adversely affected as shown below:

Net Cost of Indexation - Employee Costs VS Rates (0.5% per annum additional increase to labour indices)				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Total Employee Costs	146,229	149,794	154,246	159,418
Total Rates Revenue	(183,677)	(189,498)	(196,014)	(202,860)
Net Revenue	(37,448)	(39,704)	(41,768)	(43,442)
Variance - deterioration	728	1,487	2,291	3,149

The analysis shown in the table indicates Council's sensitivity to small changes in the indexation of wages. The 0.5% variation in one year that is not offset by similar indexation in revenue (rates) will reduce the bottom line by approximately \$0.7M. This information can be extrapolated to show that if just 0.5% variation was incurred over the four year period the cumulative impact would be a deterioration of approximately \$3.0M.

Sensitivity Analysis 2

Council's underlying long term financial challenge is heavily linked to the need to renew its extensive level of infrastructure assets used in providing services to the community. The financial results reflect the consumption of assets through depreciation as an expense in each year. The depreciation expense is an annualised cost calculated by dividing the replacement cost of the asset by the number of years it is expected to be used before replacement (useful life).

Council is required to ensure that the value of its assets reflect their fair value at each reporting period, with the revaluation of asset classes occurring at least every five years. Revaluations has been carried out in 2021-22 with significantly higher valuation then previously recorded. The life of individual assets is estimated and based on renewal approaches described in the Asset Management Plans. Council will be reviewing these plans to identify optimised approaches to renewal, and then matching categorisation and componentisation of assets in line with these approaches to allow more advanced estimates to be established. Movements in these asset and accounting estimates can substantially impact the financial results.

To illustrate this sensitivity, a broad variation to the assumptions will be analysed. For this sensitivity analysis, it is assumed that depreciation will reduce by 15%. The decrease in depreciation would result from new asset values and componentisation, leading to differing asset lives.

Depreciation (15% decrease in depreciation)				
	2022/2023 Forecast \$000'S	2023/2024 Forecast \$000'S	2024/2025 Forecast \$000'S	2025/2026 Forecast \$000'S
Existing Depreciation	75,642	77,670	79,735	82,211
Decrease in values by 15%	64,296	66,020	67,775	69,879
Variance - improvement	(11,346)	(11,651)	(11,960)	(12,332)

The outcome of this analysis shows that small change to asset values and lives resulting in lower depreciation is significant. While Council has expended substantial effort in improving asset information and assessment over time, continued improvement in this area is planned over the coming period.

Other Risks and Limitations

Overall, the financial forecasts have been designed to represent a reasonably tight set of numbers which will require restraint and constraint through strong management and flexibility to ensure targets are reached.

The current financial information has a number of recognised limitations requiring adjustment over a period of time:

COVID-19

There is still uncertainty about the ongoing or future impacts of COVID-19. The financial forecasts in the **Long Term Financial Plan** are based on the assumption that generally Council will return to full service provision in the new financial year, there will not be significant changes in the operation and delivery of services and Council will have the planned capacity to work towards reinstating the pre COVID-19 financial position. These assumptions will be extremely sensitive to actual restrictions and community responses, the duration and nature of the recovery phase and any longer term changes that may be required in the way services are delivered. These developments will need to be monitored and potential impacts on Council's business reassessed.

West Dapto Development

This is the most significant standalone development that has occurred in the Wollongong Local Government area. Forecast in the **Long Term Financial Plan** is based on modelling for the development of the area that has been undertaken by a dedicated project group. As with any forecasts there are risks that the assumptions used will not necessarily reflect the actual progress. Numerous external factors have potential to impact these forecasts including changes in economic conditions, decisions by developers on timing of their projects, ability to deliver planned infrastructure for expected price and timeframe in an area that has some geographic and environmental constraints. There will continue to be ongoing review of assumptions and analysis with modifications to financial forecasts as there is greater certainty in relation to service and assets planned for the area.

Lake Illawarra

The **Coastal Management Plan (CMP)** for Lake Illawarra was gazetted in late 2020. The **CMP** sets out actions to be undertaken over the next 10 years to protect and enhance the health of the lake. The total cost to undertake all actions is approximately \$35.3M. The **CMP** nominates an indicative funding arrangement shared between Wollongong City Council, Shellharbour City Council and various State Government agencies. The development of future Delivery Plans will need to consider allocations towards unfunded actions in the **CMP**.

Contributed Assets

While the **Long Term Financial Plan** includes the recognition of and potential impact on future operational costs of contributed assets for the West Dapto Release area, Council's estimates do not currently provide fully for potential assets that may be contributed or donated to Council over time more broadly across the city.

Rehabilitation Greenhouse Park

Greenhouse Park is a former landfill site that is adjacent to an ecologically sensitive area. The site was rehabilitated and transformed into an Eco Park over a long period of time. The site is subject to ongoing reviews for compliance with current environmental standards that may result in further rehabilitation works in the future.





Asset Management Strategy 2022-2032 Post-Exhibition Draft

Contents

Foreword	62
Introduction	64
1.1 Key Elements of Asset Management	66
2 Our Assets	68
2.1 Assets and Services Supported	68
2.2 Community Survey Results	72
2.3 Levels of Service	74
2.4 Data Confidence	76
2.5 Age of Assets	78
2.6 Asset Condition	79
2.7 Financial Status of Asset	82
2.8 Asset Investment	84
2.9 Critical Assets	86
3 Future Challenges	87
4 Asset Management within Council	89
4.1 Asset Management Policy	89
4.2 Key Stakeholders and Roles	89
4.3 Asset Management Practices	93
4.4 Infrastructure Risk Management	95
5 Where we want to be	98
5.1 Asset Management Key Elements	99
5.2 Key Focus Areas	102
6 How we will get there	104



Foreword

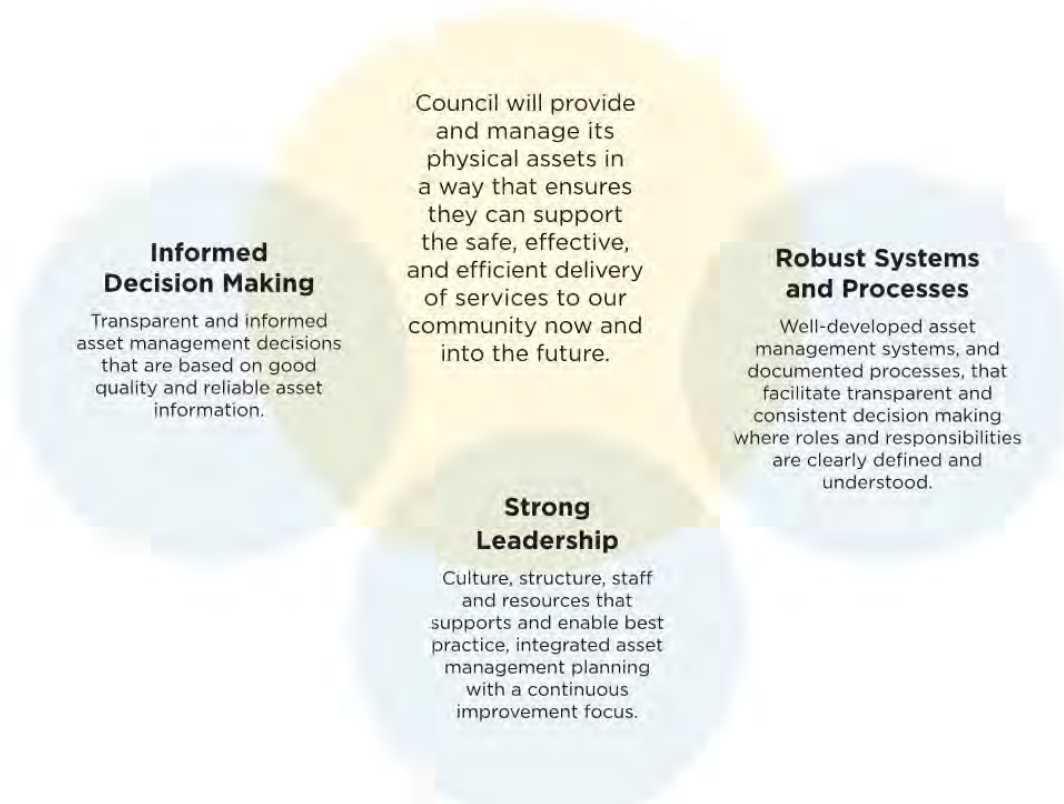
This Asset Management Strategy is prepared to assist Council in improving the way it manages assets to support the delivery of services to the community. These assets have a replacement cost of over \$5.5 billion and include roads, bridges, footpaths, stormwater drainage, buildings, parks and recreation facilities, plant and equipment and a range of other assets.

The Asset Management Strategy provides an overview of:

- Council's Strategic Asset Management Planning Framework and its relationship with the Community Strategic Plan, Resourcing Strategy, Asset Management Policy and other planning documents;

- How assets support the delivery of services to the community;
- Asset condition, performance and lifecycle (whole of life) analysis;
- Current and desired future states for asset management key elements;
- Areas for improvement in the application of asset management planning as part of a continuous improvement approach.

Three key focus Areas have been identified along with goals and objectives linked to Council's overall vision, Strategic Asset Management Planning Framework and Asset Management Policy.





Introduction

This Asset Management Strategy forms part of the Integrated Planning and Reporting Framework to enable Council to integrate strategies and plans and deliver on our promise to the community.

Assets enable the delivery of a range of important services to the community. A key issue facing local governments throughout Australia is the management of ageing assets in need of replacement.

Infrastructure assets such as roads, stormwater drains, bridges and public buildings present unique challenges because:

- their performance and longevity can be difficult to determine
- planning needs to consider the substantial peaks and troughs in expenditure to replace or upgrade these assets.

The construction and/or acquisition of new assets to support new or enhanced services presents challenges in funding the ongoing operating and maintenance costs necessary over the full lifecycle of the asset.

Council's Asset Management Policy, Strategy and Plans integrate to outline Council's approach to asset management for the safe, effective, and efficient management of assets, to support sustainable delivery of services now and into the future.

A Strategic Asset Management Planning Framework has been developed as part of this strategy to guide asset management across all parts of Council and create a clear picture of interrelationships and importance of services planning for defining asset requirements to support service delivery.

This Asset Management Strategy, and plans developed under this strategy, cover a 20-year planning horizon which allows for the resourcing requirements associated with high-value long-life assets to be appropriately considered.



1.1 Key Elements of Asset Management

Under the Institute of Public Works Engineering Australasia (IPWEA) National Assessment Framework (NAF), asset planning and management has seven key elements that assist in highlighting the key management practices. These practices promote prudent, transparent, and accountable management of local government assets and introduce a strategic approach to meet current and emerging challenges. These elements are identified in Table 1.1 and the current state and future directions associated with each of these elements are covered in Section 5 of this strategy.



Above: Various stages of Cringila Playground



Table 1.1: Asset Management Key Elements

Key Element	Description
Key Element 1: Asset Management Policy	A high-level document that describes how Council intends to approach asset management within the organisation.
Key Element 2: Strategy and Planning	<p>Asset Management Strategy - A strategy for the implementation and documentation of asset management practices, plans, processes, and procedures within an organisation aligned with the Asset Management Policy.</p> <p>Asset Management Plans - Developed for the management of one or more infrastructure asset classes with a view to operating, maintaining, and renewing the class in the most cost-effective manner to support service delivery.</p>
Key Element 3: Governance and Management Arrangements	Applying good governance and management arrangements which link asset management to service delivery and include assigning roles and responsibilities.
Key Element 4: Defining levels of service	Establishing mechanisms, including service planning and community consultation, to identify and define the levels of service expected and the associated asset requirements.
Key Element 5: Data and Systems	The range of information used to plan and manage assets. It generally includes construction date, replacement cost, useful life, condition, location, material types, hierarchy, etc. Asset management systems are where the data is processed and stored.
Key Element 6: Skills and Processes	The level of skill and knowledge within the organisation with regards to asset management, along with a continuous improvement program.
Key Element 7: Monitoring Evaluation.	How Council internally evaluates and monitors its performance in asset management. Various tools are available to assess asset management maturity, processes and performance through the Institute of Public Works Engineering Australasia (IPWEA) National Asset Management Strategy (NAMS). PLUS modules. The IPWEA NAMS Framework is aligned with the International Standards Organisation (ISO) 55000 series of asset management standards and has been adopted by many local governments across Australia.

2. Our Assets

2.1 Assets and Services Supported

Council's assets support the delivery of a range of services to the community. Council's Asset Classes and the primary services they support are shown in

Table 2.1(a). Further details on the services provided by Council are covered in the Delivery Program and Operational Plan.

Table 2.1(a): Assets Classes and Associated Services

Asset Class	Description/Quantities	Associated Services
Transport	1045km roads, over 140 bridges, 500km footpaths and 120km cycle ways, over 400 bus shelters and 300 car parks	Transport Services - Road Safety, Traffic and Transport Planning - Roads and Bridges - Footpaths, Cycle ways and Transport Nodes - Car Parks and Boat Ramps Traffic Facilities including Street Lighting
Stormwater	64 dam walls, 127 stormwater detention basins, 41 water quality control ponds, over 835km of pipes, 30445 stormwater pits, 100 trash racks	Stormwater Services - Floodplain Management - Stormwater Management - Natural Area Management (Water Quality)
Buildings	Over 790 buildings and 249 shelters/shade structures	Council's building assets support a diverse range of services: e.g. Library Services, Tourist Parks Buildings, Sportsfields, Wollongong Art Gallery, Botanic Gardens, Surf Clubs and other shelters
Recreation and Open Spaces *Excludes buildings and other shelters	9 rock pools, 9 ocean/chlorinated pools, over 160 playgrounds and outdoor exercise units, 5 skateparks, sports field lighting, minor infrastructure (seats, picnic tables, showers, etc)	- Leisure Centres - Community Pools and Rock Pools - Parks, Playgrounds and Sports field
Other Assets	Includes a range of plant and equipment, waste, fleet, information technology and other assets.	These assets support a broad range of administrative and community focussed services.



Table 2.1(b): Assets Classes and Sub-Groups

Asset Class	Asset Sub-Groups	Asset Types
Transport	Roads and Road Related Assets	Road surfaces and pavements, kerb and gutter, road signage, traffic facilities eg., roundabouts, raised crossings, etc) and guardrails.
	Footpaths and Cycleways	Footpaths and cycle ways.
	Bridges Boardwalks and Jetties	Road bridges, pedestrian bridges, boardwalks, jetties, major culverts.
	Car Parks	Car park surfaces and pavements, kerb and gutter, etc.
	Other Transport Assets	Retaining walls, bus shelters, street furniture, boat ramps.
Stormwater	Stormwater Drainage	Stormwater pits and pipes, end structures, energy dissipaters, scour protection, etc.
	Floodplain Management	Dams and basins.
	Water Quality	Trash racks, gross pollutant traps, and other water quality treatment devices.
Buildings	Community and Cultural Services	Community facilities, cultural life and museums.
	Open Spaces and Recreation Services	Botanic Garden and annexes, open spaces, sportsgrounds facilities.
	Commercial Operations	Commercial facilities, council leisure facilities, memorial gardens and cemeteries, tourist parks.
	Aquatic Services	Lifeguard towers and storage, pools and rock pools amenities, surf clubs.
	Emergency Management	Emergency management - Mt Keira, Rural Fire Service and State Emergency Service and facilities.
	Governance and Administration	Council operations and depots..
	Other Facilities	Heritage, waste, etc.

Asset Class	Asset Sub-Groups	Asset Types
Recreation and Open Spaces *excl buildings and shelters	Parks and Reserves	Outdoor furniture, minor infrastructure.
	Sportsgrounds and Sports Courts	Sports lighting, minor infrastructure, sports courts, other sports structures.
	Playgrounds and Outdoor Exercise Stations	Playgrounds and outdoor exercise stations.
	Skate Parks	Skate parks.
	Pools	Pool structure, pool plant, pool concourse.
	Rock Pools	Pool structure, pool concourse, minor infrastructure.
Other Assets		Includes a range of plant and equipment, waste, fleet, information technology and other assets.

The suite of asset management plans was originally developed in 2011 and reviewed in 2017-2018. These plans are being reviewed in parallel with the development of this Asset Management Strategy.

2.2 Community Survey Results

Council's community satisfaction survey is undertaken biennially and tracks Council's performance in service delivery, identifies priority areas and evaluates community attitudes towards customer services, communication and Council as an organisation.

The objectives of the community satisfaction Survey process are to:

- Measure the importance of, and satisfaction with, services and facilities provided by Council
- Compare levels of satisfaction for Council's services and facilities with similar councils
- Assist Council in identifying service priorities for the community
- Evaluate Council's customer services and communication.

The survey covers 19 facilities and 31 services provided by Council identifying both importance and satisfaction on a 5-point scale. Each of the facilities/ services is also evaluated using a quadrant analysis. A quadrant analysis identifies facility/ service strengths and priorities based on the relationship between individual facilities/ services and overall satisfaction.

- High importance and high satisfaction represents current service strengths or 'Strategic Advantages'.
- High importance but low satisfaction denotes services where satisfaction should be improved or 'Key Vulnerabilities'.
- Lower importance and relatively lower satisfaction represents lower priority service dimensions or 'Potential Vulnerabilities'
- Lower importance and high satisfaction represent where Council is performing above average but not having an important impact on satisfaction 'Differentiators'.

Results of the community survey are covered in detail in each of Council's asset management plans with the quadrant analysis shown in Table 2.2(a). Information on overall satisfaction is used to assess performance against identified community levels of service.

Table 2.2(a): Customer Satisfaction Survey Quadrant Analysis

Strategic Advantages	Key Vulnerabilities
<p>Parks, open spaces and sports fields for passive recreation purpose</p> <p>Council heated pools</p> <p>Children's playgrounds</p> <p>Shared use paths</p> <p>Botanic Garden</p> <p>Patrolled beaches</p> <p>Customer Service Centre</p> <p>Library services</p> <p>Tidal rock pools</p> <p>Recycling waste collection service</p> <p>Russell Vale Golf Course (The Vale)</p>	<p>Footpaths</p> <p>Planning controls for development in Wollongong City Centre</p> <p>Planning controls for development in your local area/town centre</p> <p>Maintenance of local roads</p> <p>Environmental programs and education</p> <p>Maintenance of footpaths, cycle ways and shared use paths</p> <p>Regulation of traffic flow in local area</p> <p>Development application assessment process</p> <p>Children services</p>
Differentiators	Potential Vulnerabilities
<p>Public bin collection</p> <p>Street cleaning</p> <p>Parks, open spaces and sports fields for active sport or recreation activities</p> <p>Cycle ways (including pop up cycle ways)</p> <p>Public swimming pools (free entry)</p> <p>Waste disposal depot facilities</p> <p>Community hall/centre</p> <p>Domestic waste collection service (i.e. red bin)</p> <p>Green waste, including the food organics collection service (FOGO)</p> <p>Illawarra Performing Arts Centre and Town Hall</p> <p>Libraries</p> <p>Community centre at Thirroul, Corrimal or Dapto</p> <p>Leisure centres (Beaton Park and Lakeside)</p> <p>Wollongong Art Gallery</p>	<p>Management and preservation of our heritage</p> <p>Inclusive services</p> <p>Maintenance and cleanliness of bus shelters</p> <p>Services for older people</p> <p>Compliance and regulation of parking</p> <p>Provision of parking in high demand areas (city centre, foreshore)</p> <p>Services for people with disability</p> <p>Regulation of traffic flow in city centre</p> <p>Companion animal compliance</p> <p>Graffiti prevention and removal</p> <p>Youth services</p> <p>Protection of our natural environment</p> <p>Availability of footpaths, cycle ways and shared use paths</p> <p>Maintenance and cleanliness of public toilets</p> <p>The hours Council public toilets are open</p>

As part of the survey, residents were asked to name up to three key areas which they would like Council to focus on over the next four years. The two top key priority areas that were identified were:

- Footpaths and cycle ways (identified by 34% of respondents)
 - Improve the maintenance of existing roads, footpaths and cycleways
 - Planning for new roads and footpaths and cycle ways in specific areas
 - Improving road safety
 - Consider accessibility in development of footpaths

- Parking (23%)
 - Improved parking in popular areas
- Information from the community survey is used to assess performance against identified community levels of service identified in each asset management plan and provide recommendations to address identified trends.

2.3 Levels of Service

Community levels of service are generally defined in terms of quality, function, safety, responsiveness and capacity/ utilisation. Services planning is proposed to be further developed to include community levels of service and asset requirements to support service delivery. Performance related to customer levels of service is typically measured using

biennial community survey results, utilisation statistics and condition/function data where available.

Technical levels of service are defined in terms of intervention levels and standards for lifecycle activities (i.e. operations, maintenance, renewal, acquisition and disposal). These technical levels of service are

used to establish and measure the performance of Council's lifecycle activities and delivery programs.

Community levels of service are provided in the following table. Technical levels of service are documented in each of Council's asset management plans.

Table 2.3: Community Levels of Service

AMP	Level of Service	Performance Measure
Transport	Roads are smooth and allow for comfortable travel.	Biennial Community Survey Customer Service Requests
	Bridges and major culverts will be safe for use.	Condition Inspection Program
	Footpaths and cycle ways are safe for regular use and hazards are minimised.	Biennial Community Survey Customer Service Requests
	Bus shelters are well maintained.	Biennial Community Survey
	Accessible road network with reasonable travel times between important centres of community interest.	Biennial Community Survey
	Roads are safe and hazards are minimised.	Customer Service Requests Accident statistics
	Road network and associated assets have adequate capacity to minimise traffic congestion and delays.	Biennial Community Survey
	Provide a footpath and cycle ways network that meets the requirements for pedestrians and cyclists.	Biennial Community Survey
	Parking supply is adequate for users at various community venues and town centres.	Biennial Community Survey
Stormwater	Stormwater drains away from the road.	Monitor and inspect the stormwater network
	Waterways and drains are flowing and the risk of culvert blockage by debris and vegetation at key locations is mitigated.	Mowing of parks, maintenance of riparian corridors

Stormwater	Significant risks associated with drains and waterways are mitigated	Audits of stormwater assets to assess risk and improve safety.
	Declared dams are adequately managed	Inspections and maintenance undertaken in compliance with legislative requirements and reported to Dam Safety NSW.
	Stormwater pipes allow flow of water	*Pipe blockages are cleared *Pipes are relined to ensure smooth flow of water *Pit cleaning; response to customer requests, and post storm clean-up *Maintenance of debris control structures
	Flooding impacts are known and mitigated	Flood risks are managed through: *Flood modelling *Planning and studies *Project design and construction are managed through the Infrastructure Delivery Program
	Entrances release water to the ocean	Removal of sand before water levels cause flooding impacts.
	Water drains from roads as intended and reduces flooding	Flood risk management plans and Infrastructure Delivery Program.
	Beaches and waterways are protected from pollution and litter	Biennial Community Survey Riparian vegetation management programs are delivered.
	The drain is just for rain	Raise community awareness of implications of household and other rubbish contaminating stormwater run-off.
Buildings	Building and facilities are maintained in good condition	Biennial Community Survey Condition assessments.
	Assets meet customer expectations	Biennial Community Survey Service plans.
	Buildings that are fit for purpose	Social Infrastructure Planning Framework Service plans.
	Buildings are safe	Compliance programs.
	Buildings meet capacity and demand requirements	Social Infrastructure Planning Framework Service plans.
Recreation and Open Spaces	To be updated as part of service planning and specific asset management plans	
Other Assets		

2.4 Data Confidence

A range of information is collected and stored in Council's asset management system to support asset management planning. This information is covered in detail in the individual asset management plans. It is important to have an understanding of the quality of the data that underpins many of the assumptions and modelling in the plans. A confidence grading rating has been applied as per Table 2.4(a).



