

We asked... for your feedback on the draft Disability Inclusion Action Plan 2020-25

Here is a snapshot of what you said and what we did with your feedback.

Engagement

You said

It is important for carers of people with disability to be involved and wasn't clear how carers were involved in the engagement for the Plan. You said you would like to see Council continue to ensure people with disability have a say in the work that Council does.

We did

We value the opinions of carers highly. A majority (74%) of people who responded to the DIAP survey were carers of people with disability, and carers were involved in the workshops we held with the community to inform the Plan.

Council is committed to engaging with our community throughout the delivery of the DIAP. We will continue to collaborate with people with disability and their carers to build our capability as an organisation to implement projects that support them.

The [Walking, Cycling and Mobility reference group](#) provides ongoing support to ensure we deliver accessible paths of travel across Wollongong.

Accessible parks and playgrounds

You said

There is a need for more fenced playgrounds locally, particularly in the southern suburbs. It is important that there is accessible parking and appropriate paths of travel for wheelchair users available at parks and playgrounds.

It important that concrete pads for picnic tables are extended so that a wheelchair can sit at the table.

We did

The draft Plan includes an action to deliver a fenced playground in the southern suburbs in the next five years. We will also look for opportunities to upgrade existing playgrounds to increase accessibility, including fencing. As we upgrade or build new infrastructure, we will continue to focus on including continuous accessible paths of travel that link to accessible car parks. We have recently upgraded seating and picnic tables in Council parks to include the larger slabs for wheelchairs. We will continue to seek opportunities to do this across Wollongong.

Accessible signage and wayfinding

You said

Installing accessible signage and tactile and braille wayfinding signage will help people navigate throughout the Wollongong CBD and in town centres.

We did

We have included three actions in the DIAP implementation plan that focus on providing more accessible/way finding signage in locations across Wollongong.

Footpaths

You said

It is important to improve the condition of footpaths across our city.

We did

We see this as a high priority and have included actions in the Plan to build and upgrade footpaths across the city.

Accessible toilets and accessible adult change facilities

You said

Build more accessible adult change facilities and toilets with good lighting, adult change tables and hoists.

We did

We have included actions in the Plan to build and upgrade accessible toilets, including accessible adult change facilities. Our infrastructure delivery program provides details about which facilities and where.

Access to employment

You said

Council needs to have jobs for people with disability.

We did

Area four of the Plan is focussed on supporting people with disability to access meaningful employment. We have incorporated actions on providing targeted employment, educational and work experience opportunities into our DIAP implementation plan.

Accessible Events

You said

While it's good that we have undertaken work to consider access and inclusion at some Council events, these considerations should be incorporated into all events.

We did

We have included an action in the Plan to develop and promote Inclusive Accessible Event Guidelines for our events. We will make these guidelines available on our website for the community to use.

Accessible formats of the Disability Inclusion Action Plan

You said

Accessible information is important and Easy Read and Word versions of the Plan would help with this. You asked us to check if our Plan was done in an accessible format including the font, size, colours used and contrast

We did

We have developed both Easy Read and Word versions of the Plan that will be made available on Council's website. We check our Plan against accessible publication criteria and have adjusted accordingly.