

Community Safety Survey 2025

Key Findings



How safe do you feel?

This document highlights the findings of the Community Safety Survey conducted between November 2024 and February 2025. 350 people responded across the Wollongong Local Government Area.

The information from the survey will be used to develop strategies and projects for Wollongong City Council to improve safety across the Wollongong LGA.

Safety in your neighbourhood: When and where?



During the Day

86% feel safe in the day
In their home or neighbourhood
(▲ 7.5% compared to 2017)



During the Night

57% feel safe at night in their
home or neighbourhood
(▼ 4% compared to 2017)



People felt safest in their neighbourhoods at restaurants/hotels, local beach and local pub.



People felt unsafe in their neighbourhoods at local train/bus stops, local parks and shops.

Areas of concern in your neighbourhood?

Shared bike paths and regular footpaths due to e-bikes riding too fast, unsafe and dangerous.

On the road due to dangerous and aggressive drivers.

At home because of the people in my neighbourhood / or my neighbours.

Around my streets (local break in's, car break in's, knock and runs).

Other factors

Groups of men drinking; dogs off lease and poorly lit areas.



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Safety in your Wollongong CBD: When and where?



During the Day

78% feel safe in the day

(▼ 6% compared to 2017)



During the Night

22% feel safe at night

(▼ 43% compared to 2017)

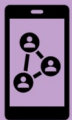


People felt safest in the CBD at restaurants/hotels, city beaches and “other” locations.



People felt unsafe in the CBD at Wollongong Train Station (78%), Crown Street towards the hospital (72%) and MacCabe Park (50%).

Where do you get your Safety information?



60% social media



58% online



44% family/friends

Witnessed or experienced crime?

35% had witnessed or experienced crime; of those only **46%** reported the crime.

Top 3 Crime concerns?

75% Assault or verbal harassment

38% Stealing from person

33% Sexual Assault

What factors impact your safety the most?

We asked what the three factors that most impact people's personal feeling of safety:

- 64% Drugs and drug affected people (▲ 13% compared to 2017)
- 56% Violence and aggressive behaviour (▲ 8% compared to 2017)
- Lack of police presence

Suggestions to improve safety?

- Improved lighting and surveillance
- Increased police and security presence
- Addressing homelessness and drug issues
- Public space activation and maintenance
- Traffic and pedestrian safety
- Stronger community engagement, education and reporting.