Table 2.4(a): Data Confidence Grading System

Confidence Grade	Description
A. Very High	Data based on sound records, procedures, investigations and analysis, documented properly and agreed as the best method of assessment. Dataset is complete and estimated to be accurate 2%.
B. High	Data based on sound records, procedures, investigations and analysis, documented properly but has minor shortcomings, for example some of the data is old, some documentation is missing and/or reliance is placed on unconfirmed reports or some extrapolation. Dataset is complete and estimated to be accurate 10%.
C. Medium	Data based on sound records, procedures, investigations and analysis which is incomplete or unsupported, or extrapolated from a limited sample for which grade A or B data are available. Dataset is substantially complete but up to 50% is extrapolated data and accuracy estimated 25%.
D. Low	Data is based on unconfirmed verbal reports and/or cursory inspections and analysis. Dataset may not be fully complete, and most data is estimated or extrapolated. Accuracy 40%.
E. Very Low	None or very little data held.

The following table identifies the confidence levels associated with core asset information.

Table 2.4(b): Asset Information Confidence Grading Matrix

Asset Class	% of Asset Value (Figure 2.7(a))	Quantity (Table 2.1(a))	Age (Figure 2.5)	Useful Life (Table 2.5)	Replacement Cost (Table 2.7)	Condition (Figure 2.6)	Lifecycle Indicator (Table 2.8)
Transport	43%	High	Medium	Medium	High	High	High
Stormwater	28%	Medium	Medium	Medium	Medium	Low	Medium
Buildings	10%	High	Medium	Medium	High	High	Low
Recreation and Open Spaces	4%	High	Medium	High	High	Medium	TBD
Other Assets	2%	Asset management plans for these asset classes are currently under review and confidence grading will be identified as part of this review.					
Non Depreciable Assets (Land)	12%						

2.5 Age of Assets

The age of assets is illustrated using construction and/or acquisition dates in Figure 2.5a. Assumptions have been made in many cases for assets constructed, or acquired, prior to 1970. These assumptions generally apply to transport and stormwater assets and are reflected in the peaks at 1951, 1956 and 1961. The assets with a construction date pre-1950 are largely buildings.

An important aspect of asset management is to identify when an asset is due to be renewed. This is done by identifying the expected life for each asset and adding this to its year of construction or acquisition.

Where condition information is available the expected lives are updated to reflect revised remaining lives to estimate renewal timing.

Figure 2.5a shows a significant proportion of our assets are more than 50 years old. Almost all of these assets are high-cost/long-life assets (e.g. transport and stormwater infrastructure) that have expected lives of around 60-100 years. The assumed expected lives for some key assets are shown in Table 2.5b.

Figure 2.5a: Asset Age Profile

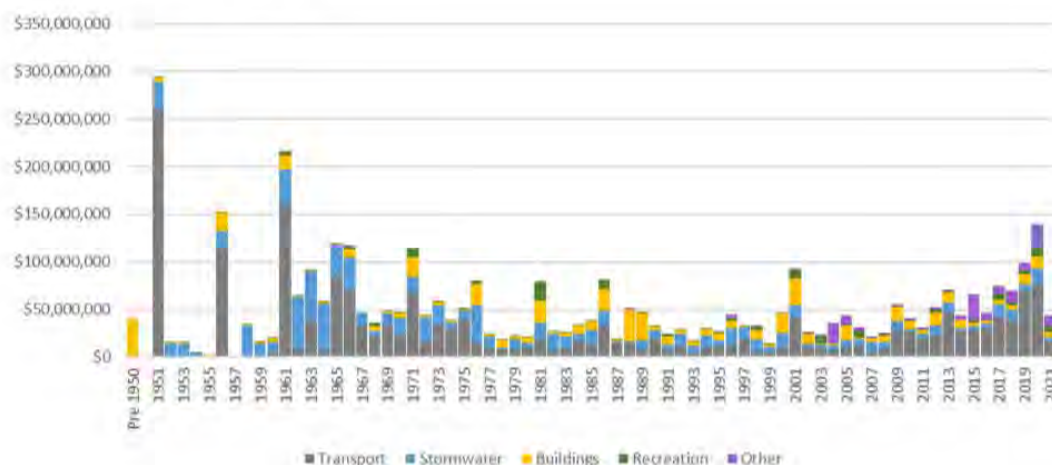


Table 2.5b: Assumed Asset Expected Lives

	Asset Class	Asset Type	Expected Life
	Transport	Road Surfaces	20-40 years
		Road pavements	80 years
		Footpaths/Cycle way	40-80 years
		Bridges (concrete)	80 years
	Stormwater	Pipes	70-100 years
		Culverts	100 years
		Pits	75 years
	Buildings	Structure	50 years
		Electrical, Fire, Fit Out, etc	25 years
		Shelters	15 years
	Recreation	Playgrounds	10-20 years
		Skateparks	50 years
		Sports courts	60 years
		Pool shells	50 years

2.6 Asset Condition

The condition of Council's assets is generally measured using a 1 – 5 grading system as detailed in Table 2.6(a) below. It is important that a consistent approach is used in reporting asset performance to enable effective decision

making. A finer grading system may be used at a more specific level, however for reporting, results are translated to a 1 – 5 grading scale for ease of communication.

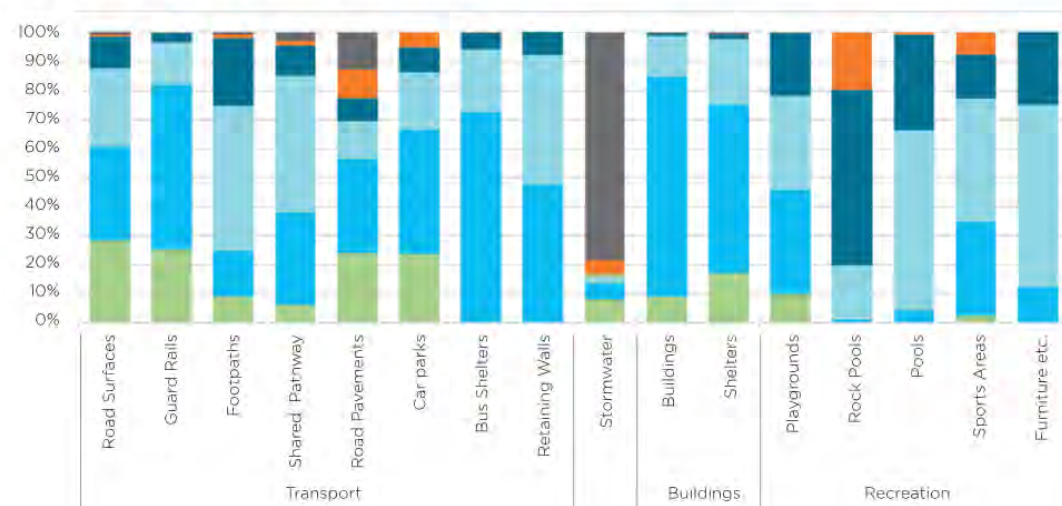
Table 2.6(a): Condition Grading System

Condition Grading	Description of Condition
1	Excellent Condition: Only planned maintenance required
2	Very Good: Minor maintenance required & planned maintenance
3	Good: Significant maintenance required
4	Average: Significant renewal/upgrade required
5	Poor: Unserviceable
6	No Data

Along with risk and other asset specific information, condition is used to inform decision making and prioritisation of maintenance and replacement of assets. Detailed approaches

relevant to each asset class are outlined in the relevant asset management plan. The overall condition of our assets is shown in the following Figure 2.6 below.

Figure 2.6: Condition of Assets



It is not realistic for all assets to be kept in as new condition. One measure of the Level of Service supported by infrastructure assets is the % of assets at, or above, a defined target condition. Table 2.6(b) below identifies some of the condition

targets for Council's assets along with current performance and trends based on planned levels of expenditure as identified in Council's asset management plans.



Table 2.6(b): Condition Performance and Trends

Asset Category/Type	Target Condition 1, 2 and 3	Performance (2011)	Current Performance (2021)*	TREND
Roads Surfaces	90%	92%	88%	▼
Cycle ways	90%	93%	85%	▼
Footpaths	90%	81%	74%	▼
Stormwater Drainage Assets*	90%	55%	65%	-
Buildings and Shelters	90%	-	99%	-

*Roads, footpaths and cycle ways were last assessed in 2018 and due to be reassessed in 2023. The condition of stormwater assets is being captured progressively towards covering the overall network. Buildings assets are assessed annually towards all buildings being assessed every four years.

*Based on 22% of network assessed.

2.7 Financial Status of Assets

The financial status of Council's assets is shown in Table 2.7 below.
This table has been generated based on Council's Asset Book as May 2022.

Table 2.7: Financial Status of Assets

Asset Class	Current Asset Value (\$)	Current Depreciation (\$)	Carrying Value (\$)	Annual Depreciation (\$)
Transport	2,370,786,987	1,266,370,663	1,104,416,324	27,290,187
Stormwater	1,547,883,897	705,302,100	842,581,797	10,632,633
Buildings	551,429,349	258,828,036	292,601,313	9,516,896
Recreation and Open Spaces	220,044,169	88,224,758	131,819,411	5,552,868
Other (Plant and Equipment, Waste, Information Technology, etc)	101,861,788	62,950,219	38,911,569	11,028,276
Non- Depreciable assets	667,650,954	0	667,650,954	0
Total	5,459,657,144	2,381,675,777	3,077,981,367	64,020,860

Figure 2.7(a) shows asset replacement costs by asset class. This table is based on Council's asset register as of May 2022 (acknowledging that Council's revaluation of Transport and Stormwater assets has not yet been audited).

Figure 2.7(a): Asset Replacement Values

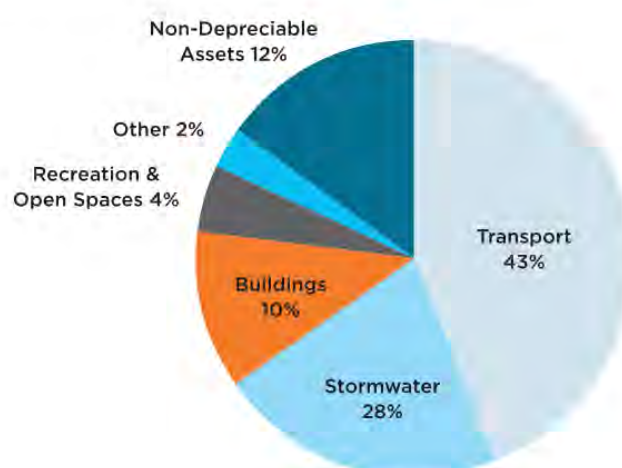
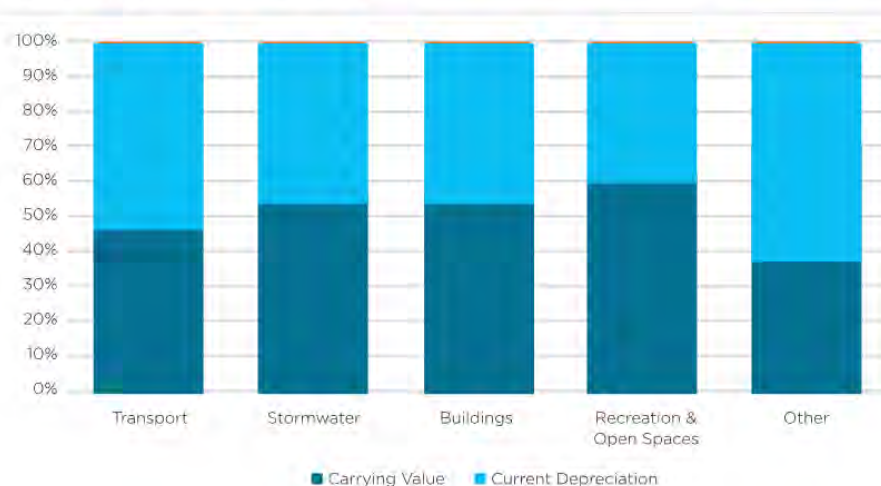


Figure 2.7(b): Asset Consumption



The Asset Consumption Ratios shown in Figure 2.7(b) indicate of how much value remains in each asset class. The graph shows the remaining value of Council's assets classes, as of May 2022 (which incorporates the outcomes of the recent Transport and Stormwater asset revaluation) compared to their replacement cost in percentage terms. The graph indicates the three asset classes that make up over 90% of our depreciable assets value (i.e., Transport, Stormwater and Buildings) have consumed around half of their value.

The recent revaluation of Council's Transport and Stormwater assets is founded on input which are Council's best estimate for the useful life and average unit rates. Council will review lifecycle management practices for the transport and stormwater asset classes to refine these estimates and better inform future re-valuations.

2.8 Asset Renewal Forecasts

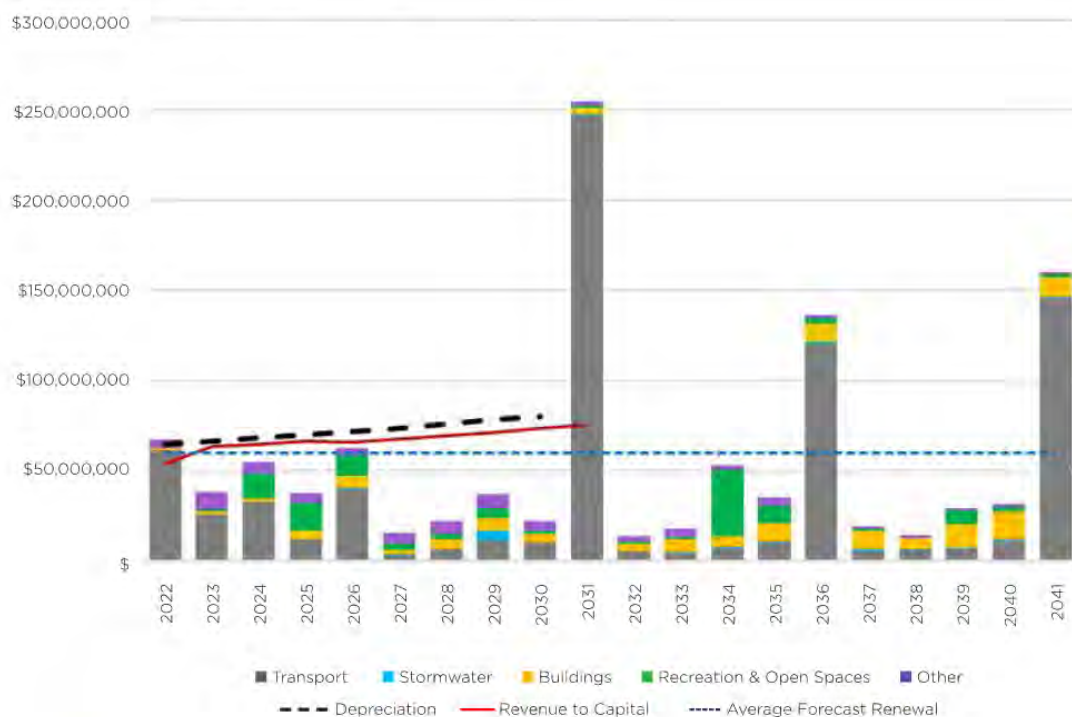
Applying the construction/acquisition dates and expected lives identified in Section 2.5, Figure 2.8 shows the forecast renewal requirements for Council's assets over the next 20 years. It is not practicable to plan and deliver the forecast renewal of assets represented by the peaks in 2031, 2032, 2036 and 2041.

Council will develop its Infrastructure Delivery Program (IDP) to respond to these renewal forecasts by spreading the renewal of these assets out over the 20-year planning period – represented by the Average Forecast Renewal line in the graph (\$66 million/annum). Over the 10-year planning period,

this equates to an average forecast renewal of \$60 million/annum. Council's operational revenue to capital over this same period averages \$67 million/annum so there is sufficient funds to invest in this forecast required renewal over the 10-yr planning period. It should be noted, however, that there are several external grant programs that supplement Council's funds available for investment in infrastructure renewal, which further enhances Council's capacity to fund infrastructure renewal.

Over the next 10 years Council's overall planned investment in the management of assets is shown in Figure 2.8(b) below.

Figure 2.8(a): Asset Renewal Forecast



The value of Council's assets is forecasted to grow by around \$49 million per year over the next ten years. Operations and maintenance increases have been planned to accommodate this increased growth. Increased expenditure is currently forecast in 2026-27 associated with a forecast increase in West Dapto infrastructure investment.

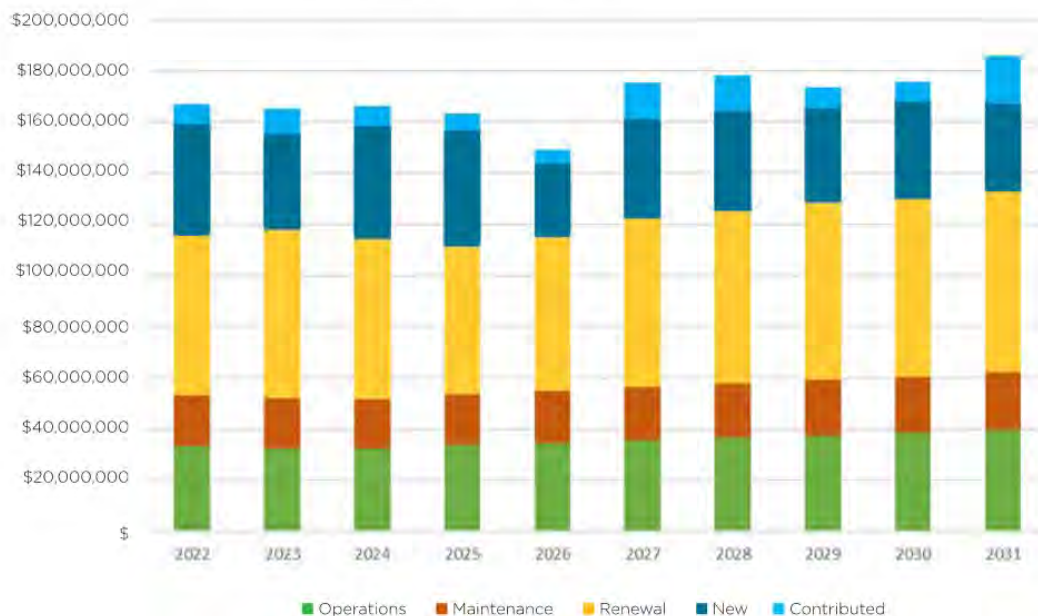
The sustainability of planned budgets, in terms of delivering both our community and technical levels of service, will be confirmed through the review of asset management plans that will be submitted to Council for adoption.

The Infrastructure Delivery Program (IDP) is Council's infrastructure investment program, over the coming four years. The IDP includes:

- Budget allocations for capital
- Budget allocations for asset operations and maintenance
- The list of capital projects (renewal and new/upgrade) projects that will be funded.

Council is committed to continuing to deliver on the promise for works outlined in the IDP.

Figure 2.8(b): Planned Investment in the Management of Assets



The current annual budgets for capital expenditure (renewal, new/upgrade and contributed assets) over the next 10 years are forecast at an average of \$103 million and are made up of operational funds available from Council revenue (see Section 2.8) external grants, and developer contributions.

Budget allocations for new and/or upgraded assets vary from year to year but generally average around \$38.4 million. In addition to this, assets constructed as part of subdivision developments average at around \$10.4 million. The Long Term Financial Plan and asset management plans consider the increased depreciation, operations, maintenance and renewal costs associated with these newly acquired assets.

Current priorities for investment identified in Council's draft Infrastructure Delivery Program (2022-23 to 2025-26) includes:

- Extending Council's shared path and footpath network and maintaining Council's existing shared path and footpath network.
- Construction of new infrastructure to reduce flood risk and investment in the maintenance of Council's existing stormwater network.
- The delivery of priority new/upgraded community infrastructure identified in Council's supporting documents, including the new Warrawong Community Centre and Library, and Helensburgh Community Centre.
- Design and construction of significant infrastructure to support continued growth in the West Dapto Urban Release Area.
- The renewal/upgrade of Council's treated water pools.

2.9 Critical Assets

Critical assets are those assets that have a high consequence of failure in terms of community impact. By identifying critical assets and failure modes an organisation can ensure that condition inspection programs, maintenance and capital expenditure plans are targeted to ensure that the risk of critical asset failure is minimised.

Council's current list of critical asset groups include:

- Waste facilities and associated plant and equipment
- Transport assets – road bridges and retaining walls
- Stormwater assets
- Information Mobility Technology (IMT) assets
- Sea walls.

Further development of Council's strategic and operational risk management assessments is identified as an improvement action in Section 6. This updated approach will ensure that the risk profile of all of Council's assets are understood, and risk mitigation strategies formalised and implemented.

3. Future Challenges

Over the planning period, there are several changes forecast within the Wollongong Local Government Area (LGA). These changes are considered as part of this strategy and detailed assessments of impacts covered in Council's suite of asset management plans.

Population Growth

- West Dapto is a significant growth area for the Wollongong LGA; forecast to be home to an additional 19,500 new dwellings and an additional population of 56,500 people over the next 40 years. Council is forecast to construct approximately \$1 billion of new infrastructure to enable the development of the West Dapto Urban Release Area. This is in addition to the significant quantum of assets that will be constructed by developers within individual subdivision that will be transferred to Council.
- Increased in-fill development particularly in the Wollongong CBD.
- Significant growth in south-western Sydney with the region forecast to be home to approximately 340,000 extra people over the next 15 years. This increased population will result in increased visitation to the Wollongong LGA with potential impacts to places and services that will need to be managed.

Creating a Transport Mode Shift

- The NSW Government's Illawarra-Shoalhaven Regional Transport Plan (2021) identifies an objective to increase the number of walking, cycling and public transport journeys made in the region. To achieve this step-change travel behaviour will require investment in new infrastructure from both the NSW Government and Wollongong City Council.

Legislative Changes

- Legislative changes can result in significant costs to ensure compliance associated with assets and the provision of services (eg. fire compliance, dam safety).

Changing Technology

- Council is currently exploring the application of a range of new smart technologies to improve the way asset condition data is collected and to improve the quality of services that can be delivered by assets.

Climate Change Adaption

- Sea level rise is projected to rise by up to 0.4m by 2050 and 0.9m by 2100 (Coastal Zone Management Plan 2017) and an increase in the frequency and intensity of coastal storms is predicted. Assets located along the coastline of the Wollongong LGA will need to be managed considering the future state of the coastal zone.



4. Asset Management within Council

4.1 Asset Management Policy

The overall vision for asset management within Council is encapsulated in the following statement from Council's Asset Management Policy:

Council will provide and manage its physical assets in a way that ensures they can support the safe, effective, and efficient delivery of services to our community now and into the future.

The Asset Management Policy identifies that Council will apply a strategic approach to asset management guided by the following core principles:

- Services drive assets and the interrelationship between our assets and how they support the delivery of services to our community is clearly defined and understood;
- Responsibility for asset management is shared collectively across Council with roles and responsibilities that are clearly defined and understood;
- Council's assets are effectively managed using a Whole of Life (WoL) approach (i.e. operations, maintenance, renewal, upgrade, expansion, and disposal) as a fundamental component of ensuring long term financial sustainability for the provision of services to our community;

- Reliable information on our assets is available and maintained to meet Council's strategic, operational, and business planning purposes;
- Council complies with all legislative and regulatory obligations;
- Council officers have the appropriate training, knowledge and skills to deliver asset management;
- Asset management performance is routinely monitored and reported;
- Asset management processes, practices and systems will continually be evaluated, and a continuous improvement approach applied.

A full copy of Council's Asset Management Policy is provided as Attachment A.

4.2 Key Stakeholders and Roles

Key stakeholders and their roles and responsibilities relevant to asset management are shown in the following table:

Table 4.3: Asset Management Key Stakeholders

Key Stakeholder	Role in Asset Management
External Stakeholders	
Wollongong Community (Residents, Visitors, Community Groups, Businesses, Advisory Groups)	<ul style="list-style-type: none"> - End user of Council's assets and services. - Participate in consultation and engagement initiatives. - Provide feedback on assets and services.
Government Agencies and Regulatory Authorities	<ul style="list-style-type: none"> - Provide leadership in best practice asset management. - Recognise the importance of local government assets to community and provide funding and other assistance to sustain asset management. - Work together with Council in delivering and maintaining non-Council owned assets.
Developers	<ul style="list-style-type: none"> - Construct new developments within the LGA in accordance with standards and legislation. - Handover constructed assets to Council.
Internal Stakeholders	
Councillors	<ul style="list-style-type: none"> - Primarily responsible for ensuring their decisions represent and reflect the needs of the wider community. Council will engage with the community to determine their main priorities and expectations for the future and through development of the Community Strategic Plan and Delivery Program which detail the strategies and resources that will be used to achieve these goals. - Adopt Council's Resourcing Strategy including the Asset Management Policy and asset management plans.
General Manager and Executive	<ul style="list-style-type: none"> - Primarily responsible for ensuring the development and resourcing of Council's Strategic Asset Management Planning Framework, asset management plans, processes, and systems to ensure they are fully integrated into Council's Integrated Planning and Reporting framework and Community Strategic Plan. - Approve Council's Asset Management Strategy. - Approve Council's Asset Management Plans. - Seek to ensure Council allocates sufficient resources to the development, ongoing improvement and delivery of the Asset Management Strategy, asset management plans, and supporting systems. - Integrate the Asset Management Policy and Strategy into other policies and business processes of Council. - Comply with Council's legal obligations.
Asset Management Steering Committee	<ul style="list-style-type: none"> - Provides oversight of Council's Asset Management Strategy, asset management plans and Continuous Improvement Program.

Key Stakeholder	Role in Asset Management
Director Infrastructure and Works	<p>The Director Infrastructure and Works will provide leadership and direction to support the:</p> <ul style="list-style-type: none"> - Directorate is adequately resourced and trained to carry out the Asset Management actions; - Application of Council's Strategic Asset Management Framework; - Development of Asset Management Strategy and plans; - Implementation of the adopted Asset Management Strategy and continuous improvement plan actions; - Development and implementation of the Infrastructure Delivery Program in accordance with asset management plans, Long Term Financial Plan and the annual budgets; - Report to the Council, Audit Committee and Executive with respect to ongoing asset management performance; and - Liaise with other directorates to assist them to develop and monitor service plans for each key service provided by the Council incorporating both the descriptive and financial costing aspects of the plans.
Director Corporate Services and Chief Financial Officer	<p>These roles provide leadership and direction to:</p> <ul style="list-style-type: none"> - Work with the Infrastructure Strategy and Planning Division to align the asset management and financial management practices within Council and apply the Strategic Asset Management Planning Framework; - Support the development of a Long Term Financial Plan that recognises asset consumption and contains the predicted capital renewal demand costs and other whole of life costs based on the various asset management plans; - Provide guidance and advice to the Asset Management Department where asset management and financial management requirements overlap (e.g. financial valuations); - Structure the accounts and related business processes to recognise lifecycle costs including: operations, maintenance, renewal, upgrades, new and disposal; - Support the development, implementation and alignment of the Asset Accounting Policy with the Asset Management Policy and Strategy
Chief Information Officer	<p>The Chief Information Officer operates under the Director Corporate Services and will provide leadership and direction to:</p> <ul style="list-style-type: none"> - Deliver technology related assets and projects identified and assigned in Council's Infrastructure Delivery Program; - Provide cyber security services to support asset planning and management, where these assets have a technology component; - Ensure the ongoing maintenance and support for information technology and technology components of assets; and - Ensure that the information generated from technology related assets is well managed, secure and available to provide management insights to Council.

Key Stakeholder	Role in Asset Management
Manager Infrastructure Strategy and Planning	<p>The Manager Infrastructure Strategy and Planning operates under the Director of Infrastructure and Works and will provide leadership and direction to:</p> <ul style="list-style-type: none"> - Ensure the division is adequately resourced and trained to carry out its role and function; - Develop and apply Council's Strategic Asset Management Planning Framework; - Strategically plan the development and provision of transport and stormwater services; <p>Prepare asset management related policies, strategies and plans for consideration by the Executive and Council;</p> <ul style="list-style-type: none"> - Develop and implement a continuous improvement plan for asset management; - Provide technical asset management leadership within Council; - Coordinate the Asset Management Steering Committee; - Develop the Infrastructure Delivery Program linked to service plans, asset management plans and other strategic planning documents; - Prepare and document processes for asset management activities; - Collect and regularly review condition data to support asset management planning; and - Provide stormwater design services to support asset planning and management.
Manager City Works	<p>The Manager City Works operates under the Director of Infrastructure and Works and will provide leadership and direction to:</p> <ul style="list-style-type: none"> - Deliver capital works projects identified and assigned in Council's Infrastructure Delivery Program; - Delivery of planned maintenance programs and activities; and - Respond to relevant customer service requests relating to assets and undertaking reactive works as necessary to maintain levels of service.
Manager Project Delivery	<p>The Manager Project Delivery operates under the direction of the Director of Infrastructure and Works and will provide leadership and direction to:</p> <ul style="list-style-type: none"> - Manage the delivery of Council's Infrastructure Delivery Program - Deliver capital works projects identified and assigned in Council's Infrastructure Delivery Program - Provide civil, structural, geotechnical and landscape design services to support asset planning and management.

Key Stakeholder	Role in Asset Management
Service Managers	<p>Council's Delivery Program identifies service managers responsible for the delivery of a wide range of services. Service managers will:</p> <ul style="list-style-type: none"> - Develop and regularly undertake service reviews to identify community levels of service and the associated asset requirements necessary to support service delivery; - Identify opportunities for rationalisation of assets no longer required for the delivery of services; - Identify new/upgrade works for assets to support service delivery and work with the Infrastructure Strategy and Planning Division to seek approval and funding for these works including Whole of Life costs; and - Work with the Infrastructure Strategy and Planning Division to specify asset requirements for the delivery of works in Council's Infrastructure Delivery Program.

At a lower level roles and responsibilities relating to some infrastructure types require further clarification across the spectrum of asset management activities (i.e. inventory, condition assessment, valuation/revaluation, maintenance planning, monitoring and budget accountability, capital program development, capitalisation, etc). This is covered as an action in Section 6.

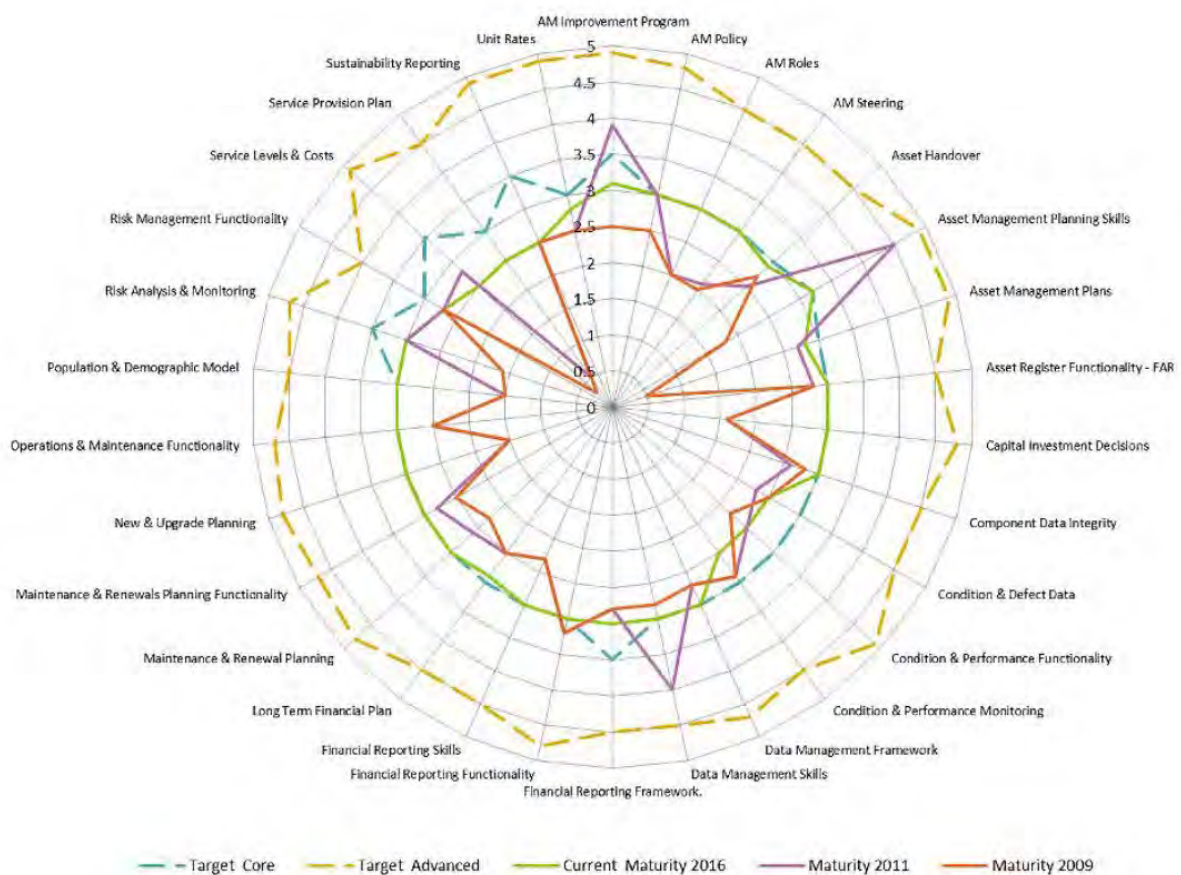
4.3 Asset Management Practices

Council's asset management systems and processes are audited regularly to determine the level of maturity aligned with the International Infrastructure Management Manual (IIMM), ISO 55001 and the National Asset Management Framework (NAF). This maturity assessment identifies the status of Council's asset management procedures, systems and training, and determines priority areas for improvement.

The maturity assessment model comprises of 30 Asset Management Practice areas that cover the key functions and processes of asset management. This maturity assessment was initially undertaken in 2009 and again in 2011 and 2016. The results of these three maturity assessments are shown in the figure below. The reports received from these assessments were reviewed for currency in the preparation of this strategy and it is proposed that a formalised assessment be undertaken by June 2022.

Figure 4.4: Maturity Assessment

The assessment shows the maturity level of each asset management practice area on a scale of 0 to 5, with 0 being the lowest level of maturity and 5 being a highly advanced level. The graph has 'core' and 'advanced' maturity target levels. Council's target is to achieve a core level of maturity across all asset management practice areas during the life of the plan. Strategies focused on achieving this outcome are covered in Section 6.



4.4 Infrastructure Risk Management

Council's risk management approach seeks to achieve a balance between mitigating organisational risk and taking advantage of opportunities which present during Council's business. The approach is articulated across the following key documents:

- Risk Management Framework
- Risk Appetite Statement
- Risk Management Plan
- Risk Policy and procedures.

The approach to risk management is consistent with AS/ISO 31000:2018: Risk Management and comprises several important steps:

- Identifying and analysing the main risks facing Council
- Evaluating those risks and making judgements about whether they are acceptable or not
- Implementing appropriately designed control systems to manage these risks in a way which is consistent with Council's risk appetite
- Treating unacceptable risks by formulating responses following the identification of unacceptable risks, including actions to reduce the probability or consequences of an event and formulation of contingency plans
- Documenting these processes, with summary tables (risk registers) supplemented by risk manuals or related documents as appropriate
- Ongoing monitoring, communication and review.

The framework incorporates a 'three lines of defence' model, which is based on a set of layered defences that align responsibility for risk taking with accountability for risk control. Divisions of Council (the first line) own and manage risks and are responsible for implementing controls to keep risks within the appetite of the organisation. The second line provides specialised risk and compliance management services; and the third line, primarily via the internal audit function, provides assurance to senior management on the effectiveness of governance, risk management and internal controls.

The degree which the organisation will tolerate risk in pursuit of some benefit or opportunity is articulated within the Risk Appetite Statement which identifies tolerance levels across multiple risk categories: Our People and Safety, Infrastructure, Service Delivery, Environmental, Financial, Information Technology, Governance and Reputation. In doing so, the statement drives consistency in, and provides guidance to staff during planning and decision making activities.

Council's risk management approach covers both strategic and operational risks. Strategic risks are risks that affect or are created by Council's strategy and strategic objectives. Strategic Asset Management has been identified by Council's Enterprise-Wide Risk Management Committee as a key strategic risk and is associated with Council's current approach to the planning and management of Council's assets to support the delivery of services.

Table 4.5: Strategic Asset Management Risks

Risk	Description and Risk Minimisation Strategies
Strategic Risks: Strategic Asset Management	
Climate Change	<p>The forecasted increase in frequency and severity of weather events and increasing temperatures can have a significant impact on Council's assets.</p> <p>Risk Minimisation Strategies</p> <ul style="list-style-type: none"> - Considering Climate change impacts as a specific part of the preparation of Council's asset management plans. - Developing climate change adaption plan to respond to identified challenges.
Whole of Life Costs - Decision Making	<p>The management of Council's assets to support the delivery of services requires significant investment covering construction, maintenance, operations, replacement and/or disposal. The acquisition or construction of additional assets results in increased operations, maintenance and renewal requirements.</p> <p>Risk Minimisation Strategies</p> <ul style="list-style-type: none"> - Regularly reviewing Council's Resourcing Strategy and the integration between the Long-Term Financial Plan, Workforce Management Strategy, Asset Management Strategy and Information Management and Technology Strategy. - Preparing and regularly reviewing Asset management plans for identified asset groups. - Ensuring whole of life asset costs are incorporated into asset management decisions.
Changing requirements, priorities, and expectations	<p>Council seeks to manage assets in consideration of diverse and changing needs, priorities and expectations. Changes can occur as a result of community feedback; a change in Council; development of Supporting Documents; new strategic direction external funding opportunities; legislative requirements, etc.</p> <p>Risk Minimisation Strategies</p> <ul style="list-style-type: none"> - Regularly reviewing Asset management plans to include an assessment of legislative changes and impacts. - Clearly identifying asset requirements and costs associated with actions identified in Council's Service Plans and Supporting Documents. - Developing and exhibiting forward four Year works programs in Council's Infrastructure Delivery Program. - Allowing flexibility for resourcing of projects and programs to respond to external funding opportunities.

Risk	Description and Risk Minimisation Strategies
Delayed Asset Renewal	<p>Delayed renewal may result in an increase in maintenance costs. It also has the potential to substantially increase the cost of renewal.</p> <p>Risk Minimisation Strategies</p> <ul style="list-style-type: none"> - Resourcing and regularly reviewing condition, performance, and failure trends as part of asset management planning.
Maintenance Requirements	<p>Assets require regular maintenance to ensure they meet expected useful lives to support service delivery. Underfunding or not undertaking maintenance can result in premature asset failure and/or a reduction to levels of service.</p> <p>Risk Minimisation Strategies</p> <ul style="list-style-type: none"> - Developing and monitoring planned/cyclical maintenance programs and expenditures. - Regularly reviewing Asset management plans to include an assessment of performance associated with delivering maintenance programs and expenditures.
Integrated Planning	<p>Assets often can't function as intended without a holistic integrated planning approach that incorporates the necessary support assets. For example: constructing accessible public amenities requires planning for accessible paths of travel and parking. Not taking a holistic approach to integrated planning can result in service deficiencies and higher costs for retrofitting at a later stage.</p> <p>Risk Minimisation Strategies</p> <ul style="list-style-type: none"> - Cross-Council engagement in the development of Supporting Documents. - Considering integrated planning as part of the development of scopes of work.

5. Where we want to be

5.1 Asset Management Key Elements

As identified in Section 1.1, asset planning and management can be broken up into seven key elements as outlined under the IPWEAs National Assessment Framework (NAF). The following table identified Council's "Current" and "Future" states against these elements.



Table 5.1: Key Elements Current and Future State

Key Element	Current State	Future State
Key Element 1: Asset Management Policy	The Asset Management Council Policy was adopted in May 2017 and has been revised as part of this Strategy.	Policy reviewed and updated as part of Resourcing Strategy every four Years.
Key Element 2: Strategy & Planning	Asset Management Strategy An Asset Management Strategy was adopted by Council in 2018 as part of the Resourcing Strategy. This document represents an updated version of the Asset Management Strategy, covers a 20 year period, and has been assessed against criteria listed in the Office of Local Government (OLG) Guidelines and Handbook 2021 and Institute of Public Works Engineering Australasia (IPWEA) best practice.	Asset Management Strategy updated as part of Resourcing Strategy every four years and is integrated with Long Term Financial Plan, Workforce Strategy and Information Management and Technology Strategy. Strategy meets all criteria listed in Office of Local Government Guidelines and Handbook 2021 and Strategic Actions in place to meet "Core Maturity" as a minimum in all assessment areas.
	Asset Management Plans Asset management plans (AMPs) were originally drafted in 2011, reviewed in 2018/19 and are currently under review. Plans cover major asset classes (i.e., transport, stormwater, buildings, recreation and open spaces, fleet, plant and equipment, information technology and Waste) and are over a 20 year planning horizon. Transport, stormwater and buildings AMPs which make up over 90% of Council's depreciable asset value were being reviewed in parallel to the development of this strategy. AMPs for the remaining asset classes are proposed to be completed second quarter of 2022-2023 financial year.	Asset management plans are reviewed every four years which is aligned with the revision of the Resourcing Strategy. Key Performance indicators are reported annually. Plans will be presented to Council for adoption once the reviews are completed.

Key Element	Current State	Future State
Key Element 3: Governance & Management Arrangements	<p>A Strategic Asset Management Framework has been developed as part of this strategy to guide asset management and create a clear picture of interrelationships with services planning and other planning documents. An Asset Management Steering Committee was established in 2012 and last met in 2019.</p> <p>Asset Management roles and responsibilities for some asset types are unclear with respect to the spectrum of asset management activities (i.e., inventory, condition assessment, valuation/reevaluation, maintenance planning, monitoring and budget accountability, capital program development, capitalisation, etc).</p> <p>Asset strategy manager role created to coordinate and integrate asset management planning across Council.</p> <p>Recruitment to fill vacancies that require staff skilled and experienced in asset management is proving to be challenging.</p>	<p>Skilled and experienced staff are in place to support roles and functions associated with asset management.</p> <p>Asset management principles and approaches are clearly documented, understood and being applied effectively across Council.</p> <p>Asset Management Steering Committee in Place and meets bi-monthly to oversee implementation of this strategy and continuous improvement plan.</p> <p>Roles and responsibilities for all assets are clearly defined with respect to the full spectrum of asset management activities.</p>
Key Element 4: Defining levels of service	<p>The biennial community satisfaction survey is used to gain an insight and understanding into community expectations and set targets for level of service provided. Council's services contain limited information on levels of service and corresponding asset requirements to support service delivery.</p>	<p>Service reviews provide clear identification of community levels of service and the interrelationship between our assets and how they support the delivery of services is clearly defined and understood. Measures are in place to allow for the monitoring and reporting of performance against the identified service levels.</p>
Key Element 5: Data and Systems	<p>TechnologyOne (OneCouncil) suite of corporate systems are being rolled out progressively. Asset management and work management Systems in operation. Further work is required to ensure functionality and user requirements are met. A significant amount of condition information is currently stored outside of the OneCouncil asset management system. Variable levels of confidence around asset data as outlined in Section 2.4.</p>	<p>Asset management system developed to meet all functional and user requirements to support asset management. All asset information necessary to support asset management planning is stored in OneCouncil systems. Asset information is accessible and maintained.</p> <p>A continuous improvement approach to data integrity is applied and supported by the establishment of effective tools and sound business processes.</p>

Key Element	Current State	Future State
Key Element 6: Skills and Processes	Council's Infrastructure Strategy and Planning team is focused on providing leadership, skills and resources in applying the Strategic Asset Management Planning Framework. Managing our growing asset base, along with a shift to a more planned whole of life approach to asset management is a significant challenge for Council's workforce. Asset planning and management requires specialist skills and experience. Council is working through different options to develop and retain a skilled workforce to manage and maintain assets. Asset management processes are being applied but are often not well documented.	Our workforce will support the delivery of the Asset Management Strategy through resourcing the planning, delivery and maintenance of infrastructure to support the changing demand on services across the local government area. Key asset management processes are documented with process maps and clearly defined roles and responsibilities.
Key Element 7: Monitoring and Evaluation	Council's annual report cover the required asset management indicators. The development and application of tools to monitor and report on delivery and expenditure relating to projects listed in Council's Infrastructure Delivery Program has been a focus over past 2-3 years. There is a need for improved monitoring and reporting on the maintenance program delivery and expenditure to support improved decision making. Council has participated in an external assessment of the status of Council's asset management procedures, systems and training in 2009, 2011 and 2016. A further assessment is planned for the 2022-2023 financial year.	Required asset management indicators reported on annually. Tools developed and applied to report on the maintenance program delivery and expenditure to supplement current Infrastructure Delivery Program reporting. Status of Council's asset management procedures, systems and training assessed biennially.

5.2 Key Focus Areas

The following focus areas, goals and objectives have been identified to guide asset management planning at Wollongong City Council. Each focus area has been aligned with the seven key elements of asset management as identified in previous sections.

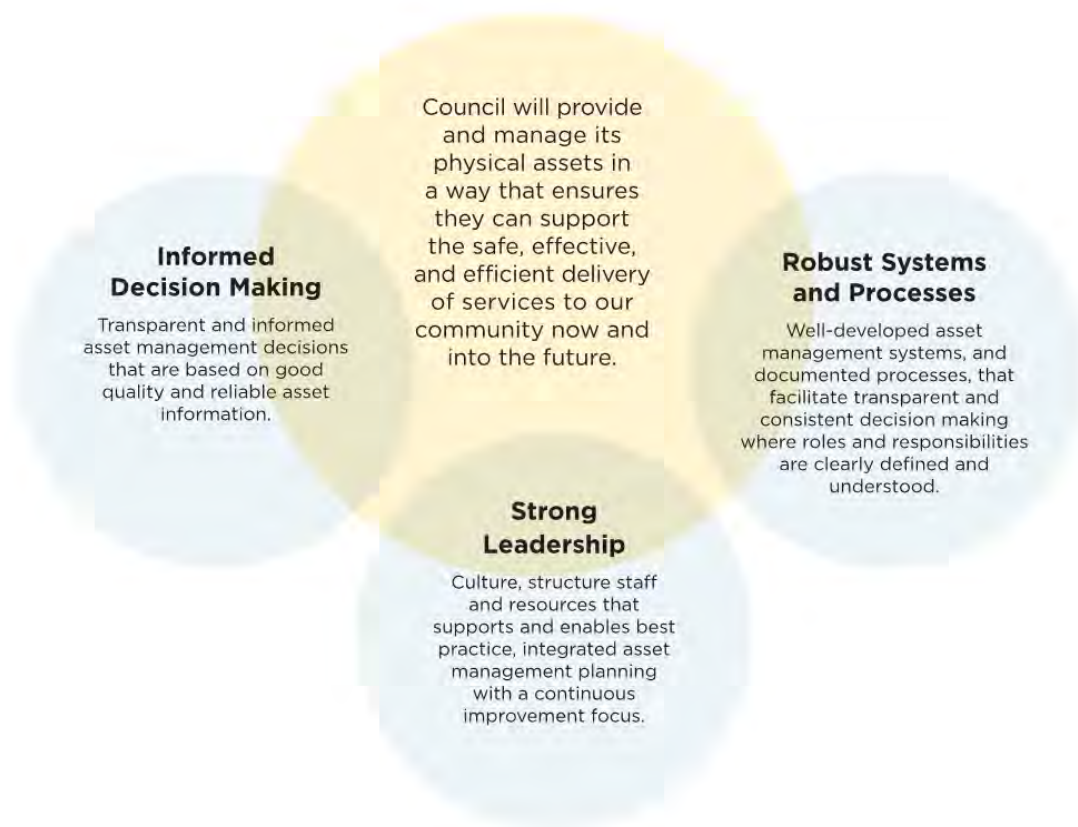


Table 5.2: Asset Management Key Focus Areas

Focus Area	Goal and Objectives
Strong Leadership Key Elements (1, 3, 4, 6)	Culture, structure, staff and resources that supports and enables best practice, integrated asset management planning with a continuous improvement focus. <ul style="list-style-type: none"> - A Strategic Asset Management Planning Framework is in place to guide the integrated planning and management of assets to support service delivery. - Responsibility for asset management is shared collectively across Council with roles and responsibilities that are clearly defined and understood. - Services drive assets and the interrelationship between our assets and how they support the delivery of services to our community is clearly defined and understood. - Council officers have the appropriate training, knowledge and skills to deliver asset management. - A strong governance model is in place, with cross Council representation, to oversee the application of this strategy. - A continuous improvement approach is supported.
Informed Decision Making Key Elements (2, 5)	Transparent and informed asset management decisions that are based on good quality and reliable asset information using a Whole of Life approach. <ul style="list-style-type: none"> - Council's assets are effectively managed using a Whole of Life (WoL) approach (i.e. operations, maintenance, renewal, upgrade, expansion, and disposal) as a fundamental component of ensuring long term financial sustainability for the provision of services to our community. - Reliable information on our assets is available and maintained to meet Council's strategic, operational, and business planning purposes. - Asset management planning includes forecasting likely demand changes and influences to support decision making. - The possible effects of climate change on assets are considered as part of asset management planning. - Asset Management Plans are prepared and reviewed to ensure they remain current and relevant. - Service and risk trade-offs will be identified where available resources are identified as insufficient to maintain current levels of service.
Robust Systems and Processes Key Elements (6,7)	Well-developed asset management systems, and documented processes, that facilitate transparent and consistent decision making where roles and responsibilities are clearly defined and understood. <ul style="list-style-type: none"> - Asset management information is stored centrally, is accessible and meets the needs of users. - Asset management processes, practices, and systems are continually evaluated, and a continuous improvement approach applied. - Council complies with all legislative and regulatory obligations - Asset management practices and processes include consideration of risk and tie into Council's corporate risk management framework and processes. - Asset management processes are documented and provide clarity on roles and responsibilities.

6. How we will get there

Strategic actions aim to achieve the goals and objectives listed.



Table 6: Strategic Actions and Continuous Improvement Plan

Focus Area	Strategic Actions	Desired Outcome	Who	When	Status
SL1	Continue to socialise the Strategic Asset Management Planning Framework to guide asset management planning to support the delivery of services to our community.	Framework guides the planning, and management of assets to support service delivery and promotes consistent awareness.	Infrastructure Strategy and Planning	Ongoing	Well progressed
SL2	Review and update the Asset Management Policy every four years and submit it for adoption by Council.	Council's asset management activities are guided by a clear policy direction that has been adopted by Council	Asset Strategy Manager	Every four years	Complete (2021-2022)
SL3	Review and update the Asset Management Strategy as part of the Resourcing Strategy continuing to develop linkages with the Community Strategic Plan, Long Term Financial Plan, Service Plans and other planning documents.	Guides the implementation and documentation of asset management practices, plans, processes, and procedures within an organisation aligned with the Asset Management Policy.	Asset Strategy Manager	Every four years	Complete (2021-2022)
SL4	Reconvene the Asset Management Steering Committee to oversee the review, monitoring and reporting of progress, achievements, costs and risks associated with implementing the Strategic Asset Management Planning framework and continuous improvement plan.	Facilitate a whole of Council approach to asset management where the priorities, resources, outcomes and risks to achieve the asset management objectives are identified and responded to.	Asset Strategy Manager	2nd Qtr 2022-2023	Underway

Focus Area	Strategic Actions	Desired Outcome	Who	When	Status
SL5	Resource and implement continuous improvement plans covered in individual asset management plans.	A continuous improvement approach coordinated across the suite of asset management plans to improve asset management capacity and outcomes	Asset Managers	Ongoing	In progress
SL6	Review the maturity assessment biennially to ensure continued improvement in asset management planning and practices.	Ongoing improvement actions are informed by an up-to-date assessment of maturity consistent with National Standards and Frameworks.	Asset Strategy Manager	2nd Qtr 2022-2023 then biennially	Underway
SL7	Undertake service reviews.	Services drive asset requirements.	Corporate Strategy Manager, Services Managers	Commencing 2023-2024	In progress
SL8	Continue to develop asset management skills across the organisation.	Improved organisational capacity and maturity in asset management planning.	Asset Strategy Manager	Ongoing	In progress
IDM1	Review the asset classification structure for each asset class and identify improvements to support asset management planning and reporting.	Consistent structure in place for capturing assets and asset information.	Asset Managers	1st Qtr 2022-2023	In progress

Focus Area	Strategic Actions	Desired Outcome	Who	When	Status
IDM2	Review alignment between asset classifications, asset management plans and financial reporting groups	Transparent and consistent alignment between asset classifications, asset management plans and financial reporting groups used for asset reporting.	Financial Services Manager, Asset Strategy Manager	2nd Qtr 2022-2023	In progress
IDM3	Develop tools that support the regular review of the completeness and accuracy/integrity of asset data.	Continued improvement in asset management data confidence.	Asset Strategy Manager, IMT Service Delivery Manager	2nd Qtr 2022-2023	In Progress
IDM4	Ensure that the ongoing whole of life costs (particularly operations and maintenance) for contributed and new/upgrade assets are considered and allowed for in future annual budgets.	Financially sustainable service provision	Corporate Accounting Manager	Ongoing	In progress
IDM5	Undertake benchmarking to assist in assessing Council's infrastructure delivery programs and asset management activities.	Continued focus on assessing and improving Council's drive towards efficient service delivery.	Asset Strategy Manager	Ongoing as part of Annual Reporting	In progress
IDM6	Continue to develop and review asset management plans (AMPs) for the major asset groups at least every four years.	AMPs provide a current summary of existing asset management information and provide direction for decision making and refining improvement actions.	Asset Strategy Manager, Asset Managers	Ongoing	In progress

Focus Area	Strategic Actions	Desired Outcome	Who	When	Status
IDM7	Continue to develop and implement improved business processes and tools to identify infrastructure expenditure by service, asset class/ sub-group and expenditure type.	Financial information relating to the management of Council's assets is readily available using consistent structures and definitions.	Financial Services Manager, Asset Strategy Manager	2nd Qtr 2022-2023	In progress
IDM8	In setting renewal budgets consideration is given to depreciation, the 10 year renewal forecasts and deliverability for each asset class and sub-group.	Sustainable renewal planning.	Corporate Accounting Manager, Infrastructure Strategy Manager	Ongoing	In progress
IDM9	Review customer service request reporting and identify/implement actions to facilitate improved use of this information to support asset management planning.	Customer service requests inform asset management planning.	Asset Strategy Manager	4th Qtr 2022-2023	In progress
IDM10	Consider the asset specific findings in Council's Climate Change Risk Assessment and Climate Change Adaptation Plan.	The possible effects of climate change on assets are considered as part of asset management planning	Environmental Planning Manager, Asset Managers	4th Qtr 2022-2023	In progress

Focus Area	Strategic Actions	Desired Outcome	Who	When	Status
IDM11	Review geospatial referencing on assets and identify/plan to resolve any information gaps.	Asset register is agile and can support placed based planning and masterplans.	Asset Managers	3rd Qtr 2022-2023	Not yet started
RSP1	Develop a program for asset revaluation that meets audit requirements and resourcing challenges.	Detailed revaluation of assets is planned for and resourced as part of business planning activities.	Asset Strategy Manager, Financial Services Manager	1st Qtr 2022-2023	In Progress
RSP2	Further refine strategic and operational risk management assessments for all asset classes and sub-groups.	Risk profiles associated with asset classes and sub-groups are understood and mitigation strategies documented and are in place.	Asset Strategy Manager, Manager Governance and Customer Service	4th Qtr 2022-2023	In progress
RSP3	Review and document roles and responsibilities for the full spectrum of asset management activities associated with all assets.	Responsibility for asset management is more clearly defined.	Asset Managers, Asset Strategy Manager	4th Qtr 2022-2023	In progress
RSP4	Establish specific maintenance budgets for cost centres relevant to each asset management plan.	Budgets for planned and reactive maintenance are in place to support maintenance planning and reporting	Corporate Accounting Manager, Asset Managers	2nd Qtr 2022-2023	Not yet started

Focus Area	Strategic Actions	Desired Outcome	Who	When	Status
RSP5	Continue to develop and document key asset management processes including: Creation of assets, capitalisation, project nominations.	Transparent and consistently applied processes where roles and responsibilities are clearly defined.	Asset Strategy Manager, Asset Managers	2nd Qtr 2023-2024	In progress
RSP6	Investigate the establishment a OneCouncil asset management users group to review current operation and inform further development of Asset Management module to meet user requirements.	Improved awareness of system capabilities and improvement opportunities. One team approach.	IMT Service Delivery Manager, Asset Strategy Manager, Asset Managers	1st Qtr 2022-2023	Not yet started









Workforce Management Strategy 2022-2026 Post Exhibition Draft

Contents

What is the purpose of this document?	116
Who are we?	120
Snapshot of the Wollongong City Council Workforce	120
Council's achievements towards our previous Workforce Management Strategy 2018-22	122
Focus Area 1 - Our Workforce is Inclusive & Engaged	122
Focus Area 2 - Our Workforce is Enabled	125
Focus Area 3 - Our Workforce is Responsive	125
Focus Area 4 - Our Workforce is Capable	125
Focus Area 5 - Our Workforce is Safe & Well	125
Looking Forward - Planning for our People	126
Wollongong City Council Workforce Specific Trends and Challenges	126
What Does a Successful Workforce look like?	127
Areas of Change over the next 3-5 years	128
Supporting our Evolving Workforce	128
Technology and Automation	128
Diversity, Inclusion and Belonging	129
Flexibility and Capability	129
A Focus on Safety and Wellbeing	129
Workforce Focus Areas	131
Resourcing Council's Delivery Program	136
Alignment with State Government Plans	138
Roll out of Workforce Planning Across Council	139
Evaluation and Review	139



Image: Wollongong City Council Signshop Cadet assisting a team member with signage installation

What is the purpose of this document?

Wollongong City Council is committed to being a local government of excellence that enhances our city's quality of life and environment through effective leadership, community involvement and commitment to service.

This strategy outlines how we plan to enable and support our workforce over the next four years to deliver Council's services to make our city a vibrant engaging and connected place. To deliver Council's key objectives we need a workforce that is enabled, responsive, capable, engaged, inclusive, safe and well.

Influences on the development of our workforce include; a changing demographic, technology and automation, diversity and inclusion, providing flexible work options and building the skills and capabilities of our people. The strategies and actions outlined in this document will have a significant impact on how we deliver our services to the changing needs of our community.

The **Delivery Program** outlines Council's commitment to delivering services and actions in line with the **Community Strategic Plan**. This **Workforce Management Strategy** identifies how Council will support its people to deliver the services and actions outlined in the **Delivery Program** over the next four years.

Investment in our people is required to ensure the success of this strategy.

The areas requiring investment include:

- Developing our capability in Smart Cities technologies
- Sustained emphasis on Council's transformation agenda with alignment to our organisational purpose, strategies and values at the center
- Best practice talent acquisition strategies and approaches
- Assessment and consideration of staff engagement survey tools

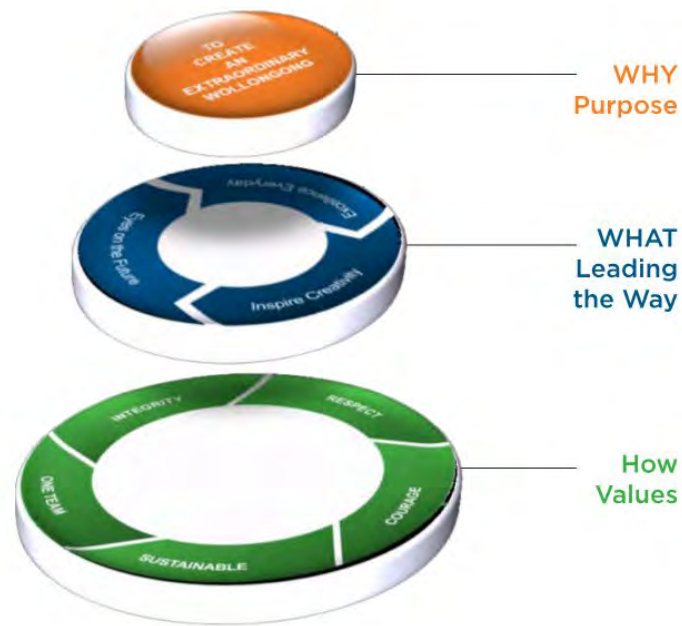
The Strategy also identifies opportunities for investment in Council's assets, specifically equipment and technology.



*Image: Wollongong City Council
staff member using technology
during an outdoor meeting*



In 2018, Council embarked on an internal transformation program to refresh our Vision and Values. The refresh resulted in the creation of a new Purpose or "WHY" statement and set of values that articulate the behavioural norms and expectations of "HOW" we deliver our services achieve our community goals. Our strategy referred to as Leading the Way was introduced in 2017 and forms our "WHAT".



Council's preferred culture underpinned by our values is voiced in our Behavioural Framework that expresses the behavioural expectations of all staff and the organisation more broadly.

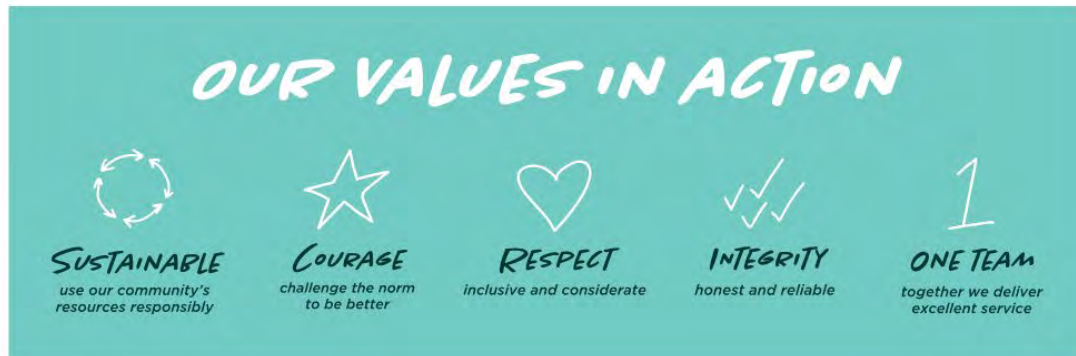


Image: Wollongong City Council outdoor crew staff members

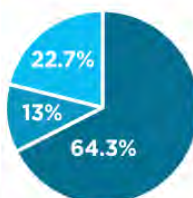


Who are we?

Snapshot of the Wollongong City Council Workforce



1771 employees deliver services to the community



64.3% of the workforce are permanent
13% are temporary employees and **22.7%** are casual or other



80.1% of our workforce live within the Wollongong Local Government Area

Generations	Employees	Percentage
Silent Generation (1928-1945)	7	0.4
Baby Boomers (1946-1962)	332	19.5
Generation X (1963-1980)	787	46.3
Generation Y (1981-1994)	385	22.7
Generation Z (1995-2009)	188	11.1
Alpha (2010-)		
Total Count	1699	100



1.4% have an Aboriginal or Torres Strait Islander background



14.9 years is the average tenure of our workforce



45.6 years is the average age of our workforce



We are **45.4%** female and **54.5%** male and **.11%** indeterminate/intersex/unspecified



4.4% are living with a disability



4.4% are members of a minority group and **27%** were born outside Australia



We have over **1,000** volunteers delivering a range of services across the LGA

Data source March 2022



Council's achievements toward our previous Workforce Management Strategy 2018-2022

Over the past four years, significant progress across the **2018-2022 Workforce Management Strategy** has been made. The plan has provided strategic direction for the management of our workforce to meet changing needs while focusing on our ability to deliver outstanding customer and community services.

Key achievements toward this plan over the four-year period in each of the five Focus Areas include:

Focus Area 1 Our Workforce is Inclusive & Engaged

Council's **Community Strategic Plan, Delivery Program and Operational Plan** are the cornerstone for Council's **Workforce Management Strategy**. During the term of the **Workforce Management Strategy**, Council's performance review, induction and onboarding process was reviewed to spotlight how individual, team, unit, divisional and directorate outputs contribution to the **Community Strategic Plan, Delivery Program and Operational Plan**.

Council commenced its journey to become a purpose-led, values driven organisation with a refresh of its organisational values. In 2018, staff came up with the five Values to support our purpose to create an Extraordinary Wollongong:

- Respect – inclusive and considerate.
- Sustainable – use our community's resources responsibly.
- Courage – challenge the norm to be better.
- Integrity – honest and reliable.
- One Team – together we deliver excellent service.

Council staff live these values by:

- Creating an enabling PLACE that shapes the choices people make in their daily work by encouraging collaboration, innovation, interdependence, belonging and inclusion;
- PEOPLE actively living the values in their everyday work through their communications, behaviours and interactions;
- organisational PRACTICES supporting and enabling people to deliver on the promise of an Extraordinary Wollongong.



Focus Area 1 Our Workforce is Inclusive & Engaged (Continued)

Council were a finalist in the 2019-2020 LG Excellence Awards in the People and Culture category for our whole of organisation approach to refresh our values and purpose.

A number of surveys have been held during 2018 – 2022 including Organisational Restructure (2018), Workforce Accommodation (2018), Values Refresh (2018), Learning and Capability (2018) and Staff Check-in (2020 and 2021) both of which occurred during the COVID-19 remote working periods.

Improved recruitment practices were achieved by process mapping Council's recruitment practices based on candidate and hiring panels feedback. Improvements were either trialed and/or implemented. It is anticipated that the introduction of Council's Enterprise Resource Planning solution – OneCouncil will realise further efficiencies in the delivery of recruitment services.

Council developed a 4-year rolling workforce plan for our Cadets, Apprentices, Trainees and School Based Trainees in 2019 to support organisational wide entry level employment pathways.

During the term of the **2018-2022 Workforce Management Strategy**, Council employed a combined average of 21 Cadets, Apprentices, Trainees and School Based Trainees across each year of the 4 year strategy. The programs that Cadets, Apprentices, Trainees and School Based Trainees undertake at Council varies between 1-7 years. This means that Council has had 55-60 active Cadets, Apprentices, Trainees and School Based Trainees across the organisation at any given time.

In addition to the Cadets, Apprentices, Trainees and School Based Trainees, Council continued to support approximately 20 interns as part of attainment of their tertiary qualifications. The School Work Experience program was suspended in 2020 and 2021 due to the pandemic however the program will resume in 2022.

The organisational Tertiary Assistance Program (TAS) for eligible staff to future proof their education continued to be available across the organisation during the term of the strategy.

Wollongong City Council's Diversity, Inclusion and Belonging (DIB) Policy was drafted, placed on public exhibition and endorsed by Council in August 2020. The DIB Policy is an over-arching approach that supports other Council action plans including the **Equal Employment Opportunity Action Plan, Disability Inclusion Action Plan, Reconciliation Action Plan, Aging Plan and Working with Children**. The policy and action plans interact in ways that enable Council to better reflect and support the diversity of our community.

Council's Learning Pathways program has continued to be recognised in the sector being awarded:

- The Operational Performance Enhancement category of the 2018 NSW Local Government Excellence Awards (Local Government NSW) for our City Works and Services Local Government Operations Traineeship Program.
- The Workforce Planning and Development category of the 2019 National Awards for Local Government was awarded to Council for its 'Eyes on the Future - Libraries School Based Trainee Program'.
- In 2019 an Apprentice and Trainee of Council's were awarded Apprentice and Trainee of Year respectively in the NSW Training Awards, Illawarra and South East NSW regions.



Focus Area 2 Our Workforce is Enabled

A **Learning and Development Strategy** has been drafted and continues to be refined.

The completion of the **2018-2020 Information Management Technology Strategy** in 2020 and the development of the **2022-2024 Information Management and Technology Strategy**, has supported the uplift of Council's technology capability. Further, skill development has been facilitated through the introduction of an Enterprise Resource Planning solution – OneCouncil. Significant increases of Information Technology equipment in the form of tablets and laptops have enabled real-time on-site updates and remote access flexibilities.

Focus Area 4 Our Workforce Is Capable

A Leadership Framework was developed and endorsed by Executive in June 2020. The framework is currently being operationalised in several ways to build contemporary leadership capability.

Mentor Walks, a program for early female leaders was launched in Wollongong in 2018. The walks are held each quarter and Wollongong City Council has supported the coaching program through the provision of coaches and participants as well as funding for its walk in September 2019. Council continues to support the Mentor Walks program going forward.

Focus Area 3 Our Workforce is Responsive

Flexibility arrangements form part of the current Wollongong City Council Enterprise Agreements (EA) 2018-2021 and 2021-2024 which were both negotiated and implemented during the term of this **Workforce Management Strategy**. Alongside the implementation of the EA a number of employment policies were reviewed and updated.

A renewed approach to reward and recognition was been developed and implemented in 2021. Working groups continue to refine the application of the Employee Performance and Recognition Program.

During 2019 and 2020 employees aged 55 and over came together to participate in a series of Ageing Plan focus groups. The outcomes of the groups inform current and future action plans relating to Council's aging approach.

During 2020 an Innovation Approach was introduced to Wollongong City Council. The approach resulted in the formation of an innovation network across Council that connected staff to innovations and improvements that were able to be adopted and implemented across various services.

Focus Area 5 Our Workforce Is Safe & Well

Our Safety - Everyone Everyday Everywhere - is a key program for Council. Its vision is that 'we work together to achieve a healthy, safe environment, free from harm. We lead the way by caring for one another, looking after the environment and the wellbeing of our community'. Key activities under the program throughout the term of the **2018-2022 Workforce Management Strategy** include:

Over 280 management, coordinator and supervisor roles have completed a two-day program to build leadership capability.

Over 700 staff have completed an 'all employee program', establishing team improvement plans across the organisation.

Council identified the top 11 critical safety risks. These were established from detailed analysis of safety incidents data over a three-year period and will support Council in identifying and implementing critical controls to eliminate or minimise risk.

Council's Wellbeing program was launched in 2020 with a focus on key areas of Mental, Social and Physical well being. Significant attention was paid to each of the three key aspects particularly during the pandemic environment. An Employee Care Plan tool was successful implemented to support staff experiencing difficult situations.

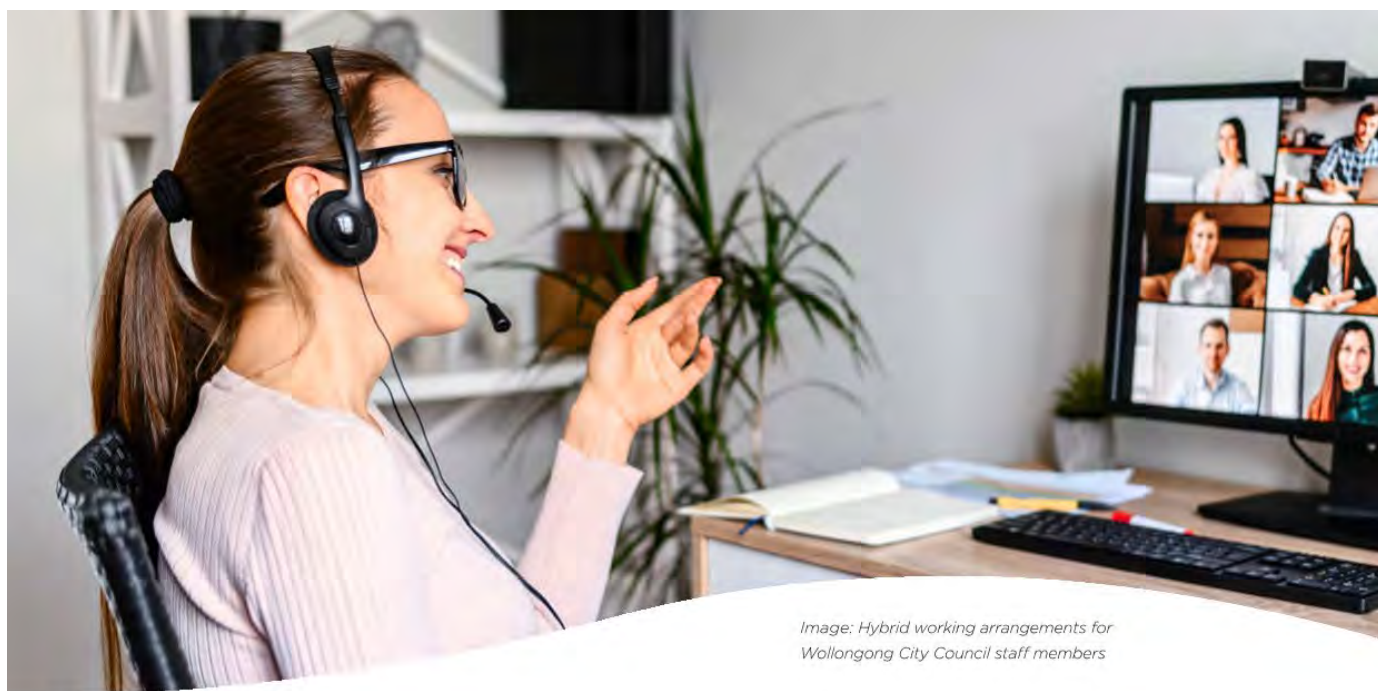


Image: Hybrid working arrangements for Wollongong City Council staff members

Looking Forward - Planning for our People

To effectively plan for our workforce, we need to consider the anticipated trends and challenges are over the next 3-5 years.

Wollongong City Council Workforce Specific Trends and Challenges

Increasing reliance on systems/technology	Keeping pace in a changing environment
Reduce silos and increasing collaboration	Attracting and retaining particular professions and roles
Managing expectations	Balancing long term priorities with short term projects/issues
Loss of skills and knowledge to retiring workforce	Changing/increasing legislation
Changing culture with new starters, new experiences, different ages	Changing work arrangements including increased demand for hybrid working
Need for greater agility and an evolving workforce	Demand on talent pools as pandemic recovery continues
Keeping our people safe and well	Continuing to work flexibly and agilely
Managing change	

What Does a Successful Workforce look like?

To fulfill our promise of creating an extraordinary Wollongong, we need a workforce that can deliver on this promise. That workforce will be:

Outcomes focused	Accountable to clear expectations while also willing to be creative and pivot when the desired results aren't achieved
Agile, multi-skilled employees	Reflective of our community in our diversity
Visionary and courageous leadership	Operates inclusively and with a sense of belonging.
Engaged, committed to delivering business objectives	Nimble and organised to meet the changing needs of the community
Supported by flexible work practices	Focus on outcomes designed to balance operational and strategic work
Enabled by technology	Collaborative, accountable and connected
Responsive and open to change	Committed to a safety and wellness culture that is free of harm
Innovative	Behave in accordance with our organisational values

Image: Wollongong City Council outdoor crew staff members



Areas of Change over the next 3-5 years

Workshops with our people, including management and staff, research and contemporary workforce and people trends in public and private industry have highlighted the following key areas of change over a 3-5 year timeframe. Our focus areas, strategies and actions support our workforce to embrace and respond to these challenges.

Supporting our Evolving Workforce

Currently, 35% of our workforce is aged 55 and older and 14% is aged 60 years and older. We are planning for the impact that our evolving workforce will have and working with those who make up this cohort to establish systems and support to transfer knowledge and capability to the organisation. We provide support and flexibility required to support a workforce which is safe and well through flexible employment practices and we continue to support our workforce with opportunities under our Transition to Retirement Policy. Focus groups created in the previous Workforce Plan will be drawn on to continue to work on approaches to address our evolving workforce.



Technology and Automation

Technology and automation is rapidly changing the way we work and live. This has never been clearer than Council's lived experience through the COVID-19 pandemic.

We have already been experiencing the impact of advancing technology on the way we deliver services:

- Social media forms a reliable core part of our engagement and communication
- Demand for mobility across all services continues to grow
- Online booking systems for commercial and community services is simplifying accessibility and responsiveness
- Web-based platforms for meetings and forums have become part of the day-to-day operations
- Increasing digital platforms for our library services
- Accessibility to information (plain English our website)
- Increase use of business analytics to inform decision making
- Smart Cities technologies
- Continued migration to an Enterprise Resource Planning solution – OneCouncil as part of the organisation's transformation agenda

Image: Wollongong City Libraries digital service screens



Image: Wollongong City Council Customer Service staff member

Diversity, Inclusion and Belonging

Council recognises that our strength is the diversity of our people. Together our responsibility is to create an inclusive place where everyone is welcome, valued and belongs. We do so by welcoming differences, and leading with courage, openness and curiosity. Our conversations and actions celebrate diversity, inclusion and belonging and Council is committed to applying and embedding these principles.

During the term of the **2018-2022 Workforce Strategy**, Council engaged in a number of organisation wide activities, resulting in the development of a collaboratively drafted 'Diversity, Inclusion and Belonging Policy'. The Council Policy was unanimously adopted by Council on 31 August 2020. The Diversity, Inclusion and Belonging Policy is an over-arching approach that brings together and supports action plans like the **Equal Employment Opportunity Action Plan, Disability Inclusion Action Plan, Reconciliation Action Plan, Aging Plan, Working with Children**. The policy and action plans interact in ways that enable Council to better reflect the diversity of our community.

Flexibility and Capability

The need for employees who are able to adapt and transfer skills to different roles and projects are becoming increasingly sought after to support and deliver on Council's **Operational Plan and Delivery Program**. We are committed to building a capable workforce that has the skills and training to deliver a high level of services to our community.

Technological advances will continue to enable employees to work in remote locations and at various times to meet the changing demands of our community. As our employees become more adept at remotely operating various devices and platforms, Council will continue to build internal talent ecosystems that drive innovation and improvement while continuing to uplift the capability of the organisation.

A Focus on Safety and Wellbeing

Council is investing in its people through working on achieving a positive safety culture. The implementation of a Safety Culture Road Map in the **2018-2022 Workforce Strategy** continues to be an area of focus in Council's current strategy. Recognising that employees who are supported report improved performance and mental and physical health, Council will continue to build a safety culture with both the employee experience and life experiences in mind, echoed in the embedding of our values, productive culture, well-being approaches and employee feedback.

*Image: Wollongong City Council
outdoor crew staff members*



Workforce Focus Areas



Focus Area 1 Inclusive and Engaged

We encourage collaboration at all levels by creating and contributing to shared goals. Our people understand how they contribute to the organisation's objectives and that what they do and how they do it matters. We encourage positive workplace behaviour and value inclusivity. We see the benefit of using our differences to achieving enhanced outcomes.



Focus Area 2 Enabled

We develop and implement appropriate policy, technology, systems and processes to enable our workforce to make effective and measured decisions. We encourage innovative thinking and provide an environment in which employees are empowered to develop and implement creative solutions and ideas.



Focus Area 3 Responsive

We review and update our approach to work to ensure that we are flexible and adaptable in an ever-changing environment. We creatively respond to change and think of ways to achieve excellence in service delivery to the community.





















Focus Area 4 Capable





















We continuously build the capability and capacity of our workforce. We develop our staff and create a safe space for employees to embrace opportunities to learn and develop in a supportive and constructive environment.





Focus Area 5 Safe and Well

We build a culture where safety is the norm and we make decisions that ensure the wellness of our people to meet the changing needs of our community.

What	Why	How	Who	Focus Alignment
Will be delivered over the term of this Workforce Management Strategy				
We are a purpose lead and values-based organisation	Our purpose and values guide the way we operate, interact and make decisions	Embed the organisational purpose and values in everything we do	Organisational Development	1, 4, 5   
Employees understand how what they do contributes to Council's purpose (and outcomes)	Engaged employees are productive, valued and make a meaningful contribution to our community and customers	Information about the Community Strategic Plan, Delivery Program and Operational Plan is integrated, accessible and available	Corporate Strategy	1, 2, 3, 4, 5     
Cultivate a high performance culture	Together we deliver excellent service #OneTeam	Embed and monitor the Employee Performance and Recognition Program. Utilise a range of tools to evaluate employee performance Develop and implement a Talent Review Framework	Organisational Development	1, 2, 3, 4, 5     
Strengthen diversity and inclusion in our workplace We are committed to equal employment opportunity, diversity, inclusion and belonging across our workplace	To move toward representing our community and benefit from greater diversity of experience and thought Our strength is the diversity of our people where everyone is welcome, valued and belongs	Better reflect the diversity of our community through designated recruitment process and positions. Delivering the outcomes of our Diversity, Inclusion and Belonging Strategy	Organisational Development	1, 5  
Establish a renewed focus on continuous improvement and innovation	To improve our services, facilities and infrastructure to deliver customer expectations	Continue to build awareness of, promote and embed the innovation framework	Organisational Development	2, 3, 4   

What	Why	How	Who	Focus Alignment
Will be delivered over the term of this Workforce Management Strategy				
We offer flexible work arrangements/practices	To keep pace with employment practices that respond to contemporary workforce flexibility demands	Develop and/or update flexibility provisions in policies, continued integration of practices and employee value propositions	Organisational Development / Safety and Workplace Services	2, 3, 4   
Strategic Divisional Workforce Planning	To facilitate workforce planning which will include a succession planning approach, and rigour in the workforce decision making and recruitment	Support managers in the preparation and implementation of divisional strategic workforce plans	Organisational Development	1, 2, 3, 4, 5     
Develop and implement a Succession Planning Approach	Build an internal pipeline to manage skill shortages and plan for future needs	Support divisions to analyse current positions to determine gaps plan for future requirements	Organisational Development	1, 2, 4   
We attract diverse talent pools that meet the current and future workforce needs	Strengthen organisational capacity by attracting the right people in the right roles at the right time	Customised and flexible attraction and appointment strategies are created to appeal to extraordinary and diverse talent pools	Organisational Development	1, 2, 3, 4    
We build talent pipelines	We invest in areas of identified skill demand and possible shortages	Through engaging in a range of activities and initiatives in accordance with our Divisional Workforce Plans	Organisational Development	1, 2, 4   
Our people are skilled, capable and perform at a high level	To develop a multi-skilled and agile workforce that delivers high quality, cost effective and sustainable services	Deliver the learning and development strategy in alignment with organisational priorities and business needs	Organisational Development	2, 4  

What	Why	How	Who	Focus Alignment
Will be delivered over the term of this Workforce Management Strategy				
Build capability in our current and emerging leaders	Leaders influence and lead our people towards the achievement of organisational objectives	Deliver programs and initiatives that align with our Leadership Framework	Organisational Development	2, 4, 5   
To create a workforce that is adaptable to advances in technology	To develop and maintain working skills that keep pace with emerging digital culture and work practices	Develop a digital literacy framework, strategy and roll out approach.	Information Management and Technology	1, 2, 3, 4    
Strengthen and sustain our safety culture	To build and sustain a culture for all employees to undertake their work free from harm	Managers demonstrate visible leadership, deliver engaging and interactive safety interactions All employees are engaged to apply council safety behavioural expectations	Safety and Workplace Services	1, 4, 5   
Improve our workplace wellness and safety	We are committed to improving our safety and the wellbeing of our workforce	Carry out the priority actions from the Work Health and Safety Culture Strategic Road Map Establish new safety performance measures	Safety and Workplace Services	1, 5  
Continue to improve our workplace wellness and safety	A healthy and well workplace supports an enabled, responsive and capable workforce	Deliver a follow-up Work Health and Safety Culture Survey to identify trends and focus on areas requiring improvement	Safety and Workplace Services	1, 2, 3, 4, 5     
Demonstrate our commitment to a safe workplace	Recognise and celebrate safe workplace behaviours	Establish and implement new safety and Wellbeing performance measures	Safety and Workplace Services	1 



Resourcing Council's Delivery Program

Council's **Draft Delivery Program 2022-2026** outlines Council's commitment to delivering those strategies and actions to which it holds responsibility, in line with the **Community Strategic Plan**. This **Draft Workforce Management Strategy** identifies how Council will support its people to deliver the services and actions outlined in the **Delivery Program** over the next four years.

There are a number of areas within this Strategy that outline an investment in our people and should result in returns of efficiency or cost savings over time. These areas are identified below, and may require additional funds to support the implementation of these projects:

- Continuously explore and apply Staff Engagement opportunities
- Equipment and Technology
- Continue to review accessibility at main Council sites to ensure compliance with latest industry standards for an adaptable workforce.
- Review existing structures for improved performance and service delivery
- Develop and implement talent acquisition strategies

Successful implementation of the above actions should see increased efficiencies and overall enhanced service delivery through enhanced workforce capability and technical agility, greater staff engagement and satisfaction.



Image: Wollongong City Council
outdoor crew staff member

Alignment with State Government Plans

The **New South Wales Local Government Workforce Strategy** sets the direction for a range of initiatives and projects to address the workforce challenges facing local government in NSW over the next four years. The Strategy is a key document that has been considered in the development of Council's draft **Workforce Management Strategy 2022-2026**.

Two key drivers underpin the development and framework of the **NSW Local Government Workforce Strategy**:

- 1 **The Workforce Management Strategy 2021-2031**
- 2 Recommendations emerging from the local government reform process, particularly actions from Destination 2036 and recommendations of the Independent Local Government Review Panel and the NSW Government.

In research undertaken with NSW councils in November 2015, the greatest challenges facing councils in developing their workforce for the future were (in descending order):

- 1 Ageing workforce
- 2 Uncertainty due to possible future local government reforms
- 3 Skills shortages in professional areas
- 4 Limitations in leadership capability
- 5 Gender imbalance in senior roles
- 6 Lack of skills and experience in workforce planning
- 7 Lack of workforce trend data
- 8 Difficulty in recruiting staff
- 9 Resistance to more flexible work practices
- 10 Lack of cultural diversity.

Internal workshops that were held to develop the draft **Workforce Management Strategy** have reinforced these challenges. Addressing the trends and challenges is a key focus of the action component of this Strategy.

Image: Wollongong City Council CATS staff members





Image: Wollongong City Council Library staff with members of our community

Roll out of Workforce Planning Across Council

Workforce planning is an ongoing exercise in a dynamic operating environment that exists within Divisional Workforce Plans. They enable the implementation of this Strategy and Council's ongoing commitment to its people.

Evaluation and Review

This Strategy will be reviewed annually as part of Council's Supporting Document update to ensure that the approach remains current and relevant, as well as to track progress to ensure the Strategy is being delivered.

A review of this document will be carried out toward the end of the term of the strategy, in preparation for the development of a new document.





Information Management & Technology Strategy 2022 – 2024 Post-Exhibition Draft

Contents

Introduction	144
Drivers for Change	146
External Drivers for Change	146
Internal Drivers for Change	146
IMT Drivers for Change	148
Alignment to the NSW Beyond Digital Strategy	150
Alignment to "Our Wollongong 2028"	150
IMT Vision	152
Previous ICT Strategies and Developing the Current Program	152
Information Management and Technology Principles	154
Why Use an Enterprise Architecture Approach?	155
Understanding Our Key Business Capabilities	156
Defining the Roadmap	156

Strategic Focus Areas	158
1. Customer Value	161
Action 1.1 Cloud Transformation Program	161
Action 1.2 Artificial Intelligence Interactive Signage	162
Action 1.3 Digital Screen Interoperability	162
Action 1.4 Customer Relationship Management	164
Action 1.5 Virtual Telephony	165
2. Smart City Optimisation	166
Action 2.1 Smart City Condition Auditing	166
Action 2.2 Smart City Recreation	166
Action 2.3 Storm Water Management	168
Action 2.4 Smart City Parking Meter	169
Action 2.5 Smart City Waste Management	170
3. Improved Productivity	172
Action 3.1 Review of Council Bookings	172
Action 3.2 Information Flow Program	173
Action 3.3 OneCouncil	174
Action 3.4 Upgrading of Audio-Visual Equipment	174
Action 3.5 Fleet Management	176
4. Insightful Information	177
Action 4.1 Enabling Smart Monitoring and Decision Making	177
Action 4.2 Big Data	178
Action 4.3 HR Analytics	179
Action 4.4 Data Stream Project	180
5. Secure Information	181
Action 5.1 Identity Access Management Program	181
Action 5.2 Cyber Fraud Control	181
6. Proactive Planning and Governance	182
Action 6.1 Consolidation of Council's Networks	182

Introduction

Council relies on effective information and communication technology to enable its business functions, increase efficiency and to achieve our purpose of creating an extraordinary Wollongong. Effective information management and technology is critical to the operation of Council and for the delivery of services that it provides for residents, visitors and businesses.

Building on the IMT Strategy 2018–2020, in May 2020, Council embarked on a journey to create an Enterprise Architecture with the primary purpose

of ensuring the information and technology environment is aligned to Council's future direction.

Working with the Executive, Senior Leadership Team, IMT staff and interested stakeholders, a series of workshops and interviews were conducted to capture Council's business architecture. Attention was paid to understanding the different Council services and underlying business capabilities; the many business models operating within Council and how these areas function to deliver Council's



Delivery Program. The architectural roadmap produced formed the foundation of the draft Information Management and Technology (IMT) Strategy 2022-2024 and will assist in prioritising investment.

The draft Information Management and Technology (IMT) Strategy 2022-2024 identifies six key focus areas.

Recognising the rapid pace of change in the information management and technology space, Council invested in upskilling selected IMT staff so

they had the capability to update and manage the Enterprise Architecture. The Enterprise Architecture and the IMT Strategy will be reviewed and updated annually.

The draft IMT Strategy 2018-2020 set the foundation for a contemporary IMT Division, with the capability to deliver. The IMT Strategy 2022-2024 builds on the previous strategy and is focussed on reducing inefficiencies and duplication, giving our people the right information and technology solutions to support their work, optimising Council's current processes.



Drivers for Change

External Drivers for Change

We live in a time of unprecedented organisational, economic and technological change. The provision and architecture of information and communications technology (ICT) particularly in the public sector has matured and changed significantly in the last ten years as new technologies have made possible new ways of working.

Analysis of the external drivers for change associated with Council demonstrated a significant ratio of external factors that Council could influence and had the capability to enact change upon. Some of these included:

- Apply agility when responding to economic and social factors
- Anticipating and acting upon a projected population growth of 31,849 people over the next 10 years in the local government area
- Managing the threat of perceived and actual flood risk to economic development and investment
- Managing the Impacts of climate change e.g. increased fire risk
- Responding to the societal pressure for better customer centricity.

Internal Drivers for Change

As part of the IMT Strategy 2018-2020, Council embarked on a journey to replace many of the legacy ICT systems with an integrated Enterprise Resource Platform (ERP). These legacy systems, whilst being developed and updated over the years, were fundamentally not well suited to modern ways of working which call for systems to be web-based, available at anytime and anywhere, able to share data, and available on a variety of devices. One of the major challenges

being faced now particularly with the roll out of the ERP is how to manage the change from these legacy systems to newer systems whilst protecting both the data itself and the investment which has already been made in these systems.

Council now has access through the adopted Mobility Strategy a widely available high-speed broadband infrastructure making possible many of the new ways of working and accessing services. This together with the implementation of Cloud services and mobile devices such as tablets and laptop computers will deliver a step change in people's ability to access the Council's information and ICT facilities, enabling people to connect from their homes, businesses and while on the move.

There will however be some challenges with this new way of working. A new cohort of authorised users, such as outdoor staff, unaccustomed to using computing facilities and not understanding legislative obligations relating to information privacy are now using Council provided devices and the increase cybersecurity threat that comes about by removing both the network perimeter protections and bricks and mortar from the defence in depth equation. The defence in depth equation means is referring to a multi-layered approach to security.

The Internet of Things (IoT), Artificial Intelligence, Cloud Services, Big Data, and 'Smart Cities' once seen as emerging technologies have now reached a level of maturity that could see them adopted into Council's information and technology landscape. But becoming smart is not about installing technology for technology sake. Smart transformation is about putting technology and data to work to deliver strategy; to put the visitor, resident or business front and centre. Being smart to make decisions and navigate uncertainty will deliver better outcomes for Council.



IMT Drivers for Change

The following challenges have been identified for Information Management and Technology at Council, many of which are interconnected:

- Driving change and enabling efficiencies across Council's business
- Financial pressures across all public sector services resulting in the need to do more with less
- An increasing demand from residents, visitors and businesses to access Council services through a variety of channels, including online, using a range of personal devices, such as tablets, laptops and smart phones
- Rapidly changing threat landscape. Threats being those to the business such as a pandemic or the changing cyber security landscape
- External policy and legislative changes such as the ePlanning portal or Data Availability and Transparency Bill
- The sharing of data, infrastructure and services with other agencies whilst at the same time balancing the need to ensure compliance with statutory obligations and apply good practice regarding information security
- Ensuring the skills and capabilities of staff are maintained to a level required to sustain a dynamic ICT environment
- Ensuring organisational priorities are appropriately aligned to business imperatives, understanding that IMT resources are finite
- The broad disparity in the computer literacy of both internal staff and our broader community.

Alignment with State Government plans

Beyond Digital

Reimagining customer service
in a connected digital age



The Beyond Digital Strategy will guide NSW Government to deliver **smart, simple and seamless** personalised services available from anywhere, to all our customers. This means...

OUR STRATEGY

- ✓ We **put customers at the centre** of everything we do
- ✓ We deliver Government Made Easy through decisions informed by **data and insights**
- ✓ We reimagine **investing for better outcomes**
- ✓ We deliver **better frontline technology**
- ✓ We are a World Class Public Service with **capabilities for the future**

OUR COMMITMENTS

In practice: our **Commitments** outline what customers can expect when receiving services from NSW Government:



Alignment to the NSW Beyond Digital Strategy

In November 2019 the NSW Government released its 'Beyond Digital' strategy. The Beyond Digital Strategy aims to deliver smart, simple, personalised services available from anywhere, to all of its customers.

The focus is on the following strategic priorities:

- Putting customers at the centre of everything Government does
- Delivering Government Made Easy through decisions informed by data and insights
- Reimagining investment to facilitate better outcomes
- Delivering better frontline technology
- Creating a World Class Public Service with capabilities for the future.

While this IMT strategy aligns broadly to the strategic priorities of the NSW Government Beyond Digital Strategy, the actions contained within this document are set at a more localised level, addressing the issues and needs specific to Council at the present time.

Alignment to 'Our Wollongong Our Future 2032'

The IMT Strategy 2022-2024 will assist Council in achieving the vision of Community Strategic Plan – *"From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community."* and community objectives as expressed in Our Wollongong Our Future 2032.

Successful deployment of the draft IMT Strategy 2022-2024 will support Council in becoming a sustainable organisation by ensuring our workforce, systems and processes support high performance and optimal service delivery to our community. The IMT Strategy 2022-2024 will firmly place Wollongong as the City of Innovation, with the capability to capitalise on emerging technologies which are fit for purpose and meet ever increasing customer expectations in terms of service delivery.







IMT Vision

In October 2020, following the completion of the IMT Redesign, the newly formed Information Management and Technology Division came together to develop a vision. The vision was developed to reveal, at the highest levels, what the IMT division most hoped to be and what it could achieve in the longer term. The purpose of the vision was to focus the division, prioritize how they worked and guide how decisions were made on a day to day basis.

The vision articulated is strongly aligned to the Our Wollongong Our Future, and it is consistent with our broader strategy framework.

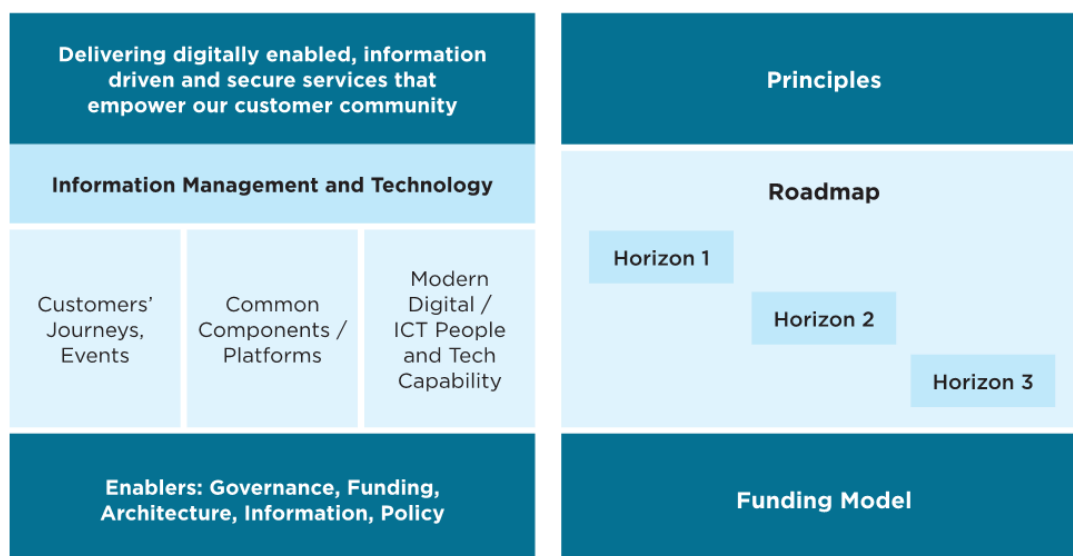
Previous ICT Strategies and Developing the Current Program

The IMT Strategy 2018-2020 was designed to clarify the purpose of

technology in Wollongong City Council; stimulate activities in the short term to address issues hampering organisational performance and establish the core components of IMT required to deliver strategic objectives. The IMT Strategy 2018-2020 set the foundation of a contemporary IMT Division, with the capability to deliver against organisational objectives as outlined in the Delivery Program.

The receipt of the TechnologyOne Software as a Service (SaaS) proposal in late June 2018 introduced a reprioritisation of the activities as outlined in the IMT Strategy 2018-2020. The implementation of OneCouncil was a large program of work replacing many of Council's legacy, on-premise corporate applications with a single Enterprise Resource Planning (ERP) solution. It is anticipated that the OneCouncil program will span three years and bring about a substantial uplift in Council's digital capability.

Delivering digitally enabled, information driven and secure services that empower our customer community.



To date Council has completed Releases 1 and 2. Release 1 saw the implementation of Finance in TechnologyOne's CiA product. Release 1 went live in February 2019. Release 2 incorporated the implementation of Customer Relationship Management and Asset Lifecycle Management together with a mobile computing capability. Release 2 went live in May 2020 amid the COVID-19 pandemic.

The COVID-19 pandemic provided the impetus for Council to fast track the implementation of flexible work practices to mitigate the potential spread of COVID-19. Working from home became the norm for many staff. The Mobility Strategy, which was approved in 2019, supported the roll out of tools and solutions while ensuring our sensitive information was maintained securely.

In May 2020, with most of strategic actions in the IMT Strategy 2018-2020 materially complete, work was initiated

to develop an Enterprise Architecture. The Enterprise Architecture set out to achieve the following goals:

- To allow the impact of change at any point across the business to be assessed from a whole of organisation perspective to reduce the risk of unforeseen consequences, duplication or limitations on functionality due to incompatible technologies
- To ensure the technology environment is aligned to the Council's future business direction.

The architectural roadmap produced prioritised investment relative to the entire organisation and formed the foundation of the IMT Strategy 2022-2024.

Information Management and Technology Principles

The overarching guiding principles have been developed to establish the 'rules of engagement' to mitigate further disparity in the Council's IMT environment. The Business Solutions Steering Committee is charged with making decisions in relation to investment programs and strategies

adopted as part of the IMT Strategy, and within the adopted budget and delegation limits of its members. The IMT Guiding Principles provides a framework for evaluating these decisions.

These will be used as a default set of criteria when considering and making recommendations on ICT investments.

A diagrammatic representation of the IMT principles is shown below:

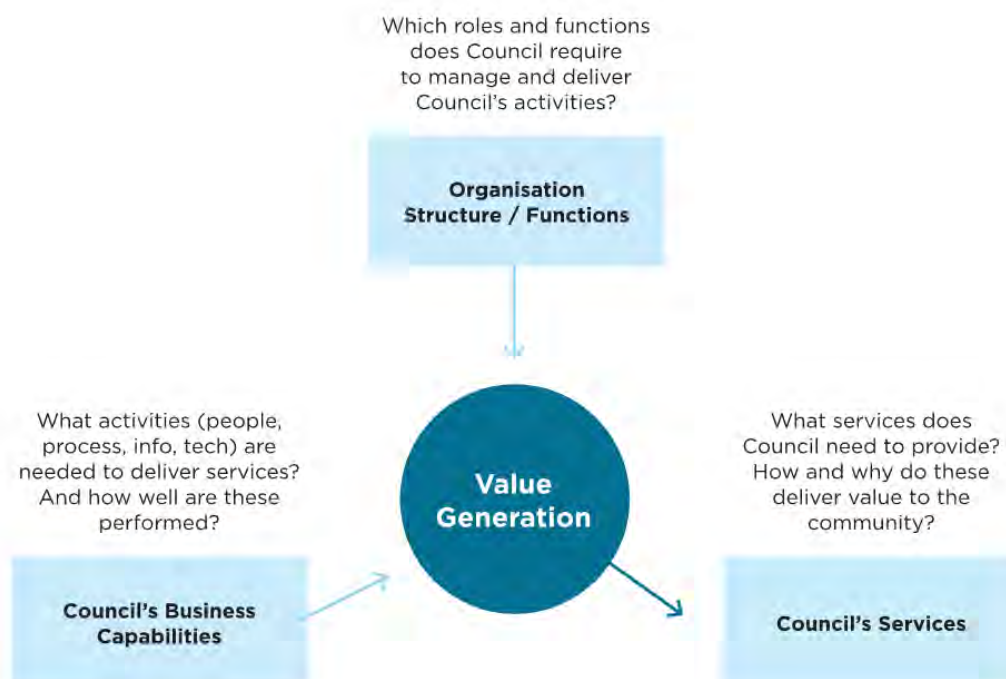
Primacy of principles	These principles of information management and technology (IMT) apply to the entire organisation.
IMT Strategic Planning is grounded in Enterprise Architecture	All capital programs, projects and significant initiatives involving IT, will be derived from the enterprise architecture process.
Maximise benefit to the customer	IMT decisions provide maximum benefit to our customers/rate payers. This involves assessing and decomposing what those customers and rate payers expect and desire.
All software applications will be classified	Software application are classified as either a system of record or a system of innovation/uniqueness. There shall only be one system of record for each information group.
Transactional reporting is distinct from advanced analytics	Fixed reports eg. 'work orders outstanding' should continue to be run from the transactional system.
Applications are decoupled from each other	Applications which require interfacing with other applications whether directional or bidirectional, should do so using a decoupled architecture.
Information management is everybody's business	There is clearly identified stakeholders accountable for key data sets. Business and IMT stakeholders participate in IM aligned with the RASCI paradigm.
Our information is SMART	Our information is a strategic asset, which is maintained, accessible, reusable and timely.

Why Use an Enterprise Architecture Approach?

As with most organisations, information and technology requirements in Council had been considered within the organisational silos with the emphasis being on the unique requirements of that business area. Using this approach, solutions and data sets tend to be duplicated rather than shared across business areas as there isn't a mechanism to identify opportunities. This approach also

hampers prioritisation of investment due to the lack of a common basis for the comparison of cost and impact.

The Enterprise Architecture approach attempts to provide a framework to identify commonalities in requirements and to align opportunities whilst ensuring the information and technology environments will enable Council's future business direction. It is an industry standard approach which includes the following:



Understanding Our Key Business Capabilities

Analysis has demonstrated that Council is a complex organisation from an organisational management and design perspective, more akin to a conglomerate of businesses rather than a single company.

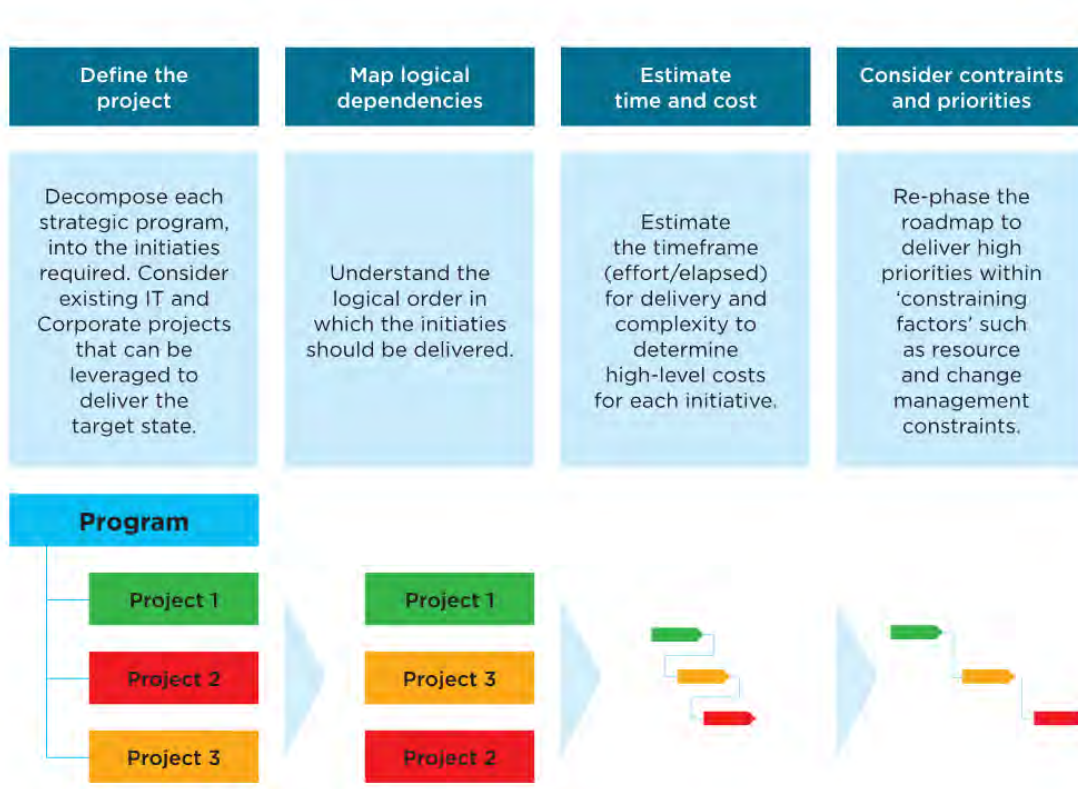
An industry standard tool, known as an Enterprise Architecture was used to develop this strategy and a roadmap to a target state.

Defining the Roadmap

The Roadmap documents the change program necessary to transition from the current to the target state. It relates work packages within the program to business and IMT goals to be achieved over the next four years.

Under key focus areas of: Customer Value, Insightful Information, Improved productivity, Proactive Planning and Governance, Secure Information and Smart Cities Optimisation these changes are the actions that are the core of the IMT Strategy 2022-2024.

Council's IMT governance structures will indicate those work packages that are approved, scoped and planned.





Strategic Focus Areas

Six Strategic Focus Areas have been identified:

1

Customer Value

- Providing clarity on our customer and rate payer aspirations;
- Delivering the enabling technology and information to support new and improved services;
- Establishing a culture where IMT and users work together to plan better services;
- Establishing a new business capability or possible capabilities – whose sole focus is customer service embedding customer centricity and user experience techniques;
- Implementing minor upgrade and enhancement opportunities that address immediate needs; and
- Building organisational capability for change

2

Smart City Optimisation

- Adopting the Internet of Things to optimise business outcomes
- Putting technology and data to work to deliver strategy
- Being smart to make better decisions, navigate uncertainty and deliver better outcomes.

3

Improved Productivity

- Reducing inefficiencies and duplication, giving our people the right information and technology solutions to support their work;
- Using a decoupled approach to integration, reducing complexity and improving flexibility and agility;
- Establish IMT solutions that are shared, integrated, flexible and scalable;
- Providing solutions that are available anywhere, at any time on any device; and
- Improving project management and project delivery.

For each focus area, there is a series of actions to be implemented, together with timeframes, responsibilities and a conceptual budget. Progressing these actions, which have been developed from the Enterprise Architecture will ensure that IMT will deliver towards the motivational intent of Council.

4

Insightful Information

- Developing the necessary capabilities to make the best use of our information and knowledge;
- Gaining insights into improvement opportunities and our customer and rate payer needs; and
- Visualising business intelligence to support informed decision making.

5

Secure Information

- Engendering confidence that the sensitive information stored by Council is secure against cyber threat and inappropriate use;
- Ensuring that IMT solutions and services are resilient to threats and are reliable and robust to support service delivery;
- Designing, building and operating for information security; and
- Facilitating and improving organisational cyber security awareness.

6

Proactive Planning and Governance

- Developing the guiding frameworks and knowledge to better understand, plan for and deliver on the business aspirations of Wollongong City Council;
- Understanding Council's risk appetite to ensure that IMT planning and implementation is appropriate;
- Lifting Enterprise Architecture capability particularly in the Service Partner team; and
- Implementing application portfolio management strategy, leading to stronger decision making and helping to foster alignment and collaboration between IMT and consuming part of the business.



Timeframes



Responsibilities



Budget

Strategic Focus Areas





This strategic theme focuses on providing clarity on our customer aspirations and delivering the enabling technology and information to support new and improved services.

Customer Value

Action 1.1 Cloud Transformation Program

What:

Although the OneCouncil Project focuses on moving many of Council's core business systems to Software as a Service (SaaS), many systems such as the leisure centres bookings and event management system (Centaman) and the organisation corporate storage (drives) remain on premise. This technical architecture is limiting organisational flexibility and agility. Similarly, under this architecture Council carries all the risk of system failure and data centre management.

The program of work focuses on moving the current on-premise systems and infrastructure into cloud-based services. Niche applications such as Vernon would also be revised and migrated to the cloud as part of this action.

This action would also aim to decommission the Council data centre facilities. The production facility in the Administration Building and the disaster recovery facility at Level 1, 67 – 71 King Street Warrawong.

When:
2022

Sponsor Responsibility:
Chief Information Officer

Nature:
Strategic

Why:
Cloud solutions provide cost effective scalability, agility in a dynamic business environment, support innovation and improve efficiency.

Going to the cloud is more strategic than managing ICT on premise. Moving to the cloud will release IMT resources to focus on solving business problems, solution integration and access to information.

Within the notion of "going to the cloud", Platform as a Service (PaaS) and SaaS are more strategic than Infrastructure as a Service (IaaS). There will always be a substantial portion of Council's cloud that will be IaaS, as certain areas of the business will require it. However, to future proof Council's services to its customers and the community Council should aim to implement PaaS and SaaS in preference to IaaS.

The rationale for decommissioning of the Data Centre Facilities is threefold:

The current data centre facilities fall well short of the requirement of a contemporary facility. Significant upgrades would be required in security, environmental control, energy utilisation to meet even basic needs.

Decommissioning will release unnecessary legacy operational cash flows tied up in maintain the existing two data centre;

Decommissioning will reduce Council's surface area for cyber-attack. This is one of the number one attack vectors, hacker exploits for organisations who do not decommission properly after cloud migrations and/or application replacement projects.

Customer Value

Action 1.2 Artificial Intelligence Interactive Signage

What:

AI (Artificial Intelligence) Assistants to help citizens, tourists and businesses by answering questions in key locations.

The implementation may be as simple as static QR codes on static sign or as complex as signage akin to shopping centre infrastructure whereby shoppers can search for shops and information by touching the physical screens – a 'right sized' deployment of rigid weatherproof screens with AI assistants who the public can interact with – its boundaries can grow over time as more features are added.

When:

-1.5 years

Sponsor Responsibility:

Manager Infrastructure Strategy and Planning and Manager Community Cultural and Economic Development

Nature:

Strategic

Why:

Smart city technology will enable Wollongong City Council to capitalise on the local area's strengths and amplify investment attraction, tourism development and connectedness with residents, customers and the community.

Specifically, the location based artificial intelligence (AI) assistants will be able to help enquirers find the shop, tourist park, recreation facility or building they are looking for, but much more. Through its inherent connectedness, the AI assistant will utilise machine learning to offer more value. These smart assistants will also serve as notification agents, in the event of flooding, fire risks and updates for the surrounding locale.

Action 1.3 Digital Screen Interoperability

What:

Currently Council has several digital screens strategically placed e.g. in Council's foyer to provide information to the community. At the moment, all these systems are stand alone. This project aims to integrate these digital screens into Council's systems to provide information in "real time".

When:

2022-2023 – 2023-2024

Sponsor Responsibility:

Manager Governance and Customer Service

Nature:

Operational

Why:

Digital screens are currently controlled through systems that are disconnected from other Council systems. By 'plumbing' digital screens into Wollongong's future state architecture, important messages about traffic and transport can be relayed at near real time; customer experience is amplified and over time, investment attraction is uplifted.

Currently Council has digital screens strategically placed e.g. in Council's foyer to provide information to the community.



1

Customer Value

Action 1.4 Customer Relationship Management

What:

This program focuses on creating a single view of the customer. It will standardise and unify the numerous customer interactions that occur across council improving customer centricity and allow Council to target our marketing to be aligned to our brand. Moreover, it will provide the ability to better tailor and target customers, stakeholders and possible investors.

When:

2022-2023

Sponsor Responsibility:

Manager Governance and Customer Service

Nature:

Strategic

Why:

Some of Wollongong City Council's most strategic capabilities - managing customer, ratepayer, community and business stakeholder relationships are not standardised in terms of application usage. But arguably, more pressing some do not even use a customer relationship management application at all.

They use service delivery systems.

Service delivery systems are great and should continue to be used to deliver service to the areas, but a master source of truth for all things customer is urgently required. Doing so, will reverse the currently untenable situation, whereby Council is unable to answer such as:

- a) How many customer contacts have occurred per unit time across ALL channels and all services?
- b) What is Council's single biggest issue from a relationship perspective across ALL channels and all services?
- c) How many complaints does Council get per unit time across ALL channels and ALL services? and;
- d) How well does Council deal with complaints?

The CRM will also well complement the "Brand Strategy" which is yet to be developed, by providing information to help us understand how customers, residents, stakeholders and visitors interact with Council.

This program focuses on creating a single view of the customer. It will standardise and unify the numerous customer interactions that occur across council.



1

Customer Value

Action 1.5 Virtual Telephony

Virtual Telephony aims to provide better tools to manage, monitor and improve the customer journey, by allowing the customer to focus on their preferred channel.

What:

This program aims to provide better tools to manage, monitor and improve the customer journey, by allowing the customer to focus on their preferred channel. Integrating with the Customer Relationship Management system will offer chat bots and self-service options. A web journey management may also be added to further assist with the entire customers' journey.

When:

2022 (to be integrated with Customer Relationship Management release).

Sponsor Responsibility:

Manager Governance and Customer Service and the Chief Information Officer

Nature:

Strategic

Why:

The current soft telephony solution (Skype for Business), which has been implemented on premise at Council, is at end of life. Microsoft have made it clear that the although the product will be sustained until 2024 it will no longer be developed with additional business features.

Similarly, the Interactive Voice Recognition and Contact Centre software used in Customer Services is no longer meeting the needs of the organisation, as it is on-premise limiting its scalability, accessibility, utility and business intelligence capability. The current system also lacks the features that our customers expect, such as artificial intelligence and machine learning.

This action looks at replacing and upgrading both the telephony and the contact centre with a solution which is more aligned to the business direction of Council.



2

This theme focuses on the adoption of smart city technologies to optimise business outcomes. Smart city technology will enable Wollongong City Council to capitalise on the local area's strengths and amplify investment attraction, tourism development and connectedness with residents and the community in a transparent way.

Smart City Optimisation

Action 2.1 Smart City Condition Auditing

What:

This action utilises smart technology to facilitate the detection and capture of data in relation to road maintenance e.g. potholes. This information would be captured by sensors and / or cameras placed on the waste trucks and other Council vehicles.

Artificial intelligence would then be used to detect and classify the type of road failure and link this information to a geographic location. This information can then be transferred electronically as entries in the OneCouncil work order management for a road crew to repair.

When:

2022-2023 – 2023-2024

Sponsor Responsibility:

Manager City Works

Nature:

Strategic

Why:

This action aims to improve productivity and the turnaround time from pothole detection to remediation. Moreover, it will provide an information based for further artificial intelligence to make road maintenance preventative rather than reactionary in the longer term.

Sensors and/or cameras placed on waste trucks will collect information in relation to the road condition, e.g. identifying potholes.



Action 2.2 Smart City Recreation

What:

This action aims to automate recreation facilities (playing fields, community centres, gymnasiums, swimming pools and possibly libraries). The automation system will monitor and/or control building attributes such as lighting. Climate, entertainment systems and appliances. It may also be extended to include security systems such as access control and alarm systems.

In the ideal scenario these automation systems should be linked to the Council's booking system, allowing the person full access to all the facility systems in a secure, controlled way.

When:

2022-2023 – 2023-2024

Sponsor Responsibility:

Manager Open Space and Environmental Services and Manager Property and Recreation

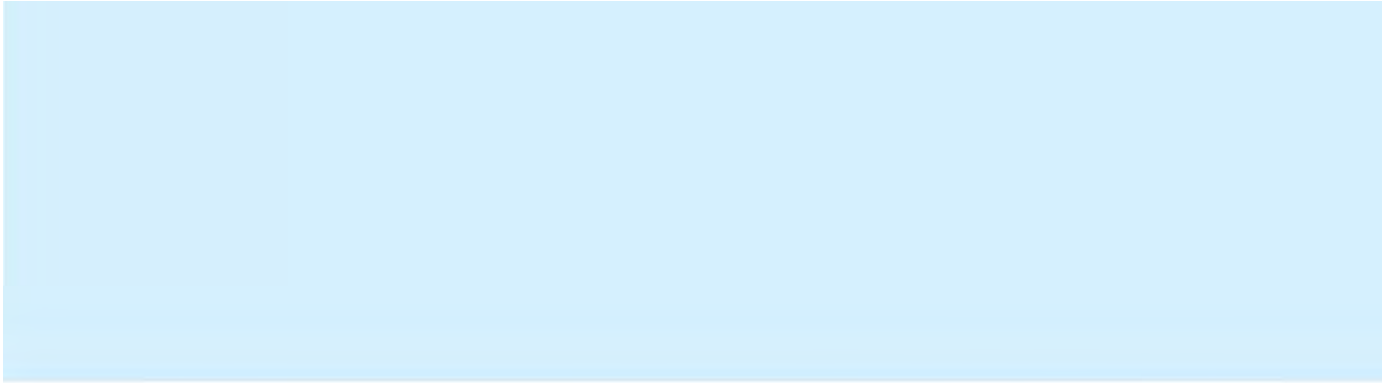
Nature:

Strategic

Why:

This will uplift customer value and decrease labour and utility costs through automated 'smart recreation' facilities linked to upstream bookings and further reaching into customer behaviours and more.

The extent of the roll out will be limited for each project. This action does not aim to include all facilities but to trial and implement the necessary change management to embed the technology. The project sponsor should identify key locations for the lead projects, which upon conclusion will be evaluated prior to extending the scope.



Recreation facilities will have automated monitoring and control attributes such as lighting.



2

Smart City Optimisation

Action 2.3 Storm Water Management

What:

An Integrated Smart Water Management System has been deployed across the Illawarra – Shoalhaven Region. This network is underpinned by an Internet of Things network. It is intended that the system will integrate a suite of capabilities enabling more effective and efficient monitoring of the region's water management challenges and planning for and responding to significant rainfall events and natural disasters.

The project was a partnership of Wollongong, Shellharbour, Kiama and Shoalhaven Councils, the University of Wollongong's SMART Infrastructure Facility and Lendlease. The project also received funding from the Australian Government's Smart Cities and Suburbs Program. Wollongong City Council is the Lead Partner and the Grantee in the Grant Agreement with the Australian Government.

This action aims to:

- Operationalise the solution, make it robust and sustainable, bring it into business as usual; and
- Develop a strategy on the broader long-term applicability of the Smart Water Management System across Wollongong City Council e.g. the sedimentation ponds at Whytes Gully

When:

2023-2024

Sponsor Responsibility:

Manager Infrastructure Strategy and Planning

Nature:

Operational / Strategic

Why:

Building on the Smart Waterways proof of concept developed by Smart Regions Lighthouse project which proved that enabling new smart technologies and data analytics coupled with machine learning and artificial intelligence does assist in improving water quality, flood mitigation to ensure community safety in the event of flash flooding.

An Integrated Smart Water Management System has been deployed across the Illawarra – Shoalhaven Region.



2

Smart City Optimisation

Action 2.4 Smart City Parking Meter

What:

This action aims to implement a combination of cameras and in-ground sensors to help drivers find parking in specific high congestion areas of the city.

The app associated with these meters will inform drivers of whether there are a high, medium or low number of car spaces available at these locations. They can find out this information by choosing their registered vehicle and entering the zone number.

The app will enable them to start and stop their parking session, only pay for the time they are there, and be notified when their parking session is about to end.

When:

2022-2023 – 2023-2024

Sponsor Responsibility:

Manager City Works, Manager Infrastructure Strategy and Planning, Manager Property and Recreation and Manager Regulation and Enforcement

Nature:

Strategic

Why:

This new system is all about decreasing the amount of congestion on popular roads as people spend time looking for parking spaces, saving time, frustration and fuel. It is anticipated that this action also will increase road safety because drivers won't be distracted while looking for a place to park.

If successful, the solution could be expanded to integrated with the infringement notice application to automate the currently manual tasks of patrolling car parking spaces for parking offences and send the parking offence tickets.

The technology will help Council track parking availability and identify the amount of parking spaces available in an area providing a wealth of information upon which Council decisions can be made e.g. is parking an issue in the Mall to improve liveability.



Meters will inform drivers of whether there are a high, medium or low number of car spaces available at these locations.



Smart City Optimisation

Action 2.5 Smart City Waste Management

What:

Using bin sensors, and associated analytics we will be able to measure almost real-time bin level and temperature which will allow us to service bins and adjust bin numbers and types according to community need.

Sensors and systems currently available allow for rapid community reporting and identify potential fires through temperature sensors.

Bin level and waste type information will allow for the automatic generation of efficient collection routes based upon pre-set bin levels, waste types and temperatures rather than historical bin routes.

Monitoring this information through a dashboard would allow Waste and Cleansing Coordinators and Managers to see trends and alter bin numbers, bin sizes and waste types based upon current and historical and seasonal usage to save cost.

A pilot of around 10 to 20 sensors and dashboard is recommended to prove the technology. It is proposed to use the LoRAWAN service for this. The pilot would be funded from the current Better Waste and Recycling grant funding.

When:

2022-2023 – 2023-2024

Responsibility:

Manager Open Space and Environmental Services, Manager City Works and the Chief Information Officer

Why:

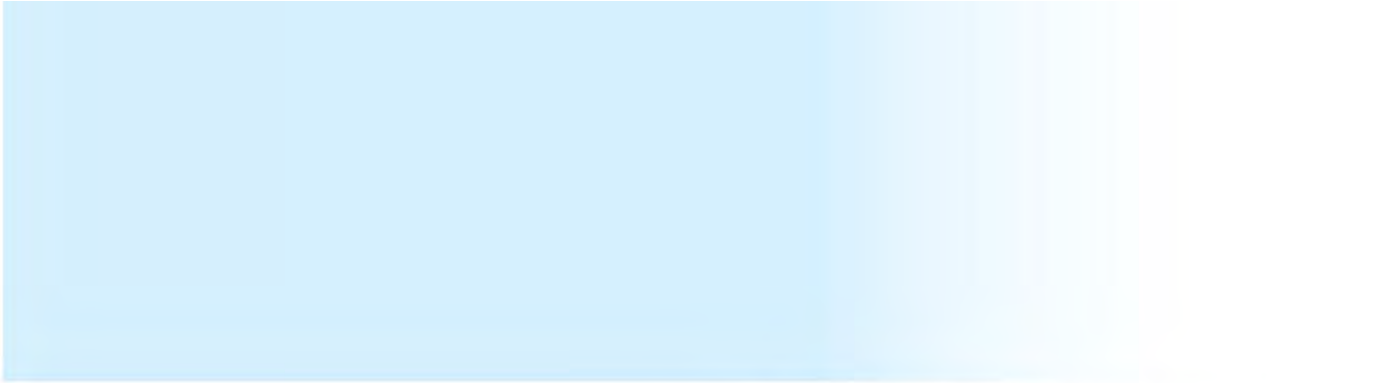
Our current public place and Council facility bins are collected as part of regular routes by internal Cleansing staff or our Waste Contractor, Remondis.

A desktop and site audit of Council facility bins found that many bins are being over-serviced and not tailored to the waste being collected and popular public place bins are under-serviced.

Due to an increase in the use of Parks and Open Spaces there has been an increase in bins overflowing and litter around the Parks and current public place bins are not tailored to the waste being collected.

Smart bin monitoring would allow Customers an easy way to notify of bin problems or litter issues. Other Councils that have installed sensors and dashboards have seen a 30% to 40% reduction in the distance travelled while collecting bins and a reduction in over-servicing and under-servicing of bins.

The savings would be allocated to more public place recycling and compost bins around the city.



Using bin sensors, and associated analytics we will be able to measure almost real-time bin levels and optimise the collection of waste.



3

This theme focuses on reducing inefficiencies and duplication in the workplace, giving our people the right information and technology solutions to support their work.

Improved Productivity

Action 3.1 Review of Council Bookings

What:

This action will look at the various booking functions in Council to determine which could be logically aggregated into a single function and system understanding the differing requirements of business units e.g. commercial as opposed to non-commercial. Regardless of the number of booking functions that 'could' end up using this aggregated system directly, it is important to note that 'all' booking functions, will send the core booking data to the new aggregated system. This action will allow Council to understand the overall booking performance, trends and it will also be a source of truth and system of record for bookings. Moreover, the customer experience will be improved if we centralise (even if it is virtually) the booking function. As under a centralised model the customer does not need to approach each venue or program individually.

When:

2022-2023

Sponsor Responsibility:

Director Community Services and Manager Governance and Customer Service

Nature:

Strategic

Why:

Currently Council has seven different bookings/events management systems operating in different functions in the organisation. The various applications are completely disparate. Most do not allow customers to book events or facilities directly through an on-line portal.

This action will look at the various booking functions in Council to determine which could be logically aggregated into a single function and system understanding the differing requirements of business units.



3

Improved Productivity

Action 3.2 Information Flow Program

What:

This strategic action addresses the number one pain point reported by all senior management consulted as part of the Enterprise Architecture, namely the lack of information flow. The lack of data sharing has led to inefficiencies in processes e.g. duplication in data entry and siloing. This is a key building block for Council in making the application's architecture more contemporary.

This action incorporates the implementation of the integration engine. Ideally the project would be phased looking at a single business outcome e.g. E-lodgement, integrating the Department of Planning's application to OneCouncil with on-going expansion over time e.g. Website, TCM, Quick18, NewBook depending and prioritised on business need.

The implementation of an Integration Engine will make Council an agile, efficient and responsive organisation. An Integration engine decouples applications from each other, removing the need to have a multitude of point to point connections, but more importantly means that a change to an application is localised with the integration engine insulating other applications from disruption.

This action aims to decouple the current tight and inflexible point to point integrations which has led to the complex spaghetti, which is Council's application's architecture, replacing this with a loose coupling providing flexibility and agility. Moreover, it looks to further integrate those systems that should be integrated but are not.

When:

2022-2023

Sponsor Responsibility:

Chief Information Officer

Nature:

Strategic

Why:

Even with the implementation of OneCouncil there will (and should) always be several other solutions (largely Software as a Service) which will support niche business functions in Council. These are islands of data and are either integrated by point-point connections or manually re-keyed into various systems. Whether point-point or manual - these legacy connections both make Council brittle and unresponsive to change. This is because every change made to application "a", also has to have a corresponding change at application "b", "c" etc.



This action incorporates the implementation of the integration engine.

3

Improved Productivity

Action 3.3 OneCouncil

What:

This action continues the consolidation of Council's systems and platforms, including: capital planning and project delivery; property and rating; contracts; enterprise content management; human resources and payroll, transitions and talent. Embedding the solution into Council's business processes, uplifting the organisation's support capability and integrating the solution into the broader application's architecture.

When:

2022-2023

Sponsor Responsibility:

Director Corporate Services

Nature:

Strategic

Why:

The implementation of an Enterprise Resource Planning (ERP) system such as OneCouncil into Council brings with it many benefits including establishing standardised business processes, lowering costs of doing business, improving the overall customer experience, facilitating consolidation of financial data and providing a system that supports compliance to organisational policy and legislative obligations.

Action 3.4 Upgrading of Audio-Visual Equipment

What:

This action involves the design, and implementation of contemporary, integrated audio and visual equipment the priority being in the public facing areas of Council.

When:

2022-2023

Sponsor Responsibility:

Manager Infrastructure Strategy and Planning, Manager of Governance and Customer Service and the Chief Information Officer

Nature:

Operational

Why:

Much of the audio and visual equipment in Council is beyond end of life. Being analogue in nature it is not possible to integrate this equipment into the broader IMT landscape. The image projected particularly, in those areas that are accessible to the public is not aligned to being the City of Innovation.

The scope of this project should also include all audio and visual facilities across Council, including but not limited to those in the depots, Community Centres, and the Art Gallery.

This action continues the rollout of OneCouncil through Release 3 which includes; Capital Planning and Project Delivery, Property and Rating, Contracts, Enterprise Content Management, Human Resources and Payroll, Transitions and Talent.



This action involves the design, and implementation of contemporary, integrated audio and visual equipment the priority.



3

Improved Productivity

Action 3.5 Fleet Management

What:

This action proposes that a phased approach over (2) years be undertaken to fit all plant and fleet vehicles to achieve the proposed safety, operational and financial benefits. There are three parts to the project: The hardware on the fleet to gather the data; The software to structure and analyse the data; and a dedicated project analyst to gather and analyse the data making observations and recommendations to management. It is also proposed that the system identified for the Fleet/Plant optimization process also includes a technology that promotes the management and control of the \$1.7million/1600 item minor plant pool. This may be as simple as a "data-dot" or "disc" that captures the recording of the information of plant type, serial number etc. that then enables allocation and potential location of these small items of plant to crews or works.

When:

2022-2023 – 2023-2024

Sponsor Responsibility:

Manager City Works

Nature:

Strategic

Why:

Council has a large fleet of plant and vehicles with 415 items of major plant and 214 motor vehicles. Council does not currently have a contemporary system to manage and maintain this fleet with a combined value of \$30.4m as required under the Integrated Planning Reporting requirements of the Local Government Act 1993. The Asset Management Framework proposes the introduction of a Fleet Management System.

The implementation of a Fleet Management System would assist in improving workplace safety, optimising plant management, maintenance and ownership, gaining a better understanding on whole of life costs, optimising work planning and improving financial sustainability.

This action proposes that a phased approach over (2) years be undertaken to fit all plant and fleet vehicles to achieve the proposed safety, operational and financial benefits.



4

This strategic theme aims to develop the necessary capabilities to make the best use of our information and knowledge, gaining insights into improvement opportunities and our customer needs.

Insightful Information

Action 4.1

Enabling Smart Monitoring and Decision Making

What:

Using intelligent video and/or audio analytics to automatically identify scenarios where there is a health or safety risk or issue. This could be as far reaching as identification and reporting of traffic congestion, monitoring active transport modes (e.g. walking and cycling), people counting, to management of incidents (e.g. COVID), to automated monitoring and reporting of antisocial behaviours and crime.

This action automates manual processes such as people counting on streets and beaches. It increases speed to react and contain pandemic infections and protect the economy from blanket shutdown. Downstream outcomes are increased investment and tourism and the enablement of traffic and transport monitoring and notifications.

CCTV is still relevant, but these days the use of drones could and should be used to augment static cameras, for reduced operating costs and certainly to do things that are not possible using CCTV e.g. near real time events' monitoring for social distancing, fire control and safety and much more.

When:

2023-2024

Sponsor Responsibility:

Manager City Infrastructure Strategy and Planning, Manager City Works, the Chief Information Officer and Manager Community Cultural and Economic Development

Nature:

Strategic

Why:

Closed Circuit Television (CCTV) has increasingly featured in the community as a safety and crime prevention tool. Although CCTV can be effective in improving perceptions of safety, deterring antisocial and criminal behaviour, protecting assets and assisting in prosecution, it also now increasingly becoming a data source for business intelligence analytics, with a variety of use case scenarios as diverse as traffic flow monitoring to crowd density estimations.

Council has a network of over 400 CCTV cameras. These cameras belong to several independent systems that record largely locally on server infrastructure situated in Council buildings, with the larger CCTV systems being networked so they can be viewed centrally for the purposes of downloading and reviewing footage.

The current CCTV network has grown organically, with much of the infrastructure now aging requiring upgrade to more contemporary platforms. If Council is to optimise the benefit of CCTV, not just as a crime prevention tool but also an important source of data, a review of the current CCTV landscape is required. With a CCTV strategy developed, Council will be able to build on this infrastructure and once implemented, generate information to support business decisions.

4

Insightful Information

Action 4.2 Big Data

What:

Council by its nature captures, creates and contains large volumes of data, both structured and unstructured, contemporary and historic, through its transactional and archival systems and through sensors that may be part of Smart Cities projects. Council also has access to external data sets through affiliated government and private organisations. This project aims to provide Council with the mechanism and capability to analyse these data sets particularly for predictive insights that will lead to better strategic business decisions.

When:

2023-2024

Sponsor Responsibility:

Chief Information Officer

Nature:

Strategic

Why:

Council does not currently have online access to historical or predictive reporting across the whole of Council systems. This project achieves that. There is also a need to decommission several legacy applications, which contain historic data that either still has value or alternatively must be maintained for legislative purposes (e.g. under the NSW State Records Act (1998)). This action will allow long term trend analysis and will facilitate modelling of information over time.

This action will amplify value from vendor supplied software-as-a-service (SaaS) applications by aggregating deltas and historical pictures. It will reduce risk from vendor supplied SaaS applications essentially holding Council's biggest asset being its data.

This program will allow Council to undertake predictive reporting and business intelligence (BI) without the need for cumbersome projects i.e. once this project is finished - it becomes a capability and requires zero effort or cost from vendors.

Big Data has two separate sub programs which will be identified as separate actions; HR Analytics and the Data Stream Projects.

Council by its nature captures, creates and contains large volumes of data, both structured and unstructured, contemporary and historic, through its transactional and archival systems and through sensors that may be part of Smart Cities projects.



4

Insightful Information

Action 4.3 HR Analytics

What:

Council can and indeed should design its HR analytics before the larger data warehouse program. This is because there are paradigms matured over the last five to ten years which mean that data streams can and are used to do not only analytics, but also machine learning and much more.

The data stream is fed from 'events' stemming from transactions occurring in the HR, finance, payroll and many other Council systems. The HR analytics (and any other dept analytics needs) should be connected to the data stream. For historical trends/analyses, the data warehouse is still the preferred option - but the HR analytics front end should have a switch essentially allowing senior managers queries to be routed accordingly i.e. data stream for an up-to-the-minute view on HR matters across the enterprise; and to the data warehouse, when perhaps legal matters require historic information.

The data stream is fed from 'events' stemming from transactions occurring in the HR, finance, payroll and many other Council systems.

When:

2022

Sponsor Responsibility:

Director Corporate Services, Chief Financial Officer, and Manager Organisational Development

Nature:

Strategic

Why:

This program aims to achieve resolution of one of Council's major identified pain points in information and information flow, which is a complete lack of ability to perform analyses on people data.

This program needs to be independent of the feeder data components (HRIS, payroll, time and attendance et al). It needs to be an agile project essentially working in sprints with the Manager Organisational Development and her team to agree priority of reporting measures and build in iterations to enable insights (using manually provided or extracted data for build)

It does not depend on the HR Information System constraints and instead dictates the requirements for these systems to provide APIs to retrieve said data.



4

Insightful Information

Action 4.4 Data Stream Project

What:

Times have changed from when the only way to do proper analytics was to first build a data warehouse backend. Although, data warehouses are still important and needed, the requirement for Council is largely only for the storage and generation of historical data insights.

The data stream is a relatively new, yet proven concept. For example; Netflix uses a data stream and the concept is similar, yet in Council's case the 'stream of data' represents events occurring throughout Council's IMT ecosystem, rather than the streaming of Hollywood films.

Implementing the data stream means that all future known needs will be progressively easier and easier to deliver.

When:

2022-2023

Sponsor Responsibility:

Director Corporate Services, Chief Financial Officer, and Manager Organisational Development

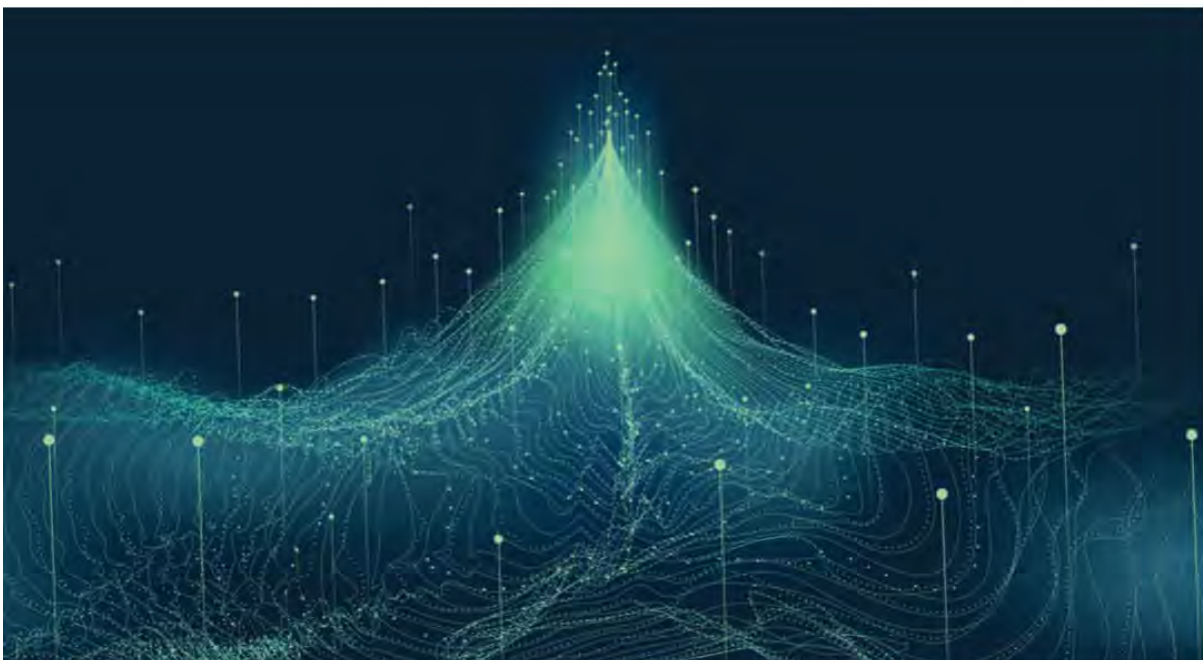
Nature:

Strategic

Why:

Currently Council does not have a fully integrated platform for reporting and business intelligence.

Implementing the data stream means that all future known needs will be progressively easier and easier to deliver.





This theme aims to engender community confidence that the sensitive information stored by Council is secure against cyber threat and inappropriate use.

Secure Information

Action 5.1 Identity Access Management Program

What:

An identity and access management (IAM) program comprises a technology solution interwoven with relevant business processes, to manage the identity of users and their access to systems and applications in the organization. For any IT application or service, the access protocol begins with user authentication and granting appropriate access privileges based on the user's role. The automation of these procedures is crafted by the IAM program. However, to avoid being saddled with IAM silos in different departments, the IAM program needs to be thoughtfully conceived, incorporating sound IT architectural vision. Aspects such as biometrics, federating identity, risk-based authorization and role management add to implementation challenges.

When:

2022-2023

Sponsor Responsibility:

Chief Information Officer

Nature:

Operational

Why:

The rationale here is quite simple. With all the recent media attention on companies and governments getting attacked by cyber criminals Wollongong City Council does not wish to risk reputation for the sake of savings to remediate niche systems, where some were found to be quite primitive relative to contemporary cyber surface area.

In the current state, identity management is not adequately governed, managed nor even fully understood. Business units have implemented numerous systems with or without IMT guidance and the result is high risk.

Action 5.2 Cyber Fraud Control

What:

Cyber Fraud Control protects against;

- Supplier email compromise
- Fake invoices
- Insider scams
- Cyber fraud
- Password Phishing

Implementation of the solution will improve the integrity from an accounts payable perspective as Council can be assured that the information supplied in relation to bank details and ABN numbers are verified.

When:

2022-2023 – 2023-2024

Sponsor Responsibility:

Chief Finance Officer

Nature:

Operational

Why:

To mitigate the risk of cyber fraud and the incorrect payment of service providers.

6

The actions noted under this theme will assist in developing the guiding frameworks and knowledge to better understand, plan for and deliver on the business aspirations of Wollongong City Council.

Proactive Planning and Governance

Action 6.1 Consolidation of Council's Networks

What:

This program looks to consolidate the existing Libraries telecommunications network and the Wollongong City Council Corporate network.

As part of the Mobility Strategy Council will be implementing a Software Defined Wide Area Network, this will involve the provision of wireless access points across the LGA on Council owned facilities. This project will facilitate the integration of Council's corporate network and the Libraries network into a single telecommunications infrastructure.

When:

2022

Sponsor Responsibility:

Manager Library and Community Services and Chief Information Officer

Nature:

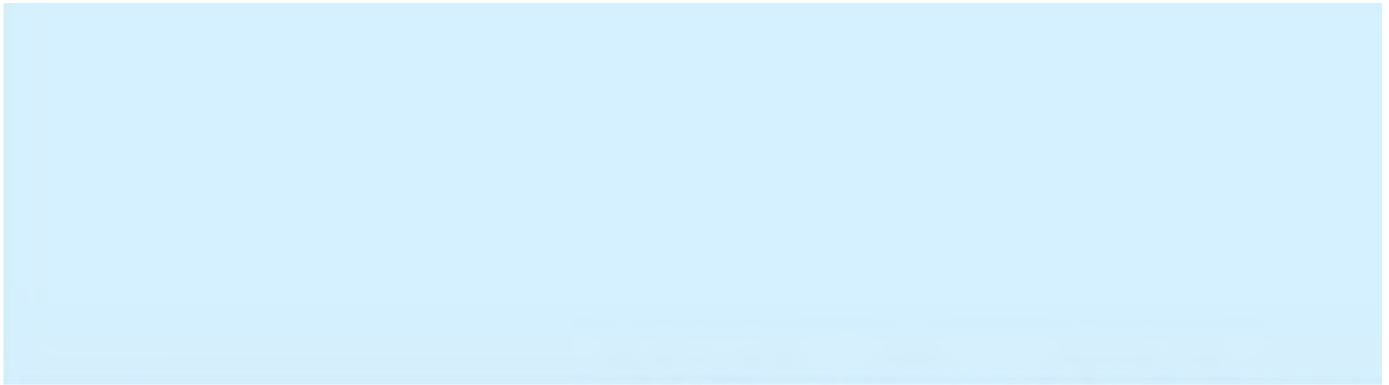
Operational

Why:

Historically the library services at Wollongong City Council have largely implemented and supported (both through internal and external outsourcing arrangements) their own telecommunications network separate from the rest of Council.

The increasing level of cyber security threat and diminishing returns in terms of support overhead and costs has made it imperative to merge networks from a technical and support perspective.

This project will require extensive scoping both corporately and in the libraries to ensure that organisational requirements are met.



Historically the library services at Wollongong City Council have largely implemented and supported (both through internal and external outsourcing arrangements) their own telecommunications network separate from the rest of Council.





ASSET MANAGEMENT POLICY COUNCIL POLICY

ADOPTED BY COUNCIL: [TO BE COMPLETED BY GOVERNANCE]

PURPOSE

This policy guides the safe, effective and efficient management of physical assets supporting the sustainable delivery of services identified in Council's Community Strategic Plan, Delivery Program, and Operational Plan.

POLICY INTENT

The overall intent of this Asset Management Policy is encapsulated in the following statement:

Council will provide and manage its physical assets in a way that ensures they can support the safe, effective, and efficient delivery of services to our community now and into the future.

Consistent with the Office of Local Government requirements this policy¹:

- Sets the broad framework for undertaking asset management in a structured and coordinated way, aligned with the Community Strategic Plan;
- Outlines why and how asset management will be undertaken;
- Gives clear direction for asset management defining the key principles for whole of life asset management; and
- Promotes financial sustainability and recognises the importance of meeting the needs of future generations.

ASSET MANAGEMENT PRINCIPLES

Council will apply a strategic approach to asset management guided by the following core principles:

- Services drive assets and the interrelationship between our assets and how they support the delivery of services to our community is clearly defined and understood;
- Responsibility for asset management is shared collectively across Council with roles and responsibilities that are clearly defined and understood;
- Council's assets are effectively managed using a Whole of Life (WoL) approach (i.e. operations, maintenance, renewal, upgrade, expansion, and disposal) as a fundamental component of ensuring long term financial sustainability for the provision of services to our community;
- Reliable information on our assets is available and maintained to meet the Council's strategic, operational, and business planning purposes;
- Asset Management Plans inform financial sustainability and financial planning;
- Council complies with all legislative and regulatory obligations;
- Council officers have the appropriate training, knowledge and skills to deliver asset management;
- Asset management performance is routinely monitored and reported;
- Asset management processes, practices, and systems will continually be evaluated and a continuous improvement approach applied.

WOLLONGONG 2028 OBJECTIVES

¹ Office of Local Government Handbook p.48

Asset Management Policy

COUNCIL POLICY

Many of the goals, objectives and strategies identified in the Community Strategic Plan relate to the services that Council provides to our community. In many cases these services require a range of assets to support delivery. Goal 4 "*We are a connected and engaged community*" includes the following objective and strategy for which asset management is a core component of long-term financial sustainability.

Objective 4.3: Our council is accountable, financially sustainable and has the trust of the community

Strategy 4.3.2: Resources (finance, technology, assets and people) are managed effectively to ensure long term financial sustainability

STRATEGIC ASSET MANAGEMENT PLANNING FRAMEWORK

Council's Asset Management intent and principles are to be achieved through the implementation of the Strategic Asset Management Planning Framework as shown in Figure 1.



Figure 1: Strategic Asset Management Planning Framework

POLICY STATEMENT

Council will:

- Implement the Strategic Asset Management Planning Framework for the management of Council's physical assets;
- Identify and define asset requirements and levels of service for each of the services being delivered to our community within Asset Management Plans;
- Ensure the integration of the Asset Management Plans with Council's Resourcing Strategy, Delivery Program, Operational Plan and other Council strategies and plans related to Council's physical assets;
- Prepare and adopt Asset Management Plans for each asset class and update these on a minimum 4 yearly cycle;
- Ensure whole of life costs are considered in all investment decisions surrounding new assets;
- Ensure risks associated with Council owned or managed assets are identified and appropriately managed;
- Consider the possible effects of climate change on assets as part of Asset Management Plans;
- Consider the opportunities and impacts presented by technological development of assets and customer needs;
- Review Council's asset management practices every 4 years with an aim to achieve, or exceed, a 'core' level of maturity;

Asset Management Policy**COUNCIL POLICY**

- Further develop asset management capability and competency to ensure Council Staff are aware, competent and empowered to implement this policy;
- Ensure operational resources are available and empowered to prepare effective Asset Management Plans;
- Develop and implement a Continuous Improvement Plan; and
- Implement a governance model for Council's Asset Management Framework.

LEGISLATIVE REQUIREMENTS

Wollongong City Council recognises its obligations under the Local Government Charter (section 8(1) of the Local Government Act 1993) as they pertain to asset management. Specific legislation and standards as relate to each asset class are listed in the relevant Asset Management Plan. This Policy also follows the requirements of the NSW Integrated Planning and Reporting framework in the Local Government Act 1993

REVIEW

This Policy will be reviewed every two years from the date of each adoption of the policy, or more frequently as required.

REPORTING

Councils must report on their assets in the annual financial statements, in accordance with the Local Government Code of Accounting Practice and Financial Reporting, including condition assessment, renewal and maintenance expenditure.

ROLES AND RESPONSIBILITIES

Responsibilities for implementing this policy are shared between Councillors, Executive, and staff as follows:

Councillors

- Primarily responsible for ensuring that their decisions represent and reflect the needs of the wider community. Council will engage with the community to determine their main priorities and expectations for the future and through development of the Community Strategic Plan and Delivery Program which detail the strategies and resources that will be used to achieve these goals.
- Adopt Council's Resourcing Strategy including the Asset Management Policy and Asset Management Plans.

General Manager and Executive

- Primarily responsible for ensuring the development and resourcing of Council's Strategic Asset Management Planning Framework, Asset Management Plans, processes, and systems to ensure they are fully integrated into Council's Integrated Planning and Reporting framework and Community Strategic Plan.
- Endorse Council's Asset Management Strategy.
- Endorse Council's Asset Management Plans.
- Seek to ensure Council allocates sufficient resources to the development, ongoing improvement and delivery of the Asset Management Strategy, Asset Management Plans, and supporting systems.
- Integrate the Asset Management Policy and Strategy into other policies and business processes of Council.
- Comply with Council's legal obligations.

Asset Management Policy

COUNCIL POLICY

Council Staff

- Develop and maintain Council's Asset Management Strategy.
- Develop and maintain Asset Management Plans for agreed asset groups.
- Deliver asset maintenance, renewal, upgrade, and disposal programs in accordance with Asset Management Plans and identified priorities.
- Identify community Levels of Service for assets as part of the development of Service Plans.
- Ensure asset whole of life costs are identified and incorporated into service delivery proposals and projects.
- Periodically review the Asset Management Policy, Strategy, and Asset Management Plans.
- Engage up-to-date technologies, methodologies, and continuous improvement processes in the management of Council's assets.
- Commit to continuous improvement approach

Asset Management Steering Committee (AMSC)

- Provides oversight of Council's Asset Management Strategy, Asset Management Plans and Continuous Improvement Program.

Director Infrastructure and Works

The Director Infrastructure and Works will provide leadership and direction to support the:

- Directorate is adequately resourced and trained to carry out the Asset Management actions;
- Application of Council's Strategic Asset Management Framework;
- Development of Asset Management Strategy and Plans;
- Implementation of the adopted Asset Management Strategy and Continuous Improvement Plan actions;
- Development and implementation of the Infrastructure Delivery Program in accordance with Asset Management Plans, Long Term Financial Plan and the Annual Budgets;
- Report to the Council, Audit Committee and Executive and with respect to ongoing Asset Management performance; and
- Liaise with other directorates to assist them to develop and monitor Service Plans for each key service provided by the Council incorporating both the descriptive and financial costing aspects of the plans.

Director Corporate Services and Chief Financial Officer

These roles provide leadership and direction to:

- Work with the Infrastructure Strategy and Planning Division to align the asset management and financial management practices within Council and apply the Strategic Asset Management Planning Framework;
- Development of a Long Term Financial Plan that recognises asset consumption and contains the predicted capital renewal forecasts, demand costs and other whole of life costs identified in Asset Management Plans;
- Provide guidance and advice to the Asset Management department where asset management and financial management requirements overlap (e.g. financial valuations);
- Structure the accounts and related business processes to recognise lifecycle costs including: Operations, Maintenance, Renewal, Upgrades, New and Disposal;
- Support the development, implementation and alignment of the Asset Accounting Policy with the Asset Management Policy and Strategy.

Chief Information Officer

The Chief Information Officer operates under the Director Corporate Services and will provide leadership and direction to:

Asset Management Policy

COUNCIL POLICY

- Deliver technology related assets and projects identified and assigned in Council's Infrastructure Delivery Program
- Provide cyber security services to support asset planning and management, where these assets have a technology component
- Ensure the on-going maintenance and support for information technology and technology components of assets
- Ensure that the information generated from technology related assets is well managed, secure and available to provide management insights to Council.

Manager Infrastructure Strategy and Planning

The Manager Infrastructure Strategy and Planning operates under the Director of Infrastructure and Works and will provide leadership and direction to:

- Ensure the division is adequately skilled and trained to carry out its role and function;
- Strategically plan the development and provision of transport and stormwater services;
- Develop and apply Council's Strategic Asset Management Planning Framework;
- Prepare Asset management related policies, strategies and plans for consideration by the Executive and Council;
- Develop and implement a Continuous Improvement Plan for asset management;
- Provide technical Asset Management leadership within Council;
- Coordinate the Asset Management Steering Committee;
- Develop the Infrastructure Delivery Program linked to Service Plans, Asset Management Plans and other strategic planning documents;
- Prepare and document processes for asset management activities; and
- Collect and regularly review condition data to support asset management planning.
- Provide stormwater design services to support asset planning and management.

Manager City Works

The Manager City Works operates under the Director of Infrastructure and Works and will provide leadership and direction to:

- Deliver capital works projects identified and assigned in Council's Infrastructure Delivery Program
- Delivery of planned maintenance programs and activities.
- Responding to relevant customer service requests relating to assets and undertaking reactive works as necessary to maintain levels of service.

Manager Project Delivery

The Manager Project Delivery operates under the Director of Infrastructure and Works and will provide leadership and direction to:

- Manage the delivery of Council's current year Infrastructure Delivery Program.
- Deliver works projects identified and assigned in Council's Infrastructure Delivery Program.
- Provide civil, structural, geotechnical and landscape design services to support asset planning and management.

Service Managers

Council's Delivery Program identifies Service Managers responsible for the delivery of a wide range of services. Service Managers:

- Develop and regularly review Service Plans which identify community levels of service and the associated asset requirements necessary to support service delivery;
- Identify opportunities for the rationalisation of assets no longer required for the delivery of services;

Asset Management Policy

COUNCIL POLICY

- Identify new/upgrade works for assets to support service delivery and work with the Infrastructure Strategy and Planning Division to seek approval and funding for these works including associated Whole of Life costs; and
- Work with the Infrastructure Strategy and Planning Division to specify asset requirements for the delivery of works in Council's Infrastructure Delivery Program.

RELATED POLICY AND PROCEDURES

- Asset Accounting Policy
- Financial Strategy

DEFINITIONS

Term	Definition
Asset	A physical item, component or resource from which future economic benefits are expected. They have a life of greater than 12 months and enable services to be provided.
Asset Management	The systematic and coordinated activities and practices of an organisation to optimally and sustainably deliver on its objectives through cost-effective whole of life management of assets.
Asset Management Strategy	A high-level strategic plan that gives effect to this Policy
Asset Management Plans	Documented information that specifies the activities, resources or timescales required for an individual asset or grouping of assets, to achieve the organisation's asset management objectives.
Whole of Life Cost	The total cost of an asset throughout its life including planning, design, construction, acquisition, operation, maintenance, rehabilitation and disposal costs
Service	Activity undertaken to meet the needs of the community or the administrative support associated with undertaking these activities.
Level of Service	The defined service quality for a particular service/ activity against which service performance may be measured. Service levels usually relate to quality, quantity, reliability, responsiveness, environmental impact, acceptability and cost

APPROVAL AND REVIEW

Responsible Division

Infrastructure Strategy and Planning

Date/s adopted

EMC
2 June 2022

Council

[To be inserted by Governance]

Asset Management Policy

COUNCIL POLICY

Date/s of previous adoptions	26 June 2017; 7 April 2014
Date of next review	June 2025



Our Wollongong Our Future

From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community.

We value and protect our environment

We have an innovative and sustainable economy

Wollongong is a creative, vibrant city

We are a connected and engaged community

We have a healthy community in a liveable city

We have affordable and accessible transport



Wollongong City Council
wollongong.nsw.gov.au
Phone (02) 4227 7111





ASSET MANAGEMENT POLICY COUNCIL POLICY

ADOPTED BY COUNCIL: [TO BE COMPLETED BY GOVERNANCE]

PURPOSE

This policy guides the safe, effective and efficient management of physical assets supporting the sustainable delivery of services identified in Council's Community Strategic Plan, Delivery Program, and Operational Plan.

POLICY INTENT

The overall intent of this Asset Management Policy is encapsulated in the following statement:

Council will provide and manage its physical assets in a way that ensures they can support the safe, effective, and efficient delivery of services to our community now and into the future.

Consistent with the Office of Local Government requirements this policy¹:

- Sets the broad framework for undertaking asset management in a structured and coordinated way, aligned with the Community Strategic Plan;
- Outlines why and how asset management will be undertaken;
- Gives clear direction for asset management defining the key principles for whole of life asset management; and
- Promotes financial sustainability and recognises the importance of meeting the needs of future generations.

ASSET MANAGEMENT PRINCIPLES

Council will apply a strategic approach to asset management guided by the following core principles:

- Services drive assets and the interrelationship between our assets and how they support the delivery of services to our community is clearly defined and understood;
- Responsibility for asset management is shared collectively across Council with roles and responsibilities that are clearly defined and understood;
- Council's assets are effectively managed using a Whole of Life (WoL) approach (i.e. operations, maintenance, renewal, upgrade, expansion, and disposal) as a fundamental component of ensuring long term financial sustainability for the provision of services to our community;
- Reliable information on our assets is available and maintained to meet the Council's strategic, operational, and business planning purposes;
- Asset Management Plans inform financial sustainability and financial planning;
- Council complies with all legislative and regulatory obligations;
- Council officers have the appropriate training, knowledge and skills to deliver asset management;
- Asset management performance is routinely monitored and reported;
- Asset management processes, practices, and systems will continually be evaluated and a continuous improvement approach applied.

WOLLONGONG 2028 OBJECTIVES

¹ Office of Local Government Handbook p.48

Asset Management Policy

COUNCIL POLICY

Many of the goals, objectives and strategies identified in the Community Strategic Plan relate to the services that Council provides to our community. In many cases these services require a range of assets to support delivery. Goal 4 “*We are a connected and engaged community*” includes the following objective and strategy for which asset management is a core component of long-term financial sustainability.

- Objective 4.3: Our council is accountable, financially sustainable and has the trust of the community
- Strategy 4.3.2: Resources (finance, technology, assets and people) are managed effectively to ensure long term financial sustainability

STRATEGIC ASSET MANAGEMENT PLANNING FRAMEWORK

Council's Asset Management intent and principles are to be achieved through the implementation of the Strategic Asset Management Planning Framework as shown in Figure 1.



Figure 1: Strategic Asset Management Planning Framework

POLICY STATEMENT

Council will:

- Implement the Strategic Asset Management Planning Framework for the management of Council's physical assets;
- Identify and define asset requirements and levels of service for each of the services being delivered to our community within Asset Management Plans;
- Ensure the integration of the Asset Management Plans with Council's Resourcing Strategy, Delivery Program, Operational Plan and other Council strategies and plans related to Council's physical assets;
- Prepare and adopt Asset Management Plans for each asset class and update these on a minimum 4 yearly cycle;
- Ensure whole of life costs are considered in all investment decisions surrounding new assets;
- Ensure risks associated with Council owned or managed assets are identified and appropriately managed;
- Consider the possible effects of climate change on assets as part of Asset Management Plans;
- Consider the opportunities and impacts presented by technological development of assets and customer needs;
- Review Council's asset management practices every 4 years with an aim to achieve, or exceed, a 'core' level of maturity;

Asset Management Policy**COUNCIL POLICY**

- Further develop asset management capability and competency to ensure Council Staff are aware, competent and empowered to implement this policy;
- Ensure operational resources are available and empowered to prepare effective Asset Management Plans;
- Develop and implement a Continuous Improvement Plan; and
- Implement a governance model for Council's Asset Management Framework.

LEGISLATIVE REQUIREMENTS

Wollongong City Council recognises its obligations under the Local Government Charter (section 8(1) of the Local Government Act 1993) as they pertain to asset management. Specific legislation and standards as relate to each asset class are listed in the relevant Asset Management Plan. This Policy also follows the requirements of the NSW Integrated Planning and Reporting framework in the Local Government Act 1993

REVIEW

This Policy will be reviewed every two years from the date of each adoption of the policy, or more frequently as required.

REPORTING

Councils must report on their assets in the annual financial statements, in accordance with the Local Government Code of Accounting Practice and Financial Reporting, including condition assessment, renewal and maintenance expenditure.

ROLES AND RESPONSIBILITIES

Responsibilities for implementing this policy are shared between Councillors, Executive, and staff as follows:

Councillors

- Primarily responsible for ensuring that their decisions represent and reflect the needs of the wider community. Council will engage with the community to determine their main priorities and expectations for the future and through development of the Community Strategic Plan and Delivery Program which detail the strategies and resources that will be used to achieve these goals.
- Adopt Council's Resourcing Strategy including the Asset Management Policy and Asset Management Plans.

General Manager and Executive

- Primarily responsible for ensuring the development and resourcing of Council's Strategic Asset Management Planning Framework, Asset Management Plans, processes, and systems to ensure they are fully integrated into Council's Integrated Planning and Reporting framework and Community Strategic Plan.
- Endorse Council's Asset Management Strategy.
- Endorse Council's Asset Management Plans.
- Seek to ensure Council allocates sufficient resources to the development, ongoing improvement and delivery of the Asset Management Strategy, Asset Management Plans, and supporting systems.
- Integrate the Asset Management Policy and Strategy into other policies and business processes of Council.
- Comply with Council's legal obligations.

Asset Management Policy

COUNCIL POLICY

Council Staff

- Develop and maintain Council's Asset Management Strategy.
- Develop and maintain Asset Management Plans for agreed asset groups.
- Deliver asset maintenance, renewal, upgrade, and disposal programs in accordance with Asset Management Plans and identified priorities.
- Identify community Levels of Service for assets as part of the development of Service Plans.
- Ensure asset whole of life costs are identified and incorporated into service delivery proposals and projects.
- Periodically review the Asset Management Policy, Strategy, and Asset Management Plans.
- Engage up-to-date technologies, methodologies, and continuous improvement processes in the management of Council's assets.
- Commit to continuous improvement approach

Asset Management Steering Committee (AMSC)

- Provides oversight of Council's Asset Management Strategy, Asset Management Plans and Continuous Improvement Program.

Director Infrastructure and Works

The Director Infrastructure and Works will provide leadership and direction to support the:

- Directorate is adequately resourced and trained to carry out the Asset Management actions;
- Application of Council's Strategic Asset Management Framework;
- Development of Asset Management Strategy and Plans;
- Implementation of the adopted Asset Management Strategy and Continuous Improvement Plan actions;
- Development and implementation of the Infrastructure Delivery Program in accordance with Asset Management Plans, Long Term Financial Plan and the Annual Budgets;
- Report to the Council, Audit Committee and Executive and with respect to ongoing Asset Management performance; and
- Liaise with other directorates to assist them to develop and monitor Service Plans for each key service provided by the Council incorporating both the descriptive and financial costing aspects of the plans.

Director Corporate Services and Chief Financial Officer

These roles provide leadership and direction to:

- Work with the Infrastructure Strategy and Planning Division to align the asset management and financial management practices within Council and apply the Strategic Asset Management Planning Framework;
- Development of a Long Term Financial Plan that recognises asset consumption and contains the predicted capital renewal forecasts, demand costs and other whole of life costs identified in Asset Management Plans;
- Provide guidance and advice to the Asset Management department where asset management and financial management requirements overlap (e.g. financial valuations);
- Structure the accounts and related business processes to recognise lifecycle costs including: Operations, Maintenance, Renewal, Upgrades, New and Disposal;
- Support the development, implementation and alignment of the Asset Accounting Policy with the Asset Management Policy and Strategy.

Chief Information Officer

The Chief Information Officer operates under the Director Corporate Services and will provide leadership and direction to:

Asset Management Policy

COUNCIL POLICY

- Deliver technology related assets and projects identified and assigned in Council's Infrastructure Delivery Program
- Provide cyber security services to support asset planning and management, where these assets have a technology component
- Ensure the on-going maintenance and support for information technology and technology components of assets
- Ensure that the information generated from technology related assets is well managed, secure and available to provide management insights to Council.

Manager Infrastructure Strategy and Planning

The Manager Infrastructure Strategy and Planning operates under the Director of Infrastructure and Works and will provide leadership and direction to:

- Ensure the division is adequately skilled and trained to carry out its role and function;
- Strategically plan the development and provision of transport and stormwater services;
- Develop and apply Council's Strategic Asset Management Planning Framework;
- Prepare Asset management related policies, strategies and plans for consideration by the Executive and Council;
- Develop and implement a Continuous Improvement Plan for asset management;
- Provide technical Asset Management leadership within Council;
- Coordinate the Asset Management Steering Committee;
- Develop the Infrastructure Delivery Program linked to Service Plans, Asset Management Plans and other strategic planning documents;
- Prepare and document processes for asset management activities; and
- Collect and regularly review condition data to support asset management planning.
- Provide stormwater design services to support asset planning and management.

Manager City Works

The Manager City Works operates under the Director of Infrastructure and Works and will provide leadership and direction to:

- Deliver capital works projects identified and assigned in Council's Infrastructure Delivery Program
- Delivery of planned maintenance programs and activities.
- Responding to relevant customer service requests relating to assets and undertaking reactive works as necessary to maintain levels of service.

Manager Project Delivery

The Manager Project Delivery operates under the Director of Infrastructure and Works and will provide leadership and direction to:

- Manage the delivery of Council's current year Infrastructure Delivery Program.
- Deliver works projects identified and assigned in Council's Infrastructure Delivery Program.
- Provide civil, structural, geotechnical and landscape design services to support asset planning and management.

Service Managers

Council's Delivery Program identifies Service Managers responsible for the delivery of a wide range of services. Service Managers:

- Develop and regularly review Service Plans which identify community levels of service and the associated asset requirements necessary to support service delivery;
- Identify opportunities for the rationalisation of assets no longer required for the delivery of services;

Asset Management Policy

COUNCIL POLICY

- Identify new/upgrade works for assets to support service delivery and work with the Infrastructure Strategy and Planning Division to seek approval and funding for these works including associated Whole of Life costs; and
- Work with the Infrastructure Strategy and Planning Division to specify asset requirements for the delivery of works in Council's Infrastructure Delivery Program.

RELATED POLICY AND PROCEDURES

- Asset Accounting Policy
- Financial Strategy

DEFINITIONS

Term	Definition
Asset	A physical item, component or resource from which future economic benefits are expected. They have a life of greater than 12 months and enable services to be provided.
Asset Management	The systematic and coordinated activities and practices of an organisation to optimally and sustainably deliver on its objectives through cost-effective whole of life management of assets.
Asset Management Strategy	A high-level strategic plan that gives effect to this Policy
Asset Management Plans	Documented information that specifies the activities, resources or timescales required for an individual asset or grouping of assets, to achieve the organisation's asset management objectives.
Whole of Life Cost	The total cost of an asset throughout its life including planning, design, construction, acquisition, operation, maintenance, rehabilitation and disposal costs
Service	Activity undertaken to meet the needs of the community or the administrative support associated with undertaking these activities.
Level of Service	The defined service quality for a particular service/ activity against which service performance may be measured. Service levels usually relate to quality, quantity, reliability, responsiveness, environmental impact, acceptability and cost

APPROVAL AND REVIEW

Responsible Division

Infrastructure Strategy and Planning

Date/s adopted

EMC
2 June 2022

Council

[To be inserted by Governance]

Asset Management Policy

COUNCIL POLICY

Date/s of previous adoptions	26 June 2017; 7 April 2014
Date of next review	June 2025